



OFFICE OF THE CITY MANAGER



TO: Honorable Mayor and Members of the City Council

FROM: Patrick Urich, City Manager *Patrick Urich*

DATE: October 10, 2024

SUBJECT: Issues Update

The following are issues related to the City for the weekly Issues Update. If there are additional items you believe should be included, please let me know.

**Community Development – City of Peoria Hosts Two Free, Family-Friendly Halloween Events**

The city is hosting two free, family-friendly trick-or-treat events in October: Trash-or-Treat and City Hall-O-Ween.

**Trash-Or-Treat: Saturday, October 19 | 9 a.m. – 11 a.m.**

Join Community Development staff for a neighborhood litter cleanup and be rewarded with treats! Costumes are encouraged for this family-friendly event.

Meet Community Development staff at the corner of Main and University at Campustown, 1200 W. Main Street, Peoria, IL 61606.

City staff will provide trash bags, gloves, and a limited supply of grabbers. Volunteers will be awarded for their hard work with candy and other non-food treats.

**City Hall-O-Ween: Friday, October 25 | 3:30 p.m. – 5 p.m.**

Join us for the fifth annual City Hall-O-Ween. Everyone is welcome to join the fun at Peoria City Hall, 419 Fulton Street, Peoria, IL 61602.

**Trash OR Treat**  
Clean up the West Bluff and get a sweet reward  
Saturday, October 19th  
9:00 AM - 11:00 AM  
Campustown  
1200 W Main Street  
Corner of University and Main  
Costumes are encouraged  
This is a family friendly event

**CITY HALL-O-WEEN**  
TRICK OR TREAT WITH THE FAMILY AT CITY HALL!  
FRIDAY, OCTOBER 25TH  
3:30 PM - 5:00 PM  
PEORIA CITY HALL  
419 FULTON STREET  
THIS EVENT IS OPEN TO THE PUBLIC AND FREE TO ALL AGES  
PARTICIPATING OFFICES WILL BE DECORATED

Issues Update  
Oct. 10, 2024

City Hall will be decorated and staff will hand out candy and food-free Halloween treats to attendees. This is a great opportunity to meet the people who provide service to the Peoria community every day and explore Peoria's historic City Hall.

For more information about Trash-Or-Treat and City Hall-O-Ween, please contact Joe Dulin, Community Development Director, at 309-494-8631 or [by email](#).

### **Peoria Fire Department brings Fire Prevention to Home Depot**

On Saturday, October 5, Peoria Firefighters were at Home Depot, demonstrating the importance of working smoke detectors in the home. This month's workshop included a firetruck for kids to paint and decorate, as well as a tour of a fire engine. The event helped to kick off Fire Prevention week (Oct. 6-12) which focuses on working smoke alarms in the home.



### **Peoria Fire Department Honors Veterans on Penguin Flight**

On September 27, Peoria Fire took part in Operation Penguin, in which veterans who are unable to fly are honored with a full day of celebrations for their service in the US Military. Exhibits such as the Vietnam Traveling Memorial Wall are brought in and put on display, as well as a visit to the Air National Guard.



This event allows those who are unable to travel to Washington, D.C. to be honored for their bravery and service.

### **Peoria Fire Department Recruitment Team Visits ISU Career Fair**

The Peoria Fire Department Recruitment team recently visited Illinois State University for their career fair. The Recruitment team, led by fire engineer Nick Connor and firefighter Ronnie Moriarty, had a series of discussions with students interested in becoming candidates for the Fire Department.



### **Peoria Fire Department to Add Four New EMT's**

Four probationary firefighters recently completed the required course work to be eligible to take the National Registry test and earn their EMT-B license.

Riley VanDusen, Christopher Prentiss, Cristian Alanis-Mata, and Dylan Cooper spent weeks in a classroom to learn how to effectively treat basic injuries and minor illnesses and become an Emergency Medical Technicians.

### **Peoria Police Department Participates in CareerSpark Expo**

Nearly 100 schools visited the Peoria Civic Center for the CareerSpark Expo last week. The Peoria Police Department gave spectators an up close and personal look at how fingerprinting is done. Officers also gave drone demonstrations and



allowed eighth-grade students to sit inside the department's SWAT vehicle and other police vehicles.



