



OFFICE OF THE CITY MANAGER



TO: Honorable Mayor and Members of the City Council

FROM: Patrick Urich, City Manager *Patrick Urich*

DATE: September 12, 2024

SUBJECT: Issues Update

The following are issues related to the City for the weekly Issues Update. If there are additional items you believe should be included, please let me know.

City of Peoria, Big Picture Peoria Dedicate New Mural

The city of Peoria and Big Picture Peoria dedicated a new mural on the Niagara Parking Deck, 111 SW Adams Street. Speakers at today’s event included Peoria Mayor Rita Ali, Mark Misselhorn Vice President of the Big Picture Peoria board, Gilmore Foundation President Laura Cullinan, and Community Foundation of Central Illinois CEO Mark Roberts. The event was held downtown at the OSF HealthCare System building.



In her comments, Mayor Ali stated, “Public art has the unique ability to transform spaces and inspire us in our daily lives. It’s a reminder that beauty can be found in unexpected places—even parking decks--and that our public spaces belong to everyone.”

Featuring the word “Peoria,” along with the faces of six community members from the Peoria area, the 32-foot-tall and 35-foot-wide piece is titled “Live Greater.” It was created by Alex Carmona, a master relief printmaker who specializes in woodcuts, reduction woodcuts, and wood

carvings/engravings. The mural was underwritten with funds from the Gilmore Foundation, Community Foundation of Central Illinois, and Tourism Reserve Funds from the city of Peoria.

Big Picture Peoria has presented other projects in Peoria, including Abraham Blue, the 50-foot mural on the side of the Peoria County Courthouse, Portraits of Peoria, on the Main Street side of the Peoria Public Library downtown location, and the “Find Yourself” mural at Metro Center. This fall they will host The Big Picture Film Festival on November 23 at the Peoria Riverfront Museum.

The project received final approval for a special use permit by the Peoria City Council on August 27 following a recommendation by the Planning and Zoning Commission and a review from the Public Arts Advisory Commission.



Subjects of the mural are as follows:

P=Edgar Sandoval

E=John Parks

O=Lynette Fernandes

R=Ben Davison

I=Alessandra Carmona

A=Divine Sarfo

Intersections, Roads to be Impacted on September 14 for the La Caravana Event

Beginning at 1 p.m. and lasting until 7 p.m. on Saturday, September 14, the La Caravana event and vehicle parade will occur. The event is sponsored by Maria Miranda.

La Caravana Meet

- The La Caravana Meet will be held from 1 p.m. to 2:30 p.m. at the Peoria RiverPlex – Recreation and Wellness Center.

La Caravana Parade

- The parade starts at 2:30 p.m. and will last until 3 p.m. at the Peoria RiverPlex – Recreation and Wellness Center. The parade will travel north on Irving Street before traveling east on Bond Street and then north on Wayne Street.
- From Wayne Street, the parade will travel east on N.E. Perry Avenue. The parade will head south on Evans Street, then west on N.E. Monroe Street, and finally north on Morgan Street to end at Morton Square Park.

Rolling lane restrictions will go into effect on these City streets during this time. Drivers should exercise caution along the route. The use of alternative routes is advised.

La Caravana Fiesta

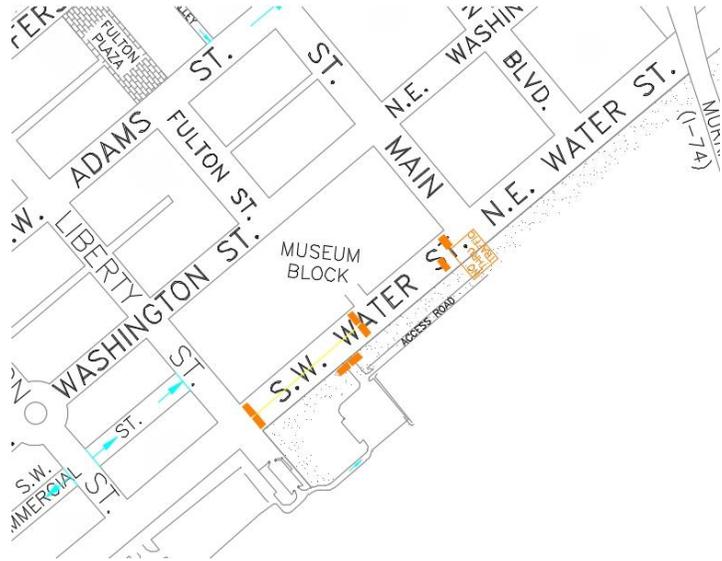
- The La Caravana Fiesta will start at 3 p.m. and will last until 7 p.m. at Morton Square Park, following the conclusion of the parade.



Water Street will be Closed on Sunday, September 15 for Go Day 2024

Beginning at 7 a.m. and lasting until 11 p.m. on Sunday, September 15, S.W. Water Street between Liberty Street and the Peoria Riverfront Museum Parking Deck entrance will be closed. The closure is necessary for Go Day 2024 sponsored by Choose Greater Peoria.

Drivers should be mindful of the closure. Through traffic should use S.W. Washington Street as a detour.



Parking Restrictions

- On-street parking restrictions will be in effect on S.W. Water Street between Liberty Street and the Peoria Riverfront Museum Parking Deck entrance.

Community Development Cleans Up Center Bluff Neighborhood

The Community Development Department hosted a Community Cleanup 'Pop-Up' event in the neighborhood surrounding Columbia Park at 307 W McClure Ave on Thursday, September 5. Community Development staff picked up over 15 bags of trash.

For more information on future community cleanup events, please contact Joe Dulin, Community Development Director, [by email](#) or by calling 309-494-8631.



Peoria Fire Department Prepares for Fire Prevention Week

The Peoria Fire Department is preparing for Fire Prevention Week, which will take place from Oct. 6, 2024-Oct. 12, 2024. Division Chief of Prevention Nate Rice and his team of investigators, inspectors, and firefighters will visit all 13 Peoria Public Primary Schools to discuss the importance of smoke detectors in the home. For Fire Prevention Week, the National Fire Protection Association (NFPA) develops curriculum geared towards children in grades K-2nd to help stress the importance of fire prevention. By the end of Fire Prevention Week, Division Chief Rice and his team will talk to over 3,000 children, starting the week of September 23.



Peoria Public Works – Jefferson/Adams Conversion Update

Sidewalk removal work has begun on the north side of the intersection of Liberty Street and SW Adams Street. The sidewalks near 300 SW Adams Street are closed to pedestrian access.

Sidewalk work continues at the intersection of Hamilton Boulevard and NE Adams Street, near the Peoria County Courthouse. Work also continues at the intersections of Fulton Plaza and SW Adams Street. Sidewalks near 123 and 201 SW Adams Street have limited pedestrian access.

Sidewalk removal will start on the north side of the intersection of Harrison Street and SW Adams Street, near 400 SW Adams Street, in the coming weeks.

Pedestrians should continue to use caution near these closures and cross the street at the next available intersection.

Lane and parking restrictions remain in effect along SW Adams Street. On-street parking restrictions are marked. Drivers should look for unbagged, available parking meters for on-street parking. **If parking meters are bagged with “No Parking” signs, drivers should not park at those spots. Parking at bagged parking meters will result in a ticket and vehicle removal at the owner’s expense.**

Additional parking, lane, and sidewalk restrictions will be forthcoming as the Adams Street and Jefferson Avenue One-Way to Two-Way (OWTW) Conversion Project progresses.

Peoria Public Schools to host Foundation Schoolhouse Open Fundraiser at The Putt Club

We are excited to invite you to two upcoming events. Come join us for a fun-filled day of mini-golf at the Peoria Public Schools Foundation's Schoolhouse Open fundraiser on September 14 from 10 a.m. to 1 p.m. at The Putt Club. Participants will enjoy a fun-filled day with some friendly competition while supporting Peoria Public Schools. To register as an individual or a group of four, please visit ppsfoundation.org/events to secure your spot.

Additionally, we will be hosting a Food Service Job Fair on September 19 from 3:30 p.m. to 6 p.m. in the Board Room at the Administration Building. This event will showcase a variety of career opportunities within our Food Service Department. Whether you're a whiz in the kitchen or just love serving up smiles, we hope you will explore our available positions. Stop by to apply and discover how you can contribute to our team's success.

We look forward to your participation in these exciting events and appreciate your support of Peoria Public Schools.

