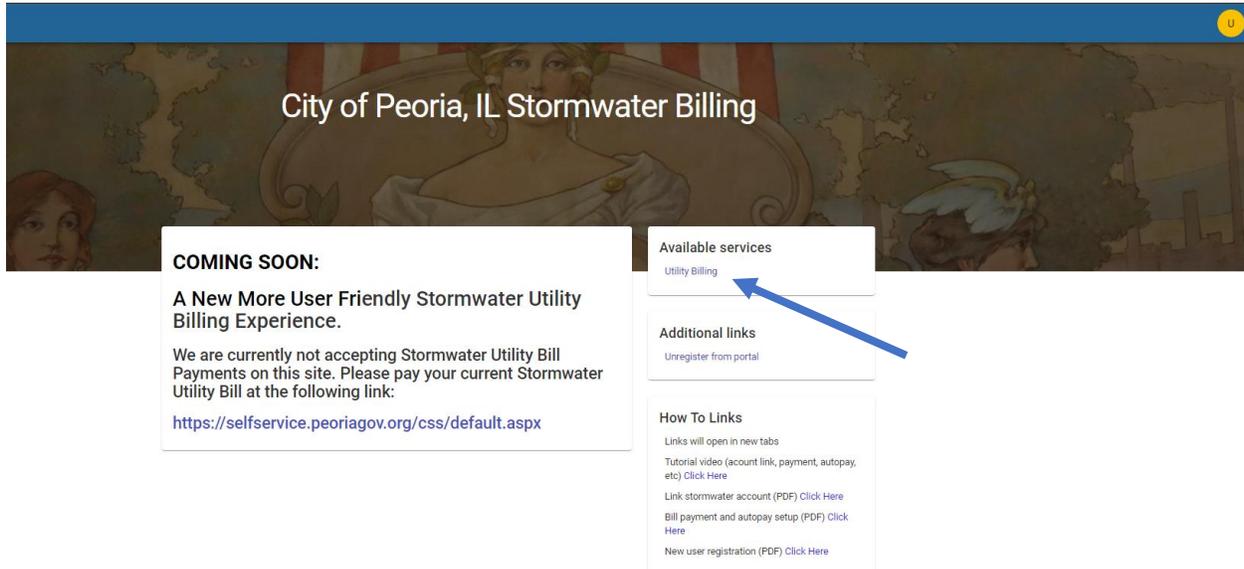




Enroll in Auto Payments

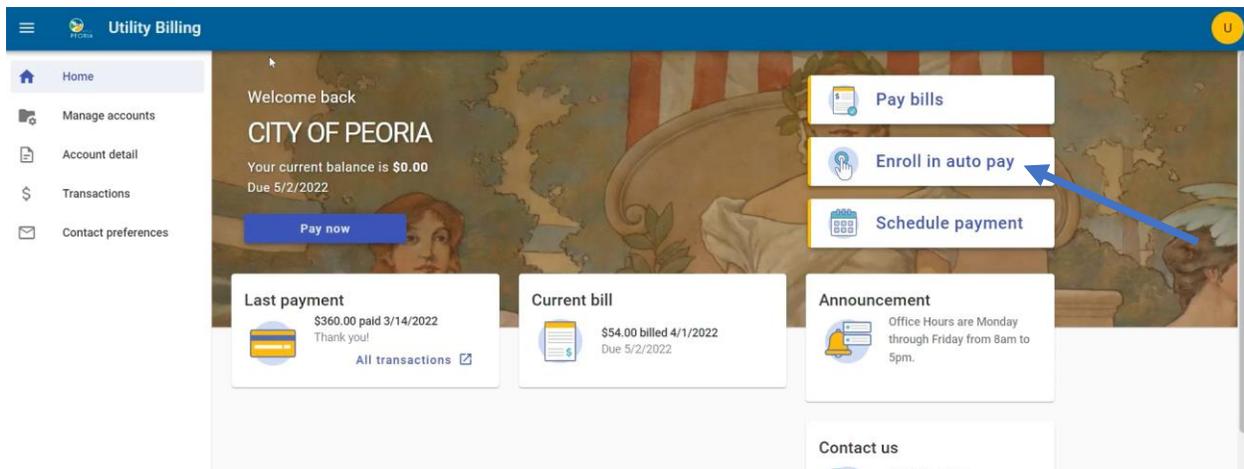
STEP A:

Once you have logged into the Stormwater Utility Billing website, to enroll in auto pay you'll need to click on the Utility Billing Link. See arrow in image below.



