



**OFFICE OF THE CITY MANAGER**



**TO: Honorable Mayor and Members of the City Council**  
**FROM: Patrick Urich, City Manager** *Patrick Urich*  
**DATE: July 5, 2013**  
**SUBJECT: Issues Update**

The following are issues related to the City for the weekly Issues Update. If there are additional items you believe should be included, please let me know.

**All-America City Celebration**

The kickoff event to celebrate the City's recent designation as an All-America City will be held on Wednesday, July 10th, from 5:00 – 7:00 PM in the Civic Center Ballroom. All are welcome to attend the event, which will feature a live reproduction of the presentation given to the National Civic League jury. A new, yearlong public art initiative will also begin that evening. The art will be unveiled on the one year anniversary of the award. There will be free food, parking, and entertainment, so please come help celebrate the 2013 All-America City Award!

**Update of Tracy Cross Housing Demand Report**

Since 2008, the City has worked with Tracy Cross, a nationally recognized real estate consulting and market research firm, to gauge demand for housing in Downtown and the Warehouse District. The last update was delivered to the City in January 2011 and showed continued demand for rental housing in particular. Tracy Cross estimated that the market could absorb about 200 units per year at an average rental price of \$1.10 per square foot. The Tracy Cross report has been an effective tool in discussing development opportunities with potential investors.

While the independence and reputation of Tracy Cross is important, the study does have a "shelf life" of only a few years. Now nearly two years removed from the last update, developers begin to question how timely the information is. In fact, it is quite possible that demand has increased. An increase in projected rent per square foot would help close the gap, identified in the Warehouse District Implantation Plan, between the cost of renovation/construction and potential revenue.

Staff has approached Tracy Cross regarding updating its report to reflect any changes. The quoted cost was an amount not to exceed \$9,500 and the report would be delivered within 6 weeks. The Tri-County Regional Planning Commission has agreed to pay for this work through a planning grant they had received in 2011. That grant (\$200,000 in state funds and a local

\$50,000 City match) paid for the Warehouse District Implementation Plan. There are enough funds left in the grant to cover the cost of the updated Tracy Cross report.

### **University Street, Nebraska Avenue to Forrest Hill Avenue – Upcoming Roadway Project**

On April 16, 2013, the City Council issued a 3-month deferral on discussions of University Street from Nebraska Avenue to Forrest Hill Avenue from Item #13-101. The purpose of the deferral was to allow more time for Public Works staff to solicit community input, redesign options with construction estimates, and gather more detailed estimates for possible Right of Way services.

Public Works staff will provide a report back to City Council on July 23, 2013 to address the design options on University Street and seek approval for one of three designs.

Public Works will be hosting the third information session, open to the general public, on Wednesday, July 10, 2013 from 6pm to 7pm at the University United Methodist Church at 2818 N. University Street. The information session will present the three options for roadway configuration to all in attendance with a question and answer session to follow the presentation. The following options will be discussed:

- 5-lane segment of road, with 6' wide curb-line sidewalks, requiring Right of Way Acquisition
- 4-lane segment of road, with 6' curb-line sidewalks, and removing the center turn lane
- 3-lane segment of road, one lane each direction with a center turn lane, bike lanes, and detached sidewalk

Community input from this information session will be compiled for the report back to City Council.

The Public Works Department has also worked with Hanson Professional Services to produce several scenarios for the Year 2035 roadway network use model. The Year 2035 model is based on the Tri-County Regional Planning Commission's tri-county calibrated Traffic Demand model. The model was run with different scenarios to show what the probable traffic volume-to-capacity ratios would be and then determine Level of Service from the ratios. A 2-lane configuration corresponds to a 3-lane section, where the model does not recognize center turn lanes. A 4-lane configuration in the model represents a 4-lane or 5-lane segment. The following model runs were completed by Hanson Professional Services:

- Model Run A – similar to existing, but Sheridan goes to 2-lane/3-lane
  - University Street, Nebraska Avenue to Forrest Hill Avenue – 4-lanes
  - Sheridan Road, McClure Avenue to I-74 – 2-lanes (1-lane each direction)
- Model Run B – Sheridan and University at 2-lane/3-lane
  - University Street, Nebraska Avenue to Forrest Hill Avenue – 2-lanes
  - Sheridan Road, McClure Avenue to I-74 – 2-lanes (1-lane each direction)

The Traffic Demand model simulations were both completed with the assumption that Sheridan Road will be changed to a 3-lane roadway from McClure Avenue to Interstate – 74's bridge. Model run A shows that segment Level of Service (LOS) will remain at an acceptable LOS 'C' on University Street from I-74 to Forrest Hill Avenue and a LOS 'C' on Sheridan Road from Forrest Hill Avenue to I-74. Both model runs show a degradation of LOS to a D/E on University Street from south of War Memorial Drive (Aldi's) to north of War Memorial Drive and LOS to a D/E on Sheridan Road from Florence Avenue to Albany Street. The attached tables show the results of the model simulations. University Street as a 4-lane section or a 2-lane section is the difference between the two models.

**Emergency Communications Center Report: June 2013**

Attached is the ECC report for the month of June 2013.

**Capital Projects Report: July 2013**

Attached is the Public Works Capital Projects report for the activities that occurred in June and the activities planned for July.

**Shooting Statistics**

Attached is a report with the year-to-date shooting statistics for Peoria, Illinois.

**University Street, Nebraska Avenue to Forrest Hill Avenue – Upcoming Roadway Project**

**Model Run A**

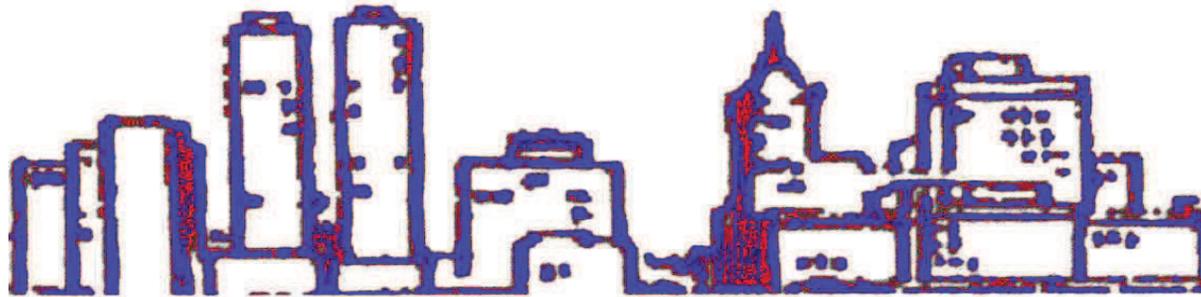
Model Run	Segment Name	Existing Lane Configuration/ <b>Proposed Configuration</b> (through lanes-only)	EXISTING LOS	YEAR 2035 PROJECTED LOS	Year 2035 Average Daily Traffic and percent Increase/Decrease from Existing
<b>A</b>	University St – north of Forrest Hill Ave	4-lane/ <b>4-lane</b>	C	C	26,961 (-0.78%)
	University St – Forrest Hill Ave to McClure Ave	4-lane/ <b>4-lane</b>	C	C	21,500 (0.17%)
	University St – McClure Ave to Nebraska Ave	4-lane/ <b>4-lane</b>	C	C	23,994 (1.92%)
	University St – south of Nebraska Ave	4-lane/ <b>4-lane</b>	C	C	27,099 (-0.59%)
	Sheridan Rd – north of McClure Ave	4-lane/ <b>4-lane</b>	C	C	8,208 (-9.93%)
	Sheridan Rd – McClure Ave to Nebraska Ave	4-lane/ <b>2-lane</b>	C	C	10,388 (-11.21%)
	Sheridan Rd – Nebraska Ave to Interstate 74 bridge	4-lane/ <b>2-lane</b>	C	C	8,783 (-13.40%)

**University Street, Nebraska Avenue to Forrest Hill Avenue – Upcoming Roadway Project**

**Model Run B**

Model Run	Segment Name	Existing Lane Configuration/ <b>Proposed Configuration</b> (through lanes-only)	EXISTING LOS	YEAR 2035 PROJECTED LOS	Year 2035 Average Daily Traffic and percent Increase/Decrease from Existing
<b>B</b>	University St – north of Forrest Hill Ave	4-lane/ <b>4-lane</b>	C	C	25,718 (-5.35%)
	University St – Forrest Hill Ave to McClure Ave	4-lane/ <b>2-lane</b>	C	C	18,359 (-14.46%)
	University St – McClure Ave to Nebraska Ave	4-lane/ <b>2-lane</b>	C	<b>F</b>	19,701 (-16.32%)
	University St – south of Nebraska Ave	4-lane/ <b>4-lane</b>	C	C	23,737 (-12.92%)
	Sheridan Rd – north of McClure Ave	4-lane/ <b>4-lane</b>	C	C	8,932 (-1.99%)
	Sheridan Rd – McClure Ave to Nebraska Ave	4-lane/ <b>2-lane</b>	C	C	11,563 (-1.17%)
	Sheridan Rd – Nebraska Ave to Interstate 74 bridge	4-lane/ <b>2-lane</b>	C	C	9,983 (-1.57%)

