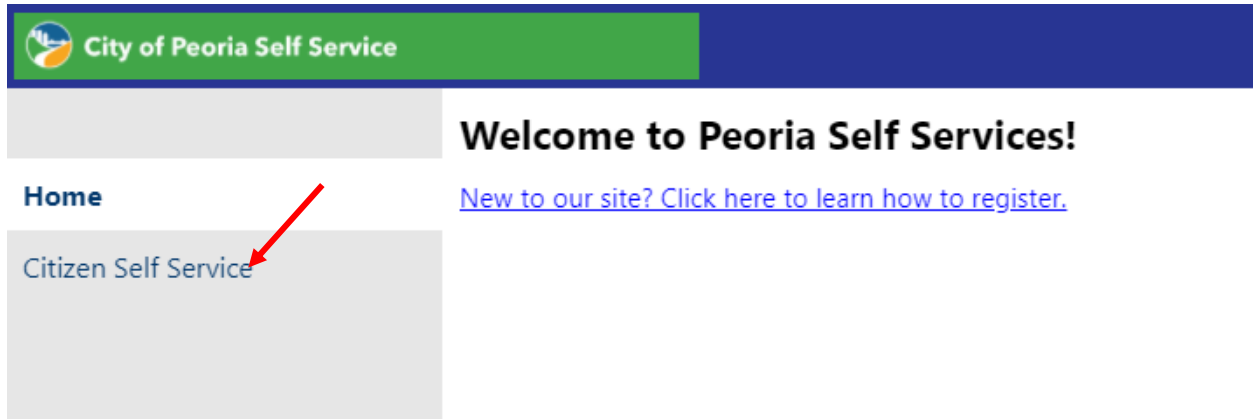


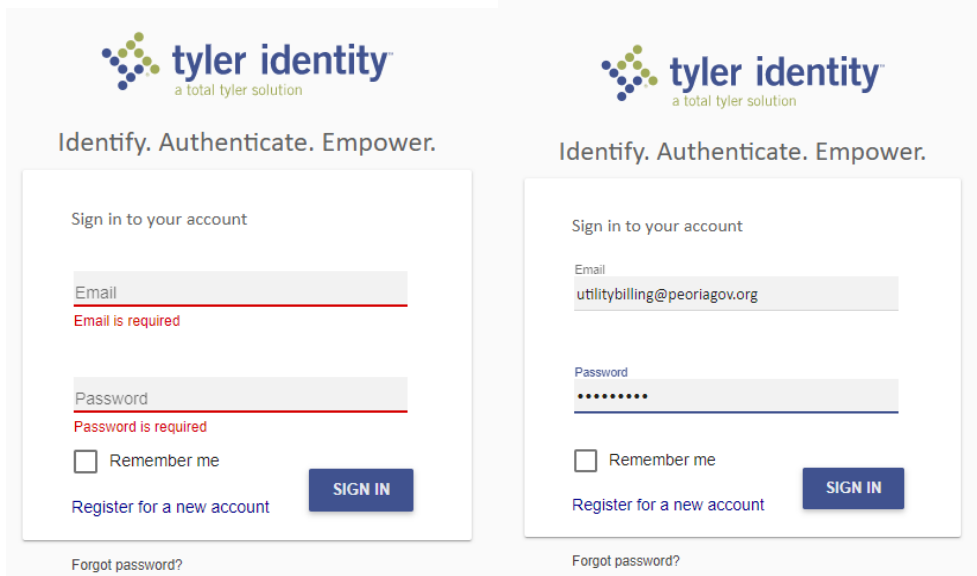
Logging in to My Existing Account: Citizen Self Service/Tyler Identity  
City of Peoria's online payment website

Website: <https://selfservice.peoriagov.org/css/>

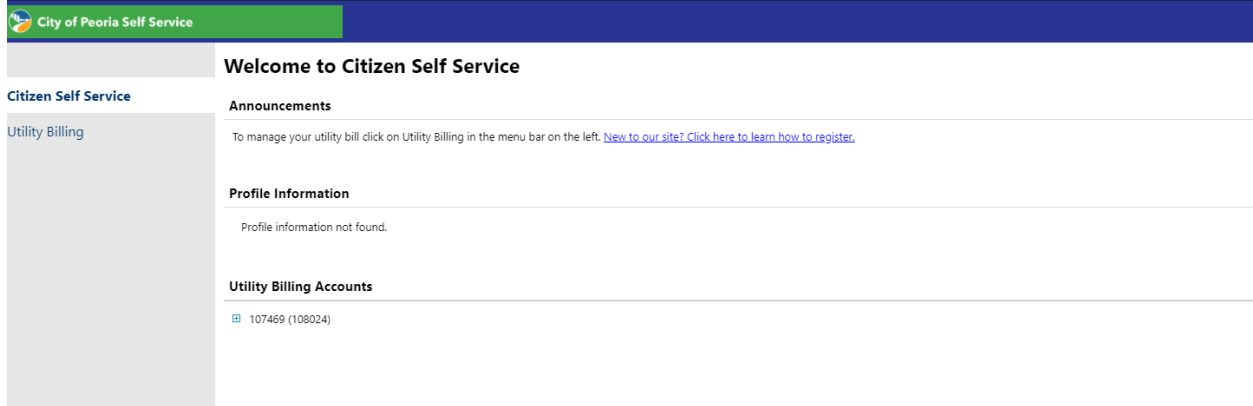
1. Click on "Citizen Self Service" on the left side of the screen.



