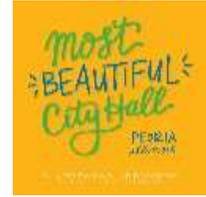




OFFICE OF THE CITY MANAGER



TO: Honorable Mayor and Members of the City Council

FROM: Patrick Urich, City Manager *Patrick Urich*

DATE: December 14, 2018

SUBJECT: Issues Update

The following are issues related to the City for the weekly Issues Update. If there are additional items you believe should be included, please let me know.

City of Peoria Trash and Recycling Updates for 2019

Yes, Peoria picks Up!

Your trash and recycling collection day may be changing.

AS OF JANUARY 7, 2019

Find out your new collection day!

Getting started is easy!
PeoriaPicksUp.com or
 (309) 674-5176, option 1

CITY OF PEORIA

Issues Update
December 14, 2018

Based on feedback from residents, updates to the City of Peoria's trash and recycling programs will go into effect starting on Monday, January 7, 2019. Please note that two-thirds of the residents in the City of Peoria will have new collection days starting on January 7, 2019. Trash collection will continue to be weekly. Residents will be receiving a postcard that will detail their trash collection day, which may be changing.

New to 2019, residents recycling collection day will now be the same day as trash collection but recycling will be collected every other week. Due to increased frequency of collection, the postcard will list Schedule A or Schedule B. Those on Schedule A can set out their recycling carts on their collection day, the same day as trash pickup, starting the week of January 7, 2019. Those on Schedule B can set out their recycling carts on their collection day starting the week of January 14, 2019. After that, recycling collection will be every other week.

Since the announcement of a new trash and recycling program made in October 2018, almost 3,000 residents have signed up for recycling carts. For residents who signed up for a recycling cart prior to December 5, Peoria Disposal Company will be delivering carts the week of December 17, 2018. Residents who signed up after December 5 will receive their carts in January 2019.

To sign up for a recycling cart, at no cost, or to learn your 2019 weekly collection day and recycling schedule, you can also visit www.PeoriaPicksUp.com or call PDC at (309) 674-5176, option 1. The Peoria Picks Up website also has information about trash, yard waste, and other disposal options.

Information Systems-Monthly Newsletter

Security and Privacy in the Connected Home-Stay cyber safe with your Internet of Things (IoT) devices!

Did you ever wonder what it would be like to have a smart home? You could remotely change the temperature in your house, tell your lights to come on, or ask your refrigerator if you need to get milk, all from your smart home device or smartphone. You could play video games and access all your streaming services from one device, or know who is at your door from your connected doorbell.

The Internet of Things (IoT) is introducing these features into our homes by rapidly applying connectivity to everyday appliances and home features. As IoT devices become a part of our daily lives and likely will become part of many more homes as holiday gifts, we need to take a look at the security risks and privacy concerns this smart technology introduces into our lives.

See attached newsletter for more.

Innovation Team—Innovating from the Inside Out

In October, the Innovation Team brought the Change and Innovation Agency into town for an Innovation Academy with City staff. Several Departments were represented, and consultant Brian Elms returned to Peoria last week to follow up on projects the teams decided to pursue. Staff showcased the progress that was made using the tools and strategies discussed during the Innovation Academy. From streamlining processes for citizens to improving efficiencies internally, Departments shared how their training during the Innovation Academy has translated to real improvements within the organization.



Photo: Community Development staff present their work on designing the process for a new program to Brian Elms.

Peoria Public Schools – Update from Superintendent Dr. Sharon Desmoulin-Kherat

Champion athletes often mentally visualize themselves making the perfect jump shot, line drive or tennis serve. They know that visualizing success can make success a reality. The same concept drives Align Peoria’s See It – Be It K-5 Career Awareness pilot program. As the first semester of the pilot winds down, See It – Be It is helping Peoria Public Schools’ kindergarten through 5th grade students visualize career success.

Through See It – Be It, guest speakers representing manufacturing, engineering, health and fitness, government and business visited 4,612 kindergarten through 5th grade Peoria Public School students in 285 classrooms. Over three-quarters of PPS K-5 students learned about each professional’s day-to-day job responsibilities, educational background and the multitude of jobs available in central Illinois. Field trips to Peoria City Hall and Jump Simulation introduced students to the workplace environment. For example, students learned how game designers at Jump Simulation create programs to train prospective surgeons.

