



**OFFICE OF THE CITY MANAGER**



**TO: Honorable Mayor and Members of the City Council**

**FROM: Patrick Urich, City Manager** 

**DATE: December 14, 2017**

**SUBJECT: Issues Update**

The following are issues related to the City for the weekly Issues Update. If there are additional items you believe should be included, please let me know.

#### **Information Systems Monthly Newsletter**

The holiday season is a great time to make charitable gifts to support the causes you care about, and charities often run end-of-year fundraising campaigns. However, criminals take advantage of this fact and run scams and frauds of their own to fool consumers into giving them money instead. Below are some common scams and frauds used by cybercriminals and some tips on how to avoid them. If you can spot these seasonal tricks, you are more likely to ensure your donation goes where you intend it to go. [See attached for the full newsletter](#)

#### **Fire Department—Keep the Wreath Red**

Holiday wreaths that will adorn the City of Peoria's twelve (12) fire stations from December 8<sup>st</sup>, through New Year's Day are more than just festive décor. They are visual reminders that the season offers no holiday from fire-related accidents.

The wreaths are the centerpiece of the "Keep the Wreath Red" public awareness program designed to encourage fire safety.

Here's how it works: Wreaths at all fire stations in the City of Peoria are illuminated with red bulbs. Peoria firefighters will replace a red bulb with a white bulb for each structure fire in a home or commercial building during the one (1) month period observation.

The Illinois Fire Chiefs adopted the "Keep the Wreath Red" program in 1980 as an effective way to alert the community of fires caused by holiday decorations. The City of Peoria has been observing the program continuously since 1995.

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Media day for the kickoff of this program will be Friday, December 8<sup>th</sup>, at Fire Central, 505 NE Monroe Street, at 9:30 a.m.

### **Peoria Public Schools – Update from Superintendent Dr. Sharon Desmoulin-Kherat**

A number of Peoria Public School students are working toward the next level of their education this week. Change can be intimidating for young people, but mastering change builds self-confidence that carries into adulthood.

Fourth grade students are undergoing the Washington Gifted Middle School application, screening and selection process for the 2018-2019. All Peoria Public Schools 4<sup>th</sup> grade students are tested in the fall. Each primary school generates a list of students who have consistently demonstrated exceptional abilities in math and reading on standardized exams and those students' families were contacted last week. The Gifted Selection Committee will convene in late January/early February to make the final selection and families will be notified in writing in February.

Parents of fourth grade students who did not receive a letter and feel strongly that their child should be considered can submit a referral to the selection committee no later than January 5, 2018. For information please go to [www.peoriapublicschools.org/gifted](http://www.peoriapublicschools.org/gifted).

Also this week 8<sup>th</sup> grade applicants to the Richwoods High School International Baccalaureate (IB) Diploma Programme are undergoing their application interviews. Acceptance into the IB programme will be announced in January.

At Woodruff Career and Technical Center (WCTC) high school seniors in the construction trades Work-Based Learning Program will learn this week where they will serve internships from February through May. Since August these students have rotated through eight local trade unions: bricklayers, laborers, steamfitters, operating engineers, electricians, cement masons, plumbers and sheet metal workers. Each rotation includes classroom and hands-on skill practice. Students also have studied Occupational Safety and Health Administration (OSHA) standards, blueprint reading, job estimating, resume and cover letter writing, interview skills as well as performing volunteer work for the Midwest Food Bank and Wildlife Prairie Park. In January, prior to their internships, they rotate through a final trade, the ironworker's local, and have a classroom introduction to Leadership in Energy and Environmental Design (LEED) or green building.

Finally, 17 students will receive their high school diploma this week at the Knoxville Center for Student Success (KCSS) mid-year graduation ceremony. This is a particularly exciting moment for these young people who have faced daunting obstacles and challenges in their personal lives but who have been determined to graduate from high school. Their resourcefulness is truly admirable.

Each of these transitions provides Peoria Public School students the tools to become well-balanced citizens prepared to contribute to our rapidly changing world.

