



OFFICE OF THE CITY MANAGER



TO: Honorable Mayor and Members of the City Council

FROM: Patrick Urich, City Manager 

DATE: September 8, 2017

SUBJECT: Issues Update

The following are issues related to the City for the weekly Issues Update. If there are additional items you believe should be included, please let me know.

City Manager's Office--City of Peoria Launches 2018 Budget Challenge

The City of Peoria has launched the 2018 Online Budget Challenge, an interactive tool that invites residents and business owners to experience the type of policy choices involved in balancing the city's budget. The Budget Challenge can be taken at www.peoria.budgetchallenge.org

The Budget Challenge will empower residents to decide how they would best allocate dollars across city services. Participants will begin with the current deficit amount and that amount will increase or decrease, depending on their spending choices. The goal of each participant will be to balance the budget. The City is facing a \$7.9 million budget deficit for 2018. Residents are encouraged to take the online challenge and provide their thoughts. The survey will be open until September 30, 2017.

The city will also host public budget discussions in the upcoming weeks. Each presentation will include an overview of the budget, the online tool and the opportunity to talk to Department Heads. Paper comment cards will be also available at each budget meeting. Residents without internet access may utilize computers at any of the Peoria Public Library locations to take the challenge. Feedback from the meetings and results of the online challenge will be presented to the City Council in preparation of their upcoming budget planning sessions.

All meetings will begin at 6 p.m.

- *Monday, September 11- ICC North, Arbor Hall, 5407 N. University Street.*
- *Thursday, September 14- Westminster Presbyterian Church, Fellowship Hall, 1420 W Moss Ave.*

Peoria Public Schools – Update from Superintendent Dr. Sharon Desmoulin-Kherat

In recent months, two issues – one on the national level and another on the state level – have highlighted facts about education for special needs children that may have caught many people by surprise. First, when discussions about the Patient Protection and Affordable Care Act dominated national news earlier this summer, many people were unaware of the role that the Medicaid Program plays in funding educational services for special needs children.

In fact, school districts nationwide depend on Medicaid to provide services to millions of students with disabilities. According to research by the School Superintendents Association (AASA), nearly 70 percent of school districts use Medicaid to pay the salaries of health care professionals who serve special education students.

The second issue dominating the attention of Illinoisans has been equitable school-funding. The new funding formula will offer school districts statewide a more level playing field. While it may have seemed that the school funding debate pitted district against district, that is certainly not the case. Particularly when delivering services to children with extraordinary special needs, school districts work hand-in-hand to help children.

For example, if you happen to drive by Rolling Acres Middle School, the site of the Peoria Public Schools Developmental Center, at dismissal time, you will see buses from many other central Illinois school districts including Dunlap, Illinois Valley Central (IVC), Elmwood and many others. In fact, the Peoria Public Schools currently serves about 50 students from nine other districts. In addition, the Peoria Public Schools employs two Deaf/Hard of Hearing teachers who serve 35 students in their home districts and one Certified Orientation and Mobility Specialist serving students with visual impairments in their home districts.

Often students come to the Peoria Public Schools because they have disabilities that are uncommon – referred to as low-incidence. Smaller school districts may be unable to meet the needs of these students. A regional program, through Mid-Central Affiliation of PPS (MCA), provides services for students with hearing loss, visual impairments and orthopedic impairments. The Developmental Center at Rolling Acres, Manual Academy and The Round at Thomas Jefferson Primary School serves students with severe/profound disabilities. Most districts are unable to meet the intense specialized needs of these children which include the services of nurses, physical therapists, occupational therapists and speech pathologists, among other specialized professionals. We also have students who travel from outside the Peoria Public Schools boundaries to attend the Life Skills program at Robert K. Jamieson School.

The services we provide special needs students often extend beyond the school year. Depending on the needs of the student, the student's home district may provide therapy during the summer. If a classroom setting is more appropriate, the students continue to attend programs in Peoria. The number of students the Peoria Public Schools serve also allows the district to host such events as Courageous Pacers and Special Olympics.

Regardless of the services provided, students' home district pays Peoria Public School tuition and provides transportation.

According to Maureen Langhof, Peoria Public Schools Special Education Director, "Providing services for the region often helps Peoria Public School students in the same programs. We can divide groups by age and ability and provide better services to all."

Issues Update
September 8, 2017

Leisa Carlberg, Special Education Coordinator agrees, "Students also thrive when they are able to see peers with similar abilities and disabilities. So many kiddos won't wear their hearing aids, but when they see their peers wear them, they don't hesitate!"

Serve Passionately,



Dr. Sharon Desmoulin-Kherat, Superintendent

Code Violation Cases

Please click on the link below for the most updated listing of upcoming cases.

<https://www.quicketsolutions.com/peoria/docket>

Development Review Board Agenda

Please see the attached agenda.

Downtown Advisory Commission Cancellation

Please see the attached notice.

Emergency Communications Center Monthly Reports

Please see the attached report.

Historic Preservation Commission Agenda

Please see the attached agenda.

Housing Court Cases

Please see the attached court cases for September 12.

PEORIA POLICE DEPARTMENT



FOR IMMEDIATE RELEASE

September 6, 2017

For More Information: Contact Officer Amy Dotson – PIO – 309-494-8320

ILLINOIS VALLEY STRIDERS 1/2 MARATHON

The Illinois Valley Striders will hold their annual ½ Marathon race on Sunday, September 10, 2017. Staging for the event will be in lower Glen Oak Park by the statue, with the race starting at 7:45am.

Impacted intersections include (approximately 7:30 am – 11:00 am):

- Abington & Perry
- Perry & Park
- Perry & Lakeview

If you plan to travel in the above area, please allow extra time to reach your destination and be aware of increased pedestrian traffic.



OFFICE OF THE CITY MANAGER



RESCHEDULING NOTICE

DUE TO THE LACK OF AVAILABILITY OF STAFF,
THE NEXT REGULAR MEETING OF THE
DOWNTOWN ADVISORY COMMISSION,
SCHEDULED FOR SEPTEMBER 14, 2017
HAS BEEN RESCHEDULED FOR THURSDAY,
SEPTEMBER 21, 2017 AT 4 P.M.,
LOCATION TO BE DETERMINED.

AN AGENDA WILL BE POSTED IN ADVANCE OF THE
RESCHEDULED MEETING.



DEVELOPMENT REVIEW BOARD AGENDA

Plans Distributed: September 6, 2017
 Comments Due: September 13, 2017

Building/Projects this Week

17-1319	1108 W GLEN AVE 14-20-401-016	COMMERCIAL ALTERATIONS – CALT	Interior Remodel, Restaurant – Cracked Pepper – Council District 3 – RM/ST
17-1323	1001 W MAIN ST 18-04-376-066	COMMERCIAL ALTERATIONS – CALT	Interior Remodel, First Floor – Illinois Medical Center – Council District 1 – SW/LA
17-1329	4401 4405 N STERLING AVE 14-19-379-005	NEW COMMERCIAL – NCOM	New Commercial, Restaurant – Portillo’s – Council District 4 – BD/JN
17-1332	400 E WAR MEMORIAL DR 14-28-426-001	SIGNS – SIGN	New Monument Sign – Peoria Public Schools – Council District 3 – RM/ST
Project 17-151	824 W MOSS AVE 18-08-226-023, -024	PZ COMMISSION – SPECIAL USE/REZONE	Special Use and Rezone, Townhomes – Brownstones on Moss – Council District 2 – KS
Project 17-152	8400 N ORANGE PRAIRIE RD 13-02-300-006, -007, -008, -009, -010, and -011	PZ COMMISSION – ANNEXATION – PCAN	Second Amendment to Annexation Agreement for Signage – Louisville Slugger Sports Complex – Council District 5 – LA

Building Permits Issued

Commercial		Residential	
New Commercial	1	New Single-Family Dwelling	-
Commercial Alteration	2	New Deck	1
Commercial Demolition	-	Residential Demolition	1
Electrical	1	Electrical	33
HVAC	-	HVAC	-
Plumbing	1	Plumbing	1

Certificates of Occupancy Issued

Address/Location	Business Name	Date Issued	CD
733 SW Washington Street	Winkler Artist Studio	09/06/2017	1

FOR YOUR INFORMATION ONLY

The following information was provided by the **Community Development Department** and the **Peoria City/County Health Department**. This section is not intended for your review; the intent is to provide additional information.

