



OFFICE OF THE CITY MANAGER



TO: Honorable Mayor and Members of the City Council

FROM: Patrick Urich, City Manager *Patrick Urich*

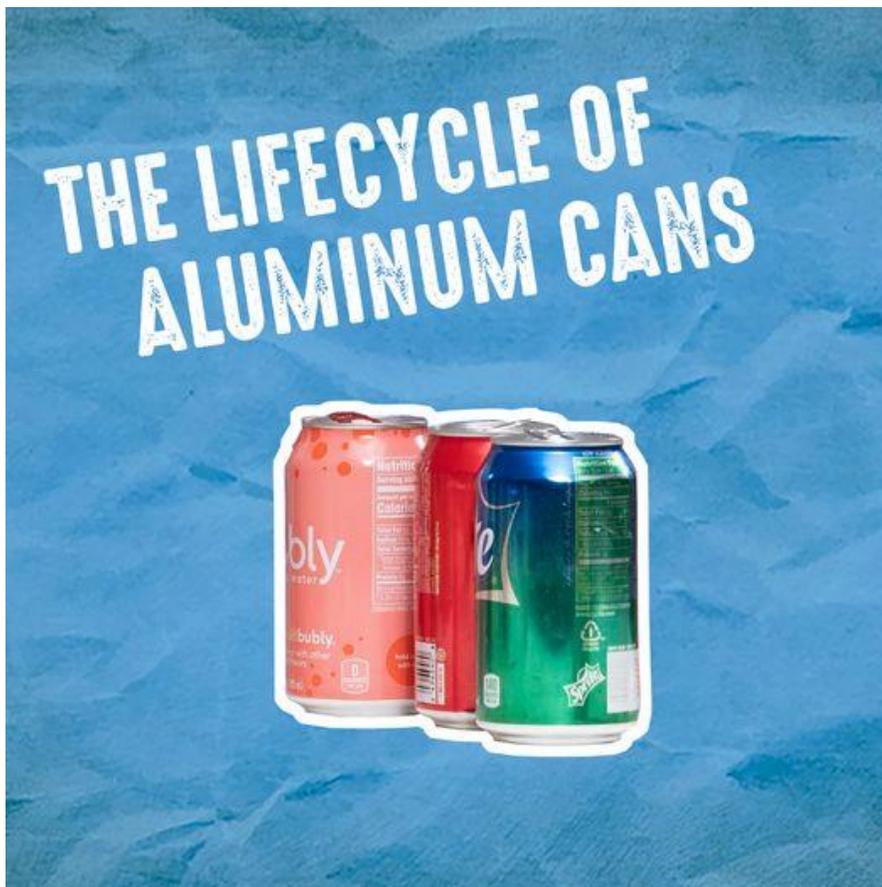
DATE: April 7, 2022

SUBJECT: Issues Update

The following are issues related to the City for the weekly Issues Update. If there are additional items you believe should be included, please let me know.

Peoria Picks Up - Aluminum Cans + Recycling

If you've ever wondered how aluminum cans are made and then what happens to them once they're recycled, this week's blogpost is for you. Head to [PeoriaPicksUp.com](https://www.peoriapicksup.com) to learn more.



City of Peoria to Host Free Mulch Event on Saturday, April 30



April 7, 2022 (Peoria, IL) The city of Peoria Public Works Department will host a free mulch giveaway event on Saturday, April 30 from 8:00 am until 1:00 pm at the Lester D. Bergsten Public Works Facility, 3505 N. Dries Lane. Mulch will be available on a first-come, first-serve basis.

This one-day event is for city of Peoria community members. There will be two stations

available: one for hand-shoveling mulch and another where City staff will assist in loading mulch into truck beds or trailers. Please bring your own shovel.

If there is any mulch available after the event, community members may come to the Public Works Facility for hand-loading only.

Community Development – Public Comment Requested for Analysis of Brownfields Cleanup Alternatives

The City of Peoria has received a United States Environmental Protection Agency (U.S. EPA) Brownfield Cleanup Grant to support cleanup activities throughout the former Tabor Property located at 3540-3600 Southwest Adams Street and South Lydia Street, Peoria, Illinois.

The public is welcome to review and comment on the draft Analysis of Brownfield Cleanup Alternatives (ABCA) over the next thirty (30) days at the Peoria Public Library – Lincoln Branch, 1312 West Lincoln Avenue, Peoria, Illinois 61605. All persons are welcome to attend and comment.

The room will be noticed on the activity display boards inside the library. Parking is available north and northeast of the library with at least two ADA parking spots. Bicycle parking is available east of the library (near S. Helen St.) and a bus stop is located near the intersection of W. Lincoln Ave. and S. Helen St. If you need accommodation for this meeting, please notify the City of Peoria Grants Management Division (bkrokum@peoriagov.org) at (309) 494-8627.

Issues Update
April 7, 2022

The draft ABCA document is also available at City Hall-Room 203, 419 Fulton Avenue Peoria, Illinois 61602 or at <https://www.peoriagov.org>. Verbal or written comments about the ABCA can be submitted to Ben Krokum via email at bkrokum@peoriagov.org, via telephone at (309) 494-8627, or can be mailed to Community Development Department, Attn: Ben Krokum, at 419 Fulton Street, Room 203, Peoria, Illinois 61602. Comments must be received by April 27th, 2022.

A public hearing will be held in the Lincoln Room at the Lincoln Branch of the Peoria Public Library located at 1312 W Lincoln, Peoria, Illinois on April 4th, 2022, at 5:30p.m. for the purpose of hearing any and all interested parties in the matter of the Analysis of Brownfield Cleanup Alternatives at the Former Tabor Property located at 3540-3600 Southwest Adams Street and South Lydia Street, Peoria, Illinois.

For questions, please contact Ben Krokum at (309) 494-8627 or via email at bkrokum@peoriagov.org.

Community Cleanup at Martin Luther King, Jr. Park on Friday, April 1st



The Community Development Department hosted a Community Cleanup ‘Pop-Up’ event at Dr. Martin Luther King, Jr. Park at 815 W McBean on Friday, April 1st. Staff and community volunteers picked up a total of 29 bags of trash.



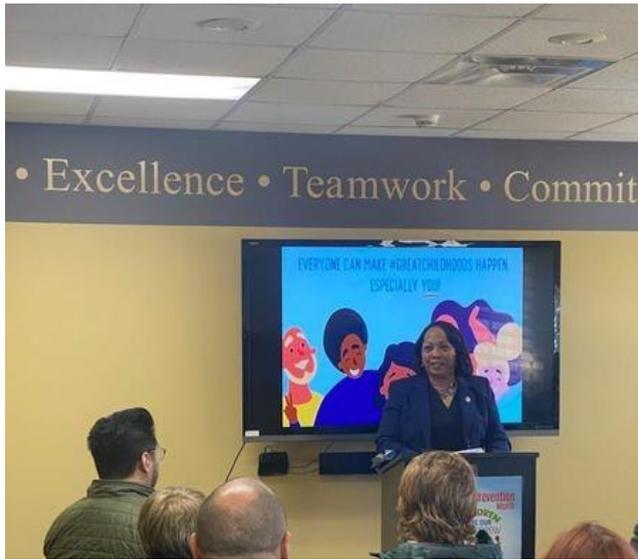
Peoria Police Department-Little Free Library Now Available in the PPD Lobby



Visitors to the Peoria Police Department lobby will soon be able to pick out books from their Little Free Library. Constructed by the talented students at the Peoria Dream Center, this project is also a collaboration with the Peoria Public Library, which will restock the library monthly with new selections.



