



OFFICE OF THE CITY MANAGER



TO: Honorable Mayor and Members of the City Council

FROM: Patrick Urich, City Manager *Patrick Urich*

DATE: December 9, 2021

SUBJECT: Issues Update

The following are issues related to the City for the weekly Issues Update. If there are additional items you believe should be included, please let me know.

COVID19 Numbers and Weekly Briefing Information

Please note that today’s press conference will occur at 3:30pm.

COVID-19 IN PEORIA COUNTY

AS OF December 8, 2021

<div style="background-color: #800000; color: white; padding: 5px; text-align: center; font-weight: bold;">54.59%</div> <p style="text-align: center; font-weight: bold;">Population Vaccinated</p> <div style="text-align: center; font-size: 2em; font-weight: bold; color: #0070c0;">142</div> <p style="text-align: center; font-weight: bold;">New Confirmed Cases in the Past 24 hours</p> <hr style="width: 50%; margin: 10px auto;"/> <p style="text-align: center; font-weight: bold;">Reported Deaths</p> <div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;"> <div style="font-size: 2em; font-weight: bold; color: #0070c0;">+0</div> </div> <div style="text-align: center;"> <div style="font-size: 2em; font-weight: bold; color: #800000;">424</div> <p style="font-size: 0.8em; color: #800000;">Cumulative Total</p> </div> </div>	<p style="font-weight: bold;">Hospitalizations</p> <div style="text-align: center; font-size: 2em; font-weight: bold; color: #0070c0;">29</div> <p style="text-align: center; color: #800000;">Current Total</p> <p style="font-weight: bold;">Home Isolation</p> <div style="text-align: center; font-size: 2em; font-weight: bold; color: #0070c0;">812</div> <p style="text-align: center; color: #800000;">Current Total</p> <p style="font-weight: bold;">Cumulative Cases</p> <div style="text-align: center; font-size: 2em; font-weight: bold; color: #800000;">29,931</div> <p style="text-align: center; font-size: 0.8em; color: #800000;">Since March 16, 2020</p>	<p style="font-weight: bold;">Cumulative Cases by Age</p> <p style="font-weight: bold;">Cumulative Cases by Race</p>
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For information on #COVID19 testing, vaccines, and boosters, please visit [the Peoria City/County Health Department website.](https://www.peoriacity.org/peoria-county-health-department)

Peoria Public Schools – Update from Superintendent Dr. Sharon Desmoulin-Kherat

Rolling Acres 8th grade student named finalist in ten-state contest for Bill of Rights Day

Rolling Acres Middle School 8th grade student Carolina Flores was named a finalist in the U.S. Courts Bill of Rights Day Student Contest, *The Importance of the Bill of Rights*. Students in grades 3 through 12 competed in the created visual arts projects or wrote essays on for the contest.

Flores’ visual arts project, *A Record of Rights*, competed against art projects by middle school students from the 7th and 8th Circuits, which encompasses Arkansas, Iowa, Illinois, Indiana, Minnesota, Missouri, North Dakota, Nebraska, South Dakota and Wisconsin. The Art portion of the competition included visual arts, poems and songs.



Flores painted various references to the U.S. Constitution’s first ten Amendments on a record, including freedom of religion, speech, assembly and the right to bear arms. Flores explained that her painting of a family embracing was an African American family reuniting after being freed from slavery.

Reflecting the role of the Bill of Rights in ensuring the rights of every American citizen, the center of the painting, where the record label would go, featured a quote from Dr. Seuss’ *Horton Hears a Who*, “A person’s a person, no matter how small.”

As a finalist, Flores won a \$50 Amazon gift card, which she plans to use to buy Christmas gifts.

Serve passionately,

Issues Update
December 9, 2021



Dr. Sharon Desmoulin-Kherat

Community Development Weekly Report

- Please see attached

ECC November Report

- Please see attached

Housing Docket

- Please see attached

Peoria Cares November Report

- Please see attached

WEEKLY DEVELOPMENT ACTIVITY REPORT

CITY OF PEORIA – COMMUNITY DEVELOPMENT DEPARTMENT

Date: 12/8/2021

This summary document is produced on a weekly basis. It is used as an agenda for the City Development Review Board and as a transparency tool to allow the public to be aware of development in Peoria.

1. Summary Information

- **One Stop Shop** is held every Monday at 1:30 PM in City Hall. This is a free service for anyone who wants to discuss development with staff from various City departments, local utility companies, the Health Department, and CityLink.
- **Development Center Permits** can typically be issued immediately and/or do not require an extensive review period. These permits include most trade (electrical, plumbing, HVAC, etc.) permits, repair permits, new single-family residential construction, alteration/additions, and demolitions.
- Each permit application includes a self-reported value of the project. The **Total Value of Development (YTD)** is the sum of these reported values.

	This Week	YTD
One Stop Shop Customers	0	37
Development Center Permits Issued	21	1,313
Total Value of Development (YTD)	\$7,097,687	\$ 164,632,372

2. Development Review Board Projects

- The **Development Review Board** is a group of City staff, local utility representatives, and other local government agencies that review and comment on more complex development applications and cases that are required to go to a public hearing.
- A **Job** is a development application that requires multiple departments to review for compliance but does not require a public hearing or City Council review.
- A **Project** is a development application that requires multiple departments to review for compliance and requires a public hearing before a City Commission and in some cases, a final decision by the City Council.
- The **Staff Assigned** to each Job or Project is the primary contact person for any inquires.

Job/Project #	Address	Type	Description	Council District	Planner Assigned
COM-003920-2021	8900 N Pioneer Pkwy	Commercial Alteration	Int & Ext Alt – Vonachen Group Headquarters	5	LA
COM-003930-2021	2520 N Sterling Ave	Commercial Alteration	Int Alt – Sterling Convenient Store	2	KW
COM-003945-2021	2120 NE Perry Ave	Commercial Alteration	Ext Alt – Cell Tower Upgrade	1	LA
COM-003947-2021	1009 SW Washington St	Commercial Alteration	Int Alt – Venue Chisca	1	LA
COM-003948-2021	2637 N Sheridan Rd	Commercial Alteration	Int Alt – Use Change to Restaurant	2	KW
RES-003926-2021	2107 W Casecreek Dr	Solar Voltaic	Rooftop Solar – 360 Electric	5	LA

**WEEKLY DEVELOPMENT ACTIVITY REPORT
CITY OF PEORIA – COMMUNITY DEVELOPMENT DEPARTMENT**

RES-003928-2021	2147 N Drury Ln	Solar Voltaic	Rooftop Solar – Power Home Solar	2	KW
PZ-000647-2021	3038 W Starr St	Special Use	Auto Shop in CN	1	LA
PZ-000654-2021	4307 N Nelson Dr	Special Use	Short Term Rental	4	JN
PZ-000663-2021	620 W Mt Hawley Ter	Special Use	Short Term Rental	5	LA

Additional Activity

- These projects are not subject to review by the Development Review Board.

Job/Project #	Address	Type	Description	Council District	Planner Assigned
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3. Certificates of Occupancy Issued

- **Certificates of Occupancy** are issued after the work authorized by a permit has been inspected and substantially meets all applicable codes and regulations.

Address	Type	Business Name	Council District
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4. Peoria City/County Health Department License Information

- The **Peoria City/County Health Department** licenses multiple types of food establishments. The information in this table is provided for informational purposes only.