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Serve Passionately,



Dr. Sharon Desmoulin-Kherat, Superintendent

**Code Violation Cases**

Please click on the link below for the most updated listing of upcoming cases.

<https://www.quicketsolutions.com/peoria/docket>

**Development Review Board Agenda**

Please see attached.

**East Village Growth Cell Agenda**

Please see attached.

**Housing Court Cases**

Attached are the upcoming housing court cases.

**Peoria Cares Reports**

Please see the attached report.

# Avoiding Holiday Scams



## *City of Peoria Information Systems Department*

### **From the desk of Sam Rivera- Chief Information Officer**

The holiday season is a great time to make charitable gifts to support the causes you care about, and charities often run end-of-year fundraising campaigns. However, criminals take advantage of this fact and run scams and frauds of their own to fool consumers into giving them money instead. Below are some common scams and frauds used by cybercriminals and some tips on how to avoid them. If you can spot these seasonal tricks, you are more likely to ensure your donation goes where you intend it to go.

#### ***Fake Charity Websites***

One of the most convincing ways for cybercriminals to exploit charitable giving is by creating convincing charity websites. These websites are in fact fraudulent and may copy an existing charity's site or use the charity's name and branding. While few techniques are fool proof for detecting fake or malicious websites, try to follow these recommendations:

- Whenever possible, browse directly to the charity by entering the charity's URL directly into your browser's address bar.
- If you are not sure of the charity's URL, an Internet search can help, but instead of automatically clicking on the first link, look at the top few links. If the top link is what you want, great, but if you see several very similar links this could indicate one of them is a potentially fraudulent website.
- Carefully study the website's URL for typos, such as two "v" characters in place of a "w" or an "i" instead of an "l." If you're not sure about a potential typo, try changing to all capitals or a different font.

- Fraudulent charity websites frequently use domain names and email addresses that sound legitimate. You can do a little research into what the correct domain name and email address should be by looking into the organization using resources recommended by the Federal Trade Commission in their [charity guide](#), or through resources like GuideStar, Charity Navigator, and Charity Watch.

### **Social Media Donation Pleas**

Scammers commonly impersonate staff from major charities via social media channels, as this makes it easier for them to impersonate someone else. Avoid making donations through social media and never send your personal or payment information in a social media message. Instead, consider heading directly to a charity's established website.

In addition to traditional charity scams at this time of year, social media is also susceptible to the spread of a variety of pyramid schemes and other charity scams. Pyramid schemes involve the simple but unsustainable premise of receiving more than you give. One of the most common schemes on social media right now involves 7 bottles of wine. You receive the message indicating that to participate you should send one bottle of wine to the person who tagged you and post the message, tagging 6 other people who will each send you a bottle. Another scheme purports to be from a sick child who wants something – holiday cards for example and asks you to send a card and share the post with all your friends so that they will send a card, too. If you come across one of these viral posts, let it stop with you! Don't share it, repost it, or send anything along, and do take a moment to educate your friends!

### **Remember**

When donating to a charity, make sure that the charity is a registered charity under U.S. or international tax law. U.S. 501 charities have to make certain information public and you can look the charity and its information up under any of the several charity tracking websites.



*The information provided in the MS-ISAC Monthly Security Tips Newsletter is intended to increase the security awareness of an organization's end users and to help them behave in a more secure manner within their work environment. While some of the tips may relate to maintaining a home computer, the increased awareness is intended to help improve the organization's overall cyber security posture. This is especially critical if employees access their work network from their home computer. Organizations have permission and are encouraged to brand and redistribute this newsletter in whole for educational, non-commercial purposes.*

*Disclaimer: These links are provided because they have information that may be useful. The Center for Internet Security (CIS) does not warrant the accuracy of any information contained in the links and neither endorses nor intends to promote the advertising of the resources listed herein. The opinions and statements contained in such resources are those of the author(s) and do not necessarily represent the opinions of CIS.*