STEP B:

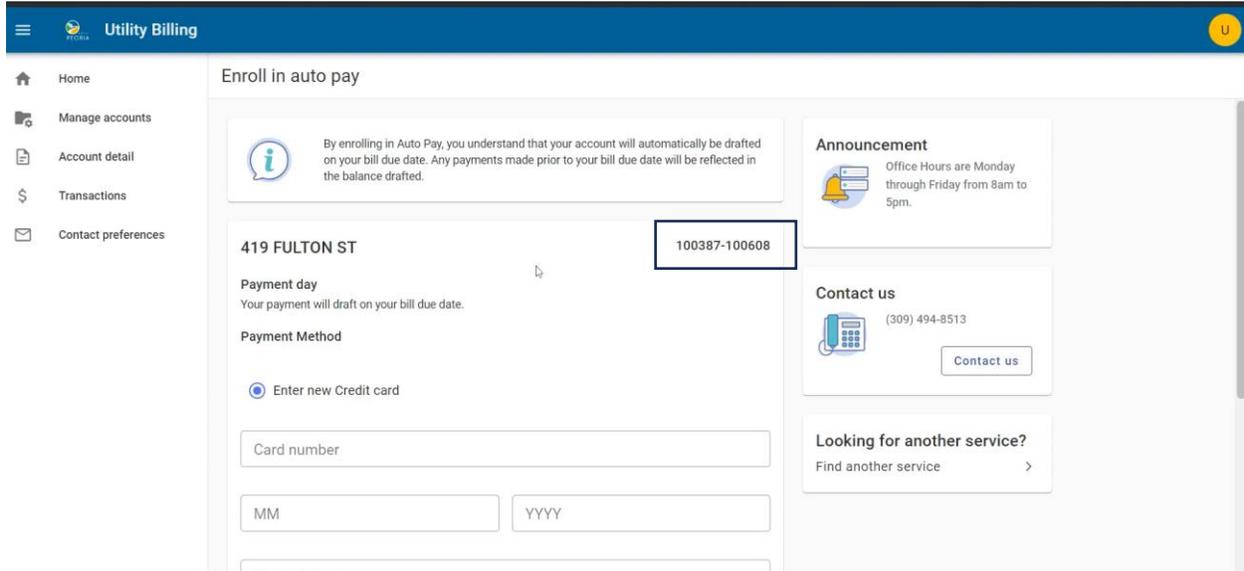
After Clicking Utility Billing, you will be brought to your dashboard. From the menu on the Right, click on Enroll in Auto Pay. See arrow in image below.



Enroll in Auto Payments

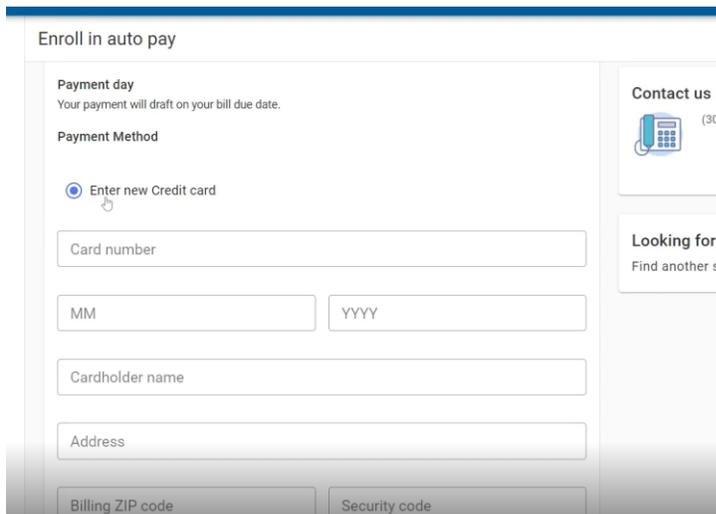
STEP C:

You will be taken to the Enroll in Auto Pay Screen. The Account you are enrolling in Auto Pay will be listed. See Box in image below.



The screenshot shows the 'Enroll in auto pay' interface. On the left is a navigation menu with options: Home, Manage accounts, Account detail, Transactions, and Contact preferences. The main content area includes an information icon and text: 'By enrolling in Auto Pay, you understand that your account will automatically be drafted on your bill due date. Any payments made prior to your bill due date will be reflected in the balance drafted.' Below this is the account address '419 FULTON ST' and the account number '100387-100608', which is highlighted with a black box. The 'Payment day' section states 'Your payment will draft on your bill due date.' The 'Payment Method' section has a radio button selected for 'Enter new Credit card'. Below are input fields for 'Card number', 'MM', and 'YYYY'. On the right side, there are three panels: 'Announcement' with office hours (Monday through Friday from 8am to 5pm), 'Contact us' with the phone number (309) 494-8513 and a 'Contact us' button, and 'Looking for another service?' with a 'Find another service' link and a right arrow.