See It – Be It demonstrates the positive impact of community synergy. We really can accomplish wonderful things for students when we work together! In this case, Align Peoria recruited volunteers from Caterpillar, Peoria Park District, Bradley University, Farnsworth Group, Advance Medical Transport of Peoria (AMT), Morton Industries, Peoria city and county governments, HRFit, Jones Bros. Jewelers and Jump Simulation. Peoria Public Schools Foundation staff and board members then worked with principals, teachers and the PPS Transportation department to coordinate speaker visits and field trips. The

Issues Update
December 14, 2018

generosity of our community is clear in the many volunteer hours contributed and the transportation costs of field trips which were underwritten by AMT, the OSF Foundation and at-large city council representative Sid Ruckriegel.

The work continues next semester with classroom presentations and field trips focusing on careers in agriculture, media and communications, medical professions, natural resource management, education and training, and information technology.

Children visualize and imagine their future through play and pretend. This program helps them visualize a stimulating, rewarding and well-paying professional future. Cheryl Sanfilip, a PPS Foundation and Align Peoria board member believes the See It – Be It Career Awareness program is bringing life-changing experiences to Peoria Public School students. The future for our students grows brighter by the day from the generosity of the community, and we thank all of those people who have shared their time and energy in support of the children from Peoria Public Schools.

Serve Passionately,



Dr. Sharon Desmoulin-Kherat, Superintendent

Code Violation Cases

Please click on the link below for the most updated listing of upcoming cases.

<https://www.quicketsolutions.com/peoria/docket>

Housing Court After this upcoming Monday, Housing & Environmental Court will resume on Tuesday, January 22nd

Please see attached

Peoria Cares Monthly Report

Please see attached

Security and Privacy in the Connected Home

Stay cyber-safe with your Internet of Things (IoT) devices!



Information Systems Department

From the desk of Sam Rivera, Chief Information Officer

Did you ever wonder what it would be like to have smart home? You could remotely change the temperature in your house, you could tell your lights to come on, or ask your refrigerator if you need to get milk at the grocery store, all from your smart home device or smartphone. You could play video games and access all your streaming services from one device, or know who is at your door from your connected doorbell.

The Internet of Things (IoT) is introducing these features into our homes by rapidly applying connectivity to everyday appliances and home features. As IoT devices become a part of our daily lives, and likely will become part of many more homes as holiday gifts, we need to take a look at the security risks and privacy concerns this smart technology introduces into our lives.

Personal Digital Assistants

Many people have a personal digital assistant like an Amazon Echo or Google Home. These devices analyze your past commands to try to anticipate your needs. These may also be linked to accounts used to purchase goods or services; make changes in your house such as turning off alarms, turning on the lights, or adjusting the temperature; or be linked to other accounts so they can tell you your schedule or read your email. Amazon Echo even has the ability to provide a pet-sitter with instructions, which is a give-away that you are not home.

Keeping these devices secure is especially important given that they may allow someone with access to the device to complete purchases using the owner's accounts, identify key information, or find out more about you.

Smart Thermostats and Other Smart Home Devices

Many homeowners are beginning to opt for a digital thermostat that allows them to control the temperature in their home remotely using an app. While digital thermostats do come at a premium, the vendor also makes money on data it collects on usage and habits. Smart light bulbs and smart doorbells also allow for great levels of data collection by the manufacturer.

IoT manufacturers entice consumers with convenience and functionality by promising the world of the future through devices like those listed above. All the while, cybercriminals are finding that they can use these devices as pathways into your home network to steal your data and find out more about you. And yes, that includes using digital information to determine if the house is unoccupied and safe to rob.

Gaming Consoles

Sony PlayStation 4, Microsoft Xbox One, Nintendo Switch, and many other gaming consoles are in millions of homes across the United States. These devices rely on Internet connectivity to provide different forms of entertainment and include streaming video, interactive gaming, voice chat features, and apps that keep both the system and applications up-to-date. One major risk is that many gaming consoles require subscriptions and user accounts for accessing online content such as games and streaming services. This makes the console another device associated with an account that holds your personal and payment information for the purposes of renewing these subscriptions.