Address	Business Name	Description	Council District
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Community Development Department Contact Information Staff who are typically assigned to manage development applications.			
Leah Allison (LA) Assistant Community Development Director	494-8667	Kerilyn Weick (KW) Senior Urban Planner	494-8606
Josh Naven (JN) Senior Urban Planner	494-8657	Rich Storm (RS) Building Safety Manager	494-8632
Craig Reid (CR) Building Inspector	494-8925	Matt Ziller (MZ) Building Inspector	494-8628

City of Peoria ECC 9-1-1 Monthly Report November 2021



	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL	2020 Totals
Landbased 9-1-1 Calls	1,824	1,140	1,099	1,461	1,241	1,635	1,424	1,477	1,293	1,456	1,328			16,181
Wireless 9-1-1 Calls	5,892	5,945	6,792	7,504	8,845	9,336	8,787	8,836	8,067	8,160	7,209			90,060
Text To 9-1-1 Calls	16	21	12	14	11	18	13	20	22	24	18			193
TOTAL 9-1-1 CALLS	7,732	7,106	7,903	8,979	10,097	10,989	10,224	10,333	9,382	9,640	8,555	0	100,940	106,434
Peoria Police Incoming Calls	11,742	7,370	8,479	8,750	9,956	10,595	8,793	10,357	9,534	9,686	8,565			115,275
Peoria Heights Police Incoming	543	514	524	512	656	675	566	611	578	611	503			7,307
Peoria Heights Lobby Calls	38	44	62	41	49	42	43	49	62	56	45			553
Chillicothe Police Incoming Calls	507	533	647	595	681	623	514	761	714	663	523			7,142
Chillicothe Lobby Calls	85	80	107	142	155	158	120	145	138	113	142			1,527
Sheriff's Police Incoming Calls	2,189	1,912	2,170	2,086	2,301	2,556	2,141	2,426	2,350	2,662	1,888			23,405
TOTAL POLICE INCOMING CALLS	15,104	10,453	11,989	12,126	13,798	14,649	12,177	14,349	13,376	13,791	11,666	0	143,478	155,209
Volunteer Fire/EMS toll free calls	10	9	21	23	12	10	7	6	13	20	11			187
Peoria Heights Fire Incoming Calls	30	35	51	30	22	24	17	31	18	26	25			332
Peoria Fire Incoming Calls	299	340	402	378	539	639	528	580	448	458	367			5,325
TOTAL FIRE INCOMING CALLS	339	384	474	431	573	673	552	617	479	504	403	0	5,429	5,844
Operator Assist Calls/Alarm Calls	608	777	689	797	765	737	567	675	659	663	661			9,931
Ambulance Incoming Calls	170	170	210	134	161	177	105	190	175	182	165			1,931
ECC Supervisor Incoming Calls	512	428	417	410	422	431	414	429	422	435	426			6,028
Richwoods Dispatcher Incoming Calls	69	66	64	56	71	70	81	94	143	95	122			958
Downtown Dispatcher Incoming Calls	80	60	89	66	95	91	85	93	132	97	89			693
Prep 2 Dispatcher Incoming Calls	1,031	929	1,022	1,052	1,171	1,119	1,042	1,733	1,834	1,913	1,754			15,040
C-MED Dispatcher Incoming Calls	78	306	186	134	133	81	60	97	35	53	88			847
County Sheriff Dispatcher Incoming Calls	207	180	189	203	197	215	192	353	303	366	305			2,359
Fire Dispatcher Incoming Calls	242	188	122	194	221	254	266	537	404	433	449			2,756
OverFlow Dispatcher Incoming Calls	5	4	3	3	2	6	4	30	16	18	27			118
Call Taker Incoming Calls	6	4	2	2	3	3	3	31	20	16	24			25
TOTAL INCOMING EXTENSION CALLS	2,230	2,165	2,094	2,120	2,315	2,270	2,147	3,397	3,309	3,426	3,284	0	28,757	28,824
TOTAL OUTGOING EXTENSION CALLS	4,269	4,755	4,712	4,639	4,392	5,405	5,069	5,342	4,607	5,207	4,562		52,959	59,132
Peoria Police Dispatches/On view	7,876	7,089	8,747	9,007	9,613	10,316	10,271	10,111	10,244	10,046	9,007			88,395
Peoria Heights Dispatched/On View	506	480	601	533	645	672	722	631	623	646	554			6,770
Chillicothe Police Dispatches/On view	621	582	733	784	800	782	745	765	756	693	565			6,109
Peoria County Sheriff Dispatches/On view	2,924	2,760	3,233	3,244	3,325	3,610	3,524	3,551	3,495	3,343	3,062			20,090
TOTAL POLICE DISPATCHES/ON VIEW	11,927	10,911	13,314	13,568	14,383	15,380	15,262	15,058	15,118	14,728	13,188	0	152,837	121,364

Air National Guard Fire Dispatches	3	1	4	3	9	7	5	3	5	4	9		53	51
Akron-Princeville Fire Dispatches	25	20	21	19	24	20	21	25	19	16	27		237	230
Brimfield Fire Dispatches	38	41	33	44	49	55	41	50	44	39	43		477	409
Chillicothe Fire Dispatches	38	41	45	43	41	55	73	77	68	33	40		554	941
Dunlap Fire Dispatches	33	32	36	40	54	43	32	39	56	45	37		447	434
Elmwood Fire Dispatches	6	17	14	11	12	8	11	20	17	15	22		153	108
Limestone Fire Dispatches	159	149	151	129	138	151	148	177	190	157	152		1,701	1,654
Logan-Trivoli Fire Dispatches	30	36	46	48	46	48	45	38	41	45	35		458	473
Peoria Fire Dispatches	1,600	1,559	1,828	1,631	2,030	2,144	1,971	2,109	2,127	2,029	1,875		20,903	20,573
Peoria Heights Fire Dispatches	78	83	73	87	110	118	121	137	109	108	100		1,124	964
Timber-Hollis Fire Dispatches	32	32	47	28	36	44	43	42	33	31	44		412	355
Tuscarora Fire Dispatches	15	12	19	14	14	24	20	24	10	11	20		183	158
West Peoria Fire Dispatches	42	56	68	50	63	60	63	90	71	79	75		717	658
MABAS Fire Calls	3	4	7	1	1	6	2	3	4	3	6		40	42
TOTAL FIRE DISPATCHES	2,102	2,083	2,392	2,148	2,627	2,783	2,596	2,834	2,794	2,615	2,485	0	27,459	27,050
AMT Ambulance Dispatches	1,686	1,927	1,970	2,229	2,623	2,667	2,604	2,796	2,748	2,527	2,254		26,031	16,768
APA Ambulance Dispatches	17	10	11	16	20	15	18	19	13	14	17		170	165
BYE Ambulance Dispatches	38	47	49	49	57	69	47	49	48	69	54		576	463
TOTAL AMBULANCE DISPATCHES	1,741	1,984	2,030	2,294	2,700	2,751	2,669	2,864	2,809	2,610	2,325	0	26,777	17,396
Peoria County Coroner Incoming Calls	300	232	216	221	209	212	219	224	215	218	208		2,474	3,431
Community Messaging System Call-outs	8	10	12	13	13	17	15	16	20	24	29		177	144
Telephone Trouble Reports Completed	0	0	0	0	0	0	0	0	0	0	0		0	0
ETSB Equipment Trouble Reported	0	0	0	0	0	0	0	0	0	0	0		0	0
Citizen Concerns	0	0	0	0	0	0	0	0	0	0	0		0	5
CD Requests from State's Attorney's Office	19	23	30	37	35	31	28	25	21	18	22		289	243
CD Requests from FOI / Subpoena	18	12	12	11	10	8	6	7	5	8	7		104	26
CD Requests from Inner Departmental	0	5	11	6	8	7	5	8	7	6	5		68	56
Total Number of CD Requests	37	40	53	54	53	46	39	40	33	32	34	0	461	325
ILEAS Call Outs	0	0	0	1	0	0	0	0	0	0	0		1	3
JULIE Dig	23	41	50	59	45	55	46	53	44	65	34		515	354
Peoria Cares Cases	38	23	49	62	68	65	82	78	42	46	32		585	668
Premise Alerts	64	75	76	132	91	55	86	52	59	66	55		811	631
Sex Offender Updates	215	177	231	193	206	214	188	222	177	178	203		2,204	2,829
PAWS	244	310	344	372	316	307	438	496	458	462	344		4,091	1,929

Illinois State Police	275	289	242	274	269	256	263	231	196	217	213		2,725	2,878
Ameren	324	70	164	85	80	105	90	126	69	86	53		1,252	1,005

