



OFFICE OF THE CITY MANAGER



TO: Honorable Mayor and Members of the City Council

FROM: Patrick Urich, City Manager *PU*

DATE: February 15, 2019

SUBJECT: Issues Update

The following are issues related to the City for the weekly Issues Update. If there are additional items you believe should be included, please let me know.

Peoria Public Schools – Update from Superintendent Dr. Sharon Desmoulin-Kherat

Think of somebody that was instrumental in your life as a child – someone who cared about you, pushed you and looked out for you. They were a mentor, and in all likelihood, you couldn't imagine where you'd be in life without them.

All children should have a mentor to guide them through those day-to-day challenges and to show them that they matter. But research shows that one in three young people will grow up without this critical asset.

Our students in Peoria Public Schools should all have access to mentors, and Align Peoria has developed a pilot mentoring program called Connecting Champions to supply those mentors.

The numbers are eye-opening. According to mentoring.org, young people who are at risk of falling off track but had a mentor are 55 percent more likely to go to college, 78 percent more likely to volunteer, 90 percent more interested in becoming a mentor themselves and 130 percent more likely to hold leadership positions.

Connecting Champions will provide students with customized support and coaching from mentors in the community. Align Peoria is seeking mentoring candidates to fill the following categories:

- **Team Mentoring** – A team of five to six adult mentors meeting with a group of 15 middle school students on a weekly basis at two schools (Von Steuben and Lincoln)
- **One-to-one Mentoring** – One-to-one mentoring for 15 adult mentors and fifteen middle school students meeting on a one-to-one basis at two schools
- **Internship Mentoring** – One adult mentor supporting up to ten high school students in internship experiences. Mentors will be expected to commit one hour of time per week, develop supportive relationships with students, share life experiences, teach essential (soft/employability) skills, and encourage/reinforce academic, social/emotional, and career goals and successes. Mentors will receive training and ongoing support.

Issues Update
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For those interested, you will need to complete a mentor application by **Friday, February 15** and turn it in to the Office of Innovation at the Peoria Public Schools administration building. Once accepted into the program, the mentor will attend training, participate in weekly mentor sessions at school with the assigned mentee or group and use the curriculum learned in training sessions.

For more information or to receive an application, contact Dr. Susan Grzanich at susan.grzanich@psd150.org.

Change the life of a child and be a champion to a future champion.

Serve Passionately,



Dr. Sharon Desmoulin-Kherat, Superintendent

Code Violation Cases

Please click on the link below for the most updated listing of upcoming cases.

<https://www.quicketsolutions.com/peoria/docket>

Development Review Board Agenda

Please see attached

Peoria Cares Monthly Reports

Please see attached



DEVELOPMENT REVIEW BOARD AGENDA

Plans Distributed: February 13, 2019

Comments Due: February 20, 2019

Building/Projects this Week

Job/Project #	Address	Type	Description
19-188	4125 W CHARTER OAK 13-13-351-002	COMMERCIAL ADDITION	Classroom Expansion – Islamic Center of Peoria – Council District 4 – WS/KW
19-189	839 W MAIN 18-05-429-013	NEW MULTI- FAMILY	New Apartments and Townhomes – MUSE – Council District 2 – RM/LA

Building Permits Issued

Commercial		Residential	
New Commercial	-	New Single-Family Dwelling	-
Commercial Alteration	4	Residential Alteration/Repairs	4
Commercial Demolition	-	New Garage	-
Electrical	5	Electrical	9
HVAC	2	HVAC	7
Plumbing	4	Plumbing	1

FOR YOUR INFORMATION ONLY

The following information was provided by the **Community Development Department** and the **Peoria City/County Health Department**. This section is not intended for your review; the intent is to provide additional information.

