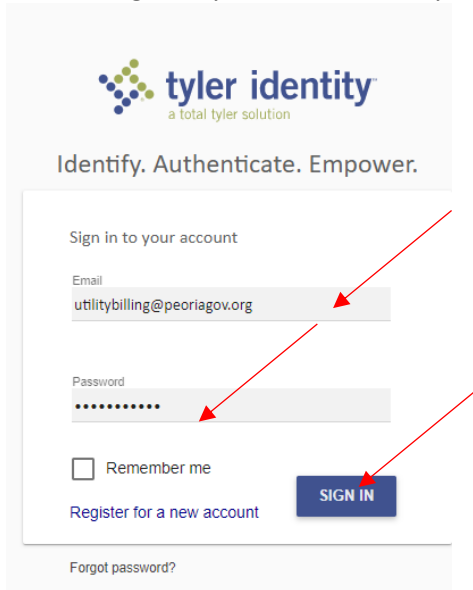


Linking Your Account: Citizen Self Service/Tyler Identity City of Peoria's online payment website

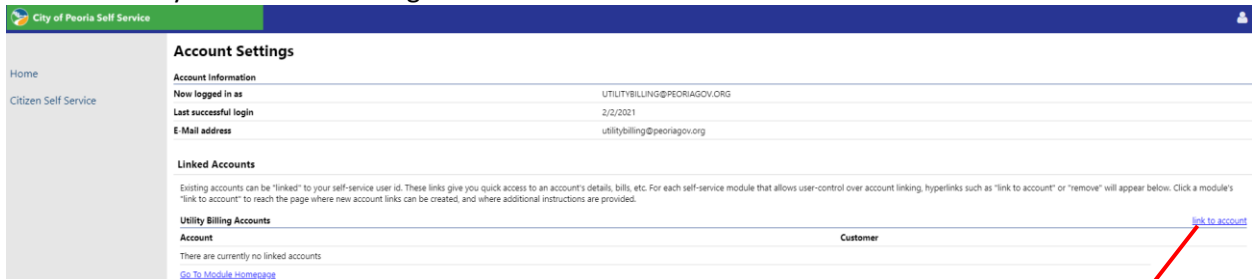
Website: <https://selfservice.peoriagov.org/css/>

1. Log in to your account with your email address and password you created.



The image shows the Tyler Identity login interface. At the top is the logo for Tyler Identity, described as 'a total tyler solution'. Below the logo is the tagline 'Identify. Authenticate. Empower.' The main section is titled 'Sign in to your account'. It contains an 'Email' field with the text 'utilitybilling@peoriagov.org', a 'Password' field with masked characters, a 'Remember me' checkbox, and a blue 'SIGN IN' button. A link for 'Register for a new account' and a 'Forgot password?' link are also visible. Three red arrows point to the email field, the password field, and the 'SIGN IN' button.

2. From your Account Settings Screen:



The image shows the 'Account Settings' page in the City of Peoria Self Service portal. The page has a blue header with the logo and a navigation menu on the left. The main content area is titled 'Account Settings' and includes sections for 'Account Information', 'Linked Accounts', and 'Utility Billing Accounts'. The 'Account Information' section shows details like 'Now logged in as' (UTILITYBILLING@PEORIALOGV.ORG), 'Last successful login' (2/2/2021), and 'E-Mail address' (utilitybilling@peoriagov.org). The 'Linked Accounts' section has a note about linking accounts and a 'link to account' link on the right. The 'Utility Billing Accounts' section shows 'Account' and 'Customer' fields, with a note that there are currently no linked accounts and a 'Go To Module Homepage' link. A red arrow points to the 'link to account' link.

3. Click on "Link to account" on the right side of the screen.

ve" will appear below. Click a module's

[link to account](#)

4. Enter the account information you wish to link to your login.

Utility Billing Account Link Setup

Please enter your account number and customer number, which are located on your utility bill.


What is the account ID? *

What is the customer ID (CID)? *

* indicates required field

“account ID” is the “Account Number” on your bill (number prior to the dash).

“customer ID” is the “Customer Number” on your bill (number after the dash).

 419 Fulton St.
Peoria, IL 61602
309-494-8807
www.peoriastormwater.com

**UTILITY BILL
CUSTOMER COPY**
Keep this copy for your records

Customer Name		Service Address			
[REDACTED]		[REDACTED]			
Bill Number	Bill Date	Account Number - Customer Number		Current Billing Due Date	
625583	01/04/2021	107471	108026	02/03/2021	
Charge Description	Parcel ID Number	Billing Period	Billing Units (1,000 SqFt)	Charge Amount	
SWU - 801 - STORMWATER UTILITY	[REDACTED]	10/01/2020 - 12/31/2020	3.1	37.20	

Account Number-Enter in to the “account ID” box

Customer Number -Enter in to the “customer ID” box

Click “Submit” after entering your account information.

5. You will be brought back to the main screen. Now you will see your account listed under “Utility Billing Accounts” Your account is now linked. Additional accounts can be linked using the same process.

City of Peoria Self Service

Home
Citizen Self Service

Account Settings

Account Information

New logged in as: UTILITYBILLING@PEORIAGOV.ORG

Last successful login: 2/2/2021

E-Mail address: utilitybilling@peoriagov.org

Linked Accounts

Existing accounts can be “linked” to your self-service user id. These links give you quick access to an account’s details, bills, etc. For each self-service module that allows user-control over account linking, hyperlinks such as “link to account” or “remove” will appear below. Click a module’s “link to account” to reach the page where new account links can be created, and where additional instructions are provided.

Utility Billing Accounts

Account	Customer	link to account
107471	108026	remove