Community Development Department

Total Construction Value YTD	\$ 39,094,903.00
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Community Development Department

Address/Location	Project Type	Information Update	CD
824 W Moss Avenue	Historic Preservation Commission	Public Hearing on 09/27/2017	2

	Council District 1	Council Districts 2	Council District 3	Council Districts 4 and 5
Planning Inspector	Leah Allison	Kimberly Smith	Shannon Techie	Josh Naven
Phone	494-8667	494-8612	494-8649	494-8657
E-mail	lallison@peoriagov.org	kismith@peoriagov.org	stechie@peoriagov.org	jnaven@peoriagov.org
Building Inspector	Scot Wolf	Chris Frank	Chris Frank	Bill Dodd
Phone	494-8628	494-8633	494-8633	494-8653
E-mail	swolf@peoriagov.org	cfrank@peoriagov.org	cfrank@peoriagov.org	wdodd@peoriagov.org
		Roberto Medina	Roberto Medina	Dan Moran
		494-8623	494-8623	494-8629
		rmedina@peoriagov.org	rmedina@peoriagov.org	dmoran@peoriagov.org

**Emergency
Communications
Center**



**Monthly Report
August 2017**

**Peoria
9-1-1**

CITY OF PEORIA
EMERGENCY COMMUNICATIONS CENTER 2017 ANNUAL REPORT

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL	2016 Totals
Landbased 9-1-1 Calls	2,063	2,152	2,070	2,189	2,211	1,568	2,061	2,111					16,425	26,107
Wireless 9-1-1 Calls	6,241	5,981	6,519	7,047	7,661	8,180	7,479	7,070					56,178	89,797
Text To 9-1-1 Calls	30	36	12	21	20	21	28	21					189	
TOTAL 9-1-1 CALLS	8,334	8,169	8,601	9,257	9,892	9,769	9,568	9,202	0	0	0	0	72,792	115,904
Peoria Police Incoming Calls	6,994	6,538	7,745	8,467	9,253	9,079	9,542	9,579					67,197	98,234
Sheriff's Police Incoming Calls	2,161	1,929	2,187	2,487	2,859	2,705	2,808	2,612					19,748	30,831
TOTAL POLICE INCOMING CALLS	9,155	8,467	9,932	10,954	12,112	11,784	12,350	12,191	0	0	0	0	86,945	129,065
Volunteer Fire/EMS toll free calls	17	27	39	32	20	18	12	22					187	275
Peoria Fire Incoming Calls	457	445	496	566	590	623	704	793					4,674	7,563
TOTAL FIRE INCOMING CALLS	474	472	535	598	610	641	716	815	0	0	0	0	4,861	7,838
Operator Assist Calls/Alarm Calls	892	734	877	878	948	1,072	1,006	873					7,280	11,261
Ambulance Incoming Calls	281	245	237	255	242	257	260	259					2,036	3,157
ECC Supervisor Incoming Calls	601	593	602	614	640	612	611	556					4,829	8,488
Richwoods Dispatcher Incoming Calls	52	50	67	43	73	45	73	70					473	802
Downtown Dispatcher Incoming Calls	42	35	40	37	50	38	44	43					329	548
Prep 2 Dispatcher Incoming Calls	557	535	679	658	717	580	662	694					5,082	7,473
C-MED Dispatcher Incoming Calls	32	39	41	38	35	27	22	33					267	388
County Sheriff Dispatcher Incoming Calls	29	32	46	48	40	33	50	39					317	540
Fire Dispatcher Incoming Calls	57	52	67	74	65	89	87	62					553	898
OverFlow Dispatcher Incoming Calls	9	4	5	9	6	7	8	4					52	186
Call Taker Incoming Calls	1	0	9	1	0	0	0	3					14	22
TOTAL INCOMING EXTENSION CALLS	1,380	1,340	1,556	1,522	1,626	1,431	1,557	1,504	0	0	0	0	11,916	19,345
TOTAL OUTGOING EXTENSION CALLS	5,089	4,543	4,811	5,222	5,495	5,696	5,785	5,638					42,279	65,548
Peoria Police Dispatches/On view	7,370	7,233	7,986	8,910	9,742	9,312	9,383	9,432					69,368	100,541
Peoria County Sheriff Dispatches/On view	2,501	2,322	2,318	2,347	2,498	2,635	2,494	2,469					19,584	30,470
TOTAL POLICE DISPATCHES/ON VIEW	9,871	9,555	10,304	11,257	12,240	11,947	11,877	11,901	0	0	0	0	88,952	131,011
Air National Guard Fire Dispatches	2	5	6	5	5	7	1	1					32	44
Akron-Princeville Fire Dispatches	18	16	21	22	17	19	17	17					147	228
Brimfield Fire Dispatches	32	31	34	34	42	27	31	24					255	412
Dunlap Fire Dispatches	28	35	25	26	37	29	36	35					251	409
Elmwood Fire Dispatches	11	14	13	8	9	10	13	8					86	123
Limestone Fire Dispatches	139	98	101	119	122	137	127	118					961	1,383
Logan-Trivoli Fire Dispatches	28	31	52	32	35	31	38	27					274	391
Peoria Fire Dispatches	1,630	1,497	1,518	1,578	1,618	1,607	1,728	1,770					12,946	19,736
Timber-Hollis Fire Dispatches	29	28	19	15	41	19	23	26					200	307
Tuscarora Fire Dispatches	1	3	7	5	8	2	4	7					37	37
West Peoria Fire Dispatches	52	39	41	55	56	57	52	49					401	546
MABAS Fire Calls	0	3	8	7	8	5	5	3					39	30
TOTAL FIRE DISPATCHES	1,970	1,800	1,845	1,906	1,998	1,950	2,075	2,085	0	0	0	0	15,629	23,646
AMT Ambulance Dispatches	1,336	1,317	1,374	1,435	1,404	1,427	1,430	1,544					11,267	15,094
APA Ambulance Dispatches	15	11	13	17	10	12	12	15					105	195
BYE Ambulance Dispatches	51	38	50	46	43	48	39	34					349	541
TOTAL AMBULANCE DISPATCHES	1,402	1,366	1,437	1,498	1,457	1,487	1,481	1,593	0	0	0	0	11,721	14,682
Peoria County Coroner Incoming Calls	217	222	240	201	209	166	217	195					1,667	2,158
Community Messaging System Call-outs	12	15	17	10	37	13	12	18					134	185
Telephone Trouble Reports Completed	3	0	0	0	1	0	0	2					6	4
ETSB Equipment Trouble Reported	3	1	2	2	3	0	0	0					11	38
Citizen Concerns	1	0	0	1	2	2	2	2					10	12
CD Requests from State's Attorney's Office	9	30	15	25	17	30	20	26					172	138
CD Requests from FOI / Subpoena	1	0	0	3	2	2	5	1					14	57
CD Requests from Inner Departmental	8	7	15	4	4	5	6	3					52	63
Total Number of CD Requests	18	37	30	32	23	37	31	30	0	0	0	0	238	258
ILEAS Call Outs	0	0	0	0	0	0	0	0					0	1
JULIE Dig	53	31	37	53	38	41	66	53					372	542

Yearly Summary

	Number of Calls	Dispatch Response Time	Police Response Time	Total Time	
PEORIA POLICE					
Urgent	22687.3	2.40	4.00	6.28	
Routine	22172	23.36	6.11	29.48	
Backlog	1579	36.48	7.06	43.55	
PEORIA COUNTY SHERIFF					
Urgent	3375	2.61	7.46	10.07	
Routine	4883	18.01	9.28	27.30	
Backlog	428	84.45	14.01	98.47	
	Number of Calls	Dispatch Response Time	Fire Response Time	Total Time	Average Turnout Time
PEORIA FIRE	12858	0.90	4.23	5.14	1.43