Peoria Police Department – Pinwheels for Prevention



On April 6, Mayor Ali, Peoria Police Department staff, and area leaders participated in the Pinwheels for Prevention event by “planting” pinwheels on the Crittenton Centers lawn to acknowledge April as National Child Abuse Prevention Month.



Peoria Public Schools – Update from Superintendent Dr. Sharon Desmoulin-Kherat

Peoria Public Schools Foundation helps Peoria families obtain Child Tax Credit

In recent weeks, the Peoria Public Schools Foundation has organized a campaign to inform Peoria families of the expansion of the child tax credit and the need to file a tax return in order to get the credit. The Foundation is committed to helping Peoria families understand their eligibility for the Child Tax Credit and how to get it when filing their 2021 taxes.

Issues Update
April 7, 2022

As part of this effort, the Foundation is also providing computer support at The Wraparound Center, 1419 S. Folkers Ave., and at the Lincoln Branch of the Peoria Public Library,

Wraparound Center:

Wednesday, April 6th from 2 p.m. to 4 p.m.
Wednesday, April 13th from 10 a.m. to 1 p.m.

Peoria Public Library Lincoln Branch:

April 11 from 11 a.m. to 2 p.m.

About 50 Peoria taxpayers attended the first two support sessions on March 30 and April 1, according to PPS Foundation Director of Community Engagement Patricia O'Shaughnessy, who is leading the effort behind the Child Tax Credit.

The Child Tax Credit has been expanded to reach additional families in central Illinois, many of whom may not realize they're eligible for these funds. Each household could receive up to \$3,600 for each child under 6 years old, and up to \$3,000 for each child between 6 and 17 years old, but they need to file a tax return to receive it.

In 2021, 9 out of 10 children were eligible for the expanded Child Tax Credit payments across the nation. Most of the families who received the credit used monthly payments to pay for basic needs like food, clothing, housing, utility costs and education.

If central Illinois families received monthly payments last year, they must file a 2021 tax return to get the second half of the credit this year. If they missed out on payments during 2021, they'll still get the complete credit when they file taxes this year.

For more details, please contact Trish O'Shaughnessy at patricia.oshaughnessy@psd150.org.

With Gratitude,



Dr. Sharon Desmoulin-Kherat
Superintendent

Issues Update
April 7, 2022

Community Development Monthly Report

- Please see attached

Emergency Communications Center Monthly Report

- Please see attached

Peoria Cares Monthly Report

- Please see attached

Date: 4/6/2021

This summary document is produced on a weekly basis. It is used as an agenda for the City Development Review Board and as a transparency tool to allow the public to be aware of development in Peoria.

1. Summary Information

- **One Stop Shop** is held every Monday at 1:30 PM in City Hall. This is a free service for anyone who wants to discuss development with staff from various City departments, local utility companies, the Health Department, and CityLink.
- **Development Center Permits** can typically be issued immediately and/or do not require an extensive review period. These permits include most trade (electrical, plumbing, HVAC, etc.) permits, repair permits, new single-family residential construction, alteration/additions, and demolitions.
- Each permit application includes a self-reported value of the project. The **Total Value of Development (YTD)** is the sum of these reported values.

	This Week	YTD
One Stop Shop Customers	0	12
Development Center Permits Issued	36	366
Total Value of Development (YTD)	\$ 2,360,039	\$ 16,072,237

2. Development Review Board Projects

- The **Development Review Board** is a group of City staff, local utility representatives, and other local government agencies that review and comment on more complex development applications and cases that are required to go to a public hearing.
- A **Job** is a development application that requires multiple departments to review for compliance but does not require a public hearing or City Council review.
- A **Project** is a development application that requires multiple departments to review for compliance and requires a public hearing before a City Commission and in some cases, a final decision by the City Council.
- The **Staff Assigned** to each Job or Project is the primary contact person for any inquires.

Job/Project #	Address	Type	Description	Council District	Planner Assigned
COM-004601-2022	530 NE Glen Oak Ave	Commercial Alteration	Ext. Int. Alt. – OSF Saint Francis Medical Center	3	KW
COM-004621-2022	2406 W Nebraska	Commercial Alteration	Cell Tower Upgrade – Dish Wireless	2	KW
COM-004620-2022	7528 N Grand Prairie Dr	Commercial Alteration	Int. Alt. – Nothing Bundt Cakes	5	LA
COM-003308-2022	3308 N University St	Commercial Alteration	Int. Alt. – Express Smoke Shop	2	KW
COM-004588-2022	7308 N University St	Commercial Alteration	Int. Alt. – Voila Macarons	5	LA
COM-004624-2022	900 Main St	Commercial Alteration	Int. Alt. – Associates Mental Health	1	JN

MULT-004625-2022	2719 W Reservoir Blvd	Multi-Family Alteration	Int. Alt. – Apartment	4	JN
------------------	-----------------------	-------------------------	-----------------------	---	----

Additional Activity

- These projects are not subject to review by the Development Review Board.

Job/Project #	Address	Type	Description	Council District	Planner Assigned
SIGN-004593-2022	921 W Pioneer Pkwy	Sign	2 Wall Signs; 1 Freestanding Sign – DriveTime	5	LA
SIGN-004617-2022	3332 W Willow Knolls Dr	Sign	2 Wall Signs; 1 Freestanding Sign – Flat Branch Home Loans	1	LA
SIGN-004604-2022	3308 N University St	Sign	1 Wall Sign; 1 Freestanding Sign – Express Smoke Shop	2	KW

3. Certificates of Occupancy Issued

- **Certificates of Occupancy** are issued after the work authorized by a permit has been inspected and substantially meets all applicable codes and regulations.

Address	Type	Business Name	Council District
11407 Joseph St	Residential	NSFD	5
6601 Ironwood Dr	Residential	NSFD	5
7207 Allen Rd	Commercial	Shine Therapy	5

4. Land Bank Activity

- The **City Land Bank** acquires properties to hold for future development, it transfers properties to new owners when possible, and it demolishes unsafe and abandoned structures to reduce blight in the community.

Properties Acquired			
Parcel Number	Address	Council District	Received Through
None			

Properties Transferred to New Owner			
Parcel Number	Address	Council District	Transferred Through
None			

Properties Demolished			
Parcel Number	Address	Council District	Ownership Type and Reason
18-04-304-010	1202 N Ellis St	2	City - Planned

5. Peoria City/County Health Department License Information

- The **Peoria City/County Health Department** licenses multiple types of food establishments. The information in this table is provided for informational purposes only.