# Peoria



*9-1-1*

*Emergency Communications Center*

**2013**

**JUNE**

CITY OF PEORIA  
EMERGENCY COMMUNICATIONS CENTER 2013 ANNUAL REPORT

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL	2012 Totals
Landbased 9-1-1 Calls	2,438	2,342	2,502	2,577	2,892	2,877							15,628	32,951
Wireless 9-1-1 Calls	5,870	5,066	6,172	6,394	6,888	6,847							37,237	81,689
<b>TOTAL 9-1-1 CALLS</b>	<b>8,308</b>	<b>7,408</b>	<b>8,674</b>	<b>8,971</b>	<b>9,780</b>	<b>9,724</b>	0	0	0	0	0	0	<b>52,865</b>	<b>114,640</b>
Peoria Police Incoming Calls	7,259	5,976	7,022	8,081	8,800	9,171							46,309	105,636
Sheriff's Police Incoming Calls	2,630	2,513	2,913	3,066	3,286	3,283							17,691	41,450
<b>TOTAL POLICE INCOMING CALLS</b>	<b>9,889</b>	<b>8,489</b>	<b>9,935</b>	<b>11,147</b>	<b>12,086</b>	<b>12,454</b>	0	0	0	0	0	0	<b>64,000</b>	<b>147,086</b>
Volunteer Fire/EMS toll free calls	40	19	12	47	33	40							191	337
Peoria Fire Incoming Calls	659	619	640	769	947	865							4,499	9,414
<b>TOTAL FIRE INCOMING CALLS</b>	<b>699</b>	<b>638</b>	<b>652</b>	<b>816</b>	<b>980</b>	<b>905</b>	0	0	0	0	0	0	<b>4,690</b>	<b>9,751</b>
Operator Assist Calls/Alarm Calls	723	695	759	835	920	834							4,766	9,368
Ambulance Incoming Calls	227	196	206	231	179	218							1,257	2,626
ECC Supervisor Incoming Calls	993	847	877	946	1,069	930							5,662	12,097
Richwoods Dispatcher Incoming Calls	87	89	95	90	104	106							571	1,164
Downtown Dispatcher Incoming Calls	62	62	61	62	71	66							384	678
Prep 2 Dispatcher Incoming Calls	649	728	767	819	852	711							4,526	9,179
C-MED Dispatcher Incoming Calls	75	55	58	68	58	45							359	620
County Sheriff Dispatcher Incoming Calls	52	32	39	57	54	36							270	511
Fire Dispatcher Incoming Calls	140	87	65	107	123	88							610	2,477
OverFlow Dispatcher Incoming Calls	8	6	6	8	8	13							49	114
Call Taker Incoming Calls	3	10	5	2	5	2							27	11
<b>TOTAL INCOMING EXTENSION CALLS</b>	<b>2,069</b>	<b>1,916</b>	<b>1,973</b>	<b>2,159</b>	<b>2,344</b>	<b>1,997</b>	0	0	0	0	0	0	<b>12,458</b>	<b>26,851</b>
<b>TOTAL OUTGOING EXTENSION CALLS</b>	<b>3,182</b>	<b>2,444</b>	<b>4,768</b>	<b>6,038</b>	<b>6,599</b>	<b>6,024</b>							<b>29,055</b>	<b>78,747</b>
Peoria Police Dispatches/On view	5,440	7,430	8,100	8,826	9,637	9,637							49,070	114,893
Peoria County Sheriff Dispatches/On view	1,871	1,859	2,066	2,370	2,562	2,420							13,148	25,973
<b>TOTAL POLICE DISPATCHES/ON VIEW</b>	<b>7,311</b>	<b>9,289</b>	<b>10,166</b>	<b>11,196</b>	<b>12,199</b>	<b>12,057</b>	0	0	0	0	0	0	<b>62,218</b>	<b>140,866</b>
Air National Guard Fire Dispatches	2	4	5	2	17	6							36	66
Akron-Princeville Fire Dispatches	18	12	24	22	17	17							110	226
Brimfield Fire Dispatches	20	20	29	29	20	20							138	245
Dunlap Fire Dispatches	30	24	31	36	34	31							186	356
Elmwood Fire Dispatches	28	10	14	18	17	16							103	129
Limestone Fire Dispatches	96	92	96	120	107	111							622	1,299
Logan-Trivoli Fire Dispatches	39	84	39	29	41	34							266	408
Peoria Fire Dispatches	1,508	1,328	1,446	1,558	1,716	1,535							9,091	18,098
Timber-Hollis Fire Dispatches	37	22	37	33	29	32							190	344
Tuscarora Fire Dispatches	4	3	2	3	2	4							18	42
West Peoria Fire Dispatches	57	40	38	42	48	51							276	543
MABAS Fire Calls	4	1	7	4	10	6							32	29
MABAS EMS Calls	0	0	0	0	0	0							0	0
<b>TOTAL FIRE DISPATCHES</b>	<b>1,843</b>	<b>1,640</b>	<b>1,768</b>	<b>1,896</b>	<b>2,058</b>	<b>1,863</b>	0	0	0	0	0	0	<b>11,036</b>	<b>21,756</b>
AMT Ambulance Dispatches	1,192	1,075	1,193	1,241	1,421	1,204							7,326	14,998
APA Ambulance Dispatches	16	18	17	13	11	17							92	166
BYE Ambulance Dispatches	46	40	43	40	36	43							248	445
<b>TOTAL AMBULANCE DISPATCHES</b>	<b>1,254</b>	<b>1,133</b>	<b>1,253</b>	<b>1,294</b>	<b>1,468</b>	<b>1,264</b>	0	0	0	0	0	0	<b>7,666</b>	<b>15,609</b>
Peoria County Coroner Incoming Calls	222	174	234	225	104	206							1,165	2,236
Community Messaging System Call-outs	10	9	16	22	6	14							77	162
Telephone Trouble Reports Completed	1	3	3	2	0	1							10	12
ETSB Equipment Trouble Reported	6	9	5	7	5	7							39	86
Citizen Concerns	2	0	0	0	0	0							2	17
CD Requests from State's Attorney's Office	6	12	11	4	3	8							44	157
CD Requests from FOI / Subpoena	5	1	1	5	3	3							18	34
CD Requests from Inner Departmental	16	15	14	4	6	5							60	108
<b>Total Number of CD Requests</b>	<b>27</b>	<b>28</b>	<b>26</b>	<b>13</b>	<b>12</b>	<b>16</b>	0	0	0	0	0	0	<b>122</b>	<b>299</b>
ILEAS Call Outs	0	0	0	0	0	0							0	1
JULIE Dig	61	20	37	55	66	56							295	501

## Yearly Summary

	<b>Number of Calls</b>	<b>Dispatch Response Time</b>	<b>Police Response Time</b>	<b>Total Time</b>	
<b>PEORIA POLICE</b>					
Urgent	17602	1.0	3.8	4.2	
Routine	16493	13.3	6.1	19.4	
Backlog	1248	19.7	7.0	26.8	
<b>PEORIA COUNTY SHERIFF</b>					
Urgent	2375	1.7	7.3	9.0	
Routine	3029	9.7	8.9	18.6	
Backlog	328	33.2	12.4	45.6	
	<b>Number of Calls</b>	<b>Dispatch Response Time</b>	<b>Fire Response Time</b>	<b>Total Time</b>	<b>Average Turnout Time</b>
<b>PEORIA FIRE</b>	9097	0.7	4.2	4.9	1.47

City of Peoria  
Emergency Communications Center

Police Department  
Urgent Calls for Service  
By Police District

	Police District	VALLEY						BLUFF			RICHWOODS						Total Calls	Total Minutes	Calls	Average		
		1	2	4	5	6	8	12	3	10	11	13	14	15	16	17					18	19
January 2013	Number of Calls	125	86	408	192	46	212	120	135	322	238	220	94	72	209	8	95	116	2698			(total min/total calls)
	Exceptions																		0			
	Dispatch Response Time	0.8	0.6	1.1	0.7	0.8	0.7	0.5	0.7	1.2	0.8	1.0	0.5	0.8	1.0	2.4	1.1	0.8	2401.4	2698	0.9	
	Police Response Time	2.2	3.0	3.5	3.0	3.5	3.1	3.4	3.3	3.4	3.4	4.9	4.5	5.4	6.0	6.0	4.1	7.0	10506.0	2698	3.9	
	Total time	3.0	3.6	4.6	3.7	4.3	3.8	3.9	4.0	4.6	4.2	5.9	5.0	6.2	7.0	8.4	5.2	7.8	12907.4	2698	4.8	
February 2013	Number of Calls	117	80	358	167	32	165	103	133	255	211	161	76	67	203	3	87	101	2319			(total min/total calls)
	Exceptions																		0			
	Dispatch Response Time	0.8	0.9	0.7	0.6	0.7	1.1	0.6	0.9	1.2	0.8	0.8	1.0	0.8	1.3	0.5	0.9	1.0	2079.7	2319	0.9	
	Police Response Time	2.1	3.5	3.2	3.4	3.6	3.0	3.6	3.4	3.8	3.5	5.0	4.7	4.5	6.7	8.0	4.4	6.4	9256.8	2319	4.0	
	Total time	2.9	4.4	3.9	4.0	4.3	4.1	4.2	4.3	5.0	4.3	5.8	5.7	5.3	8.0	8.5	5.3	7.4	11336.5	2319	4.9	
March 2013	Number of Calls	138	110	401	211	62	219	123	130	338	247	228	84	70	186	6	121	121	2795			(total min/total calls)
	Exceptions																		0			
	Dispatch Response Time	0.6	0.6	1.0	0.8	0.8	0.8	1.1	1.0	0.9	1.0	0.9	0.5	1.2	1.1	2.3	1.1	0.9	2551.5	2795	0.9	
	Police Response Time	2.1	3.2	3.4	3.1	3.0	3.2	3.7	3.5	3.5	3.3	4.6	4.4	5.4	6.4	4.5	4.4	6.7	10811.2	2795	3.9	
	Total time	2.7	3.8	4.4	3.9	3.8	4.0	4.8	4.5	4.4	4.3	5.5	4.9	6.6	7.5	6.8	5.5	7.6	13362.7	2795	4.8	
April 2013	Number of Calls	126	133	443	260	47	260	140	150	402	258	235	101	80	209	11	93	125	3073			(total min/total calls)
	Exceptions																		0			
	Dispatch Response Time	0.7	0.8	0.7	1.5	0.7	0.8	1	1.2	0.8	0.9	1.0	1.2	1.1	1.0	0.2	1.1	1.0	2892.1	3073	0.9	
	Police Response Time	2.3	3.1	3.3	3.1	2.7	3.4	3.7	3.3	3.0	3.1	4.6	4.0	5.3	5.8	7.5	4.5	6.9	11484.4	3073	3.7	
	Total time	3.0	3.9	4.0	4.6	3.4	4.2	4.7	4.5	3.8	4.0	5.6	5.2	6.4	6.8	7.7	5.6	7.9	14376.5	3073	4.7	
May 2013	Number of Calls	133	165	578	258	69	268	141	176	479	296	239	143	67	260	5	121	106	3504			(total min/total calls)
	Exceptions																		0			
	Dispatch Response Time	0.9	0.9	1.0	1.0	0.7	0.9	1.2	0.8	1.0	0.9	0.9	1.3	2.3	1.3	0.5	1.8	1.0	3668.5	3504	1.0	
	Police Response Time	2.2	3.5	3.0	3.2	4.1	3.1	3.8	3.6	3.1	3.2	4.3	4.3	5.2	6.2	7.8	4.8	6.7	13077.9	3504	3.7	
	Total time	3.1	4.4	4.0	4.2	4.8	4.0	5.0	4.4	4.1	4.1	5.2	5.6	7.5	7.5	8.3	6.6	7.7	16746.4	3504	4.8	
June 2013	Number of Calls	145	149	488	243	56	283	127	163	433	286	215	110	82	200	8	120	105	3213			(total min/total calls)
	Exceptions																		0			
	Dispatch Response Time	0.8	1.0	1.0	1.2	0.8	0.8	1.8	1.3	1.0	0.9	0.9	1.3	1.1	1.2	1.0	1.0	1.0	3346.4	3213	1.0	
	Police Response Time	2.5	3.1	3.3	3.1	3.9	3.0	3.5	3.2	3.2	3.4	4.6	4.9	4.9	6.5	6.5	4.6	7.1	12158.9	3213	3.8	
	Total time	3.3	4.1	4.3	4.3	4.7	3.8	5.3	4.5	4.2	4.3	5.5	6.2	6.0	7.7	7.5	5.6	8.1	15505.3	3213	4.8	
<b>YEAR TO DATE TOTALS AND AVERAGES</b>																						
Total Number of Calls		17602																				
Total Number of Exceptions		0																				
Average Dispatch Response Time		0.95																				

Urgent-3 min or less  
Routine-30 min or less  
Backlog-60 min or less

This report does not include on-view incidents.