City of Peoria
Emergency Communications Center

Police Department
Urgent Calls for Service
By Police District

	Police District	VALLEY							BLUFF			RICHWOODS							Total Calls	Total Minutes	Calls	Average
		1	2	4	5	6	8	12	3	10	11	13	14	15	16	17	18	19				
January 2017	Number of Calls	93	126	331	180	51	216	82	113	336	231	181	88	63	216	6	106	126	2545			(total min/total calls)
	Exceptions																		0			
	Dispatch Response Time	1.9	1.4	2.0	1.2	2.0	2.9	1.8	1.9	2.2	1.9	1.6	2.0	2.8	2.5	0.5	1.1	1.5	4990.5	2545	1.96	
	Police Response Time	2.8	3.9	3.4	3.3	3.0	3.4	4.1	3.8	3.3	3.4	4.4	5.1	5.0	6.3	12.2	4.2	6.3	10251.6	2545	4.03	
	Total time	4.7	5.3	5.4	4.5	5.0	6.3	5.9	5.7	5.5	5.3	6.0	7.1	7.8	8.8	12.7	5.3	7.8	15242.1	2545	5.99	
February 2017	Number of Calls	75	123	300	168	53	166	80	13	293	199	201	78	57	179	8	90	112	2183.3			(total min/total calls)
	Exceptions																		0			
	Dispatch Response Time	2.5	2.1	1.9	1.5	1.4	1.5	1.5	1.2	3.1	2.2	2.3	2.9	2.0	2.0	5.8	1.3	1.7	4573.0	2183.3	2.09	
	Police Response Time	2.3	3.6	3.2	3.0	3.0	3.6	4.6	3.7	3.5	4.0	4.6	4.7	5.0	5.8	10.9	4.2	6.6	8849.0	2183.3	4.05	
	Total time	4.8	5.7	5.1	4.5	4.4	5.1	6.1	4.9	6.6	6.2	6.9	7.6	7.0	7.8	16.7	5.5	8.3	13422.0	2183.3	6.15	
March 2017	Number of Calls	136	151	352	204	57	184	83	128	331	234	193	86	64	192	17	115	119	2646			(total min/total calls)
	Exceptions																		0			
	Dispatch Response Time	1.9	2.0	2.8	1.6	1.6	1.4	3.5	1.7	2.5	2.5	1.9	1.4	1.3	2.4	2.0	1.5	2.2	5641.2	2646	2.13	
	Police Response Time	2.5	3.6	3.6	3.2	3.0	3.3	4.4	3.5	3.7	4.0	4.6	4.1	1.9	5.5	9.9	4.1	6.5	10387.0	2646	3.93	
	Total time	4.4	5.6	6.4	4.8	4.6	4.7	7.9	5.2	6.2	6.5	6.5	5.5	3.2	7.9	11.9	5.6	8.7	16028.2	2646	6.06	
April 2017	Number of Calls	126	125	423	189	60	208	108	139	407	277	223	87	88	213	14	116	115	2918			(total min/total calls)
	Exceptions																		0			
	Dispatch Response Time	1.2	2.3	1.5	3.1	4.5	1.5	3.8	1.8	1.9	2.1	1.8	1.1	2.8	2.1	2.3	2.6	2.0	6011.3	2918	2.06	
	Police Response Time	2.7	3.7	3.4	3.3	3.4	3.1	5.1	3.6	3.2	3.8	4.8	4.2	5.1	5.7	9.7	4.6	6.4	11623.7	2918	3.98	
	Total time	3.9	6.0	4.9	6.4	7.9	4.6	8.9	5.4	5.1	5.9	6.6	5.3	7.9	7.8	12.0	7.2	8.4	17635.0	2918	6.04	
May 2017	Number of Calls	136	150	452	256	75	190	143	139	436	288	229	102	87	216	6	107	138	3150			(total min/total calls)
	Exceptions																		0			
	Dispatch Response Time	1.8	2.1	2.5	2.7	1.6	3.3	6.2	3.0	2.0	2.4	2.0	3.1	2.5	2.0	1.6	1.9	2.5	7976.4	3150	2.53	
	Police Response Time	2.9	3.6	3.4	3.2	2.8	3.5	4.1	3.4	3.4	3.9	4.6	5.8	4.7	6.2	12.2	4.0	6.4	12607.4	3150	4.00	
	Total time	4.7	5.7	5.9	5.9	4.4	10.3	6.4	5.4	6.3	6.6	8.9	7.2	8.2	13.8	5.9	8.9	20583.8	3150	6.53		
June 2017	Number of Calls	92	174	433	26	54	225	122	144	454	321	243	88	71	249	8	132	125	2961			(total min/total calls)
	Exceptions																		0			
	Dispatch Response Time	2.8	2.3	2.0	3.7	1.5	2.3	2.4	1.9	2.1	2.3	2.0	1.9	2.6	3.0	5.0	2.7	1.9	6695.3	2961	2.26	
	Police Response Time	2.3	3.5	3.6	3.0	3.6	3.2	4.8	3.5	3.4	4.0	4.4	4.5	4.9	5.9	10.2	4.7	6.0	12023.2	2961	4.06	
	Total time	5.1	5.8	5.6	6.7	5.1	5.5	7.2	5.4	5.5	6.3	6.4	6.4	7.5	8.9	15.2	7.4	7.9	18718.5	2961	6.32	
July 2017	Number of Calls	133	133	504	242	54	282	122	130	386	292	237	92	91	201	6	121	119	3145			(total min/total calls)
	Exceptions																		0			
	Dispatch Response Time	2.2	2.1	6.3	2.9	3.0	1.7	4.4	2.0	2.0	2.1	2.5	2.6	3.1	2.5	3.0	3.4	2.7	9639.3	3145	3.06	
	Police Response Time	3.0	3.2	3.5	3.5	3.7	3.3	4.4	3.3	3.0	3.6	5.0	4.4	5.0	6.0	10.0	5.0	6.2	12394.6	3145	3.94	
	Total time	5.2	5.3	9.8	6.4	6.7	5.0	8.8	5.3	5.0	5.7	7.5	7.0	8.1	8.5	13.0	8.4	8.9	22033.9	3145	7.01	

Urgent-3 min or less
Routine-30 min or less
Backlog-60 min or less

This report does not include on-view incidents.

City of Peoria
Emergency Communications Center

Police Department
Urgent Calls for Service
By Police District

August 2017	Police District	VALLEY							BLUFF			RICHWOODS						Total Calls	Total Minutes	Calls	Average	
		1	2	4	5	6	8	12	3	10	11	13	14	15	16	17	18					19
	Number of Calls	124	151	446	200	73	248	132	141	422	313	235	95	90	214	4	106	145	3139			(total min/total calls)
	Exceptions																		0			
	Dispatch Response Time	1.9	1.8	2.7	1.5	1.6	2.0	2.3	2.1	2.1	1.8	1.9	2.8	2.1	3.0	1.3	2.9	2.3	6863.3	3139	2.19	
	Police Response Time	2.7	3.8	3.5	3.4	2.9	3.7	4.9	3.8	3.1	3.5	4.7	4.4	4.8	6.0	9.0	3.9	6.5	12495.6	3139	3.98	
	Total time	4.6	5.6	6.2	4.9	4.5	5.7	7.2	5.9	5.2	5.3	6.6	7.2	6.9	9.0	10.3	6.8	8.8	19358.9	3139	6.17	
YEAR TO DATE TOTALS AND AVERAGES																						
	Total Number of Calls								22687.3													
	Total Number of Exceptions								0.0													
	Average Dispatch Response Time								2.40													
	Average Police Response Time								4.00													
	Average Total Time								6.28													