### **Peoria Public Works – Jefferson/Adams Conversion Update**

Sidewalk removal work on the northeast side of the intersection of Liberty Street and SW Adams Street, near 300 Liberty Street, has begun.

Sidewalk work continues on the north side of the intersection of Harrison Street and SW Adams Street, near 400 SW Adams Street, and on the northwest side of the intersection of Liberty Street and SW Adams Street, near 300 SW Adams Street. Work also continues at the intersection of Hamilton Boulevard and NE Adams Street, near the Peoria County Courthouse.

Sidewalk removal work on the northeast side of the intersection of N William Kumpf Boulevard and SW Adams Street, near 500 SW Adams Street, will begin soon.

As a reminder, Liberty Street is closed to all traffic between SW Adams Street and SW Jefferson Avenue. The closure is expected to last six weeks, weather permitting. Jefferson Avenue and Adams Street traffic should utilize Harrison Street as a detour route.

Lane and parking restrictions remain in effect along SW Adams Street. On-street parking restrictions are marked. Drivers should look for unbagged, available parking meters for on-street parking. **If parking meters are bagged with “No Parking” signs, drivers should not park at those spots. Parking at bagged parking meters will result in a ticket and vehicle removal at the owner’s expense.**

Additional parking, lane, and sidewalk restrictions will be forthcoming as the Adams Street and Jefferson Avenue One-Way to Two-Way (OWTW) Conversion Project progresses.

### **Peoria Public Schools – Two-Week Intercession Thank You**

As Peoria Public Schools begins its two-week intercession, I want to personally thank our amazing community partners for stepping up to serve our students.

Issues Update

Oct. 10, 2024

- Art Inc
- Boys and Girls Club
- Carver Center
- Neighborhood House
- Peoria Friendship House
- Peoria Park District
- YMCA

I'd also like to express gratitude to the PPS transportation staff and food service teams for their incredible effort in making sure meals and bussing were available for students during the first week of fall break.

Together, we're showing what a collaborative community can achieve! For more information feel free to contact me at [sharon.kherat@psd150.org](mailto:sharon.kherat@psd150.org).

With gratitude,



Dr. Sharon Desmoulin-Kherat, Ed.D

Community Development Weekly Report

- See attached

Peoria Cares September Monthly Report

- See attached

# WEEKLY DEVELOPMENT ACTIVITY REPORT

## CITY OF PEORIA – COMMUNITY DEVELOPMENT DEPARTMENT

**Date: 10/03/2024 - 10/09/2024**

This summary document is produced on a weekly basis. It is used as an agenda for the City Development Review Board and as a transparency tool to allow the public to be aware of development in Peoria.

### 1. Summary Information

- **One Stop Shop** is held every Monday at 1:30 PM virtually. We also offer an in-person option the first Monday of each month at Distillery Labs at 201 SW Adams St. This is a free service for anyone who wants to discuss development with staff from various city departments, local utility companies, the Peoria County Health Department, and CityLink.
- **Development Center Permits** can typically be issued immediately and/or do not require an extensive review period. These permits include most trade (electrical, plumbing, HVAC, etc.) permits, repair permits, new single-family residential construction, alteration/additions, and demolitions.
- Each permit application includes a self-reported value of the project. The **Total Value of Development (YTD)** is the sum of these reported values.

	This Week	YTD
One Stop Shop Customers	3	67
Development Center Permits Issued	78	2607
Total Value of Development	\$ 1,357,056	\$ 134,310,442

### 2. Development Review Board Projects

- The **Development Review Board** is a group of City staff, local utility representatives, and other local government agencies that review and comment on more complex development applications and cases that are required to go to a public hearing.
- Items listed below with the prefixes HPC, PZC or ZBA in the first column are considered **Plans**. **Plans** are development applications that require multiple departments to review for compliance and include a public hearing before a City Commission; in some cases, **Plans** may also require a final decision by the City Council.
- All other items listed below are **Building Permits**. **Building Permits** are development applications that require multiple departments to review for compliance but do not require a public hearing or City Council review.
- The **Staff Assigned** to each item is the primary contact person for any inquires.

