

TO: Honorable Mayor and Members of the City Council

FROM: Patrick Urich, City Manager 

DATE: May 4, 2023

SUBJECT: Issues Update

The following are issues related to the City for the weekly Issues Update. If there are additional items you believe should be included, please let me know.



Community Development - City Accepting Applications for 2023 Violence Prevention Funding

The City will be accepting applications for 2023 Violence Prevention funding beginning Monday, April 10th at 8:00 AM through May 12th at 2:00 PM. This grant provides funding to non-profits, 501(c)3 organizations, and government agencies to offer violence prevention programs for city of Peoria residents. All programs must be evidence-based and have measurable results.

Programs must fall under one of six priority areas:

- Thriving Neighborhoods
- Empowered Youth & Young Adult
- Restorative & Resilience
- Intervention
- Violence Reduction
- Workforce Training

Workforce Training programs must measure the number of people served and how many clients are connected to permanent employment. The minimum funding request for Workforce Training is \$150,000 and the maximum funding request is \$300,000. For all other priority areas, funding requests must be between \$50,000 and \$400,000.

How to Apply

Local agencies can apply online and find more information, including program guidelines and a recorded application training session, at the [Violence Prevention Funding Application page](#).

Eligible applications will be reviewed by the Community Development Block Grant (CDBG) Public Services Advisory Commission. Agencies will be notified of funding decisions following City Council approval.

Please [email the City of Peoria Community Development Department](#) with questions about the application.

Peoria Police Department -Swearing-in Ceremony May 1, 2023



Congratulations to the Peoria Police Department's newest recruits. Monday, May 1, 2023, these future police officers were sworn in with family and friends in attendance at the Peoria Civic Center.

Peoria Police Department - Fun, Fun, Fun April 27, 2023

It was Family Fun Night at Elise-Allen Ford Academy on Thursday, April 27, 2023. The event offered balloon shaping, toys and a lot of fun with PPD officers.



Peoria Public Works –Open House Scheduled for Thursday, May 18

To kick off National Public Works Week, the Department of Public Works is hosting an open house from 4-7 pm on Thursday, May 18 at the Public Works Facility, 3505 N. Dries Lane. The Public Works Open House is an all-ages family event that will feature activities and games.

The open house is an opportunity to meet the Public Works crew and learn about the various Public Works divisions through interactive demonstrations and displays. Multiple community partners will also be present with fun, educational exhibits.

Balloon and face painting artists from the Unique Twist & Twisting Crew and Wild Style Design Company will be on hand. A bounce house and complimentary food and drinks will be offered. Visitors will also have the chance to check out the inner workings of plow trucks and street sweepers, as well as have the opportunity to paint a snow plow.

Since 1960, American Public Works Association has sponsored National Public Works Week. Across North America, more than 30,000 members in the U.S. and Canada use this week to energize and educate the public on the importance of public works to their daily lives: planning, building, managing, and operating at the heart of their local communities to improve everyday quality of life.

For more information about the Department of Public Works Open House, contact 309-494-8800.

Peoria Public Works –CSO Control Project Year 2 Public Meeting



The City of Peoria Department of Public Works held an informational public meeting on the Year 2 Combined Sewer Overflow (CSO) Control Project on Thursday, April 27 at the Elise Ford Allen Academy. In conjunction with the school's Ready, Set, Go, event, City leaders including Mayor Rita Ali and First District City Councilmember Denise Jackson, informed residents and

community members on the design plans and concepts for the second year CSO control project. More information on CSO and the year 2 project [can be found here](#).

Peoria Public Works - Downtown pavement patching project resuming Monday, May 8

The Downtown pavement patching project will resume next week, beginning on Monday, May 8. There will be no restrictions for on-street parking over the weekend.

Beginning on Monday, May 8, there will be no parking on Fulton Street between NE Madison Avenue and SW Jefferson Avenue. Restrictions will continue through Wednesday, May 10, and will include overnight hours.

Starting on Wednesday, May 10, there will be no parking on Fulton Street between NE Madison Avenue and SW Monroe Street. Restrictions will continue through Friday, May 12, and will include overnight hours.

Starting on Friday, May 12, there will be no parking on NE Madison Avenue between Fulton and Main streets. Parking on this portion of NE Madison Avenue will be available overnight and over the weekend. However, restrictions will resume on Monday, May 15.

All work is weather dependent. Drivers should use extra caution in the area. Pedestrians utilizing crosswalks on Fulton Street should also be mindful of the work.

Community Development Weekly Report

- Please see attached

Housing Docket

- Please see attached

Peoria Cares April Report

- Please see attached

WEEKLY DEVELOPMENT ACTIVITY REPORT

CITY OF PEORIA – COMMUNITY DEVELOPMENT DEPARTMENT

Date: 05/03/2023

This summary document is produced on a weekly basis. It is used as an agenda for the City Development Review Board and as a transparency tool to allow the public to be aware of development in Peoria.

1. Summary Information

- **One Stop Shop** is held every Monday at 1:30 PM in City Hall. This is a free service for anyone who wants to discuss development with staff from various City departments, local utility companies, the Health Department, and CityLink.
- **Development Center Permits** can typically be issued immediately and/or do not require an extensive review period. These permits include most trade (electrical, plumbing, HVAC, etc.) permits, repair permits, new single-family residential construction, alteration/additions, and demolitions.
- Each permit application includes a self-reported value of the project. The **Total Value of Development (YTD)** is the sum of these reported values.

	This Week	YTD
One Stop Shop Customers	1	20
Development Center Permits Issued	90	947
Total Value of Development	\$ 6,353,739	\$ 75,757,740

2. Development Review Board Projects

- The **Development Review Board** is a group of City staff, local utility representatives, and other local government agencies that review and comment on more complex development applications and cases that are required to go to a public hearing.
- Items listed below with the prefixes HPC, PZC or ZBA in the first column are considered **Plans**. **Plans** are development applications that require multiple departments to review for compliance and include a public hearing before a City Commission; in some cases, **Plans** may also require a final decision by the City Council.
- All other items listed below are **Building Permits**. **Building Permits** are development applications that require multiple departments to review for compliance but do not require a public hearing or City Council review.
- The **Staff Assigned** to each item is the primary contact person for any inquires.