City of Peoria
Emergency Communications Center

Police Department
Routine Calls for Service
By Police District

	Police District	VALLEY							BLUFF			RICHWOODS							Total Calls	Total Minutes	Calls	Average
		1	2	4	5	6	8	12	3	10	11	13	14	15	16	17	18	19				
January 2017	Number of Calls	72	150	267	121	82	113	107	99	255	205	178	88	107	217	3	108	102	2274			(total min/total calls)
	Exceptions																		0			
	Dispatch Response Time	26.0	18.8	14.6	20.0	18.8	16.3	25.6	24.4	23.0	22.9	20.8	14.8	16.4	20.0	5.0	14.1	19.8	44765.0	2274	19.69	
	Police Response Time	6.1	6.8	4.9	4.2	5.1	5.7	7.4	6.2	5.4	6.6	7.0	8.0	6.5	9.1	11.7	8.1	8.9	14911.5	2274	6.56	
	Total time	32.1	25.6	19.5	24.2	23.9	22.0	33.0	30.6	28.4	29.5	27.8	22.8	22.9	29.1	16.7	22.2	28.7	59676.5	2274	26.24	
February 2017	Number of Calls	71	142	223	104	84	109	96	1.4	297	243	163	83	67	179	7	117	99	2085.4			(total min/total calls)
	Exceptions																		0			
	Dispatch Response Time	16.9	20.6	15.6	21.6	18.8	22.1	19.9	12.0	29.3	25.8	16.9	13.8	11.9	18.1	17.3	14.6	9.9	41483.8	2085.4	19.89	
	Police Response Time	5.0	6.1	5.1	5.0	5.5	5.8	5.7	5.4	5.3	5.3	6.6	6.8	6.7	8.6	10.0	7.1	8.4	12750.3	2085.4	6.11	
	Total time	21.9	26.7	20.7	26.6	24.3	27.9	25.6	17.4	34.6	31.1	23.5	20.6	18.6	26.7	27.3	21.7	18.3	54234.1	2085.4	26.01	
March 2017	Number of Calls	96	218	255	159	94	131	100	125	284	228	197	129	110	195	9	134	120	2584			(total min/total calls)
	Exceptions																		0			
	Dispatch Response Time	20.1	23.9	15.8	24.7	21.2	19.5	19.2	16.5	26.3	22.4	16.4	17.9	16.2	21.9	30.5	19.3	18.1	52827.4	2584	20.44	
	Police Response Time	4.2	7.6	5.8	4.3	6.1	5.1	7.1	6.2	4.9	5.5	6.8	8.2	7.0	8.8	14.1	7.2	8.4	16577.9	2584	6.42	
	Total time	24.3	31.5	21.6	29.0	27.3	24.6	26.3	22.7	31.2	27.9	23.2	26.1	23.2	30.7	44.6	26.5	26.5	69405.3	2584	26.86	
April 2017	Number of Calls	74	189	312	149	105	154	123	130	382	297	202	120	99	204	6	149	147	2842			(total min/total calls)
	Exceptions																		0			
	Dispatch Response Time	21.7	30.8	19.0	30.8	29.9	20.9	24.0	26.8	31.9	32.3	16.6	18.3	20.3	26.2	13.7	21.4	23.0	72072.7	2842	25.36	
	Police Response Time	4.3	5.6	5.2	4.4	6.4	5.6	6.0	5.4	5.0	5.8	6.0	6.5	6.6	8.1	12.0	5.8	8.7	16774.5	2842	5.90	
	Total time	26.0	36.4	24.2	35.2	36.3	30.0	32.2	36.9	38.1	22.6	24.8	26.9	34.3	25.7	27.2	31.7		88847.2	2842	31.26	
May 2017	Number of Calls	76	198	362	180	108	187	194	161	423	334	225	139	125	224	2	183	156	3277			(total min/total calls)
	Exceptions																		0			
	Dispatch Response Time	25.3	25.4	21.6	29.1	25.6	23.4	28.4	25.2	34.8	30.0	19.4	27.0	20.3	24.3	1.0	21.2	24.6	85274.9	3277	26.02	
	Police Response Time	4.8	5.4	5.5	4.5	5.7	5.7	5.6	5.2	4.6	5.0	6.2	7.2	7.2	8.0	12.0	6.7	7.9	19026.2	3277	5.81	
	Total time	30.1	30.8		33.6	31.3	34.0	30.4	39.4	35.0	25.6	34.2	27.5	32.3	13.0	27.9	32.5		104301.1	3277	31.83	
June 2017	Number of Calls	87	218	322	184	111	174	138	132	434	306	194	148	99	221	6	136	147	3057			(total min/total calls)
	Exceptions																		0			
	Dispatch Response Time	20.0	22.5	18.0	24.3	27.3	24.2	23.5	19.9	33.5	31.9	24.2	16.9	25.6	20.9	24.7	22.8	20.3	74905.9	3057	24.50	
	Police Response Time	5.4	5.6	5.0	4.3	6.6	5.7	5.7	4.9	5.0	6.0	6.0	7.1	6.9	8.0	10.4	7.0	9.0	18258.9	3057	5.97	
	Total time	25.4	28.1		28.6	33.9	29.2	24.8	38.5	37.9	30.2	24.0	32.5	28.9	35.1	29.8	29.3		93164.8	3057	30.48	
July 2017	Number of Calls	84	188	281	156	89	185	158	117	392	299	198	150	96	199	8	182	164	2946			(total min/total calls)
	Exceptions																		0			
	Dispatch Response Time	20.2	26.1	22.3	26.3	32.0	26.9	28.6	19.8	23.9	25.5	28.8	23.0	27.2	27.1	25.5	24.8	25.9	74747.6	2946	25.37	
	Police Response Time	5.2	5.2	4.7	4.7	6.3	5.0	7.0	6.0	5.0	5.7	6.2	6.7	7.3	8.0	13.2	7.0	8.1	17659.7	2946	5.99	
	Total time	25.4	31.3	27.0	31.0	38.3	31.9	35.6	25.8	28.9	31.2	35.0	29.7	34.5	35.1	38.7	31.8	34.0	92407.3	2946	31.37	

City of Peoria
Emergency Communications Center

Police Department
Routine Calls for Service
By Police District

August 2017	Police District	VALLEY							BLUFF			RICHWOODS							Total Calls 3107 0	Total Minutes	Calls	Average (total min/total calls)
		1	2	4	5	6	8	12	3	10	11	13	14	15	16	17	18	19				
	Number of Calls	95	211	299	142	118	208	125	128	415	303	215	125	111	299	12	133	168				
	Exceptions																					
	Dispatch Response Time	25.3	24.1	22.6	26.6	24.5	29.7	25.4	23.3	26.3	29.7	24.6	23.2	22.9	27.6	26.8	25.8	22.2	79628.7	3107	25.63	
	Police Response Time	4.1	5.2	5.5	5.1	6.2	4.8	6.9	6.3	4.3	5.8	7.4	7.2	7.5	8.4	11.3	6.8	8.5	19099.3	3107	6.15	
	Total time	29.4	29.3	28.1	31.7	30.7	34.5	32.3	29.6	30.6	35.5	32.0	30.4	30.4	36.0	38.1	32.6	30.7	98728.0	3107	31.78	
YEAR TO DATE TOTALS AND AVERAGES																						
	Total Number of Calls								22172													
	Total Number of Exceptions								0													
	Average Dispatch Response Time								23.36													
	Average Police Response Time								6.11													
	Average Total Time								29.48													

City of Peoria
Emergency Communications Center

Police Department
Backlog Calls for Service
By Police District

	VALLEY								BLUFF			RICHWOODS								Total Calls	Total Minutes	Calls	Average (total min/total calls)
	Police District	1	2	4	5	6	8	12	3	10	11	13	14	15	16	17	18	19					
January 2017	Number of Calls	1	2	4	5	6	8	12	3	10	11	13	14	15	16	17	18	19	125				
	Exceptions	2	31	7	8	2	5	7	6	12	11	8	5	5	8	0	3	5	0				
	Dispatch Response Time	112.5	21.8	9.2	49.6	67.0	46.2	10.3	23.7	29.9	54.6	52.5	16.4	33.4	67.9	0.0	18.3	36.8	4351.8	125	34.81		
	Police Response Time	4.0	9.3	6.7	7.3	3.0	7.2	6.3	7.6	5.1	5.5	4.0	3.6	8.5	10.0	9.5	0.0	18.3	919.0	125	7.35		
	Total time	116.5	31.1	15.9	56.9	70.0	53.4	16.6	31.3	35.0	60.1	56.5	20.0	41.9	77.9	9.5	18.3	55.1	5270.8	125	42.17		
February 2017	Number of Calls	1	2	4	5	6	8	12	3	10	11	13	14	15	16	17	18	19	129				
	Exceptions	5	27	13	4	3	5	4	4	10	11	13	6	4	9	0	4	7	0				
	Dispatch Response Time	16.2	20.2	14.6	44.5	25.7	26.0	13.0	20.0	62.1	62.2	51.1	14.6	22.0	29.3	0.0	16.0	25.2	3982.5	129	30.87		
	Police Response Time	3.5	7.7	10.8	9.3	2.7	6.4	8.8	14.3	4.2	8.0	7.5	6.7	5.3	9.0	0.0	10.3	6.3	990.7	129	7.68		
	Total time	19.7	27.9	25.4	53.8	28.4	32.4	21.8	34.3	66.3	70.2	58.6	21.3	27.3	38.3	0.0	26.3	31.5	4973.2	129	38.55		
March 2017	Number of Calls	1	2	4	5	6	8	12	3	10	11	13	14	15	16	17	18	19	126				
	Exceptions	2	24	14	5	3	6	2	12	19	15	7	3	3	7	1	1	2	0				
	Dispatch Response Time	33.5	22.5	22.4	68.4	11.7	12.2	39.5	14.0	46.4	32.0	64.0	17.0	22.0	37.6	29.0	6.0	13.0	3868.7	126	30.70		
	Police Response Time	3.0	10.5	3.7	17.0	9.7	6.0	4.5	5.4	6.6	8.5	7.0	6.7	5.0	5.1	0.0	11.0	8.0	933.4	126	7.41		
	Total time	36.5	33.0	26.1	85.4	21.4	18.2	44.0	19.4	53.0	40.5	71.0	23.7	27.0	42.7	29.0	17.0	21.0	4802.1	126	38.11		
April 2017	Number of Calls	1	2	4	5	6	8	12	3	10	11	13	14	15	16	17	18	19	166				
	Exceptions	3	30	8	8	5	8	10	6	21	20	6	3	6	10	0	8	14	0				
	Dispatch Response Time	61.0	16.3	16.4	62.6	37.6	34.0	27.7	21.2	61.6	52.2	32.8	40.3	7.8	83.5	0.0	11.6	52.3	6530.3	166	39.34		
	Police Response Time	5.7	9.7	12.3	5.4	10.5	9.5	4.4	5.0	4.3	7.6	6.8	5.0	8.8	7.9	0.0	5.9	10.3	1273.5	166	7.67		
	Total time	66.7	26.0	28.7	68.0	48.1	43.5	32.1	26.2	65.9	59.8	39.6	45.3	16.6	91.4	0.0	17.5	62.6	7803.8	166	47.01		
May 2017	Number of Calls	1	2	4	5	6	8	12	3	10	11	13	14	15	16	17	18	19	183				
	Exceptions	0	35	17	15	6	3	9	7	21	20	14	6	9	9	0	6	6	0				
	Dispatch Response Time	0.0	23.3	38.9	46.2	52.2	11.7	69.2	7.4	62.6	45.7	41.9	34.3	39.7	42.2	0.0	18.8	12.3	7137.4	183	39.00		
	Police Response Time	0.0	8.1	5.4	4.6	5.3	9.7	3.6	10.4	5.5	4.6	6.1	8.7	8.2	6.4	0.0	19.5	6.2	1241.1	183	6.78		
	Total time	0.0	31.4	44.3	50.8	57.5	21.4	72.8	17.8	68.1	50.3	48.0	43.0	47.9	48.6	0.0	38.3	18.5	8378.5	183	45.78		
June 2017	Number of Calls	1	2	4	5	6	8	12	3	10	11	13	14	15	16	17	18	19	290				
	Exceptions	8	23	39	7	4	8	23	15	52	43	19	2	6	21	0	7	13	0				
	Dispatch Response Time	55.8	27.5	22.6	21.3	98.3	29.3	30.9	32.9	50.4	58.1	30.3	2.0	34.3	27.7	0.0	18.8	43.3	11122.0	290	38.35		
	Police Response Time	4.0	8.6	4.3	2.0	2.7	6.4	7.6	5.8	4.4	6.2	6.5	6.0	6.7	7.6	0.0	9.1	8.6	1741.5	290	6.01		
	Total time	59.8	36.1	26.9	23.3	101.0	35.7	38.5	38.7	54.8	64.3	36.8	8.0	41.0	35.3	0.0	27.9	51.9	12863.5	290	44.36		
July 2017	Number of Calls	1	2	4	5	6	8	12	3	10	11	13	14	15	16	17	18	19	384				
	Exceptions	3	36	36	11	4	11	17	15	63	53	29	16	18	31	0	14	27	0				
	Dispatch Response Time	9.7	23.3	49.8	20.2	17.0	25.8	51.1	23.7	40.1	30.9	29.3	37.1	37.3	61.0	0.0	47.4	56.7	14823.1	384	38.60		
	Police Response Time	2.7	7.1	4.3	3.6	5.0	4.7	4.3	4.8	5.1	3.7	6.0	8.7	5.0	9.0	0.0	6.9	6.7	2152.0	384	5.60		
	Total time	12.4	30.4	54.1	23.8	22.0	30.5	55.4	28.5	45.2	34.6	35.3	45.8	42.3	70.0	0.0	54.3	63.4	16975.1	384	44.21		

