



OFFICE OF THE CITY MANAGER



TO: Honorable Mayor and Members of the City Council
FROM: Patrick Urich, City Manager *Patrick Urich*
DATE: September 5, 2014
SUBJECT: Issues Update

The following are issues related to the City for the weekly Issues Update. If there are additional items you believe should be included, please let me know.

Neighborhood Revitalization Presentation in Springfield

On August 25th, members of the Community Development Department were invited to speak about neighborhood revitalization at the Springfield Inner City Older Neighborhoods (ICON) Coalition monthly meeting. ICON and about 75 guests had a discussion and asked questions about Peoria's new Neighborhood Revitalization Coordinator, its recently approved neighborhood wellness plan, and how Peoria is approaching the problems of blight, crime and infrastructure decay. Community Development staff looks forward to more discussions and collaboration with the City of Springfield and its neighborhood leaders.



Emergency Communications Center Report: August 2014

Attached is the ECC report for the month of August.

Site Plan Review Board Agenda

The revised SPRB agenda from September 2nd is attached. Any questions related to the listed projects should be directed to the Planner assigned to the case.

Issues Update
September 5, 2014

Housing Court Cases

The list of housing court cases scheduled for September 9th is attached.

Code Violation Cases

The list of Code violation cases scheduled for September 9th is attached.

**Emergency
Communications
Center**



**Monthly Report
August 2014**

**Peoria
9-1-1**

CITY OF PEORIA
EMERGENCY COMMUNICATIONS CENTER 2014 ANNUAL REPORT

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL	2013 Totals
Landbased 9-1-1 Calls	2,164	2,280	1,988	2,327	2,420	2,425	2,615	1,995					18,214	29,991
Wireless 9-1-1 Calls	5,742	5,389	6,170	6,209	6,910	7,022	7,089	7,580					52,111	74,753
TOTAL 9-1-1 CALLS	7,906	7,669	8,158	8,536	9,330	9,447	9,704	9,575	0	0	0	0	70,325	104,744
Peoria Police Incoming Calls	7,192	6,862	7,601	7,931	8,430	8,248	8,801	8,537					63,602	92,820
Sheriff's Police Incoming Calls	2,772	2,570	2,799	2,534	2,757	2,877	3,056	3,109					22,474	35,064
TOTAL POLICE INCOMING CALLS	9,964	9,432	10,400	10,465	11,187	11,125	11,857	11,646	0	0	0	0	86,076	127,884
Volunteer Fire/EMS toll free calls	54	47	45	44	26	20	50	24					310	448
Peoria Fire Incoming Calls	777	723	675	739	849	875	753	864					6,255	9,017
TOTAL FIRE INCOMING CALLS	831	770	720	783	875	895	803	888	0	0	0	0	6,565	9,465
Operator Assist Calls/Alarm Calls	1,035	1,004	834	908	835	937	882	928					7,363	10,052
Ambulance Incoming Calls	197	191	179	225	214	228	231	250					1,715	2,400
ECC Supervisor Incoming Calls	830	857	777	854	787	879	780	850					6,614	11,131
Richwoods Dispatcher Incoming Calls	77	78	70	78	78	87	86	91					645	1,166
Downtown Dispatcher Incoming Calls	76	68	88	71	56	50	70	55					534	729
Prep 2 Dispatcher Incoming Calls	570	603	718	836	823	675	663	761					5,649	8,953
C-MED Dispatcher Incoming Calls	54	52	38	31	4	31	45	35					290	676
County Sheriff Dispatcher Incoming Calls	50	56	52	40	57	47	45	50					397	596
Fire Dispatcher Incoming Calls	104	102	95	82	122	73	74	70					722	1,175
OverFlow Dispatcher Incoming Calls	20	16	6	19	5	11	11	2					90	123
Call Taker Incoming Calls	0	0	3	2	0	1	2	0					8	35
TOTAL INCOMING EXTENSION CALLS	1,781	1,832	1,847	2,013	1,932	1,854	1,776	1,914	0	0	0	0	14,949	24,584
TOTAL OUTGOING EXTENSION CALLS	6,089	5,850	6,030	5,625	5,916	5,714	5,443	5,820					46,487	64,140
Peoria Police Dispatches/On view	7,181	6,880	8,295	9,128	9,545	9,360	9,915	9,483					69,787	99,168
Peoria County Sheriff Dispatches/On view	2,382	2,135	2,181	2,349	2,680	2,528	2,540	2,716					19,511	27,701
TOTAL POLICE DISPATCHES/ON VIEW	9,563	9,015	10,476	11,477	12,225	11,888	12,455	12,199	0	0	0	0	89,298	126,869
Air National Guard Fire Dispatches	5	7	4	11	2	11	5	3					48	67
Akron-Princeville Fire Dispatches	18	18	19	34	16	23	14	21					163	234
Brimfield Fire Dispatches	26	33	33	40	32	33	27	29					253	316
Dunlap Fire Dispatches	36	29	27	36	32	24	25	42					251	364
Elmwood Fire Dispatches	14	15	15	14	9	13	12	9					101	150
Limestone Fire Dispatches	106	86	98	123	120	138	114	136					921	1,270
Logan-Trivoli Fire Dispatches	33	41	38	49	37	38	34	32					302	371
Peoria Fire Dispatches	1,652	1,472	1,563	1,534	1,562	1,537	1,609	1,667					12,596	18,315
Timber-Hollis Fire Dispatches	39	36	31	41	24	22	31	24					248	333
Tuscarora Fire Dispatches	2	2	4	5	5	7	3	8					36	34
West Peoria Fire Dispatches	53	27	62	34	38	47	40	58					359	522
MABAS Fire Calls	5	3	7	2	2	4	1	4					28	40
MABAS EMS Calls	0	0	0	0	0	0	0	0					0	0
TOTAL FIRE DISPATCHES	1,989	1,769	1,901	1,923	1,879	1,897	1,915	2,033	0	0	0	0	15,306	21,976
AMT Ambulance Dispatches	1,310	1,154	1,139	1,261	1,352	1,284	1,363	1,427					10,290	14,778
APA Ambulance Dispatches	10	15	15	18	12	15	11	18					114	189
BYE Ambulance Dispatches	41	45	40	32	33	40	36	43					310	474
TOTAL AMBULANCE DISPATCHES	1,361	1,214	1,194	1,311	1,397	1,339	1,410	1,488	0	0	0	0	10,714	15,441
Peoria County Coroner Incoming Calls	202	210	202	160	203	187	184	182					1,530	2,401
Community Messaging System Call-outs	12	9	39	22	41	18	16	33					190	189
Telephone Trouble Reports Completed	0	0	4	0	0	0	0	0					4	19
ETSB Equipment Trouble Reported	7	5	8	7	5	4	6	10					52	75
Citizen Concerns	1	3	0	2	7	4	6	3					26	20
CD Requests from State's Attorney's Office	2	3	2	9	3	11	4	2					36	72
CD Requests from FOI / Subpoena	6	3	5	4	5	9	5	14					51	41
CD Requests from Inner Departmental	3	7	6	7	8	7	8	7					53	108
Total Number of CD Requests	11	13	13	20	16	27	17	23	0	0	0	0	140	221
ILEAS Call Outs	0	0	0	0	0	0	0	0					0	0
JULIE Dig	65	163	85	65	53	49	62	49					591	617

Yearly Summary

	Number of Calls	Dispatch Response Time	Police Response Time	Total Time	
PEORIA POLICE					
Urgent	23826	1.10	3.99	5.09	
Routine	19217	13.81	7.19	18.11	
Backlog	1688	22.69	6.91	29.60	
PEORIA COUNTY SHERIFF					
Urgent	3138	1.73	7.06	8.79	
Routine	4421	10.80	9.27	20.06	
Backlog	467	35.98	11.91	47.89	
	Number of Calls	Dispatch Response Time	Fire Response Time	Total Time	Average Turnout Time
PEORIA FIRE	12492	0.76	4.38	5.14	1.52