Plan/Permit #	Address	Type	Description	Council District	Planner Assigned
COM-8653-2023	7023 NE Skyline Dr	Commercial Alteration	Int. Alt. – Apostolic Christian Skylines	5	BE
COM-8655-2023	1215 W Main St	Commercial Alteration	Int. & Ext. Alt. – Dang Banh Mi	2	KW
COM-8678-2023	530 NE Glen Oak Ave	Commercial Alteration	Int. Alt. – OSF Healthcare Operating Room #19	3	KW
COM-8679-2023	8600 N State Route 91	Commercial Alteration	Int. Alt. – OSF Breast Health Center	4	JH
RES-8615-2023	2847 W Susan Curve	Solar Voltaic	Roof Mounted Solar	4	JH

**WEEKLY DEVELOPMENT ACTIVITY REPORT
CITY OF PEORIA – COMMUNITY DEVELOPMENT DEPARTMENT**

RES-8625-2023	2311 W Annamere Dr	Solar Voltaic	Roof Mounted Solar	5	BE
RES-8628-2023	11149 N Stone Creek Dr	Solar Voltaic	Roof Mounted Solar	5	BE
RES-8631-2023	1115 W Thrush Ave	Solar Voltaic	Roof Mounted Solar	2	KW
RES-8638-2023	2401 W Wiswall St	Solar Voltaic	Roof Mounted Solar	1	JN
RES-8641-2023	11301 N Chesapeake Ln	Solar Voltaic	Roof Mounted Solar	5	BE
RES-8669-2023	2012 W Delray Dr	Solar Voltaic	Roof Mounted Solar	4	JH
RES-8671-2023	2812 W James Rd	Solar Voltaic	Roof Mounted Solar	4	JH
RES-8675-2023	5221 N Castleberry Dr	Solar Voltaic	Roof Mounted Solar	4	JH
RES-8680-2023	2045 W Geneva Rd	Solar Voltaic	Roof Mounted Solar	5	BE
RES-8683-2023	2624 W Flint St	Solar Voltaic	Roof Mounted Solar	1	JN
RES-8684-2023	2816 W Flint St	Solar Voltaic	Roof Mounted Solar	1	JN
RES-8687-2023	5626 N Fountaindale Dr	Solar Voltaic	Roof Mounted Solar	2	KW

Additional Activity

- These projects are not subject to review by the Development Review Board.

Plan/Permit #	Address	Type	Description	Council District	Planner Assigned
SIGN-8617-2023	2004 N Knoxville Ave	Permanent Sign	1 Wall Sign – Fitness 1440	3	KW
SIGN-8651-2023	3611 W Willow Knolls Dr	Permanent Sign	1 Wall Sign – Training Domain	5	BE
SIGN-8667-2023	8727 N Knoxville Ave	Permanent Sign	Sign Package – Steger’s Furniture	5	BE

3. Certificates of Occupancy Issued

- **Certificates of Occupancy** are issued after the work authorized by a permit has been inspected and substantially meets all applicable codes and regulations.

Address	Type	Business Name	Council District
-	-	-	-

WEEKLY DEVELOPMENT ACTIVITY REPORT CITY OF PEORIA – COMMUNITY DEVELOPMENT DEPARTMENT

4. Land Bank Activity

- The **City Land Bank** acquires properties to hold for future development, it transfers properties to new owners when possible, and it demolishes unsafe and abandoned structures to reduce blight in the community.

Properties Acquired			
Parcel Number	Address	Council District	Received Through
-	-	-	-

Properties Transferred to New Owner			
Parcel Number	Address	Council District	Transferred Through
-	-	-	-

Properties Demolished			
Parcel Number	Address	Council District	Ownership Type and Reason
18-04-305-024	1113 N Flora Ave	2	City - Planned

5. Peoria City/County Health Department License Information

- The **Peoria City/County Health Department** licenses multiple types of food establishments. The information in this table is provided for informational purposes only.

Address	Business Name	Description	Council District
4007 Baring Trace	McDonald's	Plans Approved	4
3127 Prospect Rd (14-27-383-026)	Jazy's Eatery	Plans Received	3
800 NE Jefferson	Stop and Save	Plans Received	3

WEEKLY DEVELOPMENT ACTIVITY REPORT
CITY OF PEORIA – COMMUNITY DEVELOPMENT DEPARTMENT

Community Development Department Contact Information

Staff who are typically assigned to manage development applications.

Leah Allison (LA)
Asst. Director of Com. Dev.
494-8667

Josh Naven (JN)
Senior Urban Planner
494-8657

Kerilyn Weick (KW)
Senior Urban Planner
494-8606

Julia Hertaus (JH)
Urban Planner
494-8649

Blake Eggleston (BE)
Urban Planner
494-8612

Rich Storm (RS)
Building Safety Manager
494-8632

Matt Ziller (MZ)
Building Inspector
494-8628

Craig Reid (CR)
Building Inspector
494-8925

Issac Garcia (IG)
Building Inspector
494-8921

David Miller (DM)
Electrical Inspector
494-8923

INSP	O.O	PROPERTY OWNER	CASE #	ENERGOV #	PROPERTY ADDRESS	APPEARANCE
AA	C	BT PROPERTIES OF VERMILION COUNTY LLC	23-HC-223	025601-2023	1208 W ANN ST	REVIEW
AA	NO	XIAOMEI CASTRO	23-HC-315	030870-2023	3200 W ANN ST	FIRST APPEARANCE
AA	C	LINCOLN TERRACE LLP	23-HC-025	018593-2022	2825 W ANN ST, 2F	REVIEW
AA	C	GREENWOOD APARTMENTS 22 LLC	23-HC-251	027600-2023	122 N BRAVES CT	REVIEW
AA	C	PEORIA PROPERTIES LLC	23-HC-297	029982-2023	1011 S GREENLAWN AVE	FIRST APPEARANCE
AA	NO	JIMMY D SMITH ESTATE	22-HC-631	008686-2022	1522 W LINCOLN AVE	REVIEW
AA	NO	TYRONE LEDFORD & GABRIELA LEDFORD	23-HC-170	008675-2022	1713 W LINCOLN AVE	REVIEW
AA	C	COPEN INC	23-HC-173	020253-2023	1616 S LYDIA AVE	REVIEW
AA	C	RIVERSIDE RESIDENTIAL LLC	23-HC-319	031296-2023	2915 W NEVADA ST	FIRST APPEARANCE
AA	NO	DARIUS BURKS	23-HC-306	030318-2023	2819 W STARR ST	FIRST APPEARANCE
AA	NO	TERESA A BOON	23-HC-291	029765-2023	1831 S WESTMORELAND AVE	FIRST APPEARANCE
AA	NO	GREGORY HIGHTOWER	23-HC-327	031495-2023	1404 W WINDENHAM ST	FIRST APPEARANCE
AA	C	LINCOLN TERRACE LLP	22-HC-795	011986-2022	2914 S WISWALL CT	REVIEW
AW	OO	MELISA M RETEGUIN QUINTERO	22-HC-603	008637-2022	320 E ARCADIA AVE	REVIEW
AW	C	CONSOLIDATED PROPERTIES LLC	23-HC-147	021024-2023	111 E ARCADIA AVE	REVIEW
AW	C	SFR3-080 LLC	23-HC-241	026907-2023	414 E ARCADIA AVE	REVIEW
AW	NO	SAMANTHA ESTATES LLC C/OA ELIAS SAMAHA, MA	21-HC-629	023209-2021	202 E ARCHER	REVIEW
AW	OO	ESTATE OF DANIEL I MCCARTHY	23-HC-134	020631-2023	114 E BRIARWOOD CT	REVIEW
AW	NO	WARREN E DANZ	23-HC-135	020636-2023	2406 N DECHMAN AVE	REVIEW
AW	NO	MIREYA MELLA	23-HC-301	030167-2023	1101 E FRYE AVE	FIRST APPEARANCE
AW	C	DREAM & INVEST LLC	23-HC-302	030196-2023	1103 E FRYE AVE	FIRST APPEARANCE
AW	NO	XIAOMEI CASTRO	23-HC-303	030208-2023	1107 E FRYE AVE	FIRST APPEARANCE
AW	C	SAMAHA ESTATES LLC	22-HC-798	012485-2022	1117 E FRYE AVE, A & B	REVIEW
AW	NO	IGNACIO ARREGUIN	23-HC-305	030317-2023	2420 N INDIANA AVE	FIRST APPEARANCE
AW	NO	ERIC JUDD	23-HC-314	030792-2023	731 E KANSAS ST	FIRST APPEARANCE
AW	OO	SAMUEL CLAY	21-HC-480	020095-2021	704 E LASALLE ST	REVIEW
AW	NO	SAMUEL CLAY	22-HC-375	004765-2022	702 E LASALLE ST	REVIEW
AW	C	SFR3-080 LLC	23-HC-304	030297-2023	1708 N MISSOURI AVE	FIRST APPEARANCE
AW	C	A & A PROPERTY GROUP LLC	23-HC-151	021206-2023	1830 N PEORIA AVE	REVIEW
AW	OO	MANDI KEATING	21-HC-390	017787-2021	2209 N PEORIA AVE	REVIEW
AW	NO	HAROLD FRANZEN	23-HC-311	030647-2023	2204 N PROSPECT RD	FIRST APPEARANCE
AW	NO	TODD DAVIS	22-HC-149	001158-2022	1015 E REPUBLIC ST	REVIEW
AW	NO	PHILMORE HUGHES & MARLO HUGHES	21-HC-679	023925-2021	210 W RICHMOND AVE	REVIEW
AW	NO	KENT C & ARA L JONES	22-HC-636	008997-2022	309 E THRUSH AVE	REVIEW
AW	NO	PAUL C ISOM	23-HC-313	030679-2023	712 E THRUSH AVE	FIRST APPEARANCE
AW	C	PHOENIX PROPERTIES INC	22-HC-494	021449-2021	1815 N WISCONSIN AVE	REVIEW
AW	C	REDMOND WEST LLC	23-HC-312	030662-2023	2137 N WISCONSIN AVE	FIRST APPEARANCE