Urgent-3 min or less
Routine-30 min or less
Backlog-60 min or less

This report does not include on-view incidents.

City of Peoria
Emergency Communications Center

Police Department
Backlog Calls for Service
By Police District

August 2017	VALLEY								BLUFF			RICHWOODS						Total Calls		Calls	(total min/total calls) Average
	Police District	1	2	4	5	6	8	12	3	10	11	13	14	15	16	17	18	19			
	Number of Calls	1	36	9	9	2	4	10	12	24	21	12	6	6	7	0	11	6	176		
	Exceptions																		0		
	Total Minutes																		7071.2	176	40.18
	Dispatch Response Time	29.0	23.5	39.4	79.2	62.0	47.8	36.7	17.2	66.8	15.7	39.6	17.7	47.2	80.0	0.0	56.9	42.8			
	Police Response Time	1.0	10.5	7.3	5.0	5.5	2.0	5.6	8.0	4.7	7.6	8.7	4.3	5.8	7.0	0.0	18.8	9.5	1410.9	176	8.02
	Total time	30.0	34.0	46.7	84.2	67.5	49.8	42.3	25.2	71.5	23.3	48.3	22.0	53.0	87.0	0.0	75.7	52.3	8482.1	176	48.19
YEAR TO DATE TOTALS AND AVERAGES																					
	Total Number of Calls																	1579			
	Total Number of Exceptions																	0.0			
	Average Dispatch Response Time																	36.48			
	Average Police Response Time																	7.06			
	Average Total Time																	43.55			

City of Peoria
Emergency Communications Center

Peoria Fire Department
Fire Calls for Service
By Fire Map

Month	Fire Map	VALLEY				BLUFF			RICHWOODS					Total Calls	(total min/total calls)		
		100-199	200-299	400-499	1200-1299	300-399	1000-1099	1100-1199	1300-1399	1500-1599	1600-1699	1900-1999	2000-2099		Total Minutes	Calls	Average
January 2017	Number of Calls	249	122	241	76	139	157	102	215	54	143	72	43	1613			
	Dispatch Response Time	0.6	0.5	0.5	0.3	0.7	0.9	0.7	0.7	0.6	0.6	2.0	1.1	1123.7	1613	0.70	
	Fire Response Time	3.5	3.9	4.2	5.4	3.6	4.7	4.4	4.2	5.0	4.6	6.0	5.7	6964.9	1613	4.32	
	Total time	4.1	4.4	4.7	5.7	4.3	5.6	5.1	4.9	5.6	5.2	8.0	6.8	8088.6	1613	5.01	
February 2017	Number of Calls	242	133	215	81	108	145	88	181	42	159	67	26	1487			
	Dispatch Response Time	0.8	1.0	0.6	0.3	0.9	0.7	2.1	0.8	1.2	0.7	0.5	0.2	1208.6	1487	0.81	
	Fire Response Time	3.3	3.9	3.8	5.3	3.9	4.5	4.3	4.4	5.0	4.6	5.8	5.7	6290.3	1487	4.23	
	Total time	4.1	4.9	4.4	5.6	4.8	5.2	6.4	5.2	6.2	5.3	6.3	5.9	7498.9	1487	5.04	
March 2017	Number of Calls	284	125	208	58	117	123	103	196	34	139	75	34	1496			
	Dispatch Response Time	1.1	0.8	1.2	0.3	0.8	1.3	1.0	0.5	0.8	0.7	1.3	0.6	1376.3	1496	0.92	
	Fire Response Time	3.4	4.0	4.0	4.9	4.0	4.2	4.1	4.2	4.9	4.6	5.3	6.6	6239.8	1496	4.17	
	Total time	4.5	4.8	5.2	5.2	4.8	5.5	5.1	4.7	5.7	5.3	6.6	7.2	7616.1	1496	5.09	
April 2017	Number of Calls	255	108	239	74	137	143	120	191	47	158	76	31	1579			
	Dispatch Response Time	0.5	1.1	0.7	0.5	0.7	1.9	1.3	0.9	0.8	0.8	0.5	0.4	1360.5	1579	0.86	
	Fire Response Time	3.4	3.9	3.9	5.5	3.8	4.2	4.0	4.4	4.9	4.6	6.2	5.1	6655.3	1579	4.21	
	Total time	3.9	5.0	4.6	6.0	4.5	6.1	5.3	5.3	5.7	5.4	6.7	5.5	8015.8	1579	5.08	
May 2017	Number of Calls	258	111	235	79	117	156	97	222	62	148	85	39	1609			
	Dispatch Response Time	1.2	0.5	0.6	1.2	0.8	1.1	1.0	0.8	0.9	0.9	1.8	3.2	1607.5	1609	1.00	
	Fire Response Time	3.4	4.2	3.9	5.2	4.1	4.5	4.1	4.3	4.7	4.5	5.9	5.2	6866.4	1609	4.27	
	Total time	4.6	4.7	4.5	6.4	4.9	5.6	5.1	5.1	5.6	5.4	7.7	8.4	8473.9	1609	5.27	
June 2017	Number of Calls	275	102	227	73	117	167	130	204	52	128	77	48	1600			
	Dispatch Response Time	0.7	0.7	1.1	0.6	1.1	1.4	1.3	0.9	0.8	0.8	0.6	1.1	1515.5	1600	0.95	
	Fire Response Time	3.7	4.0	4.2	5.1	4.1	4.2	4.3	4.3	5.0	4.5	5.7	6.6	6960.2	1600	4.35	
	Total time	4.4	4.7	5.3	5.7	5.2	5.6	5.6	5.2	5.8	5.3	6.3	7.7	8475.7	1600	5.30	
July 2017	Number of Calls	307	138	268	68	122	153	121	210	39	133	113	44	1716			
	Dispatch Response Time	0.9	1.1	0.9	1.8	1.0	0.6	2.3	1.0	0.9	1.1	0.4	0.5	1742.4	1716	1.02	
	Fire Response Time	3.4	4.1	4.1	5.1	3.8	4.2	4.0	4.3	4.2	4.6	5.8	5.9	7239.0	1716	4.22	
	Total time	4.3	5.2	5.0	6.9	4.8	4.8	6.3	5.3	5.1	5.7	6.2	6.4	8981.4	1716	5.23	

