



OFFICE OF THE CITY MANAGER



**TO:** Honorable Mayor and Members of the City Council  
**FROM:** Patrick Urich, City Manager *Patrick Urich*  
**DATE:** April 7, 2017  
**SUBJECT:** Issues Update

The following are issues related to the City for the weekly Issues Update. If there are additional items you believe should be included, please let me know.

**Peoria's City Hall "Most Beautiful City Hall" Open House**



The City of Peoria will host an Open House for the "Best City Hall in America" on Thursday, April 20 from 10:00 a.m.-2:00 p.m., featuring tours, souvenirs and a chance to view the trophy that was bestowed on the municipal architectural gem in an inaugural contest.

The City of Peoria competed against 200 city halls to win the #ELGLCityHall National Championship. Sponsored by Engaging Local Government Leaders (ELGL), this online tournament pitted city halls from all over the country in a bracket-style competition. Participants were asked to vote, leave comments and take selfies in front of their City Halls for extra votes. Cities across the United States vied for the title of "Best City Hall", with comments from people around the world supporting Peoria's history and architecture.

The open house, scheduled during regular business hours, will give the public the opportunity to meet the staff members who serve them in addition to learning about the history of the building. Mayor Jim Ardis stated, "Since we've won the

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title we've had many visitors who've stopped in just to see the interior of this historic building. We welcome the chance to open our doors and talk about the history, art and architecture that represents our past and continues to be preserved in the present." Tour guides will be available on each floor to welcome the guests. Public parking is available in the adjacent lot.

Peoria beat out Vancouver, Washington in the title bout with 59% of the vote. A photo album dedicated to the City Hall Selfies can be found on the City of Peoria's facebook page. There is also a video dedicated to the spirit of the campaign and Peoria, entitled "Knpe We Can", as an homage to Leslie B. Knope, the namesake of the championship trophy.

### **Community Development-Request for Proposals to Purchase City-Owned Property**

The City of Peoria released two Request for Proposals to purchase City owned property. The first property, 2440 N. Knoxville Avenue, was most recently a tavern. The second property, 7320 N. Safford Drive, is two residential structures and approximately 1.2 acres of land. Both properties have active demolition orders. The winning proposer is expected to either demolish or rehab the structures. To see the RFP's, go to <http://www.peoriagov.org/finance-department/purchasing-division/>.

### **Community Development – Rat Abatement – Sheridan Construction**

In order to alleviate concerns about rodent issues surrounding the Sheridan Road Construction, the Community Development Department is sending a flyer to residents about proper procedures to prevent rat issues and other pest related problems. The flyer also outlines the procedure for reporting problems and other code violations. In addition, the Department is having a pest contractor pro-actively canvas that area for rat burrows. This procedure will continue until the construction is complete. Residents who are experiencing rat problems are encouraged to submit a complaint via the City of Peoria website or Peoria Cares.

### **Community Development- South Village Tif**

Applications for the South Village Housing Rehabilitation Program are now available for 2017. To be eligible for the South Village Housing Rehabilitation Program, applicants must own and occupy property located within the boundary of the South Village TIF (Tax Increment Financing) district. Map of qualifying residential properties can be found in the application.

The program will provide up to \$15,000 in assistance to home owners for qualifying residential improvements. The program is a 50/50 matching grant program: The minimum project is \$2,000, with a minimum matching grant of \$1,000 and the maximum project is \$30,000, with a maximum grant match of \$15,000. The program is limited to exterior and interior improvements only. The property owner must provide a certified cashier's check made out to the contractor for their portion (50% of the total project cost), which must be submitted to the City of Peoria. The City of Peoria will submit the homeowners' payment along with the City's portion (the remaining 50%) directly to the contractor upon completion of the project.

Applications can be found on the City of Peoria website ([www.peoriagov.org/SVTIFApplication](http://www.peoriagov.org/SVTIFApplication)), and at City Hall Room 300. Applications will be received by City Staff in City Hall, Room 300 beginning at 8:00am

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April 3<sup>rd</sup>, 2017 and will be reviewed and approved on a first-come, first-serve basis, until August 1<sup>st</sup>, 2017. Please direct any questions to: Terence Acquah 309-494-8940 [tacquah@peoriagov.org](mailto:tacquah@peoriagov.org).

### **Community Development-Tenant Education Seminar**

On March 30<sup>th</sup>, the City of Peoria Community Development Department hosted a Tenant Education Seminar at the Carver Center from 6-8 PM. The seminar offered tenants an opportunity to gain a better understanding of their rights and responsibilities as a renter in Peoria.

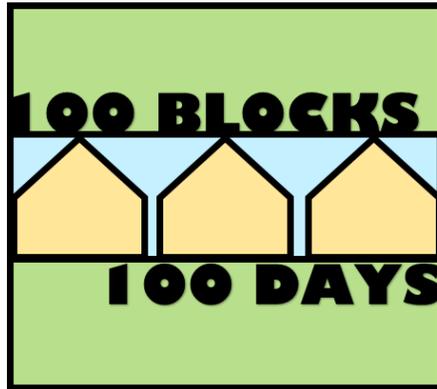
Code Enforcement Supervisor Ashley Elias and Neighborhood Enhancement Coordinator Raven Fuller reviewed different neighborhood programs offered to tenant and property owners, shared common misconceptions of property maintenance, and discussed red flags to avoid in prospective rental agreements.

In addition to City staff, representatives from Prairie State Legal and Navicore Solutions presented on the legal rights of tenants as well as strategies and resources to improve financial literacy. Navicore Solutions strengthens the well-being of individuals and families through education, guidance, advocacy and support. They provide compassionate counseling solutions to consumers in the areas of personal finance, consumer credit, student loans, foreclosure prevention and housing. Prairie State Legal Services is an organization that offers free **legal services for low income persons** and those age 60 and over who have serious civil legal problems and need legal help to solve them. They discussed fair housing law, leases, and tenant rights.

Additional tenant education seminars will be held April 24<sup>th</sup> and 27<sup>th</sup>. For more information, visit [AppreciatePeoria.com](http://AppreciatePeoria.com) or contact Raven Fuller at 309-494-8636.



## **Community Development – 100 Blocks in 100 Days**



The Community Development Department initiative, “100 Blocks in 100 Days,” is currently underway. The initiative started on March 6<sup>th</sup> and will be ending June 14<sup>th</sup>. Residents have had the opportunity to meet their code inspector and voice any concerns about their neighborhood conditions directly to City staff. This week marks 30 days into the initiative and the Code Enforcement Division has already canvassed 50 blocks. Staff is eager to go above and beyond the 100 blocks which will include some night and weekend events. For more information regarding the program and to track the progress, please visit [AppreciatePeoria.com](http://AppreciatePeoria.com). Below are media stories highlighting the effort:

<http://www.week.com/story/35027278/code-enforcement-using-new-program-to-connect-with-peoria-residents>

<http://www.centralillinoisproud.com/news/local-news/100-blocks-in-100-days/680929496>

### **Information Systems Peoria Cares iOS App update**

The Information Systems Department would like to announce a major update to the iOS version of Peoria Cares App. New for 2017 is the ability to use 3D touch, a cleaner look and feel, and a technical update to prepare for iOS 11. The update will be available on April 7<sup>th</sup> in the Apple Store.

Peoria Cares is a constituent reporting tool developed to provide residents with an easily accessible communication tool with the City of Peoria, Illinois. Peoria Cares connects to Peoria's uReport website, allowing citizens to select a report type, identify the location, take an optional photo, fill out a description, and submit the report to be resolved by the City.

Once a report is submitted, the app will email the defined contacts in the appropriate department. The citizen can use the app to see when the report has been closed. They can also go to the Peoria uReport website and look at more detailed information and to view reports submitted by other citizens. The website will allow a user to search by numerous criteria, including location, date, and category.

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The Peoria Cares App has been downloaded almost 2000 times since it was introduced in December of 2013 and is available on either iOS or Android devices.

### **Information Systems Monthly Newsletter**

Please see attached.

### **Economic Development—StraightForward Opens**

Please see the attached release.

### **Purchasing**

On July 26, 2011, City Council approved the sale of excess bricks from the storage facility on Darst Street. Over the past few years many bricks have been sold to various citizens as requested.

The City has received an offer from a historical brick company to purchase all of the excess bricks at the location. The City will receive \$40,000 for the bricks (in the designated area) and \$400 per month rent while the company processes the brick. The Company has until March 2018 to remove all bricks.

We are currently expanding the roof shingle and wood chipping operations on the property and will be gaining many more bricks from new street projects. As a result there will be sufficient brick in storage for any of our needs.

### **iteams**

Please see the link to the video of the **Complete Streets, Complete Communities** Presentation that was held on March 21<sup>st</sup> at the Peoria Riverfront Museum: <https://www.youtube.com/watch?v=OQHxcxExjC0>

### **Peoria Police Department**

- PPD Lobby—see attached
- CIAND 5K Run Walk-Closures--See attached

### **The 32nd Annual Gerald M. Brookhart Arts in Education Spring Celebration**

**The 32nd Annual Gerald M. Brookhart Arts in Education Spring Celebration is currently scheduled to kick off Wednesday, April 19, and run through Friday, May 19th, on the Peoria County Courthouse Plaza.** Performances and exhibits will take place each weekday from 11 A. M. to 1:30 P. M. We will showcase the talents of over 10,000 students from nearly 100 schools in Peoria, Tazewell, Woodford, Marshall, Fulton, Henry and McLean Counties.