Plan/Permit #	Address	Type	Description	Council District	Planner Assigned
COM-14150-2024	4213 SW Adams St	Commercial Alteration	Ext. Alt. – Pave new parking lot – Ocean Fish & Chicken	1	JN
COM-14134-2024	311 W John H Gwynn Jr Ave	Commercial Alteration	Int. Alt. – Children’s Home Association of IL	1	JN
COM-14141-2024	100 State St Unit: 621-3C	Commercial Alteration	Ext. Alt. – New Balcony – Sean Sullivan	1	JN
COM-14162-2024	707 NE Madison Ave	Commercial Alteration	Ext. Alt. – Roof replacement – Wallick Schlarman House	3	KW
MULT-14176-2024	612 Wayne St	Multi-Family Alteration	Ext. Alt. – Repair Balconies	3	KW
ZBA-2093-2024	1028 SW Adams St	Zoning Board of Appeals	Major Variances – Increase build-to line, increase block corner setback, increase façade job depth, remove street wall, remove required functioning entry door at 75-foot intervals, and replace parallel parking with angled parking	1	JN
COM-14167-2024	2900 W Lake Ave	Commercial Alteration	Int./Ext. Alt and Change of Occupancy – Royal Hall	4	JR

# WEEKLY DEVELOPMENT ACTIVITY REPORT

## CITY OF PEORIA – COMMUNITY DEVELOPMENT DEPARTMENT

### Additional Activity

- These projects are not subject to review by the Development Review Board.

Plan/Permit #	Address	Type	Description	Council District	Planner Assigned
SIGN-14158-2024	8209 N Knoxville Ave	Permanent Sign	Replace 5 freestanding and 7 wall signs – Dunkin	5	JN
SIGN-14149-2024	4213 SW Adams St	Permanent Sign	Install one wall sign – Ocean Fish & Chicken	1	JN
SIGN-14177-2024	9315 N Lindbergh Dr	Permanent Sign	Install 2 wall signs - Dollar Tree	5	JN
SIGN-14198-2024	3428 N University St	Permanent Sign	Replace 3 wall signs and 2 freestanding signs	2	KW
RES-14205-2024	6121 W Creekside Dr	New Single Family Home	NSFD	4	JR
RES-14206-2024	8823 N Westpoint Ct	New Single Family Home	NSFD	4	JR

### 3. Certificates of Occupancy Issued

- **Certificates of Occupancy** are issued after the work authorized by a permit has been inspected and substantially meets all applicable codes and regulations.

Address	Type	Business Name	Council District
-			

### 4. Land Bank Activity

- The **City Land Bank** acquires properties to hold for future development, it transfers properties to new owners when possible, and it demolishes unsafe and abandoned structures to reduce blight in the community.

Properties Acquired			
Parcel Number	Address	Council District	Received Through
18-03-155-001	1100 NE Glendale Ave	3	Judicial Deed
18-18-277-002	2214 W Marquette St	1	Judicial Deed
18-17-206-001	914 S Helen St	1	Judicial Deed
18-08-256-020	219 N Charlton St	1	Judicial Deed
18-18-428-007	1316 S Faraday Ave	1	Judicial Deed

Properties Transferred to New Owner			
Parcel Number	Address	Council District	Transferred Through
-			

Properties Demolished			
Parcel Number	Address	Council District	Ownership Type and Reason
18-03-155-001	1100 NE Glendale Ave	3	City - Planned
18-03-181-021	1515 NE Monroe St	3	City - Planned
18-03-186-002	1302 NE Madison Ave	3	Private - Planned
18-17-159-026	1209 S Warren St	1	City - Planned
18-17-130-003	1403 W Ann St	1	Private - Emergency
14-34-481-003	647 Spitznagle Ave	3	City - Planned

## WEEKLY DEVELOPMENT ACTIVITY REPORT CITY OF PEORIA – COMMUNITY DEVELOPMENT DEPARTMENT

### 5. Peoria City/County Health Department License Information

- The Peoria City/County Health Department licenses multiple types of food establishments. The information in this table is provided for informational purposes only.

Address	Business Name	Description	Council District
2200 W War Memorial Dr	Tilted 10	Plans Received	4

Community Development Department Contact Information	
Staff who are typically assigned to manage development applications.	
<p><b>Leah Allison (LA)</b> <i>Asst. Director of Com. Dev.</i> 494-8667</p> <p><b>Josh Naven (JN)</b> <i>Senior Urban Planner</i> 494-8657</p> <p><b>Kerilyn Weick (KW)</b> <i>Senior Urban Planner</i> 494-8606</p> <p><b>Julia Rose (JR)</b> <i>Urban Planner</i> 494-8649</p>	<p><b>Rich Storm (RS)</b> <i>Building Safety Manager</i> 494-8632</p> <p><b>Matt Ziller (MZ)</b> <i>Building Inspector</i> 494-8628</p> <p><b>Craig Reid (CR)</b> <i>Building Inspector</i> 494-8925</p> <p><b>Issac Garcia (IG)</b> <i>Building Inspector</i> 494-8921</p>

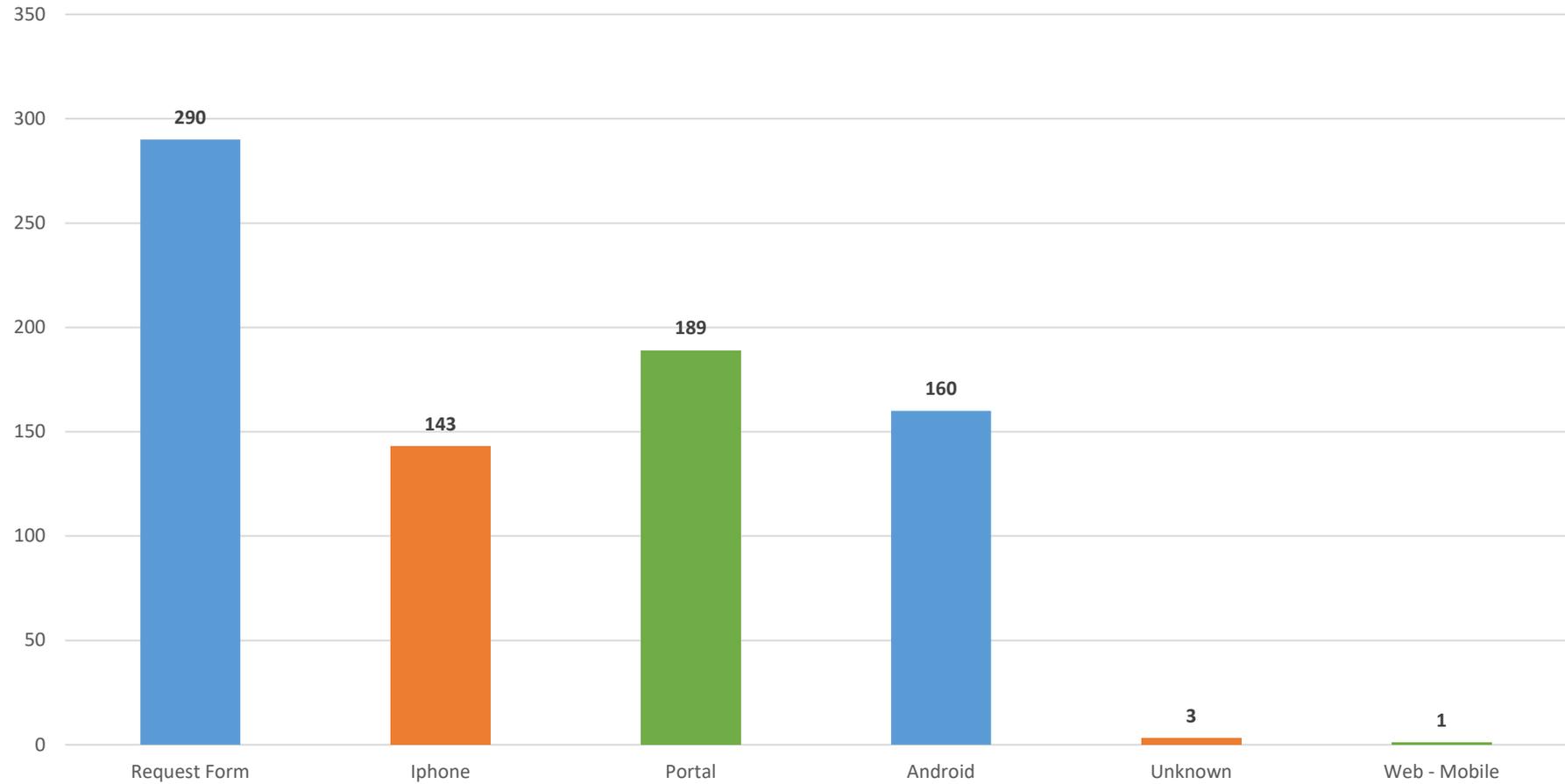
# *Peoria Cares*



## *2024 Monthly Report*

***From: The Office of the City Manager  
Presented to: City of Peoria, Mayor and Council Members  
September 2024***

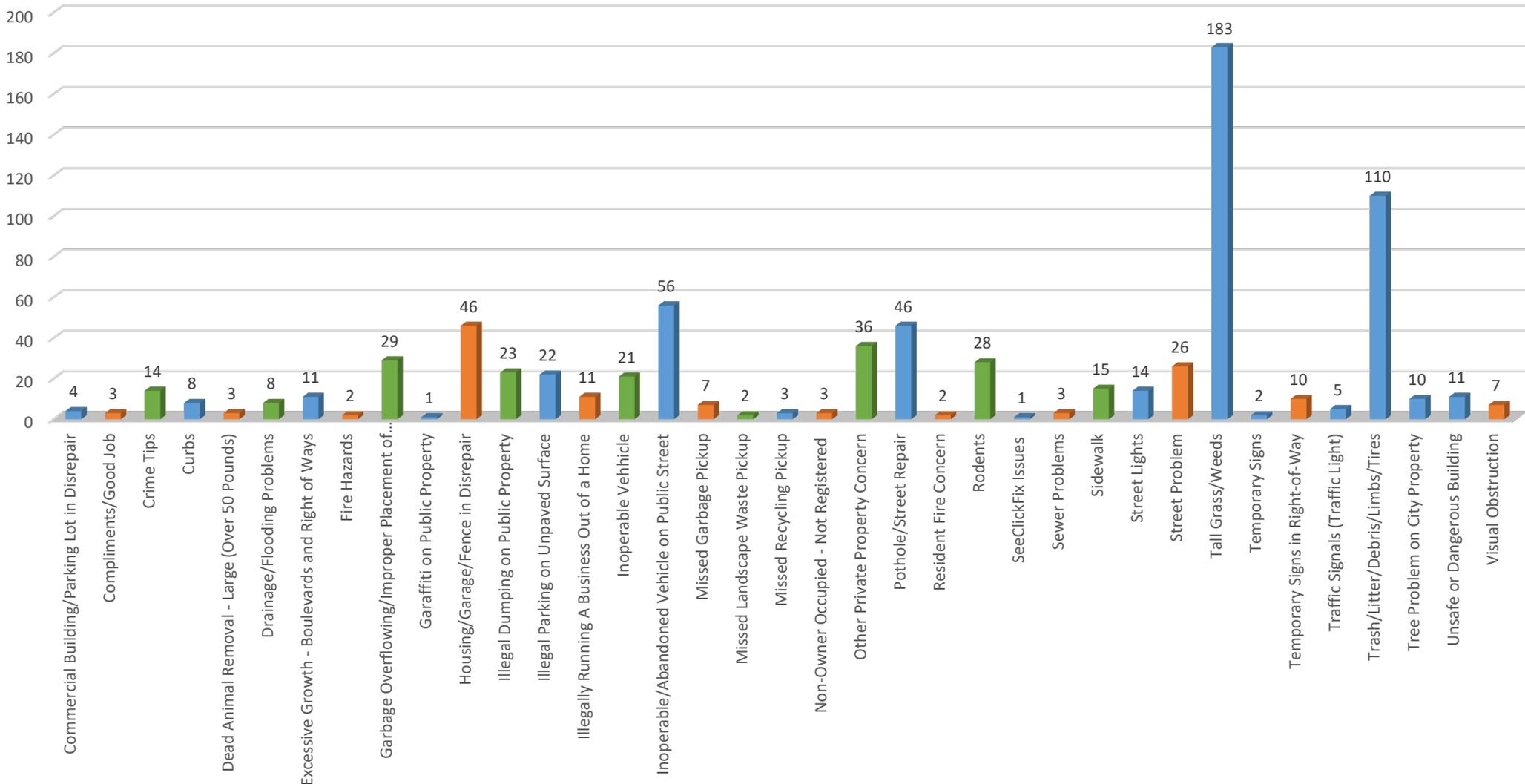
## Peoria Cares Communication Transactions During the Month of September 2024



Total number of cases received: 786



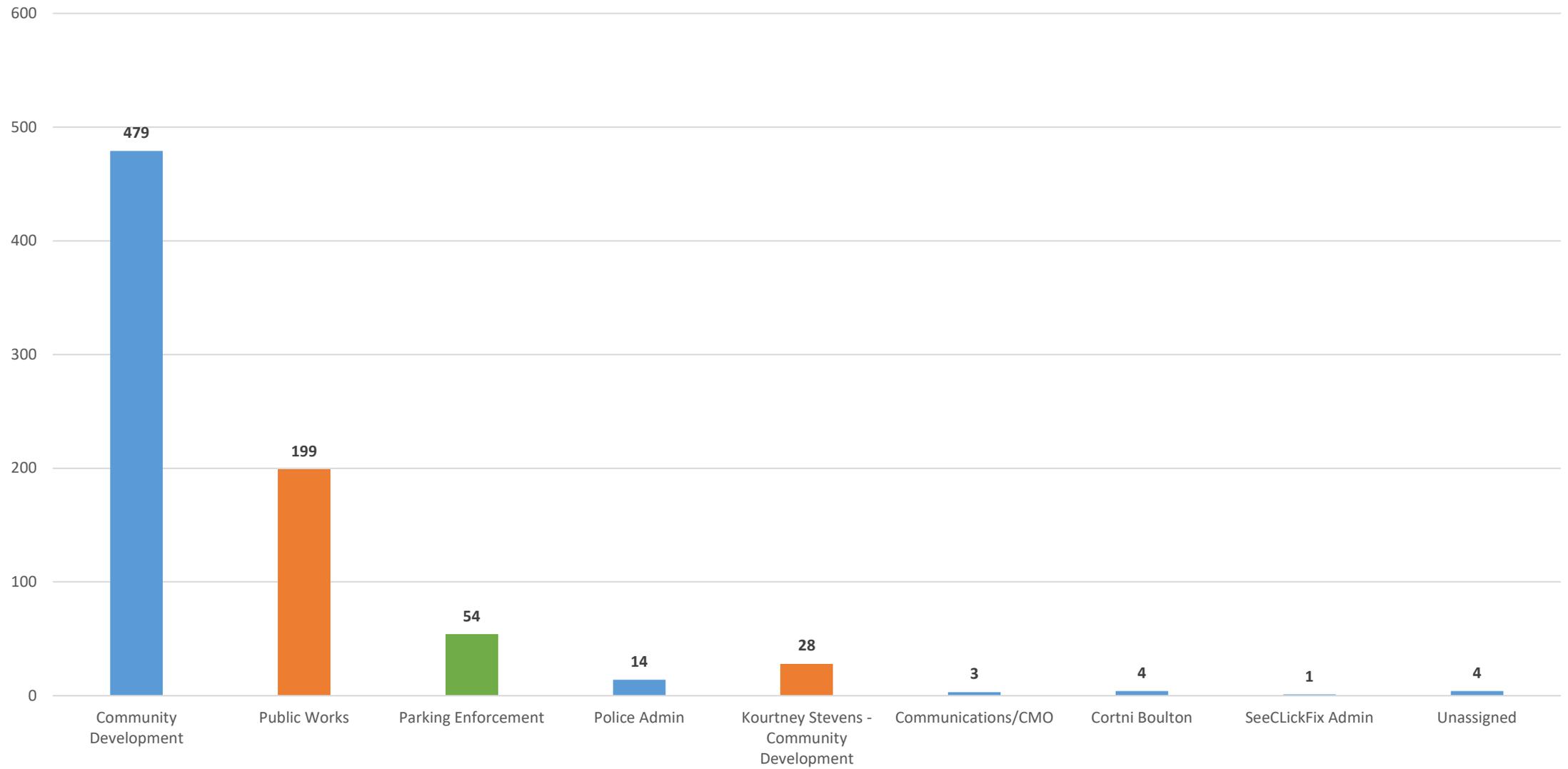
### Peoria Cares September 2024 Complaints by Category



Total number of cases received: 786



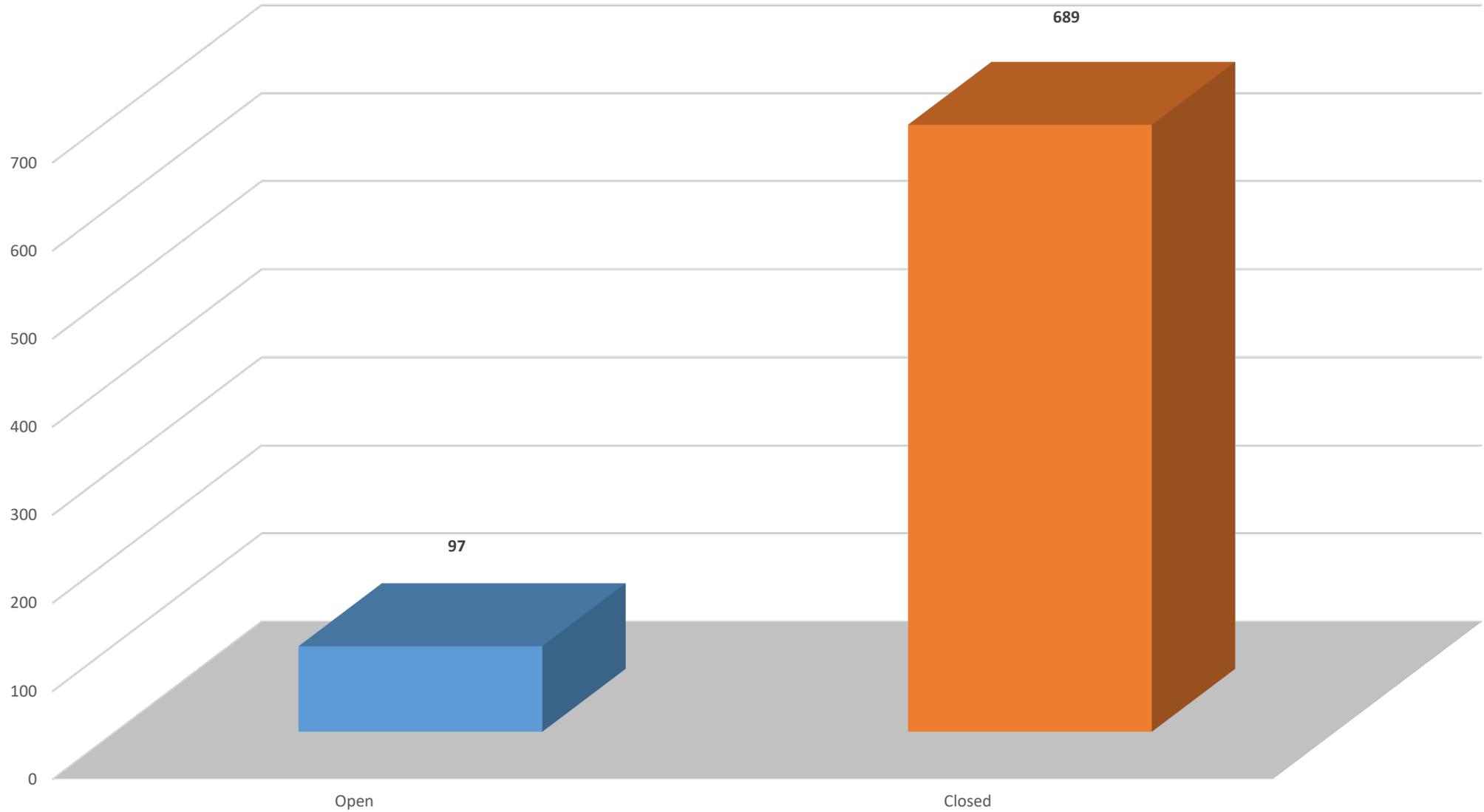
### Peoria Cares September 2024 Complaints by Department