City of Peoria
Emergency Communications Center

Peoria Fire Department
Fire Calls for Service
By Fire Map

August 2017	Fire Map	VALLEY				BLUFF			RICHWOODS					Total Calls	Total Minutes	Calls	Average <small>(total min/total calls)</small>
		100-199	200-299	400-499	1200-1299	300-399	1000-1099	1100-1199	1300-1399	1500-1599	1600-1699	1900-1999	2000-2099				
	Number of Calls	320	131	247	84	155	166	129	229	43	144	84	26	1758			
	Dispatch Response Time	0.6	0.8	1.2	0.9	1.5	1.0	0.8	0.5	0.5	1.2	2.3	0.3	1680.3	1758	0.96	
	Fire Response Time	3.4	3.7	4.0	5.3	3.7	4.3	4.2	4.1	5.0	4.6	5.5	5.2	7248.5	1758	4.12	
	Total time	4.0	4.5	5.2	6.2	5.2	5.3	5.0	4.6	5.5	5.8	7.8	5.5	8928.8	1758	5.08	
YEAR TO DATE TOTALS AND AVERAGES																	
														Total Number of Calls		12858	
														Average Dispatch Response Time		0.90	
														Average Fire Response Time		4.23	
														Average Total Time		5.14	

Peoria Fire Department
Average Turn-Out Time for Each Apparatus

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Yearly Average
B1	1.5	1.4	1.4	1.4	1.4	1.4	1.4	1.5					1.43
E1	1.4	1.4	1.4	1.3	1.3	1.3	1.5	1.4					1.38
R1	1.5	1.4	1.3	1.4	1.3	1.4	1.3	1.3					1.36
T1	1.7	1.6	1.4	1.4	1.6	1.5	1.8	1.6					1.58
E10	1.4	1.4	1.4	1.3	1.3	1.4	1.4	1.2					1.35
E12	1.5	1.5	1.5	1.4	1.6	1.6	1.6	1.7					1.55
E13	1.3	1.3	1.3	1.2	1.2	1.4	1.3	1.3					1.29
T14	1.5	1.5	1.5	1.5	1.6	1.4	1.5	1.5					1.50
E15	1.5	1.6	1.6	1.6	1.5	1.7	1.5	1.5					1.56
E16	1.4	1.5	1.4	1.4	1.3	1.4	1.4	1.4					1.40
E19	1.5	1.5	1.4	1.5	1.5	1.4	1.5	1.4					1.46
E2	1.4	1.5	1.5	1.6	1.5	1.6	1.6	1.5					1.53
R2	1.5	1.3	1.4	1.3	1.3	1.4	1.4	1.3					1.36
E20	1.6	1.5	1.6	1.7	1.5	1.5	1.6	1.5					1.56
B3	1.4	1.4	1.5	1.4	1.5	1.4	1.6	1.5					1.46
E3	1.3	1.3	1.3	1.2	1.3	1.4	1.3	1.3					1.30
T3	1.3	1.5	1.3	1.3	1.5	1.4	1.6	1.4					1.41
E4	1.4	1.4	1.5	1.3	1.4	1.5	1.5	1.5					1.44
T4	1.3	1.6	1.1	1.2	1.1	1.2	1.2	1.1					1.23
												Department Average	1.43

City of Peoria
 Emergency Communications Center
 Peoria County Sheriff's Department
 Urgent calls for service by district

	County District	700	710	711	712	713	714	715	716	717	718	726	Other	Total Calls		
January 2017	Number of Calls	2	5	8	2	83	91	40	14	26	32	98		401		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	4.0	1.4	1.2	1.0	2.2	3.5	3.3	1.4	1.6	1.7	1.9		961.5	401	2.40
	Police Response Time	15.0	17.3	7.5	12.0	7.9	8.2	12.1	8.3	4.4	8.5	3.2		2902.6	401	7.24
	Total time	19.0	18.7	8.7	13.0	10.1	11.7	15.4	9.7	6.0	10.2	5.1		3864.1	401	9.64
February 2017	Number of Calls	5	5	4	2	91	76	48	13	17	37	102		400		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	4.3	5.8	1.7	1.0	2.7	3.8	2.2	1.9	1.3	1.6	2.7		1080.8	400	2.70
	Police Response Time	8.3	17.5	7.0	12.0	7.2	8.7	12.2	10.2	4.4	8.9	3.8		3007.3	400	7.52
	Total time	12.6	23.3	8.7	13.0	9.9	12.5	14.4	12.1	5.7	10.5	6.5		4088.1	400	10.22
March 2017	Number of Calls	5	6	7	0	80	89	35	11	22	29	80		364		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	2.8	4.8	0.8	0.0	1.8	2.5	2.2	0.4	2.6	2.2	1.2		713.3	364	1.96
	Police Response Time	0.0	14.8	5.4	0.0	8.1	8.6	12.6	11.4	3.7	8.6	3.6		2725.2	364	7.49
	Total time	2.8	19.6	6.2	0.0	9.9	11.1	14.8	11.8	6.3	10.8	4.8		3438.5	364	9.45
April 2017	Number of Calls	4	10	8	0	104	93	37	11	27	39	116		449		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	1.3	1.4	4.2		2.8	2.8	3.2	2.6	2.9	2.0	1.7		1104.9	449	2.46
	Police Response Time	6.0	14.0	6.3		7.6	6.9	12.6	11.7	3.6	7.5	3.6		3048.7	449	6.79
	Total time	7.3	15.4	10.5	0.0	10.4	9.7	15.8	14.3	6.5	9.5	5.3		4153.6	449	9.25
May 2017	Number of Calls	7	8	8	5	120	100	43	10	18	35	106		460		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	7.5	2.3	3.2	4.0	2.7	2.6	2.5	1.9	0.8	2.1	2.9		1222.3	460	2.66
	Police Response Time	3.7	18.7	5.9	14.8	7.8	8.2	12.6	10.1	4.1	9.3	4.0		3518.8	460	7.65
	Total time	11.2	21.0	9.1	18.8	10.5	10.8	15.1	12.0	4.9	11.4	6.9		4741.1	460	10.31
June 2017	Number of Calls	5	8	4	3	97	96	50	13	24	31	105		436		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	4.0	2.6	1.8	1.0	3.6	4.2	2.7	1.5	1.7	2.5	2.3		1317.7	436	3.02
	Police Response Time	5.6	19.5	8.0	10.3	8.8	7.3	13.0	5.2	5.3	10.2	4.4		3424.3	436	7.85
	Total time	9.6	22.1	9.8	11.3	12.4	11.5	15.7	6.7	7.0	12.7	6.7		4742.0	436	10.88
JULY 2017	Number of Calls	2	9	6	2	115	100	35	7	25	33	104		438		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	5.0	3.1	1.4		4.6	3.7	2.7	0.8	1.6	2.0	2.4		1401.0	438	3.20
	Police Response Time	1.5	18.4	13.8	11.0	8.1	9.3	12.9	8.0	4.2	7.2	4.4		3442.6	438	7.86
	Total time	6.5	21.5	15.2	11.0	12.7	13.0	15.6	8.8	5.8	9.2	6.8		4843.6	438	11.06

City of Peoria
 Emergency Communications Center
 Peoria County Sheriff's Department
 Urgent calls for service by district

August 2017	County District	700	710	711	712	713	714	715	716	717	718	726	Other	Total Calls			
	Number of Calls	5	4	4	1	114	85	41	12	28	37	96			427		(total min/total calls)
Exceptions														0			
														Total Minutes	Calls	Average	
Dispatch Response Time	1.6	1.3	0.8	2.0	3.0	2.0	2.4	2.8	2.1	2.5	2.7			1072.9	427	2.51	
Police Response Time	3.6	16.0	4.8	12.0	7.9	7.2	11.9	8.3	5.4	9.0	4.2			3100.7	427	7.26	
Total time	5.2	17.3	5.6	14.0	10.9	9.2	14.3	11.1	7.5	11.5	6.9			4173.6	427	9.77	
YEAR TO DATE TOTALS AND AVERAGES																	
	Total Number of Calls												3375.0				
	Total Number of Exceptions												3791.6				
	Average Dispatch Response Time												2.61				
	Average Police Response Time												7.46				
	Average Total Time												10.07				

City of Peoria
Emergency Communications Center
Peoria County Sheriff's Department
Routine calls by district

