



OFFICE OF THE CITY MANAGER



TO: Honorable Mayor and Members of the City Council

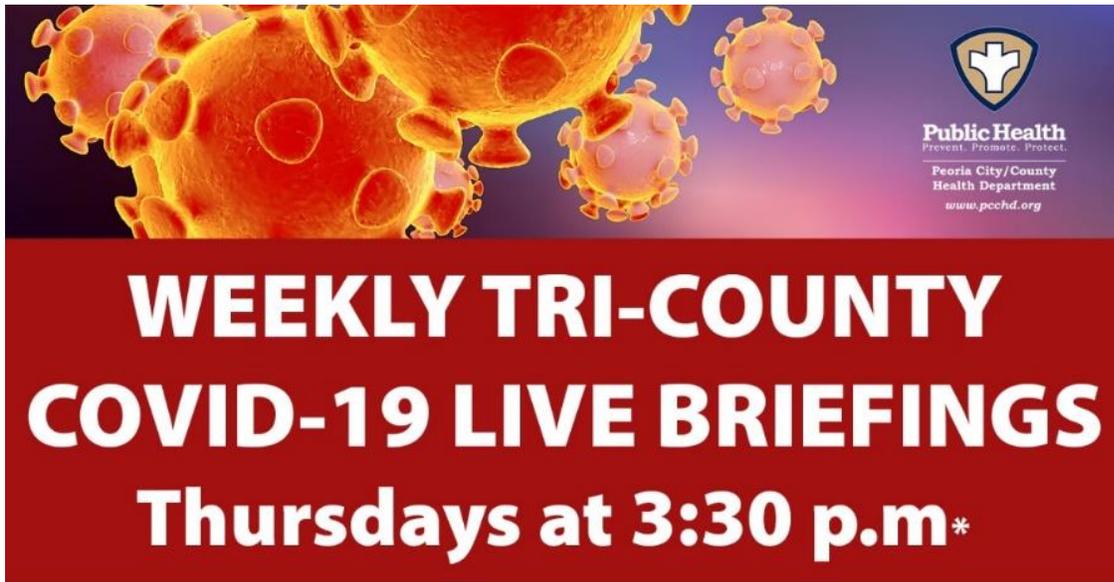
FROM: Patrick Urich, City Manager 

DATE: April 15, 2021

SUBJECT: Issues Update

The following are issues related to the City for the weekly Issues Update. If there are additional items you believe should be included, please let me know.

Weekly COVID-19 Press Briefing at 3:30 Today

A banner for a COVID-19 press briefing. The top half features a blue background with several orange and yellow virus particles. On the right side, there is a logo for "Public Health" with a white cross on a blue shield, and the text "Prevent. Promote. Protect." below it. Underneath that, it says "Peoria City/County Health Department" and "www.pcchd.org". The bottom half of the banner has a dark red background with white text that reads "WEEKLY TRI-COUNTY COVID-19 LIVE BRIEFINGS Thursdays at 3:30 p.m.*".

Public Health
Prevent. Promote. Protect.
Peoria City/County
Health Department
www.pcchd.org

**WEEKLY TRI-COUNTY
COVID-19 LIVE BRIEFINGS
Thursdays at 3:30 p.m.***

Livestream can be viewed on the Peoria City/County Health Department's Facebook Page:
[www.Facebook.com/PeoriaHealthDepartment](https://www.facebook.com/PeoriaHealthDepartment)

**Unless otherwise noted*

www.pcchd.org/289

National Telecommunicators Week—April 11-17, 2021



The second week of April is dedicated to National Telecommunicators around the country. Our Emergency Communications 9-1-1 dispatchers are known for their calm professionalism when they are the first voice heard from someone in distress.



