



OFFICE OF THE CITY MANAGER



TO: Honorable Mayor and Members of the City Council

FROM: Patrick Urich, City Manager *Patrick Urich*

DATE: February 9, 2023

SUBJECT: Issues Update

The following are issues related to the City for the weekly Issues Update. If there are additional items you believe should be included, please let me know.

Patrick Urich

PeoriaCorps Seeking Next Cohort

WE ARE NOW HIRING

PeoriaCorps Is Hiring Its Newest Cohort

- Position includes:
- Fieldwork, including green infrastructure maintenance
- Service Projects
- Certification
- Educational Award
- Leadership Development and Career Exploration Programs




www.peoriagov.org
 Call 309-494-8844

The City is officially beginning recruitment for the next PeoriaCorps cohort, scheduled to begin this March.

PeoriaCorps is a six-month, earn-to-learn program that provides young adults the opportunity for young adults in the Peoria Area to serve their community, build workforce employability skills, and obtain industry-recognized credentialing, all while earning a biweekly living allowance and additional monetary bonuses for their service. PeoriaCorps is an AmeriCorps-based program that services the Peoria community by maintaining Green Infrastructure sites around the City. Additional benefits include support in overcoming barriers to employment and a vast array of career exploration opportunities.

Participants will receive a living allowance and can qualify for up to a \$3600 monetary bonus for completion of the term of service (amount is based on the number of hours completed out of 900). AmeriCorps education awards are also available to any accredited higher learning institution. The amount of the award varies by year and member status but is aligned with a full Federal Pell grant. Interested individuals can apply on the City's website and will be brought in for an informational session where they will have the opportunity to learn more about the program, meet staff, and ask any questions they may have about the program or requirements. Uniforms and tools are provided, and assistance with transportation is available. This is a six-month term of service.

Interested Individuals can apply on the [City website](#) or call the PeoriaCorps Office to set up an Appointment to Apply: 309-494-8842

Community Development - City of Peoria Supports Local Nonprofits with Nonprofit Capital Program

The city of Peoria will be accepting applications for the Nonprofit Capital Program from Monday, February 6th through Friday, March 17th at 2:00 PM. This program supports local nonprofits that serve low-income community members in Peoria.

The Nonprofit Capital Program is made possible by two federal funding sources: the American Rescue Plan Act and the city of Peoria's Community Development Block Grant (CDBG) allocation.

Program funds must be used for capital expenses for the organization. Examples of eligible projects include:

- Structural improvements, such as a roof replacement
- Installing a major mechanical system
- Purchasing vans to transport clients
- Other major structural needs

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Program funds cannot be used for ongoing operating costs or maintenance costs. Examples of ineligible projects include:

- Purchasing land or buildings
- Purchasing construction equipment
- Staff expenses
- Office furnishings or supplies

How to Apply

Applications for the Nonprofit Capital Program will be accepted from **Monday, February 6th through Friday, March 17th at 2:00 PM.**

Interested nonprofits may apply online at the [Nonprofit Capital Program page](#). Applications will be reviewed by the CDBG Public Services Advisory Commission and applicants will be notified of the funding decision following City Council approval.

For more information, please contact the Grants Division at 309-494-8600 or [by email](#).

Peoria Public Library – Family Search Affiliate Library



Peoria Public Library is now a FamilySearch Affiliate Library – one of only a few hundred in the U.S. With this designation,

patrons in our Local History and Genealogy Department will now have greater and more convenient access to the wealth of genealogical resources available through FamilySearch.

The popular web service has over 6 billion searchable names and 2 billion images of historical genealogical records — and you get the helpful assistance of Peoria Public Library’s knowledgeable staff.

This special access is **only** available at Peoria Public Main Library’s Local History & Genealogy Department, 107 NE Monroe, lower level 1. Hours: 9 a.m. to 6 p.m., Monday through Saturday.

FamilySearch adds over 300 million free genealogical records and images online yearly from all over the world and manages the famous Family History Library in Salt Lake City. It has amassed billions of birth, marriage, death, census, land, and court records from more than 130 countries.



In addition to FamilySearch, Peoria Public Library also subscribes to other genealogy resources, including Ancestry.com and HeritageQuest Online. Our Local History and Genealogy Department is also the repository of thousands of historical documents, which our knowledgeable staff can use to help patrons find their family's roots.

Peoria Public Works - Public Works employee and former NBA player Frank Williams featured in new book

Former professional basketball player and current City of Peoria employee for the Department of Public Works Operations Division, Frank Williams is featured in a new book highlighting the culture of High School basketball in the City over the last three decades.

“Playgrounds to the Pros: Legends of Peoria Basketball” by author Jeff Karzen captures the nostalgic peak of high school basketball in Peoria and highlights the players and coaches that made the era legendary. A synopsis of the book explains how Karzen takes readers inside the lives of the players, coaches, and others who defined an era that produced six state titles and four Illinois Mr. Basketball winners.



Frank Williams earned the title of Illinois Mr. Basketball in 1998 and helped lead Manual High School to the final two of four consecutive IHSA Class AA boys state basketball titles in the late '90s. Williams went on to play at the University of Illinois where he helped guide the Fighting Illini

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to a string of NCAA Tournament appearances, including a trip to the Elite 8 in 2001. Williams was named the Big Ten player of the year and received the Chicago Tribune Silver Basketball award after the 2000-2001 season.

Williams was the 25th overall draft pick in the 2002 NBA draft and spent time with the New York Knicks and Chicago Bulls. He earned a spot on the University of Illinois All-Century Team, was elected to the Illini Men's Basketball All-Century Team, and was voted one of the 100 Legends of the IHSA Boys Basketball Tournament.

Williams' son, Da'Monte, played basketball at the University of Illinois as well and recently began playing professionally in Portugal.

Pictured: Former professional basketball player and current Public Works Operations Division worker Frank Williams and Public Works Deputy Director Sie Maroon.