Attached is the GMB Spring Celebration schedule. Complete schedules, daily updates, and other information are available on our website, [www.springcelebration.org](http://www.springcelebration.org).

### **Peoria Public Schools—Update from Superintendent Desmoulin-Kherat**

To support its vision of “taking pride in educating and graduating each student prepared and inspired to contribute to the world,” Peoria Public Schools is preparing to reimagine high school by developing a Competency-Based Education (CBE) Pilot program.

As announced by Illinois State Superintendent of Education Tony Smith, Ph.D. this week at Manual Academy, ten school districts, including the Peoria Public Schools, were selected to participate in the first cohort of Illinois’ Competency-Based High School Graduation Requirements Pilot Program.

Through structures already in place and outlined in the District strategic plan, we anticipate that the CBE Pilot will open a vast array of opportunities for students to be successful and complete their high school graduation requirements while also pursuing the pathway toward their college and career goals.

CBE is a new and evolving way of viewing secondary education and we are very excited to begin the process. In preparing the proposal to the ISBE to become a CBE Pilot, we used the expertise of our own teaching staff, including Mike Rhodes, Project Lead the Way (PLTW) career program coordinator at Richwoods High School, Manual Academy Industrial Technology teacher Andrew Rice and WCTC Construction Trades teacher Michael Brix, among others.

CBE redefines high school graduation requirements in the form of competencies and performance-based assessments tailored to various career pathways. The competencies for the courses will be culled from Common Core State Standards.

The goal of Phase 1 of the CBE Pilot is to identify the math, English, and science competencies related to the pathway capstone courses for the District’s high school manufacturing, culinary, cosmetology, construction and PLTW career programs, integrate them into the curriculum for those courses and develop the assessment measures to determine mastery of the competencies. Students then can earn credit for the math, English, and/or science required for graduation as part of their career-related courses rather than requiring separate subject-focused courses. Integrated projects, combining academic instruction in math, English, and/or science and demonstration of the competencies will require flexibility. The certified content area specialist will work with a career-based course instructor to define the competencies of mastery, but the course could be taught by either teacher.

Peoria Public Schools is also reimagining the students’ school day. Having flexibility with clock hours will allow students to participate in blended project-based experiences, work offsite in a professional setting and work directly with experts.

The CBE Pilot initiative is expected to engage students who might otherwise drop out or find school irrelevant.

Redefining Ready! is a national initiative launched by the AASA (The School Superintendents Association) to introduce new research-based metrics to more appropriately assess that students are college ready,

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career ready and life ready. Their website makes the powerful statement that students cannot be reduced to a test score. This assertion is reinforced by Peoria Public School district data that approximately 40 percent of students go directly to the workforce. We must equip those students with immediately employable skills while reducing the six percent dropout rate.

The work of Alignment Peoria and Pathways to Prosperity support these goals and are based on feedback from community stakeholders including businesses and trade unions.

Our immediate course of action will be to identify teachers and a CBE leader for the District and developing a plan for professional development. We anticipate rolling out the first CBE courses for the 2018-2019 school year.

With the CBE Pilot, the Peoria Public Schools are in the vanguard of a paradigm shift for secondary education that is taking place in public school districts nationwide. I am excited and confident that this direction will bring lifelong success to our students and to our region.

Serve Passionately,



Dr. Sharon Desmoulin-Kherat, Superintendent

**Code Violation Cases**

The list of cases for April 11 is attached.

**Development Review Board Agenda**

Please see attached.

**ECC Monthly Report**

Please see attached.

**Housing Court Cases**

The list of cases for April 11 is attached.

# Digital Spring Cleaning



*Sam Rivera, Chief Information Officer*

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## ***From the Desk of Thomas F. Duffy, Chair, MS-ISAC***

Spring cleaning is almost a right of passage. With it we celebrate the renewal of life that occurs in nature each spring and eagerly await the exciting fun of summer. Traditionally, spring cleaning means cracking our windows and dusting, mopping, and vacuuming, but this year consider taking a few minutes to spring clean your digital life. Here are a few tips for home users for refreshing, renewing, and reinvigorating your cyber life.

### **Online Accounts**

Just like your home, your online accounts can collect clutter and occasionally need a few minutes of care. Start by considering what accounts you have online for both work and home. Chances are your accounts include email, social networks, clubs and organizations, shopping websites, cloud storage accounts, and others. Do you need them all? Is there information in those accounts that isn't needed anymore, such as credit cards saved in your accounts with shops and old documents on cloud storage accounts? Are there accounts that you don't use anymore and can close, like that old email account you never check? Are you using the same password across any of these accounts that you could easily make unique and more secure?

### **Email Accounts**

Speaking of email, is there information in your accounts that you can archive or delete? Many email providers have limits on mailbox sizes, and for security reasons it's always smart to limit what is available through your email account. On a side note, how many emails are in your inbox – are there any you can file into folders or delete? And when was the last time you cleared out your deleted items or trash folder? Can you set a rule that will automatically empty your deleted items or trash folder on a regular basis? Unsubscribe to recurring emails that no longer interest you.

### **Social Media**

Just like everything else, it's a good idea to spring clean your social media accounts by taking a few minutes to review your security settings, friends and connections, and posts to make sure you're still comfortable with them. Is the information on your social networking and job websites, including Facebook, Twitter, Instagram, and LinkedIn, current? Do your security settings ensure that only the authorized individuals can view what you post? Do you still use or need all of the social media sites you are registered to?

## Devices

Smartphones, tablets, laptops, and computers make our lives so much easier and here's your chance to ensure that doesn't change! Delete unused apps and clear out any downloads you aren't using any more. Make sure your device requires a password, pin, or fingerprint to log-in. Check for old files that can be archived or deleted. (Don't forget to empty the recycling/trash bin Then make sure your device's security software is working properly (you do have antivirus installed, right?) and all software is patched and set to auto-update

## Web Browser Settings

Web browsers need a bit of care, just like other software. Many browsers can store your passwords or autofill settings, but over time the data stored by the browser can accumulate, and this isn't a secure place to store your passwords. So take a few minutes to check your browser settings, clear out old data, and ensure your browser's security settings are still keeping you safe. In particular, make sure that autofill doesn't contain sensitive information and that you don't store your passwords in your browser. Do you need all of the browsers on your system?

## Home Networks

Take another moment to look at what is on your home network and how you're connecting to the Internet. Make sure your home router is secured with a complex and unique password and that it's broadcast name doesn't identify it as belonging to you. Additionally, setting up your wireless router to use a current encryption standard like WPA2 will greatly strengthen your home network security. This would also be a good chance to see if there are additional security features you can turn on or install, such as firewalls or antivirus software.

## Back Things Up

Whether you save your files to CDs or DVDs, a cloud back-up service, or an external hard drive, spring cleaning is a good opportunity to make sure you have a complete backup of important files. No matter how you're saving those files, make sure you're saving the right files and that you can restore everything from your backup, since a backup that you can't restore from isn't useful at all!

## Take Out the Trash

Last, but certainly not least, take out the trash. Literally. Are there old devices in your house or office that should be recycled? If so, many towns and stores support eCycling initiatives and will help you properly dispose of them. Just make sure to remove and shred/destroy hard drives and other components that may contain sensitive data!

By taking a few minutes to include these digital areas of focus in your spring cleaning plans, you can ensure that your data and devices are that much safer.



*The information provided in the Monthly Security Tips Newsletter is intended to increase the security awareness of an organization's end users and to help them behave in a more secure manner within their work environment. While some of the tips may relate to maintaining a home computer, the increased awareness is intended to help improve the organization's overall cyber security posture. This is especially critical if employees access their work network from their home computer. Organizations have permission and are encouraged to brand and redistribute this newsletter in whole for educational, non-commercial purposes. Disclaimer: These links are provided because they have information that may be useful. The Center for Internet Security (CIS) does not warrant the accuracy of any information contained in the links and neither endorses nor intends to promote the advertising of the resources listed herein. The opinions and statements contained in such resources are those of the author(s) and do not necessarily represent the opinions of CIS.*



**FOR IMMEDIATE RELEASE**

Contact: Rod Schwegel, President – Straight Forward

Phone: 608/643-2363

Email: [rod@straightforward.cc](mailto:rod@straightforward.cc)

**Straight Forward Call Center Now Open in Downtown Peoria**

Peoria, IL(April 5, 2017) – Straight Forward will host a Ribbon Cutting Ceremony and Open House in celebration of its new call center operation located at 700 Main St. This event will be held on Wednesday, April 12<sup>th</sup> from 3 p.m. to 7 p.m. The public is invited to tour the facility and meet with staff to learn about the company and the employment opportunities it offers.

