



OFFICE OF THE CITY MANAGER



TO: Honorable Mayor and Members of the City Council

FROM: Patrick Urich, City Manager *Patrick Urich*

DATE: January 12, 2017

SUBJECT: Issues Update

The following are issues related to the City for the weekly Issues Update. If there are additional items you believe should be included, please let me know.

PLEASE NOTE: CITY OFFICES WILL BE CLOSED ON MONDAY, JANUARY 16. There will be no One Stop Shop on that day.

Illinois Department of Transportation/ICC

Please see the attached flyer for the Highway Construction Careers Training Program.

Information Systems Newsletter—See Attached

Peoria Police Department –Drive Sober or Pulled Over Results

Please see attached release.

Peoria Public Schools—Update from Superintendent Desmoulin-Kherat

We continue to work to create programs for our students which will result in strong employment skills and well-paying jobs in the short term, plus continued opportunities for life-long learning and advancement in the long term.

We are particularly excited to add a two-year Law Enforcement program at Woodruff Career and Technical Center. The program consists of nine dual credit courses taught by Illinois Central College (ICC) adjunct faculty who also work in law enforcement. Beginning with the class of 2019, currently in their sophomore year, graduating students in the Law Enforcement program will need only six additional credit hours to receive their law enforcement certificate from ICC, and may then continue to work toward a transfer degree. Classes in the program introduce the criminal justice system, police operations and emergency medical responder.

The Law Enforcement Program joins the diverse offerings of career and technical programs at WCTC: barbering, hair braiding, cosmetology, construction, auto body, culinary arts, health occupations and emergency services (EMT/Fire Science).

Issues Update
January 12, 2016

Pathways To Your Future, the high school curriculum guide is being distributed to rising 9th through 12th grade students starting this week. The guides enable counselors, students and families develop a high school course plan following one of 16 Career Clusters. Students have many tools provided by the Peoria Public Schools and the Greater Peoria Economic Development Council to determine their interests and devise a plan to succeed. Using the internet-based Career Cruising career exploration and planning tool, students and parents complete an Individual Learning Plan (ILP) which includes high school coursework and out-of-classroom learning opportunities such as mentoring and job shadowing related to the student's interests. Each student's ILP is updated annually and parents can monitor their student's progress through the Career Cruising Parent Portal.

Peoria Public School high school students and their families have several choices to get a step-ahead in earning college credits which can result in significant savings in college tuition. Students can earn college credit through Advanced Placement (AP) classes and through ICC Early College Credit (formerly dual credit) classes. The Early College Credit program allows Peoria Public School juniors and seniors to take classes at the ICC East Peoria or North campuses to both earn college credit and participate in an experience that increases the likelihood they will be successful when they attend college because they are already accustomed to the pace and expectations of college work.

Rising high school freshmen, sophomores, juniors and seniors, and their families, can learn more about these opportunities at next week's Parent University on Thursday, January 19 at ICC North Campus starting at 5:00 p.m., and at the three high school curriculum fairs on January 24, 25 and 26. All students and their families are strongly encouraged to attend prior to registering for their 2017-2018 classes. Registration will conclude at the end of the month.

It is no secret that students are more enthused, engaged and motivated to succeed when they see relevance in what they are learning. I believe that when students and their families can clearly envision a path from high school coursework to an obtainable, sustainable and fulfilling future, our attendance and graduation rates rise along with the success of our greater community.

Serve Passionately,



Dr. Sharon Desmoulin-Kherat, Superintendent

Code Violation Cases

The list of cases for January 17 is attached.

Development Review Board Agenda

Please see attached.

Issues Update
January 12, 2016

Emergency Communications Center

Please see the attached monthly reports.

Housing Court Cases

The list of cases for January 17 is attached.

Highway Construction Careers Training Program

- Do you have a valid driver's license?
- Are you 18 years or older, have your high school diploma or GED, and have an interest in working in the construction trades?
- Would you like to learn how to participate in the Highway Construction Careers Training Program?

If Yes, contact us today!

A Highway Construction Careers Training Program has been implemented to increase the number of minorities, women, and disadvantaged individuals working on IDOT highway construction projects.

The training consists of an intensive 12-week program to learn the skills necessary for acceptance in the trades and the opportunity for a career with high wage earning potential. The training includes, but is not limited to:

- Math for trades
- Job readiness
- Technical skills coursework
- OSHA 10-hour certification
- First Aid/CPR certification

Job Placement Opportunities

- Laborers
- Cement Masons
- Operating Engineers
- Electricians
- Ironworkers
- Sheet Metal Workers
- Carpenters
- Bricklayers



Application and Testing

- **Tuesday, January 17, 2017 • 9 am**
ICC North Campus, Hickory Hall, Room 131
5407 N. University Street, Peoria
- **Wednesday, January 18, 2017 • 1 pm**
Goodwill Industries
2319 E. War Memorial Drive, Peoria
- **Thursday, January 19, 2017 • 1 pm**
Tri-County Peoria Urban League
317 N. MacArthur Highway, Peoria
- **Thursday, January 19, 2017 • 5:30 pm**
ICC North Campus, Hickory Hall, Room 101
5407 N. University Street, Peoria
- **Friday, January 20, 2017 • 9 am**
ICC North Campus, Hickory Hall, Room 101
5407 N. University Street, Peoria

Class runs February 20 – May 12, 2017

Contact:
Monica Arbuckle
Program Coordinator
(309) 690-6912
monica.arbuckle@icc.edu
icc.edu/pdi/hcctp

Illinois
Central
College



Looking Forward: 2017's Top Threat Prediction



Sam Rivera, Chief Information Officer

From the Desk of Thomas F. Duffy, Chair, MS-ISAC

We wish you, your colleagues, and your families a happy and prosperous new year! As we look back on the past year's challenges, we also look ahead to which cybersecurity challenges will hold prominence in 2017. The Center for Internet Security (CIS) posted a Twitter poll asking respondents to choose which of the four listed threat areas would be the biggest cyber threat in 2017. The Internet of Things (IoT) took the top spot as biggest threat by a large margin. This shouldn't be a surprise given some of the prominent cyber attacks of 2016, including one which temporarily stopped some users from accessing popular websites such as Twitter, Spotify, and Amazon, were bolstered by compromised IoT devices.

Here are some quick primers on why these are threats to everyday users, and how you can work to protect yourself out there in the connected world.

Internet of Things (IoT): Our top polling threat, the Internet of Things is comprised of everyday objects and household items that are connected to the Internet. Examples include smart TVs, routers, smart thermostats, and smart home devices among many others. Although convenient, these devices often come out of the box with very few security features, little to no security support, and often remain in use with default passwords in users' homes. As a result, these compromised devices can be used to attack others, slowing your Internet access and possibly preventing access to popular sites like Twitter, Amazon, and Spotify etc. When purchasing and using IoT or connected home devices, be sure to change the default passwords that come pre-loaded on the device to strong and unique ones of your choosing, and also keep up-to-date on patches and updates as they become available. Basic recommendations for creating a strong password are to use at least 10 characters including uppercase and lowercase letters, numbers, and symbols. Further information on setting a strong password is available in the guide linked at the end of this newsletter.

Data Dump Re-use: With the number of high profile data breaches the past year at well-known organizations, this will continue to be an important area of concern moving forward. Cyber criminals sell or publicly post stolen usernames, passwords, social security numbers and other personal information. Unfortunately, many people tend to re-use the same login credentials between many of their accounts

due to the difficulty of remembering multiple passwords. This can allow cyber criminals to take their stolen credentials and attempt using them to access their other online banking, shopping, and other accounts. Users should follow the linked guide below to create and protect strong, unique passwords to avoid this type of compromise.

APT: Advanced Persistent Threat (APT) refers to cyber threat actors operating for or on behalf of nation-state governments like Russia and China, who are looking to compromise, steal, change, or destroy information for the purposes of espionage, disruption, or destruction. State and local governments, critical infrastructure, Universities, and the employees of all of these entities are targeted by this threat. Users can reduce the risk from this type of threat actor by using strong and unique passwords, regularly patching their computers and devices, and thinking twice before opening suspicious emails/attachments or clicking links. More information on suspicious emails is located in the guide linked below.

Ransomware: Ransomware is a form of malware that aims to block a user from having access to their own systems, commonly by encrypting the infected computer's files against the owner's will. Once access is blocked, the ransomware then requests money (a ransom) in order to restore access. Cyber criminals are commonly spreading this particular malware through malicious email attachments. This highly prevalent form of malware can be mitigated by keeping your systems and anti-virus software patched and up to date with the most recent versions. Additionally, be wary of suspicious emails and do not open attachments or click on links from untrusted sources.

Consider some of the cyber threats out there as you go forward into 2017, and consider these tips for protecting you and your devices. Have a safe and happy new year, both on and off-line!

- **How to create and protect strong passwords:**
<https://www.us-cert.gov/ncas/tips/ST04-002>
- **Identifying suspicious emails and phishing scams:**
<https://www.us-cert.gov/ncas/tips/ST04-014>
- **For our previous newsletter discussing keeping safe with your new devices:**
<https://msisac.cisecurity.org/newsletters/2016-12.cfm>

Provided By:



The information provided in the Monthly Security Tips Newsletter is intended to increase the security awareness of an organization's end users and to help them behave in a more secure manner within their work environment. While some of the tips may relate to maintaining a home computer, the increased awareness is intended to help improve the organization's overall cyber security posture. This is especially critical if employees access their work network from their home computer. Organizations have permission and are encouraged to brand and redistribute this newsletter in whole for educational, non-commercial purposes.

Disclaimer: These links are provided because they have information that may be useful. The Center for Internet Security (CIS) does not warrant the accuracy of any information contained in the links and neither endorses nor intends to promote the advertising of the resources listed herein. The opinions and statements contained in such resources are those of the author(s) and do not necessarily represent the opinions of CIS.



FOR IMMEDIATE RELEASE

January 9th, 2017

For Information Contact:
Lt. Earnest R. McCall
(309) 494-8261
emccall@peoriagov.org

Drive Sober or Get Pulled Over' a Success

Peoria, IL – As part of the *Drive Sober or Get Pulled Over* campaign, the Peoria Police Department was out this holiday season working to save lives by keeping drunk drivers off our roads.

From Dec. 16, 2016, through Jan. 1, 2017, the Peoria Police Department arrested 7 drivers who had blood alcohol concentrations (BACs) over the legal limit of 0.08. In addition, drivers and passengers received citations for not wearing seat belts.

“To help Illinois drive zero fatalities to reality, we warned partygoers to never drive under the influence of alcohol or drugs or face the consequences if they did — and we kept our word,” Lt. McCall said. “These offenders now realize their actions have serious and potentially fatal consequences, and we hope they will never put themselves or others at risk by driving impaired by alcohol or drugs again.

“Too often, drivers get wrapped up in the excitement of the holidays and make the foolish decision to drive after drinking,” Lt. McCall said. “But no one should ever drive impaired by alcohol or drugs. Always hand the keys to a sober driver or face the consequences. *Drive Sober or Get Pulled Over.*”

