



OFFICE OF THE CITY MANAGER



TO: Honorable Mayor and Members of the City Council

FROM: Patrick Urich, City Manager 

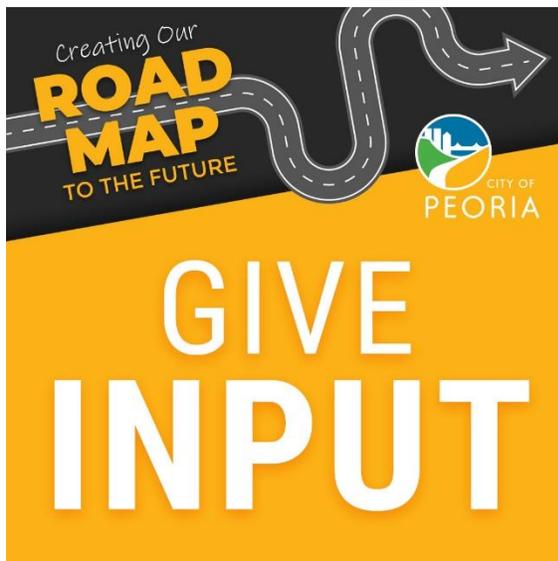
DATE: August 10, 2023

SUBJECT: Issues Update

The following are issues related to the City for the weekly Issues Update. Please let me know if there are additional items you believe should be included.



Strategic Plan Update – Survey Now Available



Visitors to the [Peoria2023.org website](https://Peoria2023.org) can participate in a new survey.

This nine-question survey asks for input on quality of life, housing, safety, amenities, and more. Take a few moments to let us know what you think and where you see Peoria in the future. The survey will close on August 8 at 5:00 pm.

To access the survey, simply go to Peoria2023.org and then scroll down to the "Take a Brief Survey" section. Click the "Take a Survey" button and share your thoughts

Community Cleanup at Sterling Plaza on Thursday, August 3rd

The Community Development Department hosted a Community Cleanup ‘Pop-Up’ event in the area surrounding Sterling Plaza at 3701 N Sterling Ave on Thursday, August 3rd. Community Development staff picked up approximately 15 bags of trash.

For more information on future community cleanup events, please contact Neighborhood Enhancement Coordinator Kaylee Drea at 309-494-8624 or [by email](#).



Community Development - 2024 CDBG Public Services Application Now Available

The city of Peoria is accepting applications from not-for-profits, 501(c)3 organizations, and government agencies for 2024 Community Development Block Grant (CDBG) Public Services funding from Monday, July 24th, through Friday, September 1st.

The city of Peoria receives CDBG funding each year from the U.S. Department of Housing and Urban Development (HUD). Up to 15% of the City’s annual funding amount can be granted to agencies for programs that serve low and moderate-income persons. Each organization is limited to one application with a maximum award of \$30,000.

Application Training

City staff will offer a virtual application training session on Thursday, July 27th at 10:00 AM via GoToMeeting. A recording of the virtual application training session will be available at the city’s website on the [CDBG Public Services page](#).

There are two ways to view the application training session:

- **Online** : Visit [GoToMeeting](#) on your computer, smartphone, or tablet.
- **Phone**: Dial 1-866-899-4679 and enter the access code: 769-436-037

How to Apply

Interested not-for-profits, 501(c)3 organizations, and government agencies can apply online at the city's website on the [CDBG Public Services page](#). The city of Peoria will accept applications for 2024 CDBG Public Services funding from **Monday, July 24th through Friday, September 1st at 2:00 PM.**

Eligible applications will be reviewed by the CDBG Public Services Advisory Commission and agencies will be notified of funding decisions following City Council approval. A list of the selected sub-recipients will be available online at the city website under the [CDBG Public Services page](#).

For more information, please contact Associate Grants Coordinator Irina Rigganbach at 309-494-8629 or [by email](#).



Peoria Police Department - Good Deed Rewards

Several golden baseballs were awarded during National Night Out events on (8/1/23).

There were so many good deeds done by these young people. That's why Peoria Police were more than happy to reward them with golden baseballs that will admit them and a guest into a Peoria Chiefs game for free.



Peoria Public Works – Paint a Plow Program opens for area students, organizations

Program to build awareness for snow fighting efforts and winter driving tips

Although snowflakes won't be falling anytime soon, the Department of Public Works wants you to start thinking about winter weather.

The Paint a Plow Program aims to educate residents of all ages about some of the best practices drivers and pedestrians should follow when encountering snowplows on roadways throughout the City.



“Over the years, we’ve seen a lot of hesitation and concerning driving behaviors when motorists encounter snowplows or approach our salt trucks,” said Public Works Deputy Director of Operations Sie Maroon. “We often promote work zone safety reminders, but we rarely talk about how motorists should adapt their driving around our wintertime machinery,”

The Paint a Plow Program is open to Peoria Public Schools students and area organizations. The art-covered snowplow blades will be mounted on plow trucks and used to fight snow throughout the winter.

Public Works is currently accepting applications for the Paint a Plow Program. Those interested in participating should complete an application and participation waiver. Applications and waivers can be found at [Paint a Plow](#).

The application period will be open until Friday, September 8. Following the application period, applicants will be selected, and plows will be delivered between September 11 and October 10 for painting. For more information about the program contact Nick McMillion at nmcmillion@peoriagov.org.

Peoria Public Works - Fulton Street, Madison Avenue, and Monroe Avenue to close at 6 pm on Thursday, Aug. 10

Fulton Street, Madison Avenue, and Monroe Avenue will close for slurry seal road improvements
Beginning at 6 pm on Thursday, August 10, Fulton Street from SW Jefferson Street to SW Monroe Street, and SW Madison Avenue from Fulton Street to Main Street will be closed for slurry seal road improvements.

Also, during this timeframe, SW Monroe Street from Fulton Street to Main Street will be reduced to one lane for slurry seal work. Flaggers will be directing traffic on SW Monroe Street.

These closures will last approximately three to four hours, depending on the weather. At the latest, Fulton Street, SW Madison Avenue, and SW Monroe Street will be completely reopened by 6 am on Friday, August 11.

The parking lot at City Hall will be closed at 6 pm. Access to the Twin Towers parking deck will be from SW Jefferson Street only. Access to the Marriott hotels' parking decks will be from SW Monroe Street only. Please watch for flaggers in the area.

The work will be performed on both sides of Fulton Street, SW Madison Avenue, and SW Monroe Street. No parking and road closed signs will be in place. Main Street should be used for on-street parking. Emergency vehicles will have access at all times.

This work is part of the department's annual pavement preservation program. The City appreciates the public's patience while these roadway treatments are applied to extend the life of the pavement.

Peoria Public Schools Update

Peoria Public Schools is proud to announce our new social-emotional learning program: 7 Mindsets, designed to drive student well-being and achievement, healthy school cultures, and educator happiness and retention. A best-in-class digital PreK-12 curriculum combined with transformative professional learning, expert coaching, and more, has made 7 Mindsets a trusted partner to schools and districts for over 15 years.



PEORIA public schools
NEW SOCIAL EMOTIONAL LEARNING PROGRAM
7 MINDSETS

7 MINDSETS STRIVES TO MEASURABLY IMPROVE THE LIVES OF STUDENTS, EDUCATORS, AND THE COMMUNITY, EMPOWERING ALL INDIVIDUALS TO LEAD THEIR ULTIMATE LIVES.

Building A Common Language Own Your Life Overcome Limiting Beliefs Focus Your Energy Grow Through Life	Everything is Possible Dream Big Embrace Creativity Think Positive Act and Adjust	Passion First Focus on Strengths Explore Your Interests Take a Stand Be Authentic	We are Connected Embrace Everyone Maximize Positive Relationships Build Your Dream Team Lead with Value
100% Accountable Own Your Life Overcome Limiting Beliefs Focus Your Energy Grow Through Life	Attitude of Gratitude Treasure Yourself Be More Grateful Thank It Forward Elevate Your Perspective	Live to Give Stretch Yourself Make a Difference Receive Gracefully Create a Legacy	The Time is Now Embrace Every Moment Get in the Zone Let Yourself Be Vulnerable Act with Purpose

www.7mindsets.com

Issues Update
August 10, 2023

Each month schools will focus on one of the seven mindsets. For the next month our staff and students will focus on the first mindset, Everything Is Possible. The Everything Is Possible Mindset teaches that we are all capable of living extraordinary lives. Students learn that everything which exists today was once just an idea until someone believed it was possible and took the action to make it into reality. This is true with our lives as well – they become, in many ways, whatever we expect them to be. Throughout the lessons for this mindset, we work with students to help them understand the incredible promise of their lives, and to envision extraordinary happiness, meaning and success on their own terms. We seek to instill the belief that their goals are possible and to foster the courage, discipline, and persistence to act on achieving their dreams.



With Gratitude,

A handwritten signature in black ink, appearing to read 'Shawn Desmarquest'.

Code Violation Docket

- Please see attached

Community Development Weekly Report

- Please see attached.

Housing Docket

- Please see attached.

Peoria Cares Monthly Report

- Please see attached.