Here are a few tips to follow in building your smart home with IoT devices:

1. If you don't need to connect a device to the Internet, don't. If a device isn't connected, it isn't as big of a cybersecurity risk.
2. Isolate IoT devices from other devices on your network by creating a separate Wi-Fi network just for them. This protects your other devices if your connected IoT devices are compromised.
3. Research the privacy, security, and accessibility options that are available for customizing your device. You may find some options that provide greater security and privacy if you opt in. One example is that a device may offer multi-factor authentication (MFA) where you use your traditional password and username combination with the added step of receiving a verification code or providing a fingerprint through a scanner. If MFA is available, it's worth using.
4. Always update your devices and apply patches when available. When selecting which IoT devices to purchase, ensure they offer patching and updates from the manufacturer to keep them up-to-date. Enable auto-updates on any IoT devices that support them.
5. Setup a separate unique, strong password for every device. Don't share credentials across devices.
6. Replace devices when they are no longer supported by the vendor, as security flaws will remain unpatched.
7. Turn off Universal Plug and Play if it is available on the device. You don't want the device having this ease of connectivity with so little control.
8. When requested to provide information to use a device, do not provide personally identifiable information (PII), like Social Security Numbers and dates of birth. If you must share PII to use the device, you may want to consider a different make or model or keeping it off your home network.

Remember these tips over the holidays as you receive and give gifts. This will ensure you don't give cybercriminals the holiday gift of your sensitive data!



The information provided in the MS-ISAC Monthly Security Tips Newsletter is intended to increase the security awareness of an organization's end users and to help them behave in a more secure manner within their work environment. While some of the tips may relate to maintaining a home computer, the increased awareness is intended to help improve the organization's overall cyber security posture. This is especially critical if employees access their work network from their home computer. Organizations have permission and are encouraged to brand and redistribute this newsletter in whole for educational, non-commercial purposes.

Disclaimer: These links are provided because they have information that may be useful. The Center for Internet Security (CIS) does not warrant the accuracy of any information contained in the links and neither endorses nor intends to promote the advertising of the resources listed herein. The opinions and statements contained in such resources are those of the author(s) and do not necessarily represent the opinions of CIS.