DF	C	AXDREL INVESTMENTS LLC C/O CORE 3	23-HC-038	018817-2022	601 NW BRYAN ST	REVIEW
DF	NO	J'MAARICE WARREN	23-HC-059	019144-2022	516 SW CAMBLIN AVE	REVIEW
DF	NO	JOHN BESHARA	23-HC-155	021451-2023	3401 NE MADISON AVE	REVIEW
DF	C	UNIVERSAL REALTY USA LLC	23-HC-289	029625-2023	1408 NE MONROE ST	FIRST APPEARANCE
DF	C	STAVERRICK PROPERTIES	23-HC-290	029756-2023	720 NE PERRY AVE	FIRST APPEARANCE
DF	OO	JULIETA PALOMARES	23-HC-300	030144-2023	506 PHELPS ST	FIRST APPEARANCE
DF	NO	XIAOMEI CASTRO	22-HC-805	013320-2022	506 SPRING ST	REVIEW
DF	OO	EBONI MCNAIR	23-HC-292	029885-2023	603 VORIS ST	FIRST APPEARANCE
DS	NO	JOSE GARCIA	23-HC-004	018257-2022	402 W ARMSTRONG AVE	REVIEW
DS	OO	ROBERT JOHNSON	23-HC-287	029582-2023	823 W ARMSTRONG AVE	FIRST APPEARANCE
DS	NO	DAVID FEHR	22-HC-502	007285-2022	411 W COLUMBIA TER	REVIEW
DS	C	VP FOR BUSINESS AFFAIRS BRADLEY UNIVERSITY	23-HC-071	019506-2023	836 N COOPER ST	REVIEW
DS	NO	GARY L MORRIS	23-HC-310	030644-2023	3308 N EL VISTA AVE	FIRST APPEARANCE
DS	OO	MATTHEW PIATT	23-HC-322	031350-2023	713 W ELEANOR PL	FIRST APPEARANCE
DS	NO	EDWARD J MULLOWNEY	23-HC-324	031361-2023	2403 N ELLIS ST	FIRST APPEARANCE
DS	OO	SEAN DEVANNEY	22-HC-858	016835-2022	1212 N ELMWOOD AVE	REVIEW
DS	OO	JULIAN HURT	23-HC-285	029579-2023	1107 N FARMINGTON RD	FIRST APPEARANCE
DS	OO	GLEN FORD	23-HC-307	030578-2023	3645 N FINNELL AVE	FIRST APPEARANCE
DS	OO	IRA MONROE	23-HC-308	030579-2023	3614 N GALE AVE	FIRST APPEARANCE
DS	C	COMMUNITY HOUSING CORP	22-HC-545	007202-2022	1738 N GREAT OAK DR 3	REVIEW
DS	OO	RUTHIE TILLMAN	23-HC-284	029578-2023	717 W HANSSLER PL	FIRST APPEARANCE
DS	NO	MICHAEL DEWITTE	22-HC-844	016495-2022	1905 W HUDSON ST	REVIEW
DS	NO	HARRIET CAUGHEY	23-HC-298	030073-2023	1001 W MACQUEEN AVE	FIRST APPEARANCE
DS	NO	DENNIS BROWN	23-HC-309	030595-2023	720 W MACQUEEN AVE	FIRST APPEARANCE
DS	OO	ERIN DURBIN	23-HC-161	021857-2023	807 W MAYWOOD AVE	REVIEW
DS	NO	LUCY ESPARZA	22-HC-548	002985-2022	1000 W MCCLURE AVE	REVIEW
DS	NO	MARK WAGNER	23-HC-205	024494-2023	1207 W MCCLURE AVE	REVIEW
DS	C	SO SINCERE S CORP	23-HC-299	030113-2023	1020 W MCCLURE AVE	FIRST APPEARANCE
DS	OO	CAROLYN RICE	23-HC-321	031347-2023	706 W MEADOWS PL	FIRST APPEARANCE
DS	NO	JOHN & CONNIE IVERSON	23-HC-325	031363-2023	3202 N MOLLECK DR	FIRST APPEARANCE
DS	C	LMK FAMILY LLC	23-HC-286	029580-2023	2110 W NEWMAN PKWY	FIRST APPEARANCE
DS	OO	AUNSHANTA PIERCE	22-HC-763	011014-2022	1204 N ORANGE ST	REVIEW
DS	NO	JOSE CARRERA	23-HC-016	018396-2022	1213 N ORANGE ST	REVIEW
DS	NO	BRIAN MONGE	22-HC-730	010473-2022	1301 W PARKSIDE DR	REVIEW
DS	C	NEW CHICAGO INVESTMENTS LLC	23-HC-212	025048-2023	821 W RICHMOND AVE	REVIEW
DS	NO	CHRISTOPHER PORTER	23-HC-077	019547-2023	3617 W RICHWOODS BLVD	REVIEW
DS	C	WYNEXA LLC C/O MICHAEL ARISTA	23-HC-108	020254-2023	1209 N SHERIDAN RD	REVIEW
DS	C	REDEED LLC	23-HC-068	019443-2022	2819 N SHERIDAN RD	REVIEW

