



OFFICE OF THE CITY MANAGER



TO: Honorable Mayor and Members of the City Council

FROM: Patrick Urich, City Manager *Patrick Urich*

DATE: July 13, 2017

SUBJECT: Issues Update

The following are issues related to the City for the weekly Issues Update. If there are additional items you believe should be included, please let me know.

Pick Up Peoria—Monday Lunch Time Litter Pick Up



The Mayor’s Litter Committee is seeking your help, it is never too late to join! There is no fee, no signups, all you need to do is just show up! We even provide the buckets and grabbers for you. We meet every Monday at noon, at City Hall and head downtown to attack the litter that’s on the streets. Every day we fill and refill our buckets full of litter multiple times and could get even more litter with your help.



It only takes less than an hour of your time to help beautify our city. If you are unable to do our particular meet time, set a goal for yourself to pick up one piece of trash a day every day. It would mean a lot to us, the city and the environment if you could help in any way possible. If you’re interested in helping out and wanting to learn more about the campaign contact Hannah Wilson at hwilson@peoriagov.org. (submitted by Hannah Wilson)

Community Development-Code Encouragement

The Community Development Department took an opportunity yesterday to step away from “Code Enforcement” and instead offered “Code Encouragement.” Staff handed out over 200 “Good Job” door hangers, recognizing the great neighbors that make up the City of Peoria. We weren’t able to get to every great property in Peoria, so please feel free to recognize your own great neighbors on social media with the hashtag #AppreciatePeoria.

For more information, please visit our website at AppreciatePeoria.com.

The Community Development Department Intern, Bradley Blizzard, put together a great recap of the day that can be found at:

<http://appreciatepeoria.com/2017/07/code-encouragement-door-hangers/>

Peoria City/County Cooling Center Information

Peoria City/County Health Department advises residents to take precautions during extremely high temperatures. During a heat wave, individuals who have no access to a cool environment should use cooling centers for relief from the heat. Heat related injuries such as heat exhaustion, heatstroke, and dehydration may develop with or without feelings of discomfort. Young children, particularly infants, and older adults are extremely sensitive to heat and can easily become dehydrated and lose more body fluids than usual.

Cooling Centers in Peoria include the following:

- Department of Human Services (DHS), 211 Fulton, Suite 300, M-F 8:30AM-5PM
- Friendship House, 800 NE Madison (corner of Madison & Wayne), M-F 8:30AM-5PM
- CityLink Transit Center, 407 SW Adams, M-F 6AM-12:30AM, Sat 7AM-10PM, Sun 8AM-7PM
- Peoria City Hall, 419 Fulton, M-F 8AM-5PM
- City of Peoria Fire Stations, M-F daytime hours, when staff are not answering a fire call
- Peoria Police Station Lobby, 24/7 during extreme temperatures
- Peoria Civic Center Verizon Café (water stations, seating), 201 SW Jefferson Avenue, M-F 8AM-5PM

To prevent heat related injuries during hot weather, take the following measures:

- Try to stay cool, preferably in an air conditioned area and wear light-colored, loose clothing.
- Limit outdoor activities and avoid vigorous physical activities in hot and humid weather.
- Take frequent breaks and drink plenty of water, regardless of your activity level. Don’t wait until you’re thirsty to drink.
- Avoid liquids that contain caffeine, alcohol or large amounts of sugar that cause loss of body fluids.

Remember your children, neighbors and pets:

- Don't leave children, elderly, or pets inside a parked vehicle, even for a few minutes. Hotspots develop, even with the windows rolled down.
- Check in with family, friends, and neighbors who may be affected by extremely high heat.

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- Take care of your pets. Give extra water and be sure to place the water dish in a shaded area if outdoors. Make sure pets have a protected place where they can get away from the sun.

Cooling Resources:

- Call 2-1-1 Heart of Illinois Resource Phone Number or (309) 999-4029 or visit www.211hoi.org/
- Direct link to [Central Illinois Cooling Centers Map:](http://peoriacountygis.maps.arcgis.com/apps/Directions/index.html?appid=c7c8d944ff9643d4ad25a46e3b281699)
<http://peoriacountygis.maps.arcgis.com/apps/Directions/index.html?appid=c7c8d944ff9643d4ad25a46e3b281699> .
- State of Illinois, Illinois Department of Human Services cooling sites (800)843-6154 or <http://www.illinois.gov/KeepCool/SitePages/CoolingCenters.aspx>

Peoria Police Department

Please see the attached notice for the Color Vibe 5K.

Peoria Public Schools – Update from Superintendent Dr. Sharon Desmoulin-Kherat

Peoria Public School students are a little more than halfway through their summer break. Back to school packets are in the mail to your home (for returning students) and should be arriving this week if they haven't already been delivered. The packets include important information such as school supply lists, health requirements (remember first day compliance is required!) and a school event calendar for your school, which can all be found at www.peoriapublicschools.org/enrollment.

The packet also gives important information as families begin planning for the new school year. We will be starting the school on a "back to school schedule" with a one-hour early release between August 16 and September 1. Regular, full-day schedules will resume on September 5th following the Labor Day holiday. Visit the enrollment website above for more details. Also, the handbook/calendar will be mailed to all families by the end of July so that parents and guardians can use the calendar for back to school event planning. Finally, as announced recently, I also made sure parents knew about a new initiative that will allow all K-8 students to visit the Peoria Riverfront Museum with their class once each school year for the next five years.

We are excited for the 2017-2018 school year and cannot wait welcome our students on August 16th! However, I encourage everyone to please help remind our students to read for the remainder of their summer break. Our students participating in our Remarkable Readers program will have spent at least 14 hours reading this summer. Remarkable Readers spend at 30 minutes reading four times a week throughout the summer. They are keeping track of the books they read and when school resumes, they will be entered in a drawing for raffle prizes.

Thanks to a generous donation from Adams Outdoor, billboards like the one below are appearing throughout Peoria to remind students and parents how important it is to keep reading. Reading during summer break keeps students' reading skills sharp so they are ready to continue learning when they return to the classroom.

On steamy July and August afternoons, a trip to the quiet coolness of the Peoria Public Library or a bookstore can be as refreshing as jumping in a pool. Please remind your student to continue to read at

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least 30 minutes four times a week this summer. You will see a big difference in their academic skills when school begins in August.



Serve Passionately,

A handwritten signature in blue ink that reads "Sharon Desmoulin-Kherat".

Dr. Sharon Desmoulin-Kherat, Superintendent

Code Violation Cases

Please see the attached court cases for July 18.

Development Review Board Agenda

Please see the attached agenda.

ECC Monthly Report

Please see the attached report.

Housing Court Cases

Please see the attached court cases for July 18.

Peoria Cares Monthly Report

Please see the attached report.

PEORIA POLICE DEPARTMENT



FOR IMMEDIATE RELEASE

July 12, 2017

For More Information: Contact Officer Amy Dotson – PIO – 309-494-8320

Color Vibe 5k

Saturday, July 15, 2017, Color Vibe is sponsoring the 4th annual Color Vibe 5K Run. The race is scheduled to start at 9:00am.

The race will begin on Water Street at Main and proceed north on Water, Water to Eaton, Eaton to Adams, north on Adams to Grant, turn right to the trail and follow the trail to the finish line at the CEFCU stage.

Impacted intersections include (approximately 9:00am – 10:30am):

- Water & Main
- Water & Hamilton
- Water & Eaton
- Washington & Eaton
- Adams & Bryan
- Adams & Green
- Adams & Wayne
- Adams & Spring
- Adams & Caroline
- Adams & Grant

Please be aware of increased pedestrian traffic in the downtown area and allow extra travel time to reach your destination.

| LEGAL | CODE | DEFENDANT | PROPERTY ADDRESS | FINE | OFFENSE | INSP. | STATUS |
|------------|---------|----------------------------------------------------------|-------------------------------|-----------|---------------------------------------------------------------------------------------|-------|-----------|
| 17-CV-1247 | 17-8714 | MINA, ADEL | 1700 N CALIFORNIA AVE | \$ 200.00 | 13-37 STORAGE OR ACCUM OF LITTER AND/OR MV PARTS; 13-77 GROWTH OF WEEDS PROHIBITED | AM | |
| 17-CV-1225 | 17-8703 | BLAIN, ELAINE | 1700 N NEW YORK AVE | \$ 200.00 | 13-77 GROWTH OF WEEDS PROHIBITED | AM | |
| 17-CV-1241 | 17-8751 | SESTEDT, DOROTHY | 1705 N NEW YORK AVE | \$ 500.00 | 13-37 STORAGE OR ACCUM OF LITTER AND/OR MV PARTS; 13-77 GROWTH OF WEEDS PROHIBITED | AM | |
| 17-CV-1237 | 17-8734 | REDDY, CHARAN | 1711 N CALIFORNIA AVE | \$ 200.00 | 13-37 STORAGE OR ACCUM OF LITTER AND/OR MV PARTS; 13-77 GROWTH OF WEEDS PROHIBITED | AM | |
| 17-CV-1250 | 17-9073 | THONG, TAI | 1824 N PEORIA AVE | \$ 100.00 | 13-37 STORAGE OR ACCUM OF LITTER AND/OR MV PARTS; 13-77 GROWTH OF WEEDS PROHIBITED | AM | |
| 17-CV-1254 | 17-8963 | GUMM, NICOLE | 700 E LASALLE ST | \$ 100.00 | 13-37 STORAGE OR ACCUM OF LITTER AND/OR MV PARTS; 13-77 GROWTH OF WEEDS PROHIBITED | AM | |
| 17-CV-1246 | 17-8388 | ZUNIGA, JESUS | 701 E FRYE AVE | \$ 100.00 | 13-37 STORAGE OR ACCUM OF LITTER AND/OR MV PARTS; 13-77 GROWTH OF WEEDS PROHIBITED | AM | |
| 17-CV-1252 | 17-8954 | CFG PROPERTIES OF DECATUR, LLC | 712 E REPUBLIC ST | \$ 100.00 | 13-37 STORAGE OR ACCUM OF LITTER AND/OR MV PARTS; 13-77 GROWTH OF WEEDS PROHIBITED | AM | |
| 17-CV-1252 | 17-8954 | VIP INVESTMENTS OF PEORIA LLC C/O S & S PROPERTY MGMT | 712 E REPUBLIC ST | \$ 100.00 | 13-37 STORAGE OR ACCUM OF LITTER AND/OR MV PARTS; 13-77 GROWTH OF WEEDS PROHIBITED | AM | |
| 17-CV-1253 | 17-8491 | GANESH LIMITED PARTNERSHIP | 724 E THRUSH AVE | \$ 100.00 | 13-37 STORAGE OR ACCUM OF LITTER AND/OR MV PARTS; 13-77 GROWTH OF WEEDS PROHIBITED | AM | |
| 17-CV-1238 | 17-8833 | SANDERS, VERGURE & YVETTE | 752 E ARCADIA AVE | \$ 100.00 | 13-37 STORAGE OR ACCUM OF LITTER AND/OR MV PARTS; 13-77 GROWTH OF WEEDS PROHIBITED | AM | |
| 17-CV-1266 | 17-9347 | LAWRENCE, CHASEL | 1007 E REPUBLIC ST | \$ 300.00 | 5-521 REGISTRATION REQUIRED | JR | |
| 17-CV-1203 | 17-8374 | TSORAIDES, STEVEN | 11217 N OAKWOOD DR # 70 | \$ 300.00 | 5-521 REGISTRATION REQUIRED | JR | |
| 17-CV-1265 | 17-9345 | PARKER, CEDRIC | 1415 S ARAGO ST | \$ 300.00 | 5-521 REGISTRATION REQUIRED | JR | |
| 17-CV-1342 | 17-9512 | BEHM, TIMOTHY | 2014 SHERIDAN AVE | \$ 300.00 | 5-521 REGISTRATION REQUIRED | JR | |
| 17-CV-1338 | 17-9482 | BEHM, TIMOTHY | 2111 N GALE AVE | \$ 300.00 | 5-521 REGISTRATION REQUIRED | JR | |
| 17-CV-1336 | 17-9466 | BEHM, TIMOTHY | 2111 N PROSPECT RD | \$ 300.00 | 5-521 REGISTRATION REQUIRED | JR | |
| 17-CV-1337 | 17-9473 | BEHM, TIMOTHY | 2123 N GALE AVE | \$ 300.00 | 5-521 REGISTRATION REQUIRED | JR | |
| 17-CV-1339 | 17-9492 | BEHM, TIMOTHY | 2127 N GALE AVE | \$ 300.00 | 5-521 REGISTRATION REQUIRED | JR | |
| 17-CV-1340 | 17-9499 | BEHM, TIMOTHY | 2129 N GALE AVE | \$ 300.00 | 5-521 REGISTRATION REQUIRED | JR | |
| 17-CV-1345 | 17-9440 | GUSTIN, BRENT | 2225 W FORREST HILL AVE | \$ 300.00 | 5-521 REGISTRATION REQUIRED | JR | |
| 17-CV-1264 | 17-9344 | GANN, LISA | 2234 N UNIVERSITY ST | \$ 300.00 | 5-521 REGISTRATION REQUIRED | JR | |
| 17-CV-1347 | 17-9443 | KOSNER, JAMES | 2320 N FLORA AVE | \$ 300.00 | 5-521 REGISTRATION REQUIRED | JR | |
| 17-CV-1346 | 17-9445 | KOSNER, JAMES | 2405 N NORTH ST | \$ 300.00 | 5-521 REGISTRATION REQUIRED | JR | |
| 17-CV-1349 | 17-9448 | MILLER, PATRICK & SARAH | 2630 W WILLOWLAKE DR UNIT 513 | \$ 300.00 | 5-521 REGISTRATION REQUIRED | JR | DISMISSED |
| 17-CV-1348 | 17-9449 | MILLER, ALEXIS | 2630 W WILLOWLAKE DR UNIT 524 | \$ 300.00 | 5-521 REGISTRATION REQUIRED | JR | |
| 17-CV-1348 | 17-9449 | SCHABER, TERRI | 2630 W WILLOWLAKE DR UNIT 524 | \$ 300.00 | 5-521 REGISTRATION REQUIRED | JR | |
| 17-CV-1348 | 17-9449 | SCHABER, TERRI | 2630 W WILLOWLAKE DR UNIT 524 | \$ 300.00 | 5-521 REGISTRATION REQUIRED | JR | |
| 17-CV-1341 | 17-9508 | BEHM, TIMOTHY | 2701 N WISCONSIN AVE | \$ 300.00 | 5-521 REGISTRATION REQUIRED | JR | |
| 17-CV-1344 | 17-9447 | ELIAS, JULIA & FREDDY | 3112 N TWELVE OAKS DR | \$ 300.00 | 5-521 REGISTRATION REQUIRED | JR | |
| 17-CV-1268 | 17-9354 | FIVE BROTHERS MORTGAGE COMPANY | 3326 W MALONE ST | \$ 300.00 | 5-521 REGISTRATION REQUIRED | JR | |
| 17-CV-1267 | 17-9348 | LIN, SHUN | 3616 N TWELVE OAKS DR | \$ 300.00 | 5-521 REGISTRATION REQUIRED | JR | |
| 17-CV-1343 | 17-9461 | BEHM, TIMOTHY | 415 E VIRGINIA AVE | \$ 300.00 | 5-521 REGISTRATION REQUIRED | JR | |
| 17-CV-1156 | 17-8341 | GOETT, JANE | 521 W COLUMBIA TERR | \$ 300.00 | 5-521 REGISTRATION REQUIRED | JR | |
| 17-CV-1156 | 17-8341 | HICOK, WILLIAM | 521 W COLUMBIA TERR | \$ 300.00 | 5-521 REGISTRATION REQUIRED | JR | |
| 17-CV-1156 | 17-8341 | URBANSKI, AMY | 521 W COLUMBIA TERR | \$ 300.00 | 5-521 REGISTRATION REQUIRED | JR | |
| 17-CV-1350 | 17-9455 | VEGA, SALOMON | 601 W COLUMBIA TERR | \$ 300.00 | 5-521 REGISTRATION REQUIRED | JR | DISMISSED |
| 17-CV-1171 | 17-8464 | LOHN, RONALD & TERRY | 713 E REPUBLIC ST | \$ 300.00 | 5-521 REGISTRATION REQUIRED | JR | |
| 17-CV-0976 | 17-6938 | TAMAYO, ERNESTINA | 813 NE MONROE ST | \$ 300.00 | 5-521 REGISTRATION REQUIRED | JR | DEFAULT |

