



OFFICE OF THE CITY MANAGER



TO: Honorable Mayor and Members of the City Council

FROM: Patrick Urich, City Manager *Patrick Urich*

DATE: December 8, 2022

SUBJECT: Issues Update

The following are issues related to the City for the weekly Issues Update. If there are additional items you believe should be included, please let me know.

Please note: Due to the Thanksgiving holiday, there will be no Issues Update next week.

Community Development - Trewyn Park Renovations Nearly Complete



Improvements at Trewyn Park are almost complete after \$600,000 of CDBG-CV funding was allocated towards upgrading the park in Peoria's First District. Funding went towards new ADA-accessible playground equipment, landscaping, a new pavilion, a new basketball court, and replacing the sidewalk.

For any questions or additional information, please contact Grants Coordinator Ben Krokum at (309) 494-8627 or bkrokum@peoriagov.org.



Peoria Public Library News

Roberta Koscielski honored by the Illinois Library Association



After 38 years of being a vibrant force for good in her community, Roberta retired as Peoria Public Library's Deputy Director in 2022. She is well-known and respected for the countless ways she has inspired and guided connections between the library and all facets of the community. Roberta was honored as the 2020 Librarian of the Year by the Illinois Library Association. In her nomination, Roberta is described as "a passionate, dedicated champion of her community, her library's role in it, and the profession at large." Roberta was the first Peoria Public Library librarian to receive this statewide honor.

During her career, she forged connections with city leaders, area nonprofits, and other organizations. For decades, she was an adult literacy tutor and board member for first Common Place and then Neighborhood House. Her tireless volunteer efforts garnered her a Volunteer Service Award and a one-on-one meeting with then-President George W. Bush in 2007.

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Her work in raising opioid addiction awareness in libraries was recognized nationally. She was dubbed "a new first responder" by *U.S. News and World Report* and named as one of *Library Journal's* Movers and Shakers in 2018.

Roberta started Peoria Reads!, a one city, one book program with Common Place in 2001 and was its main steward for 20 years, attracting additional community partners, including Bradley University, Methodist College and Neighborhood House.

Roberta graduated with distinction with a bachelor's degree in linguistics from the University of Illinois Urbana-Champaign, and then immediately completed a master's degree in library science at the university. While much of her career has been in administration, Roberta always welcomed opportunities to work one-on-one with patrons. She lead two book clubs through the library, which she plans to continue after retiring. Her retirement plans also include using her grant-writing skills to help our Friends of Peoria Public Library.

Inducted November 17, 2022

Peoria Public Schools Update

Peoria Public Schools partners with Tip411

It takes a village to serve and protect the over 12,900 students in Peoria Public Schools.

While my team of skilled professionals are constantly reimagining how we nurture and serve our students, we cannot see and hear everything. Instead, our District's anonymous tip-line offers students the medium to ask for help when necessary. Our current tip line allows anyone to submit anonymous information directly to our Communications director and the Chief of School Resource Officers. Submitted tips have led to welfare checks, bullying reports, student (and staff) accountability, and more. The tip-line's anonymity has enabled students to come forward with life-saving information.

Our new partnership with Tip411 takes the private platform a step further by opening an anonymous 2-way messaging medium. Students will be able to submit tips via mobile app or text and administrators can respond to ask for more details and clarification as needed. While the Peoria Police Department does not have access to our District tip-line, when necessary, sharing information is seamless.

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Serving our community takes passion and creativity. Tip411 is among a number of reimagined strategies PPS is implementing to give our students the education and environment they need to grow.

With gratitude,

A handwritten signature in black ink, appearing to read "Sharon Desmoulin-Kherat". The signature is written in a cursive style.

Sharon Desmoulin-Kherat, Ed.D

Community Development Weekly Report

- Please see attached

ECC Monthly Report

- Please see attached

Peoria Cares Monthly Report

- Please see attached

Date: 12/07/2022

This summary document is produced on a weekly basis. It is used as an agenda for the City Development Review Board and as a transparency tool to allow the public to be aware of development in Peoria.

1. Summary Information

- **One Stop Shop** is held every Monday at 1:30 PM in City Hall. This is a free service for anyone who wants to discuss development with staff from various City departments, local utility companies, the Health Department, and CityLink.
- **Development Center Permits** can typically be issued immediately and/or do not require an extensive review period. These permits include most trade (electrical, plumbing, HVAC, etc.) permits, repair permits, new single-family residential construction, alteration/additions, and demolitions.
- Each permit application includes a self-reported value of the project. The **Total Value of Development (YTD)** is the sum of these reported values.

	This Week	YTD
One Stop Shop Customers	0	54
Development Center Permits Issued	57	1942
Total Value of Development	\$ 14,676,236	\$ 162,083,082

2. Development Review Board Projects

- The **Development Review Board** is a group of City staff, local utility representatives, and other local government agencies that review and comment on more complex development applications and cases that are required to go to a public hearing.
- Items listed below with the prefixes HPC, PZC or ZBA in the first column are considered **Plans**. **Plans** are development applications that require multiple departments to review for compliance and include a public hearing before a City Commission; in some cases, **Plans** may also require a final decision by the City Council.
- All other items listed below are **Building Permits**. **Building Permits** are development applications that require multiple departments to review for compliance but do not require a public hearing or City Council review.
- The **Staff Assigned** to each item is the primary contact person for any inquires.

Plan/Permit #	Address	Type	Description	Council District	Planner Assigned
COM-6959-2022	6221 W Route 150 Dr	New Commercial	Banquet Hall – Haven on a Farm	4	JH
COM-6961-202	10701 N Knoxville Ave	Commercial Alteration	Int. Alt. – McDonald’s	5	BE
COM-6968-2022	6035 N Knoxville Ave	Commercial Alteration	Int. Alt. – Keller Station (Edward Jones)	3	KW
COM-6997-2022	736 SW Washington St	Commercial Alteration	Ext. Alt. – Matarelli Rooftop Deck	1	JN
COM-7008-2022	2919 W Garden St	Commercial Alteration	Int. & Ext. Alt. – South Side Mission Thrift Store	1	JN

RES-6951-2022	1428 W Forrest Hill Ave	Solar Voltaic	Roof Mounted Solar	2	KW
RES-6954-2022	6012 W Ridgecrest Cir	Solar Voltaic	Roof Mounted Solar	4	JH
RES-6962-2022	813 E Gift Ave	Solar Voltaic	Roof Mounted Solar	3	KW
RES-6965-2022	2009 W Miners Dr	Solar Voltaic	Roof Mounted Solar	5	BE
RES-6969-2022	3622 W Bennington Ct	Solar Voltaic	Roof Mounted Solar	4	JH
RES-6973-2022	1210 N Glenwood Ave	Solar Voltaic	Roof Mounted Solar	1	JN
RES-6977-2022	6027 N Rosemead Dr	Solar Voltaic	Roof Mounted Solar	2	KW
RES-6979-2022	5609 N Morning Way	Solar Voltaic	Roof Mounted Solar	4	JH
RES-6984-2022	5310 N Kirsten Curve	Solar Voltaic	Roof Mounted Solar	4	JH
RES-6987-2022	4808 W Pendleton Pl	Solar Voltaic	Roof Mounted Solar	4	JH
RES-6989-2022	6835 N Ironwood Dr	Solar Voltaic	Roof Mounted Solar	4	JH
RES-6992-2022	2427 W Madera Ct	Solar Voltaic	Roof Mounted Solar	4	JH
RES-6999-2022	415 W Glencrest Dr	Solar Voltaic	Roof Mounted Solar	3	KW
RES-7005-2022	3810 N Marbleway Dr	Solar Voltaic	Roof Mounted Solar	4	JH
RES-7006-2022	3504 N Finnell Ave	Solar Voltaic	Ground Mounted Solar	1	JN
RES-7009-2022	9122 N Picture Ridge Rd	Solar Voltaic	Roof Mounted Solar	5	BE
RES-7011-2022	7027 W Red Cedar Ln	Solar Voltaic	Roof Mounted Solar	4	JH
RES-7014-2022	800 W Hampshire Rd	Solar Voltaic	Roof Mounted Solar	3	KW
RES-7028-2022	900 E Gift Ave	Solar Voltaic	Roof Mounted Solar	3	KW
RES-7032-2022	3622 W Bennington Ct	Solar Voltaic	Roof Mounted Solar	4	JH
RES-7057-2022	1013 NE Rock Island Ave	Solar Voltaic	Roof Mounted Solar	3	KW
RES-7061-2022	1723 W Baywood Ave	Solar Voltaic	Roof Mounted Solar	2	KW