City of Peoria
Emergency Communications Center

Police Department
Urgent Calls for Service
By Police District

	Police District	VALLEY						BLUFF			RICHWOODS						Total Calls	Total Minutes	Calls	Average	
		1	2	4	5	6	8	12	3	10	11	13	14	15	16	17					18
January 2014	Number of Calls	104	138	363	184	42	173	100	119	287	209	228	97	79	214	6	110	142	2595	0	(total min/total calls)
	Exceptions																		2567.5	2595	0.99
	Dispatch Response Time	1.3	0.7	0.9	0.8	1.1	0.9	1.0	0.7	0.7	1.0	1.3	1.0	0.9	1.3	3.6	1.2	1.2			
	Police Response Time	2.5	3.8	3.5	3.8	3.7	3.5	4.6	3.9	3.7	4.1	5.4	5.4	5.6	7.7	6.7	5.5	7.6	11927.5	2595	4.60
	Total time	3.8	4.5	4.4	4.6	4.8	4.4	5.6	4.6	4.4	5.1	6.7	6.4	6.5	9.0	10.3	6.7	8.8	14495.0	2595	5.59
February 2014	Number of Calls	104	82	298	174	54	175	73	110	244	166	182	110	71	194	8	118	114	2277	0	(total min/total calls)
	Exceptions																		2520.9	2277	1.11
	Dispatch Response Time	0.6	0.6	1.6	1.0	1.1	0.9	1.5	0.8	1.0	1.3	1.2	1.0	0.9	1.2	0.6	0.9	1.3			
	Police Response Time	2.6	4.1	3.8	3.5	3.5	3.3	6.1	3.7	3.5	6.0	4.6	4.9	5.5	7.1	10.0	4.7	7.2	10416.3	2277	4.57
	Total time	3.2	4.7	5.4	4.5	4.6	4.2	7.6	4.5	4.5	7.3	5.8	5.9	6.4	8.3	10.6	5.6	8.5	12937.2	2277	5.68
March 2014	Number of Calls	122	116	414	201	49	232	98	137	325	232	242	97	81	177	4	111	113	2751	0	(total min/total calls)
	Exceptions																		2853.0	2751	1.04
	Dispatch Response Time	0.6	0.7	1.1	1.1	0.6	0.9	1.7	0.9	0.8	1.1	1.2	0.9	1.3	1.1	5.3	1.3	1.2			
	Police Response Time	2.4	3.5	3.1	3.1	2.4	3.4	4.1	3.6	3.2	3.4	5.0	4.6	5.3	6.7	10.5	5.6	6.6	10916.3	2751	3.97
	Total time	3.0	4.2	4.2	4.2	3.0	5.8	4.5	4.0	4.5	6.2	5.5	6.6	7.8	15.8	6.9	7.8	13769.3	2751	5.01	
April 2014	Number of Calls	81	115	499	219	60	266	111	151	367	286	236	113	76	240	4	112	103	3039	0	(total min/total calls)
	Exceptions																		3225.3	3039	1.06
	Dispatch Response Time	0.7	1.0	1.0	0.9	0.9	1.0	1.3	1.0	1.3	1.0	1.0	0.8	1.4	1.0	6.7	1.3	1.3			
	Police Response Time	2.6	3.7	3.0	2.9	3.6	3.3	4.0	3.8	3.1	3.3	4.5	4.0	6.6	6.8	9.5	4.6	6.5	11831.6	3039	3.89
	Total time	3.3	4.7	4.0	3.8	4.5	5.3	4.8	4.4	4.3	5.5	4.8	8.0	7.8	16.2	5.9	7.8	15056.9	3039	4.95	
May 2014	Number of Calls	139	141	560	267	56	291	112	155	388	308	204	90	70	192	4	114	130	3221	0	(total min/total calls)
	Exceptions																		3985.7	3221	1.24
	Dispatch Response Time	1.3	1.2	1.2	1.3	0.8	1.1	0.9	1.0	1.6	1.4	1.7	0.9	0.5	1.0	0.7	1.6	0.8			
	Police Response Time	2.8	3.5	3.0	2.8	3.7	3.2	4.2	3.6	3.2	3.6	4.4	4.2	5.0	5.7	7.3	4.4	6.1	11871.3	3221	3.69
	Total time	4.1	4.7	4.2	4.1	4.5	5.1	4.6	4.8	5.0	6.1	5.1	5.5	6.7	8.0	6.0	6.9	15857.0	3221	4.92	
June 2014	Number of Calls	126	117	591	230	55	275	126	193	392	294	235	89	65	221	3	122	117	3251	0	(total min/total calls)
	Exceptions																		3583.5	3251	1.10
	Dispatch Response Time	1.2	0.7	1.1	1.2	0.8	1.2	0.8	0.9	0.9	1.1	1.7	1.2	1.5	1.1	1.0	0.8	1.3			
	Police Response Time	2.8	3.4	3.0	3.4	3.4	3.1	4.4	3.3	3.0	3.3	4.2	4.2	5.3	6.3	7.7	4.5	7.4	12218.1	3251	3.76
	Total time	4.0	4.1	4.1	4.6	4.2	5.2	4.2	3.9	4.4	5.9	5.4	6.8	7.4	8.7	5.3	8.7	15801.6	3251	4.86	
July 2014	Number of Calls	122	117	535	261	43	276	141	170	457	304	252	125	61	238	8	105	139	3354	0	(total min/total calls)
	Exceptions																		3664.7	3354	1.09
	Dispatch Response Time	0.9	0.9	1.1	0.9	1.1	0.8	0.8	1.1	1.1	1.0	1.2	0.9	0.9	1.1	14.0	1.9	1.5			
	Police Response Time	2.8	3.2	3.0	3.0	2.8	2.9	4.1	3.5	2.9	3.6	4.8	4.7	5.4	6.1	8.8	4.1	6.1	12544.7	3354	3.74

Urgent-3 min or less
Routine-30 min or less
Backlog-60 min or less

This report does not include on-view incidents.

City of Peoria
Emergency Communications Center

Police Department
Urgent Calls for Service
By Police District

Total time		3.7	4.1	4.1	3.9	3.9	3.7	4.9	4.6	4.0	4.6	6.0	5.6	6.3	7.2	22.8	6.0	7.6	16209.4	3354	4.83						
August 2014	Police District	VALLEY								BLUFF			RICHWOODS						Total Calls								
	Number of Calls	1	2	4	5	6	8	12	3	10	11	13	14	15	16	17	18	19	3338		(total min/total calls)						
	Exceptions	113	150	510	254	69	291	124	195	418	277	252	126	95	222	5	112	125	0								
	Dispatch Response Time	0.9	0.8	1.2	1.2	1.4	1.3	1.0	0.9	1.1	1.1	1.7	0.7	1.0	1.1	1.6	0.9	1.2	3792.0	3338	1.14						
	Police Response Time	2.4	3.6	3.0	3.0	3.3	2.9	3.7	3.4	3.2	3.6	4.2	4.4	5.2	5.9	8.6	4.4	7.2	12483.8	3338	3.74						
	Total time	3.3	4.4	4.2	4.2	4.7	4.2	4.7	4.3	4.3	4.7	5.9	5.1	6.2	7.0	10.2	5.3	8.4	16275.8	3338	4.88						
YEAR TO DATE TOTALS AND AVERAGES																											
							Total Number of Calls																23826				
							Total Number of Exceptions																0				
							Average Dispatch Response Time																1.10				
							Average Police Response Time																3.99				
							Average Total Time																5.09				

Urgent-3 min or less
Routine-30 min or less
Backlog-60 min or less

This report does not include on-view incidents.

