



OFFICE OF THE CITY MANAGER



TO: Honorable Mayor and Members of the City Council

FROM: Patrick Urich, City Manager *Patrick Urich*

DATE: July 11, 2024

SUBJECT: Issues Update

The following are issues related to the City for the weekly Issues Update. If there are additional items you believe should be included, please let me know.

City of Peoria Accepting Applications and Resumes for Treasurer

Applications are still being accepted for the Peoria City Treasurer vacancy, left open by the pending resignation of Stephen Morris due to “personal and professional commitments”. The resident filling the interim position will remain in office for the remainder of the term. The general election for City Treasurer will be April 1, 2025.

The City Treasurer is responsible for the administration and management of the collection, verification, recording, and depositing, of all taxes, fines, and fees due to the city. The vacancy of the office will be filled by appointment by the Mayor, with

the advice and consent of the City Council. The annual salary for this position is \$123,529.18 with an additional compensation of \$8,000 from the Peoria Township office.

To be considered for office, the applicant must have been a resident of the city of Peoria for at least one year and is statutorily eligible for office. A person is not eligible to take the oath of office

The graphic is a vertical rectangular poster with an orange background. At the top center is a white megaphone icon. Below it, in a white rectangular box, is the text "ACCEPTING APPLICATIONS" in large green letters, followed by "Interim City Treasurer" in blue. Below that is a green box with "DEADLINE: JULY 21" in white. Underneath is the website "peoriagov.org" in blue. At the bottom center is the City of Peoria logo.

Issues Update

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for a municipal office if that person is, at the time required for taking the oath of office, in arrears in the payment of a tax or other indebtedness due to the municipality or has been convicted in any court located in the United States of any infamous crime, bribery, perjury, or other felony, unless such person is again restored to his or her rights of citizenship that may have been forfeited under Illinois law as a result of a conviction, which includes eligibility to hold elected municipal office, by the terms of a pardon for the offense, has received a restoration of rights by the Governor, or otherwise according to law. Any time after a judgment of conviction is rendered, a person convicted of an infamous crime, bribery, perjury, or other felony may petition the Governor for a restoration of rights (65 ILCS 5/3.1-10-5).

Regarding the process, Mayor Ali said, "I'm interested in appointing a qualified individual until someone is elected next year. This would be an individual who is not interested in running for the office. I would prefer to not provide any unfair advantage." She continued, "I want it to be a very open and transparent process."

Applicants may complete the interest form and submit their resume on the city of Peoria website on the Mayor's page. The deadline for submission is Sunday, July 21, 2024.

Water Street to Be Closed On Saturday, July 13, For RC Outfitters 10th Anniversary Sale

Beginning at 6 a.m. and lasting until 10 p.m. on Saturday, July 13, S.W. Water Street will be closed between Liberty Street and Harrison Street. The closure is necessary for RC Outfitters' 10th Anniversary Sale.

Restrictions

- Parking restrictions will be in effect on S.W. Water Street from 6 a.m. until 10 p.m. on Saturday, July 13, between Liberty Street and Harrison Street.

Drivers should utilize S.W. Washington Street as a detour and use caution in the area.





Community Development – Great Neighbor Appreciation Week is July 15-20

The city of Peoria Community Development Department is hosting its annual Great Neighbor Appreciation Week from July 15 through July 20. Great Neighbor Appreciation Week is a weeklong celebration of the community members, businesses, and nonprofit organizations who make Peoria a great place to live.

Saturday, July 13: Riverfront Market | 8:00 AM – 12:00 PM

Staff will have a table at the Riverfront Market promoting the week and encouraging community members to complete the HUD Consolidated Plan Survey.



GREAT NEIGHBOR APPRECIATION WEEK

JULY 15 - JULY 20

MONDAY, 7/15
NONPROFIT APPRECIATION DAY

TUESDAY, 7/16
CODE ENCOURAGEMENT DAY

WEDNESDAY, 7/17
LOCAL BUSINESS APPRECIATION DAY

THURSDAY, 7/18 | 4:00 PM - 8:00 PM
PARKS ON TAP AT MORTON SQUARE PARK

FRIDAY, 7/19
CODE ENCOURAGEMENT DAY

SATURDAY, 7/20 | 9:00 AM - 11:00 AM
CITYWIDE CLEANUP

- McClure Library, 315 W McClure Ave
- Former Tyng School, 2212 W Ann St
- Morton Square Park, 901 NE Monroe St
- East Bluff Community Center, 512 E Kansas St
- West Main Street, 714 W Main St



CITY OF
PEORIA

Monday, July 15: Nonprofit Appreciation Day

Community Development staff will be visiting nonprofits thanking them for all the work they do.

Tuesday, July 16: Code Encouragement Day

Staff will be handing out Good Job Door Hangers to neighbors who go above and beyond to maintain their yards and their properties.

Wednesday, July 17: Local Business Appreciation Day

Community Development staff will be visiting small and local businesses thanking them for all the work they do.

Thursday, July 18: Parks on Tap at Morton Square Park | 4:00 PM – 8:00 PM

Staff will have a table at Parks on Tap promoting the Citywide Cleanup and encouraging community members to complete the HUD Consolidated Plan survey.

Friday, July 19: Code Encouragement Day

Staff will be handing out Good Job Door Hangers to neighbors who go above and beyond to maintain their yards and their properties.

Saturday, July 20: City-Wide Cleanup | 9:00 AM – 11:00 AM

Join your neighbors, local organizations, and businesses at a city-wide clean up at one of these locations:

- Southside: Former Tyng School, 2212 W Ann Street, Peoria, IL 61605
- North Valley: Morton Square Park, 901 NE Monroe Street, Peoria, IL 61603
- East Bluff: East Bluff Community Center, 512 E Kansas Street, Peoria, IL 61603



The graphic features a blue background with white text. At the top left, it says "JOIN US for a CITYWIDE CLEANUP". Below this, it says "SATURDAY, JULY 20 9 AM - 11 AM". On the right side, there is a photo of a group of people, including children and adults, standing outdoors. Below the photo, there is a list of locations: "Former Tyng School 2212 W Ann St", "Morton Square Park 901 NE Monroe St", "East Bluff Community Center 512 E Kansas St", "McClure Library 315 W McClure Ave", and "West Main Street 714 W Main St". At the bottom left of the graphic is the City of Peoria logo, which includes a stylized city skyline and the text "CITY OF PEORIA".

- Center Bluff: McClure Library, 315 W McClure Avenue, Peoria, IL 61604
- West Bluff: West Main Street, City parking lot, 714 W Main Street, Peoria, IL 61606

Community Development – Down Payment Assistance and Housing Rehab Programs to End July 31

The city of Peoria’s Down Payment Assistance Program and Housing Rehabilitation Program will close on Wednesday, July 31 at 3 p.m.

The Down Payment Assistance Program provides help to prospective homeowners to purchase a home in a [Qualified Census Tract \(QCT\)](#) within the city of Peoria. Homebuyers purchasing a house that is currently owner-occupied are eligible for a maximum of \$5,000. Homebuyers purchasing a house that is currently a rental property are eligible for a maximum of \$10,000.

Visit the [Down Payment Assistance Program page](#) to find out if your future home is in a QCT and apply or call the Development Center at 309-494-8600 for more information.

The Housing Rehabilitation Program provides a 50/50 matching grant for exterior building and site improvements for single-family homes with up to \$15,000 of assistance to homeowners in a [Qualified Census Tract \(QCT\)](#) within the city of Peoria.

Applicants must be at or below 120% of the area median income (AMI) by household size.

Household Size	1	2	3	4	5	6
Maximum Income	\$64,200	\$73,320	\$82,440	\$91,560	\$99,000	\$106,320

Visit the [Housing Rehabilitation Program page](#) to find out if your future home is in a QCT and apply or call the Development Center at 309-494-8600 for more information.

Peoria Fire Department Hosts Tactical Rescue Training Class

The Peoria Fire Department has been conducting a Trench Rescue Operations class this week. Trench Rescue Operations is one of the disciplines necessary for all members of a Technical Rescue Team. Peoria Fire Department coordinates the MABAS 36 Technical Rescue Team, which covers multiple counties in central Illinois and has been requested by other MABAS divisions within the state. The class featured students from Peoria Fire Department, Canton Fire Department, Monmouth Fire Department, and Galesburg Fire Department.



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Trench Rescue Operations covers the knowledge, skills, and abilities necessary to rescue a victim from within a hole that is longer than it is wide and deeper than waist height. The classroom portion took place at the Vernon A. Gudat Training Academy. The students were able to learn and operate in a live trench at the Operating Engineers Local 649 Training facility. Local 649 dug a trench in its covered training facility to allow the students to learn in a dry and controlled environment.

Peoria Police Department Active at Red, White & BOOM!

The Peoria Police Department were present and active throughout the 2024 Red, White & BOOM! celebration at the riverfront on the Fourth of July.



Peoria Public Works – Jefferson/Adams Conversion Update

Sidewalk removal has started along Hamilton Boulevard between 202 Hamilton Boulevard and 200 NE Adams Street. Due to this work, the northbound drive lane of Hamilton Boulevard between NE Washington Street and NE Adams Street is closed.

Sidewalk work continues at the intersections of Harrison Street and Liberty Street along Adams Street. Sidewalks remain closed near 332, 300, and 200 SW Adams Street. Pedestrians should continue to use caution near these closures and cross the street at the next available intersection.

Lane and parking restrictions remain in effect along SW Adams Street. On-street parking restrictions are marked. Drivers should look for unbagged, available parking meters for on-street parking. **If parking meters are bagged with “No Parking” signs, drivers should not park at those spots.**

Additional parking, lane, and sidewalk restrictions will be forthcoming as the Adams Street and Jefferson Avenue One-Way to Two-Way (OWTW) Conversion Project progresses.



Peoria Public Works – Pioneer Parkway Lane Closures to Begin Monday, July 15

Beginning at 7 a.m. on Monday, July 15, lane closures will go into effect on W Pioneer Parkway at the intersection of N University Street.

These closures are necessary for the Pioneer Parkway and University Street Intersection Reconstruction Project. **Eastbound and westbound lanes on Pioneer Parkway will be reduced to one lane in each direction. These lane closures are scheduled to last through December, weather permitting.**

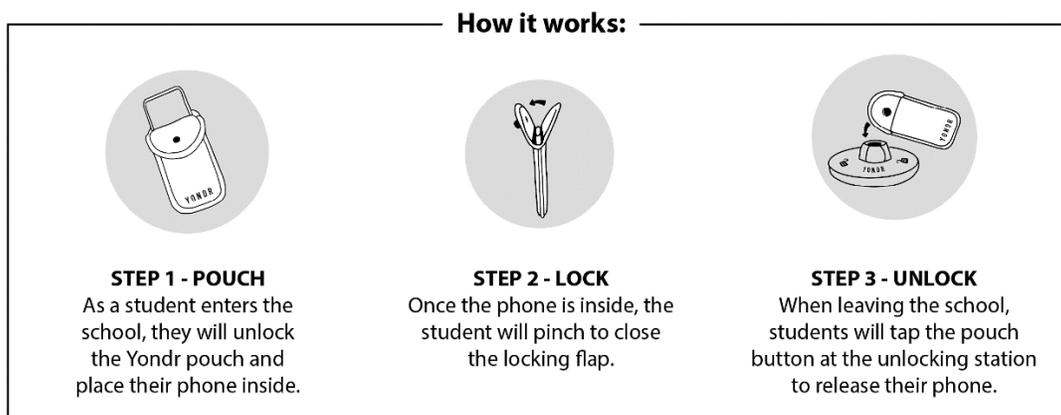
Westbound traffic will be permitted to make left turns onto southbound University Street. Eastbound traffic will be permitted to make left turns onto northbound University Street. Business access will be maintained during the construction phases.

Drivers should be mindful of these lane closures and use caution in the area. Alternative routes, if possible, should be considered. Additional lane closures will be forthcoming as construction phases change.

The Pioneer Parkway and University Street Intersection Reconstruction Project is a two-year, \$9.1 million project that is expected to be completed in 2025.

Peoria Public Schools Introduces Lockable Phone Pouches

Peoria Public Schools are implementing Yondr Phone Pouches in Middle and High schools this year to create a distraction-free learning environment. Students will place their phones into the locking pouches at the start of each day to enhance learning, improve academic outcomes, and support social-emotional health.



For more information, scan the QR code or visit us at the 3rd Annual One Peoria event on July 17 from 12-4 p.m. at Glen Oak Park to see the new Yondr pouches in person!



With gratitude,

A handwritten signature in black ink, reading "Sharon Desmoulin-Kherat". The signature is written in a cursive style and is positioned below the "With gratitude," text.

Dr. Sharon Desmoulin-Kherat, Ed. D

Issues Update
July 11, 2024

Advisory Committee on Police-Community Relations Agenda

- Please see attached

ECC Report

- Please see attached

Peoria Cares Report

- Please see attached

ADVISORY COMMITTEE ON POLICE-COMMUNITY RELATIONS

MONDAY, JULY 15, 2024, AT 6:00 PM

TWIN TOWERS BUILDING, ROOM 420

(456 FULTON ST, PEORIA, IL)

Notice is hereby given that the Advisory Committee on Police-Community Relations Committee will hold a meeting on Monday, July 15, 2024, at 6:00PM at the Twin Towers Building, Room 420 (456 Fulton St., Peoria, IL) to discuss the following:

AGENDA

1. Welcome/Introduction of new members
2. Attendance to establish quorum
3. Approval of the June 17, 2024, and June 21, 2024, meeting minutes
4. Meeting
 - a. Brief overview of the June 21, 2024, special meeting
 - b. Upcoming events
5. General police updates from Chief Echevarria
6. Citizen's opportunity to address the committee
7. Questions & answers
8. Adjournment

Virtual option available via Zoom:

<https://us06web.zoom.us/j/89705241801?pwd=ve6SdYt4zmSLOJiKZgVXz17yXO0qVf.1>

Meeting ID: 897 0524 1801

Passcode: 251905

One tap mobile

+13126266799,,89705241801#,,,,*251905# US (Chicago)

