



OFFICE OF THE CITY MANAGER



TO: Honorable Mayor and Members of the City Council

FROM: Patrick Urich, City Manager 

DATE: August 16, 2019

SUBJECT: Issues Update

The following are issues related to the City for the weekly Issues Update. If there are additional items you believe should be included, please let me know.

City Manager—Residents Are Encouraged to Provide Thoughts on Spending Priorities



The city of Peoria will host their second public budget meeting on Monday, August 19 at 6:00 p.m. in the Gateway Building. All residents are encouraged to attend and participate.

The city of Peoria launched two online interactive tools for residents to weigh in on spending priorities and to provide ideas. The 2020 Online Budget Challenge is an interactive tool that invites residents and business owners to

experience the type of policy choices involved in balancing the city's budget. Currently the City is facing a \$2.0 million deficit for 2020 and this interactive tool will provide participants with the opportunity to balance the budget while designating their priority areas for Peoria. The Budget Challenge can be taken at peoria.budgetchallenge.org and will be live until September 6, 2019.

The City also launched a website where residents can provide ideas for budgets. Located at www.peoriastrategicplan.com, participants can submit their ideas as "campaigns" or they can support the "campaigns" of others. Residents can also submit their ideas to budget@peoriagov.org

A video of the first budget meeting, held on Aug 5, and all 2020 Budget information can be found at <http://www.peoriagov.org/2020-budget-information/>

Feedback from public meetings, emails, and online tools will be presented to the City Council in preparation of their upcoming budget planning sessions.

Community Development- National Night Out

Last Wednesday, August 7, the Community Development Department participated in National Night Out, an annual event that encourages police-community relations and public safety. Community Development plays a significant role in both promoting and providing public safety to the City of Peoria through all five of its divisions, including Code Enforcement, Building Safety, Planning and Zoning, Grants Management, and Neighborhood Development. For additional information on the many programs and events that Community Development is involved with, please visit AppreciatePeoria.com.



Community Development-East Bluff Neighborhood Sweep

Last Friday, August 9, The Peoria Police Department collaborated with the City of Peoria's Code Enforcement, Fire Department, Parking Enforcement, Peoria County Animal Protection Services (PCAPS), Peoria Disposal Company (PDC), and Jimax to conduct a joint cleanup effort in the East Bluff neighborhood. Code Enforcement Inspectors collaborated with residents to address City Ordinance and code violations, such as tall grass and weeds, downed limbs and branches, litter, and abandoned or inoperable vehicles parked on unpaved surfaces. The Community Development Department works to reduce blight in our neighborhoods, protect property values, increase public safety, and encourage neighborhood development.

If you notice properties not being maintained in your neighborhood, please submit a complaint through the City of Peoria website or the Peoria Cares Application that is available for iPhones and Androids. You can also call 309-494-CARE.

Development-HUD Consolidated Plan Outreach – North End Mercado



As part of their outreach efforts for the HUD Consolidated Plan, the Community Development Department attended the North End Mercado on Saturday, August 10. Staff members discussed the Consolidated Plan and associated processes with community members. They also handed out surveys, available here in English and Spanish, on how citizens think the City's HUD allocation should be spent. The Community Development Department will continue to engage with the public on the Consolidated Plan, with more outreach events scheduled in

the upcoming weeks. Any questions can be directed to Kathryn Murphy at kmurphy@peoriagov.org.

HUD Consolidated Plan Outreach – East Bluff

On August 12, Grants Manager Kathryn Murphy led a presentation and discussion on the HUD Consolidated Plan. Ms. Murphy talked about general regulations from HUD on the use of grant funds, as well as the specific ways the City implements its HUD funds, which include the roof repair program, emergency repair program, and public service grants, among others. Thirty community members attended the meeting, which followed a conversation led by the Police Department. The Community Development Department will continue to engage with the public on the Consolidated Plan, with more outreach events scheduled in the upcoming weeks. Any questions can be directed to Kathryn Murphy at kmurphy@peoriagov.org.



Peoria Public Schools – Update from Superintendent Dr. Sharon Desmoulin-Kherat

Peoria Public Schools' teachers and staff returned to their buildings this week to begin the 2019-2020 school year. At the start of the week, I did a livestream address to each of their buildings to welcome them back and establish our district-wide themes to focus on this year.

Issues Update
August 16, 2019

I started by listing our many accomplishments as a school district:

- I like the work being done at Woodruff with the auto body, construction, cosmetology, barbering, culinary, hair braiding, health occupations, criminal justice, fire science and IT coding career pathways.
- We are launching our D² Program in two weeks, which allows high school students to complete their last two years of high school at ICC North and receive both a high school diploma and an Associate of Arts degree upon graduation.
- We are excited about PPS' Online Academy, which offers personalized instruction outside of the traditional classroom setting
- The newly developed K-8 literacy and writing framework will provide consistency and best practices to ensure our children have the best chance to read by first grade.
- We should also celebrate the many supports for our teachers, including the instructional coaching model.
- Also, we continue to narrow the achievement gap in our district between our black and white students
- As a district, we have done extensive analysis of our discipline data. Eight of our schools have a robust disparity plan for implementation. This is exciting work!
- We are moving towards 1:1 technology for each student. Currently, 17 of our schools have 1:1 capacity
- Most of all – many in our community are convinced that we are on the right track and they are doing everything they can to support us. What a blessing!

I told our staff that these are outcomes we must be immensely proud of as a district.

With those accomplishments in mind, we cannot be satisfied until we can truly say we are truly engaging each student through personalized education – wherever they come from, wherever they are going, whatever path they are taking.

I encourage us a district to spend less time trying to change behaviors, and more time finding new ways to serve our students. To do that, here are two themes for this year.

The first is that primary buildings ensure that students are reading and writing on grade level by 3rd grade. Our second theme for this year has to do with encouraging our middle and high schools to continue to explore and implement re-imagined ideas.

I truly believe that our accomplishments will be amazing this year.

Serve passionately,



Dr. Sharon Desmoulin-Kherat, Superintendent

Issues Update
August 16, 2019

Code Cases Docket

Please see attached.

Development Review Board Agenda

Please see attached.

ECC Monthly Reports

Please see attached

Historic Preservation Agenda

Please see attached.

Peoria Cares Monthly Reports

Please see attached.

Planning and Zoning Agenda

Please see attached.