INS	O.O	PROPERTY OWNER	CASE #	ENERGOV #	PROPERTY ADDRESS	APPEARANCE
AM	NO	ED EDEM	19-HC-464	011693-2020	419 W COLUMBIA TER	REVIEW
AM	NO	FENG XIAOMEI CASTRO	21-HC-635	023295-2021	1003 W COLUMBIA TER	FIRST APPEARANCE
AM	OO	LILLIE WILLIAMS	21-HC-640	023347-2021	915 W COLUMBIA TER	FIRST APPEARANCE
AM	C	CONSOLIDATED PROPERTIES LLC	21-HC-580	022203-2021	1822 N GALE AVE	REVIEW
AM	NO	SHANE SHARP	21-HC-379	017688-2021	904 N GARFIELD AVE	REVIEW
AM	OO	JEFF CAHO	21-HC-292	015501-2021	514 W GIFT AVE	REVIEW
AM	C	SREG KINGSTON LLC	21-HC-485	020275-2021	3011 W GRANADA CT	REVIEW
AM	NO	WILLIAM MERITT	21-HC-657	023571-2021	2408 N INSTITUTE PL	FIRST APPEARANCE
AM	C	SREG KINGSTON LLC	21-HC-484	020271-2021	3525 N KINGSTON DR	REVIEW
AM	NO	DAVID KUCHINSKY	21-HC-641	023355-2021	524 W LOUCKS AVE	FIRST APPEARANCE
AM	C	CONSOLIDATED PROPERTIES LLC	21-HC-660	023615-2021	610 W LOUCKS AVE	DISMISS - WRONG OWNER
AM	NO	DANIEL ARMICH & JESSE MITCHELL	21-HC-463	017611-2021	1826 W MOSS AVE	REVIEW
AM	OO	WILLIAM SERRANO	21-HC-658	023584-2021	2302 N NORTHCREST DR	FIRST APPEARANCE
AM	OO	RANDY BAUER	21-HC-581	022205-2021	817 N ORANGE ST	REVIEW
AM	C	SALEM BROTHERS ENT INC	21-HC-349	017180-2021	1107 N ORANGE ST	REVIEW
AM	OO	DAVID EHLERS	21-HC-452	019447-2021	3000 W PARKRIDGE DR	REVIEW
AM	NO	HARRY AND YVONNE WILLIAMS, MIDFIRST BANK	21-HC-071	012735-2021	2709 W RICHWOODS BLVD	REVIEW OF FORECLOSURE SALE
AM	OO	JARED BENCKENDORF	21-HC-482	020137-2021	1014 N SUMMIT BLVD	REVIEW
AM	NO	SCOTT HOOSTE	21-HC-638	023310-2021	1119 N UNDERHILL ST UNIT K	FIRST APPEARANCE
AM	C	ASPEN BLUFF LP	21-HC-465	019700-2021	3620 W VERONA CT 2T	REVIEW
AM	C	JKT INVESTMENTS LLC	21-HC-639	023343-2021	2126 W VIRGINIA AVE	FIRST APPEARANCE
AW	C	CONSOLIDATED PROPERTIES LLC	21-HC-631	023223-2021	2207 N DELAWARE AVE	FIRST APPEARANCE

DF	NO	JOSE RETEGUIN	21-HC-625	022998-2021	1502 NE GLENDALE AVE	FIRST APPEARANCE
DF	C	MARHES ENTERPRISES, LLC	21-HC-632	023227-2021	408 NE GLENDALE AVE	FIRST APPEARANCE
DF	NO	BOBBIE DAVIS	21-HC-646	023412-2021	1008 NE GLENDALE AVE	FIRST APPEARANCE
DF	NO	JUAN PABLO	21-HC-058	012629-2021	1703 NE JEFFERSON AVE	REVIEW
DF	C	TURPINK RENTAL LLC	21-HC-645	023411-2021	1027 N JEFFERSON AVE	FIRST APPEARANCE
DF	OO	SARAH "KATHY" NASH	21-HC-468	019757-2021	3325 NE MADISON AVE	REVIEW

DS	C	SAMAHA ESTATES LLC C/OA ELIAS SAMAHA, MANAGER	21-HC-629	023209-2021	202 E ARCHER AVE	FIRST APPEARANCE
DS	NO	DAVID STORTZ, ROGER STORTZ	21-HC-653	023537-2021	326 E ARCHER AVE	FIRST APPEARANCE
DS	OO	KARL BAKSAI	21-HC-500	020440-2021	907 E BEHREND'S AVE	REVIEW
DS	C	SALEM BROTHERS INC	21-HC-324	016314-2021	1808 N CALIFORNIA AVE	REVIEW
DS	C	CONSOLIDATED PROPERTIES LLC	20-HC-110	011637-2020	1509 N DECHMAN AVE	REVIEW STATUS OF OWNERSHIP
DS	C	SECOND CHANCE INVESTMENTS LLC	20-HC-111	011636-2020	1515 N DECHMAN AVE	REVIEW STATUS OF OWNERSHIP
DS	C	CONSOLIDATED PROPERTIES LLC	21-HC-659	023604-2021	2211 N ELLIS ST	FIRST APPEARANCE
DS	NO	JEFFREY FAULKNER	21-HC-501	020445-2021	910 E GIFT AVE	REVIEW
DS	OO	PATRICK BRANDON	21-HC-644	023410-2021	1026 NE GLENDALE AVE	FIRST APPEARANCE
DS	NO	SECOND CHANCE INVESTMENTS LLC	21-HC-104	013185-2021	108 E ILLINOIS AVE	REVIEW STATUS OF OWNERSHIP
DS	NO	SILAS BARNES	21-HC-608	022677-2021	1713 N LINN ST	REVIEW
DS	C	TRI DO	21-HC-499	020436-2021	1809 N NEW YORK AVE	REVIEW
DS	NO	CHRISTOPHER HAWKINS	21-HC-466	019719-2021	1220 N NORTH ST	REVIEW
DS	OO	STEVEN MILLER	21-HC-516	020783-2021	1908 N PEORIA AVE	REVIEW
DS	OO	MARK ROSE	21-HC-403	018174-2021	224 NE RANDOLPH AVE	REVIEW

DS	C	SHORT LLC	21-HC-275	015066-2021	305 E REPUBLIC ST	REVIEW
DS	NO	RASHAD KATTOM	21-HC-512	020723-2021	611 E REPUBLIC ST	REVIEW
DS	OO	SHAMIKA GRIFFITH	21-HC-140	014477-2021	404 E REPUBLIC ST	REVIEW OF OWNERSHIP/FORECLOSURE
DS	NO	YAGEZ BEN ITZHAK	21-HC-630	023214-2021	2230 N SHERIDAN RD	FIRST APPEARANCE
DS	OO	CJ JOWERS	21-HC-586	022331-2021	308 E THRUSH AVE	REVIEW
DS	NO	PAUL C ISOM	21-HC-529	021087-2021	712 E THRUSH AVE	REVIEW
DS	NO	JOSE GUERRERO SR	21-HC-642	023378-2021	217 E THRUSH AVE	FIRST APPEARANCE

MZ	C	KNOXVILLE POINTE OWNER LLC	21-HC-253	014702-2021	1700 W HICKORY GROVE RD	REVIEW
MZ	C	SREG KINGSWAY LLC	21-HC-431	018617-2021	1811 W KINGSWAY DR	REVIEW
MZ	C	CONSOLIDATED PROPERTIES LLC	20-HC-146	011635-2020	1506 N KNOXVILLE AVE	REVIEW STATUS OF OWNERSHIP
MZ	NO	ADEL MINA	21-HC-339	016774-2021	617 W LOUCKS AVE	REVIEW
MZ	C	PRINCIPAL SECURITIES LLC	21-HC-375	017622-2021	222 NE MONROE ST	REVIEW
MZ	C	ACCELERATION VENTURES LLC	21-HC-627	023099-2021	5711 W RIDGECREST DR	FIRST APPEARANCE