| LEGAL | CODE | DEFENDANT | PROPERTY ADDRESS | FINE | OFFENSE | INSP. | STATUS |
|------------|---------|----------------------------------------------------|-----------------------|-----------|---------------------------------------------------------------------------------------------------------------------------------------------------|-------|-----------|
| 17-CV-1224 | 17-8793 | BERNAL, JUAN | 2413 W STARR ST | \$ 300.00 | 5-521 REGISTRATION REQUIRED | KG | |
| 17-CV-1009 | 17-7278 | MARTINEZ, ANA & LEONARDO | 2711 W GARDEN ST | \$ 300.00 | 5-521 REGISTRATION REQUIRED | KG | CONTINUED |
| 17-CV-1235 | 17-8643 | OSF SAINT FRANCIS, INC. | 801 NE GLEN OAK AVE | \$ 300.00 | 5-521 REGISTRATION REQUIRED | KG | |
| 17-CV-1061 | 17-7626 | MENDEZ-TAMAYA, FRANCISO & SERENA | 2920 W WYOMING ST | \$ 100.00 | 13-37 STORAGE OR ACCUM OF LITTER AND/OR MV PROHIBITED | LA | DEFAULT |
| 17-CV-1226 | 17-7333 | BUSWELL, GREGORY | 1009 NE MADISON AVE | \$ 50.00 | 13-37 STORAGE OR ACCUM OF LITTER AND/OR MV PARTS | MB | |
| 17-CV-1234 | 17-7778 | MINA, ADEL | 1013 NE GLENDALE AVE | \$ 100.00 | 13-37 STORAGE OR ACCUM OF LITTER AND/OR MV PARTS; 13-77 GROWTH OF WEEDS PROHIBITED | MB | |
| 17-CV-1227 | 17-7419 | COHEN, JEFF | 1602 NE JEFFERSON AVE | \$ 50.00 | 13-37 STORAGE OR ACCUM OF LITTER AND/OR MV PARTS | MB | |
| 17-CV-1242 | 17-8500 | SFCD LIMITED PARTNERSHIP | 2301 NE ADAMS ST | \$ 50.00 | 13-77 GROWTH OF WEEDS PROHIBITED | MB | |
| 17-CV-1243 | 17-8483 | SFCD LIMITED PARTNERSHIP | 2400 NE ADAMS ST | \$ 50.00 | 13-77 GROWTH OF WEEDS PROHIBITED | MB | |
| 17-CV-1244 | 17-8482 | SFCD LIMITED PARTNERSHIP | 2407 NE ADAMS ST | \$ 50.00 | 13-77 GROWTH OF WEEDS PROHIBITED | MB | |
| 17-CV-1245 | 17-8481 | SFCD LIMITED PARTNERSHIP | 2409 NE ADAMS ST | \$ 50.00 | 13-77 GROWTH OF WEEDS PROHIBITED | MB | |
| 17-CV-1240 | 17-8480 | SCHUMACHER, LLOYD | 2411 NE ADAMS ST | \$ 50.00 | 13-77 GROWTH OF WEEDS PROHIBITED | MB | |
| 17-CV-1229 | 17-7130 | GODSEY, QUINTIN & TAMMY | 532 TRACY ST | \$ 100.00 | 13-37 STORAGE OR ACCUM OF LITTER AND/OR MV PARTS; 13-77 GROWTH OF WEEDS PROHIBITED | MB | |
| 17-CV-1232 | 17-7717 | JUDD, ERIC & TAMMIE | 610 PHELPS ST | \$ 100.00 | 13-37 STORAGE OR ACCUM OF LITTER AND/OR MV PARTS; 13-77 GROWTH OF WEEDS PROHIBITED | MB | |
| 17-CV-1231 | 17-7924 | JONES, KENT & ARA | 801 NE MONROE ST | \$ 100.00 | 13-37 STORAGE OR ACCUM OF LITER AND/OR MV PARTS; 13-102 DAMAGED OR INOPERABLE MV PROHIBITED | MB | |
| 17-CV-1228 | 17-8813 | DAVIS, TODD | 1310 N NORTH ST | \$ 50.00 | 13-77 GROWTH OF WEEDS PROHIBITED | NR | |
| 17-CV-1239 | 17-7880 | SCARZO, TONY | 1603 W CIRCLE RD | \$ 200.00 | 13-102 DAMAGED OR INOPERABLE MV PROHIBITED | PM | |
| 17-CV-1233 | 17-7908 | JURWICH, THERESA | 2119 N NORTHCREST | \$ 50.00 | 13-77 GROWTH OF WEEDS PROHIBITED | PM | |
| 17-CV-1236 | 17-6853 | RAND, MANUEL GOMEZ, MARINA | 719 W THRUSH AVE | \$ 150.00 | 13-37 STORAGE OR ACCUM OF LITTER AND/OR MV PARTS; 13-39 RESPONSIBILITY FOR PROVISION OF LITTER CONTAINERS; 13-77 GROWTH OF WEEDS PROHIBITED | PM | |
| 17-CV-1255 | 17-8581 | PEORIA HOUSING AUTHORITY ATTN: EXECUTIVE OFFICE | 1017 NE JEFFERSON AVE | \$ 50.00 | 13-37 STORAGE OR ACCUM OF LITTER AND/OR MV PARTS | SD | |
| 17-CV-1258 | 17-8679 | GAVINO, YOLANDA | 1017 NE PERRY AVE | \$ 50.00 | 13-37 STORAGE OR ACCUM OF LITTER AND/OR MV PARTS | SD | |
| 17-CV-1248 | 17-8542 | MORRIS, ADRIAN | 1315 NE JEFFERSON AVE | \$ 50.00 | 13-37 STORAGE OR ACCUM OF LITTER AND/OR MV PARTS | SD | |
| 17-CV-1259 | 17-8784 | ALLEN, ORLANDO, SR. | 406 MORTON ST | \$ 500.00 | 13-41 DUMPING OR THROWING OF LITTER | SD | |
| 17-CV-1259 | 17-8784 | MARTIN, HAZEL | 406 MORTON ST | \$ 500.00 | 13-41 DUMPING OR THROWING OF LITTER | SD | |
| 17-CV-1251 | 17-8497 | WBE, INC. | 604 VORIS ST | \$ 50.00 | 13-37 STORAGE OR ACCUM OF LITTER AND/OR MV PARTS | SD | |
| 17-CV-1263 | 17-9333 | RASHID, FLOYD (PENSION PLAN) | 207 W MCCLURE AVE | \$ 50.00 | 13-39 RESPONSIBILITY FOR PROVISION OF LITTER CONTAINERS | TD | |
| 17-CV-1261 | 17-9181 | BURKE, KHARY | 208 W REPUBLIC ST | \$ 50.00 | 13-102 DAMAGED OR INOPERABLE MV PROHIBITED | TD | |
| 17-CV-1262 | 17-9192 | BURKE, KHARY | 208 W REPUBLIC ST | \$ 200.00 | 13-77 GROWTH OF WEEDS PROHIBITED | TD | |
| 17-CV-1269 | 17-9319 | UPGRADE | 2128 N LINN ST | \$ 50.00 | 13-77 GROWTH OF WEEDS PROHIBITED | TD | |
| 17-CV-1230 | 17-7721 | HIGBEE, MARY LU (ESTATE OF) | 2402 N ELLIS ST | \$ 50.00 | 13-77 GROWTH OF WEEDS PROHIBITED | TD | 7 |

| LEGAL | CODE | DEFENDANT | PROPERTY ADDRESS | FINE | OFFENSE | INSP. | STATUS |
|------------|---------|-------------------------------------------|--------------------|-----------|--------------------------------------------------|-------|--------|
| 17-CV-1177 | 17-8451 | MORRIS, FREDERICK | 2628 N BOOTZ AVE | \$ 50.00 | 13-102 DAMAGED OR INOPERABLE MV PROHIBITED | TD | |
| 17-CV-1178 | 17-8101 | MORRIS, FREDERICK | 2628 N BOOTZ AVE | \$ 50.00 | 13-102 DAMAGED OR INOPERABLE MV PROHIBITED | TD | |
| 17-CV-1249 | 17-8614 | RAMBOW, JONATHAN | 317 W NEBRASKA AVE | \$ 50.00 | 13-41 DUMPING OR THROWING OF LITTER | TD | |
| 17-CV-1260 | 17-9307 | REJUVENATE PEORIA, LLC | 319 W RICHMOND AVE | \$ 50.00 | 13-77 GROWTH OF WEEDS PROHIBITED | TD | |
| 17-CV-1256 | 17-9043 | SHORT PROPERTIES, LLC ATTN: MARK SHORT | 321 W ARCADIA AVE | \$ 200.00 | 13-37 STORAGE OR ACCUM OF LITTER AND/OR MV PARTS | TD | |

74 COUNTS TOTAL



DEVELOPMENT REVIEW BOARD AGENDA

Plans Distributed: July 12, 2017
 Comments Due: July 19, 2017

Building/Projects this Week

| Job/Project # | Address | Type | Description |
|---------------|-------------------------------------|-------------------------------|-----------------------------------------------------------------------------------------------|
| 17-937 | 2601 W LAKE AVE 14-30-126-005 | COMMERCIAL ALTERATIONS – CALT | REVISION – Site Work – Humana – Council District 4 – BD/JN |
| 17-1002 | 401 SW WATER ST 18-09-412-003 | COMMERCIAL ALTERATIONS – CALT | Interior Remodel, Office – Securitas – Council District 1 – SW/KS |
| 17-1008 | 4314 N SHERIDAN RD 14-21-355-012 | COMMERCIAL ALTERATIONS – CALT | Interior Remodel, Day Care Center – Little Minds Learning Center – Council District 3 – CF/ST |

Building Permits Issued

| Commercial | | Residential | |
|-----------------------|---|----------------------------|----|
| New Commercial | - | New Single-Family Dwelling | - |
| Commercial Alteration | 3 | New Deck | 1 |
| Commercial Demolition | - | Residential Repairs | 2 |
| Electrical | 1 | Electrical | 23 |
| HVAC | - | HVAC | 1 |
| Plumbing | - | Plumbing | 1 |

Certificates of Occupancy Issued

| Address/Location | Business Name | Date Issued | CD |
|---------------------|-----------------------|-------------|----|
| 301 N MacArthur Hwy | Moja Southern Kitchen | 07/05/2017 | 1 |
| 1616 W Chanute Rd | Blue Stone | 07/12/2017 | 5 |

FOR YOUR INFORMATION ONLY

The following information was provided by the **Community Development Department** and the **Peoria City/County Health Department**. This section is not intended for your review; the intent is to provide additional information.