HOUSING COURT DOCKET

12.17.2018

96 CASES

AM	O	WINTHROPE, STEVEN	HC-18-689	ARCADIA 1105 E	17-Dec-18	REVIEW	
AM	O	COATES, AZELL	HC-18-728	ARCADIA 700 E	17-Dec-18	REVIEW	
AM	O	LAKEMPER, DAVID	HC-18-1035	ASHTON 3806 N	17-Dec-18	FIRST APPEARANCE	
AM	NO	RICE, DAVID	HC-18-675	ASHTON 4216 N	17-Dec-18	REVIEW	
AM	NO	CABELLO, MARIA	HC-18-1036	CALIFORNIA 1812 N	17-Dec-18	FIRST APPEARANCE	
AM	NO	GAVLINSKI, BRIAN	HC-18-778	CALIFORNIA 2641 N	17-Dec-18	REVIEW	
AM	C	SABRE GROUP LLC	HC-18-1045	CORRINGTON 1210 E	17-Dec-18	FIRST APPEARANCE	
AM	C	ILLINOIS VALLEY LLC	HC-18-1038	FORREST HILL 510 E	17-Dec-18	FIRST APPEARANCE	
AM	C	JPINE ILLINOIS LLC	HC-18-888	FRYE 1020 E	17-Dec-18	REVIEW	
AM	O	MARTIN, DEBRA	HC-18-688	FRYE 314	17-Dec-18	REVIEW	
AM	NO	THILL, WILLIAM	HC-18-1009	FRYE 523 E	17-Dec-18	REVIEW	
AM	NO	HULT, SHEENA	HC-18-981	GIFT 1230 E	17-Dec-18	REVIEW	
AM	C	A&A PROPERTY GROUP LLC	HC-18-1014	INDIANA 1913 N	17-Dec-18	REVIEW	
AM	NO	SILVA, OSCAR	HC-18-226	KANSAS 1004 E	17-Dec-18	REVIEW	
AM	C	JCT, INC	HC-18-1032	KNOXVILLE 2502 N	17-Dec-18	FIRST APPEARANCE	
AM	NO	UNKNOWN HEIRS OF DEAN PETERS	HC-18-750	LONDON 1601 E	17-Dec-18	REHEARING/DEF. PEND. \$100	
AM	NO	RODOLFO GUZMAN & LEONORA NUNEZ	HC-18-1047	MAYWOOD 210 E	17-Dec-18	FIRST APPEARANCE	
AM	O	CANNON, MELODY	HC-18-627	MAYWOOD 717 E	17-Dec-18	REVIEW	
AM	NO	MACK, BRYAN	HC-18-816	MCCLURE 1115 E	17-Dec-18	REVIEW	
AM	NO	CLARKE, WILLIAM	HC-18-650	NEW YORK 1827 N	17-Dec-18	REVIEW	
AM	NO	JEFFERSON, SAMUEL	HC-18-1031	PENNSYLVANIA 606 E	17-Dec-18	FIRST APPEARANCE	
AM	O	UNKNOWN HEIRS OF LAMBERT & PARKER	HC-18-1030	PENNSYLVANIA 608 E	17-Dec-18	FIRST APPEARANCE	
AM	NO	HOLLENSTEINER, RONNA	HC-18-1008	PEORIA 1613 N	17-Dec-18	REVIEW	
AM	NO	CRAMER, BRIAN	HC-18-997	PEORIA 1706 N	17-Dec-18	REVIEW	
AM	NO	MAY, LARRY	HC-18-1046	PEORIA 2123 N	17-Dec-18	FIRST APPEARANCE	
AM	O	UNKNOWN HEIRS OF GARY/VANESSA HENRY	HC-18-1050	PROSPECT 1801 N	17-Dec-18	FIRST APPEARANCE	
AM	O	SELING, TRACY & ERIC	HC-18-489	PROSPECT 3023 N	17-Dec-18	REVIEW	
AM	C	EXCELL MANAGEMENT LLC	HC-18-971	RAVINE 709 E	17-Dec-18	REVIEW	
AM	O	GRIFFITH, SHAMIKA	HC-18-300	REPUBLIC 404 E	17-Dec-18	REHEARING/DEF. PEND. \$100	
AM	NO	HOOVER, TREVELYN	HC-18-1026	REPUBLIC 805 E	17-Dec-18	FIRST APPEARANCE	
AM	NO	BRIAN REAY & MICHAEL HAMPTON	HC-18-160	THRUSH 321 E	17-Dec-18	REVIEW	
AM	NO	STORTZ, DAVID	HC-18-893	VIRGINIA 1117 E	17-Dec-18	REVIEW	
JM	NO	STEPHENS RANDY/VALERIE	HC-17-978	MADISON 1408 NE	17-Dec-18	REVIEW	
JS	NO	RASHID, FLOYD & JENELLE	HC-18-843	KNOXVILLE 7417 N	17-Dec-18	REVIEW	
JS	NO	HOWALD, ERIC	HC-17-726	SHERIDAN 5110 N	17-Dec-18	REVIEW	7