**DEVELOPMENT REVIEW BOARD AGENDA**

Plans Distributed: December 13, 2017

Comments Due: December 20, 2017

**Building/Projects this Week**

17-1839	100 WALNUT ST 18-09-403-005	COMMERCIAL ALTERATIONS – CALT	Interior Fit Out – Mindstream – Council District 1 – SW/LA
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**Building Permits Issued**

Commercial		Residential	
New Commercial	-	New Single-Family Dwelling	-
Commercial Alteration	4	Residential Addition	1
Commercial Demolition	-	Residential Repairs	3
Electrical	2	Electrical	8
HVAC	2	HVAC	31
Plumbing	1	Plumbing	2

**FOR YOUR INFORMATION ONLY**

The following information was provided by the **Community Development Department** and the **Peoria City/County Health Department**. This section is not intended for your review; the intent is to provide additional information.

**Community Development Department**

<b>Total Construction Value YTD</b>	<b>\$ 68,060,358.00</b>
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**Peoria City/County Health Department**

Address/Location	Business Name	Information Update	CD
1016 S Western Avenue	Hot Spot Discount	Plan Review Approved	1
3225 N Dries Lane	Landmark Cinemas	Plan Review Received	2
1108 W Glen Avenue	Cracked Pepper	Plan Review Approved	3

	Council District 1	Council District 2	Council District 3	Council District 4	Council District 5
<b>Planning Inspector</b>	Leah Allison	Kimberly Smith	Shannon Techie	Josh Naven	Josh Naven
<b>Phone</b>	494-8667	494-8612	494-8649	494-8657	494-8657
<b>E-mail</b>	<a href="mailto:lallison@peoriagov.org">lallison@peoriagov.org</a>	<a href="mailto:kismith@peoriagov.org">kismith@peoriagov.org</a>	<a href="mailto:stechie@peoriagov.org">stechie@peoriagov.org</a>	<a href="mailto:jnaven@peoriagov.org">jnaven@peoriagov.org</a>	<a href="mailto:jnaven@peoriagov.org">jnaven@peoriagov.org</a>
<b>Building Inspector</b>	Roberto Medina	Chris Frank	Roberto Medina	Chris Frank	Bill Dodd
<b>Phone</b>	494-8623	494-8633	494-8623	494-8633	494-8653
<b>E-mail</b>	<a href="mailto:rmedina@peoriagov.org">rmedina@peoriagov.org</a>	<a href="mailto:cfrank@peoriagov.org">cfrank@peoriagov.org</a>	<a href="mailto:rmedina@peoriagov.org">rmedina@peoriagov.org</a>	<a href="mailto:cfrank@peoriagov.org">cfrank@peoriagov.org</a>	<a href="mailto:wdodd@peoriagov.org">wdodd@peoriagov.org</a>
	Scot Wolf (Downtown & Warehouse District Only)				
	494-8628				
	<a href="mailto:swolf@peoriagov.org">swolf@peoriagov.org</a>				
					6

**CITY OF PEORIA, ILLINOIS  
EAST VILLAGE GROWTH CELL ADVISORY  
COMMITTEE**

**RESCHEDULED REGULAR BUSINESS MEETING**

**THE JANUARY 2, 2018, EVGC MEETING IS  
CANCELLED, AND RESCHEDULED FOR  
TUESDAY, FEBRUARY 6, 2018  
AT 6:00 P.M.**

**EASTERSEALS  
COMMUNITY MEETING ROOM  
507 EAST ARMSTRONG AVENUE  
PEORIA, IL 61603**

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**CALL TO ORDER**

**ROLL CALL**

**APPROVAL OF THE OCTOBER 3, 2017, MINUTES**

**I. NEW BUSINESS**

- A. Housing Program Update - *Councilman Tim Riggerbach, Eric Setter, & Shannon Techie*
- B. Commercial Rehab Program Discussion - *Councilman Tim Riggerbach & Shannon Techie*