###

**ENVIRONMENTAL CODE VIOLATIONS
HEARINGS 17 JAN 2017**

LEGAL	CODE	DEFENDANT	MAILING ADDRESS	CITY, STATE, ZIP	PROPERTY ADDRESS	FINE	INSP.	DISPOSITION
16-CV-3699	16-19202	ALI, JAVID	1618 W AYRES AVE	PEORIA, IL 61604	1618 W AYRES AVE	\$ 50.00	DG	
16-CV-3749	16-19542	ARMSTRONG, REGINALD	1312 N DOUGLAS ST	PEORIA, IL 61606	1312 N DOUGLAS ST	\$ 50.00	DG	
16-CV-3750	16-17808	ARREDONDO, ISABEL MARIA	10433 SE KENT KANGLEY RD - APT 301	KENT, WA 98030	816 W MACQUEEN AVE	\$ 50.00	PM	DISMISSED - IMPROPER SERVICE 1/9/17
16-CV-3751	16-19583	ARREDONDO, ISABEL MARIA	10433 SE KENT KANGLEY RD - APT 301	KENT, WA 98030	816 W MACQUEEN AVE	\$ 50.00	PM	DISMISSED - IMPROPER SERVICE 1/9/17
16-CV-3752	16-18917	ATKINSON, DALE & NANCY	1301 OAK RIDGE	PEKIN, IL 61554	903 W NOWLAND AVE	\$ 100.00	PM	
16-CV-3753	16-19204	BASSO, PAUL	601 E TRIPP	PEORIA, IL 61603	1905 N ASHLEY CT	\$ 50.00	PM	
16-CV-3754	16-19459	BEHM, TIMOTHY & CATHERINE	2415 W CARRIAGE LN	PEORIA, IL 61614	2111 N PROSPECT RD	\$ 50.00	LE	
16-CV-3700	16-19482	BOND, LOUIS	PO BOX 6003	PEORIA, IL 61601	2016 W BUTLER ST	\$ 300.00	KG	REVIEW 1/17/17 PER RESPONDENT REQUEST
16-CV-3755	16-19352	BOYER, PHILIP & HILARY	2632 N PROSPECT	PEORIA, IL 61603	2632 N PROSPECT RD	\$ 50.00	LE	
16-CV-3756	16-19634	CARTER, MARLENE	2324 W SHERMAN AVE	PEORIA, IL 61604	1109 N BOURLAND AVE	\$ 50.00	DG	
16-CV-3757	16-19840	CHRIS RENNER PROPERTIES, INC.	1112 W DEERBROOK DR	PEORIA, IL 61615	2612 W HANSSLER CT	\$ 500.00	JA	
16-CV-3758	16-18691	COHEN, JEFF	7219 N VAUXHALL PL	PEORIA, IL 61615	2034 N GALE AVE	\$ 50.00	PM	
16-CV-3759	16-19579	COHEN, JEFF	7219 N VAUXHALL PL	PEORIA, IL 61615	2034 N GALE AVE	\$ 200.00	PM	
16-CV-3760	16-19443	COLLINS, EDWIN	2015 N BOURLAND AVE	PEORIA, IL 61604	2012 N BOURLAND AVE	\$ 50.00	PM	
16-CV-3761	16-19564	CONSOLIDATED PROPERTIES LLC	PO BOX 9565	PEORIA, IL 61612	900 E VIRGINIA AVE	\$ 50.00	LE	
16-CV-3762	16-19342	CRUSE, REBECCA	3503 FRANKLIN AVE	GRANITE CITY, IL 62040	2915 N ISABELL AVE	\$ 50.00	PM	
16-CV-3763	16-19574	DORSEY, MARGARET	1107 W STRATFORD	PEORIA, IL 61614	1107 W STRATFORD DR	\$ 200.00	LE	
16-CV-3764	16-19775	EXCELL MANAGEMENT LLC	PO BOX 1767	PALMETTO, FL 34220	709 E RAVINE AVE	\$ 100.00	JA	
16-CV-3765	16-19321	GARCIA, NORMAN	1129 W THRUSH	PEORIA, IL 61604	919 W RUSSELL ST	\$ 50.00	DG	
16-CV-3381	16-17922	GROBER, JOHN & LISA RENE	800 W GRAND OAK DR	PEORIA, IL 61615	1012 W MOSSVILLE AVE	\$ 300.00	KG	DEFAULT 11/15/16 - \$ 500; PETITION FOR REHEARING 1/3/17; REVIEW 1/17/17
16-CV-3382	16-17926	GROBER, JOHN & LISA RENE	800 W GRAND OAK DR	PEORIA, IL 61615	1014 W MOSSVILLE AVE	\$ 300.00	KG	DEFAULT 11/15/16 - \$ 500; PETITION FOR REHEARING 1/3/17; REVIEW 1/17/17
16-CV-3766	16-19654	GUZMAN, MARDOQUEO	1210 E CORRINGTON AVE	PEORIA, IL 61603	1829 N CALIFORNIA AVE	\$ 100.00	JA	
16-CV-3767	16-19254	HOOSTE, AMBER	1200 COVENTRY DR	WASHINGTON, IL 61571	810 W MACQUEEN AVE	\$ 50.00	PM	
16-CV-3768	16-19724	IMMEDIATE REALITY INC ATTN CHARLIE J CRUMP	5409 W TEALWOOD CT	PEORIA, IL 616115	1208 N FRINK	\$ 50.00	DG	
16-CV-3769	16-19345	L & M PROPERTIES OF CENTRAL ILLINOIS LLC	3916 CRESTRIDGE CT	PEORIA, IL 61615	1200 W WILLCOX AVE	\$ 50.00	PM	
16-CV-3770	16-19672	LEMAN, MARK	1644 NE GLEN OAK AVE	PEORIA, IL 61603	2006 N PEORIA AVE	\$ 150.00	JA	
16-CV-3781	16-19820	LSW PROPERTIES LLC ATTN: LUKE WIEGAND	104 ROBINSON ST	GOODFIELD, IL 61742	1000 E VIRGINIA AVE	\$ 100.00	LE	
16-CV-3771	16-19252	MONTFORD, GWENDOLYN	1818 BIGELOW	PEORIA, IL 61604	1619 N DOUGLAS ST	\$ 50.00	PM	
16-CV-3772	16-19575	MONTFORD, GWENDOLYN	1818 N BIGELOW	PEORIA, IL 61604	1619 N DOUGLAS ST	\$ 200.00	PM	
16-CV-3773	16-19227	OPPE, MARTHA	5106 HEINZ LN	EDWARDS, IL 61528	2232 W ALBANY AVE	\$ 50.00	PM	
16-CV-3774	16-19782	PEORIA 45 LLC	210 S MANILUS STREET	FAYETTEVILLE, NY 13066	1825 N INDIANA AVE	\$ 500.00	JA	
16-CV-3775	16-19394	PEORIA HOUSING AUTHORITY EXECUTIVE OFFICE	ATTN: 100 S RICHARD PRYOR PL	PEORIA, IL 61605	3918 N NEW YORK AVE	\$ 50.00	LE	
16-CV-3776	16-19259	RITTERBUSCH, GLADYS	721 CORRINGTON AVE E	PEORIA, IL 61603	2212 W DENNIS CT	\$ 100.00	PM	
16-CV-3777	16-19565	ROE, JENNIFER	830 E VIRGINIA AVE	PEORIA, IL 61603	830 E VIRGINIA AVE	\$ 100.00	LE	
16-CV-3778	16-19257	SHARP, ALLISON	1617 AUTUMN RIDGE	WASHINGTON, IL 61571	2803 N SHERIDAN RD	\$ 200.00	PM	
16-CV-3779	16-19209	STEGALL, BRADLEY	4538 W JEWELWOOD CT	PEORIA, IL 616115	802 W HANSSLER PL	\$ 50.00	PM	
16-CV-3780	16-19343	THOMPSON, STACEY	933 S SCHMIDT	PEORIA, IL 61605	1217 W GILBERT AVE	\$ 50.00	PM	
16-CV-3804	16-19907	VELASQUEZ, MANUEL	2208 W GARDEN ST	PEORIA, IL 61605	1305 W SMITH ST	\$ 300.00	KG	DISMISSED - OWNER OCCUPIED
16-CV-3808	16-20011	VELAZQUEZ, MANUEL	2208 W GARDEN ST	PEORIA, IL 61605	1305 W SMITH ST	\$ 150.00	GW	
16-CV-3781	16-19820	WIEGAND, LUKE	PO BOX 147	GOODFIELD, IL 61742	1000 E VIRGINIA AVE	\$ 100.00	LE	

**40 CASES TOTAL
3 DISMISSED
2 REVIEW**



DEVELOPMENT REVIEW BOARD AGENDA

Plans Distributed: January 11, 2017

Comments Due: January 18, 2017

New Building Jobs this Week

Bldg Job #	Address	Job Type	Building Job Description
17-23	2726 W LAKE AVE 14-30-101-007	COMMERCIAL ALTERATIONS - CALT	Interior Remodel (Phase 2) – Motel 6 – Council District 4 - BD/LA
17-30	10225 N KNOXVILLE AVE 09-32-126-004	COMMERCIAL ALTERATIONS - CALT	Interior Remodel, Reframing Offices – Better Banks - Council District 5 – DM/LA

Building Permits Approved and Issued this Week

Bldg Job #	Address	Job Type	Building Job Description
17-15	405 E REPUBLIC ST 14-33-476-060	RESIDENTIAL DEMOLITION - DEMO	Single-Family Residential Demolition – Council District 2
17-29	81 SOUTH ST 18-17-402-016	COMMERCIAL DEMOS - CDEM	60' Storage Shed Demolition – Council District 1

Certificates of Occupancy Issued this Week

Certificates of Occupancy Issued			
Address/Location	Business Name	Date Issued	CD
10405 N Centerway Drive	Great Clips	01/05/2017	5
8400 N Orange Prairie Drive	Louisville Slugger Complex – Dome	01/06/2017	5
8400 N Orange Prairie Drive	Louisville Slugger Complex – Admin Building	Temporary C of O Issued on 01/05/2017 Expiration date: 07/05/2017	5
7702 N Grand Prairie Drive	Charles Schwab	01/10/2017	5

For Your Information Only

The following information was provided by the **Peoria City/County Health Department** and the **Community Development Department**. This section is not intended for your review; the intent is to provide additional information.

Peoria City/County Health Department			
Address/Location	Business Name	Information Update	CD
5001 N Big Hollow Road	Wendy's	Submittal of Plan Review Required	4
8915 N Allen Road	Walmart	Submittal of Plan Review Required	5
8012 N Hale Avenue	Peoria Brewing Company	Submittal of Plan Review Required	5
8400 N Orange Prairie Road	Louisville Slugger Complex	Add'l Info Required for Plan Review	5

	Council District 1	Council Districts 2 and 3	Council Districts 4 and 5	Mile and ½
Planning Inspector	Kimberly Smith	Shannon Techie	Leah Allison	Josh Naven
Phone	494-8612	494-8649	494-8667	494-8657
E-mail	ksmith@peoriagov.org	stechie@peoriagov.org	lallison@peoriagov.org	jnaven@peoriagov.org
Building Inspector	Scot Wolf	Roberto Medina	Bill Dodd	
Phone	494-8628	494-8623	494-8653	
E-mail	swolf@peoriagov.org	rmedina@peoriagov.org	wdodd@peoriagov.org	
			Chris Frank	
			494-8633	
			cfrank@peoriagov.org	
			Dan Moran	
			494-8629	
			dmoran@peoriagov.org	