Peoria 9-1-1
Providing Service to:

Peoria Police • Peoria Fire • Peoria County Sheriff
Advanced Medical Transport • Chillicothe Police • Chillicothe Fire
Peoria Heights Police • Peoria Heights Fire • Bradley University Police
Peoria Park District Police • Akron-Princeville Ambulance
Akron-Princeville Fire • Brimfield Fire • BYE Ambulance • Dunlap Fire
Elmwood Fire • IL Air National Guard Fire • Limestone Fire
Logan-Trivoli Fire • Timber-Hollis Fire • Tuscarora Fire
West Peoria Fire • Peoria County Animal Protection Services
Peoria County Coroner • Peoria Community Development
Peoria Public Works • City of Peoria OEM • Peoria County EMA
Emergency Response Service (ERS)



CITY OF
PEORIA

Did you know:

- Peoria’s Emergency Communications Center answered 107,000 9-1-1 calls in 2020 (and saw a huge spike with the onset of the pandemic)!
- Our 9-1-1 Dispatchers answer roughly 300 calls a day!
- They can provide instructions for giving CPR to delivering a baby and so much more!
- They are the connectors between those in need and other emergency personnel!
- Our dispatchers provide help to those in crisis and save lives everyday!
- Learn more about what they do in their monthly report (included in this Issues Update)!

Community Development- Tireless Project Resumes on Saturday, April 24

The Tireless Project will launch its seasonal collection of unwanted tires on the day of the Great American Cleanup, Saturday, April 24th. The collection site is located at JIMAX, 2000 W Clark Street, Peoria, IL 61607 and is open to City of Peoria residents only. The hours of collection are 9:00 AM- 11:00 AM but may end earlier if the trailer reaches its capacity of 1,000 tires.

Please note the following restrictions to the drop-off:

- The first ten (10) tires are collected at no cost to the customer.
- Every additional tire is \$1.00 per tire.
- The Tireless Project is limited to city of Peoria residents.
- Customers must have proof of residency in the form of a driver's license, state ID, property tax statement.
- Businesses are prohibited from participating.
- No tires with rims will be accepted.
- Only passenger and truck tires 17" or less will be accepted.
- No oversized, commercial, or agricultural tires will be accepted.

Abandoned and unwanted tires cause a nuisance and pose a risk to the health and safety of residents. Improperly discarded tires can harbor disease carrying pests such as mosquitos and rodents and contribute to blight in neighborhoods. The Tireless Project offers Peoria residents a free and responsible way to dispose of unwanted tires.



Volunteers wanting to pick up ten or more tires in their neighborhood need to coordinate with the Tireless Project prior to the event and provide proof of where they are picking up the tires. Please contact the Tireless Project by calling Jim Kosner at 309-253-0192 or on the Tireless Project Facebook page at <https://www.facebook.com/PeoriaTirelessProject/>.

The next date for tire collection is Saturday, May 22nd from 9:00 AM- 11:00 AM. For more information on alternative recycling in Peoria and for a complete list of future Tireless Project dates, please visit www.appreciatepeoria.com/opportunties.

Economic Development-Economic Rebound Funding Available Via Revolving Loan Program

Signs of economic rebound can be seen in increased construction activity throughout the city of Peoria. Remodeling projects along Allen Road or on University and in the Warehouse District are examples of the ongoing activity. Every construction project requires complex financing.

Issues Update
April 15, 2021

Additional evidence of the increased activity can be seen in the increased number of applications loans for the Revolving Loan program run by the city of Peoria. Historically, the city has funded approximately two loans annually. This year alone the city has more than 11 loan applications.



The Revolving Loan program received additional funding designed to assist businesses with the financial response to COVID-19. The additional benefits include:

- Flexible Terms mirroring business capacity to operate based on COVID-19 related mandates
- Interest rate as low as 0%
- Payment deferrals up to 6 months
- Loan amount up to \$100k 1st year
- Up to 30 years amortization

The attractiveness of the available terms has been effective in inducing both existing businesses and new businesses to consider this tool. The nearly \$600k in loan requests represents approximately half of what the City expects to fund this year.

