



**OFFICE OF THE CITY MANAGER**



**TO: Honorable Mayor and Members of the City Council**  
**FROM: Patrick Urich, City Manager** *Patrick Urich*  
**DATE: February 7, 2014**  
**SUBJECT: Issues Update**

The following are issues related to the City for the weekly Issues Update. If there are additional items you believe should be included, please let me know.

**Site Plan Review Board Agenda**

The SPRB agenda from February 3<sup>rd</sup> is attached. Any questions related to the listed projects should be directed to the Planner assigned to the case.

**Housing Court Cases**

The list of housing court cases scheduled for February 11<sup>th</sup> is attached. An overview of the 2013 housing court statistics is also included.

**Code Violation Cases**

The list of code violation cases scheduled for February 11<sup>th</sup> is attached. An overview of the 2013 code violation cases is also included.

**Emergency Communications Center Report**

Attached is the ECC Report for the month of January.

**Rental Property Registration**

March 1, 2014 is the deadline for registering non-owner occupied/rental property in the City of Peoria. The annual registration fee of \$50 per property is reduced to \$25 per property if property owners attend one of the following free training sessions at the Peoria Civic Center.

Monday, February 17, 2014

8:30 to 10:30 a.m.

5:30 - 7:30 p.m.

Monday, February 24, 2014

6:30 - 8:30 p.m.

For more information, please contact the Community Development Department at 494-8654.



**SITE PLAN REVIEW BOARD AGENDA**

Plans Distributed: February 3, 2014

Comments Due: February 10, 2014

Project ID	Address	Project Type	Project Description
14-20	18-03-156-002 through 005; and 18-03-156-012 through -014, commonly known as 1201, 1203 and 1211 NE Perry Avenue, 710 Voris Street, 1206, 1208, 1210 NE Glendale Avenue	ZONING COMMISSION - SPECIAL USE	Add a pavilion to an existing church, in a Class R-6 (Multi-Family Residential) District – ZC 14-01B -KS (Council District 1)
14-25	18-03-226-007 2000 NE Perry Ave	SITE PLAN REVIEW BOARD - ZONING CERT	Collocation - Telecommunications Tower - KS (Council District 1)
14-27	14-16-129-014 and 14-16-177-001 6414 N Mt Hawley Road	ZONING COMMISSION - SPECIAL USE	New Elderly Housing – ZC 14-03B - ST (Council District 3)
14-28	18-08-286-004 725 W. Hurlburt Street	SITE PLAN REVIEW BOARD - ZONING CERT	Village Green Apartments - Expansion of Use - KS (Council District 1)
14-29	14-29-428-002 and 14-29-428-004 3415 N. Sheridan Road	ZONING COMMISSION - SPECIAL USE	Elderly Housing/Nursing Home Building Addition – ZC 14-04B – ST (Council District 2)

Staff Contacts:

Name	Leah Allison	Jide Giwa	Josh Naven	Kimberly Smith	Shannon Techie
Initials	LA	JG	JN	KS	ST
Phone	494-8667	494-8611	494-8657	494-8612	494-8649
Email	lallison@peoriagov.org	ogiwa@peoriagov.org	jnaven@peoriagov.org	kismith@peoriagov.org	stechie@peoriagov.org