City of Peoria
Emergency Communications Center

Police Department
Routine Calls for Service
By Police District

	Police District	VALLEY							BLUFF			RICHWOODS							Total Calls	Total Minutes	Calls	Average
		1	2	4	5	6	8	12	3	10	11	13	14	15	16	17	18	19				
January 2014	Number of Calls	80	161	234	113	111	129	110	114	246	207	193	113	98	188	7	153	135	2392			(total min/total calls)
	Exceptions																		0			
	Dispatch Response Time	7.9	9.5	7.9	10.4	9.9	11.6	9	10.4	11.2	10.7	11.6	8.8	11.3	9.5	9.8	11.9	13.9	24818.7	2392		10.38
	Police Response Time	4.6	6.8	5.4	5.4	6.5	5.5	6.9	5.9	5.7	5.6	6.5	8.1	7.4	8.7	11.1	8.8	9.2	15957.3	2392		6.67
	Total time	12.5	16.3	13.3	15.8	16.4	17.1	15.9	16.3	16.9	16.3	18.1	16.9	18.7	18.2	20.9	20.7	23.1	40776.0	2392		17.05
February 2014	Number of Calls	60	134	228	126	96	115	143	118	243	180	149	87	88	204	7	157	94	2229			(total min/total calls)
	Exceptions																		0			
	Dispatch Response Time	8.3	9.6	10.1	11.8	9.8	5.8	11.8	8.3	13.2	14.7	12.0	8.7	8.5	10.9	13.1	12.7	17.7	24968.1	2229		11.20
	Police Response Time	5.2	6.5	5.8	5.4	5.7	5.0	6.5	6.0	5.4	5.8	7.5	6.8	7.4	8.6	10.1	8.6	9.3	14711.5	2229		6.60
	Total time	13.5	16.1	15.9	17.2	15.5	10.8	18.3	14.3	18.6	20.5	19.5	15.5	15.9	19.5	23.2	21.3	27.0	39679.6	2229		17.80
March 2014	Number of Calls	78	157	307	137	87	138	140	140	317	243	207	126	102	213	9	168	101	2670			(total min/total calls)
	Exceptions																		0			
	Dispatch Response Time	8.9	15.0	11.4	16.3	12.3	11.9	14.5	12.4	17.5	16.6	14.9	14.9	15.0	15.9	2.1	15.6	12.6	38632.4	2670		14.47
	Police Response Time	4.5	5.1	4.7	4.4	5.1	5.2	6.8	6.0	5.6	5.1	6.0	7.4	7.6	8.1	10.4	8.5	7.8	16149.5	2670		6.05
	Total time	13.4	20.1	16.1	20.7	17.4	17.1	21.3	18.4	23.1	21.7	20.9	22.3	22.6	24.0	12.5	24.1	20.4	54781.9	2670		20.52
April 2014	Number of Calls	83	175	363	156	92	169	172	143	348	256	200	167	97	194	9	169	122	2915			(total min/total calls)
	Exceptions																		0			
	Dispatch Response Time	14.6	13.4	14.0	17.1	15.8	15.7	14.7	17.7	17.8	15.4	16.2	16.6	13.7	17.5	6.7	14.5	17.7	46015.9	2915		15.79
	Police Response Time	4.7	5.8	4.4	5.3	5.5	4.5	5.4	5.3	5.3	5.0	6.7	6.6	7.2	8.3	12.0	8.0	7.3	17008.1	2915		5.83
	Total time	19.3	19.2	18.4	22.4	21.3	20.2	20.1	23.0	23.1	20.4	22.9	23.2	20.9	25.8	18.7	22.5	25.0	63024.0	2915		21.62
May 2014	Number of Calls	74	179	410	172	110	186	167	151	395	343	205	119	105	202	10	154	133	3115			(total min/total calls)
	Exceptions																		0			
	Dispatch Response Time	9.7	12.8	13.3	16.5	14.2	12.6	16.8	16.3	17.3	17.4	14.0	10.9	11.4	16.5	36.1	15.1	15.0	46652.7	3115		14.98
	Police Response Time	4.7	5.7	4.6	4.2	6.5	4.7	6.3	5.5	5.1	5.1	6.3	7.2	7.4	8.0	12.2	7.5	7.5	18027.9	3115		5.79
	Total time	14.4	18.5	17.9	20.7	20.7	17.3	23.1	21.8	22.4	22.5	20.3	18.1	18.8	24.5	48.3	22.6	22.5	64680.6	3115		20.76
June 2014	Number of Calls	66	143	369	142	82	174	141	153	378	265	206	118	96	229	9	151	136	2858			(total min/total calls)
	Exceptions																		0			
	Dispatch Response Time	12.8	12.0	13.5	15.9	15.4	12.2	11.9	13.8	16.1	16.9	14.7	13.6	8.5	15.2	33.8	12.5	18.7	41204.0	2858		14.42
	Police Response Time	4.4	4.9	4.7	4.5	6.2	4.4	6.1	5.0	4.9	5.4	6.1	7.0	7.1	8.6	13.1	7.2	8.6	16655.0	2858		5.83
	Total time	17.2	16.9	18.2	20.4	21.6	18.0	18.8	21.0	22.3	20.8	20.6	15.6	23.8	46.9	19.7	27.3	57859.0	2858		20.24	
July 2014	Number of Calls	74	194	397	189	97	191	139	147	419	238	192	118	113	214	8	161	147	3038			(total min/total calls)
	Exceptions																		0			
	Dispatch Response Time	7.5	11.6	14.7	15.0	15.9	12.9	12.8	12.0	16.7	17.9	20.1	14.9	13.1	15.7	14.0	18.9	20.2	46865.0	3038		15.43
	Police Response Time	4.4	5.7	3.8	4.1	7.7	4.9	5.6	5.6	4.4	5.5	5.9	6.7	6.0	8.4	7.4	8.4	8.1	17153.2	3038		5.65
	Total time	11.9	17.3	18.5	19.1	23.6	17.8	18.4	17.6	21.1	23.4	26.0	21.6	19.1	24.1	21.4	27.3	28.3	64018.2	3038		21.07

Urgent-3 min or less
Routine-30 min or less
Backlog-60 min or less

This report does not include on-view incidents.

City of Peoria
Emergency Communications Center

Police Department
Routine Calls for Service
By Police District

August 2014	Police District	VALLEY							BLUFF			RICHWOODS						Total Calls	Total Minutes	Calls	Average	
		1	2	4	5	6	8	12	3	10	11	13	14	15	16	17	18					19
	Number of Calls	95	161	344	147	87	188	154	158	410	267	205	105	79	229	8	151	132	2920			(total min/total calls)
	Exceptions																		0			
	Dispatch Response Time	11.6	14.6	12.4	14.3	10.7	13.4	15.3	12.4	18.2	16.8	18.7	12.5	16.3	16.2	20.0	18.5	11.4	44135.2	2920	15.11	
	Police Response Time	4.2	5.2	4.7	4.2	5.3	4.6	6.0	6.2	4.7	5.4	6.0	6.3	6.8	8.6	11.8	8.7	7.9	16917.7	2920	5.79	
	Total time	15.8	19.8	17.1	18.5	16.0	18.0	21.3	18.6	22.9	22.2	24.7	18.8	23.1	24.8	31.8	27.2	19.3	61052.9	2920	20.91	

Urgent-3 min or less
Routine-30 min or less
Backlog-60 min or less

This report does not include on-view incidents.

City of Peoria
Emergency Communications Center

Police Department
Routine Calls for Service
By Police District

YEAR TO DATE TOTALS AND AVERAGES	
Total Number of Calls	19217
Total Number of Exceptions	2920
Average Dispatch Response Time	13.81
Average Police Response Time	7.19
Average Total Time	18.11