<u>Inspector</u>	<u>Docket No.</u>	<u>Property Owner(s)</u>	<u>Property Address</u>
AA	23-CV-20780	DON COLEMAN	1411 W SMITH ST
AA	23-CV-20784	SARA HOLLINGSWORTH	1114 W BROTHERTON ST
AA	23-CV-20785	DEBRA HARDESTY	1201 W MATTHEW ST
AA	23-CV-20786	NEW CHICAGO LLC	1211 S MATTHEW ST
AA	23-CV-20996	GARY HENTZ	1502 W WIDENHAM ST
AA	23-CV-21001	PATRICK ROBINSON	907 W THIRD ST
AA	23-CV-21123	MARTHA ESPINOZA	816 S WESTERN AVE
AA	23-CV-21124	MARTHA ESPINOZA	816 S WESTERN AVE
AA	23-CV-21140	EDMOND SALEM	207 SOUTHWEST ADAMS STREET
AW	23-CV-20956	JOSE ARREOLA	321 E Arcadia Ave
AW	23-CV-20978	MARCUS DENSON	729 E Lasalle Ave
AW	23-CV-20983	EXCELL MANAGEMENT LLC	709 E Ravine Ave
AW	23-CV-20987	FJR REALTY LLC	1622 N Knoxville Ave
AW	23-CV-21033	SFR3-080 LLC	724 E Thrush Ave
AW	23-CV-21052	REDMOND WEST LLC	2137 N Wisconsin Ave
AW	23-CV-21061	TAI X THONG	1824 N Peoria Ave
AW	23-CV-21089	EMERALD HEIGHTS LLC	507 E Ravine Ave
AW	23-CV-21107	RHEA & JIYA INVESTMENTS LLC	2405 N Delaware Ave
AW	23-CV-21116	TRI DO	1911 N Missouri Ave
AW	23-CV-21127	RHEA & JIYA INVESTMENTS LLC	2008 N Indiana Ave
AW	23-CV-21139	BARATELLI ILLINOIS PROPERTIES LLC	707 E Behrends Ave
BE	23-CV-20977	BB JAM LLC	2206 N LINN ST
BE	23-CV-20985	HARDESTY LTD	1823 N LINN ST
BE	23-CV-20986	PEORIA CTZNS ECONOMIC OPPORTUNITY	1827 N LINN ST
BE	23-CV-21008	JOSHUA YAKLE	2240 N SHERIDAN RD
BE	23-CV-21009	LORETTA KRAMER	501 W NEBRASKA AVE
DF	23-CV-21075	MAURICE BLUEFORD-ANDERSON	1505 NE GLENDALE AVE
DF	23-CV-21077	METHODIST INC	715 NW BRYAN ST
DF	23-CV-21108	RHEA JIYA INVESTMENTS LLC	703 MARY ST
DF	23-CV-21109	MCALLISTER TYLON	1516 NE PERRY AVE
DF	23-CV-21111	HONEYSUCKLE LLC	1406 NE GLENDALE AVE
DS	23-CV-21014	JOSEPH GRESHAM	1227 N FRINK ST
DS	23-CV-21079	HILLTOP LLC	1809 W FREDONIA AVE
DS	23-CV-21081	BELL BELLA PROPERTIES LLC	1810 W FREDONIA AVE
DS	23-CV-21082	SALVADOR TINAJERO	1814 W FREDONIA AVE
DM	23-CV-20776	RENNER LLC	2107 W HUDSON ST
DM	23-CV-20934	NATIONWIDE REVITALIZATION LLC	1609 N BIGELOW ST
DM	23-CV-21020	CARLOS SALEM	3220 N UNIVERSITY ST
DM	23-CV-21021	CARLOS SALEM	3220 N UNIVERSITY ST
DM	23-CV-21039	CARLOS SALEM	3220 N UNIVERSITY ST
DM	23-CV-21040	CARLOS SALEM	3220 N UNIVERSITY ST
DM	23-CV-21071	JOHNATHAN MATTERN	2626 W BAINTE LN
DM	23-CV-21073	MICHAEL SCHABER	2707 W WESTPORT RD

<u>Inspector</u>	<u>Docket No.</u>	<u>Property Owner(s)</u>	<u>Property Address</u>
DM	23-CV-21087	MADARI LLC	640 W MAIN ST
DM	23-CV-21088	YAMUNDOW CAMARA	319 W COLUMBIA TER
DM	23-CV-21118	4115 CHELSEA LLC	2315 W BAINTER LN
DW	23-CV-20962	ROGER GREENWOOD	1709 N BROADWAY ST
DW	23-CV-20963	RHEA JIYA INVESTMENTS LLC	907 W THRUSH AVE
DW	23-CV-20989	ETTA ESTATE THOMAS	1815 W CALLENDER AVE
DW	23-CV-20991	KIRA VADEN	1212 N ORANGE ST
DW	23-CV-21022	JOSHUA MEISTER	1202 W MCCLURE AVE
DW	23-CV-21023	JULIAN PARKER	717 W NOWLAND AVE
DW	23-CV-21024	WICK INVESTMENTS LLC	711 W MEADOWS PL
DW	23-CV-21025	CAUCHO LLC	1006 W ARMSTRONG AVE
DW	23-CV-21026	JESUS MANCERA	501 W ARMSTRONG AVE
DW	23-CV-21065	RICKY FARMER	1726 N GALE AVE
DW	23-CV-21067	MANNIES LLC	1805 N SHERIDAN RD
DW	23-CV-21098	ADNAN ASSAD	2415 N SHERIDAN RD
DW	23-CV-21131	CHARLES RODGERS SR	2422 N GALE AVE
DW	23-CV-21132	BELLA INC	1001 W BRONS AVE
IG	23-CV-21113	KEVIN HAMM	1116 E ELMHURST AVE
JN	23-CV-20970	MARY HENLEY	2819 WEST FOUNTAINDALE DRIVE
JN	23-CV-20971	NICOLAS A MADRIGAL	4205 W CARROUSEL LN
JN	23-CV-20972	MARY HENLEY	6616 NORTH GREENMONT ROAD
JN	23-CV-20973	TARA HELICKSON MICHAEL HELICKSON	415 W ASPEN WAY
JN	23-CV-20974	TANNER JUSTICE	419 W COLLINGWOOD CIR
JN	23-CV-20975	HALENKA FAMILY TRUST	5946 N ROXBURY LN
JS	23-CV-20360	CYNTHIA SAMAHA	1502 W TIFFANY DR
JS	23-CV-20368	CYNTHIA SAMAHA	1504 W TIFFANY DR
JS	23-CV-20958	KEITH MADANAT	2301 W MANITO CT
JS	23-CV-21042	YAMUNDOW CAMARA	319 W COLUMBIA TER
JS	23-CV-21045	YAMUNDOW CAMARA	319 W COLUMBIA TER
JS	23-CV-21101	LAWSON LEVINE	4125 N SHERIDAN RD
JS	23-CV-21102	LAWSON LEVINE	4125 N SHERIDAN RD
JS	23-CV-21103	ASSURANCE WIRELESS	4125 N SHERIDAN RD
JS	23-CV-21104	BELO MARKETING SOLUTION, INC	4125 N SHERIDAN RD
JS	23-CV-21105	ADITYA DEEPAK	4125 N SHERIDAN RD
KW	23-CV-21110	ANTHONY HAHN ALLISON HAHN	3409 N BIGELOW ST
KW	23-CV-21112	ANTHONY HAHN ALLISON HAHN	3409 N BIGELOW ST
MH	23-CV-20994	RAVINESH NILESHNI SINGH-BUYER	1625 W WILLCOX AVE
MH	23-CV-21053	GABRIELLE MANCILLA	1512 W MARGARET AVE
MH	23-CV-21055	MISTY WYMAN	2204 N FLORA AVE
MH	23-CV-21122	MCCLURE PARNTERS LLC	500 W MCCLURE AVE

<u>Inspector</u>	<u>Docket No.</u>	<u>Property Owner(s)</u>	<u>Property Address</u>
MZ	23-CV-21003	Cynthia Samaha	1502 WEST TIFFANY COURT
MZ	23-CV-21004	Cynthia Samaha	1504 WEST TIFFANY COURT
NH	23-CV-20729	RONALD MARX	515 ALEXANDER AVE
NH	23-CV-21035	Elizabeth Daugherty	3529 Ne Monroe St
NH	23-CV-21062	Rhea Investments LLC	510 Spitznagle Ave
NR	23-CV-20320	CYNTHIA SAMAHA	1502 W TIFFANY DR #2
NR	23-CV-20968	DENNIS D HOLT	329 W GLEN AVE
NR	23-CV-21006	ACCORD PROPERTIES LLC	3110 W LAKE AVE
NR	23-CV-21041	DKS INC	9901 N WULBURN ST
NR	23-CV-21070	RONALD SIEFFERMAN JILL SIEFFERMAN	6307 N SHERIDAN RD
NR	23-CV-21072	SUSAN E HILL	937 W PURTSCHER DR
RF	23-CV-20771	LINDA LEE BAKER	2814 W UTAH ST
RF	23-CV-20774	PETER LEE	1923 W ANTOINETTE ST
RF	23-CV-20775	JANELL BUSHONG	2115 W PROCTOR ST
RF	23-CV-20781	JESUS GARCIA	2828 W MARTIN LUTHER KING JR
RF	23-CV-20787	WILLIAM THILL	2023 W ANN ST
RF	23-CV-20952	Copen Inc	1616 S Lydia
RF	23-CV-20954	Three Kings Heritage Group LLC	1521 S LYDIA
RF	23-CV-20955	Kandis Bonner	1537 S Lydia
RF	23-CV-20957	Kandis Bonner	1537 S Lydia
RF	23-CV-20965	Kandis Bonner	1537 S Lydia
RF	23-CV-20966	Everett Pettitt	2809 W Malone
RF	23-CV-21044	Rhea & Jiya Investments LLC	2112 W Lincoln
RF	23-CV-21049	Phoenix Properties Inc	2101 W Lincoln
RF	23-CV-21050	Janet Morris	2125 W Ann
RF	23-CV-21120	Fernanda Iraheta	2120 W Antoinette
RF	23-CV-21121	Tina Moore	2118 W Antoinette
RF	23-CV-21128	Recycle Me Please Inc	3002 W Krause
RF	23-CV-21129	Terry Bennett Estate	2400 W Lincoln
SD	23-CV-20772	EVERGREEN PEORIA OUTLOT LLC	801 W LAKE AVE
SD	23-CV-20779	LINDA BAKER	2814 W UTAH ST
SD	23-CV-21114	Maurice Robinson	801 W LAKE AVE
SD	23-CV-21125	RHEA JIYA INVESTMENTS LLC	1205 E CORRINGTON AVE
TW	23-CV-21037	MARIO DIAZ	2710 N CALIFORNIA AVE
TW	23-CV-21058	NICHOLAS LAUX	3125 N NEW YORK AVE
TW	23-CV-21074	PRASUN LLC	1405 E LONDON AVE

WEEKLY DEVELOPMENT ACTIVITY REPORT

CITY OF PEORIA – COMMUNITY DEVELOPMENT DEPARTMENT

Date: 08/09/2023

This summary document is produced on a weekly basis. It is used as an agenda for the City Development Review Board and as a transparency tool to allow the public to be aware of development in Peoria.