Community Development Department

Total Construction Value for 2018	\$ 4,511,000.00
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Certificates of Occupancy Issued

Address/Location	Business Name	Date Issued	CD
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Community Development Department

Address/Location	Project Type	Information Update	CD
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Peoria City/County Health Department

Address/Location	Business Name	Information Update	CD
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Planning Inspectors		Building Inspectors			
Leah Allison	Kerilyn Weick	Wes Stickelmaier	Roberto Medina	Scot Wolf	Kenny Preston
494-8667	494-8606	494-8608	494-8623	494-8628	494-8629
lallison@peoriagov.org	kweick@peoriagov.org	wstickelmaier@peoriagov.org	rmedina@peoriagov.org	swolf@peoriagov.org	kpreston@peoriagov.org

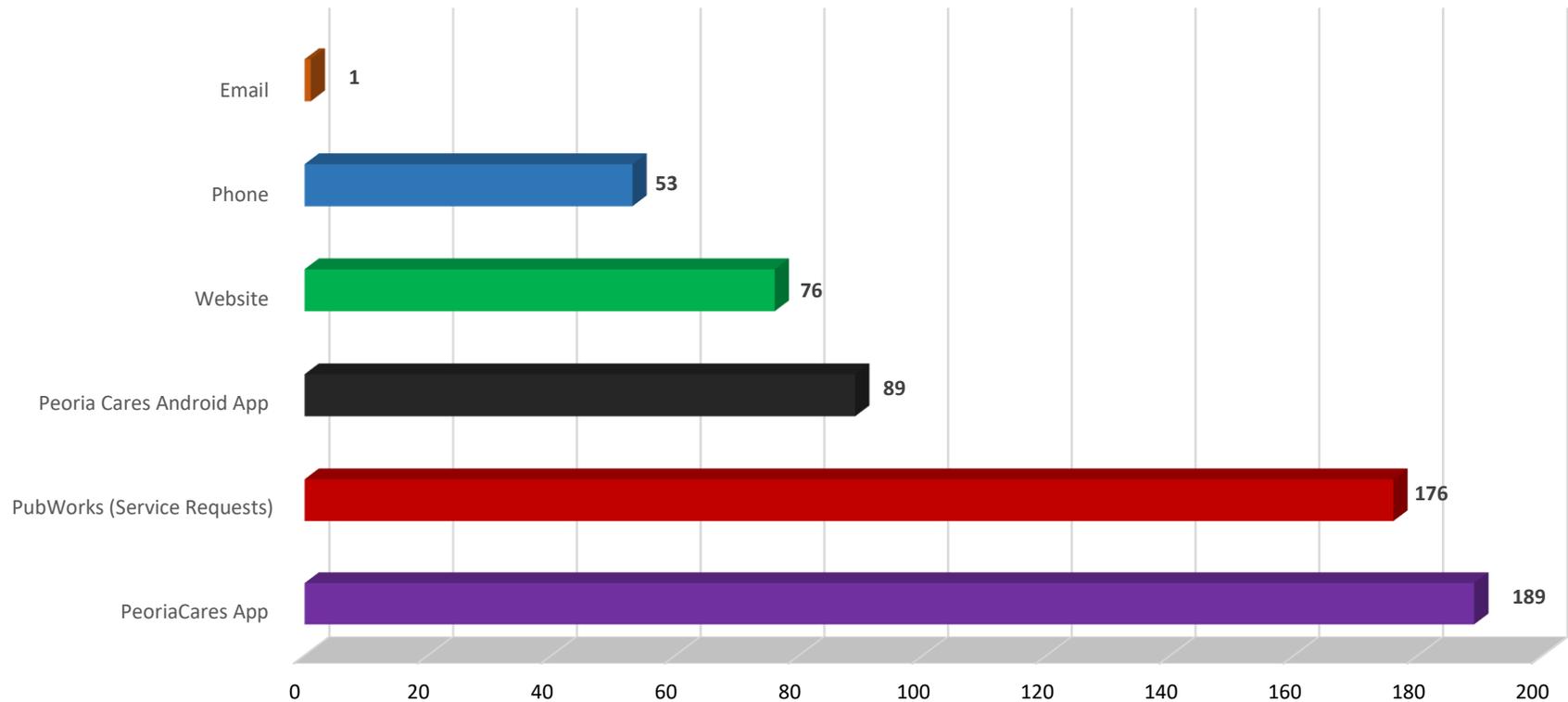
Peoria Cares



2019 Monthly Report

***From: The Office of the City Manager
Presented to: City of Peoria, Mayor and Council Members
Tuesday, February 12, 2019***