**CITIZENS' OPPORTUNITY TO ADDRESS THE COMMITTEE**

**ADJOURNMENT**

**COMMITTEE MEMBERS: IF YOU ARE UNABLE TO ATTEND, PLEASE CONTACT  
SHANNON TECHIE AT 494-8649 OR [STECHIE@peoriagov.org](mailto:STECHIE@peoriagov.org).**

			HOUSING COURT 12/19/17	67 CASES				
BD	C	9:00 AM	FBGH ENTERPRISES LLC	HC-17-1098	BIG HOLLOW 5001	19-Dec-17	FIRST APPEARANCE	
BD	C	9:00 AM	GRAND GROUP	HC-17-1095	BRANDYWINE 4400	19-Dec-17	FIRST APPEARANCE	
BD	C	9:00 AM	HAR1306LLC	HC-17-1094	FORREST HILL 2009 W	19-Dec-17	FIRST APPEARANCE	
BD	NO	9:00 AM	AU MANAGEMENT SOLUTIONS	HC-17-774	LAKE 2726 W	19-Dec-17	REVIEW	
BD	C	9:00 AM	LOVELL TRUST	HC-17-1093	STERLING 4421	19-Dec-17	FIRST APPEARANCE	
BD	C	9:00 AM	BORIS WINE ESTATE	HC-17-1097	STERLING 4501	19-Dec-17	FIRST APPEARANCE	
BD	C	9:00 AM	CARLTON FAMILY TRUST	HC-17-1092	STERLING 4513	19-Dec-17	FIRST APPEARANCE	
CF	NO	9:00 AM	MICHAEL & JANICE FIRMAND TRUST	HC-17-793	KNOXVILLE 1801 N	19-Dec-17	REVIEW/VAC DEFAULT \$2000	
DG	O	9:00 AM	MARKUM BERTIS/ROSEMARY	HC-17-1074	ELLINGTON 0304 E	19-Dec-17	FIRST APPEARANCE	
DG	NO	9:00 AM	SHORT DENNIS	HC-17-1075	MISSOURI 2638	19-Dec-17	FIRST APPEARANCE	
JM	NO	9:00 AM	SHORT LLC	HC-17-1088	BOURLAND 1719	19-Dec-17	FIRST APPEARANCE	
JM	O	9:00 AM	SHERTZ MELINDA/WILLIAM	HC-17-1082	ELEANOR 0715 W	19-Dec-17	FIRST APPEARANCE	
JM	NO	9:00 AM	SEEGERS TYTESHA	HC-17-1083	ELEANOR 0901 W	19-Dec-17	FIRST APPEARANCE	
JM	O	9:00 AM	BROWN, DEAUNDRE	HC-16-1559	ELMWOOD 2404 N	19-Dec-17	REVIEW	
JM	NO	9:00 AM	RENNER PROPERTIES	HC-17-1085	GIFT 1013 W	19-Dec-17	FIRST APPEARANCE	
JM	NO	9:00 AM	LYTLE JILL	HC-17-991	GIFT 1102 E	19-Dec-17	REVIEW	
JM	N	9:00 AM	COLLINS GREG/CHRISTINE	HC-17-947	GROVELAND 1104	19-Dec-17	REVIEW	