1. Summary Information

- **One Stop Shop** is held every Monday at 1:30 PM in City Hall. This is a free service for anyone who wants to discuss development with staff from various City departments, local utility companies, the Health Department, and CityLink.
- **Development Center Permits** can typically be issued immediately and/or do not require an extensive review period. These permits include most trade (electrical, plumbing, HVAC, etc.) permits, repair permits, new single-family residential construction, alteration/additions, and demolitions.
- Each permit application includes a self-reported value of the project. The **Total Value of Development (YTD)** is the sum of these reported values.

	This Week	YTD
One Stop Shop Customers	1	37
Development Center Permits Issued	57	1947
Total Value of Development	\$ 1,318,527	\$ 106,310,102

2. Development Review Board Projects

- The **Development Review Board** is a group of City staff, local utility representatives, and other local government agencies that review and comment on more complex development applications and cases that are required to go to a public hearing.
- Items listed below with the prefixes HPC, PZC or ZBA in the first column are considered **Plans**. **Plans** are development applications that require multiple departments to review for compliance and include a public hearing before a City Commission; in some cases, **Plans** may also require a final decision by the City Council.
- All other items listed below are **Building Permits**. **Building Permits** are development applications that require multiple departments to review for compliance but do not require a public hearing or City Council review.
- The **Staff Assigned** to each item is the primary contact person for any inquires.

Plan/Permit #	Address	Type	Description	Council District	Planner Assigned
COM-9707-2023	2416 N University St	Commercial Accessory Structure	Storage Building – Circle K	2	KW
COM-9718-2023	6820 N Pear Tree Ln	Commercial Alteration	Int. Alt. – CVS Pharmacy	4	JH
COM-9735-2023	1307 W Glen Ave	Commercial Alteration	Int. Alt. – T-Mobile	2	KW
COM-9780-2023	7130 N Galena Rd	Commercial Alteration	Int. Alt. – Peoria Fire Training Academy	5	BE
COM-9789-2023	3131 N University St	Commercial Alteration	Ext. Alt. – WMBD	2	KW
COM-9791-2023	10408 N Centerway Dr	Commercial Alteration	Int. Alt. – Ivy Rehab Physical Therapy	5	BE

**WEEKLY DEVELOPMENT ACTIVITY REPORT
CITY OF PEORIA – COMMUNITY DEVELOPMENT DEPARTMENT**

COM-9812-2023	925 N Sheridan Rd	Commercial Alteration	Ext. Alt. – Multi-Tenant Space	2	KW
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Additional Activity

- These projects are not subject to review by the Development Review Board.

Plan/Permit #	Address	Type	Description	Council District	Planner Assigned
RES-9726-2023	11110 N Onyx Ln	New Single-Family Home	NSFD	5	BE
RES-9738-2023	11203 N Onyx Ln	New Single-Family Home	NSFD	5	BE
SIGN-9755-2023	3506 N California Ave	Permanent Sign	1 Wall Sign – Peoria Christian High School	3	KW
SIGN-9758-2023	500 Main St	Permanent Sign	1 Wall Sign – Madison Theatre	2	JN

3. Certificates of Occupancy Issued

- **Certificates of Occupancy** are issued after the work authorized by a permit has been inspected and substantially meets all applicable codes and regulations.

Address	Type	Business Name	Council District
-	-	-	-

4. Land Bank Activity

- The **City Land Bank** acquires properties to hold for future development, it transfers properties to new owners when possible, and it demolishes unsafe and abandoned structures to reduce blight in the community.

Properties Acquired			
Parcel Number	Address	Council District	Received Through
-	-	-	-

Properties Transferred to New Owner			
Parcel Number	Address	Council District	Transferred Through
-	-	-	-

**WEEKLY DEVELOPMENT ACTIVITY REPORT
CITY OF PEORIA – COMMUNITY DEVELOPMENT DEPARTMENT**

Properties Demolished			
Parcel Number	Address	Council District	Ownership Type and Reason
18-04-126-030	319 Richmond Ave	2	City - Planned
18-18-402-024	1403 S Arago St	1	Private - Emergency
18-18-402-023	1401 S Arago St	1	Private - Emergency
18-08-413-011	1017 W Johnson St	1	City - Planned
18-08-410-015	309 S Charlton St	1	City - Planned

5. Peoria City/County Health Department License Information

- The **Peoria City/County Health Department** licenses multiple types of food establishments. The information in this table is provided for informational purposes only.

Address	Business Name	Description	Council District
-	-	-	-

Community Development Department Contact Information Staff who are typically assigned to manage development applications.	
<p>Leah Allison (LA) <i>Asst. Director of Com. Dev.</i> 494-8667</p> <p>Josh Naven (JN) <i>Senior Urban Planner</i> 494-8657</p> <p>Kerilyn Weick (KW) <i>Senior Urban Planner</i> 494-8606</p> <p>Julia Hertaus (JH) <i>Urban Planner</i> 494-8649</p> <p>Blake Eggleston (BE) <i>Urban Planner</i> 494-8612</p>	<p>Rich Storm (RS) <i>Building Safety Manager</i> 494-8632</p> <p>Matt Ziller (MZ) <i>Building Inspector</i> 494-8628</p> <p>Craig Reid (CR) <i>Building Inspector</i> 494-8925</p> <p>Issac Garcia (IG) <i>Building Inspector</i> 494-8921</p>

INSP	O.O	PROPERTY OWNER	CASE #	ENERGOV #	PROPERTY ADDRESS	APPEARANCE
AA	NO	AMINATA BONGAY	22-HC-491	007026-2022	1805 W BUTLER ST	REVIEW
AA	NO	PETRIKA & ARIANA BINO	22-HC-632	005157-2022	312 S CHARLTON ST	REVIEW
AA	NO	WILLIE MURRY	23-HC-185	022853-2023	1105 W GEORGE ST	REVIEW
AA	C	PHOENIX PROPERTIES INC	23-HC-254	027801-2023	1109 S GREENLAWN AVE	REVIEW
AA	NO	DAVID WILLIAMS	23-HC-376	036278-2023	2815 W HAYES ST	REVIEW
AA	C	SOUTHSIDE COMMUNITY HOUSING CORP	23-HC-129	020499-2023	915 S HELEN ST	REVIEW
AA	C	LANDMARK APARTMENTS ASSOCIATES	23-HC-522	049264-2023	527 W HILLYER PL, #4	FIRST APPEARANCE
AA	OO	JOE MCNEAR	22-HC-551	008521-2022	1405 W HOWETT ST	REVIEW
AA	NO	TYRONE LEDFORD & GABRIELA LEDFORD	23-HC-170	008675-2022	1713 W LINCOLN AVE	PETITION FOR REHEARING
AA	C	CC CITYSCAPE LLC	23-HC-508	048005-2023	601 W ROMEO B GARRETT AVE	FIRST APPEARANCE
AA	NO	MICHAEL YOUNG	23-HC-133	019981-2023	1924 S STANLEY ST	REVIEW
AA	C	BELLA IL INC	23-HC-527	051209-2023	1509 S WESTERN AVE	FIRST APPEARANCE
AA	NO	TABERNACLE MISSIONARY BAPTIST	23-HC-279	029166-2023	1313 W WINDENHAM ST	REVIEW
AA	NO	MARIA BEST	23-HC-524	049676-2023	1320 W WINDENHAM ST	FIRST APPEARANCE
AW	OO	MELISA M RETEGUIN QUINTERO	22-HC-603	008637-2022	320 E ARCADIA AVE	REVIEW
AW	C	CONSOLIDATED PROPERTIES LLC	23-HC-147	021024-2023	111 E ARCADIA AVE	REVIEW
AW	C	SFR3-080 LLC	23-HC-241	026907-2023	414 E ARCADIA AVE	REVIEW
AW	OO	JEFFRAY FLATT	23-HC-363	034574-2023	1827 N ATLANTIC ST	REVIEW
AW	C	BARATELLI ILLINOIS PROPERTIES LLC	23-HC-220	025518-2023	707 E BEHREND'S AVE	REVIEW
AW	NO	WARREN E DANZ	23-HC-135	020636-2023	2406 N DECHMAN AVE	REVIEW
AW	C	SFR3-050 LLC	22-HC-720	010395-2022	2407 N DELAWARE AVE	REVIEW
AW	OO	ANDREA GREGG	21-HC-677	023846-2021	524 E FRYE AVE	REVIEW
AW	OO	MICHAEL ROTRAMEL	22-HC-335	003319-2022	1015 NE GLEN OAK AVE	REVIEW
AW	OO	SAMUEL CLAY	21-HC-480	020095-2021	704 E LASALLE ST	REVIEW
AW	NO	SAMUEL CLAY	22-HC-375	004765-2022	702 E LASALLE ST	REVIEW
AW	C	CHARLES BELLEMEY TRUST DATED 6-10-2016	23-HC-091	019888-2023	909 E MCCLURE AVE	REVIEW
AW	C	SFR3-080 LLC	23-HC-304	030297-2023	1708 N MISSOURI AVE	REVIEW
AW	NO	DONIA FDHILA	23-HC-225	026124-2023	1018 E NEBRASKA AVE	REVIEW
AW	NO	OSVALDO CASTILLO	23-HC-019	018513-2022	606 E PENNSYLVANIA AVE	REVIEW
AW	C	A & A PROPERTY GROUP LLC	23-HC-151	021206-2023	1830 N PEORIA AVE	REVIEW
AW	OO	MANDI KEATING	21-HC-390	017787-2021	2209 N PEORIA AVE	REVIEW
AW	NO	JUAN QUINTERO C/O NATALI QUINTERO	22-HC-877	017578-2022	307 E RAVINE AVE	REVIEW
AW	C	PHOENIX PROPERTIES INC	22-HC-494	021449-2021	1815 N WISCONSIN AVE	REVIEW
AW	C	REDMOND WEST LLC	23-HC-312	030662-2023	2137 N WISCONSIN AVE	REVIEW
DF	NO	JAMES EH TRAVIS	23-HC-342	032478-2023	1719 NE ADAMS ST	REVIEW
DF	OO	WESLEY WESTHOFF	23-HC-345	033055-2023	1713 NE ADAMS ST	REVIEW