Straight Forward is an eight year old, family operated business headquartered in Sauk City, Wisconsin. Peoria was selected as the location for its sixth call center and the first to be located outside of the state of Wisconsin. The need to expand was based on increased demand for services from its clients. Straight Forward researched multiple locations, visited several different cities and completed premarket labor research before ultimately selecting Peoria.

“Our decision to open a new office in Peoria was predominately based on workforce and access to motivated sales people,” stated Straight Forward President, Rod Schwegel.

Straight Forward is a call center provider that focuses on selling subscription based services to customers nationwide. The company offers full time employment and part time flexible hours, competitive hourly wages with strong bonus opportunities and a state of the art work environment.

“We selected 700 Main Street due to its easy access for future employees” said Schwegel. “We have worked with local contractors to transform this space quickly into an impressive call center facility with the latest call center technology and design.”

The call center has been open since late February and already has a staff of over 40 employees. The company hopes to continue to ramp to full staffing by May of this year.

“We are pleased with the quality of the people who have joined our team so far. Their willingness to work, and the size of this city all seem to fit our needs in helping us to create 250 positions,” said Michelle Marx, Straight Forward’s Employee Relations Director.

Jacque Grant is the site’s Operations Manager and will be heading up the growth of the site. Grant, a Danvers, Illinois native is a sales veteran with experience establishing a sales culture that is flexible, high energy and goal focused. She brings experience of nearly every role that exists in this type of environment from recruiting to training to sales management. Grant holds a Bachelor of Science degree in Business Administration from Illinois State University.

Peoria City Hall  
419 Fulton Street, Suite 207, Peoria, IL 61602  
**Phone:** (309) 494-8558 **Fax:** (309) 494-8559

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Press Release - Straight Forward  
Ribbon Cutting & Open House

“Jacque has all the skills and experience you look for in an operational leader, but most importantly she is driven,” states Lori Recker, CEO. “We are excited to have her lead the growth of this sales team.”

For more information on Straight Forward and for employment inquiries you may visit the company website at [straightforward.cc](http://straightforward.cc) or contact the company’s Employee Relations Director, Michelle Marx at 608-643-2363 ext. 113.

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**PEORIA POLICE DEPARTMENT**



***FOR IMMEDIATE RELEASE***

April 6, 2017

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For More Information: Contact Officer Amy Dotson – Public Information Officer – 309-494-8320/309-620-2047

**Police Department for On-Line Transactions**

As a reminder, the Peoria Police Department welcomes the use of the visitor parking lot (Walnut St on the side of the Police Department) as well as the lobby for the use of the public in providing neutral grounds and safer transaction locations.

Citizens are reminded all transactions remain civil and neither Commissioned Personnel nor Non-Commissioned Personnel shall intervene on either party's behalf. The purpose of using the Police Department as a transaction location is to provide a safe environment for the exchange of goods.

The Peoria Police Department is located at 600 SW Adams. The lobby can be used during the hours of 6am – 10pm.

**PEORIA POLICE DEPARTMENT**



***FOR IMMEDIATE RELEASE***

April 5, 2017

For More Information: Contact Officer Amy Dotson – PIO – 309-620-2047

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**CIDA 20<sup>th</sup> ANNUAL 5K RUN/1 MILE WALK**

Saturday, April 8<sup>th</sup>, 2017, The Central Illinois Dietetic Association is sponsoring the 18<sup>th</sup> Annual CIDA 5K Run/1 Mile Walk. The race course will start in front of Unity Point Health Methodist Atrium at 221 NE Glen Oak and proceed east on Hamilton to NE Perry, north on Perry to Hayward. Runners will turn around at Hayward and return back the same route, where it will finish in front of the Methodist Atrium. The walk course is the same as the run however the course will turn around at Hancock.

The walk/run is scheduled to begin at 8:00 am.

Impacted intersections are as follows (approximately 8:00 am – 9:30 am):

- Hamilton & Globe
- Hamilton & Glendale
- Hamilton & Perry
- Perry & Fayette
- Perry & Spalding
- Perry & Hancock
- Perry & Wayne
- Perry & Morton
- Perry & Spring
- Perry & Mary

If you will be traveling in the downtown area, please be aware of increased pedestrian traffic.

# Gerald M. Brookhart Arts in Education Spring Celebration 2017

## APRIL 19

East Peoria Elementary Chorus'  
Lincoln Elementary School  
Don Shute Elementary School  
Woodrow Wilson Elementary School  
Neil Armstrong Elementary School  
Norwood Elementary School  
Peoria Heights Grade School  
Peoria Heights High School

## APRIL 20

Manual Academy  
Peoria Christian School

## APRIL 21

St. Philomena School

## APRIL 24

Quest Charter Academy  
Elmwood Elementary  
Elmwood Junior High  
Elmwood High School  
Broadmoor Junior  
St. Thomas Catholic School

## APRIL 25

Blessed Sacrament School  
Spoon River Valley Junior High  
Spoon River Valley High School

## APRIL 26

Monroe Grade School School  
Kellar Primary School  
Dunlap High School-Jazz Day  
Bartonville Grade School

## APRIL 27

Thomas Jefferson School  
Roosevelt Magnet School

## APRIL 28

Tri-Valley High School Jazz Band  
Eureka High School Jazz Band  
Bradley University Jazz Band\*

## MAY 1

St. Mark Catholic School  
Rolling Acres Middle School  
Beverly Manor Jr. High School



## MAY 2

### Morton Schools

Morton Junior High School  
Morton High School  
Grundy Elementary School  
Lettie Brown Elementary School  
Jefferson Elementary School  
Lincoln Elementary School

## MAY 3

Fairview Elementary School  
Washington Middle School-Dist. #52  
Farmington Central School Dist. #265  
Hines Primary School  
Pekin Intermediate Schools  
Holy Family/St. Patrick Combined Band

## MAY 4

Illini Bluffs High School  
Hosanna Homeschool Choir

## MAY 5

Dunlap High School

## MAY 8

Metamora Grade School  
Metamora Junior High  
Richwoods High School  
Princeville Grade School K-2  
Woodrow Wilson Primary School

## MAY 9

St. Mary's Catholic School of Kickapoo  
Northmoor Primary School  
Willow Primary School  
Washington Primary School, #108  
L. E. Starke Primary School  
Wilson Primary School, #108

## MAY 10

Princeville Junior High School  
Princeville High School  
Pleasant Valley Middle School  
Christ Lutheran School  
Bolin Elementary School

## MAY 11

Illini Bluffs Elementary School  
Lincoln K- 8 School  
Parkview Middle School- Creve Coeur  
Chillicothe Elementary School  
Mark Bills Middle School  
Calvin Coolidge Middle School

## MAY 12

Lowpoint Washburn High School  
Charter Oak Primary School  
Eureka Middle School  
Henry-Senachwine Junior High  
Henry-Senachwine High School  
Oak Grove West

## MAY 15

Peoria High School  
Concordia Lutheran School  
Whittier Primary School  
Illini Bluffs Middle School

## MAY 16

Glendale Elementary School  
Sterling Middle School  
Lewistown Junior High  
Lewistown Senior High  
Lewistown Central  
Lewistown Elementary  
Glendale Elementary School  
Lindbergh Middle School  
Peoria Notre Dame High School

## MAY 17

Lighthouse Academy  
Georgetowne Middle School  
Hollis Grade School

## MAY 18

Delavan High School  
Mossville School  
Tremont Grade School  
Peoria Jazz All Stars  
Peoria Regional Learning Center

## MAY 19

Limestone Walters  
Princeville Grade School 3-5  
Washington Gifted School



*10,000 students will perform, exhibit and demonstrate their Fine Arts and Applied Arts from almost 100 schools over 7 Central Illinois counties.*

Updated 4/2/17

Schedule is subject to change without notice. Questions? Call (309)672-6906.  
For complete schedule and information, go to [www.springcelebration.org](http://www.springcelebration.org).