DEVELOPMENT REVIEW BOARD AGENDA

Plans Distributed: August 14, 2019

Comments Due: August 21, 2019

Building/Projects this Week

Job/Project #	Address	Type	Description
19-1365	401 MAIN ST 18-09-209-030	COMMERCIAL ALTERATION	Interior Alteration—Matthew Dugan– Council District 1 – WS/KW
19-1366	4502 W BROYHILL CT 13-11-479-007	RESIDENTIAL ALTERATION	Exterior Alteration –Power Home Solar– Council District 5 – RM/KW
19-1367	325 ROMEO B GARRETT AVE 18-09-108-031	COMMERCIAL ALTERATION	Interior Alteration—Catapult – Council District 1—WS/KW
Pr 19-150	2601 W ALTORFER DR 14-06-300-017	SPECIAL USE	Obtain a Special Use in a Class I-1 (Industrial/Business Park) District for a Carpet Cleaning Plant for the property located at 2601 W Altorfer Drive (Parcel Identification Nos. 14-06-300-013 and 14-06-300-017), Peoria IL—Council District 5

Building Permits Issued

Commercial		Residential	
New Commercial	1	New Single-Family Dwelling	-
Commercial Alteration	3	Residential Alteration/Repairs	3
Commercial Demolition	-	New Garage	1
Electrical	3	Electrical	6
HVAC	3	HVAC	1
Plumbing	4	Plumbing	2

FOR YOUR INFORMATION ONLY

The following information was provided by the **Community Development Department** and the **Peoria City/County Health Department**. This section is not intended for your review; the intent is to provide additional information.

Community Development Department

Total Construction Value for 2018	\$ 52,310,330.00
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Certificates of Occupancy Issued

Address/Location	Business Name	Date Issued	CD
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Community Development Department

Address/Location	Project Type	Information Update	CD
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Peoria City/County Health Department

Address/Location	Business Name	Information Update	CD
3810 N PROSPECT RD	DUNKIN' DONUTS	Plans Received	3
6035 N KNOXVILLE	CXT ROASTING COMPANY	Plans Received	3

Planning Inspector	Leah Allison	Kimberly Smith	Kerilyn Weick	Josh Naven
Phone	494-8667	494-8612	494-8606	494-8657
E-mail	lallison@peoriagov.org	ksmith@peoriagov.org	kweick@peoriagov.org	jnaven@peoriagov.org
Building Inspector	Roberto Medina	Wesley Stickelmaier	Rich Storm	Matt Ziller
Phone	494-8623	494-8608	494-8632	494-8628
E-mail	rmedina@peoriagov.org	wstickelmaier@peoriagov.org	rstorm@peoriagov.org	mziller@peoriagov.org

**Emergency
Communications
Center**



**Monthly Report
MAY 2019**

**Peoria
9-1-1**

CITY OF PEORIA
EMERGENCY COMMUNICATIONS CENTER 2018 ANNUAL REPORT

CD Requests from State's Attorney's Office	24	31	31	25	28	28							167	304
CD Requests from FOI / Subpoena	6	3	13	6	3	1							32	64
CD Requests from Inner Departmental	10	9	7	16	8	6							56	69
Total Number of CD Requests	40	43	51	47	39	35	0	0	0	0	0	0	255	437
ILEAS Call Outs	0	0	0	0	0	0	0	0	0	0	0	0	0	1
JULIE Dig	46	47	28	40	44	50							255	523
Peoria Cares Cases	98	49	73	123	78	66							487	195
Premise Alerts	64	55	61	41	33	26							280	185
Sex Offender Updates	258	246	316	291	269	241							1,621	946

Yearly Summary

	Number of Calls	Dispatch Response Time	Police Response Time	Total Time	
PEORIA POLICE					
Urgent	13403	1.91	4.05	5.96	
Routine	12461	21.26	6.24	27.50	
Backlog	851	36.46	7.03	43.49	
PEORIA COUNTY SHERIFF					
Urgent	1908	2.30	10.50	10.50	
Routine	2947	13.67	10.60	24.27	
Backlog	251	251.00	0.00	140.42	
	Number of Calls	Dispatch Response Time	Fire Response Time	Total Time	Average Turnout Time
PEORIA FIRE	8152	0.69	4.48	5.18	1.18

City of Peoria
Emergency Communications Center

Police Department
Urgent Calls for Service
By Police District

	Police District	VALLEY							BLUFF			RICHWOODS							Total Calls	Total Minutes	Calls	Average	(total min/total calls)		
		1	2	4	5	6	8	12	3	10	11	13	14	15	16	17	18	19							
January 2019	Number of Calls	90	161	314	175	68	152	109	123	226	216	212	95	75	219	1	107	107	2450						
	Exceptions																		0						
	Dispatch Response Time	1.6	1.6	1.0	1.6	1.2	1.3	3.0	1.6	3.5	2.8	2.2	1.8	1.9	2.0	0.0	2.0	2.1	4851.0	2450	1.98				
	Police Response Time	2.5	3.3	3.4	3.3	3.9	3.3	4.2	4.3	3.2	3.4	4.8	4.5	5.4	6.1	12.0	4.1	7.0	9998.2	2450	4.08				
	Total time	4.1	4.9	4.4	4.9	5.1	4.6	7.2	5.9	6.7	6.2	7.0	6.3	7.3	8.1	12.0	6.1	9.1	14849.2	2450	6.06				
February 2019	Number of Calls	83	99	286	125	62	131	108	98	245	207	176	96	71	231	4	127	83	2232						
	Exceptions																		0						
	Dispatch Response Time	1.4	1.8	1.6	2.1	1.2	1.1	1.8	2.1	1.3	1.1	2.5	1.5	2.9	1.7	2.3	1.4	2.6	3764.8	2232	1.69				
	Police Response Time	3.1	3.1	3.7	3.2	3.8	3.1	3.9	3.6	3.4	3.3	4.9	4.0	5.5	6.5	7.7	4.1	7.7	9283.2	2232	4.16				
	Total time	4.5	4.9	5.3	5.3	5.0	4.2	5.7	5.7	4.7	4.4	7.4	5.5	8.4	8.2	10.0	5.5	10.3	13048.0	2232	5.85				
March 2019	Number of Calls	130	129	357	200	71	201	102	131	266	239	223	102	83	180	2	164	119	2699						
	Exceptions																		0						
	Dispatch Response Time	1.2	1.2	1.5	1.2	1.3	2.3	1.8	1.5	1.5	1.6	1.9	1.3	2.3	1.6	1.0	1.0	1.4	4170.2	2699	1.55				
	Police Response Time	2.5	3.3	3.1	3.4	3.3	2.9	4.1	3.8	3.6	3.6	4.9	3.7	4.8	5.9	9.5	4.6	7.0	10615.5	2699	3.93				
	Total time	3.7	4.5	4.6	4.6	4.6	5.2	5.9	5.3	5.1	5.2	6.8	5.0	7.1	7.5	10.5	5.6	8.4	14785.7	2699	5.48				
April 2019	Number of Calls	103	151	405	198	66	204	96	157	323	268	230	91	82	210	5	120	123	2832						
	Exceptions																		0						
	Dispatch Response Time	1.3	1.8	1.8	1.7	1.7	1.3	1.6	1.8	2.4	2.4	2.1	1.5	1.6	2.5	5.3	2.5	2.2	5576.1	2832	1.97				
	Police Response Time	2.7	3.5	3.0	3.4	4.5	3.0	4.3	3.6	3.3	3.7	4.7	4.6	5.7	6.3	10.7	4.2	7.1	11360.1	2832	4.01				
	Total time	4.0	5.3	4.8	5.1	6.2	4.3	5.9	5.4	5.7	6.1	6.8	6.1	7.3	8.8	16.0	6.7	9.3	16936.2	2832	5.98				
May 2019	Number of Calls	116	157	456	203	71	252	139	160	340	303	263	123	70	228	9	148	152	3190						
	Exceptions																		0						
	Dispatch Response Time	1.9	3.1	2.0	3.4	1.6	1.9	2.7	2.7	2.5	2.5	1.8	1.6	3.0	2.5	2.0	2.1	2.7	7505.9	3190	2.35				
	Police Response Time	3.7	3.5	3.3	3.2	2.9	2.8	4.8	3.5	3.6	3.8	4.6	4.6	5.6	5.9	11.0	4.5	6.9	12973.8	3190	4.07				
	Total time	5.6	6.6	5.3	6.6	4.5	4.7	7.5	6.2	6.1	6.3	6.4	6.2	8.6	8.4	13.0	6.6	9.6	20479.7	3190	6.42				
YEAR TO DATE TOTALS AND AVERAGES																									
Total Number of Calls								13403.0																	
Total Number of Exceptions								0.0																	
Average Dispatch Response Time								1.91																	
Average Police Response Time								4.05																	
Average Total Time								5.96																	

City of Peoria
Emergency Communications Center

Police Department
Routine Calls for Service
By Police District

	Police District	VALLEY									BLUFF			RICHWOODS							Total Calls	Calls	Average
		1	2	4	5	6	8	12	9	3	10	11	13	14	15	16	17	18	19	(total min/total calls)			
January 2019	Number of Calls	51	174	176	115	94	102	92	112	234	193	183	102	80	253	6	136	100	2204				
	Exceptions																		0				
	Dispatch Response Time	15.5	12.0	10.6	16.1	17.7	11.1	10.3	15.1	16.2	15.5	15.8	15.1	19.3	20.2	4.7	16.4	17.3	33897.8	2204	15.38		
	Police Response Time	7.2	5.4	4.8	5.7	6.3	4.8	6.4	4.8	5.3	5.8	6.5	5.9	7.9	9.7	11.3	6.5	11.1	14320.5	2204	6.50		
	Total time	22.7	17.4	15.4	21.8	24.0	15.9	16.7	19.9	21.5	21.3	22.3	21.0	27.2	29.9	16.0	22.9	28.4	48218.3	2204	21.88		
February 2019	Number of Calls	64	144	159	123	84	95	88	100	213	168	170	101	75	226	4	114	100	2028				
	Exceptions																		0				
	Dispatch Response Time	12.8	15.6	16.9	20.3	16.4	14.0	19.3	20.4	22.4	18.8	18.8	17.7	22.2	26.1	6.3	22.1	26.3	40347.1	2028	19.90		
	Police Response Time	5.3	6.0	5.1	5.3	6.2	4.6	6.4	5.0	5.3	6.2	6.6	7.1	7.6	9.2	10.5	6.4	9.6	13077.4	2028	6.45		
	Total time	18.1	21.6	22.0	25.6	22.6	18.6	25.7	25.4	27.7	25.0	25.4	24.8	29.8	35.3	16.8	28.5	35.9	53424.5	2028	26.34		
March 2019	Number of Calls	72	203	256	130	109	132	101	152	261	217	171	108	109	229	7	120	105	2482				
	Exceptions																		0				
	Dispatch Response Time	24.1	14.9	13.2	25.5	18.6	18.1	25.5	18.6	24.8	23.2	16.6	22.6	20.0	21.5	12.0	18.9	24.1	50046.0	2482	20.16		
	Police Response Time	4.2	6.5	5.1	4.8	6.1	4.7	6.0	5.9	4.8	5.5	6.2	6.0	7.8	8.7	12.2	7.4	9.7	15328.5	2482	6.18		
	Total time	28.3	21.4	18.3	30.3	24.7	22.8	31.5	24.5	29.6	28.7	22.8	28.6	27.8	30.2	24.2	26.3	33.8	65374.5	2482	26.34		
April 2019	Number of Calls	83	202	301	171	97	138	105	154	301	229	196	109	115	259	3	151	133	2747				
	Exceptions																		0				
	Dispatch Response Time	18.4	19.1	16.0	32.7	29.4	16.9	27	29.2	27.0	25.1	21.6	19.9	29.3	33.5	4.0	21.8	30.1	67939.6	2747	24.73		
	Police Response Time	4.6	5.1	4.2	5.6	5.4	5.0	6.8	6.3	4.5	5.6	6.0	7.3	7.6	9.1	12.7	5.7	9.4	16520.3	2747	6.01		
	Total time	23.0	24.2	20.2	38.3	34.8	21.9	33.8	35.5	31.5	30.7	27.6	27.2	36.9	42.6	16.7	27.5	39.5	84459.9	2747	30.75		
May 2019	Number of Calls	88	235	338	153	132	148	132	162	301	301	200	131	116	264	7	158	134	3000				
	Exceptions																		0				
	Dispatch Response Time	18.8	22.2	21.1	28.2	35.3	19.6	33.6	28.1	28.3	32.9	24.5	20.3	30.3	26.1	25.9	19.8	28.5	78380.0	3000	26.13		
	Police Response Time	5.0	5.6	4.8	5.1	5.4	4.4	6.9	5.5	5.2	5.1	6.1	6.2	9.2	9.0	10.2	6.2	9.0	18157.2	3000	6.05		
	Total time	23.8	27.8	25.9	33.3	40.7	24.0	40.5	33.6	33.5	38.0	30.6	26.5	39.5	35.1	36.1	26.0	37.5	96537.2	3000	32.18		
YEAR TO DATE TOTALS AND AVERAGES																							
Total Number of Calls		12461																					
Total Number of Exceptions		0																					
Average Dispatch Response Time		21.26																					
Average Police Response Time		6.24																					
Average Total Time		27.50																					