You can learn more about the details of the Revolving Loan program by contacting Economic Development Department at: economicdevelopment@peoriagov.org by visiting <https://theboss-peoria.civicserv.com/Home/DocumentInformation/53> via phone 309 494 8600.

Peoria Public Schools – Update from Superintendent Dr. Sharon Desmoulin-Kherat

Starting kindergarten can be both exciting and daunting for parents and children. As children reach age five, their cognitive abilities and curiosity about the world are blossoming, and they begin to exhibit more independence.

But spending a significant part of the day away from their caregiver may be an unwelcome change initially. Parents too may experience sadness when their children start kindergarten, even though they know it is a positive step forward. This may be particularly true after the past year of isolation.

Peoria Public Schools can help make the transition to kindergarten easier for children and parents. **The Kindergarten Roundup** on Saturday, April 24, 10 a.m. to 2 p.m. at the Peoria Zoo, will help smooth the transition. This free event is for children beginning kindergarten in August, their parents or guardians and siblings. This event gives you the chance to meet principals, assistant principals and teachers from the 12 PPS buildings with kindergartens. Parents can find

out which school is their home school, what health screenings are required before August and ask questions about transportation, breakfast and lunch, after-school programs, school uniforms and much more. All that and enjoy a beautiful spring day at the zoo.

During May, each building also will host an event for next year's kindergarteners and their parents or guardians. Depending on the school, these may be virtual or in-person and will give additional information including school routines and expectations. Whether in-person or virtual, the school-site Kindergarten Roundups will include a tour of the school building. Parents also will be able to meet other school staff including the school administrative assistant, library manager, nurse, counselors and members of the Parent-Teacher Organization (PTO). One of the most important contributors to a child's success in school is a strong and mutually-supportive relationship between parents and school staff. I urge parents to attend these events and begin building those relationships.

KINDERGARTEN ROUNDUP
SATURDAY, APRIL 24
10 A.M. - 2 P.M.
AT THE PEORIA ZOO!

Is your child ready to start kindergarten in August?

**Don't miss the 2021 Kindergarten Roundup
at the Peoria Zoo in Glen Oak Park!
Saturday, April 24, 10 a.m. to 2 p.m.**

**Free zoo admission for your family!
Get information on kindergarten registration.**

To find your home school, visit
www.peoriapublicschools.org/schoollocator
and enter your home address.

A complete list of the upcoming school-site events, dates and details will be distributed at the Kindergarten Roundup on April 24. I hope to see you and your family at the Peoria Zoo!

With Gratitude,

Dr. Sharon Desmoulin-Kherat
Superintendent

Senior Care Network of Central Illinois

Dimensions of Wellness Event – This is an event for our community, specifically our senior community, where they are able to gather and learn information about the services in our community designed to help them. We have members from the nursing home community, hospitals, hospice companies, home health organizations and more that participate in our event. Each year we share information about our organizations and have a guest speaker as well. This year, we will hear from Dr. Joseph Babione from UnityPoint Health. He will be speaking to us about “Positive Neuropsychology: How to Keep Your Brain Healthy.”



HULT Center for Healthy Living Parking Lot- 5215 Knoxville Ave. Peoria, IL 61614

April 29, 2021 from 1pm – 2:30pm

Free Admission

SCN is designed to promote community services to our local seniors. We are a group of organizations that work together to connect, advocate, and educate on issues impacting seniors in the community. Last year was a challenging year for many individuals and SCN wants to reach out to our community and let them know about the services available to them. Dr. Babione will bring a wealth of information to our community and we invite our everyone to join us. While the organization is geared towards seniors, anyone can attend our event and there is no cost. All participants will drive into the HULT center parking lot and tune their radios to a particular frequency. We will then broadcast Dr. Babione’s presentation over the FM transmitter as well as feature it on our FB page, live. We will have the opportunity for question and answer via our Facebook page as well, Senior Care Networking -Heart of IL. Goodies and informational materials from SCN members will also be provided to attendees.