City of Peoria  
Emergency Communications Center

Police Department  
Urgent Calls for Service  
By Police District

Average Police Response Time	3.83
Average Total Time	4.18

City of Peoria  
Emergency Communications Center

Police Department  
Routine Calls for Service  
By Police District

	Police District	VALLEY							BLUFF			RICHWOODS							Total Calls	Calls	Average		
		1	2	4	5	6	8	12	3	10	11	13	14	15	16	17	18	19					
January 2013	Number of Calls	64	149	255	129	100	103	143	123	272	219	198	122	92	192	6	164	122	2453		(total min/total calls)		
	Exceptions																		0				
	Dispatch Response Time	7.0	13.3	10.6	10.4	12.2	9.0	13.4	8.7	10.3	10.9	13.5	10.9	10.7	14.1	1.5	9.1	11.9	27443.9			2453	11.2
	Police Response Time	4.3	5.8	5.5	5.5	5.6	4.9	5.9	5.6	5.5	5.6	6.6	7.6	7.1	8.2	9.2	7.8	9.2	15489.4			2453	6.3
	Total time	11.3	19.1	16.1	15.9	17.8	13.9	19.3	14.3	15.8	16.5	20.1	18.5	17.8	22.3	10.7	16.9	21.1	42933.3			2453	17.5
February 2013	Number of Calls	64	137	203	108	85	110	113	103	246	165	146	111	76	186	3	151	99	2106		(total min/total calls)		
	Exceptions																		0				
	Dispatch Response Time	7.5	13.4	9.5	11.7	9.8	10.7	10.4	6.5	16.3	10.5	14.0	11.7	12.9	14.4	0.7	15.6	12.7	25721.4			2106	12.2
	Police Response Time	5.3	6.8	5.1	5.1	8.9	5.2	6.8	5.2	5.2	4.8	7.0	7.3	7.7	8.7	10.0	6.6	9.2	13533.7			2106	6.4
	Total time	12.8	20.2	14.6	16.8	18.7	15.9	17.2	11.7	21.5	15.3	21.0	19.0	20.6	23.1	10.7	22.2	21.9	39255.1			2106	18.6
March 2013	Number of Calls	75	147	269	115	99	155	120	132	269	217	187	117	89	217	5	163	130	2506		(total min/total calls)		
	Exceptions																		0				
	Dispatch Response Time	7.7	10.0	9.4	14.1	11.8	12.1	13.1	10.6	14.9	14.0	12.5	10.2	9.5	14.5	4.0	11.3	15.0	30593.4			2506	12.2
	Police Response Time	4.0	6.2	5.1	4.7	7.0	4.1	5.7	5.1	4.9	5.0	6.0	7.1	7.7	8.5	11.4	7.8	9.6	15271.5			2506	6.1
	Total time	11.7	16.2	14.5	18.8	18.8	16.2	18.8	15.7	19.8	19.0	18.5	17.3	17.2	23.0	15.4	19.1	24.6	45864.9			2506	18.3
April 2013	Number of Calls	87	165	338	147	102	178	121	132	400	242	173	144	105	192	3	183	134	2846		(total min/total calls)		
	Exceptions																		0				
	Dispatch Response Time	10.0	10.8	11.0	15.8	14.1	14.0	12.5	15.8	15.8	9.5	14.3	11.1	10.8	12.8	9.0	11.8	14.1	36579.6			2846	12.9
	Police Response Time	3.9	4.8	5.3	4.9	7.4	4.9	5.6	5.5	4.5	4.4	6.1	6.8	7.8	8.0	9.3	7.9	7.8	16446.7			2846	5.8
	Total time	13.9	15.6	16.3	20.7	21.5	18.9	18.1	21.3	20.3	13.9	20.4	17.9	18.6	20.8	18.3	19.7	21.9	53026.3			2846	18.6
May 2013	Number of Calls	77	186	359	165	112	162	147	172	439	288	228	154	117	259	10	179	132	3186		(total min/total calls)		
	Exceptions																		0				
	Dispatch Response Time	15.0	12.6	14.9	16.2	14.5	17.6	12.2	13.3	15.5	16.0	20.3	19.5	17.1	17.9	22.1	18.7	13.4	51094.7			3186	16.0
	Police Response Time	3.9	5.2	4.6	5.0	5.9	5.2	4.3	5.3	5.2	4.9	5.7	6.3	7.6	8.5	10.9	8.0	8.2	18468.7			3186	5.8
	Total time	18.9	17.8	19.5	21.2	20.4	22.8	16.5	18.6	20.7	20.9	26.0	25.8	24.7	26.4	33.0	26.7	21.6	69563.4			3186	21.8
June 2013	Number of Calls	96	182	401	155	124	216	163	179	429	333	265	141	109	233	6	189	175	3396		(total min/total calls)		
	Exceptions																		0				
	Dispatch Response Time	14.1	13.9	12.1	14.4	16.1	17.0	14.9	14.1	14.9	15.2	20.6	16.6	15.8	15.2	21.6	17.8	15.4	52294.4			3396	15.4
	Police Response Time	4.8	5.7	4.7	4.9	6.1	5.0	5.3	5.4	5.0	5.1	6.4	6.1	7.1	8.9	6.8	7.2	9.3	20085.4			3396	5.9
	Total time	18.9	19.6	16.8	19.3	22.2	22.0	20.2	19.5	19.9	20.3	27.0	22.7	22.9	24.1	28.4	25.0	24.7	72379.8			3396	21.3
<b>YEAR TO DATE TOTALS AND AVERAGES</b>																							
Total Number of Calls																					16493		
Total Number of Exceptions																					0		
Average Dispatch Response Time																					13.3		
Average Police Response Time																					6.1		
Average Total Time																					19.4		

Urgent-3 min or less  
Routine-30 min or less  
Backlog-60 min or less

This report does not include on-view incidents.

City of Peoria  
Emergency Communications Center

Police Department  
Backlog Calls for Service  
By Police District

	Police District	VALLEY							BLUFF			RICHWOODS							Total Calls	Calls	Average		
		1	2	4	5	6	8	12	3	10	11	13	14	15	16	17	18	19					
January 2013	Number of Calls	10	55	13	8	4	6	8	10	17	11	11	4	7	7	0	4	3	178		(total min/total calls)		
	Exceptions																		0				
	Total Minutes																					178	
	Dispatch Response Time	19.7	15.3	18.1	17.6	4.0	9.2	12.3	10.4	10.4	17.2	19.1	10.3	7.0	58.9		11.3	3.0	2821.0			178	15.8
	Police Response Time	4.3	10.0	7.3	8.9	6.0	5.4	6.0	3.3	7.5	6.4	8.5	8.3	7.3	4.7		8.5	8.0	1363.1			178	7.7
Total time	24.0	25.3	25.4	26.5	10.0	14.6	18.3	13.7	17.9	23.6	27.6	18.6	14.3	63.6	0.0	19.8	11.0	4184.1	178	23.5			
February 2013	Number of Calls	5	45	11	5	6	5	4	9	21	15	8	3	9	10	1	5	4	166		(total min/total calls)		
	Exceptions																		0				
	Total Minutes																					166	
	Dispatch Response Time	35.4	14.9	8.2	19.3	14.3	55.2	4.0	10.0	19.8	17.9	48.5	23.7	12.7	14.0	19.0	28.8	55.0	3282.7			166	19.8
	Police Response Time	17.2	8.7	8.7	5.8	5.3	8.2	4.3	7.7	6.7	7.7	5.5	8.7	6.3	8.8	12.0	13.6	7.0	1340.5			166	8.1
Total time	52.6	23.6	16.9	25.1	19.6	63.4	8.3	17.7	26.5	25.6	54.0	32.4	19.0	22.8	31.0	42.4	62.0	4623.2	166	27.9			
March 2013	Number of Calls	2	38	16	9	3	4	6	5	12	13	15	3	6	7	2	3	4	148		(total min/total calls)		
	Exceptions																		0				
	Total Minutes																					148	
	Dispatch Response Time	7.5	20.2	11.6	24.4	0.7	1.5	10.2	7.8	13.5	36.2	22.3	61.7	7.0	1.7	5.0	4.0	22.0	2612.2			148	17.7
	Police Response Time	4.3	8.7	6.4	4.8	4.3	4.8	12.4	7.0	6.1	4.8	7.2	14.3	8.0	6.6	7.0	6.7	7.3	1070.3			148	7.2
Total time	11.8	28.9	18.0	29.2	5.0	6.3	22.6	14.8	19.6	41.0	29.5	76.0	15.0	8.3	12.0	10.7	29.3	3682.5	148	24.9			
April 2013	Number of Calls	6	67	22	9	3	7	9	14	25	19	13	10	8	12	1	11	7	243		(total min/total calls)		
	Exceptions																		0				
	Total Minutes																					243	
	Dispatch Response Time	18.3	26.6	11.0	20.0	3.0	25.7	22.3	21.9	24.8	19.4	21.2	10.1	8.0	15.0	11.0	15.0	6.9	4843.7			243	19.9
	Police Response Time	7.4	8.8	7.1	4.6	6.0	4.6	4.3	6.6	4.6	3.9	3.5	7.0	4.6	8.0	3.0	6.6	12.0	1609.9			243	6.6
Total time	25.7	35.4	18.1	24.6	9.0	30.3	26.6	28.5	29.4	23.3	24.7	17.1	12.6	23.0	14.0	21.6	18.9	6453.6	243	26.6			
May 2013	Number of Calls	11	44	16	10	5	11	8	19	36	19	12	13	5	11	1	9	7	237		(total min/total calls)		
	Exceptions																		0				
	Total Minutes																					237	
	Time	32.5	14.0	10.3	16.8	22.2	24.9	9.8	27.8	30.1	29.9	13.4	7.1	47.8	14.4		59.7	39.4	5413.1			237	22.8
	Police Response Time	4.2	8.7	4.9	6.2	7.0	4.1	6.5	7.1	4.9	3.9	5.0	7.1	8.6	11.5	2.0	6.6	8.4	1528.9			237	6.5
Total time	36.7	22.7	15.2	23.0	29.2	29.0	16.3	34.9	35.0	33.8	18.4	14.2	56.4	25.9	2.0	66.3	47.8	6942.0	237	29.3			
June 2013	Number of Calls	4	40	44	15	5	7	21	16	35	36	17	8	7	10	1	5	5	276		(total min/total calls)		
	Exceptions																		0				
	Total Minutes																					276	
	Time	75.8	16.4	15.9	21.7	5.0	9.7	27.3	48.9	18.4	19.4	22.7	27.5	17.0	19.5	2.0	90.4	4.4	6171.2			276	22.4
	Police Response Time	6.5	10.2	5.7	4.1	7.0	3.1	5.9	5.4	4.2	6.1	6.2	3.1	5.0	7.6	13.0	9.2	5.3	1706.6			276	6.2
Total time	82.3	26.6	21.6	25.8	12.0	12.8	33.2	54.3	22.6	25.5	28.9	30.6	22.0	27.1	15.0	99.6	9.7	7877.8	276	28.5			
<b>YEAR TO DATE TOTALS AND AVERAGES</b>																							
																	Total Number of Calls	1248					
																	Total Number of Exceptions	0					
																	Average Dispatch Response Time	19.73					
																	Average Police Response Time	7.04					
																	Average Total Time	26.77					

Urgent-3 min or less  
Routine-30 min or less  
Backlog-60 min or less

This report does not include on-view incidents.

