



**OFFICE OF THE CITY MANAGER**



**TO: Honorable Mayor and Members of the City Council**

**FROM: Patrick Urich, City Manager** 

**DATE: June 8, 2023**

**SUBJECT: Issues Update**

The following are issues related to the City for the weekly Issues Update. Please let me know if there are additional items you believe should be included.



**City of Peoria Kicks Off Strategic Planning**



On June 1 and 2, the City of Peoria kicked off the Strategic Planning process with a two-day community engagement event at the Peoria Civic Center. Over 400 attendees participated in discussion circles focusing on business support, attraction, and retention; reimagining downtown, growing the workforce; neighborhood investment, infrastructure improvement, and the financial health and financial future of the city.

Visit [the City of Peoria's Strategic Plan 2023 page](#) for updates.



**City to Hold Program for Freedom & Remembrance Memorial Park on June 14**

*Park is located near the previous site of Moffatt Cemetery in South Peoria*



The City of Peoria will host a program on Flag Day, Wednesday, June 14 at 10:00 AM to acknowledge the naming of a parcel located at 3917 S.W. Adams Street as Freedom & Remembrance Memorial Park. The program will be held across the street at the corner of West Montana and South Griswold Streets. Street parking will be available.

In 1836, this parcel was part of a larger tract of land granted to Aquilla Moffatt and subsequently became known as Moffatt Cemetery. Between the 1850s and 1905, more than 2,700 persons were buried there as well as remains of unknown persons placed in a mass grave after being removed from another Peoria cemetery. In 1)1905, the Peoria City Board of Health ordered the closure of the cemetery which was then abandoned. Records show that by the 1950s the property was untended and overgrown, many gravestones had been removed or damaged, and the cemetery records were said to be lost.

The area was then prepared for commercial development and street expansion. Around 100 individuals are known to have been removed to other cemeteries from 1887-1936, including nine members of the Moffatt family. However, more than 2,600 Peoria residents remain buried at the site. Included are 52 veterans, 49 of whom are Union Civil War veterans, and Nance Legins-Costly, the first enslaved person that Abraham Lincoln helped free when he won her case before the Illinois Supreme Court in 1841. Several buried there have links to the American Revolution.

A group of local volunteers has led the effort to create Peoria Freedom & Remembrance Memorial, which includes three large Illinois State Historical Society markers, a lighted flagpole, and an information storyboard. The mission of these volunteers was to establish a “fitting tribute to these forgotten citizens of Peoria.” Their efforts have received national recognition from the Illinois State Historical Society, the Abraham Lincoln Association, Sons of Union Veterans of the Civil War, Daughters of Union Veterans of the Civil War, Sons of the American Revolution, Daughters of the American Revolution, and the William G. Pomeroy Foundation of New York.

The memorial site was donated by the United Union of Roofers Local #69 for a nominal amount and approved for purchase by the City Council at the February 22, 2023, meeting.

### **Peoria Police - Pack the Cruiser**

The Peoria Police Department led the area's first "Pack the Cruiser," Saturday, June 3, 2023, at the Kroger store at 9219 N. Lindbergh Drive. The four-hour food drive asked Kroger customers to address a variety of food needs in Central Illinois, especially those of children during the summer months.



### **Peoria Police – Splashing Good Time**

Peoria Police hosted a community-wide pool party Saturday, June 3, 2023, at Central Pool at 415 S. Richmond. The free event included games, face painting and more. PPD officers had a good time cooling off poolside with everyone.

### **Peoria Fire Department - Arson Canine Molly Earns Certification**

The Peoria Fire Department is proud to announce Arson Canine Molly and her handler, Captain Josh Harris, passed her certification test as an Ignitable Liquid Detection Canine Team. The process consists of 5 different tests, challenging Molly to sniff out up to 12 flammable substances ranging from diesel fuel to rubbing alcohol. Arson canine Molly will be used on fire scenes to assess and sniff out any signs of accelerant used to start a fire. We are very excited for



Molly and Captain Harris and look forward to Arson Canine Rock and Firefighter Brad Pierson to achieve the same certification.

### **Peoria Fire Department - Fire Department Welcomes 3 New Apprentices**

On Thursday, June 1<sup>st</sup>, the Peoria Fire Department welcomed Cristian Alanis-Mata, Victor Street, and Jaylen Green to the department. These three apprentices will be with us for 3 years, learning the ropes at the Fire Department. They will spend much of their time at the Training Academy, learning all about being a professional firefighter and participating in physical fitness training while maintaining college hours. Welcome Jaylen, Victor, and Cristian.



### **Peoria Fire Department - Letters of Commendation**

On April 17, 2023, Peoria Fire Department responded to a structure fire on Stephens Drive. At this incident, the PFD was informed of an elderly female lying on the living room floor, unresponsive. Captain Nick Hansen and Firefighter Tobi Roderick acted with bravery and exemplary tactical skill in rescuing this individual. Because of their quick thinking and action, a full



recovery was made by a grateful member of our community. On Tuesday, June 6<sup>th</sup>, the PFD recognized these two professional firefighters with letters of commendation expressing our thanks and gratitude.

### Peoria Fire Department - Fire Training Academy Update



The recruitment class has been progressing through the Training Academy with graduation approaching on Friday, June 30<sup>th</sup> at 10:00 am. This past week, the recruits practiced vehicle extrication. The process of

removing parts of vehicles at crash scenes to remove patients is a tactical skill utilized in the field for crash rollovers or accidents. With the newly promoted Training Supervisor Ian Domenighini and Training Supervisor Marcus Rutledge teaching them, the recruits are gaining important skills and working closer to becoming professional firefighters.

### Peoria Fire Department - Mayor's Youth Program



The Fire Department is happy to welcome three young individuals from the Mayor's Youth Program. Returning veteran to the program, Jordan Hardy and two newcomers, Jesus Barriga and Caleb Hunter, will be job shadowing our firefighters for the next 8 weeks. They will ride along on calls as observers, as well as learning the ropes around the stations. These three gentlemen will be assisting with tasks such as

daily chores, hose testing, and washing the fire trucks to gain further work ethic skills. Welcome Jordan, Jesus, and Caleb!



**Peoria Public Schools Update**

**2023 SUMMER MEALS**  
JUNE 5TH - JULY 23TH, MONDAY - FRIDAY  
FREE FOR ALL CHILDREN 18 YEARS OR YOUNGER

LOCATION	BREAKFAST	LUNCH
Glen Oak Community Learning Center	7:45am - 8:15am	11:30am - 12pm
Dr. C.T. Vivian Primary School	8:45am - 9:30am	11:00am - 12pm
Peoria High School	8:45am - 9:15am	11:30am - 12pm
Richwoods High School	8:45am - 9:15am	11:30am - 12pm
Manual High School	8:45am - 9:15am	11:30am - 12pm
Lincoln K-8 School	7:45am - 8:15am	11:30am - 12pm
Northmoor Primary School	8:45am - 9:15am	11:30am - 12pm
Rolling Acres Middle School	8:00am - 8:15am	11:30am - 12pm

PER USDA REGULATIONS, CHILDREN MUST EAT THEIR MEALS IN THE BUILDING.

PEORIA public schools \*Serving times are subject to change.