DF	OO	YVONNE F ASQUITH	23-HC-346	033057-2023	1717 NE ADAMS ST	REVIEW
DF	OO	WARREN A SEYMOUR JR, TERI SEYMOUR, JICTB, IN	23-HC-141	020826-2023	520 ALEXANDER AVE	REVIEW
DF	NO	J'MAARICE WARREN	23-HC-059	019144-2022	516 SW CAMBLIN AVE	REVIEW
DF	NO	JAY RAND	23-HC-332	031812-2023	503 CORNHILL ST	REVIEW
DF	NO	MICHAEL YOUNG	23-HC-086	019690-2023	1521 NE GLENDALE AVE	REVIEW
DF	NO	AARON FLETCHER	23-HC-509	048165-2023	515 HARVARD ST	FIRST APPEARANCE
DF	NO	RONALD LUDWIG SR	23-HC-259	027832-2023	412 LAVELLE ST	REVIEW
DF	NO	MICHAEL YOUNG	23-HC-397	037464-2023	1520 NE MADISON AVE	REVIEW
DF	OO	SARA NASH	23-HC-525	050743-2023	3325 NE MADISON AVE	FIRST APPEARANCE
DF	NO	BRIAN RUSSELL	23-HC-347	033234-2023	1001 NE MONROE ST	REVIEW
DF	C	BT PROPERTIES OF VERMILION COUNTY LLC	23-HC-228	026303-2023	612 MORTON ST	REVIEW
DF	C	SALEM BROTHERS ENTERPRISES INC	23-HC-194	023875-2023	800 NE PERRY AVE	REVIEW
DF	C	DREAM & INVEST LLC	23-HC-530	029756-2023	720 NE PERRY AVE	FIRST APPEARANCE
DF	NO	ARIANA ENRIQUEZ	23-HC-382	036505-2023	222 NE ROCK ISLAND AVE	REVIEW
DF	C	DREAM & INVEST LLC	23-HC-529	025224-2022	612 WAYNE AVE	FIRST APPEARANCE
DS	NO	MYLES MEGYESI	22-HC-613	008803-2022	401 W ARMSTRONG AVE	REVIEW
DS	OO	BARRY CALVERT	22-HC-251	002628-2022	1821 W BARKER AVE	REVIEW
DS	NO	DAVID FEHR	22-HC-502	007285-2022	411 W COLUMBIA TER	REVIEW
DS	C	4303 LYNHURST 2 LLC	22-HC-474	007228-2022	514 W COLUMBIA TER	REVIEW
DS	C	VP FOR BUSINESS AFFAIRS BRADLEY UNIVERSITY	23-HC-071	019506-2023	836 N COOPER ST	REVIEW
DS	OO	REGINALD ARMSTRONG	23-HC-388	037283-2023	1312 N DOUGLAS CT	REVIEW
DS	NO	GARY L WEBER	23-HC-516	048516-2023	1216 N DOUGLAS ST	FIRST APPEARANCE
DS	C	SFR3-060 LLC	23-HC-517	048524-2023	1214 N DOUGLAS ST	FIRST APPEARANCE
DS	OO	VINCENT NEYENS	23-HC-216	025428-2023	1025 N ELMWOOD AVE	REVIEW
DS	OO	JULIAN HURT	23-HC-285	029579-2023	1107 N FARMINGTON RD	REVIEW
DS	OO	GLEN FORD	23-HC-307	030578-2023	3645 N FINNELL AVE	REVIEW
DS	OO	NORA LEE GRANDSON ESTATE	23-HC-375	035855-2023	3140 N FINNELL AVE	REVIEW
DS	NO	DIEDRE PRESCOD	23-HC-235	026455-2023	2407 N FLORA AVE	REVIEW
DS	NO	LUIS SEVILLA MEZA	23-HC-379	036348-2023	1031 N FLORA AVE	REVIEW
DS	NO	ROBERT J KOELLING	23-HC-343	032488-2023	1311 N FLORA AVE	REVIEW
DS	C	SALEM BROTHERS ENTERPRISES, INC	23-HC-255	027815-2023	808 W GIFT AVE	REVIEW
DS	NO	JAMES D GILKESSON	23-HC-271	028873-2023	2505 N HILLTOP CT	REVIEW
DS	NO	JOHN L KING	23-HC-231	026348-2023	1831 N LINN ST	REVIEW
DS	OO	SCOTT BISHOP	23-HC-236	026456-2023	1901 N LINN ST	REVIEW
DS	NO	DALE SCHUMACHER	22-HC-715	010358-2022	1008 W MCCLURE AVE	REVIEW
DS	NO	MARK WAGNER	23-HC-205	024494-2023	1207 W MCCLURE AVE	REVIEW
DS	C	MCCLURE CAPITAL PARTNERS LLC	23-HC-510	048299-2023	821 W MCCLURE AVE	FIRST APPEARANCE
DS	NO	JOE KOEPEL	23-HC-511	048422-2023	1104 N ORANGE ST	FIRST APPEARANCE
DS	OO	KATHLEEN SHADDEN	23-HC-512	048423-2023	1106 N ORANGE ST	FIRST APPEARANCE

DS	C	EQUITY & HELP INC TRUST	23-HC-513	048426-2023	1116 N ORANGE ST	FIRST APPEARANCE
DS	OO	LOLITA FLOWERS	23-HC-514	048457-2023	1119 N ORANGE ST	FIRST APPEARANCE
DS	OO	MELISSA WILSON	23-HC-515	048481-2023	1208 N ORANGE ST	FIRST APPEARANCE
DS	OO	PAUL HOLDEN	23-HC-518	048526-2023	1209 N ORANGE ST	FIRST APPEARANCE
DS	C	SFR3-080 LLC	23-HC-523	049415-2023	1217 N ORANGE ST	FIRST APPEARANCE
DS	NO	JUDITH WILLIAMS	22-HC-401	005076-2022	3330 W OVERBROOK DR	PETITION FOR REHEARING
DS	OO	JON DAINTY	23-HC-381	036483-2023	2721 W PARKRIDGE DR	REVIEW
DS	OO	SHANE SHARP	22-HC-212	001736-2022	111 NE ROANOKE AVE	REVIEW
DS	C	ZERLA PROPERTIES LLC	23-HC-323	031351-2023	922 N SHERIDAN RD	REVIEW
DS	C	CENTRAL ILLINOIS REAL ESTATE PROPERTIES	23-HC-320	031344-2023	719 W ST JAMES ST	REVIEW
DS	OO	NATALIE STORM	22-HC-661	009176-2022	1110 N UNIVERSITY ST	REVIEW
DS	C	SALEM BROTHERS ENTERPRISES, INC	22-HC-698	009962-2022	2807 N UNIVERSITY ST	REVIEW
DS	NO	JAMES GARRABRANT	22-HC-671	009212-2022	1222 N UNIVERSITY ST	REVIEW
DS	C	SFR3-040 LLC	22-HC-693	009666-2022	1106 W VIRGINIA AVE	REVIEW
DS	NO	JASON & LISA DOOLEY	23-HC-033	018663-2022	1116 W WILLCOX AVE	REVIEW
DS	NO	PAULA LEWIS	22-HC-739	010603-2022	708 W WINDOM ST	REVIEW
GF	C	MADARI PROPERTIES LLC	23-HC-519	048776-2023	640 W MAIN ST	FIRST APPEARANCE
GF	C	COOK ENTERPRISES LLC	23-HC-520	048777-2023	625 W MAIN ST	FIRST APPEARANCE
GF	C	MSM PROPERTY MANAGEMENT LLC	23-HC-413	039443-2023	5721 W RIDGECREST DR	REVIEW
IG	NO	RAYMOND BECKER	23-HC-131	019591-2023	401 SW MADISON AVE	REVIEW
IG	NO	ABDALLAH SWEIDAN	23-HC-240	026705-2023	2126 N UNIVERSITY ST	REVIEW
MZ	C	TARGET CORPORATION T-0871	23-HC-192	023853-2023	5001 N BIG HOLLOW RD	REVIEW
NR	C	HVD PROPERTIES LLC	23-HC-408	039002-2023	1414 W GLEN AVE #102	REVIEW
NR	C	H&L PROPERTY ASSOCIATION LLC	21-HC-550	021584-2021	1211 W MERLE LN	REVIEW
NR	NO	SUZANNE MEYER	23-HC-528	052122-2023	106 E OAK PARK DR	FIRST APPEARANCE
RS	C	GATES FAMILY PROPERTIES GROUP LLC	23-HC-341	032413-2023	339 W RICHMOND AVE	REVIEW
SD	OO	BRADLEY ABEL	23-HC-364	034588-2023	611 W FORREST HILL AVE	REVIEW
SD	OO	MARCELA GARCIA	22-HC-689	008209-2022	701 E FORREST HILL AVE	REVIEW
SD	NO	ANITA JOHNSON	23-HC-230	026340-2023	4004 N GRAND BLVD	REVIEW
SD	OO	JENNIFER PEREZ	23-HC-521	049094-2023	300 E MAYWOOD AVE	FIRST APPEARANCE
SD	NO	VIRGINIA R MARSH	23-HC-040	018815-2022	607 E MCCLURE AVE	REVIEW
SD	OO	KETRA SHELTON	23-HC-361	034566-2023	405 E MCCLURE AVE	REVIEW
SD	OO	JAMES BONNETT	23-HC-081	019608-2023	3403 N MISSOURI AVE	REVIEW
SD	OO	HELEN PLACE	23-HC-526	050971-2023	3113 N PARISH AVE	FIRST APPEARANCE