City of Peoria
Emergency Communications Center

Police Department
Backlog Calls for Service
By Police District

	Police District	VALLEY								BLUFF			RICHWOODS							Total Calls	(total min/total calls) Calls Average	
		1	2	4	5	6	8	12	3	10	11	13	14	15	16	17	18	19				
January 2014	Number of Calls	1	2	4	5	6	8	12	3	10	11	13	14	15	16	17	18	19	169			
	Exceptions	5	36	14	8	5	6	9	7	17	19	5	7	14	8	0	1	8	0			
	Dispatch Response Time	22.0	19.5	9.9	12.9	6.4	1.5	36.4	23.0	34.4	18.1	12.8	14.6	36.5	8.1	0.0	4.0	14.6	3374.9	169	19.97	
	Police Response Time	12.6	8.7	4.4	5.8	5.8	3.3	9.3	8.1	7.3	5.2	4.6	7.7	9.5	8.7	0.0	0.0	11.8	1270.2	169	7.52	
Total time	34.6	28.2	14.3	18.7	12.2	4.8	45.7	31.1	41.7	23.3	17.4	22.3	46.0	16.8	0.0	4.0	26.4	4645.1	169	27.49		
February 2014	Number of Calls	1	2	4	5	6	8	12	3	10	11	13	14	15	16	17	18	19	178			
	Exceptions	4	45	11	4	2	3	8	4	16	20	13	7	13	12	0	6	10	0			
	Dispatch Response Time	17.5	23.3	8.5	17.3	36.0	21.0	25.5	32.5	30.7	22.8	19.2	17.7	39.3	9.2	0.0	31.5	25.3	4134.2	178	23.23	
	Police Response Time	10.0	10.0	4.1	4.0	7.0	6.5	6.5	5.0	4.3	5.4	6.2	11.2	9.3	13.0	0.0	12.0	7.9	1420.3	178	7.98	
Total time	27.5	33.3	12.6	21.3	43.0	27.5	32.0	37.5	35.0	28.2	25.4	28.9	48.6	22.2	0.0	43.5	33.2	5554.5	178	31.21		
March 2014	Number of Calls	1	2	4	5	6	8	12	3	10	11	13	14	15	16	17	18	19	190			
	Exceptions	6	37	13	7	2	8	13	7	25	13	13	7	7	9	1	10	12	0			
	Dispatch Response Time	15.8	20.4	18.0	25.1	29.0	17.5	30.1	22.3	21.9	23.9	26.8	32.0	13.4	31.3	0.0	31.7	22.2	4394.2	190	23.13	
	Police Response Time	3.3	7.3	5.8	4.0	3.0	4.4	5.4	5.2	5.6	4.5	7.8	5.7	7.7	6.8	19.0	8.2	8.0	1193.0	190	6.28	
Total time	19.1	27.7	23.8	29.1	32.0	21.9	35.5	27.5	27.5	28.4	34.6	37.7	21.1	38.1	19.0	39.9	30.2	5587.2	190	29.41		
April 2014	Number of Calls	1	2	4	5	6	8	12	3	10	11	13	14	15	16	17	18	19	195			
	Exceptions	6	44	14	8	4	10	5	11	17	19	15	7	7	12	0	10	6	0			
	Dispatch Response Time	23.8	23.2	16.6	22.8	10.8	22.7	10.8	22.5	23.4	39.7	42.9	33.0	23.7	33.5	0.0	16.8	16.0	5008.6	195	25.69	
	Police Response Time	6.0	8.7	6.8	4.0	3.7	4.7	5.2	9.5	4.2	6.1	8.0	11.8	8.7	8.5	0.0	8.2	6.5	1412.1	195	7.24	
Total time	29.8	31.9	23.4	26.8	14.5	27.4	16.0	32.0	27.6	45.8	50.9	44.8	32.4	42.0	0.0	25.0	22.5	6420.7	195	32.93		
May 2014	Number of Calls	1	2	4	5	6	8	12	3	10	11	13	14	15	16	17	18	19	183			
	Exceptions	3	48	24	8	2	3	2	4	20	20	10	6	7	7	0	10	9	0			
	Dispatch Response Time	7.3	12.7	28.7	27.8	40.0	4.0	11.0	2.0	25.1	24.9	17.4	20.2	23.1	26.4	0.0	24.5	41.6	3925.8	183	21.45	
	Police Response Time	9.5	7.4	7.1	4.8	9.0	9.3	5.5	7.5	6.3	5.1	5.8	6.0	6.9	8.2	0.0	8.2	10.9	1287.2	183	7.03	
Total time	16.8	20.1	35.8	32.6	49.0	13.3	16.5	9.5	31.4	30.0	23.2	26.2	30.0	34.6	0.0	32.7	52.5	5213.0	183	28.49		
June 2014	Number of Calls	1	2	4	5	6	8	12	3	10	11	13	14	15	16	17	18	19	287			
	Exceptions	3	36	62	10	6	16	13	11	47	26	16	5	9	12		7	8	0			
	Dispatch Response Time	17.0	22.4	16.2	32.8	16.8	12.2	40.0	18.6	20.8	42.3	15.8	34.2	21.9	27.6	0.0	9.6	24.9	6506.3	287	22.67	
	Police Response Time	10.5	10.4	3.2	5.0	5.0	4.1	7.3	5.9	4.3	5.1	4.8	5.2	5.0	6.1	0.0	4.0	8.2	1559.0	287	5.43	
Total time	27.5	32.8	19.4	37.8	21.8	16.3	47.3	24.5	25.1	47.4	20.6	39.4	26.9	33.7	0.0	13.6	33.1	8065.3	287	28.10		
July 2014	Number of Calls	1	2	4	5	6	8	12	3	10	11	13	14	15	16	17	18	19	296			
	Exceptions	5	46	32	8	5	13	11	12	46	31	33	5	8	9		13	19	0			
	Dispatch Response Time	24.2	22.5	18.5	19.6	10.4	16.3	40.7	25.1	30.0	17.2	13.6	17.4	15.0	16.6	0.0	21.0	24.4	6372.6	296	21.53	
	Police Response Time	3.8	9.2	2.6	3.4	5.8	5.8	5.5	5.6	4.3	5.1	6.4	7.0	6.6	8.8	0.0	8.0	6.1	1738.7	296	5.87	
Total time	28.0	31.7	21.1	23.0	16.2	22.1	46.2	30.7	34.3	22.3	20.0	24.4	21.6	25.4	0.0	29.0	30.5	8111.3	296	27.40		

Urgent-3 min or less
Routine-30 min or less
Backlog-60 min or less

This report does not include on-view incidents.

City of Peoria
Emergency Communications Center

Police Department
Backlog Calls for Service
By Police District

August 2014	Police District	VALLEY							BLUFF			RICHWOODS							Total Calls	Total Minutes	Calls	Average
		1	2	4	5	6	8	12	3	10	11	13	14	15	16	17	18	19				
	Number of Calls	5	42	9	8	5	12	8	9	33	12	14	7	3	12	0	4	7	190			
	Exceptions																		0			
	Dispatch Response Time	15.4	19.0	14.6	18.5	16.6	13.6	21.3	28.0	26.5	27.0	12.4	20.1	16.0	28.3	0.0	17.0	39.9	4070.7	190	21.42	
	Field Response Time	4.4	9.7	7.3	5.9	7.2	5.0	6.0	6.4	6.1	4.7	4.6	4.2	9.3	10.6	0.0	4.8	13.2	1362.1	190	7.17	
	Total time	19.8	28.7	21.9	24.4	23.8	18.6	27.3	34.4	32.6	31.7	17.0	24.3	25.3	38.9	0.0	21.8	53.1	5432.8	190	28.59	

City of Peoria
Emergency Communications Center

Police Department
Backlog Calls for Service
By Police District

YEAR TO DATE TOTALS AND AVERAGES	
Total Number of Calls	1688
Total Number of Exceptions	0.0
Average Dispatch Response Time	22.69
Average Police Response Time	6.91
Average Total Time	29.60

City of Peoria
Emergency Communications Center

Peoria Fire Department
Fire Calls for Service
By Fire Map

Month	Fire Map	VALLEY				BLUFF			RICHWOODS					Total Calls	Total Minutes	Calls	Average
		100-199	200-299	400-499	1200-1299	300-399	1000-1099	1100-1199	1300-1399	1500-1599	1600-1699	1900-1999	2000-2099				
January 2014	Number of Calls	263	96	225	65	153	148	123	236	53	151	80	50	1643			(total min/total calls)
	Dispatch Response Time	0.6	0.8	0.4	0.4	0.9	0.4	1.1	1.5	2.7	0.3	0.8	0.3	1304.2	1643	0.79	
	Fire Response Time	3.8	4	4.2	4.6	4.2	5	4.6	5.4	4.3	5.1	6.3	6	7652.2	1643	4.66	
	Total time	4.4	4.8	4.6	5.0	5.1	5.4	5.7	6.9	7.0	5.4	7.1	6.3	8956.4	1643	5.45	
February 2014	Number of Calls	244	79	175	59	130	146	114	225	43	128	78	32	1453			(total min/total calls)
	Dispatch Response Time	0.7	0.6	0.6	1.2	0.4	0.4	1.1	1.0	0.5	0.6	0.8	0.5	1031.5	1453	0.71	
	Fire Response Time	3.8	4.3	3.8	5.9	4.2	5.2	4.3	5.3	5	4.8	5.5	5.5	6702.3	1453	4.61	
	Total time	4.5	4.9	4.4	7.1	4.6	5.6	5.4	6.3	5.5	5.4	6.3	6.0	7733.8	1453	5.32	
March 2014	Number of Calls	277	98	221	64	138	144	103	217	26	138	73	37	1536			(total min/total calls)
	Dispatch Response Time	0.5	0.4	0.9	0.4	0.8	2.0	0.6	0.5	1.0	0.7	1.1	0.9	1207.1	1536	0.79	
	Fire Response Time	3.5	3.7	4	4.9	4.1	4.7	4.3	4.9	5.1	4.7	5.8	5.6	6690.3	1536	4.36	
	Total time	4.0	4.1	4.9	5.3	4.9	6.7	4.9	5.4	6.1	5.4	6.9	6.5	7897.4	1536	5.14	
April 2014	Number of Calls	279	90	207	62	140	144	122	218	49	122	63	35	1531			(total min/total calls)
	Dispatch Response Time	0.6	1.9	0.6	1.2	0.8	1.3	0.5	0.9	1.2	0.3	0.5	0.3	1230.8	1531	0.80	
	Fire Response Time	3.5	3.6	4	4.9	4.1	4.4	4.2	4.8	5.3	4.6	5.5	5.5	6558.6	1531	4.28	
	Total time	4.1	5.5	4.6	6.1	4.9	5.7	4.7	5.7	6.5	4.9	6.0	5.8	7789.4	1531	5.09	
May 2014	Number of Calls	272	105	239	61	153	145	108	179	34	141	65	33	1535			(total min/total calls)
	Dispatch Response Time	0.9	0.4	0.5	0.3	0.5	0.8	0.8	1.2	0.2	0.3	2.3	1.1	1153.2	1535	0.75	
	Fire Response Time	3.5	3.7	4	5.6	3.9	4.4	4.3	4.7	5.0	4.7	5.6	5.2	6546.8	1535	4.27	
	Total time	4.4	4.1	4.5	5.9	4.4	5.2	5.1	5.9	5.2	5.0	7.9	6.3	7700.0	1535	5.02	
June 2014	Number of Calls	298	219	105	63	152	137	84	201	41	124	73	33	1530			(total min/total calls)
	Response Time	0.8	0.9	0.5	0.9	0.6	0.7	1.3	1.2	0.3	0.6	0.4	0.3	1208.0	1530	0.79	
	Time	3.4	4	4	5.2	3.9	4.6	4.5	4.7	4.9	4.7	6.1	4.7	6566.6	1530	4.29	
	Total time	4.2	4.9	4.5	6.1	4.5	5.3	5.8	5.9	5.2	5.3	6.5	5.0	7774.6	1530	5.08	
July 2014	Number of Calls	279	111	222	83	155	165	112	208	45	129	70	27	1606			(total min/total calls)
	Response Time	0.9	0.7	0.6	0.4	0.5	1.9	0.6	0.3	0.5	0.4	0.6	0.1	1134.6	1606	0.71	
	Time	3.4	4	3.9	5.3	3.8	4.7	4.2	4.9	4.5	4.8	5.5	6.4	6931.9	1606	4.32	
	Total time	4.3	4.7	4.5	5.7	4.3	6.6	4.8	5.2	5.0	5.2	6.1	6.5	8066.5	1606	5.02	
Aug	Number of Calls	273	117	216	77	176	149	97	234	49	144	82	44	1658			(total