With gratitude,



Sharon Desmoulin-Kherat, Ed.D

**Code Docket**

- Please see attached

**Community Development Weekly Report**

- Please see attached

**ECC Monthly Report**

- Please see attached

**Housing Docket**

- Please see attached

**Peoria Cares Monthly Report**

- Please see attached

Inspector	Docket No.	Property Owner(s)	Property Address
AW	23-CV-20077	TRI DO	1809 N NEW YORK AVE
AW	23-CV-20135	JOHN UNZICKER	1713 N MISSOURI AVE
AW	23-CV-20136	GEORGE MANIAS	2000 N PEORIA AVE
BE	23-CV-20153	BROOKLYN SANDERS	602 W HANSSLER PL
BE	23-CV-20154	BROOKLYN SANDERS	602 W HANSSLER PL
DF	23-CV-20073	MAURICE AISQUITH	1717 NE ADAMS ST
DF	23-CV-20074	WESLEY WESTHOFF	1713 NE ADAMS ST
DF	23-CV-20075	RHEA & JIYA INVESTMENTS LLC	510 SPITZNAGLE AVE
DF	23-CV-20101	MCALLISTER TYLON	1516 NE PERRY AVE
DF	23-CV-20128	RHEA & JIYA INVESTMENTS LLC	1505 NE PERRY AVE
DF	23-CV-20129	JAKOVSI YAIR LOYA OLGUIN	1505 NE GLENDALE AVE
DF	23-CV-20174	MANSA LLC	3015 NE ADAMS ST
DF	23-CV-20175	RHEA & JIYA INVESTMENTS LLC	3423 NE ADAMS ST
DF	23-CV-20176	RHEA & JIYA INVESTMENTS LLC	405 PHELPS ST
DF	23-CV-20177	RHEA & JIYA INVESTMENTS LLC	1013 NE GLENDALE AVE
DS	23-CV-20082	PNC BANK	1425 N ELLIS ST
DM	23-CV-20122	RICHARD DIEKEMPER	3304 N CHESTNUT LN
DM	23-CV-20123	CONVENIENT MANAGEMENT SERVICES LLC	3618 N STERLING AVE
DM	23-CV-20125	HIND AL-ANI	2736 W OVERHILL RD
DM	23-CV-20144	RHEA & JIYA INVESTMENTS LLC	1620 N BOURLAND AVE
DM	23-CV-20173	ROBIN SHAW	3445 N GALE AVE
DM	23-CV-20203	QUAD CONSOLIDATED LLC	3130 N FINNELL AVE
DW	23-CV-20096	ALQUIRE 401K	821 W RICHMOND AVE
DW	23-CV-20097	BB JAM LLC	2317 N SHERIDAN RD
DW	23-CV-20098	RHEA & JIYA INVESTMENTS LLC	708 W MACQUEEN AVE
DW	23-CV-20100	RHEA & JIYA INVESTMENTS LLC	907 W THRUSH AVE
DW	23-CV-20115	PATRICK GAVLINSKI	2233 N UNIVERSITY ST
DW	23-CV-20117	DEBORAH JOINER	2229 N UNIVERSITY ST
DW	23-CV-20168	RHEA & JIYA INVESTMENTS LLC	1719 N VALLEY AVE
JN	23-CV-20189	MARY HENLEY	2819 W FOUNTAINDALE DR
JN	23-CV-20190	NICOLAS MADRIGAL	4205 W CARROUSEL LN
JN	23-CV-20191	MARY HENLEY	6616 N GREENMONT RD
JN	23-CV-20192	MICHAEL HELICKSON TARA HELICKSON	415 W ASPEN WAY
JN	23-CV-20193	TANNER JUSTICE	419 W COLLINGWOOD CIR
JN	23-CV-20194	HALENKA FAMILY TRUST DATED	5946 N ROXBURY LN
JS	23-CV-20089	MELISSA WILSON	805 S GREENLAWN AVE
JS	23-CV-20092	MELISSA WILSON	1500 S GRISWOLD ST
JS	23-CV-20093	MELISSA WILSON	1712 S GRISWOLD ST
JS	23-CV-20094	MELISSA WILSON	3011 W SEIBOLD ST
JS	23-CV-20155	SMALL GATE PROPERTIES LLC	3306 N SHERIDAN RD
JS	23-CV-20178	AXDREL INVESTMENTS LLC	601 NW BRYAN ST
JS	23-CV-20179	H & A GROVE LLC	1526 W CANDLETREE DR
JS	23-CV-20180	CIVIC CENTER LLC	331 FULTON ST
JS	23-CV-20181	PEORIA PORTFOLIO I-IV APARTMENTS LP	2401 N GALE AVE
JS	23-CV-20182	LITWILLER RENTALS LLC	1441 W GARDEN ST
JS	23-CV-20183	PARKWOOD COMMONS LLC	1738 N GREAT OAK RD
JS	23-CV-20184	KNOXVILLE POINTE OWNER LLC	1700 W HICKORY GROVE RD
JS	23-CV-20185	PEORIA PORTFOLIO I-IV APARTMENTS LP	818 W HURLBURT ST
JS	23-CV-20187	NEW HOPE LIMITED PARTNERSHIP	301 NE JEFFERSON AVE
JS	23-CV-20188	POIPU HOLDINGS LLC	1317 W JETH CT
JS	23-CV-20195	POIPU HOLDINGS LLC	1301 W JETH CT
JS	23-CV-20196	POIPU HOLDINGS LLC	1347 W JETH CT
JS	23-CV-20197	CARLOS JAVELERA	1328 W JETH CT
JS	23-CV-20198	POIPU HOLDINGS LLC	1308 W JETH CT
JS	23-CV-20199	PEORIA PORTFOLIO I-IV APARTMENTS LP	3105 W KIVA CT
JS	23-CV-20200	PEORIA D PROPERTIES llc	3204 N KNOXVILLE AVE
JS	23-CV-20202	PEORIA PORTFOLIO I-IV APARTMENTS LP	707 NE MADISON AVE

Inspector	Docket No.	Property Owner(s)	Property Address
MH	23-CV-19614	SHARP PROPERTY GROUP LLC	908 W GIFT AVE
MH	23-CV-20090	DAVID ETNIER	400 W CORRINGTON AVE
MH	23-CV-20109	PAUL BACCHUS	807 W VIRGINIA AVE
MH	23-CV-20110	WELLS PROPERTIES INC	816 W GIFT AVE
MH	23-CV-20112	FAMILY LEASE LLC	817 W VIRGINIA AVE
MH	23-CV-20131	MARY TOEL	2914 N ISABELL AVE
MH	23-CV-20134	THOMAS JONES	2614 N UNIVERSITY ST
MH	23-CV-20159	RHEA & JIYA INVESTMENTS LLC	1013 W MCCLURE AVE
MH	23-CV-20161	FLOYD RASHID	1214 W LOUCKS AVE
NR	23-CV-19664	FRED CAMPBELL	5820 N HAMILTON RD
NR	23-CV-20068	SUSAN HILL	937 W PURTSCHER DR
NR	23-CV-20069	SUSAN HILL	937 W PURTSCHER DR
NR	23-CV-20121	JERRI KEHL	1113 W WESTWOOD DR
NR	23-CV-20127	KNOXVILLE POINTE OWNER LLC	1701 N HICKORY GROVE RD
NR	23-CV-20148	DENNIS HOLT	329 W GLEN AVE
RF	23-CV-20078	LUIS JERANO MORALES RODRIGUEZ	2324 W WISWALL ST
RF	23-CV-20084	QUINTIN WHITAKER	2102 W HOWETT ST
RF	23-CV-20086	RHEA & JIYA INVESTMENTS LLC	2214 W MILLMAN ST
RF	23-CV-20087	THE ESTATE OF MICHAEL DOYLE	2010 W ANN ST
RF	23-CV-20091	THE ESTATE OF FILIBERTO BENITEZ	3025 W ANTOINETTE ST
RF	23-CV-20113	CARRIE MORRIS	2324 W PROCTOR ST
RF	23-CV-20114	RHEA & JIYA INVESTMENTS LLC	2612 W MALONE ST
RF	23-CV-20118	CURTIS LINDSAY	1900 W MARTIN LUTHER KING JR DR
RF	23-CV-20119	THE ESTATE OF TERRY BENNETT	2400 W LINCOLN AVE
RF	23-CV-20137	DG ENTERPRISES LLC - XPROP LLC	404 S MADISON PARK TER
RF	23-CV-20140	OKPARA II LP	2205 W HOWETT ST
RF	23-CV-20142	JASON SLATER	2308 W ANN ST
RF	23-CV-20158	PEORIA PROPERTIES 2020 LLC	2517 W LATROBE
RF	23-CV-20160	JACQUELINE LAVERY	2613 W LATROBE
RF	23-CV-20162	RHEA & HIYA INVESTMENTS LLC	2001 W ANTOINETTE
SD	23-CV-20080	FLETCHER & RODENE PROPERTIES INC	2131 N PROSPECT RD

# WEEKLY DEVELOPMENT ACTIVITY REPORT

## CITY OF PEORIA – COMMUNITY DEVELOPMENT DEPARTMENT

**Date: 06/07/2023**

This summary document is produced on a weekly basis. It is used as an agenda for the City Development Review Board and as a transparency tool to allow the public to be aware of development in Peoria.

### 1. Summary Information

- **One Stop Shop** is held every Monday at 1:30 PM in City Hall. This is a free service for anyone who wants to discuss development with staff from various City departments, local utility companies, the Health Department, and CityLink.
- **Development Center Permits** can typically be issued immediately and/or do not require an extensive review period. These permits include most trade (electrical, plumbing, HVAC, etc.) permits, repair permits, new single-family residential construction, alteration/additions, and demolitions.
- Each permit application includes a self-reported value of the project. The **Total Value of Development (YTD)** is the sum of these reported values.

	This Week	YTD
One Stop Shop Customers	0	25
Development Center Permits Issued	118	1381
Total Value of Development	\$ 3,872,799	\$ 87,816,133

### 2. Development Review Board Projects

- The **Development Review Board** is a group of City staff, local utility representatives, and other local government agencies that review and comment on more complex development applications and cases that are required to go to a public hearing.
- Items listed below with the prefixes HPC, PZC or ZBA in the first column are considered **Plans**. **Plans** are development applications that require multiple departments to review for compliance and include a public hearing before a City Commission; in some cases, **Plans** may also require a final decision by the City Council.
- All other items listed below are **Building Permits**. **Building Permits** are development applications that require multiple departments to review for compliance but do not require a public hearing or City Council review.
- The **Staff Assigned** to each item is the primary contact person for any inquires.

Plan/Permit #	Address	Type	Description	Council District	Planner Assigned
COM-9053-2023	PIN: 14-17-407-019	Commercial Alteration	Neighborhood Mini-Grant Project - Northmoor Hills Park	3	KW

#### Additional Activity

- These projects are not subject to review by the Development Review Board.

Plan/Permit #	Address	Type	Description	Council District	Planner Assigned
SIGN-9048-2023	2126 N University St	Permanent Sign	1 Wall Sign – Top Gear	2	KW
SUBD-1416-2023	3117 N Peoria Ave	Subdivision	Shea Subdivision	3	KW

**WEEKLY DEVELOPMENT ACTIVITY REPORT  
CITY OF PEORIA – COMMUNITY DEVELOPMENT DEPARTMENT**

**3. Certificates of Occupancy Issued**

- **Certificates of Occupancy** are issued after the work authorized by a permit has been inspected and substantially meets all applicable codes and regulations.

Address	Type	Business Name	Council District
-	-	-	-

**4. Land Bank Activity**

- The **City Land Bank** acquires properties to hold for future development, it transfers properties to new owners when possible, and it demolishes unsafe and abandoned structures to reduce blight in the community.

Properties Acquired			
Parcel Number	Address	Council District	Received Through
-	-	-	-

Properties Transferred to New Owner			
Parcel Number	Address	Council District	Transferred Through
-	-	-	-

Properties Demolished			
Parcel Number	Address	Council District	Ownership Type and Reason
18-17-108-003	906 S Matthew St	1	City - Planned
18-17-155-027	1019 S Shelley St	1	City - Planned

**5. Peoria City/County Health Department License Information**

- The **Peoria City/County Health Department** licenses multiple types of food establishments. The information in this table is provided for informational purposes only.