City of Peoria  
Emergency Communications Center

Peoria Fire Department  
Fire Calls for Service  
By Fire Map

	Fire Map	VALLEY				BLUFF			RICHWOODS					Total Calls	Total Minutes	Calls	Average
		100-199	200-299	400-499	1200-1299	300-399	1000-1099	1100-1199	1300-1399	1500-1599	1600-1699	1900-1999	2000-2099				
January 2013	Number of Calls	250	70	232	78	149	169	104	200	60	106	71	41	1530			(total min/total calls)
	Dispatch Response Time	0.5	0.9	0.4	1.2	0.7	0.6	0.5	0.6	1.3	0.6	0.6	0.3	948.6	1530	0.6	
	Fire Response Time	3.4	3.6	4.2	5.2	3.8	4.4	4	4.4	5.1	4.7	5.7	5.3	6514.0	1530	4.3	
	Total time	3.9	4.5	4.6	6.4	4.5	5.0	4.5	5.0	6.4	5.3	6.3	5.6	7462.6	1530	4.9	
February 2013	Number of Calls	230	83	186	44	146	110	93	185	33	122	55	37	1324			(total min/total calls)
	Dispatch Response Time	0.5	0.5	0.5	0.4	0.4	1.8	0.6	0.4	2.3	0.2	0.5	1.3	829.2	1324	0.6	
	Fire Response Time	3.4	3.7	4.3	5.5	4	4	4	4.5	4.6	4.7	5.3	5.0	5561.1	1324	4.2	
	Total time	3.9	4.2	4.8	5.9	4.4	5.8	4.6	4.9	6.9	4.9	5.8	6.3	6390.3	1324	4.8	
March 2013	Number of Calls	240	77	205	53	149	131	111	203	39	122	72	36	1438			(total min/total calls)
	Dispatch Response Time	0.9	0.3	0.5	0.5	0.6	1.2	0.7	0.7	1.9	1.0	0.8	0.3	1099.0	1438	0.8	
	Fire Response Time	3.5	3.6	4.1	5.4	3.8	4.7	3.9	4.5	4.4	4.6	6.2	5.5	6149.4	1438	4.3	
	Total time	4.4	3.9	4.6	5.9	4.4	5.9	4.6	5.2	6.3	5.6	7.0	5.8	7248.4	1438	5.0	
April 2013	Number of Calls	275	109	228	69	174	157	90	209	40	111	67	33	1562			(total min/total calls)
	Dispatch Response Time	0.6	1.0	0.8	0.3	0.6	0.6	1.5	0.3	1.8	0.5	1.2	0.4	1094.5	1562	0.7	
	Fire Response Time	3.4	3.5	4.2	4.9	3.8	4.5	4.1	4.5	4.9	4.5	5.7	5.8	6558.2	1562	4.2	
	Total time	4.0	4.5	5.0	5.2	4.4	5.1	5.6	4.8	6.7	5.0	6.9	6.2	7652.7	1562	4.9	
May 2013	Number of Calls	340	110	249	59	174	164	107	214	39	153	62	52	1723			(total min/total calls)
	Dispatch Response Time	0.5	0.9	0.5	0.3	1.0	0.7	0.6	0.6	0.4	0.6	0.5	0.5	1057.0	1723	0.6	
	Fire Response Time	3.5	3.9	3.9	5.1	3.7	4.3	4	4.2	4	4.8	5.3	5.7	7082.2	1723	4.1	
	Total time	4.0	4.8	4.4	5.4	4.7	5.0	4.6	4.8	4.4	5.4	5.8	6.2	8139.2	1723	4.7	
June 2013	Number of Calls	286	100	219	61	138	152	110	198	46	131	51	28	1520			(total min/total calls)
	Dispatch Response Time	0.8	1.0	0.5	0.9	1.4	1.3	0.8	0.4	5.3	0.3	0.4	0.7	1374.3	1520	0.9	
	Fire Response Time	3.4	3.8	4.3	4.7	3.8	4.5	4	4.5	5.7	4.6	5.9	5.7	6445.5	1520	4.2	
	Total time	4.2	4.8	4.8	5.6	5.2	5.8	4.8	4.9	11.0	4.9	6.3	6.4	7819.8	1520	5.1	
<b>YEAR TO DATE TOTALS AND AVERAGES - 2011</b>																	
												Total Number of Calls		9097			
												Average Dispatch Response Time		0.7			
												Average Fire Response Time		4.2			
												Average Total Time		4.9			

Peoria Fire Department  
Average Turn-Out Time for Each Apparatus  
2013

	<b>JAN</b>	<b>FEB</b>	<b>MAR</b>	<b>APR</b>	<b>MAY</b>	<b>JUN</b>	<b>JUL</b>	<b>AUG</b>	<b>SEP</b>	<b>OCT</b>	<b>NOV</b>	<b>DEC</b>	<b>Yearly Average</b>
B1	1.5	1.5	1.6	1.4	1.5	1.5							<b>1.50</b>
E1	1.6	1.4	1.5	1.4	1.5	1.5							<b>1.48</b>
R1	1.5	1.3	1.4	1.4	1.4	1.4							<b>1.40</b>
T1	1.6	1.6	1.5	1.7	1.6	1.7							<b>1.62</b>
E10	1.6	1.4	1.4	1.4	1.4	1.4							<b>1.43</b>
E12	1.4	1.5	1.5	1.5	1.5	1.2							<b>1.43</b>
E13	1.3	1.2	1.3	1.2	1.3	1.3							<b>1.27</b>
T14	1.7	1.6	1.5	1.7	1.6	1.6							<b>1.62</b>
E15	1.6	1.6	1.7	1.6	1.7	1.6							<b>1.63</b>
E16	1.5	1.5	1.4	1.5	1.4	1.4							<b>1.45</b>
E19	1.7	1.6	1.7	1.6	1.5	1.7							<b>1.63</b>
E2	1.5	1.5	1.5	1.5	1.5	1.5							<b>1.50</b>
R2	1.4	1.3	1.4	1.3	1.3	1.3							<b>1.33</b>
E20	1.7	1.6	1.6	1.7	1.7	1.5							<b>1.30</b>
B3	1.7	1.6	1.5	1.5	1.6	1.4							<b>1.55</b>
E3	1.4	1.3	1.3	1.3	1.4	1.2							<b>1.32</b>
T3	1.6	1.5	1.5	1.5	1.6	1.5							<b>1.53</b>
E4	1.4	1.5	1.6	1.5	1.5	1.5							<b>1.50</b>
T4	1.5	1.4	1.4	1.4	1.4	1.5							<b>1.43</b>
												Department Average	<b>1.47</b>

City of Peoria  
Emergency Communications Center  
Peoria County Sheriff's Department  
Urgent calls for service by district

	County District	700	710	711	712	713	714	715	716	717	718	726	Other	Total Calls	Calls	Average		
January 2013	Number of Calls	10	3	10	2	83	92	46	8	25	39	85		403		(total min/total calls)		
	Exceptions													0				
	Dispatch Response Time	2.8	2.3	3.8	1.0	2.0	1.5	2.5	1.3	1.9	1.4	1.2		708.4			403	1.8
	Police Response Time	4.7	17.0	5.6	13.0	8.0	8.7	10.3	11.3	4.4	8.6	3.9		2985.5			403	7.4
	Total time	7.5	19.3	9.4	14.0	10.0	10.2	12.8	12.6	6.3	10.0	5.1		3693.9			403	9.2
February 2013	Number of Calls	5	3	8	0	77	90	48	6	26	35	60		358		(total min/total calls)		
	Exceptions													0				
	Dispatch Response Time	2.3	0.7	2.4	0.0	1.6	1.7	1.8	0.3	0.9	1.8	1.1		549.6			358	1.5
	Police Response Time	3.0	13.0	5.4	0.0	9.9	7.9	9.7	7.2	3.3	8.4	3.9		2693.1			358	7.5
	Total time	5.3	13.7	7.8	0.0	11.5	9.6	11.5	7.5	4.2	10.2	5.0		3242.7			358	9.1
March 2013	Number of Calls	3	6	4		90	90	53	6	22	29	71		374		(total min/total calls)		
	Exceptions													0				
	Dispatch Response Time	1.0	1.2	0.7		1.5	1.1	1.4	0.5	1.1	1.4	0.9		452.9			374	1.2
	Police Response Time	9.0	18.5	7.8		7.9	7.9	10.8	10.8	5.0	10.6	3.8		2915.6			374	7.8
	Total time	10.0	19.7	8.5	0.0	9.4	9.0	12.2	11.3	6.1	12.0	4.7		3368.5			374	9.0
April 2013	Number of Calls	8	11	8	1	68	94	69	8	29	37	69		402		(total min/total calls)		
	Exceptions													0				
	Dispatch Response Time	6.3	1.0	1.6	1.0	2.6	1.7	1.8	0.9	1.3	2.1	1.0		727.6			402	1.8
	Police Response Time	2.7	16.1	7.2	18.0	7.1	6.9	10.8	8.6	2.7	8.1	3.3		2825.4			402	7.0
	Total time	9.0	17.1	8.8	19.0	9.7	8.6	12.6	9.5	4.0	10.2	4.3		3553.0			402	8.8
May 2013	Number of Calls	6	5	11	3	93	99	53	13	28	28	84		423		(total min/total calls)		
	Exceptions													0				
	Dispatch Response Time	2.0	0.5	1.7	1.0	1.8	3.9	1.9	1.1	0.9	0.9	0.9		830.7			423	2.0
	Police Response Time	2.6	14.2	4.8	11.0	8.0	6.1	8.8	6.2	4.0	7.8	3.5		2691.7			423	6.4
	Total time	4.6	14.7	6.5	12.0	9.8	10.0	10.7	7.3	4.9	8.7	4.4		3522.4			423	8.3
June 2013	Number of Calls	8	3	14	2	90	94	50	12	28	39	75		415		(total min/total calls)		
	Exceptions													0				
	Dispatch Response Time	1.3	2.0	1.5	1.0	1.8	2.0	1.3	2.4	1.6	1.8	2.0		748.2			415	1.8
	Police Response Time	9.5	16.7	7.0	6.5	7.1	9.0	13.4	8.7	2.4	9.8	3.9		3238.4			415	7.8
	Total time	10.8	18.7	8.5	7.5	8.9	11.0	14.7	11.1	4.0	11.6	5.9		3986.6			415	9.6
<b>YEAR TO DATE TOTALS AND AVERAGES - 2011</b>																		
Total Number of Calls														2375				
Total Number of Exceptions														0.0				
Average Dispatch Response Time														1.7				
Average Police Response Time														7.3				
Average Total Time														9.0				

Urgent-3 min or less  
Routine-30 min or less  
Backlog-60 min or less

This report does not include on-view incidents.