Address	Business Name	Description	Council District
3229 N University	Steak N Shake	Plans Approved	2
7316 N University St	Voila Macarons	Plans Approved	5

Community Development Department Contact Information			
Staff who are typically assigned to manage development applications.			
Leah Allison (LA) Senior Urban Planner	494-8667		Kerilyn Weick (KW) Senior Urban Planner 494-8606
Josh Naven (JN) Senior Urban Planner	494-8657		Rich Storm (RS) Building Safety Manager 494-8632
Craig Reid (CR) Building Inspector	494-8925		Matt Ziller (MZ) Building Inspector 494-8628
Blake Eggleston (BE) Urban Planner	494-8612		Julia Hertaus (JH) Urban Planner 494-8649
Issac Garcia (IG) Building Inspector	494-8921		

City of Peoria ECC 9-1-1 Monthly Report March 2022



	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL	2021 Totals
Landbased 9-1-1 Calls	1,158	993	1,276										3,427	16,545
Wireless 9-1-1 Calls	6,695	5,787	7,443										19,925	93,128
Text To 9-1-1 Calls	22	24	41										87	208
TOTAL 9-1-1 CALLS	7,875	6,804	8,760	0	0	0	0	0	0	0	0	0	23,439	109,881
Peoria Police Incoming Calls	8,362	7,594	8,878										24,834	112,696
Peoria Heights Police Incoming	457	502	504										1,463	6,811
Peoria Heights Lobby Calls	33	41	37										111	598
Chillicothe Police Incoming Calls	79	352	463										894	7,260
Chillicothe Lobby Calls	79	142	14										235	1,480
Sheriff's Police Incoming Calls	1,468	1,486	1,578										4,532	26,358
TOTAL POLICE INCOMING CALLS	10,478	10,117	11,474	0	0	0	0	0	0	0	0	0	32,069	155,203
Volunteer Fire/EMS toll free calls	10	9	13										32	154
Peoria Heights Fire Incoming Calls	25	14	18										57	332
Peoria Fire Incoming Calls	356	342	130										828	5,346
TOTAL FIRE INCOMING CALLS	391	365	161	0	0	0	0	0	0	0	0	0	917	5,832
Operator Assist Calls/Alarm Calls	829	800	921										2,550	8,427
Ambulance Incoming Calls	151	125	152										428	2,002
ECC Supervisor Incoming Calls	568	391	359										1,318	5,196
Richwoods Dispatcher Incoming Calls	106	66	109										281	1,065
Downtown Dispatcher Incoming Calls	97	90	79										266	1,064
Prep 2 Dispatcher Incoming Calls	1,676	1,653	1,745										5,074	1,695
C-MED Dispatcher Incoming Calls	45	44	68										157	1,331
County Sheriff Dispatcher Incoming Calls	253	257	259										769	3,140
Fire Dispatcher Incoming Calls	393	422	334										1,149	3,754
OverFlow/Call Taker Incoming Calls	16	26	26										68	251
TOTAL INCOMING EXTENSION CALLS	3,154	2,949	2,979	0	0	0	0	0	0	0	0	0	9,082	32,496
TOTAL OUTGOING EXTENSION CALLS	4,555	4,229	4,595										13,379	57,570
Peoria Police Dispatches/On view	8,856	7,653	9,364										25,873	111,633
Peoria Heights Dispatched/On View	503	527	582										1,612	7,238
Chillicothe Police Dispatches/On view	466	386	498										1,350	8,359
Peoria County Sheriff Dispatches/On view	3,168	2,619	3,046										8,833	39,166
TOTAL POLICE DISPATCHES/ON VIEW	12,993	11,185	13,490	0	0	0	0	0	0	0	0	0	37,668	166,396
Air National Guard Fire Dispatches	5	9	2										16	63

Akron-Princeville Fire Dispatches	26	19	17										62	253
Brimfield Fire Dispatches	45	31	33										109	515
Chillicothe Fire Dispatches	44	35	45										124	605
Dunlap Fire Dispatches	31	32	37										100	489
Elmwood Fire Dispatches	23	16	15										54	183
Limestone Fire Dispatches	146	139	175										460	1,880
Logan-Trivoli Fire Dispatches	62	47	54										163	505
Peoria Fire Dispatches	2,051	1,741	1,945										5,737	23,043
Peoria Heights Fire Dispatches	113	101	98										312	1,227
Timber-Hollis Fire Dispatches	45	25	31										101	461
Tuscarora Fire Dispatches	15	11	23										49	200
West Peoria Fire Dispatches	75	57	60										192	797
MABAS Fire Calls	5	2	3										10	42
TOTAL FIRE DISPATCHES	2,686	2,265	2,538	0	0	0	0	0	0	0	0	0	7,489	30,263
AMT Ambulance Dispatches	2,598	2,164	2,404										7,166	28,699
APA Ambulance Dispatches	24	15	12										51	185
BYE Ambulance Dispatches	64	36	42										142	635
TOTAL AMBULANCE DISPATCHES	2,686	2,215	2,458	0	0	0	0	0	0	0	0	0	7,359	29,519
Peoria County Coroner Incoming Calls	305	145	126										576	2,688
Community Messaging System Call-outs	15	20	30										65	195
Telephone Trouble Reports Completed	0	0	0										0	0
CD Requests from State's Attorney's Office	15	15	25										55	306
CD Requests from FOI / Subpoena	11	8	10										29	114
CD Requests from Inner Departmental	6	7	7										20	72
Total Number of CD Requests	32	30	42	0	0	0	0	0	0	0	0	0	104	461
ILEAS Call Outs	0	0	0										0	1
JULIE Dig	35	37	39										111	546
Peoria Cares Cases	30	32	46										108	593
Premise Alerts	66	35	44										145	855
Sex Offender Updates	195	187	220										602	2,411
PAWS	344	392	262										998	4,316
Illinois State Police	196	237	155										588	2,945
Ameren	61	59	83										203	1,324