Community Development Department

| | |
|-------------------------------------|-------------------------|
| Total Construction Value YTD | \$ 31,109,738.00 |
|-------------------------------------|-------------------------|

Peoria City/County Health Department

| Address/Location | Business Name | Information Update | CD |
|----------------------|-------------------------------|------------------------------|----|
| 1825 NE Adams Street | Bessette Center | Plan Review Approved | 1 |
| 619 SW Water Street | Tannins & Hops | Plan Review Received | 1 |
| 619 SW Water Street | Kelleher’s Irish Pub & Eatery | Remodel Plan Review Required | 1 |
| 215 W Sam J Stone | B’nai B’rith Gift Shop | Plan Review Received | 1 |

| | Council District 1 | Council Districts 2 and 3 | Council District 4 | Council District 5 |
|---------------------------|----------------------------------------------------------------|------------------------------------------------------------------|----------------------------------------------------------------|--------------------------------------------------------------------|
| Planning Inspector | Kimberly Smith | Shannon Techie | Josh Naven | Leah Allison |
| Phone | 494-8612 | 494-8649 | 494-8657 | 494-8667 |
| E-mail | ksmith@peoriagov.org | stechie@peoriagov.org | jnaven@peoriagov.org | lallison@peoriagov.org |
| Building Inspector | Scot Wolf | Chris Frank | Bill Dodd | Bill Dodd |
| Phone | 494-8628 | 494-8633 | 494-8653 | 494-8653 |
| E-mail | swolf@peoriagov.org | cfrank@peoriagov.org | wdodd@peoriagov.org | wdodd@peoriagov.org |
| | | Roberto Medina | Dan Moran | Dan Moran |
| | | 494-8623 | 494-8629 | 494-8629 |
| | | rmedina@peoriagov.org | dmoran@peoriagov.org | dmoran@peoriagov.org |

**Emergency
Communications
Center**



**Monthly Report
June 2017**

**Peoria
9-1-1**

CITY OF PEORIA
EMERGENCY COMMUNICATIONS CENTER 2017 ANNUAL REPORT

| | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP | OCT | NOV | DEC | TOTAL | 2016 Totals |
|--------------------------------------------|-------|-------|--------|--------|--------|--------|-----|-----|-----|-----|-----|-----|--------|-------------|
| Landbased 9-1-1 Calls | 2,063 | 2,152 | 2,070 | 2,189 | 2,211 | 1,568 | | | | | | | 12,253 | 26,107 |
| Wireless 9-1-1 Calls | 6,241 | 5,981 | 6,519 | 7,047 | 7,661 | 8,180 | | | | | | | 41,629 | 89,797 |
| Text To 9-1-1 Calls | 30 | 36 | 12 | 21 | 20 | 21 | | | | | | | 140 | |
| TOTAL 9-1-1 CALLS | 8,334 | 8,169 | 8,601 | 9,257 | 9,892 | 9,769 | | | 0 | 0 | 0 | 0 | 54,022 | 115,904 |
| Peoria Police Incoming Calls | 6,994 | 6,538 | 7,745 | 8,467 | 9,253 | 9,079 | | | | | | | 48,076 | 98,234 |
| Sheriff's Police Incoming Calls | 2,161 | 1,929 | 2,187 | 2,487 | 2,859 | 2,705 | | | | | | | 14,328 | 30,831 |
| TOTAL POLICE INCOMING CALLS | 9,155 | 8,467 | 9,932 | 10,954 | 12,112 | 11,784 | 0 | 0 | 0 | 0 | 0 | 0 | 62,404 | 129,065 |
| Volunteer Fire/EMS toll free calls | 17 | 27 | 39 | 32 | 20 | 18 | | | | | | | 153 | 275 |
| Peoria Fire Incoming Calls | 457 | 445 | 496 | 566 | 590 | 623 | | | | | | | 3,177 | 7,563 |
| TOTAL FIRE INCOMING CALLS | 474 | 472 | 535 | 598 | 610 | 641 | 0 | 0 | 0 | 0 | 0 | 0 | 3,330 | 7,838 |
| Operator Assist Calls/Alarm Calls | 892 | 734 | 877 | 878 | 948 | 1,072 | | | | | | | 5,401 | 11,261 |
| Ambulance Incoming Calls | 281 | 245 | 237 | 255 | 242 | 257 | | | | | | | 1,517 | 3,157 |
| ECC Supervisor Incoming Calls | 601 | 593 | 602 | 614 | 640 | 612 | | | | | | | 3,662 | 8,488 |
| Richwoods Dispatcher Incoming Calls | 52 | 50 | 67 | 43 | 73 | 45 | | | | | | | 330 | 802 |
| Downtown Dispatcher Incoming Calls | 42 | 35 | 40 | 37 | 50 | 38 | | | | | | | 242 | 548 |
| Prep 2 Dispatcher Incoming Calls | 557 | 535 | 679 | 658 | 717 | 580 | | | | | | | 3,726 | 7,473 |
| C-MED Dispatcher Incoming Calls | 32 | 39 | 41 | 38 | 35 | 27 | | | | | | | 212 | 388 |
| County Sheriff Dispatcher Incoming Calls | 29 | 32 | 46 | 48 | 40 | 33 | | | | | | | 228 | 540 |
| Fire Dispatcher Incoming Calls | 57 | 52 | 67 | 74 | 65 | 89 | | | | | | | 404 | 898 |
| OverFlow Dispatcher Incoming Calls | 9 | 4 | 5 | 9 | 6 | 7 | | | | | | | 40 | 186 |
| Call Taker Incoming Calls | 1 | 0 | 9 | 1 | 0 | 0 | | | | | | | 11 | 22 |
| TOTAL INCOMING EXTENSION CALLS | 1,380 | 1,340 | 1,556 | 1,522 | 1,626 | 1,431 | 0 | 0 | 0 | 0 | 0 | 0 | 8,855 | 19,345 |
| TOTAL OUTGOING EXTENSION CALLS | 5,089 | 4,543 | 4,811 | 5,222 | 5,495 | 5,696 | | | | | | | 30,856 | 65,548 |
| Peoria Police Dispatches/On view | 7,370 | 7,233 | 7,986 | 8,910 | 9,742 | 9,312 | | | | | | | 50,553 | 100,541 |
| Peoria County Sheriff Dispatches/On view | 2,501 | 2,322 | 2,318 | 2,347 | 2,498 | 2,635 | | | | | | | 14,621 | 30,470 |
| TOTAL POLICE DISPATCHES/ON VIEW | 9,871 | 9,555 | 10,304 | 11,257 | 12,240 | 11,947 | 0 | 0 | 0 | 0 | 0 | 0 | 65,174 | 131,011 |
| Air National Guard Fire Dispatches | 2 | 5 | 6 | 5 | 5 | 7 | | | | | | | 30 | 44 |
| Akron-Princeville Fire Dispatches | 18 | 16 | 21 | 22 | 17 | 19 | | | | | | | 113 | 228 |
| Brimfield Fire Dispatches | 32 | 31 | 34 | 34 | 42 | 27 | | | | | | | 200 | 412 |
| Dunlap Fire Dispatches | 28 | 35 | 25 | 26 | 37 | 29 | | | | | | | 180 | 409 |
| Elmwood Fire Dispatches | 11 | 14 | 13 | 8 | 9 | 10 | | | | | | | 65 | 123 |
| Limestone Fire Dispatches | 139 | 98 | 101 | 119 | 122 | 137 | | | | | | | 716 | 1,383 |
| Logan-Trivoli Fire Dispatches | 28 | 31 | 52 | 32 | 35 | 31 | | | | | | | 209 | 391 |
| Peoria Fire Dispatches | 1,630 | 1,497 | 1,518 | 1,578 | 1,618 | 1,607 | | | | | | | 9,448 | 19,736 |
| Timber-Hollis Fire Dispatches | 29 | 28 | 19 | 15 | 41 | 19 | | | | | | | 151 | 307 |
| Tuscarora Fire Dispatches | 1 | 3 | 7 | 5 | 8 | 2 | | | | | | | 26 | 37 |
| West Peoria Fire Dispatches | 52 | 39 | 41 | 55 | 56 | 57 | | | | | | | 300 | 546 |
| MABAS Fire Calls | 0 | 3 | 8 | 7 | 8 | 5 | | | | | | | 31 | 30 |
| TOTAL FIRE DISPATCHES | 1,970 | 1,800 | 1,845 | 1,906 | 1,998 | 1,950 | 0 | 0 | 0 | 0 | 0 | 0 | 11,469 | 23,646 |
| AMT Ambulance Dispatches | 1,336 | 1,317 | 1,374 | 1,435 | 1,404 | 1,427 | | | | | | | 8,293 | 15,094 |
| APA Ambulance Dispatches | 15 | 11 | 13 | 17 | 10 | 12 | | | | | | | 78 | 195 |
| BYE Ambulance Dispatches | 51 | 38 | 50 | 46 | 43 | 48 | | | | | | | 276 | 541 |
| TOTAL AMBULANCE DISPATCHES | 1,402 | 1,366 | 1,437 | 1,498 | 1,457 | 1,487 | 0 | 0 | 0 | 0 | 0 | 0 | 8,647 | 14,682 |
| Peoria County Coroner Incoming Calls | 217 | 222 | 240 | 201 | 209 | 166 | | | | | | | 1,255 | 2,158 |
| Community Messaging System Call-outs | 12 | 15 | 17 | 10 | 37 | 13 | | | | | | | 104 | 185 |
| Telephone Trouble Reports Completed | 3 | 0 | 0 | 0 | 1 | 0 | | | | | | | 4 | 4 |
| ETSB Equipment Trouble Reported | 3 | 1 | 2 | 2 | 3 | 0 | | | | | | | 11 | 38 |
| Citizen Concerns | 1 | 0 | 0 | 1 | 2 | 2 | | | | | | | 6 | 12 |
| CD Requests from State's Attorney's Office | 9 | 30 | 15 | 25 | 17 | 30 | | | | | | | 126 | 138 |
| CD Requests from FOI / Subpoena | 1 | 0 | 0 | 3 | 2 | 2 | | | | | | | 8 | 57 |
| CD Requests from Inner Departmental | 8 | 7 | 15 | 4 | 4 | 5 | | | | | | | 43 | 63 |
| Total Number of CD Requests | 18 | 37 | 30 | 32 | 23 | 37 | 0 | 0 | 0 | 0 | 0 | 0 | 177 | 258 |
| ILEAS Call Outs | 0 | 0 | 0 | 0 | 0 | 0 | | | | | | | 0 | 1 |
| JULIE Dig | 53 | 31 | 37 | 53 | 38 | 41 | | | | | | | 253 | 542 |

Yearly Summary

| | Number of Calls | Dispatch Response Time | Police Response Time | Total Time | |
|------------------------------|------------------------|-------------------------------|-----------------------------|-------------------|-----------------------------|
| PEORIA POLICE | | | | | |
| Urgent | 16403.3 | 1.96 | 4.01 | 6.18 | |
| Routine | 16119 | 22.65 | 6.13 | 28.78 | |
| Backlog | 772 | 35.51 | 7.15 | 42.66 | |
| PEORIA COUNTY SHERIFF | | | | | |
| Urgent | 2074 | 2.53 | 7.42 | 9.96 | |
| Routine | 2144 | 12.47 | 8.94 | 21.41 | |
| Backlog | 95 | 82.87 | 14.01 | 96.89 | |
| | Number of Calls | Dispatch Response Time | Fire Response Time | Total Time | Average Turnout Time |
| PEORIA FIRE | 7784 | 0.87 | 4.25 | 5.13 | 1.42 |

City of Peoria
Emergency Communications Center

Police Department
Urgent Calls for Service
By Police District

| | Police District | VALLEY | | | | | | | BLUFF | | | RICHWOODS | | | | | | | Total Calls | Total Minutes | Calls | Average |
|-----------------------------------------|------------------------|--------------------------------|-----|-----|-----|-----|-----|------|---------|-----|-----|-----------|-----|-----|-----|------|-----|-----|-------------|---------------|-------|-------------------------|
| | | 1 | 2 | 4 | 5 | 6 | 8 | 12 | 3 | 10 | 11 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | | | | |
| January 2017 | Number of Calls | 93 | 126 | 331 | 180 | 51 | 216 | 82 | 113 | 336 | 231 | 181 | 88 | 63 | 216 | 6 | 106 | 126 | 2545 | | | (total min/total calls) |
| | Exceptions | | | | | | | | | | | | | | | | | | 0 | | | |
| | Dispatch Response Time | 1.9 | 1.4 | 2.0 | 1.2 | 2.0 | 2.9 | 1.8 | 1.9 | 2.2 | 1.9 | 1.6 | 2.0 | 2.8 | 2.5 | 0.5 | 1.1 | 1.5 | 4990.5 | 2545 | 1.96 | |
| | Police Response Time | 2.8 | 3.9 | 3.4 | 3.3 | 3.0 | 3.4 | 4.1 | 3.8 | 3.3 | 3.4 | 4.4 | 5.1 | 5.0 | 6.3 | 12.2 | 4.2 | 6.3 | 10251.6 | 2545 | 4.03 | |
| | Total time | 4.7 | 5.3 | 5.4 | 4.5 | 5.0 | 6.3 | 5.9 | 5.7 | 5.5 | 5.3 | 6.0 | 7.1 | 7.8 | 8.8 | 12.7 | 5.3 | 7.8 | 15242.1 | 2545 | 5.99 | |
| February 2017 | Number of Calls | 75 | 123 | 300 | 168 | 53 | 166 | 80 | 13 | 293 | 199 | 201 | 78 | 57 | 179 | 8 | 90 | 112 | 2183.3 | | | (total min/total calls) |
| | Exceptions | | | | | | | | | | | | | | | | | | 0 | | | |
| | Dispatch Response Time | 2.5 | 2.1 | 1.9 | 1.5 | 1.4 | 1.5 | 1.5 | 1.2 | 3.1 | 2.2 | 2.3 | 2.9 | 2.0 | 2.0 | 5.8 | 1.3 | 1.7 | 4573.0 | 2183.3 | 2.09 | |
| | Police Response Time | 2.3 | 3.6 | 3.2 | 3.0 | 3.0 | 3.6 | 4.6 | 3.7 | 3.5 | 4.0 | 4.6 | 4.7 | 5.0 | 5.8 | 10.9 | 4.2 | 6.6 | 8849.0 | 2183.3 | 4.05 | |
| | Total time | 4.8 | 5.7 | 5.1 | 4.5 | 4.4 | 5.1 | 6.1 | 4.9 | 6.6 | 6.2 | 6.9 | 7.6 | 7.0 | 7.8 | 16.7 | 5.5 | 8.3 | 13422.0 | 2183.3 | 6.15 | |
| March 2017 | Number of Calls | 136 | 151 | 352 | 204 | 57 | 184 | 83 | 128 | 331 | 234 | 193 | 86 | 64 | 192 | 17 | 115 | 119 | 2646 | | | (total min/total calls) |
| | Exceptions | | | | | | | | | | | | | | | | | | 0 | | | |
| | Dispatch Response Time | 1.9 | 2.0 | 2.8 | 1.6 | 1.6 | 1.4 | 3.5 | 1.7 | 2.5 | 2.5 | 1.9 | 1.4 | 1.3 | 2.4 | 2.0 | 1.5 | 2.2 | 5641.2 | 2646 | 2.13 | |
| | Police Response Time | 2.5 | 3.6 | 3.6 | 3.2 | 3.0 | 3.3 | 4.4 | 3.5 | 3.7 | 4.0 | 4.6 | 4.1 | 1.9 | 5.5 | 9.9 | 4.1 | 6.5 | 10387.0 | 2646 | 3.93 | |
| | Total time | 4.4 | 5.6 | 6.4 | 4.8 | 4.6 | 4.7 | 7.9 | 5.2 | 6.2 | 6.5 | 6.5 | 5.5 | 3.2 | 7.9 | 11.9 | 5.6 | 8.7 | 16028.2 | 2646 | 6.06 | |
| April 2017 | Number of Calls | 126 | 125 | 423 | 189 | 60 | 208 | 108 | 139 | 407 | 277 | 223 | 87 | 88 | 213 | 14 | 116 | 115 | 2918 | | | (total min/total calls) |
| | Exceptions | | | | | | | | | | | | | | | | | | 0 | | | |
| | Dispatch Response Time | 1.2 | 2.3 | 1.5 | 3.1 | 4.5 | 1.5 | 3.8 | 1.8 | 1.9 | 2.1 | 1.8 | 1.1 | 2.8 | 2.1 | 2.3 | 2.6 | 2.0 | 6011.3 | 2918 | 2.06 | |
| | Police Response Time | 2.7 | 3.7 | 3.4 | 3.3 | 3.4 | 3.1 | 5.1 | 3.6 | 3.2 | 3.8 | 4.8 | 4.2 | 5.1 | 5.7 | 9.7 | 4.6 | 6.4 | 11623.7 | 2918 | 3.98 | |
| | Total time | 3.9 | 6.0 | 4.9 | 6.4 | 7.9 | 4.6 | 8.9 | 5.4 | 5.1 | 5.9 | 6.6 | 5.3 | 7.9 | 7.8 | 12.0 | 7.2 | 8.4 | 17635.0 | 2918 | 6.04 | |
| May 2017 | Number of Calls | 136 | 150 | 452 | 256 | 75 | 190 | 143 | 139 | 436 | 288 | 229 | 102 | 87 | 216 | 6 | 107 | 138 | 3150 | | | (total min/total calls) |
| | Exceptions | | | | | | | | | | | | | | | | | | 0 | | | |
| | Dispatch Response Time | 1.8 | 2.1 | 2.5 | 2.7 | 1.6 | 3.3 | 6.2 | 3.0 | 2.0 | 2.4 | 2.0 | 3.1 | 2.5 | 2.0 | 1.6 | 1.9 | 2.5 | 7976.4 | 3150 | 2.53 | |
| | Police Response Time | 2.9 | 3.6 | 3.4 | 3.2 | 2.8 | 3.5 | 4.1 | 3.4 | 3.4 | 3.9 | 4.6 | 5.8 | 4.7 | 6.2 | 12.2 | 4.0 | 6.4 | 12607.4 | 3150 | 4.00 | |
| | Total time | 4.7 | 5.7 | 5.9 | 5.9 | 4.4 | 6.8 | 10.3 | 6.4 | 5.4 | 6.3 | 6.6 | 8.9 | 7.2 | 8.2 | 13.8 | 5.9 | 8.9 | 20583.8 | 3150 | 6.53 | |
| June 2017 | Number of Calls | 92 | 174 | 433 | 26 | 54 | 225 | 122 | 144 | 454 | 321 | 243 | 88 | 71 | 249 | 8 | 132 | 125 | 2961 | | | (total min/total calls) |
| | Exceptions | | | | | | | | | | | | | | | | | | 0 | | | |
| | Dispatch Response Time | 2.8 | 2.3 | 2.0 | 3.7 | 1.5 | 2.3 | 2.4 | 1.9 | 2.1 | 2.3 | 2.0 | 1.9 | 2.6 | 3.0 | 5.0 | 2.7 | 1.9 | 6695.3 | 2961 | 2.26 | |
| | Police Response Time | 2.3 | 3.5 | 3.6 | 3.0 | 3.6 | 3.2 | 4.8 | 3.5 | 3.4 | 4.0 | 4.4 | 4.5 | 4.9 | 5.9 | 10.2 | 4.7 | 6.0 | 12023.2 | 2961 | 4.06 | |
| | Total time | 5.1 | 5.8 | 5.6 | 6.7 | 5.1 | 5.5 | 7.2 | 5.4 | 5.5 | 6.3 | 6.4 | 6.4 | 7.5 | 8.9 | 15.2 | 7.4 | 7.9 | 18718.5 | 2961 | 6.32 | |
| YEAR TO DATE TOTALS AND AVERAGES | | | | | | | | | | | | | | | | | | | | | | |
| | | Total Number of Calls | | | | | | | 16403.3 | | | | | | | | | | | | | |
| | | Total Number of Exceptions | | | | | | | 0.0 | | | | | | | | | | | | | |
| | | Average Dispatch Response Time | | | | | | | 1.96 | | | | | | | | | | | | | |
| | | Average Police Response Time | | | | | | | 4.01 | | | | | | | | | | | | | |
| | | Average Total Time | | | | | | | 6.18 | | | | | | | | | | | | | |