City of Peoria
Emergency Communications Center

Police Department
Backlog Calls for Service
By Police District

	Police District	VALLEY								BLUFF			RICHWOODS								Total Calls	Total Minutes	Calls	Average	(total min/total calls)
		1	2	4	5	6	8	12	3	10	11	13	14	15	16	17	18	19							
January 2019	Number of Calls	2	23	8	15	3	11	10	5	15	24	16	7	13	11	0	9	13	185						
	Exceptions																	0							
	Dispatch Response Time	20.0	16.0	22.1	9.1	7.0	8.9	31.3	23.0	29.9	35.5	31.2	23.4	47.0	44.0	0.0	52.6	39.2	5309.7	185	28.70				
	Police Response Time	4.5	8.3	7.4	3.8	13.0	7.2	4.3	5.7	8.2	6.7	5.8	13.1	11.5	8.0	0.0	8.7	9.5	1413.4	185	7.64				
	Total time	24.5	24.3	29.5	12.9	20.0	16.1	35.6	28.7	38.1	42.2	37.0	36.5	58.5	52.0	0.0	61.3	48.7	6723.1	185	36.34				
February 2019	Number of Calls	1	2	4	5	6	8	12	3	10	11	13	14	15	16	17	18	19	153						
	Exceptions																		0						
	Dispatch Response Time	41.7	15.0	18.3	36.2	0.0	14.3	28.0	126.2	31.4	41.4	33.1	63.1	51.7	80.0	2.0	27.6	68.0	5607.7	153	36.65				
	Police Response Time	12.7	9.9	5.9	6.3	0.0	3.7	7.7	4.3	6.9	7.0	5.3	5.3	8.1	10.0	14.0	5.8	0.0	1097.1	153	7.17				
	Total time	54.4	24.9	24.2	42.5	0.0	18.0	35.7	130.5	38.3	48.4	38.4	68.4	59.8	90.0	16.0	33.4	68.0	6704.8	153	43.82				
March 2019	Number of Calls	1	2	4	5	6	8	12	3	10	11	13	14	15	16	17	18	19	166						
	Exceptions	4	14	8	19	1	17	9	6	20	14	9	12	3	19	0	7	4	0						
	Dispatch Response Time	26.0	32.1	15.3	41.5	4.0	27.2	32.2	44.5	41.4	42.2	13.7	38.6	2.0	27.3	0.0	49.7	25.5	5467.4	166	32.94				
	Police Response Time	4.8	9.4	4.4	4.9	9.0	5.0	6.6	6.7	4.8	8.4	6.6	6.2	8.0	6.9	0.0	8.2	10.3	1073.8	166	6.47				
	Total time	30.8	41.5	19.7	46.4	13.0	32.2	38.8	51.2	46.2	50.6	20.3	44.8	10.0	34.2	0.0	57.9	35.8	6541.2	166	39.40				
April 2019	Number of Calls	1	2	4	5	6	8	12	3	10	11	13	14	15	16	17	18	19	154						
	Exceptions	5	25	13	14	1	6	5	7	15	21	9	5	2	11	3	3	9	0						
	Dispatch Response Time	48.0	40.0	17.6	96.5	1.0	6.3	41.0	85.1	61.4	40.3	42.0	34.0	121.5	39.5	6.0	15.0	57.2	7229.9	154	46.95				
	Police Response Time	5.5	5.7	4.1	5.5	20.0	4.3	5.8	9.7	4.8	5.9	19.3	5.8	3.0	7.0	5.0	17.0	6.0	1044.6	154	6.78				
	Total time	53.5	45.7	21.7	102.0	21.0	10.6	46.8	94.8	66.2	46.2	61.3	39.8	124.5	46.5	11.0	32.0	63.2	8274.5	154	53.73				
May 2019	Number of Calls	1	2	4	5	6	8	12	3	10	11	13	14	15	16	17	18	19	193						
	Exceptions	2	37	12	15	3	9	5	9	25	13	20	10	6	8	0	7	12	0						
	Dispatch Response Time	119.0	24.3	57.3	35.1	41.0	10.2	56.0	26.4	47.8	47.2	36.2	41.5	78.5	13.8	0.0	43.1	19.8	7151.9	193	37.06				
	Police Response Time	1.5	7.8	3.8	5.4	2.3	10.3	7.8	5.8	5.8	8.5	8.1	5.3	7.0	8.4	0.0	7.6	10.5	1367.9	193	7.09				
	Total time	120.5	32.1	61.1	40.5	43.3	20.5	63.8	32.2	53.6	55.7	44.3	46.8	85.5	22.2	0.0	50.7	30.3	8519.8	193	44.14				
YEAR TO DATE TOTALS AND AVERAGES																									
																	Total Number of Calls			851					
																	Total Number of Exceptions			0.0					
																	Average Dispatch Response Time			36.46					
																	Average Police Response Time			7.03					
																	Average Total Time			43.49					