Emergency Communications Center



**Peoria
9-1-1**

Monthly Report December 2016

CITY OF PEORIA
EMERGENCY COMMUNICATIONS CENTER 2016 ANNUAL REPORT

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL	2015 Totals
Landbased 9-1-1 Calls	2,029	1,609	2,134	2,174	2,315	2,362	2,441	2,500	2,327	2,321	1,885	2,010	26,107	27,669
Wireless 9-1-1 Calls	6,947	6,652	7,362	7,357	8,111	8,514	8,978	8,288	7,514	7,214	6,511	6,349	89,797	87,579
TOTAL 9-1-1 CALLS	8,976	8,261	9,496	9,531	10,426	10,876	11,419	10,788	9,841	9,535	8,396	8,359	115,904	115,248
Peoria Police Incoming Calls	7,158	6,575	7,789	8,124	9,441	9,307	9,571	8,891	8,676	8,121	7,560	7,021	98,234	94,954
Sheriff's Police Incoming Calls	2,402	2,189	2,625	2,647	2,831	2,867	3,090	2,769	2,450	2,497	2,421	2,043	30,831	32,006
TOTAL POLICE INCOMING CALLS	9,560	8,764	10,414	10,771	12,272	12,174	12,661	11,660	11,126	10,618	9,981	9,064	129,065	126,960
Volunteer Fire/EMS toll free calls	21	20	30	19	21	21	23	22	27	24	23	24	275	267
Peoria Fire Incoming Calls	573	497	598	681	737	730	788	812	548	587	511	501	7,563	7,799
TOTAL FIRE INCOMING CALLS	594	517	628	700	758	751	811	834	575	611	534	525	7,838	8,066
Operator Assist Calls/Alarm Calls	953	953	872	856	957	896	965	986	1,002	977	942	902	11,261	11,005
Ambulance Incoming Calls	287	259	246	252	275	326	254	250	259	266	222	261	3,157	3,144
ECC Supervisor Incoming Calls	724	639	665	709	947	638	765	675	679	684	713	650	8,488	10,202
Richwoods Dispatcher Incoming Calls	77	56	54	65	96	69	65	70	97	51	45	57	802	927
Downtown Dispatcher Incoming Calls	52	36	50	44	60	33	56	41	37	56	39	44	548	629
Prep 2 Dispatcher Incoming Calls	591	511	607	547	714	721	688	682	683	607	562	560	7,473	7,523
C-MED Dispatcher Incoming Calls	25	26	32	21	36	26	38	27	47	38	36	36	388	488
County Sheriff Dispatcher Incoming Calls	36	23	51	33	42	38	50	47	72	47	65	36	540	480
Fire Dispatcher Incoming Calls	83	54	79	77	101	64	87	80	93	54	76	50	898	1,028
OverFlow Dispatcher Incoming Calls	39	7	7	7	20	4	7	25	28	16	15	11	186	117
Call Taker Incoming Calls	0	0	7	0	0	0	0	0	14	0	1	0	22	14
TOTAL INCOMING EXTENSION CALLS	1,627	1,352	1,552	1,503	2,016	1,593	1,756	1,647	1,750	1,553	1,552	1,444	19,345	21,408
TOTAL OUTGOING EXTENSION CALLS	5,556	4,976	5,399	5,244	5,898	5,634	5,910	5,798	5,245	5,618	5,099	5,171	65,548	67,567
Peoria Police Dispatches/On view	7,900	7,553	8,407	8,680	9,157	9,363	9,507	8,824	8,097	8,214	7,630	7,209	100,541	103,236
Peoria County Sheriff Dispatches/On view	2,692	2,436	2,691	2,759	2,717	2,521	2,634	2,496	2,271	2,483	2,467	2,303	30,470	31,884
TOTAL POLICE DISPATCHES/ON VIEW	10,592	9,989	11,098	11,439	11,874	11,884	12,141	11,320	10,368	10,697	10,097	9,512	131,011	135,120
Air National Guard Fire Dispatches	3	2	5	2	2	4	4	5	2	6	3	6	44	44
Akron-Princeville Fire Dispatches	19	25	15	16	14	26	16	23	21	16	20	17	228	229
Brimfield Fire Dispatches	46	40	24	35	26	26	33	31	31	36	31	53	412	375
Dunlap Fire Dispatches	37	37	23	28	32	38	24	43	37	37	31	42	409	425
Elmwood Fire Dispatches	11	12	5	12	9	5	10	10	14	11	13	11	123	120
Limestone Fire Dispatches	105	101	108	105	123	134	119	128	123	125	91	121	1,383	1,325
Logan-Trivoli Fire Dispatches	28	34	30	33	43	32	29	30	33	33	25	41	391	478
Peoria Fire Dispatches	1,591	1,486	1,630	1,605	1,711	1,702	1,756	1,683	1,709	1,683	1,556	1,624	19,736	19,089
Timber-Hollis Fire Dispatches	18	14	24	28	29	31	25	28	32	29	21	28	307	317
Tuscarora Fire Dispatches	2	2	2	2	4	3	2	4	5	3	2	6	37	49
West Peoria Fire Dispatches	33	41	55	47	34	42	44	59	38	64	41	48	546	562
MABAS Fire Calls	2	2	6	3	2	0	1	3	2	5	2	2	30	36
MABAS EMS Calls	0	0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL FIRE DISPATCHES	1,895	1,796	1,927	1,916	2,029	2,043	2,063	2,047	2,047	2,048	1,836	1,999	23,646	23,049
AMT Ambulance Dispatches	1,023	1,075	1,255	1,178	1,335	1,323	1,357	1,258	1,412	1,320	1,254	1,304	15,094	12,617
APA Ambulance Dispatches	16	19	10	8	25	20	12	21	19	13	16	16	195	176
BYE Ambulance Dispatches	63	54	26	41	46	44	40	42	42	44	41	58	541	499
TOTAL AMBULANCE DISPATCHES	1,102		1,291	1,227	1,406	1,387	1,409	1,321	1,473	1,377	1,311	1,378	14,682	13,295
Peoria County Coroner Incoming Calls	206	174	191	152	182	134	196	211	151	184	160	217	2,158	2,376
Community Messaging System Call-outs	15	13	23	12	14	12	18	18	16	15	16	13	185	179
Telephone Trouble Reports Completed	1	0	0	1	1	1	0	0	0	0	0	0	4	12
ETSB Equipment Trouble Reported	5	5	6	2	0	2	6	4	3	1	2	2	38	74
Citizen Concerns	1	0	0	2	2	1	1	1	2	0	0	2	12	22
CD Requests from State's Attorney's Office	3	11	11	10	4	5	14	17	17	14	9	23	138	77
CD Requests from FOI / Subpoena	8	5	4	10	1	5	5	1	6	1	10	1	57	66
CD Requests from Inner Departmental	7	4	10	8	3	3	3	5	1	8	6	5	63	76
Total Number of CD Requests	18	20	25	28	8	13	22	23	24	23	25	29	258	219
ILEAS Call Outs	0	0	0	0	0	0	0	0	0	0	1	0	1	2
JULIE Dig	71	45	31	28	48	50	43	45	35	50	32	64	542	646

Yearly Summary

	Number of Calls	Dispatch Response Time	Police Response Time	Total Time	
PEORIA POLICE					
Urgent	34428	2.08	4.06	6.02	
Routine	33505	20.97	6.05	27.02	
Backlog	9406.6	36.41	12.41	44.79	
PEORIA COUNTY SHERIFF					
Urgent	5188	2.28	7.13	8.96	
Routine	6616	12.43	10.48	21.51	
Backlog	527	52.26	12.07	64.33	
	Number of Calls	Dispatch Response Time	Fire Response Time	Total Time	Average Turnout Time
PEORIA FIRE	19552	0.90	4.32	5.22	1.46

City of Peoria
Emergency Communications Center

Police Department
Urgent Calls for Service
By Police District

	Police District	VALLEY						BLUFF			RICHWOODS						Total Calls	Total Minutes	Calls	Average		
		1	2	4	5	6	8	12	3	10	11	13	14	15	16	17					18	19
January 2016	Number of Calls	84	128	399	193	42	210	97	118	351	244	184	93	73	216	6	107	119	2664			(total min/total calls)
	Exceptions																		0			
	Dispatch Response Time	0.9	1.1	1.5	1.6	0.7	2.5	2.4	1.4	2.5	1.6	1.2	1.1	1.1	1.1	1.0	0.8	1.6	4267.0	2664	1.60	
	Police Response Time	2.4	3.6	3.1	3.1	3.9	2.9	4.2	3.7	3.3	3.5	4.6	4.4	5.0	6.5	8.2	4.1	6.9	10460.3	2664	3.93	
	Total time	3.3	4.7	4.6	4.7	4.6	5.4	6.6	5.1	5.8	5.1	5.8	5.5	6.1	7.6	9.2	4.9	8.5	14727.3	2664	5.53	
February 2016	Number of Calls	95	96	382	177	51	220	80	116	318	208	179	86	76	209	4	119	106	2522			(total min/total calls)
	Exceptions																		0			
	Dispatch Response Time	1.0	1.0	1.0	1.0	1.0	0.9	1.3	1.2	1.5	1.0	1.5	1.9	1.5	1.3	1.3	1.1	1.7	3061.1	2522	1.21	
	Police Response Time	2.5	3.3	3.2	3.5	3.0	2.8	4.7	3.6	3.3	3.7	5.4	5.0	5.7	6.4	9.3	4.8	6.4	10232.0	2522	4.06	
	Total time	3.5	4.3	4.2	4.5	4.0	3.7	6.0	4.8	4.8	4.7	6.9	6.9	7.2	7.7	10.6	5.9	8.1	13293.1	2522	5.27	
March 2016	Number of Calls	99	127	427	208	60	239	104	134	340	241	211	93	54	202	6	99	124	2768			(total min/total calls)
	Exceptions																		0			
	Dispatch Response Time	1.5	1.5	1.2	1.2	0.9	1.3	1.2	1.5	1.1	1.2	1.4	1.2	1.1	1.7	1.5	1.0	1.2	3521.3	2768	1.27	
	Police Response Time	2.7	3.1	3.1	3.2	2.9	3.0	4.3	3.1	3.2	3.6	4.7	4.3	4.6	6.6	7.0	3.9	6.9	10616.4	2768	3.84	
	Total time	4.2	4.6	4.3	4.4	3.8	4.3	5.5	4.6	4.3	4.8	6.1	5.5	5.7	8.3	8.5	4.9	8.1	14137.7	2768	5.11	
April 2016	Number of Calls	91	126	437	219	60	243	125	134	421	272	220	99	56	208	12	94	127	2944			(total min/total calls)
	Exceptions																		0			
	Dispatch Response Time	1.3	1.1	1.5	1.4	1.4	0.9	1.5	0.8	1.4	1.0	0.9	0.8	1.3	1.9	0.9	1.7	1.2	3746.0	2944	1.27	
	Police Response Time	2.7	3.4	3.1	3.4	2.9	3.0	4.6	3.5	3.1	3.5	4.9	4.9	4.9	6.1	6.9	4.5	7.0	11478.6	2944	3.90	
	Total time	4.0	4.5	4.6	4.8	4.3	3.9	6.1	4.3	4.5	4.5	5.8	5.7	6.2	8.0	7.8	6.2	8.2	15224.6	2944	5.17	
May 2016	Number of Calls	93	125	474	263	64	295	143	150	451	290	244	110	84	223	8	108	133	3258			(total min/total calls)
	Exceptions																		0			
	Dispatch Response Time	3.0	1.4	1.6	2.2	1.8	2.3	2.7	1.9	3.0	2.8	3.7	2.1	3.4	2.4	3.6	2.2	2.4	7961.0	3258	2.44	
	Police Response Time	2.8	3.0	3.2	2.9	3.6	3.1	4.4	3.2	3.3	3.6	4.7	5.0	5.1	6.2	9.5	4.2	6.3	12576.6	3258	3.86	
	Total time	5.8	4.4	4.8	5.1	5.4	7.1	5.1	6.3	6.4	8.4	7.1	8.5	8.6	13.1	6.4	8.7	20537.6	3258	6.30		
June 2016	Number of Calls	113	151	496	284	71	277	113	134	417	282	195	103	84	239	6	127	132	3224			(total min/total calls)
	Exceptions																		0			
	Dispatch Response Time	1.6	2.0	2.7	1.9	1.7	1.9	2.0	1.9	2.1	2.2	1.8	1.9	2.4	3.3	2.6	2.3	3.5	7292.0	3224	2.26	
	Police Response Time	2.9	3.6	3.2	2.9	3.3	3.0	4.6	3.4	3.3	3.8	5.3	4.5	4.6	6.5	13.5	4.5	6.8	12757.5	3224	3.96	
	Total time	4.5	5.6	5.9	4.8	5.0	4.9	6.6	5.3	5.4	6.0	7.1	6.4	7.0	9.8	16.1	6.8	10.3	20049.5	3224	6.22	
July 2016	Number of Calls	134	168	448	248	84	264	135	186	460	284	259	116	86	212	8	112	122	3326			(total min/total calls)
	Exceptions																		0			
	Dispatch Response Time	3.0	2.1	2.7	1.6	1.1	2.4	6.0	2.2	3.3	3.1	1.7	2.7	2.0	2.7	2.2	2.4	2.4	8781.9	3326	2.64	
	Police Response Time	2.4	3.5	3.3	3.4	2.6	3.4	4.2	3.4	3.3	4.2	4.7	4.7	5.1	7.0	9.1	4.4	6.9	13349.9	3326	4.01	
	Total time	5.4	5.6	6.0	5.0	3.7	5.8	10.2	5.6	6.6	7.3	6.4	7.4	7.1	9.7	11.3	6.8	9.3	22131.8	3326	6.65	

Urgent-3 min or less
Routine-30 min or less
Backlog-60 min or less

This report does not include on-view incidents.

City of Peoria
Emergency Communications Center

Police Department
Urgent Calls for Service
By Police District

	Police District	VALLEY							BLUFF			RICHWOODS							Total Calls	Total Minutes	Calls	Average		
		1	2	4	5	6	8	12	3	10	11	13	14	15	16	17	18	19						
August 2016	Number of Calls	135	119	381	232	66	190	103	152	360	313	206	111	72	213	6	121	127	2907	0		(total min/total calls)		
	Exceptions																							
	Dispatch Response Time	1.9	3.0	1.8	1.5	3.4	1.8	2.3	2.7	3.0	2.5	1.8	2.9	2.4	2.5	3.6	2.4	2.9	6801.8	2907	2.34			
	Police Response Time	2.6	3.4	3.6	3.2	2.9	3.2	4.4	3.7	3.2	3.8	5.3	4.9	5.1	6.1	11.2	5.4	6.6	11887.0	2907	4.09			
Total time	4.5	6.4	5.4	4.7	6.3	5.0	6.7	6.4	6.2	6.3	7.1	7.8	7.5	8.6	14.8	7.8	9.5	18688.8	2907	6.43				
September 2016	Number of Calls	115	113	379	217	49	212	95	150	356	264	188	107	73	247	5	98	138	2806	0		(total min/total calls)		
	Exceptions																							
	Dispatch Response Time	2.8	2.4	1.8	1.9	1.9	3.2	2.4	1.8	2.5	2.0	2.4	2.1	3.1	2.4	14.3	2.0	1.5	6344.7	2806	2.26			
	Police Response Time	3.1	3.6	3.5	3.4	3.1	3.2	4.4	3.2	3.5	3.8	4.7	4.2	5.4	6.3	11.4	4.3	6.5	11463.8	2806	4.09			
Total time	5.9	6.0	5.3	5.3	5.0	6.4	6.8	5.0	6.0	5.8	7.1	6.3	8.5	8.7	25.7	6.3	8.0	17808.5	2806	6.35				
October 2016	Number of Calls	112	126	417	240	60	224	107	134	394	267	204	93	56	214				2873	0		(total min/total calls)		
	Exceptions																							
	Dispatch Response Time	1.6	2.1	2.5	2.0	3.0	1.6	1.0	1.1	2.3	2.1	2.2	1.8	2.8	2.1	1.4	1.6	2.6	5912.6	2873	2.06			
	Police Response Time	2.7	3.4	3.7	3.4	3.1	3.2	5.0	3.5	3.3	4.2	4.9	4.5	4.6	6.5	13.3	4.8	6.6	11832.1	2873	4.12			
Total time	4.3	5.5	6.2	5.4	6.1	4.8	6.0	4.6	5.6	6.3	7.1	6.3	7.4	8.6	14.7	6.4	9.2	17744.7	2873	6.18				
November 2016	Number of Calls	91	111	324	179	58	193	119	126	375	245	180	88	59	210	7	133	96	2594	0		(total min/total calls)		
	Exceptions																							
	Dispatch Response Time	1.4	2.4	1.7	1.1	2.2	2.3	2.3	1.5	2.8	2.2	2.2	2.6	2.0	4.8	3.2	2.2	3.7	6185.7	2594	2.38			
	Police Response Time	2.5	3.6	3.6	3.4	3.4	3.2	4.3	4.1	3.5	3.5	5.1	5.6	5.5	6.5	9.2	15.5	7.2	12332.6	2594	4.75			
Total time	3.9	6.0	5.3	4.5	5.6	5.5	6.6	5.6	6.3	5.7	7.3	8.2	7.5	11.3	12.4	17.7	10.9	18518.3	2594	7.14				
December 2016	Number of Calls	83	119	351	193	62	159	110	119	319	248	178	125	61	197	7	100	111	2542	0		(total min/total calls)		
	Exceptions																							
	Dispatch Response Time	1.1	2.4	1.6	1.6	1.8	1.4	2.4	1.5	2.4	1.5	2.0	1.6	2.3	2.0	0.7	2.4	2.0	4718.8	2542	1.86			
	Police Response Time	2.8	3.2	3.6	3.2	4.1	3.0	4.7	3.7	3.2	3.5	5.4	4.1	5.5	6.1	9.7	4.7	6.8	10375.3	2542	4.08			
Total time	3.9	5.6	5.2	4.8	5.9	4.4	7.1	5.2	5.6	5.0	7.4	5.7	7.8	8.1	10.4	7.1	8.8	15094.1	2542	5.94				
YEAR TO DATE TOTALS AND AVERAGES																								
Total Number of Calls																					34428.0			
Total Number of Exceptions																					0.0			
Average Dispatch Response Time																					2.08			
Average Police Response Time																					4.06			
Average Total Time																					6.02			

City of Peoria
Emergency Communications Center

Police Department
Routine Calls for Service
By Police District

	Police District	VALLEY							BLUFF			RICHWOODS							Total Calls	Total Minutes	Calls	Average
		1	2	4	5	6	8	12	3	10	11	13	14	15	16	17	18	19				
January 2016	Number of Calls	77	156	240	142	85	114	90	106	282	196	165	99	92	203	7	107	115	2276			(total min/total calls)
	Exceptions																		0			
	Dispatch Response Time	10.9	13.3	11.6	13.6	12.3	16.0	15.5	10.0	17.6	18.0	17.2	13.3	16.0	13.8	11.1	15.6	12.8	33092.0	2276	14.54	
	Police Response Time	4.0	6.3	4.6	4.0	5.2	4.0	6.2	5.8	5.2	6.0	6.7	7.1	7.3	8.7	12.5	8.4	8.1	13839.9	2276	6.08	
	Total time	14.9	19.6	16.2	17.6	17.5	20.0	21.7	15.8	22.8	24.0	23.9	20.4	23.3	22.5	23.6	24.0	20.9	46931.9	2276	20.62	
February 2016	Number of Calls	60	168	243	160	84	113	104	101	258	219	151	110	78	225	5	163	133	2375			(total min/total calls)
	Exceptions																		0			
	Dispatch Response Time	14.5	14.2	9.4	12.0	10.7	12.9	8	12.8	15.6	13.8	17.7	11.5	17.5	15.6	33.0	14.1	18.3	32698.0	2375	13.77	
	Police Response Time	4.8	5.6	4.5	5.0	5.6	4.3	6.7	6.3	5.7	5.7	7.2	6.4	7.7	8.9	12.3	6.0	8.5	14694.9	2375	6.19	
	Total time	19.3	19.8	13.9	17.0	16.3	17.2	14.7	19.1	21.3	19.5	24.9	17.9	25.2	24.5	45.3	20.1	26.8	47392.9	2375	19.95	
March 2016	Number of Calls	65	187	295	144	106	143	112	118	372	222	202	138	87	236	5	144	142	2718			(total min/total calls)
	Exceptions																		0			
	Dispatch Response Time	9.6	13.5	12.8	20.0	12.8	16.0	17.2	14.4	19.1	13.3	17.8	12.8	12.6	13.9	14.8	13.2	15.9	41103.9	2718	15.12	
	Police Response Time	3.7	5.7	4.5	4.2	5.4	4.2	5.7	6.0	5.0	5.3	6.0	6.8	8.4	8.2	10.8	6.2	9.4	15892.7	2718	5.85	
	Total time	13.3	19.2	17.3	24.2	18.2	20.2	22.9	20.4	24.1	18.6	23.8	19.6	21.0	22.1	25.6	19.4	25.3	56996.6	2718	20.97	
April 2016	Number of Calls	67	194	315	192	85	187	135	139	435	250	215	120	110	232	7	124	146	2953			(total min/total calls)
	Exceptions																		0			
	Dispatch Response Time	12.5	17.1	14.8	22.5	13.1	14.9	17.7	17.6	20.2	18.1	16.3	12.8	12.4	16.0	7.0	14.8	14.7	49331.5	2953	16.71	
	Police Response Time	5.2	5.2	4.2	4.4	5.1	4.4	6.3	5.7	4.5	5.3	6.6	6.6	7.8	8.5	13.0	6.8	8.4	16908.2	2953	5.73	
	Total time	17.7	22.3	19.0	26.9	18.2	19.3	24.0	23.3	24.7	23.4	22.9	19.4	20.2	24.5	20.0	21.6	23.1	66239.7	2953	22.43	
May 2016	Number of Calls	79	179	345	185	97	179	161	170	473	271	205	93	101	247	7	145	174	3111			(total min/total calls)
	Exceptions																		0			
	Dispatch Response Time	15.3	21.1	21.2	21.1	24.9	23.5	24.5	22.9	31.6	27.6	21.0	18.5	28.0	25.2	26.0	26.2	26.7	76793.5	3111	24.68	
	Police Response Time	3.7	5.4	4.5	4.6	5.6	4.3	5.7	4.8	4.3	5.2	6.4	6.7	7.1	9.0	9.6	7.0	9.0	17675.5	3111	5.68	
	Total time	19.0	26.5	25.7	25.7	30.5	30.2	27.7	35.9	32.8	27.4	25.2	35.1	34.2	35.6	33.2	35.7	94469.0	3111	30.37		
June 2016	Number of Calls	100	220	326	169	126	201	132	141	434	345	224	118	116	286	8	148	165	3259			(total min/total calls)
	Exceptions																		0			
	Dispatch Response Time	24.4	22.0	23.7	25.2	24.3	23.2	25.6	20.3	28.0	31.3	16.5	19.3	20.2	27.4	29.3	17.0	24.0	79045.4	3259	24.25	
	Police Response Time	3.9	6.0	4.1	4.7	5.6	4.5	7.0	5.5	5.0	5.5	6.3	6.8	7.6	7.9	8.7	6.7	8.3	19003.3	3259	5.83	
	Total time	28.3	28.0	27.8	29.9	29.9	27.7	32.6	25.8	33.0	36.8	22.8	26.1	27.8	35.3	38.0	23.7	32.3	98048.7	3259	30.09	
July 2016	Number of Calls	98	214	341	211	125	212	149	156	508	315	240	119	111	267	5	152	150	3373			(total min/total calls)
	Exceptions																		0			
	Dispatch Response Time	20.7	22.0	21.5	28.7	27.3	22.0	31.6	22.9	34.3	27.6	23.6	15.7	23.2	24.4	33.8	17.0	20.1	84989.8	3373	25.20	
	Police Response Time	4.9	4.9	4.8	4.0	5.8	4.7	6.0	5.3	4.4	5.6	6.4	6.5	7.8	9.2	12.0	7.9	9.4	19753.5	3373	5.86	
	Total time	25.6	26.9	26.3	32.7	33.1	26.7	37.6	28.2	38.7	33.2	30.0	22.2	31.0	33.6	45.8	24.9	29.5	104743.3	3373	31.05	

City of Peoria
Emergency Communications Center

Police Department
Routine Calls for Service
By Police District

	Police District	VALLEY							BLUFF			RICHWOODS							Total Calls	Total Minutes	Calls	Average																			
		1	2	4	5	6	8	12	3	10	11	13	14	15	16	17	18	19																							
August 2016	Number of Calls	73	182	305	188	122	177	135	122	403	256	242	119	110	231	6	147	145	2963	0		(total min/total calls)																			
	Exceptions																		0																						
	Dispatch Response Time	20.2	18.6	17.5	27.6	19.3	17.8	19.4	20.1	31.2	26.8	23.5	21.3	18.8	25.5	43.5	17.7	23.6	67862.0	2963	22.90																				
	Police Response Time	4.6	6.1	5.0	4.8	7.1	5.5	6.6	6.4	5.0	5.5	7.2	6.7	6.3	8.9	14.6	8.3	8.4	18624.4	2963	6.29																				
	Total time	24.8	24.7	22.5	32.4	26.4	23.3	26.0	26.5	36.2	32.3	30.7	28.0	25.1	34.4	58.1	26.0	32.0	86486.4	2963	29.19																				
September 2016	Number of Calls	86	196	258	168	105	133	121	105	348	247	210	154	102	231	2	142	125	2733	0		(total min/total calls)																			
	Exceptions																		0																						
	Dispatch Response Time	14.6	27.5	20.7	21.3	31.0	22.7	23.7	24.3	31.1	24.4	24.3	23.1	21.7	23.4	1.0	20.2	26.1	66519.6	2733	24.34																				
	Police Response Time	5.1	5.2	5.5	4.9	5.3	4.9	7.8	6.7	5.5	5.7	6.4	7.9	8.0	8.3	11.0	7.5	8.2	17283.3	2733	6.32																				
	Total time	19.7	32.7	26.2	26.2	36.3	27.6	31.5	31.0	36.6	30.1	30.7	31.0	29.7	31.7	12.0	27.7	34.3	83802.9	2733	30.66																				
October 2016	Number of Calls	97	177	297	173	106	145	102	125	372	257	169	142	97	16	17	135	124	2769	0		(total min/total calls)																			
	Exceptions																		0																						
	Dispatch Response Time	19.5	22.6	22.1	36.4	25.7	20.4	26.5	23.8	30.4	30.4	22.1	21.8	19.4	23.5	3.0	26.4	19.1	69695.6	2769	25.17																				
	Police Response Time	4.5	5.1	5.3	4.5	5.9	4.8	6.4	6.7	5.2	5.9	6.4	7.6	7.8	8.5	10.8	6.8	8.8	17023.5	2769	6.15																				
	Total time	24.0	27.7	27.4	40.9	31.6	25.2	32.9	30.5	35.6	36.3	28.5	29.4	27.2	32.0	13.8	33.2	27.9	86719.1	2769	31.32																				
November 2016	Number of Calls	81	167	266	149	111	148	140	104	357	222	182	101	105	16	17	130	126	2626	0		(total min/total calls)																			
	Exceptions																		0																						
	Dispatch Response Time	24.6	19.9	22.1	21.7	23.6	23.7	24.9	13.5	37.1	23.3	36.9	18.2	20.6	26.7	35.0	16.9	16.6	65262.2	2626	24.85																				
	Police Response Time	4.4	6.5	4.5	4.7	5.9	5.1	6.3	5.7	5.1	5.4	6.5	7.7	6.8	8.6	12.7	7.1	9.9	16159.3	2626	6.15																				
	Total time	29.0	26.4	26.6	26.4	29.5	28.8	31.2	19.2	42.2	28.7	43.4	25.9	27.4	35.3	47.7	24.0	26.5	81421.5	2626	31.01																				
December 2016	Number of Calls	69	142	243	118	77	116	106	115	291	210	190	100	79	16	17	132	121	2349	0		(total min/total calls)																			
	Exceptions																		0																						
	Dispatch Response Time	12.2	17.7	18.2	20.1	25.5	22.3	18.2	19.3	26.0	22.8	19.2	17.8	17.2	19.0	7.8	17.4	20.5	47281.9	2349	20.13																				
	Police Response Time	4.7	5.6	5.6	5.3	5.2	5.4	6.9	5.2	5.6	5.5	6.8	7.6	7.8	9.2	9.0	8.2	8.5	15232.8	2349	6.48																				
	Total time	16.9	23.3	23.8	25.4	30.7	27.7	25.1	24.5	31.6	28.3	26.0	25.4	25.0	28.2	16.8	25.6	29.0	62514.7	2349	26.61																				
YEAR TO DATE TOTALS AND AVERAGES																																									
	Total Number of Calls								33505																																
	Total Number of Exceptions								0																																
	Average Dispatch Response Time								20.97																																
	Average Police Response Time								6.05																																
	Average Total Time								27.02																																

City of Peoria
Emergency Communications Center

Police Department
Backlog Calls for Service
By Police District

	VALLEY								BLUFF			RICHWOODS							Total Calls	Total Minutes	Calls	Average (total min/total calls)
	Police District	1	2	4	5	6	8	12	3	10	11	13	14	15	16	17	18	19				
January 2016	Number of Calls	3	30	6	4	4	3	4	4	16	9	3	5	5	11	0	3	5	115	0		
	Exceptions																		0			
	Dispatch Response Time	3.7	8.0	29.5	8.0	20.5	23.7	5.3	9.3	31.5	7.8	7.7	23.4	49.6	16.1	0.0	15.3	27.2	1992.9	115	17.33	
	Police Response Time	1.7	7.8	5.0	3.5	11.7	3.5	5.0	7.8	4.5	5.9	9.0	8.2	8.8	10.9	0.0	8.0	10.4	824.6	115	7.17	
	Total time	5.4	15.8	34.5	11.5	32.2	27.2	10.3	17.1	36.0	13.7	16.7	31.6	58.4	27.0	0.0	23.3	37.6	2817.5	115	24.50	
February 2016	Number of Calls	1	2	4	5	6	8	12	3	10	11	13	14	15	16	17	18	19	121	0		
	Exceptions	5	31	7	4	3	2	5	8	17	10	7	4	1	5	0	7	5	0			
	Dispatch Response Time	17.8	9.5	13.4	5.0	1.7	35.5	50.4	33.0	24.1	37.6	31.1	4.8	0.0	21.0	0.0	14.1	12.6	2378.7	121	19.66	
	Police Response Time	5.6	7.4	8.5	8.7	1.5	4.0	5.8	4.4	5.1	4.3	5.8	3.5	0.0	9.7	0.0	5.0	6.2	727.2	121	6.01	
	Total time	23.4	16.9	21.9	13.7	3.2	39.5	56.2	37.4	29.2	41.9	36.9	8.3	0.0	30.7	0.0	19.1	18.8	3105.9	121	25.67	
March 2016	Number of Calls	1	2	4	5	6	8	12	3	10	11	13	14	15	16	17	18	19	126	0		
	Exceptions	3	34	12	2	3	2	2	10	18	9	7	4	4	1	0	9	6	0			
	Dispatch Response Time	10.0	19.6	33.9	25.0	24.3	131.0	33.5	10.8	32.7	14.8	25.4	7.8	16.0	2.0	0.0	24.1	10.0	2936.8	126	23.31	
	Police Response Time	7.0	7.2	4.6	1.5	7.5	1.5	2.0	6.2	4.5	3.9	10.3	5.3	10.3	7.0	0.0	8.3	6.2	785.0	126	6.23	
	Total time	17.0	26.8	38.5	26.5	31.8	132.5	35.5	17.0	37.2	18.7	35.7	13.1	26.3	9.0	0.0	32.4	16.2	3721.8	126	29.54	
April 2016	Number of Calls	1	2	4	5	6	8	12	3	10	11	13	14	15	16	17	18	19	128	0		
	Exceptions	3	32	8	2	4	4	6	6	20	9	12	4	4	3	1	5	5	0			
	Dispatch Response Time	21.7	17.6	10.4	50.0	11.8	65.5	18.2	21.5	27.7	37.6	23.0	9.8	21.0	0.7	7.0	10.2	5.4	2737.6	128	21.39	
	Police Response Time	5.3	5.5	10.4	4.0	13.3	2.0	4.2	7.6	8.3	3.9	6.3	5.7	7.3	16.0	10.0	11.5	5.4	886.3	128	6.92	
	Total time	27.0	23.1	20.8	54.0	25.1	67.5	22.4	29.1	36.0	41.5	29.3	15.5	28.3	16.7	17.0	21.7	10.8	3623.9	128	28.31	
May 2016	Number of Calls	1	2	4	5	6	8	12	3	10	11	13	14	15	16	17	18	19	152	0		
	Exceptions	2	33	11	7	2	9	9	4	21	19	9	4	6	6	0	3	7	0			
	Dispatch Response Time	0.5	16.6	29.0	10.0	9.5	23.2	12.6	34.3	52.4	35.9	18.4	70.0	17.0	50.5	0.0	51.3	18.7	4334.1	152	28.51	
	Police Response Time	4.5	8.2	2.4	4.0	11.0	2.1	8.9	4.3	4.7	5.9	7.0	6.0	8.2	6.5	0.0	7.5	6.5	926.2	152	6.09	
	Total time	5.0	24.8	31.4	14.0	20.5	25.3	21.5	38.6	57.1	41.8	25.4	76.0	25.2	57.0	0.0	58.8	25.2	5260.3	152	34.61	
June 2016	Number of Calls	1	2	4	5	6	8	12	3	10	11	13	14	15	16	17	18	19	230	0		
	Exceptions	1	40	31	9	3	12	14	9	33	26	9	12	3	12	1	4	11	0			
	Dispatch Response Time	24.0	20.6	34.6	53.0	3.0	32.3	30.8	18.1	49.7	20.7	47.0	31.8	9.7	52.4	1.0	47.8	26.6	7513.9	230	32.67	
	Police Response Time	4.0	8.1	4.0	7.3	6.0	3.7	5.5	8.9	4.5	6.0	6.8	6.3	7.0	7.9	13.0	10.5	7.5	1431.8	230	6.23	
	Total time	28.0	28.7	38.6	60.3	9.0	36.0	36.3	27.0	54.2	26.7	53.8	38.1	16.7	60.3	14.0	58.3	34.1	8945.7	230	38.89	
July 2016	Number of Calls	1	2	4	5	6	8	12	3	10	11	13	14	15	16	17	18	19	354	0		
	Exceptions	3	42	32	12	5	15	22	15	56	47	30	9	11	28	0	9	18	0			
	Dispatch Response Time	26.0	19.4	19.8	45.7	61.6	33.4	46.4	46.4	51.9	36.2	48.5	7.8	50.4	34.1	0.0	28.2	28.4	13007.8	354	36.75	
	Police Response Time	2.7	7.9	6.9	3.3	8.2	5.4	6.6	5.1	5.2	3.9	5.8	5.2	11.5	10.1	0.0	6.0	6.5	2219.6	354	6.27	
	Total time	28.7	27.3	26.7	49.0	69.8	38.8	53.0	51.5	57.1	40.1	54.3	13.0	61.9	44.2	0.0	34.2	34.9	15227.4	354	43.02	

Urgent-3 min or less
Routine-30 min or less
Backlog-60 min or less

This report does not include on-view incidents.

City of Peoria
Emergency Communications Center

Police Department
Backlog Calls for Service
By Police District

	VALLEY												BLUFF			RICHWOODS							Total Calls	Calls	Average (total min/total calls)
	Police District	1	2	4	5	6	8	12	3	10	11	13	14	15	16	17	18	19							
August 2016	Number of Calls	1	34	12	7	2	8	3	5	31	22	14	6	3	19	1	4	7	179						
	Exceptions																		0						
	Dispatch Response Time	0.0	27.5	32.1	32.6	26.0	10.5	39.0	30.6	31.5	35.9	43.4	12.8	154.0	43.4	32.0	30.8	78.0	6392.9	179	35.71				
	Police Response Time	0.0	8.0	7.0	4.3	14.0	4.7	9.5	10.0	8.2	5.9	4.4	6.0	18.3	9.7	0.0	7.3	12.0	1364.2	179	7.62				
	Total time	0.0	35.5	39.1	36.9	40.0	15.2	48.5	40.6	39.7	41.8	47.8	18.8	172.3	53.1	32.0	38.1	90.0	7757.1	179	43.34				
September 2016	Number of Calls	1	2	4	5	6	8	12	3	10	11	13	14	15	16	17	18	19	141						
	Exceptions	4	17	11	8	5	2	7	10	22	9	14	8	0	18	0	4	2	0						
	Dispatch Response Time	6.0	20.6	20.1	28.9	51.2	29.5	23.2	20.0	52.3	38.1	39.6	30.6	0.0	69.6	0.0	53.0	15.5	5292.4	141	37.53				
	Police Response Time	7.0	10.1	6.5	4.3	9.4	3.5	3.4	6.1	4.5	3.9	5.1	11.9	0.0	10.2	0.0	7.5	7.0	972.7	141	6.90				
	Total time	13.0	30.7	26.6	33.2	60.6	33.0	26.6	26.1	56.8	42.0	44.7	42.5	0.0	79.8	0.0	60.5	22.5	6265.1	141	44.43				
October 2016	Number of Calls	1	2	4	5	6	8	12	3	10	11	13	14	15	16	17	18	19	155						
	Exceptions	1	28	13	7	3	7	8	5	15	16	17	8	1	16	0	5	5	0						
	Time	1.0	21.5	47.3	38.6	7.3	72.6	29.0	50.8	20.9	61.8	41.8	54.3	143.0	58.4	0.0	97.6	11.6	6574.9	155	42.42				
	Time	0.0	9.9	4.2	2.8	3.3	5.8	8.4	4.2	4.0	5.5	5.9	7.4	4.0	8.9	0.0	33.3	21.0	1215.5	155	7.84				
	Total time	1.0	31.4	51.5	41.4	10.6	78.4	37.4	55.0	24.9	67.3	47.7	61.7	147.0	67.3	0.0	130.9	32.6	7790.4	155	50.26				
November 2016	Number of Calls	1	2	4	5	6	8	12	3	10	11	13	14	15	16	17	18	19	146						
	Exceptions	2	38	10	5	5	6	5	4	25	12	11	2	3	6	2	6	4	0						
	Time	112.0	13.2	20.2	32.8	74.0	58.3	35.4	67.3	64.7	35.3	53.1	55.0	39.0	89.7	60.0	34.2	3.8	5988.4	146	41.02				
	Time	4.0	7.8	6.6	5.0	1.2	4.0	4.4	11.8	6.2	7.4	6.2	5.0	14.7	4.5	6.0	10.0	10.3	1000.9	146	6.86				
	Total time	116.0	21.0	26.8	37.8	75.2	62.3	39.8	79.1	70.9	42.7	59.3	60.0	53.7	94.2	66.0	44.2	14.1	6989.3	146	47.87				
December 2016	Number of Calls	1	2	4	5	6	8	12	3	10	11	13	14	15	16	17	18	19	116						
	Exceptions	1	24	13	10	2	7	10	4	10	8	7	3	2	8	0	1	6	0						
	Time	10.0	21.0	16.2	47.4	5.5	32.0	1101.8	83.8	30.0	22.1	12.1	11.7	27.0	37.4	0.0	20.0	3.5	13777.6	116	118.77				
	Time	0.0	9.8	6.5	10.7	11.5	5.7	5.6	5.8	7.4	12.1	5.6	7.7	4.0	8.1	0.0	20.0	11.2	961.9	116	8.29				
	Total time	10.0	30.8	22.7	58.1	17.0	37.7	1107.4	89.6	37.4	34.2	17.7	19.4	31.0	45.5	0.0	40.0	14.7	14739.5	116	127.06				
YEAR TO DATE TOTALS AND AVERAGES																									
															Total Number of Calls			9406.6							
															Total Number of Exceptions			354.0							
															Average Dispatch Response Time			36.41							
															Average Police Response Time			12.41							
															Average Total Time			44.79							