LEGAL	CODE	DEFENDANT	PROPERTY ADDRESS	INSP.
17-CV-0335	17-2430	BULLOCK, SHELLEY & ROBERT	1223 N FRINK ST	DG
17-CV-0340	17-2762	CONSOLIDATED PROPERTIES	1813 W FREDONIA AVE	DG
17-CV-0344	17-2917	HOWARD, PATRICK	1814 W BRADLEY AVE	DG
17-CV-0329	17-2525	AC NEW PROPERTIES, LLC	1001 SW ADAMS ST	GW
17-CV-0333	17-2523	BARNETT, ROBERT & JERALD	2719 SW ADAMS ST	GW
17-CV-0337	17-1982	CASH, JM	1009 W GEORGE ST	GW
17-CV-0352	17-2768	THEINERT, LESTER	717 S MATTHEW ST	GW
17-CV-0331	17-2560	AMERITECH-IL	2315 N KNOVILLE AVE	JS
17-CV-0334	17-2565	BELLEMEY, KATHY	402 E FRYE AVE	JS
17-CV-0336	17-2694	CARLSON, DAVID	1709 N NEW YORK AVE	JS
17-CV-0347	17-2720	MUSAITIF, ZIAD A	728 E FRYE AVE	JS
17-CV-0338	17-2787	CHICAGO TITLE LAND COMPANY	1708 N MISSOURI AVE	KG
17-CV-0350	17-2782	MCCORMICK, MATTHEW	114 E GIFT AVE	KG
17-CV-0350	17-2782	RINGENBERG, STEVEN	114 E GIFT AVE	KG
17-CV-0355	17-2780	WILSON, JOHN GAUL, JR (UNKNOWN HEIS AND LEGATEES)	1206 E ARCHER AVE	KG
17-CV-0327	17-2859	BARTHOMELEW, HENRY	1400 S ARAGO ST	LA
17-CV-0346	17-2886	LONGWOOD CAPITAL INVESTMENTS	4003 SW ADAMS ST	LA
17-CV-0345	17-1640	HAWKINS, MARY (UNKNOWN HEIRS AND LEGATEES)	4214 N NEW YORK AVE	LE
17-CV-0345	17-1640	JACKSON, GWENDOLYN	4214 N NEW YORK AVE	LE
17-CV-0341	17-2906	GARDNER, ZEBEDEE	4100 W CREIGHTON TERR	NR
17-CV-0353	17-3253	VARGAS, MARIA D	3330 W SYLVAN LN	NR
17-CV-0328	17-2788	WARREN, DANZ	3425 W VILLA RIDGE	NR
17-CV-0330	17-1930	ALEXANDER, CHRISTINA	1730 N GALE AVE	PM
17-CV-0332	17-1756	ASHMORE, GEORGE	2106 W HUDSON ST	PM
17-CV-0274	17-2028	BELL, NEIL	1016 W WILLCOX AVE	PM
17-CV-0339	17-2027	CLARK, BETTY	1015 W HANSSLER PL	PM
17-CV-0279	17-1461	GIC PROPERTIES, INC.	3663 N MEADOWBROOK RD	PM
17-CV-0281	17-2029	HAMMOND, DEREK	1021 W HANSSLER PL	PM
17-CV-0342	17-1803	HINRICHS, DULCIE	3010 N AVALON PL	PM
17-CV-0343	17-1804	HINRICHS, DULCIE	2906 N AVALON PL	PM
17-CV-0265	17-1858	KAMP, PATRICK	1107 W VIRGINIA AVE	PM
17-CV-0348	17-2226	NATH, SYLVIA	904 W MCCLURE AVE	PM
17-CV-0349	17-1477	RAGON, BRETT	1724 N GALE AVE	PM
17-CV-0351	17-1739	SHARPE, WILLIAM & LORI C/O S & S PROPERTY MGMT	3206 N EL VISTA AVE	PM
17-CV-0354	17-1730	VIP INVESTMENTS OF PEORIA LLC	718 W THRUSH AVE	PM



**DEVELOPMENT REVIEW BOARD AGENDA**

Plans Distributed: April 5, 2017  
 Comments Due: April 12, 2017

**Building/Projects this Week**

Job/Project #	Address	Type	Description
16-2050	600 601 SW WASHINGTON ST 18-09-335-001	COMMERCIAL DEMOLITION - CDEM	Review comments requested – Council District 1 – SW/KS
17-435	3000 W RICHWOODS BLVD 14-30-352-019	COMMERCIAL ALTERATIONS - CALT	Rooftop Solar Array – Council District 4 - CF/LA
17-436	100 HARRISON ST 18-09-407-001	COMMERCIAL ALTERATIONS - CALT	Interior Remodel, Office – Council District 1 – SW/KS
Project # 17-45	812 SW WASHINGTON ST 18-09-376-008	PZ COMMISSION – SPECIAL USE	Special Use, Waivers for Signage - Council District 1 - KS

**Building Permits Issued**

Commercial		Residential	
New Commercial	4	New Deck	3
Commercial Addition	-	New Garage	1
Commercial Alteration	-	Residential Alteration	1
Commercial Demolition	-	Residential Demolition	7
Electrical	7	Electrical	7
HVAC	-	HVAC	13
Plumbing	2	Plumbing	1

**Certificates of Occupancy Issued**

Address/Location	Business Name	Date Issued	CD
8012 N Hale	Peoria Brewing Co.	03/30/2017	5
4501 N Sterling Ave, 2 <sup>nd</sup> Floor	Humana	03/30/2017	4

**FOR YOUR INFORMATION ONLY**

The following information was provided by the **Community Development Department** and the **Peoria City/County Health Department**. This section is not intended for your review; the intent is to provide additional information.

**Community Development Department**

Address/Location	Project Type	Public Hearing Date	CD
1634 Moss Avenue	Historic Preservation Commission – C of A	4/26/2017	2
819, 821, 823, 825 W Columbia Terrace	Planning and Zoning Commission – Rezone	5/04/2017	2

<b>Total Construction Value YTD</b>	<b>\$ 19,643,363.00</b>
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	Council District 1	Council Districts 2 and 3	Council Districts 4 and 5	Mile and ½
<b>Planning Inspector</b>	Kimberly Smith	Shannon Techie	Leah Allison	Josh Naven
<b>Phone</b>	494-8612	494-8649	494-8667	494-8657
<b>E-mail</b>	<a href="mailto:ksmith@peoriagov.org">ksmith@peoriagov.org</a>	<a href="mailto:stechie@peoriagov.org">stechie@peoriagov.org</a>	<a href="mailto:lallison@peoriagov.org">lallison@peoriagov.org</a>	<a href="mailto:jnaven@peoriagov.org">jnaven@peoriagov.org</a>
<b>Building Inspector</b>	Scot Wolf	Roberto Medina	Bill Dodd	
<b>Phone</b>	494-8628	494-8623	494-8653	
<b>E-mail</b>	<a href="mailto:swolf@peoriagov.org">swolf@peoriagov.org</a>	<a href="mailto:rmedina@peoriagov.org">rmedina@peoriagov.org</a>	<a href="mailto:wdodd@peoriagov.org">wdodd@peoriagov.org</a>	
			Chris Frank	
			494-8633	
			<a href="mailto:cfrank@peoriagov.org">cfrank@peoriagov.org</a>	
			Dan Moran	
			494-8629	
			<a href="mailto:dmoran@peoriagov.org">dmoran@peoriagov.org</a>	



**DEVELOPMENT REVIEW BOARD AGENDA**

Plans Distributed: April 5, 2017

Comments Due: April 12, 2017

Peoria City/County Health Department

Address/Location	Business Name	Information Update	CD
4700 N University Ave	Palarte Mexican Ice Cream	Plan Review Approved	3
7719 N University Ave	MD's Sports Bar and Grill	Plan Review Received	5

	Council District 1	Council Districts 2 and 3	Council Districts 4 and 5	Mile and ½
<b>Planning Inspector</b>	Kimberly Smith	Shannon Techie	Leah Allison	Josh Naven
<b>Phone</b>	494-8612	494-8649	494-8667	494-8657
<b>E-mail</b>	<a href="mailto:kismith@peoriagov.org">kismith@peoriagov.org</a>	<a href="mailto:stechie@peoriagov.org">stechie@peoriagov.org</a>	<a href="mailto:lallison@peoriagov.org">lallison@peoriagov.org</a>	<a href="mailto:jnaven@peoriagov.org">jnaven@peoriagov.org</a>
<b>Building Inspector</b>	Scot Wolf	Roberto Medina	Bill Dodd	
<b>Phone</b>	494-8628	494-8623	494-8653	
<b>E-mail</b>	<a href="mailto:swolf@peoriagov.org">swolf@peoriagov.org</a>	<a href="mailto:rmedina@peoriagov.org">rmedina@peoriagov.org</a>	<a href="mailto:wdodd@peoriagov.org">wdodd@peoriagov.org</a>	
			Chris Frank	
			494-8633	
			<a href="mailto:cfrank@peoriagov.org">cfrank@peoriagov.org</a>	
			Dan Moran	
			494-8629	
			<a href="mailto:dmoran@peoriagov.org">dmoran@peoriagov.org</a>	

**Emergency  
Communications  
Center**



**Monthly Report  
March 2017**

**Peoria  
9-1-1**

CITY OF PEORIA  
EMERGENCY COMMUNICATIONS CENTER 2017 ANNUAL REPORT

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL	2016 Totals
Landbased 9-1-1 Calls	2,063	2,152	2,070										6,285	26,107
Wireless 9-1-1 Calls	6,241	5,981	6,519										18,741	89,797
Text To 9-1-1 Calls	30	36	12										78	
<b>TOTAL 9-1-1 CALLS</b>	8,334	8,169	8,601	0	0	0	0	0	0	0	0	0	25,104	115,904
Peoria Police Incoming Calls	6,994	6,538	7,745										21,277	98,234
Sheriff's Police Incoming Calls	2,161	1,929	2,187										6,277	30,831
<b>TOTAL POLICE INCOMING CALLS</b>	9,155	8,467	9,932	0	0	0	0	0	0	0	0	0	27,554	129,065
Volunteer Fire/EMS toll free calls	17	27	39										83	275
Peoria Fire Incoming Calls	457	445	496										1,398	7,563
<b>TOTAL FIRE INCOMING CALLS</b>	474	472	535	0	0	0	0	0	0	0	0	0	1,481	7,838
Operator Assist Calls/Alarm Calls	892	734	877										2,503	11,261
Ambulance Incoming Calls	281	245	237										763	3,157
ECC Supervisor Incoming Calls	601	593	602										1,796	8,488
Richwoods Dispatcher Incoming Calls	52	50	67										169	802
Downtown Dispatcher Incoming Calls	42	35	40										117	548
Prep 2 Dispatcher Incoming Calls	557	535	679										1,771	7,473
C-MED Dispatcher Incoming Calls	32	39	41										112	388
County Sheriff Dispatcher Incoming Calls	29	32	46										107	540
Fire Dispatcher Incoming Calls	57	52	67										176	898
OverFlow Dispatcher Incoming Calls	9	4	5										18	186
Call Taker Incoming Calls	1	0	9										10	22
<b>TOTAL INCOMING EXTENSION CALLS</b>	1,380	1,340	1,556	0	0	0	0	0	0	0	0	0	4,276	19,345
<b>TOTAL OUTGOING EXTENSION CALLS</b>	5,089	4,543	4,811										14,443	65,548
Peoria Police Dispatches/On view	7,370	7,233	7,986										22,589	100,541
Peoria County Sheriff Dispatches/On view	2,501	2,322	2,318										7,141	30,470
<b>TOTAL POLICE DISPATCHES/ON VIEW</b>	9,871	9,555	10,304	0	0	0	0	0	0	0	0	0	29,730	131,011
Air National Guard Fire Dispatches	2	5	6										13	44
Akron-Princeville Fire Dispatches	18	16	21										55	228
Brimfield Fire Dispatches	32	31	34										97	412
Dunlap Fire Dispatches	28	35	25										88	409
Elmwood Fire Dispatches	11	14	13										38	123
Limestone Fire Dispatches	139	98	101										338	1,383
Logan-Trivoli Fire Dispatches	28	31	52										111	391
Peoria Fire Dispatches	1,630	1,497	1,518										4,645	19,736
Timber-Hollis Fire Dispatches	29	28	19										76	307
Tuscarora Fire Dispatches	1	3	7										11	37
West Peoria Fire Dispatches	52	39	41										132	546
MABAS Fire Calls	0	3	8										11	30
<b>TOTAL FIRE DISPATCHES</b>	1,970	1,800	1,845	0	0	0	0	0	0	0	0	0	5,615	23,646
AMT Ambulance Dispatches	1,336	1,317	1,374										4,027	15,094
APA Ambulance Dispatches	15	11	13										39	195
BYE Ambulance Dispatches	51	38	50										139	541
<b>TOTAL AMBULANCE DISPATCHES</b>	1,402	1,366	1,437	0	0	0	0	0	0	0	0	0	4,205	14,682
Peoria County Coroner Incoming Calls	217	222	240										679	2,158
Community Messaging System Call-outs	12	15	17										44	185
Telephone Trouble Reports Completed	3	0	0										3	4
ETSB Equipment Trouble Reported	3	1	2										6	38
Citizen Concerns	1	0	0										1	12
CD Requests from State's Attorney's Office	9	30	15										54	138
CD Requests from FOI / Subpoena	1	0	0										1	57
CD Requests from Inner Departmental	8	7	15										30	63
<b>Total Number of CD Requests</b>	18	37	30	0	0	0	0	0	0	0	0	0	85	258
ILEAS Call Outs	0	0	0										0	1
JULIE Dig	53	31	37										121	542

## Yearly Summary

	<b>Number of Calls</b>	<b>Dispatch Response Time</b>	<b>Police Response Time</b>	<b>Total Time</b>	
<b>PEORIA POLICE</b>					
Urgent	7374.3	1.96	4.00	6.06	
Routine	6943	20.01	6.36	26.37	
Backlog	380	32.13	7.48	39.61	
<b>PEORIA COUNTY SHERIFF</b>					
Urgent	1165	2.35	7.41	9.77	
Routine	1520	11.36	8.59	19.94	
Backlog	95	101.04	15.20	116.24	
	<b>Number of Calls</b>	<b>Dispatch Response Time</b>	<b>Fire Response Time</b>	<b>Total Time</b>	<b>Average Turnout Time</b>
<b>PEORIA FIRE</b>	4596	0.81	4.20	5.05	1.44

City of Peoria  
Emergency Communications Center

Police Department  
Urgent Calls for Service  
By Police District

	Police District	VALLEY							BLUFF			RICHWOODS						Total Calls	Total Minutes	Calls	Average			
		1	2	4	5	6	8	12	3	10	11	13	14	15	16	17	18					19		
January 2017	Number of Calls	93	126	331	180	51	216	82	113	336	231	181	88	63	216	6	106	126	2545			(total min/total calls)		
	Exceptions																		0					
	Dispatch Response Time	1.9	1.4	2.0	1.2	2.0	2.9	1.8	1.9	2.2	1.9	1.6	2.0	2.8	2.5	0.5	1.1	1.5	4990.5	2545	1.96			
	Police Response Time	2.8	3.9	3.4	3.3	3.0	3.4	4.1	3.8	3.3	3.4	4.4	5.1	5.0	6.3	12.2	4.2	6.3	10251.6	2545	4.03			
	Total time	4.7	5.3	5.4	4.5	5.0	6.3	5.9	5.7	5.5	5.3	6.0	7.1	7.8	8.8	12.7	5.3	7.8	15242.1	2545	5.99			
February 2017	Number of Calls	75	123	300	168	53	166	80	13	293	199	201	78	57	179	8	90	112	2183.3			(total min/total calls)		
	Exceptions																		0					
	Dispatch Response Time	2.5	2.1	1.9	1.5	1.4	1.5	1.5	1.2	3.1	2.2	2.3	2.9	2.0	2.0	5.8	1.3	1.7	4573.0	2183.3	2.09			
	Police Response Time	2.3	3.6	3.2	3.0	3.0	3.6	4.6	3.7	3.5	4.0	4.6	4.7	5.0	5.8	10.9	4.2	6.6	8849.0	2183.3	4.05			
	Total time	4.8	5.7	5.1	4.5	4.4	5.1	6.1	4.9	6.6	6.2	6.9	7.6	7.0	7.8	16.7	5.5	8.3	13422.0	2183.3	6.15			
March 2017	Number of Calls	136	151	352	204	57	184	83	128	331	234	193	86	64	192	17	115	119	2646			(total min/total calls)		
	Exceptions																		0					
	Dispatch Response Time	1.9	2.0	2.8	1.6	1.6	1.4	3.5	1.7	2.5	2.5	1.9	1.4	1.3	2.4	2.0	1.5	2.2	5641.2	2646	2.13			
	Police Response Time	2.5	3.6	3.6	3.2	3.0	3.3	4.4	3.5	3.7	4.0	4.6	4.1	1.9	5.5	9.9	4.1	6.5	10387.0	2646	3.93			
	Total time	4.4	5.6	6.4	4.8	4.6	4.7	7.9	5.2	6.2	6.5	6.5	5.5	3.2	7.9	11.9	5.6	8.7	16028.2	2646	6.06			
<b>YEAR TO DATE TOTALS AND AVERAGES</b>																								
Total Number of Calls																					7374.3			
Total Number of Exceptions																					0.0			
Average Dispatch Response Time																					1.96			
Average Police Response Time																					4.00			
Average Total Time																					6.06			

City of Peoria  
Emergency Communications Center

Police Department  
Routine Calls for Service  
By Police District

	Police District	VALLEY							BLUFF			RICHWOODS							Total Calls	Total Minutes	Calls	Average
		1	2	4	5	6	8	12	3	10	11	13	14	15	16	17	18	19				
January 2017	Number of Calls	72	150	267	121	82	113	107	99	255	205	178	88	107	217	3	108	102	2274			(total min/total calls)
	Exceptions																		0			
	Dispatch Response Time	26.0	18.8	14.6	20.0	18.8	16.3	25.6	24.4	23.0	22.9	20.8	14.8	16.4	20.0	5.0	14.1	19.8	44765.0	2274		19.69
	Police Response Time	6.1	6.8	4.9	4.2	5.1	5.7	7.4	6.2	5.4	6.6	7.0	8.0	6.5	9.1	11.7	8.1	8.9	14911.5	2274		6.56
	Total time	32.1	25.6	19.5	24.2	23.9	22.0	33.0	30.6	28.4	29.5	27.8	22.8	22.9	29.1	16.7	22.2	28.7	59676.5	2274		26.24
February 2017	Number of Calls	71	142	223	104	84	109	96	1.4	297	243	163	83	67	179	7	117	99	2085.4			(total min/total calls)
	Exceptions																		0			
	Dispatch Response Time	16.9	20.6	15.6	21.6	18.8	22.1	19.9	12.0	29.3	25.8	16.9	13.8	11.9	18.1	17.3	14.6	9.9	41483.8	2085.4		19.89
	Police Response Time	5.0	6.1	5.1	5.0	5.5	5.8	5.7	5.4	5.3	5.3	6.6	6.8	6.7	8.6	10.0	7.1	8.4	12750.3	2085.4		6.11
	Total time	21.9	26.7	20.7	26.6	24.3	27.9	25.6	17.4	34.6	31.1	23.5	20.6	18.6	26.7	27.3	21.7	18.3	54234.1	2085.4		26.01
March 2017	Number of Calls	96	218	255	159	94	131	100	3	10	11	13	14	15	16	17	18	19	2584			(total min/total calls)
	Exceptions																		0			
	Dispatch Response Time	20.1	23.9	15.8	24.7	21.2	19.5	19.2	16.5	26.3	22.4	16.4	17.9	16.2	21.9	30.5	19.3	18.1	52827.4	2584		20.44
	Police Response Time	4.2	7.6	5.8	4.3	6.1	5.1	7.1	6.2	4.9	5.5	6.8	8.2	7.0	8.8	14.1	7.2	8.4	16577.9	2584		6.42
	Total time	24.3	31.5	21.6	29.0	27.3	24.6	26.3	22.7	31.2	27.9	23.2	26.1	23.2	30.7	44.6	26.5	26.5	69405.3	2584		26.86
<b>YEAR TO DATE TOTALS AND AVERAGES</b>																						
	Total Number of Calls																	6943				
	Total Number of Exceptions																	0				
	Average Dispatch Response Time																	20.01				
	Average Police Response Time																	6.36				
	Average Total Time																	26.37				

City of Peoria  
Emergency Communications Center

Police Department  
Backlog Calls for Service  
By Police District

	VALLEY								BLUFF			RICHWOODS							Total Calls	Total Minutes	Calls	Average (total min/total calls)
	Police District	1	2	4	5	6	8	12	3	10	11	13	14	15	16	17	18	19				
January 2017	Number of Calls	2	31	7	8	2	5	7	6	12	11	8	5	5	8	0	3	5	125			
	Exceptions																		0			
	Dispatch Response Time	112.5	21.8	9.2	49.6	67.0	46.2	10.3	23.7	29.9	54.6	52.5	16.4	33.4	67.9	0.0	18.3	36.8	4351.8	125	34.81	
	Police Response Time	4.0	9.3	6.7	7.3	3.0	7.2	6.3	7.6	5.1	5.5	4.0	3.6	8.5	10.0	9.5	0.0	18.3	919.0	125	7.35	
	Total time	116.5	31.1	15.9	56.9	70.0	53.4	16.6	31.3	35.0	60.1	56.5	20.0	41.9	77.9	9.5	18.3	55.1	5270.8	125	42.17	
February 2017	Number of Calls	5	27	13	4	3	5	4	4	10	11	13	6	4	9	0	4	7	129			
	Exceptions																		0			
	Dispatch Response Time	16.2	20.2	14.6	44.5	25.7	26.0	13.0	20.0	62.1	62.2	51.1	14.6	22.0	29.3	0.0	16.0	25.2	3982.5	129	30.87	
	Police Response Time	3.5	7.7	10.8	9.3	2.7	6.4	8.8	14.3	4.2	8.0	7.5	6.7	5.3	9.0	0.0	10.3	6.3	990.7	129	7.68	
	Total time	19.7	27.9	25.4	53.8	28.4	32.4	21.8	34.3	66.3	70.2	58.6	21.3	27.3	38.3	0.0	26.3	31.5	4973.2	129	38.55	
March 2017	Number of Calls	2	24	14	5	3	6	2	12	19	15	7	3	3	7	1	1	2	126			
	Exceptions																		0			
	Dispatch Response Time	33.5	22.5	22.4	68.4	11.7	12.2	39.5	14.0	46.4	32.0	64.0	17.0	22.0	37.6	29.0	6.0	13.0	3868.7	126	30.70	
	Police Response Time	3.0	10.5	3.7	17.0	9.7	6.0	4.5	5.4	6.6	8.5	7.0	6.7	5.0	5.1	0.0	11.0	8.0	933.4	126	7.41	
	Total time	36.5	33.0	26.1	85.4	21.4	18.2	44.0	19.4	53.0	40.5	71.0	23.7	27.0	42.7	29.0	17.0	21.0	4802.1	126	38.11	
<b>YEAR TO DATE TOTALS AND AVERAGES</b>																						
																Total Number of Calls			380			
																Total Number of Exceptions			0.0			
																Average Dispatch Response Time			32.13			
																Average Police Response Time			7.48			
																Average Total Time			39.61			

City of Peoria  
Emergency Communications Center

Peoria Fire Department  
Fire Calls for Service  
By Fire Map

	Fire Map	VALLEY				BLUFF			RICHWOODS					Total Calls	(total min/total calls) Total Minutes Calls Average		
		100-199	200-299	400-499	1200-1299	300-399	1000-1099	1100-1199	1300-1399	1500-1599	1600-1699	1900-1999	2000-2099				
January 2017	Number of Calls	249	122	241	76	139	157	102	215	54	143	72	43	1613			
	Dispatch Response Time	0.6	0.5	0.5	0.3	0.7	0.9	0.7	0.7	0.6	0.6	2.0	1.1	1123.7	1613	0.70	
	Fire Response Time	3.5	3.9	4.2	5.4	3.6	4.7	4.4	4.2	5.0	4.6	6.0	5.7	6964.9	1613	4.32	
	Total time	4.1	4.4	4.7	5.7	4.3	5.6	5.1	4.9	5.6	5.2	8.0	6.8	8088.6	1613	5.01	
February 2017	Number of Calls	242	133	215	81	108	145	88	181	42	159	67	26	1487			
	Dispatch Response Time	0.8	1.0	0.6	0.3	0.9	0.7	2.1	0.8	1.2	0.7	0.5	0.2	1208.6	1487	0.81	
	Fire Response Time	3.3	3.9	3.8	5.3	3.9	4.5	4.3	4.4	5.0	4.6	5.8	5.7	6290.3	1487	4.23	
	Total time	4.1	4.9	4.4	5.6	4.8	5.2	6.4	5.2	6.2	5.3	6.3	5.9	7498.9	1487	5.04	
March 2017	Number of Calls	284	125	208	58	117	123	103	196	34	139	75	34	1496			
	Dispatch Response Time	1.1	0.8	1.2	0.3	0.8	1.3	1.0	0.5	0.8	0.7	1.3	0.6	1376.3	1496	0.92	
	Fire Response Time	3.4	4.0	4.0	4.9	4.0	4.2	4.1	4.2	4.9	4.6	5.3	6.6	6239.8	1496	4.17	
	Total time	4.5	4.8	5.2	5.2	4.8	5.5	5.1	4.7	5.7	5.3	6.6	7.2	7616.1	1496	5.09	
<b>YEAR TO DATE TOTALS AND AVERAGES</b>																	
												Total Number of Calls			4596		
												Average Dispatch Response Time			0.81		
												Average Fire Response Time			4.20		
												Average Total Time			5.05		

Peoria Fire Department  
Average Turn-Out Time for Each Apparatus

	<b>JAN</b>	<b>FEB</b>	<b>MAR</b>	<b>APR</b>	<b>MAY</b>	<b>JUN</b>	<b>JUL</b>	<b>AUG</b>	<b>SEP</b>	<b>OCT</b>	<b>NOV</b>	<b>DEC</b>	<b>Yearly Average</b>
B1	1.5	1.4	1.4										1.43
E1	1.4	1.4	1.4										1.40
R1	1.5	1.4	1.3										1.40
T1	1.7	1.6	1.4										1.57
E10	1.4	1.4	1.4										1.40
E12	1.5	1.5	1.5										1.50
E13	1.3	1.3	1.3										1.30
T14	1.5	1.5	1.5										1.50
E15	1.5	1.6	1.6										1.57
E16	1.4	1.5	1.4										1.43
E19	1.5	1.5	1.4										1.47
E2	1.4	1.5	1.5										1.47
R2	1.5	1.3	1.4										1.40
E20	1.6	1.5	1.6										1.57
B3	1.4	1.4	1.5										1.43
E3	1.3	1.3	1.3										1.30
T3	1.3	1.5	1.3										1.37
E4	1.4	1.4	1.5										1.43
T4	1.3	1.6	1.1										1.33
												Department Average	1.44

City of Peoria  
 Emergency Communications Center  
 Peoria County Sheriff's Department  
 Urgent calls for service by district

