



OFFICE OF THE CITY MANAGER



TO: Honorable Mayor and Members of the City Council
FROM: Patrick Urich, City Manager *Patrick Urich*
DATE: November 17, 2016
SUBJECT: Issues Update

The following are issues related to the City for the weekly Issues Update. If there are additional items you believe should be included, please let me know.

Please note: City Offices Will Be Closed On November 24 & 25, in observance of Thanksgiving. There will be no Issues Update next week due to these closings.

City Responds to Wall St. 24/7.com Report

Please see the attached response and presentation in regards to the recent Wall St. 24/7.com article posted [HERE](#)

There will be a public discussion regarding this topic on December 6, 2016 at the Gateway building at 6:00 pm. To get involved, please call 494-8524 or email citymanager@peoriagov.org

Community Development-Salvation Army Day Shelter Reopens

The Salvation Army day shelter for homeless individuals re-opened on November 14. Funding for 12 months of service was provided through a partnership of the City, County, and Heart of Illinois United Way. This facility will provide shelter, meals, and associated services to the homeless population in Peoria.

Community Development—Trash or Treat

Please see the attached flyer.

Community Development – 2016 Local Historic District Rehab Program Update

The Community Development Department has completed two rehab projects through the 2016 Community Development Block Grant (CDBG) Local Historic District Rehab Program. CDBG funds were used for exterior improvements in local and national historic districts for qualified low-income owner occupied households within the City. The Community Development Department is still accepting applications for the Local Historic District Rehab Program. For more information about the Local Historic District Rehab Program, please contact Justin Mishler, Community Service Inspector, at 494-8652 or jmishler@peoriagov.org

Issues Update
November 17, 2016

107 N. Glen View Ct.

Before



After



802 NE Perry Ave.

Before



After



Community Development-2016 Neighborhood Banquet



On Thursday, November 3rd, the Community Development Department hosted the 2016 Neighborhood Banquet at the Peoria Civic Center. This annual event celebrated the accomplishments of neighborhood associations and community advocates who have worked diligently with their neighbors, the City of Peoria, and the community at large to improve the quality of life in their communities.

The banquet was attended by over 300 Peoria residents, business owners, and community organizers with representation from each district joining in for a night of music, food, and fun in celebration of the people who make our city great. The night included a very intense competition of Meet your Neighbors – Banquet Bingo, door prizes, and the award ceremony.

Public Works—Leaf Reminder

Public Works wishes to notify the citizens of the City of Peoria about the proper disposal of leaves. Though many surrounding communities allow leaves to be blown into the street for collection, the City of Peoria does not follow that procedure, as it interferes with scheduled street sweeping and storm water drainage to inlets. *Section 26-25 of the Peoria Municipal Code states as follows - Sweeping, shoveling, etc., snow, ice, etc., upon public ways. No person shall sweep, shovel or pile, or cause to be swept, shoveled or piled, any snow, ice or other waste upon any of the streets, avenues, alleys, sidewalks or other public ways of the city.*

Residents who have placed leaves in the street should *immediately* gather and place them in approved containers for yard waste collection according to Peoria Disposal Company guidelines, which was included in a news release posted to the city's web site [here](#). Failure to remove the leaves from the street may result in fines being assessed to adjacent property owners. Yard Waste collection ends Friday, December 9th.

PUBLIC WORKS—PARADE



On Wednesday November 11, 2016 the Public Works Department participated in the Veterans Day Parade. A decorated plow truck was accompanied by walkers. The Public Works Street Division, along with the Traffic Division and Police and Fire Departments, wanted to show our support and gratitude. The Street Division was given an award for participation during the Veterans award ceremony at the conclusion of the parade.

Peoria Public Schools – Update from Superintendent Dr. Sharon Desmoulin-Kherat

I am very excited this week about an initiative launched this week by the Peoria Public Schools in partnership with the City of Peoria, local businesses and Junior Achievement of Central Illinois.

The brainchild of Junction City's Alexis Khazzam, AppsCo – which stands for A Peoria Public Schools Company -- will be a fully-functioning, revenue-producing company designed to bring a cutting-edge mobile marketing tool to central Illinois retailers and businesses. The mobile app will provide Peoria businesses with a customizable marketing tool to build their brand, engage customers and increase sales by offering notifications, coupons, geo-fencing and loyalty programs. Unlike typical entrepreneurial ventures, however, AppsCo will be entirely staffed by Richwoods High School students, giving them a chance to earn income, and revenue produced by the company will return to the Peoria Public Schools.

In January, approximately 30 Richwoods High School sophomores and juniors will begin taking a seven-week entrepreneurial course provided by Junior Achievement of Central Illinois. The course will be an extra-curricular activity, meeting once each week for about 90 minutes. All of the students involved are volunteers.

At the culmination of the course, students may choose to continue as the staff of AppsCo, under the guidance and mentorship of some of Peoria's leading business people. AppsCo., led by RHS social studies teacher Tom Hayes, serving as AppsCo. Chief Executive Officer, will have a typical corporate structure with a CEO group, sales, legal, public relations, advertising and IT/software development. Students will be offered the opportunity to work in the company and earn commission by selling AppsCo. mobile advertising.

The initiative is dedicated to increasing student participation, Peoria Public Schools economic sustainability and community support for the district. It will give students real-world business training, work experience, the chance to network with business leaders, and even the opportunity to earn income. AppsCo will serve the city of Peoria and our region not only by cultivating our students' employment skills, but perhaps more importantly by building a sense of ownership in our community. This connection to our community will keep them here as they mature, complete their education, become tax payers and raise their own families.

Eventually, AppsCo. may be built into the high school curriculum and opportunities extended to Manual Academy and Peoria High School students.

AppsCo. is a wonderful example of the type of collaboration that will propel the Peoria Public Schools to a high-achieving school district. In addition to Khazzam and Junction City, many community leaders and businesses have stepped forward to serve on the AppsCo. Board of Directors and to mentor the students including representatives of CGN & Associates, Unity Point Health, KP Solutions and Miller, Hall & Triggs.

Serve Passionately,



Dr. Sharon Desmoulin-Kherat, Superintendent

Issues Update
November 17, 2016

Code Violation Cases

The list of cases for November 29 is attached.

Development Review Board Agenda

Please see the attached agenda.

ECC Monthly Report

Please see the attached monthly report.

Housing Court Cases

The list of cases for November 29 is attached.

Peoria Cares Report

Please see the attached monthly report.

Planning and Zoning Agenda

Please see the attached agenda.

Zoning Board of Appeals Agenda

Please see the attached agenda.



OFFICE OF THE CITY MANAGER



Date: November 1, 2016

To: Mayor Ardis
City Council Members

From: Patrick Urich
City Manager

Subject: Wall Street 24/7 Article Concerning Peoria Metro

In October 2016, the website *24/7 Wall Street* published a report that listed Peoria tops among its 10 “Worst Cities for Black Americans.” *24/7 Wall Street* is an online financial news outlet but is not affiliated or related to the *Wall Street Journal*. The article’s authors primarily utilized US Census data to compare particular outcomes of black residents against white residents. Previously when requested, the authors declined to provide the City of Peoria with their full data set or their methodology for comparing Peoria outcomes versus other communities. Without access to their data, it is difficult to fully understand the comparisons and where Peoria is falling short.

Of particular concern, is the reliance on incarceration rates. According to the report, “High incarceration rates also play a considerable role in contributing to regional inequality. Black Peoria residents are nine times more likely to be incarcerated than white residents.” This is a very general statistic. Their methodology section describes use of statewide statistics in evaluating individual cities. The statistic used is from the Sentencing Project shows that Illinois has an 8.8:1 black/white imprisonment disparity.¹ The municipal or regional incarceration rate is unknown, however, using this statewide statistic may skew against the Peoria region with areas like metro Chicago.

The report also relies on regional data: Census information was based on particular categories in the Peoria Metropolitan Statistical Area (MSA). Local coverage of the report tended to focus exclusively on the City. The report states that the African American population in Peoria IL is 9.3%. Currently the black population in the City of Peoria is 26.9%. The report stated “The poverty rate among black residents is more than four times the white poverty rate of 8.2%. Multiple social and economic factors contribute to this discrepancy.” According to the US Census Bureau,

¹<http://www.sentencingproject.org/the-facts/#map>

the City of Peoria has a poverty rate of 22.3%, with 15.3% of white families living below the poverty level and 39.9% of African American families living below the poverty level.² Looking through the lens of the region, poverty and the economic inequality is greater for white and African American residents of Peoria than other residents of the region.

In March of 2011, researchers at Brown University released “The Persistence of Segregation in the Metropolis: New Findings from the 2010 Census.”³ The study, based on 1980-2010 Census data, investigated the extent to which American cities were segregated. The team created a “dissimilarity index” which measured on a scale of 0 to 100 the extent to which one particular racial group is distributed across census tracts in a metropolitan area in comparison to another racial group. Values above 60 meant a very segregated community. Values between 40 and 60 were moderately segregated. Values below 40 indicated low segregation. The study measured each racial group (White, Black, Hispanic, and Asian) against each other. The table below shows the results for Black and White citizens for the City of Peoria and the Peoria MSA:

Area	1980	1990	2000	2010
City of Peoria	53.6	49.4	50.3	48.4
Peoria MSA	70.1	71.2	70.8	68.6

The results showed the Peoria MSA was the 15th most segregated metropolitan area in the country. Results for the City of Peoria alone are much better. While the report only listed cities in the top 200 in population, had Peoria been included the City’s index score of 48.4 would have placed it 74th. The authors summarize their findings below:

The basic message here is that whites live in neighborhoods with low minority representation. Blacks and Hispanics live in neighborhoods with high minority representation, and relatively few white neighbors. Asians, with a much smaller population in most metropolitan regions, nevertheless live in neighborhoods where they are disproportionately represented. However, unlike blacks and Hispanics, the largest share of Asians’ neighbors is non-Hispanic white.

While the Brown University study looks at racial segregation, a recent study by the Economic Innovation Group (EIG) reflects economic disparities of community well-being across different geographies in the United States. In the report, EIG calculates distinct Distressed Community Index scores for States, Congressional Districts, Cities, and Zip Codes from across the country.⁴ The Index includes:

- Percent of the population 25 years and older without a high school degree;
- Percent of habitable housing that is unoccupied, excluding properties that are seasonal, recreational or occasional use;

² <http://factfinder.census.gov/faces/tableservices/jsf/pages/productview.xhtml?src=CF>

³ <http://www.s4.brown.edu/us2010/Data/Report/report2.pdf>

⁴ <http://eig.org/dci>

- Percent of the population 16 years or older not in work;
- Percent of the population living under the poverty line;
- Ratio of a geography’s median income to its state’s median income;
- Percent change in the number of jobs from 2010 to 2013;
- Percent change in the number of business establishments from 2010 to 2013.

With zip code data, comparisons across a region can be made. For example, the ranking of 5 zip codes within the Peoria Metro area - South Peoria (61605), North Peoria (61615), Lake Camelot (61547), Washington (61571), and Morton (61550), are shown below:

Location	Peoria	Peoria	Lake Camelot	Washington	Morton
Zip Code	61605	61615	61547	61571	61550
Population	15,870	22,710	4,240	24,150	17,730
Density	High	Medium	Low	Low	Low
No High School Degree	29%	4%	4%	5%	5%
Housing Vacancy Rate	18%	4%	4%	4%	4%
Adults Not Working	57%	39%	34%	39%	39%
Poverty Rate	45%	9%	3%	7%	5%
Median Income Ratio	38%	114%	160%	121%	124%
Change in Employment	-14.3%	12.7%	19.1%	3.5%	17.2%
Change in Businesses	-7.4%	3.1%	-6.7%	3.1%	3.2%
Distress Score	99.4	9.4	5.5	11.7	6.2

The report publishes the Distress Scores of only the 100 largest Cities in the United States. However, the researchers did calculate the scores for every City over 50,000 in population. Peoria is the 152nd most distressed city out of the 796 with more than 50,000 people nationwide, with a Distress Score of 81.0. At the County level, the Distress Scores are: Peoria (42.4); Tazewell (12.8); and Woodford (6.3).

In addition, the EIG report calculates a Spatial Inequality Index, which examines Distress Scores by zip code to assess how disparate economic well-being is across a City or a County. Peoria's Spatial Inequality Score is 22.4. Of the 283 Cities analyzed for Spatial Inequality, Peoria ranks 13th. Peoria County’s Spatial Inequality Index ranks it 40th among the 585 counties large enough to have the metric calculated.

The high concentration of poverty within the City should be a concern for all residents of the region. Middle class migration from the City of Peoria has impacted smaller communities throughout the region, increasing their populations. Like their white counterparts, more affluent and middle class African Americans have left Peoria. The challenge for the City and other regional leaders is to develop strategies that address this imbalance within the region and to provide economic opportunity for all residents of the region and the City. Framing the issue as

simply a City issue gives the 265,000 residents of the metro area outside of Peoria a pass in addressing this issue.

What is the City Doing?

For the past several years, the City of Peoria has been working to improve economic opportunity for all citizens, particularly those that have felt disinvestment most acutely:

Peoria Area Diversity and Employment Action Team (PADEAT)

Since 2012, the City of Peoria has partnered with the West Central Building Trades Council (which represents 15 trade unions in a 13-county area of west central Illinois), the local chapter of the NAACP, several African-American ministers, local union contractors, IDOT, and Illinois Central College to discuss how to diversify the construction trades. The 2012 data from the building trades showed that of 577 apprentices in 2012, 86 or 14.9% were minorities. The 2010 Census indicates that 40% of Peoria's population is minority, Peoria County's population is 24.9% minority, and the entire 13-county area served by the West Central Building Trades Council is 11.3% minority. Thus, while the apprentices entering the construction trades were more than representative of the 13-county area they serve, the results reflected a significant underperformance relative to the diverse population of Peoria.

The group created a vision statement, a mission statement, and 4 distinct goals. The vision statement was simple, "A well-prepared, well-trained diverse union construction workforce that reflects our community." The mission statement became, "Facilitate education, communication, and training to enhance opportunity for union construction employment that reflects the demographics of the greater Peoria region as covered by the West Central Illinois Building and Construction Trades." The team concentrated their efforts in four distinct areas: communication; recruitment; preparation enhancement; and retention. To date, the results of PADEAT's efforts have been impressive. The communication goals have been exceeded every year. The team has hosted a career fair annually, averaging 115 participants. In 2016, nearly 500 career fair flyers were distributed to every public housing unit in Peoria. The recruitment goals have been met as well. PADEAT sought an increase of 5% in the number of qualified applicants that are applying to the trades. The actual number in 2015 was closer to 20%. Most importantly, the actual apprenticeships offered in the building trades for minorities has increased 56% from 2012. Of 652 apprenticeships offered in 2015, 134 or 20.5% were to minorities. While this number does not meet the City of Peoria's minority population of 40%, it exceeds the regional population considerably.

Police and Fire Recruitment

The NAACP approached the City in 2015 and presented findings on the efforts of the City to hire minorities into the Police and Fire Departments. A task force was formed and a working group made up of Police and Fire management and staff, City Staff and NAACP representatives explored the issue and presented several recommendations to the City Council. On June 14, 2016, the Peoria City Council adopted an ordinance containing 10 recommendations to

accelerate the hiring of minorities to commissioned police and fire positions. The vision is that *hiring pools and selection processes are in place that consistently provide a qualified, diverse workforce that mirrors the city's demographics for the Police and Fire Departments*. Several activities occurred before and after the adoption of the ordinance in support of the recommendations and this vision. These activities included increased outreach and recruitment, more frequent testing of candidates, adjustments to the point system to include points for City of Peoria residency, the establishment of a public safety explorers' program within Peoria Public Schools, and diverse interview panels.

One recommendation was to establish a cadet program that would retain current Explorers, youth that are interested in the police or fire service, as part time employees after they leave high school but before they are able to become a police officer or fire fighter. The estimated annual costs of a cadet program run in the \$25,000 range per cadet. The City Council has funded Cadet Programs within the Police and Fire Departments and in the amount of \$375,000 for 2016 and \$500,000 for 2017.

The Peoria Police and Fire Commission is charged with providing semi-annual progress reports to the public and City Council. This is the first of such reports covering the period July 1, 2015 through June 30, 2016. The ten-year vision calls for the following annual performance goals:

- Police Department: 8% annual minority percent increase
- Fire Department: 11% annual minority percent increase

Although close, 2016 goals fell short for both police and fire departments (see table below). Progress that has been made over this past year. Continued effort is encouraged and goal attainment is expected next year.

Police and Fire Minority Hiring Update, July 1, 2015 through June 30, 2016

	2015 Minority Percent	2016 Goal	Minorities Hired	Minority Hire Percent	Whites Hired	White Hire Percent	Minorities Hired	June 30 Actual
Police	18.6%	20.1%	5	38.5%	8	61.5%	38.5%	19.10%
Fire	14.0%	15.5%	3	23.1%	10	76.9%	23.1%	13.90%

Minority Business Development

Over the past year, the City has developed a number of initiatives to help existing minority-owned businesses grow and start new minority-owned businesses. In early 2016, the City Council adopted revised rules for the City's Revolving Loan Fund. Minority-owned businesses were prioritized within the guidelines, and minority-owned businesses qualify for a loan of \$35,000 per job created (vs. \$25,000 per job created for other businesses). The City has worked with a small, minority owned consulting business to research and document funding opportunities (loans and grants) available to minority-owned businesses and startups. In

November 2016, with funds received from the Startup-In-A-Day (SIAD) program, the City will launch the Minority-Business Implementation Grant (M-BIG) program. Utilizing \$10,000 in SIAD funds and a \$5,000 contribution from Peoria County, the M-BIG program will make 6 awards of between \$2,500 and \$5,000 to minority-owned startups or existing businesses looking to add a new product or expand to new markets. The City is holding a procurement seminar on how minority firms can do business with the City in October 2016. The City Economic Development Team has created a contact group of minority-owned business for targeted marketing of City services and seminars (i.e. upcoming seminar on microfinancing), and provides on-going consultation to minority-owned enterprises.

Workforce Development

The City Human Resources Commission allocates Federal Community Development Block Grant funds to non-profit agencies in specific areas of service. These Public Service grants were expanded to include workforce development in 2015. The City has participated with the Chamber of Commerce, the Peoria Public Schools administration and union leadership to establish the Pathways to Prosperity Program – designed to provide career pathway internships for local youth in Peoria.

Neighborhood Programs

In 2014, the City of Peoria adopted a Neighborhood Wellness Plan, modeled after best practices in cities such as Baltimore, New Orleans, and Detroit. The Neighborhood Wellness Plan was established to apply limited resources based on the specific conditions of an area. Code Enforcement resources have become more productive and target their efforts to improve neighborhood conditions. Two neighborhood enhancement coordinators were hired in 2015 to focus on the implementation of community programs, building the capacity of neighborhood associations, and improving the quality of life in Peoria. Recently, the City has implemented a number of new initiatives aimed at improving neighborhoods:

- Board Up Beautification
- Coffee With Code
- Mural Project
- Power Washing Program
- Paint Program
- Alley Light Program
- Kids Fest
- Neighborhood Banquet
- Great American Cleanup
- Trash or Treat
- Walk the Block
- Great Neighbor Appreciation Week

In addition, the City has embarked on a major strategy to address vacant properties and to manage the vegetation on vacant lots throughout the older sections of the City. The City has

acquired a number of properties that have been abandoned, and is working closely with the County Trustee on those properties sold at the Tax Auction. The best use for some properties may be to hold for future development, while other parcels are better suited being offered to the adjacent property owner through a side lot program. Community Development staff is evaluating each structure acquired through the abandoned property process to determine the feasibility of rehab. Further, once a property has been determined to be a candidate for demolition, the City now has two salvage contractors that will attempt to save architecturally significant features of the house for resale.