+13092053325,,89705241801#,,,,*251905# US

City of Peoria ECC 9-1-1 Monthly Report



June 2024

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL	2023 Totals
Landbased 9-1-1 Calls	993	902	968	1,005	1,098	1,003							5,969	12,270
Wireless 9-1-1 Calls	9,264	8,500	8,933	10,150	10,830	10,010							57,687	118,679
Text To 9-1-1 Calls	34	38	23	56	32	76							259	475
TOTAL 9-1-1 CALLS	10,291	9,440	9,924	11,211	11,960	11,089	0	0	0	0	0	0	63,915	131,424
Peoria Police Incoming Calls	8,249	8,533	9,128	9,661	11,124	10,529							57,224	125,741
Peoria Heights Police Incoming	601	565	538	625	694	602							3,625	7,615
Peoria Heights Lobby Calls	70	44	60	65	64	68							371	840
Chillicothe Police Incoming Calls	368	429	414	504	586	547							2,848	7,443
Chillicothe Lobby Calls	73	94	140	120	152	132							711	2,159
Sheriff's Police Incoming Calls	1,581	1,645	1,907	1,614	1,794	1,690							10,231	22,623
TOTAL POLICE INCOMING CALLS	10,942	11,310	12,187	12,589	14,414	13,568	0	0	0	0	0	0	75,010	166,421
Volunteer Fire/EMS toll free calls	7	11	12	13	5	5							53	124
Peoria Heights Fire Incoming Calls	7	6	9	6	1	6							35	115
Peoria Fire Incoming Calls	521	401	483	480	654	564							3,103	6,934
TOTAL FIRE INCOMING CALLS	535	418	504	499	660	575	0	0	0	0	0	0	3,191	7,173
Operator Assist Calls/Alarm Calls	997	753	789	766	928	887							5,120	11,677
Ambulance Incoming Calls	51	53	43	46	35	39							267	639
ECC Supervisor Incoming Calls	490	403	469	440	502	498							2,802	4,758
Richwoods Dispatcher Incoming Calls	67	72	56	74	55	85							409	892
Downtown Dispatcher Incoming Calls	67	61	50	36	51	71							336	1,125
Prep 2 Dispatcher Incoming Calls	1,710	1,888	1,681	1,828	1,984	1,661							10,752	24,462
C-MED Dispatcher Incoming Calls	32	19	24	37	17	58							187	993
County Sheriff Dispatcher Incoming Calls	336	227	249	231	284	319							1,646	4,324
Fire Dispatcher Incoming Calls	348	300	337	232	345	383							1,945	4,565
OverFlow/Call Taker Incoming Calls	63	91	101	48	34	36							373	240
TOTAL INCOMING EXTENSION CALLS	3,113	3,061	2,967	2,926	3,272	3,111	0	0	0	0	0	0	18,450	41,359
TOTAL OUTGOING EXTENSION CALLS	5,125	4,251	4,350	4,918	5,009	4,954							28,607	54,166
Peoria Police Dispatches/On view	9,065	9,303	10,274	10,385	11,738	11,119							61,884	118,641
Peoria Heights Dispatched/On View	757	791	864	789	882	832							4,915	8,974
Chillicothe Police Dispatches/On view	432	541	590	673	692	577							3,505	7,487
Peoria County Sheriff Dispatches/On view	2,933	2,637	2,753	2,918	2,977	2,941							17,159	37,408
TOTAL POLICE DISPATCHES/ON VIEW	13,187	13,272	14,481	14,765	16,289	15,469	0	0	0	0	0	0	87,463	172,510
Air National Guard Fire Dispatches	8	2	8	2	4	6							30	67
Akron-Princeville Fire Dispatches	28	26	34	32	34	39							193	314
Brimfield Fire Dispatches	41	46	36	31	48	34							236	518
Chillicothe Fire Dispatches	75	46	51	49	78	53							352	626
Dunlap Fire Dispatches	50	36	55	46	52	66							305	505
Elmwood Fire Dispatches	19	13	20	15	15	21							103	214

Limestone Fire Dispatches	184	146	153	147	168	128							926	1,713
Logan-Trivoli Fire Dispatches	47	39	46	42	51	48							273	627
Peoria Fire Dispatches	2,440	2,669	2,273	2,321	2,462	2,419							14,584	26,681
Peoria Heights Fire Dispatches	125	103	116	93	98	98							633	1,401
Timber-Hollis Fire Dispatches	56	27	40	35	32	51							241	530
West Peoria Fire Dispatches	71	69	83	56	81	50							410	852
MABAS Fire Calls	8	4	9	0	3	5							29	57
TOTAL FIRE DISPATCHES	3,152	3,226	2,924	2,869	3,126	3,018	0	0	0	0	0	0	18,315	34,105
AMT Ambulance Dispatches	2,861	2,294	2,752	2,779	2,899	2,726							16,311	31,858
APA Ambulance Dispatches	19	16	25	21	25	22							128	233
BYE Ambulance Dispatches	54	54	50	49	59	65							331	664
TOTAL AMBULANCE DISPATCHES	2,934	2,364	2,827	2,849	2,983	2,813	0	0	0	0	0	0	16,770	32,755
Peoria County Coroner Incoming Calls	186	176	182	167	168	155							1,034	1,921
Community Messaging System Call-outs	17	8	14	8	15	16							78	196
CD Requests from State's Attorney's Office	16	16	25	27	25	27							136	132
CD Requests from FOI / Subpoena	31	14	29	19	29	31							153	200
CD Requests from Inner Departmental	4	8	3	3	7	8							33	54
Total Number of CD Requests	51	38	57	49	61	66	0	0	0	0	0	0	322	386
ILEAS Call Outs	0	0	0	0	0	0							0	0
JULIE Dig	92	68	52	53	48	75							388	626
Peoria Cares Cases/SeeClickFix	5	26	21	23	49	81							205	481
Premise Alerts	59	57	47	34	48	75							320	630
PAWS	342	278	512	440	650	554							2,776	5,932
Illinois State Police	249	192	185	287	266	309							1,488	3,281
Ameren	78	62	71	86	107	146							550	1,617