Peoria Cares

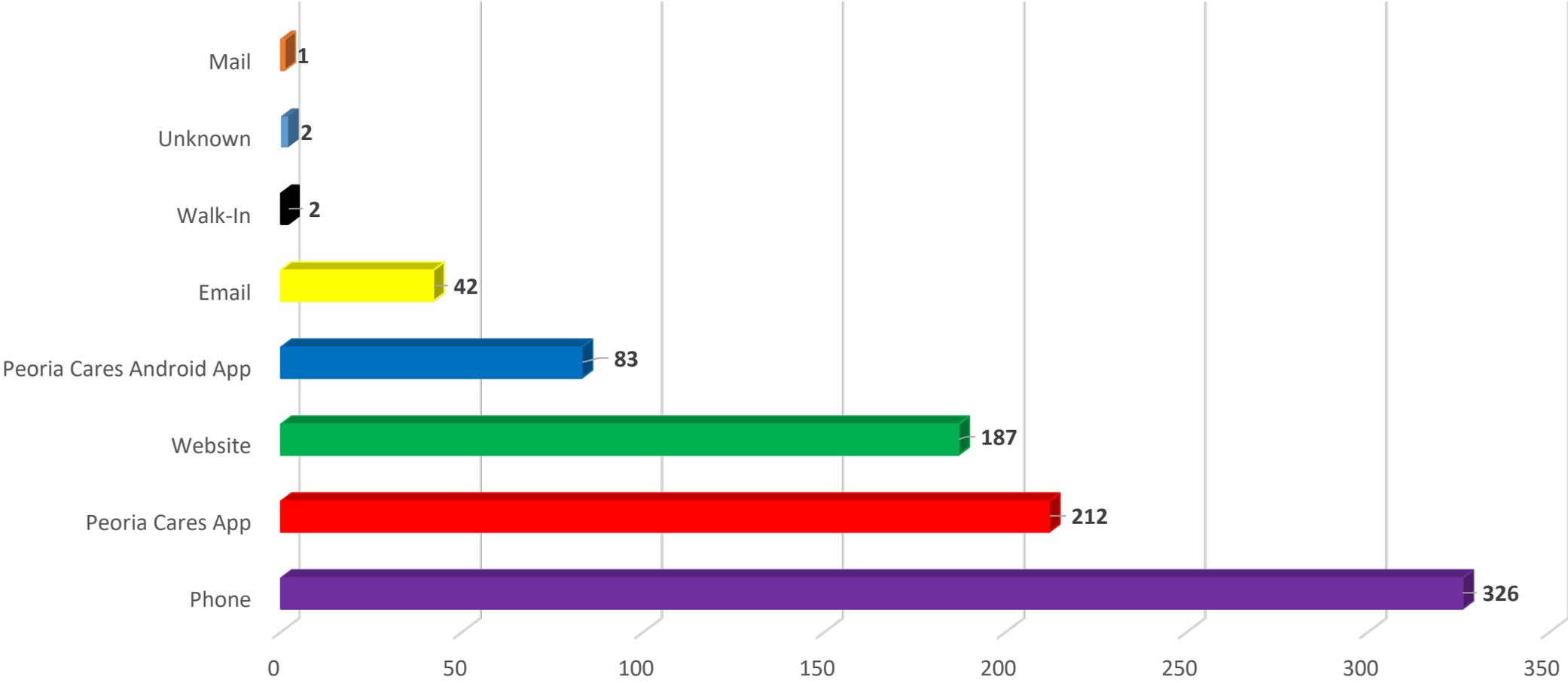


2022 Monthly Report



***From: The Office of the City Manager
Presented to: City of Peoria, Mayor and Council Members
March 2022***

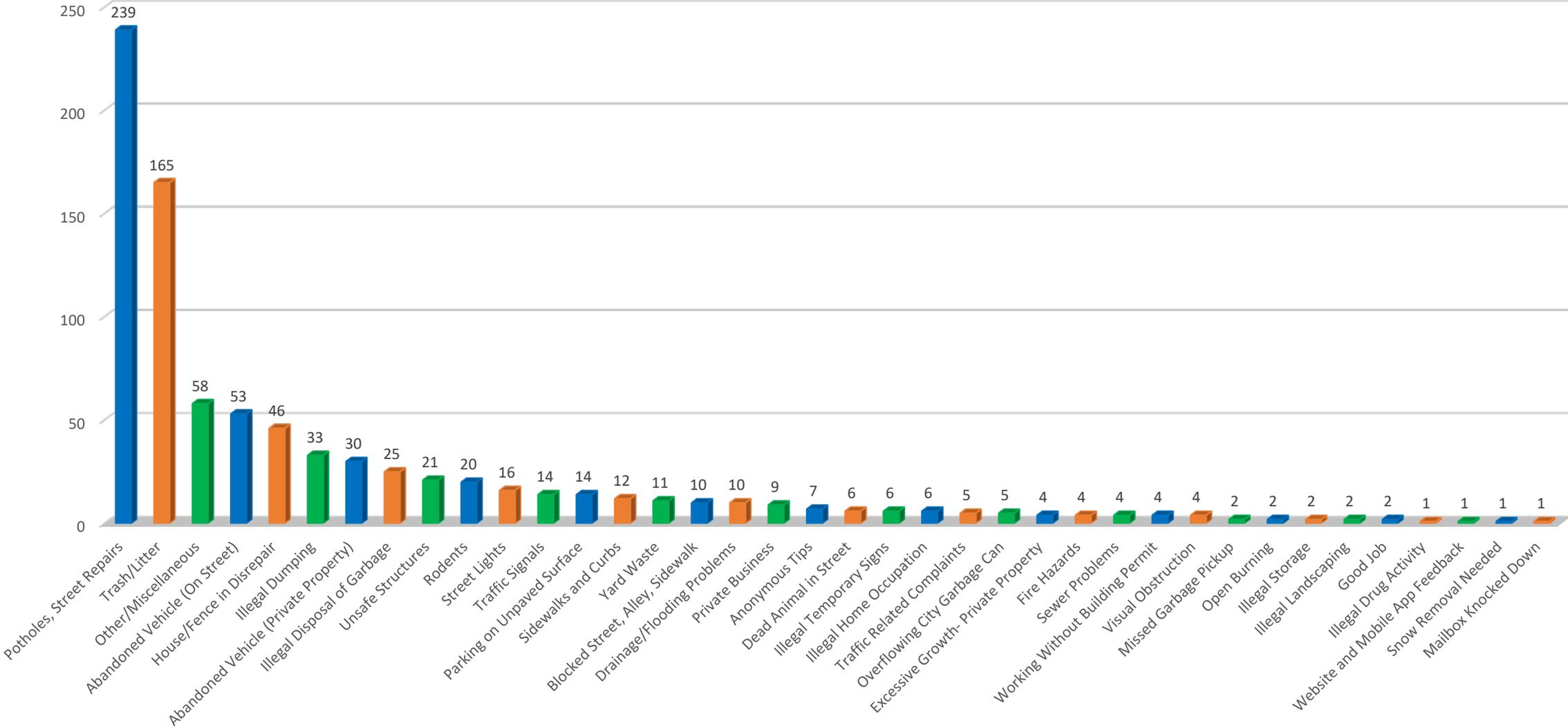
Peoria Cares Communication Transactions During the Month of March 2022