City of Peoria
Emergency Communications Center

Police Department
Routine Calls for Service
By Police District

| | VALLEY | | | | | | | | BLUFF | | | RICHWOODS | | | | | | | Total Calls | Total Minutes | Calls | Average |
|-----------------------------------------|--------------------------------|------|------|------|------|------|------|------|-------|------|------|-----------|------|------|------|------|------|-------|-------------|---------------|-------|-------------------------|
| | Police District | 1 | 2 | 4 | 5 | 6 | 8 | 12 | 3 | 10 | 11 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | | | | |
| January 2017 | Number of Calls | 72 | 150 | 267 | 121 | 82 | 113 | 107 | 99 | 255 | 205 | 178 | 88 | 107 | 217 | 3 | 108 | 102 | 2274 | | | (total min/total calls) |
| | Exceptions | | | | | | | | | | | | | | | | | | 0 | | | |
| | Dispatch Response Time | 26.0 | 18.8 | 14.6 | 20.0 | 18.8 | 16.3 | 25.6 | 24.4 | 23.0 | 22.9 | 20.8 | 14.8 | 16.4 | 20.0 | 5.0 | 14.1 | 19.8 | 44765.0 | 2274 | 19.69 | |
| | Police Response Time | 6.1 | 6.8 | 4.9 | 4.2 | 5.1 | 5.7 | 7.4 | 6.2 | 5.4 | 6.6 | 7.0 | 8.0 | 6.5 | 9.1 | 11.7 | 8.1 | 8.9 | 14911.5 | 2274 | 6.56 | |
| | Total time | 32.1 | 25.6 | 19.5 | 24.2 | 23.9 | 22.0 | 33.0 | 30.6 | 28.4 | 29.5 | 27.8 | 22.8 | 22.9 | 29.1 | 16.7 | 22.2 | 28.7 | 59676.5 | 2274 | 26.24 | |
| February 2017 | Number of Calls | 71 | 142 | 223 | 104 | 84 | 109 | 96 | 1.4 | 297 | 243 | 163 | 83 | 67 | 179 | 7 | 117 | 99 | 2085.4 | | | (total min/total calls) |
| | Exceptions | | | | | | | | | | | | | | | | | | 0 | | | |
| | Dispatch Response Time | 16.9 | 20.6 | 15.6 | 21.6 | 18.8 | 22.1 | 19.9 | 12.0 | 29.3 | 25.8 | 16.9 | 13.8 | 11.9 | 18.1 | 17.3 | 14.6 | 9.9 | 41483.8 | 2085.4 | 19.89 | |
| | Police Response Time | 5.0 | 6.1 | 5.1 | 5.0 | 5.5 | 5.8 | 5.7 | 5.4 | 5.3 | 5.3 | 6.6 | 6.8 | 6.7 | 8.6 | 10.0 | 7.1 | 8.4 | 12750.3 | 2085.4 | 6.11 | |
| | Total time | 21.9 | 26.7 | 20.7 | 26.6 | 24.3 | 27.9 | 25.6 | 17.4 | 34.6 | 31.1 | 23.5 | 20.6 | 18.6 | 26.7 | 27.3 | 21.7 | 18.3 | 54234.1 | 2085.4 | 26.01 | |
| March 2017 | Number of Calls | 96 | 218 | 255 | 159 | 94 | 131 | 100 | 125 | 284 | 228 | 197 | 129 | 110 | 195 | 9 | 134 | 120 | 2584 | | | (total min/total calls) |
| | Exceptions | | | | | | | | | | | | | | | | | | 0 | | | |
| | Dispatch Response Time | 20.1 | 23.9 | 15.8 | 24.7 | 21.2 | 19.5 | 19.2 | 16.5 | 26.3 | 22.4 | 16.4 | 17.9 | 16.2 | 21.9 | 30.5 | 19.3 | 18.1 | 52827.4 | 2584 | 20.44 | |
| | Police Response Time | 4.2 | 7.6 | 5.8 | 4.3 | 6.1 | 5.1 | 7.1 | 6.2 | 4.9 | 5.5 | 6.8 | 8.2 | 7.0 | 8.8 | 14.1 | 7.2 | 8.4 | 16577.9 | 2584 | 6.42 | |
| | Total time | 24.3 | 31.5 | 21.6 | 29.0 | 27.3 | 24.6 | 26.3 | 22.7 | 31.2 | 27.9 | 23.2 | 26.1 | 23.2 | 30.7 | 44.6 | 26.5 | 26.5 | 69405.3 | 2584 | 26.86 | |
| April 2017 | Number of Calls | 74 | 189 | 312 | 149 | 105 | 154 | 123 | 130 | 382 | 297 | 202 | 120 | 99 | 204 | 6 | 149 | 147 | 2842 | | | (total min/total calls) |
| | Exceptions | | | | | | | | | | | | | | | | | | 0 | | | |
| | Dispatch Response Time | 21.7 | 30.8 | 19.0 | 30.8 | 29.9 | 20.9 | 24.0 | 26.8 | 31.9 | 32.3 | 16.6 | 18.3 | 20.3 | 26.2 | 13.7 | 21.4 | 23.0 | 72072.7 | 2842 | 25.36 | |
| | Police Response Time | 4.3 | 5.6 | 5.2 | 4.4 | 6.4 | 5.6 | 6.0 | 5.4 | 5.0 | 5.8 | 6.0 | 6.5 | 6.6 | 8.1 | 12.0 | 5.8 | 8.7 | 16774.5 | 2842 | 5.90 | |
| | Total time | 26.0 | 36.4 | 24.2 | 35.2 | 36.3 | 30.0 | 32.2 | 36.9 | 38.1 | 22.6 | 24.8 | 26.9 | 34.3 | 25.7 | 27.2 | 31.7 | | 88847.2 | 2842 | 31.26 | |
| May 2017 | Number of Calls | 76 | 198 | 362 | 180 | 108 | 187 | 194 | 161 | 423 | 334 | 225 | 139 | 125 | 224 | 2 | 183 | 156 | 3277 | | | (total min/total calls) |
| | Exceptions | | | | | | | | | | | | | | | | | | 0 | | | |
| | Dispatch Response Time | 25.3 | 25.4 | 21.6 | 29.1 | 25.6 | 23.4 | 28.4 | 25.2 | 34.8 | 30.0 | 19.4 | 27.0 | 20.3 | 24.3 | 1.0 | 21.2 | 24.6 | 85274.9 | 3277 | 26.02 | |
| | Police Response Time | 4.8 | 5.4 | 5.5 | 4.5 | 5.7 | 5.7 | 5.6 | 5.2 | 4.6 | 5.0 | 6.2 | 7.2 | 7.2 | 8.0 | 12.0 | 6.7 | 7.9 | 19026.2 | 3277 | 5.81 | |
| | Total time | 30.1 | 30.8 | | 33.6 | 31.3 | 34.0 | 30.4 | 39.4 | 35.0 | 25.6 | 34.2 | 27.5 | 32.3 | 13.0 | 27.9 | 32.5 | | 104301.1 | 3277 | 31.83 | |
| June 2017 | Number of Calls | 87 | 218 | 322 | 184 | 111 | 174 | 138 | 132 | 434 | 306 | 194 | 148 | 99 | 221 | 6 | 136 | 147 | 3057 | | | (total min/total calls) |
| | Exceptions | | | | | | | | | | | | | | | | | | 0 | | | |
| | Dispatch Response Time | 20.0 | 22.5 | 18.0 | 24.3 | 27.3 | 24.2 | 23.5 | 19.9 | 33.5 | 31.9 | 24.2 | 16.9 | 25.6 | 20.9 | 24.7 | 22.8 | 20.3 | 74905.9 | 3057 | 24.50 | |
| | Police Response Time | 5.4 | 5.6 | 5.0 | 4.3 | 6.6 | 5.7 | 5.7 | 4.9 | 5.0 | 6.0 | 6.0 | 7.1 | 6.9 | 8.0 | 10.4 | 7.0 | 9.0 | 18258.9 | 3057 | 5.97 | |
| | Total time | 25.4 | 28.1 | | 28.6 | 33.9 | 29.9 | 29.2 | 24.8 | 38.5 | 37.9 | 30.2 | 24.0 | 32.5 | 28.9 | 35.1 | 29.8 | 29.3 | 93164.8 | 3057 | 30.48 | |
| YEAR TO DATE TOTALS AND AVERAGES | | | | | | | | | | | | | | | | | | | | | | |
| | Total Number of Calls | | | | | | | | | | | | | | | | | 16119 | | | | |
| | Total Number of Exceptions | | | | | | | | | | | | | | | | | 0 | | | | |
| | Average Dispatch Response Time | | | | | | | | | | | | | | | | | 22.65 | | | | |
| | Average Police Response Time | | | | | | | | | | | | | | | | | 6.13 | | | | |
| | Average Total Time | | | | | | | | | | | | | | | | | 28.78 | | | | |