DS	OO	RONDALE LUNDY	22-HC-593	007696-2022	1419 N SHERIDAN RD	REVIEW
DS	C	ZERLA PROPERTIES LLC	23-HC-323	031351-2023	922 N SHERIDAN RD	FIRST APPEARANCE
DS	NO	MARIAN WATKINS	23-HC-326	031369-2023	2008 N SHERIDAN RD	FIRST APPEARANCE
DS	C	CENTRAL ILLINOIS REAL ESTATE PROPERTIES	23-HC-320	031344-2023	719 W ST JAMES ST	FIRST APPEARANCE
DS	NO	BRIAN MONGE	23-HC-296	029974-2023	3623 N STERLING AVE, UNIT B10	FIRST APPEARANCE
DS	NO	TROY SETTLES	22-HC-667	009210-2022	1220 N UNIVERSITY ST	REVIEW
DS	NO	BRIAN MONGE	23-HC-093	019969-2023	816 W VIRGINIA AVE	REVIEW
DS	OO	ELZA GHANTOUS	23-HC-095	020115-2023	3013 W WESTPORT RD	REVIEW
DS	NO	MIRIAM N BERGER	23-HC-288	029641-2023	1123 W WILLCOX AVE	FIRST APPEARANCE
IG	NO	ABDALLAH SWEIDAN	23-HC-240	026705-2023	2126 N UNIVERSITY ST	REVIEW
MZ	C	WAL-MART REAL ESTATE BUSINESS TRUST	23-HC-316	030880-2023	8915 N ALLEN RD	FIRST APPEARANCE
MZ	C	HAI PROPERTIES LLC	22-HC-180	001469-2022	2612 N SHERIDAN RD	PETITION FOR REHEARING
NR	OO	MARLON HERRON	23-HC-293	029896-2023	4508 W BRIDALWOOD DR	FIRST APPEARANCE
NR	OO	RICHARD BROWN	23-HC-294	029897-2023	6300 N DEVONSHIRE DR	FIRST APPEARANCE
NR	NO	DAVID JOSEPH	22-HC-573	008381-2022	2704 W EUGENIE AVE	REVIEW
NR	NO	PAUL MEYER	22-HC-566	008341-2022	2628 W FARRELLY AVE	REVIEW
SD	NO	DAVID A HASTE	23-HC-317	031018-2023	2713 N DECHMAN AVE	FIRST APPEARANCE
SD	OO	MARCELA GARCIA	22-HC-689	008209-2022	701 E FORREST HILL AVE	REVIEW
SD	NO	HIRAM ANDRADES	23-HC-201	024291-2023	1016 E GIFT AVE	REVIEW
SD	OO	CATHERINE EVANS	23-HC-318	031217-2023	1227 E GIFT AVE	FIRST APPEARANCE
SD	OO	ROBERT WALLENFANG	23-HC-051	018940-2022	3015 N MARYLAND AVE	REVIEW
SD	OO	ALEXANDER HOLDEN	23-HC-328	031667-2023	2513 N MARYLAND AVE	FIRST APPEARANCE
SD	OO	RANDY REYNOLDS	23-HC-295	029952-2023	1002 E TRIPP AVE	FIRST APPEARANCE
SD	NO	JERMAINE WALLACE	22-HC-748	010855-2022	311 E VIRGINIA AVE	REVIEW
SD	NO	NELSON E WHITEHURST JR	23-HC-329	031690-2023	906 E VIRGINIA AVE	FIRST APPEARANCE