SD	OO	PRISCILLA LEWIS	23-HC-366	035366-2023	4004 N PROSPECT RD	REVIEW
SD	OO	VIVIANE NGWA	23-HC-160	021739-2023	2419 N PROSPECT RD, C & D	REVIEW
SD	NO	MICHAEL DEWITTE	23-HC-415	039460-2023	1417 E ROUSE AVE	REVIEW
SD	OO	LIZZIE M BOYD	23-HC-385	036739-2023	722 E SENECA PL	REVIEW
SD	C	SMALL GATE PROPERTIES LLC	23-HC-372	035633-2023	3306 N SHERIDAN RD	REVIEW
SD	C	HAYDEN LAKE LLC C/O CAROLOS JAVELERA	22-HC-808	013595-2022	6711 N UNIVERSITY ST	REVIEW
SD	OO	CAROLYN DANIELS	23-HC-069	019495-2023	210 W VIRGINIA AVE	REVIEW

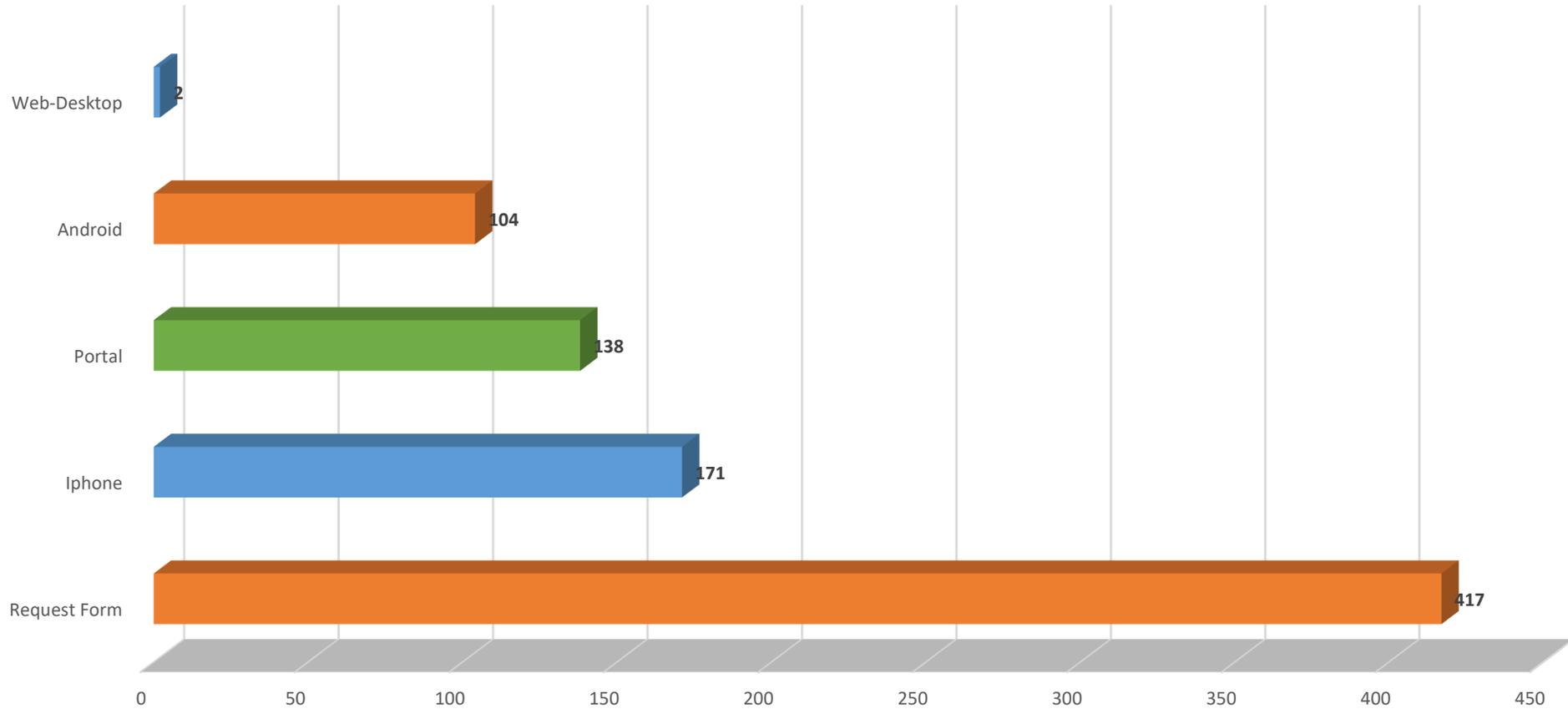
Peoria Cares



2023 Monthly Report

***From: The Office of the City Manager
Presented to: City of Peoria, Mayor and Council Members
July 2023***

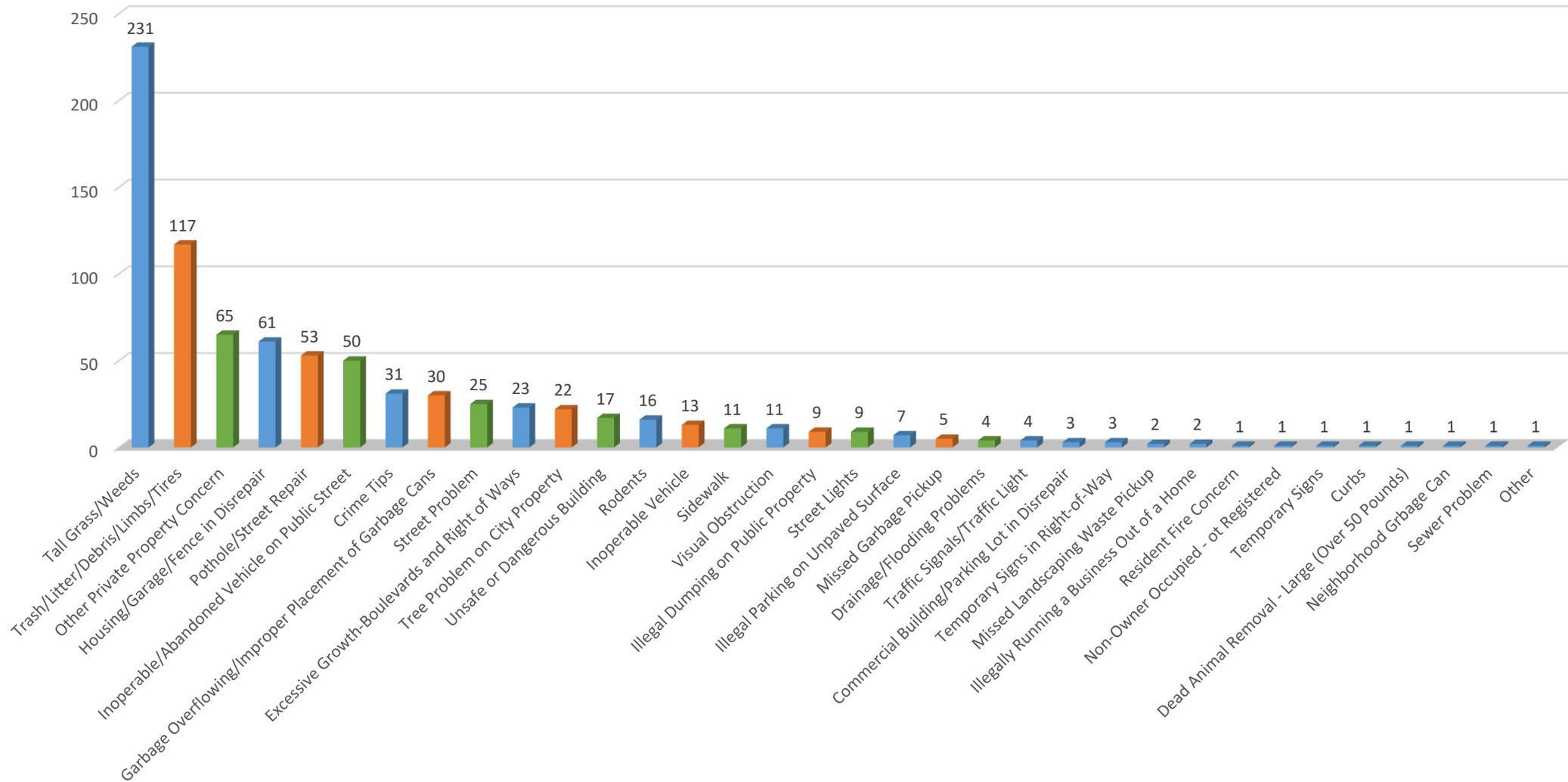
Peoria Cares Communication Transactions During the Month of July 2023



