CITY OF PEORIA
Mayor’s Advisory Committee for Citizens with Disabilities

DATES SET:

**Tuesday, September 11, 2018 @ 4:00p.m.**
REGULAR COMMITTEE MEETING – To be held at Peoria City Hall, 419 Fulton Street, Conference Room #404, Peoria, Illinois 61602

**Tuesday, October 9, 2018 @ 4:00p.m.**
REGULAR COMMITTEE MEETING – To be held at Peoria City Hall, 419 Fulton Street, Conference Room #404, Peoria, Illinois 61602

**To access electronic Agenda & Minutes:**
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**MEETING AGENDA**
**AUGUST 14, 2018**
**4:00 p.m.**

PEORIA CITY HALL, CONFERENCE ROOM #404

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REGULAR BUSINESS

Approval of July 10, 2018 Regular Meeting Minutes

COMMUNITY INPUT (20 Minutes)

UNFINISHED BUSINESS

NEW BUSINESS

1. CityLink – Andy Dwyer, Director of Mobility for CityLink. Possible action.


AGENDA ITEMS FOR NEXT MEETING

- ______________________
- ______________________
- ______________________

ADJOURNMENT

UPCOMING PUBLIC MEETINGS

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OFFICIAL MINUTES

The meeting was held on July 10, 2018, at 4:04 p.m., at Peoria City Hall, 419 Fulton St., Room #404. Committee Member Laurie Atkinson, Chair presided.

ROLL CALL

Roll call showed the following:

Committee members present: Laurie Atkinson, Kaye Berry, Doris Hayes, Ashonta Huddleston, Melynda McKeever, Terri Roark and Mike Van Cleve – 7.


Guest Speaker Angel Marinich, MV Transportation General Manager; Interim City Staff Liaison Scott Reese, Public Works Director; Patti Pitcher, Interim Recording Secretary were also present.

Chair Laurie Atkinson welcomed Ms. Terri Roark to the Committee.

MINUTES

Ms. Hayes motioned to approve the May 8, 2018 Meeting Minutes; seconded by Ms. McKeever.

Motion approved by unanimous voice vote.

COMMUNITY INPUT

None.

UNFINISHED BUSINESS

None.
NEW BUSINESS

Ms. Hayes introduced Ms. Angel Marinich, General Manager for MV Transportation, service provider for CityLink, and oversees CityLift and CountyLink as of July 2018. She’s been with the company since 2002. CityLift runs 200-300 miles daily and averages 25 riders whereas CountyLift runs more miles (rural areas) but has fewer riders.

Ms. Marinich gave a brief summary of MVT’s operations, which has over 20,000 employees across the country of which 70 drivers are employed locally. However, Peoria is still short-staffed, causing some schedule delays. Being short-staffed impacts morale and in an effort to circumvent that, drivers also attend mandatory safety meetings on a monthly basis. MVT is actively revamping processes to streamline services.

Ms. Marinich said she and her staff welcomes input from the community. Citizens may contact herself, Lee Lynnwood (Safety Manager), Ted Garcia (Dispatch Manager), Tim Jones (Road Supervisor) or their Administrative Assistant Crystal by calling 309/999-3667.

Discussion was had on some of the scheduling issues Committee members have either experienced or were reporting on behalf of others. Ms. Marinich explained the current policy allows drivers a 15-minute window on either side of a designated pick-up time - 15 minutes before or after - so riders need to plan accordingly for doctor appointments and such. Some riders don’t want to share a ride with others which also has to be factored in the scheduling parameters. If regular riders haven’t received the current copy of the Rider’s Guide, they can request one.

Mr. Van Cleve suggested a third-party customer service survey of some type. Ms. Marinich thought it was a great idea and will seek CityLink’s approval.

On the administrative side, technology is inadequate and outdated. MV has both a new CEO and COO, both of whom are proactive in updating the technology in the very near future. For example, a smart phone application is forthcoming which should help riders with scheduling, cancellations as well as customer service feedback. This will also help with the 500 daily calls they receive, most of which are regarding schedules. Ms. Huddleston offered to share her list of local Uber and cab drivers who are equipped to
accommodate wheelchairs. Ms. Marinich was receptive to this and anxious to incorporate these resources as needed, pending CityLink’s approval. MV Transportation is already partnering with Uber in the New York City and Dallas test markets.

Mr. Van Cleve explained Peoria’s Premise Alert which Ms. Marinich agreed would be helpful to CityLift also. As such, Committee members suggested inviting Mr. Andy Dwyer, Director of Mobility for CityLink, to next month’s meeting to discuss. Ms. Hayes will extend the invitation to him. [Presentation ended at 4:42 p.m.]

Committee members discussed various concerns with the back-in parallel parking in downtown Peoria for vehicles with back-end lifts. Mr. Van Cleve stated the ADA law doesn’t require meet handicapped parking accessibility except for public parking lots; however, he’s hoping the City will be receptive to considering an amendment to the current Ordinance. He will draft a letter to Mayor Ardis requesting a meeting to discuss in person. Committee members would also like Nick Stoffer, Traffic Engineer, and a representative from the Peoria Police Department at next month’s meeting to discuss possible alternatives as well as Ordinance modifications.

PROPOSED AGENDA ITEMS

1. Approval of the July 10, 2018 Regular Meeting Minutes
2. Guest speaker – Mr. Andy Dwyer, Director of Mobility for CityLink
3. Parking Ordinance discussion with Mr. Nick Stoffer, City of Peoria Traffic Engineer, and possibly Peoria Police Department representative

ADJOURNMENT

Ms. Hayes motioned to adjourn; seconded by Ms. Huddleston. Meeting adjourned at 4:47p.m.

Motion approved by unanimous voice vote.

NEXT MEETING DATE

August 14, 2018