NR	NO	WILLIE COCKROFT	21-HC-397	017996-2021	1906 W ANTOINETTE ST	REVIEW
NR	NO	LLOYD SCHUMACHER, ADRIAN EDMONDS, DALE SCHUMACHER	21-HC-628	023110-2021	1403 S ARAGO ST	FIRST APPEARANCE
NR	OO	JEFFREY BELL	21-HC-409	018290-2021	2711 W FREMONT ST	REVIEW
NR	NO	COURTNEY ATKINS	21-HC-661	018420-2021	2122 W GARDEN ST	FIRST APPEARANCE
NR	C	TURPIN RENTALS LLC	21-HC-567	020302-2021	933 S GREENLAWN AVE	REVIEW
NR	NO	DAVID POLNITZ	21-HC-651	023469-2021	1707 W HOWETT ST	FIRST APPEARANCE
NR	NO	MIREYA MELLA	21-HC-370	017551-2021	3031 W MALONE ST	REVIEW
NR	NO	MELVIN MURRY	21-HC-477	019913-2021	123 S SARATOGA ST	REVIEW
NR	NO	EBONY BANKS HENDERSON, MICHAEL BANKS JR	21-HC-008	012011-2020	2919 W STARR ST	REVIEW
NR	C	LINCOLN TERRACE LLLP	21-HC-643	023389-2021	800 S WISWALL CT	FIRST APPEARANCE

SD	OO	STACEY FIDDES	21-HC-649	023425-2021	702 W BROW CT	FIRST APPEARANCE
SD	C	GROVE OF PEORIA, LLC	21-HC-280	015209-2021	1602 W CANDLETREE DR 302	REVIEW
SD	C	GROVE OF PEORIA LLC	21-HC-593	022459-2021	1614 W CANDLETREE DR APT #104	REVIEW
SD	C	GROVE OF PEORIA LLC	21-HC-570	021818-2021	1421 W CANDLETREE DR APT 206	REVIEW
SD	NO	CARLOS SALEM	21-HC-472	019864-2021	6205 N DEVONSHIRE DR	REVIEW
SD	NO	PEDRO VINCENTE	21-HC-652	023534-2021	605 E EMBERT PL	FIRST APPEARANCE
SD	OO	ANNA WELSH	21-HC-513	020749-2021	305 E FORREST HILL AVE	REVIEW
SD	C	HVD PROPERTIES LLC	21-HC-636	023299-2021	1414 W GLEN AVE	FIRST APPEARANCE
SD	NO	STEPHEN & SALLY JOYNER	21-HC-647	023423-2021	617 W HAWLIETTE CT	FIRST APPEARANCE
SD	OO	JAMIE GRACE	21-HC-654	023540-2021	7259 N LAKESIDE CT	FIRST APPEARANCE
SD	C	935 LOIRE COURT LLC	21-HC-634	023231-2021	920 W LOIRE CT	FIRST APPEARANCE
SD	NO	RAYMUNDO DELGADO	21-HC-554	021702-2021	318 E MAYWOOD AVE	REVIEW
SD	OO	JOSHUA FULLER	21-HC-648	023424-2021	5512 N MERRIMAC AVE	FIRST APPEARANCE
SD	NO	NAZIH FADY	21-HC-656	023554-2021	2713 N MISSOURI AVE	FIRST APPEARANCE
SD	C	BARR PROPERTIES INC	21-HC-476	019894-2021	1210 E NORWOOD AVE	REVIEW
SD	C	4D INVESTMENTS	21-HC-650	023428-2021	249 E OAK CLIFF CT	FIRST APPEARANCE
SD	C	PINEHILL REAL PROPERTIES	21-HC-633	023229-2021	710 W PINE HILL LN	FIRST APPEARANCE
SD	C	FIRST NATIONAL BANK OF PEORIA	21-HC-626	023003-2021	728 W PINE HILL LN APT 12	FIRST APPEARANCE
SD	C	FIRST NATIONAL BANK OF PEORIA	21-HC-655	023548-2021	728 W PINE HILL LN APT 5	FIRST APPEARANCE
SD	C	ABNEY GROUP LLC	21-HC-338	016764-2021	5010 N SHERIDAN RD	REVIEW

SD	C	CARPENTERS HOUSE CHRISTIAN CHURCH INC	21-HC-459	019623-2021	3309 W SYLVAN LN	REVIEW
SD	C	6500 N UNIVERSITY LLC	21-HC-637	023308-2021	6516 N UNIVERSITY ST APT 702	FIRST APPEARANCE
SD	C	GROVE OF PEORIA LLC	21-HC-582	022230-2021	1617 W VIKING CT APT #101	REVIEW
SD	C	GROVE OF PEORIA LLC	21-HC-590	022417-2021	1617 W VIKING CT APT #102	REVIEW
SD	C	SHORT LLC	21-HC-471	019862-2021	237 W VIRGINIA AVE	REVIEW