City of Peoria
Emergency Communications Center

Peoria Fire Department
Fire Calls for Service
By Fire Map

Jst 2014															Total Minutes	Calls	mm/total calls) Average		
	Response Time	0.7	0.4	0.6	0.9	0.7	0.5	1.5	1.4	0.2	0.5	0.6	0.4	1256.2				1658	0.76
	Time	3.5	3.8	4.1	4.7	3.7	4.5	3.9	4.8	4.0	4.5	5.3	5.7	7000.2				1658	4.22
	Total time	4.2	4.2	4.7	5.6	4.4	5.0	5.4	6.2	4.2	5.0	5.9	6.1	8256.4	1658	4.98			
YEAR TO DATE TOTALS AND AVERAGES																			
														Total Number of Calls	12492				
														Average Dispatch Response Time	0.76				
														Average Fire Response Time	4.38				
														Average Total Time	5.14				

Peoria Fire Department
Average Turn-Out Time for Each Apparatus

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Yearly Average
B1	1.5	1.6	1.5	1.4	1.4	1.3	1.5	1.5					1.46
E1	1.7	1.6	1.6	1.5	1.5	1.6	1.5	1.6					1.58
R1	1.5	1.4	1.5	1.4	1.4	1.4	1.5	1.4					1.44
T1	1.8	1.4	1.8	1.6	1.6	1.6	1.7	1.7					1.65
E10	1.7	1.5	1.6	1.5	1.5	1.5	1.5	1.6					1.55
E12	1.6	1.8	1.5	1.5	1.4	1.6	1.6	1.4					1.55
E13	1.6	1.6	1.6	1.4	1.5	1.5	1.5	1.5					1.53
T14	1.7	2.1	1.5	1.4	1.5	1.4	1.5	1.5					1.58
E15	1.7	1.7	1.8	1.7	1.6	1.6	1.6	1.8					1.69
E16	1.7	1.6	1.5	1.4	1.4	1.4	1.4	1.5					1.49
E19	1.8	1.8	1.8	1.6	1.7	1.6	1.6	1.7					1.70
E2	1.6	1.6	1.6	1.6	1.4	1.5	1.5	1.5					1.54
R2	1.5	1.5	1.4	1.4	1.3	1.5	1.3	1.4					1.41
E20	1.8	1.6	1.7	1.6	1.5	1.7	1.6	1.6					1.30
B3	1.6	1.7	1.6	1.5	1.7	1.5	1.5	1.7					1.60
E3	1.3	1.3	1.3	1.3	1.2	1.3	1.2	1.2					1.26
T3	1.6	1.5	1.7	1.5	1.6	1.5	1.4	1.5					1.54
E4	1.5	1.8	1.5	1.4	1.4	1.4	1.3	1.3					1.45
T4	1.5	2.2	1.5	1.6	1.5	1.6	1.6	1.3					1.60
												Department Average	1.52

City of Peoria
Emergency Communications Center
Peoria County Sheriff's Department
Urgent calls for service by district

	700	710	711	712	713	714	715	716	717	718	726	Other	Total Calls			
January 2014	County District	700	710	711	712	713	714	715	716	717	718	726	Other	Total Calls		
	Number of Calls	5	2	9	2	91	80	51	19	36	28	64		387		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	1.8	8.5	1.0	0.0	1.7	2.0	1.6	1.0	0.7	1.3	1.8		627.1	387	1.62
February 2014	County District	700	710	711	712	713	714	715	716	717	718	726	Other	Total Calls		
	Number of Calls	2	2	4	0	82	61	34	5	18	34	58		300		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	1.0	1.0	0.3	0.0	1.6	1.4	1.3	1.6	0.8	2.4	1.4		451.2	300	1.50
March 2014	County District	700	710	711	712	713	714	715	716	717	718	726	Other	Total Calls		
	Number of Calls	3	10	7	1	77	80	40	5	21	36	89		369		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	3.0	0.9	1.6		2.6	1.6	1.6	0.5	0.6	2.7	1.3		649.4	369	1.76
April 2014	County District	700	710	711	712	713	714	715	716	717	718	726	Other	Total Calls		
	Number of Calls	3	2	9	1	105	78	48	14	29	40	63		392		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	4.7	0.0	1.5	0.0	2.0	2.6	3.3	1.4	0.5	1.0	1.2		748.5	392	1.91
May 2014	County District	700	710	711	712	713	714	715	716	717	718	726	Other	Total Calls		
	Number of Calls	3	2	8	3	82	103	43	8	26	45	92		415		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	1.0	4.0	1.7	0.7	1.5	2.3	1.7	0.7	1.8	1.9	2.2		800.0	415	1.93
June 2014	County District	700	710	711	712	713	714	715	716	717	718	726	Other	Total Calls		
	Number of Calls	7	3	10	0	106	101	50	15	30	34	84		440		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	1.8	1.3	3.7	0.0	1.8	1.7	1.1	0.5	1.7	2.0	1.4		715.1	440	1.63
July 2014	County District	700	710	711	712	713	714	715	716	717	718	726	Other	Total Calls		
	Number of Calls	3	4	10	1	103	69	48	10	29	17	70		364		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	4.5	0.5	0.8	1.0	1.7	2.7	3.6	2.0	1.1	1.0	1.3		718.6	364	1.97

Urgent-3 min or less
Routine-30 min or less
Backlog-60 min or less

This report does not include on-view incidents.