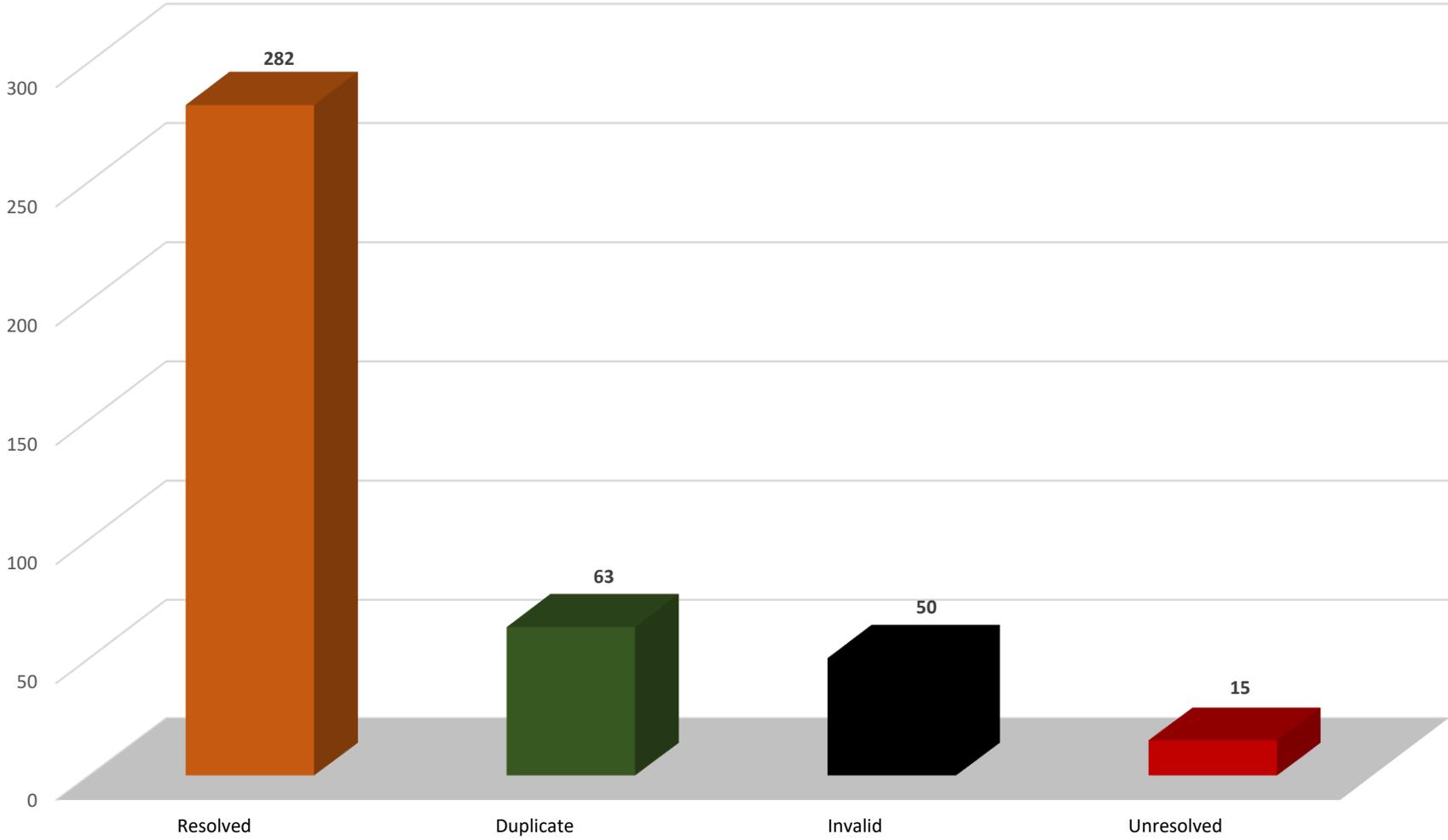
Peoria Cares Communication Transactions During the Month of January 2019



In January, a total of 1,175 calls were received from the Peoria Cares phone line. There were 53 phone calls that generated a Peoria Cares case and 176 phone calls that produced service requests. The cases were sent to the appropriate City Department(s). Each department handled the complaint from start to finish. Every call will always receive an optimum level of customer service; during this time period, there were calls that varied in response. A few of the citizen phone calls required, research and information gathering for other assistance offered, in the Greater Peoria Tri-County Communities.



Peoria Cares January 2019 Complaint Status



The 15 unresolved Peoria Cares complaints, will be handled in a time sensitive manner, by its respective department(s). Each month, our goal is to follow-up with all departments unresolved complaints, and to ensure we can quickly respond to citizen’s needs.



Peoria Cares January 2019 Complaints by Category