988 Three Digit Number Approved for National Suicide Prevention Hotline & Mandatory 10-Digit Local Dialing Coming to Your Area Code

From AT & T:

04/14/21 The Federal Communications Commission (FCC) has adopted 988 as a new three-digit number to be used nationwide to reach the National Suicide Prevention and Mental Health Crisis Lifeline, starting July 16, 2022. Customers must continue to dial 1.800.273.TALK to reach the Lifeline until July 16, 2022.

In order for 988 to work in your area code, 10-digit local dialing must first be implemented. Get ready to change the way you dial your local calls!

What will be the new dialing procedure?

To complete all local calls, you will now need to dial area code + telephone number. This applies to all calls within your area code that are currently dialed with seven digits.

Issues Update
April 15, 2021

Who will be affected?

Anyone with a telephone number from your area code will need to make this change from 7-digit local dialing to 10-digit local dialing.



AT&T

When will the change begin?

Beginning April 24, 2021, you should begin dialing

10 digits (area code + telephone number) for all local calls. If you forget and dial just 7 digits, your call will still be completed.

Beginning October 24, 2021, you must dial 10 digits (area code + telephone number) for all local calls. On and after this date, local calls dialed with only 7 digits may not be completed, and a recording will instruct you that your call cannot be completed as dialed. You must hang up and dial again using the area code and the 7-digit number.

Beginning July 16, 2022, dialing “988” will route your call to National Suicide Prevention and Mental Health Crisis Lifeline.

What will you need to do?

In addition to changing your dialing patterns, all services, automatic dialing equipment, or other types of equipment that are programmed to complete calls to 7-digit local numbers will need to be reprogrammed to complete calls to 10-digit numbers. Some examples are life safety systems or medical monitoring devices, PBXs, fax machines,

Internet dial-up numbers, fire or burglar alarm and security systems or gates, speed dialers, mobile or other wireless phone contact lists, call forwarding settings, voicemail services and other similar functions. Be sure to check your website, personal and business stationery, advertising materials, personal and business checks, contact information, your personal or pet ID tags, and other such items to ensure the area code is included.

What will remain the same?

- Your telephone number, including current area code, will not
 - The price of a call, coverage area, or other rates
- and services will not change due to the dialing change.
- What is a local call now will remain a local call regardless of the number of digits dialed.
 - You will continue to dial 1+ area code + telephone number for all long distance
 - You can still dial just three digits to reach 711 (relay services) and 911 (emergency services).
 - Any 211, 311, 411, 511, 611, or 811 services available in your community can still be reached by dialing their three-digit codes.

Issues Update
April 15, 2021

Who may you contact with questions?

If you have any questions regarding information provided in this notice, please call AT&T at 800.288.2020 or access att.com for more information. You can also visit

<https://www.fcc.gov/suicide-prevention-hotline>

Community Development Weekly Report

- Please see attached

Emergency Communications Center March Report

- Please see attached

WEEKLY DEVELOPMENT ACTIVITY REPORT

CITY OF PEORIA – COMMUNITY DEVELOPMENT DEPARTMENT

Date: 4/14/2021

This summary document is produced on a weekly basis. It is used as an agenda for the City Development Review Board and as a transparency tool to allow the public to be aware of development in Peoria.

1. Summary Information

- **One Stop Shop** is held every Monday at 1:30 PM in City Hall. This is a free service for anyone who wants to discuss development with staff from various City departments, local utility companies, the Health Department, and CityLink.
- **Development Center Permits** can typically be issued immediately and/or do not require an extensive review period. These permits include most trade (electrical, plumbing, HVAC, etc.) permits, repair permits, new single-family residential construction, alteration/additions, and demolitions.
- Each permit application includes a self-reported value of the project. The **Total Value of Development (YTD)** is the sum of these reported values.