PZ-1180-2022	3901 W Reservoir Blvd	Planning and Zoning Commission	Special Use – Solar Utility Facility	4	JH
ZBA-1179-2022	9914 N Brookshire Dr	Zoning Board of Appeals	Major Variance – Gravel Driveway	5	BE

Additional Activity

- These projects are not subject to review by the Development Review Board.

Plan/Permit #	Address	Type	Description	Council District	Planner Assigned
SIGN-6996-2022	1225 N North St	Permanent Sign	1 Freestanding Sign – Tenant Sign	2	KW
SIGN-7060-2022	3712 N University St	Permanent Sign	Wall Package – BP Gas Station	3	BE

3. Certificates of Occupancy Issued

- **Certificates of Occupancy** are issued after the work authorized by a permit has been inspected and substantially meets all applicable codes and regulations.

Address	Type	Business Name	Council District
3115 W St Charles Pl	Residential	-	5

4. Land Bank Activity

- The **City Land Bank** acquires properties to hold for future development, it transfers properties to new owners when possible, and it demolishes unsafe and abandoned structures to reduce blight in the community.

Properties Acquired			
Parcel Number	Address	Council District	Received Through
18-08-413-012	1015 W Johnson St	1	Judicial Deed
18-03-158-002	614 Morton St	3	Judicial Deed
18-07-483-032	1915 W Lincoln Ave	1	Judicial Deed
18-04-305-024	1113 N Flora Ave	2	Judicial Deed
18-04-128-008	1812 N Linn St	2	Judicial Deed

Properties Transferred to New Owner			
Parcel Number	Address	Council District	Transferred Through
-	-	-	-

Properties Demolished			
Parcel Number	Address	Council District	Ownership Type and Reason
18-18-407-002	1502 S Arago St	1	Private - Emergency
18-05-257-007	1330 N Bourland Ave	2	Private - Emergency
18-18-428-003	1304 S Faraday Ave	1	Private - Emergency
18-07-483-032	1915 W Lincoln Ave	1	City - Planned
18-07-483-031	1917 W Lincoln Ave	1	Private - Planned

5. Peoria City/County Health Department License Information

- The Peoria City/County Health Department licenses multiple types of food establishments. The information in this table is provided for informational purposes only.

Address	Business Name	Description	Council District
8807 N Knoxville	Wonder Dog	Plans Approved	5
10701 N Knoxville	McDonald's	Plans Received	5
2126 N University St	Four Season	Plans Received	2

Community Development Department Contact Information	
Staff who are typically assigned to manage development applications.	
<p>Leah Allison (LA) Asst. Director of Com. Dev. 494-8667</p> <p>Josh Naven (JN) Senior Urban Planner 494-8657</p> <p>Kerilyn Weick (KW) Senior Urban Planner 494-8606</p> <p>Julia Hertaus (JH) Urban Planner 494-8649</p> <p>Blake Eggleston (BE) Urban Planner 494-8612</p>	<p>Rich Storm (RS) Building Safety Manager 494-8632</p> <p>Matt Ziller (MZ) Building Inspector 494-8628</p> <p>Craig Reid (CR) Building Inspector 494-8925</p> <p>Issac Garcia (IG) Building Inspector 494-8921</p> <p>David Miller (DM) Electrical Inspector 494-8923</p>

City of Peoria ECC 9-1-1 Monthly Report November 2022



	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL	2021 Totals
Landbased 9-1-1 Calls	1,158	993	1,276	1,208	1,045	1,133	1,021	845	913	963	791		11,346	16,545
Wireless 9-1-1 Calls	6,695	5,787	7,443	6,945	8,003	8,674	9,007	8,764	8,914	8,872	7,878		86,982	93,128
Text To 9-1-1 Calls	22	24	41	18	13	16	15	21	26	27	36		259	208
TOTAL 9-1-1 CALLS	7,875	6,804	8,760	8,171	9,061	9,823	10,043	9,630	9,853	9,862	8,705	0	98,587	109,881
Peoria Police Incoming Calls	8,362	7,594	8,878	8,495	9,405	10,037	9,417	10,045	9,956	8,782	8,345		99,316	112,696
Peoria Heights Police Incoming	457	502	504	582	662	657	573	580	613	540	474		6,144	6,811
Peoria Heights Lobby Calls	33	41	40	68	47	44	54	41	78	34	53		533	598
Chillicothe Police Incoming Calls	79	352	463	492	705	607	609	577	513	554	443		5,394	7,260
Chillicothe Lobby Calls	79	82	101	149	126	161	142	142	135	142	74		1,333	1,480
Sheriff's Police Incoming Calls	1,468	1,486	1,578	1,554	1,787	1,864	1,760	1,924	1,851	1,723	1,726		18,721	26,358
TOTAL POLICE INCOMING CALLS	10,478	10,057	11,564	11,340	12,732	13,370	12,555	13,309	13,146	11,775	11,115	0	131,441	155,203
Volunteer Fire/EMS toll free calls	10	9	13	21	12	15	12	12	10	12	17		143	154
Peoria Heights Fire Incoming Calls	25	14	18	11	9	21	10	4	9	10	11		142	332
Peoria Fire Incoming Calls	356	342	430	455	489	497	436	585	453	417	373		4,833	5,346
TOTAL FIRE INCOMING CALLS	391	365	461	487	510	533	458	601	472	439	401	0	5,118	5,832
Operator Assist Calls/Alarm Calls	829	800	921	782	891	983	842	868	725	836	748		9,225	8,427
Ambulance Incoming Calls	151	125	152	139	142	130	73	70	66	72	50		1,170	2,002
ECC Supervisor Incoming Calls	568	391	359	366	406	438	387	425	377	379	380		4,476	5,196
Richwoods Dispatcher Incoming Calls	106	66	109	79	114	100	83	117	113	112	61		1,060	1,065
Downtown Dispatcher Incoming Calls	97	90	79	70	144	95	111	91	90	98	91		1,056	1,064
Prep 2 Dispatcher Incoming Calls	1,676	1,653	1,745	1,576	2,027	1,942	1,631	1,750	1,916	1,651	1,518		19,085	1,695
C-MED Dispatcher Incoming Calls	45	44	68	132	120	73	80	70	88	107	92		919	1,331
County Sheriff Dispatcher Incoming Calls	253	257	259	292	416	364	284	370	349	372	365		3,581	3,140
Fire Dispatcher Incoming Calls	393	422	334	328	387	419	326	431	487	408	303		4,238	3,754
Overflow/Call Taker Incoming Calls	16	26	26	22	50	63	35	35	26	24	10		333	251
TOTAL INCOMING EXTENSION CALLS	3,154	2,949	2,979	2,865	3,664	3,494	2,937	3,289	3,446	3,151	2,820	0	34,748	32,496
TOTAL OUTGOING EXTENSION CALLS	4,555	4,229	4,595	3,974	4,808	5,117	4,770	4,916	4,621	4,577	4,307		50,469	57,570
Peoria Police Dispatches/On view	8,856	7,653	9,364	8,968	10,389	10,690	10,138	10,741	9,994	8,884	8,725		104,402	111,633
Peoria Heights Dispatched/On View	503	527	582	619	617	639	703	617	652	643	595		6,697	7,238
Chillicothe Police Dispatches/On view	466	386	498	564	811	701	728	720	817	775	688		7,154	8,359
Peoria County Sheriff Dispatches/On view	3,168	2,619	3,046	2,927	3,229	3,008	3,007	2,996	3,113	2,978	2,856		32,947	39,166
TOTAL POLICE DISPATCHES/ON VIEW	12,993	11,185	13,490	13,078	15,046	15,038	14,576	15,074	14,576	13,280	12,864	0	151,200	166,396
Air National Guard Fire Dispatches	5	9	2	5	5	5	6	6	5	3	6		57	63

Akron-Princeville Fire Dispatches	26	19	17	33	36	25	24	22	24	21	26		273	253
Brimfield Fire Dispatches	45	31	33	30	35	43	40	39	38	38	37		409	515
Chillicothe Fire Dispatches	44	35	45	41	61	62	52	65	46	64	50		565	605
Dunlap Fire Dispatches	31	32	37	28	44	41	41	42	45	57	41		439	489
Elmwood Fire Dispatches	23	16	15	6	21	9	9	18	15	15	17		164	183
Limestone Fire Dispatches	146	139	175	156	193	142	150	139	142	150	127		1,659	1,880
Logan-Trivoli Fire Dispatches	62	47	54	42	37	42	31	45	57	45	47		509	505
Peoria Fire Dispatches	2,051	1,741	1,945	1,870	2,069	2,130	2,134	2,219	2,109	2,287	2,101		22,656	23,043
Peoria Heights Fire Dispatches	113	101	98	112	103	98	113	80	119	101	68		1,106	1,227
Timber-Hollis Fire Dispatches	45	25	31	34	39	36	25	33	35	43	46		392	461
Tuscarora Fire Dispatches	15	11	23	14	21	24	10	16	19	26	20		199	200
West Peoria Fire Dispatches	75	57	60	67	79	69	73	79	74	84	60		777	797
MABAS Fire Calls	5	2	3	3	3	1	0	3	6	5	6		37	42
TOTAL FIRE DISPATCHES	2,686	2,265	2,538	2,441	2,746	2,727	2,708	2,806	2,734	2,939	2,652	0	29,242	30,263
AMT Ambulance Dispatches	2,598	2,164	2,404	2,334	2,606	2,564	2,572	2,651	2,599	2,789	2,466		27,747	28,699
APA Ambulance Dispatches	24	15	12	29	21	24	20	21	18	16	20		220	185
BYE Ambulance Dispatches	64	36	42	43	50	41	47	43	53	48	42		509	635
TOTAL AMBULANCE DISPATCHES	2,686	2,215	2,458	2,406	2,677	2,629	2,639	2,715	2,670	2,853	2,528	0	28,476	29,519
Peoria County Coroner Incoming Calls	305	145	126	139	137	137	144	142	152	170	178		1,775	2,688
Community Messaging System Call-outs	15	20	30	15	21	16	17	12	16	12	16		190	195
Telephone Trouble Reports Completed	0	0	0	0	0	0	0	0	0	0	0		0	0
CD Requests from State's Attorney's Office	15	15	25	20	18	20	13	15	12	32	17		202	306
CD Requests from FOI / Subpoena	11	8	10	9	11	9	6	8	14	30	8		124	114
CD Requests from Inner Departmental	6	7	7	10	11	5	9	6	4	5	2		72	72
Total Number of CD Requests	32	30	42	39	40	34	28	29	30	67	27	0	398	461
ILEAS Call Outs	0	0	0	0	0	0	0	0	0	0	0		0	1
JULIE Dig	35	37	39	46	42	52	66	57	76	65	57		572	546
Peoria Cares Cases	30	32	46	60	83	118	91	96	104	66	69		795	593
Premise Alerts	66	35	44	57	53	52	39	61	45	52	50		554	855
Sex Offender Updates	195	187	220	241	232	219	188	234	205	194	177		2,292	2,411
PAWS	344	392	262	213	242	279	256	329	540	488	428		3,773	4,316
Illinois State Police	196	237	155	166	243	194	136	146	97	117	236		1,923	2,945
Ameren	61	59	83	57	79	117	104	87	76	84	145		952	1,324

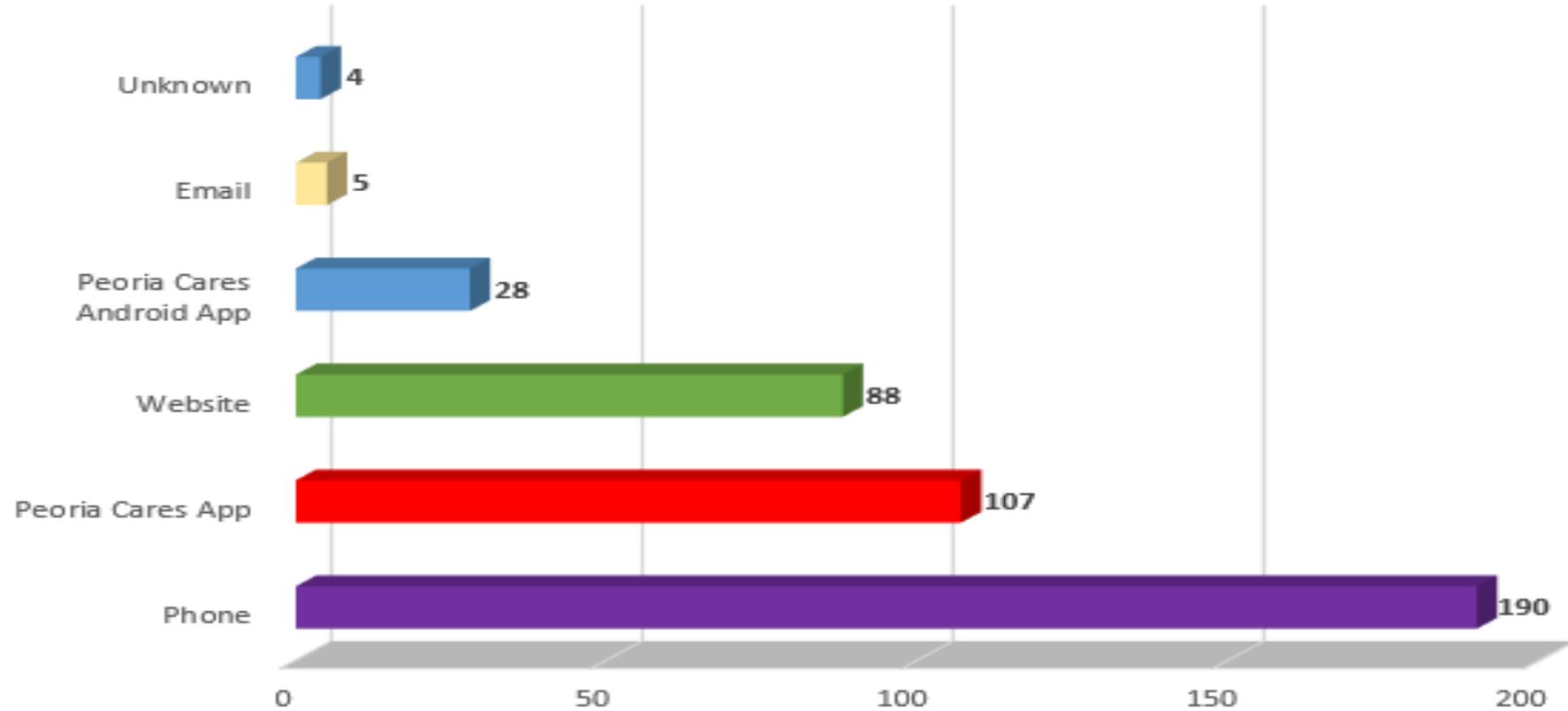
Peoria Cares



2022 Monthly Report

***From: The Office of the City Manager
Presented to: City of Peoria, Mayor and Council Members
November 2022***

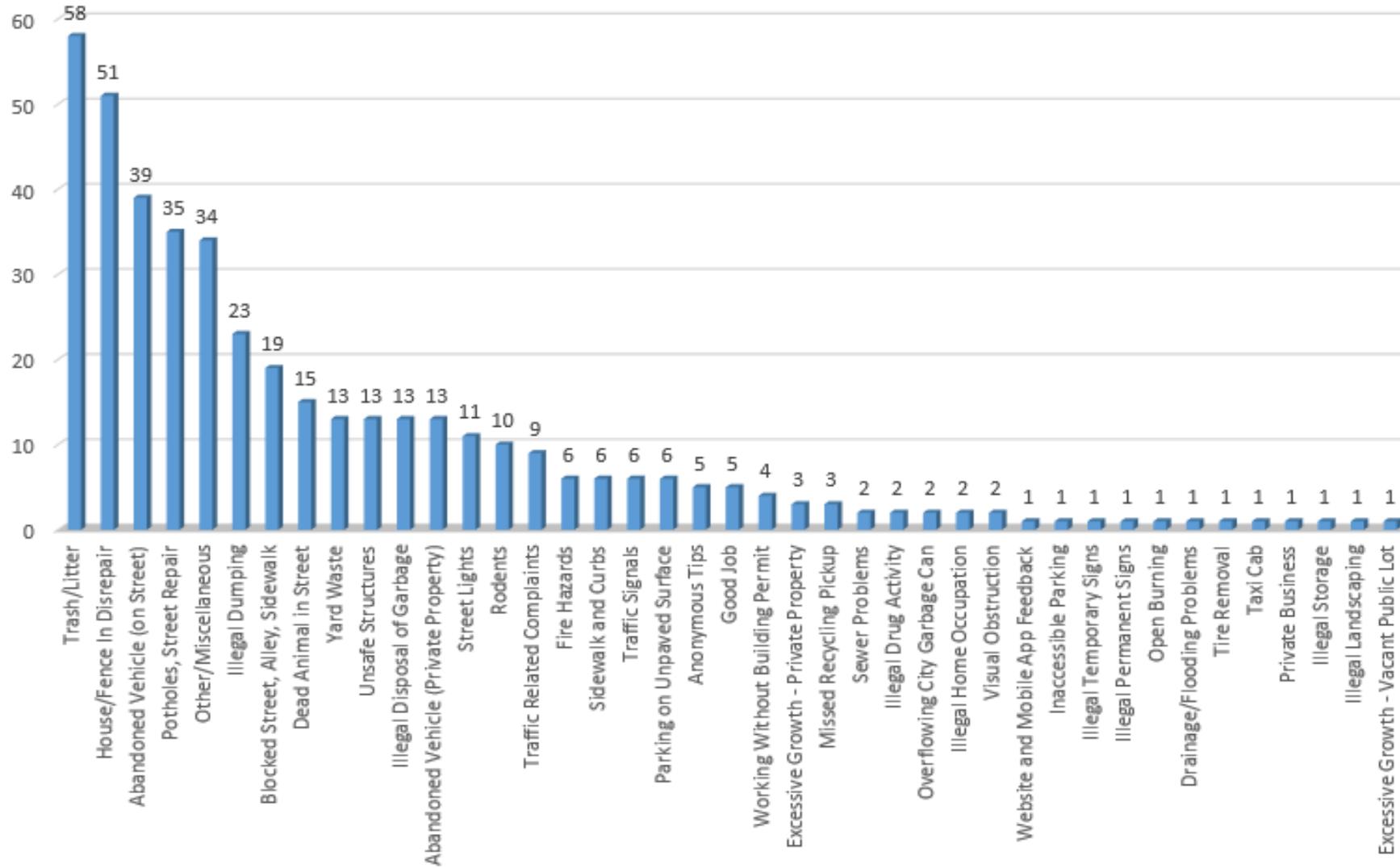
Peoria Cares Communication Transactions During the Month of November 2022



Total number of cases received: 422



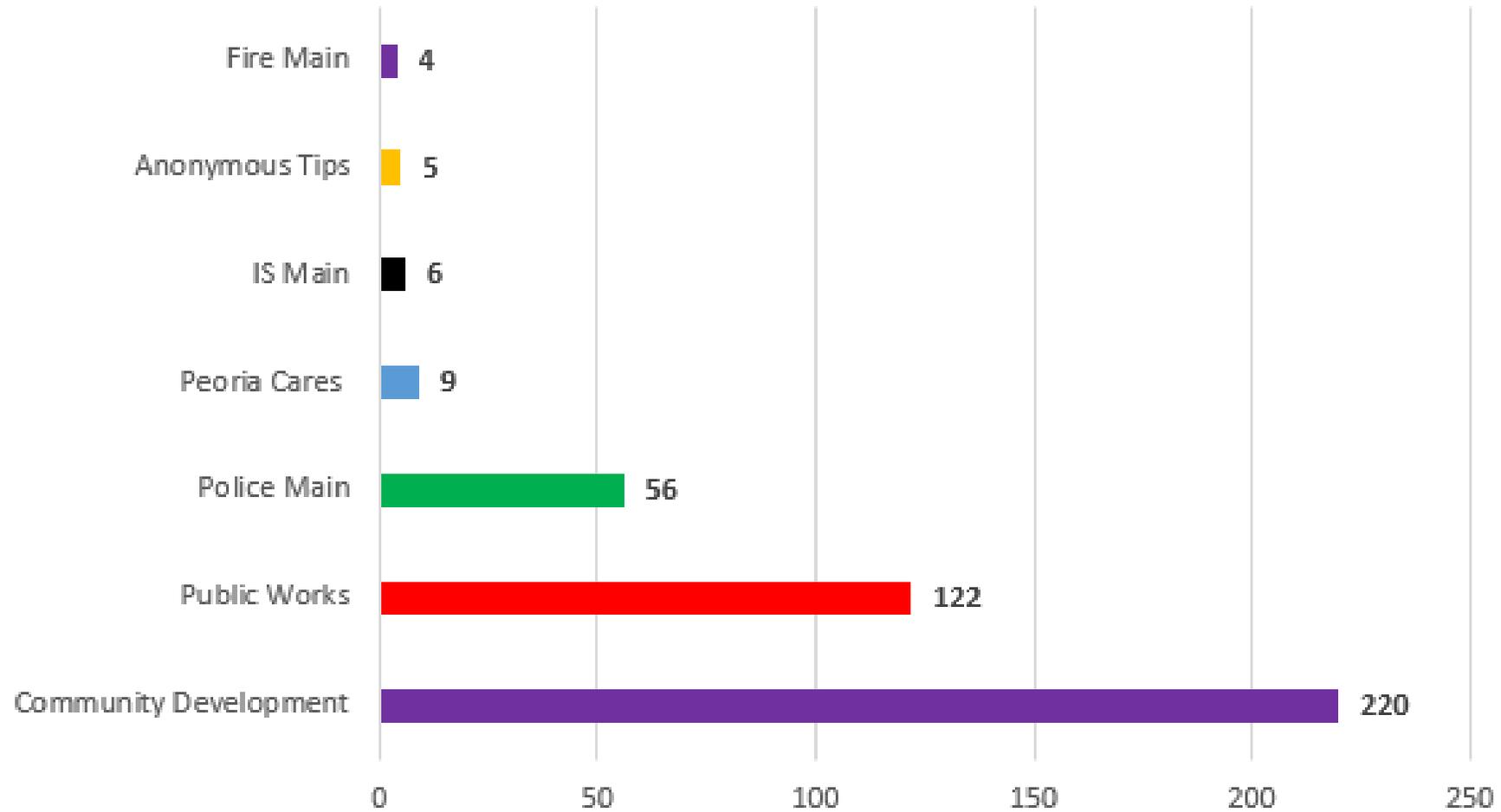
Peoria Cares November 2022 Complaints by Category



Total number of cases received: 422



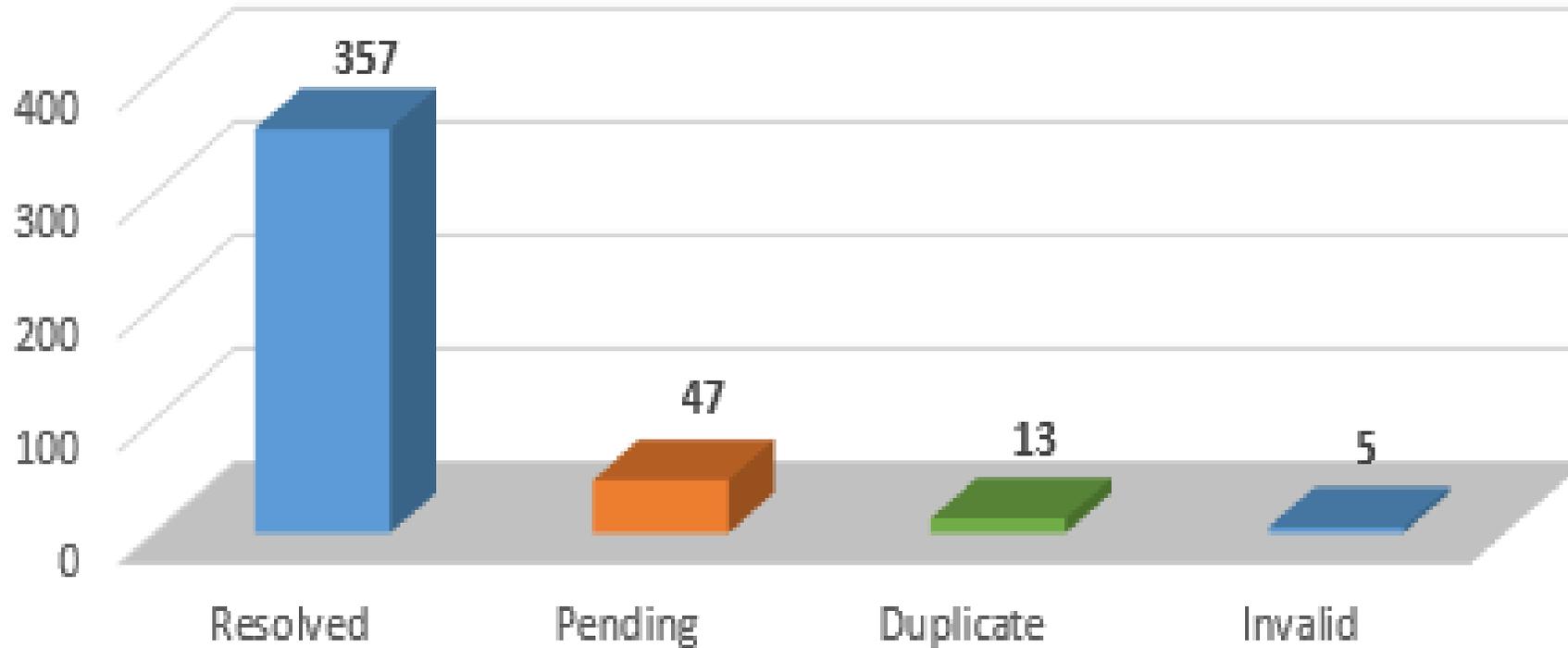
Peoria Cares November 2022 Complaints by Department



Total number of cases received: 422



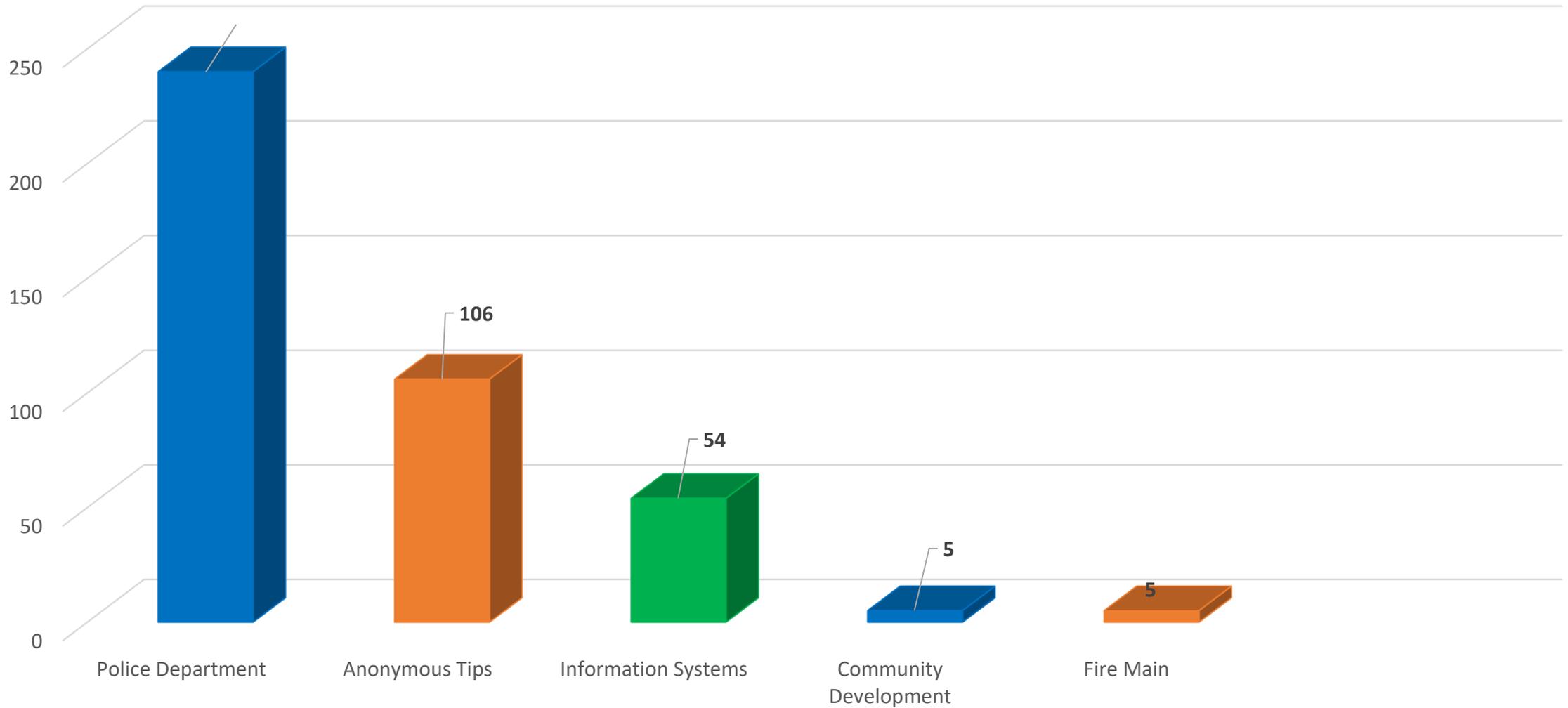
Peoria Cares November 2022 Complaint Status (as of 12/05/22)



There are 47 pending tickets from this reporting period as of 12/05/2022.



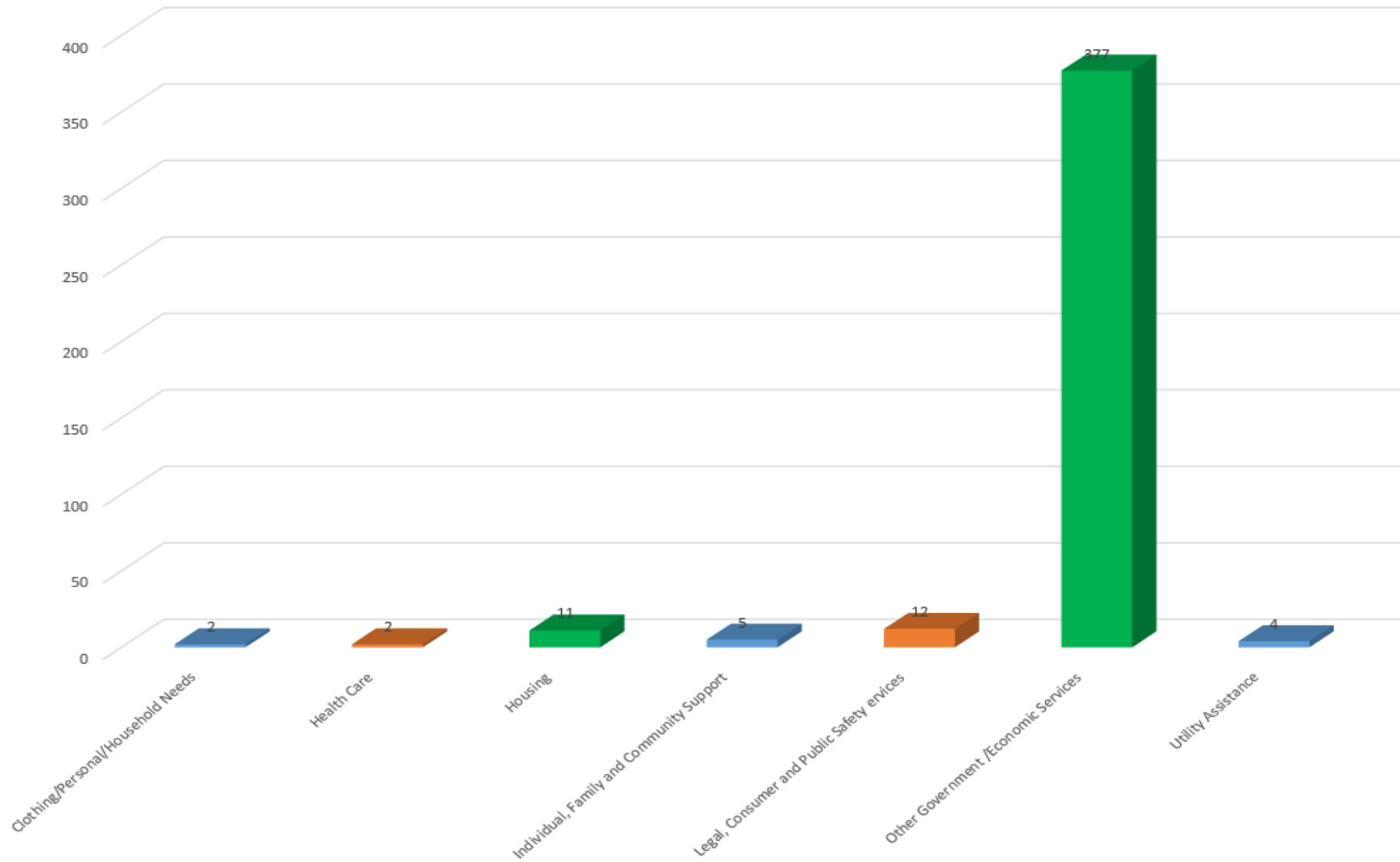
Peoria Cares Complaint Status "Pending" by Department February 1, 2021 through December 05, 2022



Total pending cases is 410. The earliest pending case is from 02/01/2021 and the most recent is from December 12/05/2022. This includes the 27 pending cases from the current reporting period (December 2022).



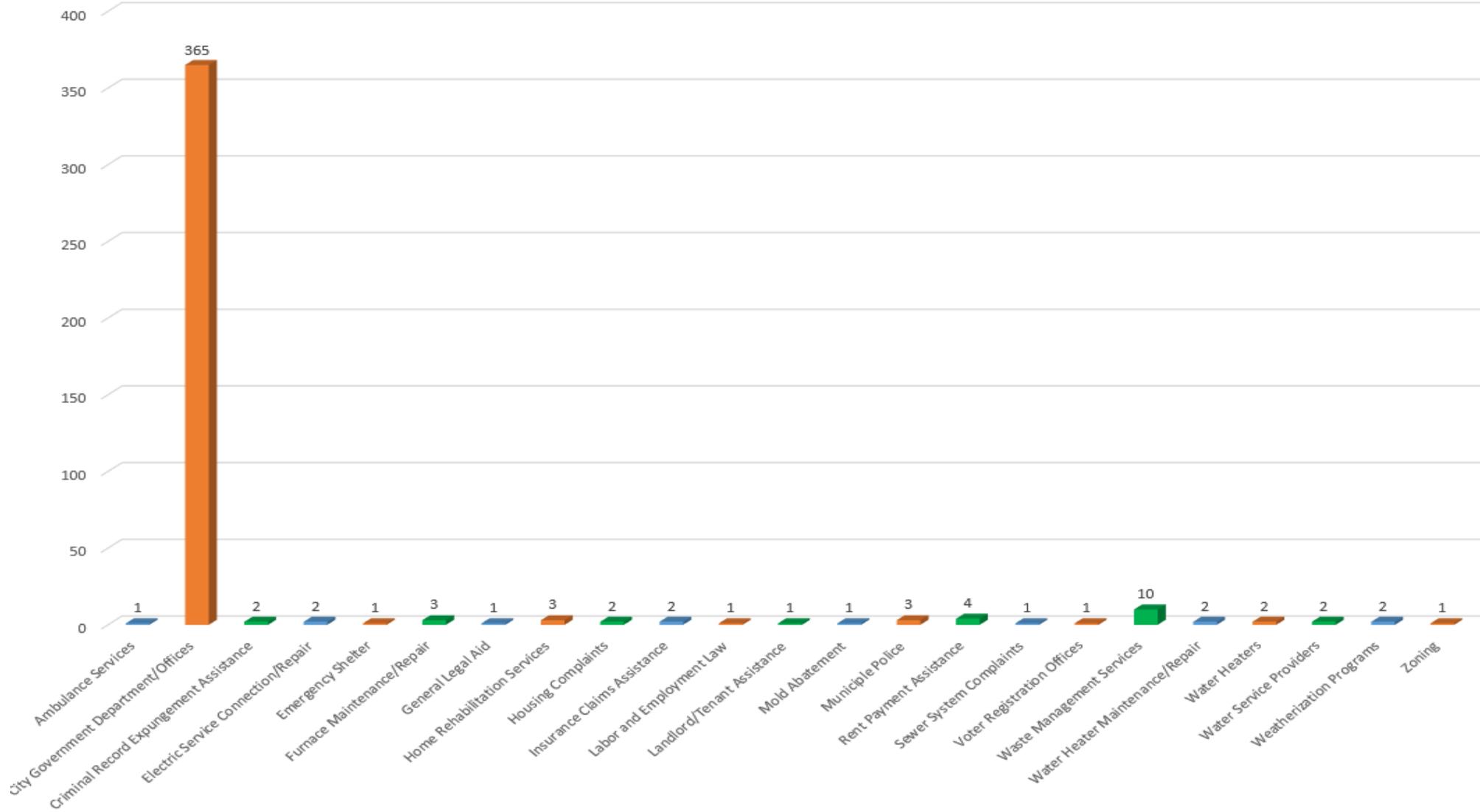
Overall Need Category of Peoria Cares Calls Not Resulting in a Peoria Cares Ticket- November 2022



An additional 413 calls were received that did not fit the Peoria Cares case criteria.

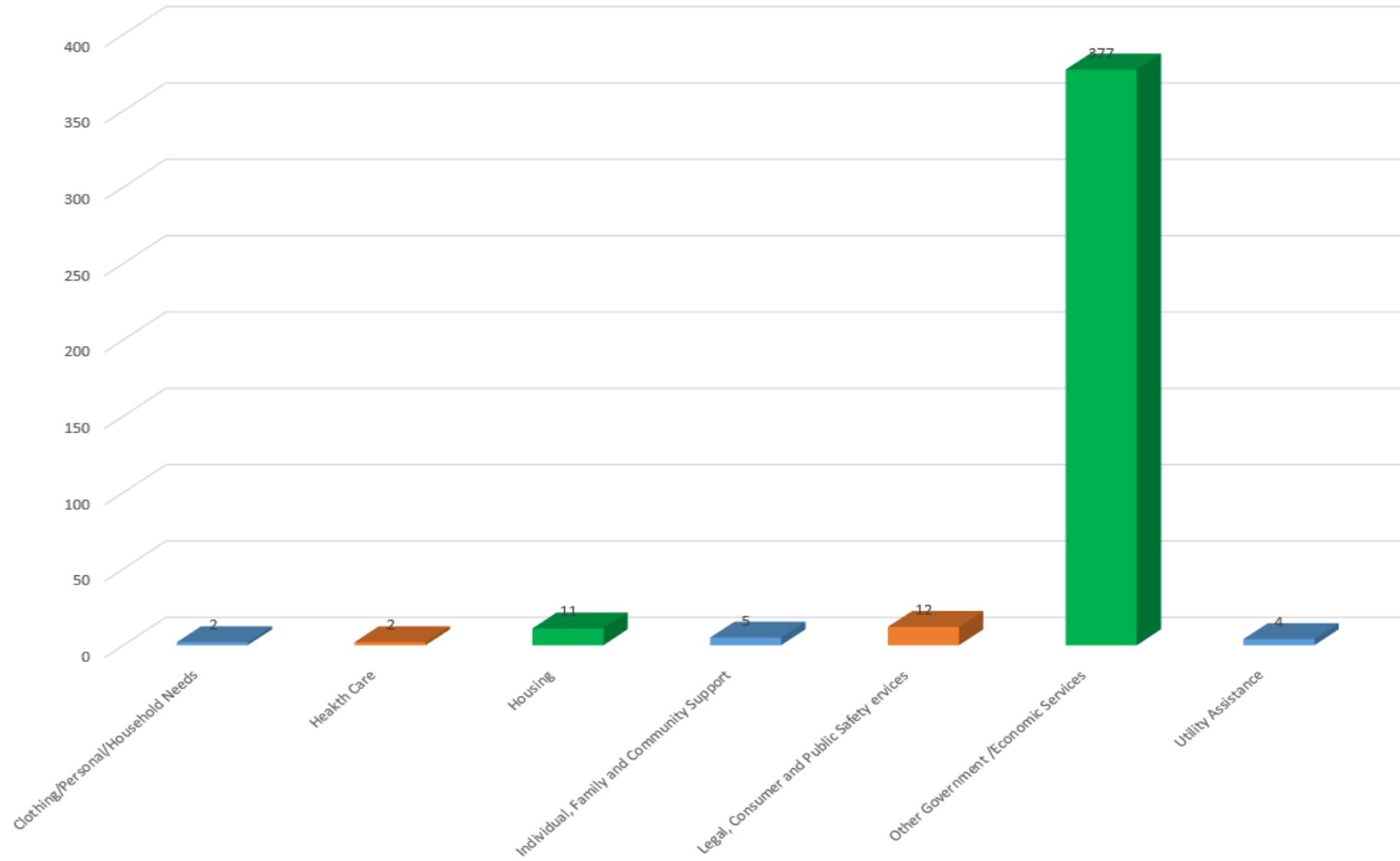


Service Needs of Peoria Cares Calls Not Resulting in a Peoria Cares Ticket- November 2022

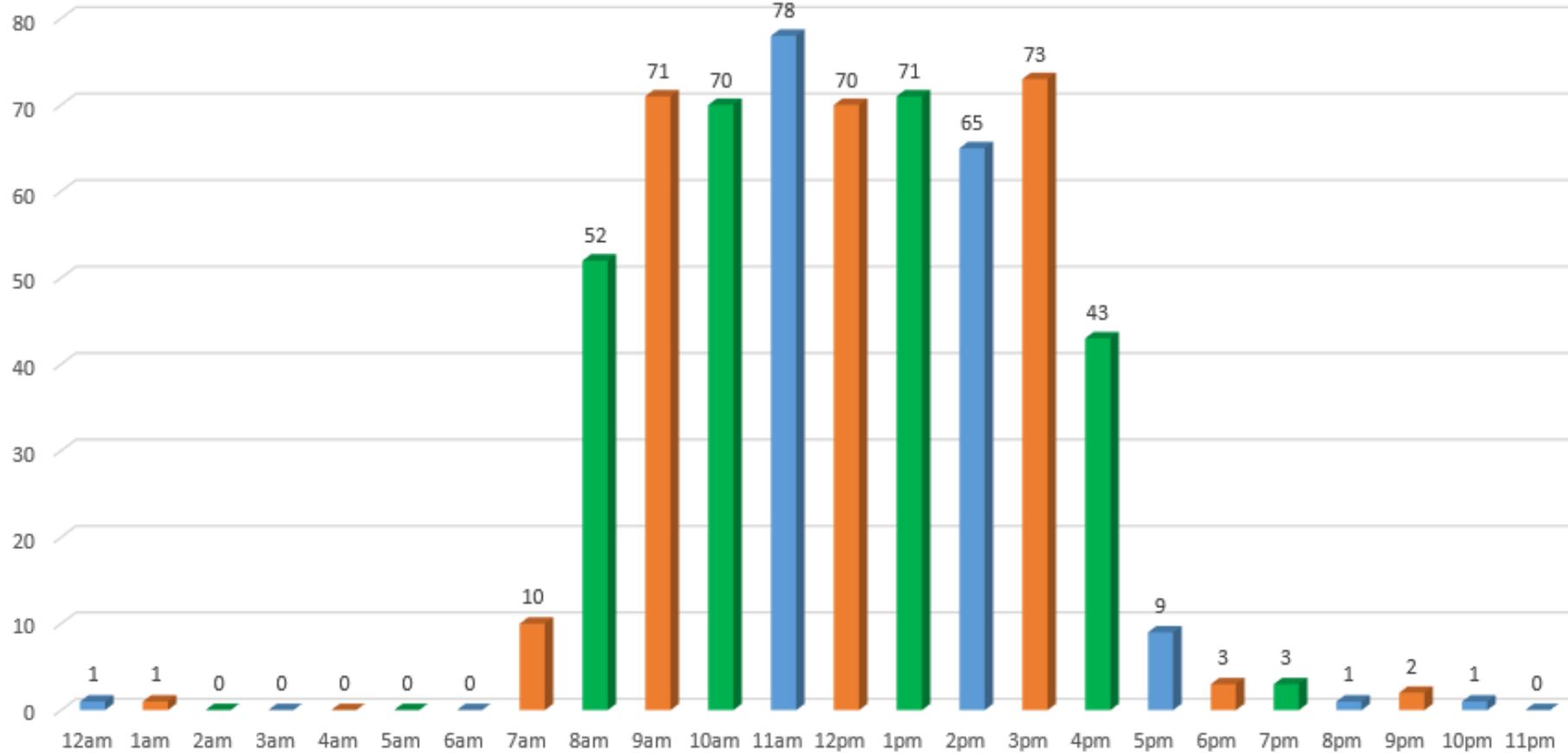


An additional 413 calls were received that did not fit the Peoria Cares case criteria.

Overall Need Category of Peoria Cares Calls Not Resulting in a Peoria Cares Ticket- November 2022



Peoria Cares Calls by Time of Day - November 2022



Return calls are made the same business day to each citizen if their call is missed during operational hours or the next business day if it comes in after hours/weekend hours.

Peoria Cares Calls by Day of Week – November 2022

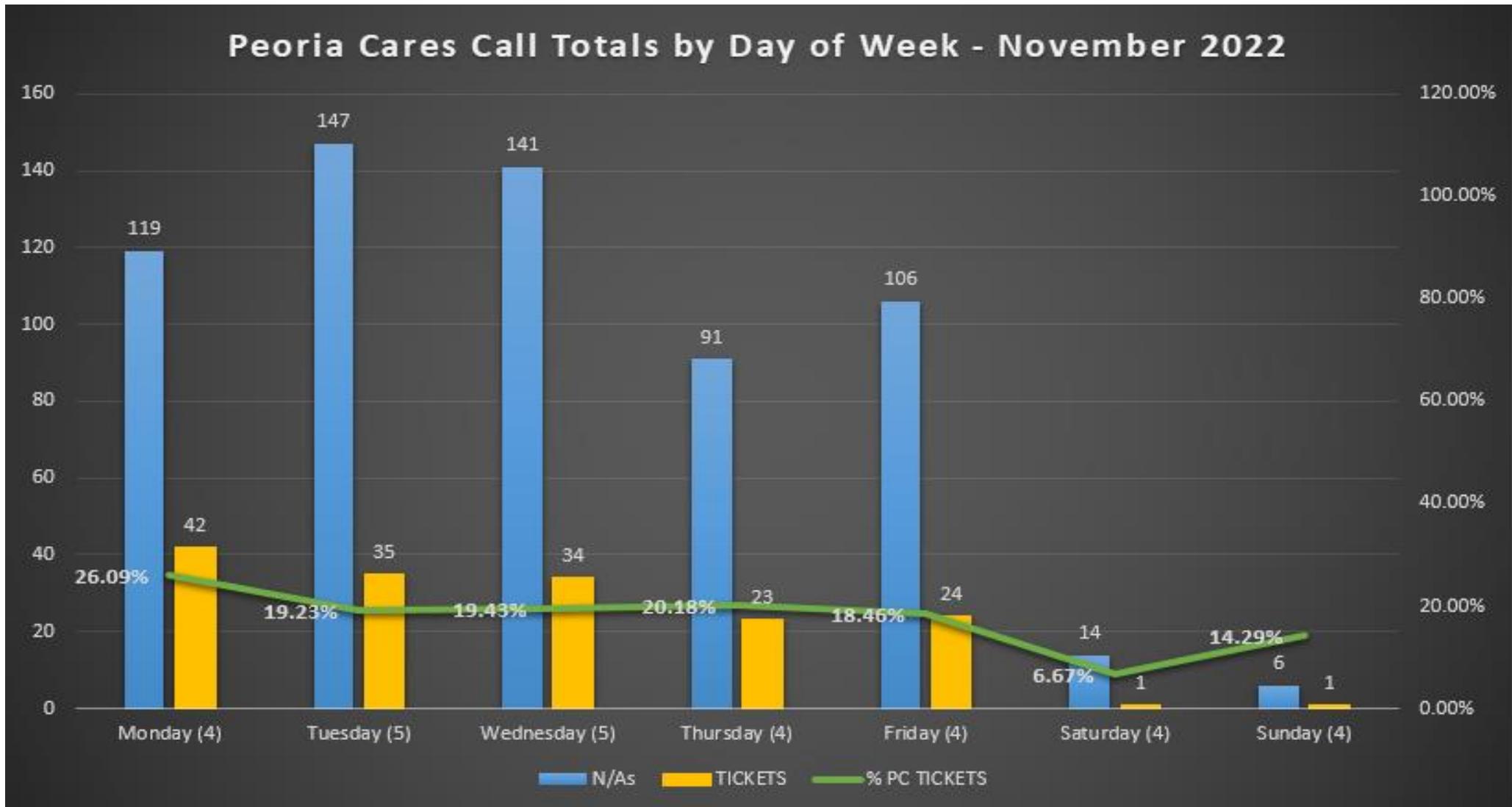
DATE	N/A's	TICKETS	TOTAL PC	211 TOTAL	DAY TOTAL	% TICKETS	% DAY TOTAL
1-Nov	35	3	38	35	73	7.89%	62.30%
2-Nov	21	2	23	38	61	8.70%	31.51%
3-Nov	40	7	47	43	90	14.89%	52.22%
4-Nov	35	7	42	33	75	16.67%	56.00%
5-Nov	2	1	3	8	11	33.33%	27.27%
6-Nov	1	1	2	6	8	50.00%	25.00%
7-Nov	24	18	42	55	97	42.86%	43.30%
8-Nov	32	8	40	31	71	20.00%	56.34%
9-Nov	36	12	48	35	83	25.00%	57.83%
10-Nov	33	11	44	32	76	25.00%	57.89%
11-Nov	19	7	26	20	46	26.92%	56.52%
12-Nov	4	0	4	10	14	0.00%	28.57%
13-Nov	4	0	4	11	15	0.00%	26.67%
14-Nov	30	6	36	49	85	16.67%	42.35%
15-Nov	25	10	35	40	75	28.57%	46.67%
16-Nov	32	9	41	45	86	21.95%	47.67%
17-Nov	18	5	23	42	65	21.74%	35.38%
18-Nov	32	6	38	42	80	15.79%	47.50%
19-Nov	4	0	4	11	15	0.00%	26.67%
20-Nov	1	0	1	9	10	0.00%	10.00%
21-Nov	30	6	36	65	101	16.67%	35.64%
22-Nov	26	5	31	32	63	16.13%	49.21%
23-Nov	22	3	25	32	57	12.00%	43.86%
24-Nov	0	0	0	7	7	0.00%	0.00%
25-Nov	20	4	24	23	47	16.67%	51.06%
26-Nov	4	0	4	14	18	0.00%	22.22%
27-Nov	0	0	0	9	9	0.00%	0.00%
28-Nov	35	12	47	47	94	25.53%	50.00%
29-Nov	29	9	38	37	75	23.68%	50.67%
30-Nov	30	8	38	43	81	21.05%	46.91%
	624	160	784	904	1688	16.92%	39.57%

DAY OF WEEK	N/As	TICKETS	TOTAL PC	% PC TICKETS
Monday (4)	119	42	161	26.09%
Tuesday (5)	147	35	182	19.23%
Wednesday (5)	141	34	175	19.43%
Thursday (4)	91	23	114	20.18%
Friday (4)	106	24	130	18.46%
Saturday (4)	14	1	15	6.67%
Sunday (4)	6	1	7	14.29%

- N/A's are calls that came in on the Peoria Cares line that did not result in a Peoria Cares ticket
- % Tickets refers to the percentage of tickets that were created from the calls that came in on the Peoria Cares line
- % Day Total is the percentage of calls that came through on the Peoria Cares line versus the rest of the Call Center's phone calls.

These numbers only reflect phone calls; they do not include emails, walk-in's, or website submissions. Those numbers are reflected in earlier slides. Some phone calls result in multiple Peoria Cares tickets.





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