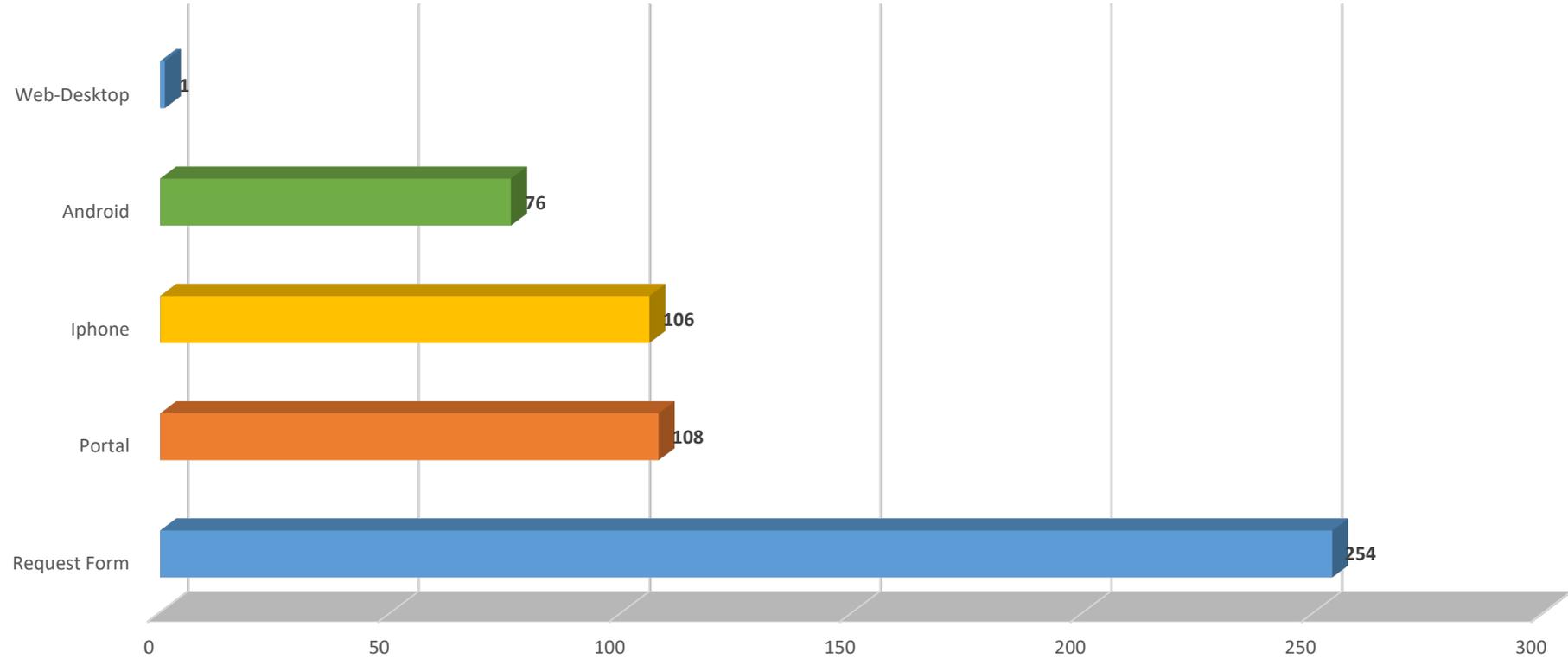
Peoria Cares



2023 Monthly Report

***From: The Office of the City Manager
Presented to: City of Peoria, Mayor and Council Members
April 2023***

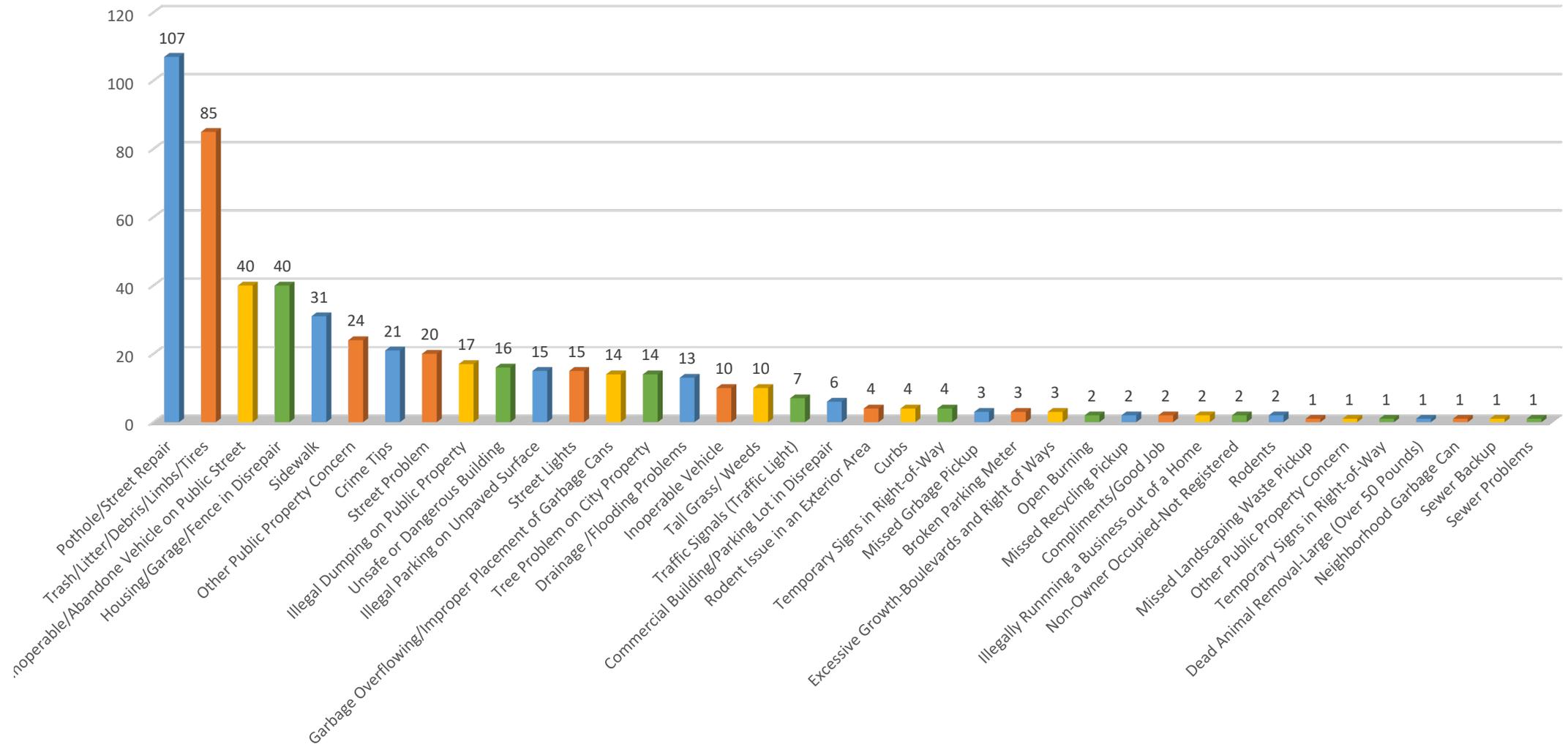
Peoria Cares Communication Transactions During the Month of April 2023



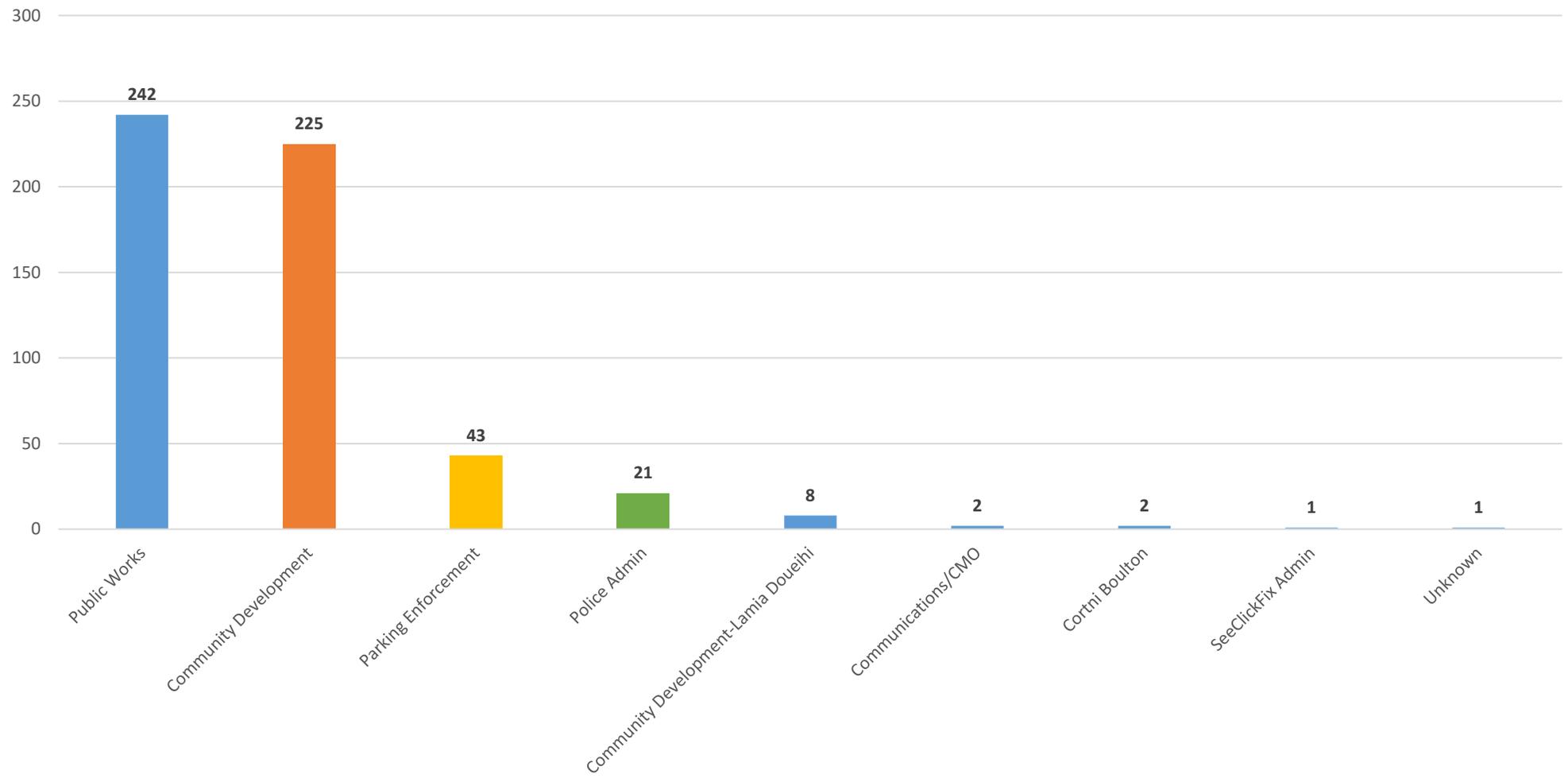
Total number of cases received: 545



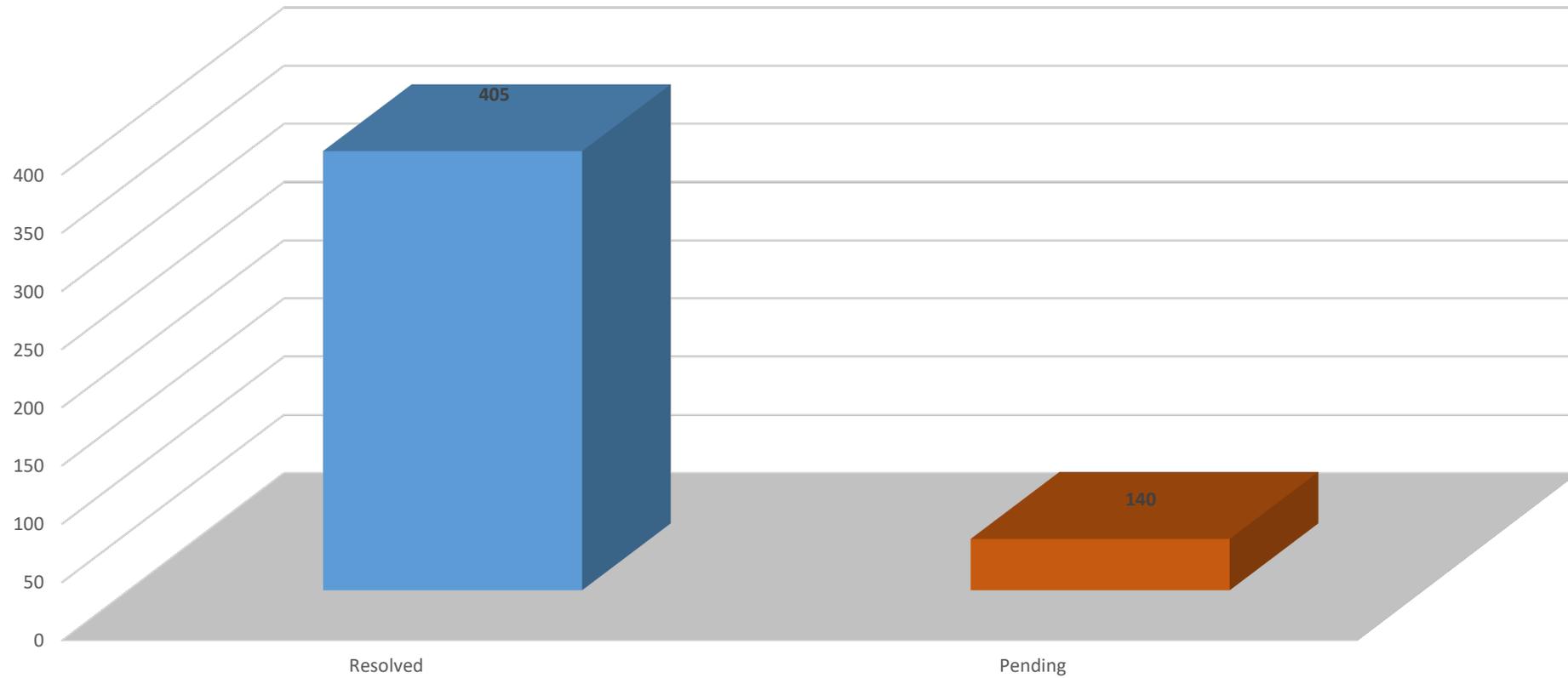
Peoria Cares April 2023 Complaints by Category