Address	Business Name	Description	Council District
-	-	-	-

**WEEKLY DEVELOPMENT ACTIVITY REPORT**  
**CITY OF PEORIA – COMMUNITY DEVELOPMENT DEPARTMENT**

**Community Development Department Contact Information**

Staff who are typically assigned to manage development applications.

**Leah Allison (LA)**  
*Asst. Director of Com. Dev.*  
494-8667

**Josh Naven (JN)**  
*Senior Urban Planner*  
494-8657

**Kerilyn Weick (KW)**  
*Senior Urban Planner*  
494-8606

**Julia Hertaus (JH)**  
*Urban Planner*  
494-8649

**Blake Eggleston (BE)**  
*Urban Planner*  
494-8612

**Rich Storm (RS)**  
*Building Safety Manager*  
494-8632

**Matt Ziller (MZ)**  
*Building Inspector*  
494-8628

**Craig Reid (CR)**  
*Building Inspector*  
494-8925

**Issac Garcia (IG)**  
*Building Inspector*  
494-8921

# City of Peoria ECC 9-1-1 Monthly Report May 2023



	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL	2022 Totals
Landbased 9-1-1 Calls	887	709	984	997	1,271								4,848	12,292
Wireless 9-1-1 Calls	7,970	7,845	8,304	9,418	11,569								45,106	95,268
Text To 9-1-1 Calls	38	17	43	27	30								155	309
<b>TOTAL 9-1-1 CALLS</b>	8,895	8,571	9,331	10,442	12,870	0	0	0	0	0	0	0	50,109	108
Peoria Police Incoming Calls	8,026	7,381	8,441	8,619	10,557								43,024	107,610
Peoria Heights Police Incoming	544	523	532	460	687								2,746	6,662
Peoria Heights Lobby Calls	44	50	60	57	44								255	574
Chillicothe Police Incoming Calls	376	408	493	550	661								2,488	5,781
Chillicothe Lobby Calls	76	98	140	183	222								719	1,475
Sheriff's Police Incoming Calls	1,659	1,391	1,521	1,579	1,836								7,986	20,276
<b>TOTAL POLICE INCOMING CALLS</b>	10,725	9,851	11,187	11,448	14,007	0	0	0	0	0	0	0	57,218	142,378
Volunteer Fire/EMS toll free calls	8	5	17	10	7								47	150
Peoria Heights Fire Incoming Calls	4	7	9	7	6								33	153
Peoria Fire Incoming Calls	350	360	360	454	472								1,996	5,253
<b>TOTAL FIRE INCOMING CALLS</b>	362	372	386	471	485	0	0	0	0	0	0	0	2,076	5,556
Operator Assist Calls/Alarm Calls	751	738	856	783	861								3,989	10,164
Ambulance Incoming Calls	44	45	43	45	55								232	1,231
ECC Supervisor Incoming Calls	353	300	337	370	371								1,731	4,830
Richwoods Dispatcher Incoming Calls	78	53	59	70	87								347	1,138
Downtown Dispatcher Incoming Calls	75	80	97	72	102								426	1,127
Prep 2 Dispatcher Incoming Calls	1,482	1,553	1,609	1,576	2,303								8,523	20,484
C-MED Dispatcher Incoming Calls	85	96	104	98	118								501	988
County Sheriff Dispatcher Incoming Calls	385	380	397	329	443								1,934	3,933
Fire Dispatcher Incoming Calls	429	421	508	423	351								2,132	4,607
OverFlow/Call Taker Incoming Calls	22	5	24	17	18								86	344
<b>TOTAL INCOMING EXTENSION CALLS</b>	2,909	2,888	3,135	2,955	3,793	0	0	0	0	0	0	0	15,680	37,451
<b>TOTAL OUTGOING EXTENSION CALLS</b>	4,333	3,815	4,042	4,312	4,939								21,441	55,030
Peoria Police Dispatches/On view	8,937	8,348	9,011	9,182	10,979								46,457	113,215
Peoria Heights Dispatched/On View	694	690	617	627	764								3,392	7,375
Chillicothe Police Dispatches/On view	563	568	633	711	793								3,268	7,772
Peoria County Sheriff Dispatches/On view	2,782	2,693	2,933	3,074	3,324								14,806	35,925
<b>TOTAL POLICE DISPATCHES/ON VIEW</b>	12,976	12,299	13,194	13,594	15,860	0	0	0	0	0	0	0	67,923	164,287
Air National Guard Fire Dispatches	4	10	3	6	4								27	61
Akron-Princeville Fire Dispatches	27	16	33	24	22								122	310
Brimfield Fire Dispatches	48	22	46	63	40								219	454
Chillicothe Fire Dispatches	41	39	45	47	53								225	614
Dunlap Fire Dispatches	42	35	37	51	35								200	483
Elmwood Fire Dispatches	19	8	10	23	17								77	187

Limestone Fire Dispatches	141	119	150	134	146								690	1,817
Logan-Trivoli Fire Dispatches	48	53	43	55	56								255	560
Peoria Fire Dispatches	2,103	1,959	2,090	2,062	2,312								10,526	24,953
Peoria Heights Fire Dispatches	102	117	119	109	130								577	1,221
Timber-Hollis Fire Dispatches	31	36	53	40	42								202	423
West Peoria Fire Dispatches	58	72	65	76	74								345	863
MABAS Fire Calls	3	5	3	6	4								21	44
<b>TOTAL FIRE DISPATCHES</b>	2,667	2,491	2,697	2,696	2,935	0	0	0	0	0	0	0	13,486	32,196
AMT Ambulance Dispatches	2,492	2,428	2,533	2,475	2,784								12,712	30,435
APA Ambulance Dispatches	24	8	17	12	19								80	248
BYE Ambulance Dispatches	54	35	47	65	59								260	578
<b>TOTAL AMBULANCE DISPATCHES</b>	2,570	2,471	2,597	2,552	2,862	0	0	0	0	0	0	0	13,052	31,261
Peoria County Coroner Incoming Calls	171	150	143	151	171								786	1,983
Community Messaging System Call-outs	13	16	18	21	24								92	214
Telephone Trouble Reports Completed	0	0	0	0	0								0	0
CD Requests from State's Attorney's Office	10	3	2	8	22								45	217
CD Requests from FOI / Subpoena	8	11	15	18	18								70	140
CD Requests from Inner Departmental	6	5	7	3	4								25	74
<b>Total Number of CD Requests</b>	24	19	24	29	44	0	0	0	0	0	0	0	140	431
ILEAS Call Outs	0	0	0	0	0	0	0	0	0	0	0	0	0	0
JULIE Dig	47	41	49	41	32								210	626
Peoria Cares Cases/SeeClickFix	76	51	41	39	53								260	835
Premise Alerts	61	47	51	66	57								282	610
Sex Offender Updates	181	184	229	188	214								996	2,465
PAWS	326	374	360	468	704								2,232	4,227
Illinois State Police	258	233	260	332	391								1,474	2,199
Ameren	120	111	126	153	248								758	1,177

INSP	O.O	PROPERTY OWNER	CASE #	ENERGOV #	PROPERTY ADDRESS	APPEARANCE
AA	C	LINCOLN TERRACE LLP	22-HC-761	010954-2022	2825 W ANN ST	REVIEW
AA	C	FOR SAIL PROPERTIES	23-HC-374	035840-2023	2704 W DR MARTIN LUTHER KING JR	FIRST APPEARANCE
AA	NO	NORMAN GATES	23-HC-383	036566-2023	2812 W DR MARTIN LUTHER KING JR	FIRST APPEARANCE
AA	OO	ARNOLD TAAPKEN	23-HC-384	036573-2023	2734 W DR MARTIN LUTHER KING JR	FIRST APPEARANCE
AA	C	PHOENIX PROPERTIES INC	22-HC-792	011651-2022	2416 W GARDEN ST	REVIEW
AA	C	PHOENIX PROPERTIES INC	23-HC-254	027801-2023	1109 S GREENLAWN AVE	REVIEW
AA	NO	MELISSA WILSON	23-HC-394	034196-2023	805 S GREENLAWN AVE	FIRST APPEARANCE
AA	NO	DAVID WILLIAMS	23-HC-376	036278-2023	2815 W HAYES ST	FIRST APPEARANCE
AA	OO	RONNIE PEARY	23-HC-356	033852-2023	1605 W HOWETT ST	FIRST APPEARANCE
AA	C	PEORIA PORTFOLIO I-IV APARTMENTS LP	23-HC-359	034114-2023	818 W HURLBURT ST	FIRST APPEARANCE
AA	NO	WELSEY J WAINWRIGHT	22-HC-630	008687-2022	1504 W LINCOLN AVE	REVIEW
AA	C	COPEN INC	23-HC-173	020253-2023	1616 S LYDIA AVE	REVIEW
AA	NO	JOHN L KING	23-HC-262	028002-2023	1819 W MARTIN ST	REVIEW
AA	OO	CEDRIC RILEY	23-HC-395	028809-2023	1719 W SMITH ST	FIRST APPEARANCE
AA	NO	MICHAEL YOUNG	23-HC-133	019981-2023	1924 S STANLEY ST	PETITION FOR REHEARING
AA	NO	TERESA A BOON	23-HC-291	029765-2023	1831 S WESTMORELAND AVE	REVIEW
AA	NO	TABERNACLE MISSIONARY BAPTIST	23-HC-279	029166-2023	1313 W WINDENHAM ST	REVIEW
AA	C	LINCOLN TERRACE LLP	23-HC-396	034627-2023	800 S WISWALL	FIRST APPEARANCE
AW	OO	JEFFRAY FLATT	23-HC-363	034574-2023	1827 N ATLANTIC ST	FIRST APPEARANCE
AW	C	SFR3-050 LLC	22-HC-720	010395-2022	2407 N DELAWARE AVE	REVIEW
AW	NO	OSVALDO CASTILLO	23-HC-019	018513-2022	606 E PENNSYLVANIA AVE	REVIEW
DF	NO	RONALD LUDWIG SR	23-HC-259	027832-2023	412 LAVEILLE ST	REVIEW
DF	NO	JASON CLAYTON	23-HC-365	035223-2023	907 NE MADISON AVE	FIRST APPEARANCE
DF	C	MAJESTY PROPERTIES	23-HC-389	037285-2023	1205 NE MADISON AVE	FIRST APPEARANCE
DF	NO	HAROLD HARPER JR	23-HC-190	023600-2023	503 MORGAN ST	REVIEW
DF	NO	ARIANA ENRIQUEZ	23-HC-382	036505-2023	222 NE ROCK ISLAND AVE	FIRST APPEARANCE
DS	OO	KENNETH MILLER	23-HC-232	026350-2023	1921 W ALBANY AVE	REVIEW
DS	OO	ROBERT JOHNSON	23-HC-287	029582-2023	823 W ARMSTRONG AVE	REVIEW
DS	OO	CASONDRA SMITH ESTATE	23-HC-378	036344-2023	1721 W AYRES AVE	FIRST APPEARANCE
DS	C	NATIONWIDE COMMUNITY REVITALIZATION LLC	23-HC-360	034177-2023	1609 N BIGELOW ST	FIRST APPEARANCE
DS	C	RHEA & JIYA INVESTMENTS LLC	23-HC-355	033839-2023	1620 N BOURLAND AVE	FIRST APPEARANCE
DS	OO	JODI PETERS	23-HC-357	033858-2023	1109 N BOURLAND AVE	FIRST APPEARANCE
DS	NO	SOUAD GHANTOUS c/o ELZA GHANTOUS	22-HC-388	005365-2022	1819 W BRADLEY AVE	REVIEW
DS	NO	TODD DAVIS	22-HC-320	003155-2022	815 W BRONS AVE	REVIEW
DS	OO	NICOLE TANKERSLEY	23-HC-387	037282-2023	1923 W CASHMAN CT	FIRST APPEARANCE