			HOUSING COURT 2/11/14	48 CASES			
JIM	C	09:00 AM	KOOSHTARD PROPERTY V	HC-13-708	KNOXVILLE 2312	11-Feb-14	REVIEW
KD	C	09:00 AM	FELDMAN ESTHER	HC-13-618	ADAMS 2000 SW	11-Feb-14	REVIEW
LE	O	09:00 AM	XIE ZHAOLONG	HC-14-022	BARKER 1819	11-Feb-14	FIRST APPEARANCE
LE	NO	09:00 AM	FADY PAMELA	HC-13-593	BROADWAY 1724	11-Feb-14	REVIEW
LE	NO	09:00 AM	FADY PAMELA	HC-13-591	BROADWAY 1726	11-Feb-14	REHEARING/DEFAULT \$500
LE	NO	09:00 AM	JOHNSON BARBARA/RONALD	HC-14-025	CALIFORNIA 1709	11-Feb-14	FIRST APPEARANCE
LE	NO	09:00 AM	ARMICH DANIEL	HC-14-024	COLUMBIA TERR 1514	11-Feb-14	FIRST APPEARANCE
LE	VA	09:00 AM	WYATT JAMES	HC-09-614	ELLIS 1025 N	11-Feb-14	SERVE NEW
LE	NO	09:00 AM	KHOURY HAFIA	HC-13-719	GARFIELD 1021	11-Feb-14	REVIEW
LE	NO	09:00 AM	HANSSEN FAMILY INVESTMENTS	HC-13-653	INDIANA 1602	11-Feb-14	REVIEW
LE	NO	09:00 AM	HERNANDEZ GLORIA	HC-14-020	LASALLE 0716	11-Feb-14	FIRST APPEARANCE
LE	NO	09:00 AM	CALVETTI ZACHARY	HC-13-573	PENNSYLVANIA 407	11-Feb-14	REVIEW
LE	NO	09:00 AM	L H PEORIA INVEST (L. HARRIS)	HC-13-654	RAVINE 0604 E	11-Feb-14	REVIEW
LE	O	09:00 AM	BROWN/NICHELSON	HC-14-023	RAVINE 0720 E	11-Feb-14	FIRST APPEARANCE
LE	NO	09:00 AM	GALBREATH ROY	HC-13-572	RAVINE 704 E	11-Feb-14	REHEARING/DEFAULT \$500
LE	NO	09:00 AM	HANSSEN DALE	HC-13-698	ROANOKE 0111 NE	11-Feb-14	REHEARING/H38DEFAULT \$900
LE	O	09:00 AM	HALLAM-MCNAIR STEPHANIE	HC-14-021	SHERIDAN 1113	11-Feb-14	FIRST APPEARANCE
LE	NO	09:00 AM	ALLEN J SEAN	HC-13-612	UNIVERSITY 0713 N	11-Feb-14	REVIEW
PM	NO	09:00 AM	SCHEPKE JOSEPH	HC-13-614	ADAMS 2039 SW	11-Feb-14	REVIEW
PM	NO	09:00 AM	ORDAZ WILLIAMS	HC-14-041	CAROLINE 0506	11-Feb-14	FIRST APPEARANCE
PM	NO	09:00 AM	TROXELL RAY	HC-13-602	CENTER 0508 sw	11-Feb-14	REVIEW/DEFAULT PEND \$1000
PM	NO	09:00 AM	VALLADERES EVEYDA	HC-13-700	GLENDALE 1100 NE	11-Feb-14	FIRST APPEARANCE
PM	O	09:00 AM	KING CHARLA	HC-13-650	GREAT OAK 1613	11-Feb-14	TO POST
PM	O	09:00 AM	BAILEY SCOTT	HC-14-035	HOMESTEAD 0517	11-Feb-14	FIRST APPEARANCE
PM	NO	09:00 AM	RUTHERFORD ROBERT	HC-14-033	MADISON 1320 NE	11-Feb-14	FIRST APPEARANCE
PM	O	09:00 AM	HARRIS RICHARD	HC-14-032	MADISON 1408 NE	11-Feb-14	FIRST APPEARANCE
PM	O	09:00 AM	HANASKI/LUDWIG	HC-14-040	MADISON 1503 NE	11-Feb-14	FIRST APPEARANCE
PM	NO	09:00 AM	RISBY JAMES/ADRIENNE	HC-14-039	MADISON 1821 NE	11-Feb-14	FIRST APPEARANCE
PM	NO	09:00 AM	PULLEY JOHN	HC-14-036	MADISON 3226 NE	11-Feb-14	FIRST APPEARANCE
PM	NO	09:00 AM	ALEXANDER ANTUAN	HC-14-038	PERRY 1312 NE	11-Feb-14	FIRST APPEARANCE
PM	O	09:00 AM	SHRYOCK DONALD II	HC-14-037	ROCK ISLAND 1327 NE	11-Feb-14	FIRST APPEARANCE
PM	NO	09:00 AM	BANKS GREG	HC-14-034	SPRING 0719	11-Feb-14	FIRST APPEARANCE
SCA	NO	09:00 AM	DANZ WARREN	HC-13-508	DECHMAN 2406/08	11-Feb-14	REVIEW
SCA	NO	09:00 AM	DANZ WARREN	HC-13-507	DECHMAN 2407	11-Feb-14	REVIEW
SCA	NO	09:00 AM	AN PROP LLC	HC-13-743	PEORIA 2807 N	11-Feb-14	REVIEW
SW	C	09:00 AM	JACKSON/NABORS	HC-13-681	ADAMS 1205-07 SW	11-Feb-14	REVIEW