Total number of cases received: 832



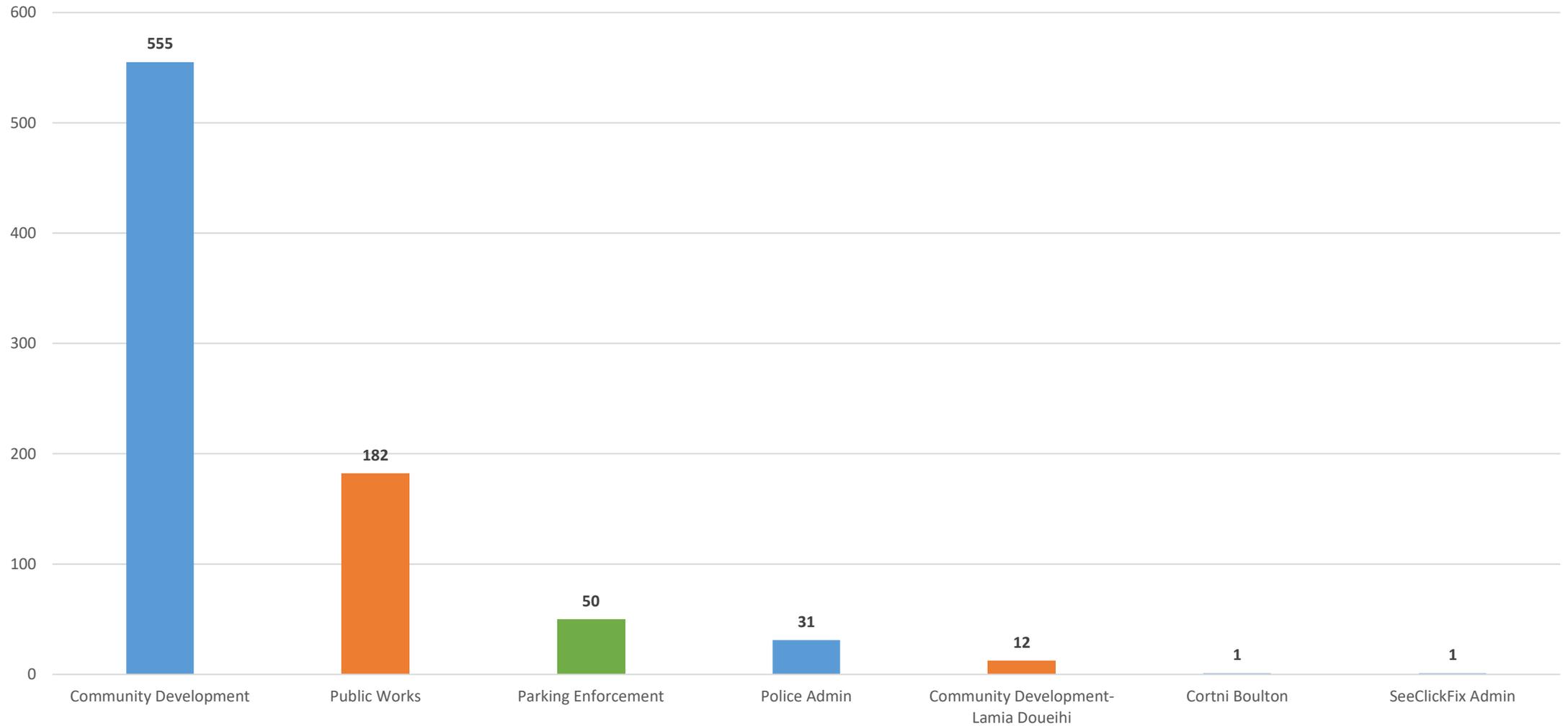
Peoria Cares July 2023 Complaints by Category



Total number of cases received: 832



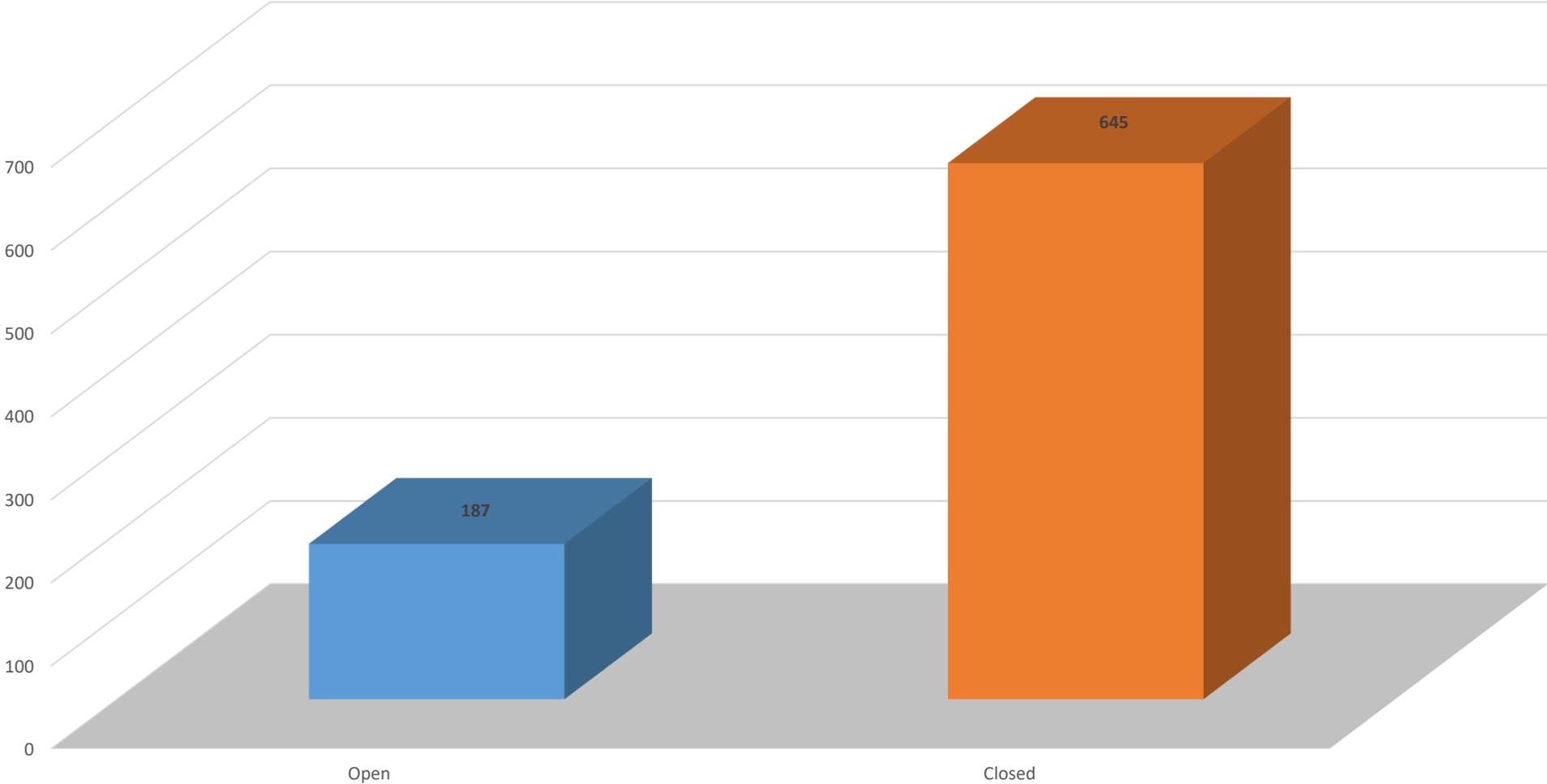
Peoria Cares July 2023 Complaints by Department



Total number of cases received: 832



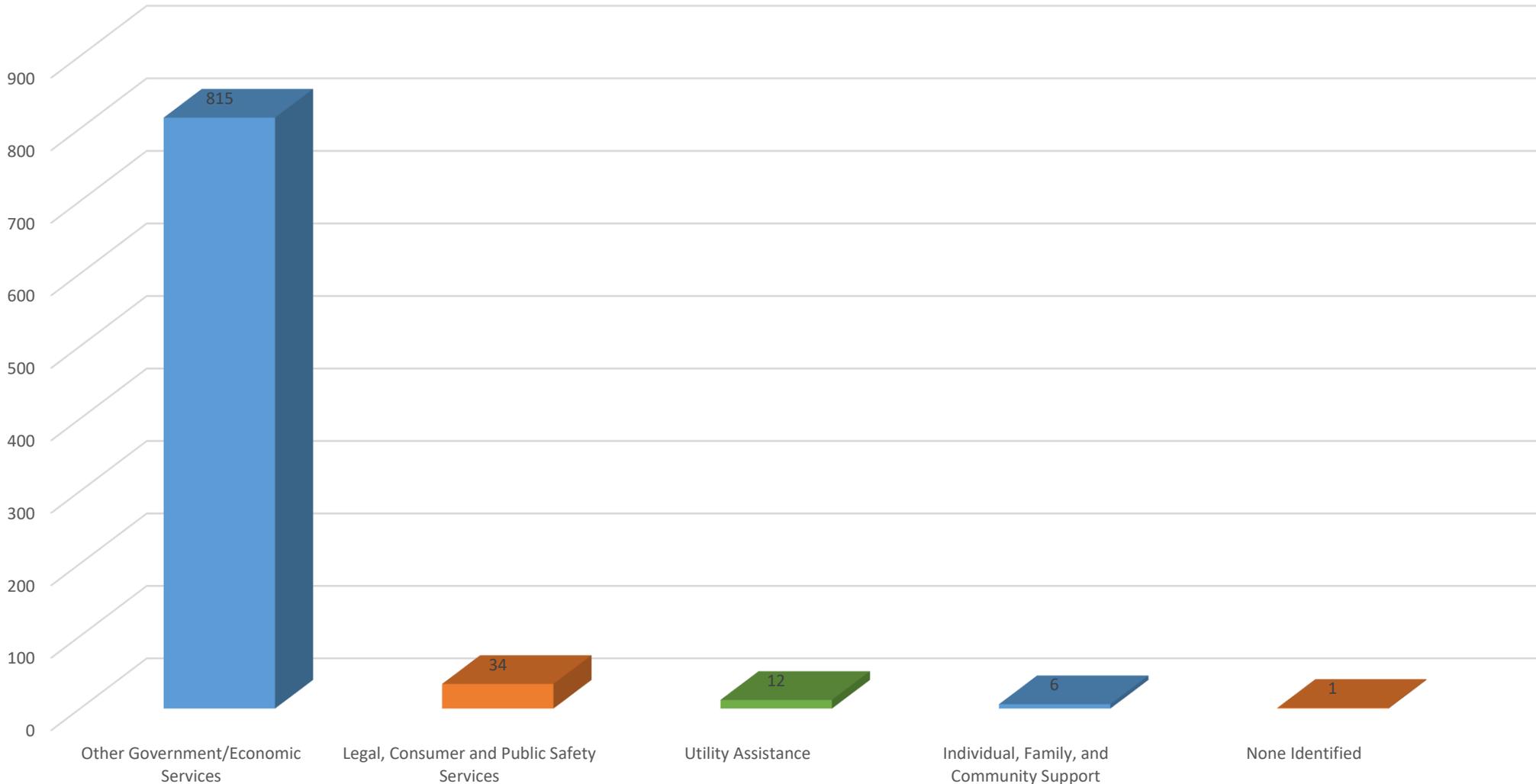
Peoria Cares July 2023 Complaint Status (as of 8/3/22)



There are 187 pending tickets from this reporting period as of 08/03/2023.