City of Peoria
Emergency Communications Center

Peoria Fire Department
Fire Calls for Service
By Fire Map

	Fire Map	VALLEY				BLUFF			RICHWOODS					Total Calls	Calls	(total min/total calls) Average
		100-199	200-299	400-499	1200-1299	300-399	1000-1099	1100-1199	1300-1399	1500-1599	1600-1699	1900-1999	2000-2099			
January 2019	Number of Calls	213	215	199	110	132	143	120	250	57	173	91	64	1767		
	Dispatch Response Time	0.9	0.7	1.1	1.0	0.6	0.5	0.7	1.0	0.6	0.3	0.8	0.5	1346.7	1767	0.76
	Fire Response Time	3.6	4.2	4.4	5.8	4.8	4.9	4.6	4.9	4.5	5.5	5.7	5.4	8367.0	1767	4.74
	Total time	4.5	4.9	5.5	6.8	5.4	5.4	5.3	5.9	5.1	5.8	6.5	5.9	9713.7	1767	5.50
	Total Minutes															
	Fire Map															
February 2019	Number of Calls	173	164	196	91	115	132	109	194	54	131	68	46	1473		
	Dispatch Response Time	0.6	0.4	0.6	0.5	0.7	1.0	0.4	0.3	0.7	0.4	1.0	0.3	818.8	1473	0.56
	Fire Response Time	3.4	3.9	4.4	5.8	4.5	4.6	4.4	4.9	4.5	5.1	5.7	5.2	6710.8	1473	4.56
	Total time	4.0	4.3	5.0	6.3	5.2	5.6	4.8	5.2	5.2	5.5	6.7	5.5	7529.6	1473	5.11
	Total Minutes															
	Fire Map															
March 2019	Number of Calls	215	170	177	123	133	131	118	223	53	144	77	42	1606		
	Dispatch Response Time	0.4	0.3	0.4	0.3	1.0	0.7	0.6	0.5	0.2	0.4	0.5	0.7	787.8	1606	0.49
	Fire Response Time	3.7	3.5	4	5.5	4.3	4.2	4.0	4.6	4.9	4.7	5.6	5.0	6972.6	1606	4.34
	Total time	4.1	3.8	4.4	5.8	5.3	4.9	4.6	5.1	5.1	5.1	6.1	5.7	7760.4	1606	4.83
	Total Minutes															
	Fire Map															
April 2019	Number of Calls	202	172	201	87	132	144	101	213	54	141	85	56	1588		
	Dispatch Response Time	1.4	0.8	0.9	0.6	0.3	0.6	1.0	0.7	1.0	0.8	1.7	1.0	1396.9	1588	0.88
	Fire Response Time	3.5	3.6	4	5	4.5	4.2	4.2	4.5	4.1	5.1	5.9	4.9	6863.1	1588	4.32
	Total time	4.9	4.4	4.9	5.6	4.8	4.8	5.2	5.2	5.1	5.9	7.6	5.9	8260.0	1588	5.20
	Total Minutes															
	Fire Map															
May 2019	Number of Calls	194	197	231	126	131	155	113	220	56	142	101	52	1718		
	Dispatch Response Time	1.4	0.8	0.8	0.4	0.7	0.6	0.8	0.7	1.0	0.5	0.9	0.4	1332.2	1718	0.78
	Fire Response Time	3.3	3.9	4.4	5.3	4.3	4.4	4.3	4.6	4.2	5.0	6.0	5.3	7662.7	1718	4.46
	Total time	4.7	4.7	5.2	5.7	5.0	5.0	5.1	5.3	5.2	5.5	6.9	5.7	8994.9	1718	5.24
	Total Minutes															
	Fire Map															
Total Number of Calls													8152			
Average Dispatch Response Time													0.69			
Average Fire Response Time													4.48			
Average Total Time													5.18			

Peoria Fire Department
Average Turn-Out Time for Each Apparatus

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Yearly Average
B1	1.2	1.2	1.2	1.1	1.1								1.16
E1	1.2	1.3	1.2	1.1	1.2								1.20
T1	1.4	1.4	1.2	1.1	1.0								1.22
E10	1.0	1.2	0.9	1.0	1.0								1.03
E12	1.4	1.2	1.3	1.0	1.0								1.23
E13	1.1	1.1	0.9	1.0	1.0								1.03
T14	1.5	1.7	1.2	1.3	1.2								1.40
E15	1.6	1.4	1.4	1.7	1.3								1.43
E16	1.2	1.1	1.1	1.1	1.1								1.13
E19	1.2	1.1	1.1	1.1	1.4								1.20
E2	1.3	1.1	1.1	1.2	1.1								1.15
E20	0.8	1.3	1.4	1.1	1.2								1.18
B3	1.3	1.3	1.2	1.1	1.1								1.23
E3	1.1	0.9	0.9	.9	1.1								1.00
T3	1.4	1.1	1.0	1.0	1.1								1.17
E4	1.2	1.2	1.1	1.1	1.1								1.15
T4	1.3	1.1	1.2	1.1	1.2								1.20
												Department Average	1.18

City of Peoria
Emergency Communications Center
Peoria County Sheriff's Department
Routine calls by district

	County District	700	710	711	712	713	714	715	716	717	718	726	Other	Total Calls	Calls	Average
		Number of Calls	Exceptions	Dispatch Response Time	Police Response Time	Total time										
January 2019	Number of Calls	52	5	17	2	119	157	62	12	46	30	83		585	585	12.37
	Exceptions													0		
	Dispatch Response Time	4.5	9.0	19.1	17.0	20.0	9.6	13.8	7.2	13.1	9.9	10.5		7238.0		
	Police Response Time	7.9	21.3	9.1	11.5	13.3	11.0	17.0	17.1	6.0	10.4	6.2		6366.5		
	Total time	12.4	30.3	28.2	28.5	33.3	20.6	30.8	24.3	19.1	20.3	16.7		13604.5		
February 2019	Number of Calls	42	3	9	2	104	111	41	9	38	42	73		474	474	13.00
	Exceptions													0		
	Dispatch Response Time	13.0	15.7	22.4	6.0	17.3	9.2	15.5	14.3	7.2	13.6	12.7		6163.2		
	Police Response Time	6.2	22.3	12.8	11.5	14.2	10.5	17.9	17.3	6.6	11.2	7.7		5280.7		
	Total time	19.2	38.0	35.2	17.5	31.5	19.7	33.4	31.6	13.8	24.8	20.4		11443.9		
March 2019	Number of Calls	43	3	13	2	104	141	54	8	27	43	103		541	541	11.80
	Exceptions													0		
	Dispatch Response Time	7.4	1.7	10.6	1.0	11.1	11.7	17.3	6.3	11.1	12.0	12.8		6385.9		
	Police Response Time	4.7	16.0	11.1	20.5	11.1	10.7	16.5	14.8	6.0	12.0	7.0		5506.9		
	Total time	12.1	17.7	21.7	21.5	22.2	22.4	33.8	21.1	17.1	24.0	19.8		11892.8		
April 2019	Number of Calls	47	6	9	3	136	162	66	9	32	54	99		623	623	14.67
	Exceptions													0		
	Dispatch Response Time	11.4	5.6	13.1	16.7	15.5	15.0	17.1	18.0	11.5	11.0	16.3		9141.7		
	Police Response Time	4.0	24.8	1.9	18.0	12.1	9.4	16.2	11.1	7.4	11.9	6.1		6228.7		
	Total time	15.4	30.4	15.0	34.7	27.6	24.4	33.3	29.1	18.9	22.9	22.4		15370.4		
May 2019	Number of Calls	48	8	21	4	181	177	73	15	31	59	107		724	724	16.51
	Exceptions													0		
	Dispatch Response Time	9.9	11.9	17.3	25.8	21.9	14.8	21.4	21.6	7.8	16.1	11.7		11950.2		
	Police Response Time	5.2	16.0	9.7	13.0	12.6	11.3	16.2	11.4	5.6	11.7	6.3		7805.6		
	Total time	15.1	27.9	27.0	38.8	34.5	26.1	37.6	33.0	13.4	27.8	18.0		19755.8		
YEAR TO DATE TOTALS AND AVERAGES																
Total Number of Calls													2947.0			
Total Number of Exceptions													724			
Average Dispatch Response Time													13.67			
Average Police Response Time													10.60			
Average Total Time													24.27			