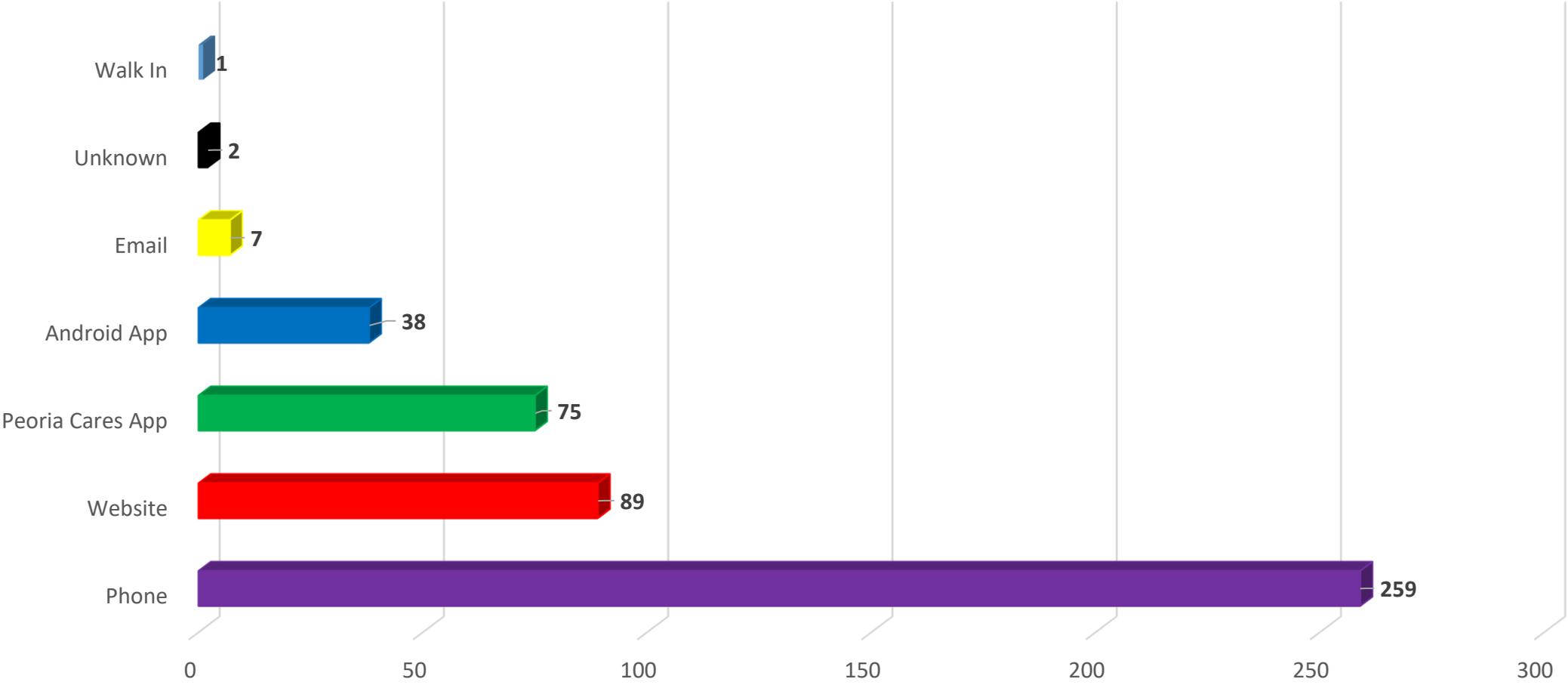
Peoria Cares



2021 Monthly Report

***From: The Office of the City Manager
Presented to: City of Peoria, Mayor and Council Members
November 2021***

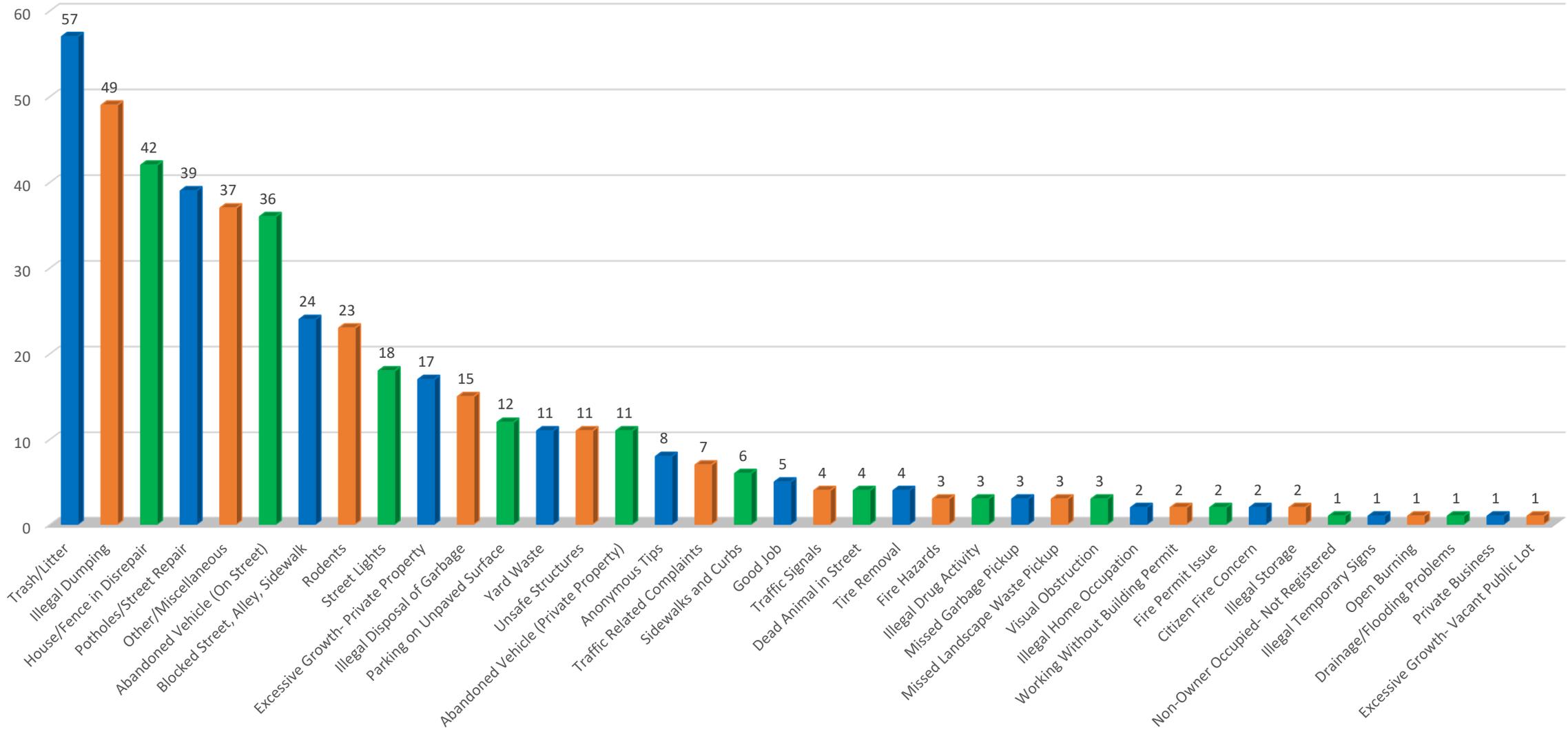
Peoria Cares Communication Transactions During the Month of November 2021



Total number of cases received: 471



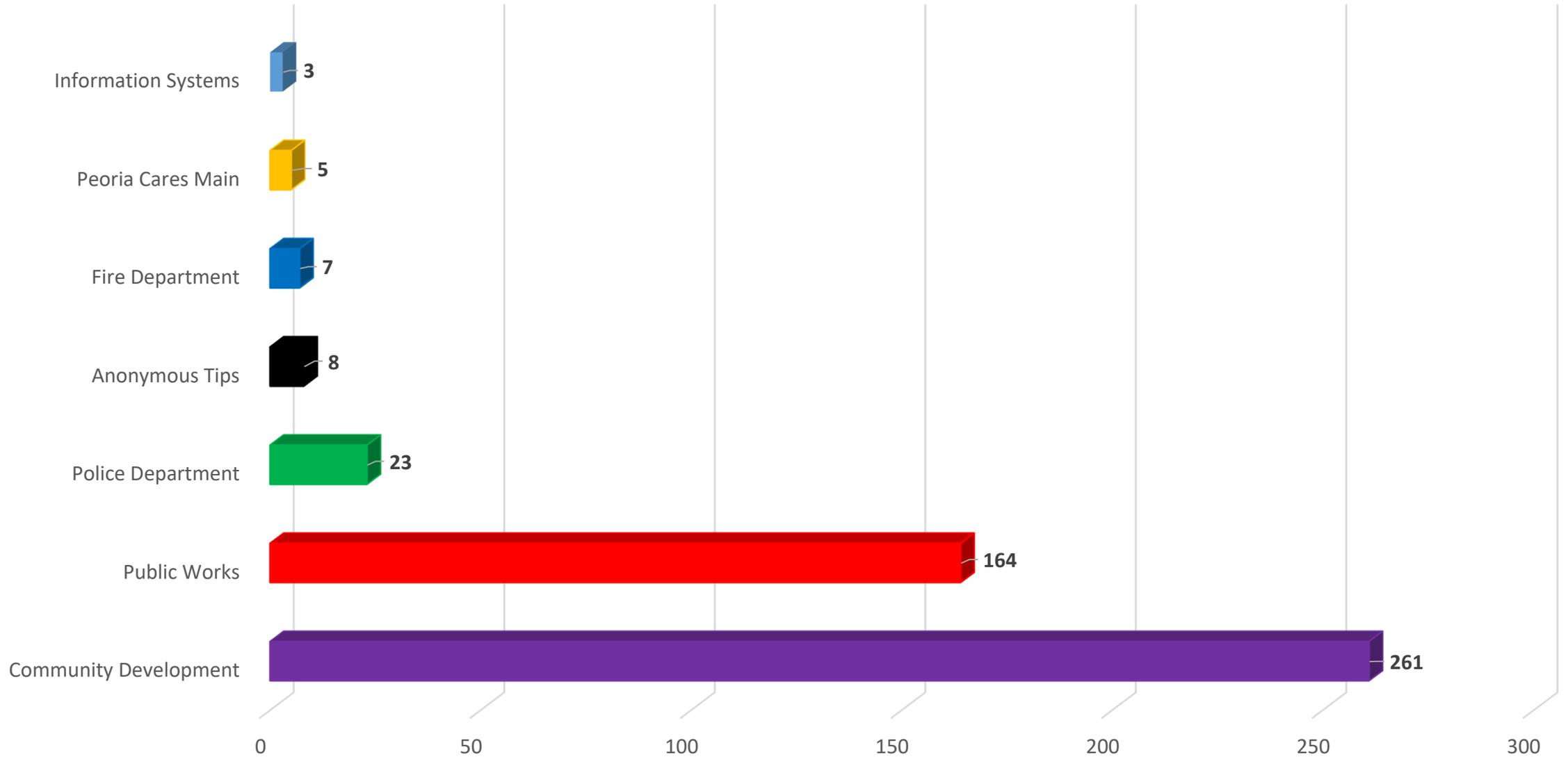
Peoria Cares November 2021 Complaints by Category