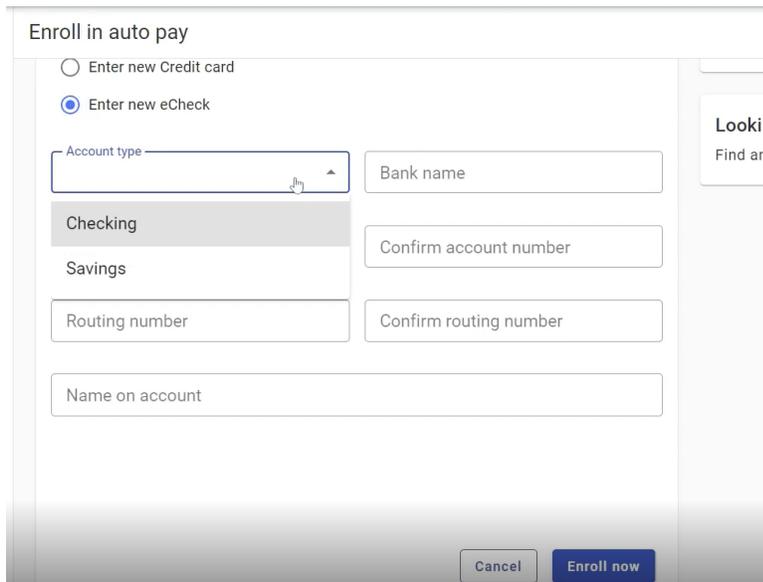
You can enroll using a Credit or Debit Card



This close-up screenshot focuses on the 'Enroll in auto pay' form. The 'Payment day' section is at the top, followed by the 'Payment Method' section. The 'Enter new Credit card' radio button is selected. Below it are input fields for 'Card number', 'MM', and 'YYYY'. Further down are fields for 'Cardholder name', 'Address', 'Billing ZIP code', and 'Security code'. On the right side, there is a 'Contact us' panel with a phone icon and the number (309) 494-8513, and a 'Looking for another service?' panel with a 'Find another service' link.

Enroll in Auto Payments

Or you can enroll using a Checking or Savings Account



Enroll in auto pay

Enter new Credit card

Enter new eCheck

Account type

Bank name

Confirm account number

Routing number

Confirm routing number

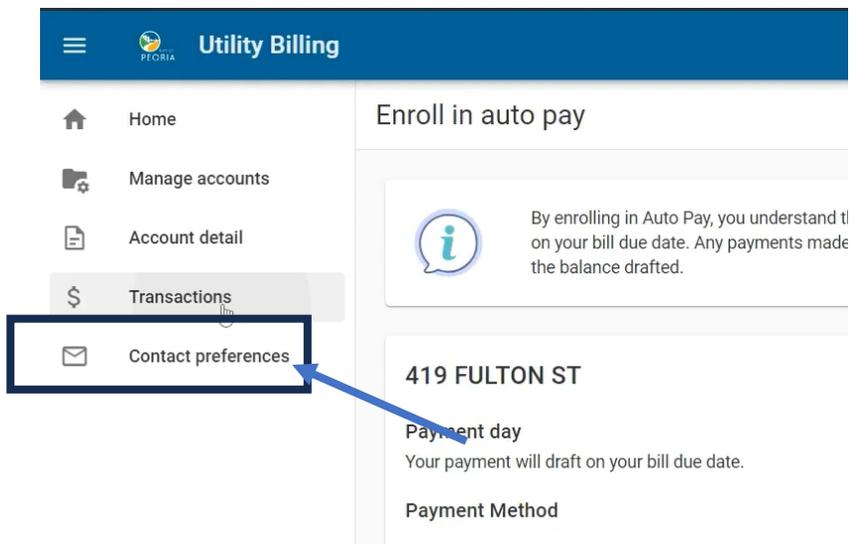
Name on account

Cancel Enroll now

Once you've entered your account or card information click "Enroll Now."

STEP D:

Once you've enrolled make sure you sign up for Auto Pay Reminders. Click on "Contact Preferences from the menu on the left side of your Screen. See arrow in image below.:



Utility Billing

Home

Manage accounts

Account detail

Transactions

Contact preferences

Enroll in auto pay

By enrolling in Auto Pay, you understand that you will be automatically debited on your bill due date. Any payments made after the due date will be the balance drafted.

419 FULTON ST

Payment day
Your payment will draft on your bill due date.

Payment Method



Enroll in Auto Payments

Choose which Reminders you would like to receive regarding your Utility Bill. You can also enroll in paperless (e-billing) statements on this screen. Click Update to Save your preferences.:

Utility Billing

Home
Manage accounts
Account detail
Transactions
Contact preferences

Contact preferences

419 FULTON ST 100387-100608

Sign up for e-Billing

Email

Mail paper copy

Reminders

Email reminders

Bill reminders

- New balance
- Past due
- Prior to bill due date

Auto Pay reminders

- Successful payment
- Drafted payment
- Payment method updated

Update