Peoria Public Schools Update



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Emergency Communications Center January Report

- Please see attached

Historic Preservation Commission Special Agenda

- Please see attached

Peoria Cares January Report

- Please see attached

City of Peoria ECC 9-1-1 Monthly Report January 2023



	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL	2022 Totals
Landbased 9-1-1 Calls	887													12,292
Wireless 9-1-1 Calls	7,970													95,268
Text To 9-1-1 Calls	38													309
TOTAL 9-1-1 CALLS	8,895	0	0	0	0	0	0	0	0	0	0	0	8,895	108
Peoria Police Incoming Calls	8,026													107,610
Peoria Heights Police Incoming	544													6,662
Peoria Heights Lobby Calls	44													574
Chillicothe Police Incoming Calls	376													5,781
Chillicothe Lobby Calls	76													1,475
Sheriff's Police Incoming Calls	1,659													20,276
TOTAL POLICE INCOMING CALLS	10,725	0	0	0	0	0	0	0	0	0	0	0	10,725	142,378
Volunteer Fire/EMS toll free calls	8													150
Peoria Heights Fire Incoming Calls	4													153
Peoria Fire Incoming Calls	350													5,253
TOTAL FIRE INCOMING CALLS	362	0	0	0	0	0	0	0	0	0	0	0	362	5,556
Operator Assist Calls/Alarm Calls	751													10,164
Ambulance Incoming Calls	44													1,231
ECC Supervisor Incoming Calls	353													4,830
Richwoods Dispatcher Incoming Calls	78													1,138
Downtown Dispatcher Incoming Calls	75													1,127
Prep 2 Dispatcher Incoming Calls	1,482													20,484
C-MED Dispatcher Incoming Calls	85													988
County Sheriff Dispatcher Incoming Calls	385													3,933
Fire Dispatcher Incoming Calls	429													4,607
OverFlow/Call Taker Incoming Calls	22													344
TOTAL INCOMING EXTENSION CALLS	2,909	0	0	0	0	0	0	0	0	0	0	0	2,909	37,451
TOTAL OUTGOING EXTENSION CALLS	4,333													55,030
Peoria Police Dispatches/On view	8,937													113,215
Peoria Heights Dispatched/On View	694													7,375
Chillicothe Police Dispatches/On view	563													7,772
Peoria County Sheriff Dispatches/On view	2,782													35,925
TOTAL POLICE DISPATCHES/ON VIEW	12,976	0	0	0	0	0	0	0	0	0	0	0	12,976	164,287
Air National Guard Fire Dispatches	4													61
Akron-Princeville Fire Dispatches	27													310
Brimfield Fire Dispatches	48													454
Chillicothe Fire Dispatches	41													614
Dunlap Fire Dispatches	42													483
Elmwood Fire Dispatches	19													187

Limestone Fire Dispatches	141													1,817	
Logan-Trivoli Fire Dispatches	48													560	
Peoria Fire Dispatches	2,103													24,953	
Peoria Heights Fire Dispatches	102													1,221	
Timber-Hollis Fire Dispatches	31													423	
West Peoria Fire Dispatches	58													863	
MABAS Fire Calls	3													44	
TOTAL FIRE DISPATCHES	2,667	0	0	0	0	0	0	0	0	0	0	0	0	2,667	32,196
AMT Ambulance Dispatches	2,492													30,435	
APA Ambulance Dispatches	24													248	
BYE Ambulance Dispatches	54													578	
TOTAL AMBULANCE DISPATCHES	2,570	0	0	0	0	0	0	0	0	0	0	0	0	2,570	31,261
Peoria County Coroner Incoming Calls	171													171	1,983
Community Messaging System Call-outs	13													13	214
Telephone Trouble Reports Completed	0													0	0
CD Requests from State's Attorney's Office	10													10	217
CD Requests from FOI / Subpoena	8													8	140
CD Requests from Inner Departmental	6													6	74
Total Number of CD Requests	24	0	0	0	0	0	0	0	0	0	0	0	0	24	431
ILEAS Call Outs	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
JULIE Dig	47													47	626
Peoria Cares Cases	76													76	835
Premise Alerts	61													61	610
Sex Offender Updates	181													181	2,465
PAWS	326													326	4,227
Illinois State Police	258													258	2,199
Ameren	120													120	1,177



**HISTORIC PRESERVATION COMMISSION
WEDNESDAY, FEBRUARY 15, 2023
CITY HALL, ROOM 400 – 8:30 A.M.**

SPECIAL MEETING AGENDA

1. CALL TO ORDER

2. ROLL CALL

3. REGULAR BUSINESS

Deliberations will be held at the end of each case after public comment has been closed. No public comment is allowed during deliberations.

CASE NO. HPC 1168-2022 Public Hearing on the request of Osvaldo Castillo to obtain a Certificate of Appropriateness in a Class R-4 (Single Family Residential) District to replace windows and doors for the property located at 606 E Pennsylvania Avenue (Parcel Identification No. 18-04-280-003), Peoria, IL (Council District 3)

CASE NO. HPC 1203-2022 Public Hearing on the request of the City of Peoria to obtain a Certificate of Appropriateness for the demolition of the unsafe structure located at 1113 N Flora Ave (Parcel Identification No. 18-04-305-024), Peoria, IL (Council District 2)

4. OLD BUSINESS

- 1) Discussion on Architectural Index of Properties in a local Historic District or local Designated Landmark

5. CITIZENS' OPPORTUNITY TO ADDRESS THE COMMISSION

6. ADJOURNMENT

Peoria Cares

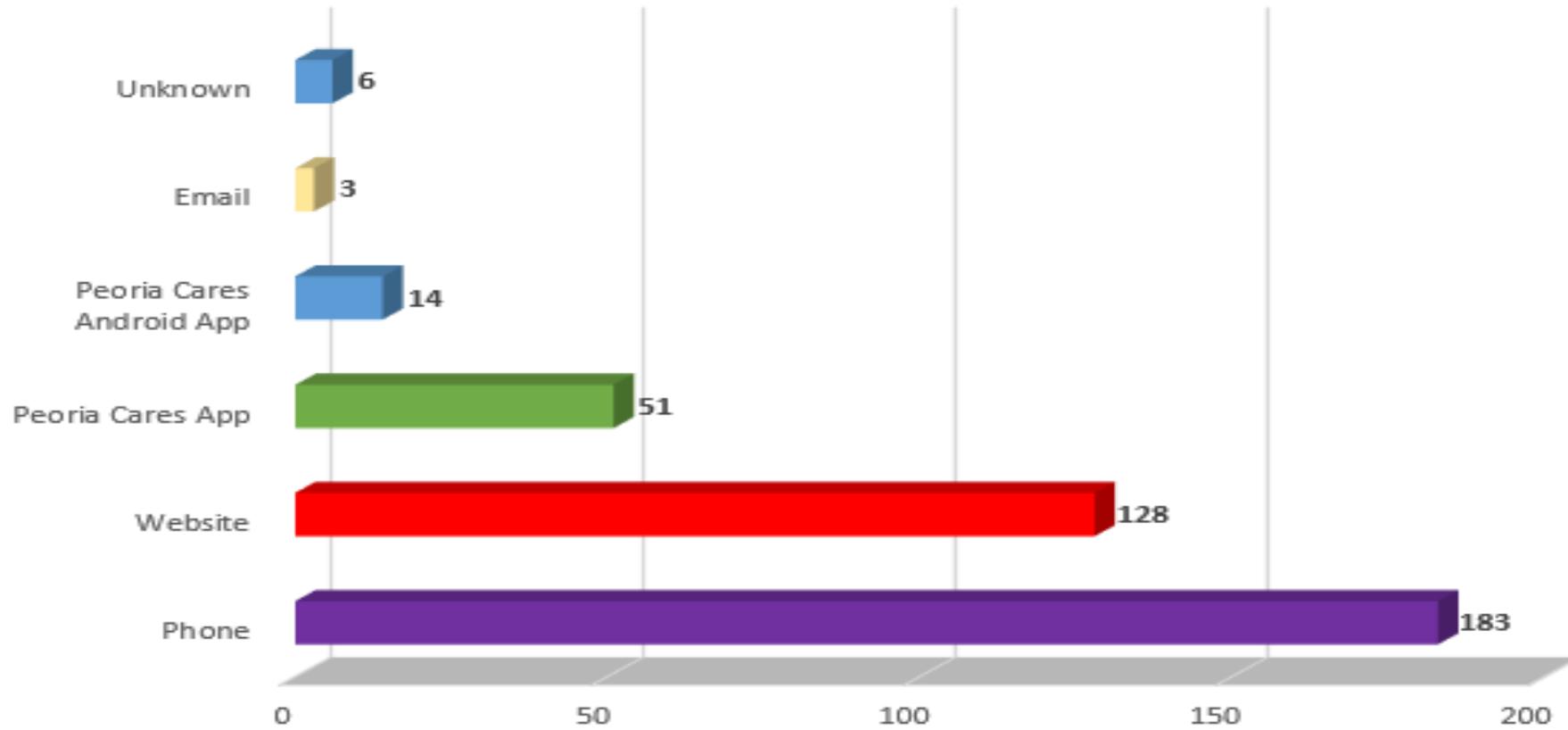


2023 Monthly Report



***From: The Office of the City Manager
Presented to: City of Peoria, Mayor and Council Members
January 2023***

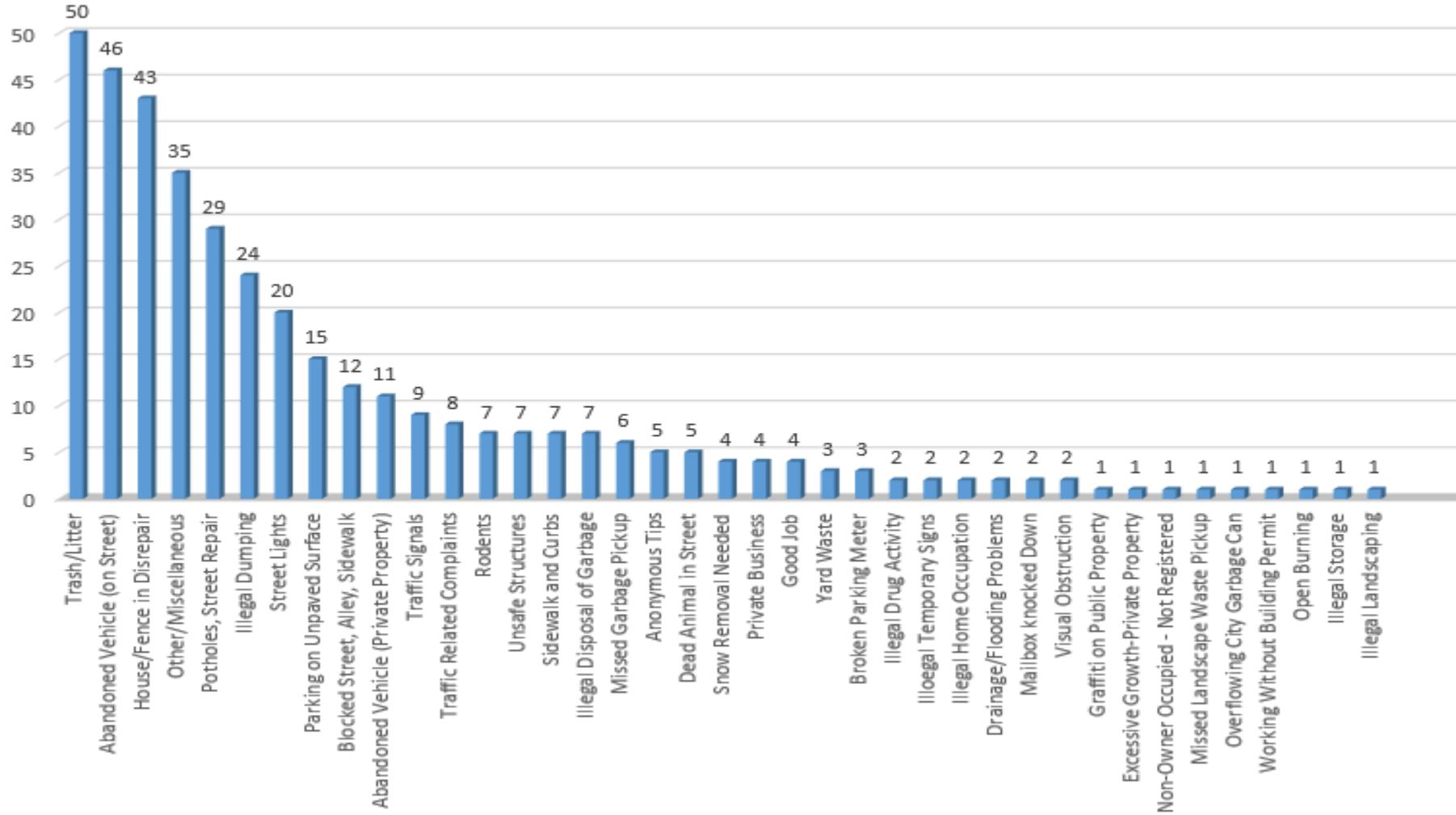
Peoria Cares Communication Transactions During the Month of January 2023