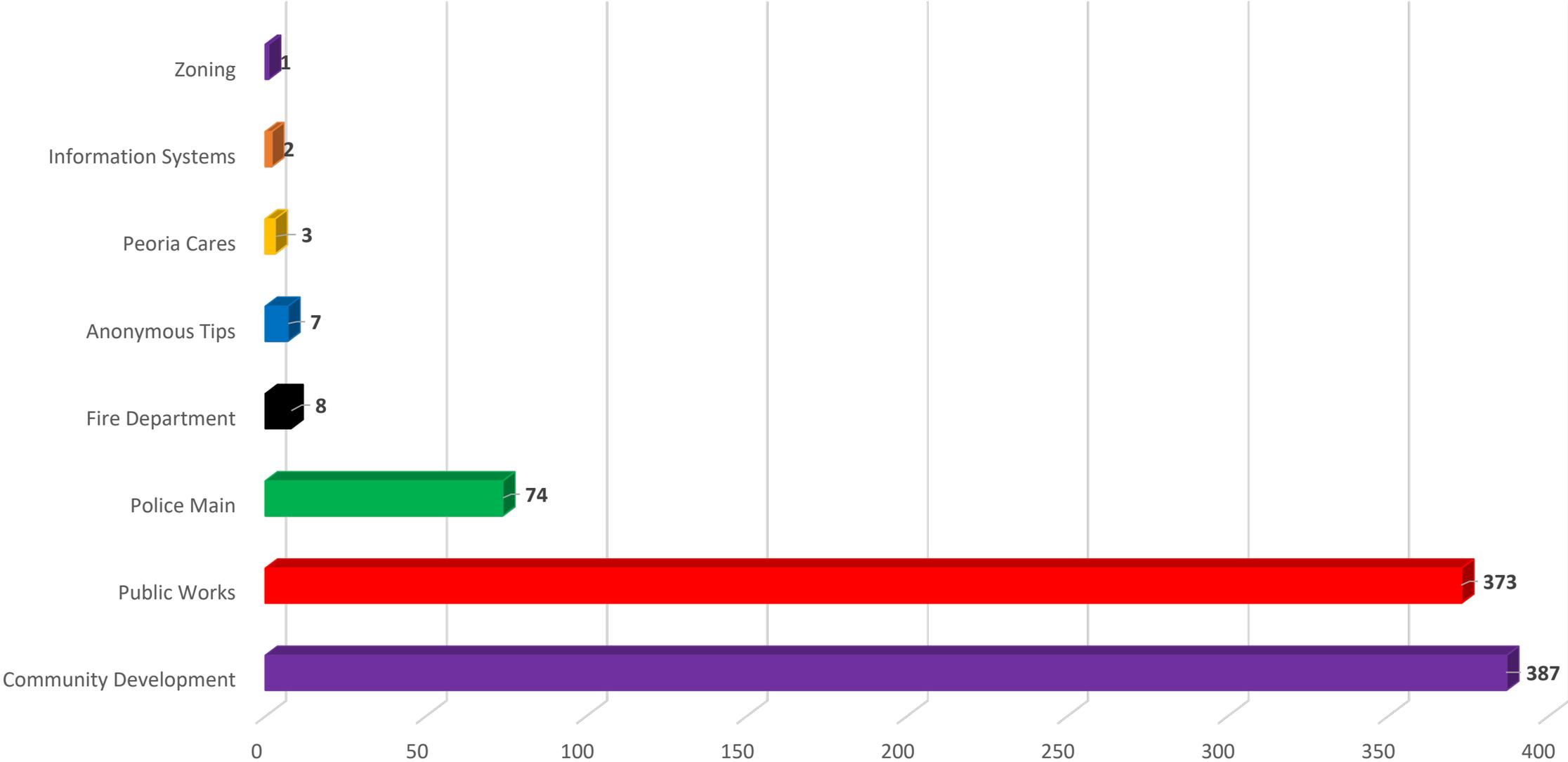
Total number of cases received: 855



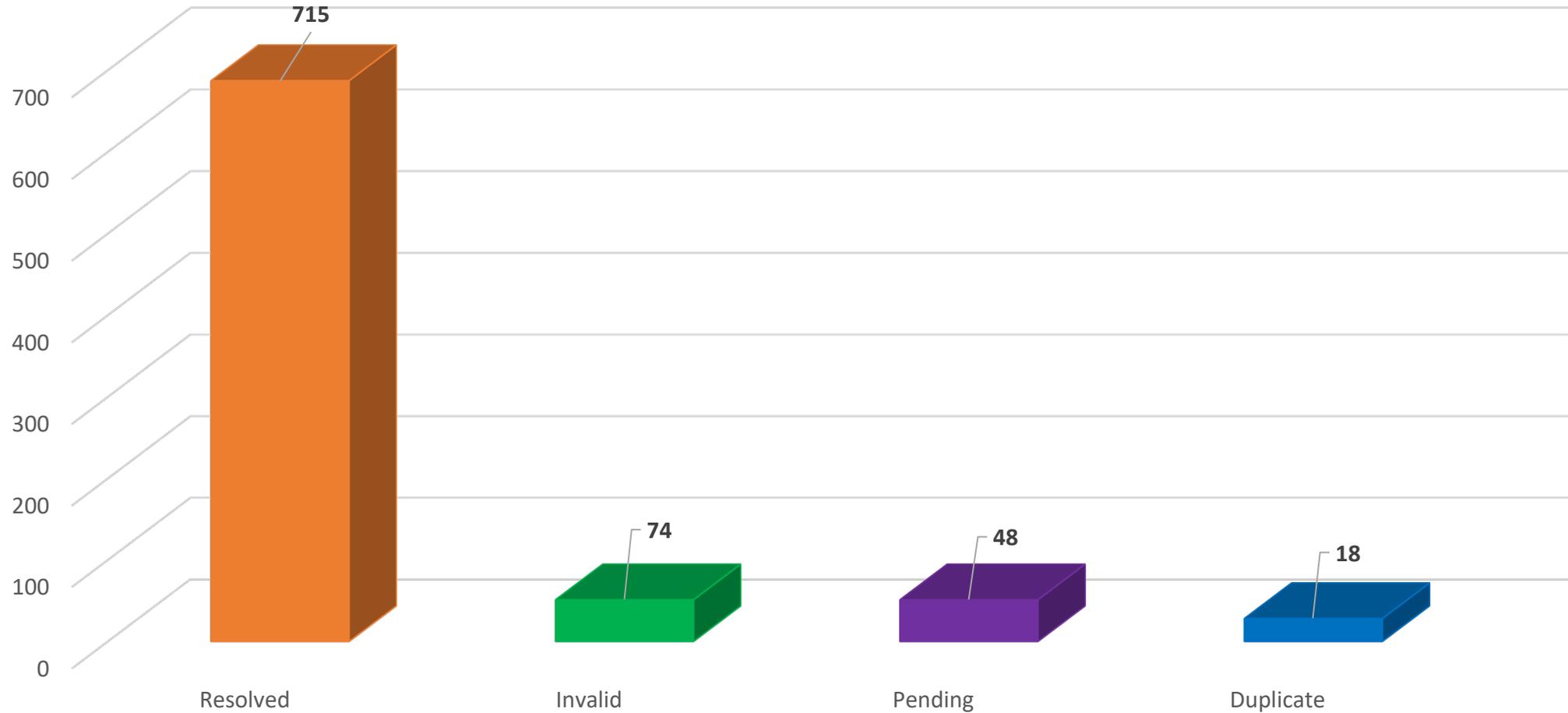
Peoria Cares March 2022 Complaints by Category