Month	County District	700	710	711	712	713	714	715	716	717	718	726	Other	Total Calls	Total Minutes	Calls	Average
		Number of Calls	Exceptions	Dispatch	Response Time	Police Response	Time	Total time									
January 2017	Number of Calls	58	6	5	4	114	148	31	8	23	42	106		545			(total min/total calls)
	Exceptions													0			
	Dispatch													6428.7	545	11.80	
	Response Time	10.9	9.3	4.3	26.3	15.1	10.0	10.0	5.5	23.8	11.5	9.7					
	Police Response Time	4.7	21.8	7.0	12.0	9.7	8.3	15.2	13.9	5.0	13.9	4.9		4621.2	545	8.48	
Total time	15.6	31.1	11.3	38.3	24.8	18.3	25.2	19.4	28.8	25.4	14.6		11049.9	545	20.28		
February 2017	Number of Calls	33	5	3	0	68	146	44	11	20	38	83		451			(total min/total calls)
	Exceptions													0			
	Dispatch													5295.0	451	11.74	
	Response Time	5.6	16.8	24.0	0.0	13.0	10.4	23.4	10.0	5.2	10.4	11.0					
	Police Response Time	3.1	26.3	2.0	0.0	10.5	7.9	17.3	10.2	4.7	11.9	5.2		3958.4	451	8.78	
Total time	8.7	43.1	26.0	0.0	23.5	18.3	40.7	20.2	9.9	22.3	16.2		9253.4	451	20.52		
March 2017	Number of Calls	38	7	8	2	84	176	42	11	29	35	92		524			(total min/total calls)
	Exceptions													0			
	Dispatch													5518.6	524	10.53	
	Response Time	17.9	10.3	23.7	5.5	13.3	10.6	7.0	5.0	7.4	9.4	7.5					
	Police Response Time	1.9	17.0	6.6	15.5	11.4	8.9	16.9	7.3	4.6	9.2	4.5		4458.5	524	8.51	
Total time	19.8	27.3	30.3	21.0	24.7	19.5	23.9	12.3	12.0	18.6	12.0		9977.1	524	19.04		
April 2017	Number of Calls	48	9	11	3	121	183	52	13	34	35	115		624			(total min/total calls)
	Exceptions													0			
	Dispatch													7541.7	624	12.09	
	Response Time	10.0	2.9	13.1	13.0	15.2	12.3	11.9	8.6	9.7	13.8	10.6					
	Police Response Time	4.1	13.3	12.1	15.5	10.4	8.1	12.3	10.8	5.8	11.0	5.4		5220.0	624	8.37	
Total time	14.1	16.2	25.2	28.5	25.6	20.4	24.2	19.4	15.5	24.8	16.0		12761.7	624	20.45		
May 2017	Number of Calls	46	8	12	6	139	201	70	11	51	68	120		732			(total min/total calls)
	Exceptions													0			
	Dispatch													10629.0	732	14.52	
	Response Time	9.3	20.5	6.0	45.8	19.1	14.5	13.7	16.8	8.4	15.6	12.4					
	Police Response Time	5.8	19.0	7.8	20.3	10.2	10.2	17.4	14.5	6.7	11.2	5.1		7195.0	732	9.83	
Total time	15.1	39.5	13.8	66.1	29.3	24.7	31.1	31.3	15.1	26.8	17.5		17824.0	732	24.35		
June 2017	Number of Calls	46	11	9	5	132	200	74	18	30	47	118		690			(total min/total calls)
	Exceptions													0			
	Dispatch													9777.6	690	14.17	
	Response Time	18.9	19.2	25.9	28.8	12.8	13.1	17.9	9.5	9.0	21.9	10.3					
	Police Response Time	7.6	21.2	11.1	6.4	11.2	9.3	15.6	12.8	7.0	10.4	4.6		6679.5	690	9.68	
Total time	26.5	40.4	37.0	35.2	24.0	22.4	33.5	22.3	16.0	32.3	14.9		16457.1	690	23.85		
July 2017	Number of Calls	42	6	13	6	140	156	81	14	35	45	117		655			(total min/total calls)
	Exceptions													0			
	Dispatch													33343.4	655	50.91	
	Response Time	10.1	14.1	14.4	44.5	22.0	158.2	13.8	5.2	17.4	18.5	17.0					
	Police Response Time	6.8	20.5	9.4	15.2	11.0	9.9	17.1	12.9	7.0	12.8	5.9		6783.4	655	10.36	
Total time	16.9	34.6	23.8	59.7	33.0	168.1	30.9	18.1	24.4	31.3	22.9		40126.8	655	61.26		

City of Peoria
 Emergency Communications Center
 Peoria County Sheriff's Department
 Routine calls by district

August 2017	County District	700	710	711	712	713	714	715	716	717	718	726	Other	Total Calls	(total min/total calls)	
	Number of Calls	41	9	4	4	121	182	50	11	42	61	137		662		
	Exceptions													0		
	Dispatch Response Time	20.9	12.2	15.5	28.5	15.6	15.7	31.2	17.4	10.4	24.2	19.0		12155.1	662	18.36
	Police Response Time	6.6	23.3	12.8	19.0	11.5	9.2	15.4	18.3	6.7	13.2	7.8		6799.9	662	10.27
	Total time	27.5	35.5	28.3	47.5	27.1	24.9	46.6	35.7	17.1	37.4	26.8		18955.0	662	28.63
YEAR TO DATE TOTALS AND AVERAGES																
	Total Number of Calls												4883.0			
	Total Number of Exceptions												0			
	Average Dispatch Response Time												18.01			
	Average Police Response Time												9.28			
	Average Total Time												27.30			

City of Peoria
Emergency Communications Center
Peoria County Sheriff's Department
Backlog Calls for Service by District

	County District	700	710	711	712	713	714	715	716	717	718	726	Other	Total Calls		
January 2017	Number of Calls	13	0	1	0	5	7	2	0	0	4	2		34		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	280.6	0.0	1.0	0.0	34.2	8.0	5.0	0.0	0.0	15.5	2.0		3951.8	34	116.2
	Police Response Time	24.3	0.0	7.0	0.0	17.3	8.8	29.0	0.0	0.0	18.7	1.0		605.8	34	17.8
	Total time	304.9	0.0	8.0	0.0	51.5	16.8	34.0	0.0	0.0	34.2	3.0	0.0	4557.6	34	134.0
February 2017	Number of Calls	7	0	0	0	2	8	3	1	0	0	2		23		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	346.1	0.0	0.0	0.0	20.0	12.8	15.3	4.0	0.0	0.0	23.5		2662.0	23	115.7
	Police Response Time	21.6	0.0	0.0	0.0	25.0	9.0	20.7	11.0	0.0	0.0	5.5		357.3	23	15.5
	Total time	367.7	0.0	0.0	0.0	45.0	21.8	36.0	15.0	0.0	0.0	29.0	0.0	3019.3	23	131.3
March 2017	Number of Calls	11	1	0	0	6	7	3	1	1	2	6		38		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	198.0	115.0	0.0	0.0	13.5	30.3	17.0	9.0	33.0	1.0	3.7		2703.3	38	71.1
	Police Response Time	15.4	24.0	0.0	0.0	15.8	7.5	16.3	21.0	8.0	9.0	4.8		465.4	38	12.2
	Total time	213.4	139.0	0.0	0.0	29.3	37.8	33.3	30.0	41.0	10.0	8.5	0.0	3168.7	38	83.4
April 2017	Number of Calls	8	1	3	0	5	14	3	0	2	4	2		42		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	282.1	20.0	19.7	0.0	12.6	26.6	7.0	0.0	28.0	12.5	46.0		2990.3	42	71.2
	Police Response Time	16.1	2.0	12.0	0.0	20.3	13.9	11.0	0.0	11.5	18.0	5.5		601.9	42	14.3
	Total time	298.2	22.0	31.7	0.0	32.9	40.5	18.0	0.0	39.5	30.5	51.5	0.0	3592.2	42	85.5
May 2017	Number of Calls	10	0	3	0	17	13	4	0	7	6	7		67		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	211.7	0.0	29.3	0.0	19.1	17.0	3.3	0.0	28.0	12.3	13.4		3127.4	67	46.7
	Police Response Time	26.9	0.0	0.3	0.0	12.0	9.0	14.3	0.0	5.0	8.6	5.7		774.6	67	11.6
	Total time	238.6	0.0	29.6	0.0	31.1	26.0	17.6	0.0	33.0	20.9	19.1	0.0	3902.0	67	58.2
June 2017	Number of Calls	13	1	2	0	22	16	3	0	4	3	13		77		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	326.0	39.0	50.0	0.0	28.4	27.1	36.7	0.0	8.0	17.3	18.6		5871.2	77	76.2
	Police Response Time	33.0	23.0	7.0	0.0	9.0	7.2	19.5	0.0	5.0	13.0	5.6		969.5	77	12.6
	Total time	359.0	62.0	57.0	0.0	37.4	34.3	56.2	0.0	13.0	30.3	24.2	0.0	6840.7	77	88.8
July 2017	Number of Calls	6	3	5	0	30	18	9	1	4	3	22		101		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	163.8	19.3	61.2	0.0	33.8	38.3	26.4	1.0	102.8	11.7	24.2		4267.4	101	42.3
	Police Response Time	20.7	18.5	20.7	0.0	8.9	8.5	17.9	0.0	0.0	12.0	3.8		983.9	101	9.7
	Total time	184.5	37.8	81.9	0.0	42.7	46.8	44.3	1.0	102.8	23.7	28.0	0.0	5251.3	101	52.0
August 2017	Number of Calls	19	1	0	0	6	7	3	0	2	4	4		46		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	307.2	18.0	0.0	0.0	32.7	4.0	1.0	0.0	2.5	6.8	37.0		6262.2	46	136.1
	Police Response Time	27.5	21.0	0.0	0.0	14.3	7.3	19.7	0.0	6.5	16.5	5.7		841.3	46	18.3
	Total time															

Urgent-3 min or less
Routine-30 min or less
Backlog-60 min or less

This report does not include on-view incidents.