JS	NO	ELDERZI, GEORGE & MARIE	HC-18-984	TIFFANY 1508 W	17-Dec-18	REVIEW	
LA	NO	UNKNOWN HEIRS OF HAROLD/MARY FRANZEN	HC-18-808	GRISWOLD 1608 S	17-Dec-18	REVIEW	
LA	NO	SMITH, GREGORY	HC-18-1017	LYDIA 1534 S	17-Dec-18	REVIEW	
LA	NO	PHIPPS, JAMES	HC-18-922	MALONE 2911 W	17-Dec-18	REVIEW	
LA	O	ROGERS, JOHN	HC-17-759	STARR 2301	17-Dec-18	REVIEW	
LA	NO	TAGHAN, SONDRRA & WILLIAM	HC-18-907	TREWYN 2904 W	17-Dec-18	REVIEW	
LA	C	LINCOLN TERRACE, LLC	HC-18-918	WISWALL 2800-2856 S #2828	17-Dec-18	REVIEW	
LA	C	LINCOLN TERRACE LLP	HC-18-886	WISWALL 2801 W	17-Dec-18	REVIEW	
LE	NO	NELLUM, DAN	HC-18-1037	GREENLAWN 1014 S	17-Dec-18	FIRST APPEARANCE	
LE	NO	SMITH, GREG	HC-18-325	GREENLAWN 1024 S	17-Dec-18	REHEARING/DEF. PEND. \$12,300	
LE	NO	HENLEY ANNETTE/CLARENCE	HC-17-1026	SARATOGA 0127 N	17-Dec-18	REHEARING/DEF. PEND. \$100	
LE	NO	HENDERSON, ANNIE	HC-18-861	SUMNER 715 S	17-Dec-18	REVIEW	
LE	NO	RANDLE, LAVAEAL	HC-18-1049	WARREN 721 S	17-Dec-18	FIRST APPEARANCE	
NR	NO	THOMAS, JOANNE	HC-18-1039	COLUMBIA 1113 W	17-Dec-18	FIRST APPEARANCE	
NR	NO	PULLEY, JOHN	HC-18-1041	FRINK 1208 N	17-Dec-18	FIRST APPEARANCE	
NR	NO	HOLTKE, JERRY	HC-18-836	UNDERHILL 1214 N	17-Dec-18	REVIEW	
NR	C	LINCOLN TERRACE LLP	HC-18-740	WISWALL 2921 S	17-Dec-18	REVIEW	
NR	C	LINCOLN TERRACE, LLC	HC-18-924	WISWALL 800-818 S #2919	17-Dec-18	REVIEW	
RM	C	MACARTHUR PLAZA INVESTMENTS LLC	HC-18-385	MACARTHUR 200 N	17-Dec-18	REHEARING/DEF. PEND. \$20,500	
SD	O	SANDERSON, LEE	HC-18-493	ADAMS 3425 NE	17-Dec-18	REVIEW	
SD	NO	BELLEMAY TRUST	HC-18-853	ALEXANDER 624	17-Dec-18	REVIEW	
SD	NO	VALLADERES, EVEYDA	HC-18-299	GLENDALE 1100 NE	17-Dec-18	REVIEW	
SD	NO	MCCORMICK, VIRGINIA	HC-18-1051	GLENDALE 920 NE	17-Dec-18	FIRST APPEARANCE	
SD	NO	DEWITTE, MICHAEL	HC-18-1048	GREEN 613	17-Dec-18	FIRST APPEARANCE	
SD	NO	DAVIS, DAVID & KAREN	HC-18-630	HAUNGS 606	17-Dec-18	REVIEW	
SD	O	DENSEN, MARCUS	HC-18-883	JEFFERSON 1002 NE	17-Dec-18	REVIEW	
SD	NO	HOOVER, TREVELYN	HC-18-1033	JEFFERSON 1027 NE	17-Dec-18	FIRST APPEARANCE	
SD	NO	WELLS FARGO BANK	HC-18-089	JEFFERSON 1317 NE	17-Dec-18	REVIEW	
SD	O	RUTH LOVETT	HC-18-057	MADISON 1100 NE	17-Dec-18	REVIEW	
SD	NO	LOVETT, RUTH	HC-18-597	MADISON 1102 NE	17-Dec-18	REVIEW	
SD	O	CHRIS & RUTH LOVETT	HC-18-607	MADISON 1104 NE	17-Dec-18	REVIEW	
SD	O	CARLOS, JUAN	HC-18-374	MADISON 1105 NE	17-Dec-18	REHEARING/DEF. PEND. \$17,000	
SD	O	AVERILL, ARTHUR & STEVEN	HC-18-849	MADISON 1400 NE	17-Dec-18	REVIEW	
SD	O	SISCOE, MICHAEL	HC-18-850	MADISON 1410 NE	17-Dec-18	REVIEW	