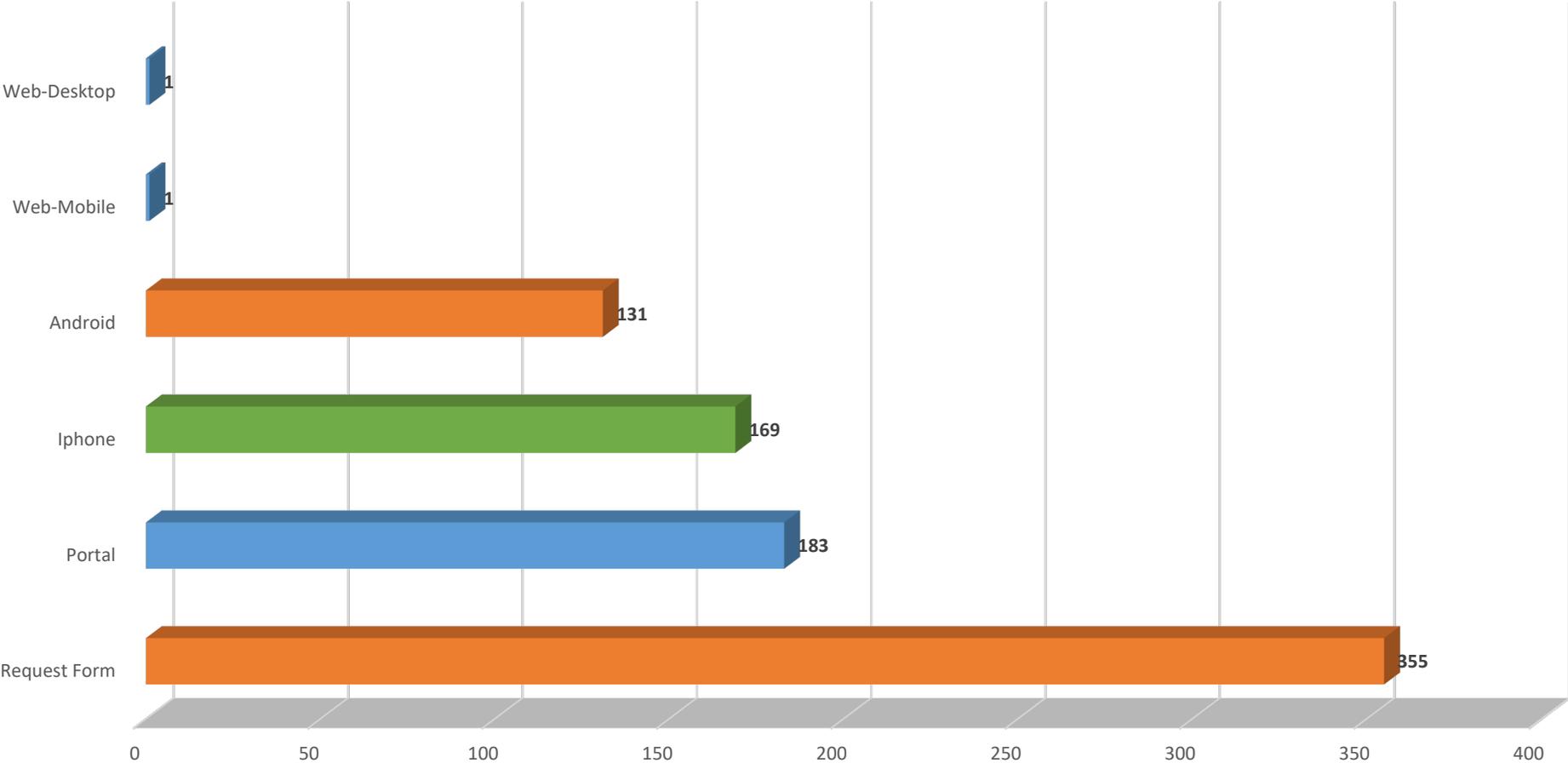
Peoria Cares



2024 Monthly Report

***From: The Office of the City Manager
Presented to: City of Peoria, Mayor and Council Members
June 2024***

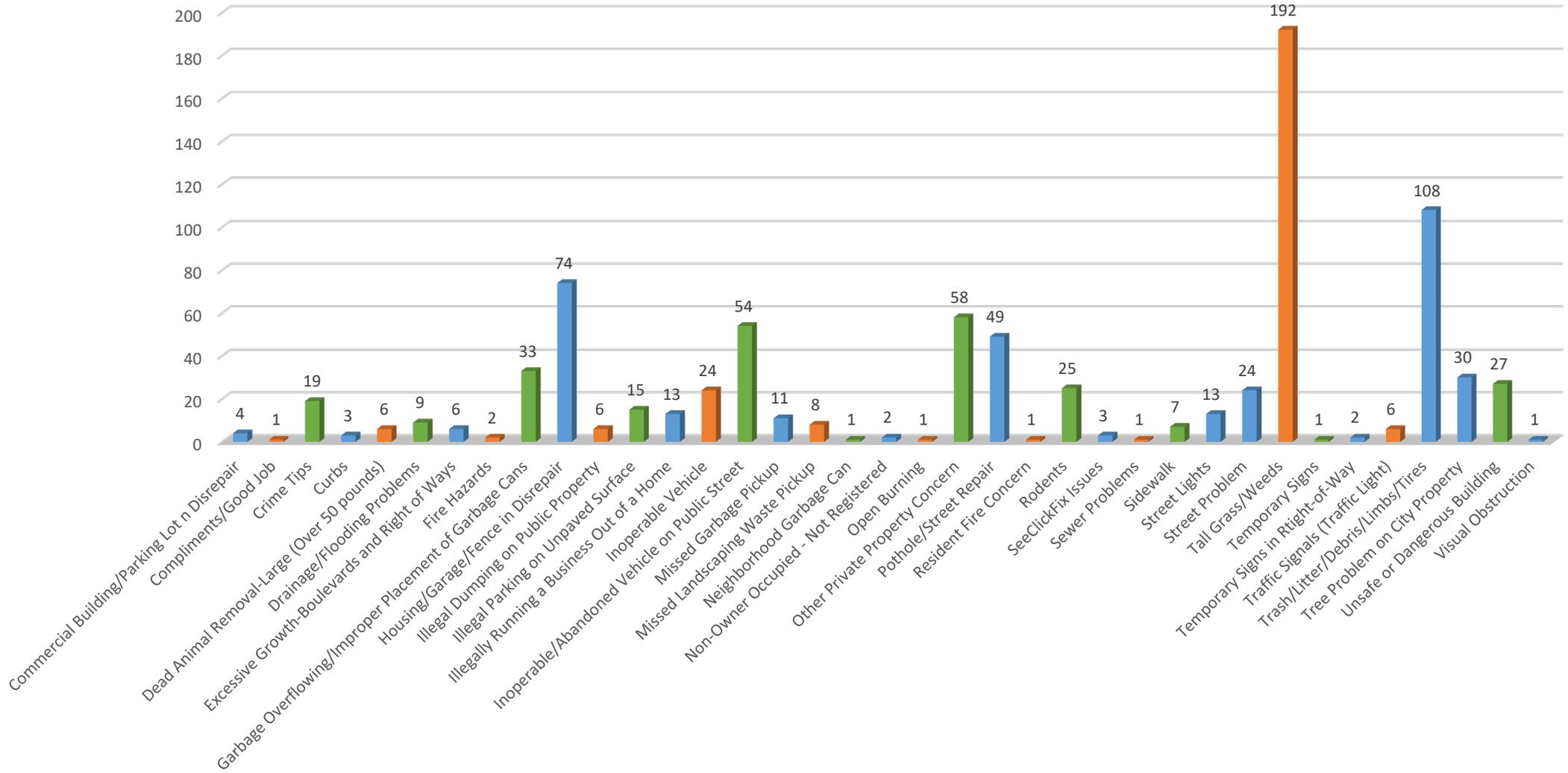
Peoria Cares Communication Transactions During the Month of June 2024