Invest Health

The City, in partnership with the Health Department, ICC, Peoria School District, and the EDC was selected as one of fifty Invest Health Cities in 2016. This designation and supporting grant will cause the introduction of a built environment project that will combat negative community health outcomes on the South Side of Peoria.

Mayor's Youth Group

Nineteen young people completed the 2016 Mayor's Youth Program, a collaboration between the City of Peoria and Peoria Public Schools. The 8 week program was designed to provide opportunities for Peoria-area youth in the Public Service sector. The program focused on career pathway development and civic engagement by employing Peoria area youth to assist in infrastructure improvements, beautification and clean-up projects throughout the City. Participants interacted with various City Departments while learning about operations and projects. Additional components of the program included life skills development, learning workshops, career pathway lectures and business tours. The schools represented included Manual, Central, Woodruff and Richwoods. The students were nearly split evenly between males and females and all but 2 participants were African American.

CSO Investments

The City of Peoria is in negotiations with the Federal Government over the combined sewers in the older part of the City. These combined sewers overflow during significant wet weather and the City is mandated to comply with the Federal Clean Water Act. The City is proposing a 100% green solution that would invest in infrastructure above ground as opposed to new underground sewer lines. The predominant investment will be made above the bluff from Forrest Hill south and below the bluff from Abington to Laramie. The infrastructure investments are estimated over \$220 million and will occur over 18 years.

The green infrastructure investment will not only serve as a major investment in public infrastructure, but staff has been diligent in identifying ways to leverage that investment for multiple community benefits. One such opportunity is the proposed Peoria Corps program, which will serve as a pathway to economic opportunity for young people living in the combined sewer area. In order for green infrastructure to function properly and look visually appealing, it requires a significant amount of surface level maintenance. Staff has developed a corps model that will employ opportunity youth, those ages 18 to 24 who are out of school and unemployed,

to manage and maintain the aesthetic needs of green infrastructure. Participants, who have lacked access to opportunity, will receive education and training as a pipeline to a future career in the growing green economy, as well as an education award to pursue additional certifications or a degree. While the program will start as a modest cohort of ten participants at a time, it is structured to scale alongside the green infrastructure work.

The value of investing in these participants is multifold. First, participants will work within the communities in which they live, creating buy in and appreciation for the green infrastructure with their families and friends. This support from the local community will be crucial to the success of green infrastructure. Second, research indicates that opportunity youth require more resources and have an associated taxpayer burden of \$13,900 annually. With estimates of over 3,750 opportunity youth in the Peoria area, this totals over \$5 million in annual costs. Training and preparing these youth for full time employment is necessary to lift these individuals out of poverty. Investing in these individuals now will pay off dividends in the long run. Finally, this pathway is directly tied to the efforts of PADEAT to increase minority representation in the trades. Participants will receive both the soft skill and hard skill training required to be successful in this line of work.

Success of participants is a primary focus of the program. The corps will have a full time case manager dedicated to meeting the needs of participants throughout the six month stint of service. The local Workforce Development Board has also agreed to provide case management support for members following completion of the program to ensure long-term success of corps graduates. Mentorship opportunities have also be secured through local groups including the RSVP senior corps program and Generation United, the young professional group affiliated with the Heart of Illinois United Way.

National Resource Network

The City of Peoria was the recipient of a six-month technical assistance engagement by the National Resource Network. The National Resource Network (Network), funded through the Federal Strong Communities Grant Program, develops and delivers innovative solutions to American cities that are rounding the corner on some of their toughest economic challenges. The Network works with mayors and other local leaders to identify practical solutions, sharing real-world expertise and best practices, and helps cities develop the tools and strategies they need to grow their economies and more effectively use existing federal investments.

The NRN engagement recommendations included the following recommendation:

There are three approaches Peoria can take to reduce the concentration of poverty in the Southside: 1) Increase the income of existing residents through improved access to opportunity, 2) Provide options for residents to move to higher opportunity areas if desired, and 3) Increase socio-economic diversity through building mixed-income communities. To reduce the concentration of poverty in the Southside, Peoria will need to utilize all three of these strategies, but we recommend priority be placed on the first approach, to ensure existing residents benefit from increasing investment in the Southside.

The NRN Team indicated that there are leaders and advocates on the South Side who are undertaking various efforts to increase economic opportunity for residents. Recent and emerging collaborative initiatives are promising, but are focused and somewhat isolated. The NRN team has recommended that Peoria work on a coordinated efforts to create transformative change. City staff has been in discussions with LISC Greater Peoria about serving in the facilitative and convening role to increase economic opportunity in the South Side. City staff has recommended funding for this initiative in the 2017 Amended Budget.

Conclusions

The report from 24/7WallStreet.com uses state and regional data to compare particular outcomes of black residents against white residents. Local coverage of the report tended to focus exclusively on the City. Other studies have shown that the region is more segregated than the City, and that in economic terms, this segregation is greater outside of the City than within. However, the City has established or is in the process of developing new programs to increase economic opportunity.

The high concentration of poverty within the City should be a concern for all residents of the region. As previously stated, the challenge for the City and other regional leaders is to develop strategies that address this imbalance within the region and to provide economic opportunity for all residents of the region and the City.



24/7WALLSTREET.COM REPORT

NOVEMBER 15, 2016





24/7WallStreet.com

Metropolitan Data – American Community Survey

- Population
- Poverty Rate
- Median Household Income
- High School and Bachelor's Educational Attainment
- Homeownership Rates
- Unemployment Rates

Statewide Rates

- Incarceration Rates

County Level Rates

- Mortality Rates



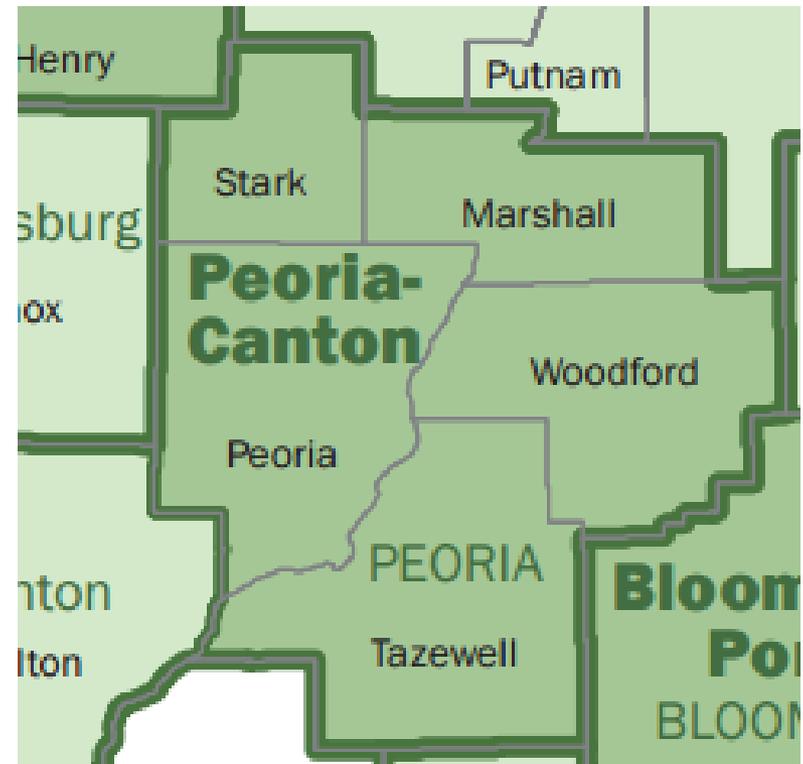
Incarceration Rates – Statewide

Illinois	
State Imprisonment Rate	375
Prison population	48,278
Probation population	123,862
Parole population	29,586
Corrections expenditures (in millions)	1,488
Racial disparity in incarceration rate	
Black : white ratio	8.8:1
Hispanic : white ratio	1.6:1



Regional Data

- City has been affected by middle class migration
- City African American Population 26.9%, not 9.3%
- Median Household Income is lower in City than region
- Poverty is higher in Peoria across all races



Brown University

Index of Dissimilarity



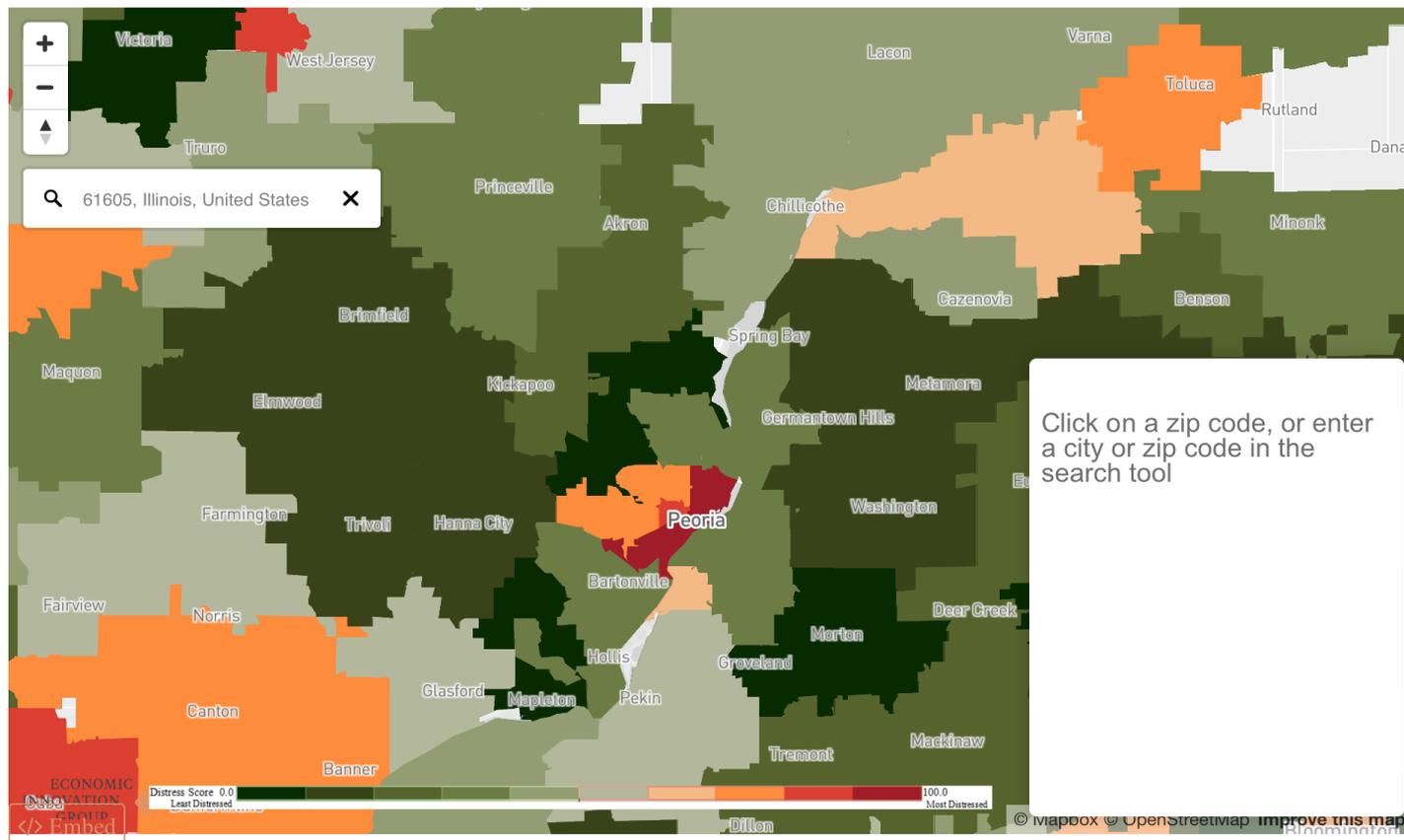
Area	1980	1990	2000	2010
City of Peoria	53.6	49.4	50.3	48.4
Peoria MSA	70.1	71.2	70.8	68.6

- On a scale of 0 to 100 the extent to which one particular racial group is distributed across census tracts in a metropolitan area in comparison to another racial group.
- Values above 60 meant a very segregated community.
- Values between 40 and 60 were moderately segregated.
- Values below 40 indicated low segregation.



Economic Innovation Group

DCI Data for U.S. Zip Codes





Economic Innovation Group

Location	Peoria	Peoria	Lake Camelot	Wash.	Morton
Zip Code	61605	61615	61547	61571	61550
Population	15,870	22,710	4,240	24,150	17,730
No HS Degree	29%	4%	4%	5%	5%
Housing Vacancy	18%	4%	4%	4%	4%
Adults Not Working	57%	39%	34%	39%	39%
Poverty Rate	45%	9%	3%	7%	5%
Median Income Ratio	38%	114%	160%	121%	124%
Employment Change	-14.3%	12.7%	19.1%	3.5%	17.2%
Business Change	-7.4%	3.1%	-6.7%	3.1%	3.2%
Distress Score	99.4	9.4	5.5	11.7	6.2



PADEAT



- 2012: Of 577 trades apprenticeships, 86 or 14.9% were to minorities
- 2015: Of 652 trades apprenticeships, 134 or 20.5% were to minorities
- **Increase of 56%**



Police and Fire Recruitment





Police/Fire Minority Hires

	2015 Min. %	2016 Goal	Minor. Hires	Minor. Hire %	White Hires	White Hire %	June 30 Actual
Police	18.6%	20.1%	5	38.5%	8	61.5%	19.1%
Fire	14.0%	15.5%	3	23.1%	10	76.9%	13.9%



Police and Fire Cadet Program





Minority Business Development



NOV
18

THE M-BIG AWARD - Pre-registration Event

by City of Peoria and County of Peoria

Free



[REGISTER](#)



Workforce Development





Neighborhood Programs





Invest Health





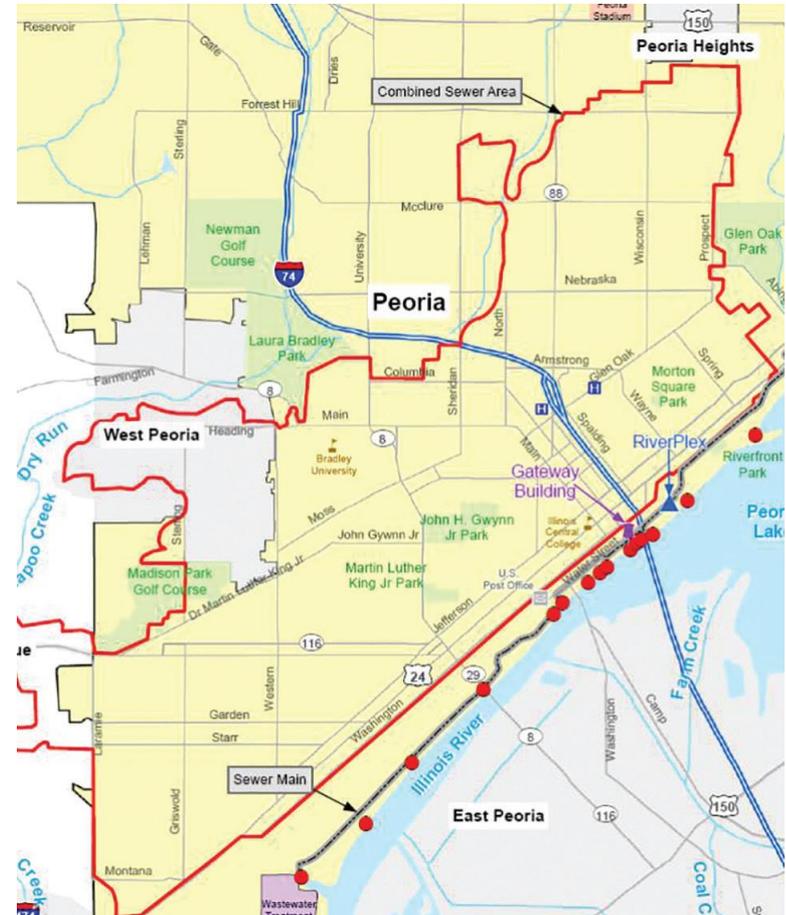
Mayor's Youth Group

- 19 Graduates in 2016
- 8 week program on Public Works and public service
- Life skills, workshops, career pathways, business tours





CSO Investments





National Resource Network

Three Approaches:

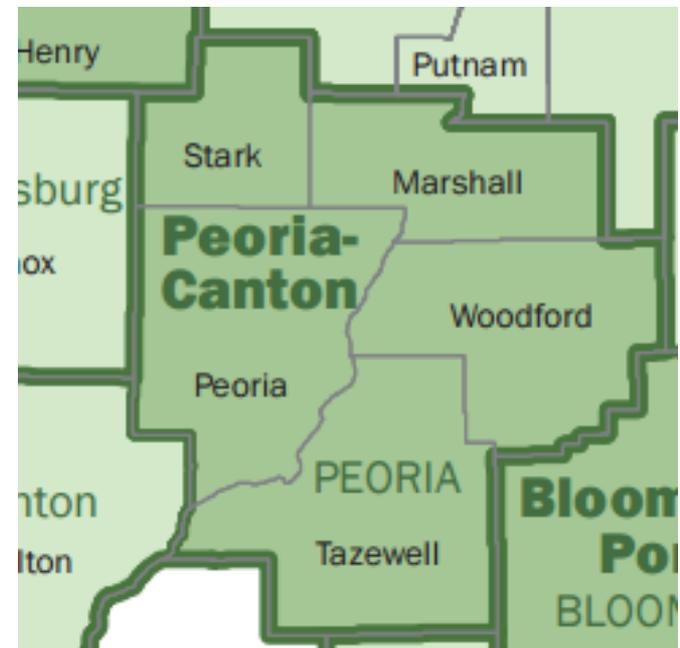
- Increase income of existing residents through better access to opportunity
- Provide options to move to higher areas of opportunity
- Increase socio-economic diversity





Conclusions and Next Steps

- Poverty within Peoria and the region should be a concern for all region residents.
- Strategies addressing this imbalance should provide economic opportunity for all residents of the region.

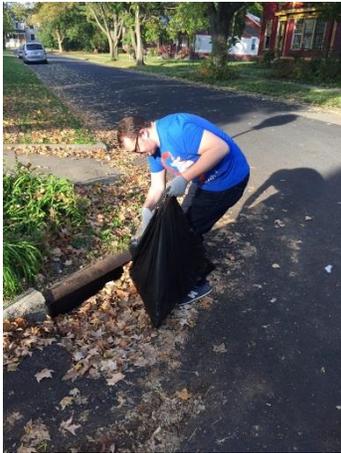




**To Get Involved:
December 6, 2016 6:00 pm
Gateway Building**

**For Further Information Contact:
City Manager Patrick Urich
(309) 494-8524
citymanager@peoriagov.org**

On Saturday, October 29th, the Community Development Department partnered with the Renaissance Park Community Association (RPCA) and the Southside Community United for Change (SCUC) for the second annual Trash or Treat neighborhood clean-up event. This fun, family-oriented event brought together community members and City staff to beautify the streets and alleys around West Main and Common Place for trick or treaters.