City of Peoria
Emergency Communications Center

Police Department
Backlog Calls for Service
By Police District

| | VALLEY | | | | | | | | BLUFF | | | RICHWOODS | | | | | | | Total Calls | Calls | Average |
|-----------------------------------------|------------------------|-------|------|------|-------|------|------|------|-------|------|------|-----------|------|------|------|------|-------|---------|-------------|-------|-------------------------|
| | 1 | 2 | 4 | 5 | 6 | 8 | 12 | 3 | 10 | 11 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | | | | |
| January 2017 | Police District | 1 | 2 | 4 | 5 | 6 | 8 | 12 | 3 | 10 | 11 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | Total Calls | | (total min/total calls) |
| | Number of Calls | 2 | 31 | 7 | 8 | 2 | 5 | 7 | 6 | 12 | 11 | 8 | 5 | 5 | 8 | 0 | 3 | 5 | 125 | | |
| | Exceptions | | | | | | | | | | | | | | | | | | 0 | | |
| | Dispatch Response Time | 112.5 | 21.8 | 9.2 | 49.6 | 67.0 | 46.2 | 10.3 | 23.7 | 29.9 | 54.6 | 52.5 | 16.4 | 33.4 | 67.9 | 0.0 | 18.3 | 36.8 | 4351.8 | 125 | 34.81 |
| | Police Response Time | 4.0 | 9.3 | 6.7 | 7.3 | 3.0 | 7.2 | 6.3 | 7.6 | 5.1 | 5.5 | 4.0 | 3.6 | 8.5 | 10.0 | 9.5 | 0.0 | 18.3 | 919.0 | 125 | 7.35 |
| Total time | 116.5 | 31.1 | 15.9 | 56.9 | 70.0 | 53.4 | 16.6 | 31.3 | 35.0 | 60.1 | 56.5 | 20.0 | 41.9 | 77.9 | 9.5 | 18.3 | 55.1 | 5270.8 | 125 | 42.17 | |
| February 2017 | Police District | 1 | 2 | 4 | 5 | 6 | 8 | 12 | 3 | 10 | 11 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | Total Calls | | (total min/total calls) |
| | Number of Calls | 5 | 27 | 13 | 4 | 3 | 5 | 4 | 4 | 10 | 11 | 13 | 6 | 4 | 9 | 0 | 4 | 7 | 129 | | |
| | Exceptions | | | | | | | | | | | | | | | | | | 0 | | |
| | Dispatch Response Time | 16.2 | 20.2 | 14.6 | 44.5 | 25.7 | 26.0 | 13.0 | 20.0 | 62.1 | 62.2 | 51.1 | 14.6 | 22.0 | 29.3 | 0.0 | 16.0 | 25.2 | 3982.5 | 129 | 30.87 |
| | Police Response Time | 3.5 | 7.7 | 10.8 | 9.3 | 2.7 | 6.4 | 8.8 | 14.3 | 4.2 | 8.0 | 7.5 | 6.7 | 5.3 | 9.0 | 0.0 | 10.3 | 6.3 | 990.7 | 129 | 7.68 |
| Total time | 19.7 | 27.9 | 25.4 | 53.8 | 28.4 | 32.4 | 21.8 | 34.3 | 66.3 | 70.2 | 58.6 | 21.3 | 27.3 | 38.3 | 0.0 | 26.3 | 31.5 | 4973.2 | 129 | 38.55 | |
| March 2017 | Police District | 1 | 2 | 4 | 5 | 6 | 8 | 12 | 3 | 10 | 11 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | Total Calls | | (total min/total calls) |
| | Number of Calls | 2 | 24 | 14 | 5 | 3 | 6 | 2 | 12 | 19 | 15 | 7 | 3 | 3 | 7 | 1 | 1 | 2 | 126 | | |
| | Exceptions | | | | | | | | | | | | | | | | | | 0 | | |
| | Dispatch Response Time | 33.5 | 22.5 | 22.4 | 68.4 | 11.7 | 12.2 | 39.5 | 14.0 | 46.4 | 32.0 | 64.0 | 17.0 | 22.0 | 37.6 | 29.0 | 6.0 | 13.0 | 3868.7 | 126 | 30.70 |
| | Police Response Time | 3.0 | 10.5 | 3.7 | 17.0 | 9.7 | 6.0 | 4.5 | 5.4 | 6.6 | 8.5 | 7.0 | 6.7 | 5.0 | 5.1 | 0.0 | 11.0 | 8.0 | 933.4 | 126 | 7.41 |
| Total time | 36.5 | 33.0 | 26.1 | 85.4 | 21.4 | 18.2 | 44.0 | 19.4 | 53.0 | 40.5 | 71.0 | 23.7 | 27.0 | 42.7 | 29.0 | 17.0 | 21.0 | 4802.1 | 126 | 38.11 | |
| April 2017 | Police District | 1 | 2 | 4 | 5 | 6 | 8 | 12 | 3 | 10 | 11 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | Total Calls | | (total min/total calls) |
| | Number of Calls | 3 | 30 | 8 | 8 | 5 | 8 | 10 | 6 | 21 | 20 | 6 | 3 | 6 | 10 | 0 | 8 | 14 | 166 | | |
| | Exceptions | | | | | | | | | | | | | | | | | | 0 | | |
| | Dispatch Response Time | 61.0 | 16.3 | 16.4 | 62.6 | 37.6 | 34.0 | 27.7 | 21.2 | 61.6 | 52.2 | 32.8 | 40.3 | 7.8 | 83.5 | 0.0 | 11.6 | 52.3 | 6530.3 | 166 | 39.34 |
| | Police Response Time | 5.7 | 9.7 | 12.3 | 5.4 | 10.5 | 9.5 | 4.4 | 5.0 | 4.3 | 7.6 | 6.8 | 5.0 | 8.8 | 7.9 | 0.0 | 5.9 | 10.3 | 1273.5 | 166 | 7.67 |
| Total time | 66.7 | 26.0 | 28.7 | 68.0 | 48.1 | 43.5 | 32.1 | 26.2 | 65.9 | 59.8 | 39.6 | 45.3 | 16.6 | 91.4 | 0.0 | 17.5 | 62.6 | 7803.8 | 166 | 47.01 | |
| May 2017 | Police District | 1 | 2 | 4 | 5 | 6 | 8 | 12 | 3 | 10 | 11 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | Total Calls | | (total min/total calls) |
| | Number of Calls | 0 | 35 | 17 | 15 | 6 | 3 | 9 | 7 | 21 | 20 | 14 | 6 | 9 | 9 | 0 | 6 | 6 | 183 | | |
| | Exceptions | | | | | | | | | | | | | | | | | | 0 | | |
| | Dispatch Response Time | 0.0 | 23.3 | 38.9 | 46.2 | 52.2 | 11.7 | 69.2 | 7.4 | 62.6 | 45.7 | 41.9 | 34.3 | 39.7 | 42.2 | 0.0 | 18.8 | 12.3 | 7137.4 | 183 | 39.00 |
| | Police Response Time | 0.0 | 8.1 | 5.4 | 4.6 | 5.3 | 9.7 | 3.6 | 10.4 | 5.5 | 4.6 | 6.1 | 8.7 | 8.2 | 6.4 | 0.0 | 19.5 | 6.2 | 1241.1 | 183 | 6.78 |
| Total time | 0.0 | 31.4 | 44.3 | 50.8 | 57.5 | 21.4 | 72.8 | 17.8 | 68.1 | 50.3 | 48.0 | 43.0 | 47.9 | 48.6 | 0.0 | 38.3 | 18.5 | 8378.5 | 183 | 45.78 | |
| June 2017 | Police District | 1 | 2 | 4 | 5 | 6 | 8 | 12 | 3 | 10 | 11 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | Total Calls | | (total min/total calls) |
| | Number of Calls | 8 | 23 | 39 | 7 | 4 | 8 | 23 | 15 | 52 | 43 | 19 | 2 | 6 | 21 | 0 | 7 | 13 | 290 | | |
| | Exceptions | | | | | | | | | | | | | | | | | | 0 | | |
| | Dispatch Response Time | 55.8 | 27.5 | 22.6 | 21.3 | 98.3 | 29.3 | 30.9 | 32.9 | 50.4 | 58.1 | 30.3 | 2.0 | 34.3 | 27.7 | 0.0 | 18.8 | 43.3 | 11122.0 | 290 | 38.35 |
| | Police Response Time | 4.0 | 8.6 | 4.3 | 2.0 | 2.7 | 6.4 | 7.6 | 5.8 | 4.4 | 6.2 | 6.5 | 6.0 | 6.7 | 7.6 | 0.0 | 9.1 | 8.6 | 1741.5 | 290 | 6.01 |
| Total time | 59.8 | 36.1 | 26.9 | 23.3 | 101.0 | 35.7 | 38.5 | 38.7 | 54.8 | 64.3 | 36.8 | 8.0 | 41.0 | 35.3 | 0.0 | 27.9 | 51.9 | 12863.5 | 290 | 44.36 | |
| YEAR TO DATE TOTALS AND AVERAGES | | | | | | | | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | | | | 772 | | | | |
| | | | | | | | | | | | | | | | | | 0.0 | | | | |
| | | | | | | | | | | | | | | | | | 35.51 | | | | |
| | | | | | | | | | | | | | | | | | 7.15 | | | | |
| | | | | | | | | | | | | | | | | | 42.66 | | | | |

City of Peoria
Emergency Communications Center

Peoria Fire Department
Fire Calls for Service
By Fire Map

| Month | Fire Map | VALLEY | | | | BLUFF | | | RICHWOODS | | | | | Total Calls | (total min/total calls) | | |
|-----------------------------------------|------------------------|---------|---------|---------|-----------|---------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-------------|-------------------------|-------|---------|
| | | 100-199 | 200-299 | 400-499 | 1200-1299 | 300-399 | 1000-1099 | 1100-1199 | 1300-1399 | 1500-1599 | 1600-1699 | 1900-1999 | 2000-2099 | | Total Minutes | Calls | Average |
| January 2017 | Number of Calls | 249 | 122 | 241 | 76 | 139 | 157 | 102 | 215 | 54 | 143 | 72 | 43 | 1613 | | | |
| | Dispatch Response Time | 0.6 | 0.5 | 0.5 | 0.3 | 0.7 | 0.9 | 0.7 | 0.7 | 0.6 | 0.6 | 2.0 | 1.1 | 1123.7 | 1613 | 0.70 | |
| | Fire Response Time | 3.5 | 3.9 | 4.2 | 5.4 | 3.6 | 4.7 | 4.4 | 4.2 | 5.0 | 4.6 | 6.0 | 5.7 | 6964.9 | 1613 | 4.32 | |
| | Total time | 4.1 | 4.4 | 4.7 | 5.7 | 4.3 | 5.6 | 5.1 | 4.9 | 5.6 | 5.2 | 8.0 | 6.8 | 8088.6 | 1613 | 5.01 | |
| February 2017 | Number of Calls | 242 | 133 | 215 | 81 | 108 | 145 | 88 | 181 | 42 | 159 | 67 | 26 | 1487 | | | |
| | Dispatch Response Time | 0.8 | 1.0 | 0.6 | 0.3 | 0.9 | 0.7 | 2.1 | 0.8 | 1.2 | 0.7 | 0.5 | 0.2 | 1208.6 | 1487 | 0.81 | |
| | Fire Response Time | 3.3 | 3.9 | 3.8 | 5.3 | 3.9 | 4.5 | 4.3 | 4.4 | 5.0 | 4.6 | 5.8 | 5.7 | 6290.3 | 1487 | 4.23 | |
| | Total time | 4.1 | 4.9 | 4.4 | 5.6 | 4.8 | 5.2 | 6.4 | 5.2 | 6.2 | 5.3 | 6.3 | 5.9 | 7498.9 | 1487 | 5.04 | |
| March 2017 | Number of Calls | 284 | 125 | 208 | 58 | 117 | 123 | 103 | 196 | 34 | 139 | 75 | 34 | 1496 | | | |
| | Dispatch Response Time | 1.1 | 0.8 | 1.2 | 0.3 | 0.8 | 1.3 | 1.0 | 0.5 | 0.8 | 0.7 | 1.3 | 0.6 | 1376.3 | 1496 | 0.92 | |
| | Fire Response Time | 3.4 | 4.0 | 4.0 | 4.9 | 4.0 | 4.2 | 4.1 | 4.2 | 4.9 | 4.6 | 5.3 | 6.6 | 6239.8 | 1496 | 4.17 | |
| | Total time | 4.5 | 4.8 | 5.2 | 5.2 | 4.8 | 5.5 | 5.1 | 4.7 | 5.7 | 5.3 | 6.6 | 7.2 | 7616.1 | 1496 | 5.09 | |
| April 2017 | Number of Calls | 255 | 108 | 239 | 74 | 137 | 143 | 120 | 191 | 47 | 158 | 76 | 31 | 1579 | | | |
| | Dispatch Response Time | 0.5 | 1.1 | 0.7 | 0.5 | 0.7 | 1.9 | 1.3 | 0.9 | 0.8 | 0.8 | 0.5 | 0.4 | 1360.5 | 1579 | 0.86 | |
| | Fire Response Time | 3.4 | 3.9 | 3.9 | 5.5 | 3.8 | 4.2 | 4.0 | 4.4 | 4.9 | 4.6 | 6.2 | 5.1 | 6655.3 | 1579 | 4.21 | |
| | Total time | 3.9 | 5.0 | 4.6 | 6.0 | 4.5 | 6.1 | 5.3 | 5.3 | 5.7 | 5.4 | 6.7 | 5.5 | 8015.8 | 1579 | 5.08 | |
| May 2017 | Number of Calls | 258 | 111 | 235 | 79 | 117 | 156 | 97 | 222 | 62 | 148 | 85 | 39 | 1609 | | | |
| | Response Time | 1.2 | 0.5 | 0.6 | 1.2 | 0.8 | 1.1 | 1.0 | 0.8 | 0.9 | 0.9 | 1.8 | 3.2 | 1607.5 | 1609 | 1.00 | |
| | Time | 3.4 | 4.2 | 3.9 | 5.2 | 4.1 | 4.5 | 4.1 | 4.3 | 4.7 | 4.5 | 5.9 | 5.2 | 6866.4 | 1609 | 4.27 | |
| | Total time | 4.6 | 4.7 | 4.5 | 6.4 | 4.9 | 5.6 | 5.1 | 5.1 | 5.6 | 5.4 | 7.7 | 8.4 | 8473.9 | 1609 | 5.27 | |
| June 2017 | Number of Calls | 275 | 102 | 227 | 73 | 117 | 167 | 130 | 204 | 52 | 128 | 77 | 48 | 1600 | | | |
| | Response Time | 0.7 | 0.7 | 1.1 | 0.6 | 1.1 | 1.4 | 1.3 | 0.9 | 0.8 | 0.8 | 0.6 | 1.1 | 1515.5 | 1600 | 0.95 | |
| | Time | 3.7 | 4.0 | 4.2 | 5.1 | 4.1 | 4.2 | 4.3 | 4.3 | 5.0 | 4.5 | 5.7 | 6.6 | 6960.2 | 1600 | 4.35 | |
| | Total time | 4.4 | 4.7 | 5.3 | 5.7 | 5.2 | 5.6 | 5.6 | 5.2 | 5.8 | 5.3 | 6.3 | 7.7 | 8475.7 | 1600 | 5.30 | |
| YEAR TO DATE TOTALS AND AVERAGES | | | | | | | | | | | | | | | | | |
| Total Number of Calls | | | | | | | | | 7784 | | | | | | | | |
| Average Dispatch Response Time | | | | | | | | | 0.87 | | | | | | | | |
| Average Fire Response Time | | | | | | | | | 4.25 | | | | | | | | |
| Average Total Time | | | | | | | | | 5.13 | | | | | | | | |