JM	O	9:00 AM	STAFFORD ANTONIO	HC-17-1084	HANSSLER 1215	19-Dec-17	FIRST APPEARANCE	
JM	NO	9:00 AM	CALBUR HOME LOANS	HC-17-869	NEBRASKA 0909 E	19-Dec-17	REVIEW	
JM	NO	9:00 AM	GUZMAN MARIA	HC-17-884	NEBRASKA 0919 W	19-Dec-17	FIRST APP/ VAC DEFAULT \$1500	
JM	NO	9:00 AM	PEORIA 45	HC-17-988	NORTHCREST 2134	19-Dec-17	REVIEW	
JM	O	9:00 AM	FORDHAM ZACH	HC-17-1086	NOWLAND 0819 W	19-Dec-17	FIRST APPEARANCE	
JM	NO	9:00 AM	BROOKS LISA/NOEL	HC-17-1087	SHERIDAN 1827	19-Dec-17	FIRST APPEARANCE	
JM	NO	9:00 AM	COTTEN REAL ESTATE LLC OF PEORIA	HC-17-564	THRUSH 0312 E	19-Dec-17	REVIEW	
JM	NO	9:00 AM	HEARTLAND SEED	HC-17-825	THRUSH 0814 W	19-Dec-17	REVIEW	
LA	NO	9:00 AM	ECCLES EDWARD	HC-17-1091	EASTON 1304	19-Dec-17	FIRST APPEARANCE	
LA	NO	9:00 AM	POMEROY WILLIAM	HC-17-1068	FOLKERS 1529	19-Dec-17	FIRST APPEARANCE	
LA	O	9:00 AM	KING MICHAEL	HC-17-915	HOWETT 2422	19-Dec-17	REVIEW	
LA	NO	9:00 AM	TROXELL RAYMOND	HC-17-1071	LINCOLN 2102	19-Dec-17	FIRST APPEARANCE	
LA	O	9:00 AM	PARRIS/ANDERSON	HC-17-992	MARQUETTE 2419	19-Dec-17	REVIEW	
LA	NO	9:00 AM	HCD PROPERTIES	HC-17-1067	MARTIN LUTHER KING 233	19-Dec-17	FIRST APPEARANCE	
LA	NO	9:00 AM	KIEFNER SCOTT	HC-17-1070	MONROE 2302	19-Dec-17	FIRST APPEARANCE	
LA	NO	9:00 AM	CJD PROPERTIES	HC-17-1069	MONTANA 3027 W	19-Dec-17	FIRST APPEARANCE	
LA	NO	9:00 AM	HARDESTY ENTERPRISES	HC-17-1072	WESTERN 1501 S	19-Dec-17	FIRST APPEARANCE	
LA	NO	9:00 AM	LINCOLN TERRACE	HC-17-1066	WISWALL 2818	19-Dec-17	FIRST APPEARANCE	
LE	O	9:00 AM	DAVISON ROBERT / PEGGY	HC-11-248	MOSS 1401 W	19-Dec-17	REVIEW (DEF PEND)	
LE	NO	9:00 AM	SANCTION COMMUNITY OUTREACH	HC-17-1029	MARTIN 1828	19-Dec-17	REVIEW	