City of Peoria
 Emergency Communications Center
 Peoria County Sheriff's Department
 Backlog Calls for Service by District

Month	County District	700	710	711	712	713	714	715	716	717	718	726	Other	Total Calls	Calls	Average
	Number of Calls	18	0	1	0	5	12	4	0	0	4	6		50		
January 2019	Exceptions													0		
	Dispatch Response Time	226.4	0.0	18.0	0.0	49.2	13.9	5.5	0.0	0.0	35.5	15.8		4764.8	50	95.3
	Police Response Time	37.4	0.0	0.0	0.0	15.4	10.1	18.7	0.0	0.0	15.3	4.7		1035.6	50	20.7
	Total time	263.8	0.0	18.0	0.0	64.6	24.0	24.2	0.0	0.0	50.8	20.5	0.0	5800.4	50	116.0
	Total Minutes															
February 2019	County District	700	710	711	712	713	714	715	716	717	718	726	Other	Total Calls		
	Number of Calls	14	0	1	0	4	8	0	0	0	0	2		29		
	Exceptions													0		
	Dispatch Response Time	214.2	0.0	0.0	19.8	18.6	0.0	0.0	0.0	0.0	0.0	9.5		3092.2	29	106.6
	Police Response Time	36.3	0.0	5.0	22.3	13.8	0.0	0.0	0.0	0.0	0.0	6.0		580.4	29	20.0
March 2019	County District	700	710	711	712	713	714	715	716	717	718	726	Other	Total Calls		
	Number of Calls	22	2	0	0	9	8	5	0	3	3	6		58		
	Exceptions													0		
	Dispatch Response Time	332.4	2.0	0.0	0.0	7.1	19.3	3.6	0.0	1.3	26.7	15.7		7731.3	58	133.3
	Police Response Time	41.9	21.0	0.0	0.0	18.9	18.9	18.4	0.0	6.0	5.3	11.0		1477.0	58	25.5
April 2019	County District	700	710	711	712	713	714	715	716	717	718	726	Other	Total Calls		
	Number of Calls	22	1	4	0	7	7	5	0	0	2	4		52		
	Exceptions													0		
	Dispatch Response Time	312.4	36.0	40.0	0.0	36.9	9.1	18.2	0.0	0.0	6.5	13.0		7546.8	52	145.1
	Police Response Time	36.5	0.0	2.3	0.0	17.8	10.6	11.0	0.0	0.0	19.0	4.8		1123.2	52	21.6
May 2019	County District	700	710	711	712	713	714	715	716	717	718	726	Other	Total Calls		
	Number of Calls	33	1	0	0	8	5	6	1	1	5	2		62		
	Exceptions													0		
	Dispatch Response Time	395.9	2.0	0.0	0.0	40.1	36.4	10.7	2.0	0.0	18.0	11.0		13747.7	62	221.7
	Police Response Time	28.8	0.0	0.0	0.0	9.2	24.0	21.6	20.0	5.0	15.3	16.5		1408.1	62	22.7
YEAR TO DATE TOTALS AND AVERAGES																
Total Number of Calls														251.0		
Total Number of Exceptions														0		
Average Dispatch Response Time														140.42		
Average Police Response Time														22.10		
Average Total Time														162.52		



HISTORIC PRESERVATION COMMISSION
WEDNESDAY, AUGUST 28, 2019
CITY HALL, ROOM 400 – 8:30 A.M.

AGENDA

1. CALL TO ORDER

2. ROLL CALL

3. ELECTION OF OFFICERS

4. APPROVAL OF JULY 24, 2019 MINUTES

5. REGULAR BUSINESS

Deliberations will be held at the end of each case after public comment has been closed. No public comment is allowed during deliberations.

<u>CASE No</u> HPC 19-09 (Continued from 7-24-19 hearing)	PUBLIC HEARING on the request of Jonathan Thomas and Jennifer Replogle, to obtain a Certificate of Appropriateness to allow for the installation of roof mounted solar panels for the property located at 1602 W. Moss Avenue (Parcel Identification No. 18-08-176-003), Peoria, Illinois (Council District 2).
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6. UNFINISHED BUSINESS

Discussion of Chapter 16 Historic Preservation Code – Designation Procedure
Discussion on creation of Pictorial Architectural Index