Peoria Cares April 2023 Complaints by Department



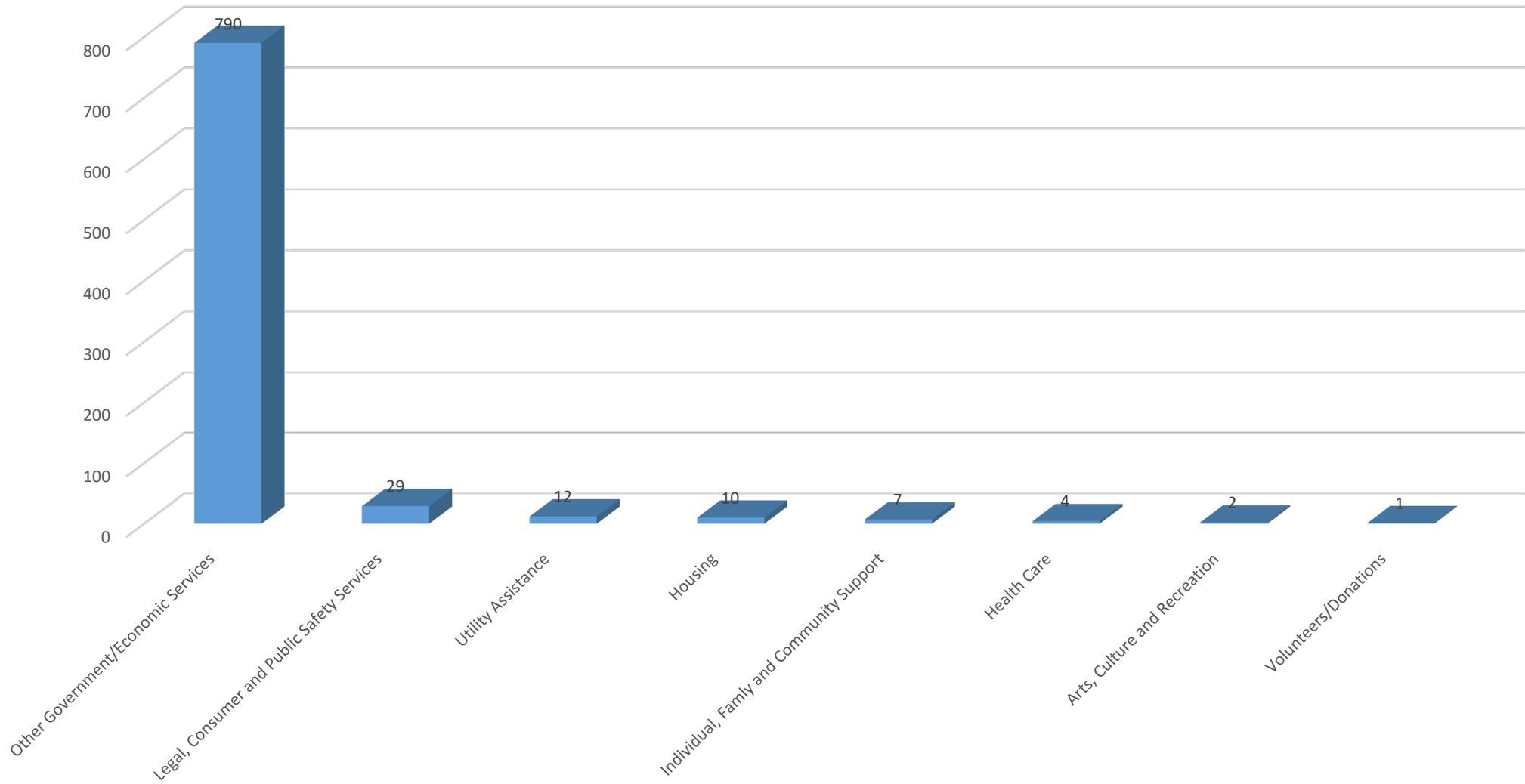
Peoria Cares April 2023 Complaint Status (as of 5/02/23)



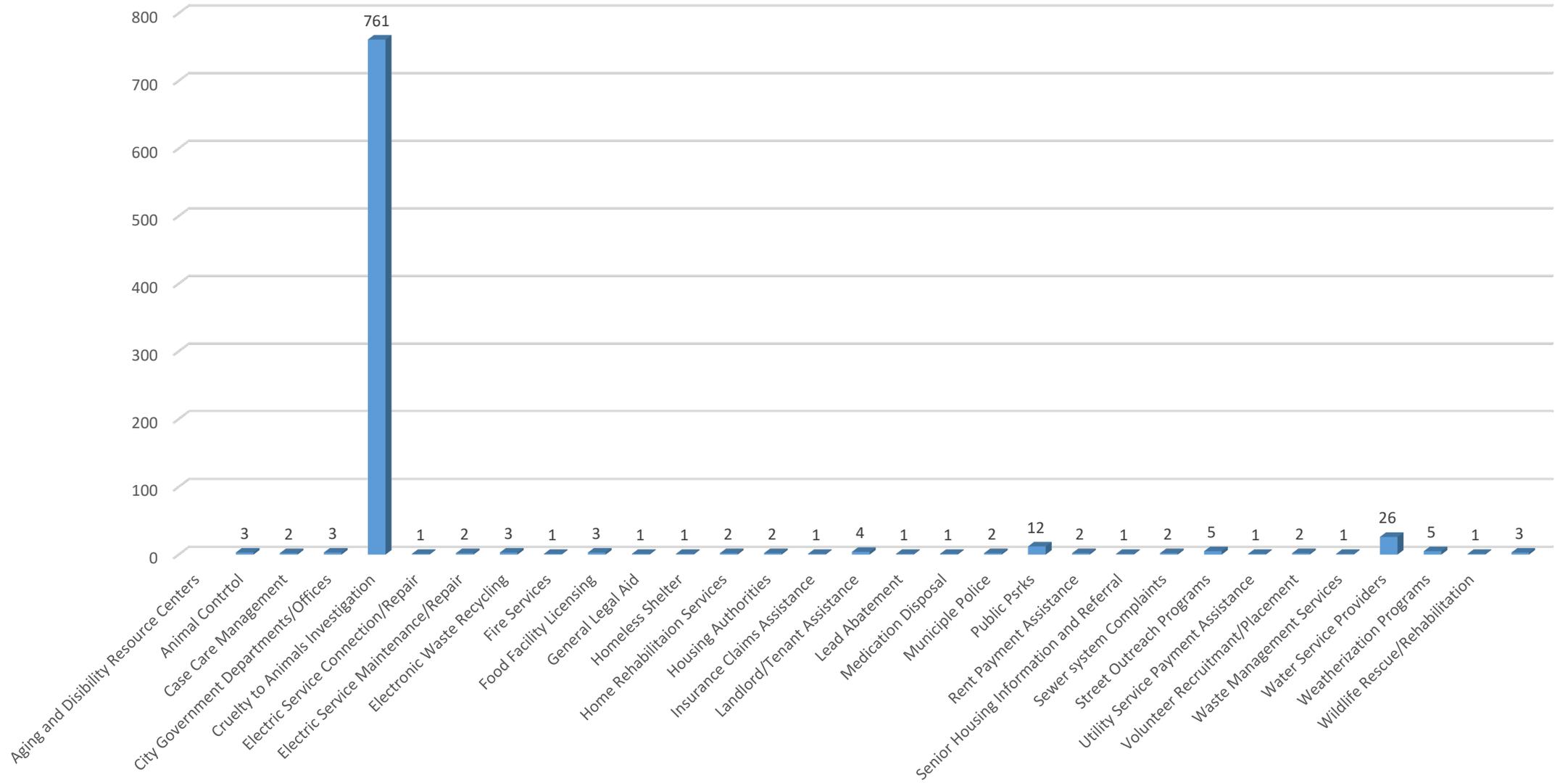
There are 140 pending tickets from this reporting period as of 05/02/2023.