Total number of cases received: 840



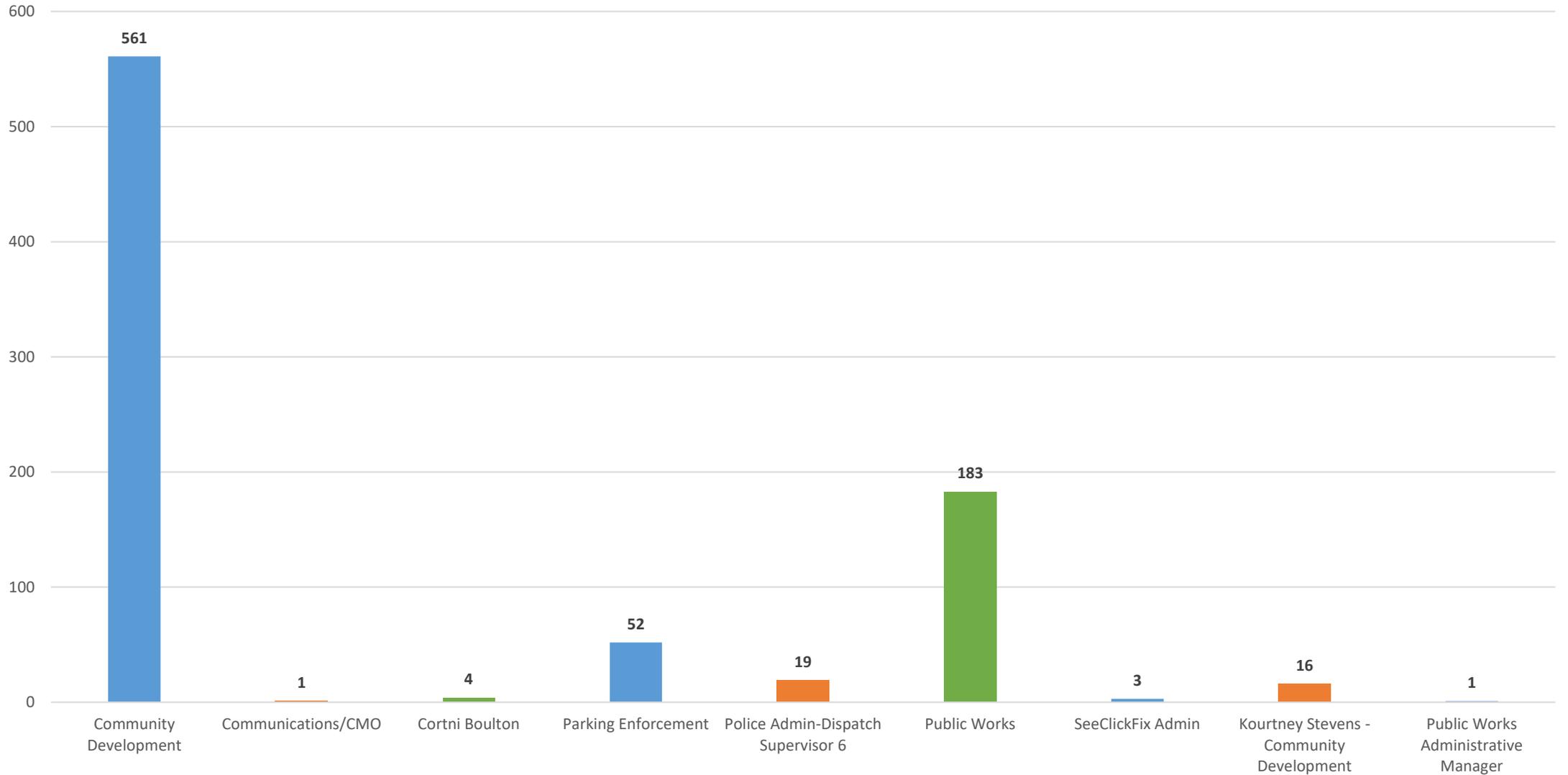
Peoria Cares June 2024 Complaints by Category



Total number of cases received: 840



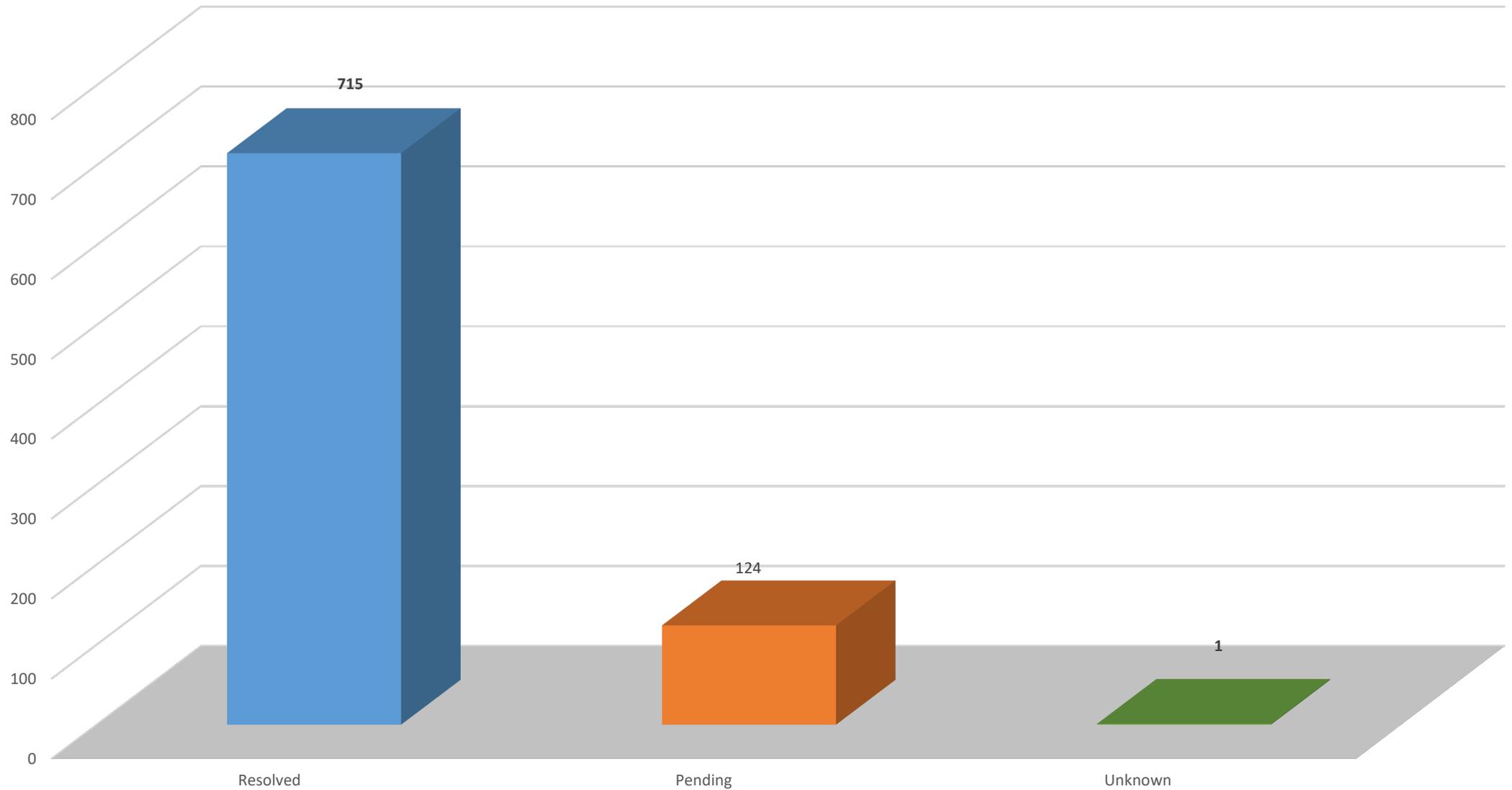
Peoria Cares June 2024 Complaints by Department



Total number of cases received: 840



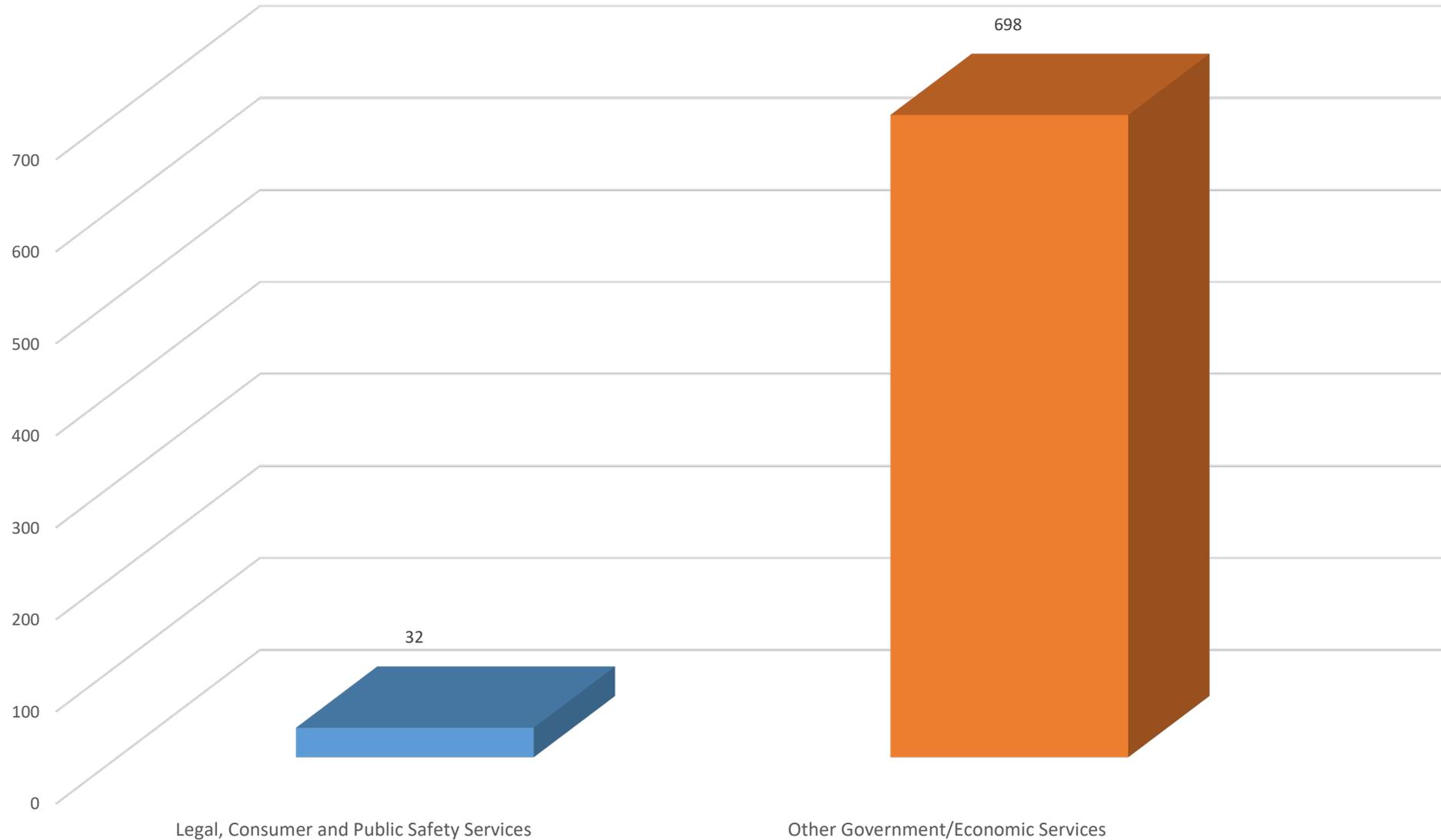
Peoria Cares June 2024 Complaint Status (as of 7/4/24)



There are 124 pending tickets from this reporting period as of 07/04/2024.



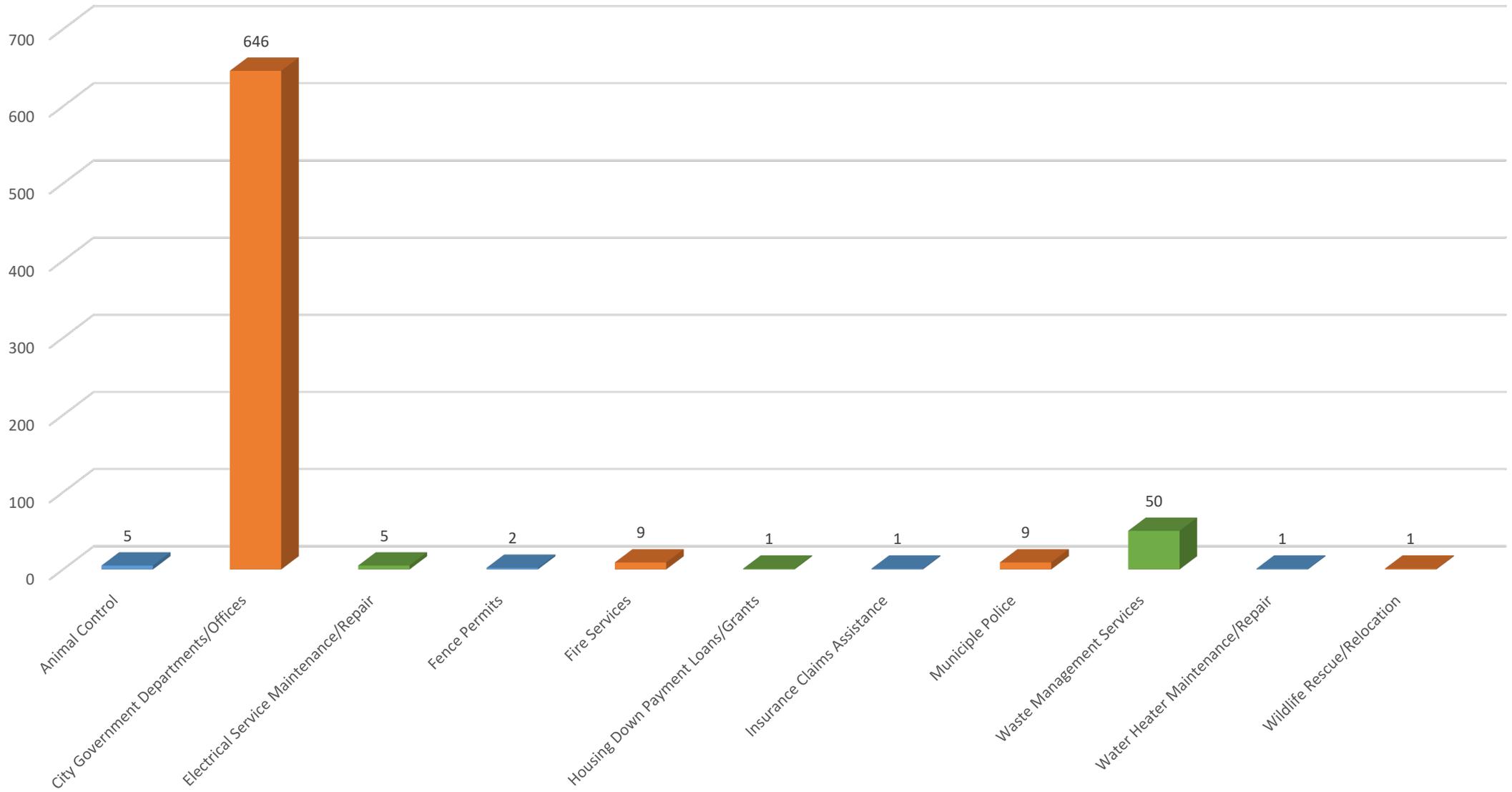
Overall Need Category of Peoria Cares Calls Not Resulting in a Peoria Cares Ticket- June 2024



An additional 730 calls were received that did not fit the Peoria Cares case criteria.