City of Peoria
Emergency Communications Center
Peoria County Sheriff's Department
Backlog Calls for Service by District

Total time	334.7	39.0	0.0	0.0	47.0	11.3	20.7	0.0	9.0	23.3	42.7	0.0	7103.5	46	154.4
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YEAR TO DATE TOTALS AND AVERAGES	
Total Number of Calls	428
Total Number of Exceptions	0.0
Average Dispatch Response Time	84.45
Average Police Response Time	14.01
Average Total Time	98.47



**HISTORIC PRESERVATION COMMISSION
WEDNESDAY, SEPTEMBER 27, 2017
CITY HALL, ROOM 400 – 8:30 A.M.**

AGENDA

1. CALL TO ORDER

2. ROLL CALL

3. APPROVAL OF AUGUST 23, 2017 MINUTES

4. REGULAR BUSINESS

Deliberations will be held at the end of each case after public comment has been closed. No public comment is allowed during deliberations.

CASE NO. HPC 17-12 Public Hearing on the request of Jeff Hainline, to obtain a Certificate of Appropriateness to replace windows, for the property located at 1018 N Ellis Street (Parcel Identification No. 18-04-305-011), Peoria, Illinois (Council District 2).

CASE NO. HPC 17-13 Public Hearing on the request of Bill Scarcello, to obtain a Certificate of Appropriateness to replace windows and remove significant landscaping, for the property located at 1405 W Moss Avenue (Parcel Identification No. 18-08-132-022), Peoria, Illinois (Council District 2).

CASE NO. HPC 17-14 Public Hearing on the request of Scott Lewis, of Scott Lewis Homes, to obtain a Certificate of Appropriateness to build townhomes, for the property located at 824 W Moss Avenue (Parcel Identification Nos. 18-08-226-023 and 18-08-226-024), Peoria, Illinois (Council District 2).

5. CITIZENS' OPPORTUNITY TO ADDRESS THE COMMISSION

6. REPORT BACK REGARDING 1808 W MOSS AVENUE

7. REPORT BACK REGARDING PORCH WORK AT 1528 W MOSS AVENUE

8. ADJOURNMENT

			HOUSING COURT 9/12/17	42 CASES			
BD	C	9:00 AM	WYMAN JEAN	HC-17-697	DETWEILLER 1723	12-Sep-17	REVIEW
BD	NO	9:00 AM	RICHARDSON DANIEL	HC-17-516	SHERIDAN 2400	12-Sep-17	REVIEW
DG	O	9:00 AM	HURT MICHAEL	HC-17-248	HILLMONT 4044	12-Sep-17	REVIEW
DG	NO	9:00 AM	HAY, SCOTT	HC-16-1519	NEBRASKA 1003 E	12-Sep-17	REVIEW/DEFAULT PEND \$500
DG	NO	9:00 AM	DAVIS MARY	HC-17-563	SHERIDAN 6309	12-Sep-17	REVIEW
DG	NO	9:00 AM	HUSSEY, JASON	HC-17-336	STONEGATE 103 W	12-Sep-17	REVIEW
LA	NO	9:00 AM	WEEKS, DARREN	HC-17-610	MILLMAN 2130 W	12-Sep-17	REVIEW
LE	O	9:00 AM	VEAZY, JASON	HC-16-1575	CAROLINE 0502	12-Sep-17	REVIEW/DEFAULT PEND \$3400
LE	NO	9:00 AM	GILKESSON, FLORENCE	HC-16-1634	ADRIAN HINTON 0909 W	12-Sep-17	REVIEW
LE	NO	9:00 AM	GILKESSON, FLORENCE	HC-16-1635	ADRIAN HINTON 0911 W	12-Sep-17	REVIEW
LE	NO	9:00 AM	LEWIS PAULA	HC-17-039	EVANS 0612	12-Sep-17	REVIEW
LE	O	9:00 AM	BOLLMAN DALE/BARBARA	HC-17-546	GLEN OAK 1134 NE	12-Sep-17	REVIEW
LE	NO	9:00 AM	MINA, ADEL	HC-17-663	GLENDALE 1013 NE	12-Sep-17	REVIEW
LE	O	9:00 AM	NIETO MARIO/ELIZABETH	HC-17-635	HAYWARD 0516	12-Sep-17	REHEARING/DEFAULT \$500
LE	NO	9:00 AM	SALEM BROTHERS ENTERPRISES INC		MONROE 1007 NE	12-Sep-17	REVIEW
LE	O	9:00 AM	MORENO, SILVIA & EUSEBIA	HC-16-1301	PHELPS 0602	12-Sep-17	REVIEW
LE	NO	9:00 AM	JUDD, ERIC & TAMMIE	HC-17-645	PHELPS 512	12-Sep-17	REVIEW
NR	NO	9:00 AM	KITCHEL, JASON	HC-17-521	AMBER 1410	12-Sep-17	REVIEW
NR	NO	9:00 AM	SCHUMACHER LLOYD	HC-16-1389	BIGELOW 1302	12-Sep-17	REVIEW/DEFAULT PEND \$25,100
NR	O	9:00 AM	CORNELIOUS ESTEE	HC-16-1031	BOURLAND 1330	12-Sep-17	REVIEW
NR	NO	9:00 AM	GUYTON, STEPHEN	HC-17-447	CENTRAL 2112 N	12-Sep-17	REHEARING/DEFAULT \$600
NR	O	9:00 AM	ROTRAMEL, MICHAEL	HC-17-628	GLEN OAK 1015 NE	12-Sep-17	REVIEW
NR	NO	9:00 AM	HOME AMERICA FUND II LP	HC-17-729	PEORIA 1805 N	12-Sep-17	FIRST APPEARANCE
NR	NO	9:00 AM	ABNEY GROUP LLC	HC-17-731	SHERIDAN 5010 N	12-Sep-17	FIRST APPEARANCE
NR	NO	9:00 AM	REARDON, CARL & MARSHA	HC-17-730	WISCONSIN 2146 N	12-Sep-17	FIRST APPEARANCE
PM	NO	9:00 AM	RICHARD A. & JUDITH L. KOCH TRUS	HC-17-728	BROADWAY 1701 N	12-Sep-17	FIRST APPEARANCE
PM	O	9:00 AM	CAHO MARJORIE	HC-17-502	BROADWAY 1719 N	12-Sep-17	REVIEW
PM	O	9:00 AM	EASTWOOD JOSHUA	HC-16-057	BROADWAY 1723	12-Sep-17	REVIEW/DEFAULT PEND \$500
PM	NO	9:00 AM	GAVLINSKI, PATRICK	HC-17-133	ELMWOOD 2415 N	12-Sep-17	REVIEW
PM	O	9:00 AM	MARKS DANIELLE	HC-17-215	FORREST HILL 0810 W	12-Sep-17	REVIEW/DEFAULT PEND \$1100
PM	NO	9:00 AM	WALKER DOUG	HC-16-932	GROVELAND 1013	12-Sep-17	REVIEW
PM	NO	9:00 AM	MCKNIGHT ENTERPRISES INC	HC-17-612	MCCLURE 816 W	12-Sep-17	REVIEW
PM	NO	9:00 AM	WILDERMUTH, SHARON	HC-17-727	SHERBROOK 5110 N	12-Sep-17	FIRST APPEARANCE
PM	NO	9:00 AM	SCHUMACHER, JOHN	HC-17-726	SHERIDAN 5110 N	12-Sep-17	FIRST APPEARANCE
PM	O	9:00 AM	BERRY ROBERT	HC-17-108	THRUSH 0913 W	12-Sep-17	REVIEW
RM	C	9:00 AM	KOERNER DALLAS	HC-17-561	ADAMS 3100 NE	12-Sep-17	REVIEW

SCA	NO	9:00 AM	MONROE MARK	HC-17-382	GARDEN 1441	12-Sep-17	REVIEW/DEFAULT PEND \$42,750	
SCA	O	9:00 AM	GRAY/PARROTT	HC-16-1227	LYDIA 1539 S	12-Sep-17	REVIEW	
SW	NO	9:00 AM	NORTEX PROPERTIES INC	HC-17-658	ADAMS 809-815 SW	12-Sep-17	REVIEW	
SW	NO	9:00 AM	NORTEX PROPERTIES INC	HC-17-659	ADAMS 817-823 SW	12-Sep-17	REVIEW	
SW	NO	9:00 AM	NORTEX PROPERTIES INC	HC-17-660	ADAMS 831-833 SW	12-Sep-17	REVIEW	
SW	NO	9:00 AM	TCF INDUSTRIES INC.	HC-17-724	JEFFERSON 1200 SW	12-Sep-17	FIRST APPEARANCE	
SW	NO	9:00 AM	MUSAITIF, ZIAD	HC-17-725	WESTERN 1212-1218 S	12-Sep-17	FIRST APPEARANCE	