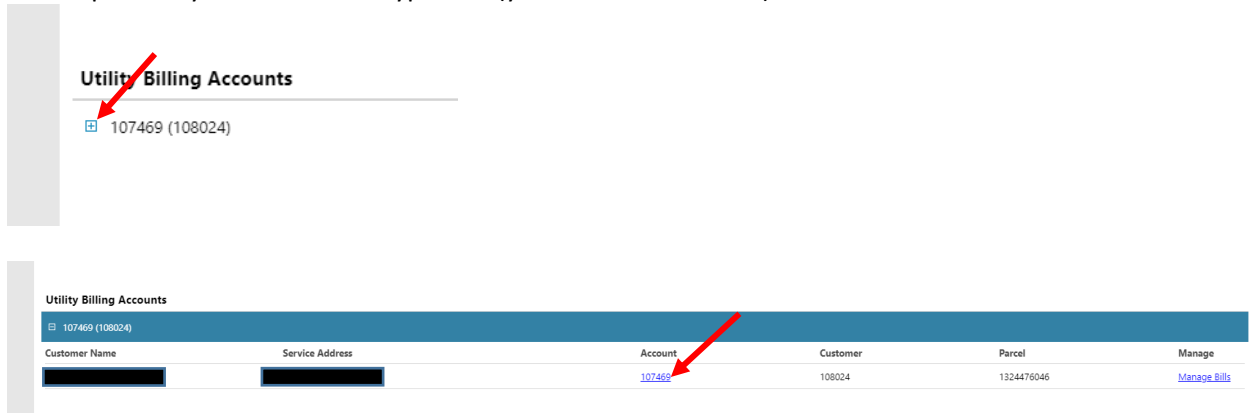
2. You will be taken to the "tyler identity" login screen. Instead of the username you previously used, you will, now, log in using your email address you have associated with your account. If you cannot remember your email address you associated with your account, please contact us.



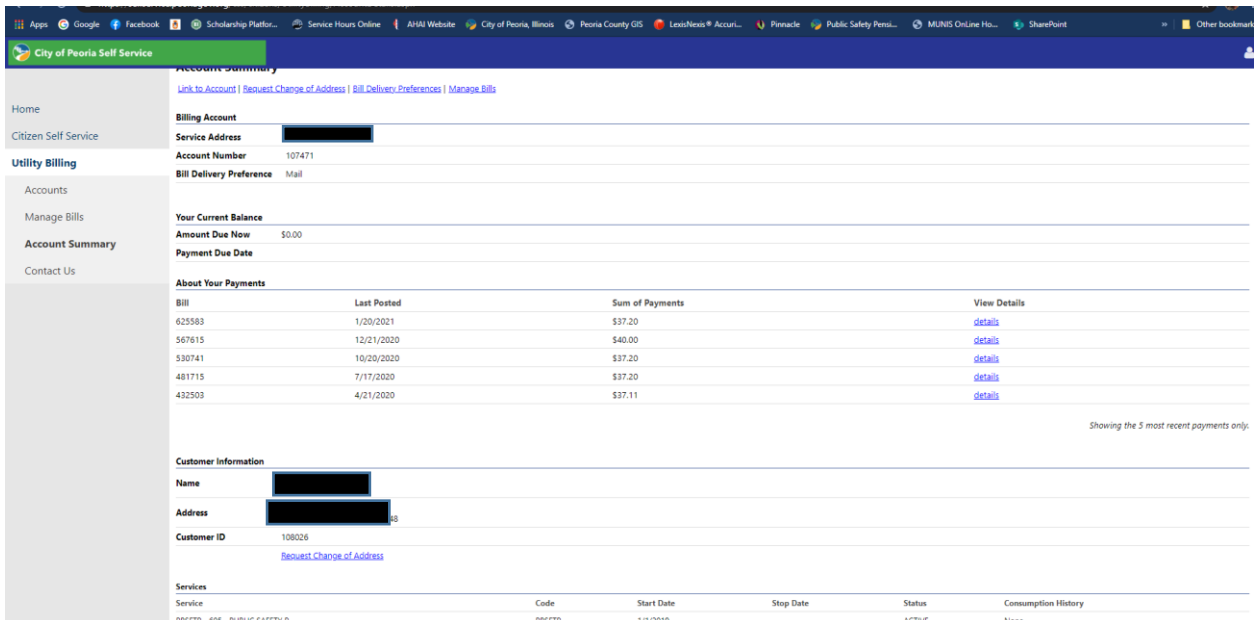
3. Click Sign In. You will be brought to the welcome screen.



4. Clicking on the blue box next to your account number, will open up more account detail, and provide you with a blue hyperlink (your account number) to click on.

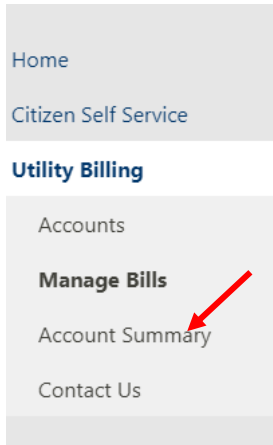


5. You will be taken to the Account Summary Screen. This screen contains your payment summary, your current balance due. You can also update your bill delivery preferences here, if you had balance due, payment options would be available under “Manage Bills” on the left side of the menu.





9. To navigate back to the account summary screen. Click “Account Summary” from the left hand menu.



10. To logout. Click on the icon located in the upper right corner of the screen:

