



OFFICE OF THE CITY MANAGER



TO: Honorable Mayor and Members of the City Council

FROM: Patrick Urich, City Manager *Patrick Urich*

DATE: June 9, 2022

SUBJECT: Issues Update

The following are issues related to the City for the weekly Issues Update. If there are additional items you believe should be included, please let me know.

City of Peoria Hosts Honorary Street Naming for Aurthur Mae Perkins



An honorary street naming was held for community leader and education advocate Aurthur Mae Perkins on Thursday, June 9.

The sign, proposed by Hedy Elliott and Marcella Teplitz, was sponsored by Second District Council Member Charles Grayeb.

The location of the sign was chosen as a nod to Mrs. Perkins' dedication to the Peoria Public Library system, having served as a Board Member.

Known throughout the community for her advocacy of education, Mrs. Perkins is not only known as a

teacher but also as one of the longest-serving principals in the Peoria Public School system. After receiving her GED at the age of 38, she received her bachelor's and master's degrees from Bradley University. She has been acknowledged for her lifelong commitment to education with numerous awards and accolades. A member of many boards, including the Peoria Public Library Board and the

Peoria Housing Authority Board, Mrs. Perkins was also appointed to the State of Illinois Prisoner Review Board by Governor J.B. Pritzker.



Community Development-Community Development Staff Host Annual Coffee with Code Event

On Tuesday, June 7th from 4:00 PM - 6:00 PM, Community Development staff hosted the annual Coffee with Code event. Numerous residents and community members came out to meet their code enforcement inspector, let City staff know about any concerns or issues in the neighborhoods, and to learn more about our new grant programs.

For more information on future events, please contact Neighborhood Enhancement Coordinator Kaylee Drea at 309.494.8624 or kdrea@peoriagov.org.

Community Development-Down Payment Assistance Program Still Accepting Applications

The City of Peoria Community Development Department launched the 2022 Down Payment Assistance Program on Wednesday, May 25th. This program will provide homebuyers within Qualifying Census Tracts (QCTs) down payment assistance of either \$5,000 or up to 10% of the purchase price of a single-family home purchase at or below \$125,000 with a primary mortgage.

The program is still accepting applications. Applications will be reviewed and funded on a first-come, first served basis until the funds are exhausted. Applications may be found at www.appreciatepeoria.com/assistance.

For more information, please contact the City of Peoria Land Bank at (309) 494-8600 or landband@peoriagov.org.

Community Development - Staff Engage with Neighbors at the Riverfront Market

On Saturday, June 4th from 8:00 AM - 12:00 PM, Community Development staff attended the Riverfront Market to speak to community members about the department, new grant



programs, and upcoming events. Staff will return to the Riverfront Market on Saturday, July 9th.

For more information, please contact Neighborhood Enhancement Coordinator Kaylee Drea at 309.494.8624 or kdrea@peoriagov.org

Community Development-Deadline for Applications Approaching for Neighborhood Mini Grant Program

The last day to submit applications for the 2022 Neighborhood Mini Grant Program is Friday, June 10 by 5:00 PM. This program will be offered again in 2023 to provide neighborhood and homeowner associations with an opportunity to engage community members and improve neighborhood through outreach efforts, events, and projects.

All projects need to demonstrate community buy-in through a letter of support from the executive board of a neighborhood association or a signed petition including the name, address, and contact information of supporting neighbors. Applications will be reviewed by a panel of volunteer community members and City staff who will evaluate and score the applications to determine funding.

For more information, please contact Neighborhood Enhancement Coordinator Kaylee Drea at 309-494-8624 or kdrea@peoriagov.org.

Peoria Police –Visit from The Women’s Auxiliary Group

The Women's Auxiliary Group from the Baptist General State Convention of Illinois Inc. stopped by PPD Headquarters this morning (6/7/22) with special "Thank You" gifts for Peoria Police Officers.



Peoria Police – Mountain Bike Police Class



Several Peoria Police officers had a great time participating in a recent International Mountain Bike Police Class. They put on their biking shoes and took on the challenge.



Peoria Public Schools – Update from Superintendent Dr. Sharon Desmoulin-Kherat

Even though the 2021-2022 school year concluded last week for our traditional calendar schools and this week for our alternative calendar schools, the learning continues all throughout the month of June through PPS Summer School!

We believe a robust Summer School program is essential in building educational momentum for students and reducing the “Summer Slide,” all while creating a fun, summertime atmosphere for the students.

Summer School programming for high school students began Monday, June 6, and will run through Friday, June 24, with an emphasis on making sure all high school students are on track to graduate.

For K-8 students, Summer School will begin Monday, June 13 and features an exciting blend of fun and learning. Students will attend for six-hour days Monday through Friday at their home school building, where they are most familiar, and receive a hot lunch. And every Friday will be dedicated to a fun field trip, including traveling to some amazing out-of-town destinations!

Issues Update
June 9, 2022

The K-8 schools will be on two different schedule tiers:

Tier 1: 8 a.m. to 2 p.m.

Lindbergh Middle School, Rolling Acres Middle School, Von Steuben Middle School, Sterling Middle School, Calvin Coolidge Middle School, Roosevelt Magnet School, Lincoln K-8, Glen Oak Community Learning Center, Dr. Maude Sanders Primary, and Valeska Hinton Early Childhood

Tier 2: 9 a.m. to 3 p.m.

Mark Bills Middle School, Charter Oak Primary, Northmoor Primary, Hines Primary, Kellar Primary, Dr. C.T. Vivian Primary, Whittier Primary, Franklin Primary, and the Harrison/Trewyn joint site

We look forward to the fun, excitement and learning that will take place at PPS Summer School 2022!

With Gratitude,



Dr. Sharon Desmoulin-Kherat
Superintendent

Code Violation Docket

- Please see attached

Community Development Weekly Report

- Please see attached

ECC Monthly Report

- Please see attached

Housing Docket

- Please see attached

Peoria Cares Monthly Report

- Please see attached

<u>Inspector</u>	<u>Docket No.</u>	<u>Property Owner(s)</u>	<u>Property Address</u>
AA	22-CV-16275	CLEAR LLC	1209 S. WARREN ST
AA	22-CV-16277	RENE GOMEZ	913 S. WARREN ST
AA	22-CV-16279	FREIDA BLAKE	715 S. WARREN ST
AA	22-CV-16284	CANDY NORWOOD	1809 W. LINCOLN AVE
AA	22-CV-16512	JOSE COVARROBIAS	1502 W. ADRIAN G. HINTON JR AVE
AA	22-CV-16513	EVELYN BOWERS	1419 W. ADRIAN G. HINTON JR AVE
AA	22-CV-16514	RHEA INVESTMENTS LLC	101 N. SAND ST
AA	22-CV-16516	RITCHIE REED	1103 S. BLAINE ST
AA	22-CV-16534	MAREEZ BARSOUM	1512 W. AIKEN AVE
AA	22-CV-16535	B & L INVESTMENTS LLC	1514 W. AIKEN AVE
AA	22-CV-16537	VINCENT FROSIG	1526 W. AIKEN AVE
AA	22-CV-16538	NEW CHICAGO LLC	1211 S. MATTHEW ST
AA	22-CV-16539	365 LLC	816 S. BLAINE ST
AA	22-CV-16544	JOHN KING	1106 W. SMITH ST
AA	22-CV-16546	EUGENE GATHERS	1015 W. JOHNSON ST
AA	22-CV-16552	FAITH LLC	1026 S. SHELLEY ST
AA	22-CV-16593	DSV LLC	1017 S. LOUISA ST
AW	22-CV-16270	TAMMY OLIVER	3926 N ASHTON AVE
AW	22-CV-16281	RAY WILLIAM	3911 N COLUMBUS
AW	22-CV-16282	RAY WILLIAM	3911 N COLUMBUS AVE
AW	22-CV-16315	MICHAEL MCCOY	3704 N BIGELOW ST
AW	22-CV-16319	JEFFREY HECKMAN	1022 E GIFT AVE
AW	22-CV-16605	MATHEW PETERS	1601 E LONDON AVE
AW	22-CV-16606	DEAN PETERS	VACANT LOT
AW	22-CV-16610	GBM LLC	3442 N PROSPECT RD
AW	22-CV-16611	HAROLD FRANZEN	2204 N PROSPECT RD
BE	22-CV-16294	PEORIA LLC	1831 N LINN ST
BE	22-CV-16295	SCOTT BISHOP	1901 N LINN ST
BE	22-CV-16296	STEVEN BAIR	1900 N LINN ST
BE	22-CV-16298	DJ MEYERS	1830 N LINN ST
CT	22-CV-16528	WILMER ANDRADA	2127 W BUTLER ST
CT	22-CV-16529	HAROLD FRANZEN	2203 W BUTLER ST
CT	22-CV-16530	JASON SLATER	2308 W ANN ST
CT	22-CV-16582	RONALD BEEM	2215 W ANN ST
CT	22-CV-16584	WILLIAM THILL	2023 W ANN ST
CT	22-CV-16588	IAOMAI LLC	2113 W HOWETT ST
DF	22-CV-16269	TIM BAIETTO	1405 NE ADAMS
DF	22-CV-16283	LOUIS BARNETT	406 HAYWARD ST
DF	22-CV-16285	CHRISTOPHER WASH	604 VINE ST
DF	22-CV-16287	MICHELE SCHOENBEIN	712 VINE ST
DF	22-CV-16289	CAROL FOSTER ESTATE	634 VINE ST
DF	22-CV-16290	LOUIS BROWN	630 PARK AVE
DF	22-CV-16291	CATALINA ZAVALA	632 PARK AVE
DF	22-CV-16585	MICHAEL YOUNG	516 ALEXANDER AVE
DF	22-CV-16618	JEFFREY GUEDE	722 ALEXANDER AVE
DF	22-CV-16619	CHRISTINE PORTER	1510 NE MADISON AVE
DF	22-CV-16621	MATHEW INDIANO	331 NE PERRY AVE
DF	22-CV-16622	AXDREL LLC	601 NW BRYAN ST
DF	22-CV-16623	AXDREL LLC	504 NE MONROE ST

<u>Inspector</u>	<u>Docket No.</u>	<u>Property Owner(s)</u>	<u>Property Address</u>
DH	22-CV-16267	CHRISTOPHER HAWKINS	1220 N NORTH ST
DH	22-CV-16280	ROCKHOPPER INVESTMENTS LLC	900 W MOSS AVE
DH	22-CV-16591	DESH MEHTA	1200 NORTH UNDERHILL STREET
DH	22-CV-16592	ROBBIE J CRISS SANCTION COMMUNITY OUTREACH	1209 NORTH DOUGLAS STREET
DH	22-CV-16594	LAURA VARGAS	2723 WEST MARQUETTE STREET
DH	22-CV-16595	DANNY WELK ESTATE	2911 W MARQUETTE ST
DH	22-CV-16596	JOSEPH FRIERI	1205 N SHERIDAN RD
DH	22-CV-16597	BRAD A WHEELER & HEIDI T FOLGER	1221 NORTH BOURLAND AVENUE
DH	22-CV-16614	NATHAN MINOR	1805 WEST CALLENDER AVENUE
DH	22-CV-16616	KLBGC LLC	407 NORTH GLENWOOD AVENUE
DS	22-CV-16271	HERBERT WALDBEESER ESTATE	2113 W FORREST HILL AVE
DS	22-CV-16272	JEFFREY COHEN	1903 N IDAHO ST
DS	22-CV-16299	DAVID STORTZ	1015 W HANSSLER PL
DS	22-CV-16301	HOLLOWAY LLC	2710 W FLINT ST
DS	22-CV-16550	BRUCE ESTATE	2714 N VICTORIA AVE
DS	22-CV-16551	CHARLES HEDGES	3650 N LEROY AVE
DS	22-CV-16565	MARIA SANCHEZ	1300 W HOWETT ST
DS	22-CV-16566	RHEA JIYA INVESTMENTS LLC	1824 W LINCOLN AVE
DS	22-CV-16569	NORTH INVESTMENTS LLC	1713 W LINCOLN AVE
DS	22-CV-16570	U PRIME LAND INC	1109 W LINCOLN AVE
DS	22-CV-16571	JOHN TEJADA	3409 W RICHWOODS BLVD
DS	22-CV-16574	JASON PARKER	3310 N STERLING AVE
JS	22-CV-16547	JOSEPH FRIERI	1205 N SHERIDAN RD
KW	22-CV-16037	ALISHA HUFF & ALBERT HUFF	1204 W FLORENCE AVE
MH	22-CV-16517	BENJAMIN ABBOT	1513 W MARGARET AVE
MH	22-CV-16519	DENNIS BROWN	720 W MACQUEEN AVE
MH	22-CV-16560	RHEA JIYA INVESTMENTS LLC	2612 W MALONE ST
MH	22-CV-16561	KEITH JR	2312 W MALONE AVE
MH	22-CV-16562	RHEA JIYA INVESTMENTS LLC	600 W HANSSLER PL
MH	22-CV-16612	ELIZABETH ZIMA	3027 N SHERIDAN RD
MH	22-CV-16613	JOSHUA ASSOCIATES LLC	4005 W COURTLAND ST
NR	22-CV-16273	MAURICE MONTFORD	1703 - 1705 TIFFANY CT
NR	22-CV-16274	MANDALAY PARTNERS LLC	N MANDALAY DR
NR	22-CV-16310	JERRI L KEHL	1113 W WESTWOOD DR
NR	22-CV-16312	ANGELA PEDULLA & FRANCIS PEDULLA	7109 N HUNTERS TRACE
NR	22-CV-16313	GROVE OF PEORIA LLC	1526 CANDLETREE
NR	22-CV-16317	CTP FUNDING LLC	5505 N UNIVERSITY ST
NR	22-CV-16602	PAUL W GRAF	1016 W WILLOW LN
NR	22-CV-16615	NORRIS E CAUDELL & MARIAN J CAUDELL	BROW CT
NR	22-CV-16617	PETRU DUCA	7600 N GALENA RD
RF	22-CV-16314	LYLE AUMENT	3024 W SEIBOLD
RF	22-CV-16556	ZILIN WANG	1929 S STANLEY
RF	22-CV-16558	JANET MORRIS	936 SOUTH TONTI CIRCLE
RF	22-CV-16567	MIREYA MELLA	3031 W MALONE
RF	22-CV-16581	MOSE MADLOCK JR	1600 SOUTH CHARLES STREET
RF	22-CV-16607	CODIFY PROPERTIES LLC	2802 W MONTANA
RF	22-CV-16608	STEVIE LINWOOD	2800 W MONTANA
RF	22-CV-16624	ANNA TRAVIS	1201 S WESTERN
RF	22-CV-16626	KEVIN MOORE	1910 W GARDEN

<u>Inspector</u>	<u>Docket No.</u>	<u>Property Owner(s)</u>	<u>Property Address</u>
RF	22-CV-16627	BELLA IL INC	1912 W GARDEN
RF	22-CV-16628	EQUITY AND HELP INC	2012 W GARDEN
RF	22-CV-16629	GARRISON COLLINS	1409 S STANLEY
RF	22-CV-16631	MDKN HOLDINGS & INVESTMENTS LLC	2209 W KRAUSE
RF	22-CV-16633	CHRISTOPHER SNODGRASS	1825 SOUTH LYDIA AVENUE
SD	22-CV-16311	ALL HAUL SERVICES LLC, SHAKA JONES & ZOLA JONES	801 WEST LAKE AVENUE
SD	22-CV-16521	METHODIST INC	521 W MAIN ST
SD	22-CV-16522	METHODIST INC	NORTH OF 521 W MAIN
SD	22-CV-16523	METHODIST INC	513 W MAIN ST
SD	22-CV-16524	METHODIST INC	512 W MAHLON CT
SD	22-CV-16525	METHODIST INC	511 W MAIN ST
SD	22-CV-16526	METHODIST INC	507 W MAIN ST
SD	22-CV-16527	METHODIST INC	1009 N FLORA AVE
SD	22-CV-16573	LACAMMERON BOVAN	1825 NORTH INDIANA AVENUE
SD	22-CV-16577	EXCELL MANAGEMENT LLC	709 EAST RAVINE AVENUE
SD	22-CV-16578	STANLEY K WILLIAMS & CHRISTINA WILLIAM	1010 EAST NEBRASKA AVENUE
SD	22-CV-16580	OSF HEALTHCARE SYSTEM	926 EAST NEBRASKA AVENUE
SD	22-CV-16598	JOSEPH K FRIERI	219 EAST THRUSH AVENUE

Date: 6/08/2022

This summary document is produced on a weekly basis. It is used as an agenda for the City Development Review Board and as a transparency tool to allow the public to be aware of development in Peoria.

1. Summary Information

- **One Stop Shop** is held every Monday at 1:30 PM in City Hall. This is a free service for anyone who wants to discuss development with staff from various City departments, local utility companies, the Health Department, and CityLink.
- **Development Center Permits** can typically be issued immediately and/or do not require an extensive review period. These permits include most trade (electrical, plumbing, HVAC, etc.) permits, repair permits, new single-family residential construction, alteration/additions, and demolitions.
- Each permit application includes a self-reported value of the project. The **Total Value of Development (YTD)** is the sum of these reported values.

	This Week	YTD
One Stop Shop Customers	0	27
Development Center Permits Issued	35	652
Total Value of Development	\$ 3,679,448	\$ 73,133,574

2. Development Review Board Projects

- The **Development Review Board** is a group of City staff, local utility representatives, and other local government agencies that review and comment on more complex development applications and cases that are required to go to a public hearing.
- Items listed below with the prefixes HPC, PZC or ZBA in the first column are considered **Plans**. **Plans** are development applications that require multiple departments to review for compliance and include a public hearing before a City Commission; in some cases, **Plans** may also require a final decision by the City Council.
- All other items listed below are **Building Permits**. **Building Permits** are development applications that require multiple departments to review for compliance but do not require a public hearing or City Council review.
- The **Staff Assigned** to each item is the primary contact person for any inquiries.

Plan/Permit #	Address	Type	Description	Council District	Planner Assigned
COM-5008-2022	7930 N University St	Commercial Alteration	Int. Alt. – Vanilla Sugar	5	BE
COM-5013-2022	800 NE Madison Ave	Commercial Alteration	Int. Alt. & Ext. Alt – Friendship House	3	KW
COM-5014-2022	5409 N Knoxville Ave	Commercial Alteration	Int. Alt. – Unity Point	3	KW
COM-5015-2022	221 NE Glen Oak Ave	Commercial Alteration	Int. Alt. – Unity Point	2	KW
COM-5017-2022	530 NE Glen Oak Ave	Commercial Alteration	Int. Alt. – OSF 3 rd Floor Fitout	3	KW
COM-5019-2022	7309 N Knoxville Ave	Commercial Alteration	Int. Alt. – Recovery Care Center	5	BE

COM-5022-2022	801 W Lake Ave	Commercial Alteration	Int. Alt. – Kroger	3	KW
COM-5023-2022	5712 N Knoxville Ave	New Commercial	New Construction – Associated Oral Surgeons	3	KW
COM-5026-2022	4201 SW Adams St	Commercial Alteration	Ext. Alt. – Last Call Bar	1	JN
COM-5039-2022	1108 W Glen Ave.	Commercial Alteration	Int. Alt & Ext. Alt. – Queen of Squash	3	KW
RES-4999-2022	1101 Teton Dr	Solar Voltaic	Roof Mounted Solar	5	BE
ZBA-936-2022	6133 N Evergreen Cir	Minor Variance	Addition Setback	5	BE

Additional Activity

- These projects are not subject to review by the Development Review Board.

Plan/Permit #	Address	Type	Description	Council District	Planner Assigned
SIGN-5005-2022	6816 N Frostwood Pkwy	SIGN	Juniper Esthetics – 1 Wall Sign	4	JH
SIGN-5016-2022	1800 N Knoxville Ave	SIGN	Popeye’s – 2 Menu Boards	3	BE

3. Certificates of Occupancy Issued

- **Certificates of Occupancy** are issued after the work authorized by a permit has been inspected and substantially meets all applicable codes and regulations.

Address	Type	Business Name	Council District
None			

4. Land Bank Activity

- The **City Land Bank** acquires properties to hold for future development, it transfers properties to new owners when possible, and it demolishes unsafe and abandoned structures to reduce blight in the community.

Properties Acquired			
Parcel Number	Address	Council District	Received Through
18-08-351-007	1804 W Kettelle St	1	Quit Claim Deed

Properties Transferred to New Owner			
Parcel Number	Address	Council District	Transferred Through
None			

Properties Demolished			
Parcel Number	Address	Council District	Ownership Type and Reason
None			

5. Peoria City/County Health Department License Information

- The **Peoria City/County Health Department** licenses multiple types of food establishments. The information in this table is provided for informational purposes only.

Address	Business Name	Description	Council District
1108 W Glen Ave	Queen of Squash	Plans Approved	3
2320 W War Memorial Dr	McDonald's	Plans Received	4

Community Development Department Contact Information	
Staff who are typically assigned to manage development applications.	
<p>Leah Allison (LA) <i>Asst. Director of Com. Dev.</i> 494-8667</p> <p>Josh Naven (JN) <i>Senior Urban Planner</i> 494-8657</p> <p>Kerilyn Weick (KW) <i>Senior Urban Planner</i> 494-8606</p> <p>Julia Hertaus (JH) <i>Urban Planner</i> 494-8649</p> <p>Blake Eggleston (BE) <i>Urban Planner</i> 494-8612</p>	<p>Rich Storm (RS) <i>Building Safety Manager</i> 494-8632</p> <p>Matt Ziller (MZ) <i>Building Inspector</i> 494-8628</p> <p>Craig Reid (CR) <i>Building Inspector</i> 494-8925</p> <p>Issac Garcia (IG) <i>Building Inspector</i> 494-8921</p> <p>David Miller (DM) <i>Electrical Inspector</i> 494-8923</p>

City of Peoria ECC 9-1-1 Monthly Report May 2022



	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL	2021 Totals
Landbased 9-1-1 Calls	1,158	993	1,276	1,208	1,045								5,680	16,545
Wireless 9-1-1 Calls	6,695	5,787	7,443	6,945	8,003								34,873	93,128
Text To 9-1-1 Calls	22	24	41	18	13								118	208
TOTAL 9-1-1 CALLS	7,875	6,804	8,760	8,171	9,061	0	0	0	0	0	0	0	40,671	109,881
Peoria Police Incoming Calls	8,362	7,594	8,878	8,495	9,405								42,734	112,696
Peoria Heights Police Incoming	457	502	504	582	662								2,707	6,811
Peoria Heights Lobby Calls	33	41	40	68	47								229	598
Chillicothe Police Incoming Calls	79	352	463	492	705								2,091	7,260
Chillicothe Lobby Calls	79	82	101	149	126								537	1,480
Sheriff's Police Incoming Calls	1,468	1,486	1,578	1,554	1,787								7,873	26,358
TOTAL POLICE INCOMING CALLS	10,478	10,057	11,564	11,340	12,732	0	0	0	0	0	0	0	56,171	155,203
Volunteer Fire/EMS toll free calls	10	9	13	21	12								65	154
Peoria Heights Fire Incoming Calls	25	14	18	11	9								77	332
Peoria Fire Incoming Calls	356	342	430	455	489								2,072	5,346
TOTAL FIRE INCOMING CALLS	391	365	461	487	510	0	0	0	0	0	0	0	2,214	5,832
Operator Assist Calls/Alarm Calls	829	800	921	782	891								4,223	8,427
Ambulance Incoming Calls	151	125	152	139	142								709	2,002
ECC Supervisor Incoming Calls	568	391	359	366	406								2,090	5,196
Richwoods Dispatcher Incoming Calls	106	66	109	79	114								474	1,065
Downtown Dispatcher Incoming Calls	97	90	79	70	144								480	1,064
Prep 2 Dispatcher Incoming Calls	1,676	1,653	1,745	1,576	2,027								8,677	1,695
C-MED Dispatcher Incoming Calls	45	44	68	132	120								409	1,331
County Sheriff Dispatcher Incoming Calls	253	257	259	292	416								1,477	3,140
Fire Dispatcher Incoming Calls	393	422	334	328	387								1,864	3,754
OverFlow/Call Taker Incoming Calls	16	26	26	22	50								140	251
TOTAL INCOMING EXTENSION CALLS	3,154	2,949	2,979	2,865	3,664	0	0	0	0	0	0	0	15,611	32,496
TOTAL OUTGOING EXTENSION CALLS	4,555	4,229	4,595	3,974	4,808								22,161	57,570
Peoria Police Dispatches/On view	8,856	7,653	9,364	8,968	10,389								45,230	111,633
Peoria Heights Dispatched/On View	503	527	582	619	617								2,848	7,238
Chillicothe Police Dispatches/On view	466	386	498	564	811								2,725	8,359
Peoria County Sheriff Dispatches/On view	3,168	2,619	3,046	2,927	3,229								14,989	39,166
TOTAL POLICE DISPATCHES/ON VIEW	12,993	11,185	13,490	13,078	15,046	0	0	0	0	0	0	0	65,792	166,396
Air National Guard Fire Dispatches	5	9	2	5	5								26	63

Akron-Princeville Fire Dispatches	26	19	17	33	36								131	253
Brimfield Fire Dispatches	45	31	33	30	35								174	515
Chillicothe Fire Dispatches	44	35	45	41	61								226	605
Dunlap Fire Dispatches	31	32	37	28	474								602	489
Elmwood Fire Dispatches	23	16	15	6	21								81	183
Limestone Fire Dispatches	146	139	175	156	193								809	1,880
Logan-Trivoli Fire Dispatches	62	47	54	42	37								242	505
Peoria Fire Dispatches	2,051	1,741	1,945	1,870	2,069								9,676	23,043
Peoria Heights Fire Dispatches	113	101	98	112	103								527	1,227
Timber-Hollis Fire Dispatches	45	25	31	34	39								174	461
Tuscarora Fire Dispatches	15	11	23	14	21								84	200
West Peoria Fire Dispatches	75	57	60	67	79								338	797
MABAS Fire Calls	5	2	3	3	3								16	42
TOTAL FIRE DISPATCHES	2,686	2,265	2,538	2,441	3,176	0	0	0	0	0	0	0	13,106	30,263
AMT Ambulance Dispatches	2,598	2,164	2,404	2,334	2,606								12,106	28,699
APA Ambulance Dispatches	24	15	12	29	21								101	185
BYE Ambulance Dispatches	64	36	42	43	50								235	635
TOTAL AMBULANCE DISPATCHES	2,686	2,215	2,458	2,406	2,677	0	0	0	0	0	0	0	12,442	29,519
Peoria County Coroner Incoming Calls	305	145	126	139	137								852	2,688
Community Messaging System Call-outs	15	20	30	15	21								101	195
Telephone Trouble Reports Completed	0	0	0	0	0								0	0
CD Requests from State's Attorney's Office	15	15	25	20	18								93	306
CD Requests from FOI / Subpoena	11	8	10	9	11								49	114
CD Requests from Inner Departmental	6	7	7	10	11								41	72
Total Number of CD Requests	32	30	42	39	40	0	0	0	0	0	0	0	183	461
ILEAS Call Outs	0	0	0	0	0								0	1
JULIE Dig	35	37	39	46	42								199	546
Peoria Cares Cases	30	32	46	60	83								251	593
Premise Alerts	66	35	44	57	53								255	855
Sex Offender Updates	195	187	220	241	232								1,075	2,411
PAWS	344	392	262	213	242								1,453	4,316
Illinois State Police	196	237	155	166	243								997	2,945
Ameren	61	59	83	57	79								339	1,324

INSP	O.O	PROPERTY OWNER	CASE #	ENERGOV #	PROPERTY ADDRESS	APPEARANCE
AA	OO	WARITH R MUHAMMAD	22-HC-224	002122-2022	2904 W ANTOINETTE ST	REVIEW
AA	NO	VALERIE FORD & RONALD FORD	21-HC-674	023813-2021	1538 S ARAGO ST	REVIEW
AA	NO	CHRISTIAN MONTOYA	21-HC-520	020922-2021	2511 W GARDEN ST	REVIEW
AA	NO	JORGE MONTOYA	22-HC-237	002386-2022	1451 W GARDEN ST	REVIEW
AA	NO	HONORIO FIGUEROA	22-HC-380	004818-2022	2514 W GARDEN ST	FIRST APPEARANCE
AA	NO	HONORIO FIGUEROA	22-HC-383	004871-2022	2514 W GARDEN ST	FIRST APPEARANCE
AA	NO	CHARLES BELLEMEY	22-HC-379	004813-2022	2607 W HAYES ST	FIRST APPEARANCE
AA	OO	DAVID POLNITZ	21-HC-651	023469-2021	1707 W HOWETT ST	REVIEW
AA	OO	DOROTHY MURRAY	22-HC-233	016894-2021	1516 W JOHN H GWYNN JR AVE	REVIEW
AA	NO	EUGENE GATHERS	22-HC-374	004685-2022	1015 W JOHNSON ST	FIRST APPEARANCE
AA	OO	MARIA DELOURDES DIAZ	22-HC-387	004954-2022	1719 W KETTELLE ST	FIRST APPEARANCE
AA	C	CJD PROPERTIES	22-HC-159	001309-2022	2502 W MALONE ST	REVIEW
AA	NO	CHARLES GABBERT	22-HC-057	025373-2022	1609 W MARTIN ST	REVIEW
AA	NO	GLEN STALLINGS	22-HC-241	002522-2022	3008 W MEIDROTH ST	REVIEW
AA	OO	DARRYL BULLOCK	22-HC-190	001553-2022	801 S SHELLEY ST	REVIEW
AA	OO	CESAR HERNANDEZ	22-HC-373	004498-2022	1816 W SMITH ST	FIRST APPEARANCE
AA	NO	EBONY BANKS HENDERSON & MICHAEL BANKS JR	21-HC-008	012011-2020	2919 W STARR ST	REVIEW
CR	C	BEE-J PROPERTIES LLC	22-HC-010	024730-2021	3201 NE ADAMS ST	REVIEW
DF	NO	MAREEZ BARSOUM	22-HC-384	004891-2022	516 SW CAMBLIN AVE	FIRST APPEARANCE
DF	OO	MAURICE BLUEFORD-ANDERSON	21-HC-444	019202-2021	1505 NE GLENDALE AVE	REVIEW
DF	NO	DAVID STORTZ	22-HC-227	002216-2022	1015 NE GLENDALE AVE	REVIEW
DF	NO	JORDAN SELLERS	22-HC-242	002550-2022	704 LAVELLE ST	REVIEW
DF	NO	PEORIA 45 LLC	20-HC-384	012418-2020	1221 NE MONROE ST	REVIEW OF OWNERSHIP
DF	NO	MELISSA A TREJO	22-HC-259	002716-2022	613 MORTON ST	REVIEW
DF	C	HANSSEN FAMILY INVESTMENT LLC	20-HC-498	011800-2020	1501 NE PERRY AVE	REVIEW
DF	C	SALEM BROTHERS INC	22-HC-013	024767-2021	1106 NE PERRY AVE	REVIEW
DF	C	LINDQUIST PROPERTIES LLC	22-HC-053	000045-2022	1403 NE PERRY AVE	REVIEW
DF	NO	NORMA FLORES	22-HC-385	004928-2022	1117 NE PERRY AVE	FIRST APPEARANCE
DF	NO	SALEM BROTHERS ENT. INC	22-HC-045	025224-2022	612 WAYNE AVE	REVIEW
DS	OO	THOMAS PIERCE	22-HC-377	004767-2022	2222 W ALBANY AVE	FIRST APPEARANCE
DS	OO	BARRY CALVERT	22-HC-251	002628-2022	1821 W BARKER AVE	REVIEW
DS	C	RENT PEORIA HOMES LLC	22-HC-386	004939-2022	1319 N BOURLAND	FIRST APPEARANCE
DS	OO	MICHAEL GILLES	22-HC-321	003156-2022	1225 W BRONS AVE	REVIEW
DS	C	LILLIE WILLIAMS	21-HC-640	023347-2021	915 W COLUMBIA TER	REVIEW
DS	NO	CESAR ESPINOZA	22-HC-378	004768-2022	2022 N GALE AVE	FIRST APPEARANCE
DS	C	NINEMAV LLC	22-HC-287	002959-2022	1816 N GALE AVE	REVIEW
DS	OO	MICHAEL ROTRAMEL	22-HC-335	003319-2022	1015 NE GLEN OAK AVE	REVIEW

DS	OO	SETH M SMITH	22-HC-128	000860--2022	1116 W HANSSLER PL	REVIEW
DS	OO	CELENA STENSON	22-HC-104	000623-2022	2311 N IDAHO ST	REVIEW
DS	C	KDB GROUP LLC	22-HC-248	002621-2022	1509 N KNOXVILLE AVE	REVIEW
DS	C	PEORIA 45 LLC	22-HC-107	000642-2022	1831 N LINN ST	REVIEW
DS	C	ADEL MINA	21-HC-339	016774-2021	617 W LOUCKS AVE	REVIEW
DS	NO	HIRAM ANDRADES	22-HC-282	002945-2022	716 W MACQUEEN AVE	REVIEW
DS	C	DENIZENS OF PEORIA LLC	22-HC-293	002985-2022	1000 W MCCLURE AVE	REVIEW
DS	OO	JOSEPH MAST	22-HC-272	002865-2022	2717 N MILLBROOK DR	REVIEW
DS	OO	DAVID EHLERS	21-HC-452	019447-2021	3000 W PARKRIDGE DR	REVIEW
DS	C	PROFESSIONAL LEASING SERVICES	21-HC-680	023942-2021	2719 W RESERVOIR BLVD	REVIEW
DS	OO	SHANE SHARP	22-HC-212	001736-2022	111 NE ROANOKE AVE	REVIEW
DS	NO	STEPHEN L SIEGER	22-HC-339	003414-2022	1117 N SUMMIT BLVD	REVIEW
DS	NO	JAMES GARRABRANT	22-HC-273	002875-2022	1206 N UNIVERSITY ST	REVIEW
IG	C	ST AUGUSTINE COMMUNITY FUND INC	22-HC-332	003305-2022	1301 NE GLENDALE AVE	CONTINUE TO 7/5
IG	C	SREG HAYMEADOW LLC	22-HC-264	002754-2022	5300 W HAYMEADOW PL	REVIEW
IG	OO	JACK SALAH	22-HC-255	002673-2022	1301 W PIONEER PKWY	DISMISS-WORK COMPLETE
MZ	NO	TYLER SEIBERT	22-HC-199	001643-2022	4201 SW ADAMS ST	REVIEW
MZ	C	KNOXVILLE POINTE OWNER LLC	21-HC-253	014702-2021	1700 W HICKORY GROVE RD	REVIEW
MZ	C	KNOXVILLE & PENNSYLVANIA LLC	22-HC-026	024896-2021	1506 N KNOXVILLE AVE	REVIEW
MZ	NO	NANCY HAYES	22-HC-223	002114-2022	2627 N KNOXVILLE AVE	REVIEW
MZ	OO	TYRONE TERRELL	21-HC-519	020913-2021	1117 W LINCOLN AVE	REVIEW
MZ	OO	EBRAHIM ALWAH	22-HC-172	001461-2022	708 W LOUCKS AVE	REVIEW
MZ	C	PRINCIPAL SECURITIES LLC	21-HC-375	017622-2021	222 NE MONROE ST	REVIEW
MZ	C	HAJ PROPERTIES LLC	22-HC-180	001469-2022	2612 N SHERIDAN RD	REVIEW
MZ	NO	SAED KATTOM	22-HC-174	001463-2022	2504 N SHERIDAN RD	REVIEW
MZ	NO	DOUGLAS VAN DUSEN	22-HC-175	001464-2022	2509 N SHERIDAN RD	REVIEW
MZ	NO	ANAS ALRAWI	22-HC-176	001465-2022	2510 N SHERIDAN RD	REVIEW
MZ	NO	ANAS ALRAWI	22-HC-177	001466-2022	2514 N SHERIDAN RD	REVIEW
MZ	C	HAJ PROPERTIES LLC	22-HC-154	001159-2022	2412 N SHERIDAN RD	REVIEW
MZ	NO	ADNAN ASSAD	22-HC-215	001787-2022	2415 N SHERIDAN RD	REVIEW
MZ	NO	MAGED ELSAYEGH	22-HC-265	002777-2022	505 SPRING ST	REVIEW
MZ	NO	CLYDE/LUCY GULLEY	22-HC-034	025066-2021	1302 S STANLEY ST	REVIEW
MZ	C	RUMBERGER HOLDING GROUP LLC	22-HC-002	024655-2021	2106 N UNIVERSITY ST	REVIEW
NR	OO	CHERYL BOLLINGER	21-HC-693	024167-2021	4501 W ANDOVER DR	REVIEW
NR	NO	MARK SHORT	22-HC-254	002643-2022	344 W BARRINGTON RD	REVIEW
NR	C	GROVE OF PEORIA LLC	22-HC-382	004866-2022	1506 W CANDLE TREE 202	FIRST APPEARANCE
NR	C	GROVE OF PEORIA LLC	22-HC-381	004865-2022	1506 W CANDLE TREE 203	FIRST APPEARANCE
NR	NO	MICHAEL HERR	21-HC-607	022676-2021	1212 E FORREST HILL AVE	REVIEW
NR	NO	KIMBERLY FADY	22-HC-015	024839-2021	324 W GLEN AVE	REVIEW
NR	NO	DENNIS WEST	21-HC-515	019885-2021	6022 N HAMILTON RD	REVIEW

NR	C	SREG HAYMEADOW LLC	22-HC-246	002618-2022	5300 W HAYMEADOW PL	REVIEW
NR	NO	GEORGE MANIAS	21-HC-474	019882-2021	10118 KNOXVILLE AVE	REVIEW
NR	OO	MATHEW PETERS	22-HC-168	001418-2022	1601 E LONDON AVE	REVIEW
NR	C	ROYAL HIGHLANDER LLC	22-HC-204	001685-2022	915 W MACTAVISH RD	REVIEW
NR	OO	KETRA SHELTON	22-HC-372	004400-2022	405 E MCCLURE AVE	FIRST APPEARANCE
NR	NO	BENJAMIN CAHILL	21-HC-669	023705-2021	1227 E MELBOURNE AVE	REVIEW
NR	C	4D INVESTMENTS	21-HC-650	023428-2021	249 E OAK CLIFF CT	REVIEW
NR	C	HAYDEN LAKE LLC	22-HC-114	000758-2022	7217 N UNIVERSITY ST	REVIEW
NR	OO	KEVIN RILEY	22-HC-037	025211-2022	214 W VAIL CT	REVIEW
NR	C	EMPIRE REAL ESTATE CORP	21-HC-695	024407-2021	1016 E VIRGINIA AVE	REVIEW
NR	C	BELLA IL INC	22-HC-183	001485-2022	1204 E VIRGINIA AVE	REVIEW
NR	C	AN PROP LLC	22-HC-243	002576-2022	1108 E VIRGINIA AVE	REVIEW
NR	NO	MARK SHORT	22-HC-271	002864-2022	1208 E WILSON AVE	REVIEW
SD	NO	DAVID STORTZ & ROGER STORTZ	21-HC-653	023537-2021	326 E ARCHER	REVIEW
SD	NO	KARL BAKSAI	21-HC-500	020440-2021	907 E BEHREND'S AVE	REVIEW
SD	C	RHEA & JIYA INVESTMENTS LLC	22-HC-126	000848-2022	1021 E BEHREND'S AVE	REVIEW
SD	OO	THERESA CARTWRIGHT	22-HC-232	002311-2022	1028 E BEHREND'S AVE	REVIEW
SD	NO	CHERYL HORTON	21-HC-588	022381-2021	1818 N CALIFORNIA AVE	REVIEW
SD	C	SJ LLC	22-HC-063	025384-2022	2407 N DELAWARE AVE	REVIEW
SD	NO	PATRICK ROBINSON	22-HC-101	000583-2022	1509 NE GLENDALE AVE	REVIEW
SD	NO	LYNN LUSCH	22-HC-274	002884-2022	1228 HAMILTON BLVD	REVIEW
SD	C	AWF HOLDINGS LLC C/O ANTHONY FREIDT	22-HC-376	004766-2022	1309 E HILLCREST PL	FIRST APPEARANCE
SD	NO	SAMUEL CLAY	22-HC-375	004765-2022	702 E LASALLE ST	FIRST APPEARANCE
SD	C	FJR REALTY LLC	22-HC-238	002433-2022	702 E NEBRASKA AVE	REVIEW
SD	C	SALEM BROTHERS INC	22-HC-220	001832-2022	407 E NEBRASKA AVE	REVIEW
SD	NO	ROBERT WALLENFANG	22-HC-235	025145-2021	1905 N PROSPECT RD	REVIEW

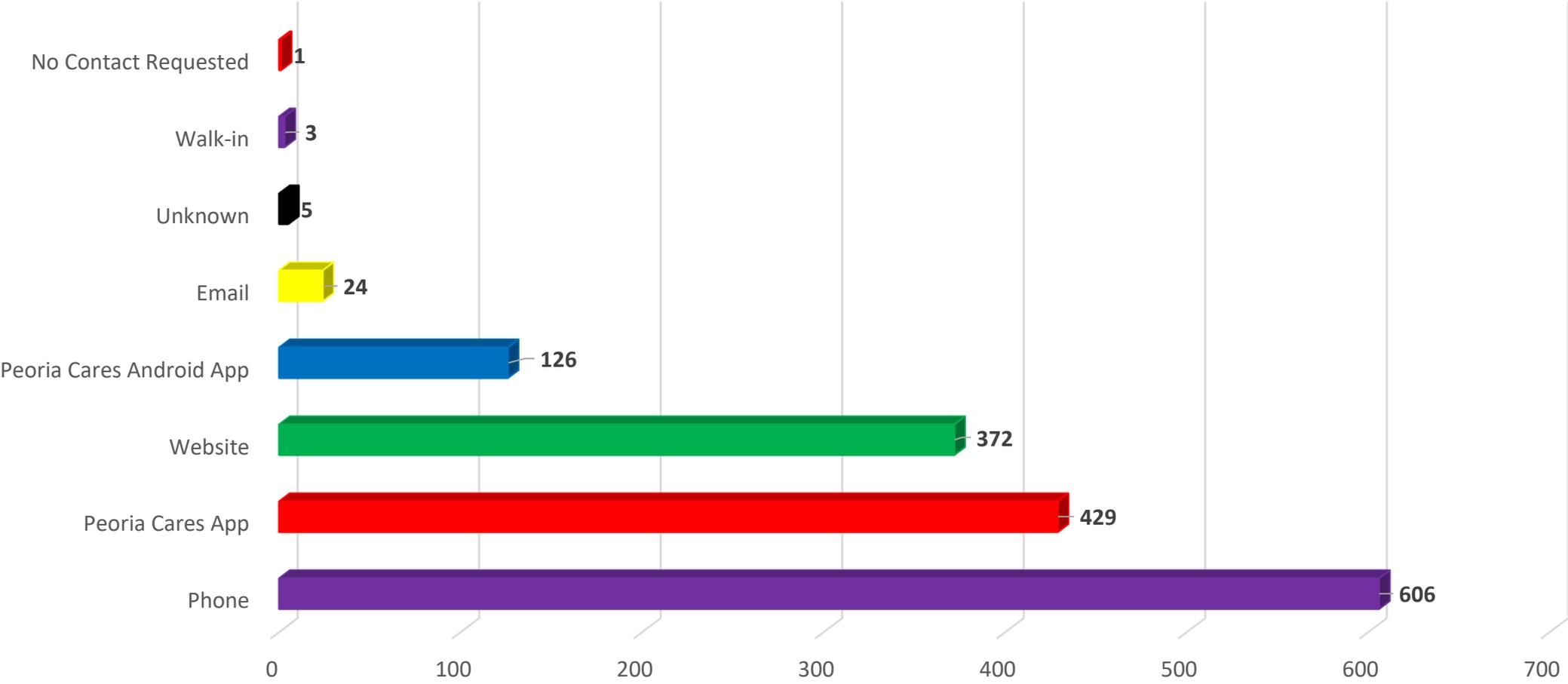
Peoria Cares



2022 Monthly Report

***From: The Office of the City Manager
Presented to: City of Peoria, Mayor and Council Members
May 2022***

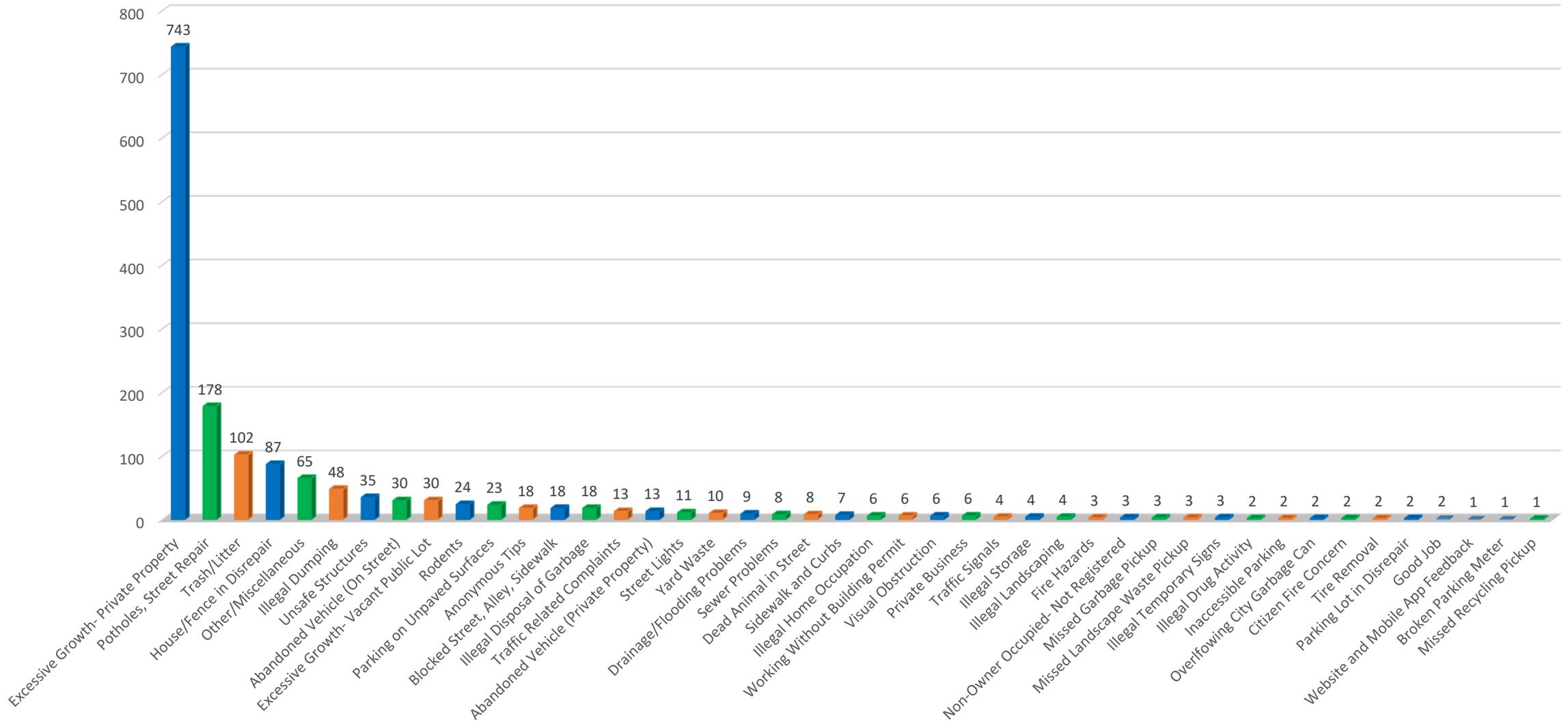
Peoria Cares Communication Transactions During the Month of May 2022



Total number of cases received: 1,566



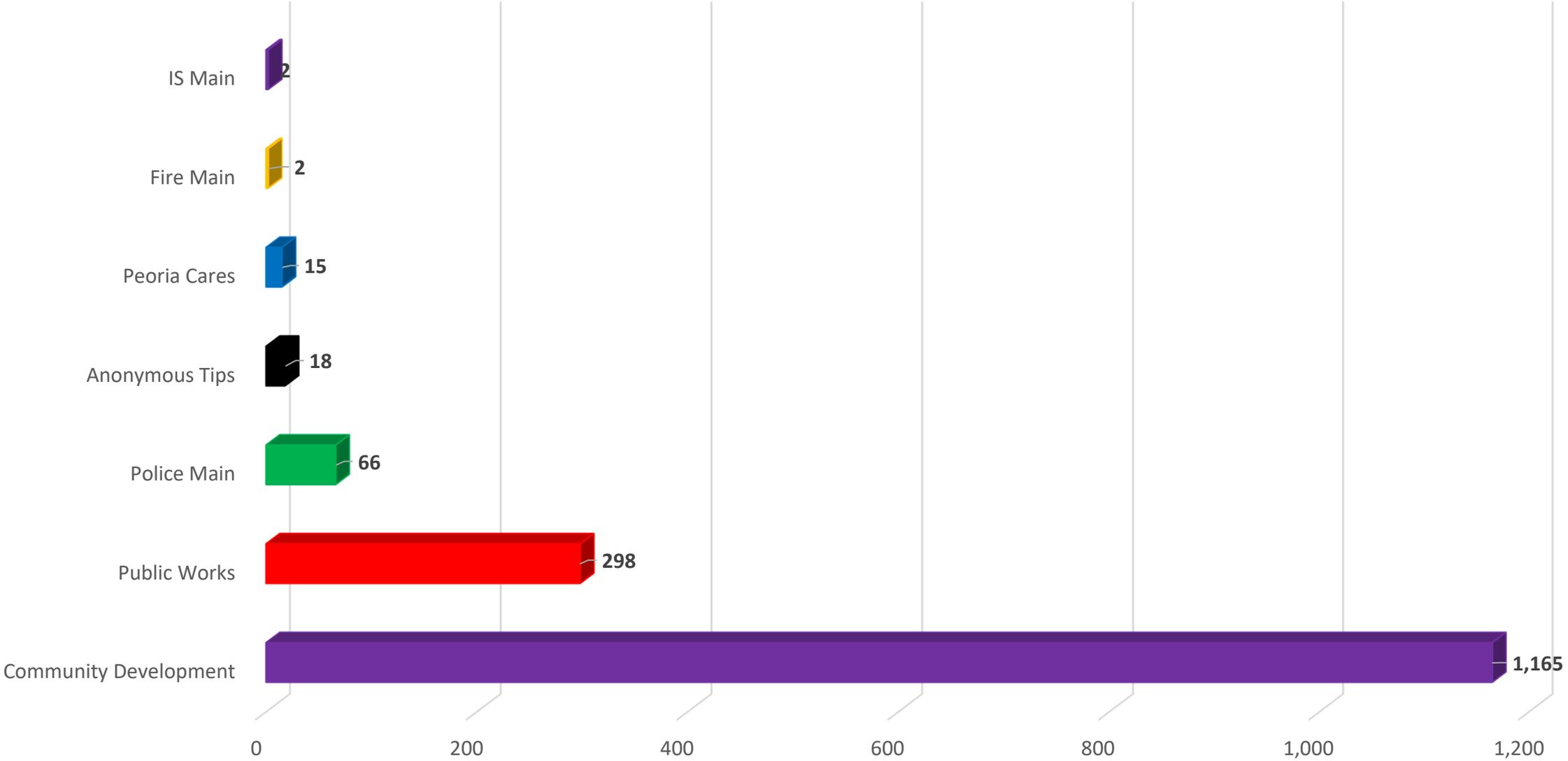
Peoria Cares May 2022 Complaints by Category



Total number of cases received: 1,566



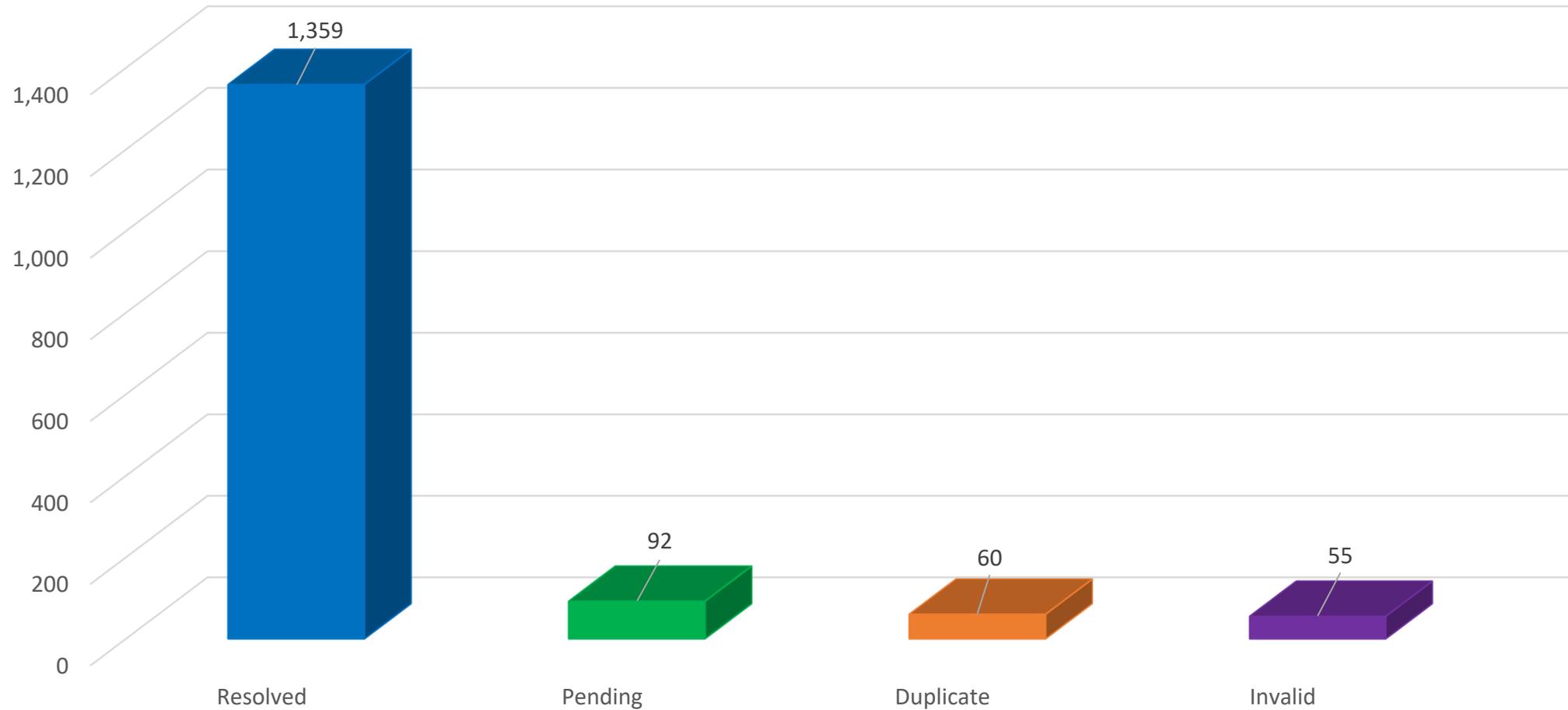
Peoria Cares May 2022 Complaints by Department



Total number of cases received: 1,566



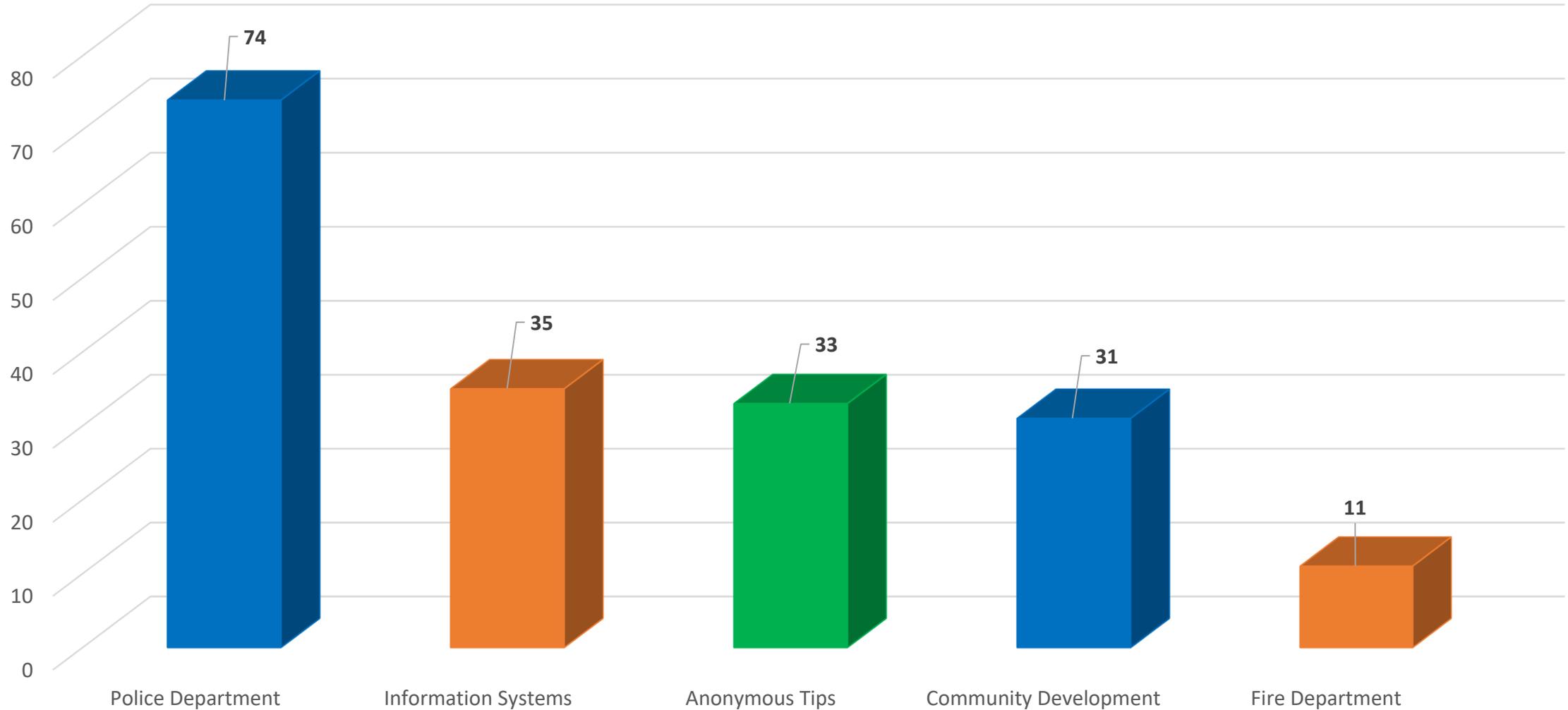
Peoria Cares May 2022 Complaint Status (as of 6/--/22)



The 92 pending cases all fall within the established 2-4 day response period expectation.



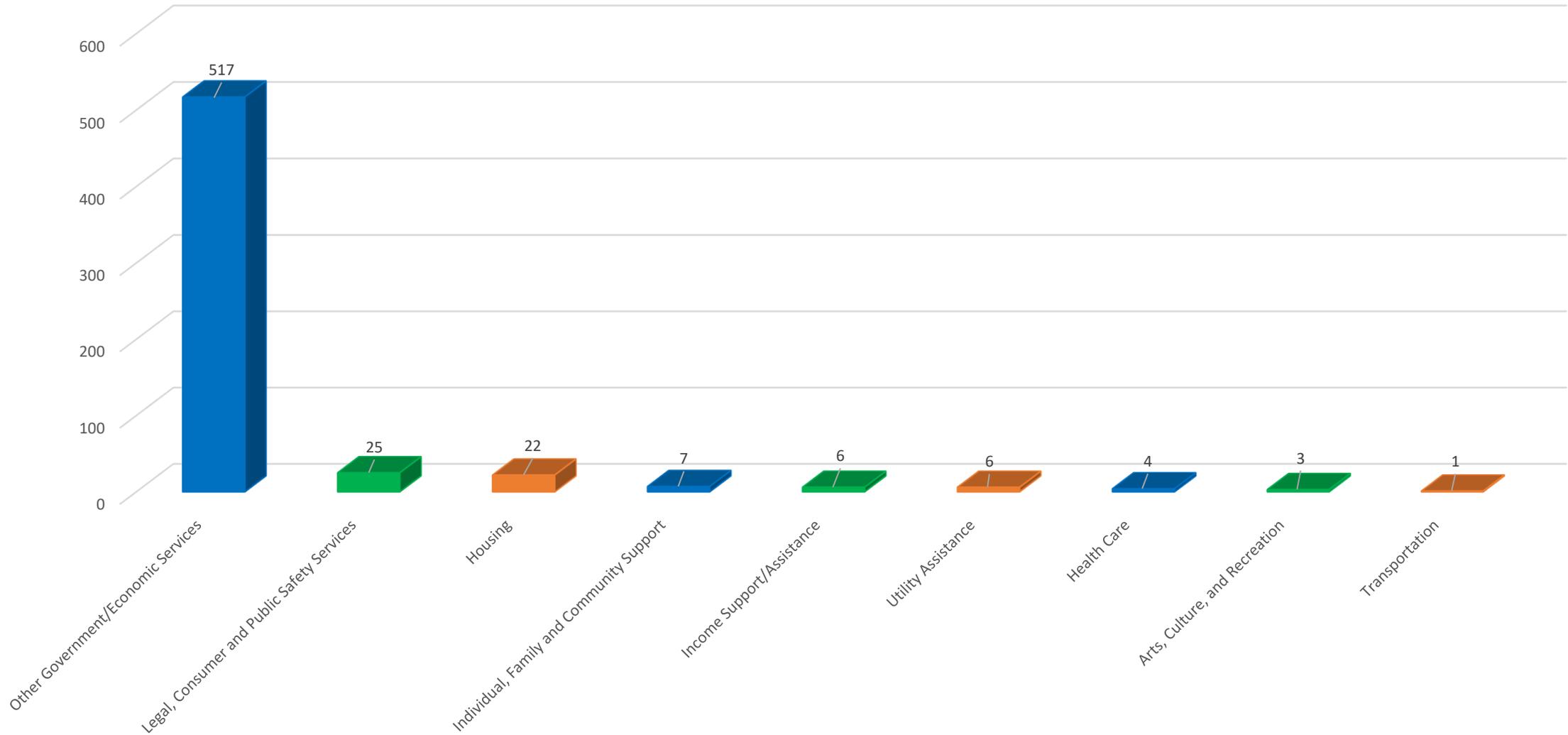
Peoria Cares Complaint Status "Pending" by Department –2020 to May 2022