City of Peoria
Emergency Communications Center

Peoria County Sheriff's Department
Urgent calls for service by district

Police Response																
Time	3.0	9.8	8.0	16.0	6.8	6.0	12.2	11.0	3.8	6.1	4.1		2455.1	364	6.74	
Total time	7.5	10.3	8.8	17.0	8.5	8.7	15.8	13.0	4.9	7.1	5.4		3173.7	364	8.72	
August 2014	County District	700	710	711	712	713	714	715	716	717	718	726	Other	Total Calls		
	Number of Calls	6	8	8	3	103	102	50	18	37	49	87		471	(total min/total calls)	
	Exceptions													0		
	Dispatch														Total Minutes	Calls
	Response Time	1.0	6.7	0.6	0.0	1.5	1.5	1.5	0.6	1.4	1.9	1.3		715.7	471	1.52
	Police Response															
Time	7.4	15.6	9.3	12.5	8.0	7.5	11.5	5.4	3.1	7.4	4.1		3376.3	471	7.17	
Total time	8.4	22.3	9.9	12.5	9.5	9.0	13.0	6.0	4.5	9.3	5.4		4092.0	471	8.69	

YEAR TO DATE TOTALS AND AVERAGES		
Total Number of Calls		3138
Total Number of Exceptions		392
Average Dispatch Response Time		1.73
Average Police Response Time		7.06
Average Total Time		8.79

City of Peoria
Emergency Communications Center

Peoria County Sheriff's Department
Routine calls by district

	County District	700	710	711	712	713	714	715	716	717	718	726	Other	Total Calls		
January 2014	Number of Calls	35	4	8	3	91	121	51	5	47	41	77		483		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	8.7	18.3	3.0	17.3	11.0	8.9	10.4	9.2	8.7	6.9	9.4		4523.5	483	9.37
	Police Response Time	3.7	19.8	5.3	22.0	12.1	10.0	15.6	6.0	4.9	8.8	6.1		4514.6	483	9.35
	Total time	12.4	38.1	8.3	39.3	23.1	18.9	26.0	15.2	13.6	15.7	15.5		9038.1	483	18.71
February 2014	Number of Calls	11	8	5	4	87	128	54	5	19	41	64		426		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	10.4	16.1	9.6	5.7	11.6	10.1	14.6	40.4	9.2	9.3	8.4		4700.1	426	11.03
	Police Response Time	4.5	18.3	9.3	21.3	12.0	10.0	15.1	19.4	4.5	9.3	5.0		4350.8	426	10.21
	Total time	14.9	34.4	18.9	27.0	23.6	20.1	29.7	59.8	13.7	18.6	13.4		9050.9	426	21.25
March 2014	Number of Calls	33	11	5	1	116	116	56	14	29	47	92		520		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	8.1	8.1	10.2		14.2	13.0	8.7	16.3	9.2	13.4	12.2		6297.0	520	12.11
	Police Response Time	4.8	17.5	6.6	0.0	10.8	9.1	14.4	15.2	6.6	11.8	5.5		4963.5	520	9.55
	Total time	12.9	25.6	16.8	0.0	25.0	22.1	23.1	31.5	15.8	25.2	17.7		11260.5	520	21.65
April 2014	Number of Calls	28	5	8	1	96	131	61	17	34	42	100		523		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	9.7	14.4	23.1	0.0	9.2	12.8	10.4	4.4	10.5	6.7	15.4		5976.0	523	11.43
	Police Response Time	6.3	16.4	7.1	0.0	9.6	8.9	11.7	10.1	4.5	8.1	6.0		4381.3	523	8.38
	Total time	16.0	30.8	30.2	0.0	18.8	21.7	22.1	14.5	15.0	14.8	21.4		10357.3	523	19.80
May 2014	Number of Calls	41	9	14	1	140	194	52	9	36	57	88		641		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	4.3	5.8	14.3	9.0	10.3	10.3	6.5	11.4	9.4	17.4	14.0		6880.7	641	10.73
	Police Response Time	4.8	19.0	6.9	0.0	10.0	9.4	12.8	16.6	6.5	8.7	5.7		5734.5	641	8.95
	Total time	9.1	24.8	21.2	9.0	20.3	19.7	19.3	28.0	15.9	26.1	19.7		12615.2	641	19.68
June 2014	Number of Calls	28	8	6	4	115	148	66	13	44	51	104		587		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	10.4	1.5	6.0	8.0	12.4	9.5	10.0	11.2	13.3	9.8	14.7		6622.6	587	11.28
	Police Response Time	5.9	23.3	7.3	19.8	10.1	8.6	12.3	12.8	5.6	8.5	6.9		5284.6	587	9.00
	Total time	16.3	24.8	13.3	27.8	22.5	18.1	22.3	24.0	18.9	18.3	21.6		11907.2	587	20.28
July 2014	Number of Calls	24	7	5	2	159	140	71	16	34	60	107		625		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	18.2	13.7	36.7	19.5	11.6	11.3	8.4	9.3	11.9	8.0	13.3		7234.5	625	11.58

Urgent-3 min or less
Routine-30 min or less
Backlog-60 min or less

This report does not include on-view incidents.

City of Peoria
Emergency Communications Center

Peoria County Sheriff's Department
Routine calls by district

		700	710	711	712	713	714	715	716	717	718	726	Other			5820.3	625	9.31	
Police Response Time		7.4	17.3	12.6	8.5	10.5	9.2	13.6	15.4	4.2	8.3	5.9							
Total time		25.6	31.0	49.3	28.0	22.1	20.5	22.0	24.7	16.1	16.3	19.2				13054.8	625	20.89	
August 2014	County District	700	710	711	712	713	714	715	716	717	718	726	Other	Total Calls					
	Number of Calls	36	13	11	4	111	157	60	22	44	59	99			616				(total min/total calls)
	Exceptions														0				
	Dispatch Response Time	8.8	9.9	4.8	12.8	10.1	8.7	8.8	6.4	9.3	8.2	8.6			5449.7	616	8.85		
	Police Response Time	4.1	19.7	10.5	17.0	10.9	9.5	12.5	9.5	5.4	10.4	7.0			5791.8	616	9.40		
Total time		12.9	29.6	15.3	29.8	21.0	18.2	21.3	15.9	14.7	18.6	15.6			11241.5	616	18.25		

City of Peoria
Emergency Communications Center
Peoria County Sheriff's Department
Routine calls by district

YEAR TO DATE TOTALS AND AVERAGES	
Total Number of Calls	4421.0
Total Number of Exceptions	0
Average Dispatch Response Time	10.80
Average Police Response Time	9.27
Average Total Time	20.06

City of Peoria
 Emergency Communications Center
 Peoria County Sheriff's Department
 Backlog Calls for Service by District

	County District	700	710	711	712	713	714	715	716	717	718	726	Other	Total Calls		
		Number of Calls														
January 2014	Number of Calls	12	1	2	0	8	10	6	4	1	2	0		46		
	Exceptions													0		
	Dispatch Response Time	80.3	17.0	0.5	0.0	19.0	10.6	11.3	4.0	11.0	49.5	0.0		1433.4	46	31.2
	Police Response Time	21.8	0.0	1.0	0.0	11.3	6.7	13.2	7.0	0.0	28.0	0.0		584.2	46	12.7
	Total time	102.1	17.0	1.5	0.0	30.3	17.3	24.5	11.0	11.0	77.5	0.0	0.0	2017.6	46	43.9
February 2014	Number of Calls	0	6	1	4	7	10	1	9	0	0	6		44		
	Exceptions													0		
	Dispatch Response Time	174.5	1.0	0.0	0.0	6.8	6.3	20.4	12.0	8.6	14.4	34.9		454.4	44	10.3
	Police Response Time	30.0	22.0	0.0	0.0	12.8	12.3	12.6	7.0	12.1	5.8	14.3		506.0	44	11.5
	Total time	204.5	23.0	0.0	0.0	19.6	18.6	33.0	19.0	20.7	20.2	49.2	0.0	960.4	44	21.8
March 2014	Number of Calls	12	0	1	0	10	8	6	2	1	5	8		53		
	Exceptions													0		
	Dispatch Response Time	148.0		18.0		18.5	45.3	4.5	0.5	5.0	16.4	15.9		2583.6	53	48.7
	Police Response Time	20.3		14.0	0.0	16.1	5.5	15.4	2.0	6.0	14.6	5.9		684.9	53	12.9
	Total time	168.3	0.0	32.0	0.0	34.6	50.8	19.9	2.5	11.0	31.0	21.8	0.0	3268.5	53	61.7
April 2014	Number of Calls	9	0	4	0	6	9	11	0	3	7	6		55		
	Exceptions													0		
	Dispatch Response Time	161.2	0.0	6.0	0.0	6.7	9.8	14.5	0.0	48.0	21.4	48.5		2347.5	55	42.7
	Police Response Time	15.0	0.0	3.8	0.0	17.6	4.7	17.5	0.0	11.0	6.3	5.2		598.9	55	10.9
	Total time	176.2	0.0	9.8	0.0	24.3	14.5	32.0	0.0	59.0	27.7	53.7	0.0	2946.4	55	53.6
May 2014	Number of Calls	12	0	3	0	3	16	4	0	2	7	11		58		
	Exceptions													0		
	Dispatch Response Time	137.5	0.0	3.0	0.0	1.7	17.3	11.8	0.0	1.0	38.9	18.8		2469.2	58	42.6
	Police Response Time	17.3	0.0	6.3	0.0	15.3	9.8	29.8	0.0	1.5	11.4	6.5		702.7	58	12.1
	Total time	154.8	0.0	9.3	0.0	17.0	27.1	41.6	0.0	2.5	50.3	25.3	0.0	3171.9	58	54.7
June 2014	Number of Calls	8	1	3	1	13	13	12	0	3	2	9		65		
	Exceptions													0		
	Dispatch Response Time	146.1	1.0	28.0	0.0	9.4	4.8	4.7	0.0	1.7	39.0	17.9		1739.0	65	26.8
	Police Response Time	19.3	26.0	1.0	18.0	12.5	7.6	11.3	0.0	6.0	9.5	8.3		710.0	65	10.9
	Total time	165.4	27.0	29.0	18.0	21.9	12.4	16.0	0.0	7.7	48.5	26.2	0.0	2449.0	65	37.7
July 2014	Number of Calls	12	0	3	0	14	28	3	2	9	8	9		88		
	Exceptions													0		
	Dispatch Response Time	144.2	0.0	51.0	0.0	8.3	9.4	29.0	0.0	15.1	13.4	22.0		2790.9	88	31.7
	Police Response Time	18.8	0.0	4.0	0.0	9.4	9.4	15.0	12.5	5.4	7.6	6.9		873.9	88	9.9
	Total time	163.0	0.0	55.0	0.0	17.7	18.8	44.0	12.5	20.5	21.0	28.9	0.0	3664.8	88	41.6