SW	C	09:00 AM	SCHMIDT/PARCESEPE	HC-13-616	ADAMS 3303 SW	11-Feb-14	REVIEW
DG	NO	09:45 AM	MCGEE TAMMY	HC-14-031	GIFT 1111 E	11-Feb-14	FIRST APPEARANCE
DG	O	09:45 AM	SECRETARY OF VET AFFAIRS	HC-13-485	GIFT 0513 W	11-Feb-14	REVIEW
DG	O	09:45 AM	HERNANDEZ MARGARITA	HC-14-027	MACQUEEN 1217	11-Feb-14	FIRST APPEARANCE
DG	NO	09:45 AM	KHOURISADER PAUL	HC-14-026	MCCLURE 1229 W	11-Feb-14	FIRST APPEARANCE
DG	O	09:45 AM	SPERRY JANET	HC-13-0422	VIRGINIA 1209 W	11-Feb-14	FIRST APPEARANCE
GW	NO	09:45 AM	TROXELL RAYMON	HC-14-029	ARAGO 1814	11-Feb-14	FIRST APPEARANCE
GW	NO	09:45 AM	BELLEMEY CHARLES	HC-14-028	LATROBE 2803	11-Feb-14	FIRST APPEARANCE
RM	O	09:45 AM	WESTERFIELD LILLIE	HC-13-231	ADRIAN HINTON 0907	11-Feb-14	REVIEW
RM	NO	09:45 AM	LENARD LATOYA	HC-13-095	ADRIAN HINTON 1320	11-Feb-14	REVIEW DEF PEND - DEMO?
RM	O	09:45 AM	WYATT RODMAN	HC-13-070	SUMNER 0902	11-Feb-14	REVIEW
RM	NO	09:45 AM	HENDERSON RONALD	HC-14-030	THIRD 1300	11-Feb-14	FIRST APPEARANCE

## 2013 Statistics for Housing

Cases	1st Half	2nd Half	2013 Total	2012 Total	2011 Total
New Cases	402	278	680	694	879
Current Number of Open Cases	220	251	251	296	206
Cases Dismissed	260	225	485	456	553
Judgments/Fines	132	115	247	247	341
Average Weekly Cases	64	46	55	45	56
Judgments Paid in Full	8	17	25	16	47
Amount Collected on Judgments	\$ 4,800.00	\$ 11,500.00	\$ 16,300.00	\$ 11,650.00	\$ 34,345.00
Number of Petitions for Rehearing	42	41	83	55	116
Amount Collected on Fees	\$ 1,680.00	\$ 1,640.00	\$ 3,320.00	\$ 2,200.00	\$ 4,640.00
Ed Walker Collections					
Cases Turned Over to Ed Walker	0	0	0	106	221
Cases Pending with Ed Walker	550	539	539	599	514
Judgment Obtained	33	2	35	41	n/a
Cases Closed Due to Paid in Full	44	10	54	93	94
Amount Collected on Judgments	\$ 25,926.18	\$ 5,947.51	\$ 31,873.69	\$ 35,284.00	\$ 35,351.60
B & D Collection Cases					
Cases Turned Over to B & D	0	214	214	0	0
Cases Pending with B & D	0	193	193	0	0
Cases Closed Due to Paid in Full	0	13	13	0	0
Amount Collected (including partial payments)	\$ -	\$ 9,600.00	\$ 9,600.00	\$ -	\$ -
	\$ 32,406.18	\$ 28,687.51	\$ 61,093.69	\$ 49,134.00	\$ 74,336.60