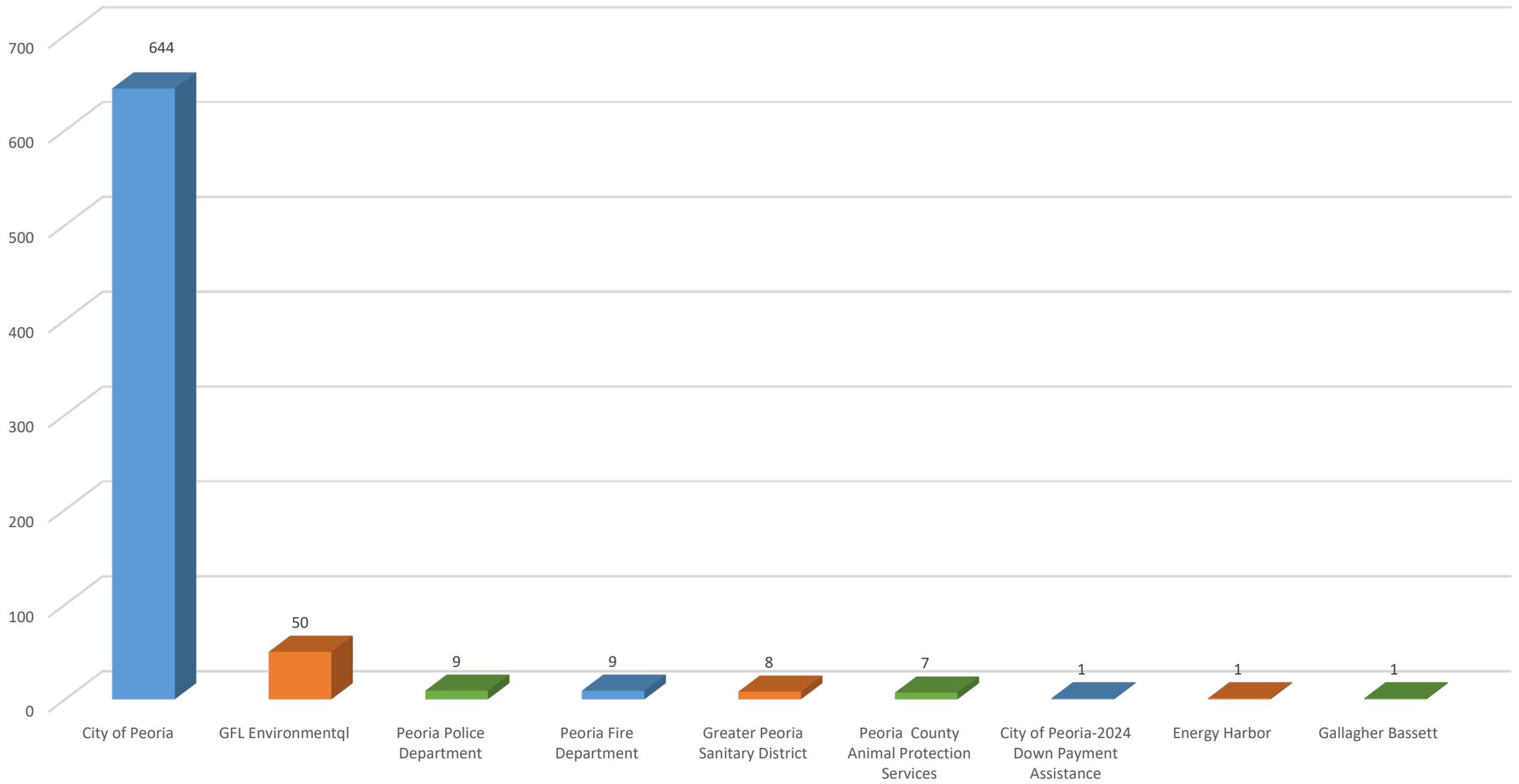


Service Needs of Peoria Cares Calls Not Resulting in a Peoria Cares Ticket- June 2024

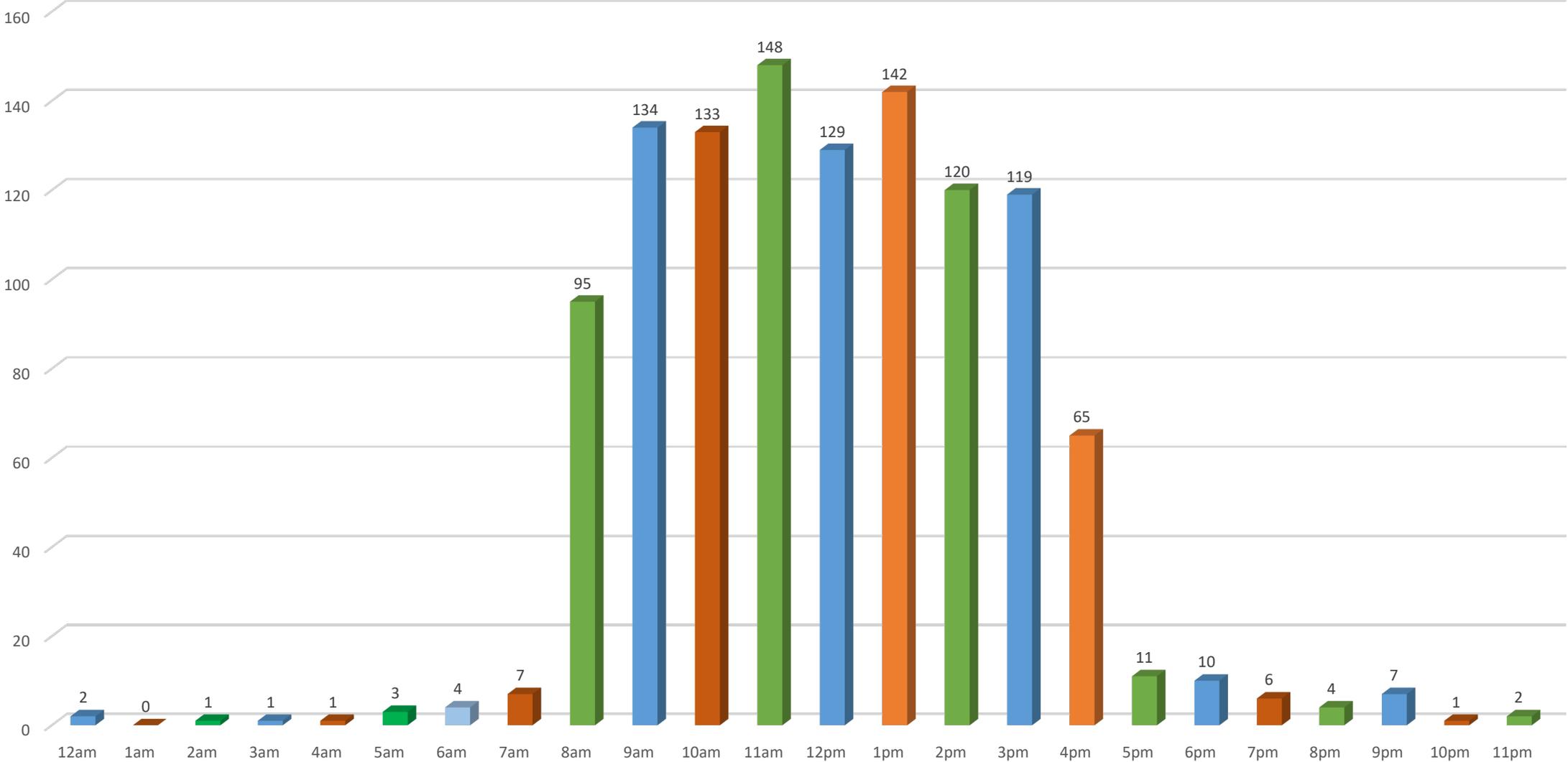


An additional 730 calls were received that did not fit the Peoria Cares case criteria.

Referrals of Peoria Cares Calls Not Resulting in a Peoria Cares Ticket- June 2024



Peoria Cares Calls by Time of Day - June 2024



Return calls are made the same business day to each citizen if their call is missed during operational hours or the next business day if it comes in after hours/weekend hours.