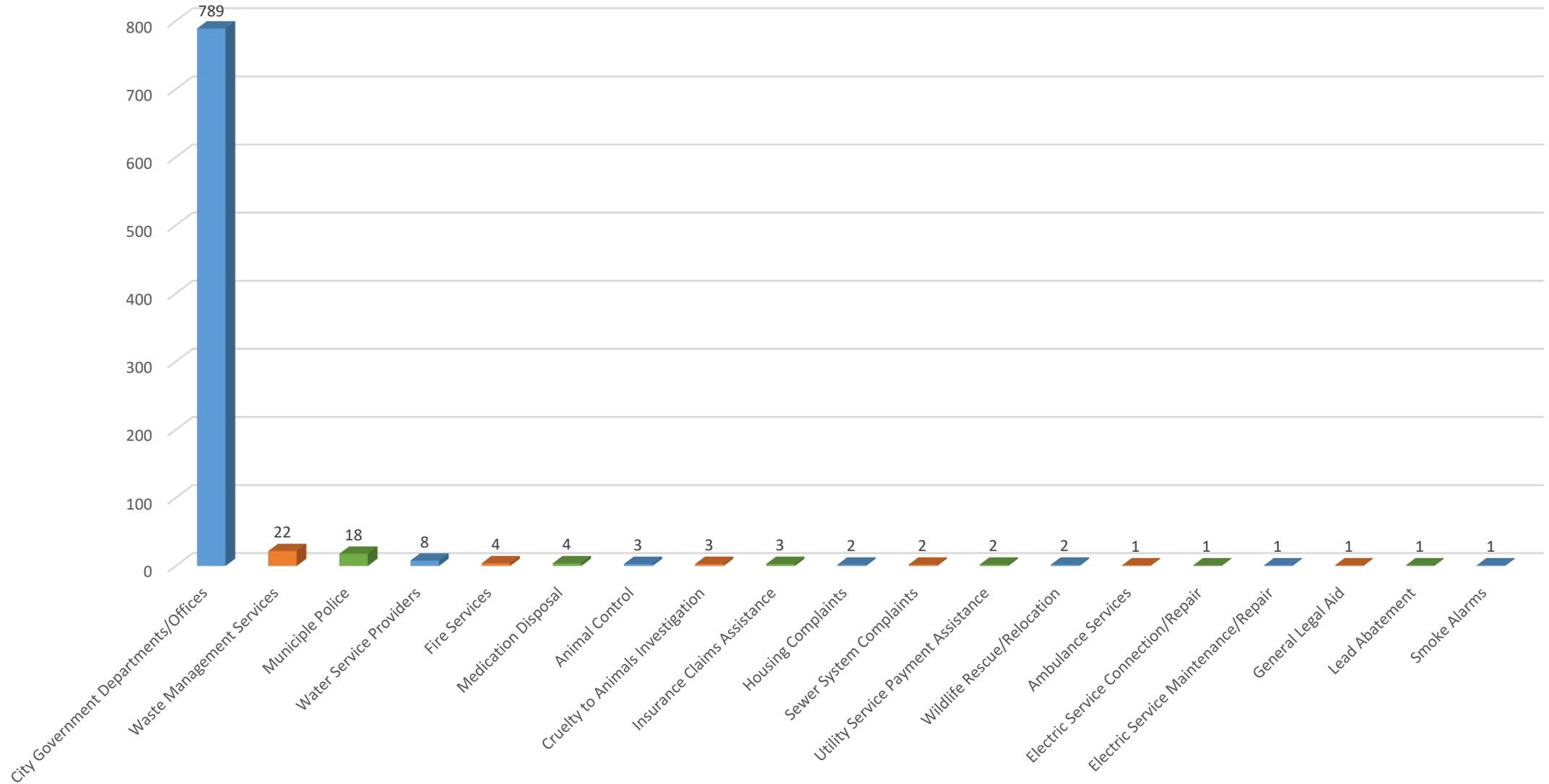
Overall Need Category of Peoria Cares Calls Not Resulting in a Peoria Cares Ticket- July 2023



An additional 868 calls were received that did not fit the Peoria Cares case criteria. These calls are inclusive of 8 calls regarding the Electric Aggregation Program

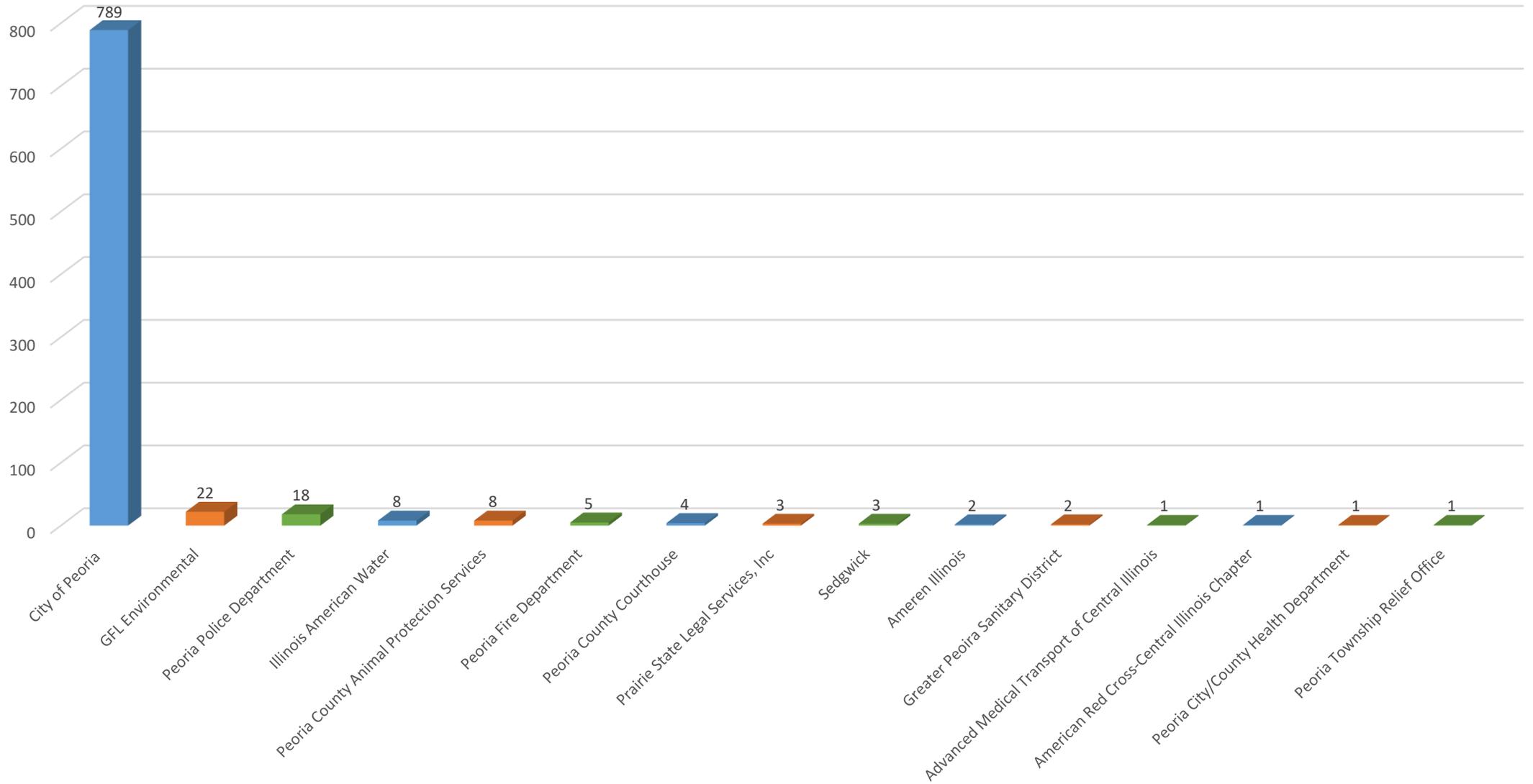


Service Needs of Peoria Cares Calls Not Resulting in a Peoria Cares Ticket- July 2023