Urgent-3 min or less
 Routine-30 min or less
 Backlog-60 min or less

This report does not include on-view incidents.

City of Peoria
 Emergency Communications Center
 Peoria County Sheriff's Department
 Backlog Calls for Service by District

August 2014	County District	700	710	711	712	713	714	715	716	717	718	726	Other	Total Calls		(total min/total calls) Average
	Number of Calls	19	0	1	0	7	12	5	2	2	4	6		58		
	Exceptions													0		
	Dispatch Response Time	133.9	0.0	41.0	0.0	27.1	8.5	14.6	5.0	1.5	30.5	6.6		3124.4	58	53.9
	Police Response Time	17.6	0.0	15.0	0.0	12.4	14.3	13.8	19.0	6.0	16.8	6.2		831.2	58	14.3
	Total time	151.5	0.0	56.0	0.0	39.5	22.8	28.4	24.0	7.5	47.3	6.6	0.0	3955.6	58	68.2

YEAR TO DATE TOTALS AND AVERAGES		
Total Number of Calls		467
Total Number of Exceptions		0.0
Average Dispatch Response Time		35.98
Average Police Response Time		11.91
Average Total Time		47.89



SITE PLAN REVIEW BOARD AGENDA

Plans Distributed: September 2, 2014

Comments Due: September 8, 2014

Project ID	Address	Project Type	Project Description
14-263	14-16-452-041 5901 Prospect Rd	CPZ Commission - Special Use	Amend Existing Special Use - Bushwhacker - Council District 3 - ST
14-264	18-08-286-006 107 S Richard Pryor	Site Plan Review Board - Zoning Certificate	New Ramp - Council District 1 - KS
14-246	14-21-454-022 232 E Oak Cliff Ct	Zoning Board of Appeals - Major Variance	Revision - Transitional Buffer Yard Variance - 232 E Oak Cliff Ct - Council District 3 - ST

Staff Contacts:

Name	Leah Allison	Jide Giwa	Josh Naven	Kimberly Smith	Shannon Techie
Initials	LA	JG	JN	KS	ST
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HOUSING COURT 9/914

41 CASES

DG	O	09:00 AM	CLARK KAYLA (DE BOLT)	HC-14-446	BARRINGTON 0341	09-Sep-14	REVIEW
DG	NO	09:45 AM	LUDWIG RONALD	HC-14-463	BRONS 0721	09-Sep-14	REVIEW
DG	NO	09:45 AM	JOHNSON GIL/MICHELLE	HC-14-104	LINN 2209	09-Sep-14	REVIEW/DEFAULT \$1000/PEND
DG	NO	09:45 AM	HAMMERL CARL	HC-14-476	SHERIDAN 2312	09-Sep-14	REVIEW
DG	NO	09:45 AM	RASHID JENELLE	HC-14-353	UNIVERSITY 5823	09-Sep-14	REVIEW
DM	C	09:00 AM	EGAN GEORGE	HC-13-646	WASHINGTON 2727 SW	09-Sep-14	REVIEW
GW	O	09:45 AM	AUGUSTA ARDELLA	HC-14-331	ARAGO 1707	09-Sep-14	REVIEW
GW	O	09:00 AM	HOSICK VICKI/EVELYN	HC-14-383	JEFFERSON 1622 NE	09-Sep-14	REHEARING/DEFAULT \$300
GW	NO	09:45 AM	CITIMORTGAGE	HC-14-347	LATROBE 2616	09-Sep-14	REVIEW
JS	C	09:00 AM	WILLIAMS JOHN	HC-14-503	GEORGE 1201	09-Sep-14	FIRST APPEARANCE
JS	C	09:00 AM	FIRST BAPTIST CHURCH	HC-14-371	LAKE 0411 W	09-Sep-14	REVIEW
JS	C	09:00 AM	MACARTHUR PLAZA	HC-14-370	MACARTHUR 0200 N	09-Sep-14	REVIEW
KD	C	09:00 AM	WALLCANDY & COMPANY INC	HC-13-663	ADAMS 1000 SW	09-Sep-14	REVIEW
KD	C	09:00 AM	JASON CATTON INC	HC-14-406	ADAMS 2212 SW	09-Sep-14	REVIEW
KD	C	09:00 AM	KING WILLIAM	HC-14-215	ADAMS 3024 SW	09-Sep-14	REVIEW
KD	C	09:00 AM	PEORIA ELITE INVESTMENTS	HC-14-437	ALTORFER 2240	09-Sep-14	REVIEW
KD	C	09:00 AM	ASAD SHAKER	HC-14-407	MAIN 0615 W	09-Sep-14	REVIEW/DEFAULT PEND \$5000
LA	NO	09:45 AM	GHAUTOUS SQUAD	HC-14-516	BROOKSIDE 3945	09-Sep-14	FIRST APPEARANCE
LA	NO	09:00 AM	RITTERBUSCH GLADYS	HC-14-448	DENNIS 2212	09-Sep-14	REVIEW
LA	NO	09:45 AM	HERRARTE JOSE	HC-14-230	MARQUETTE 2212	09-Sep-14	REVIEW
LA	NO	09:45 AM	MODLIN TRUST	HC-14-306	MARQUETTE 2406	09-Sep-14	REVIEW
LA	NO	09:45 AM	GAVLINSKI BRIAN	HC-14-517	RONALD 5122	09-Sep-14	FIRST APPEARANCE
LE	O	09:00 AM	EVENHUIS JAMES	HC-13-571	BARKER 1627	09-Sep-14	REVIEW
LE	O	09:00 AM	MELVILLE WILLIAM	HC-14-510	BESTOR 1409	09-Sep-14	FIRST APPEARANCE
LE	NO	09:00 AM	PENNYMACK CORP	HC-14-515	COLFAX 1415	09-Sep-14	FIRST APPEARANCE
LE	NO	09:00 AM	BELLEMEY CHARLES	HC-14-507	ELLIS 1108	09-Sep-14	FIRST APPEARANCE
LE	NO	09:00 AM	BERRER PETER/CONNIE	HC-13-496	SHERIDAN 1105	09-Sep-14	SERVE BANK
LE	O	09:00 AM	WOJTALIK YVONNE	HC-14-319	SUMMIT 1020	09-Sep-14	REVIEW
PM	NO	09:00 AM	LEAR ARACELI/GARY	HC-14-429	MADISON 1703 NE	09-Sep-14	REHEARING/DEFAULT \$1000
PM	NO	09:00 AM	ALLENDER STEVEN TRUSTEE	HC-14-114	MONROE 1518 NE	09-Sep-14	REVIEW/DEFAULT PEND \$400
RM	NO	09:45 AM	LOGSDON SHANNON	HC-14-098	AIKEN 1512	09-Sep-14	REVIEW
RM	NO	09:00 AM	MCCAULEB JEROME (JASON)	HC-13-152	DECHMAN 1629	09-Sep-14	REVIEW/\$500 DEF PENDING
RM	O	09:45 AM	GOLDEN OZELL/GARY	HC-14-231	FOURTH 1104	09-Sep-14	REVIEW