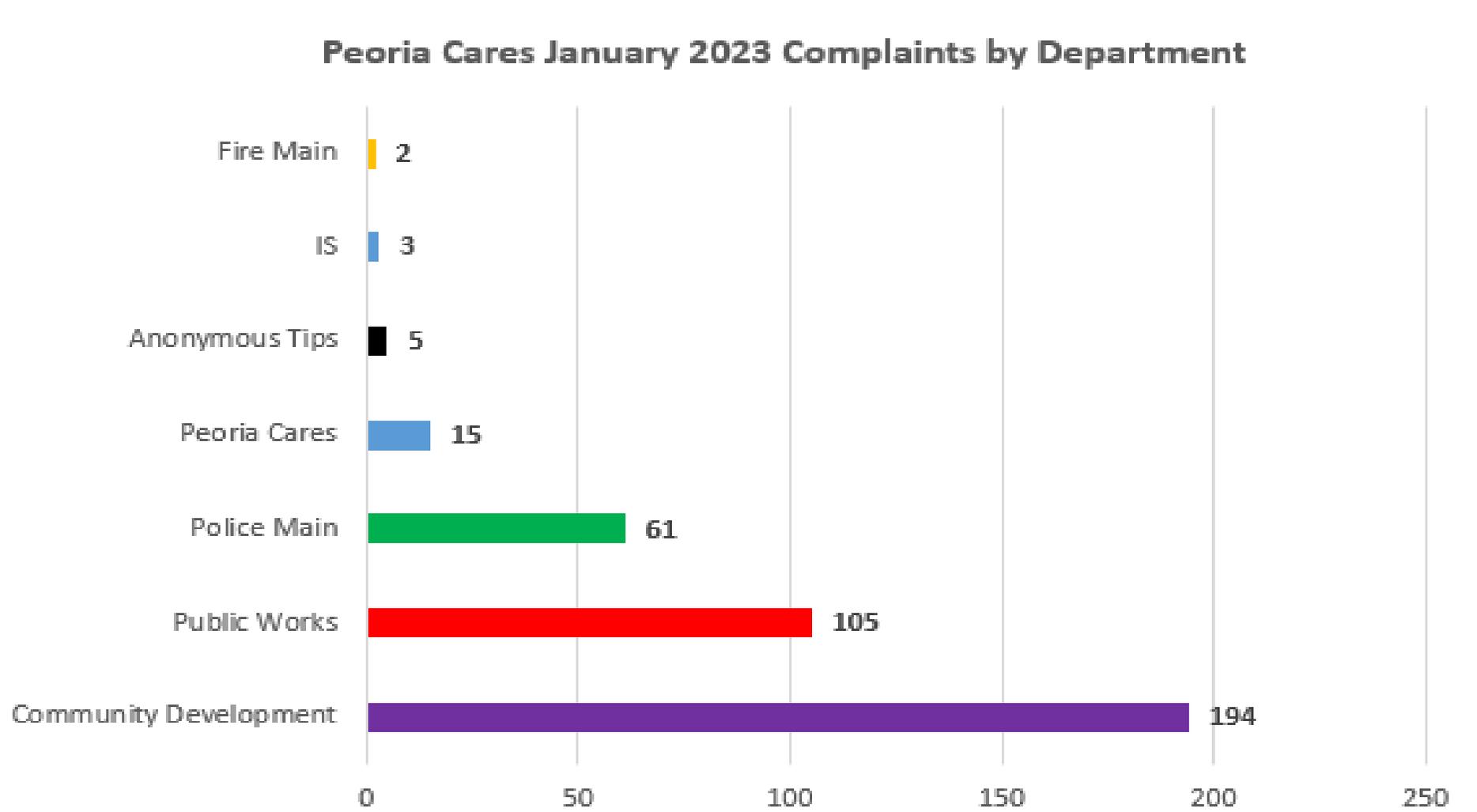
Total number of cases received: 385



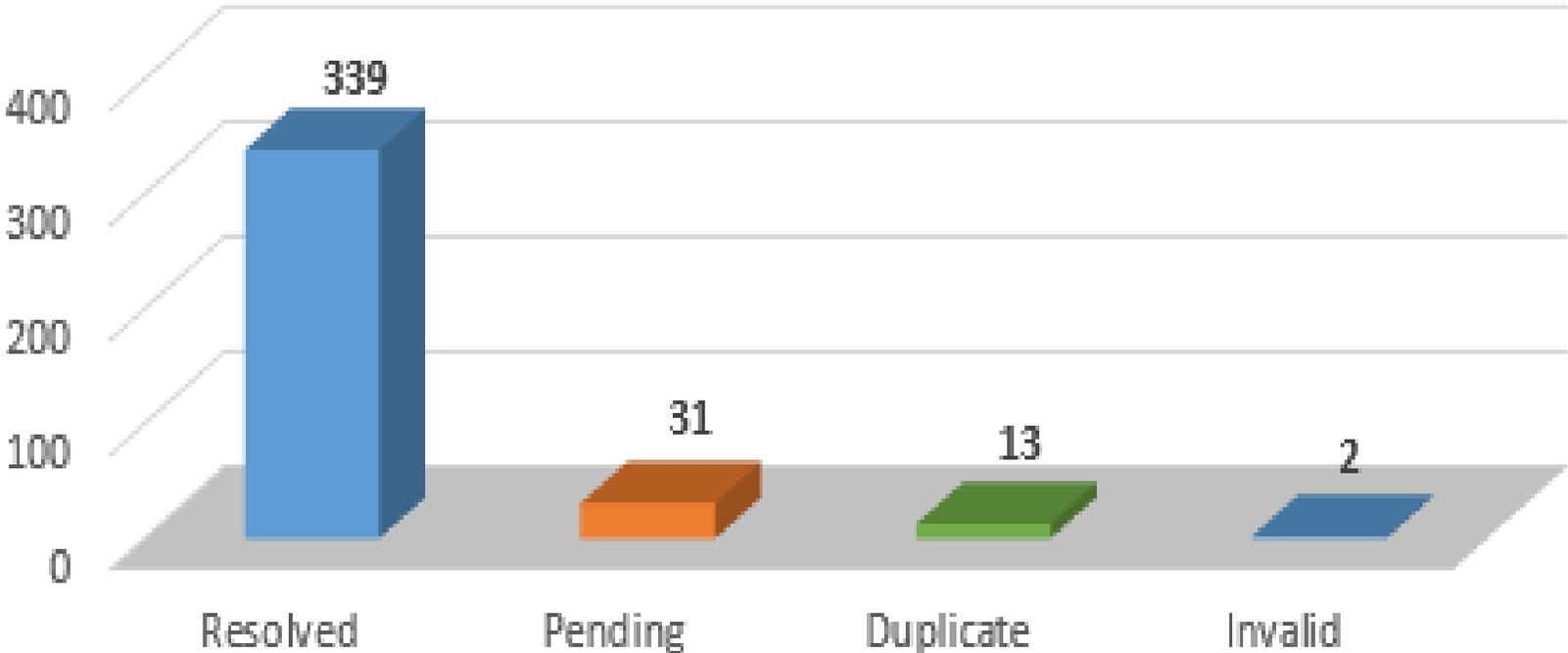
Peoria Cares January 2023 Complaints by Category



Peoria Cares January 2023 Complaints by Department



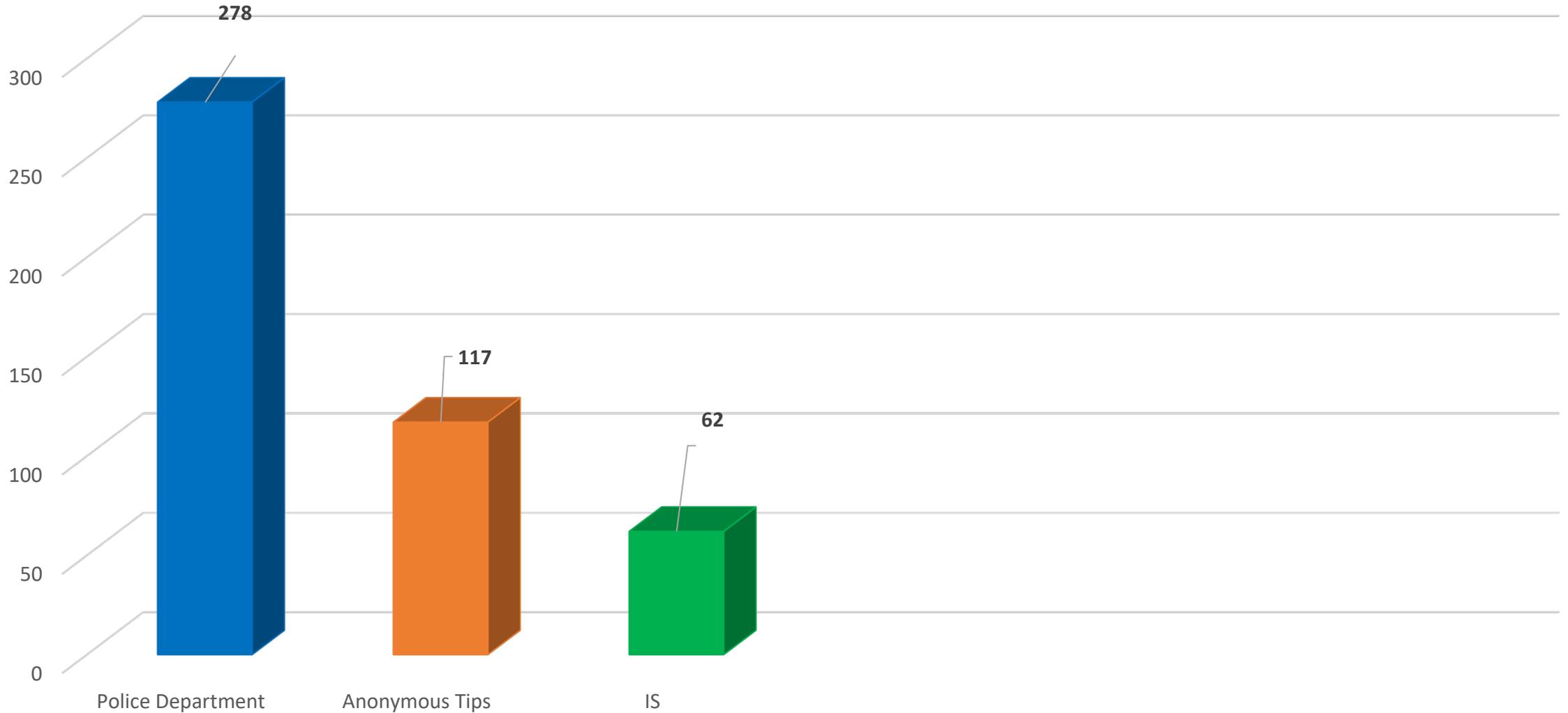
Peoria Cares January 2023 Complaint Status (as of 02/06/2023)



There are 31 pending tickets from this reporting period as of 02/06/2023.



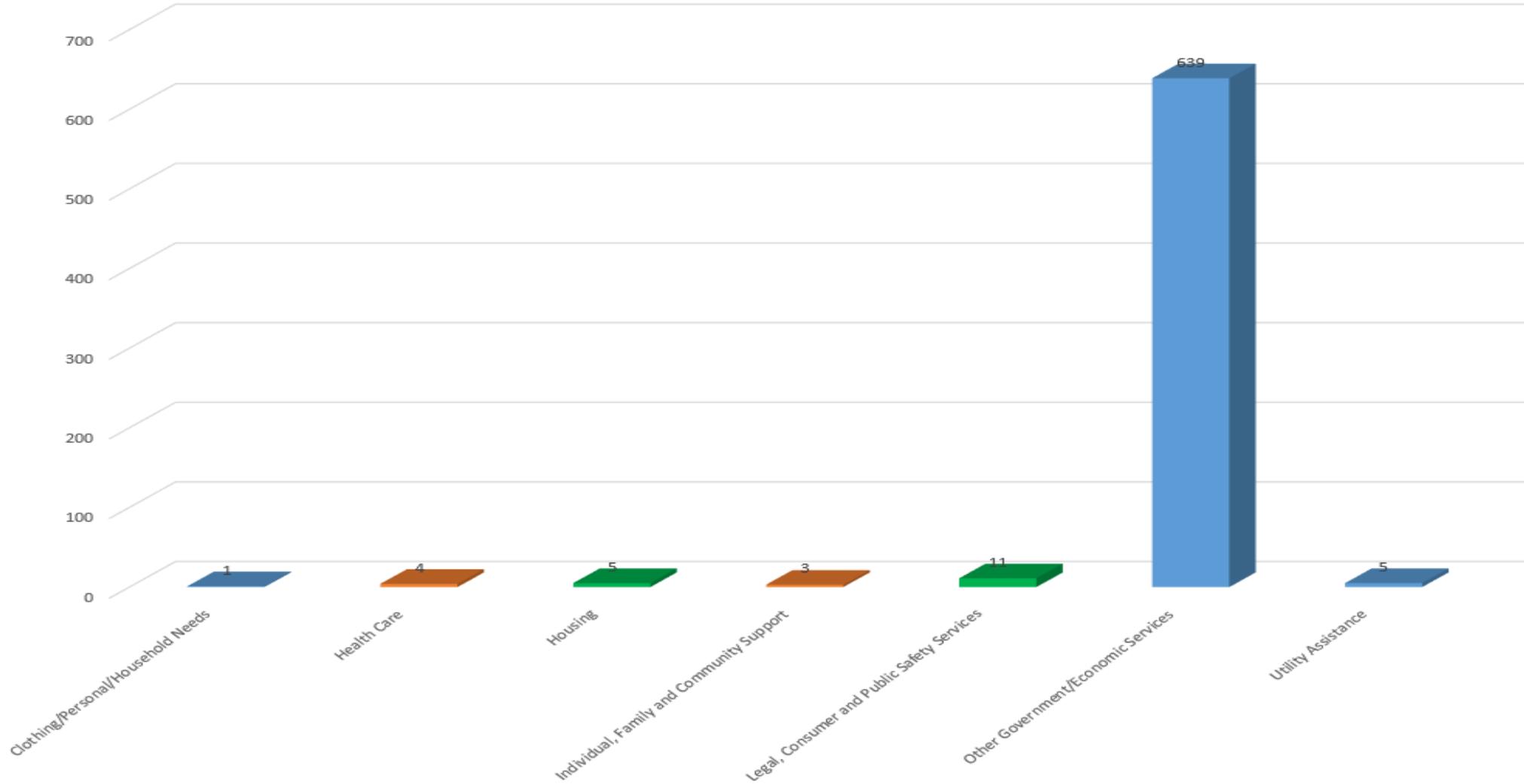
Peoria Cares Complaint Status "Pending" by Department November 19, 2013 through January 05, 2022



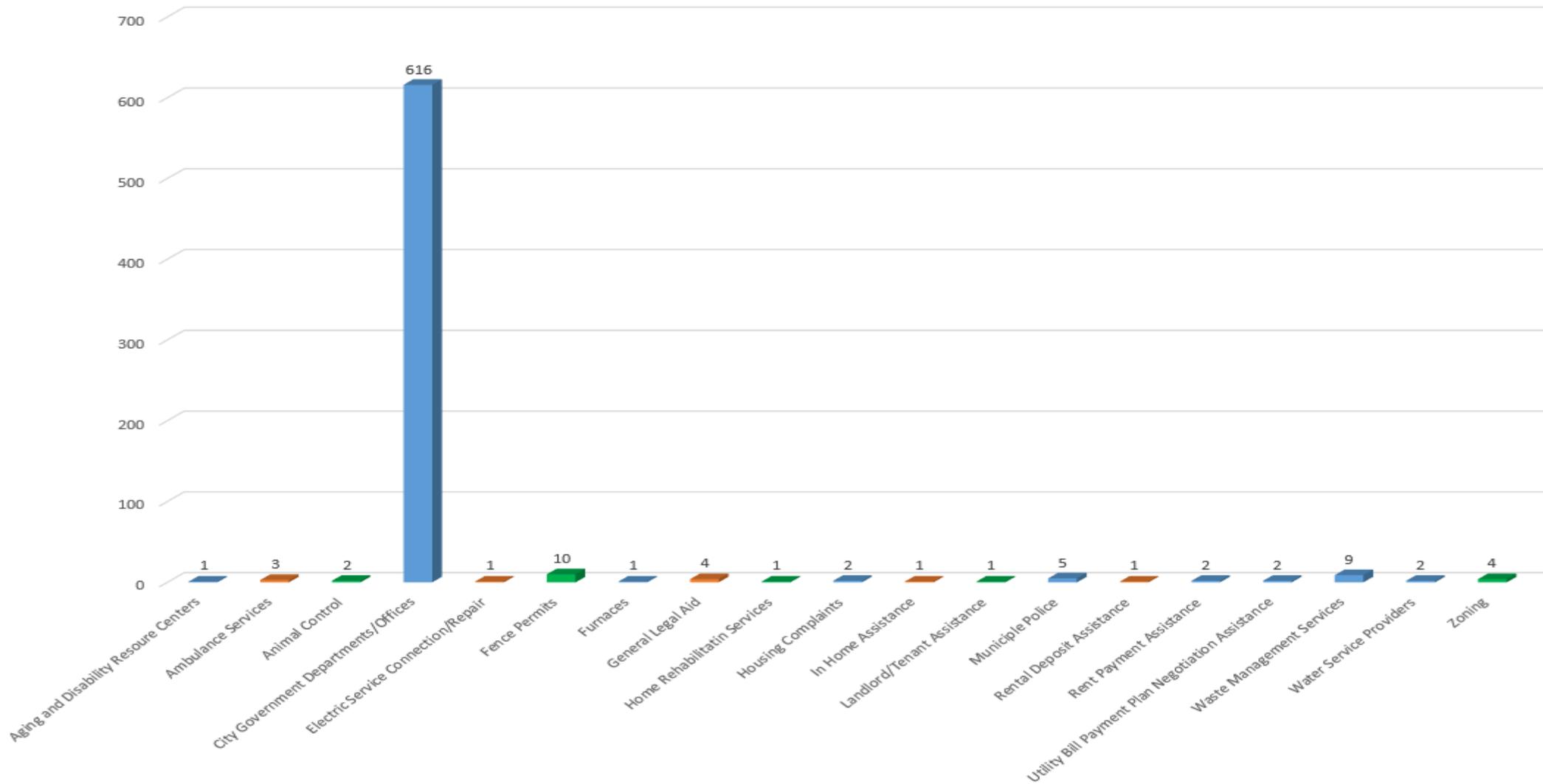
Total pending cases is 457. The earliest pending case is from 11/19/2013 and the most recent is from 01/31/2023. This includes the 31 pending cases from the current reporting period (January 2023).



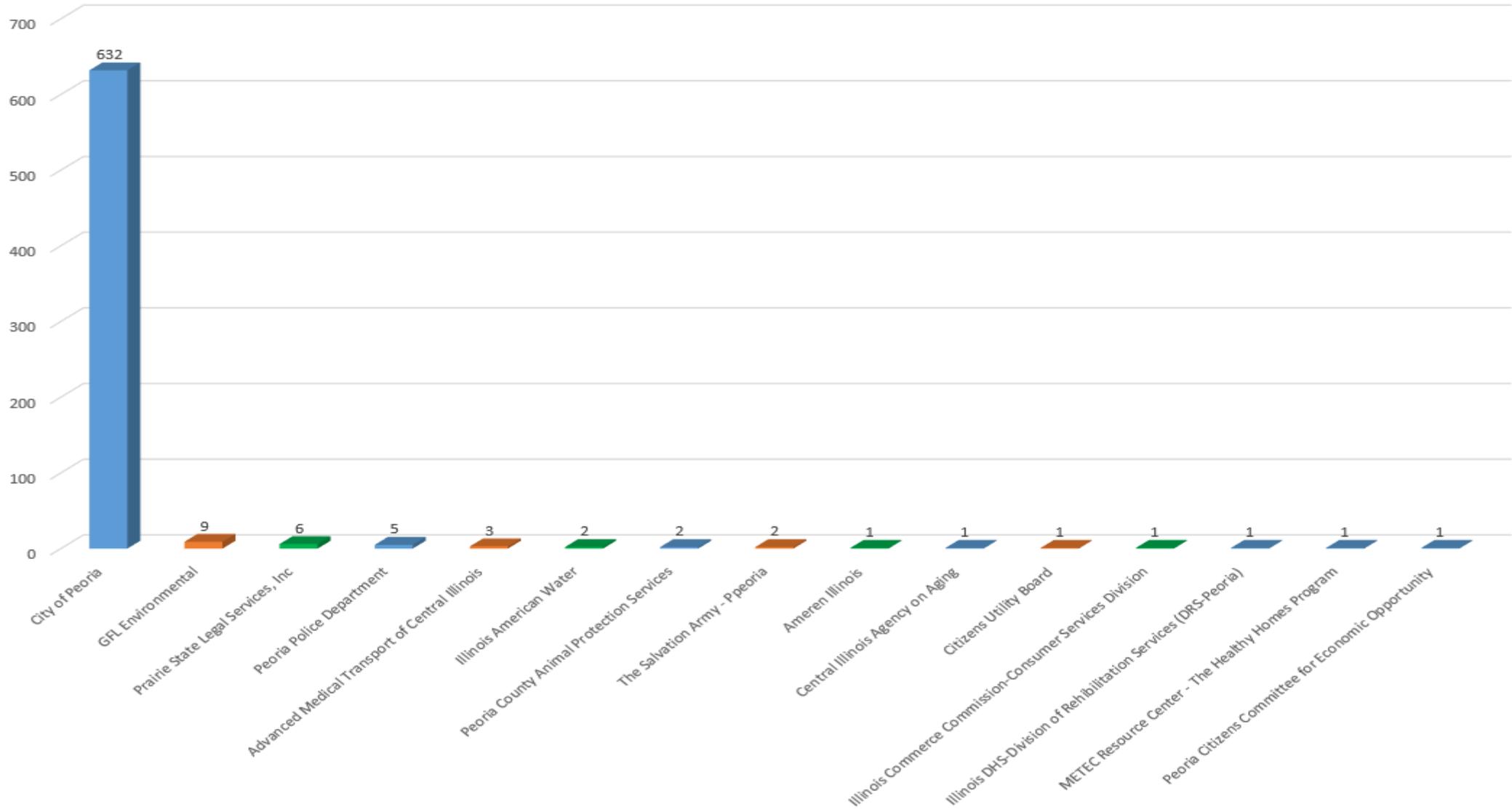
Overall Need Category of Peoria Cares Calls Not Resulting in a Peoria Cares Ticket- January 2023



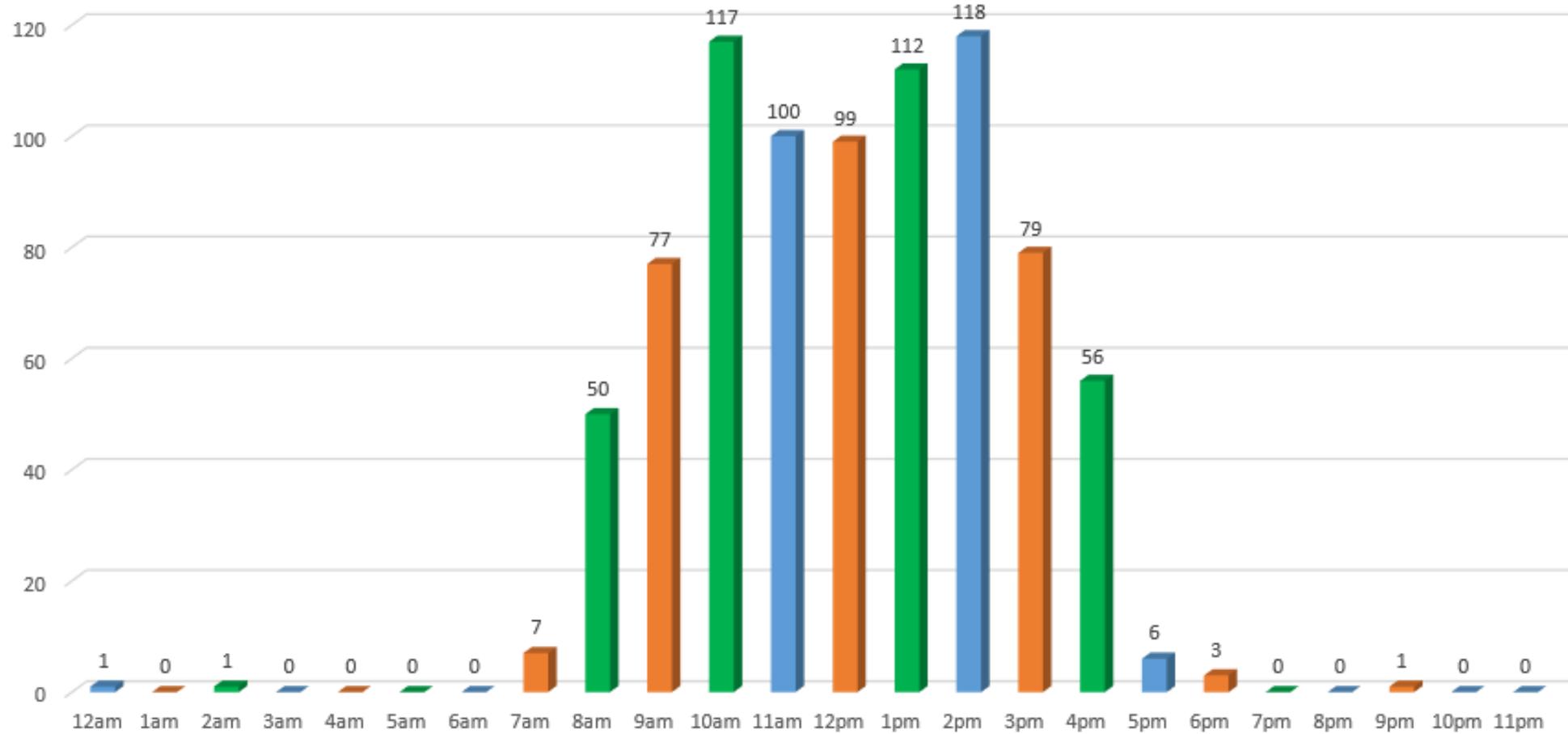
Service Needs of Peoria Cares Calls Not Resulting in a Peoria Cares Ticket- January 2023



Referrals of Peoria Cares Calls Not Resulting in a Peoria Cares Ticket- January 2023



Peoria Cares Calls by Time of Day - January 2023



Peoria Cares Calls by Day of Week – January 2023

DATE	N/A's	TICKETS	TOTAL PC	211 TOTAL	DAY TOTAL	% TICKETS	% DAY TOTAL
1-Jan	2	0	2	8	10	0.00%	20.00%
2-Jan	25	8	33	26	59	24.24%	55.93%
3-Jan	41	6	47	43	90	12.77%	52.22%
4-Jan	48	6	54	34	88	11.11%	61.36%
5-Jan	46	3	49	32	81	6.12%	60.49%
6-Jan	53	6	59	34	93	10.17%	63.44%
7-Jan	2	0	2	6	8	0.00%	25.00%
8-Jan	0	0	0	6	6	#DIV/0!	0.00%
9-Jan	42	8	50	28	78	16.00%	64.10%
10-Jan	44	8	52	30	82	15.38%	63.41%
11-Jan	55	12	67	35	102	17.91%	65.69%
12-Jan	35	5	40	27	67	12.50%	59.70%
13-Jan	33	6	39	24	63	15.38%	61.90%
14-Jan	4	0	4	6	10	0.00%	40.00%
15-Jan	0	0	0	4	4	#DIV/0!	0.00%
16-Jan	14	5	19	13	32	26.32%	59.38%
17-Jan	46	8	54	28	82	14.81%	65.85%
18-Jan	37	6	43	32	75	13.95%	57.33%
19-Jan	32	6	38	19	57	15.79%	66.67%
20-Jan	35	7	42	15	57	16.67%	73.68%
21-Jan	1	1	2	9	11	50.00%	18.18%
22-Jan	2	2	4	8	12	50.00%	33.33%
23-Jan	51	5	56	36	92	8.93%	60.87%
24-Jan	40	10	50	30	80	20.00%	62.50%
25-Jan	34	4	38	28	66	10.53%	57.58%
26-Jan	34	6	40	25	65	15.00%	61.54%
27-Jan	26	7	33	20	53	21.21%	62.26%
28-Jan	0	2	2	14	16	100.00%	12.50%
29-Jan	4	0	4	2	6	0.00%	66.67%
30-Jan	42	6	48	37	85	12.50%	56.47%
31-Jan	29	4	33	20	53	12.12%	62.26%
	857	147	1004	679	1683	#DIV/0!	50.66%

DAY OF WEEK	N/As	TICKETS	TOTAL PC	% PC TICKETS
Monday (5)	174	32	206	15.53%
Tuesday (5)	200	36	236	15.25%
Wednesday (4)	174	28	202	13.86%
Thursday (4)	147	20	167	11.98%
Friday (4)	147	26	173	15.03%
Saturday (4)	7	3	10	30.00%
Sunday (5)	8	2	10	20.00%

- N/A's are calls that came in on the Peoria Cares line that did not result in a Peoria Cares ticket
- % Tickets refers to the percentage of tickets that were created from the calls that came in on the Peoria Cares line
- % Day Total is the percentage of calls that came through on the Peoria Cares line versus the rest of the Call Center's phone calls.



Peoria Cares Call Totals by Day of Week - January 2023