SD	O	UNKNOWN HEIRS OF EDNA&WILLIAM YOUNG	HC-18-852	MADISON 1414 NE	17-Dec-18	REVIEW	
SD	NO	HAMRICK, FRANKI	HC-18-645	MADISON 1518 NE	17-Dec-18	REVIEW	
SD	NO	BECKWITH, LYNDA	HC-18-500	MADISON 2903 NE	17-Dec-18	REVIEW	
SD	NO	RADENHEIMER, MAURICE	HC-18-342	MADISON 3008 NE	17-Dec-18	REVIEW	
SD	NO	MIRAMONTES, JENNIFER	HC-18-586	MADISON 822 NE	17-Dec-18	REVIEW	
SD	O	GARDNER, KELLY	HC-18-832	MONROE 1101 NE	17-Dec-18	REVIEW	
SD	NO	MADIGAN, PATRICK	HC-18-1034	MONROE 1820 NE	17-Dec-18	FIRST APPEARANCE	
SD	NO	JOHNSON, JOHN & JULIANNA	HC-18-747	PERRY 1015 NE	17-Dec-18	REVIEW	
TD	NO	ADAMS, WALTER	HC-18-840	BIGELOW 1809 N	17-Dec-18	REVIEW	
TD	NO	MONTOYA, JOSE	HC-18-1044	BIGELOW 2117 N	17-Dec-18	FIRST APPEARANCE	
TD	O	GESTRINE, RICHARD	HC-18-1029	BIGELOW 2139 N	17-Dec-18	FIRST APPEARANCE	
TD	NO	GUZMAN, MARDOQUEO	HC-18-730	BIGELOW 2215 N	17-Dec-18	REVIEW	
TD	NO	ALGER, SCOTT	HC-18-915	CORRINGTON 804 W	17-Dec-18	REVIEW	
TD	NO	TAYLOR, DANIEL	HC-18-882	DONALD 1013 W	17-Dec-18	REVIEW	
TD	NO	COLLINS, EDWIN	HC-17-771	DOUGLAS 1624 N	17-Dec-18	REHEARING/DEFAULT PEND. \$900	
TD	O	BECK, FELTON	HC-17-951	EASTON 3013	17-Dec-18	REVIEW	
TD	NO	SHORT, DENNIS	HC-18-879	ELMWOOD 2305 N	17-Dec-18	REVIEW	
TD	C	PEORIA PORTFOLIO I-IV APARTMENTS, L.P.	HC-18-902	GALE 2401 N UNIT U7	17-Dec-18	REVIEW	
TD	C	HARDESTY ENTERPRISES LTD	HC-18-789	LINN 1823 N	17-Dec-18	REVIEW	
TD	NO	MEIER, DEBORAH & JERRY	HC-18-1040	MACQUEEN 815 W	17-Dec-18	FIRST APPEARANCE	
TD	C	SAM PROPERTY GROUP LLC	HC-18-1042	MACQUEEN 816 W	17-Dec-18	FIRST APPEARANCE	
TD	C	MCKNIGHT ENTERPRISES, INC.	HC-18-215	MCCLURE 819 W	17-Dec-18	REHEARING/DEFAULT PEND. \$1,500	
TD	O	ESTATE OF TRAVIS FOLEY	HC-17-649	NEBRASKA 1123 W	17-Dec-18	REHEARING/DEF. PEND. \$1,500	
TD	NO	STRONG, TODD	HC-18-1043	NEBRASKA 509 W	17-Dec-18	FIRST APPEARANCE	
TD	NO	AGUILAR, MARIA	HC-18-1027	THRUSH 720 W	17-Dec-18	FIRST APPEARANCE	
TD	NO	SMITH, WAYNE	HC-18-1028	UNIVERSITY 1800 N	17-Dec-18	FIRST APPEARANCE	
TD	C	HOLLOWAY HOLDINGS, LLC	HC-18-914	WILLCOX 803 W	17-Dec-18	REVIEW	

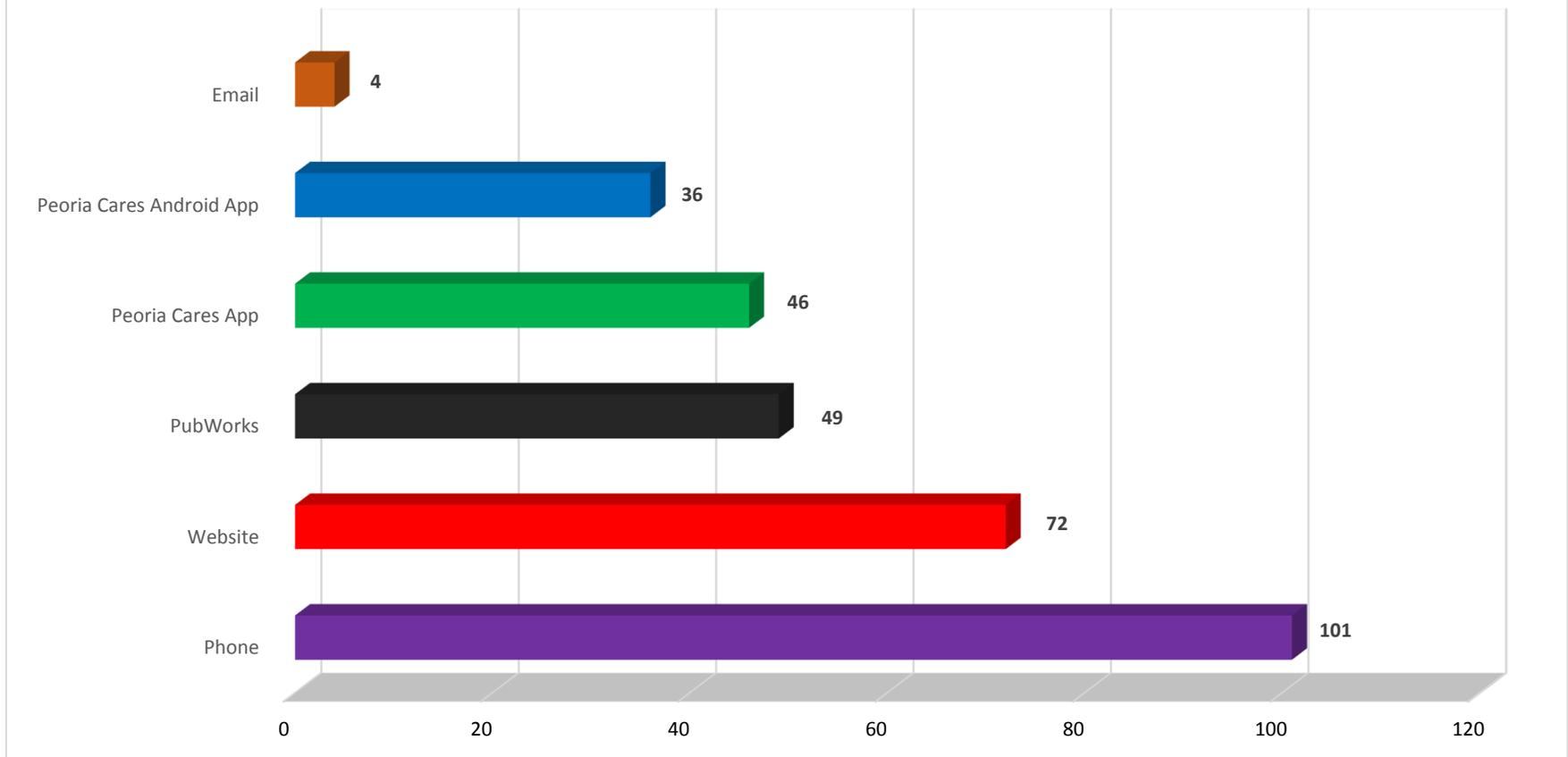
Peoria Cares



2018 Monthly Report

***From: The Office of the City Manager
Presented to: City of Peoria, Mayor and Council Members
Tuesday, December 11, 2018***