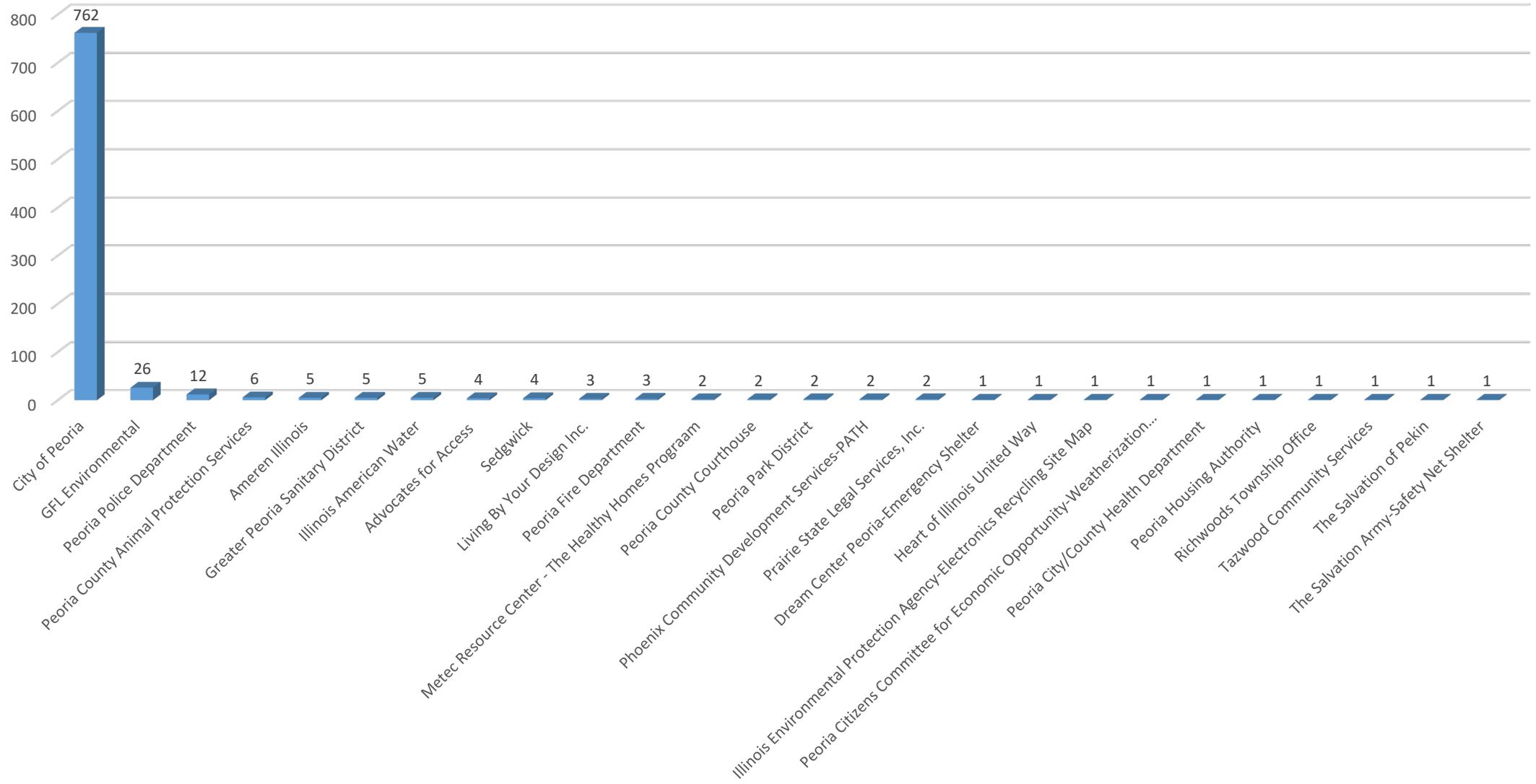
Overall Need Category of Peoria Cares Calls Not Resulting in a Peoria Cares Ticket- April 2023



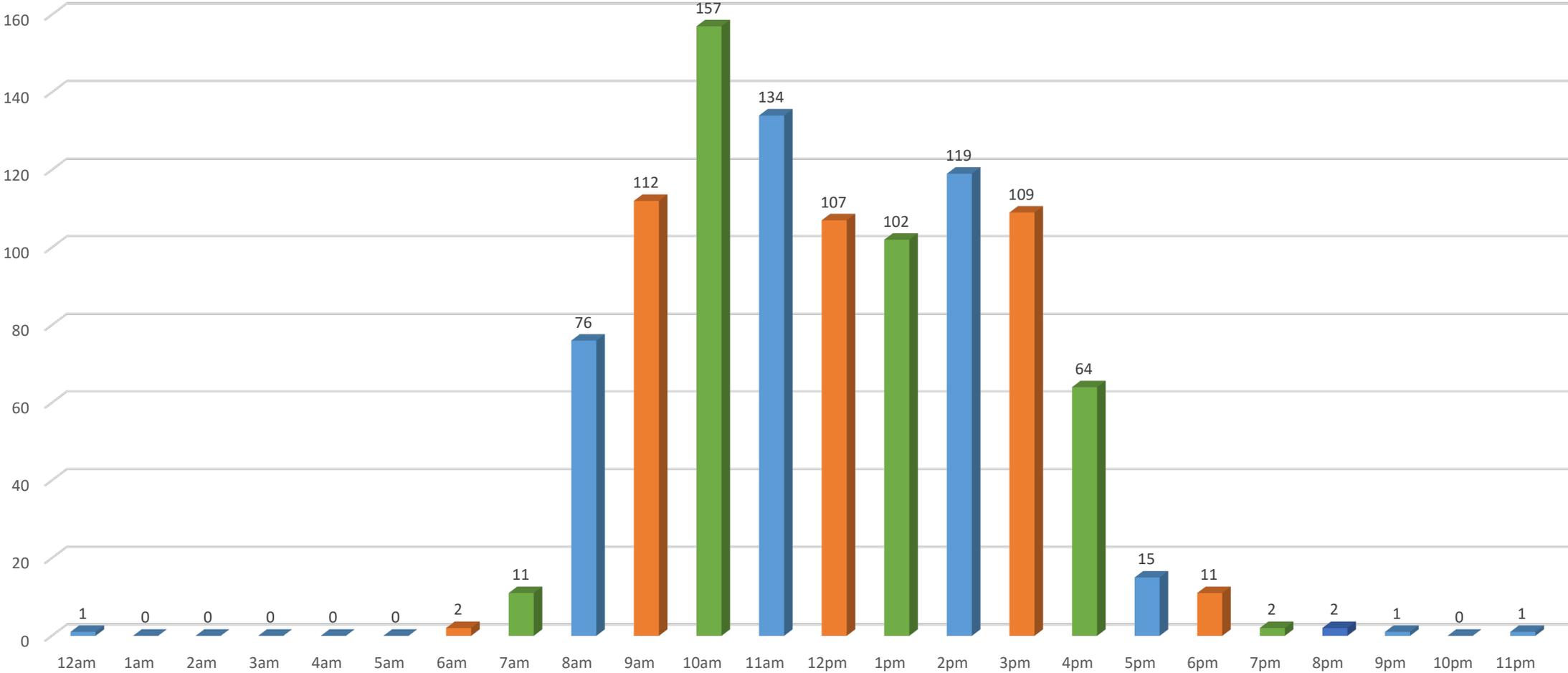
Service Needs of Peoria Cares Calls Not Resulting in a Peoria Cares Ticket- April 2022



Referrals of Peoria Cares Calls Not Resulting in a Peoria Cares Ticket- April 2023



Peoria Cares Calls by Time of Day - April 2023



Peoria Cares Call Totals by Day of Week - April 2023