Total number of cases received: 471



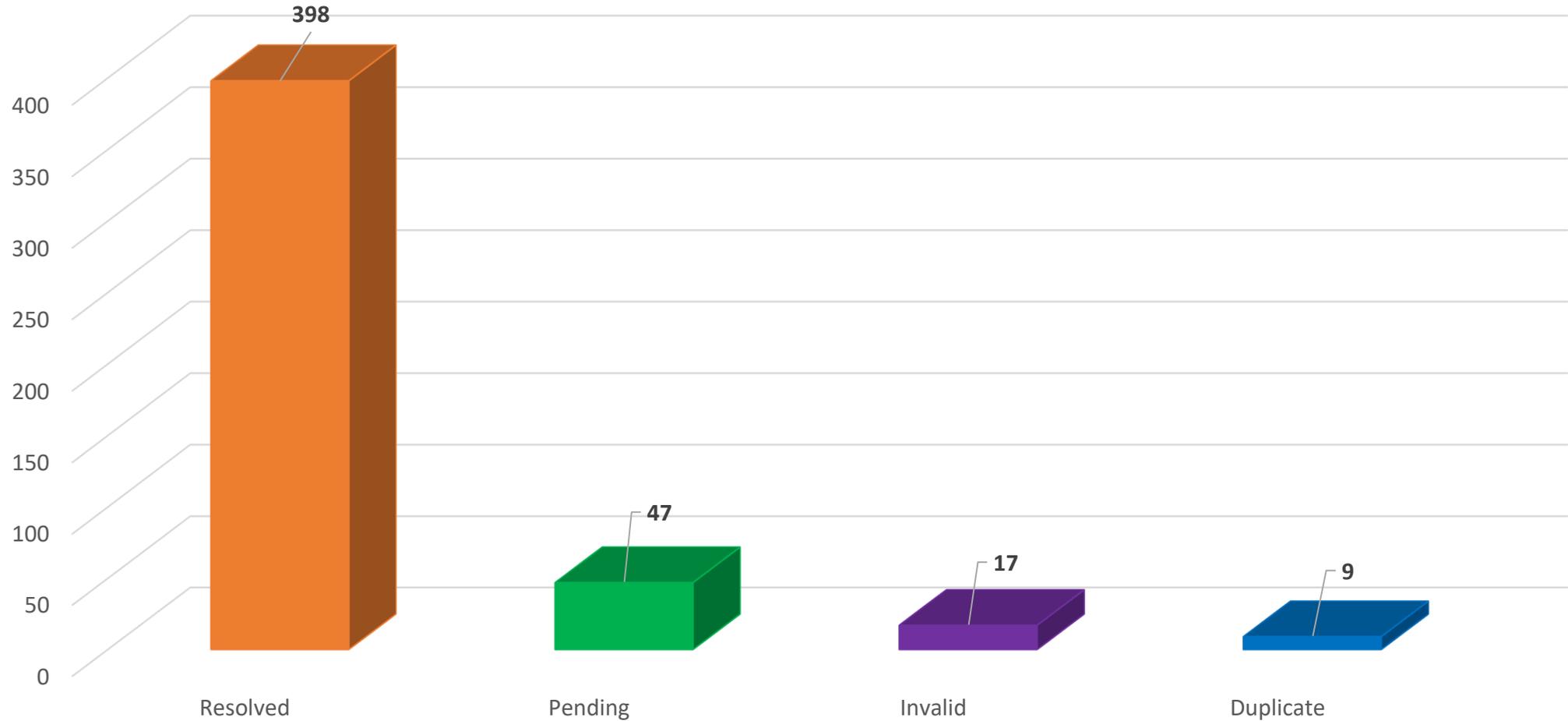
Peoria Cares November 2021 Complaints by Department



Total number of cases received: 471



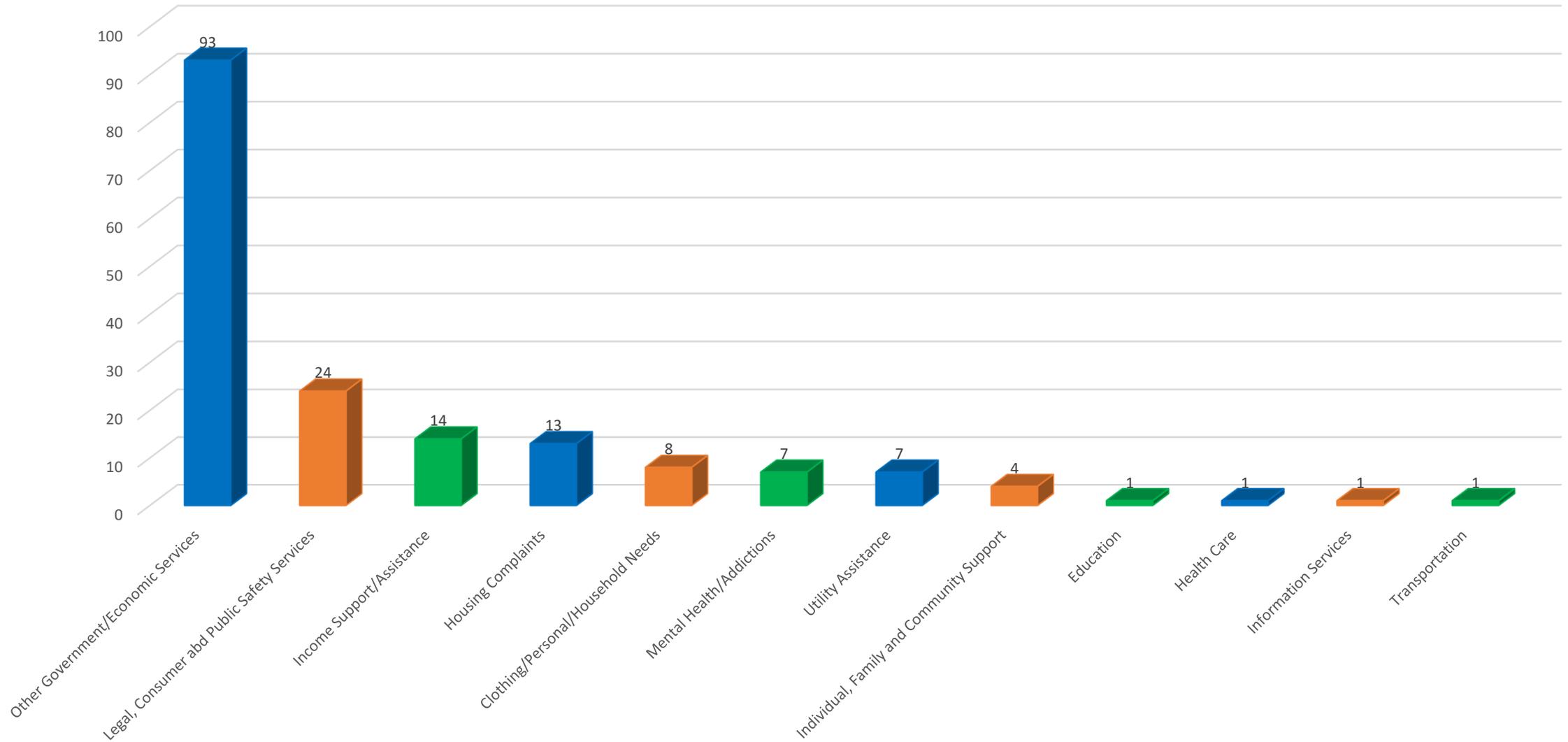
Peoria Cares November 2021 Complaint Status (as of 12/3/21)



The 47 pending cases all fall within the established 2-4 day response period expectation.