City of Peoria  
Emergency Communications Center  
Peoria County Sheriff's Department  
Routine calls by district

Month	County District	700	710	711	712	713	714	715	716	717	718	726	Other	Total Calls	Total Minutes	Calls	Average	(total min/total calls)
		Number of Calls	Exceptions	Dispatch Response Time	Police Response Time	Total time												
January 2013	County District	700	710	711	712	713	714	715	716	717	718	726	Other	Total Calls				
	Number of Calls	28	6	5	1	94	109	46	13	31	33	73		439				
	Exceptions													0				
	Dispatch Response Time	10.2	16.2	7.5		11.7	9.7	10.1	4.9	6.4	3.0	7.7		3965.2	439	9.0		
	Police Response Time	4.4	18.3	7.0	17.0	10.3	10.1	14.1	11.5	4.5	9.4	5.4		3996.1	439	9.1		
	Total time	14.6	34.5	14.5	17.0	22.0	19.8	24.2	16.4	10.9	12.4	13.1		7961.3	439	18.1		
February 2013	County District	700	710	711	712	713	714	715	716	717	718	726	Other	Total Calls				
	Number of Calls	33	11	6	1	88	126	46	9	25	50	92		487				
	Exceptions													0				
	Dispatch Response Time	2.8	16.6	28.0	42.0	11.4	12.3	11.8	13.3	10.6	9.5	12.7		5608.9	487	11.5		
	Police Response Time	7.7	16.3	10.8	17.0	9.6	7.7	14.7	10.4	5.9	10.3	6.1		4323.7	487	8.9		
	Total time	10.5	32.9	38.8	59.0	21.0	20.0	26.5	23.7	16.5	19.8	18.8		9932.6	487	20.4		
March 2013	County District	700	710	711	712	713	714	715	716	717	718	726	Other	Total Calls				
	Number of Calls	22	8	4	2	94	121	59	8	36	39	97		490				
	Exceptions													0				
	Dispatch Response Time	7.8	15.9	7.3	8.0	13.9	13.1	5.4	9.7	10.4	13.9	7.5		5275.9	490	10.8		
	Police Response Time	7.5	20.9	6.5	14.0	10.6	10.9	12.1	9.0	5.3	11.0	5.6		4650.4	490	9.5		
	Total time	15.3	36.8	13.8	22.0	24.5	24.0	17.5	18.7	15.7	24.9	13.1		9926.3	490	20.3		
April 2013	County District	700	710	711	712	713	714	715	716	717	718	726	Other	Total Calls				
	Number of Calls	31	18	5	3	112	139	52	9	32	49	92		542				
	Exceptions													0				
	Dispatch Response Time	9.3	9.8	2.6	5.7	13.6	9.4	8.0	12.6	13.3	12.2	9.5		5751.4	542	10.6		
	Police Response Time	5.3	15.1	12.8	24.0	11.1	9.5	14.0	9.7	5.6	10.3	6.3		5214.6	542	9.6		
	Total time	14.6	24.9	15.4	29.7	24.7	18.9	22.0	22.3	18.9	22.5	15.8		10966.0	542	20.2		
May 2013	County District	700	710	711	712	713	714	715	716	717	718	726	Other	Total Calls				
	Number of Calls	6	5	11	3	93	99	53	13	28	28	84		423				
	Exceptions													0				
	Dispatch Response Time	2.0	0.5	1.7	1.0	1.8	3.9	1.9	1.1	0.9	0.9	0.9		830.7	423	2.0		
	Police Response Time	2.6	14.2	4.8	11.0	8.0	6.1	8.8	6.2	4.0	7.8	3.5		2691.7	423	6.4		
	Total time	4.6	14.7	6.5	12.0	9.8	10.0	10.7	7.3	4.9	8.7	4.4		3522.4	423	8.3		
June 2013	County District	700	710	711	712	713	714	715	716	717	718	726	Other	Total Calls				
	Number of Calls	34	6	6	1	132	149	71	16	44	73	116		648				
	Exceptions													0				
	Dispatch Response Time	14.8	20.7	2.4	102.0	18.3	12.9	16.5	12.5	14.1	7.6	13.9		9240.6	648	14.3		
	Police Response Time	10.1	17.0	12.0	0.0	11.5	9.8	15.3	11.3	6.9	10.0	5.9		6480.7	648	10.0		
	Total time	24.9	37.7	14.4	102.0	29.8	22.7	31.8	23.8	21.0	17.6	19.8		15721.3	648	24.3		
<b>YEAR TO DATE TOTALS AND AVERAGES - 2011</b>																		
Total Number of Calls														3029				
Total Number of Exceptions														0.0				
Average Dispatch Response Time														9.7				
Average Police Response Time														8.9				
Average Total Time														18.6				

City of Peoria  
 Emergency Communications Center  
 Peoria County Sheriff's Department  
 Backlog Calls for Service by District

	County District	700	710	711	712	713	714	715	716	717	718	726	Other	Total Calls	Calls	Average		
January 2013	Number of Calls	9	1			5	13	4	1	2	3	9		47		(total min/total calls)		
	Exceptions													0				
	Dispatch Response Time	76.3	2.0			19.2	12.1	16.0	38.0	1.0	11.7	19.3		1254.8			47	26.7
	Police Response Time	19.9	13.0			16.4	8.5	6.3	21.0	10.0	6.7	5.8		523.1			47	11.1
	Total time	96.2	15.0	0.0	0.0	35.6	20.6	22.3	59.0	11.0	18.4	25.1	0.0	1777.9			47	37.8
February 2013	Number of Calls	11				5	6	9	1	4	2	9		47		(total min/total calls)		
	Exceptions													0				
	Dispatch Response Time	129.9				5.0	27.2	13.9		7.3	29.5	12.3		1941.1			47	41.3
	Police Response Time	22.6				8.3	4.8	21.3	25.0	5.5	13.0	10.1		674.5			47	14.4
	Total time	152.5	0.0	0.0	0.0	13.3	32.0	35.2	25.0	12.8	42.5	22.4	0.0	2615.6			47	55.7
March 2013	Number of Calls	14		2		8	11	6		3	2	10		56		(total min/total calls)		
	Exceptions													0				
	Dispatch Response Time	136.7		34.5		18.6	11.0	25.0		11.3	7.0	15.8		2608.5			56	46.6
	Police Response Time	17.0				10.9	9.5	17.7		6.7	15.0	10.6		692.0			56	12.4
	Total time	153.7	0.0	34.5	0.0	29.5	20.5	42.7	0.0	18.0	22.0	26.4	0.0	3300.5			56	58.9
April 2013	Number of Calls	6	1	4	19	11	4	4	0	0	0	4		53		(total min/total calls)		
	Exceptions													0				
	Dispatch Response Time	105.7	0.0	0.0	20.0	12.4	9.2	31.5	9.8	0.0	0.0	10.3		1354.6			53	25.6
	Police Response Time	26.5	1.0	9.0	9.2	12.0	7.3	7.7	0.0	0.0	0.0	9.0		598.8			53	11.3
	Total time	132.2	1.0	9.0	29.2	24.4	16.5	39.2	9.8	0.0	0.0	19.3	0.0	1953.4			53	36.9
May 2013	Number of Calls	11	2	1		8	13	10		3		4		52		(total min/total calls)		
	Exceptions													0				
	Dispatch Response Time	34.3	23.0	10.0	0.0	16.8	25.1	17.6	0.0	0.0	12.3	10.3		1111.2			52	21.4
	Police Response Time	21.1	23.0	1.0	0.0	10.4	13.4	19.1	0.0	0.0	10.3	5.5		749.5			52	14.4
	Total time	55.4	46.0	11.0	0.0	27.2	38.5	36.7	0.0	0.0	22.6	15.8	0.0	1860.7			52	35.8
June 2013	Number of Calls	15		4		7	16	8	1	6	6	10		73		(total min/total calls)		
	Exceptions													0				
	Dispatch Response Time	144.5		17.0		8.7	5.6	14.6	60.0	13.8	3.2	8.3		2747.8			73	37.6
	Police Response Time	19.1		3.0		11.8	9.5	12.3	1.0	8.5	6.0	6.3		782.5			73	10.7
	Total time	163.6	0.0	20.0	0.0	20.5	15.1	26.9	61.0	22.3	9.2	14.6	0.0	3530.3			73	48.4
<b>YEAR TO DATE TOTALS AND AVERAGES - 2011</b>																		
Total Number of Calls														328				
Total Number of Exceptions														0.0				
Average Dispatch Response Time														33.2				
Average Police Response Time														12.4				
Average Total Time														45.6				