With gratitude,



Dr. Sharon Desmoulin-Kherat, Ed.D

Community Development Weekly Report

- See attached

ECC August Monthly Report

- See attached

Housing Docket

- See attached

Peoria Cares August Monthly Report

- See attached

WEEKLY DEVELOPMENT ACTIVITY REPORT

CITY OF PEORIA – COMMUNITY DEVELOPMENT DEPARTMENT

Date: 09/05/2024 - 09/11/2024

This summary document is produced on a weekly basis. It is used as an agenda for the City Development Review Board and as a transparency tool to allow the public to be aware of development in Peoria.

1. Summary Information

- **One Stop Shop** is held every Monday at 1:30 PM virtually. We also offer an in-person option the first Monday of each month at Distillery Labs at 201 SW Adams St. This is a free service for anyone who wants to discuss development with staff from various city departments, local utility companies, the Peoria County Health Department, and CityLink.
- **Development Center Permits** can typically be issued immediately and/or do not require an extensive review period. These permits include most trade (electrical, plumbing, HVAC, etc.) permits, repair permits, new single-family residential construction, alteration/additions, and demolitions.
- Each permit application includes a self-reported value of the project. The **Total Value of Development (YTD)** is the sum of these reported values.

	This Week	YTD
One Stop Shop Customers	7	59
Development Center Permits Issued	98	2234
Total Value of Development	\$ 3,495,942	\$ 120,901,770

2. Development Review Board Projects

- The **Development Review Board** is a group of City staff, local utility representatives, and other local government agencies that review and comment on more complex development applications and cases that are required to go to a public hearing.
- Items listed below with the prefixes HPC, PZC or ZBA in the first column are considered **Plans**. **Plans** are development applications that require multiple departments to review for compliance and include a public hearing before a City Commission; in some cases, **Plans** may also require a final decision by the City Council.
- All other items listed below are **Building Permits**. **Building Permits** are development applications that require multiple departments to review for compliance but do not require a public hearing or City Council review.
- The **Staff Assigned** to each item is the primary contact person for any inquires.

Plan/Permit #	Address	Type	Description	Council District	Planner Assigned
COM-13823-2024	1715 W Chaunte Rd	Commercial Alteration	Int. Alt. – Brown Animal Hospital	5	JN
COM-13848-2024	330 SW Washington St	Commercial Alteration	Int. Alt. – Family Core	2	KW
COM-13843-2024	530 NE Glen Oak Ave	Commercial Alteration	Int. Alt. – OSF Children’s Hospital of Illinois	3	KW
FDTN-13834-2024	2300 NE Adams St	Foundation	New Office Building - Komatsu	3	KW
PZ-2029-2024	401 NE Adams St	Planning and Zoning Commission	Amend Special Use – Salvation Army Social Services	3	KW
PZ-2030-2024	3819 W War Memorial Dr	Planning and Zoning Commission	Amend Special Use – Freestanding Sign at Huck’s	4	JR
PZ-2039-2024	1033 E Mossville Rd	Planning and Zoning Commission	Annexation	-	LA

WEEKLY DEVELOPMENT ACTIVITY REPORT

CITY OF PEORIA – COMMUNITY DEVELOPMENT DEPARTMENT

Additional Activity

- These projects are not subject to review by the Development Review Board.

Plan/Permit #	Address	Type	Description	Council District	Planner Assigned
RES-13803-2024	3018 W Pilgrims Way	New Single-Family Home	NSFD	5	JN

3. Certificates of Occupancy Issued

- **Certificates of Occupancy** are issued after the work authorized by a permit has been inspected and substantially meets all applicable codes and regulations.

Address	Type	Business Name	Council District
-			

4. Land Bank Activity

- The **City Land Bank** acquires properties to hold for future development, it transfers properties to new owners when possible, and it demolishes unsafe and abandoned structures to reduce blight in the community.

Properties Acquired			
Parcel Number	Address	Council District	Received Through
18-08-385-011	1300 W Butler St	1	Quit Claim Deed
18-04-151-006	1414 N Sheridan Rd	2	Judicial Deed
18-04-302-007	1123 N Ellis St	2	Judicial Deed
18-18-431-013	1530 S Faraday Ave	1	Judicial Deed
14-33-479-013	2007 N Indiana Ave	3	Judicial Deed
18-04-301-013	1205 N Ellis St	2	Judicial Deed
18-18-476-042	1612 S Livingston St	1	Judicial Deed
18-08-333-013	1308 W Martin St	1	Judicial Deed
18-17-151-014	1015 S Greenlawn Ave	1	Judicial Deed

Properties Transferred to New Owner			
Parcel Number	Address	Council District	Transferred Through
18-18-227-017	2110 W Wiswall St	1	Side Lot Program

Properties Demolished			
Parcel Number	Address	Council District	Ownership Type and Reason
18-08-412-018	1017 W Smith St	1	City - Planned
18-08-333-013	1308 W Martin St	1	City - Planned
18-18-177-034	2707 W Malone Ave	1	Private - Planned
18-08-357-001	1720 W Howett St	1	City - Planned
18-08-256-020	219 N Charlton St	1	Private - Planned

5. Peoria City/County Health Department License Information

- The **Peoria City/County Health Department** licenses multiple types of food establishments. The information in this table is provided for informational purposes only.

Address	Business Name	Description	Council District
-			

**WEEKLY DEVELOPMENT ACTIVITY REPORT
CITY OF PEORIA – COMMUNITY DEVELOPMENT DEPARTMENT**

Community Development Department Contact Information

Staff who are typically assigned to manage development applications.

Leah Allison (LA)
Asst. Director of Com. Dev.
494-8667

Josh Naven (JN)
Senior Urban Planner
494-8657

Kerilyn Weick (KW)
Senior Urban Planner
494-8606

Julia Rose (JR)
Urban Planner
494-8649

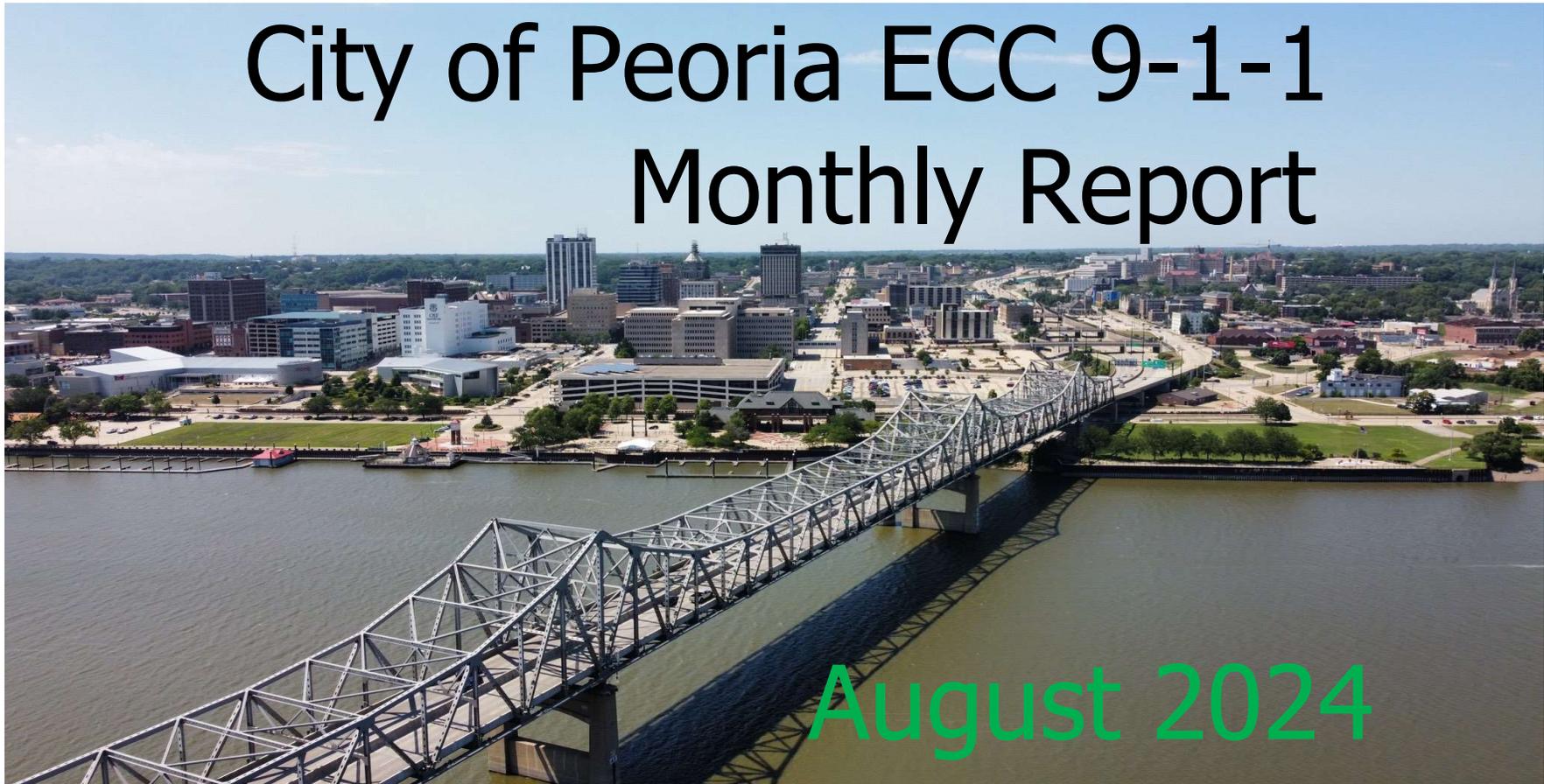
Rich Storm (RS)
Building Safety Manager
494-8632

Matt Ziller (MZ)
Building Inspector
494-8628

Craig Reid (CR)
Building Inspector
494-8925

Issac Garcia (IG)
Building Inspector
494-8921

City of Peoria ECC 9-1-1 Monthly Report



August 2024

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL	2023 Totals
Landbased 9-1-1 Calls	993	902	968	1,005	1,098	1,003	961	940					7,870	12,270
Wireless 9-1-1 Calls	9,264	8,500	8,933	10,150	10,830	10,010	9,787	9,699					77,173	118,679
Text To 9-1-1 Calls	34	38	23	56	32	76	58	51					368	475
TOTAL 9-1-1 CALLS	10,291	9,440	9,924	11,211	11,960	11,089	10,806	10,690	0	0	0	0	85,411	131,424
Peoria Police Incoming Calls	8,249	8,533	9,128	9,661	11,124	10,529	10,696	10,605					78,525	125,741
Peoria Heights Police Incoming	601	565	538	625	694	602	636	545					4,806	7,615
Peoria Heights Lobby Calls	70	44	60	65	64	68	44	57					472	840
Chillicothe Police Incoming Calls	368	429	414	504	586	547	536	514					3,898	7,443
Chillicothe Lobby Calls	73	94	140	120	152	132	115	126					952	2,159
Sheriff's Police Incoming Calls	1,581	1,645	1,907	1,614	1,794	1,690	1,806	2,050					14,087	22,623
TOTAL POLICE INCOMING CALLS	10,942	11,310	12,187	12,589	14,414	13,568	13,833	13,897	0	0	0	0	102,740	166,421
Volunteer Fire/EMS toll free calls	7	11	12	13	5	5	4	10					67	124
Peoria Heights Fire Incoming Calls	7	6	9	6	1	6	8	15					58	115
Peoria Fire Incoming Calls	521	401	483	480	654	564	558	701					4,362	6,934
TOTAL FIRE INCOMING CALLS	535	418	504	499	660	575	570	726	0	0	0	0	4,487	7,173
Operator Assist Calls/Alarm Calls	997	753	789	766	928	887	885	863					6,868	11,677
Ambulance Incoming Calls	51	53	43	46	35	39	68	61					396	639
ECC Supervisor Incoming Calls	490	403	469	440	502	498	557	449					3,808	4,758
Richwoods Dispatcher Incoming Calls	67	72	56	74	55	85	58	72					539	892
Downtown Dispatcher Incoming Calls	67	61	50	36	51	71	67	96					499	1,125
Prep 2 Dispatcher Incoming Calls	1,710	1,888	1,681	1,828	1,984	1,661	1,898	1,984					14,634	24,462
C-MED Dispatcher Incoming Calls	32	19	24	37	17	58	41	67					295	993
County Sheriff Dispatcher Incoming Calls	336	227	249	231	284	319	390	273					2,309	4,324
Fire Dispatcher Incoming Calls	348	300	337	232	345	383	449	345					2,739	4,565
OverFlow/Call Taker Incoming Calls	63	91	101	48	34	36	46	20					439	240
TOTAL INCOMING EXTENSION CALLS	3,113	3,061	2,967	2,926	3,272	3,111	3,506	3,306	0	0	0	0	25,262	41,359
TOTAL OUTGOING EXTENSION CALLS	5,125	4,251	4,350	4,918	5,009	4,954	4,994	4,885					38,486	54,166
Peoria Police Dispatches/On view	9,065	9,303	10,274	10,385	11,738	11,119	11,187	11,508					84,579	118,641
Peoria Heights Dispatched/On View	757	791	864	789	882	832	681	797					6,393	8,974
Chillicothe Police Dispatches/On view	432	541	590	673	692	577	612	666					4,783	7,487
Peoria County Sheriff Dispatches/On view	2,933	2,637	2,753	2,918	2,977	2,941	3,100	2,842					23,101	37,408
TOTAL POLICE DISPATCHES/ON VIEW	13,187	13,272	14,481	14,765	16,289	15,469	15,580	15,813	0	0	0	0	118,856	172,510
Air National Guard Fire Dispatches	8	2	8	2	4	6	5	7					42	67
Akron-Princeville Fire Dispatches	28	26	34	32	34	39	32	27					252	314
Brimfield Fire Dispatches	41	46	36	31	48	34	36	40					312	518
Chillicothe Fire Dispatches	75	46	51	49	78	53	76	53					481	626
Dunlap Fire Dispatches	50	36	55	46	52	66	56	51					412	505
Elmwood Fire Dispatches	19	13	20	15	15	21	18	17					138	214

Limestone Fire Dispatches	184	146	153	147	168	128	184	160					1,270	1,713
Logan-Trivoli Fire Dispatches	47	39	46	42	51	48	51	49					373	627
Peoria Fire Dispatches	2,440	2,669	2,273	2,321	2,462	2,419	2,506	2,425					19,515	26,681
Peoria Heights Fire Dispatches	125	103	116	93	98	98	88	87					808	1,401
Timber-Hollis Fire Dispatches	56	27	40	35	32	51	44	44					329	530
West Peoria Fire Dispatches	71	69	83	56	81	50	67	64					541	852
MABAS Fire Calls	8	4	9	0	3	5	4	1					34	57
TOTAL FIRE DISPATCHES	3,152	3,226	2,924	2,869	3,126	3,018	3,167	3,025	0	0	0	0	24,507	34,105
AMT Ambulance Dispatches	2,861	2,294	2,752	2,779	2,899	2,726	2,949	2,922					22,182	31,858
APA Ambulance Dispatches	19	16	25	21	25	22	25	18					171	233
BYE Ambulance Dispatches	54	54	50	49	59	65	61	61					453	664
TOTAL AMBULANCE DISPATCHES	2,934	2,364	2,827	2,849	2,983	2,813	3,035	3,001	0	0	0	0	22,806	32,755
Peoria County Coroner Incoming Calls	186	176	182	167	168	155	167	156					1,357	1,921
Community Messaging System Call-outs	17	8	14	8	15	16	17	16					111	196
CD Requests from State's Attorney's Office	16	16	25	27	25	27	13	20					169	132
CD Requests from FOI / Subpoena	31	14	29	19	29	31	19	27					199	200
CD Requests from Inner Departmental	4	8	3	3	7	8	10	6					49	54
Total Number of CD Requests	51	38	57	49	61	66	42	53	0	0	0	0	417	386
ILEAS Call Outs	0	0	0	0	0	0	0	0					0	0
JULIE Dig	92	68	52	53	48	75	68	77					533	626
Peoria Cares Cases/SeeClickFix	5	26	21	23	49	81	21	35					261	481
Premise Alerts	59	57	47	34	48	75	37	51					408	630
PAWS	342	278	512	440	650	554	546	328					3,650	5,932
Illinois State Police	249	192	185	287	266	309	266	190					1,944	3,281
Ameren	78	62	71	86	107	146	127	92					769	1,617

INSP	O.O	PROPERTY OWNER	CASE #	ENERGOV #	PROPERTY ADDRESS	APPEARANCE
AA	C	BT PROPERTIES OF VERMILION COUNTY LLC	22-HC-838	016326-2022	1312 W JOHN H GWYNN JR AVE	REVIEW
AA	NO	TYRONE LEDFORD & GABRIELA LEDFORD	23-HC-170	008675-2022	1713 W LINCOLN AVE	REVIEW
AA	NO	MOSEY FENDERSON	23-HC-641	071438-2023	1500 S WESTMORELAND AVE	REVIEW
AW	C	CEFCU	24-HC-637	110210-2024	2125 N BIGELOW ST	FIRST APPEARANCE
AW	NO	ROBERT EBNER	24-HC-518	114445-2024	2304 N BIGELOW ST	REVIEW
AW	C	DREAM & INVEST LLC	23-HC-302	030196-2023	1103 E FRYE AVE	REVIEW
AW	OO	KARLENE JONES	24-HC-396	111080-2024	440 W HAMPTON CT	REVIEW
AW	NO	RICHARD C MAJORS	24-HC-612	116639-2024	1002 E NEBRASKA AVE	FIRST APPEARANCE
AW	OO	MARY D DAWKINES	24-HC-624	116933-2024	427 W NEBRASKA AVE	FIRST APPEARANCE
AW	C	4303 LYNNHURST LLC	24-HC-153	100292-2024	707 E NEBRASKA AVE	REVIEW
AW	C	BUTLER DWELLINGS LLC	24-HC-635	117211-2024	1827 N PEORIA AVE	FIRST APPEARANCE
AW	NO	ISAIAH GUERRERO	24-HC-628	117095-2024	702 E REPUBLIC ST	FIRST APPEARANCE
AW	NO	ROSA & GABRIEL GARCIA	24-HC-141	099965-2024	327 W RICHMOND AVE	REVIEW
DF	OO	KEITH W BOWLES SR	24-HC-400	111160-2024	600 HOMESTEAD AVE	REVIEW
DF	NO	MICHAEL YOUNG	24-HC-148	100051-2024	1520 NE MADISON AVE	REVIEW
DF	NO	PATRICK MADIGAN	24-HC-608	116473-2024	1820 NE MONROE ST	FIRST APPEARANCE
DF	C	B CUBED INVESTMENTS LLC	24-HC-613	116671-2024	1708 NE MONROE ST	FIRST APPEARANCE
DF	C	B CUBED INVESTMENTS LLC	24-HC-614	116673-2024	1005 NE MONROE ST	FIRST APPEARANCE
DF	C	B CUBED INVESTMENTS LLC	24-HC-621	116901-2024	616 MORTON ST	FIRST APPEARANCE
DF	C	WHISKEY CITY PROJECT LLC	24-HC-407	111593-2024	331 NE PERRY AVE	REVIEW
DF	C	B CUBED INVESTMENTS LLC	24-HC-611	116591-2024	237 NE ROCK ISLAND AVE	FIRST APPEARANCE
DF	OO	JAMES P MOHR	24-HC-616	116848-2024	541 TRACY ST	FIRST APPEARANCE
DF	C	B CUBED INVESTMENTS LLC	24-HC-622	116902-2024	705 VORIS ST	FIRST APPEARANCE
DF	NO	JOSEPH ROSS	24-HC-626	117040-2024	611 VORIS ST	FIRST APPEARANCE
DS	C	ST STEPHEN PROTOMARTYR PROJECT INC	24-HC-112	098666-2024	3432 W BASKIN RDG	REVIEW
DS	NO	JOANNE THOMAS	23-HC-621	067744-2023	1113 W COLUMBIA TER	REVIEW
DS	OO	DAVID JOHNSON	23-HC-032	018662-2022	1311 N ELMWOOD AVE	REVIEW
DS	NO	THOMAS HAMM	24-HC-533	114829-2024	2300 N ELMWOOD AVE	REVIEW
DS	OO	MARINA NUNEZ	23-HC-694	081528-2023	1009 N FARMINGTON RD	REVIEW
DS	NO	PAULA HOWE	24-HC-631	117176-2024	3520 N FINNELL AVE	FIRST APPEARANCE
DS	C	171 GAL604 TRUST	24-HC-507	114084-2024	1717 N GALE AVE	REVIEW
DS	C	OYELLA HOLDINGS ILLINOIS LLC	24-HC-632	117177-2024	828 N GARFIELD AVE	FIRST APPEARANCE
DS	NO	429 HIGH STREET LAND TRUST	24-HC-344	109978-2024	429 W HIGH ST	REVIEW
DS	C	EQUITY & HELP - 221LIN604 TRUST	23-HC-541	053143-2023	2214 N LINSLEY AVE	REVIEW
DS	C	HONEYSUCKLE LANE LLC	24-HC-304	109187-2024	1710 N MACHIN AVE	REVIEW
DS	C	ZEEBOORIS LLC	24-HC-390	110988-2024	1018 W MCCLURE AVE	REVIEW
DS	C	CATHERINE BEAVERS	24-HC-634	117180-2024	823 W MOSS AVE	FIRST APPEARANCE

DS	C	LE CHARIOT INC	24-HC-619	116889-2024	1216 N NORTH ST	FIRST APPEARANCE
DS	C	WHISKEY CITY LLC SERIES WHISKEY CITY RENTALS LLC	24-HC-623	116908-2024	911 N SHERIDAN RD	FIRST APPEARANCE
DS	NO	MICAH BOUILLON	24-HC-015	092499-2023	2020 N SHERIDAN RD	REVIEW
DS	OO	JASON PARKER	24-HC-167	100781-2024	3310 N STERLING AVE	REVIEW
DS	OO	CONRAD L STINNETT III	23-HC-179	022480-2023	1027 N UNDERHILL ST	PETITION FOR REHEARING
IG	NO	ELZA GHANTOUS	24-HC-610	116513-2024	1219 W MAIN ST	FIRST APPEARANCE
NR	OO	EMILY KAUFMANN	24-HC-347	110005-2024	5311 N ARBER DR	REVIEW
NR	C	SLK GLOBAL SOLUTIONS AMERICA	24-HC-633	117178-2024	4010 N BRANDYWINE DR, UNIT 1001	FIRST APPEARANCE
NR	C	H & A GROVE LLC	24-HC-617	116871-2024	1417 W CANDLETREE DR, UNIT 305	FIRST APPEARANCE
NR	OO	TERI DORSEY	24-HC-629	117151-2024	4911 N EVERTS CT	FIRST APPEARANCE
NR	C	OUR PALACE REAL ESTATE LLC	24-HC-609	116512-2024	6831 N FROSTWOOD PKWY, UNIT 78	FIRST APPEARANCE
NR	NO	KRISTEN CRUSEN	24-HC-620	116893-2024	5100 W GREENRIDGE CT	FIRST APPEARANCE
NR	OO	DAVID CARROLL	24-HC-523	114719-2024	1805 W KINGSWAY DR	REVIEW
NR	NO	EMANUEL MANIAS	24-HC-636	117236-2024	10118 N KNOXVILLE AVE	FIRST APPEARANCE
NR	C	6517 LEXINGTON LLC	24-HC-618	116872-2024	6517 N LEXINGTON DR, UNIT 212	FIRST APPEARANCE
NR	C	C/O CORPORATION TRUST COMPANY	24-HC-627	117069-2024	1203 W MACTAVISH RD	FIRST APPEARANCE
NR	C	SFR3-070 LLC	24-HC-217	102299-2024	1705 W THAMES DR	REVIEW
NR	OO	JEFFREY CLARKE	24-HC-630	117155-2024	4721 N WESTBROOK DR	FIRST APPEARANCE
SD	C	SAMAHA ESTATES LLC	24-HC-373	110635-2024	306 E ARCADIA AVE	REVIEW
SD	OO	JOSEPH REINHOLDT	23-HC-729	085990-2023	4019 N COLUMBUS AVE	REVIEW
SD	NO	JAY RAND	24-HC-257	105220-2024	1205 E FORREST HILL AVE	REVIEW
SD	OO	CATHERINE EVANS	23-HC-318	031217-2023	1227 E GIFT AVE	REVIEW
SD	C	CONSOLIDATED PROPERTIES LLC	24-HC-331	109942-2024	2401 N MARYLAND AVE	REVIEW
SD	NO	JASON CLAYTON	24-HC-615	116842-2024	1204 E MCCLURE AVE	FIRST APPEARANCE
SD	C	ERICKSON CAPITAL INVESTMENTS LLC	24-HC-199	101821-2024	211 E MCCLURE AVE	REVIEW
SD	OO	LAURENCE MCENROE	24-HC-039	093638-2023	1018 E MCCLURE AVE	REVIEW
SD	C	ERICKSON CAPITAL INVESTMENTS LLC	24-HC-033	031690-2023	906 E VIRGINIA AVE	REVIEW
SD	C	FAMILY LEASE LLC	24-HC-140	099849-2024	523 W VIRGINIA AVE	REVIEW
SD	C	FAMILY LEASE LLC	24-HC-625	116968-2024	703 E WILLCOX AVE	FIRST APPEARANCE

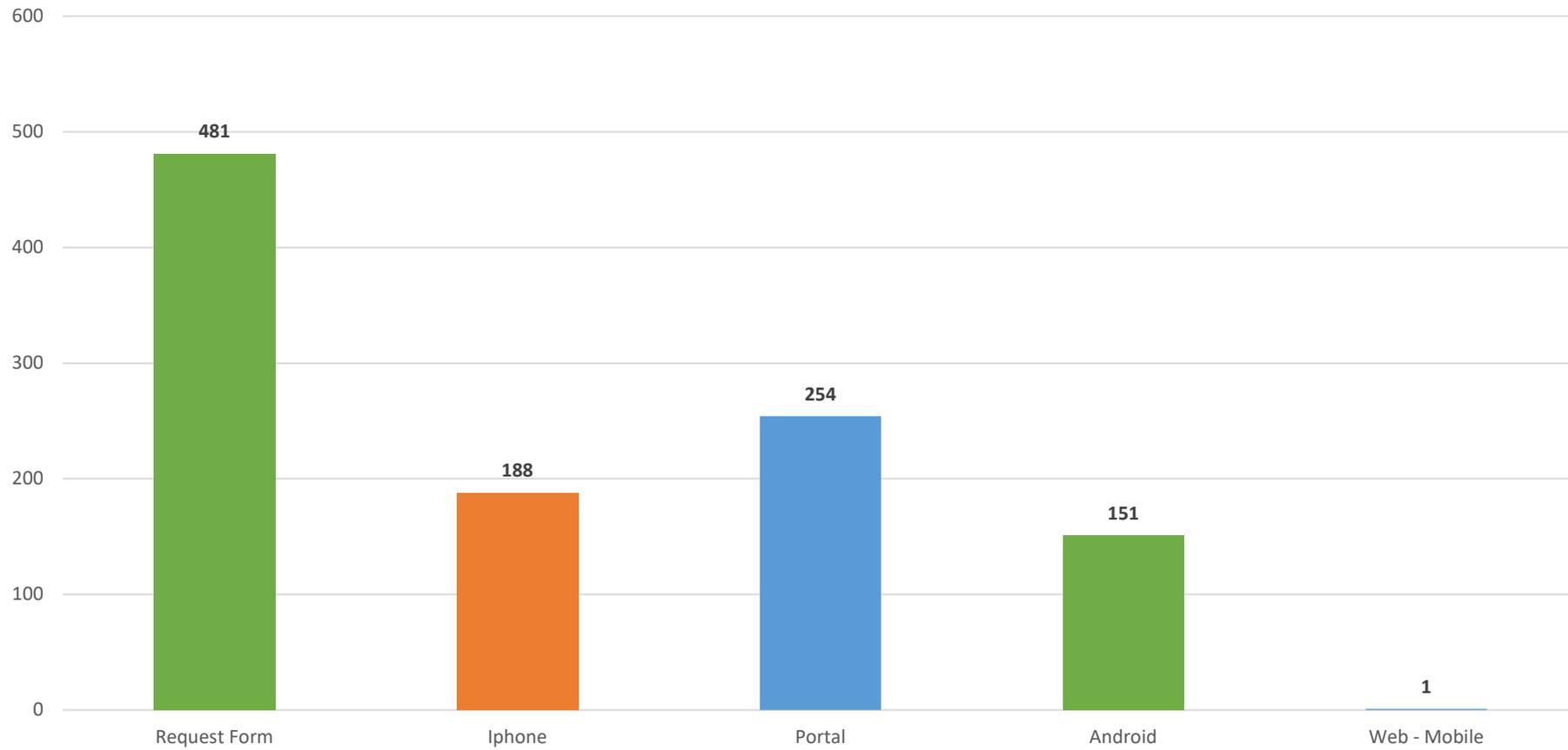
Peoria Cares



2024 Monthly Report

***From: The Office of the City Manager
Presented to: City of Peoria, Mayor and Council Members
August 2024***

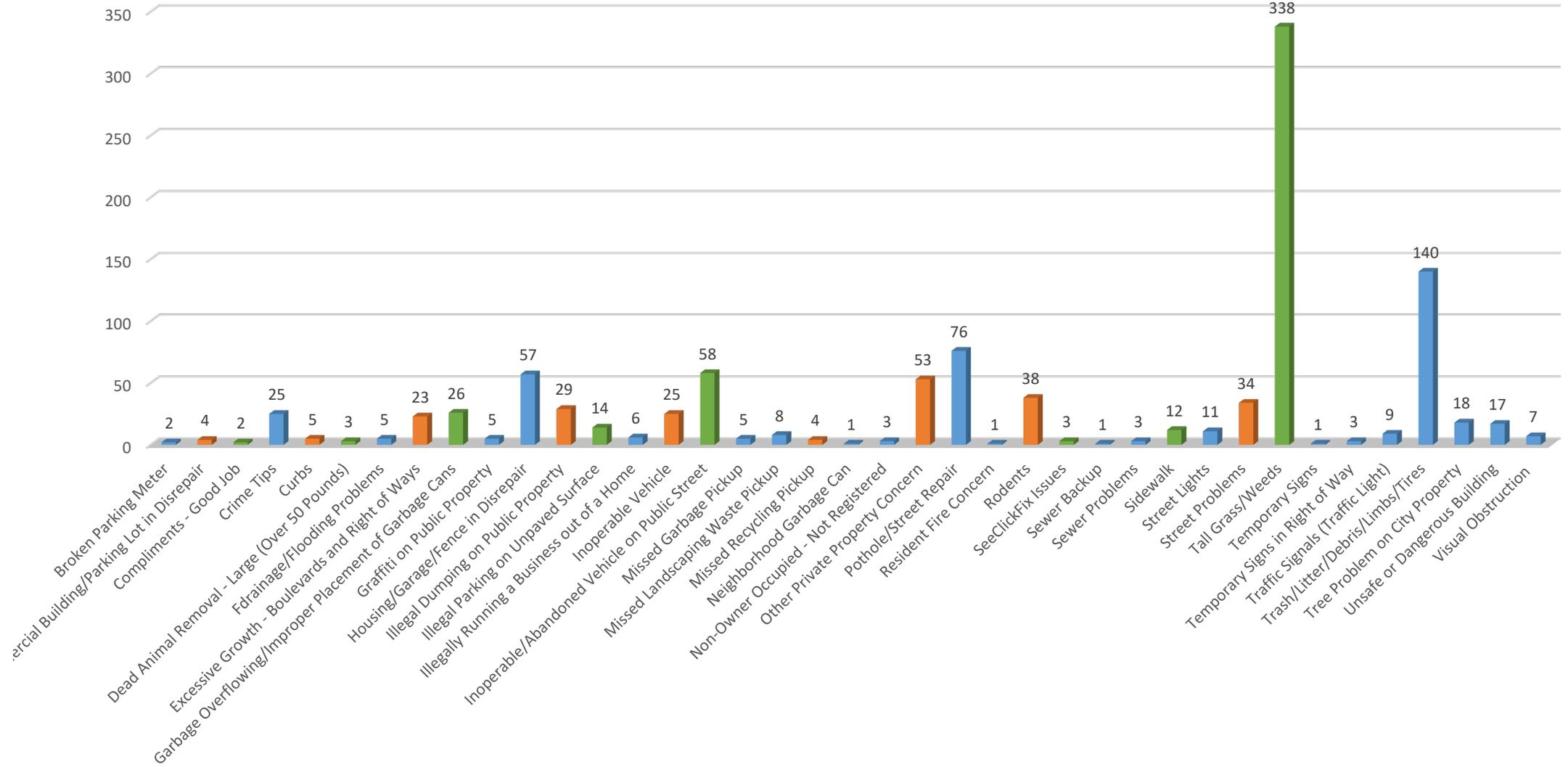
Peoria Cares Communication Transactions During the Month of August 2024



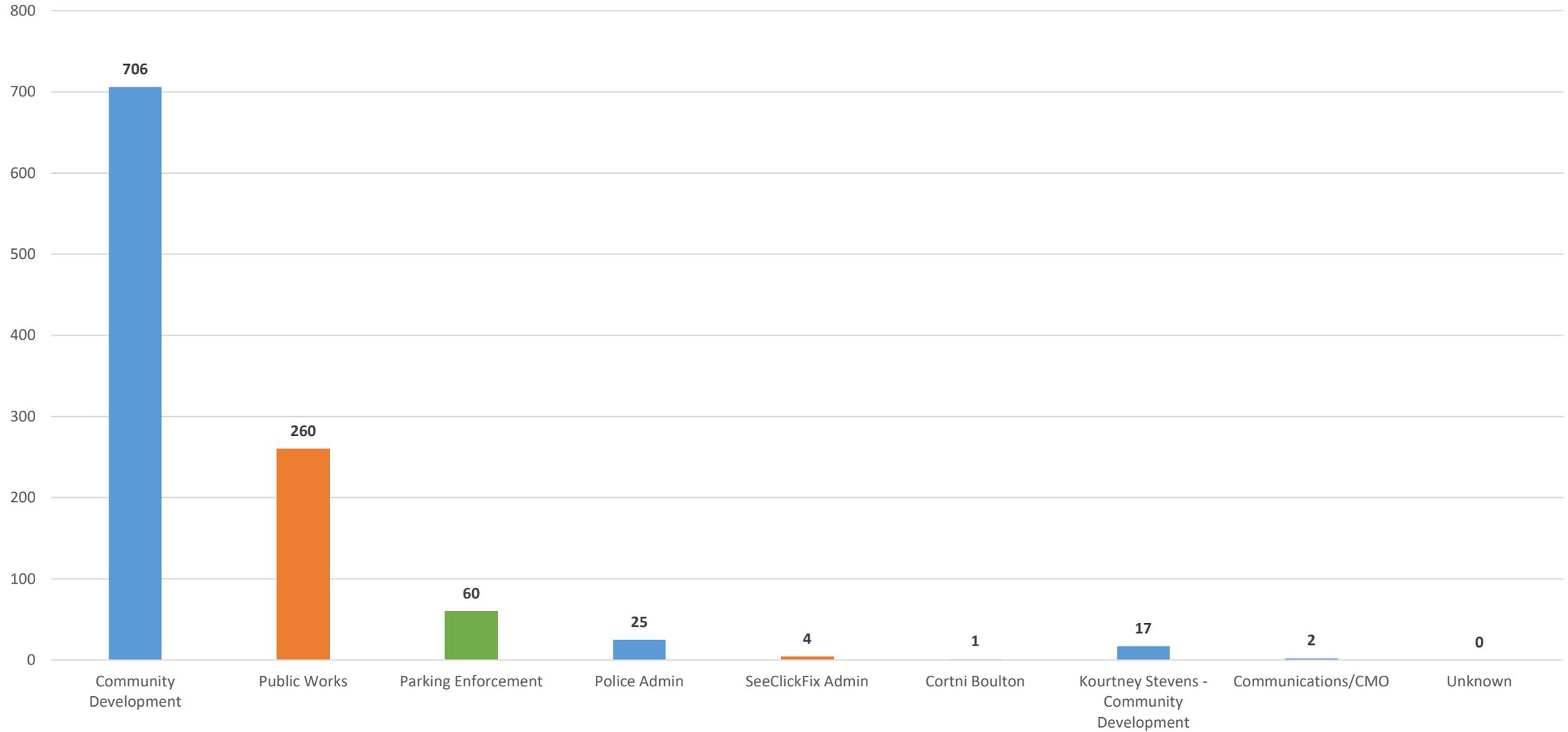
Total number of cases received: 1075



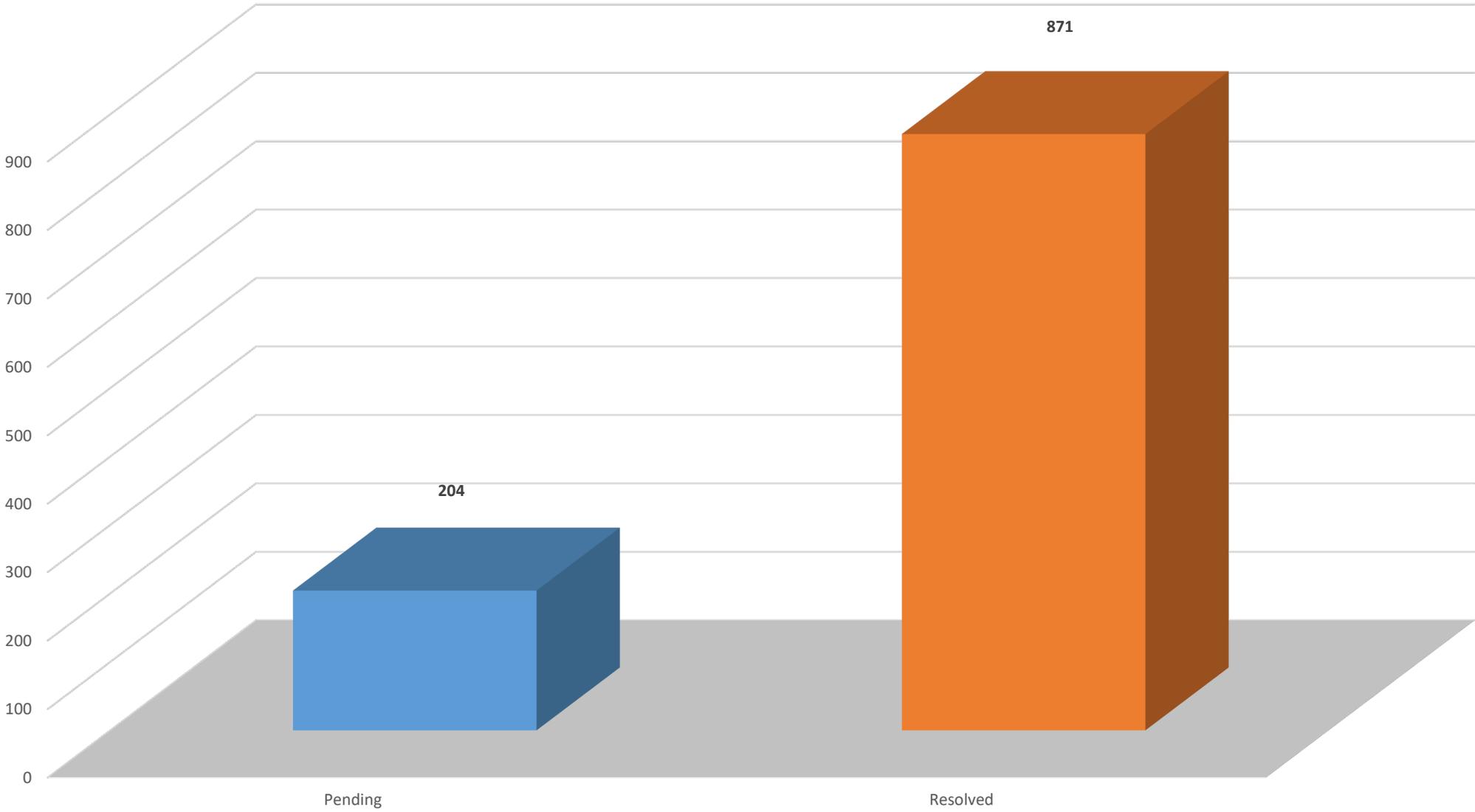
Peoria Cares August 2024 Complaints by Category



Peoria Cares August 2024 Complaints by Department



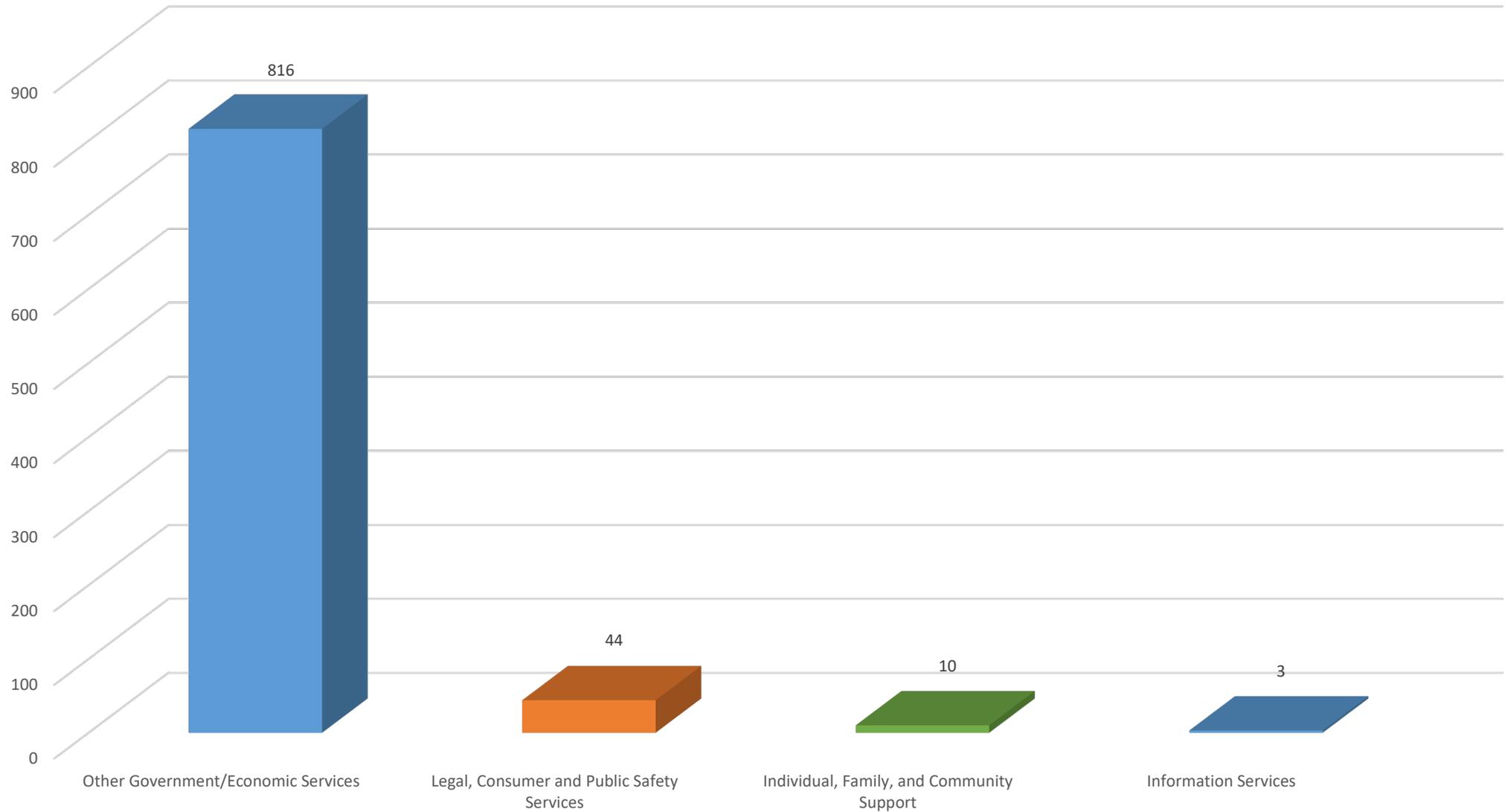
Peoria Cares August 2024 Complaint Status (as of 9/06/24)



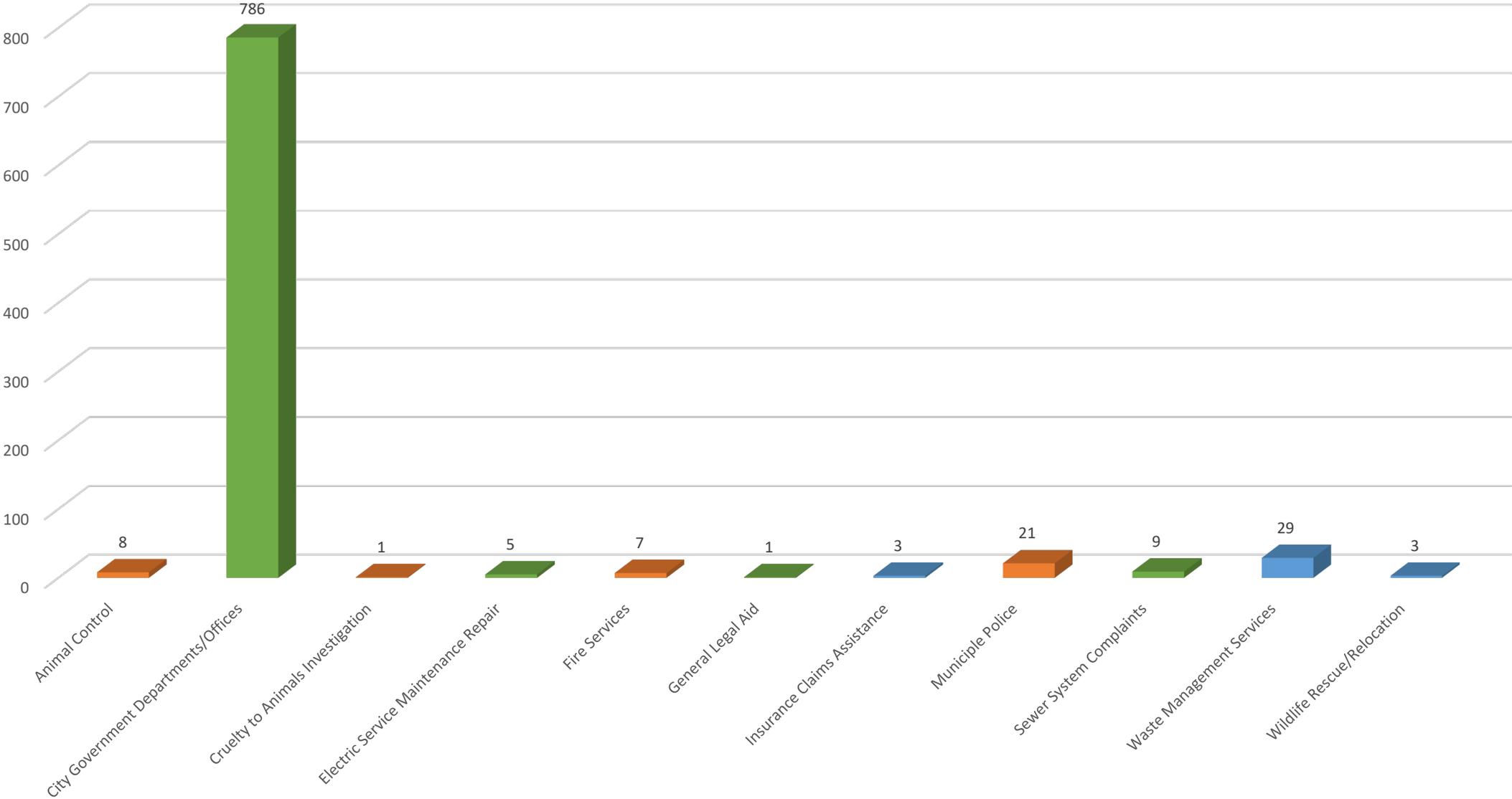
There are 204 pending tickets from this reporting period as of 09/06/2024.



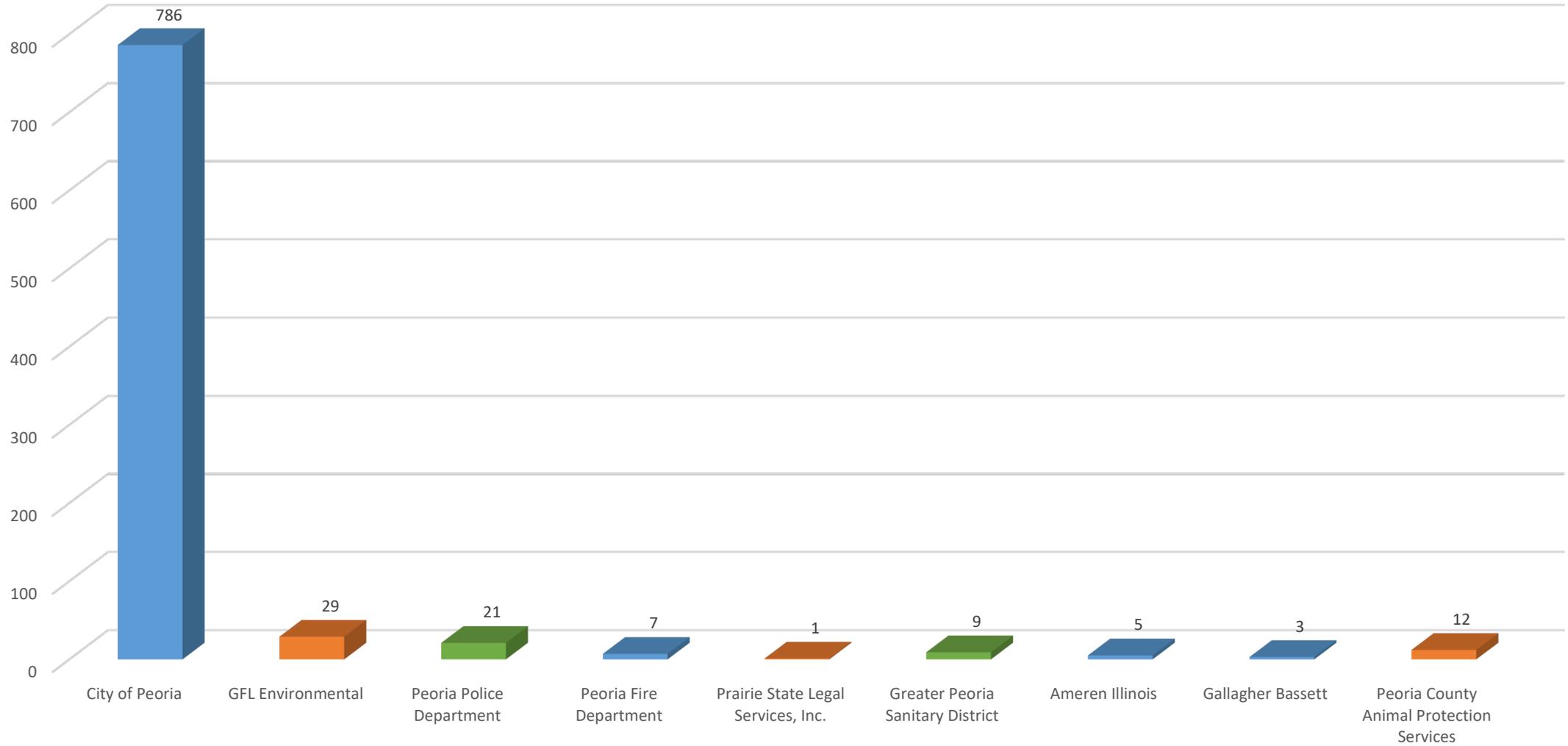
Overall Need Category of Peoria Cares Calls Not Resulting in a Peoria Cares Ticket- August 2024



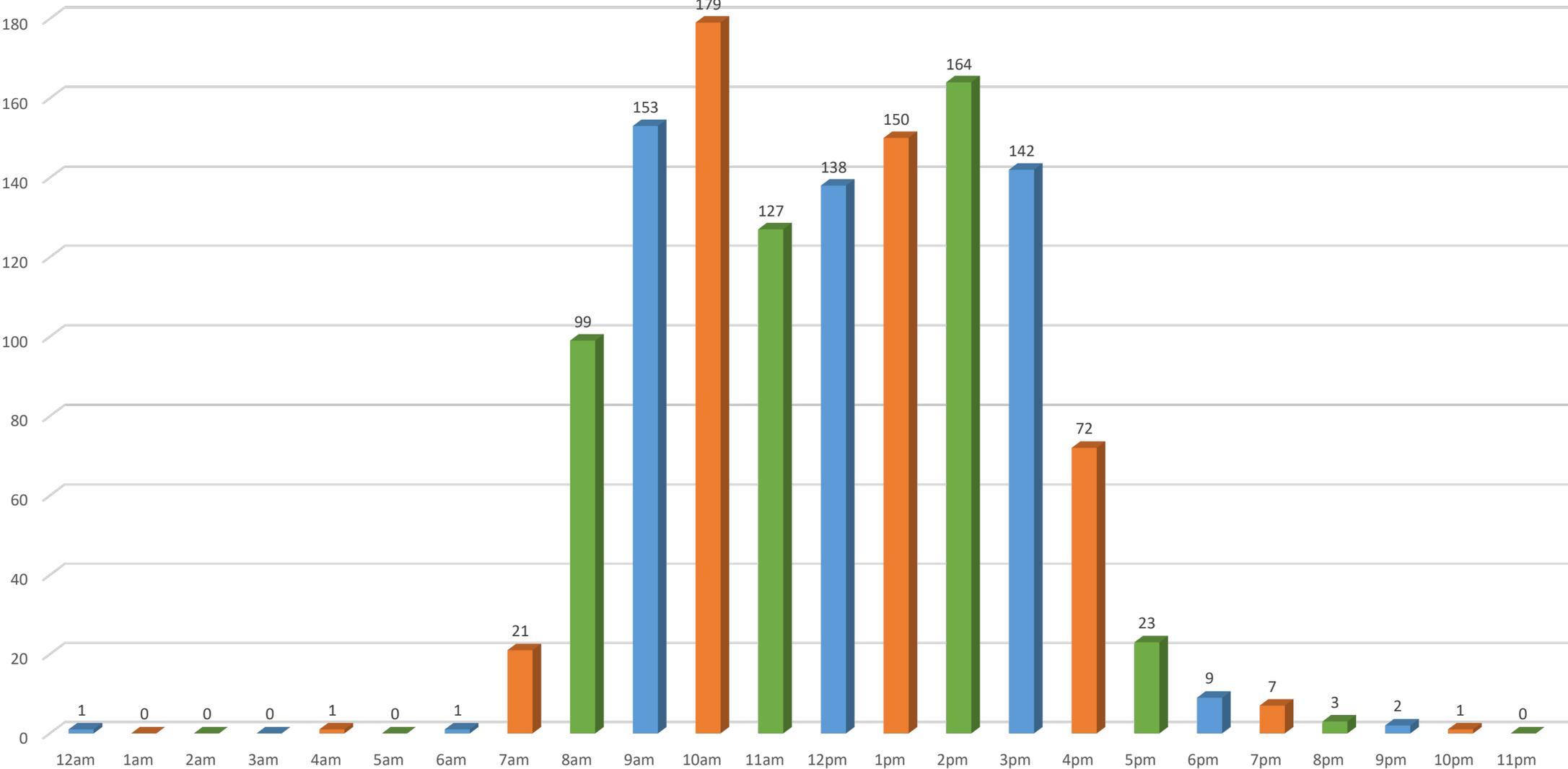
Service Needs of Peoria Cares Calls Not Resulting in a Peoria Cares Ticket- August 2024



Referrals of Peoria Cares Calls Not Resulting in a Peoria Cares Ticket- August 2024



Peoria Cares Calls by Time of Day - August 2024



Peoria Cares Calls by Day of Week – August 2024

DATE	N/A's	TICKETS	TOTAL PC	211 TOTAL	DAY TOTAL	% TICKETS	% DAY TOTAL
1-Aug	68	15	83	55	138	18.07%	60.14%
2-Aug	63	12	75	39	114	16.00%	65.79%
3-Aug	8	1	9	10	19	11.11%	47.37%
4-Aug	0	1	1	5	6	100.00%	16.67%
5-Aug	73	22	95	60	155	23.16%	61.29%
6-Aug	62	10	72	46	118	13.89%	61.02%
7-Aug	49	11	60	48	108	18.33%	55.56%
8-Aug	48	16	64	54	118	25.00%	54.24%
9-Aug	26	9	35	34	69	25.71%	50.72%
10-Aug	4	0	4	8	12	0.00%	33.33%
11-Aug	1	0	1	10	11	0.00%	9.09%
12-Aug	62	19	81	57	138	23.46%	58.70%
13-Aug	67	13	80	44	124	16.25%	64.52%
14-Aug	65	12	77	37	114	15.58%	67.54%
15-Aug	47	6	53	39	92	11.32%	57.61%
16-Aug	59	13	72	37	109	18.06%	66.06%
17-Aug	5	4	9	9	18	44.44%	50.00%
18-Aug	2	1	3	6	9	33.33%	33.33%
19-Aug	76	17	93	45	138	18.28%	67.39%
20-Aug	48	14	62	43	105	22.58%	59.05%
21-Aug	42	11	53	45	98	20.75%	54.08%
22-Aug	64	11	75	47	122	14.67%	61.48%
23-Aug	59	16	75	50	125	21.33%	60.00%
24-Aug	4	1	5	6	11	20.00%	45.45%
25-Aug	1	0	1	6	7	0.00%	14.29%
26-Aug	64	24	88	42	130	27.27%	67.69%
27-Aug	69	10	79	28	107	12.66%	73.83%
28-Aug	59	14	73	47	120	19.18%	60.83%
29-Aug	42	16	58	39	97	27.59%	59.79%
30-Aug	51	13	64	31	95	20.31%	67.37%
31-Aug	6	1	7	7	14	14.29%	50.00%
	1294	313	1607	1034	2641	21.05%	53.36%

DAY OF WEEK	N/As	TICKETS	TOTAL PC	% PC TICKETS
Monday (4)	275	48	323	14.86%
Tuesday (4)	246	64	310	20.65%
Wednesday (4)	215	63	278	22.66%
Thursday (5)	269	7	276	2.54%
Friday (5)	258	2	260	0.77%
Saturday (4)	27	82	109	75.23%
Sunday (4)	4	47	51	92.16%

- N/A' s are calls that came in on the Peoria Cares line that did not result in a Peoria Cares ticket
- % Tickets refers to the percentage of tickets that were created from the calls that came in on the Peoria Cares line
- % Day Total is the percentage of calls that came through on the Peoria Cares line versus the rest of the Call Center's phone calls.



Peoria Cares Call Totals by Day of Week - August 2024