RM	O	09:00 AM	WALLACE SAMUEL	HC-12-557	ILLINOIS 0321	09-Sep-14	REVIEW
RM	NO	09:45 AM	YOUNGER VALERIE	HC-14-096	JOHN GWYNN 1213	09-Sep-14	REVIEW
RM	O	09:00 AM	MOORE JOSEPH	HC-14-083	PEORIA 1707	09-Sep-14	REVIEW
RM	O	09:00 AM	COVER JENNIFER & BUTLER KINNIE	HC-13-727	PEORIA 2636 N	09-Sep-14	REVIEW
RM	O	09:00 AM	COX/JACOBS	HC-13-730	PEORIA 2637 N	09-Sep-14	REVIEW
RM	NO	09:45 AM	SALEM BROS INC	HC-14-479	REPUBLIC 0607 E	09-Sep-14	REVIEW
RM	NO	09:00 AM	JOHNSON GIL/MICHELLE	HC-14-315	ROANOKE 0108 NE	09-Sep-14	REVIEW/DEFAULT PEND \$1000
SW	C	09:00 AM	SCHMIDT/PARCESEPE	HC-13-616	ADAMS 3303 SW	09-Sep-14	REVIEW

NUMBER OF CASES ON DOCKET 41

PAID	NO.	COURT DATE	DEFENDANT	PROPERTY ADDRESS	PRE-HEARING FINE	INSPECTOR	DISPOSITION
	14-7114	9/9/2014	CANSINO, LISA	3522 NE MADISON AVE	\$150	BB	
X	14-7414	9/9/2014	COYLE, PATRICK	1203 N MAPLEWOOD AVE	\$50	LE	DISMISSED - PAID ON 8/20/14
X	14-7353	9/9/2014	EDWARDS, ROBIN	1201 N MAPLEWOOD AVE	\$50	LE	DISMISSED - PAID ON 8/15/14
	14-7345	9/9/2014	FEHR, DAVID	1107 N GARFIELD AVE	\$50	LE	
X	14-5724	9/9/2014	FIRMAND, JANICE	2042 N GALE AVE	\$150	BB	DISMISSED - PAID ON 8/27/14
X	14-7305	9/9/2014	FREIDAG, KURTIS	1217 N ELMWOOD AVE	\$50	LE	DISMISSED - PAID ON 8/15/14
	14-6424	9/9/2014	FULTE, RHONDA	3628 N FINNELL AVE	\$150	BB	
	14-7413	9/9/2014	GREENBERG, WALTER	1212 N PARKSIDE DR	\$50	LE	
X	14-7418	9/9/2014	GROSS, STEVE	1628 W COLUMBIA TER	\$50	LE	DISMISSED - PAID ON 8/20/14
	14-7344	9/9/2014	HALLAM, STEPHANIE	1113 N SHERIDAN RD	\$50	LE	
X	14-7267	9/9/2014	HARRIS, ROOSEVELT	1816 N MACHIN AVE	\$50	DG	DISMISSED - PAID ON 8/18/14
	14-3477	9/9/2014	JOHNSON, GIL	1425 & 1427 E LONDON AVE	\$150	BB	DEFAULT - 6/17/14 \$300; MOTION TO VACATE 7/22/14; MOTION TO VACATE DENIED - NO SHOW; MOTION TO VACATE 8/26/14; CONTINUED TO 9/9/14 FOR REVIEW
	14-3475	9/9/2014	JOHNSON, GIL	1117 W BURNSIDE DR	\$150	BB	DEFAULT - 6/17/14 \$300; MOTION TO VACATE 7/22/14; MOTION TO VACATE DENIED - NO SHOW; MOTION TO VACATE 8/26/14; CONTINUED TO 9/9/14 FOR REVIEW
	14-3474	9/9/2014	JOHNSON, GIL	3418 W GRIMSON AVE	\$150	BB	DEFAULT - 6/17/14 \$300; MOTION TO VACATE 7/22/14; MOTION TO VACATE DENIED - NO SHOW; MOTION TO VACATE 8/26/14; CONTINUED TO 9/9/14 FOR REVIEW
	14-3470	9/9/2014	JOHNSON, GIL	2209 N LINN ST	\$150	BB	DEFAULT - 6/17/14 \$300; MOTION TO VACATE 7/22/14; MOTION TO VACATE DENIED - NO SHOW; MOTION TO VACATE 8/26/14; CONTINUED TO 9/9/14 FOR REVIEW
	14-3469	9/9/2014	JOHNSON, GIL	108 NE ROANOKE AVE	\$150	BB	DEFAULT - 6/17/14 \$300; MOTION TO VACATE 7/22/14; MOTION TO VACATE DENIED - NO SHOW; MOTION TO VACATE 8/26/14; CONTINUED TO 9/9/14 FOR REVIEW

	14-3491	9/9/2014	JOHNSON, GIL	3117 SW JEFFERSON AVE	\$150	BB	DEFAULT - 6/17/14 \$300; MOTION TO VACATE 7/22/14; MOTION TO VACATE DENIED - NO SHOW; MOTION TO VACATE 8/26/14; CONTINUED TO 9/9/14 FOR REVIEW
	14-3489	9/9/2014	JOHNSON, GIL	2825 SW JEFFERSON AVE	\$150	BB	DEFAULT - 6/17/14 \$300; MOTION TO VACATE 7/22/14; MOTION TO VACATE DENIED - NO SHOW; MOTION TO VACATE 8/26/14; CONTINUED TO 9/9/14 FOR REVIEW
	14-3488	9/9/2014	JOHNSON, GIL	1310 N ELMWOOD AVE	\$150	BB	DEFAULT - 6/17/14 \$300; MOTION TO VACATE 7/22/14; MOTION TO VACATE DENIED - NO SHOW; MOTION TO VACATE 8/26/14; CONTINUED TO 9/9/14 FOR REVIEW
X	14-7308	9/9/2014	KATZ, BARBARA	1201 N ELMWOOD AVE	\$50	LE	DISMISSED - PAID ON 8/13/14
X	14-6836	9/9/2014	KOSTAS, MICHAEL	5015 N KNOXVILLE AVE	\$150	BB	DISMISSED - PAID ON 8/18/14
	14-7304	9/9/2014	KRAUSE, MICHAEL	1301 W COLUMBIA TER	\$100	LE	
	14-7417	9/9/2014	LICHTENBERGER, LIZ	1215 N MAPLEWOOD AVE	\$50	LE	
X	14-5611	9/9/2014	MCCLAIN, LATONYA	430 W VIRGINIA AVE	\$150	BB	DISMISSED - PAID ON 8/4/14
	14-7425	9/9/2014	PENNINGTON, TAMI	1806 W CALLENDER AVE	\$50	LE	
	14-7311	9/9/2014	RACKAUSKAS, ANALIESA	1206 N INSTITUTE PL	\$50	LE	
	14-7309	9/9/2014	SAUNDERS, LAWRENCE	1211 N ELMWOOD AVE	\$50	LE	
X	14-7423	9/9/2014	SCHNEIDER, JEREMY	1101 N MAPLEWOOD AVE	\$50	LE	DISMISSED - PAID ON 9/2/14
	14-5581	9/9/2014	SCHUMACHER, LLOYD	834 W RUSSELL ST	\$150	BB	
	14-6503	9/9/2014	SHARP PROPERTY GROUP LLC	2219 N FLORA AVE	\$150	BB	
X	14-7416	9/9/2014	SHERMAN, RICK	1207 N MAPLEWOOD AVE	\$50	LE	DISMISSED - PAID ON 8/19/14
X	14-7306	9/9/2014	SILVER, MARIAN	1119 N ELMWOOD AVE	\$50	LE	DISMISSED - PAID ON 8/19/14
	14-7424	9/9/2014	SLAPE, DENNIS	1511 W CALLENDER AVE	\$100	LE	
	14-7263	9/9/2014	SLATER, BEN	1709 N VALLEY AVE	\$50	DG	
	14-7270	9/9/2014	SMULLIN, ELIZABETH	5402 N ARROW DR	\$50	DG	
	14-7109	9/9/2014	SPARKS, LYNETTE AS TRUSTEE	3544 N FINNELL AVE	\$50	LA	
	14-7312	9/9/2014	SUMMERS, CHRISTOPHER	1202 N INSTITUTE PL	\$50	LE	
	14-7205	9/9/2014	TOMPKINS, R	1224 W NORTHCREST AVE	\$50	LA	
	14-7352	9/9/2014	VAN NYUGEN, TAM	1111 N GARFIELD AVE	\$50	LE	
	14-7343	9/9/2014	WOLFF, ROBERTA	1111 N SHERIDAN RD	\$50	LE	
	14-7415	9/9/2014	ZABOROWSKI, JASON	1211 N MAPLEWOOD AVE	\$50	LE	