7. CITIZENS' OPPORTUNITY TO ADDRESS THE COMMISSION

8. ADJOURNMENT

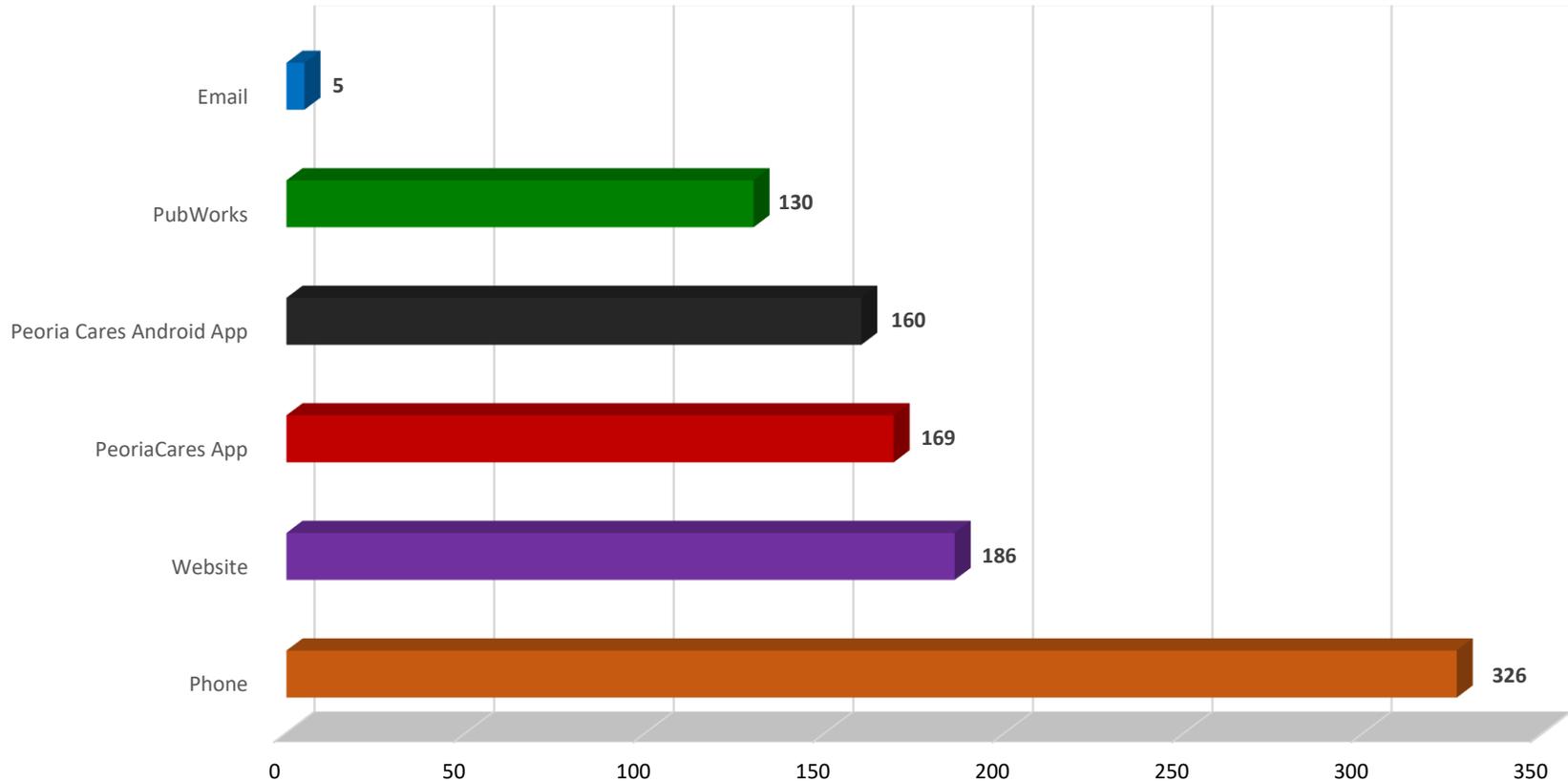
Peoria Cares



2019 Monthly Report

***From: The Office of the City Manager
Presented to: City of Peoria, Mayor and Council Members
Tuesday, August 13, 2019***

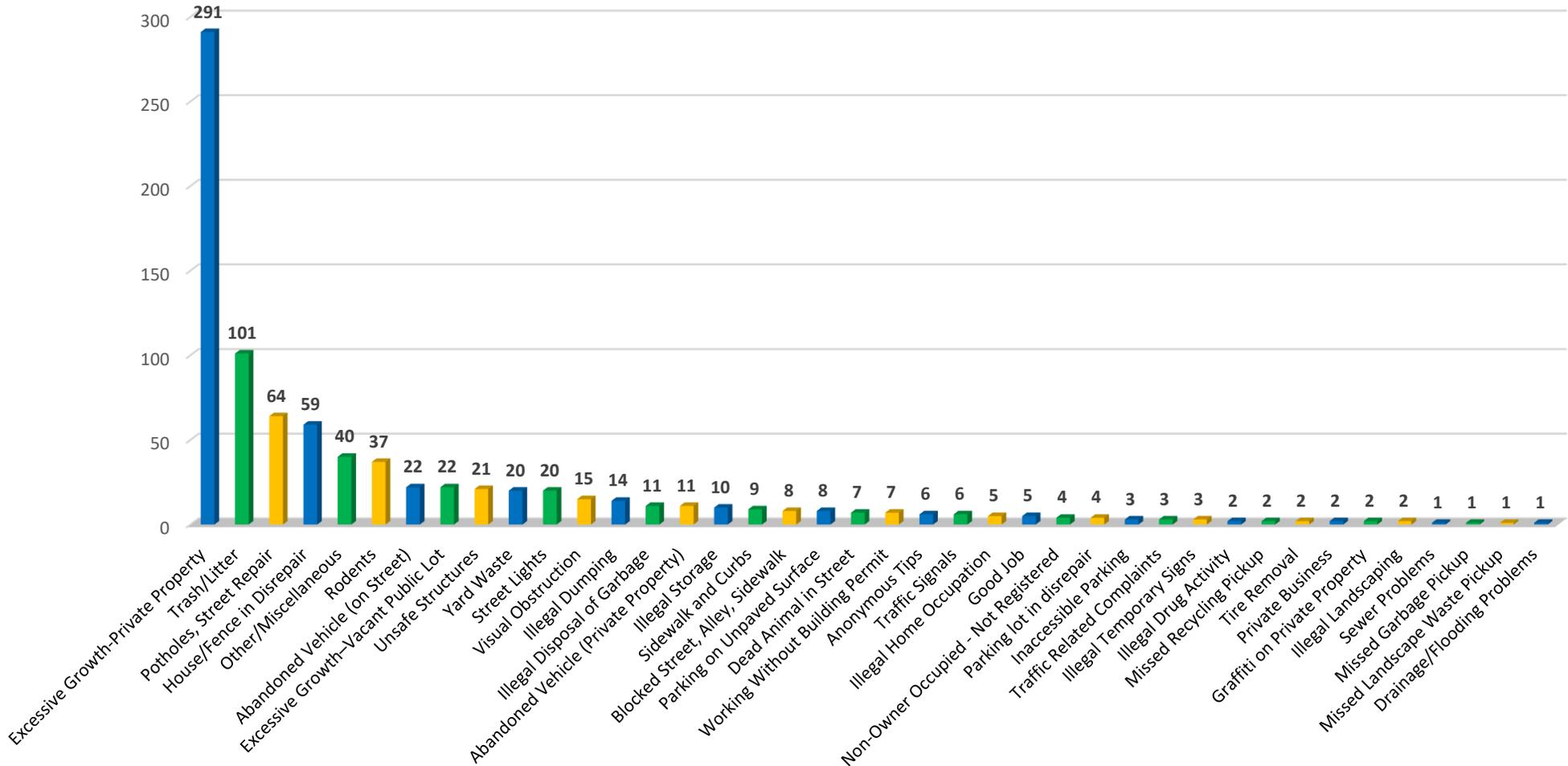
Peoria Cares Communication Transactions During the Month of July 2019



In July, a total of 1,388 calls were received from the Peoria Cares phone line. There were 326 phone calls that generated a Peoria Cares case and 130 phone calls that produced service requests. The cases were sent to the appropriate City Department(s). Each department handled the complaint from start to finish. Every call will always receive an optimum level of customer service; during this time period, there were calls that varied in response. In addition, some of the Peoria Cares phone calls required, research and information gathering for other assistance and services offered, in the Greater Peoria Tri-County Communities.