NR	NO	9:00 AM	PHA	HC-17-1016	ADAMS 0620 APT 87	19-Dec-17	REVIEW	
NR	O	9:00 AM	EPY, LEONA	HC-17-606	ALEXANDER 633	19-Dec-17	REHEARING/DEFAULT	\$500
NR	NO	9:00 AM	CHRISTIAN FAMILY CENTER CHURCH	HC-17-1078	ARDELL 2105	19-Dec-17	FIRST APPEARANCE	
NR	O	9:00 AM	REES DAVID	HC-17-927	CLARA 0218 W	19-Dec-17	REVIEW	
NR	NO	9:00 AM	KEANE THOMAS/SARAH	HC-17-867	DELAWARE 2211	19-Dec-17	REVIEW	
NR	NO	9:00 AM	WIEBLER SUSAN	HC-171019	FAIRHOLM 0701	19-Dec-17	FIRST APPEARANCE	
NR	NO	9:00 AM	JONES, LINDA	HC-17-646	GLENDALE 1030 NE	19-Dec-17	REVIEW	
NR	NO	9:00 AM	BURROUGHS ROBERT	HC-17-829	GLENDALE 1110 NE	19-Dec-17	REVIEW/DEFAULT PEND	\$800
NR	NO	9:00 AM	MINGUS ALBERT	HC-17-860	INIDANA 1815	19-Dec-17	REVIEW	
NR	NO	9:00 AM	MCNULTY JOHN	HC-17-764	JEFFERSON 1102 NE	19-Dec-17	REVIEW	
NR	O	9:00 AM	HAZEL TAYLOR ESTATE	HC-17-1076	MACHIN 1320	19-Dec-17	FIRST APPEARANCE	
NR	NO	9:00 AM	STEPHENS RANDY/VALERIE	HC-17-978	MADISON 1408 NE	19-Dec-17	REVIEW	
NR	NO	9:00 AM	FONTANA JOSEPH	HC-17-1077	PENNSYLVANIA 0612 E	19-Dec-17	FIRST APPEARANCE	
NR	O	9:00 AM	MORENO, SILVIA & EUSEBIA	HC-16-1301	PHELPS 0602	19-Dec-17	REVIEW	
NR	NO	9:00 AM	SALEM CARLOS	HC-17-909	RUSSELL 0717	19-Dec-17	REVIEW	
NR	NO	9:00 AM	SALEM CARLOS	HC-17-908	RUSSELL 0719	19-Dec-17	REVIEW	
NR	NO	9:00 AM	CONSOLIDATED PROPERTIES	HC-17-1080	SHERIDAN 1100 N	19-Dec-17	FIRST APPEARANCE	
NR	NO	9:00 AM	CONSOLIDATED PROPERTIES	HC-17-1079	SHERIDAN 1102 N	19-Dec-17	FIRST APPEARANCE	
NR	O	9:00 AM	GIBSON LADELL	HC-17-1081	SHERIDAN 1106 N	19-Dec-17	FIRST APPEARANCE	
NR	NO	9:00 AM	CAMACHO BARTOLO/MARGARITA	HC-17-1089	SHERIDAN 1114	19-Dec-17	FIRST APPEARANCE	
NR	NO	9:00 AM	JOHNSON DANIEL	HC-17-1090	SHERIDAN 1200	19-Dec-17	FIRST APPEARANCE	
NR	NO	9:00 AM	RIDGE VICKIE/RICK	HC-17-1039	SHERIDAN 1306	19-Dec-17	REVIEW	
NR	NO	9:00 AM	SHOUMAKER JEFF	HC-17-1096	THRUSH 0400 E	19-Dec-17	FIRST APPEARANCE	
NR	NO	9:00 AM	SHORT LLC	HC-17-1073	VIRGINIA 1223 E	19-Dec-17	FIRST APPEARANCE	
RM	C	9:00 AM	PETERSEN KELLY	HC-17-302	ADAMS 0724 SW	19-Dec-17	REVIEW/VAC DEFAULT	\$16,800
RM	C	9:00 AM	HEFFERNAN JOHN	HC-17-715	KNOXVILLE 2608	19-Dec-17	DISMISS	
SCA	NU	9:00 AM	EAKLE JOHN	HC-17-554	CALIFORNIA 1613	19-Dec-17	REVIEW/DEFAULT PEND	\$19,600
SCA	NO	9:00 AM	MIDFIRST BANK	HC-17-762	MACQUEEN 716 W	19-Dec-17	REVIEW	
SCA	NO	9:00 AM	EVANS VELMA	HC-17-741	STARR 2207	19-Dec-17	REVIEW	
ST	C	9:00 AM	625 LAND TRUST	HC-17-1064	MAIN 0625	19-Dec-17	FIRST APPEARANCE	
SW	NO	9:00 AM	BALKINS INC	HC-17-779	ADAMS 1701 NE	19-Dec-17	REHEARING/DEFAULT	\$1000

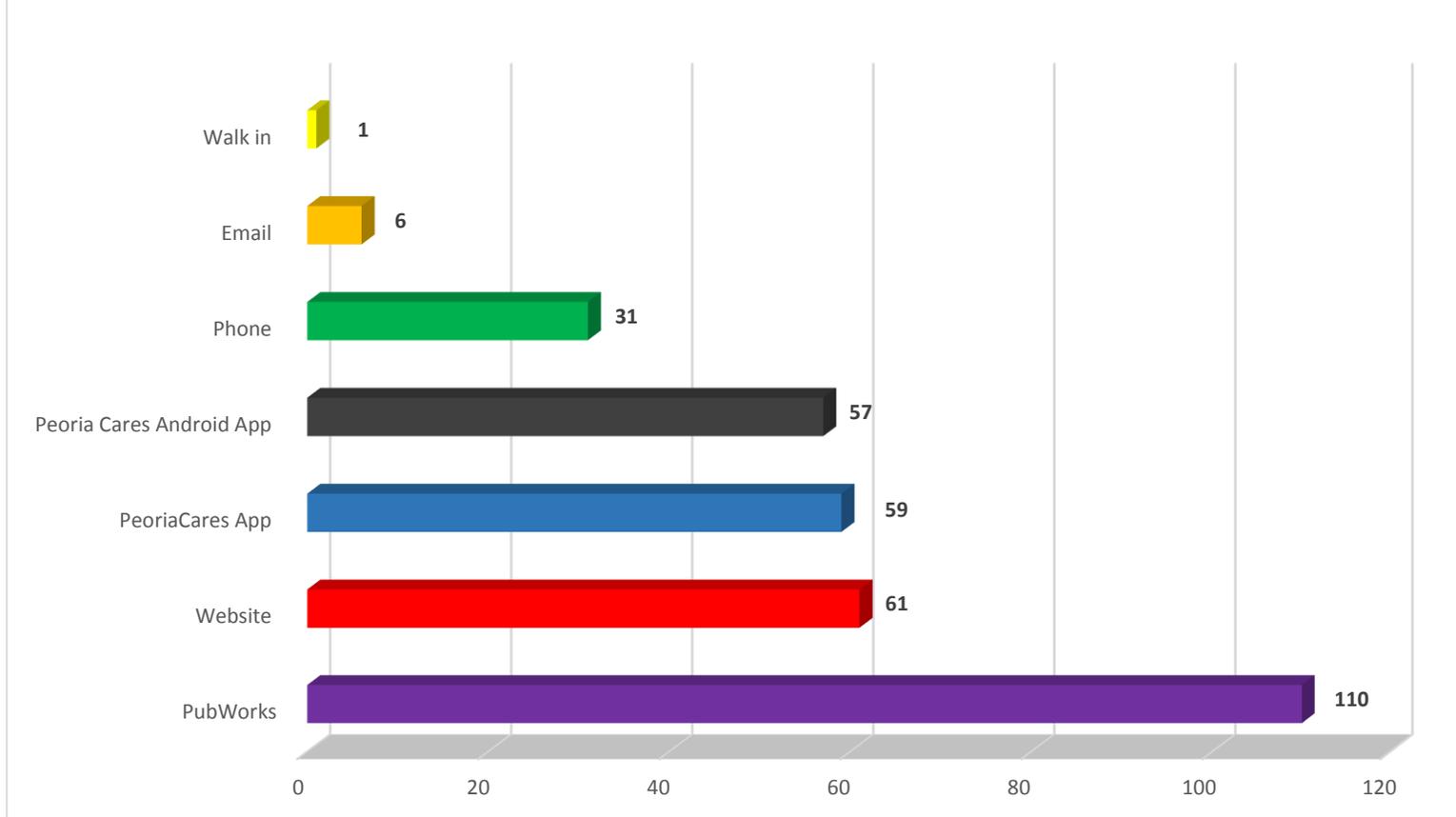
# *Peoria Cares*



## *2017 Monthly Report*

***From: The Office of the City Manager  
Presented to: City of Peoria, Mayor and Council Members  
Tuesday, December 12, 2017***