Peoria Cares Calls by Day of Week – June 2024

DATE	N/A's	TICKETS	ELEC-AGG	TOTAL PC	211 TOTAL	DAY TOTAL	% TICKETS	% DAY TOTAL
1-Jun	5	2	0	7	5	12	28.57%	58.33%
2-Jun	4	2	0	6	8	14	33.33%	42.86%
3-Jun	65	14	1	80	42	122	17.50%	65.57%
4-Jun	51	13	0	64	60	124	20.31%	51.61%
5-Jun	47	14	0	61	39	100	22.95%	61.00%
6-Jun	52	20	0	72	25	97	27.78%	74.23%
7-Jun	44	17	0	61	33	94	27.87%	64.89%
8-Jun	8	1	0	9	4	13	11.11%	69.23%
9-Jun	2	0	0	2	4	6	0.00%	33.33%
10-Jun	83	18	2	103	59	162	17.48%	63.58%
11-Jun	55	15	1	71	47	118	21.13%	60.17%
12-Jun	54	13	0	67	37	104	19.40%	64.42%
13-Jun	43	8	0	51	38	89	15.69%	57.30%
14-Jun	42	13	0	55	34	89	23.64%	61.80%
15-Jun	4	2	0	6	11	17	33.33%	35.29%
16-Jun	5	2	0	7	10	17	28.57%	41.18%
17-Jun	73	14	0	87	51	138	16.09%	63.04%
18-Jun	65	21	0	86	46	132	24.42%	65.15%
19-Jun	61	9	1	71	21	92	12.68%	77.17%
20-Jun	51	7	0	58	39	97	12.07%	59.79%
21-Jun	54	10	0	64	46	110	15.63%	58.18%
22-Jun	0	0	0	0	9	9	0.00%	0.00%
23-Jun	4	0	0	4	2	6	0.00%	66.67%
24-Jun	51	18	0	69	54	123	26.09%	56.10%
25-Jun	43	14	0	57	40	97	24.56%	58.76%
26-Jun	64	13	0	77	43	120	16.88%	64.17%
27-Jun	62	10	0	72	39	111	13.89%	64.86%
28-Jun	46	5	0	51	42	93	9.80%	54.84%
29-Jun	4	3	0	7	11	18	42.86%	38.89%
30-Jun	1	0	0	1	9	10	0.00%	10.00%
	1143	278	5	1426	908	2334	18.79%	54.75%

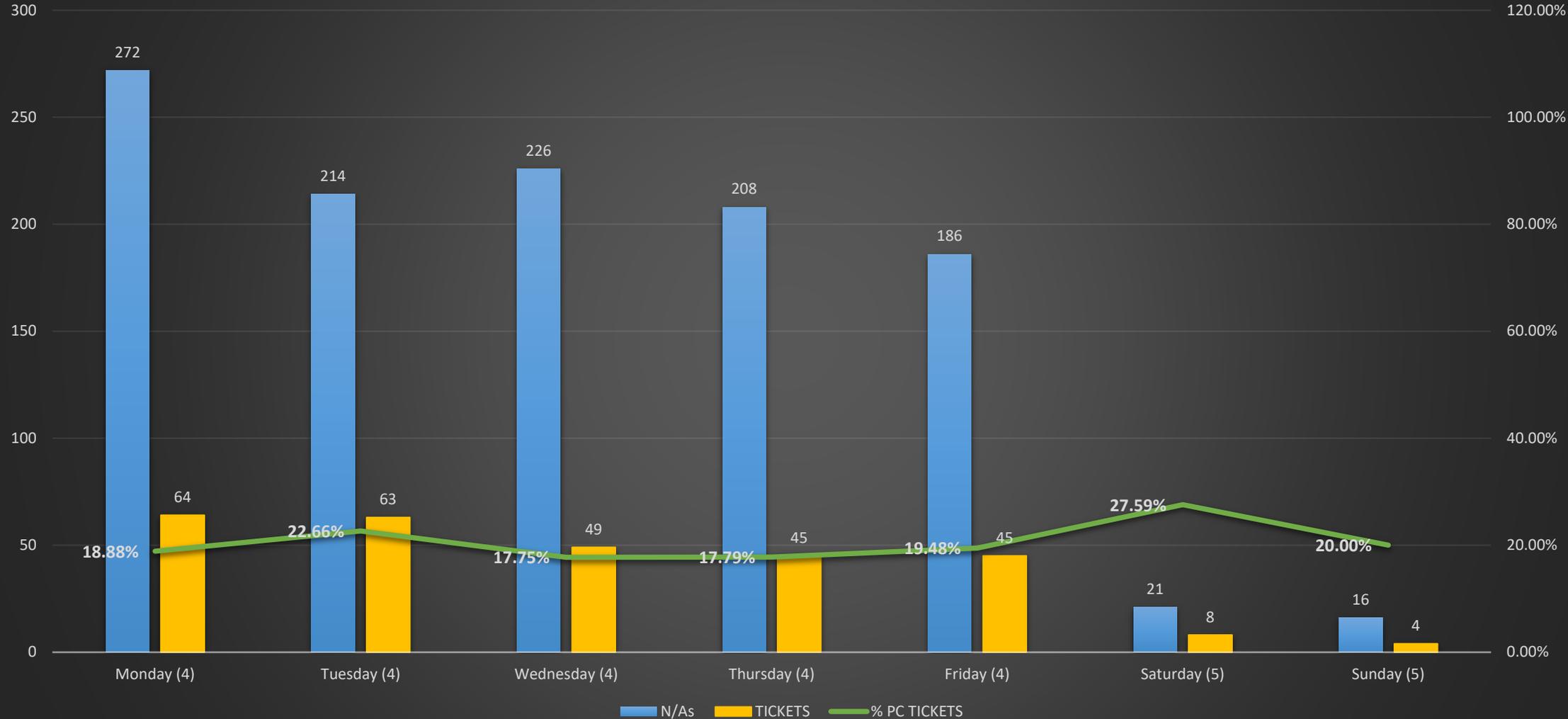
DAY OF WEEK	N/As	TICKETS	ELEC-AGG	TOTAL PC	% PC TICKETS
Monday (4)	272	64	3	339	18.88%
Tuesday (4)	214	63	1	278	22.66%
Wednesday (4)	226	49	1	276	17.75%
Thursday (4)	208	45	0	253	17.79%
Friday (4)	186	45	0	231	19.48%
Saturday (5)	21	8	0	29	27.59%
Sunday (5)	16	4	0	20	20.00%

- N/A' s are calls that came in on the Peoria Cares line that did not result in a Peoria Cares ticket
- % Tickets refers to the percentage of tickets that were created from the calls that came in on the Peoria Cares line
- % Day Total is the percentage of calls that came through on the Peoria Cares line versus the rest of the Call Center's phone calls.

These numbers only reflect phone calls; they do not include emails, walk-ins, or website submissions. Those numbers are reflected in earlier slides. Some phone calls result in multiple Peoria Cares tickets.



Peoria Cares Call Totals by Day of Week - June 2024



These numbers only reflect phone calls; they do not include emails, walk-ins, or website submissions. Those numbers are reflected in earlier slides. Some phone calls result in multiple Peoria Cares tickets. (THERE WERE AN ADDITIONAL 5 CALLS, NOT REPRESENTED IN GRAPH, REGARDING INFORMATION FOR THE ELECTRICAL AGGREGATE PROGRAM)