Costumes were encouraged as neighborhood volunteers and the Community Development Department filled trash bags in exchange for candy and treats. The cleanup efforts of City staff and neighborhood volunteers were a success resulting in cleaner and safer streets for the trick or treaters. The Community Development Department looks forward to partnering with the Renaissance Park Community Association and the Southside Community United for Change in the future to make a difference in our neighborhoods.

**CV ADMINSTRATIVE HEARINGS
NOVEMBER 29, 2016**

DISMISS	LEGAL	CODE	DEFENDANT	PROPERTY ADDRESS	FINE	INSP.	DISPOSITION
X	16-CV-3387	16-17858	5700 LLC	5700 N PROSPECT RD	\$ 300.00	JR	DISMISSED PER INSPECTOR 11/14/16
	16-CV-3388	16-17016	ALEXANDER, CHRISTINA	1730 N GALE AVE	\$ 50.00	MB	
	16-CV-3389	16-16951	AMERITECH - IL ATTN: TAX DEPARTMENT	2315 N KNOXVILLE AVE	\$ 500.00	AE	
	16-CV-3390	16-18028	ANDRADA, WILMER	1912 N MARYLAND ST	\$ 200.00	JA	
	16-CV-3391	16-17859	AREVALO, DAVID	2217 W MALONE ST	\$ 300.00	JR	
	16-CV-3392	16-17860	AREVALO, DAVID	2416 W HOWETT ST	\$ 300.00	JR	
	16-CV-3393	16-17862	AREVALO, DAVID	2417 W WISWALL ST	\$ 300.00	JR	
	16-CV-3394	16-17864	AREVALO, DAVID	2401 W WISWALL ST	\$ 300.00	JR	
	16-CV-3395	16-17865	AREVALO, DAVID	810 W BARTLETT CT	\$ 300.00	JR	
	16-CV-3396	16-17868	BACHMANN, DAVID	2714 W WYOMING ST	\$ 300.00	JR	
	16-CV-3397	16-17869	BACHMANN, DAVID	508 VORIS ST	\$ 300.00	JR	
	16-CV-3398	16-16873	BAKIRDAN, ALI	2215 N BIGELOW ST	\$ 500.00	AE	
	16-CV-3399	16-17184	BECK, CARYN	420 E MCCLURE AVE	\$ 100.00	LE	
	16-CV-3400	16-17870	BEHM, SANDRA	2129 N GALE AVE	\$ 300.00	JR	
	16-CV-3401	16-17871	BEHM, SANDRA	2123 N GALE AVE	\$ 300.00	JR	
	16-CV-3402	16-17872	BEHM, SANDRA	2111 N GALE AVE	\$ 300.00	JR	
	16-CV-3403	16-17873	BEHM, SANDRA	2127 N GALE AVE	\$ 300.00	JR	
	16-CV-3404	16-17876	BEHM, TIMOTHY & CATHERINE	415 E VIRGINIA AVE	\$ 300.00	JR	
	16-CV-3405	16-18039	BELLEMEY, KATHY L	402 E FRYE AVE	\$ 100.00	JA	
	16-CV-3406	16-17173	BOOKER, JEFF	339 W RICHMOND AVE	\$ 200.00	AE	
	16-CV-3407	16-17885	BOULDIN, FULTON	706 E NEBRASKA AVE	\$ 300.00	JR	
	16-CV-3408	16-17888	BOULDIN, FULTON	708 E BEHREND'S AVE	\$ 300.00	JR	
	16-CV-3409	16-17011	BROOKS, MICHAEL & VICTORIA	1621 N DOUGLAS ST	\$ 50.00	PM	
	16-CV-3410	16-16882	CARLSTEN, RICHARD	2113 W GILBERT AVE	\$ 50.00	PM	
	16-CV-3411	16-17194	COHEN, JEFFREY	602 W HANSSLER PL	\$ 2,500.00	AE	
	16-CV-3412	16-17188	COHEN, JEFFREY	414 W MCCLURE AVE	\$ 500.00	AE	
	16-CV-3413	16-17547	COHEN, JEFFREY	1809 N BROADWAY ST	\$ 50.00	PM	
	16-CV-3414	16-17507	COHEN, JEFFREY	2012 N BOURLAND AVE	\$ 50.00	PM	
	16-CV-3504	16-18336	COLMEN, MICHAEL & DIANNA	9222 N PICTURE RIDGE ROAD	\$ 50.00	NR	
	16-CV-3415	16-17042	CONSOLIDATED PROPERTIES LLC	1822 N GALE AVE	\$ 50.00	MB	
	16-CV-3416	16-17520	CONSOLIDATED PROPERTIES LLC	1716 N MACHIN AVE	\$ 100.00	PM	
	16-CV-3511	16-18251	CONSOLIDATED PROPERTIES LLC	6202 N IDLEWHILE DR	\$ 50.00	NR	
	16-CV-3417	16-17113	DANAGE, ESTHER	713 MARY ST	\$ 50.00	MB	
	16-CV-3418	16-17891	DAVIES, TIM	720 W THRUSH AVE	\$ 300.00	JR	

**CV ADMINSTRATIVE HEARINGS
NOVEMBER 29, 2016**

DISMISS	LEGAL	CODE	DEFENDANT	PROPERTY ADDRESS	FINE	INSP.	DISPOSITION
	16-CV-3419	16-18175	DAVIES, TIM	2117 E CORNELL ST	\$ 300.00	JR	
	16-CV-3420	16-18154	DAVIES, TIM	2012 N IDAHO ST	\$ 300.00	JR	
	16-CV-3421	16-17895	DAVIES, TIM	3302 N GALE AVE	\$ 300.00	JR	
	16-CV-3422	16-17893	DAVIES, TIM	3905 N BOULEVARD AVE	\$ 300.00	JR	
	16-CV-3423	16-18128	DAVIES, TIM	2004 N NORTHCREST DR	\$ 300.00	JR	
	16-CV-3424	16-18171	DAVIES, TIM	2716 N PEORIA AVE	\$ 300.00	JR	
	16-CV-3425	16-18173	DAVIES, TIM	4503 N EAST SCENIC DR	\$ 300.00	JR	
	16-CV-3426	16-18177	DAVIES, TIM	902 E FORREST HILL AVE	\$ 300.00	JR	
	16-CV-3427	16-17076	DAVIS-JOHNSON, LYNNE	1911 N MILTON CT	\$ 200.00	AE	
	16-CV-3428	16-17071	DAVIS-JOHNSON, LYNNE	1917 N MILTON CT	\$ 100.00	AE	
	16-CV-3429	16-17066	DAVIS-JOHNSON, LYNNE	1919 N MILTON CT	\$ 50.00	AE	
	16-CV-3430	16-16955	DAVIS-JOHNSON, LYNNE	1909 N MILTON CT	\$ 50.00	AE	
	16-CV-3431	16-17093	DEWITTE, MICHAEL	1910 N ASHLEY CT	\$ 500.00	AE	
	16-CV-3432	16-17897	DEWITTE, MICHAEL	2500 W LATROBE ST	\$ 50.00	LA	
	16-CV-3433	16-17036	DROEGE, JEANNE	1620 N BESTOR ST	\$ 100.00	PM	
	16-CV-3434	16-17103	EAKLE, JOHN	1817 N SHERIDAN	\$ 50.00	MB	
	16-CV-3435	16-17587	EASTON, BRIAN	1006 E CORRINGTON AVE	\$ 100.00	LE	
	16-CV-3436	16-16761	EDWARDS FAMILY TRUST	2121 W GILBERT AVE	\$ 50.00	PM	
	16-CV-3437	16-16076	ESPINOZA, CESAR	1700 N VALLEY	\$ 100.00	PM	
	16-CV-3438	16-17745	FARRIS, WILLIAM	1103 W COLUMBIA TERR	\$ 50.00	DG	
	16-CV-3439	16-18178	FORD, ADAM & SHAWNA	1923 W LINCOLN AVE	\$ 300.00	JR	
	16-CV-3440	16-18180	FORD, ADAM & SHAWNA	1903 W ANTOINETTE ST	\$ 300.00	JR	
	16-CV-3441	16-18182	FORD, ADAM & SHAWNA	2011 W LINCOLN AVE	\$ 300.00	JR	
	16-CV-3505	16-17452	FRAMPTON, NANCY	3632 N LEROY AVE	\$ 50.00	NR	
	16-CV-3442	16-17018	G & P DEVELOPMENT, INC	1725 N GALE AVE	\$ 100.00	JA	
	16-CV-3443	16-17400	GAVLINSKI, PATRICK	2233 N UNIVERSITY ST	\$ 50.00	PM	
	16-CV-3444	16-18247	GOPIREDDY, JAYA & SUDHAKARA	2512 W ALABASTER AVE	\$ 300.00	JR	
	16-CV-3445	16-17484	GRAVES, SAMUEL	1837 N PEORIA AVE	\$ 50.00	JA	
	16-CV-3446	16-17605	HAMM, JENNIFER	1809 N PEORIA AVE	\$ 50.00	JA	
	16-CV-3447	16-18184	HARDY, CHARLES	1929 W LINCOLN AVE	\$ 300.00	JR	
	16-CV-3448	16-18189	HARDY, CHARLES	1931 W LINCOLN AVE	\$ 300.00	JR	
	16-CV-3512	16-18534	HARMON, RHONDA	4034 W CREIGHTON TERR	\$ 50.00	NR	
	16-CV-3449	16-18197	HART, PAUL	1421 N DOUGLAS ST	\$ 300.00	JR	
	16-CV-3450	16-18196	HART, PAUL	607 TRACY ST	\$ 300.00	JR	
	16-CV-3451	16-18201	HART, PAUL	2005 N NORTHCREST DR	\$ 300.00	JR	
	16-CV-3452	16-18203	HART, PAUL	1711 NE MADISON AVE	\$ 300.00	JR	

**CV ADMINSTRATIVE HEARINGS
NOVEMBER 29, 2016**

DISMISS	LEGAL	CODE	DEFENDANT	PROPERTY ADDRESS	FINE	INSP.	DISPOSITION
	16-CV-3453	16-17515	HDJ PARTNERSHIP C/O RUTH LAHOOD	1933 W FORREST HILL AVE	\$ 200.00	PM	
	16-CV-3454	16-17242	HILLMAN, RONALD	1820 N NEW YORK AVE	\$ 50.00	JA	
	16-CV-3455	16-16797	HILLMAN, RONALD	522 SLOAN ST	\$ 50.00	MB	
	16-CV-3456	16-17518	HULLEH, LORI	1708 N MACHIN AVE	\$ 50.00	PM	
	16-CV-3332	16-17603	JAIN, ADITYA & HEENA	3330 W KING JAMES RD	\$ 300.00	JR	
	16-CV-3457	16-17391	JEWELL, JARED	2227 W TRIPP AVE	\$ 500.00	PM	
	16-CV-3458	16-16953	JONES, ARA	103 NE ROCK ISLAND AVE	\$ 50.00	MB	
	16-CV-3459	16-17008	JP MORGAN BANK	1623 N DOUGLAS ST	\$ 50.00	PM	
	16-CV-3460	16-16875	JUDD, ERIC	2007 N NORTH ST	\$ 50.00	AE	
	16-CV-3461	16-18255	KHOKHAR, OMAR & NARGIS	912 W TRAILCREEK DR	\$ 300.00	JR	
	16-CV-3506	16-18478	KHOKHAR, OMAR & NARGIS	936 W TRAILCREEK DR	\$ 300.00	JR	
	16-CV-3462	16-17592	KING, KEITH	2320 W WISWALL ST	\$ 50.00	LA	
	16-CV-3507	16-17834	KIPLINGER, KEVEN	6815 N FAWNDALE DR	\$ 200.00	NR	
	16-CV-3508	16-17700	LAMBERT, HAROLD	3317 W GREENWOOD PL	\$ 200.00	NR	
	16-CV-3509	16-18542	LEWELLEN, LOURDES	4400 W CASTLETON RD	\$ 200.00	NR	
	16-CV-3463	16-18237	LINTNER, MICHAEL	516 W MELBOURNE AVE	\$ 300.00	JR	
	16-CV-3465	16-17365	MABRY, RENAY	512 SLOAN ST	\$ 50.00	MB	
	16-CV-3422	16-17893	MAHOLOVICH, MARK	3905 N BOULEVARD AVE	\$ 300.00	JR	
	16-CV-3423	16-18128	MAHOLOVICH, MARK	2004 N NORTHCREST DR	\$ 300.00	JR	
	16-CV-3424	16-18171	MAHOLOVICH, MARK	2716 N PEORIA AVE	\$ 300.00	JR	
	16-CV-3425	16-18173	MAHOLOVICH, MARK	4503 N EAST SCENIC DR	\$ 300.00	JR	
	16-CV-3426	16-18177	MAHOLOVICH, MARK	902 E FORREST HILL AVE	\$ 300.00	JR	
	16-CV-3464	16-17280	MAJORS, JERRY	645 SPITZNAGLE AVE	\$ 50.00	MB	
	16-CV-3374	16-17694	MALONEY, HANNAH	1203 E REPUBLIC ST	\$ 300.00	JR	PER RESPONDENT REQUEST
	16-CV-3466	16-17649	MARTINEZ, ISRAEL	1017 NE MADISON AVE	\$ 50.00	MB	
	16-CV-3467	16-17648	MARTINEZ, ISRAEL	1019 NE MADISON AVE	\$ 50.00	MB	
	16-CV-3468	16-18241	MCKENZIE, MICHAEL	5427 N JAMES RD	\$ 300.00	JR	
	16-CV-3469	16-17043	MILES, DENISE	1919 N SHERIDAN RD	\$ 50.00	AE	
	16-CV-3470	16-16904	MINA, ADEL	615 W LOUCKS AVE	\$ 500.00	AE	
	16-CV-3471	16-17177	MINA, ADEL	1908 N NORTH ST	\$ 200.00	AE	
	16-CV-3498	16-17616	MITCHELL TRUST	1815 N SHERIDAN RD	\$ 50.00	MB	
	16-CV-3472	16-17447	MOODY, RYAN	523 HOMESTEAD AVE	\$ 50.00	MB	
	16-CV-3473	16-16872	MOREDOCK, MARGARET D	2220 N NORTH ST	\$ 200.00	AE	
	16-CV-3475	16-17137	MUNOZ, GRISELDA	1700 NE MONROE ST	\$ 50.00	JA	
	16-CV-3476	16-17740	PAYNE, JOSHUA	1402 N BROADWAY ST	\$ 50.00	DG	

**CV ADMINSTRATIVE HEARINGS
NOVEMBER 29, 2016**

DISMISS	LEGAL	CODE	DEFENDANT	PROPERTY ADDRESS	FINE	INSP.	DISPOSITION
	16-CV-3477	16-17642	PEORIA 45 LLC	1221 NE MONROE ST	\$ 50.00	MB	
	16-CV-3478	16-17669	PEORIA 45 LLC	929 W BRONS AVE	\$ 500.00	PM	
	16-CV-3479	16-17111	PROF 2014 S2 REOI LLC	1805 N SHERIDAN RD	\$ 50.00	MB	
	16-CV-3480	16-18243	PRUITT, TIFFANY	1708 N BIGELOW ST	\$ 300.00	JR	
	16-CV-3481	16-18252	QAYYUM, IMAD	916 W TRAILCREEK DR	\$ 300.00	JR	
	16-CV-3482	16-17611	RANDLE, AUNDRES	1822 N PEORIA AVE	\$ 50.00	JA	
	16-CV-3483	16-18219	REDDY, CHARAN	3207 W WILLOW KNOLLS RD UNIT 64C	\$ 300.00	JR	
	16-CV-3484	16-18234	REDDY, CHARAN	1711 N CALIFORNIA AVE	\$ 300.00	JR	
	16-CV-3485	16-16555	RENNER, CHRIS (PROPERTIES)	2612 N HANSSLER PL	\$ 500.00	AE	
	16-CV-3486	16-16823	SANCHEZ, STEVEN	1821 N NEW YORK AVE	\$ 100.00	JA	
	16-CV-3487	16-17009	SARROS EXCAVATING	2911 N WISCONSIN AVE	\$ 100.00	LE	
X	16-CV-3488	16-17532	SCHUPP, STANLEY	1812 N PEORIA AVE	\$ 500.00	JA	DISMISSED PER INSPECTOR 11/7/16
X	16-CV-3489	16-17531	SCHUPP, STANLEY	1812 N PEORIA AVE	\$ 150.00	JA	DISMISSED PER INSPECTOR 11/7/16
	16-CV-3490	16-17035	SEEGERS, TYTESHA	901 W ELEANOR PL	\$ 1,000.00	AE	
	16-CV-3491	16-17112	SHEAR, NORMA	1801 N SHERIDAN RD	\$ 50.00	MB	
	16-CV-3492	16-16806	SMITH, AMY	608 SLOAN ST	\$ 50.00	MB	
	16-CV-3493	16-18079	STEGING, GLEN	2906 W MEIDROTH ST	\$ 50.00	LA	
	16-CV-3494	16-17028	SYDNOR, THOMAS J (ESTATE OF) C/O SNYDOR, THOMAS D	1714 N BESTOR ST	\$ 50.00	PM	
	16-CV-3495	16-17881	SYDNOR, THOMAS J (ESTATE OF) C/O SNYDOR, THOMAS D	1714 N BESTOR ST	\$ 300.00	JR	
	16-CV-3496	16-17108	TOMLINSON, WAYNE	1821 N SHERIDAN	\$ 50.00	MB	
	16-CV-3497	16-17798	TOWNSEND REVOCABLE TRUST	9800 N TOWNSEND DR	\$ 300.00	JR	
	16-CV-3499	16-16950	TUCKER, ROBERT	205 NE ROCK ISLAND AVE	\$ 50.00	MB	
	16-CV-3510	16-18535	VIP INVESTMENTS OF PEORIA LLC C/O S & S PROPERTY MGMT	4122 W CREIGHTON TERR	\$ 200.00	NR	
	16-CV-3500	16-17513	VOSS, ANDREW	1508 W FORREST HILL AVE	\$ 100.00	PM	
	16-CV-3501	16-17241	WASHINGTON, ROSIE	1805 N NEW YORK AVE	\$ 50.00	JA	
	16-CV-3502	16-17005	WYATT, VERONICA	1722 N GALE AVE	\$ 50.00	MB	
	16-CV-3503	16-16910	ZADEAH, ALICIA	605 W HANSSLER	\$ 50.00	AE	

132 CASES TOTAL



DEVELOPMENT REVIEW BOARD AGENDA

Plans Distributed: November 16, 2016

Comments Due: November 23, 2016

Bldg Job #	Address	Job Type	Building Job Description
16-2101	10408 N CENTERWAY DR 09-29-378-005	COMMERCIAL ALTERATIONS - CALT	Interior Fit Out – Potbelly’s – Council District 5 – LA/BD
16-2122	4100 W WILLOW KNOLLS DR 13-12-300-018	COMMERCIAL ALTERATIONS - CALT	Interior Remodel – Dollar Tree – Council District 5 – LA/BD
16-2138	500 HAMILTON BLVD 18-09-208-005	COMMERCIAL ALTERATIONS - CALT	Porte Cochere, Swimming Pool – Four Points by Sheraton – Council District 1 - KS/SW
16-2139	4915 4927 N SHERIDAN RD 14-20-277-009	COMMERCIAL ALTERATIONS - CALT	Interior Remodel – Office - State Farm Insurance – Council District 3 – ST/RM

Project ID	Address	Project Type	Project Description
16-324	N COUNTRY RIDGE LN 08-25-226-005	PZ Commission - Plat Admin	Subdivision Plat – Copper Creek, Section 7A - Council District 5 - LA
16-326	5403 N CHARTER OAK LN 13-23-200-003	PZ Commission - Annexation	Annexation – Council District 5 - JN

For Your Information Only

The following information was provided by the **Peoria City/County Health Department** and the **Community Development Department**. This section is not intended for your review; the intent is to provide additional information.

Community Development Department – Certificates of Occupancy

Address/Location	Business Name	Information Update	CD
1015 NE Monroe	Habitat for Humanity	C of O Issued on Nov. 15, 2016	1
7700 N Academic Dr	Cullinan MC Student Housing, LLC	C of O Issued on Nov. 9, 2016	5
1314 Pioneer Pkwy	Pioneer Park Place Enterprises, LLC	C of O Issued on Nov. 9, 2016	5
8201 Illinois Route 91	Heartis Peoria	C of O Issued on Nov. 9, 2016	5

Community Development Department - Signs

Address/Location	Business Name	Description of Work	Information Update	CD
135 NE Randolph Ave	Trinity Lutheran Church	Relocate 1 Free Standing Sign	In Plan Check	2
627 E Lake Ave	Harris and Sons	1 Sign	In Plan Check	3
2521 W War Memorial Dr	150 Center	Install 2 Wall Signs	Approved	4
7714 Grand Prairie Dr	Charles Schwab	1 Sign	Approved	5

Peoria City/County Health Department

Address/Location	Business Name	Description of Work	Information Update	CD
5035 W American Prairie	Five Senses Spa and Salon	Remodel	Plans Received	5

Planning Inspector
Phone
E-mail
Building Inspector
Phone
E-mail

Council District 1	Council Districts 2 and 3	Council Districts 4 and 5	Mile and ½
Kimberly Smith 494-8612 ksmith@peoriagov.org	Shannon Techie 494-8649 stechie@peoriagov.org	Leah Allison 494-8667 lallison@peoriagov.org	Josh Naven 494-8657 jnaven@peoriagov.org
Scot Wolf 494-8628 swolf@peoriagov.org	Roberto Medina 494-8623 rmedina@peoriagov.org	Bill Dodd 494-8653 wdodd@peoriagov.org	
		Chris Frank 494-8633 cfrank@peoriagov.org	
		Dan Moran 494-8629 dmoran@peoriagov.org	

Emergency Communications Center



**Peoria
9-1-1**

Monthly Report October 2016

CITY OF PEORIA
EMERGENCY COMMUNICATIONS CENTER 2016 ANNUAL REPORT

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL	2015 Totals
Landbased 9-1-1 Calls	2,029	1,609	2,134	2,174	2,315	2,362	2,441	2,500	2,327	2,321			22,212	27,669
Wireless 9-1-1 Calls	6,947	6,652	7,362	7,357	8,111	8,514	8,978	8,288	7,514	7,214			76,937	87,579
TOTAL 9-1-1 CALLS	8,976	8,261	9,496	9,531	10,426	10,876	11,419	10,788	9,841	9,535	0	0	99,149	115,248
Peoria Police Incoming Calls	7,158	6,575	7,789	8,124	9,441	9,307	9,571	8,891	8,676	8,121			83,653	94,954
Sheriff's Police Incoming Calls	2,402	2,189	2,625	2,647	2,831	2,867	3,090	2,769	2,450	2,497			26,367	32,006
TOTAL POLICE INCOMING CALLS	9,560	8,764	10,414	10,771	12,272	12,174	12,661	11,660	11,126	10,618	0	0	110,020	126,960
Volunteer Fire/EMS toll free calls	21	20	30	19	21	21	23	22	27	24			228	267
Peoria Fire Incoming Calls	573	497	598	681	737	730	788	812	548	587			6,551	7,799
TOTAL FIRE INCOMING CALLS	594	517	628	700	758	751	811	834	575	611	0	0	6,779	8,066
Operator Assist Calls/Alarm Calls	953	953	872	856	957	896	965	986	1,002	977			9,417	11,005
Ambulance Incoming Calls	287	259	246	252	275	326	254	250	259	266			2,674	3,144
ECC Supervisor Incoming Calls	724	639	665	709	947	638	765	675	679	684			7,125	10,202
Richwoods Dispatcher Incoming Calls	77	56	54	65	96	69	65	70	97	51			700	927
Downtown Dispatcher Incoming Calls	52	36	50	44	60	33	56	41	37	56			465	629
Prep 2 Dispatcher Incoming Calls	591	511	607	547	714	721	688	682	683	607			6,351	7,523
C-MED Dispatcher Incoming Calls	25	26	32	21	36	26	38	27	47	38			316	488
County Sheriff Dispatcher Incoming Calls	36	23	51	33	42	38	50	47	72	47			439	480
Fire Dispatcher Incoming Calls	83	54	79	77	101	64	87	80	93	54			772	1,028
OverFlow Dispatcher Incoming Calls	39	7	7	7	20	4	7	25	28	16			160	117
Call Taker Incoming Calls	0	0	7	0	0	0	0	0	14	0			21	14
TOTAL INCOMING EXTENSION CALLS	1,627	1,352	1,552	1,503	2,016	1,593	1,756	1,647	1,750	1,553	0	0	16,349	21,408
TOTAL OUTGOING EXTENSION CALLS	5,556	4,976	5,399	5,244	5,898	5,634	5,910	5,798	5,245	5,618			55,278	67,567
Peoria Police Dispatches/On view	7,900	7,553	8,407	8,680	9,157	9,363	9,507	8,824	8,097	8,214			85,702	103,236
Peoria County Sheriff Dispatches/On view	2,692	2,436	2,691	2,759	2,717	2,521	2,634	2,496	2,271	2,483			25,700	31,884
TOTAL POLICE DISPATCHES/ON VIEW	10,592	9,989	11,098	11,439	11,874	11,884	12,141	11,320	10,368	10,697	0	0	111,402	135,120
Air National Guard Fire Dispatches	3	2	5	2	2	4	4	5	2	6			35	44
Akron-Princeville Fire Dispatches	19	25	15	16	14	26	16	23	21	16			191	229
Brimfield Fire Dispatches	46	40	24	35	26	26	33	31	31	36			328	375
Dunlap Fire Dispatches	37	37	23	28	32	38	24	43	37	37			336	425
Elmwood Fire Dispatches	11	12	5	12	9	5	10	10	14	11			99	120
Limestone Fire Dispatches	105	101	108	105	123	134	119	128	123	125			1,171	1,325
Logan-Trivoli Fire Dispatches	28	34	30	33	43	32	29	30	33	33			325	478
Peoria Fire Dispatches	1,591	1,486	1,630	1,605	1,711	1,702	1,756	1,683	1,709	1,683			16,556	19,089
Timber-Hollis Fire Dispatches	18	14	24	28	29	31	25	28	32	29			258	317
Tuscarora Fire Dispatches	2	2	2	2	4	3	2	4	5	3			29	49
West Peoria Fire Dispatches	33	41	55	47	34	42	44	59	38	64			457	562
MABAS Fire Calls	2	2	6	3	2	0	1	3	2	5			26	36
MABAS EMS Calls	0	0	0	0	0	0	0	0	0	0			0	0
TOTAL FIRE DISPATCHES	1,895	1,796	1,927	1,916	2,029	2,043	2,063	2,047	2,047	2,048	0	0	19,811	23,049
AMT Ambulance Dispatches	1,023	1,075	1,255	1,178	1,335	1,323	1,357	1,258	1,412	1,320			12,536	12,617
APA Ambulance Dispatches	16	19	10	8	25	20	12	21	19	13			163	176
BYE Ambulance Dispatches	63	54	26	41	46	44	40	42	42	44			442	499
TOTAL AMBULANCE DISPATCHES	1,102		1,291	1,227	1,406	1,387	1,409	1,321	1,473	1,377	0	0	11,993	13,295
Peoria County Coroner Incoming Calls	206	174	191	152	182	134	196	211	151	184			1,781	2,376
Community Messaging System Call-outs	15	13	23	12	14	12	18	18	16	15			156	179
Telephone Trouble Reports Completed	1	0	0	1	1	1	0	0	0	0			4	12
ETSB Equipment Trouble Reported	5	5	6	2	0	2	6	4	3	1			34	74
Citizen Concerns	1	0	0	2	2	1	1	1	2	0			10	22
CD Requests from State's Attorney's Office	3	11	11	10	4	5	14	17	17	14			106	77
CD Requests from FOI / Subpoena	8	5	4	10	1	5	5	1	6	1			46	66
CD Requests from Inner Departmental	7	4	10	8	3	3	3	5	1	8			52	76
Total Number of CD Requests	18	20	25	28	8	13	22	23	24	23	0	0	204	219
ILEAS Call Outs	0	0	0	0	0	0	0	0	0	0			0	2
JULIE Dig	71	45	31	28	48	50	43	45	35	50			446	646

Yearly Summary

	Number of Calls	Dispatch Response Time	Police Response Time	Total Time	
PEORIA POLICE					
Urgent	26419	2.08	3.97	5.89	
Routine	25761	20.17	5.98	26.15	
Backlog	8989.6	28.10	6.60	34.70	
PEORIA COUNTY SHERIFF					
Urgent	3871	2.19	7.02	8.66	
Routine	5407	12.11	8.99	21.10	
Backlog	421	55.00	11.97	66.97	
	Number of Calls	Dispatch Response Time	Fire Response Time	Total Time	Average Turnout Time
PEORIA FIRE	13192	0.92	4.31	5.23	1.46

City of Peoria
Emergency Communications Center

Police Department
Urgent Calls for Service
By Police District

	Police District	VALLEY						BLUFF			RICHWOODS						Total Calls	Total Minutes	Calls	Average		
		1	2	4	5	6	8	12	3	10	11	13	14	15	16	17					18	19
January 2016	Number of Calls	84	128	399	193	42	210	97	118	351	244	184	93	73	216	6	107	119	2664			(total min/total calls)
	Exceptions																		0			
	Dispatch Response Time	0.9	1.1	1.5	1.6	0.7	2.5	2.4	1.4	2.5	1.6	1.2	1.1	1.1	1.1	1.0	0.8	1.6	4267.0	2664	1.60	
	Police Response Time	2.4	3.6	3.1	3.1	3.9	2.9	4.2	3.7	3.3	3.5	4.6	4.4	5.0	6.5	8.2	4.1	6.9	10460.3	2664	3.93	
	Total time	3.3	4.7	4.6	4.7	4.6	5.4	6.6	5.1	5.8	5.1	5.8	5.5	6.1	7.6	9.2	4.9	8.5	14727.3	2664	5.53	
February 2016	Number of Calls	95	96	382	177	51	220	80	116	318	208	179	86	76	209	4	119	106	2522			(total min/total calls)
	Exceptions																		0			
	Dispatch Response Time	1.0	1.0	1.0	1.0	1.0	0.9	1.3	1.2	1.5	1.0	1.5	1.9	1.5	1.3	1.3	1.1	1.7	3061.1	2522	1.21	
	Police Response Time	2.5	3.3	3.2	3.5	3.0	2.8	4.7	3.6	3.3	3.7	5.4	5.0	5.7	6.4	9.3	4.8	6.4	10232.0	2522	4.06	
	Total time	3.5	4.3	4.2	4.5	4.0	3.7	6.0	4.8	4.8	4.7	6.9	6.9	7.2	7.7	10.6	5.9	8.1	13293.1	2522	5.27	
March 2016	Number of Calls	99	127	427	208	60	239	104	134	340	241	211	93	54	202	6	99	124	2768			(total min/total calls)
	Exceptions																		0			
	Dispatch Response Time	1.5	1.5	1.2	1.2	0.9	1.3	1.2	1.5	1.1	1.2	1.4	1.2	1.1	1.7	1.5	1.0	1.2	3521.3	2768	1.27	
	Police Response Time	2.7	3.1	3.1	3.2	2.9	3.0	4.3	3.1	3.2	3.6	4.7	4.3	4.6	6.6	7.0	3.9	6.9	10616.4	2768	3.84	
	Total time	4.2	4.6	4.3	4.4	3.8	4.3	5.5	4.6	4.3	4.8	6.1	5.5	5.7	8.3	8.5	4.9	8.1	14137.7	2768	5.11	
April 2016	Number of Calls	91	126	437	219	60	243	125	134	421	272	220	99	56	208	12	94	127	2944			(total min/total calls)
	Exceptions																		0			
	Dispatch Response Time	1.3	1.1	1.5	1.4	1.4	0.9	1.5	0.8	1.4	1.0	0.9	0.8	1.3	1.9	0.9	1.7	1.2	3746.0	2944	1.27	
	Police Response Time	2.7	3.4	3.1	3.4	2.9	3.0	4.6	3.5	3.1	3.5	4.9	4.9	4.9	6.1	6.9	4.5	7.0	11478.6	2944	3.90	
	Total time	4.0	4.5	4.6	4.8	4.3	3.9	6.1	4.3	4.5	4.5	5.8	5.7	6.2	8.0	7.8	6.2	8.2	15224.6	2944	5.17	
May 2016	Number of Calls	93	125	474	263	64	295	143	150	451	290	244	110	84	223	8	108	133	3258			(total min/total calls)
	Exceptions																		0			
	Dispatch Response Time	3.0	1.4	1.6	2.2	1.8	2.3	2.7	1.9	3.0	2.8	3.7	2.1	3.4	2.4	3.6	2.2	2.4	7961.0	3258	2.44	
	Police Response Time	2.8	3.0	3.2	2.9	3.6	3.1	4.4	3.2	3.3	3.6	4.7	5.0	5.1	6.2	9.5	4.2	6.3	12576.6	3258	3.86	
	Total time	5.8	4.4	4.8	5.1	5.4	7.1	5.1	6.3	6.4	8.4	7.1	8.5	8.6	13.1	6.4	8.7	20537.6	3258	6.30		
June 2016	Number of Calls	113	151	496	284	71	277	113	134	417	282	195	103	84	239	6	127	132	3224			(total min/total calls)
	Exceptions																		0			
	Dispatch Response Time	1.6	2.0	2.7	1.9	1.7	1.9	2.0	1.9	2.1	2.2	1.8	1.9	2.4	3.3	2.6	2.3	3.5	7292.0	3224	2.26	
	Police Response Time	2.9	3.6	3.2	2.9	3.3	3.0	4.6	3.4	3.3	3.8	5.3	4.5	4.6	6.5	13.5	4.5	6.8	12757.5	3224	3.96	
	Total time	4.5	5.6	5.9	4.8	5.0	4.9	6.6	5.3	5.4	6.0	7.1	6.4	7.0	9.8	16.1	6.8	10.3	20049.5	3224	6.22	
July 2016	Number of Calls	134	168	448	248	84	264	135	186	460	284	259	116	86	212	8	112	122	3326			(total min/total calls)
	Exceptions																		0			
	Dispatch Response Time	3.0	2.1	2.7	1.6	1.1	2.4	6.0	2.2	3.3	3.1	1.7	2.7	2.0	2.7	2.2	2.4	2.4	8781.9	3326	2.64	
	Police Response Time	2.4	3.5	3.3	3.4	2.6	3.4	4.2	3.4	3.3	4.2	4.7	4.7	5.1	7.0	9.1	4.4	6.9	13349.9	3326	4.01	
	Total time	5.4	5.6	6.0	5.0	3.7	5.8	10.2	5.6	6.6	7.3	6.4	7.4	7.1	9.7	11.3	6.8	9.3	22131.8	3326	6.65	

Urgent-3 min or less
Routine-30 min or less
Backlog-60 min or less

This report does not include on-view incidents.

City of Peoria
Emergency Communications Center

Police Department
Urgent Calls for Service
By Police District

	Police District	VALLEY							BLUFF			RICHWOODS							Total Calls	Total Minutes	Calls	Average
		1	2	4	5	6	8	12	3	10	11	13	14	15	16	17	18	19				
August 2016	Number of Calls	135	119	381	232	66	190	103	152	360	313	206	111	72	213	6	121	127	2907			(total min/total calls)
	Exceptions																		0			
	Dispatch Response Time	1.9	3.0	1.8	1.5	3.4	1.8	2.3	2.7	3.0	2.5	1.8	2.9	2.4	2.5	3.6	2.4	2.9	6801.8	2907	2.34	
	Police Response Time	2.6	3.4	3.6	3.2	2.9	3.2	4.4	3.7	3.2	3.8	5.3	4.9	5.1	6.1	11.2	5.4	6.6	11887.0	2907	4.09	
Total time	4.5	6.4	5.4	4.7	6.3	5.0	6.7	6.4	6.2	6.3	7.1	7.8	7.5	8.6	14.8	7.8	9.5	18688.8	2907	6.43		
September 2016	Number of Calls	115	113	379	217	49	212	95	150	356	264	188	107	73	247	5	98	138	2806			(total min/total calls)
	Exceptions																		0			
	Dispatch Response Time	2.8	2.4	1.8	1.9	1.9	3.2	2.4	1.8	2.5	2.0	2.4	2.1	3.1	2.4	14.3	2.0	1.5	6344.7	2806	2.26	
	Police Response Time	3.1	3.6	3.5	3.4	3.1	3.2	4.4	3.2	3.5	3.8	4.7	4.2	5.4	6.3	11.4	4.3	6.5	11463.8	2806	4.09	
Total time	5.9	6.0	5.3	5.3	5.0	6.4	6.8	5.0	6.0	5.8	7.1	6.3	8.5	8.7	25.7	6.3	8.0	17808.5	2806	6.35		
October 2016	Number of Calls	112	126	417	240	60	224	107	134	394	267	204	93	56	214		110	106	2873			(total min/total calls)
	Exceptions																		0			
	Dispatch Response Time	1.6	2.1	2.5	2.0	3.0	1.6	1.0	1.1	2.3	2.1	2.2	1.8	2.8	2.1	1.4	1.6	2.6	5912.6	2873	2.06	
	Police Response Time	2.7	3.4	3.7	3.4	3.1	3.2	5.0	3.5	3.3	4.2	4.9	4.5	4.6	6.5	13.3	4.8	6.6	11832.1	2873	4.12	
Total time	4.3	5.5	6.2	5.4	6.1	4.8	6.0	4.6	5.6	6.3	7.1	6.3	7.4	8.6	14.7	6.4	9.2	17744.7	2873	6.18		
YEAR TO DATE TOTALS AND AVERAGES																						
Total Number of Calls																					26419.0	
Total Number of Exceptions																					0.0	
Average Dispatch Response Time																					2.08	
Average Police Response Time																					3.97	
Average Total Time																					5.89	

City of Peoria
Emergency Communications Center

Police Department
Routine Calls for Service
By Police District

	Police District	VALLEY							BLUFF			RICHWOODS							Total Calls	Total Minutes	Calls	Average
		1	2	4	5	6	8	12	3	10	11	13	14	15	16	17	18	19				
January 2016	Number of Calls	77	156	240	142	85	114	90	106	282	196	165	99	92	203	7	107	115	2276			(total min/total calls)
	Exceptions																		0			
	Dispatch Response Time	10.9	13.3	11.6	13.6	12.3	16.0	15.5	10.0	17.6	18.0	17.2	13.3	16.0	13.8	11.1	15.6	12.8	33092.0	2276	14.54	
	Police Response Time	4.0	6.3	4.6	4.0	5.2	4.0	6.2	5.8	5.2	6.0	6.7	7.1	7.3	8.7	12.5	8.4	8.1	13839.9	2276	6.08	
	Total time	14.9	19.6	16.2	17.6	17.5	20.0	21.7	15.8	22.8	24.0	23.9	20.4	23.3	22.5	23.6	24.0	20.9	46931.9	2276	20.62	
February 2016	Number of Calls	60	168	243	160	84	113	104	101	258	219	151	110	78	225	5	163	133	2375			(total min/total calls)
	Exceptions																		0			
	Dispatch Response Time	14.5	14.2	9.4	12.0	10.7	12.9	8	12.8	15.6	13.8	17.7	11.5	17.5	15.6	33.0	14.1	18.3	32698.0	2375	13.77	
	Police Response Time	4.8	5.6	4.5	5.0	5.6	4.3	6.7	6.3	5.7	5.7	7.2	6.4	7.7	8.9	12.3	6.0	8.5	14694.9	2375	6.19	
	Total time	19.3	19.8	13.9	17.0	16.3	17.2	14.7	19.1	21.3	19.5	24.9	17.9	25.2	24.5	45.3	20.1	26.8	47392.9	2375	19.95	
March 2016	Number of Calls	65	187	295	144	106	143	112	118	372	222	202	138	87	236	5	144	142	2718			(total min/total calls)
	Exceptions																		0			
	Dispatch Response Time	9.6	13.5	12.8	20.0	12.8	16.0	17.2	14.4	19.1	13.3	17.8	12.8	12.6	13.9	14.8	13.2	15.9	41103.9	2718	15.12	
	Police Response Time	3.7	5.7	4.5	4.2	5.4	4.2	5.7	6.0	5.0	5.3	6.0	6.8	8.4	8.2	10.8	6.2	9.4	15892.7	2718	5.85	
	Total time	13.3	19.2	17.3	24.2	18.2	20.2	22.9	20.4	24.1	18.6	23.8	19.6	21.0	22.1	25.6	19.4	25.3	56996.6	2718	20.97	
April 2016	Number of Calls	67	194	315	192	85	187	135	139	435	250	215	120	110	232	7	124	146	2953			(total min/total calls)
	Exceptions																		0			
	Dispatch Response Time	12.5	17.1	14.8	22.5	13.1	14.9	17.7	17.6	20.2	18.1	16.3	12.8	12.4	16.0	7.0	14.8	14.7	49331.5	2953	16.71	
	Police Response Time	5.2	5.2	4.2	4.4	5.1	4.4	6.3	5.7	4.5	5.3	6.6	6.6	7.8	8.5	13.0	6.8	8.4	16908.2	2953	5.73	
	Total time	17.7	22.3	19.0	26.9	18.2	19.3	24.0	23.3	24.7	23.4	22.9	19.4	20.2	24.5	20.0	21.6	23.1	66239.7	2953	22.43	
May 2016	Number of Calls	79	179	345	185	97	179	161	170	473	271	205	93	101	247	7	145	174	3111			(total min/total calls)
	Exceptions																		0			
	Dispatch Response Time	15.3	21.1	21.2	21.1	24.9	23.5	24.5	22.9	31.6	27.6	21.0	18.5	28.0	25.2	26.0	26.2	26.7	76793.5	3111	24.68	
	Police Response Time	3.7	5.4	4.5	4.6	5.6	4.3	5.7	4.8	4.3	5.2	6.4	6.7	7.1	9.0	9.6	7.0	9.0	17675.5	3111	5.68	
	Total time	19.0	26.5	25.7	25.7	30.5	30.2	27.7	35.9	32.8	27.4	25.2	35.1	34.2	35.6	33.2	35.7	94469.0	3111	30.37		
June 2016	Number of Calls	100	220	326	169	126	201	132	141	434	345	224	118	116	286	8	148	165	3259			(total min/total calls)
	Exceptions																		0			
	Dispatch Response Time	24.4	22.0	23.7	25.2	24.3	23.2	25.6	20.3	28.0	31.3	16.5	19.3	20.2	27.4	29.3	17.0	24.0	79045.4	3259	24.25	
	Police Response Time	3.9	6.0	4.1	4.7	5.6	4.5	7.0	5.5	5.0	5.5	6.3	6.8	7.6	7.9	8.7	6.7	8.3	19003.3	3259	5.83	
	Total time	28.3	28.0	27.8	29.9	29.9	27.7	32.6	25.8	33.0	36.8	22.8	26.1	27.8	35.3	38.0	23.7	32.3	98048.7	3259	30.09	
July 2016	Number of Calls	98	214	341	211	125	212	149	156	508	315	240	119	111	267	5	152	150	3373			(total min/total calls)
	Exceptions																		0			
	Dispatch Response Time	20.7	22.0	21.5	28.7	27.3	22.0	31.6	22.9	34.3	27.6	23.6	15.7	23.2	24.4	33.8	17.0	20.1	84989.8	3373	25.20	
	Police Response Time	4.9	4.9	4.8	4.0	5.8	4.7	6.0	5.3	4.4	5.6	6.4	6.5	7.8	9.2	12.0	7.9	9.4	19753.5	3373	5.86	
	Total time	25.6	26.9	26.3	32.7	33.1	26.7	37.6	28.2	38.7	33.2	30.0	22.2	31.0	33.6	45.8	24.9	29.5	104743.3	3373	31.05	

City of Peoria
Emergency Communications Center

Police Department
Routine Calls for Service
By Police District

	Police District	VALLEY							BLUFF			RICHWOODS							Total Calls	Total Minutes	Calls	Average
		1	2	4	5	6	8	12	3	10	11	13	14	15	16	17	18	19				
August 2016	Number of Calls	73	182	305	188	122	177	135	122	403	256	242	119	110	231	6	147	145	2963			(total min/total calls)
	Exceptions																		0			
	Dispatch Response Time	20.2	18.6	17.5	27.6	19.3	17.8	19.4	20.1	31.2	26.8	23.5	21.3	18.8	25.5	43.5	17.7	23.6	67862.0	2963	22.90	
	Police Response Time	4.6	6.1	5.0	4.8	7.1	5.5	6.6	6.4	5.0	5.5	7.2	6.7	6.3	8.9	14.6	8.3	8.4	18624.4	2963	6.29	
	Total time	24.8	24.7	22.5	32.4	26.4	23.3	26.0	26.5	36.2	32.3	30.7	28.0	25.1	34.4	58.1	26.0	32.0	86486.4	2963	29.19	
September 2016	Number of Calls	86	196	258	168	105	133	121	105	348	247	210	154	102	231	2	142	125	2733			(total min/total calls)
	Exceptions																		0			
	Dispatch Response Time	14.6	27.5	20.7	21.3	31.0	22.7	23.7	24.3	31.1	24.4	24.3	23.1	21.7	23.4	1.0	20.2	26.1	66519.6	2733	24.34	
	Police Response Time	5.1	5.2	5.5	4.9	5.3	4.9	7.8	6.7	5.5	5.7	6.4	7.9	8.0	8.3	11.0	7.5	8.2	17283.3	2733	6.32	
	Total time	19.7	32.7	26.2	26.2	36.3	27.6	31.5	31.0	36.6	30.1	30.7	31.0	29.7	31.7	12.0	27.7	34.3	83802.9	2733	30.66	
October 2016	Number of Calls	97	177	297	173	106	145	102	125	372	257	169	142	97	247	4	135	124	2769			(total min/total calls)
	Exceptions																		0			
	Dispatch Response Time	19.5	22.6	22.1	36.4	25.7	20.4	26.5	23.8	30.4	30.4	22.1	21.8	19.4	23.5	3.0	26.4	19.1	69695.6	2769	25.17	
	Police Response Time	4.5	5.1	5.3	4.5	5.9	4.8	6.4	6.7	5.2	5.9	6.4	7.6	7.8	8.5	10.8	6.8	8.8	17023.5	2769	6.15	
	Total time	24.0	27.7	27.4	40.9	31.6	25.2	32.9	30.5	35.6	36.3	28.5	29.4	27.2	32.0	13.8	33.2	27.9	86719.1	2769	31.32	
YEAR TO DATE TOTALS AND AVERAGES																						
	Total Number of Calls								25761													
	Total Number of Exceptions								0													
	Average Dispatch Response Time								20.17													
	Average Police Response Time								5.98													
	Average Total Time								26.15													

City of Peoria
Emergency Communications Center

Police Department
Backlog Calls for Service
By Police District

	VALLEY								BLUFF			RICHWOODS								Total Calls	Total Minutes	Calls	Average (total min/total calls)
	Police District	1	2	4	5	6	8	12	3	10	11	13	14	15	16	17	18	19					
January 2016	Number of Calls	3	30	6	4	4	3	4	4	16	9	3	5	5	11	0	3	5	115	0			
	Exceptions																		0				
	Dispatch Response Time	3.7	8.0	29.5	8.0	20.5	23.7	5.3	9.3	31.5	7.8	7.7	23.4	49.6	16.1	0.0	15.3	27.2	1992.9	115	17.33		
	Police Response Time	1.7	7.8	5.0	3.5	11.7	3.5	5.0	7.8	4.5	5.9	9.0	8.2	8.8	10.9	0.0	8.0	10.4	824.6	115	7.17		
	Total time	5.4	15.8	34.5	11.5	32.2	27.2	10.3	17.1	36.0	13.7	16.7	31.6	58.4	27.0	0.0	23.3	37.6	2817.5	115	24.50		
February 2016	Number of Calls	5	31	7	4	3	2	5	8	17	10	7	4	1	5	0	7	5	121	0			
	Exceptions																		0				
	Dispatch Response Time	17.8	9.5	13.4	5.0	1.7	35.5	50.4	33.0	24.1	37.6	31.1	4.8	0.0	21.0	0.0	14.1	12.6	2378.7	121	19.66		
	Police Response Time	5.6	7.4	8.5	8.7	1.5	4.0	5.8	4.4	5.1	4.3	5.8	3.5	0.0	9.7	0.0	5.0	6.2	727.2	121	6.01		
	Total time	23.4	16.9	21.9	13.7	3.2	39.5	56.2	37.4	29.2	41.9	36.9	8.3	0.0	30.7	0.0	19.1	18.8	3105.9	121	25.67		
March 2016	Number of Calls	3	34	12	2	3	2	2	10	18	9	7	4	4	1	0	9	6	126	0			
	Exceptions																		0				
	Dispatch Response Time	10.0	19.6	33.9	25.0	24.3	131.0	33.5	10.8	32.7	14.8	25.4	7.8	16.0	2.0	0.0	24.1	10.0	2936.8	126	23.31		
	Police Response Time	7.0	7.2	4.6	1.5	7.5	1.5	2.0	6.2	4.5	3.9	10.3	5.3	10.3	7.0	0.0	8.3	6.2	785.0	126	6.23		
	Total time	17.0	26.8	38.5	26.5	31.8	132.5	35.5	17.0	37.2	18.7	35.7	13.1	26.3	9.0	0.0	32.4	16.2	3721.8	126	29.54		
April 2016	Number of Calls	3	32	8	2	4	4	6	6	20	9	12	4	4	3	1	5	5	128	0			
	Exceptions																		0				
	Dispatch Response Time	21.7	17.6	10.4	50.0	11.8	65.5	18.2	21.5	27.7	37.6	23.0	9.8	21.0	0.7	7.0	10.2	5.4	2737.6	128	21.39		
	Police Response Time	5.3	5.5	10.4	4.0	13.3	2.0	4.2	7.6	8.3	3.9	6.3	5.7	7.3	16.0	10.0	11.5	5.4	886.3	128	6.92		
	Total time	27.0	23.1	20.8	54.0	25.1	67.5	22.4	29.1	36.0	41.5	29.3	15.5	28.3	16.7	17.0	21.7	10.8	3623.9	128	28.31		
May 2016	Number of Calls	2	33	11	5	6	8	12	3	10	11	13	14	15	16	17	18	19	152	0			
	Exceptions				7	2	9	9	4	21	19	9	4	6	6	0	3	7	0				
	Dispatch Response Time	0.5	16.6	29.0	10.0	9.5	23.2	12.6	34.3	52.4	35.9	18.4	70.0	17.0	50.5	0.0	51.3	18.7	4334.1	152	28.51		
	Police Response Time	4.5	8.2	2.4	4.0	11.0	2.1	8.9	4.3	4.7	5.9	7.0	6.0	8.2	6.5	0.0	7.5	6.5	926.2	152	6.09		
	Total time	5.0	24.8	31.4	14.0	20.5	25.3	21.5	38.6	57.1	41.8	25.4	76.0	25.2	57.0	0.0	58.8	25.2	5260.3	152	34.61		
June 2016	Number of Calls	1	40	31	9	3	12	14	9	33	26	9	12	3	12	1	4	11	230	0			
	Exceptions																		0				
	Dispatch Response Time	24.0	20.6	34.6	53.0	3.0	32.3	30.8	18.1	49.7	20.7	47.0	31.8	9.7	52.4	1.0	47.8	26.6	7513.9	230	32.67		
	Police Response Time	4.0	8.1	4.0	7.3	6.0	3.7	5.5	8.9	4.5	6.0	6.8	6.3	7.0	7.9	13.0	10.5	7.5	1431.8	230	6.23		
	Total time	28.0	28.7	38.6	60.3	9.0	36.0	36.3	27.0	54.2	26.7	53.8	38.1	16.7	60.3	14.0	58.3	34.1	8945.7	230	38.89		
July 2016	Number of Calls	3	42	32	12	5	15	22	15	56	47	30	9	11	28	0	9	18	354	0			
	Exceptions																		0				
	Dispatch Response Time	26.0	19.4	19.8	45.7	61.6	33.4	46.4	46.4	51.9	36.2	48.5	7.8	50.4	34.1	0.0	28.2	28.4	13007.8	354	36.75		
	Police Response Time	2.7	7.9	6.9	3.3	8.2	5.4	6.6	5.1	5.2	3.9	5.8	5.2	11.5	10.1	0.0	6.0	6.5	2219.6	354	6.27		
	Total time	28.7	27.3	26.7	49.0	69.8	38.8	53.0	51.5	57.1	40.1	54.3	13.0	61.9	44.2	0.0	34.2	34.9	15227.4	354	43.02		

City of Peoria
Emergency Communications Center

Police Department
Backlog Calls for Service
By Police District

	VALLEY								BLUFF			RICHWOODS							Total Calls	Calls	Average
	1	2	4	5	6	8	12	3	10	11	13	14	15	16	17	18	19				
August 2016	Police District	1	2	4	5	6	8	12	3	10	11	13	14	15	16	17	18	19	179	0	(total min/total calls)
	Number of Calls	1	34	12	7	2	8	3	5	31	22	14	6	3	19	1	4	7			
	Exceptions																		179	0	7.62
	Dispatch Response Time	0.0	27.5	32.1	32.6	26.0	10.5	39.0	30.6	31.5	35.9	43.4	12.8	154.0	43.4	32.0	30.8	78.0			
	Police Response Time	0.0	8.0	7.0	4.3	14.0	4.7	9.5	10.0	8.2	5.9	4.4	6.0	18.3	9.7	0.0	7.3	12.0	1364.2	179	7.62
Total time	0.0	35.5	39.1	36.9	40.0	15.2	48.5	40.6	39.7	41.8	47.8	18.8	172.3	53.1	32.0	38.1	90.0	7757.1			
September 2016	Police District	1	2	4	5	6	8	12	3	10	11	13	14	15	16	17	18		19	141	0
Number of Calls	4	17	11	8	5	2	7	10	22	9	14	8	0	18	0	4	2	141	0		
Exceptions																				141	0
Dispatch Response Time	6.0	20.6	20.1	28.9	51.2	29.5	23.2	20.0	52.3	38.1	39.6	30.6	0.0	69.6	0.0	53.0	15.5	5292.4	141		
Police Response Time	7.0	10.1	6.5	4.3	9.4	3.5	3.4	6.1	4.5	3.9	5.1	11.9	0.0	10.2	0.0	7.5	7.0			972.7	141
Total time	13.0	30.7	26.6	33.2	60.6	33.0	26.6	26.1	56.8	42.0	44.7	42.5	0.0	79.8	0.0	60.5	22.5	6265.1	141		
October 2016	Police District	1	2	4	5	6	8	12	3	10	11	13	14	15	16	17	18			19	155
Number of Calls	1	28	13	7	3	7	8	5	15	16	17	8	1	16	0	5	5	155	0	42.42	
Exceptions																					155
Time	1.0	21.5	47.3	38.6	7.3	72.6	29.0	50.8	20.9	61.8	41.8	54.3	143.0	58.4	0.0	97.6	11.6	6574.9	155	42.42	
Time	0.0	9.9	4.2	2.8	3.3	5.8	8.4	4.2	4.0	5.5	5.9	7.4	4.0	8.9	0.0	33.3	21.0				1215.5
Total time	1.0	31.4	51.5	41.4	10.6	78.4	37.4	55.0	24.9	67.3	47.7	61.7	147.0	67.3	0.0	130.9	32.6	7790.4	155	50.26	
YEAR TO DATE TOTALS AND AVERAGES																					
															Total Number of Calls		8989.6				
															Total Number of Exceptions		354.0				
															Average Dispatch Response Time		28.10				
															Average Police Response Time		6.60				
															Average Total Time		34.70				

City of Peoria
Emergency Communications Center

Peoria Fire Department
Fire Calls for Service
By Fire Map

Month	Fire Map	VALLEY				BLUFF			RICHWOODS					Total Calls	(total min/total calls) Total Minutes Calls Average		
		100-199	200-299	400-499	1200-1299	300-399	1000-1099	1100-1199	1300-1399	1500-1599	1600-1699	1900-1999	2000-2099				
January 2016	Number of Calls	258	97	239	74	141	163	99	195	52	147	69	43	1577			
	Dispatch Response Time	0.8	1.1	0.7	0.7	0.7	1.6	0.5	0.8	0.9	0.7	0.2	0.7	1290.8	1577	0.82	
	Fire Response Time	3.5	3.8	4.1	5.3	4.0	4.6	4.0	4.3	5.0	4.5	5.7	5.7	6751.9	1577	4.28	
	Total time	4.3	4.9	4.8	6.0	4.7	6.2	4.5	5.1	5.9	5.2	5.9	6.4	8042.7	1577	5.10	
February 2016	Number of Calls	235	114	223	53	142	126	117	188	37	146	61	32	1474			
	Dispatch Response Time	0.9	0.3	0.8	0.5	0.8	0.5	0.7	0.5	0.4	0.3	1.0	0.8	948.3	1474	0.64	
	Fire Response Time	3.3	3.9	4.3	5.6	3.7	4.6	4.3	4.3	4.7	4.5	6.4	5.6	6292.8	1474	4.27	
	Total time	4.2	4.2	5.1	6.1	4.5	5.1	5.0	4.8	5.1	4.8	7.4	6.4	7241.1	1474	4.91	
March 2016	Number of Calls	295	120	252	70	141	151	110	204	49	128	83	24	1627			
	Dispatch Response Time	0.5	1.4	0.5	0.2	0.4	1.0	0.5	0.3	0.6	0.4	0.4	3.2	969.7	1627	0.60	
	Fire Response Time	3.3	3.9	4	5.5	4.0	4.5	4.0	4.3	5.1	4.3	5.6	5.8	6799.5	1627	4.18	
	Total time	3.8	5.3	4.5	5.7	4.4	5.5	4.5	4.6	5.7	4.7	6.0	9.0	7769.2	1627	4.78	
April 2016	Number of Calls	266	142	233	80	131	169	98	205	40	116	72	49	1601			
	Dispatch Response Time	0.6	0.4	0.6	1.0	0.7	0.8	0.6	0.7	0.5	0.3	0.3	0.2	951.6	1601	0.59	
	Fire Response Time	3.6	4	4	5.5	4.0	4.6	4.0	4.5	5.1	4.2	6.1	5.5	6913.4	1601	4.32	
	Total time	4.2	4.4	4.6	6.5	4.7	5.4	4.6	5.2	5.6	4.5	6.4	5.7	7865.0	1601	4.91	
May 2016	Number of Calls	295	119	305	61	151	158	121	201	36	129	90	48	1714			
	Dispatch Response Time	1.4	0.9	0.9	1.5	1.2	1.2	2.1	1.1	0.8	1.3	1.7	1.9	2172.8	1714	1.27	
	Fire Response Time	5.3	3.9	4	4.4	3.9	4.4	10.3	4.5	3.9	4.4	5.7	5.3	8426.3	1714	4.92	
	Total time	6.7	4.8	4.9	5.9	5.1	5.6	12.4	5.6	4.7	5.7	7.4	7.2	10599.1	1714	6.18	
June 2016	Number of Calls	327	246	120	54	146	164	130	246	40	140	58	30	1701			
	Dispatch Response Time	1.2	1.2	0.7	1.3	0.7	1.0	1.2	0.9	0.5	0.9	3.0	0.6	1823.4	1701	1.07	
	Fire Response Time	3.5	3.7	4	5.2	3.9	4.1	4.2	4.8	4.5	4.4	5.3	6.8	7091.5	1701	4.17	
	Total time	4.7	4.9	4.7	6.5	4.6	5.1	5.4	5.7	5.0	5.3	8.3	7.4	8914.9	1701	5.24	