Peoria Fire Department
Average Turn-Out Time for Each Apparatus

| | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP | OCT | NOV | DEC | Yearly Average |
|-----|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|--------------------|-----------------------|
| B1 | 1.5 | 1.4 | 1.4 | 1.4 | 1.4 | 1.4 | | | | | | | 1.42 |
| E1 | 1.4 | 1.4 | 1.4 | 1.3 | 1.3 | 1.3 | | | | | | | 1.35 |
| R1 | 1.5 | 1.4 | 1.3 | 1.4 | 1.3 | 1.4 | | | | | | | 1.38 |
| T1 | 1.7 | 1.6 | 1.4 | 1.4 | 1.6 | 1.5 | | | | | | | 1.53 |
| E10 | 1.4 | 1.4 | 1.4 | 1.3 | 1.3 | 1.4 | | | | | | | 1.37 |
| E12 | 1.5 | 1.5 | 1.5 | 1.4 | 1.6 | 1.6 | | | | | | | 1.52 |
| E13 | 1.3 | 1.3 | 1.3 | 1.2 | 1.2 | 1.4 | | | | | | | 1.28 |
| T14 | 1.5 | 1.5 | 1.5 | 1.5 | 1.6 | 1.4 | | | | | | | 1.50 |
| E15 | 1.5 | 1.6 | 1.6 | 1.6 | 1.5 | 1.7 | | | | | | | 1.58 |
| E16 | 1.4 | 1.5 | 1.4 | 1.4 | 1.3 | 1.4 | | | | | | | 1.40 |
| E19 | 1.5 | 1.5 | 1.4 | 1.5 | 1.5 | 1.4 | | | | | | | 1.47 |
| E2 | 1.4 | 1.5 | 1.5 | 1.6 | 1.5 | 1.6 | | | | | | | 1.52 |
| R2 | 1.5 | 1.3 | 1.4 | 1.3 | 1.3 | 1.4 | | | | | | | 1.37 |
| E20 | 1.6 | 1.5 | 1.6 | 1.7 | 1.5 | 1.5 | | | | | | | 1.57 |
| B3 | 1.4 | 1.4 | 1.5 | 1.4 | 1.5 | 1.4 | | | | | | | 1.43 |
| E3 | 1.3 | 1.3 | 1.3 | 1.2 | 1.3 | 1.4 | | | | | | | 1.30 |
| T3 | 1.3 | 1.5 | 1.3 | 1.3 | 1.5 | 1.4 | | | | | | | 1.38 |
| E4 | 1.4 | 1.4 | 1.5 | 1.3 | 1.4 | 1.5 | | | | | | | 1.42 |
| T4 | 1.3 | 1.6 | 1.1 | 1.2 | 1.1 | 1.2 | | | | | | | 1.25 |
| | | | | | | | | | | | | | |
| | | | | | | | | | | | | Department Average | 1.42 |

City of Peoria
 Emergency Communications Center
 Peoria County Sheriff's Department
 Urgent calls for service by district

| | County District | 700 | 710 | 711 | 712 | 713 | 714 | 715 | 716 | 717 | 718 | 726 | Other | Total Calls | | |
|-----------------------------------------|--------------------------------|------|------|------|------|------|------|------|------|-----|------|-----|--------|-------------|-----|-------------------------|
| January 2017 | Number of Calls | 2 | 5 | 8 | 2 | 83 | 91 | 40 | 14 | 26 | 32 | 98 | | 401 | | (total min/total calls) |
| | Exceptions | | | | | | | | | | | | | 0 | | |
| | Dispatch Response Time | 4.0 | 1.4 | 1.2 | 1.0 | 2.2 | 3.5 | 3.3 | 1.4 | 1.6 | 1.7 | 1.9 | | 961.5 | 401 | 2.40 |
| | Police Response Time | 15.0 | 17.3 | 7.5 | 12.0 | 7.9 | 8.2 | 12.1 | 8.3 | 4.4 | 8.5 | 3.2 | | 2902.6 | 401 | 7.24 |
| | Total time | 19.0 | 18.7 | 8.7 | 13.0 | 10.1 | 11.7 | 15.4 | 9.7 | 6.0 | 10.2 | 5.1 | | 3864.1 | 401 | 9.64 |
| February 2017 | Number of Calls | 5 | 5 | 4 | 2 | 91 | 76 | 48 | 13 | 17 | 37 | 102 | | 400 | | (total min/total calls) |
| | Exceptions | | | | | | | | | | | | | 0 | | |
| | Dispatch Response Time | 4.3 | 5.8 | 1.7 | 1.0 | 2.7 | 3.8 | 2.2 | 1.9 | 1.3 | 1.6 | 2.7 | | 1080.8 | 400 | 2.70 |
| | Police Response Time | 8.3 | 17.5 | 7.0 | 12.0 | 7.2 | 8.7 | 12.2 | 10.2 | 4.4 | 8.9 | 3.8 | | 3007.3 | 400 | 7.52 |
| | Total time | 12.6 | 23.3 | 8.7 | 13.0 | 9.9 | 12.5 | 14.4 | 12.1 | 5.7 | 10.5 | 6.5 | | 4088.1 | 400 | 10.22 |
| March 2017 | Number of Calls | 5 | 6 | 7 | 0 | 80 | 89 | 35 | 11 | 22 | 29 | 80 | | 364 | | (total min/total calls) |
| | Exceptions | | | | | | | | | | | | | 0 | | |
| | Dispatch Response Time | 2.8 | 4.8 | 0.8 | 0.0 | 1.8 | 2.5 | 2.2 | 0.4 | 2.6 | 2.2 | 1.2 | | 713.3 | 364 | 1.96 |
| | Police Response Time | 0.0 | 14.8 | 5.4 | 0.0 | 8.1 | 8.6 | 12.6 | 11.4 | 3.7 | 8.6 | 3.6 | | 2725.2 | 364 | 7.49 |
| | Total time | 2.8 | 19.6 | 6.2 | 0.0 | 9.9 | 11.1 | 14.8 | 11.8 | 6.3 | 10.8 | 4.8 | | 3438.5 | 364 | 9.45 |
| April 2017 | Number of Calls | 4 | 10 | 8 | 0 | 104 | 93 | 37 | 11 | 27 | 39 | 116 | | 449 | | (total min/total calls) |
| | Exceptions | | | | | | | | | | | | | 0 | | |
| | Dispatch Response Time | 1.3 | 1.4 | 4.2 | | 2.8 | 2.8 | 3.2 | 2.6 | 2.9 | 2.0 | 1.7 | | 1104.9 | 449 | 2.46 |
| | Police Response Time | 6.0 | 14.0 | 6.3 | | 7.6 | 6.9 | 12.6 | 11.7 | 3.6 | 7.5 | 3.6 | | 3048.7 | 449 | 6.79 |
| | Total time | 7.3 | 15.4 | 10.5 | 0.0 | 10.4 | 9.7 | 15.8 | 14.3 | 6.5 | 9.5 | 5.3 | | 4153.6 | 449 | 9.25 |
| May 2017 | Number of Calls | 7 | 8 | 8 | 5 | 120 | 100 | 43 | 10 | 18 | 35 | 106 | | 460 | | (total min/total calls) |
| | Exceptions | | | | | | | | | | | | | 0 | | |
| | Dispatch Response Time | 7.5 | 2.3 | 3.2 | 4.0 | 2.7 | 2.6 | 2.5 | 1.9 | 0.8 | 2.1 | 2.9 | | 1222.3 | 460 | 2.66 |
| | Police Response Time | 3.7 | 18.7 | 5.9 | 14.8 | 7.8 | 8.2 | 12.6 | 10.1 | 4.1 | 9.3 | 4.0 | | 3518.8 | 460 | 7.65 |
| | Total time | 11.2 | 21.0 | 9.1 | 18.8 | 10.5 | 10.8 | 15.1 | 12.0 | 4.9 | 11.4 | 6.9 | | 4741.1 | 460 | 10.31 |
| June 2017 | Number of Calls | 5 | 8 | 4 | 3 | 97 | 96 | 50 | 13 | 24 | 31 | 105 | | 436 | | (total min/total calls) |
| | Exceptions | | | | | | | | | | | | | 0 | | |
| | Dispatch Response Time | 4.0 | 2.6 | 1.8 | 1.0 | 3.6 | 4.2 | 2.7 | 1.5 | 1.7 | 2.5 | 2.3 | | 1317.7 | 436 | 3.02 |
| | Police Response Time | 5.6 | 19.5 | 8.0 | 10.3 | 8.8 | 7.3 | 13.0 | 5.2 | 5.3 | 10.2 | 4.4 | | 3424.3 | 436 | 7.85 |
| | Total time | 9.6 | 22.1 | 9.8 | 11.3 | 12.4 | 11.5 | 15.7 | 6.7 | 7.0 | 12.7 | 6.7 | | 4742.0 | 436 | 10.88 |
| YEAR TO DATE TOTALS AND AVERAGES | | | | | | | | | | | | | | | | |
| | Total Number of Calls | | | | | | | | | | | | 2074.0 | | | |
| | Total Number of Exceptions | | | | | | | | | | | | 0 | | | |
| | Average Dispatch Response Time | | | | | | | | | | | | 2.53 | | | |
| | Average Police Response Time | | | | | | | | | | | | 7.42 | | | |
| | Average Total Time | | | | | | | | | | | | 9.96 | | | |

City of Peoria
Emergency Communications Center
Peoria County Sheriff's Department
Routine calls by district

| | County District | 700 | 710 | 711 | 712 | 713 | 714 | 715 | 716 | 717 | 718 | 726 | Other | Total Calls | Total Minutes | Calls | Average |
|-----------------------------------------|------------------------|-----------------|------------|------------------------|----------------------|------------|------|------|------|------|------|--------------------------------|-------|-------------|---------------|-------|-------------------------|
| | | Number of Calls | Exceptions | Dispatch Response Time | Police Response Time | Total time | | | | | | | | | | | |
| January 2017 | Number of Calls | 58 | 6 | 5 | 4 | 114 | 148 | 31 | 8 | 23 | 42 | 106 | | 545 | | | (total min/total calls) |
| | Exceptions | | | | | | | | | | | | | 0 | | | |
| | Dispatch Response Time | 10.9 | 9.3 | 4.3 | 26.3 | 15.1 | 10.0 | 10.0 | 5.5 | 23.8 | 11.5 | 9.7 | | 6428.7 | 545 | 11.80 | |
| | Police Response Time | 4.7 | 21.8 | 7.0 | 12.0 | 9.7 | 8.3 | 15.2 | 13.9 | 5.0 | 13.9 | 4.9 | | 4621.2 | 545 | 8.48 | |
| | Total time | 15.6 | 31.1 | 11.3 | 38.3 | 24.8 | 18.3 | 25.2 | 19.4 | 28.8 | 25.4 | 14.6 | | 11049.9 | 545 | 20.28 | |
| February 2017 | Number of Calls | 33 | 5 | 3 | 0 | 68 | 146 | 44 | 11 | 20 | 38 | 83 | | 451 | | | (total min/total calls) |
| | Exceptions | | | | | | | | | | | | | 0 | | | |
| | Dispatch Response Time | 5.6 | 16.8 | 24.0 | 0.0 | 13.0 | 10.4 | 23.4 | 10.0 | 5.2 | 10.4 | 11.0 | | 5295.0 | 451 | 11.74 | |
| | Police Response Time | 3.1 | 26.3 | 2.0 | 0.0 | 10.5 | 7.9 | 17.3 | 10.2 | 4.7 | 11.9 | 5.2 | | 3958.4 | 451 | 8.78 | |
| | Total time | 8.7 | 43.1 | 26.0 | 0.0 | 23.5 | 18.3 | 40.7 | 20.2 | 9.9 | 22.3 | 16.2 | | 9253.4 | 451 | 20.52 | |
| March 2017 | Number of Calls | 38 | 7 | 8 | 2 | 84 | 176 | 42 | 11 | 29 | 35 | 92 | | 524 | | | (total min/total calls) |
| | Exceptions | | | | | | | | | | | | | 0 | | | |
| | Dispatch Response Time | 17.9 | 10.3 | 23.7 | 5.5 | 13.3 | 10.6 | 7.0 | 5.0 | 7.4 | 9.4 | 7.5 | | 5518.6 | 524 | 10.53 | |
| | Police Response Time | 1.9 | 17.0 | 6.6 | 15.5 | 11.4 | 8.9 | 16.9 | 7.3 | 4.6 | 9.2 | 4.5 | | 4458.5 | 524 | 8.51 | |
| | Total time | 19.8 | 27.3 | 30.3 | 21.0 | 24.7 | 19.5 | 23.9 | 12.3 | 12.0 | 18.6 | 12.0 | | 9977.1 | 524 | 19.04 | |
| April 2017 | Number of Calls | 48 | 9 | 11 | 3 | 121 | 183 | 52 | 13 | 34 | 35 | 115 | | 624 | | | (total min/total calls) |
| | Exceptions | | | | | | | | | | | | | 0 | | | |
| | Dispatch Response Time | 10.0 | 2.9 | 13.1 | 13.0 | 15.2 | 12.3 | 11.9 | 8.6 | 9.7 | 13.8 | 10.6 | | 7541.7 | 624 | 12.09 | |
| | Police Response Time | 4.1 | 13.3 | 12.1 | 15.5 | 10.4 | 8.1 | 12.3 | 10.8 | 5.8 | 11.0 | 5.4 | | 5220.0 | 624 | 8.37 | |
| | Total time | 14.1 | 16.2 | 25.2 | 28.5 | 25.6 | 20.4 | 24.2 | 19.4 | 15.5 | 24.8 | 16.0 | | 12761.7 | 624 | 20.45 | |
| May 2017 | Number of Calls | 46 | 8 | 12 | 6 | 139 | 201 | 70 | 11 | 51 | 68 | 120 | | 732 | | | (total min/total calls) |
| | Exceptions | | | | | | | | | | | | | 0 | | | |
| | Dispatch Response Time | 9.3 | 20.5 | 6.0 | 45.8 | 19.1 | 14.5 | 13.7 | 16.8 | 8.4 | 15.6 | 12.4 | | 10629.0 | 732 | 14.52 | |
| | Police Response Time | 5.8 | 19.0 | 7.8 | 20.3 | 10.2 | 10.2 | 17.4 | 14.5 | 6.7 | 11.2 | 5.1 | | 7195.0 | 732 | 9.83 | |
| | Total time | 15.1 | 39.5 | 13.8 | 66.1 | 29.3 | 24.7 | 31.1 | 31.3 | 15.1 | 26.8 | 17.5 | | 17824.0 | 732 | 24.35 | |
| June 2017 | Number of Calls | 46 | 11 | 9 | 5 | 132 | 200 | 74 | 18 | 30 | 47 | 118 | | 690 | | | (total min/total calls) |
| | Exceptions | | | | | | | | | | | | | 0 | | | |
| | Dispatch Response Time | 18.9 | 19.2 | 25.9 | 28.8 | 12.8 | 13.1 | 17.9 | 9.5 | 9.0 | 21.9 | 10.3 | | 9777.6 | 690 | 14.17 | |
| | Police Response Time | 7.6 | 21.2 | 11.1 | 6.4 | 11.2 | 9.3 | 15.6 | 12.8 | 7.0 | 10.4 | 4.6 | | 6679.5 | 690 | 9.68 | |
| | Total time | 26.5 | 40.4 | 37.0 | 35.2 | 24.0 | 22.4 | 33.5 | 22.3 | 16.0 | 32.3 | 14.9 | | 16457.1 | 690 | 23.85 | |
| YEAR TO DATE TOTALS AND AVERAGES | | | | | | | | | | | | | | | | | |
| | | | | | | | | | | | | Total Number of Calls | | | 2144.0 | | |
| | | | | | | | | | | | | Total Number of Exceptions | | | 0 | | |
| | | | | | | | | | | | | Average Dispatch Response Time | | | 12.47 | | |
| | | | | | | | | | | | | Average Police Response Time | | | 8.94 | | |
| | | | | | | | | | | | | Average Total Time | | | 21.41 | | |