Total pending cases is 184. The earliest pending case is from 08/31/2020 and the most recent is from 5/31/2022. This includes the 92 pending cases from the current reporting period (May 2022).



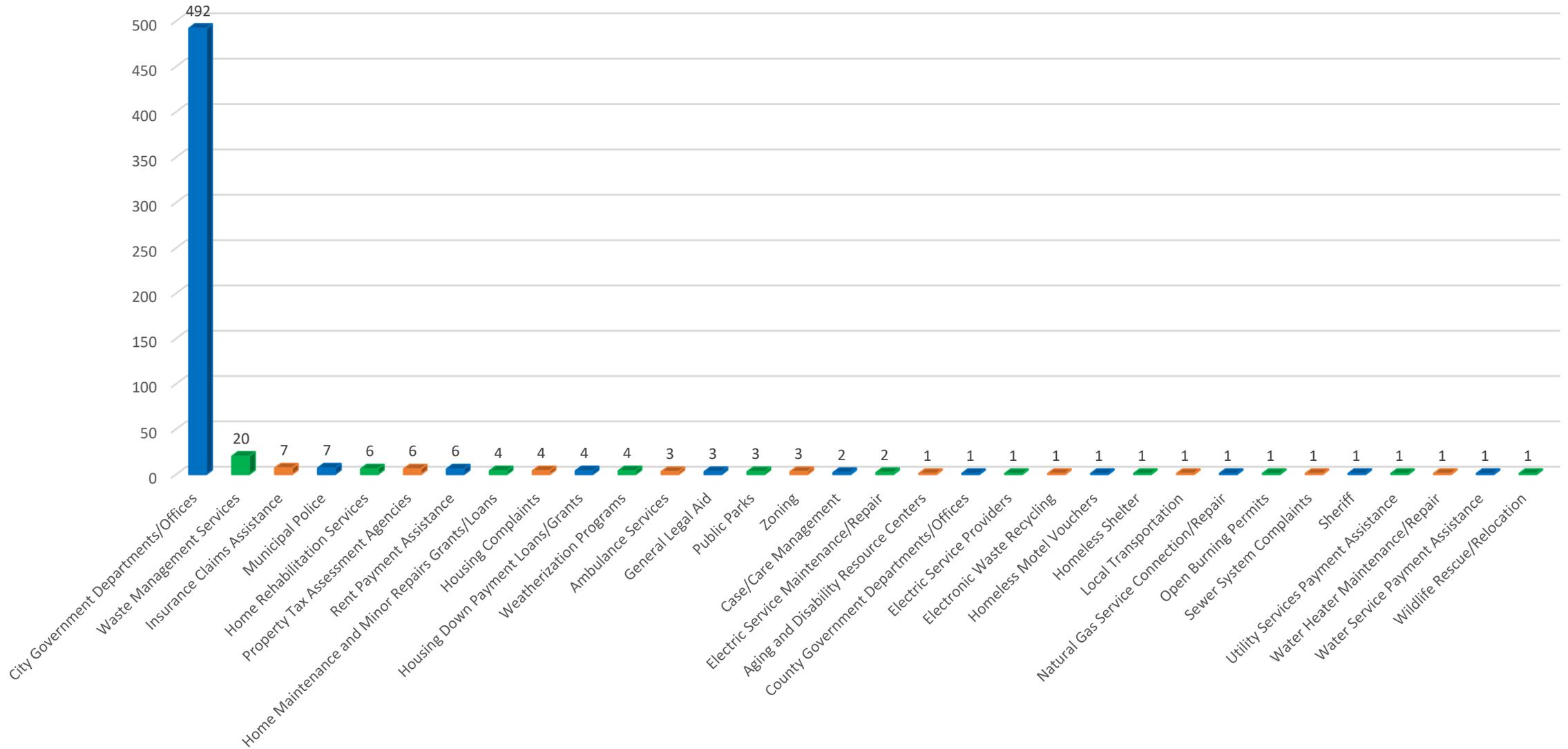
Overall Need Category of Peoria Cares Calls Not Resulting in a Peoria Cares Ticket- May 2022



An additional 591 calls were received that did not fit the Peoria Cares case criteria.



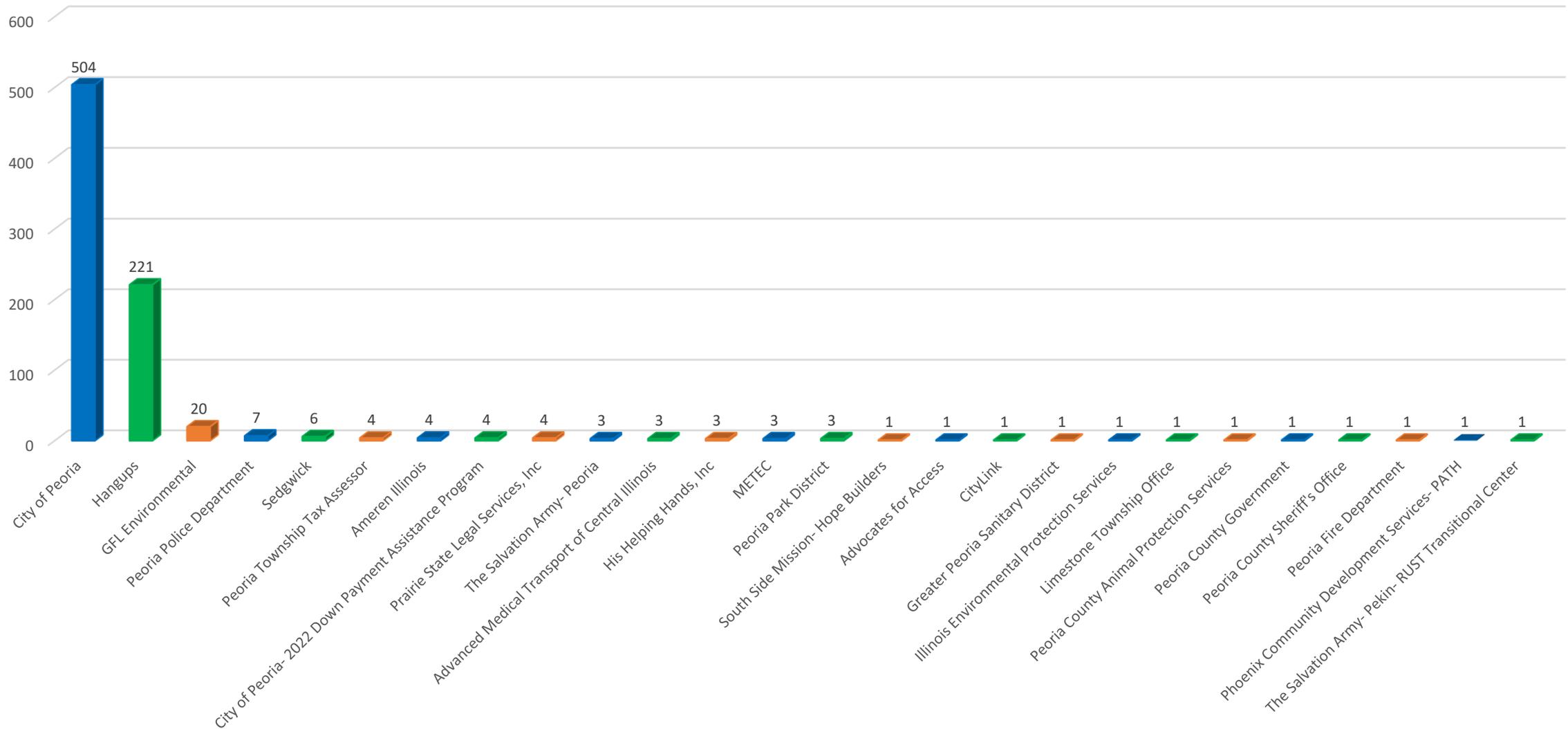
Service Needs of Peoria Cares Calls Not Resulting in a Peoria Cares Ticket- May 2022



An additional 591 calls were received that did not fit the Peoria Cares case criteria.