City of Peoria
Emergency Communications Center

Peoria Fire Department
Fire Calls for Service
By Fire Map

	Fire Map	VALLEY				BLUFF			RICHWOODS					Total Calls	Total Minutes	Calls	Average
		100-199	200-299	400-499	1200-1299	300-399	1000-1099	1100-1199	1300-1399	1500-1599	1600-1699	1900-1999	2000-2099				
July 2016	Number of Calls	324	158	259	72	124	150	112	230	41	154	88	40	1752			(total min/total calls)
	Dispatch Response Time	1.3	1.5	1.4	0.9	1.1	2.6	0.7	1.0	0.8	0.6	0.7	2.5	2207.2	1752	1.26	
	Fire Response Time	3.4	3.7	4.2	4.9	4.1	4.5	4.1	4.5	4.0	4.3	5.7	5.4	7348.2	1752	4.19	
	Total time	4.7	5.2	5.6	5.8	5.2	7.1	4.8	5.5	4.8	4.9	6.4	7.9	9555.4	1752	5.45	
August 2016	Number of Calls	333	131	219	100	132	147	110	202	49	135	79	42	1679			(total min/total calls)
	Dispatch Response Time	1.4	1.7	0.9	0.9	0.7	1.2	1.0	0.8	1.6	1.0	0.7	0.7	1814.5	1679	1.08	
	Fire Response Time	3.5	4.1	4.1	5.1	4.1	4.3	4.1	4.3	4.6	4.0	5.8	5.2	7045.4	1679	4.20	
	Total time	4.9	5.8	5.0	6.0	4.8	5.5	5.1	5.1	6.2	5.0	6.5	5.9	8859.9	1679	5.28	
September 2016	Number of Calls	287	121	259	81	158	154	107	230	53	162	72	28	1712			(total min/total calls)
	Dispatch Response Time	0.8	0.7	0.9	0.8	0.8	1.6	1.4	1.0	0.9	1.0	0.3	0.6	1612.9	1712	0.94	
	Fire Response Time	3.5	3.9	3.96	5.7	4.0	4.6	4.4	4.7	4.2	4.2	5.8	4.9	7313.7	1712	4.27	
	Total time	4.3	4.6	4.9	6.5	4.8	6.2	5.8	5.7	5.1	5.2	6.1	5.5	8926.6	1712	5.21	
October 2016	Number of Calls	295	1.9	184	89	157	150	129	247	49	139	68	50	1558.9			(total min/total calls)
	Response Time	0.8	1.5	1.3	0.7	0.9	0.9	0.9	1.0	0.4	1.0	0.4	0.6	1395.6	1558.9	0.90	
	Time	3.7	3.7	4.2	5.5	4.1	4.5	4.6	4.3	4.6	4.3	5.3	5.9	6813.5	1558.9	4.37	
	Total time	4.5	5.2	5.5	6.2	5.0	5.4	5.5	5.3	5.0	5.3	5.7	6.5	8209.1	1558.9	5.27	
YEAR TO DATE TOTALS AND AVERAGES																	
												Total Number of Calls			13192		
												Average Dispatch Response Time			0.92		
												Average Fire Response Time			4.31		
												Average Total Time			5.23		

Peoria Fire Department
Average Turn-Out Time for Each Apparatus

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Yearly Average
B1	1.4	1.5	1.4	1.4	1.3	1.5	1.5	1.3	1.4	1.2			1.39
E1	1.4	1.4	1.5	1.5	1.4	1.4	1.5	1.5	1.4	1.4			1.44
R1	1.4	1.5	1.5	1.5	1.5	1.3	1.4	1.5	1.4	1.3			1.43
T1	1.7	1.7	1.7	1.8	1.5	1.9	1.6	1.7	1.6	1.5			1.67
E10	1.4	1.5	1.4	1.4	1.4	1.4	1.4	1.4	1.3	1.3			1.39
E12	1.7	1.5	1.4	1.6	1.4	1.7	1.6	1.6	1.6	1.5			1.56
E13	1.4	1.3	1.4	1.3	1.4	1.4	1.3	1.4	1.3	1.2			1.34
T14	1.4	1.5	1.4	1.3	1.3	1.4	1.3	1.4	1.3	1.4			1.37
E15	1.3	1.4	1.4	1.3	1.4	1.6	1.5	1.5	1.3	1.4			1.41
E16	1.5	1.4	1.3	1.3	1.4	1.4	1.4	1.4	1.3	1.2			1.36
E19	1.6	1.6	1.4	1.6	1.6	1.6	1.6	1.7	1.7	1.5			1.59
E2	1.6	1.6	1.6	1.6	1.6	1.6	1.5	1.7	1.5	1.5			1.58
R2	1.4	1.5	1.4	1.4	1.4	1.4	1.5	1.5	1.4	1.4			1.43
E20	1.5	1.8	1.7	1.6	1.6	1.5	1.4	1.6	1.6	1.4			1.57
B3	1.6	1.7	1.6	1.5	1.6	1.6	1.5	1.7	1.6	1.5			1.59
E3	1.3	1.4	1.4	1.3	1.3	1.3	1.3	1.4	1.3	1.3			1.33
T3	1.5	1.5	1.6	1.6	1.4	1.5	1.5	1.4	1.3	1.3			1.46
E4	1.4	1.6	1.4	1.4	1.4	1.4	1.4	1.5	1.5	1.4			1.44
T4	1.5	1.5	1.5	1.6	1.6	1.5	1.4	1.3	1.3	1.4			1.46
												Department Average	1.46

City of Peoria
 Emergency Communications Center
 Peoria County Sheriff's Department
 Urgent calls for service by district

	County District	700	710	711	712	713	714	715	716	717	718	726	Other	Total Calls		
January 2016	Number of Calls	2	4	13	2	81	123	49	9	25	38	64		410		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	1.5	1.0	2.6	0.5	1.8	1.9	2.6	0.7	1.3	1.5	1.0		708.5	410	1.73
	Police Response Time	5.0	14.0	6.7	12.0	7.5	7.0	11.7	9.5	4.4	6.4	3.3		2868.8	410	7.00
	Total time	6.5	15.0	9.3	12.5	9.3	8.9	14.3	10.2	5.7	7.9	4.3		3577.3	410	8.73
February 2016	Number of Calls	4	7	13	2	81	89	30	16	23	21	70		356		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	1.8	0.8	0.6	1.5	2.1	1.6	1.3	1.1	3.1	1.5	1.3		586.5	356	1.65
	Police Response Time	2.8	16.9	9.3	14.0	8.6	8.0	10.6	6.2	3.6	9.5	3.6		2638.5	356	7.41
	Total time	4.6	17.7	9.9	15.5	10.7	9.6	11.9	7.3	6.7	11.0	4.9		3225.0	356	9.06
March 2016	Number of Calls	2	3	9	3	92	90	35	13	36	32	98		413		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	0.5	1.0	1.4	0.7	1.8	2.4	3.3	0.4	2.3	1.7	1.5		805.2	413	1.95
	Police Response Time	1.0	15.3	7.0	19.7	8.0	7.5	9.5	9.6	3.7	10.0	3.4		2824.7	413	6.84
	Total time	1.5	16.3	8.4	20.4	9.8	9.9	12.8	10.0	6.0	11.7	4.9		3629.9	413	8.79
April 2016	Number of Calls	6	5	5	2	86	111	36	8	35	52	86		432		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	3.0	2.7	3.0	0.0	2.3	2.0	1.9	1.4	2.2	0.9	1.4		790.1	432	1.83
	Police Response Time	1.8	16.5	8.2	6.0	7.9	8.1	13.2	10.4	3.5	7.5	3.2		3070.9	432	7.11
	Total time	4.8	19.2	11.2	6.0	10.2	10.1	15.1	11.8	5.7	8.4	4.6		3861.0	432	8.94
May 2016	Number of Calls	5	6	14	2	106	94	41	8	49	49	81		455		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	7.3	1.7	2.8	6.0	2.4	2.3	2.6	1.1	3.1	3.8	2.7		1240.7	455	2.73
	Police Response Time	9.0	13.0	8.0	17.0	8.3	7.9	11.6	10.5	3.6	10.8	4.1		3488.7	455	7.67
	Total time	16.3	14.7	10.8	23.0	10.7	10.2	14.2	11.6	6.7	14.6	6.8		4729.4	455	10.39
June 2016	Number of Calls	3	5	13	2	102	94	50	16	17	41	90		433		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	6.0	0.3	1.4	0.0	2.9	3.0	3.7	3.0	3.3	2.2	3.1		1273.8	433	2.94
	Police Response Time	3.7	21.3	6.5	18.5	8.2	7.5	10.9	12.9	4.3	8.9	4.1		3338.9	433	7.71
	Total time	9.7	21.6	7.9	18.5	11.1	10.5	14.6	15.9	7.6	11.1	7.2		4612.7	433	10.65
July 2016	Number of Calls	8	5	8	1	117	100	61	8	41	34	87		470		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	3.0	4.3	4.3	2.0	2.7	2.4	2.8	1.6	4.1	2.1	1.5		1191.4	470	2.53
	Police Response Time	4.6	18.6	5.9	13.0	7.2	7.4	13.4	14.1	3.7	8.7	4.0		3498.1	470	7.44
	Total time	7.6	22.9	10.2	15.0	9.9	9.8	16.2	15.7	7.8	10.8	5.5		4689.5	470	9.98

City of Peoria
Emergency Communications Center
Peoria County Sheriff's Department
Urgent calls for service by district

	County District	700	710	711	712	713	714	715	716	717	718	726	Other	Total Calls		
		Number of Calls	3	11	13	1	114	108	42	10	43	36	81		462	
August 2016	Exceptions													0		
	Dispatch Response Time	2.0	2.6	1.8	1.0	1.7	2.7	1.8	1.6	1.2	2.3	1.6		900.0	462	1.95
	Police Response Time	16.7	16.3	9.5	10.0	7.8	8.3	11.8	16.3	4.7	10.7	3.8		3702.2	462	8.01
	Total time	18.7	18.9	11.3	11.0	9.5	11.0	13.6	17.9	5.9	13.0	5.4		4602.2	462	9.96
September 2016	Number of Calls	4	3	15	1	114	115	54	12	30	32	60		440		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	1.0	1.3	2.4	0.0	2.3	3.0	2.4	0.7	2.0	1.5	2.6		1053.1	440	2.39
	Police Response Time	1.0	22.0	6.4	14.0	8.3	7.0	11.4	4.3	3.9	9.4	4.4		3280.2	440	7.46
	Total time	2.0	23.3	8.8	14.0	10.6	10.0	13.8	5.0	5.9	10.9	7.0		4333.3	440	9.85
October 2016	Number of Calls	11	6	10	1	110	109	50	12	41	39	90		479		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	2.9	1.0	1.6	0.0	2.4	2.6	4.8	1.5	2.4	2.5	3.1		1334.2	479	2.79
	Police Response Time	3.2	14.3	9.8	14.0	8.3	7.9	11.1	11.9	3.3	10.2	4.3		3625.0	479	7.57
	Total time	6.1	15.3	11.4	14.0	10.7	10.5	15.9	13.4	5.7	12.7	7.4		4959.2	479	10.35
YEAR TO DATE TOTALS AND AVERAGES																
											Total Number of Calls		3871.0			
											Total Number of Exceptions		0			
											Average Dispatch Response Time		2.19			
											Average Police Response Time		7.02			
											Average Total Time		8.66			

City of Peoria
Emergency Communications Center
Peoria County Sheriff's Department
Routine calls by district

Month	County District	700	710	711	712	713	714	715	716	717	718	726	Other	Total Calls	Total Minutes	Calls	Average
		Number of Calls	Exceptions	Dispatch	Response Time	Police Response	Time	Total time									
January 2016	Number of Calls	39	10	12	3	124	165	61	10	27	61	66		578			(total min/total calls)
	Exceptions													0			
	Dispatch																
	Response Time	14.7	7.7	10.8	14.3	11.8	10.1	15.6	2.0	6.3	5.8	8.3		5995.8	578	10.37	
	Police Response Time	4.8	11.2	8.9	15.3	10.0	8.9	15.3	9.8	6.2	7.8	4.4		5125.3	578	8.87	
Total time	19.5	18.9	19.7	29.6	21.8	19.0	30.9	11.8	12.5	13.6	12.7		11121.1	578	19.24		
February 2016	Number of Calls	45	2	6	3	116	135	50	6	37	40	73		513			(total min/total calls)
	Exceptions													0			
	Dispatch																
	Response Time	17.7	3.0	7.3	10.7	9.8	9.4	8.2	3.3	8.9	7.9	8.5		4979.8	513	9.71	
	Police Response Time	5.4	24.0	8.8	19.7	9.7	7.8	14.1	19.5	5.1	10.5	4.2		4318.4	513	8.42	
Total time	23.1	27.0	16.1	30.4	19.5	17.2	22.3	22.8	14.0	18.4	12.7		9298.2	513	18.13		
March 2016	Number of Calls	47	4	15	4	121	174	48	14	31	50	99		607			(total min/total calls)
	Exceptions													0			
	Dispatch																
	Response Time	9.7	7.7	5.8	14.5	14.0	10.3	9.7	18.6	7.7	10.6	12.8		6879.8	607	11.33	
	Police Response Time	5.6	11.8	11.7	19.5	10.2	8.3	18.0	16.3	5.6	8.9	4.8		5428.3	607	8.94	
Total time	15.3	19.5	17.5	34.0	24.2	18.6	27.7	34.9	13.3	19.5	17.6		12308.1	607	20.28		
April 2016	Number of Calls	44	6	14	8	128	135	55	6	46	51	83		576			(total min/total calls)
	Exceptions													0			
	Dispatch																
	Response Time	11.8	12.0	10.0	11.8	15.9	12.6	5.7	4.3	10.1	10.7	10.0		6741.4	576	11.70	
	Police Response Time	4.2	17.4	7.6	16.1	10.9	8.1	12.8	2.8	5.9	12.3	5.4		5080.8	576	8.82	
Total time	16.0	29.4	17.6	27.9	26.8	20.7	18.5	7.1	16.0	23.0	15.4		11822.2	576	20.52		
May 2016	Number of Calls	41	4	6	1	130	177	57	14	43	43	99		615			(total min/total calls)
	Exceptions													0			
	Dispatch																
	Response Time	30.2	29.0	8.0	40.0	13.3	11.6	8.4	16.0	12.9	10.4	14.9		8404.2	615	13.67	
	Police Response Time	7.9	16.8	7.6	11.0	10.0	9.6	15.4	12.4	4.7	9.6	5.6		5667.6	615	9.22	
Total time	38.1	45.8	15.6	51.0	23.3	21.2	23.8	28.4	17.6	20.0	20.5		14071.8	615	22.88		
June 2016	Number of Calls	50	7	14	3	119	154	51	12	44	53	112		619			(total min/total calls)
	Exceptions													0			
	Dispatch																
	Response Time	11.1	19.1	26.5	16.3	14.3	13.4	16.6	9.4	13.3	15.0	12.0		8557.5	619	13.82	
	Police Response Time	6.8	16.3	10.2	17.0	10.1	9.7	14.5	14.1	5.8	11.0	5.4		5695.3	619	9.20	
Total time	17.9	35.4	36.7	33.3	24.4	23.1	31.1	23.5	19.1	26.0	17.4		14252.8	619	23.03		
July 2016	Number of Calls	55	1	15	3	140	171	73	8	59	47	108		680			(total min/total calls)
	Exceptions													0			
	Dispatch																
	Response Time	8.3	1.0	10.1	29.7	15.0	12.6	14.5	12.8	12.4	7.0	9.0		8146.2	680	11.98	
	Police Response Time	7.2	0.0	14.4	12.3	10.9	8.9	16.3	8.1	6.6	9.9	4.6		6303.0	680	9.27	
Total time	15.5	1.0	24.5	42.0	25.9	21.5	30.8	20.9	19.0	16.9	13.6		14449.2	680	21.25		

City of Peoria
 Emergency Communications Center
 Peoria County Sheriff's Department
 Routine calls by district

Month	County District	700	710	711	712	713	714	715	716	717	718	726	Other	Total Calls	Total Minutes	Calls	Average
		Number of Calls	Exceptions	Dispatch Response Time	Police Response Time	Total time	Number of Calls	Exceptions	Dispatch Response Time	Police Response Time	Total time	Number of Calls	Exceptions	Dispatch Response Time			
August 2016	700	25	2	13	5	128	197	61	6	62	50	114		663			(total min/total calls)
	710													0			
	711																
	712																
	713																
714														8356.1	663	12.60	
715																	
716																	
717																	
718																	
726																	
Other																	
														5940.8	663	8.96	
														14296.9	663	21.56	
September 2016	700	45	8	13	2	115	125	48	11	48	45	96		556			(total min/total calls)
	710													0			
	711																
	712																
	713																
714														7654.7	556	13.77	
715																	
716																	
717																	
718																	
726																	
Other																	
														5130.9	556	9.23	
														12785.6	556	23.00	
October 2016	700	36	10	10	4	134	175	58	11	42	41	98		619			(total min/total calls)
	710													0			
	711																
	712																
	713																
714														9129.5	619	14.75	
715																	
716																	
717																	
718																	
726																	
Other																	
														6004.3	619	9.70	
														15133.8	619	24.45	
YEAR TO DATE TOTALS AND AVERAGES																	
														5407.0			
														0			
														12.11			
														8.99			
														21.10			

City of Peoria
Emergency Communications Center
Peoria County Sheriff's Department
Backlog Calls for Service by District