City of Peoria
Emergency Communications Center

Peoria Fire Department
Fire Calls for Service
By Fire Map

Month	Fire Map	VALLEY				BLUFF			RICHWOODS					Total Calls	(total min/total calls)		
		100-199	200-299	400-499	1200-1299	300-399	1000-1099	1100-1199	1300-1399	1500-1599	1600-1699	1900-1999	2000-2099		Total Minutes	Calls	Average
January 2016	Number of Calls	258	97	239	74	141	163	99	195	52	147	69	43	1577			
	Dispatch Response Time	0.8	1.1	0.7	0.7	0.7	1.6	0.5	0.8	0.9	0.7	0.2	0.7	1290.8	1577	0.82	
	Fire Response Time	3.5	3.8	4.1	5.3	4.0	4.6	4.0	4.3	5.0	4.5	5.7	5.7	6751.9	1577	4.28	
	Total time	4.3	4.9	4.8	6.0	4.7	6.2	4.5	5.1	5.9	5.2	5.9	6.4	8042.7	1577	5.10	
February 2016	Number of Calls	235	114	223	53	142	126	117	188	37	146	61	32	1474			
	Dispatch Response Time	0.9	0.3	0.8	0.5	0.8	0.5	0.7	0.5	0.4	0.3	1.0	0.8	948.3	1474	0.64	
	Fire Response Time	3.3	3.9	4.3	5.6	3.7	4.6	4.3	4.3	4.7	4.5	6.4	5.6	6292.8	1474	4.27	
	Total time	4.2	4.2	5.1	6.1	4.5	5.1	5.0	4.8	5.1	4.8	7.4	6.4	7241.1	1474	4.91	
March 2016	Number of Calls	295	120	252	70	141	151	110	204	49	128	83	24	1627			
	Dispatch Response Time	0.5	1.4	0.5	0.2	0.4	1.0	0.5	0.3	0.6	0.4	0.4	3.2	969.7	1627	0.60	
	Fire Response Time	3.3	3.9	4	5.5	4.0	4.5	4.0	4.3	5.1	4.3	5.6	5.8	6799.5	1627	4.18	
	Total time	3.8	5.3	4.5	5.7	4.4	5.5	4.5	4.6	5.7	4.7	6.0	9.0	7769.2	1627	4.78	
April 2016	Number of Calls	266	142	233	80	131	169	98	205	40	116	72	49	1601			
	Dispatch Response Time	0.6	0.4	0.6	1.0	0.7	0.8	0.6	0.7	0.5	0.3	0.3	0.2	951.6	1601	0.59	
	Fire Response Time	3.6	4	4	5.5	4.0	4.6	4.0	4.5	5.1	4.2	6.1	5.5	6913.4	1601	4.32	
	Total time	4.2	4.4	4.6	6.5	4.7	5.4	4.6	5.2	5.6	4.5	6.4	5.7	7865.0	1601	4.91	
May 2016	Number of Calls	295	119	305	61	151	158	121	201	36	129	90	48	1714			
	Dispatch Response Time	1.4	0.9	0.9	1.5	1.2	1.2	2.1	1.1	0.8	1.3	1.7	1.9	2172.8	1714	1.27	
	Fire Response Time	5.3	3.9	4	4.4	3.9	4.4	10.3	4.5	3.9	4.4	5.7	5.3	8426.3	1714	4.92	
	Total time	6.7	4.8	4.9	5.9	5.1	5.6	12.4	5.6	4.7	5.7	7.4	7.2	10599.1	1714	6.18	
June 2016	Number of Calls	327	246	120	54	146	164	130	246	40	140	58	30	1701			
	Dispatch Response Time	1.2	1.2	0.7	1.3	0.7	1.0	1.2	0.9	0.5	0.9	3.0	0.6	1823.4	1701	1.07	
	Fire Response Time	3.5	3.7	4	5.2	3.9	4.1	4.2	4.8	4.5	4.4	5.3	6.8	7091.5	1701	4.17	
	Total time	4.7	4.9	4.7	6.5	4.6	5.1	5.4	5.7	5.0	5.3	8.3	7.4	8914.9	1701	5.24	

City of Peoria
Emergency Communications Center

Peoria Fire Department
Fire Calls for Service
By Fire Map

	Fire Map	VALLEY				BLUFF			RICHWOODS					Total Calls			
		100-199	200-299	400-499	1200-1299	300-399	1000-1099	1100-1199	1300-1399	1500-1599	1600-1699	1900-1999	2000-2099		(total min/total calls)	Average	
July 2016	Number of Calls	324	158	259	72	124	150	112	230	41	154	88	40	1752			
	Dispatch Response Time	1.3	1.5	1.4	0.9	1.1	2.6	0.7	1.0	0.8	0.6	0.7	2.5	2207.2	1752	1.26	
	Fire Response Time	3.4	3.7	4.2	4.9	4.1	4.5	4.1	4.5	4.0	4.3	5.7	5.4	7348.2	1752	4.19	
	Total time	4.7	5.2	5.6	5.8	5.2	7.1	4.8	5.5	4.8	4.9	6.4	7.9	9555.4	1752	5.45	
August 2016	Number of Calls	333	131	219	100	132	147	110	202	49	135	79	42	1679			
	Dispatch Response Time	1.4	1.7	0.9	0.9	0.7	1.2	1.0	0.8	1.6	1.0	0.7	0.7	1814.5	1679	1.08	
	Fire Response Time	3.5	4.1	4.1	5.1	4.1	4.3	4.1	4.3	4.6	4.0	5.8	5.2	7045.4	1679	4.20	
	Total time	4.9	5.8	5.0	6.0	4.8	5.5	5.1	5.1	6.2	5.0	6.5	5.9	8859.9	1679	5.28	
September 2016	Number of Calls	287	121	259	81	158	154	107	230	53	162	72	28	1712			
	Dispatch Response Time	0.8	0.7	0.9	0.8	0.8	1.6	1.4	1.0	0.9	1.0	0.3	0.6	1612.9	1712	0.94	
	Fire Response Time	3.5	3.9	3.96	5.7	4.0	4.6	4.4	4.7	4.2	4.2	5.8	4.9	7313.7	1712	4.27	
	Total time	4.3	4.6	4.9	6.5	4.8	6.2	5.8	5.7	5.1	5.2	6.1	5.5	8926.6	1712	5.21	
October 2016	Number of Calls	295	1.9	184	89	157	150	129	247	49	139	68	50	1558.9			
	Response Time	0.8	1.5	1.3	0.7	0.9	0.9	0.9	1.0	0.4	1.0	0.4	0.6	1395.6	1558.9	0.90	
	Time	3.7	3.7	4.2	5.5	4.1	4.5	4.6	4.3	4.6	4.3	5.3	5.9	6813.5	1558.9	4.37	
	Total time	4.5	5.2	5.5	6.2	5.0	5.4	5.5	5.3	5.0	5.3	5.7	6.5	8209.1	1558.9	5.27	
November 2016	Number of Calls	237	127	202	79	116	130	116	247	46	137	67	45	1549			
	Response Time	0.8	0.9	0.7	2.1	0.8	0.8	1.3	0.8	0.6	0.8	0.7	0.3	1354.0	1549	0.87	
	Time	3.5	3.9	3.9	5.6	4.0	4.4	4.2	4.4	4.9	4.2	5.6	5.1	6570.5	1549	4.24	
	Total time	4.3	4.8	4.6	7.7	4.8	5.2	5.5	5.2	5.5	5.0	6.3	5.4	7924.5	1549	5.12	
December 2016	Number of Calls	274	114	206	61	123	157	127	241	60	125	74	45	1607			
	Response Time	0.4	0.5	1.0	1.4	0.7	0.9	1.0	1.1	0.8	0.9	0.4	0.9	1308.1	1607	0.81	
	Time	3.9	3.7	4.2	5.6	4.1	4.5	4.3	4.6	4.7	4.5	5.5	5.3	7052.7	1607	4.39	
	Total time	4.3	4.2	5.2	7.0	4.8	5.4	5.3	5.7	5.5	5.4	5.9	6.2	8360.8	1607	5.20	
YEAR TO DATE TOTALS AND AVERAGES																	
										19552							
										0.90							
										4.32							
										5.22							

City of Peoria
 Emergency Communications Center
 Peoria County Sheriff's Department
 Urgent calls for service by district

	County District	700	710	711	712	713	714	715	716	717	718	726	Other	Total Calls		
January 2016	Number of Calls	2	4	13	2	81	123	49	9	25	38	64		410		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	1.5	1.0	2.6	0.5	1.8	1.9	2.6	0.7	1.3	1.5	1.0		708.5	410	1.73
	Police Response Time	5.0	14.0	6.7	12.0	7.5	7.0	11.7	9.5	4.4	6.4	3.3		2868.8	410	7.00
	Total time	6.5	15.0	9.3	12.5	9.3	8.9	14.3	10.2	5.7	7.9	4.3		3577.3	410	8.73
February 2016	Number of Calls	4	7	13	2	81	89	30	16	23	21	70		356		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	1.8	0.8	0.6	1.5	2.1	1.6	1.3	1.1	3.1	1.5	1.3		586.5	356	1.65
	Police Response Time	2.8	16.9	9.3	14.0	8.6	8.0	10.6	6.2	3.6	9.5	3.6		2638.5	356	7.41
	Total time	4.6	17.7	9.9	15.5	10.7	9.6	11.9	7.3	6.7	11.0	4.9		3225.0	356	9.06
March 2016	Number of Calls	2	3	9	3	92	90	35	13	36	32	98		413		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	0.5	1.0	1.4	0.7	1.8	2.4	3.3	0.4	2.3	1.7	1.5		805.2	413	1.95
	Police Response Time	1.0	15.3	7.0	19.7	8.0	7.5	9.5	9.6	3.7	10.0	3.4		2824.7	413	6.84
	Total time	1.5	16.3	8.4	20.4	9.8	9.9	12.8	10.0	6.0	11.7	4.9		3629.9	413	8.79
April 2016	Number of Calls	6	5	5	2	86	111	36	8	35	52	86		432		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	3.0	2.7	3.0	0.0	2.3	2.0	1.9	1.4	2.2	0.9	1.4		790.1	432	1.83
	Police Response Time	1.8	16.5	8.2	6.0	7.9	8.1	13.2	10.4	3.5	7.5	3.2		3070.9	432	7.11
	Total time	4.8	19.2	11.2	6.0	10.2	10.1	15.1	11.8	5.7	8.4	4.6		3861.0	432	8.94
May 2016	Number of Calls	5	6	14	2	106	94	41	8	49	49	81		455		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	7.3	1.7	2.8	6.0	2.4	2.3	2.6	1.1	3.1	3.8	2.7		1240.7	455	2.73
	Police Response Time	9.0	13.0	8.0	17.0	8.3	7.9	11.6	10.5	3.6	10.8	4.1		3488.7	455	7.67
	Total time	16.3	14.7	10.8	23.0	10.7	10.2	14.2	11.6	6.7	14.6	6.8		4729.4	455	10.39
June 2016	Number of Calls	3	5	13	2	102	94	50	16	17	41	90		433		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	6.0	0.3	1.4	0.0	2.9	3.0	3.7	3.0	3.3	2.2	3.1		1273.8	433	2.94
	Police Response Time	3.7	21.3	6.5	18.5	8.2	7.5	10.9	12.9	4.3	8.9	4.1		3338.9	433	7.71
	Total time	9.7	21.6	7.9	18.5	11.1	10.5	14.6	15.9	7.6	11.1	7.2		4612.7	433	10.65
July 2016	Number of Calls	8	5	8	1	117	100	61	8	41	34	87		470		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	3.0	4.3	4.3	2.0	2.7	2.4	2.8	1.6	4.1	2.1	1.5		1191.4	470	2.53
	Police Response Time	4.6	18.6	5.9	13.0	7.2	7.4	13.4	14.1	3.7	8.7	4.0		3498.1	470	7.44
	Total time	7.6	22.9	10.2	15.0	9.9	9.8	16.2	15.7	7.8	10.8	5.5		4689.5	470	9.98

City of Peoria
Emergency Communications Center
Peoria County Sheriff's Department
Urgent calls for service by district

	County District	700	710	711	712	713	714	715	716	717	718	726	Other	Total Calls		
		Number of Calls													Total Minutes	Calls
August 2016	Number of Calls	3	11	13	1	114	108	42	10	43	36	81		462		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	2.0	2.6	1.8	1.0	1.7	2.7	1.8	1.6	1.2	2.3	1.6		900.0	462	1.95
	Police Response Time	16.7	16.3	9.5	10.0	7.8	8.3	11.8	16.3	4.7	10.7	3.8		3702.2	462	8.01
	Total time	18.7	18.9	11.3	11.0	9.5	11.0	13.6	17.9	5.9	13.0	5.4		4602.2	462	9.96
September 2016	Number of Calls	4	3	15	1	114	115	54	12	30	32	60		440		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	1.0	1.3	2.4	0.0	2.3	3.0	2.4	0.7	2.0	1.5	2.6		1053.1	440	2.39
	Police Response Time	1.0	22.0	6.4	14.0	8.3	7.0	11.4	4.3	3.9	9.4	4.4		3280.2	440	7.46
	Total time	2.0	23.3	8.8	14.0	10.6	10.0	13.8	5.0	5.9	10.9	7.0		4333.3	440	9.85
October 2016	Number of Calls	11	6	10	1	110	109	50	12	41	39	90		479		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	2.9	1.0	1.6	0.0	2.4	2.6	4.8	1.5	2.4	2.5	3.1		1334.2	479	2.79
	Police Response Time	3.2	14.3	9.8	14.0	8.3	7.9	11.1	11.9	3.3	10.2	4.3		3625.0	479	7.57
	Total time	6.1	15.3	11.4	14.0	10.7	10.5	15.9	13.4	5.7	12.7	7.4		4959.2	479	10.35
November 2016	Number of Calls	3	10	12	1	88	96	32	16	29	39	74		400		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	3.5	3.7	2.9	0.0	2.0	1.9	2.6	0.6	4.8	2.0	2.7		950.5	400	2.38
	Police Response Time	1.7	15.1	5.8	12.0	7.8	7.4	10.9	7.1	5.0	10.3	4.0		2939.6	400	7.35
	Total time	5.2	18.8	8.7	12.0	9.8	9.3	13.5	7.7	9.8	12.3	6.7		3890.1	400	9.73
December 2016	Number of Calls	3	7	8	0	90	105	47	14	29	42	93		438		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	4.0	3.0	1.0	0.0	2.6	2.6	4.5	3.2	1.0	2.1	1.9		1098.2	438	2.51
	Police Response Time	5.3	10.9	9.7	0.0	8.0	8.3	11.7	7.5	3.1	9.4	4.6		3328.7	438	7.60
	Total time	9.3	13.9	10.7	0.0	10.6	10.9	16.2	10.7	4.1	11.5	6.5		4426.9	438	10.11
YEAR TO DATE TOTALS AND AVERAGES																
	Total Number of Calls												5188.0			
	Total Number of Exceptions												0			
	Average Dispatch Response Time												2.28			
	Average Police Response Time												7.13			
	Average Total Time												8.96			