CODE COMPLIANCE CASE NO.	DEFENDANT	PROPERTY ADDRESS	PRE-HEARING FINE AMOUNT	INSPECTOR	COMMENTS
13-6459	MCELROY, LORIS; MCELROY, CAHTERINE; MERITT, WILLIAM	1702 S STANLEY ST		KIMBERLY SMITH	REVIEW
13-11001	BANK OF AMERICA	1507 W QUEENS COURT RD	\$500.00	KS	MOTION TO VACATE
14-93	BARNETT, LOUIS	406 HAYWARD ST	\$100	PM	1ST APP
14-186	BULLOCK, SHELLEY	917 NE ROCK ISLAND AVE	\$300	PM	1ST APP
14-188	COHEN, JEFF	3514 NE MADISON AVE	\$50	PM	1ST APP
14-144	DUNCAN, VIELLA	804 W MEADOWS PL	\$50	PM	1ST APP
13-13137	KAISERSHOT, JAMI	536 TRACY ST	\$500	PM	MOTION TO VACATE
14-228	LAHOOD, TONY	3326 NE MADISON AVE	\$50	PM	1ST APP
14-182	MORRIS, ADRIAN	1315 NE JEFFERSON AVE	\$100	PM	1ST APP
13-13286	PAVER, WESLEY	1419 NE GLENDALE AVE	\$100	PM	1ST APP
14-234	JACKSON, KRISTANN	921 W HURLBURT ST	\$50.00	RM	1ST APP
14-148	SAM PROPERTY GROUP LLC	2144 N LINN ST	\$50	RM	1ST APP
14-155	MUELLER, TERRENCE A	1828 N ATLANTIC AVE	\$50	SCA	1ST APP
13-4550	ALWAN, HENRI	3304 N CALIFORNIA AVE	\$900	SHANNON TECHIE	REVIEW

## 2013 Statistics for Code

<b>Violation Cases</b>	<b>1st</b>	<b>2nd</b>	<b>3rd</b>	<b>4th</b>	<b>Total</b>
New Cases		330	574	475	1379
Cases Dismissed		18	44	19	81
Defaults		122	251	177	550
Average Weekly Cases		42	94	44	
Fines Paid in Full		195	274	233	702
Amount Collected on Fines		\$ 11,750.00	\$ 30,300.00	\$ 20,150.00	\$ 62,200.00
Number of Motions to Vacate		12	40	41	93
Amount Collected on Fees		\$ 480.00	\$ 1,600.00	\$ 1,640.00	\$ 3,720.00
B & D Collection Cases					
Cases Turned Over to B & D			136	203	339
Cases Pending with B & D			136	325	325
Cases Closed Due to Paid in Full			0	10	10
Amount Collected (including partial payments)			\$ -	\$ 6,030.00	\$ 6,030.00
	\$ -	\$ 12,230.00	\$ 31,900.00	\$ 27,820.00	\$ 71,950.00