Peoria Cares March 2022 Complaints by Department



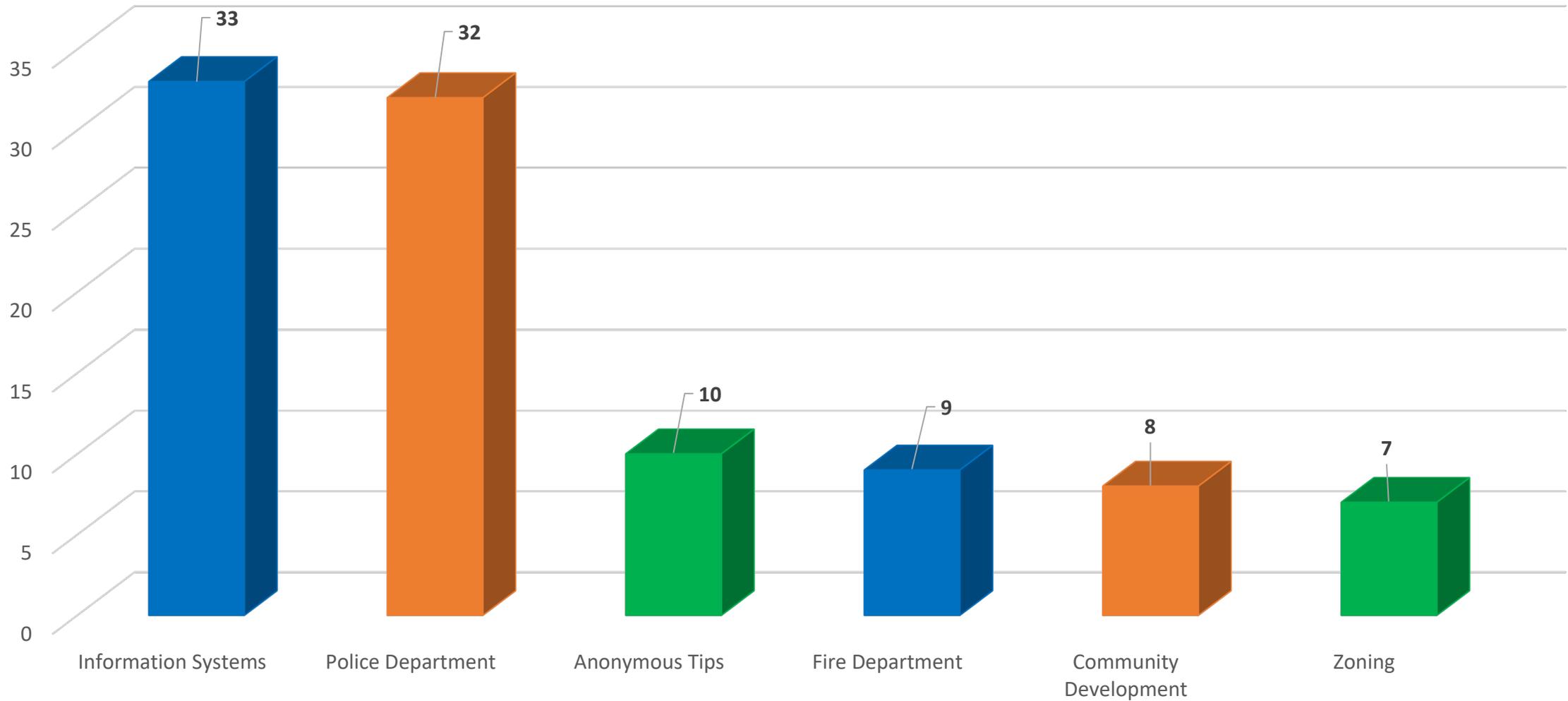
Peoria Cares March 2022 Complaint Status (as of 4/4/22)



The 48 pending cases all fall within the established 2-4 day response period expectation.



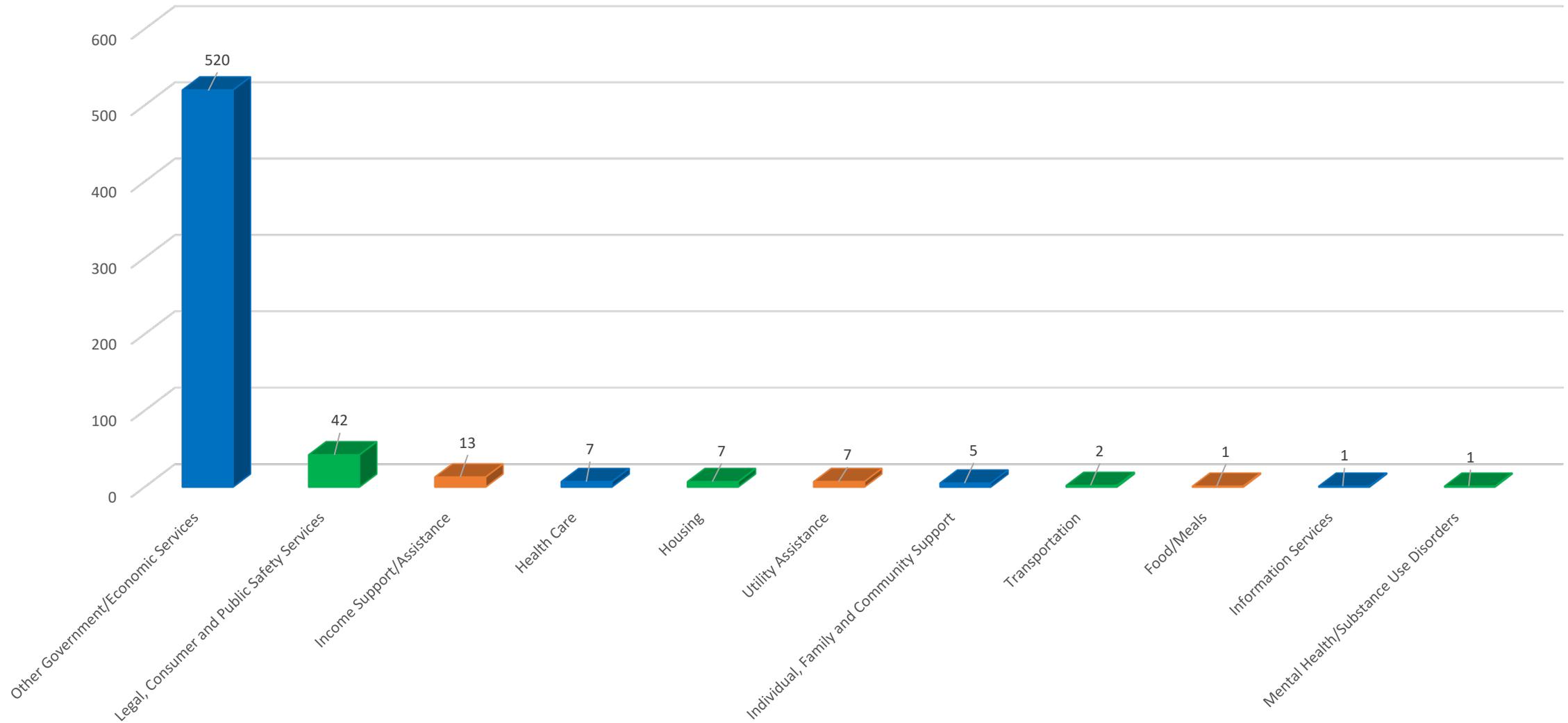
Peoria Cares Complaint Status “Pending” by Department –2020 to current