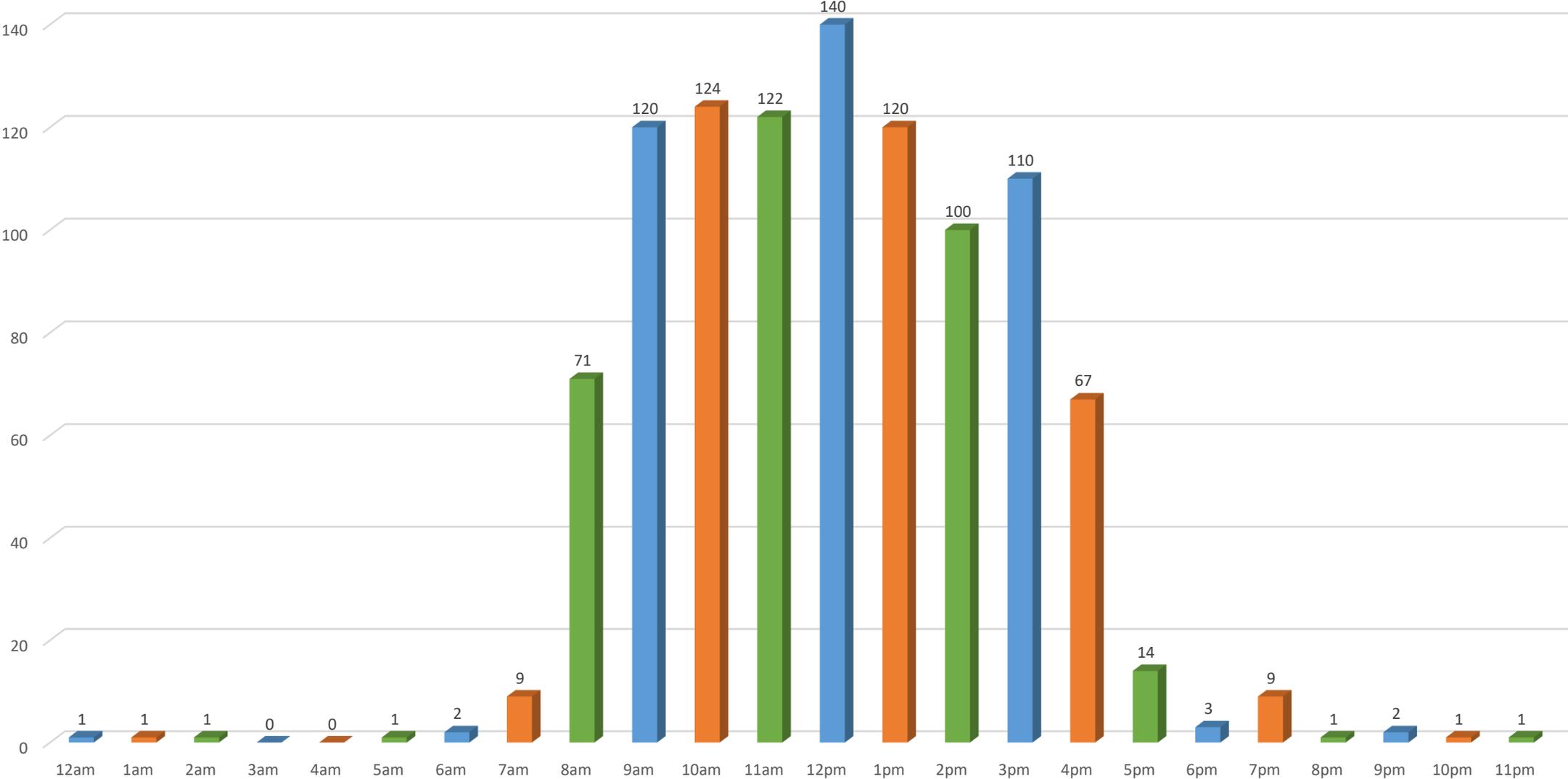


An additional 868 calls were received that did not fit the Peoria Cares case criteria. These calls are inclusive of 8 calls regarding the Electric Aggregation Program.

Referrals of Peoria Cares Calls Not Resulting in a Peoria Cares Ticket- July 2023



Peoria Cares Calls by Time of Day - July 2023



Return calls are made the same business day to each citizen if their call is missed during operational hours or the next business day if it comes in after hours/weekend hours.



Peoria Cares Calls by Day of Week – July 2023

DATE	N/A's	TICKETS	TOTAL PC	211 TOTAL	DAY TOTAL	% TICKETS	% DAY TOTAL
1-Jul	4	2	6	6	12	33.33%	50.00%
2-Jul	2	0	2	4	6	0.00%	33.33%
3-Jul	50	9	59	39	98	15.25%	60.20%
4-Jul	8	1	9	10	19	11.11%	47.37%
5-Jul	58	19	77	48	125	24.68%	61.60%
6-Jul	65	17	82	54	136	20.73%	60.29%
7-Jul	9	6	15	53	68	40.00%	22.06%
8-Jul	2	0	2	8	10	0.00%	20.00%
9-Jul	0	1	1	1	2	100.00%	50.00%
10-Jul	62	26	88	67	155	29.55%	56.77%
11-Jul	52	17	69	49	118	24.64%	58.47%
12-Jul	44	15	59	51	110	25.42%	53.64%
13-Jul	50	11	61	27	88	18.03%	69.32%
14-Jul	36	16	52	44	96	30.77%	54.17%
15-Jul	10	2	12	6	18	16.67%	66.67%
16-Jul	1	0	1	3	4	0.00%	25.00%
17-Jul	53	26	79	65	144	32.91%	54.86%
18-Jul	56	13	69	45	114	18.84%	60.53%
19-Jul	34	14	48	48	96	29.17%	50.00%
20-Jul	55	18	73	39	112	24.66%	65.18%
21-Jul	56	16	72	28	100	22.22%	72.00%
22-Jul	3	1	4	11	15	25.00%	26.67%
23-Jul	1	0	1	3	4	0.00%	25.00%
24-Jul	59	26	85	62	147	30.59%	57.82%
25-Jul	59	18	77	43	120	23.38%	64.17%
26-Jul	50	14	64	48	112	21.88%	57.14%
27-Jul	46	12	58	46	104	20.69%	55.77%
28-Jul	39	7	46	46	92	15.22%	50.00%
29-Jul	8	1	9	11	20	11.11%	45.00%
30-Jul	0	0	0	16	16	0.00%	0.00%
31-Jul	48	17	65	47	112	26.15%	58.04%
	1020	325	1345	1028	2373	22.32%	49.39%

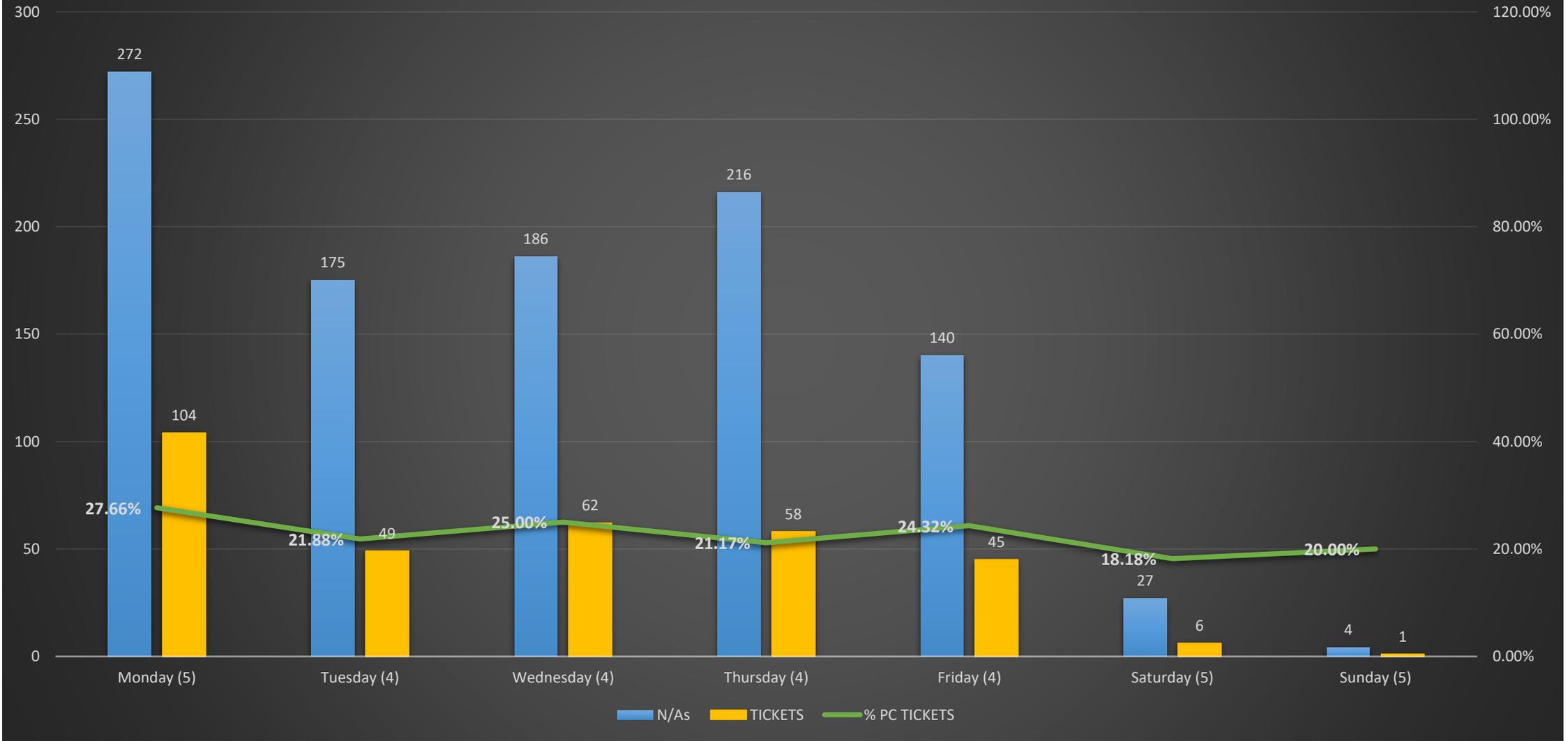
DAY OF WEEK	N/As	TICKETS	TOTAL PC	% PC TICKETS
Monday (5)	272	104	376	27.66%
Tuesday (4)	175	49	224	21.88%
Wednesday (4)	186	62	248	25.00%
Thursday (4)	216	58	274	21.17%
Friday (4)	140	45	185	24.32%
Saturday (5)	27	6	33	18.18%
Sunday (5)	4	1	5	20.00%

- N/A's are calls that came in on the Peoria Cares line that did not result in a Peoria Cares ticket
- % Tickets refers to the percentage of tickets that were created from the calls that came in on the Peoria Cares line
- % Day Total is the percentage of calls that came through on the Peoria Cares line versus the rest of the Call Center's phone calls.

These numbers only reflect phone calls; they do not include emails, walk-ins, or website submissions. Those numbers are reflected in earlier slides. Some phone calls result in multiple Peoria Cares tickets.



Peoria Cares Call Totals by Day of Week - July 2023



These numbers only reflect phone calls; they do not include emails, walk-ins, or website submissions. Those numbers are reflected in earlier slides. Some phone calls result in multiple Peoria Cares tickets.