City of Peoria
Emergency Communications Center
Peoria County Sheriff's Department
Routine calls by district

Month	County District	700	710	711	712	713	714	715	716	717	718	726	Other	Total Calls	Total Minutes	Calls	Average	(total min/total calls)
January 2016	Number of Calls	39	10	12	3	124	165	61	10	27	61	66		578				
	Exceptions													0				
	Dispatch Response Time	14.7	7.7	10.8	14.3	11.8	10.1	15.6	2.0	6.3	5.8	8.3		5995.8	578	10.37		
	Police Response Time	4.8	11.2	8.9	15.3	10.0	8.9	15.3	9.8	6.2	7.8	4.4		5125.3	578	8.87		
	Total time	19.5	18.9	19.7	29.6	21.8	19.0	30.9	11.8	12.5	13.6	12.7		11121.1	578	19.24		
February 2016	Number of Calls	45	2	6	3	116	135	50	6	37	40	73		513				
	Exceptions													0				
	Dispatch Response Time	17.7	3.0	7.3	10.7	9.8	9.4	8.2	3.3	8.9	7.9	8.5		4979.8	513	9.71		
	Police Response Time	5.4	24.0	8.8	19.7	9.7	7.8	14.1	19.5	5.1	10.5	4.2		4318.4	513	8.42		
	Total time	23.1	27.0	16.1	30.4	19.5	17.2	22.3	22.8	14.0	18.4	12.7		9298.2	513	18.13		
March 2016	Number of Calls	47	4	15	4	121	174	48	14	31	50	99		607				
	Exceptions													0				
	Dispatch Response Time	9.7	7.7	5.8	14.5	14.0	10.3	9.7	18.6	7.7	10.6	12.8		6879.8	607	11.33		
	Police Response Time	5.6	11.8	11.7	19.5	10.2	8.3	18.0	16.3	5.6	8.9	4.8		5428.3	607	8.94		
	Total time	15.3	19.5	17.5	34.0	24.2	18.6	27.7	34.9	13.3	19.5	17.6		12308.1	607	20.28		
April 2016	Number of Calls	44	6	14	8	128	135	55	6	46	51	83		576				
	Exceptions													0				
	Dispatch Response Time	11.8	12.0	10.0	11.8	15.9	12.6	5.7	4.3	10.1	10.7	10.0		6741.4	576	11.70		
	Police Response Time	4.2	17.4	7.6	16.1	10.9	8.1	12.8	2.8	5.9	12.3	5.4		5080.8	576	8.82		
	Total time	16.0	29.4	17.6	27.9	26.8	20.7	18.5	7.1	16.0	23.0	15.4		11822.2	576	20.52		
May 2016	Number of Calls	41	4	6	1	130	177	57	14	43	43	99		615				
	Exceptions													0				
	Dispatch Response Time	30.2	29.0	8.0	40.0	13.3	11.6	8.4	16.0	12.9	10.4	14.9		8404.2	615	13.67		
	Police Response Time	7.9	16.8	7.6	11.0	10.0	9.6	15.4	12.4	4.7	9.6	5.6		5667.6	615	9.22		
	Total time	38.1	45.8	15.6	51.0	23.3	21.2	23.8	28.4	17.6	20.0	20.5		14071.8	615	22.88		
June 2016	Number of Calls	50	7	14	3	119	154	51	12	44	53	112		619				
	Exceptions													0				
	Dispatch Response Time	11.1	19.1	26.5	16.3	14.3	13.4	16.6	9.4	13.3	15.0	12.0		8557.5	619	13.82		
	Police Response Time	6.8	16.3	10.2	17.0	10.1	9.7	14.5	14.1	5.8	11.0	5.4		5695.3	619	9.20		
	Total time	17.9	35.4	36.7	33.3	24.4	23.1	31.1	23.5	19.1	26.0	17.4		14252.8	619	23.03		
July 2016	Number of Calls	55	1	15	3	140	171	73	8	59	47	108		680				
	Exceptions													0				
	Dispatch Response Time	8.3	1.0	10.1	29.7	15.0	12.6	14.5	12.8	12.4	7.0	9.0		8146.2	680	11.98		
	Police Response Time	7.2	0.0	14.4	12.3	10.9	8.9	16.3	8.1	6.6	9.9	4.6		6303.0	680	9.27		
	Total time	15.5	1.0	24.5	42.0	25.9	21.5	30.8	20.9	19.0	16.9	13.6		14449.2	680	21.25		

City of Peoria
Emergency Communications Center
Peoria County Sheriff's Department
Routine calls by district

	County District	700	710	711	712	713	714	715	716	717	718	726	Other	Total Calls	Total Minutes	Calls	Average	(total min/total calls)	
																			Number of Calls
August 2016	Number of Calls	25	2	13	5	128	197	61	6	62	50	114		663					
	Exceptions													0					
	Dispatch Response Time	22.8	1.0	30.7	4.3	12.9	13.6	9.3	3.8	13.9	7.0	10.8		8356.1		663	12.60		
	Police Response Time	5.3	15.0	5.8	17.4	9.4	8.9	15.0	15.8	7.4	13.1	4.7		5940.8		663	8.96		
	Total time	28.1	16.0	36.5	21.7	22.3	22.5	24.3	19.6	21.3	20.1	15.5		14296.9		663	21.56		
September 2016	Number of Calls	45	8	13	2	115	125	48	11	48	45	96		556					
	Exceptions													0					
	Dispatch Response Time	16.3	7.1	17.5	7.0	17.0	14.2	12.4	5.3	12.0	15.6	10.0		7654.7		556	13.77		
	Police Response Time	5.7	12.6	9.3	16.5	11.9	8.0	15.0	15.0	7.2	11.8	5.1		5130.9		556	9.23		
	Total time	22.0	19.7	26.8	23.5	28.9	22.2	27.4	20.3	19.2	27.4	15.1		12785.6		556	23.00		
October 2016	Number of Calls	36	10	10	4	134	175	58	11	42	41	98		619					
	Exceptions													0					
	Dispatch Response Time	27.4	13.9	15.0	86.3	15.9	14.9	11.9	9.2	6.4	12.8	12.1		9129.5		619	14.75		
	Police Response Time	6.6	15.5	7.3	16.5	11.2	9.3	15.2	20.0	5.4	10.2	6.1		6004.3		619	9.70		
	Total time	34.0	29.4	22.3	102.8	27.1	24.2	27.1	29.2	11.8	23.0	18.2		15133.8		619	24.45		
November 2016	Number of Calls	41	7	14	0	129	146	65	15	27	55	91		590					
	Exceptions													0					
	Dispatch Response Time	16.7	7.5	11.4	0.0	13.5	12.2	15.9	5.9	11.3	11.2	10.4		7409.0		590	12.56		
	Police Response Time	4.5	16.2	9.4	0.0	10.5	9.1	13.1	16.4	5.7	11.9	5.3		5500.8		590	9.32		
	Total time	21.2	23.7	20.8	0.0	24.0	21.3	29.0	22.3	17.0	23.1	15.7		12909.8		590	21.88		
December 2016	Number of Calls	37	5	9	3	93	151	50	15	25	41	74		503					
	Exceptions													0					
	Dispatch Response Time	9.6	2.0	8.0	18.7	13.6	13.0	23.6	10.5	13.2	11.7	8.7		6512.1		503	12.95		
	Police Response Time	3.8	21.2	5.8	17.0	11.2	9.2	13.1	13.0	7.0	9.5	4.3		4513.3		503	8.97		
	Total time	13.4	23.2	13.8	35.7	24.8	22.2	36.7	23.5	20.2	21.2	13.0		11025.4		503	21.92		
YEAR TO DATE TOTALS AND AVERAGES																			
												Total Number of Calls	6616.0						
												Total Number of Exceptions	0						
												Average Dispatch Response Time	12.43						
												Average Police Response Time	10.48						
												Average Total Time	21.51						

City of Peoria
Emergency Communications Center
Peoria County Sheriff's Department
Backlog Calls for Service by District

	County District	700	710	711	712	713	714	715	716	717	718	726	Other	Total Calls		
January 2016	Number of Calls	14	0	0	1	2	9	2	0	1	3	5		37		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	53.9	0.0	0.0	0.0	4.5	19.3	2.0	0.0	0.0	11.0	23.2		1090.3	37	29.5
	Police Response Time	17.2	0.0	0.0	0.0	10.5	6.8	10.0	0.0	23.0	4.5	6.8		413.5	37	11.2
	Total time	71.1	0.0	0.0	0.0	15.0	26.1	12.0	0.0	23.0	15.5	30.0	0.0	1503.8	37	40.6
February 2016	Number of Calls	12	0	1	0	4	4	2	0	1	1	3		28		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	54.3	0.0	1.0	0.0	18.8	32.7	1.0	0.0	5.0	7.0	6.0		890.6	28	31.8
	Police Response Time	14.9	0.0	0.0	0.0	21.3	11.0	18.0	0.0	3.0	7.0	6.7		374.1	28	13.4
	Total time	69.2	0.0	1.0	0.0	40.1	43.7	19.0	0.0	8.0	14.0	12.7	0.0	1264.7	28	45.2
March 2016	Number of Calls	11	0	1	0	3	9	7	0	2	2	2		37		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	141.5	0.0	3.0	0.0	39.0	12.1	2.6	0.0	47.5	13.0	2.5		1929.6	37	52.2
	Police Response Time	17.0	0.0	4.0	0.0	4.0	7.3	15.1	0.0	3.5	14.5	3.0		416.4	37	11.3
	Total time	158.5	0.0	7.0	0.0	43.0	19.4	17.7	0.0	51.0	27.5	5.5	0.0	2346.0	37	63.4
April 2016	Number of Calls	9	0	0	0	5	7	6	0	0	3	6		36		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	199.0	0.0	0.0	0.0	10.2	16.0	26.8	0.0	0.0	5.3	12.3		2204.5	36	61.2
	Police Response Time	17.6	0.0	0.0	0.0	12.3	10.3	18.5	0.0	0.0	8.7	5.0		459.1	36	12.8
	Total time	216.6	0.0	0.0	0.0	22.5	26.3	45.3	0.0	0.0	14.0	17.3	0.0	2663.6	36	74.0
May 2016	Number of Calls	11	0	3	0	7	8	5	2	3	3	5		47		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	214.5	0.0	30.3	0.0	14.0	33.1	0.6	23.5	7.0	18.0	13.2		3004.2	47	63.9
	Police Response Time	15.9	0.0	10.8	0.0	10.8	9.8	11.8	18.0	3.7	10.5	3.8		517.9	47	11.0
	Total time	230.4	0.0	41.1	0.0	24.8	42.9	12.4	41.5	10.7	28.5	17.0	0.0	3522.1	47	74.9
June 2016	Number of Calls	14	1	3	0	9	9	4	1	4	2	3		50		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	142.1	0.0	11.0	0.0	20.9	10.2	6.0	4.0	6.0	51.5	14.7		2501.4	50	50.0
	Police Response Time	20.8	9.0	0.5	0.0	11.7	6.3	6.5	2.0	5.8	9.0	8.0		556.9	50	11.1
	Total time	162.9	9.0	11.5	0.0	32.6	16.5	12.5	6.0	11.8	60.5	22.7	0.0	3058.3	50	61.2
July 2016	Number of Calls	18	0	3	0	24	14	6	2	5	7	7		86		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	267.0	0.0	3.3	0.0	31.9	10.9	17.6	2.0	13.8	15.3	12.1		6104.5	86	71.0
	Police Response Time	34.7	0.0	10.0	0.0	9.7	9.6	10.5	39.0	2.8	11.8	5.2		1295.8	86	15.1
	Total time	301.7	0.0	13.3	0.0	41.6	20.5	28.1	41.0	16.6	27.1	17.3	0.0	7400.3	86	86.1
August 2016	Number of Calls	8	0	6	0	10	15	3	1	1	0	6		50		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	165.0	0.0	21.2	0.0	18.0	10.9	14.7	2.0	21.0	0.0	24.2		2003.0	50	40.1
	Police Response Time	22.8	0.0	3.0	0.0	9.8	8.5	19.0	13.0	0.0	0.0	2.2		509.1	50	10.2
	Total time															

Urgent-3 min or less
Routine-30 min or less
Backlog-60 min or less

This report does not include on-view incidents.