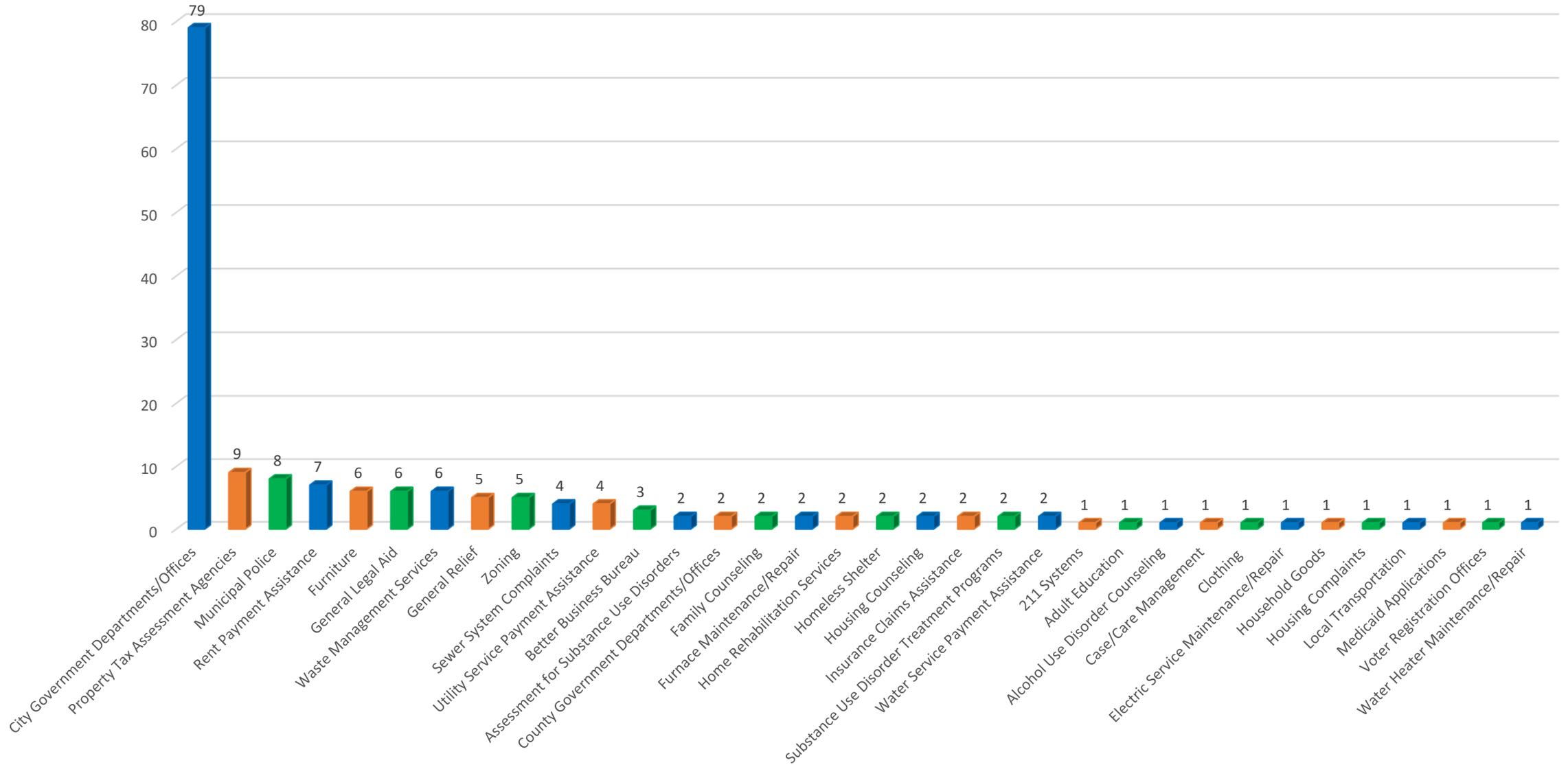
Overall Need Category of Peoria Cares Calls Not Resulting in a Peoria Cares Ticket- November 2021



An additional 647 calls were received that did not fit the Peoria Cares case criteria.



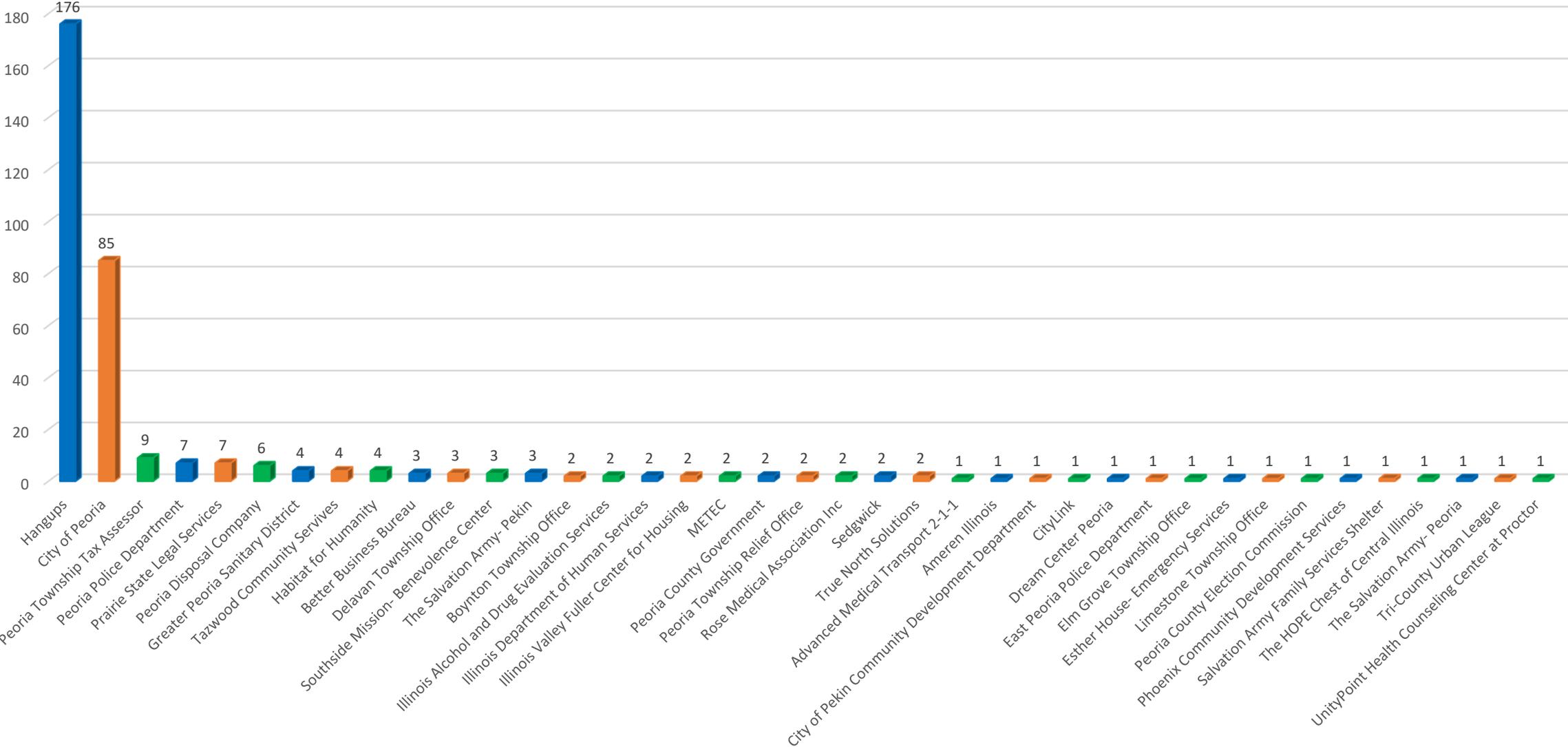
Service Needs of Peoria Cares Calls Not Resulting in a Peoria Cares Ticket- November 2021



An additional 647 calls were received that did not fit the Peoria Cares case criteria.