DS	NO	PHIL JIMENEZ	23-HC-393	037561-2023	1413 W CIRCLE RD	FIRST APPEARANCE
DS	C	FLYING H HOLDINGS LLC	22-HC-727	010468-2022	1301 W COLUMBIA TER	REVIEW
DS	NO	XIAOMEI CASTRO	23-HC-094	020114-2023	1003 W COLUMBIA TER	REVIEW
DS	OO	JOSEPH NEWCOMB	23-HC-227	026252-2023	832 W COLUMBIA TER	REVIEW
DS	NO	LOUIS BOND	23-HC-184	022660-2023	820 W COLUMBIA TER	REVIEW
DS	OO	REGINALD ARMSTRONG	23-HC-388	037283-2023	1312 N DOUGLAS CT	FIRST APPEARANCE
DS	NO	CHARLES & KATHY BELLEMEY	23-HC-257	027834-2023	1020 N ELLIS ST	REVIEW
DS	C	PEORIA BLACK CHAMBER OF COMMERCE	23-HC-390	037423-2023	1201 N ELLIS ST	FIRST APPEARANCE
DS	NO	JAMES WALDON	23-HC-367	035468-2023	1115 N FARMINGTON RD	FIRST APPEARANCE
DS	OO	NORA LEE GRANDSON ESTATE	23-HC-375	035855-2023	3140 N FINNELL AVE	FIRST APPEARANCE
DS	NO	DIEDRE PRESCOD	23-HC-235	026455-2023	2407 N FLORA AVE	FIRST APPEARANCE
DS	C	SFR3-040 LLC	23-HC-358	033971-2023	2207 N FLORA AVE	FIRST APPEARANCE
DS	NO	LUIS SEVILLA MEZA	23-HC-379	036348-2023	1031 N FLORA AVE	FIRST APPEARANCE
DS	C	SALEM BROTHERS ENTERPRISES, INC	23-HC-255	027815-2023	808 W GIFT AVE	REVIEW
DS	C	SFR3-070 LLC	22-HC-866	017821-2022	818 W GIFT AVE	REVIEW
DS	C	MANSA GROUP LLC	23-HC-247	027209-2023	1323 W HANSSLER PL	REVIEW
DS	OO	RUTHIE TILLMAN	23-HC-284	029578-2023	717 W HANSSLER PL	REVIEW
DS	NO	JAMES D GILKESSON	23-HC-271	028873-2023	2505 N HILLTOP CT	REVIEW
DS	C	FORTUNE USA LLC	23-HC-256	027820-2023	1927 W HUDSON AVE	REVIEW
DS	NO	JOHN L KING	23-HC-231	026348-2023	1831 N LINN ST	REVIEW
DS	OO	SCOTT BISHOP	23-HC-236	026456-2023	1901 N LINN ST	REVIEW
DS	NO	DENNIS BROWN	23-HC-309	030595-2023	720 W MACQUEEN AVE	REVIEW
DS	NO	MARK SHORT	23-HC-197	024038-2023	719 W MAYWOOD AVE	REVIEW
DS	C	SO SINCERE S CORP	23-HC-299	030113-2023	1020 W MCCLURE AVE	REVIEW
DS	OO	CAROLYN RICE	23-HC-321	031347-2023	706 W MEADOWS PL	REVIEW
DS	NO	JOHN & CONNIE IVERSON	23-HC-325	031363-2023	3202 N MOLLECK DR	REVIEW
DS	C	ROCKHOPPER INVESTMENTS LLC	23-HC-377	036334-2023	900 W MOSS AVE	FIRST APPEARANCE
DS	NO	SUTTER FAMILY TRUST	23-HC-368	035494-2023	2013 N NORTH ST	FIRST APPEARANCE
DS	C	REDMOND WEST LLC	22-HC-852	017022-2022	823 W NOWLAND AVE	REVIEW
DS	OO	JON DAINTY	23-HC-381	036483-2023	2721 W PARKRIDGE DR	FIRST APPEARANCE
DS	C	ALQUIRE 401K	23-HC-370	035622-2023	821 W RICHMOND AVE	FIRST APPEARANCE
DS	NO	TIMOTHY WASSON	23-HC-277	029001-2023	1214 N SHERIDAN RD	REVIEW
DS	C	SFR3-070 LLC	23-HC-202	024314-2023	2322 N SHERIDAN RD	REVIEW
DS	C	BRADLEY CAPITAL GROUP LLC	22-HC-723	010364-2022	1207 N UNIVERSITY ST	REVIEW
DS	OO	ANTHONY BOUVIER	23-HC-242	026948-2023	1330 N UNIVERSITY ST	REVIEW
DS	C	SFR3-040 LLC	22-HC-693	009666-2022	1106 W VIRGINIA AVE	REVIEW
DS	OO	PATRICK KAMP	22-HC-874	017663-2022	1107 W VIRGINIA AVE	PETITION FOR REHEARING
DS	NO	JASON & LISA DOOLEY	23-HC-033	018663-2022	1116 W WILLCOX AVE	REVIEW
IG	NO	TERRENCE DUGAN	23-HC-175	022308-2023	2022 W LINCOLN AVE	REVIEW

IG	C	ILCARRICOLSIX LLC	23-HC-264	028153-2023	3407 N PROSPECT RD	REVIEW
MZ	NO	CLYDE/LUCY GULLEY	22-HC-034	025066-2021	1302 S STANLEY ST	REVIEW
NR	OO	ADAM MELLOR	23-HC-391	037521-2023	221 W BARRINGTON RD	FIRST APPEARANCE
NR	OO	MATTHEW STEVENS	23-HC-369	035531-2023	4017 W COURTLAND ST	FIRST APPEARANCE
NR	NO	DANIEL BASFIELD III	22-HC-793	011798-2022	301 W LAKE AVE	REVIEW
NR	C	JOSHUA FULLER	21-HC-648	023424-2021	5512 N MERRIMAC AVE	REVIEW
NR	OO	ERIC HERRING	23-HC-380	036372-2023	2306 W PINTURA CT	FIRST APPEARANCE
NR	NO	CYNTHIA SAMAHA	23-HC-386	037224-2023	1502 W TIFFANY DR	FIRST APPEARANCE
NR	NO	BRIAN GAVLINSKI	22-HC-815	014889-2022	4102 N UNIVERSITY ST	REVIEW
SD	C	CONSOLIDATED PROPERTIES LLC	23-HC-362	034567-2023	1318 E ELMHURST AVE	FIRST APPEARANCE
SD	NO	HENRY LITCHFIELD	23-HC-373	035684-2023	910 E FAIROAKS AVE	FIRST APPEARANCE
SD	OO	BRADLEY ABEL	23-HC-364	034588-2023	611 W FORREST HILL AVE	FIRST APPEARANCE
SD	C	SFR3-080 LLC	23-HC-371	035623-2023	704 E GIFT AVE	FIRST APPEARANCE
SD	C	FJR REALTY LLC	23-HC-283	029366-2023	110 E MAYWOOD AVE	REVIEW
SD	OO	KETRA SHELTON	23-HC-361	034566-2023	405 E MCCLURE AVE	FIRST APPEARANCE
SD	OO	JAMES BONNETT	23-HC-081	019608-2023	3403 N MISSOURI AVE	REVIEW
SD	C	4115 N CHELSEA LLC	23-HC-392	037554-2023	3315 N MISSOURI AVE	FIRST APPEARANCE
SD	OO	PRISCILLA LEWIS	23-HC-366	035366-2023	4004 N PROSPECT RD	FIRST APPEARANCE
SD	OO	LIZZIE M BOYD	23-HC-385	036739-2023	722 E SENECA PL	FIRST APPEARANCE
SD	C	SMALL GATE PROPERTIES LLC	23-HC-372	035633-2023	3306 N SHERIDAN RD	FIRST APPEARANCE
SD	C	SFR3-040 LLC	23-HC-263	028079-2023	218 W VIRGINIA AVE	REVIEW
SD	OO	ANDREW WUETHRICH	23-HC-062	019219-2022	511 E WILSON AVE	REVIEW