	This Week	YTD
One Stop Shop Customers	1	15
Development Center Permits Issued	15	361
Total Value of Development (YTD)	\$61,818	\$ 13,223,836

2. Development Review Board Projects

- The **Development Review Board** is a group of City staff, local utility representatives, and other local government agencies that review and comment on more complex development applications and cases that are required to go to a public hearing.
- A **Job** is a development application that requires multiple departments to review for compliance but does not require a public hearing or City Council review.
- A **Project** is a development application that requires multiple departments to review for compliance and requires a public hearing before a City Commission and in some cases, a final decision by the City Council.
- The **Staff Assigned** to each Job or Project is the primary contact person for any inquires.

Job/Project #	Address	Type	Description	Council District	Planner Assigned
COM-002487-2021	627 N Western Ave 18-07-230-012	Commercial Alteration	Repair – McDonald’s	2	KW
COM-002458-2021	530 NE Glen Oak Ave 18-04-401-009	Commercial Alteration	Int Alt – OSF Pharmacy	3	KW
COM-002486-2021	801 W Lake Ave 14-20-476-016	Commercial Alteration	Int Alt – Oak Street Health	3	KW

Additional Activity

- These projects are not subject to review by the Development Review Board.

Job/Project #	Address	Type	Description	Council District	Planner Assigned

3. Certificates of Occupancy Issued

WEEKLY DEVELOPMENT ACTIVITY REPORT CITY OF PEORIA – COMMUNITY DEVELOPMENT DEPARTMENT

- **Certificates of Occupancy** are issued after the work authorized by a permit has been inspected and substantially meets all applicable codes and regulations.

Address	Type	Business Name	Council District
824 W Moss Ave	NSFD	Scott Lewis Homes	2
6516 W Callahan Ct	NSFD	Scott Lewis Homes	5

4. Peoria City/County Health Department License Information

- The **Peoria City/County Health Department** licenses multiple types of food establishments. The information in this table is provided for informational purposes only.

Address	Business Name	Description	Council District
724 E Frye	Pablo's Ice Cream House	Plans Approved	3

- The following table provides contact information for the **Community Development Staff** who are typically assigned to manage development applications.

Community Development Department Staff Contact Information			
Leah Allison (LA) Senior Urban Planner	494-8667	Kerilyn Weick (KW) Senior Urban Planner	494-8606
Josh Naven (JN) Senior Urban Planner	494-8657	Wes Stickelmaier (WS) Building Inspections Coordinator	494-8608
Craig Reid (CR) Building Inspector	494-8925	Matt Ziller (MZ) Building Inspector	494-8628
Rich Storm (RS) Plumbing Inspector	494-8632	Glen Wetterow (GW) Urban Planner	494-8649