July 5, 2013

Prepared By Public Works Department - Engineering Division

Primary Council District	Project	Scope	Budget	Contact	June Activities	July Planned Activities
<b>PROJECTS UNDER CONSTRUCTION</b>						
2	Main Street	Restripe Main Street between Glendale and Sheridan per HSIP grant. Additionally, to restripe between University and Sheridan using City funds.	HSIP grant \$43,642 (\$4849 local match). No budget for additional work	Nick Stoffer	Bid Letting complete. Traffic and Control low bidder.	Receive material and install signs.
3, 4, 5	Northmoor - Knoxville to Sheridan (Stage 3)	Construct Northmoor with three lanes, curbs, and sidewalks/bike paths between Knoxville and Sheridan. This is an ARRA Stimulus Project	\$2,391,543	Scott Reese	IDOT Cefified the project and it has been closed out.	N/A
5	Orange Prairie Rt. 150 to Alta Ln.	Design and construct Orange Prairie Road from Rt. 150 to Rt. 91	\$17,500,000	Scott Reese	The contractor agreed to final quantities on the south portion. The box culvert on the middle stage was started but delayed to the amount of rain seen in May and June. 4 additional parcels for ROW were agreed upon in June leaving 4 more parcels to complete the ROW to allow for the construction of the final phase.	Stage 1 (War Memorial to Fargo Run Creek) should be closed and the final bill sent to IDOT. The contractor will continue working on the cast in place box culvert over Fargo Run Creek and the storm sewer on Stage 2. Right of Way negotiations will continue on Stage 3. Final Plans have been approved by IDOT so as soon as ROW has been obtained for Stage 3 a bid letting will be advertised.
3, 4, 5	Northmoor - Sheridan Intersection (Stage 1)	Construct the intersection of Northmoor and Sheridan with new lanes and traffic signals, and sidewalks. 70% of the construction to be paid with Federal STP-U funds and City and County to split the costs of the local share of construction and the ROW and engineering costs.	\$3,382,000	Scott Reese	IDOT has returned comments from paperwork that was submitted in March.	Corrections and material documentation will be submitted to IDOT by July 15 and work towards completing the project paperwork by mid-August.
5	Allen and Hickory Grove Intersection	Improve intersection in conjunction with the construction of a new Dunlap School. Construction anticipated in 2012.	Funded by Dunlap School District \$1.3 M	Scott Reese	Farnsworth submitted a letter to the City explaining the road is constructed to their satisfaction and then the City will officially take jurisdiction of the roadway and the City responded accepting the roadway.	N/A
3	Pennsylvania Ave	Remove and replace the pavement on Pennsylvania Ave. from Berkeley Ave. to Glen Oak Ave. Includes ornamental lighting and a new storm sewer system. The intersection of Glen Oak and New York/Wayne St. will be configured as a round-a-bout. Armstrong Ave. will be closed at New York.	\$5,153,000	Scott Reese	Pennsylvania Phase I has been finalized and approved by IDOT. Council awarded Phase II and a preconstruction meeting was held. Staff has been coordinating with OSF for the closure of Pennsylvania during construction.	Pennsylvania Avenue between California and Peoria Avenue will be closed starting July 9 through December 1 for reconstruction. Roadway removal and storm sewer work will start in July.



July 5, 2013

Prepared By Public Works Department - Engineering Division

Primary Council District	Project	Scope	Budget	Contact	June Activities	July Planned Activities
4, 5	Northmoor - Sheridan to University (Stage 2)	Construct Northmoor with three lanes, curbs, and sidewalks/bike paths between Sheridan and University. This project is funded 70% Federal STP-U funds with the City and County splitting the remainder equally.	\$2,835,000	Scott Reiese	The retaining wall material was resolved so that the project could move forward. The contractor installed the widening on the north side of the Northmoor and removed all the pavement. They started storm sewer work in late June.	The contractor will continue storm sewer work and retaining wall work. Weather depending late in July the contractor could start the earthwork on the south side of Northmoor to prepare it for curb and gutter.
All	Sidewalk Participation 2012	Repair sidewalks as requested by property owners.	\$485,000	Stephen Letsky	99% of Project locations were finalized in June. Work began on War Memorial Drive and Wisconsin Ave in late June to construct new sidewalk and ADA Ramps.	All locations will be finished by July 10. Punchlist and project finalization will occur by end of July.
All	Sidewalk Participation 2013	Repair sidewalks as requested by property owners.	\$485,000	Stephen Letsky	City Council approved of contract for C&G Concrete on 6/11/13. Contracts have been signed and delivered to C&G to begin work.	Work was held off until after 4th of July weekend, with estimated start date on 7/8/13. Initial locations are in District 1, near 500 block of NE Madison.
All	Drainage Improvements 2012-2014	Repair failing drainage infrastructure.	\$1,200,000	Jane Gerdes	Continued planned repairs. Continued April flood damage assessment. Performed flood damage repairs as needed.	Continue planned repairs. Continue April/May/June flood damage assessment. Perform flood damage repairs as needed. Request additional funds as program needs exceed program budget due to extensive rain and flooding.
All	Private Property Drainage 2012-2014	Administer the Private Property Drainage Assistance Program and Sanitary Sewer Backup Assistance Program	\$600,000	Jane Gerdes	Consultant working with property owners on drainage repairs. Had about three dozen inquiries during late June due to heavy rains and flash flooding.	Consultant working with property owners on drainage repairs. Request additional funding as program needs exceed budget due to extensive rain and flooding.
All	ADA Ramps 2012-14	Replace existing non-compliant Ramps with ADA-compliant Ramps.	\$600,000	Stephen Letsky	1) The 2012 contract locations have been constructed, and punchlist items were initiated in late June. 2) The 2013 contract was awarded to ICCI by City Council on June 25. Contract books began circulation for signatures in late June.	1) 2012 Contract to be finalized by mid-July. 2) The 2013 contract will have a tentative start date for construction by July 22.
All	SINR 2012-2014	Repair sidewalks that are hazardous as determined by Public Works using sidewalk GIS Inventory or through complaints	\$720,000	Stephen Letsky	1) SINR #39 project closeout occurred in June. 2) SINR#40-Perry St was initially considered by City Council on June 11, but it was deferred to July 9.	1)N/A 2) SINR#40 was deferred until July 9 Council, but will be deferred further to July 23 Council to address further remarks from the Detweiller Marina Neighborhood Association regarding brick sidewalks and retaining walls with respect to addressing ADA compliance.



July 5, 2013

Prepared By Public Works Department - Engineering Division

Primary Council District	Project	Scope	Budget	Contact	June Activities	July Planned Activities
1	Harrison Impact Zone 2012-2014	Continue infrastructure improvements in the Harrison Impact Zone with focus on drainage, curbs, and sidewalks	\$900,000	Stephen Letsky	1) Folkers Avenue, Krause to Grinnell, was complete with construction by June 30. 2) HIZ Sidewalks 2012 with Horowitz Concrete was 50% complete by end of June. 3) HIZ Sidewalks 2013 consultant work order was being drafted in June.	1) Folkers Ave will have punchlist issued in early July with final closeout by mid-to-late July. 2) HIZ Sidewalk 2012 is expected to be 75% complete by end of July. 3) HIZ Sidewalks 2013 consultant will have work order issued, and begin advertising the 2013 contract by end of July.
1	US 24/Washington Street	Conduct Phase 1 preliminary design for this route between I-474 and I-74. Complete Phase 2 design for section from Main to Maple.	\$10,730,000	Scott Reese	The contractor has completed the sanitary sewer, storm sewer, and water main installation on the section between State and Liberty. Curb and Gutter has been installed from State Street to the Bob Michael Bridge. The pavement on the riverside of Washington Street has been removed between State and Persimmon.	The contractor will continue to place curb and gutter from the Bob Michael Bridge to Liberty during July. Planters and sidewalk will begin starting at State Street and working north towards Liberty. The contractor will install water main and storm sewer on Washington Street between State and Persimmon in July.
3	Stonegate Special Assessment	Complete the design and follow through with the special assessment process and construction	\$800,000	Stephen Letsky	Construction had been approximately 67% completed by end of June. Curb, Gutter, Storm Drain network, and sodding took place in June.	Construction will be 100% complete by end of July, with roadway operations beginning in early July and continuing throughout the month. Punchlist will be issued by end of July.
1	Warehouse District Tiger II	This grant will assist in building public infrastructure to support the redevelopment of the Warehouse District.	\$13,800,000	Scott Reese	The contractor installed curb and gutter on Adams Street from Persimmon to Walnut on the riverside and has installed 75% of the planters in that stretch.	The contractor is focusing on completing the riverside of Adams Street between Persimmon and Walnut Street. It is anticipated that by mid to late August this stretch will be completed and staff is looking at making Adams Street two-way during construction from Walnut to Persimmon to help with the detour of traffic during continued construction into 2015.
3 & 4	Arterial Street Overlay 2012-2014 (University Street from Marlene to War Drive)	Install new curb and gutter, sidewalks, driveway approaches and an asphalt overlay.	\$4,000,000	Scott Reese	The contractor completed the curb and gutter on both sides of University Street from War Memorial Drive to Marlene. 90% of the sidewalk and 100% of the driveways have been completed along University Street in June.	The contractor is anticipating completing the outside lane work by July 10 and moving to the inside lanes to work on the medians. Weather dependant is anticipated that the median work will be completed by the end of July and the mill and overlay will take place in early August.
5	Alta/Allen Emergency Culvert Repair	Replace culvert system that failed during mid-April storms at the intersection of Allen and Alta Roads	\$1,350,000	Jane Gerdes	In June, design plans were completed, the project was bid and awarded by the City Council. The Federal Highway Administration visited the site and confirmed eligibility for disaster assistance funding for about 80% of the project value.	On July 3, the pre-construction conference was held, shop drawings were approved, the contracts were executed, and the notice to proceed was given to the contractor. Construction begins on July 8. The first items of work are pavement removal, excavation and utility relocation. Delivery of box culvert sections will begin in approximately 4 weeks.



Primary Council District	Project	Scope	Budget	Contact	June Activities	July Planned Activities
<b>PROJECTS TO BID AND START CONSTRUCTION SOON</b>						
1	Elm-Reed Sewer Relocation	Complete the design and follow through with the construction	\$25,000	Stephen Letsky	The IEPA permit had been received in June, but negotiations with an adjacent property owner may result in no sewer reconstruction if the other owner agrees to take over the property.	Staff is awaiting information on the property negotiations before moving forward with sanitary sewer relocation as of early July.
<b>PROJECTS UNDER DESIGN AND/OR ROW ACQUISITION</b>						
1	Southtown Improvements	Various street, sidewalk, lighting, and bridge work		Scott Reiese	The ornamental lighting project for Spring Grove and the retaining wall project on 7th Street plans are 100% complete and ready for a letting. The Bridge Condition Report for MacArthur Highway Bridge was completed and turned into the City. Also, the City was awarded major bridge funds through IDOT for Fiscal Year 2018 in the amount of \$4.8 million for reconstruction of the bridge.	Temporary easement will need to be obtained for 7th Street Rehabilitation. Once the easements are obtained the 7th Street and Spring Grove will be let so they can be supervised by the same engineer. The final Bridge Condition Report for MacArthur Bridge should be submitted and sent to City Council with alternatives in late July or early August.
5	Alta/Radnor Intersection	This project will construct the intersection of Radnor Rd and Alta Rd. A roundabout will be constructed.	\$1,400,000	Scott Reiese	IDOT has been looking at the possibilities of an interim solution. Due to the increase in traffic after the closure of Alta and Allen, IDOT installed a 4-way stop at this intersection. The City applied for Highway Safety funds in the amount of \$1.4 million for this project.	The City will continue negotiating for ROW to construct the roundabout as the ultimate improvement for this location.
2,3 & 4	Arterial Street Overlay 2012-2014	Overlay projects will focus on University Street and Forest Hill and include accessibility features.	\$12,000,000	Stephen Letsky/ Scott Reiese	On the section of University from Nebraska to Forrest Hill, City Council requested report back with design options on their March 26th Council Meeting. Several options were put together for discussion and a public meeting has been scheduled for July 10.	A public meeting is scheduled for July 10 to present options to the business owners and residents along University from Nebraska to Forrest Hill. Staff will work to get a recommended option back to City Council on July 23 to discuss the alternatives so we can work on a project that can be built next year.
2	Arterial Street Reconstruction 2012-2014	Reconstruction projects will focus on Sheridan Road	\$3,700,000	Stephen Letsky	Hanson had their surveyor finish checking items in June. Hanson also conducted Traffic Demand Modeling to check future scenarios with Sheridan changing to 3-lane section between McClure and I-74 bridge.	Designs will begin initial stages in July.
2	West side of University, between Nebraska and Gale	ROW Negotiation to install new sidewalk in the gap along University	\$9,400	Stephen Letsky	Survey was completed in February, platting was revised in June.	The final plat will be issued to the appraiser in July to resume ROW Acquisition process. There is currently no ROW to build new sidewalk. Sidewalk is needed on this side of University since the sidewalk across I-74 is also on the west side.



July 5, 2013

Prepared By Public Works Department - Engineering Division

Primary Council District	Project	Scope	Budget	Contact	June Activities	July Planned Activities
5	Pioneer Parkway ROW Acquisition-- Radnor to Allen	Professional servies for title research, plat preparation and negotiations for ROW needed for the extension of Pioneer Parkway from Allen Road to Radnor Road. When this work is finished and approved by IDOT/FWHA, ROW purchases can begin.	\$250,000	Jane Gerdes	Held kick-off meeting with engineering and appraisal team. Received initial title work.	Begin appraisals
5	Pioneer Parkway Design-- Villa Lake to Allen	Professional engineering services for preparation of plans and specifications for the extension of Pioneer Parkway from Villa Lake to Allen.	\$450,000	Jane Gerdes	Topographic surveying, mapping of existing topography.	Topographic surveying, mapping of existing topography.
5	Growth Cell Sidewalks/Bike paths 2012-2014	Identify needs for completing sidewalks and bike paths in the growth cells, acquire necessary ROW and install paths and walks.	\$425,000	Stephen Letsky	1) Alta Ln section was awaiting appraisal process for the 2 parcels where ROW acquisition will be required to construct the bikeway, as of 6/30/13. 2) Mossville Rd, east of Knoxville, is being surveyed at end of June.	1) Plat maps are expected by 7/5/13 to initiate appraisal process. ROW Appraisals and negotiations will occur in July. 2) Survey will be completed in early July, the design to take a week in mid July, and the contract documents to be ready by end of July for advertisement.
2	Nebraska Avenue Bridge	Reconstruct bridge on Nebraska Avenue	\$1,800,000	Scott Reeise	Received contracts approved through IDOT back in June for Hanson Professional Services so they can begin work.	Hanson will be working on the survey and hydraulic work for the bridge in July. We will be working towards a letting next June so that work can begin in July 2014.
2	Sheridan Road Bridge	Reconstruct bridge on Nebraska Avenue	\$2,500,000	Scott Reeise	Received contracts approved through IDOT back in June for Hanson Professional Services so they can begin work.	Hanson will be working on the survey and hydraulic work for the bridge in July. We will be working towards a letting in June 2015 so that this bridge is constructed the same time that the Sheridan Road Reconstruction is going on from McClure to Richmond.
<b>NEXT PROJECTS TO START DESIGN</b>						
1	Leonard Marshall Plaza	Replace deteriorated granite slabs	\$125,000	Scott Reeise	Received quote from contractor to perform repairs on the broken granite with colored and engraved concrete.	Will bid a project that includes color concrete with engraving in July.



July 5, 2013

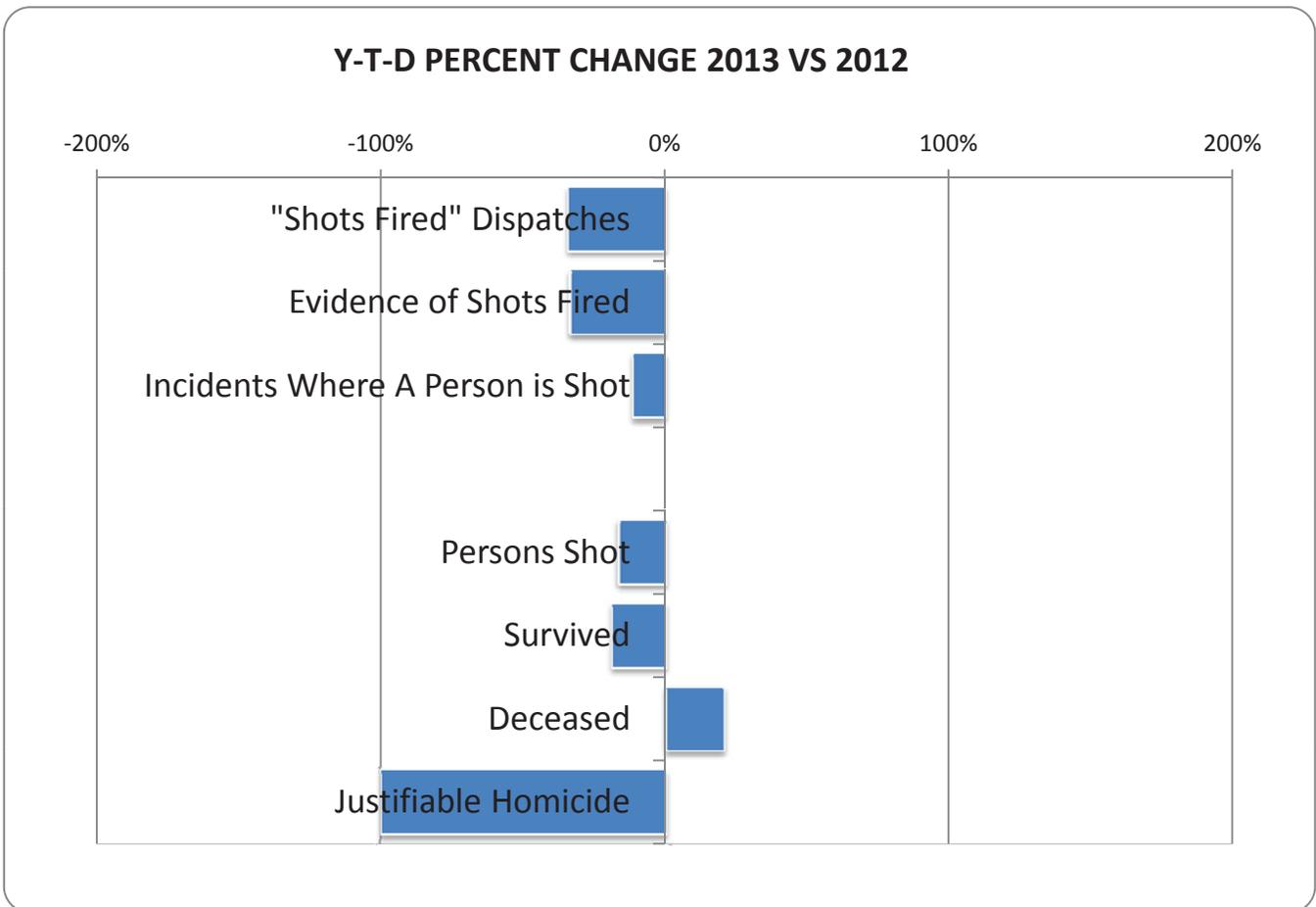
Prepared By Public Works Department - Engineering Division

Primary Council District	Project	Scope	Budget	Contact	June Activities	July Planned Activities
<b>PROJECTS IN PLANNING PHASE and ONGOING PROGRAMS</b>						
N/A	Combined Sewer Overflows	Complete the Long Term Control Plan for the Combined Sewer area	TBD	Jane Gerdes	Prepared technical analysis of information presented by USEPA at May meeting.	Send technical analysis to USEPA. Continue negotiations.
5	Pioneer Parkway	Complete an environmental and preliminary design study for Pioneer Parkway between Knoxville and Trigger Rd. Property acquisition for eastern section. Design for first construction segment.	TBD	Jane Gerdes	Waiting on review of bridge information submitted in May.	Revise bridge concept design per IDOT comments.
All	GPSD/Wildcat Sewers	Sanitary Sewer laterals serving multiple properties before connecting to the public sanitary sewer system	\$28,000	Jane Gerdes	Continue working with GPSD on problems as they occur. Received about 10 concerns during lat June flash flooding.	Continue working with GPSD on problems as they occur. Request additional funds as program needs exceed available budget due to very wet spring.
All	Stormwater Management-Clean Water Act 2012-2014	Comply with Clean Water Act and 6 components.	\$450,000	Jane Gerdes	Dry weather inspection of creeks and storm sewer mapping continues. Held Rain Garden Maintenance Day on June 21.	Dry weather inspection of creeks and storm sewer mapping continues. Summer engineering interns will continue storm sewer field investigations.
All	GIS Sidewalk Database	This project will provide asset management information in a GIS format for sidewalks and accessibility features (ramps).	\$175,000	Stephen Letsky	TCRPC has provided information that shows the District 1 areas are 99.99% complete by end of June. Work on inventory began in Districts 2-4 in June.	TCRPC will be 100% complete with District 1, and 75% with Districts 2-4 by end of July.
<b>PROJECTS ON HOLD and OTHER PENDING PROJECTS</b>						
2	3624 N.University Street	ROW Negotiation before current land owner sells the parcel	\$5,000	Stephen Letsky	ROW Acquisition put on hold due to negotiation failure in early June.	On hold unless new discussions occur to facilitate progress.
2	Avalon Place Lighting	Special Assessment project to install ornamental lighting on Avalon Place from Forrest Hill to Hudson	\$65,000	TBD	Bid letting was held August 16, 2011. Only one bidder was over 20% engineer's estimate. Board of Local Improvements rejected bids. Assessment roll was pulled from court so project would need to start over. Neighborhood was re-surveying petitioners to gage their current level of interest.	Future Council direction will be requested on how to proceed.
2, 3	Lighting Projects	Special Assessment project to install ornamental lighting on	\$190,000	TBD	Neighborhood was re-surveying petitioners to gage their current level of interest.	Future Council direction will be requested on how to proceed.

# SHOOTINGS

## YTD - Thru JUNE

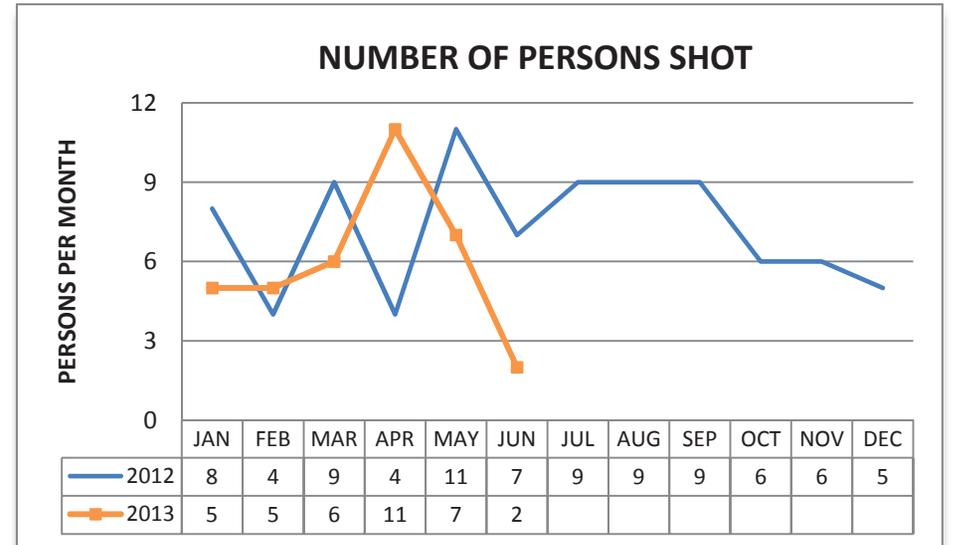
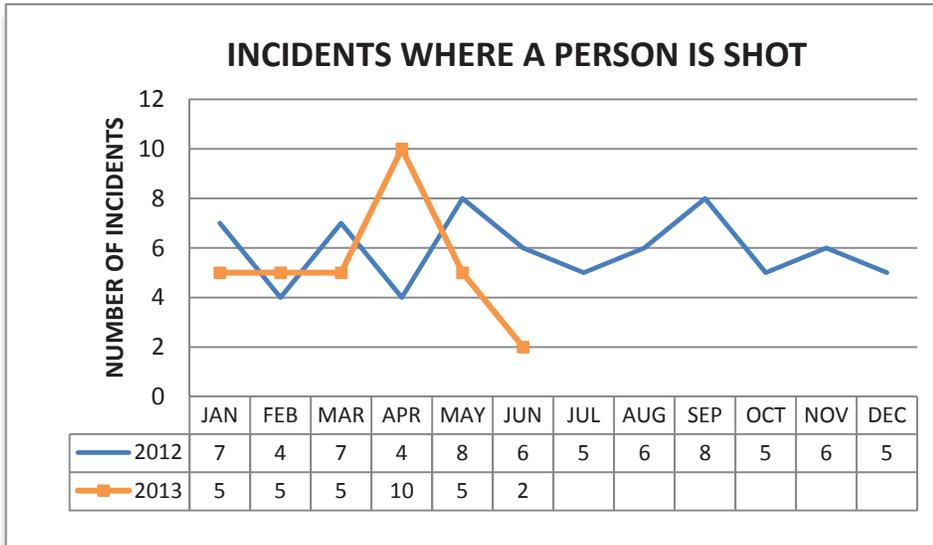
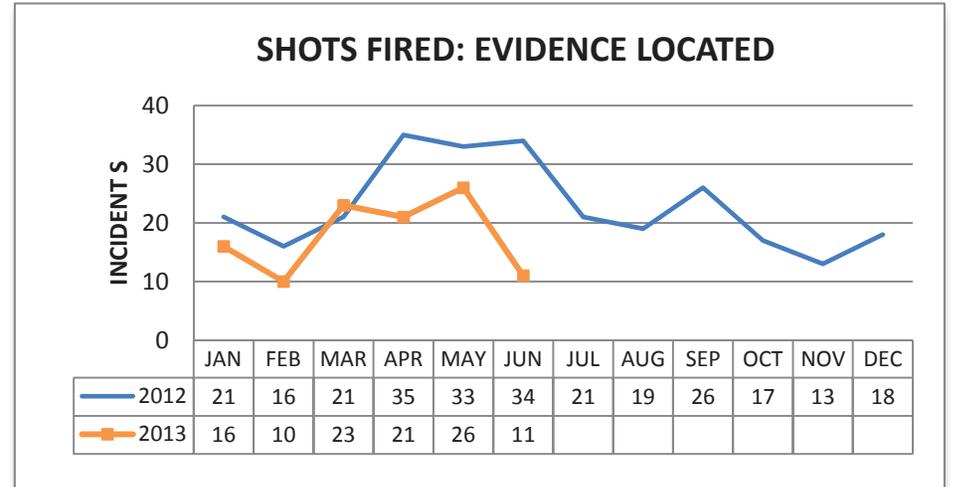
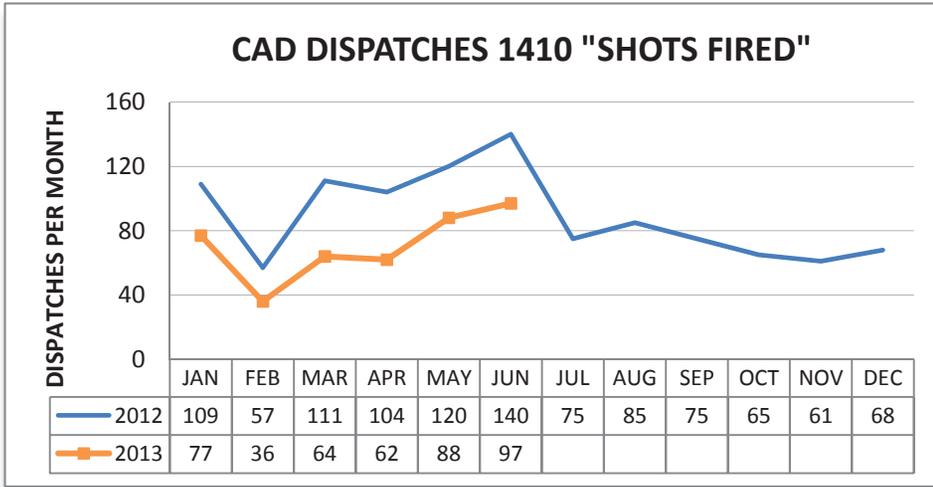
	2012	2013	( + , - )	% CHANGE
"Shots Fired" Dispatches	641	424	-217	-34%
Evidence of Shots Fired	160	107	-53	-33%
Incidents Where A Person is Shot	36	32	-4	-11%
Persons Shot	43	36	-7	-16%
Survived	37	30	-7	-19%
Deceased	5	6	1	20%
Justifiable Homicide	1	0	-1	-100%



*Shootings* : Does not include accidental, air-gun, or self-inflicted.

*Persons Shot* : Any person coming into direct contact with the firearm's projectile, e.g., bullet, buckshot, etc.

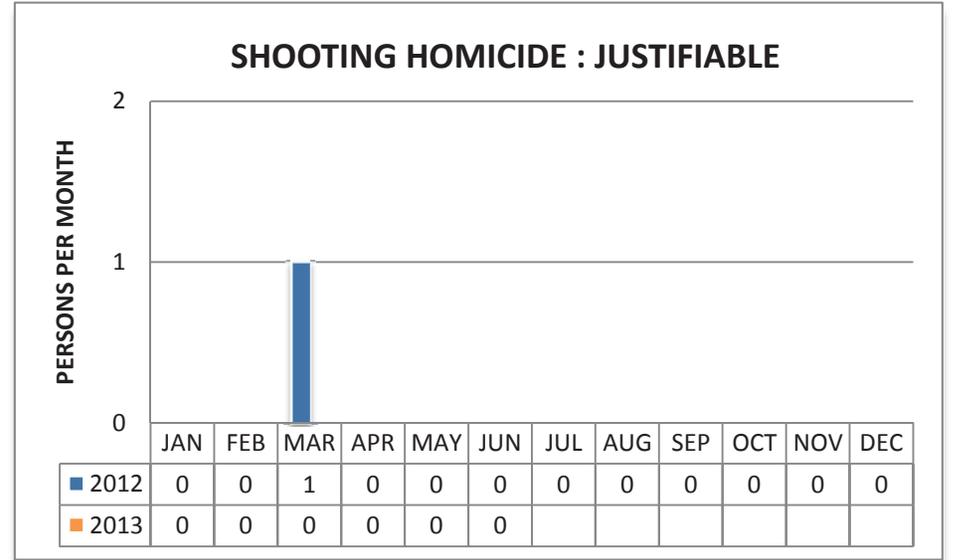
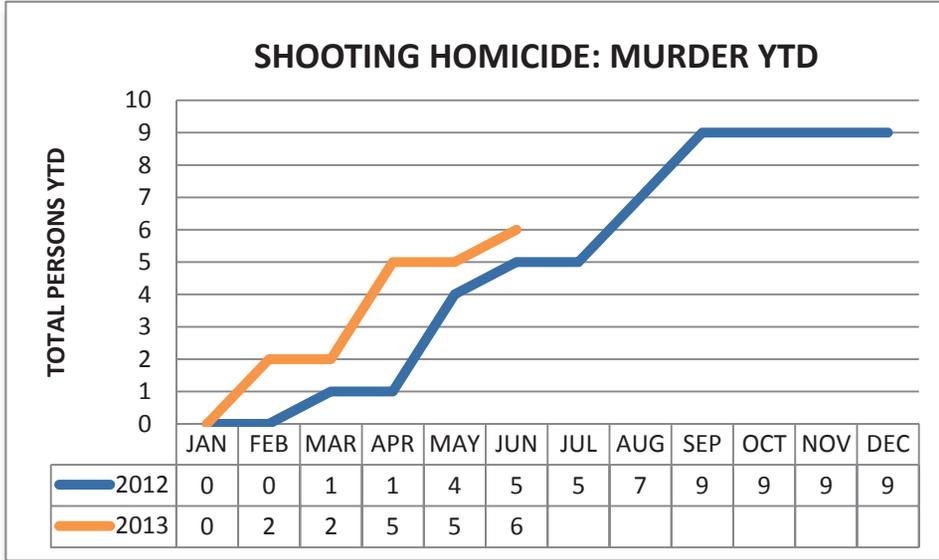
(Cont.) SHOOTINGS - Thru JUNE 2013



*Shootings* : Does not include accidental, air-gun, or self-inflicted. Includes Justifiable Homicide.

*Persons Shot* : Any person coming into direct contact with the firearm's projectile, e.g., bullet, buckshot, etc.

(Cont.) SHOOTINGS - Thru JUNE 2013



**2013 - HOMICIDE BY FIREARMS**

- 1) Murder - Feb 10 / 707 E Nebraska Av / Victim: Heather Malcolm F/31. Arrested: Matthew Malcolm M/30.
- 2) Murder - Feb 14 / 700 W Mossville Rd / Victim: Denise L Leuthold F/39. Arrested: Nathan Leuthold M/39.
- 3) Murder - Apr 5 / 1612 S Arago St / Victim: Kelsey D Coleman M/32. Arrested: Dieuseul M Brown M/25.
- 4) Murder - Apr 7 / Butler-Warren / Victim: Treyshawn Blakely M/17. Arrested: Marquis D Costic M/22.
- 5) Murder - Apr 9 / 1501 W Howett St / Victim: Brandon L Thomas M/25.
- 6) Murder - Jun 24 / 1834 W Kettelle St / Victim: Eric D Brown M/21.