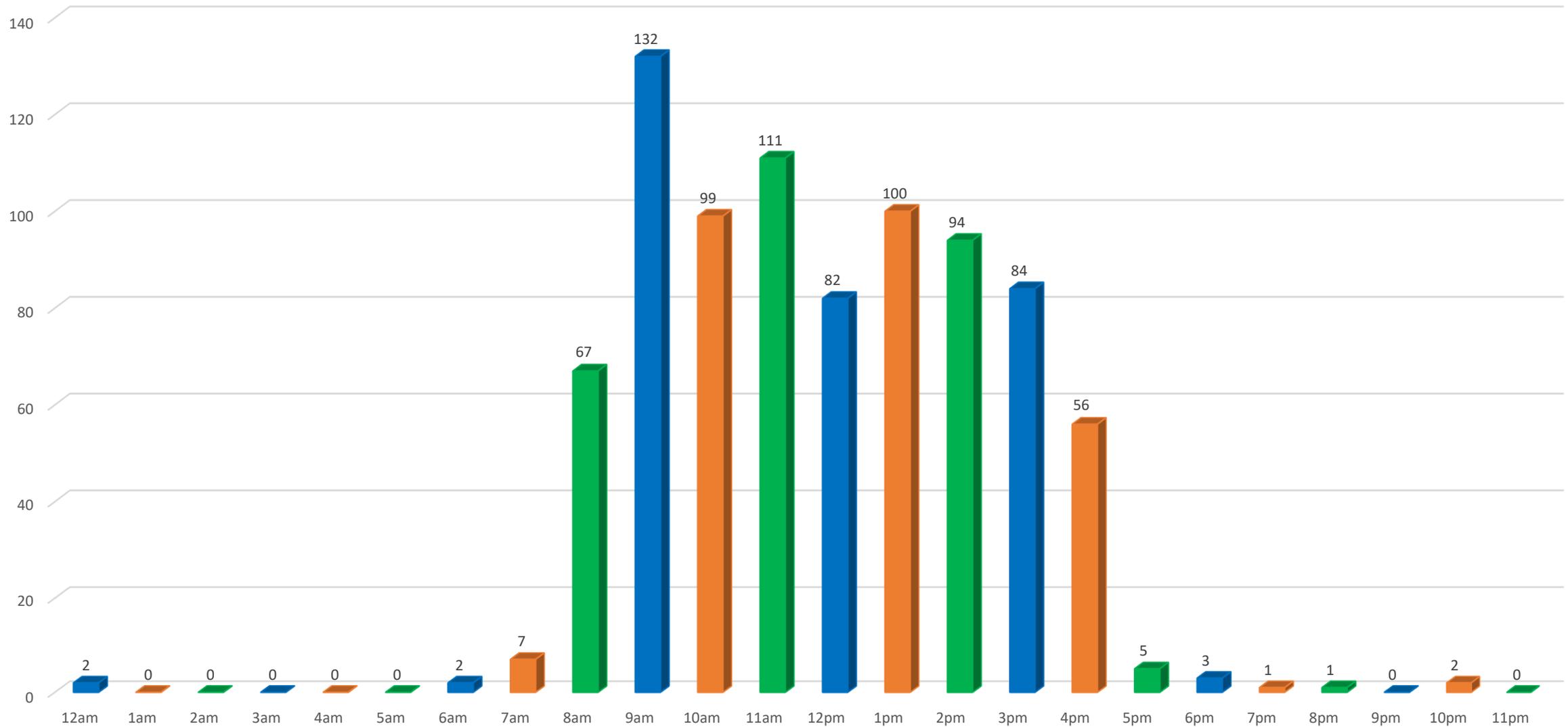


Referrals of Peoria Cares Calls Not Resulting in a Peoria Cares Ticket- November 2021



An additional 647 calls were received that did not fit the Peoria Cares case criteria. A hang up means contact was not made on the original call and a Peoria Cares staff was unable to reach the citizen upon a return call.

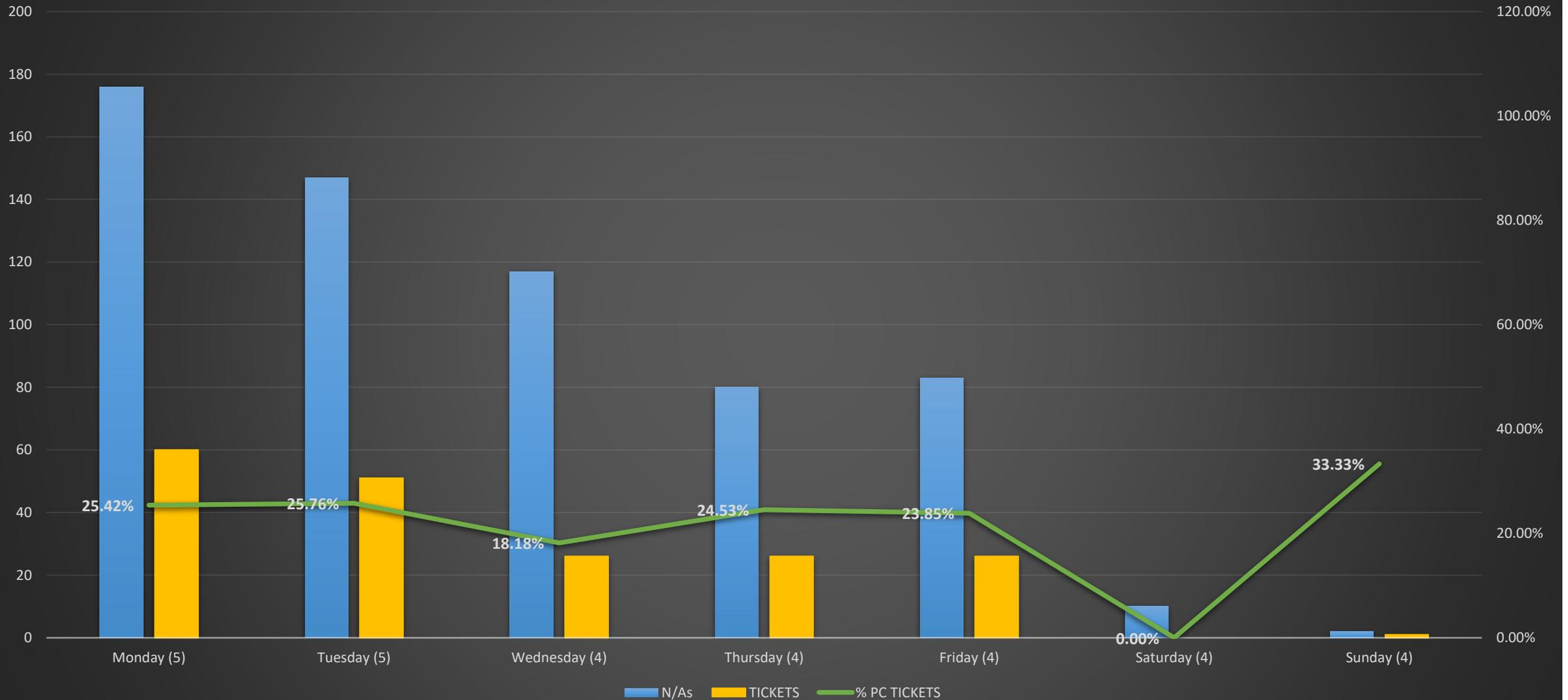
Peoria Cares Calls by Time of Day - November 2021



Return calls are made the same business day to each citizen if their call is missed during operational hours or the next business day if it comes in after hours/weekend hours.



Peoria Cares Call Totals by Day of Week - November 2021



These numbers only reflect phone calls; they do not include emails, walk-in's, or website submissions. Those numbers are reflected in earlier slides. Some phone calls result in multiple Peoria Cares tickets.