	County District	700	710	711	712	713	714	715	716	717	718	726	Other	Total Calls		
January 2016	Number of Calls	14	0	0	1	2	9	2	0	1	3	5		37		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	53.9	0.0	0.0	0.0	4.5	19.3	2.0	0.0	0.0	11.0	23.2		1090.3	37	29.5
	Police Response Time	17.2	0.0	0.0	0.0	10.5	6.8	10.0	0.0	23.0	4.5	6.8		413.5	37	11.2
	Total time	71.1	0.0	0.0	0.0	15.0	26.1	12.0	0.0	23.0	15.5	30.0	0.0	1503.8	37	40.6
February 2016	Number of Calls	12	0	1	0	4	4	2	0	1	1	3		28		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	54.3	0.0	1.0	0.0	18.8	32.7	1.0	0.0	5.0	7.0	6.0		890.6	28	31.8
	Police Response Time	14.9	0.0	0.0	0.0	21.3	11.0	18.0	0.0	3.0	7.0	6.7		374.1	28	13.4
	Total time	69.2	0.0	1.0	0.0	40.1	43.7	19.0	0.0	8.0	14.0	12.7	0.0	1264.7	28	45.2
March 2016	Number of Calls	11	0	1	0	3	9	7	0	2	2	2		37		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	141.5	0.0	3.0	0.0	39.0	12.1	2.6	0.0	47.5	13.0	2.5		1929.6	37	52.2
	Police Response Time	17.0	0.0	4.0	0.0	4.0	7.3	15.1	0.0	3.5	14.5	3.0		416.4	37	11.3
	Total time	158.5	0.0	7.0	0.0	43.0	19.4	17.7	0.0	51.0	27.5	5.5	0.0	2346.0	37	63.4
April 2016	Number of Calls	9	0	0	0	5	7	6	0	0	3	6		36		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	199.0	0.0	0.0	0.0	10.2	16.0	26.8	0.0	0.0	5.3	12.3		2204.5	36	61.2
	Police Response Time	17.6	0.0	0.0	0.0	12.3	10.3	18.5	0.0	0.0	8.7	5.0		459.1	36	12.8
	Total time	216.6	0.0	0.0	0.0	22.5	26.3	45.3	0.0	0.0	14.0	17.3	0.0	2663.6	36	74.0
May 2016	Number of Calls	11	0	3	0	7	8	5	2	3	3	5		47		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	214.5	0.0	30.3	0.0	14.0	33.1	0.6	23.5	7.0	18.0	13.2		3004.2	47	63.9
	Police Response Time	15.9	0.0	10.8	0.0	10.8	9.8	11.8	18.0	3.7	10.5	3.8		517.9	47	11.0
	Total time	230.4	0.0	41.1	0.0	24.8	42.9	12.4	41.5	10.7	28.5	17.0	0.0	3522.1	47	74.9
June 2016	Number of Calls	14	1	3	0	9	9	4	1	4	2	3		50		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	142.1	0.0	11.0	0.0	20.9	10.2	6.0	4.0	6.0	51.5	14.7		2501.4	50	50.0
	Police Response Time	20.8	9.0	0.5	0.0	11.7	6.3	6.5	2.0	5.8	9.0	8.0		556.9	50	11.1
	Total time	162.9	9.0	11.5	0.0	32.6	16.5	12.5	6.0	11.8	60.5	22.7	0.0	3058.3	50	61.2
July 2016	Number of Calls	18	0	3	0	24	14	6	2	5	7	7		86		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	267.0	0.0	3.3	0.0	31.9	10.9	17.6	2.0	13.8	15.3	12.1		6104.5	86	71.0
	Police Response Time	34.7	0.0	10.0	0.0	9.7	9.6	10.5	39.0	2.8	11.8	5.2		1295.8	86	15.1
	Total time	301.7	0.0	13.3	0.0	41.6	20.5	28.1	41.0	16.6	27.1	17.3	0.0	7400.3	86	86.1
August 2016	Number of Calls	8	0	6	0	10	15	3	1	1	0	6		50		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	165.0	0.0	21.2	0.0	18.0	10.9	14.7	2.0	21.0	0.0	24.2		2003.0	50	40.1
	Police Response Time	22.8	0.0	3.0	0.0	9.8	8.5	19.0	13.0	0.0	0.0	2.2		509.1	50	10.2
	Total time															

Urgent-3 min or less
Routine-30 min or less
Backlog-60 min or less

This report does not include on-view incidents.

City of Peoria
Emergency Communications Center
Peoria County Sheriff's Department
Backlog Calls for Service by District

Total time		187.8	0.0	24.2	0.0	27.8	19.4	33.7	15.0	21.0	0.0	26.4	0.0	2512.1	50	50.2
September 2016	County District	700	710	711	712	713	714	715	716	717	718	726	Other	Total Calls		
	Number of Calls	18	0	5	0	5	7	4	0	2	4	5		50		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	228.8	0.0	36.8	0.0	52.6	15.4	5.0	0.0	4.0	10.3	5.0		4767.4	50	95.3
	Police Response Time	18.6	0.0	3.0	0.0	7.8	5.8	12.7	0.0	6.5	20.7	2.8		590.0	50	11.8
Total time	247.4	0.0	39.8	0.0	60.4	21.2	17.7	0.0	10.5	31.0	7.8	0.0	5357.4	50	107.1	
October 2016	County District	700	710	711	712	713	714	715	716	717	718	726	Other	Total Calls		
	Number of Calls	8	0	4	0	10	8	5	1	2	1	4		43		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	284.9	0.0	6.8	0.0	28.2	32.3	30.4	49.0	17.0	2.0	7.5		3113.8	43	72.4
	Police Response Time	18.4	0.0	0.5	0.0	18.8	8.5	16.2	0.0	3.0	13.0	10.3		546.4	43	12.7
Total time	303.3	0.0	7.3	0.0	47.0	40.8	46.6	49.0	20.0	15.0	17.8	0.0	3660.2	43	85.1	
YEAR TO DATE TOTALS AND AVERAGES																
														Total Number of Calls	421	
														Total Number of Exceptions	0.0	
														Average Dispatch Response Time	55.00	
														Average Police Response Time	11.97	
														Average Total Time	66.97	

			HOUSING COURT 11/29/16	103 CASES				
AE	NO	9:00 AM	CONSOLIDATED PROPERTIES	HC-16-1371	BIGELOW 2129 N	29-Nov-16	REVIEW	
AE	NO	09:00 AM	PATTERSTON DENNIS/MARY	HC-16-753	CORRINGTON 0514 W	29-Nov-16	REVIEW/DEFAULT PEND \$500	
AE	O	9:00 AM	WEYERS, TIFFANY	HC-16-1256	CORRINGTON 411 W	29-Nov-16	TO POST	
AE	O	09:00 AM	CLEMONS, LEVORNE	HC-16-1243	CORRINGTON 512 W	29-Nov-16	REVIEW	
AE	NO	09:00 AM	CUAHUIZO, MARIA	HC-16-1237	ELLIS 2307 N	29-Nov-16	REVIEW	
AE	NO	9:00 AM	SOUTH SIDE TRUST & SAVINGS BANK	HC-16-1257	LINN 1708 N	29-Nov-16	REVIEW	
AE	NO	09:00 AM	LATTIMORE DANIEL	HC-16-762	LINN 1723	29-Nov-16	REVIEW/DEFAULT PEND \$500	
AE	O	09:00 AM	YOUNGER, THEODORE	HC-16-1121	LINN 1807 N	29-Nov-16	REVIEW	
AE	NO	09:00 AM	HARDESTY ENTERPRISES	HC-16-545	LINN 1823	29-Nov-16	REVIEW	
AE	NO	9:00 AM	PCCEO INC	HC-16-1273	LINN 1827 N	29-Nov-16	REVIEW	
AE	NO	09:00 AM	SALEM, WAEL	HC-16-1185	MCCLURE 511 W	29-Nov-16	REHEARING/DEFAULT \$1000	
AE	NO	9:00 AM	HEIM, ROGER	HC-16-1260	NORTH 1706 N	29-Nov-16	REVIEW	
AE	NO	09:00 AM	SALEM & BROTHERS ENTERPRICES	HC-16-1412	NORTH 1905 N	29-Nov-16	FIRST APPEARANCE	
AE	O	09:00 AM	BOOKER, JEFF	HC-16-1191	RICHMOND 339 W	29-Nov-16	REVIEW	
AE	NO	09:00 AM	HEIM ROGER	HC-16-1319	ROANOKE 0105 NE	29-Nov-16	REVIEW	
AE	NO	09:00 AM	FLETCHER SHARLENE	HC-16-947	WILLCOX 0428 W	29-Nov-16	REVIEW	
AE	O	09:00 AM	CAMPBELL, JASON	HC-16-1410	WILLCOX 612 W	29-Nov-16	FIRST APPEARANCE	
DG	NO	09:00 AM	CATTON, JASON	HC-16-1196	BARKER 1402 W	29-Nov-16	REVIEW	
DG	NO	09:00 AM	SCHUMACHER LLOYD	HC-16-1389	BIGELOW 1302	29-Nov-16	FIRST APPEARANCE	
DG	O	09:00 AM	HORNBACH, JULIE & NYUMAH, DAN	HC-16-1249	COLUMBIA 1016 W	29-Nov-16	REVIEW/DEFAULT PEND \$500	
DG	NO	09:00 AM	HILLMAN, RONALD/CAROL	HC-16-1403	COLUMBIA TERR 1003	29-Nov-16	FIRST APPEARANCE	
DG	O	09:00 AM	THOMAS, JOY	HC-16-1416	COOPER 927 N	29-Nov-16	FIRST APPEARANCE	
DG	NO	09:00 AM	ELIAS JULIA	HC-16-744	GLENWOOD 1011	29-Nov-16	REVIEW	
DG	NO	09:00 AM	CONSOLIDATED PROPERTIES	HC-16-1250	INSTITUTE 1019 N	29-Nov-16	REVIEW	
DG	NO	09:00 AM	EHLERS, JOHN & SUSAN	HC-16-1414	ORANGE 1217 N	29-Nov-16	FIRST APPEARANCE	
DG	NO	09:00 AM	UPGRADE	HC-16-1413	ORANGE 1225 N	29-Nov-16	FIRST APPEARANCE	
DG	NO	09:00 AM	BELL IRENE	HC-16-1402	SHERIDAN 1107	29-Nov-16	FIRST APPEARANCE	
GW	NO	9:00 AM	WAINWRIGHT, WESLEY	HC-16-1283	SUMNER 713 S	29-Nov-16	REVIEW	
JM	C	09:00 AM	PEODEO INC	HC-16-921	GARDEN 1311	29-Nov-16	REVIEW	
JM	NO	09:00 AM	CHRIS RENNER PROPERTIES INC	HC-16-1417	HANSSLER 2612 N	29-Nov-16	FIRST APPEARANCE	
JM	C	09:00 AM	RESURRECTION POWER CHURCH	HC-16-676	MADISON 2500 NE	29-Nov-16	DEFAULT PEND \$700	
JM	C	09:00 AM	ABRAHAM JOSEPH	HC-16-865	MAIN 0631 W	29-Nov-16	REVIEW/DEFAULT PEND \$3000	
JM	C	09:00 AM	FOX HILLS INVESTMENTS	HC-16-866	MAIN 0633	29-Nov-16	REVIEW	
JM	NO	09:00 AM	HINRICHSSEN, STEVEN	HC-16-1182	MAIN 639-641 W	29-Nov-16	REVIEW	
JM	C	09:00 AM	WAHFELDS LLC	HC-15-856	WASHINGTON 0600/601	29-Nov-16	REVIEW	
JS	NO	09:00 AM	CLARK GALYN	HC-16-1387	BEHREND 1105 E	29-Nov-16	FIRST APPEARANCE	
JS	NO	9:00 AM	HOMESTEAD PROPERTIES INC	HC-16-1255	GLEN OAK 943 NE	29-Nov-16	REVIEW	
JS	NO	9:00 AM	MORTON SQUARE REVOLVING FUN	HC-16-1312	GLENDALE 919 NE	29-Nov-16	REVIEW	

JS	NO	09:00 AM	SCHAUT, BRENDA/ JASON	HC-16-1144	ILLINOIS 415 E	29-Nov-16	REVIEW	
JS	O	09:00 AM	GULICK, SANDRA	HC-16-1404	ILLINOIS 712 E	29-Nov-16	FIRST APPEARANCE	
JS	NO	09:00 AM	GUERRERO SANDRA	HC-16-1392	KANSAS 0717 E	29-Nov-16	FIRST APPEARANCE	
JS	NO	09:00 AM	TODD GWENDOLYN	HC-16-1388	PEORIA 1613 N	29-Nov-16	FIRST APPEARANCE	
JS	NO	09:00 AM	HILL, DEBRA & LARRY	HC-16-1405	WISCONSIN 1613 N	29-Nov-16	FIRST APPEARANCE	
LA	O	9:00 AM	HUNT, WILLIAM	HC-16-1380	ARLINGTON 2914 W	29-Nov-16	REVIEW	
LA	NO	09:00 AM	JJWC LLC	HC-16-1386	EASTON 1528	29-Nov-16	FIRST APPEARANCE	
LA	O	09:00 AM	MORRIS, CHARLES	HC-16-1408	MADISON PARK 1032 S	29-Nov-16	FIRST APPEARANCE	
LA	NO	9:00 AM	SOUTH SIDE TRUST & SAVINGS BANK	HC-16-1364	MARQUETTE 2017 W	29-Nov-16	REVIEW	
LA	NO	9:00 AM	THIENERT, LESTER	HC-16-1288	MARQUETTE 2217 W	29-Nov-16	REVIEW	
LA	O	9:00 AM	LESAGANICH, JOHN	HC-16-1284	MOSS 2520 W	29-Nov-16	REVIEW	
LA	NO	09:00 AM	SALDIVAR FAMILY LAND TRUST	HC-16-1409	PROCTOR 1923 W	29-Nov-16	FIRST APPEARANCE	
LA	NO	09:00 AM	HEATON RHONDA	HC-16-137	ROANOKE 0104 NE	29-Nov-16	REVIEW	
LA	NO	09:00 AM	YOUNG MARLON	HC-16-1390	TONTI 1033	29-Nov-16	FIRST APPEARANCE	
LA	NO	09:00 AM	MAJURU-LEWIS TSITSI	HC-16-1401	WISWALL 2200	29-Nov-16	FIRST APPEARANCE	
LA	NO	09:00 AM	ALLSUP SHANE	HC-16-1391	STANLEY 1612 S	29-Nov-16	FIRST APPEARANCE	
LE	O	09:00 AM	PIERCE THOMAS/ MARIE	HC-16-1063	CALIFORNIA 2639 N	29-Nov-16	TO POST	
LE	O	09:00 AM	WILLIAMS JERALD	HC-16-898	GALENA 7620	29-Nov-16	REVIEW/DEFAULT PEND \$500	
LE	O	09:00 AM	MCENROE LAURENCE	HC-15-490	MCCLURE 1018 E	29-Nov-16	REVIEW	
LE	O	9:00 AM	UNKNOWN HEIRS OF JOHN SEAMAN	HC-16-1286	PASADENA 412 E	29-Nov-16	TO POST	
LE	O	9:00 AM	SCHUMACHER, JOHN	HC-16-1278	SHERIDAN 5110 N	29-Nov-16	TO POST	
LE	NO	9:00 AM	LARSON, BLAINE & ADA	HC-16-1285	THRUSH 302 E	29-Nov-16	REVIEW	
LE	NO	09:00 AM	DUNNIGAN, MARSHALL	HC-16-1406	VIRGINIA 814 E	29-Nov-16	FIRST APPEARANCE	
MB	NO	09:00 AM	DAVIS-STRINGER DARLENE	HC-16-952	CORNHILL 0406	29-Nov-16	REVIEW/DEFAULT PEND \$2100	
MB	NO	9:00 AM	SMITH, EDWARD	HC-16-1308	EUREKA 601	29-Nov-16	REVIEW	
MB	NO	9:00 AM	VALLADARES, EVEYDA	HC-16-1303	GLENDALE 1100 NE	29-Nov-16	REVIEW	
MB	NO	9:00 AM	SCHWAB APARTMENTS INC	HC-16-1307	GREEN 709	29-Nov-16	REVIEW	
MB	O	09:00 AM	BAILEY, SCOTT	HC-16-1096	HOMESTEAD 517	29-Nov-16	REVIEW	
MB	O	09:00 AM	CAMPOS ANGEL	HC-16-894	MADISON 1703 NE	29-Nov-16	REVIEW	
MB	O	09:00 AM	BONHAM, VANCE	HC-16-1411	MADISON 1709 NE	29-Nov-16	FIRST APPEARANCE	
MB	NO	09:00 AM	GABBERT REBECCA/CHARLES	HC-16-1335	MARY 0701	29-Nov-16	REVIEW	
MB	NO	09:00 AM	PIERCE JEFFREY/MELINDA	HC-16-892	MONROE 0623 NE	29-Nov-16	REVIEW/DEFAULT PEND \$1000	
MB	NO	9:00 AM	G&P DEVELOPMENT INC	HC-16-1277	MONROE 809 NE	29-Nov-16	REVIEW	
MB	NO	09:00 AM	WILLIAMS, MICHELE & DAVID	HC-16-1166	MORTON 705	29-Nov-16	REVIEW	
MB	O	09:00 AM	MARTINEZ FLORENCIO/IRMA	HC-16-1333	PERRY 1316 NE	29-Nov-16	REVIEW	
MB	O	09:00 AM	WELSH/ROGERS-WELSH	HC-16-1334	PERRY 1318 NE	29-Nov-16	REVIEW	
MB	NO	09:00 AM	MORDUE, RAY, ROBERT & BETTY	HC-16-1164	PERRY 2212 NE	29-Nov-16	REVIEW	
MB	O	9:00 AM	MORENO, SILVIA DIAZ DE & EUSEBIA	HC-16-1301	PHELPS 602	29-Nov-16	REVIEW	
MB	O	09:00 AM	MALONEY, HANNAH	HC-16-1212	SPITZNAGLE 600	29-Nov-16	REVIEW	
NR	O	09:00 AM	ERDMAN, LILLIAN	HC-16-1187	ARROW 5312 N	29-Nov-16	REVIEW	