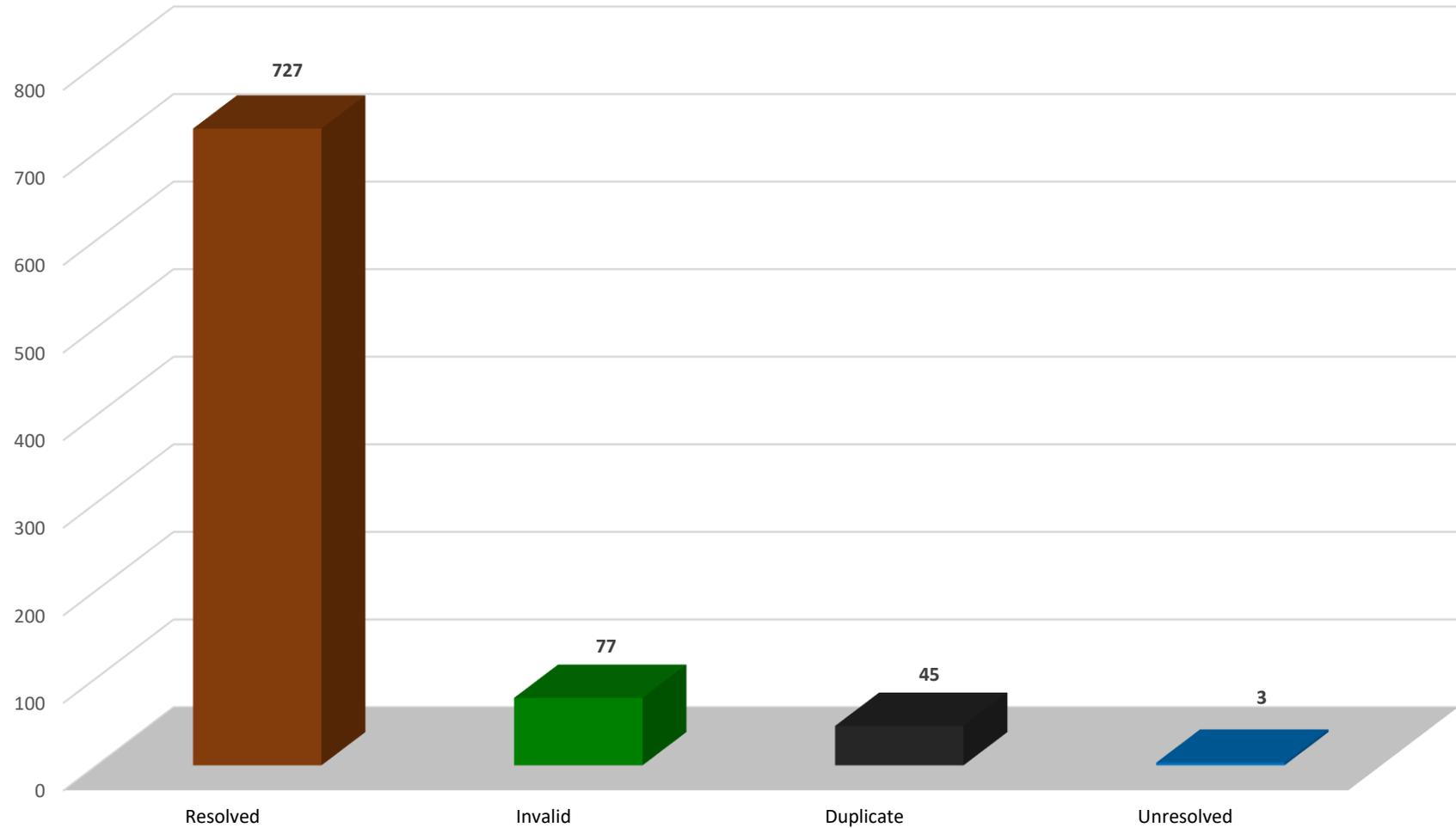
Peoria Cares July 2019 Complaints by Category



There was a total of 852 Peoria Cares complaints that were submitted in the month of July. These complaints have been drilled down and categorized to indicate their status.



Peoria Cares July 2019 Complaint Status



Out of the 852 Peoria Cares complaints, there is one unresolved complaint that will be handled in a time sensitive manner, by its respective department(s). Each month, our goal is to follow-up with all departments unresolved complaints, to ensure we can quickly respond to each citizen's needs.





**PLANNING & ZONING COMMISSION
THURSDAY, SEPTEMBER 5, 2019
CITY HALL, ROOM 400 – 1:00 P.M.**

AGENDA

- 1. CALL TO ORDER**
- 2. ROLL CALL**
- 3. APPROVAL OF AUGUST 1, 2019 MINUTES**

4. REGULAR BUSINESS

Deliberations will be held at the end of each case after public comment has been closed. No public comment is allowed during deliberations.

CASE NO. Hold a Public Hearing and forward a recommendation to City Council on the request of Brian Meginnes on behalf of Coulter Properties, Inc, to rezone property from former Public Right-of Way to a Class C-1 (General Commercial) District for the properties located at 4700 and 4726 N Sterling Ave, (Parcel Identification Nos. 14-19-401-001 and 14-19-401-017), Peoria IL. (Council District 4)
PZ 19-23

CASE NO. Hold a Public Hearing on the request of Lora Martinson of Springfield Sign to amend an existing Special Use Ordinance No. 15,418 as amended, in a Class C-2 (Large Scale Commercial) District, for a Shopping Center, to increase the size of a Drive-Thru Menu Board from 30 sq. ft. to 46.29 sq. ft. and the height from 5 feet to 6 feet, 3 inches, for the property located at 4612 N University St, (Parcel Identification No. 14-20-401-033), Peoria IL. This includes the properties located at 4608 and 4536 N University St (Parcel Identification Nos 14-20-401-034, 14-20-401-035, and 14-20-451-012) Peoria IL. (Council District 3)
PZ 19-24

CASE NO. Hold a Public Hearing and forward a recommendation to City Council on the request of Jim McKenna to obtain a Special Use in a Class R-4 (Single Family Residential) District for a Place of Worship for the properties located at 1700, 1704 and 1708 W Lincoln Ave (Parcel Identification Nos. 18-17-103-004, 18-17-103-005, and 18-17-103-006), Peoria IL (Council District 1)
PZ 19-25

CASE NO. Hold a Public Hearing and forward a recommendation to City Council on the request of Mark Hoagland of M.K. Hoagland, LLC to obtain a Special Use in a Class I-1 (Industrial/Business Park) District for a Carpet Cleaning Plant for the property located at 2601 W Altorfer Drive (Parcel Identification Nos. 14-06-300-013 and 14-06-300-017), Peoria IL (Council District 5)
PZ 19-26

- 5. CITIZENS' OPPORTUNITY TO ADDRESS THE COMMISSION**
- 6. ADJOURNMENT**