**Emergency  
Communications  
Center**



**Monthly Report  
JANUARY 2014**

**Peoria  
9-1-1**

CITY OF PEORIA  
EMERGENCY COMMUNICATIONS CENTER 2014 ANNUAL REPORT

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL	2013 Totals
Landbased 9-1-1 Calls	2,164												2,164	29,991
Wireless 9-1-1 Calls	5,742												5,742	74,753
<b>TOTAL 9-1-1 CALLS</b>	<b>7,906</b>	0	0	0	0	0	0	0	0	0	0	0	<b>7,906</b>	<b>104,744</b>
Peoria Police Incoming Calls	7,192												7,192	92,820
Sheriff's Police Incoming Calls	2,772												2,772	35,064
<b>TOTAL POLICE INCOMING CALLS</b>	<b>9,964</b>	0	0	0	0	0	0	0	0	0	0	0	<b>9,964</b>	<b>127,884</b>
Volunteer Fire/EMS toll free calls	54												54	448
Peoria Fire Incoming Calls	777												777	9,017
<b>TOTAL FIRE INCOMING CALLS</b>	<b>831</b>	0	0	0	0	0	0	0	0	0	0	0	<b>831</b>	<b>9,465</b>
Operator Assist Calls/Alarm Calls	1,035												1,035	10,052
Ambulance Incoming Calls	197												197	2,400
ECC Supervisor Incoming Calls	830												830	11,131
Richwoods Dispatcher Incoming Calls	77												77	1,166
Downtown Dispatcher Incoming Calls	76												76	729
Prep 2 Dispatcher Incoming Calls	570												570	8,953
C-MED Dispatcher Incoming Calls	54												54	676
County Sheriff Dispatcher Incoming Calls	50												50	596
Fire Dispatcher Incoming Calls	104												104	1,175
OverFlow Dispatcher Incoming Calls	20												20	123
Call Taker Incoming Calls	0												0	35
<b>TOTAL INCOMING EXTENSION CALLS</b>	<b>1,781</b>	0	0	0	0	0	0	0	0	0	0	0	<b>1,781</b>	<b>24,584</b>
<b>TOTAL OUTGOING EXTENSION CALLS</b>	<b>6,089</b>												<b>6,089</b>	<b>64,140</b>
Peoria Police Dispatches/On view	7,181												7,181	99,168
Peoria County Sheriff Dispatches/On view	2,382												2,382	27,701
<b>TOTAL POLICE DISPATCHES/ON VIEW</b>	<b>9,563</b>	0	0	0	0	0	0	0	0	0	0	0	<b>9,563</b>	<b>126,869</b>
Air National Guard Fire Dispatches	5												5	67
Akron-Princeville Fire Dispatches	18												18	234
Brimfield Fire Dispatches	26												26	316
Dunlap Fire Dispatches	36												36	364
Elmwood Fire Dispatches	14												14	150
Limestone Fire Dispatches	106												106	1,270
Logan-Trivoli Fire Dispatches	33												33	371
Peoria Fire Dispatches	1,652												1,652	18,315
Timber-Hollis Fire Dispatches	39												39	333
Tuscarora Fire Dispatches	2												2	34
West Peoria Fire Dispatches	53												53	522
MABAS Fire Calls	5												5	40
MABAS EMS Calls	0												0	0
<b>TOTAL FIRE DISPATCHES</b>	<b>1,989</b>	0	0	0	0	0	0	0	0	0	0	0	<b>1,989</b>	<b>21,976</b>
AMT Ambulance Dispatches	1,310												1,310	14,778
APA Ambulance Dispatches	10												10	189
BYE Ambulance Dispatches	41												41	474
<b>TOTAL AMBULANCE DISPATCHES</b>	<b>1,361</b>	0	0	0	0	0	0	0	0	0	0	0	<b>1,361</b>	<b>15,441</b>
Peoria County Coroner Incoming Calls	202												202	2,401
Community Messaging System Call-outs	12												12	189
Telephone Trouble Reports Completed	0												0	19
ETSB Equipment Trouble Reported	7												7	75
Citizen Concerns	1												1	20
CD Requests from State's Attorney's Office	2												2	72
CD Requests from FOI / Subpoena	6												6	41
CD Requests from Inner Departmental	3												3	108
<b>Total Number of CD Requests</b>	<b>11</b>	0	0	0	0	0	0	0	0	0	0	0	<b>11</b>	<b>221</b>
ILEAS Call Outs	0												0	0
JULIE Dig	65												65	617

## Yearly Summary

	<b>Number of Calls</b>	<b>Dispatch Response Time</b>	<b>Police Response Time</b>	<b>Total Time</b>	
<b>PEORIA POLICE</b>					
Urgent	2662	1.98	4.55	6.53	
Routine	2392	1.98	6.67	17.05	
Backlog	169	19.97	7.52	27.49	
<b>PEORIA COUNTY SHERIFF</b>					
Urgent	387	1.62	7.71	9.33	
Routine	483	9.37	9.35	18.71	
Backlog	46	31.16	12.70	43.86	
	<b>Number of Calls</b>	<b>Dispatch Response Time</b>	<b>Fire Response Time</b>	<b>Total Time</b>	<b>Average Turnout Time</b>
<b>PEORIA FIRE</b>	1643	0.79	4.66	5.45	1.59

City of Peoria  
Emergency Communications Center

Police Department  
Urgent Calls for Service  
By Police District

January 2014	Police District	VALLEY						BLUFF			RICHWOODS						Total Calls	Total Minutes	Calls	Average		
		1	2	4	5	6	8	12	3	10	11	13	14	15	16	17					18	19
	Number of Calls	108	144	380	187	43	185	102	121	297	212	230	97	80	215	6	112	143	2662			(total min/total calls)
Exceptions																		0				
Dispatch Response Time	1.3	1.4	3.5	1.3	3.3	5.2	1.1	0.6	1.6	2.1	1.6	1.0	0.9	1.3	3.6	1.2	1.2	5268.3	2662	2.0		
Police Response Time	2.5	3.8	3.5	3.8	3.7	3.4	4.5	3.9	3.6	4.1	5.4	5.4	5.7	7.6	6.7	5.4	7.6	12102.8	2662	4.5		
Total time	3.8	5.2	7.0	5.1	7.0	8.6	5.6	4.5	5.2	6.2	7.0	6.4	6.6	8.9	10.3	6.6	8.8	17371.1	2662	6.5		
YEAR TO DATE TOTALS AND AVERAGES																						
Total Number of Calls							2662															
Total Number of Exceptions							0															
Average Dispatch Response Time							1.98															
Average Police Response Time							4.55															
Average Total Time							6.53															

City of Peoria  
Emergency Communications Center

Police Department  
Routine Calls for Service  
By Police District

January 2014	Police District	VALLEY							BLUFF			RICHWOODS							Total Calls	Total Minutes	Calls	Average <small>(total min/total calls)</small>
		1	2	4	5	6	8	12	3	10	11	13	14	15	16	17	18	19				
	Number of Calls	80	161	234	113	111	129	110	114	246	207	193	113	98	188	7	153	135	2392			
	Exceptions																		0			
	Dispatch Response Time	7.9	9.5	7.9	10.4	9.9	11.6	9	10.4	11.2	10.7	11.6	8.8	11.3	9.5	9.8	11.9	13.9	24818.7	2392	10.4	
	Police Response Time	4.6	6.8	5.4	5.4	6.5	5.5	6.9	5.9	5.7	5.6	6.5	8.1	7.4	8.7	11.1	8.8	9.2	15957.3	2392	6.7	
	Total time	12.5	16.3	13.3	15.8	16.4	17.1	15.9	16.3	16.9	16.3	18.1	16.9	18.7	18.2	20.9	20.7	23.1	40776.0	2392	17.0	
<b>YEAR TO DATE TOTALS AND AVERAGES</b>																						
Total Number of Calls																					2392	
Total Number of Exceptions																					0	
Average Dispatch Response Time																					10.4	
Average Police Response Time																					6.7	
Average Total Time																					17.0	

City of Peoria  
Emergency Communications Center

Police Department  
Backlog Calls for Service  
By Police District

January 2014	Police District	VALLEY							BLUFF			RICHWOODS							Total Calls	Calls	(total min/total calls) Average
	Number of Calls	1	2	4	5	6	8	12	3	10	11	13	14	15	16	17	18	19	169		
	Exceptions																		0		
	Dispatch Response Time	22.0	19.5	9.9	12.9	6.4	1.5	36.4	23.0	34.4	18.1	12.8	14.6	36.5	8.1	0.0	4.0	14.6	3374.9		
	Police Response Time	12.6	8.7	4.4	5.8	5.8	3.3	9.3	8.1	7.3	5.2	4.6	7.7	9.5	8.7	0.0	0.0	11.8	1270.2		
Total time	34.6	28.2	14.3	18.7	12.2	4.8	45.7	31.1	41.7	23.3	17.4	22.3	46.0	16.8	0.0	4.0	26.4	4645.1			
<b>YEAR TO DATE TOTALS AND AVERAGES</b>																					
Total Number of Calls															169						
Total Number of Exceptions															0						
Average Dispatch Response Time															19.97						
Average Police Response Time															7.52						
Average Total Time															27.49						



Peoria Fire Department  
Average Turn-Out Time for Each Apparatus  
2013

	<b>JAN</b>	<b>FEB</b>	<b>MAR</b>	<b>APR</b>	<b>MAY</b>	<b>JUN</b>	<b>JUL</b>	<b>AUG</b>	<b>SEP</b>	<b>OCT</b>	<b>NOV</b>	<b>DEC</b>	<b>Yearly Average</b>
B1	1.5												1.50
E1	1.7												1.70
R1	1.5												1.50
T1	1.8												1.80
E10	1.7												1.70
E12	1.6												1.60
E13	1.6												1.60
T14	1.7												1.70
E15	1.7												1.70
E16	1.7												1.70
E19	1.8												1.80
E2	1.6												1.60
R2	1.5												1.50
E20	1.8												1.30
B3	1.6												1.60
E3	1.3												1.30
T3	1.6												1.60
E4	1.5												1.50
T4	1.5												1.50
												Department Average	1.59

City of Peoria  
 Emergency Communications Center  
 Peoria County Sheriff's Department  
 Urgent calls for service by district

January 2014	County District	700	710	711	712	713	714	715	716	717	718	726	Other	Total Calls	Total Minutes	Calls	Average
	Number of Calls	5	2	9	2	91	80	51	19	36	28	64					
Exceptions														0			
Dispatch Response Time	1.8	8.5	1.0	0.0	1.7	2.0	1.6	1.0	0.7	1.3	1.8			627.1	387	1.6	
Police Response Time	4.6	12.5	9.1	14.0	8.2	8.0	12.7	7.6	3.4	8.5	4.5			2984.6	387	7.7	
Total time	6.4	21.0	10.1	14.0	9.9	10.0	14.3	8.6	4.1	9.8	6.3			3611.7	387	9.3	
<b>YEAR TO DATE TOTALS AND AVERAGES - 2011</b>																	
Total Number of Calls														387			
Total Number of Exceptions														0.0			
Average Dispatch Response Time														1.6			
Average Police Response Time														7.7			
Average Total Time														9.3			

City of Peoria  
Emergency Communications Center  
Peoria County Sheriff's Department  
Routine calls by district

County District	700	710	711	712	713	714	715	716	717	718	726	Other	Total Calls	Total Minutes	Calls	Average	
	Number of Calls	35	4	8	3	91	121	51	5	47	41	77	483				
Exceptions													0				
Dispatch Response Time	8.7	18.3	3.0	17.3	11.0	8.9	10.4	9.2	8.7	6.9	9.4		4523.5	483	9.4		
Police Response Time	3.7	19.8	5.3	22.0	12.1	10.0	15.6	6.0	4.9	8.8	6.1		4514.6	483	9.3		
Total time	12.4	38.1	8.3	39.3	23.1	18.9	26.0	15.2	13.6	15.7	15.5		9038.1	483	18.7		
<b>YEAR TO DATE TOTALS AND AVERAGES - 2011</b>																	
Total Number of Calls													483				
Total Number of Exceptions													0.0				
Average Dispatch Response Time													9.4				
Average Police Response Time													9.3				
Average Total Time													18.7				

City of Peoria  
Emergency Communications Center  
Peoria County Sheriff's Department  
Backlog Calls for Service by District

County District	700	710	711	712	713	714	715	716	717	718	726	Other	Total Calls	Total Minutes	Calls	Average
	Number of Calls	12	1	2	0	8	10	6	4	1	2	0				
Exceptions													0			
Dispatch Response Time	80.3	17.0	0.5	0.0	19.0	10.6	11.3	4.0	11.0	49.5	0.0		1433.4		46	31.2
Police Response Time	21.8	0.0	1.0	0.0	11.3	6.7	13.2	7.0	0.0	28.0	0.0		584.2		46	12.7
Total time	102.1	17.0	1.5	0.0	30.3	17.3	24.5	11.0	11.0	77.5	0.0	0.0	2017.6		46	43.9
<b>YEAR TO DATE TOTALS AND AVERAGES - 2011</b>																
Total Number of Calls													46			
Total Number of Exceptions													0.0			
Average Dispatch Response Time													31.2			
Average Police Response Time													12.7			
Average Total Time													43.9			