City of Peoria
Emergency Communications Center
Peoria County Sheriff's Department
Backlog Calls for Service by District

| | County District | 700 | 710 | 711 | 712 | 713 | 714 | 715 | 716 | 717 | 718 | 726 | Other | Total Calls | | |
|-----------------------------------------|--------------------------------|-------|-------|------|-----|------|------|------|------|------|------|------|-------|-------------|----|-------------------------|
| January 2017 | Number of Calls | 13 | 0 | 1 | 0 | 5 | 7 | 2 | 0 | 0 | 4 | 2 | | 34 | | (total min/total calls) |
| | Exceptions | | | | | | | | | | | | | 0 | | |
| | Dispatch Response Time | 280.6 | 0.0 | 1.0 | 0.0 | 34.2 | 8.0 | 5.0 | 0.0 | 0.0 | 15.5 | 2.0 | | 3951.8 | 34 | 116.2 |
| | Police Response Time | 24.3 | 0.0 | 7.0 | 0.0 | 17.3 | 8.8 | 29.0 | 0.0 | 0.0 | 18.7 | 1.0 | | 605.8 | 34 | 17.8 |
| | Total time | 304.9 | 0.0 | 8.0 | 0.0 | 51.5 | 16.8 | 34.0 | 0.0 | 0.0 | 34.2 | 3.0 | 0.0 | 4557.6 | 34 | 134.0 |
| February 2017 | Number of Calls | 7 | 0 | 0 | 0 | 2 | 8 | 3 | 1 | 0 | 0 | 2 | | 23 | | (total min/total calls) |
| | Exceptions | | | | | | | | | | | | | 0 | | |
| | Dispatch Response Time | 346.1 | 0.0 | 0.0 | 0.0 | 20.0 | 12.8 | 15.3 | 4.0 | 0.0 | 0.0 | 23.5 | | 2662.0 | 23 | 115.7 |
| | Police Response Time | 21.6 | 0.0 | 0.0 | 0.0 | 25.0 | 9.0 | 20.7 | 11.0 | 0.0 | 0.0 | 5.5 | | 357.3 | 23 | 15.5 |
| | Total time | 367.7 | 0.0 | 0.0 | 0.0 | 45.0 | 21.8 | 36.0 | 15.0 | 0.0 | 0.0 | 29.0 | 0.0 | 3019.3 | 23 | 131.3 |
| March 2017 | Number of Calls | 11 | 1 | 0 | 0 | 6 | 7 | 3 | 1 | 1 | 2 | 6 | | 38 | | (total min/total calls) |
| | Exceptions | | | | | | | | | | | | | 0 | | |
| | Dispatch Response Time | 198.0 | 115.0 | 0.0 | 0.0 | 13.5 | 30.3 | 17.0 | 9.0 | 33.0 | 1.0 | 3.7 | | 2703.3 | 38 | 71.1 |
| | Police Response Time | 15.4 | 24.0 | 0.0 | 0.0 | 15.8 | 7.5 | 16.3 | 21.0 | 8.0 | 9.0 | 4.8 | | 465.4 | 38 | 12.2 |
| | Total time | 213.4 | 139.0 | 0.0 | 0.0 | 29.3 | 37.8 | 33.3 | 30.0 | 41.0 | 10.0 | 8.5 | 0.0 | 3168.7 | 38 | 83.4 |
| April 2017 | Number of Calls | 8 | 1 | 3 | 0 | 5 | 14 | 3 | 0 | 2 | 4 | 2 | | 42 | | (total min/total calls) |
| | Exceptions | | | | | | | | | | | | | 0 | | |
| | Dispatch Response Time | 282.1 | 20.0 | 19.7 | 0.0 | 12.6 | 26.6 | 7.0 | 0.0 | 28.0 | 12.5 | 46.0 | | 2990.3 | 42 | 71.2 |
| | Police Response Time | 16.1 | 2.0 | 12.0 | 0.0 | 20.3 | 13.9 | 11.0 | 0.0 | 11.5 | 18.0 | 5.5 | | 601.9 | 42 | 14.3 |
| | Total time | 298.2 | 22.0 | 31.7 | 0.0 | 32.9 | 40.5 | 18.0 | 0.0 | 39.5 | 30.5 | 51.5 | 0.0 | 3592.2 | 42 | 85.5 |
| May 2017 | Number of Calls | 10 | 0 | 3 | 0 | 17 | 13 | 4 | 0 | 7 | 6 | 7 | | 67 | | (total min/total calls) |
| | Exceptions | | | | | | | | | | | | | 0 | | |
| | Dispatch Response Time | 211.7 | 0.0 | 29.3 | 0.0 | 19.1 | 17.0 | 3.3 | 0.0 | 28.0 | 12.3 | 13.4 | | 3127.4 | 67 | 46.7 |
| | Police Response Time | 26.9 | 0.0 | 0.3 | 0.0 | 12.0 | 9.0 | 14.3 | 0.0 | 5.0 | 8.6 | 5.7 | | 774.6 | 67 | 11.6 |
| | Total time | 238.6 | 0.0 | 29.6 | 0.0 | 31.1 | 26.0 | 17.6 | 0.0 | 33.0 | 20.9 | 19.1 | 0.0 | 3902.0 | 67 | 58.2 |
| June 2017 | Number of Calls | 13 | 1 | 2 | 0 | 22 | 16 | 3 | 0 | 4 | 3 | 13 | | 77 | | (total min/total calls) |
| | Exceptions | | | | | | | | | | | | | 0 | | |
| | Dispatch Response Time | 326.0 | 39.0 | 50.0 | 0.0 | 28.4 | 27.1 | 36.7 | 0.0 | 8.0 | 17.3 | 18.6 | | 5871.2 | 77 | 76.2 |
| | Police Response Time | 33.0 | 23.0 | 7.0 | 0.0 | 9.0 | 7.2 | 19.5 | 0.0 | 5.0 | 13.0 | 5.6 | | 969.5 | 77 | 12.6 |
| | Total time | 359.0 | 62.0 | 57.0 | 0.0 | 37.4 | 34.3 | 56.2 | 0.0 | 13.0 | 30.3 | 24.2 | 0.0 | 6840.7 | 77 | 88.8 |
| YEAR TO DATE TOTALS AND AVERAGES | | | | | | | | | | | | | | | | |
| | Total Number of Calls | | | | | | | | | | | | 95 | | | |
| | Total Number of Exceptions | | | | | | | | | | | | 0.0 | | | |
| | Average Dispatch Response Time | | | | | | | | | | | | 82.87 | | | |
| | Average Police Response Time | | | | | | | | | | | | 14.01 | | | |
| | Average Total Time | | | | | | | | | | | | 96.89 | | | |

HOUSING COURT 7/18/17

73 CASES

| | | | | | | | | |
|-----|----|----------|---------------------------------|------------|----------------------|-----------|------------------------------|--|
| BD | O | 09:00 AM | MOSS, GEORGE | HC-17-488 | CALIFORNIA 1921 N | 18-Jul-17 | REVIEW | |
| BD | NO | 09:00 AM | CONSOLIDATED PROPERTIES LLC | HC-17-452 | ILLINOIS 0714 E | 18-Jul-17 | REVIEW | |
| BD | C | 09:00 AM | NORTHWOODS/JCP | HC-17-602 | WAR MEMORIAL 2200 W | 18-Jul-17 | FIRST APPEARANCE | |
| | | | | | | | | |
| DAN | O | 09:00 AM | WILLIMAN, BRUCE & SUSAN | HC-16-1441 | SHERIDAN 1929 N | 18-Jul-17 | REVIEW/DEFAULT PEND \$3500 | |
| | | | | | | | | |
| DG | NO | 09:00 AM | LATTIMORE, DANIEL | HC-17-122 | ARCHER 0202 E | 18-Jul-17 | REVIEW | |
| DG | TE | 09:00 AM | CHRISTIAN CENTER | HC-17-596 | BRANDYWINE 4100 | 18-Jul-17 | FIRST APPEARANCE | |
| DG | C | 09:00 AM | JOSEPH MAURICE | HC-17-594 | BRANDYWINE 4232 | 18-Jul-17 | FIRST APPEARANCE | |
| DG | C | 09:00 AM | FIVE STAR ACQUISITIONS | HC-17-597 | BRANDYWINE 4530 | 18-Jul-17 | FIRST APPEARANCE | |
| DG | C | 09:00 AM | COMMERCE TRUST/SOHN | HC-17-593 | BRANDYWINE 4538 | 18-Jul-17 | FIRST APPEARANCE | |
| DG | NO | 09:00 AM | REDCUP LLC | HC-17-586 | CINDY 2225 | 18-Jul-17 | FIRST APPEARANCE | |
| DG | NO | 09:00 AM | EVANS GILBERT/GAIL | HC-17-592 | ELMWOOD GILBERT/GAIL | 18-Jul-17 | FIRST APPEARANCE | |
| DG | O | 09:00 AM | HOFMANN, ANDREW & ANNA | HC-17-459 | GRAND 3803 N | 18-Jul-17 | REVIEW | |
| DG | O | 09:00 AM | HURT MICHAEL | HC-17-248 | HILLMONT 4044 | 18-Jul-17 | REVIEW | |
| DG | C | 09:00 AM | RASHID FLOYD/JANELLE | HC-17-591 | KNOXVILLE 7417 | 18-Jul-17 | FIRST APPEARANCE | |
| DG | O | 09:00 AM | HERROD WALTER/VERNA | HC-17-520 | LAURA 1813 | 18-Jul-17 | REVIEW | |
| DG | NO | 09:00 AM | CONSOLIDATED PROPERTIES LLC | HC-17-498 | MOSS 1121 W | 18-Jul-17 | REVIEW | |
| DG | NO | 09:00 AM | ANDRADA WILMER | HC-17-558 | RANDWICK 6109 | 18-Jul-17 | REVIEW/DEFAULT PEND \$10,400 | |
| DG | C | 09:00 AM | WESTLAKE SHOPPING CENTER | HC-17-595 | ROCKWOOD 4408 | 18-Jul-17 | FIRST APPEARANCE | |
| DG | O | 09:00 AM | AUSTRIA ARLENE/KYRA | HC-16-1500 | RONALD 4922 | 18-Jul-17 | REVIEW | |
| DG | NO | 09:00 AM | COTTON REAL ESTATE LLC OF PEORI | HC-17-409 | TOBI 1363 W | 18-Jul-17 | REVIEW | |
| DG | O | 09:00 AM | BRYSON-JORDAN, WANDA | HC-17-472 | VINTON 3808 W | 18-Jul-17 | REVIEW | |
| DG | C | 09:00 AM | PLOTKIN ENTERPRISES | HC-17-600 | WAR MEMORIAL 2520 W | 18-Jul-17 | FIRST APPEARANCE | |
| DG | O | 09:00 AM | KISLER, ERIKA | HC-17-081 | WARWICK 3801 W | 18-Jul-17 | REVIEW | |
| DG | NO | 09:00 AM | HIGHTOWER, CARY | HC-17-443 | WISCONSIN 2406 N | 18-Jul-17 | REVIEW | |
| | | | | | | | | |
| LA | O | 09:00 AM | JOHNSON, DAVID | HC-17-089 | BUTLER 1705 W | 18-Jul-17 | REVIEW | |
| LA | O | 09:00 AM | CRISS ROBBIE | HC-17-197 | MARTIN 1828 | 18-Jul-17 | REVIEW | |
| LA | NO | 09:00 AM | CAMPOS/RODRIGUEZ | HC-17-480 | PROCTOR 2419 W | 18-Jul-17 | REHEARING/DEFAULT \$300 | |
| LA | NO | 09:00 AM | SCHUMACHER LLOYD | HC-17-548 | WESTERN 1533 S | 18-Jul-17 | REVIEW | |
| LA | O | 09:00 AM | HENDERSON ESTATES | HC-17-209 | WISWALL 2203 | 18-Jul-17 | REVIEW | |
| | | | | | | | | |
| LE | C | 09:00 AM | C5 PROPERTIES | HC-17-497 | ADAMS 1212 NE | 18-Jul-17 | REVIEW | |
| LE | NO | 09:00 AM | LEWIS PAULA | HC-17-039 | EVANS 0612 | 18-Jul-17 | REVIEW | |
| LE | NO | 09:00 AM | SARROS EXCAVATING | HC-17-575 | HAUNGS 0602 | 18-Jul-17 | REVIEW | |
| LE | NO | 09:00 AM | IMMEDIATE REALTY | HC-17-332 | HAUNGS 0626 | 18-Jul-17 | REVIEW | |
| LE | O | 09:00 AM | HORTON, DAVID & VICTORIA | HC-17-491 | MADISON 2509 NE | 18-Jul-17 | REVIEW | |
| LE | NO | 09:00 AM | IMMEDIATE REALTY | HC-17-260 | MONROE 0405 NE | 18-Jul-17 | REVIEW | |
| LE | NO | 09:00 AM | G & P DEVELOPMENT | HC-17-576 | MORTON 0613 | 18-Jul-17 | REVIEW | |
| LE | O | 09:00 AM | KISS LASZLO | HC-16-1344 | PERRY 1418 NE | 18-Jul-17 | REVIEW | |
| LE | O | 09:00 AM | ROSIE CLEMONS EST | HC-17-577 | VAN BUREN 0106 | 18-Jul-17 | REVIEW | |
| | | | | | | | | |