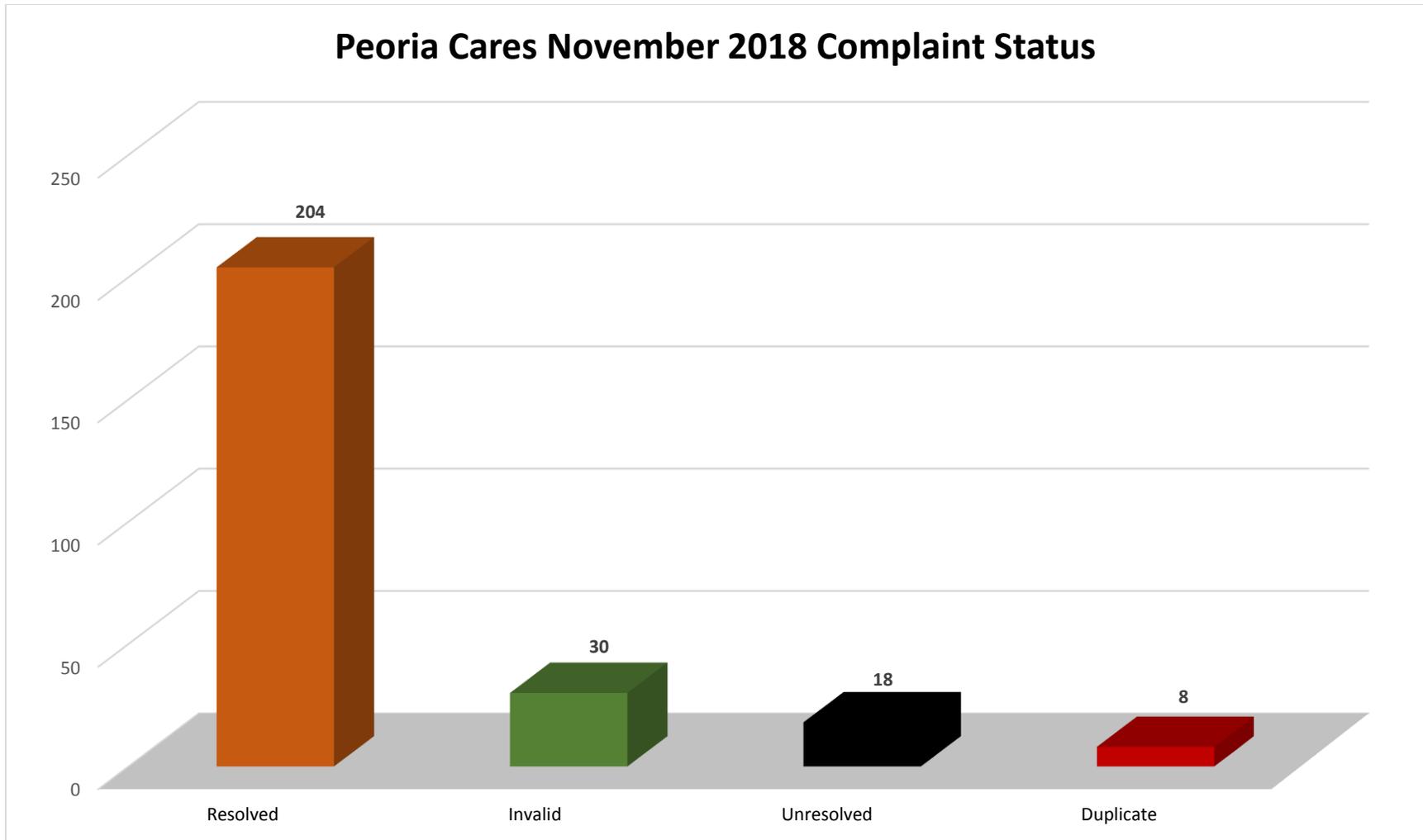
Peoria Cares Communication Transactions During the Month of November 2018



In November, a total of 795 calls were received from the Peoria Cares phone line. There were 101 phone calls that generated a Peoria Cares case. The cases were sent to the appropriate City Department(s). Each department handled the complaint from start to finish. Every call will always receive an optimum level of customer service; during this time period, there were calls that varied in response. A few of the citizen phone calls required, research and information gathering for other assistance offered, in the Greater Peoria Tri-County Communities.



Peoria Cares November 2018 Complaint Status



The 18 unresolved Peoria Cares complaints, will be handled in a time sensitive manner, by its respective department(s). Each month, our goal is to follow-up with all departments unresolved complaints, and to ensure we can quickly respond to citizen's needs.



Peoria Cares November 2018 Complaints by Category