NR	O	09:00 AM	WILLIAMSON VICKI	HC-16-1081	CHARTWELL 3203	29-Nov-16	REVIEW	
NR	NO	09:00 AM	DUNIGAN, MARSHALL	HC-16-1170	MILLBROOK 2700 W	29-Nov-16	REVIEW	
NR	NO	09:00 AM	DUNNIGAN MARSHALL	HC-16-933	SHERIDAN 6219	29-Nov-16	REVIEW	
NR	NO	09:00 AM	DANZ, WARREN	HC-16-1407	VILLA RIDGE 3425 W	29-Nov-16	FIRST APPEARANCE	
PM	O	09:00 AM	EASTWOOD JOSHUA	HC-16-057	BROADWAY 1723	29-Nov-16	REVIEW/DEFAULT PEND \$500	
PM	NO	9:00 AM	DAVIS, TODD	HC-16-1296	BRONS 815 W	29-Nov-16	REVIEW	
PM	O	09:00 AM	ALEXANDER BEVERLY	HC-16-1328	FINNELL 3312	29-Nov-16	REVIEW	
PM	NO	09:00 AM	ESPINOZA CESAR	HC-16-088	GALE 2022	29-Nov-16	REVIEW	
PM	NO	09:00 AM	WALKER DOUG	HC-16-932	GROVELAND 1013	29-Nov-16	REVIEW	
PM	NO	09:00 AM	ANDRADA WILMER	HC-16-1399	HARPER TERR 2019	29-Nov-16	FIRST APPEARANCE	
PM	NO	09:00 AM	WIDDOWS KIMBERLY	HC-16-454	KNOLL CREST 0335	29-Nov-16	REVIEW	
PM	NO	9:00 AM	THAKKER, KAVITA	HC-16-1259	MADISON 801 NE	29-Nov-16	REVIEW	
PM	NO	09:00 AM	SHORT, DENNIS & MARK SHORT	HC-16-1142	NOWLAND 1110 W	29-Nov-16	REVIEW	
PM	O	9:00 AM	PURIFOY MARKISHA	HC-16-1298	RICHMOND 822 W	29-Nov-16	REVIEW	
PM	O	09:00 AM	CATCHINGS EDWARD	HC-16-1395	SHERIDAN 1813	29-Nov-16	FIRST APPEARANCE	
PM	NO	09:00 AM	MITCHELL TRUST	HC-16-1396	SHERIDAN 1815	29-Nov-16	FIRST APPEARANCE	
PM	NO	09:00 AM	EAKLE JOHN	HC-16-1397	SHERIDAN 1817	29-Nov-16	FIRST APPEARANCE	
PM	O	09:00 AM	TOMLINSON WAYNE/BONNIE	HC-16-1398	SHERIDAN 1821	29-Nov-16	FIRST APPEARANCE	
PM	NO	09:00 AM	SCHMIDT DANIEL	HC-16-1337	SHERIDAN 2225	29-Nov-16	REVIEW	
PM	NO	09:00 AM	CONSOLIDATED PROP	HC-16-1393	STANLEY 3333 N	29-Nov-16	FIRST APPEARANCE	
PM	NO	9:00 AM	KINGDOM CAPITAL INC	HC-16-1315	THRUSH 1204 W	29-Nov-16	REVIEW	
PM	NO	09:00 AM	KRUS DOUGLAS/MARGARET	HC-16-893	VALLEY 1723	29-Nov-16	REVIEW	
PM	NO	09:00 AM	HANKINS THOMAS	HC-16-1394	WILLCOX 1211 W	29-Nov-16	FIRST APPEARANCE	
SCA	O	09:00 AM	BORDEAUX ENTERPRISES LLC	HC-16-1415	KNOXVILLE 5250 N	29-Nov-16	FIRST APPEARANCE	
ZT	TE	09:00 AM	HOUSE OF WORSHIP CHURCH	HC-16-1400	LINCOLN 1321	29-Nov-16	FIRST APPEARANCE	
		09:00 AM		HC-16-1418		29-Nov-16	FIRST APPEARANCE	

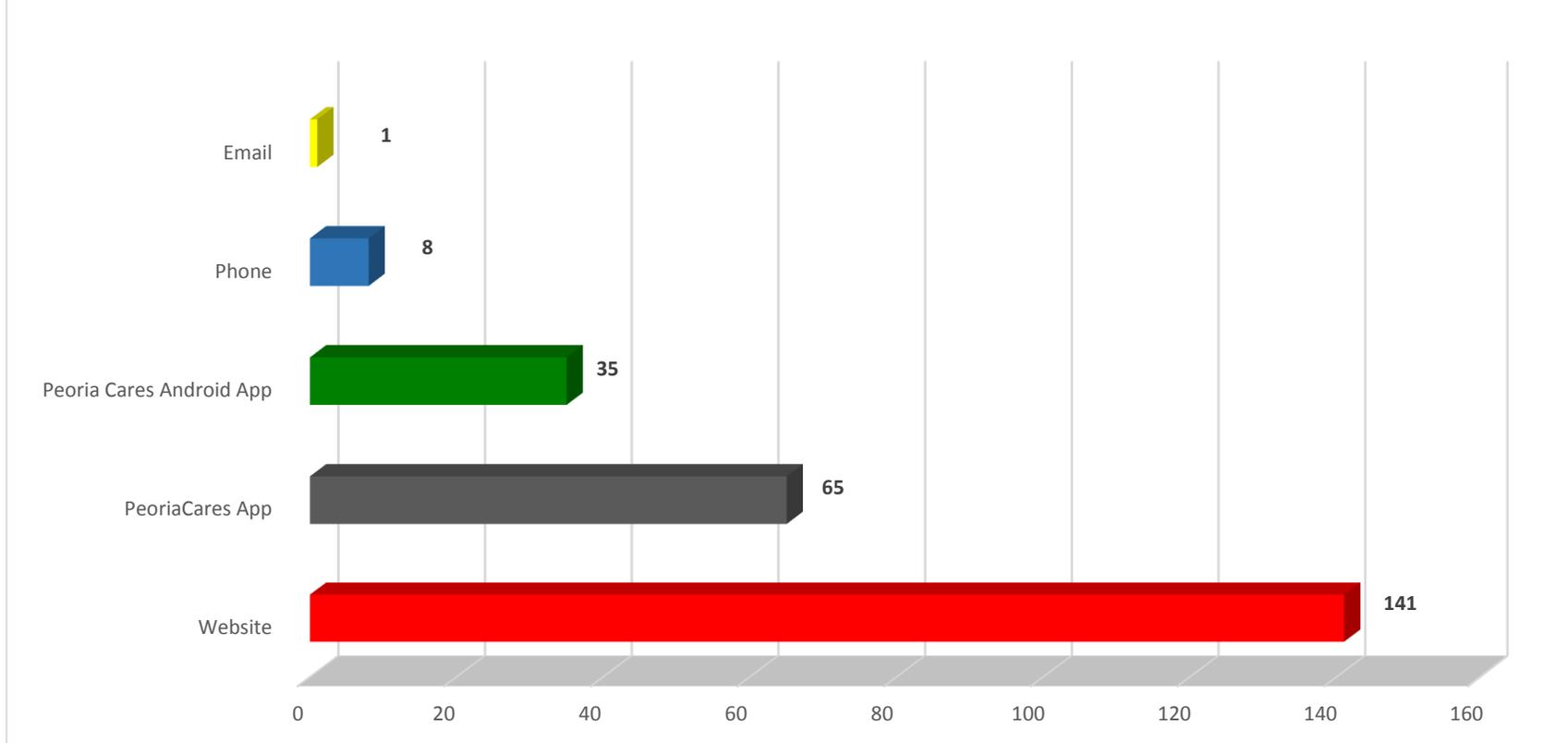
Peoria Cares



2016 Monthly Report

***From: The Office of the City Manager
Presented to: City of Peoria, Mayor and Council Members
Tuesday, November 15, 2016***

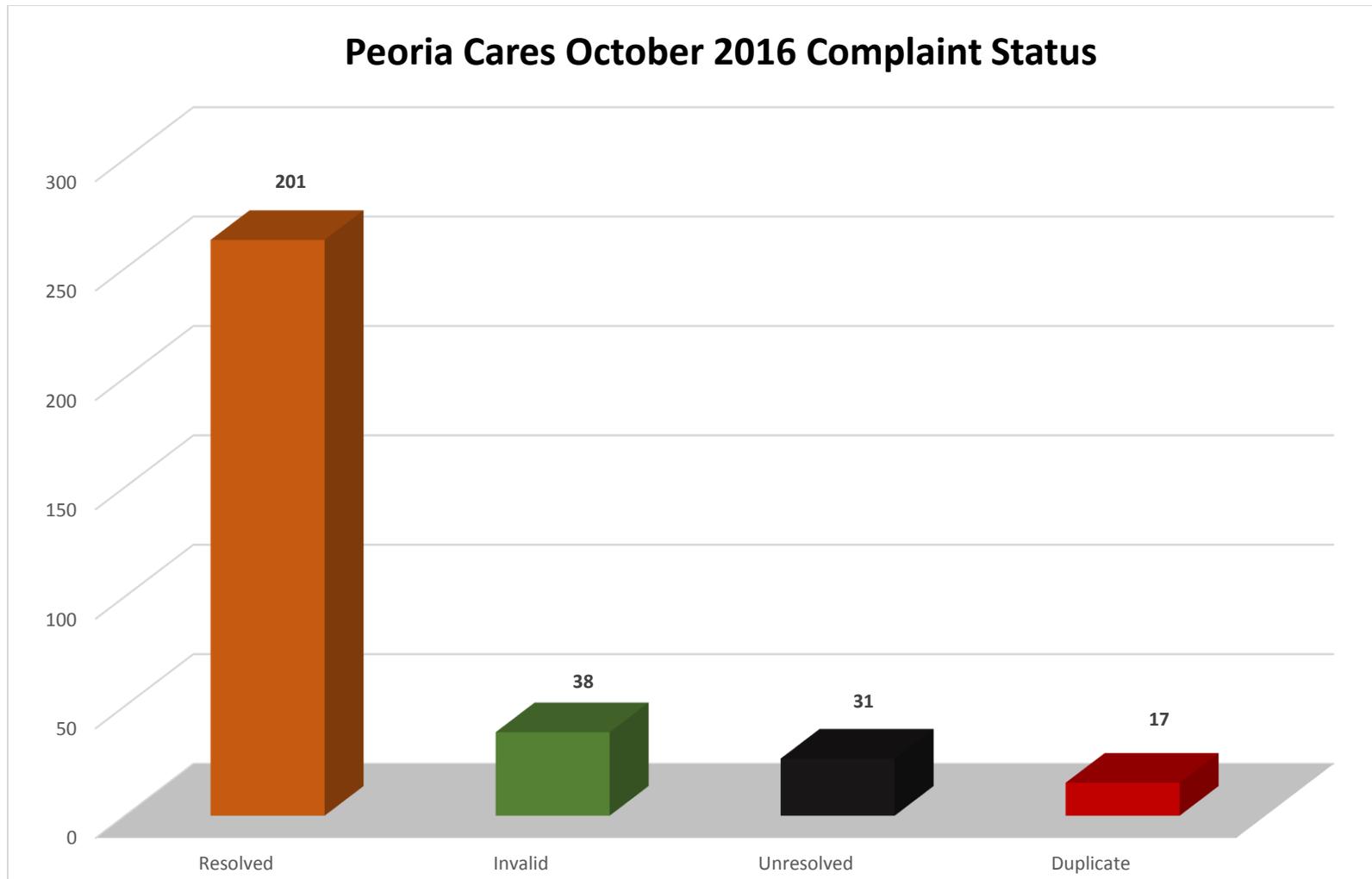
Peoria Cares Communication Transactions During the Month of October 2016



In October, a total of 628 calls were received from the Peoria Cares phone line. There were 8 phone calls that generated a Peoria Cares case. The cases were sent to the appropriate City Department(s). Each department handled the complaint from start to finish. Every call will always receive an optimum level of customer service; during this time period, there were calls that varied in response. A few of the citizen phone calls required, research and information gathering for other assistance offered, in the Greater Peoria Tri-County Communities.



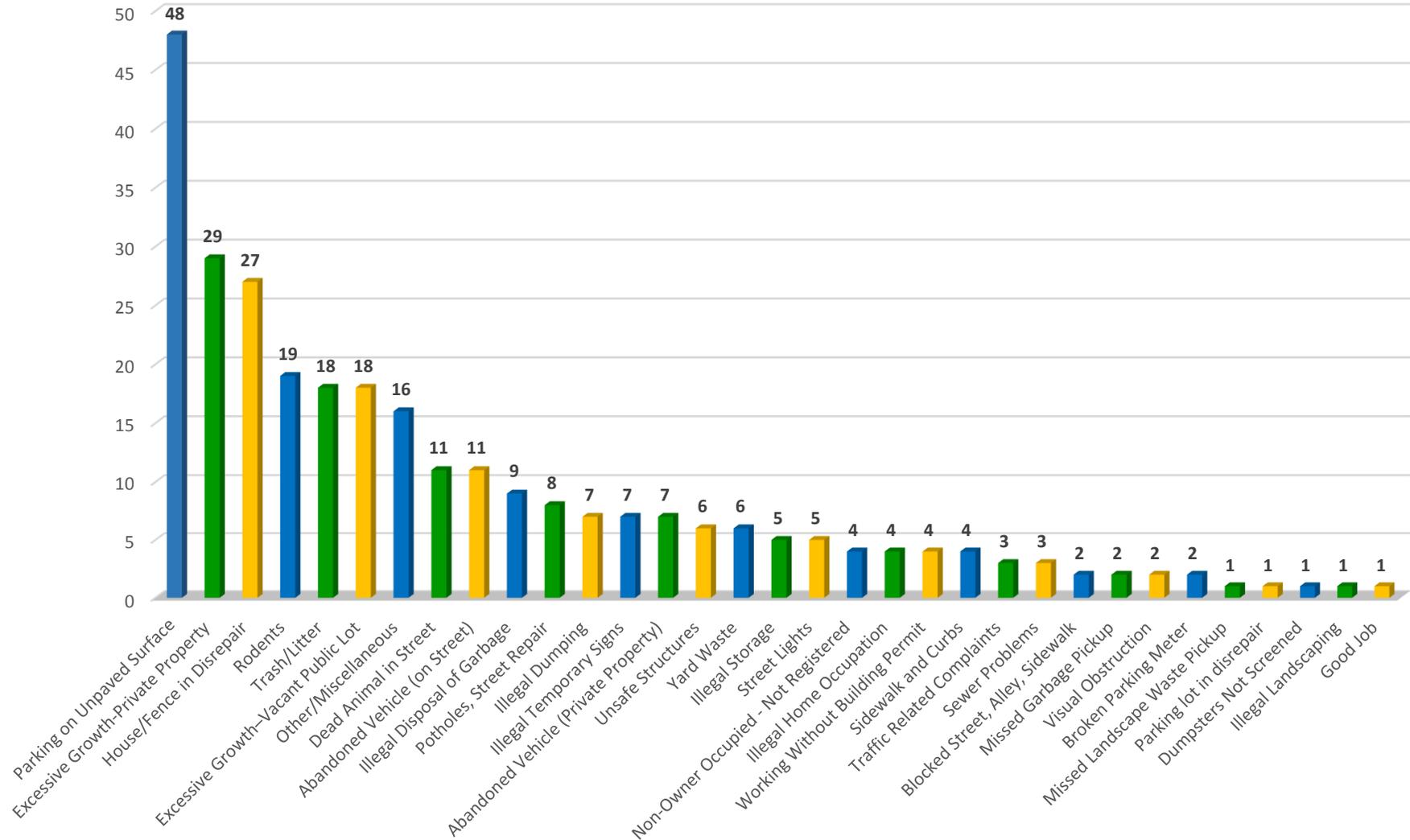
Peoria Cares October 2016 Complaint Status



The 31 unresolved Peoria Cares complaints, will be handled in a time sensitive manner, by its respective department(s). Each month, our goal is to follow-up with all departments unresolved complaints, and to ensure we can quickly respond to citizen's needs.



Peoria Cares Complaints by Categories





**PLANNING & ZONING COMMISSION
THURSDAY, DECEMBER 1, 2016
CITY HALL, ROOM 400 – 1:00 P.M.**

AGENDA

- 1. CALL TO ORDER**
- 2. ROLL CALL**
- 3. APPROVAL OF NOVEMBER 3, 2016 MINUTES**

4. REGULAR BUSINESS

Deliberations will be held at the end of each case after public comment has been closed. No public comment is allowed during deliberations.

CASE NO. PZ 16-41 Hold a Public Hearing and forward a recommendation to City Council on the request of James Tillman to Rezone Property from a Class R-4 (Single Family) District, to a Class CN (Neighborhood Commercial), for the property located at 908 Howell Street and 912 Howett Street (Parcel Identification Nos. 18-08-477-011, and 18-08-477-010 through -023), Peoria, Illinois (Council District 1).

CASE NO. PZ 16-42 Hold a Public Hearing and forward a recommendation to City Council on the request of Rudy Eichenberger, James Miller, Linda Geiger and Patty Smith for approval of an Annexation Petition and Annexation Agreement and to rezone property from a Class R-3 (Single-Family Residential) District to a Class C-2 (Large Scale Commercial) District for the property located at the southwest corner of Allen Road and Walton Road and addressed as 8603 N Allen Road. The property is also identified as Parcel Identification Nos. 14-06-100-003 & -004, Peoria, Illinois (Council District 5).

CASE NO. PZ 16-43 Hold a Public Hearing and forward a recommendation to City Council on the request of Ralph Hodges of CLS for Mark Peterson of Peterson Healthcare, to amend an existing Special Use, Ordinance Number 17,081, as amended, for Assisted Living, with the construction of a new building, in a Class R-3 (Single-Family Residential) District and a Class R-1 (Single-Family Residential) District, for the property located at 6414 N Mount Hawley Road (Parcel Identification Nos. 14-16-129-014 & 14-16-177-001), Peoria, Illinois (Council District 3).

CASE NO. PZ 16-44 Hold a Public Hearing and forward a recommendation to City Council on the request of Jeff Lox of Kelley Construction Contractors Inc., for Catholic Diocese of Peoria, to obtain a Special Use in a Class I-2 (Railroad/Warehouse Industrial) District, to allow for a Soup Kitchen, for the property located at 1825 NE Adams Street (Parcel Identification Nos. 18-03-276-004 through -011 and 18-03-276-021 through -029), Peoria, Illinois (Council District 1).

CASE NO. PZ 16-45 Hold a Public Hearing and forward a recommendation to City Council on the request of Laura Tobben of Farnsworth Group, Inc. to amend an Official Development Plan for UnityPoint Health Proctor Hospital, Ordinance 13,154, as amended, to add a building on the parcel addressed as 5431 N Knoxville Avenue (Parcel Identification Nos. 14-21-131-001) in a Class N-1 (Institutional) District, for the property located at 5404 and 5410 N Sheridan Road and 5215, 5405, 5409, and 5431 N Knoxville Avenue, and 314 W Belcrest Drive (Parcel Identification Nos. 14-21-101-002, 14-21-101-003, 14-21-101-004, 14-21-101-019, 14-21-101-023, 14-21-103-014, 1421126014, 14-21-129-002, 14-21-129-003, 14-21-130-001, 14-21-130-002, 14-21-130-003, 14-21-130-004, 14-21-130-005, 14-21-130-006, 14-21-130-007, 14-21-130-008, and 14-21-131-001), Peoria, Illinois (Council District 3).

- 5. CITIZENS' OPPORTUNITY TO ADDRESS THE COMMISSION**
- 6. ADJOURNMENT**



**ZONING BOARD OF APPEALS
THURSDAY, DECEMBER 8, 2016
CITY HALL, ROOM 400 – 1:00 P.M.**

AGENDA

1. CALL TO ORDER

2. ROLL CALL

3. APPROVAL OF NOVEMBER 10, 2016 MINUTES

4. REGULAR BUSINESS

Deliberations will be held at the end of each case after public comment has been closed. No public comment is allowed during deliberations.

CASE NO.

ZBA 3025
*Continued
from
11/10/2016*

Petitioner Jim Youngman of Adams Outdoor Advertising, is appealing the Zoning Administrator's decision for the spacing requirement of an off-premise sign per the Unified Development Code, Section 8.3.10.C.2, in a Class C-1 (General Commercial) District for the property identified as Parcel Identification No. 14-19-402-007 with an address of 2238 W Glen Ave, Peoria, Illinois (Council District 4).

CASE NO.

ZBA 3026
*Continued
from
11/10/2016*

Public Hearing on the request of Shirley Weber, to obtain a variance from the City of Peoria Unified Development Code Section 5.4.7.C., Fence Requirements, to install a front yard fence that exceeds the allowed height of 3 feet in a Class R-3 (Single-family Residential) District, for the property identified as Parcel Identification No. 14-31-231-013 with an address of 2006 W Gilbert Avenue, Peoria, Illinois (Council District 2).

5. CITIZENS' OPPORTUNITY TO ADDRESS THE COMMISSION

6. ADJOURNMENT