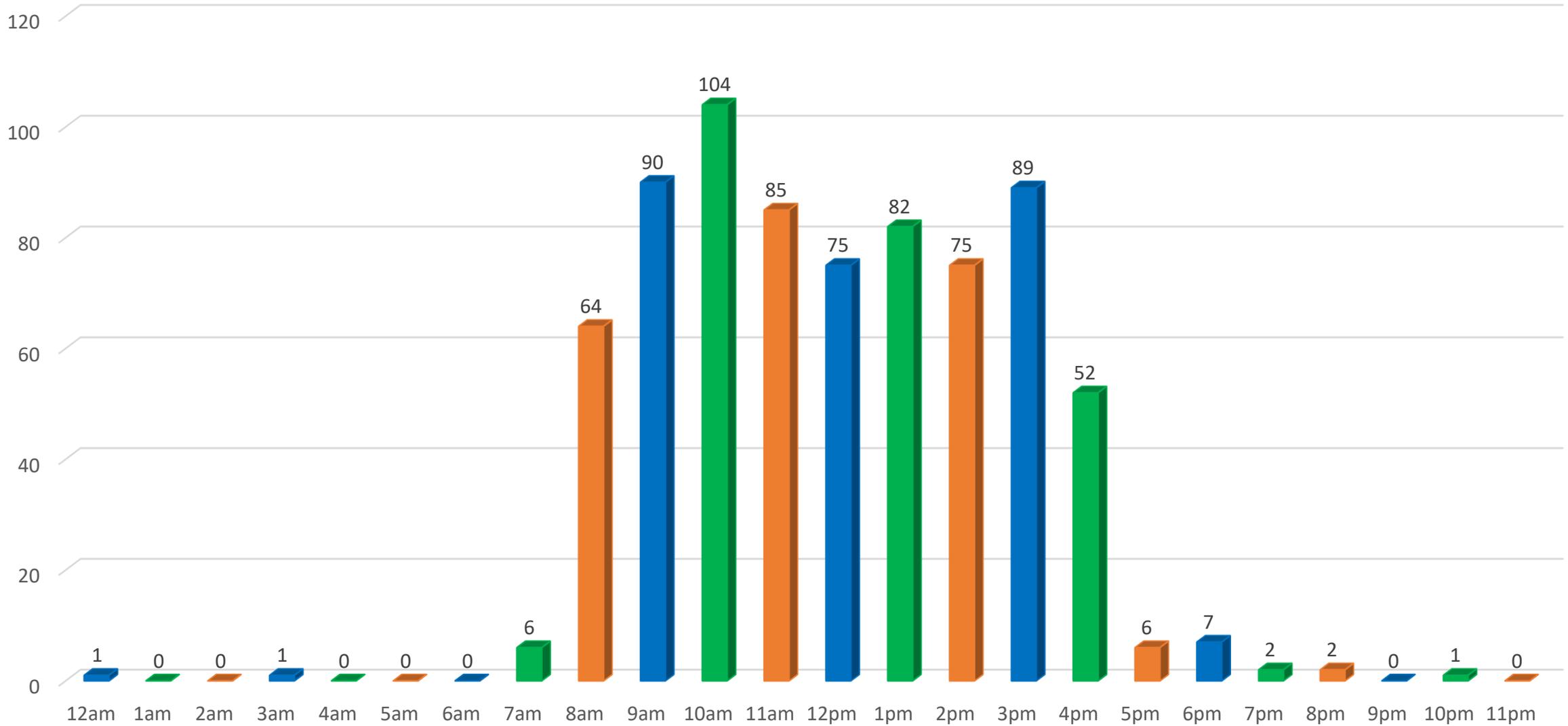


Referrals of Peoria Cares Calls Not Resulting in a Peoria Cares Ticket- May 2022



An additional 591 calls were received that did not fit the Peoria Cares case criteria. A hang up means contact was not made on the original call and a Peoria Cares staff was unable to reach the citizen upon a return call.

Peoria Cares Calls by Time of Day – May 2022



Return calls are made the same business day to each citizen if their call is missed during operational hours or the next business day if it comes in after hours/weekend hours.



Peoria Cares Calls by Day of Week – May 2022

DATE	N/A's	TICKETS	TOTAL PC	211 TOTAL	DAY TOTAL	% TICKETS	% DAY TOTAL
1-May	0	1	1	2	3	100.00%	33.33%
2-May	44	12	56	42	98	21.43%	57.14%
3-May	30	11	41	40	81	26.83%	50.62%
4-May	46	14	60	35	95	23.33%	63.16%
5-May	21	18	39	21	60	46.15%	65.00%
6-May	30	7	37	32	69	18.92%	53.62%
7-May	2	1	3	5	8	33.33%	37.50%
8-May	1	0	1	2	3	0.00%	33.33%
9-May	42	26	68	16	84	38.24%	80.95%
10-May	34	20	54	27	81	37.04%	66.67%
11-May	46	20	66	41	107	30.30%	61.68%
12-May	50	22	72	42	114	30.56%	63.16%
13-May	31	34	65	33	98	52.31%	66.33%
14-May	3	2	5	6	11	40.00%	45.45%
15-May	2	0	2	6	8	0.00%	25.00%
16-May	52	51	103	32	135	49.51%	76.30%
17-May	47	19	66	28	94	28.79%	70.21%
18-May	29	26	55	36	91	47.27%	60.44%
19-May	40	24	64	28	92	37.50%	69.57%
20-May	37	17	54	35	89	31.48%	60.67%
21-May	6	0	6	5	11	0.00%	54.55%
22-May	1	0	1	4	5	0.00%	20.00%
23-May	44	30	74	44	118	40.54%	62.71%
24-May	34	26	60	29	89	43.33%	67.42%
25-May	34	16	50	21	71	32.00%	70.42%
26-May	44	13	57	32	89	22.81%	64.04%
27-May	49	17	66	22	88	25.76%	75.00%
28-May	2	1	3	7	10	33.33%	30.00%
29-May	0	1	1	2	3	100.00%	33.33%
30-May	1	1	2	5	7	50.00%	28.57%
31-May	66	34	100	57	157	34.00%	63.69%
	868	464	1332	737	2069	34.67%	55.16%

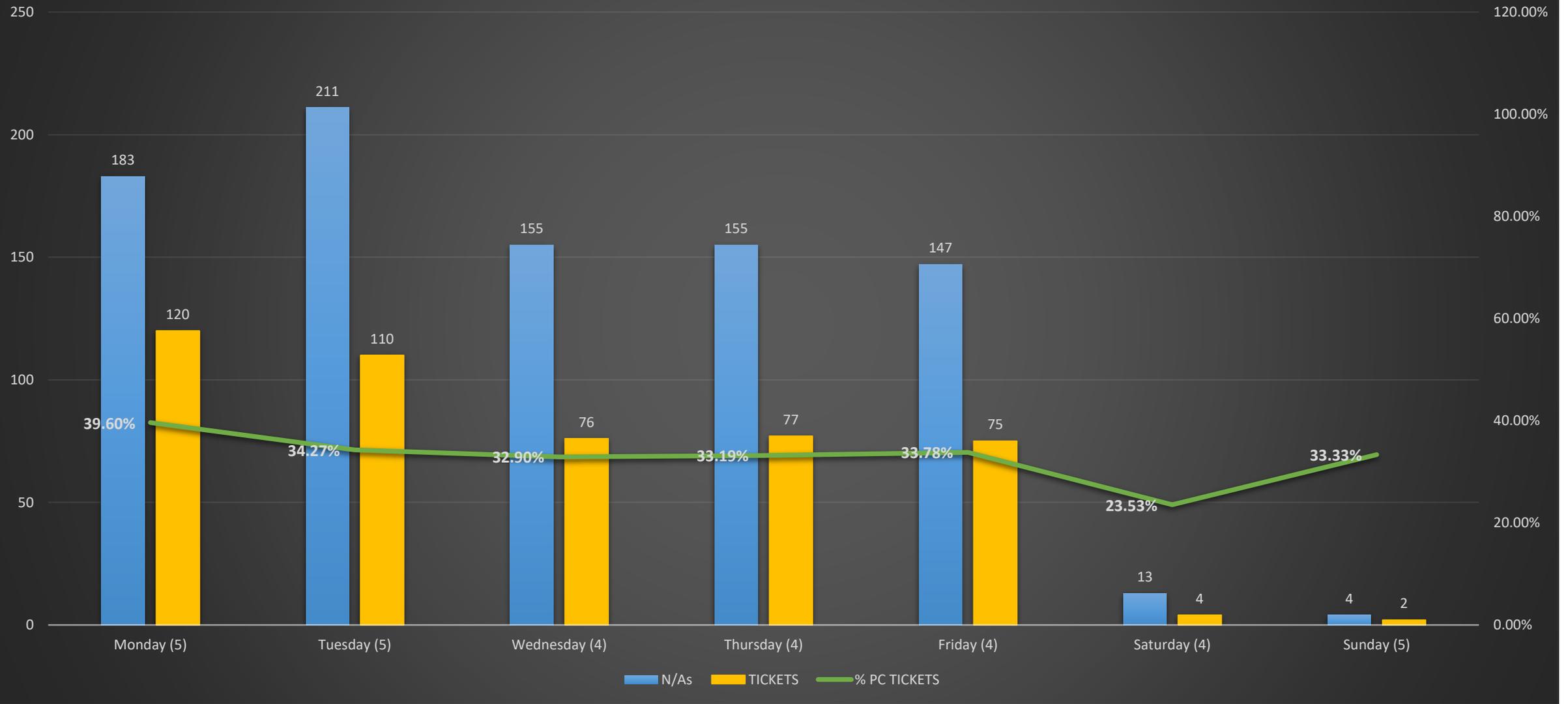
DAY OF WEEK	N/As	TICKETS	TOTAL PC	% PC TICKETS
Monday (5)	183	120	303	39.60%
Tuesday (5)	211	110	321	34.27%
Wednesday (4)	155	76	231	32.90%
Thursday (4)	155	77	232	33.19%
Friday (4)	147	75	222	33.78%
Saturday (4)	13	4	17	23.53%
Sunday (5)	4	2	6	33.33%

- N/A's are calls that came in on the Peoria Cares line that did not result in a Peoria Cares ticket
- % Tickets refers to the percentage of tickets that were created from the calls that came in on the Peoria Cares line
- % Day Total is the percentage of calls that came through on the Peoria Cares line versus the rest of the Call Center's phone calls.

These numbers only reflect phone calls; they do not include emails, walk-in's, or website submissions. Those numbers are reflected in earlier slides. Some phone calls result in multiple Peoria Cares tickets.



Peoria Cares Call Totals by Day of Week - May 2022



These numbers only reflect phone calls; they do not include emails, walk-in's, or website submissions. Those numbers are reflected in earlier slides. Some phone calls result in multiple Peoria Cares tickets.