| | | | | | | | | |
|-----|----|----------|------------------------------|------------|-----------------------|-----------|---------------------|----------|
| NR | NO | 09:00 AM | RODRIGUEZ BERNARDO/GLORIA | HC-17-580 | BEHREND 0706 E | 18-Jul-17 | REVIEW | |
| NR | NO | 09:00 AM | CLARK, GALYN | HC-17-280 | BEHREND 1105 E | 18-Jul-17 | REHEARING/DEFAULT | \$7000 |
| NR | O | 09:00 AM | HALL, CARMEN | HC-17-454 | BESTOR 1321 N | 18-Jul-17 | REVIEW | |
| NR | NO | 09:00 AM | VINOVICH, ROBERT & DEANNA | HC-16-1545 | BIGELOW 1817 N | 18-Jul-17 | REVIEW/DEFAULT PEND | \$600 |
| NR | O | 09:00 AM | DEMPSEY WOODROW COCHRAN TR | HC-17-470 | FLORA 1205 N | 18-Jul-17 | TO POST | |
| NR | NO | 09:00 AM | RIEKENA, JANICE | HC-17-442 | FORREST HILL 612 E | 18-Jul-17 | REVIEW | |
| NR | O | 09:00 AM | MONTGOMERY ANDREW | HC-17-587 | GLENWOOD 1202 | 18-Jul-17 | FIRST APPEARANCE | |
| NR | NO | 09:00 AM | MASTERS ROGER | HC-16-116 | PENNSYLVANIA 0600 E | 18-Jul-17 | REVIEW/DEFAULT PEND | \$3000 |
| NR | NO | 09:00 AM | MASSEY RENTALS | HC-17-588 | UNIVERSITY 1110 | 18-Jul-17 | FIRST APPEARANCE | |
| NR | NO | 09:00 AM | DUNNIGAN, MARSHALL | HC-16-1406 | VIRGINIA 0814 E | 18-Jul-17 | DEFAULT \$1400 | |
| | | | | | | | | |
| PM | O | 09:00 AM | KIRKPATRICK, TERESA | HC-17-489 | BESTOR 1727 N | 18-Jul-17 | TO POST | |
| PM | O | 09:00 AM | CAHO MARJORIE | HC-17-502 | BROADWAY 1719 N | 18-Jul-17 | REVIEW | |
| PM | NO | 09:00 AM | DAVIS TODD | HC-17-601 | BRONS 0815 | 18-Jul-17 | FIRST APPEARANCE | |
| PM | NO | 09:00 AM | SIMMONS, HAROLD | HC-17-020 | BRONS 0911 W | 18-Jul-17 | REVIEW | |
| PM | NO | 09:00 AM | WELLS FARGO BANK, N.A. | HC-17-170 | ELEANOR 705 W | 18-Jul-17 | REVIEW | |
| PM | NO | 09:00 AM | COHEN/SCHIESEL | HC-17-590 | FORREST HIL 1310-1314 | 18-Jul-17 | FIRST APPEARANCE | |
| PM | O | 09:00 AM | REBHOLZ, STEVEN & MERRY | HC-16-1419 | FORREST HILL 2121 W | 18-Jul-17 | REVIEW | |
| PM | NO | 09:00 AM | FIRMAND BRIAN | HC-17-599 | GALE 2042 | 18-Jul-17 | FIRST APPEARANCE | |
| PM | NO | 09:00 AM | CHRIS RENNER PROPERTIES INC. | HC-17-432 | GIFT 1013 W | 18-Jul-17 | REHEARING/DEFAULT | \$2000 |
| PM | NO | 09:00 AM | CONSOLDATED PROP | HC-17-542 | GILBERT 1419 | 18-Jul-17 | REVIEW | |
| PM | NO | 09:00 AM | WALKER DOUG | HC-16-932 | GROVELAND 1013 | 18-Jul-17 | REVIEW | |
| PM | NO | 09:00 AM | GILKESSON JAMES/CYNTHIA | HC-17-589 | HILLTOP 2505 | 18-Jul-17 | FIRST APPEARANCE | |
| PM | N | 09:00 AM | COHEN JEFF | HC-17-598 | IDAHO 2019 | 18-Jul-17 | FIRST APPEARANCE | |
| PM | NO | 09:00 AM | ANDRADA WILMER | HC-17-566 | MARYLAND 1912 | 18-Jul-17 | REVIEW | |
| PM | NO | 09:00 AM | SUMMERVILLE, GLENN | HC-16-1521 | MAYWOOD 0720 W | 18-Jul-17 | REVIEW | |
| PM | O | 09:00 AM | CASTON, IMOGENE | HC-17-358 | NEBRASKA 1109 E | 18-Jul-17 | REVIEW | |
| PM | O | 09:00 AM | GAMBILL BLAIR/BRENDA | HC-16-1324 | STRATFORD 0101 | 18-Jul-17 | REHEARING DEFAULT | \$1000 |
| PM | O | 09:00 AM | THOMAS, KEITH & KIMBERLY | HC-17-019 | THRUSH 0809 W | 18-Jul-17 | REVIEW | |
| PM | NO | 9:00 AM | KINGDOM CAPITAL INC | HC-16-1315 | THRUSH 1204 W | 18-Jul-17 | REVIEW | |
| PM | NO | 09:00 AM | LH PEORIA REAL ESTATE | HC-17-433 | THRUSH 819 W | 18-Jul-17 | REHEARING/DEFAULT | \$1200 |
| | | | | | | | | |
| RM | O | 09:00 AM | DAVIS, PHYLLIS & WILLIAM | HC-17-426 | GARDEN 1412 W | 18-Jul-17 | REVIEW | |
| RM | C | 09:00 AM | TALLON ESTATE | HC-17-555 | MAIN 0905 W | 18-Jul-17 | REVIEW | |
| | | | | | | | | |
| SCA | NU | 09:00 AM | EAKLE JOHN | HC-17-554 | CALIFORNIA 1613 | 18-Jul-17 | REVIEW | |
| SCA | NO | 09:00 AM | MONROE MARK | HC-17-382 | GARDEN 1441 | 18-Jul-17 | REHEARING/DEFAULT | \$42,750 |
| | | | | | | | | |
| SW | C | 09:00 AM | PEODEO INC | HC-16-921 | GARDEN 1311 | 18-Jul-17 | REVIEW | |
| SW | C | 09:00 AM | RESURRECTION POWER CHURCH | HC-16-676 | MADISON 2500 NE | 18-Jul-17 | REVIEW/DEFAULT PEND | \$700 |
| | | | | | | | | |
| | | | | | | | | |

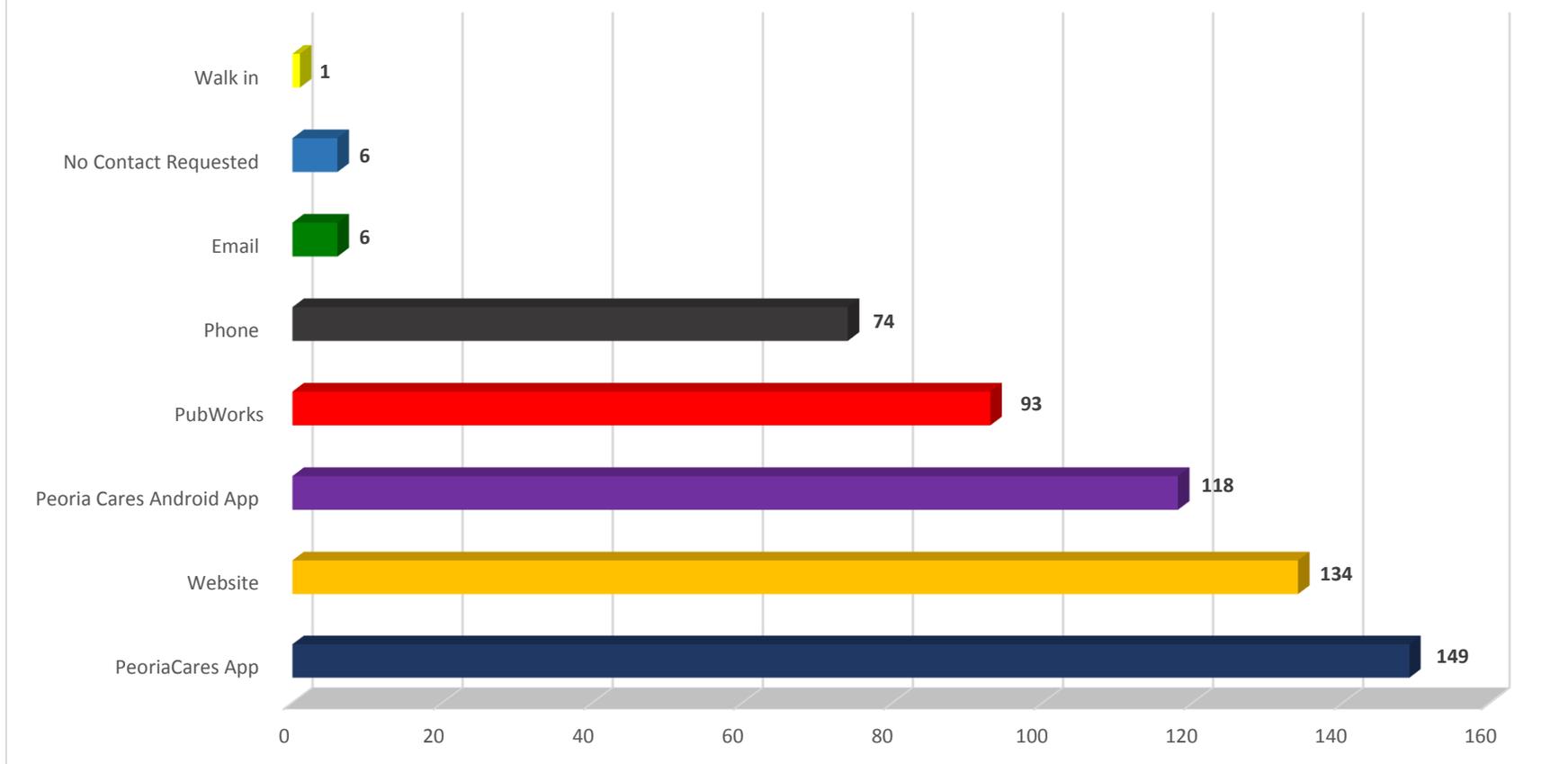
Peoria Cares



2017 Monthly Report

From: The Office of the City Manager
Presented to: City of Peoria, Mayor and Council Members
Tuesday, July 11, 2017

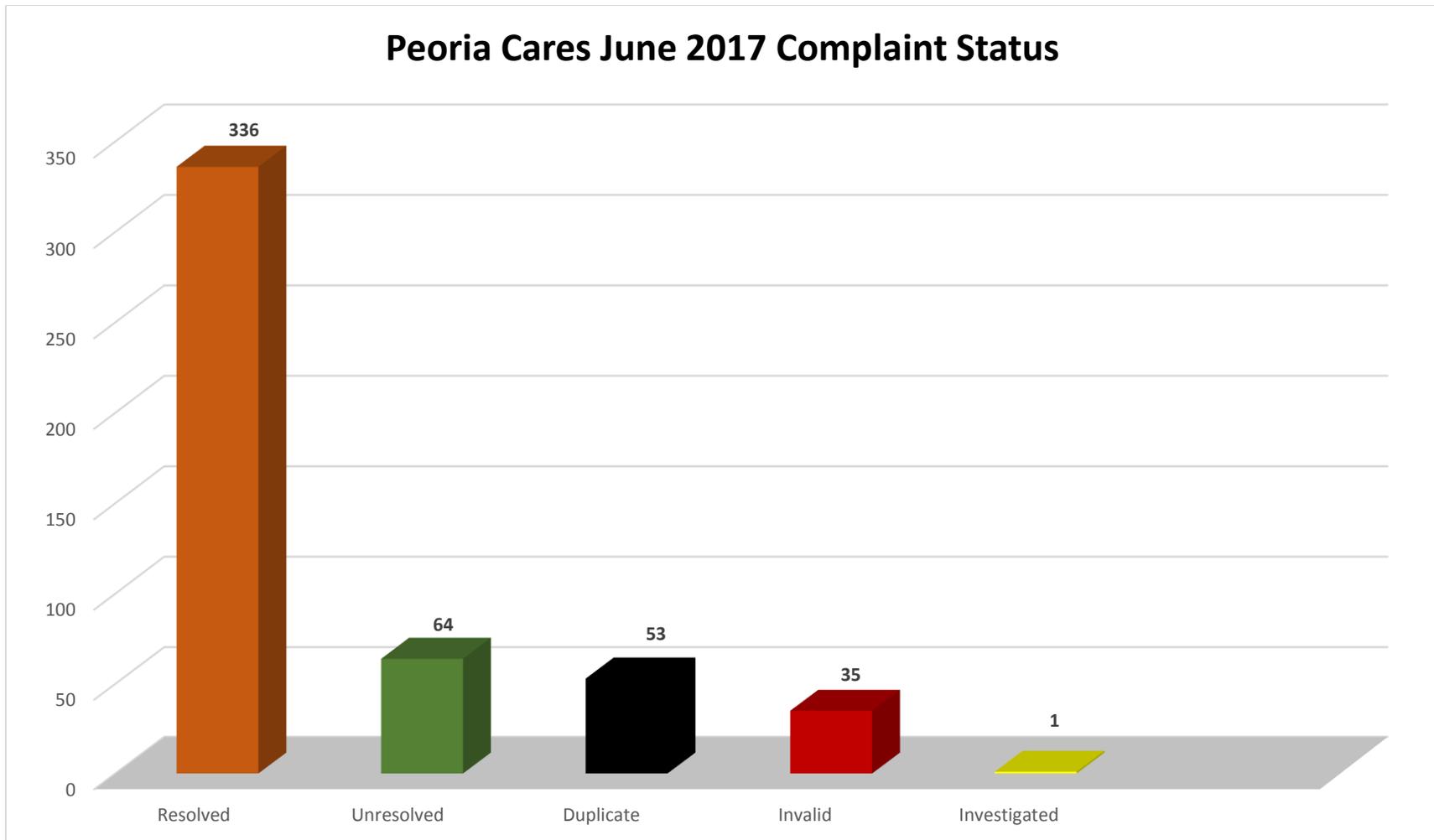
Peoria Cares Communication Transactions During the Month of June 2017



In June, a total of 877 calls were received from the Peoria Cares phone line. There were 74 phone calls that generated a Peoria Cares case. The cases were sent to the appropriate City Department(s). Each department handled the complaint from start to finish. Every call will always receive an optimum level of customer service; during this time period, there were calls that varied in response. A few of the citizen phone calls required, research and information gathering for other assistance offered, in the Greater Peoria Tri-County Communities.



Peoria Cares June 2017 Complaint Status



The 64 unresolved Peoria Cares complaints, will be handled in a time sensitive manner, by its respective department(s). Each month, our goal is to follow-up with all departments unresolved complaints, and to ensure we can quickly respond to citizen's needs.



Peoria Cares June Complaints by Categories