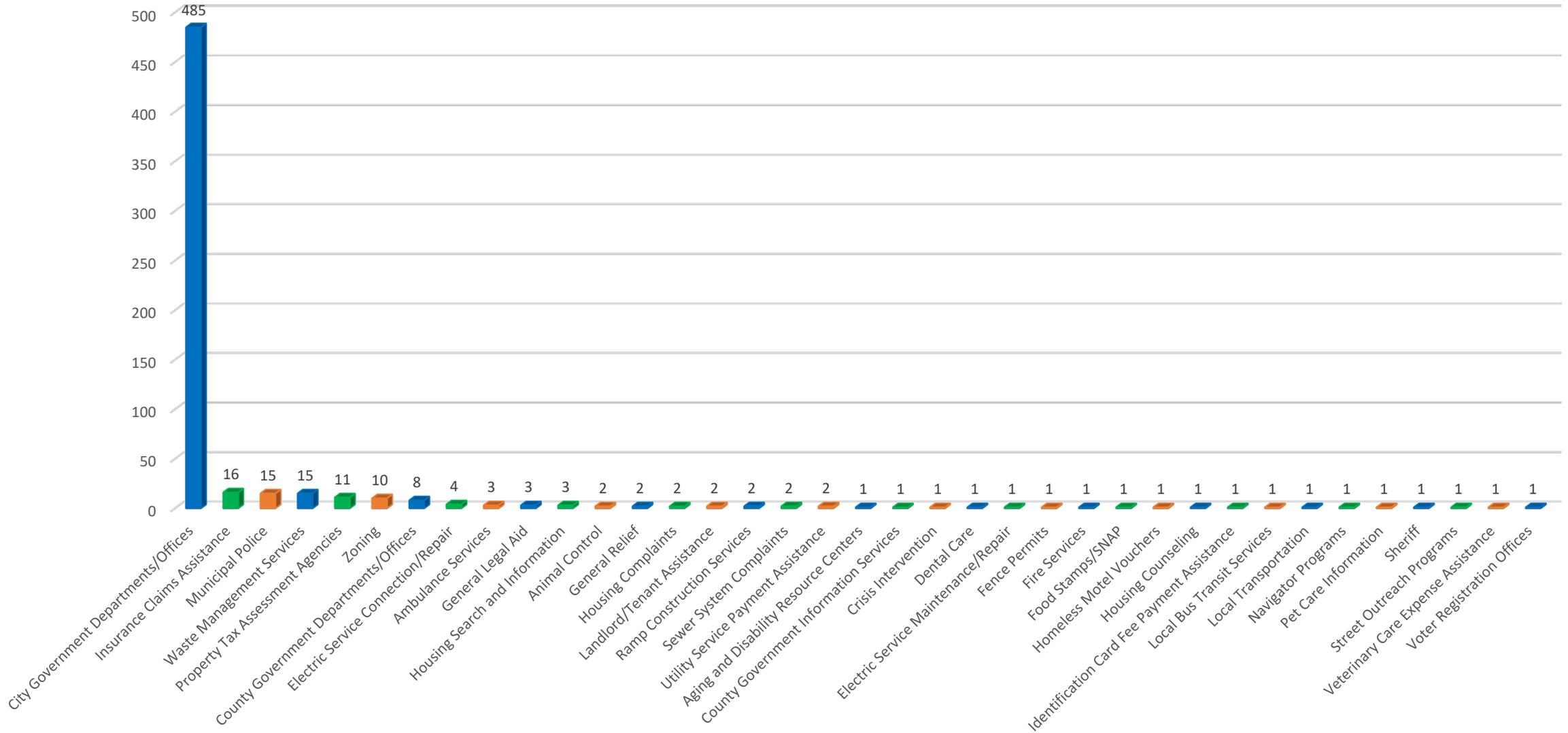
Total pending cases is 99. The earliest pending case is from 08/31/2020 and the most recent is from 3/31/2022. This includes the 48 pending cases from the current reporting period (March 2022).



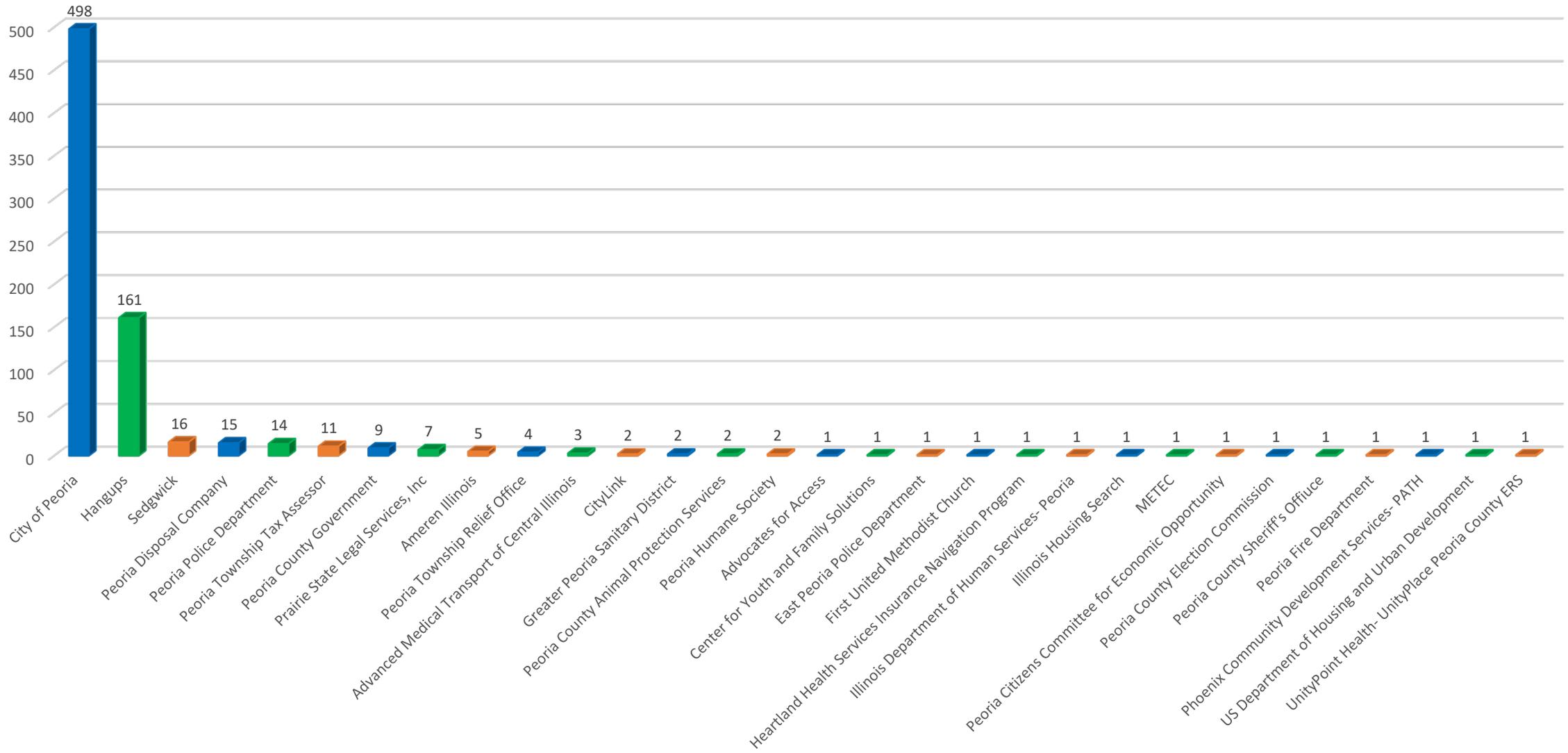
Overall Need Category of Peoria Cares Calls Not Resulting in a Peoria Cares Ticket- March 2022