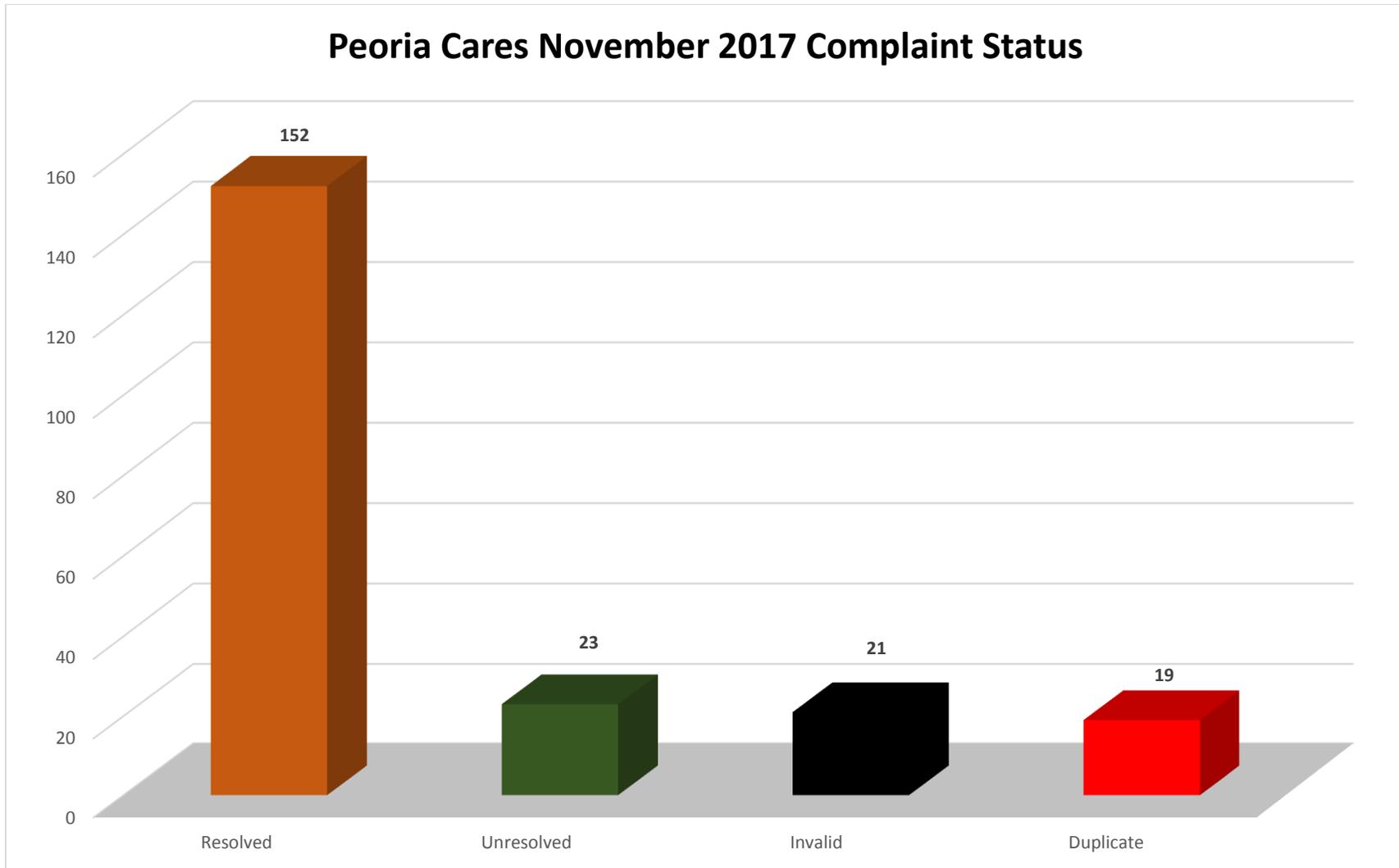
## Peoria Cares Communication Transactions During the Month of November 2017



In November, a total of 656 calls were received from the Peoria Cares phone line. There were 31 phone calls that generated a Peoria Cares case. The cases were sent to the appropriate City Department(s). Each department handled the complaint from start to finish. Every call will always receive an optimum level of customer service; during this time period, there were calls that varied in response. A few of the citizen phone calls required, research and information gathering for other assistance offered, in the Greater Peoria Tri-County Communities.



## Peoria Cares November 2017 Complaint Status



The 23 unresolved Peoria Cares complaints, will be handled in a time sensitive manner, by its respective department(s). Each month, our goal is to follow-up with all departments unresolved complaints, and to ensure we can quickly respond to citizen's needs.



# Peoria Cares November Complaints by Categories