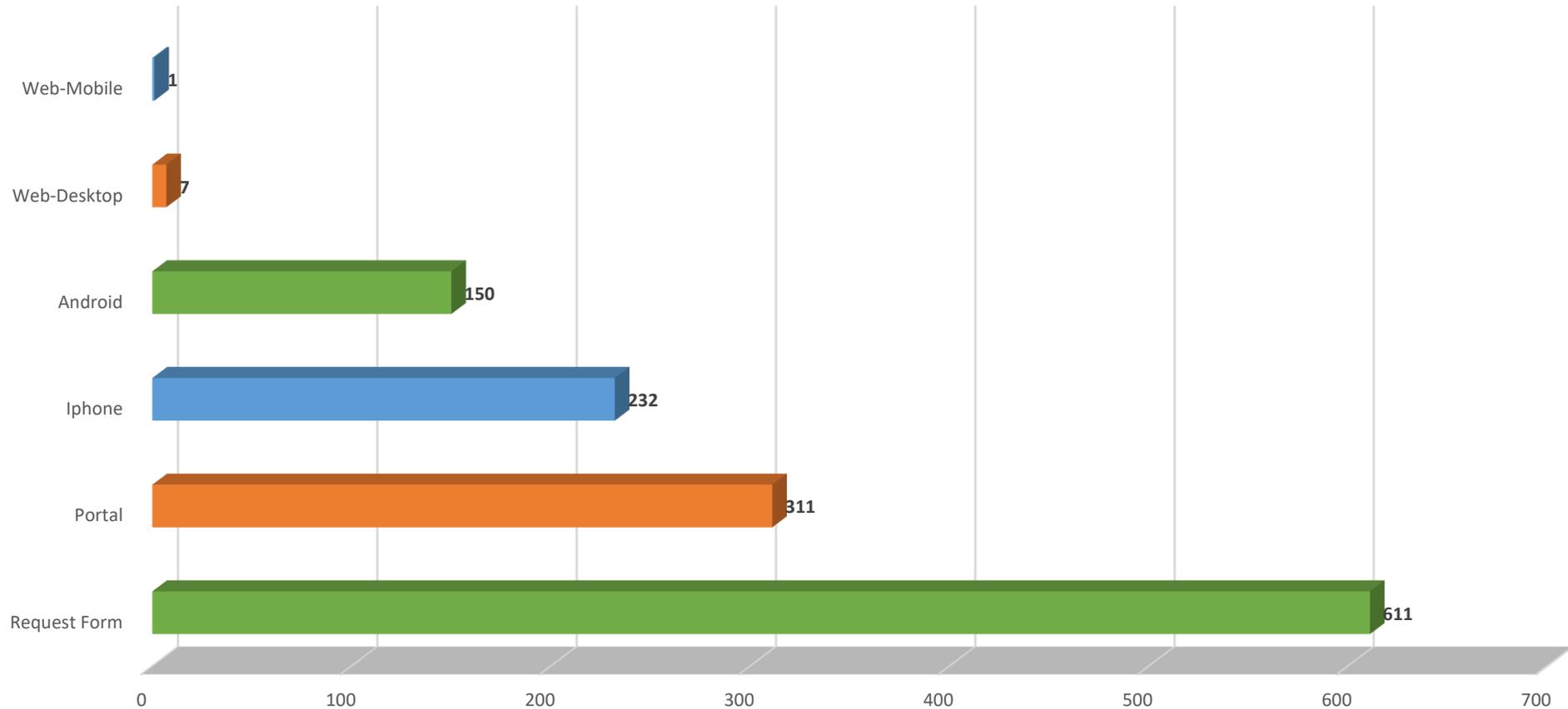
# *Peoria Cares*



## *2023 Monthly Report*

***From: The Office of the City Manager  
Presented to: City of Peoria, Mayor and Council Members  
May 2023***

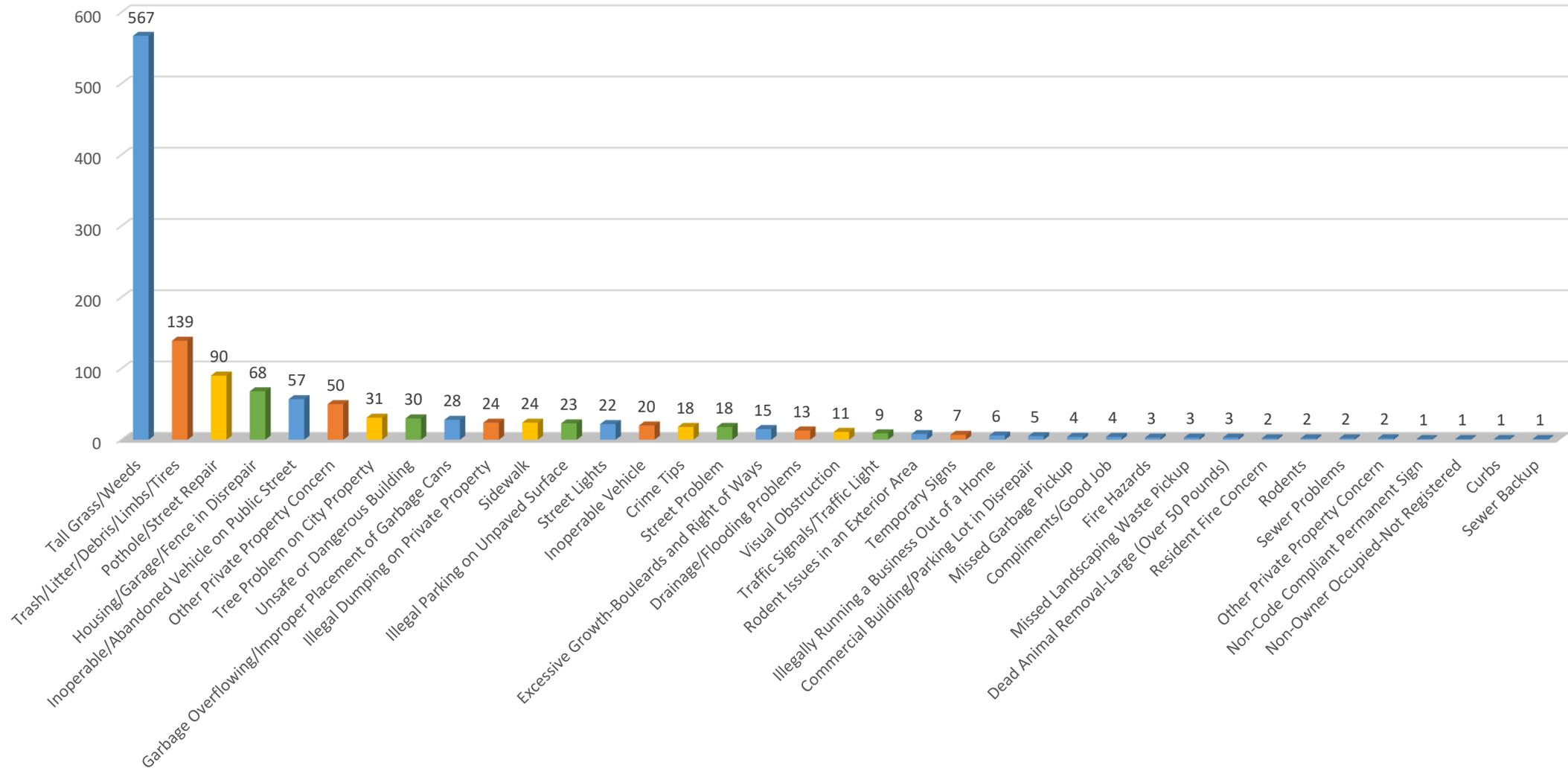
## Peoria Cares Communication Transactions During the Month of May 2023



Total number of cases received: 1312



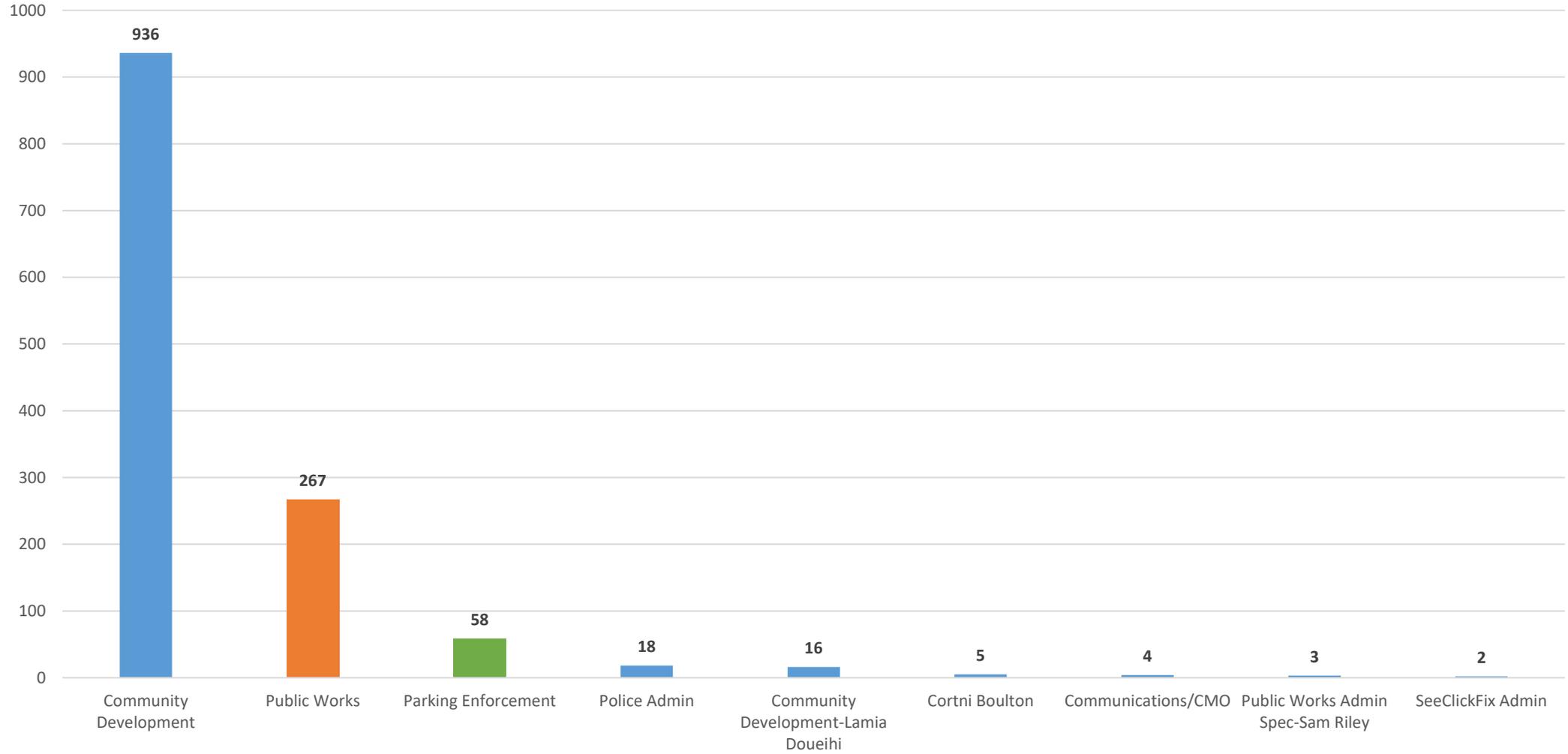
### Peoria Cares May 2023 Complaints by Category



Total number of cases received: 1312



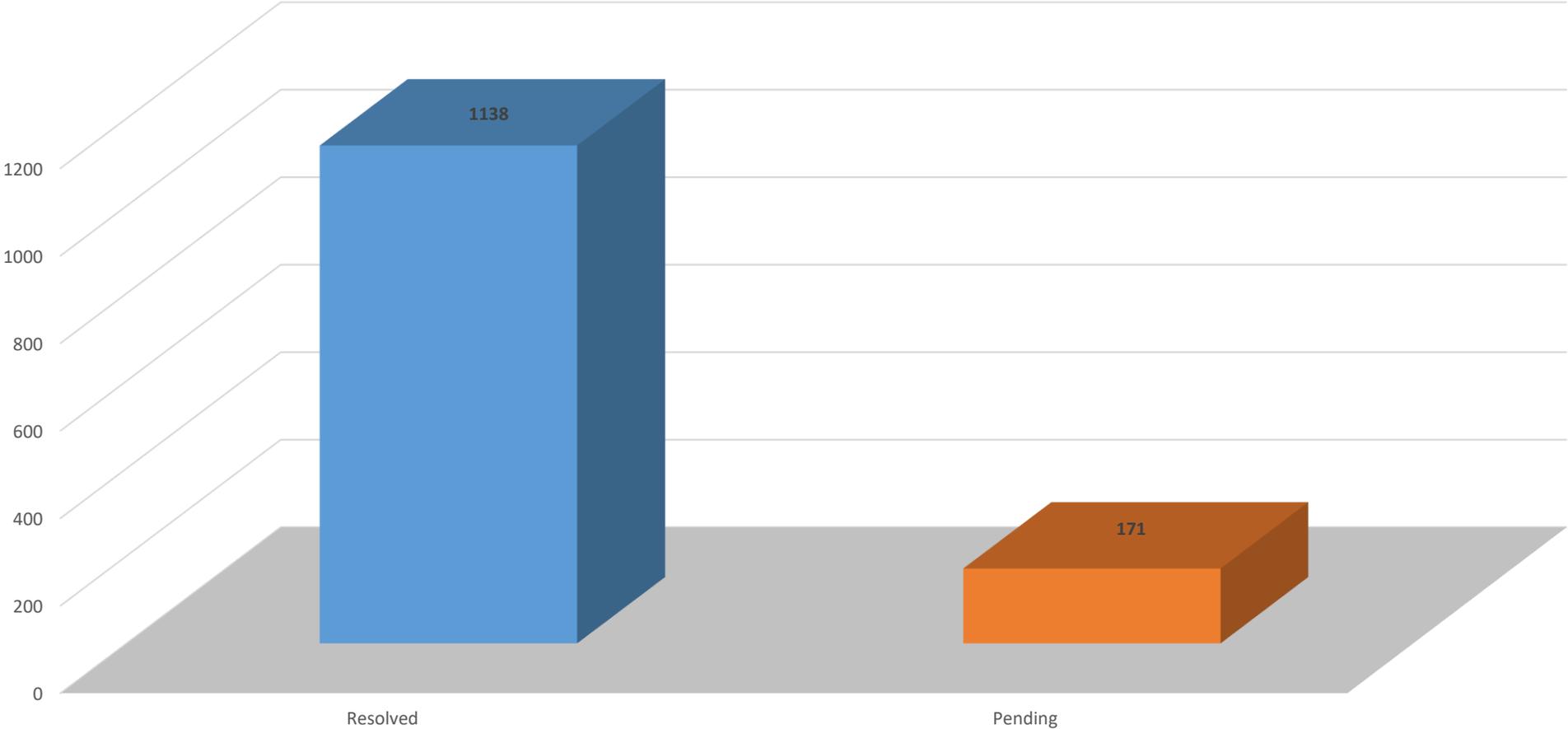
### Peoria Cares May 2023 Complaints by Department



Total number of cases received: 1309



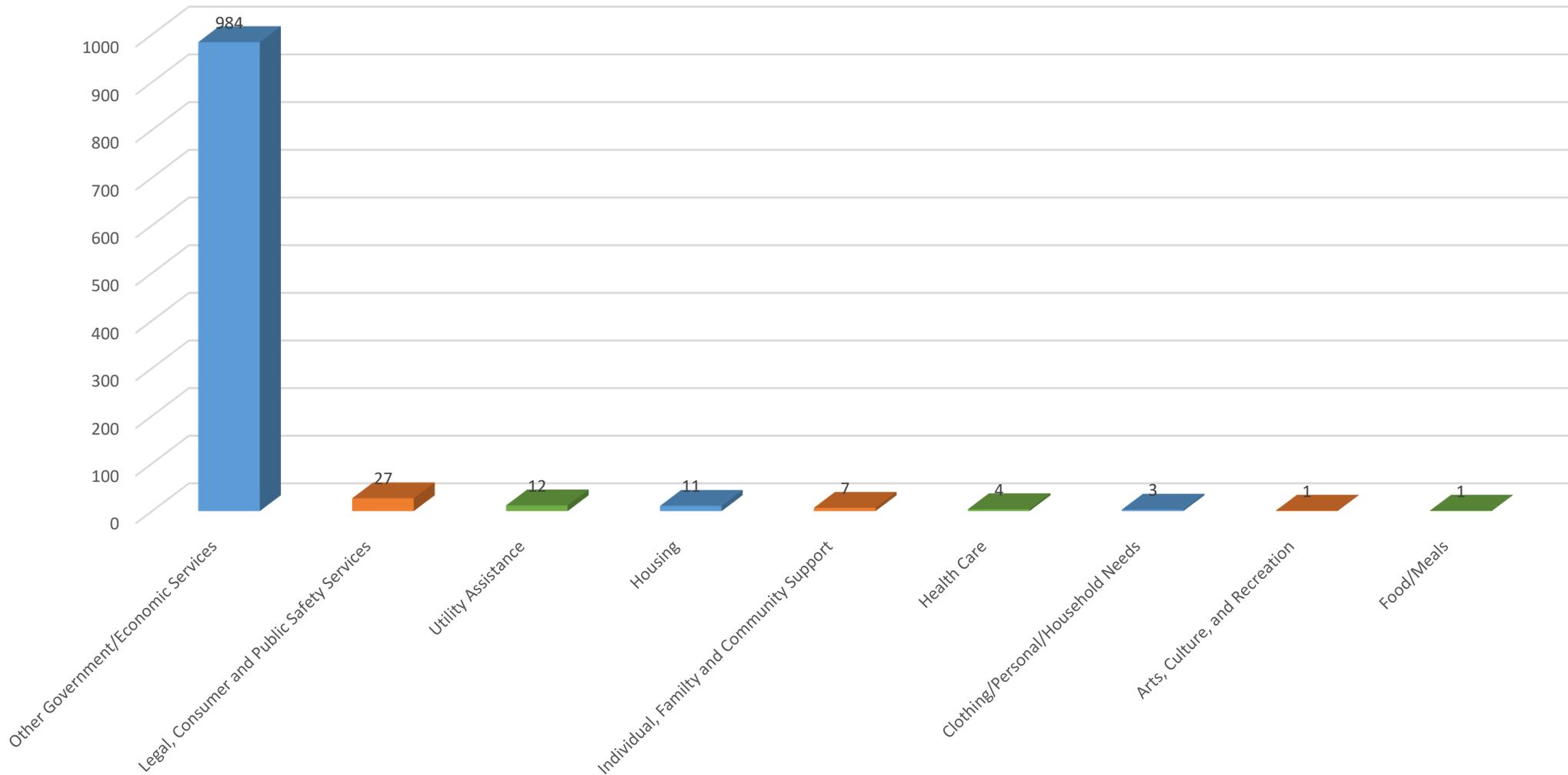
**Peoria Cares May 2023 Complaint Status (as of 6/05/23)**



There are 171 pending tickets from this reporting period as of 06/05/2023.