City of Peoria ECC 9-1-1 Monthly Report March 2021



	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL	2020 Totals
Landbased 9-1-1 Calls	1,824	1,140	1,099											16,181
Wireless 9-1-1 Calls	5,892	5,945	6,792											90,060
Text To 9-1-1 Calls	16	21	12											193
TOTAL 9-1-1 CALLS	7,732	7,106	7,903	0	0	0	0	0	0	0	0	0	22,741	106,434
Peoria Police Incoming Calls	11,742	7,370	8,479											115,275
Peoria Heights Police Incoming	543	514	524											7,307
Peoria Heights Lobby Calls	38	44	62											553
Chillicothe Police Incoming Calls	507	533	647											7,142
Chillicothe Lobby Calls	85	80	107											1,527
Sheriff's Police Incoming Calls	2,189	1,912	2,170											23,405
TOTAL POLICE INCOMING CALLS	15,104	10,453	11,989	0	0	0	0	0	0	0	0	0	37,546	155,209
Volunteer Fire/EMS toll free calls	10	9	21											187
Peoria Heights Fire Incoming Calls	30	35	51											332
Peoria Fire Incoming Calls	299	340	402											5,325
TOTAL FIRE INCOMING CALLS	339	384	474	0	0	0	0	0	0	0	0	0	1,197	5,844
Operator Assist Calls/Alarm Calls	608	777	689											9,931
Ambulance Incoming Calls	170	170	210											1,931
ECC Supervisor Incoming Calls	512	428	417											6,028
Richwoods Dispatcher Incoming Calls	69	66	64											958
Downtown Dispatcher Incoming Calls	80	60	89											693
Prep 2 Dispatcher Incoming Calls	1,031	929	1,022											15,040
C-MED Dispatcher Incoming Calls	78	306	186											847
County Sheriff Dispatcher Incoming Calls	207	180	189											2,359
Fire Dispatcher Incoming Calls	242	188	1,022											2,756
OverFlow Dispatcher Incoming Calls	5	4	3											118
Call Taker Incoming Calls	6	4	2											25
TOTAL INCOMING EXTENSION CALLS	2,230	2,165	2,994	0	0	0	0	0	0	0	0	0	7,389	28,824
TOTAL OUTGOING EXTENSION CALLS	4,269	4,755	4,712										13,736	59,132
Peoria Police Dispatches/On view	7,876	7,089	8,747											88,395
Peoria Heights Dispatched/On View	506	480	601											6,770
Chillicothe Police Dispatches/On view	621	582	733											6,109
Peoria County Sheriff Dispatches/On view	2,924	2,760	3,233											20,090
TOTAL POLICE DISPATCHES/ON VIEW	11,927	10,911	13,314	0	0	0	0	0	0	0	0	0	36,152	121,364

Air National Guard Fire Dispatches	3	1	4										8	51
Akron-Princeville Fire Dispatches	25	20	21										66	230
Brimfield Fire Dispatches	38	41	33										112	409
Chillicothe Fire Dispatches	38	41	45										124	941
Dunlap Fire Dispatches	33	32	36										101	434
Elmwood Fire Dispatches	6	17	14										37	108
Limestone Fire Dispatches	159	149	151										459	1,654
Logan-Trivoli Fire Dispatches	30	36	46										112	473
Peoria Fire Dispatches	1,600	1,559	1,828										4,987	20,573
Peoria Heights Fire Dispatches	78	83	73										234	964
Timber-Hollis Fire Dispatches	32	32	47										111	355
Tuscarora Fire Dispatches	15	12	19										46	158
West Peoria Fire Dispatches	42	56	68										166	658
MABAS Fire Calls	3	4	7										14	42
TOTAL FIRE DISPATCHES	2,102	2,083	2,392	0	0	0	0	0	0	0	0	0	6,577	27,050
AMT Ambulance Dispatches	1,686	1,927	1,970										5,583	16,768
APA Ambulance Dispatches	17	10	11										38	165
BYE Ambulance Dispatches	38	47	49										134	463
TOTAL AMBULANCE DISPATCHES	1,741	1,984	2,030	0	0	0	0	0	0	0	0	0	5,755	17,396
Peoria County Coroner Incoming Calls	300	232	216										748	3,431
Community Messaging System Call-outs	8	10	12										30	144
Telephone Trouble Reports Completed	0	0	0										0	0
ETSB Equipment Trouble Reported	0	0	0										0	0
Citizen Concerns	0	0	0										0	5
CD Requests from State's Attorney's Office	19	23	30										72	243
CD Requests from FOI / Subpoena	18	12	12										42	26
CD Requests from Inner Departmental	0	5	11										16	56
Total Number of CD Requests	37	40	53	0	0	0	0	0	0	0	0	0	130	325
ILEAS Call Outs	0	0	0										0	3
JULIE Dig	23	41	50										114	354
Peoria Cares Cases	38	23	49										110	668
Premise Alerts	64	75	76										215	631
Sex Offender Updates	215	177	231										623	2,829
PAWS	244	310	344										898	1,929

Illinois State Police	275	289	242										806	2,878
Ameren	324	70	164										558	1,005