City of Peoria
 Emergency Communications Center
 Peoria County Sheriff's Department
 Backlog Calls for Service by District

Total time		187.8	0.0	24.2	0.0	27.8	19.4	33.7	15.0	21.0	0.0	26.4	0.0	2512.1	50	50.2
September 2016	County District	700	710	711	712	713	714	715	716	717	718	726	Other	Total Calls		
	Number of Calls	18	0	5	0	5	7	4	0	2	4	5		50		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	228.8	0.0	36.8	0.0	52.6	15.4	5.0	0.0	4.0	10.3	5.0		4767.4	50	95.3
	Police Response Time	18.6	0.0	3.0	0.0	7.8	5.8	12.7	0.0	6.5	20.7	2.8		590.0	50	11.8
Total time	247.4	0.0	39.8	0.0	60.4	21.2	17.7	0.0	10.5	31.0	7.8	0.0	5357.4	50	107.1	
October 2016	County District	700	710	711	712	713	714	715	716	717	718	726	Other	Total Calls		
	Number of Calls	8	0	4	0	10	8	5	1	2	1	4		43		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	284.9	0.0	6.8	0.0	28.2	32.3	30.4	49.0	17.0	2.0	7.5		3113.8	43	72.4
	Police Response Time	18.4	0.0	0.5	0.0	18.8	8.5	16.2	0.0	3.0	13.0	10.3		546.4	43	12.7
Total time	303.3	0.0	7.3	0.0	47.0	40.8	46.6	49.0	20.0	15.0	17.8	0.0	3660.2	43	85.1	
November 2016	County District	700	710	711	712	713	714	715	716	717	718	726	Other	Total Calls		
	Number of Calls	4	0	1	0	5	11	4	1	1	3	5		35		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	27.8	0.0	5.0	0.0	25.0	13.3	5.0	19.0	0.0	67.0	27.2		763.5	35	21.8
	Police Response Time	14.8	0.0	14.0	0.0	9.5	7.3	11.3	36.0	5.0	8.0	11.8		370.2	35	10.6
Total time	42.6	0.0	19.0	0.0	34.5	20.6	16.3	55.0	5.0	75.0	39.0	0.0	1133.7	35	32.4	
December 2016	County District	700	710	711	712	713	714	715	716	717	718	726	Other	Total Calls		
	Number of Calls	2	0	1	0	8	6	6	0	2	1	2		28		(total min/total calls)
	Exceptions													0		
	Dispatch Response Time	245.9	0.0	20.0	0.0	30.1	12.0	30.0	0.0	5.5	13.0	16.5		1061.6	28	37.9
	Police Response Time	27.5	0.0	0.0	0.0	14.2	13.4	18.2	0.0	5.5	5.0	5.5		385.2	28	13.8
Total time	273.4	0.0	20.0	0.0	44.3	25.4	48.2	0.0	11.0	18.0	22.0	0.0	1446.8	28	51.7	
YEAR TO DATE TOTALS AND AVERAGES																
														Total Number of Calls	527	
														Total Number of Exceptions	0.0	
														Average Dispatch Response Time	52.26	
														Average Police Response Time	12.07	
														Average Total Time	64.33	

			HOUSING COURT 1/17/17	63 CASES				
DG	NO	09:00 AM	SIG HOLDINGS LLC	HC-16-1563	BOURLAND 1203 N	17-Jan-17	FIRST APPEARANCE	
DG	NO	09:00 AM	DANZ, WARREN	HC-16-1555	BRADLEY 1718 W	17-Jan-17	FIRST APPEARANCE	
DG	NO	09:00 AM	PAYNE, JOSHUA & TRACEY	HC-16-1554	BROADWAY 1402 N	17-Jan-17	FIRST APPEARANCE	
DG	NO	09:00 AM	CAMPBELL, DAWN & JASON	HC-16-1562	COLUMBIA 0609 W	17-Jan-17	FIRST APPEARANCE	
DG	NO	09:00 AM	DAVIS, TODD	HC-16-1165	FRINK 1216 N	17-Jan-17	REVIEW	
DG	NO	09:00 AM	ELIAS JULIA	HC-16-744	GLENWOOD 1011	17-Jan-17	REVIEW	
DG	O	09:00 AM	VECCO, GERALD	HC-16-1491	MOSS 0724 W	17-Jan-17	REVIEW	
GW	O	09:00 AM	ELKINS, MICHAEL & TUMMILLO, TINA	HC-16-1564	BUTLER 2107 W	17-Jan-17	FIRST APPEARANCE	
GW	O	09:00 AM	HARRIS, MARK	HC-16-1498	SHELLEY 929 S	17-Jan-17	REVIEW	
JM	C	09:00 AM	FOX HILLS INVESTMENTS	HC-16-866	MAIN 0633	17-Jan-17	REVIEW	
JM	NO	09:00 AM	HINRICHSSEN, STEVEN	HC-16-1182	MAIN 0639-0641 W	17-Jan-17	REVIEW	
JS	NO	09:00 AM	KATSCHKE, KENNETH	HC-16-1546	BIGELOW 1815 N	17-Jan-17	FIRST APPEARANCE	
JS	NO	09:00 AM	VINOVICH, ROBERT & DEANNA	HC-16-1545	BIGELOW 1817 N	17-Jan-17	FIRST APPEARANCE	
JS	NO	09:00 AM	MCCOY, JAMES & WALTON, ZINA	HC-16-1548	BIGELOW 1818 N	17-Jan-17	FIRST APPEARANCE	
JS	NO	09:00 AM	SIMPSON, RICHARD & SUE ANN	HC-16-1547	CORRINGTON 0402 W	17-Jan-17	FIRST APPEARANCE	
JS	NO	09:00 AM	KAZCO ENTERPRISES INC.	HC-16-1565	BEHREND 0707 E	17-Jan-17	FIRST APPEARANCE	
JS	NO	09:00 AM	MORRIS FREDERICK	HC-16-1348	BOOTZ 2628	17-Jan-17	REVIEW	
JS	NO	09:00 AM	ETNIER ESTELLA/DAVID	HC-16-1339	CORRINGTON 0400 W	17-Jan-17	REVIEW	
JS	NO	09:00 AM	BECKER OLIVER	HC-16-1354	NORTH 1918	17-Jan-17	REVIEW/DEFAULT PEND \$1200	
JS	NO	09:00 AM	HEIM ROGER	HC-16-1319	ROANOKE 0105 NE	17-Jan-17	REVIEW	
JS	NO	09:00 AM	LAKEVIEW	HC-16-1355	STARR TERR 1524 NE	17-Jan-17	REVIEW	
LA	O	09:00 AM	PHIPPS, KELLY	HC-16-1556	FREMONT 2512 W	17-Jan-17	FIRST APPEARANCE	
LA	NO	09:00 AM	FOSTER, JAMES & DIANE	HC-16-1479	HUMBOLD 2800 W	17-Jan-17	REVIEW	
LA	NO	09:00 AM	CJD PROPERTIES INC.	HC-16-1557	KNEER 1530 S	17-Jan-17	FIRST APPEARANCE	
LA	NO	9:00 AM	SOUTH SIDE TRUST & SAVINGS BANK	HC-16-1364	MARQUETTE 2017 W	17-Jan-17	REVIEW	
LA	NO	9:00 AM	TAGHAN, SONDRRA & WILLIAM	HC-16-1365	TREWYN 2904 W	17-Jan-17	REVIEW	
LA	NO	09:00 AM	AREVALO, DAVID	HC-16-1552	WISWALL 2401 W	17-Jan-17	FIRST APPEARANCE	
LE	NO	09:00 AM	FITZSIMMONS, TIM	HC-16-1445	BOULEVARD 4021 N	17-Jan-17	REVIEW	
LE	O	09:00 AM	BURFORD LIBBY	HC-16-074	CORRINGTON 0115 E	17-Jan-17	REVIEW	
LE	NO	9:00 AM	BAILEY MARGARET/BILLY	HC-16-1279	GLEN 0324	17-Jan-17	SERVE NEW	
LE	NO	09:00 AM	WEIBLER, SUSAN	HC-16-1446	MISSOURI 2623 N	17-Jan-17	REVIEW	
LE	O	9:00 AM	SHULTS, SARAH	HC-16-1361	SENECA 0523 E	17-Jan-17	REVIEW	
LE	NO	9:00 AM	REED, LACOLIS JR	HC-16-1261	THRUSH 0121 E	17-Jan-17	REVIEW	
MB	NO	9:00 AM	SMITH, EDWARD	HC-16-1308	EUREKA 0601	17-Jan-17	REVIEW/DEFAULT \$500	
MB	O	9:00 AM	HAWKSWORTH, JERRY	HC-16-1358	JEFFERSON 2111 NE	17-Jan-17	REVIEW	
MB	O	09:00 AM	GALLUP, LOREN & KWON, BILL	HC-16-1461	MADISON 2909 NE	17-Jan-17	REHEARING/DEFAULT \$2300	
MB	O	09:00 AM	FORD TIM/DAN	HC-16-537	MADISON 3525 NE	17-Jan-17	REVIEW	

MB	NO	09:00 AM	ROBERTSON, AARON	HC-16-1508	MONROE 2224 NE	17-Jan-17	REVIEW	
MB	NO	09:00 AM	GABBERT, CT	HC-16-1507	MONROE 2226 NE	17-Jan-17	REVIEW	
MB	NO	09:00 AM	HOWARD, CAROLYN	HC-16-1506	MONROE 2530 NE	17-Jan-17	REVIEW	
MB	NO	09:00 AM	REGALADO, RAFAEL	HC-16-1514	PARK 0626 1/2	17-Jan-17	REVIEW	
MB	NO	09:00 AM	MORDUE, RAY, ROBERT & BETTY	HC-16-1164	PERRY 2212 NE	17-Jan-17	REVIEW	
MB	O	9:00 AM	MORENO, SILVIA DIAZ DE & EUSEBIA	HC-16-1301	PHELPS 0602	17-Jan-17	REVIEW	
NR	O	09:00 AM	MAXISON, ANTONNE & TOMEKA	HC-16-1435	DEVONSHIRE 6317 N	17-Jan-17	REVIEW	
NR	O	09:00 AM	FERGUSON, JEROME & KAREN	HC-16-1502	RENWOOD 5504 N	17-Jan-17	REVIEW	
PM	O	09:00 AM	WISHER, RUBY	HC-16-1422	BESTOR 1615 N	17-Jan-17	REVIEW	
PM	O	09:00 AM	WILSON, ANGELINE	HC-16-1553	BROADWAY 1811 N	17-Jan-17	FIRST APPEARANCE	
PM	NO	09:00 AM	ICE, MERLE	HC-16-1558	BROADWAY 1817 N	17-Jan-17	FIRST APPEARANCE	
PM	NO	09:00 AM	MALOOF, ZACHARY & ALEXIS	HC-16-1550	CORRINGTON 0715 W	17-Jan-17	FIRST APPEARANCE	
PM	NO	09:00 AM	ADELL, ROBERT	HC-16-1217	DOUGLAS 1613 N	17-Jan-17	REVIEW	
PM	NO	09:00 AM	CARRINGTON MORTGAGE SERVICE	HC-16-1560	ELMWOOD 2310 N	17-Jan-17	FIRST APPEARANCE	
PM	O	09:00 AM	BROWN, DEAUNDRE	HC-16-1559	ELMWOOD 2404 N	17-Jan-17	FIRST APPEARANCE	
PM	NO	09:00 AM	SEALINE-ROGERS, LISA	HC-16-1549	GALE 1812 N	17-Jan-17	FIRST APPEARANCE	
PM	NO	09:00 AM	FIRST NATIONAL ACCEPTANCE CON	HC-16-1567	HANSSLER 0827 W	17-Jan-17	FIRST APPEARANCE	
PM	O	09:00 AM	DAVIS, CASSANDRA	HC-16-1495	MACQUEEN 0716 W	17-Jan-17	REVIEW	
PM	O	09:00 AM	ESTATE OF PHILLIP BOSTICK	HC-16-1568	MACQUEEN 0826 W	17-Jan-17	FIRST APPEARANCE	
PM	NO	09:00 AM	RAND, MANUEL & GOMEZ, MARINA	HC-16-1496	THRUSH 0719 W	17-Jan-17	REVIEW	
PM	NO	09:00 AM	GAVLINSKI, PAT	HC-16-1484	UNIVERSITY 2233 N	17-Jan-17	REVIEW	
PM	NO	09:00 AM	STAUB, THOMAS	HC-16-1561	UNIVERSITY 2319 N	17-Jan-17	FIRST APPEARANCE	
PM	O	09:00 AM	ESTATE OF DEBRA FOSTER	HC-16-1551	VIRGINIA 0800 W	17-Jan-17	FIRST APPEARANCE	
PM	NO	09:00 AM	ALFARO, SUSAN	HC-16-1566	WILLCOX 0910 W	17-Jan-17	FIRST APPEARANCE	
SCA	O	09:00 AM	GRAY, KENNETH & PARROTT, NICOL	HC-16-1227	LYDIA 1539 S	17-Jan-17	REVIEW	
SCA	NO	09:00 AM	DANZ, WARREN	HC-16-1224	PINE HILL 0728 W	17-Jan-17	REVIEW/DEFAULT \$184,800	
SCA	NO	09:00 AM	DAVIS, TODD	HC-16-1229	REPUBLIC 1015 E	17-Jan-17	REVIEW	