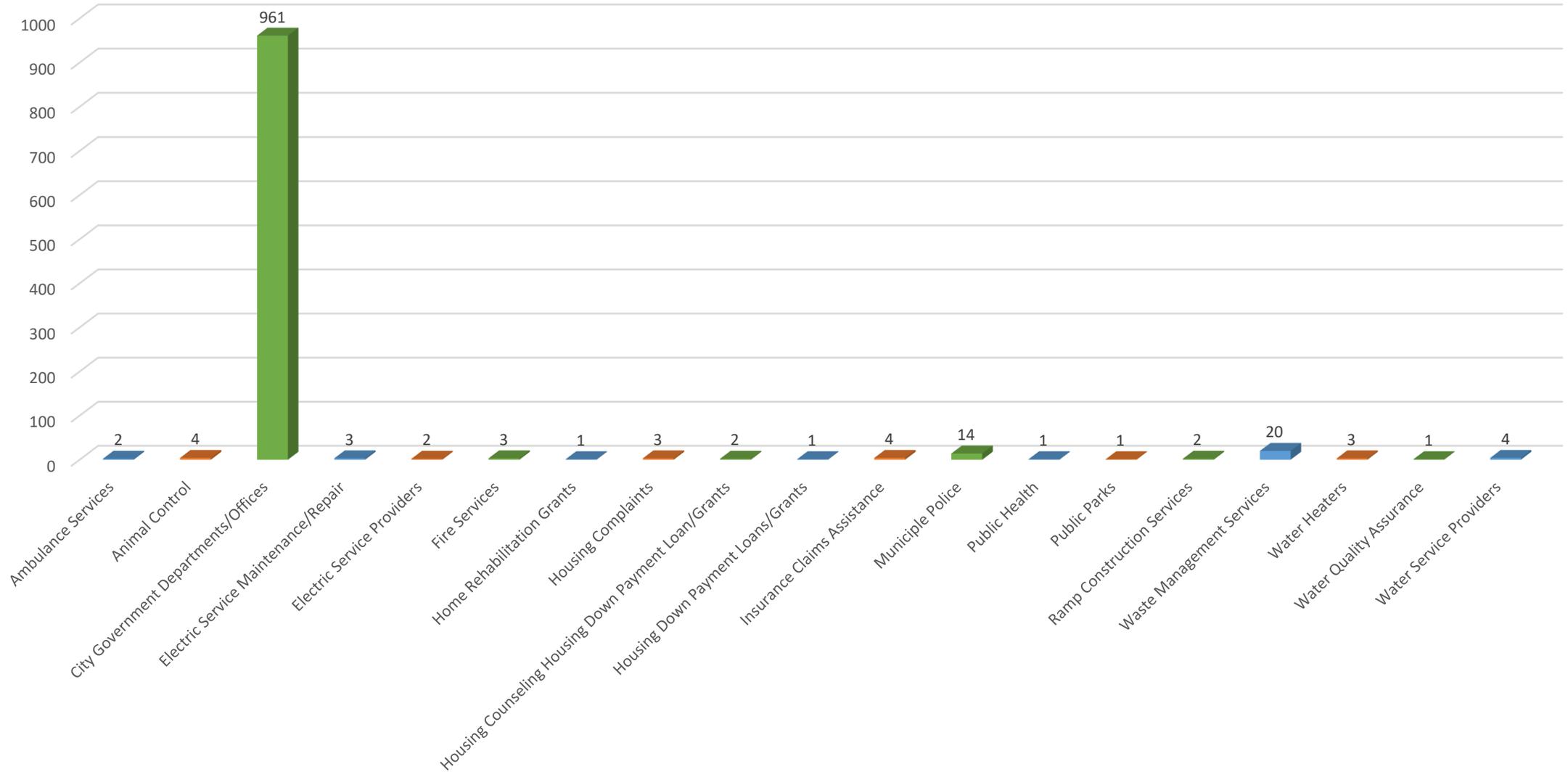
### Overall Need Category of Peoria Cares Calls Not Resulting in a Peoria Cares Ticket- May 2023



An additional 1050 calls were received that did not fit the Peoria Cares case criteria.

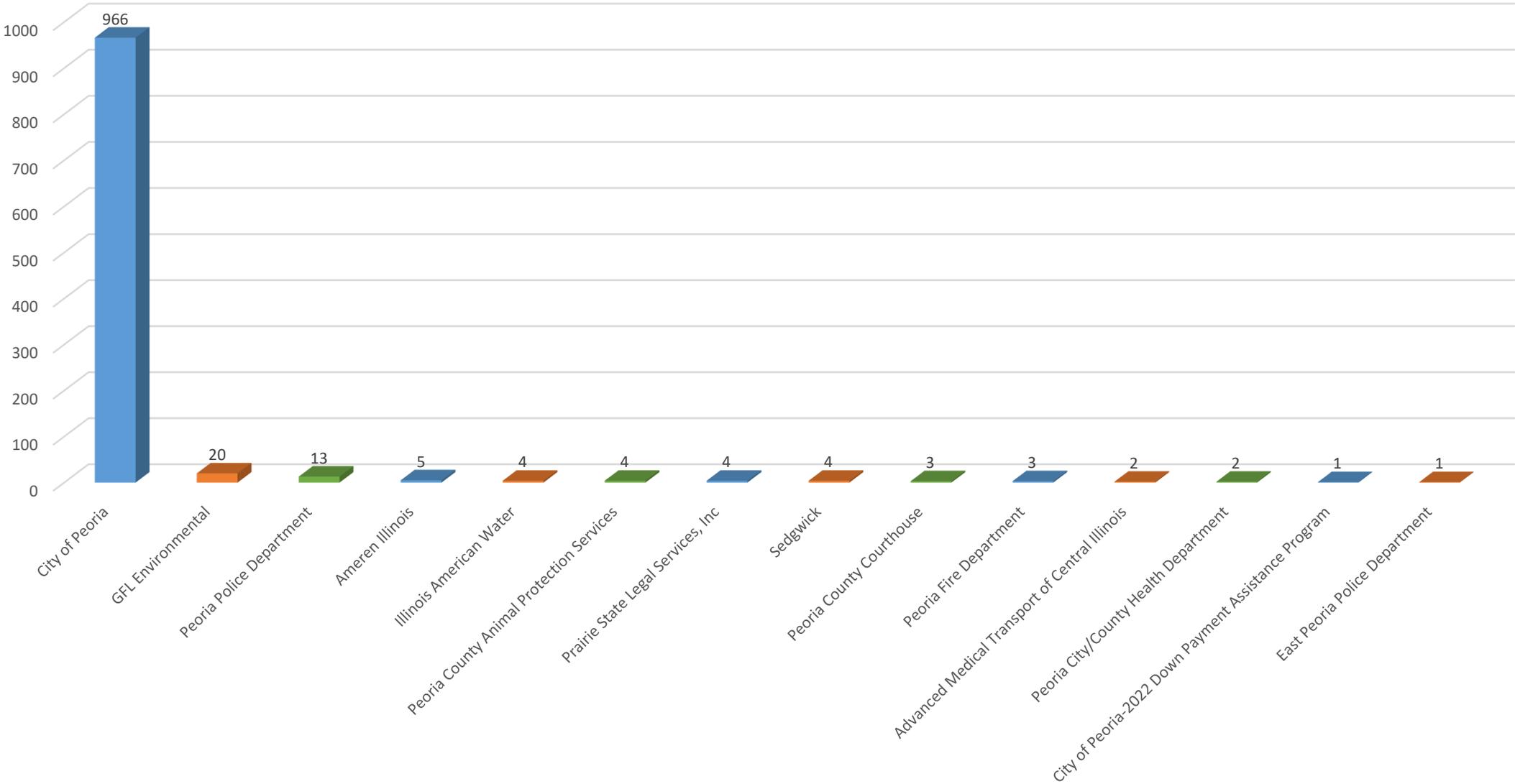


## Service Needs of Peoria Cares Calls Not Resulting in a Peoria Cares Ticket- May 2023

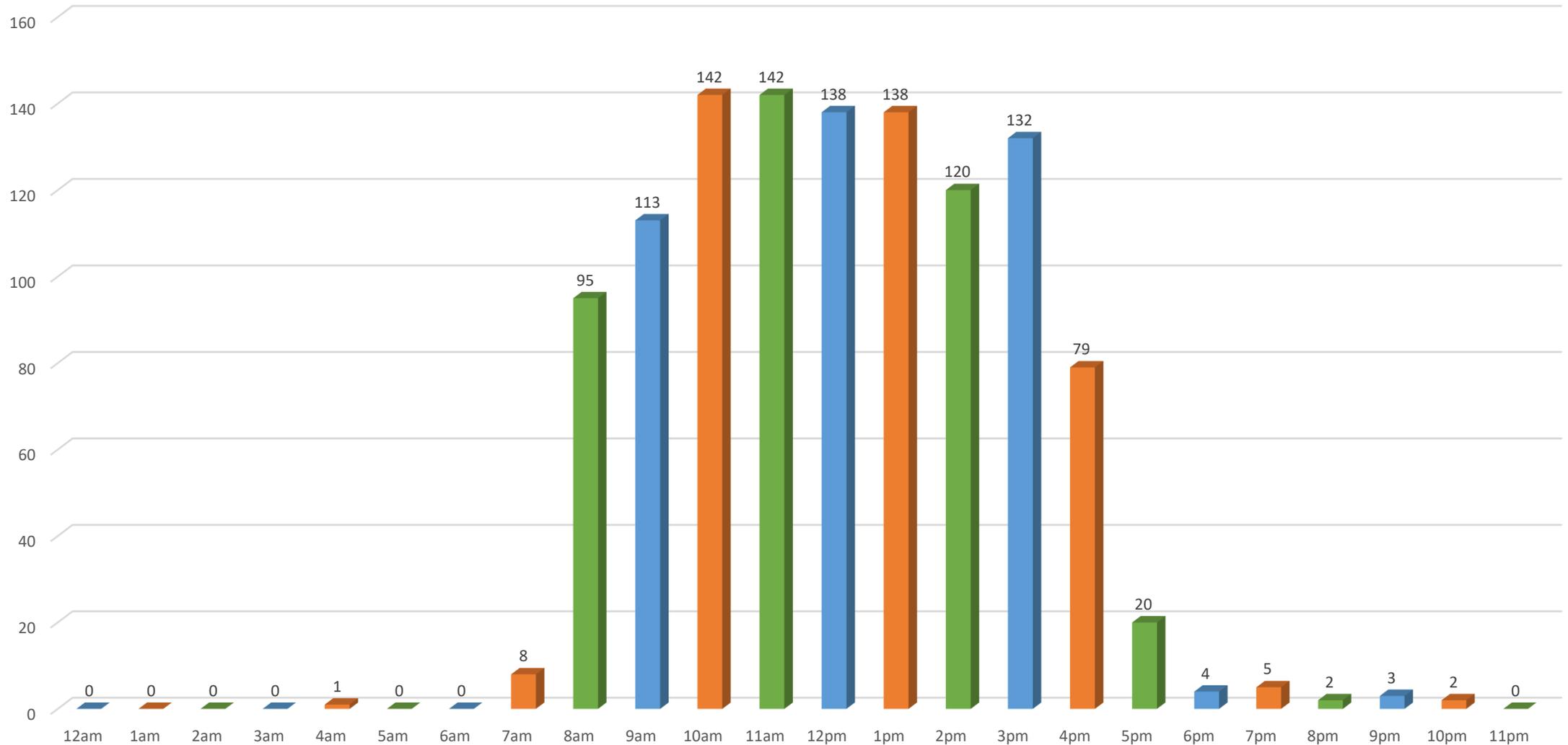


An additional 1032 calls were received that did not fit the Peoria Cares case criteria.

### Referrals of Peoria Cares Calls Not Resulting in a Peoria Cares Ticket- May 2023



## Peoria Cares Calls by Time of Day - May 2023



Return calls are made the same business day to each citizen if their call is missed during operational hours or the next business day if it comes in after hours/weekend hours.



## Peoria Cares Calls by Day of Week – May 2023

DATE	N/A's	TICKETS	TOTAL PC	211 TOTAL	DAY TOTAL	% TICKETS	% DAY TOTAL
1-May	45	16	61	60	121	26.23%	50.41%
2-May	50	17	67	32	99	25.37%	67.68%
3-May	46	20	66	33	99	30.30%	66.67%
4-May	60	11	71	23	94	15.49%	75.53%
5-May	47	17	64	22	86	26.56%	74.42%
6-May	5	0	5	6	11	0.00%	45.45%
7-May	2	1	3	3	6	33.33%	50.00%
8-May	55	30	85	27	112	35.29%	75.89%
9-May	55	23	78	26	104	29.49%	75.00%
10-May	41	20	61	30	91	32.79%	67.03%
11-May	42	18	60	27	87	30.00%	68.97%
12-May	52	4	56	33	89	7.14%	62.92%
13-May	5	1	6	14	20	16.67%	30.00%
14-May	3	0	3	5	8	0.00%	37.50%
15-May	59	35	94	27	121	37.23%	77.69%
16-May	64	15	79	27	106	18.99%	74.53%
17-May	40	23	63	36	99	36.51%	63.64%
18-May	39	20	59	40	99	33.90%	59.60%
19-May	38	10	48	27	75	20.83%	64.00%
20-May	4	1	5	12	17	20.00%	29.41%
21-May	0	1	1	3	4	100.00%	25.00%
22-May	39	29	68	47	115	42.65%	59.13%
23-May	69	25	94	30	124	26.60%	75.81%
24-May	42	25	67	20	87	37.31%	77.01%
25-May	49	21	70	25	95	30.00%	73.68%
26-May	52	12	64	26	90	18.75%	71.11%
27-May	3	3	6	3	9	50.00%	66.67%
28-May	0	0	0	6	6	0.00%	0.00%
29-May	7	0	7	4	11	0.00%	63.64%
30-May	72	30	102	32	134	29.41%	76.12%
31-May	60	21	81	40	121	25.93%	66.94%
	<b>1145</b>	<b>449</b>	<b>1594</b>	<b>746</b>	<b>2340</b>	<b>26.99%</b>	<b>60.37%</b>

DAY OF WEEK	N/As	TICKETS	TOTAL PC	% PC TICKETS
Monday (5)	205	110	315	34.92%
Tuesday (5)	310	110	420	26.19%
Wednesday (5)	229	109	338	32.25%
Thursday (4)	190	70	260	26.92%
Friday (4)	189	43	232	18.53%
Saturday (4)	17	5	22	22.73%
Sunday (4)	5	2	7	28.57%

N/A's are calls that came in on the Peoria Cares line that did not result in a Peoria Cares ticket

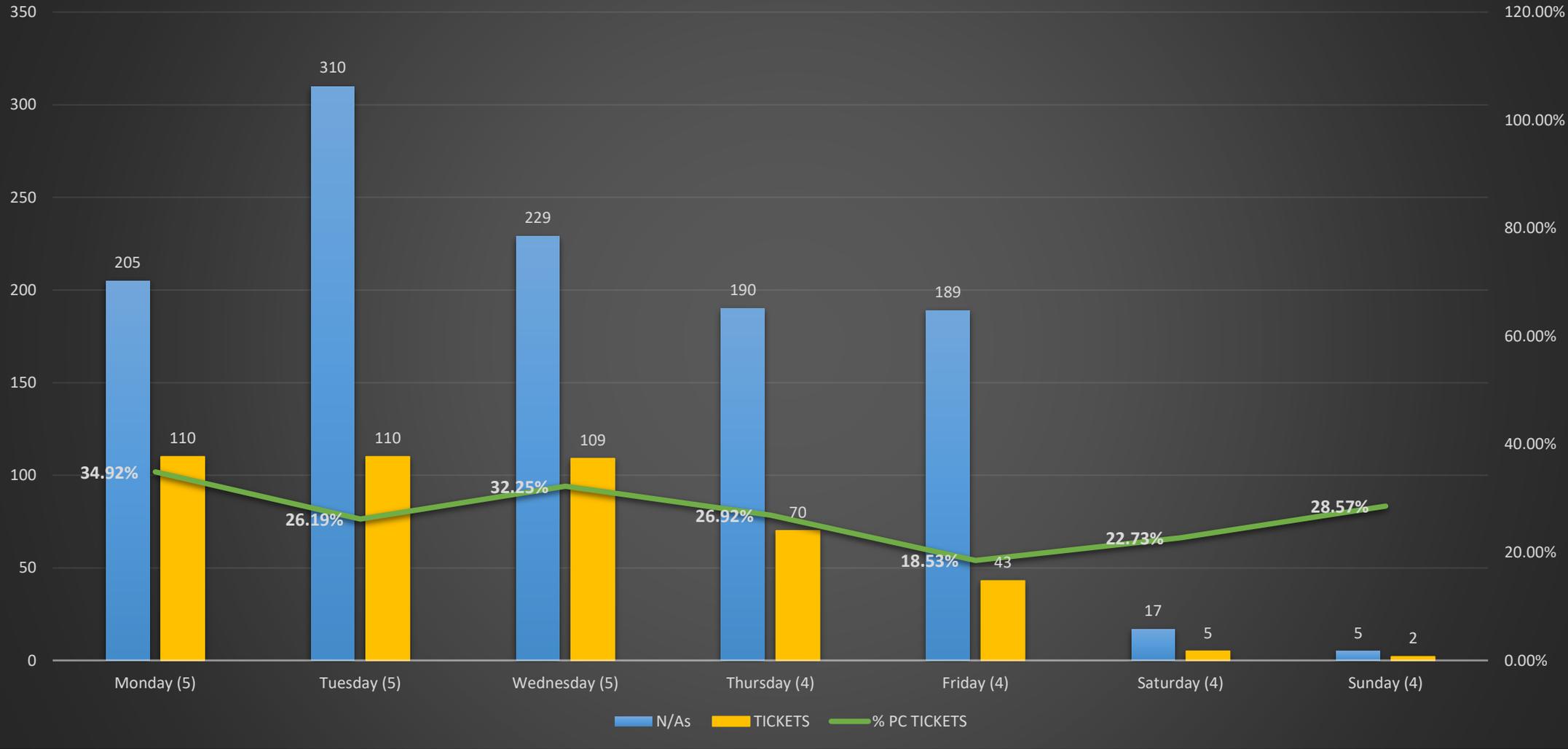
% Tickets refers to the percentage of tickets that were created from the calls that came in on the Peoria Cares line

% Day Total is the percentage of calls that came through on the Peoria Cares line versus the rest of the Call Center's phone calls.



These numbers only reflect phone calls; they do not include emails, walk-ins, or website submissions. Those numbers are reflected in earlier slides. Some phone calls result in multiple Peoria Cares tickets.

### Peoria Cares Call Totals by Day of Week - May 2023



These numbers only reflect phone calls; they do not include emails, walk-ins, or website submissions. Those numbers are reflected in earlier slides. Some phone calls result in multiple Peoria Cares tickets.