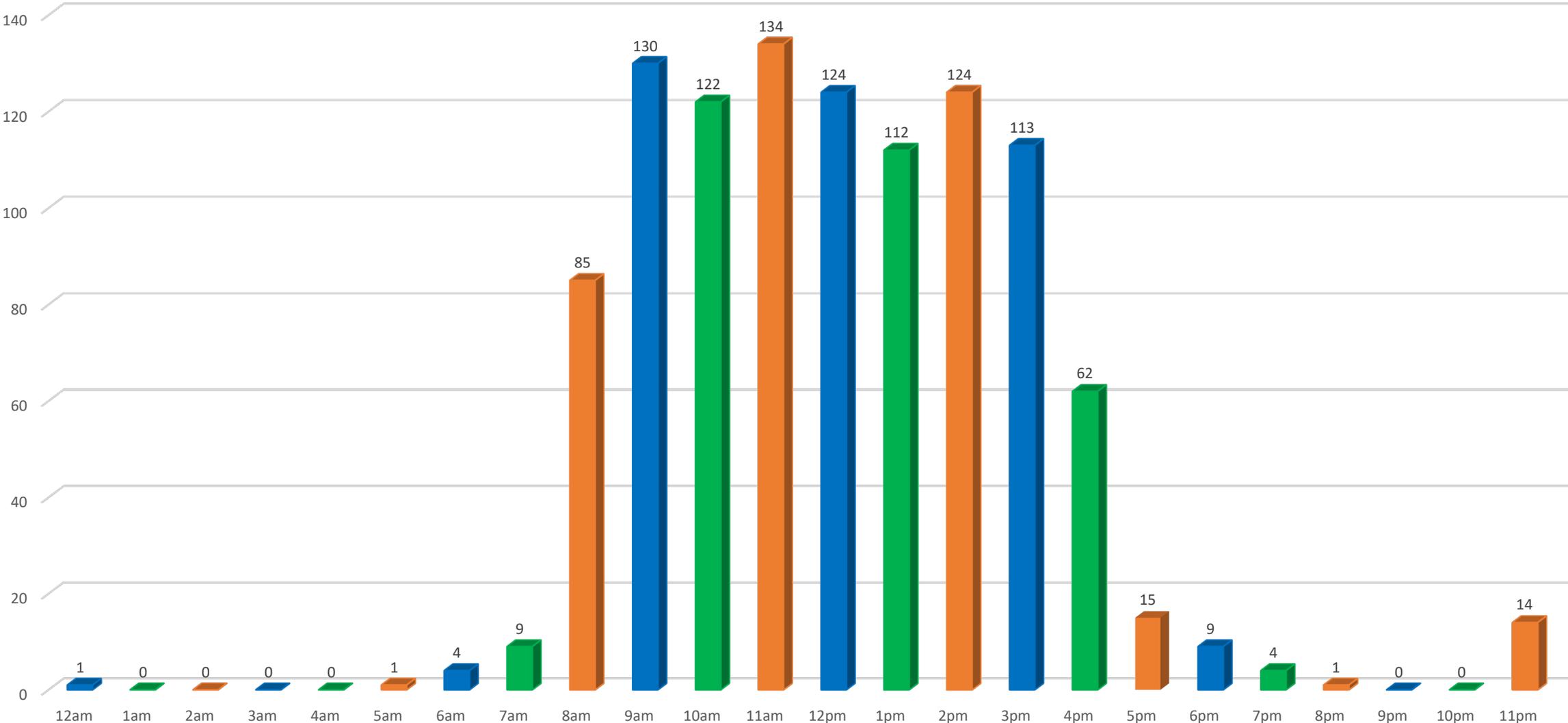
Service Needs of Peoria Cares Calls Not Resulting in a Peoria Cares Ticket- March 2022



Referrals of Peoria Cares Calls Not Resulting in a Peoria Cares Ticket- March 2022



Peoria Cares Calls by Time of Day - March 2022



Peoria Cares Calls by Day of Week – March 2022

DATE	N/A's	TICKETS	TOTAL PC	211 TOTAL	DAY TOTAL	% TICKETS	% DAY TOTAL
1-Mar	33	15	48	15	63	31.25%	76.19%
2-Mar	28	12	40	23	63	30.00%	63.49%
3-Mar	29	14	43	25	68	32.56%	63.24%
4-Mar	32	8	40	28	68	20.00%	58.82%
5-Mar	4	0	4	9	13	0.00%	30.77%
6-Mar	1	0	1	4	5	0.00%	20.00%
7-Mar	54	14	68	34	102	20.59%	66.67%
8-Mar	29	7	36	16	52	19.44%	69.23%
9-Mar	39	11	50	24	74	22.00%	67.57%
10-Mar	44	12	56	25	81	21.43%	69.14%
11-Mar	39	4	43	19	62	9.30%	69.35%
12-Mar	1	0	1	8	9	0.00%	11.11%
13-Mar	1	0	1	6	7	0.00%	14.29%
14-Mar	29	11	40	30	70	27.50%	57.14%
15-Mar	28	11	39	23	62	28.21%	62.90%
16-Mar	40	14	54	24	78	25.93%	69.23%
17-Mar	37	8	45	21	66	17.78%	68.18%
18-Mar	19	11	30	24	54	36.67%	55.56%
19-Mar	4	0	4	5	9	0.00%	44.44%
20-Mar	1	1	2	1	3	50.00%	66.67%
21-Mar	36	15	51	27	78	29.41%	65.38%
22-Mar	28	11	39	20	59	28.21%	66.10%
23-Mar	36	13	49	26	75	26.53%	65.33%
24-Mar	46	13	59	25	84	22.03%	70.24%
25-Mar	22	4	26	19	45	15.38%	57.78%
26-Mar	4	0	4	2	6	0.00%	66.67%
27-Mar	1	0	1	1	2	0.00%	50.00%
28-Mar	36	10	46	36	82	21.74%	56.10%
29-Mar	28	12	40	28	68	30.00%	58.82%
30-Mar	26	12	38	41	79	31.58%	48.10%
31-Mar	45	9	54	26	80	16.67%	67.50%
	800	252	1052	615	1667	19.81%	57.29%

DAY OF WEEK	N/As	TICKETS	TOTAL PC	% PC TICKETS
Monday (4)	155	50	205	24.39%
Tuesday (5)	146	56	202	27.72%
Wednesday (5)	169	62	231	26.84%
Thursday (5)	201	56	257	21.79%
Friday (4)	112	27	139	19.42%
Saturday (4)	13	0	13	0.00%
Sunday (4)	4	1	5	20.00%

- N/A's are calls that came in on the Peoria Cares line that did not result in a Peoria Cares ticket
- % Tickets refers to the percentage of tickets that were created from the calls that came in on the Peoria Cares line
- % Day Total is the percentage of calls that came through on the Peoria Cares line versus the rest of the Call Center's phone calls.



Peoria Cares Call Totals by Day of Week - March 2022