	County District	700	710	711	712	713	714	715	716	717	718	726	Other	Total Calls			
		Number of Calls															(total min/total calls)
January 2017	Number of Calls	2	5	8	2	83	91	40	14	26	32	98		401			
	Exceptions													0			
	Dispatch Response Time	4.0	1.4	1.2	1.0	2.2	3.5	3.3	1.4	1.6	1.7	1.9		961.5	401	2.40	
	Police Response Time	15.0	17.3	7.5	12.0	7.9	8.2	12.1	8.3	4.4	8.5	3.2		2902.6	401	7.24	
	Total time	19.0	18.7	8.7	13.0	10.1	11.7	15.4	9.7	6.0	10.2	5.1		3864.1	401	9.64	
February 2017	Number of Calls	5	5	4	2	91	76	48	13	17	37	102		400			
	Exceptions													0			
	Dispatch Response Time	4.3	5.8	1.7	1.0	2.7	3.8	2.2	1.9	1.3	1.6	2.7		1080.8	400	2.70	
	Police Response Time	8.3	17.5	7.0	12.0	7.2	8.7	12.2	10.2	4.4	8.9	3.8		3007.3	400	7.52	
	Total time	12.6	23.3	8.7	13.0	9.9	12.5	14.4	12.1	5.7	10.5	6.5		4088.1	400	10.22	
March 2017	Number of Calls	5	6	7	0	80	89	35	11	22	29	80		364			
	Exceptions													0			
	Dispatch Response Time	2.8	4.8	0.8	0.0	1.8	2.5	2.2	0.4	2.6	2.2	1.2		713.3	364	1.96	
	Police Response Time	0.0	14.8	5.4	0.0	8.1	8.6	12.6	11.4	3.7	8.6	3.6		2725.2	364	7.49	
	Total time	2.8	19.6	6.2	0.0	9.9	11.1	14.8	11.8	6.3	10.8	4.8		3438.5	364	9.45	
<b>YEAR TO DATE TOTALS AND AVERAGES</b>																	
														Total Number of Calls	1165.0		
														Total Number of Exceptions	0		
														Average Dispatch Response Time	2.35		
														Average Police Response Time	7.41		
														Average Total Time	9.77		

City of Peoria  
 Emergency Communications Center  
 Peoria County Sheriff's Department  
 Routine calls by district

	County District	700	710	711	712	713	714	715	716	717	718	726	Other	Total Calls		
January 2017	Number of Calls	58	6	5	4	114	148	31	8	23	42	106		545		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	10.9	9.3	4.3	26.3	15.1	10.0	10.0	5.5	23.8	11.5	9.7		6428.7	545	11.80
	Police Response Time	4.7	21.8	7.0	12.0	9.7	8.3	15.2	13.9	5.0	13.9	4.9		4621.2	545	8.48
	Total time	15.6	31.1	11.3	38.3	24.8	18.3	25.2	19.4	28.8	25.4	14.6		11049.9	545	20.28
February 2017	Number of Calls	33	5	3	0	68	146	44	11	20	38	83		451		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	5.6	16.8	24.0	0.0	13.0	10.4	23.4	10.0	5.2	10.4	11.0		5295.0	451	11.74
	Police Response Time	3.1	26.3	2.0	0.0	10.5	7.9	17.3	10.2	4.7	11.9	5.2		3958.4	451	8.78
	Total time	8.7	43.1	26.0	0.0	23.5	18.3	40.7	20.2	9.9	22.3	16.2		9253.4	451	20.52
March 2017	Number of Calls	38	7	8	2	84	176	42	11	29	35	92		524		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	17.9	10.3	23.7	5.5	13.3	10.6	7.0	5.0	7.4	9.4	7.5		5518.6	524	10.53
	Police Response Time	1.9	17.0	6.6	15.5	11.4	8.9	16.9	7.3	4.6	9.2	4.5		4458.5	524	8.51
	Total time	19.8	27.3	30.3	21.0	24.7	19.5	23.9	12.3	12.0	18.6	12.0		9977.1	524	19.04
<b>YEAR TO DATE TOTALS AND AVERAGES</b>																
	Total Number of Calls												1520.0			
	Total Number of Exceptions												0			
	Average Dispatch Response Time												11.36			
	Average Police Response Time												8.59			
	Average Total Time												19.94			

City of Peoria  
 Emergency Communications Center  
 Peoria County Sheriff's Department  
 Backlog Calls for Service by District

	County District	700	710	711	712	713	714	715	716	717	718	726	Other	Total Calls		
January 2017	Number of Calls	13	0	1	0	5	7	2	0	0	4	2		34		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	280.6	0.0	1.0	0.0	34.2	8.0	5.0	0.0	0.0	15.5	2.0		3951.8	34	116.2
	Police Response Time	24.3	0.0	7.0	0.0	17.3	8.8	29.0	0.0	0.0	18.7	1.0		605.8	34	17.8
	Total time	304.9	0.0	8.0	0.0	51.5	16.8	34.0	0.0	0.0	34.2	3.0	0.0	4557.6	34	134.0
February 2017	Number of Calls	7	0	0	0	2	8	3	1	0	0	2		23		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	346.1	0.0	0.0	0.0	20.0	12.8	15.3	4.0	0.0	0.0	23.5		2662.0	23	115.7
	Police Response Time	21.6	0.0	0.0	0.0	25.0	9.0	20.7	11.0	0.0	0.0	5.5		357.3	23	15.5
	Total time	367.7	0.0	0.0	0.0	45.0	21.8	36.0	15.0	0.0	0.0	29.0	0.0	3019.3	23	131.3
March 2017	Number of Calls	11	1	0	0	6	7	3	1	1	2	6		38		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	198.0	115.0	0.0	0.0	13.5	30.3	17.0	9.0	33.0	1.0	3.7		2703.3	38	71.1
	Police Response Time	15.4	24.0	0.0	0.0	15.8	7.5	16.3	21.0	8.0	9.0	4.8		465.4	38	12.2
	Total time	213.4	139.0	0.0	0.0	29.3	37.8	33.3	30.0	41.0	10.0	8.5	0.0	3168.7	38	83.4
<b>YEAR TO DATE TOTALS AND AVERAGES</b>																
	Total Number of Calls												95			
	Total Number of Exceptions												0.0			
	Average Dispatch Response Time												101.04			
	Average Police Response Time												15.20			
	Average Total Time												116.24			

			HOUSING COURT 4/11/17	77 CASES				
DG	NO	09:00 AM	HARRIS, CORRY & BRANDY	HC-17-288	AYRES 1817 W	11-Apr-17	FIRST APPEARANCE	
DG	NO	09:00 AM	UNKNOWN HEIRS/LEGATEES OF KAT	HC-17-279	COLUMBIA 709 W	11-Apr-17	FIRST APPEARANCE	
DG	O	09:00 AM	BULLOCK, ROBERT & SHELLEY	HC-17-138	FRINK 1223 N	11-Apr-17	REVIEW	
DG	NO	09:00 AM	EHLERS, JOHN & SUSAN	HC-16-1414	ORANGE 1217 N	11-Apr-17	TO POST	
DG	O	09:00 AM	LANE, THOMAS JR	HC-16-1245	ROANOKE 0116 NE	11-Apr-17	REVIEW	
DG	NO	09:00 AM	DIDESCH DONNA	HC-17-060	SHERIDAN 1325	11-Apr-17	REVIEW	
GW	NO	09:00 AM	CONSOLIDATED PROPERTIES LLC	HC-17-005	HOWETT 1616 W	11-Apr-17	REVIEW	
GW	NO	09:00 AM	QUAD CITY CONSOLIDATED LLC	HC-16-1631	HURLBURT 1014 W	11-Apr-17	REVIEW	
GW	NO	09:00 AM	FLATT/WHITE	HC-17-052	MARTIN 1315	11-Apr-17	REHEARING/DEFAULT \$300	
GW	O	09:00 AM	LARSON SHAUNA	HC-17-050	SUMNER 0806	11-Apr-17	REVIEW	
GW	O	09:00 AM	MALVEUX, SANTINA	HC-17-286	SUMNER 904 S	11-Apr-17	FIRST APPEARANCE	
JM	NO	09:00 AM	AEGR INC	HC-17-293	KNOXVILLE 2204 N	11-Apr-17	FIRST APPEARANCE	
JM	C	09:00 AM	FOX HILLS INVESTMENTS	HC-16-866	MAIN 0633	11-Apr-17	REVIEW	
JS	NO	09:00 AM	LATTIMORE, DANIEL	HC-17-122	ARCHER 202 E	11-Apr-17	REVIEW	
JS	NO	09:00 AM	DANZ, WARREN	HC-17-120	ARCHER 205 E	11-Apr-17	REVIEW	
JS	NO	09:00 AM	ALWAN, HENRI & TERESA	HC-17-121	ARCHER 206 E	11-Apr-17	REVIEW	
JS	O	09:00 AM	ZAVALA JOEL	HC-16-533	BIGELOW 1712	11-Apr-17	REVIEW/DEFAULT PEND \$300	
JS	NO	09:00 AM	MILLER, DALE	HC-17-268	ILLINOIS 722 W	11-Apr-17	FIRST APPEARANCE	
JS	NO	09:00 AM	GALLAGHER, DAVID & NICOLE	HC-17-267	MCCLURE 514 W	11-Apr-17	FIRST APPEARANCE	
JS	NO	09:00 AM	MOORE, THOMAS & PHYLLIS	HC-17-137	MISSOURI 1811 N	11-Apr-17	REVIEW	
JS	NO	09:00 AM	MAYER, LOUIS & HELEN	HC-16-1544	NEBRASKA 0316 W	11-Apr-17	REVIEW/DEFAULT PEND \$500	
LA	O	9:00 AM	HOUSE, SHIRLEY	HC-16-1379	FOLKERS 1609 S	11-Apr-17	REVIEW	
LA	O	09:00 AM	PHIPPS, KELLY	HC-16-1556	FREMONT 2512 W	11-Apr-17	REVIEW	
LA	O	09:00 AM	NELSON DANIEL	HC-17-210	HOWETT 2600	11-Apr-17	REVIEW	
LA	NO	09:00 AM	HOLLOWAY, LARON	HC-17-290	LATROBE 2501 W	11-Apr-17	FIRST APPEARANCE	
LA	O	09:00 AM	HOBBS, BOBBIE	HC-17-291	MILLMAN 2220 W	11-Apr-17	FIRST APPEARANCE	
LA	NO	09:00 AM	PEORIA HOUSING AUTHORITY	HC-17-264	MONTANA 2707 W #61	11-Apr-17	FIRST APPEARANCE	
LA	NO	09:00 AM	LEAR, GARY & ANACELI	HC-17-143	WESTMORELAND 1707 S	11-Apr-17	REVIEW	
LE	NO	09:00 AM	RETEGUIN, JOSE & FRANCISCO	HC-16-1589	ARCADIA 0320 E	11-Apr-17	REVIEW	
LE	O	09:00 AM	LOVETT, CONNIE & EDDIE	HC-17-276	BEHREND 1011 E	11-Apr-17	FIRST APPEARANCE	
LE	NO	09:00 AM	HERR PROPERTY MANAGEMENT	HC-17-273	BEHREND 1015 E	11-Apr-17	FIRST APPEARANCE	
LE	NO	09:00 AM	DM PROPERTIES OF ILLINOIS	HC-17-275	BEHREND 1023 E	11-Apr-17	FIRST APPEARANCE	
LE	NO	09:00 AM	HERRERA, MANUEL & LYNN	HC-17-278	BEHREND 1033 E	11-Apr-17	FIRST APPEARANCE	
LE	NO	09:00 AM	CLARK, GALYN	HC-17-280	BEHREND 1105 E	11-Apr-17	FIRST APPEARANCE	
LE	O	09:00 AM	FLATT, JEFFRAY	HC-17-274	BEHREND 1115 E	11-Apr-17	FIRST APPEARANCE	
LE	NO	09:00 AM	CJD PROPERTIES INC	HC-17-272	BEHREND 902 E	11-Apr-17	FIRST APPEARANCE	
LE	NO	09:00 AM	FREIDT, ANTHONY	HC-17-277	BEHREND 914 E	11-Apr-17	FIRST APPEARANCE	

LE	O	09:00 AM	BUSHELL DAVID	HC-16-1326	CENTRAL 2320	11-Apr-17	REVIEW	
LE	O	09:00 AM	BURFORD LIBBY	HC-16-074	CORRINGTON 0115 E	11-Apr-17	REVIEW/DEFAULT PEND \$500	
LE	O	09:00 AM	WILLIAMS JERALD	HC-16-898	GALENA 7620	11-Apr-17	REVIEW/DEFAULT PEND \$500	
LE	NO	09:00 AM	KNOXVILLE 2916 N	HC-17-292	KNOXVILLE 2916 N	11-Apr-17	FIRST APPEARANCE	
LE	O	09:00 AM	DAVISON ROBERT / PEGGY	HC-11-248	MOSS 1401 W	11-Apr-17	REVIEW (DEF PEND)	
LE	O	09:00 AM	MINGUS, ALBERT	HC-17-266	NEBRASKA 804 E	11-Apr-17	FIRST APPEARANCE	
LE	NO	09:00 AM	DUNNIGAN, MARSHALL	HC-16-1406	VIRGINIA 0814 E	11-Apr-17	REVIEW	
MB	NO	09:00 AM	CONSOLIDATED PROPERTIES LLC	HC-17-098	MADISON 1421 NE	11-Apr-17	REVIEW	
MB	NO	09:00 AM	MILAVONG, KHAMSENG & KALB, A	HC-17-079	MONROE 2205 NE	11-Apr-17	REVIEW	
MB	NO	09:00 AM	GABBERT, CT	HC-16-1507	MONROE 2226 NE	11-Apr-17	REHEARING/DEFAULT \$1000	
MB	NO	09:00 AM	KEANE, THOMAS & SARAH	HC-16-1662	PARK 0631	11-Apr-17	REVIEW	
MB	NO	09:00 AM	GUTIERREZ, JORGE	HC-16-1598	PERRY 1111 NE	11-Apr-17	REVIEW	
MB	O	09:00 AM	KISS LASZLO	HC-16-1344	PERRY 1418 NE	11-Apr-17	REVIEW	
NR	O	09:00 AM	POWERS, BETTY & JEROME	HC-17-270	BROOKSIDE 3319 W	11-Apr-17	FIRST APPEARANCE	
NR	O	09:00 AM	WATT, BRUCE	HC-17-289	IDLEWHILE 6110 N	11-Apr-17	FIRST APPEARANCE	
NR	O	09:00 AM	MCINTYRE, JORETTA	HC-16-1647	LEHMAN 2428 N	11-Apr-17	REVIEW	
NR	NO	09:00 AM	DUNIGAN, MARSHALL	HC-16-1170	MILLBROOK 2700 W	11-Apr-17	REVIEW	
NR	O	09:00 AM	COLEMAN, JULIUS	HC-17-284	RANDWICK 6322 N	11-Apr-17	FIRST APPEARANCE	
NR	O	09:00 AM	FERGUSON, JEROME & KAREN	HC-16-1502	RENWOOD 5504 N	11-Apr-17	REVIEW	
NR	O	09:00 AM	MARIA C. MESCHEWSKI TRUST	HC-17-271	SAYMORE 3117 W	11-Apr-17	FIRST APPEARANCE	
NR	NO	9:00 AM	CENTRO BRADLEY SPE 3 LLC	HC-16-1373	STERLING 3311 N	11-Apr-17	REVIEW	
NR	O	09:00 AM	CALDWELL, SCOTT	HC-17-285	VERNER 3805 W	11-Apr-17	FIRST APPEARANCE	
NR	O	09:00 AM	BOND, ROBERT & TRACY	HC-17-129	WARWICK 3806 W	11-Apr-17	REVIEW	
PM	NO	09:00 AM	MILLER, PATRICE	HC-17-265	BARTLETT 722 W	11-Apr-17	FIRST APPEARANCE	
PM	NO	09:00 AM	GAVLINSKI, PATRICK	HC-17-133	ELMWOOD 2415 N	11-Apr-17	REVIEW	
PM	O	09:00 AM	WEBER, SHIRLEY	HC-16-1186	GILBERT 2006 W	11-Apr-17	REVIEW	
PM	NO	09:00 AM	CONSOLIDATED PROPERTIES	HC-17-269	HANSSLER 12088 W	11-Apr-17	FIRST APPEARANCE	
PM	NO	09:00 AM	COHEN JEFF	HC-17-058	MACQUEEN 0727	11-Apr-17	REVIEW	
PM	O	09:00 AM	LINWOOD, LEWIS	HC-17-134	NOWLAND 1011 W	11-Apr-17	REVIEW	
PM	NO	09:00 AM	ALLEN, SEAN & ALLEN	HC-17-132	SHERIDAN 2901 N	11-Apr-17	REVIEW	
SCA	NO	09:00 AM	FEHR, DAVID	HC-17-147	COLUMBIA 411 W	11-Apr-17	REVIEW	
SCA	O	09:00 AM	JONES, AIRALONA	HC-17-148	COLUMBIA 412 W	11-Apr-17	REVIEW	
SCA	NO	09:00 AM	MESSIAH PROPERTIES LLC	HC-17-149	COLUMBIA 413 W	11-Apr-17	REVIEW	
SCA	NO	09:00 AM	CONSOLIDATED PROPERTIES	HC-17-150	COLUMBIA 416 W	11-Apr-17	REVIEW	
SCA	NO	09:00 AM	CRISS, DOROTHY	HC-17-151	COLUMBIA 417-419 W	11-Apr-17	REVIEW	
SCA	NO	09:00 AM	LOPOTKO, SETH	HC-17-152	COLUMBIA 501 W	11-Apr-17	REVIEW	
SCA	NO	09:00 AM	EQUITY TRUST COMPANY	HC-17-282	COLUMBIA 517 W	11-Apr-17	FIRST APPEARANCE	
SCA	NO	09:00 AM	ROBERTSON, EUNICE	HC-17-283	COLUMBIA 519 W	11-Apr-17	FIRST APPEARANCE	
SCA	O	09:00 AM	GOETT, JANE, UBANSKI, AMY AND H	HC-17-281	COLUMBIA 521 W	11-Apr-17	FIRST APPEARANCE	
SCA	O	09:00 AM	BORDEAUX ENTERPRISES LLC	HC-16-1415	KNOXVILLE 5250 N	11-Apr-17	REVIEW	

ZT	NO	09:00 AM	CONSOLIDATED PROPERTIES	HC-17-287	GARDEN 1520 W	11-Apr-17	FIRST APPEARANCE	