Total number of cases received: 786



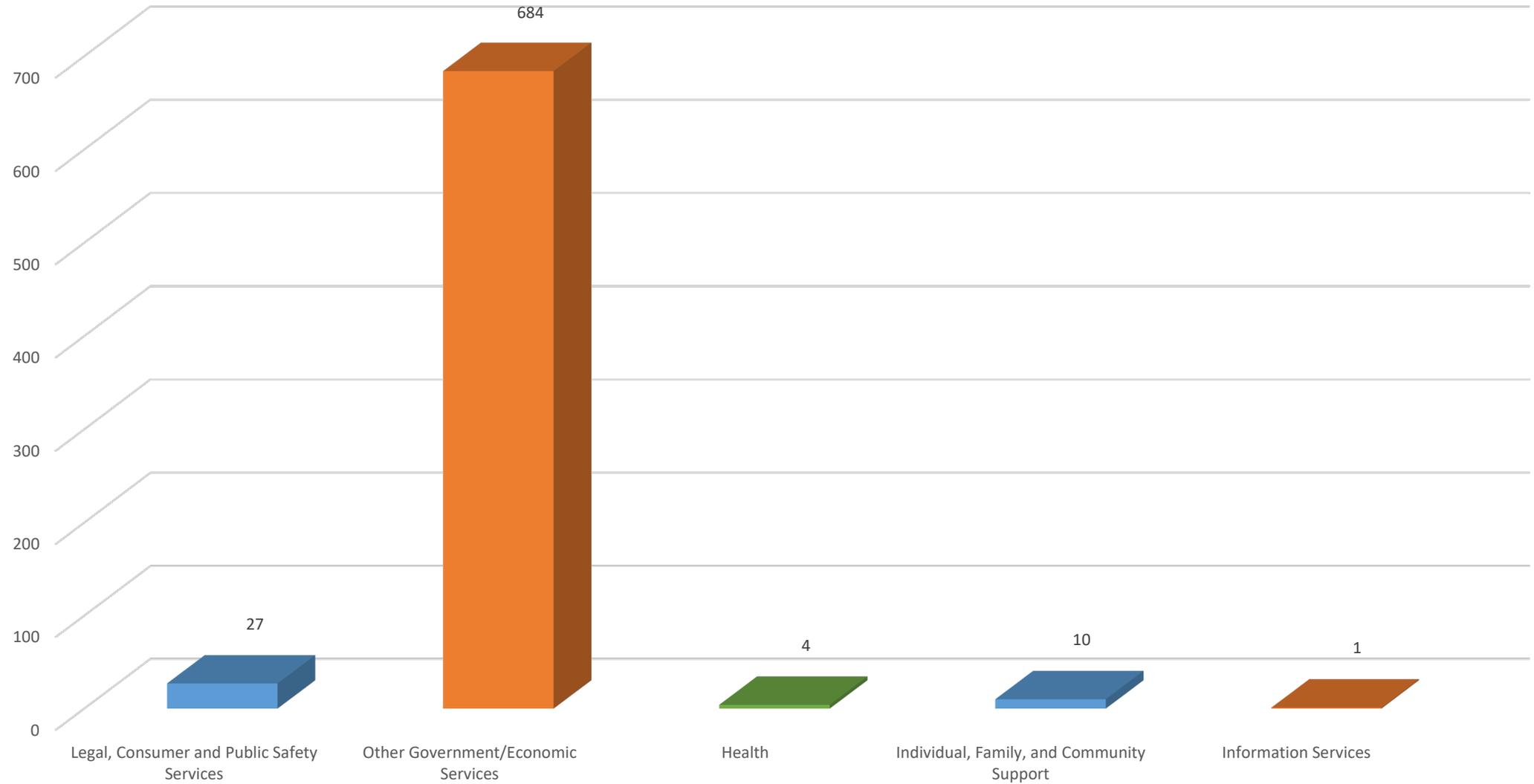
### Peoria Cares September 2024 Complaint Status (as of 10/04/24)



There are 97 pending tickets from this reporting period as of 10/04/2024.



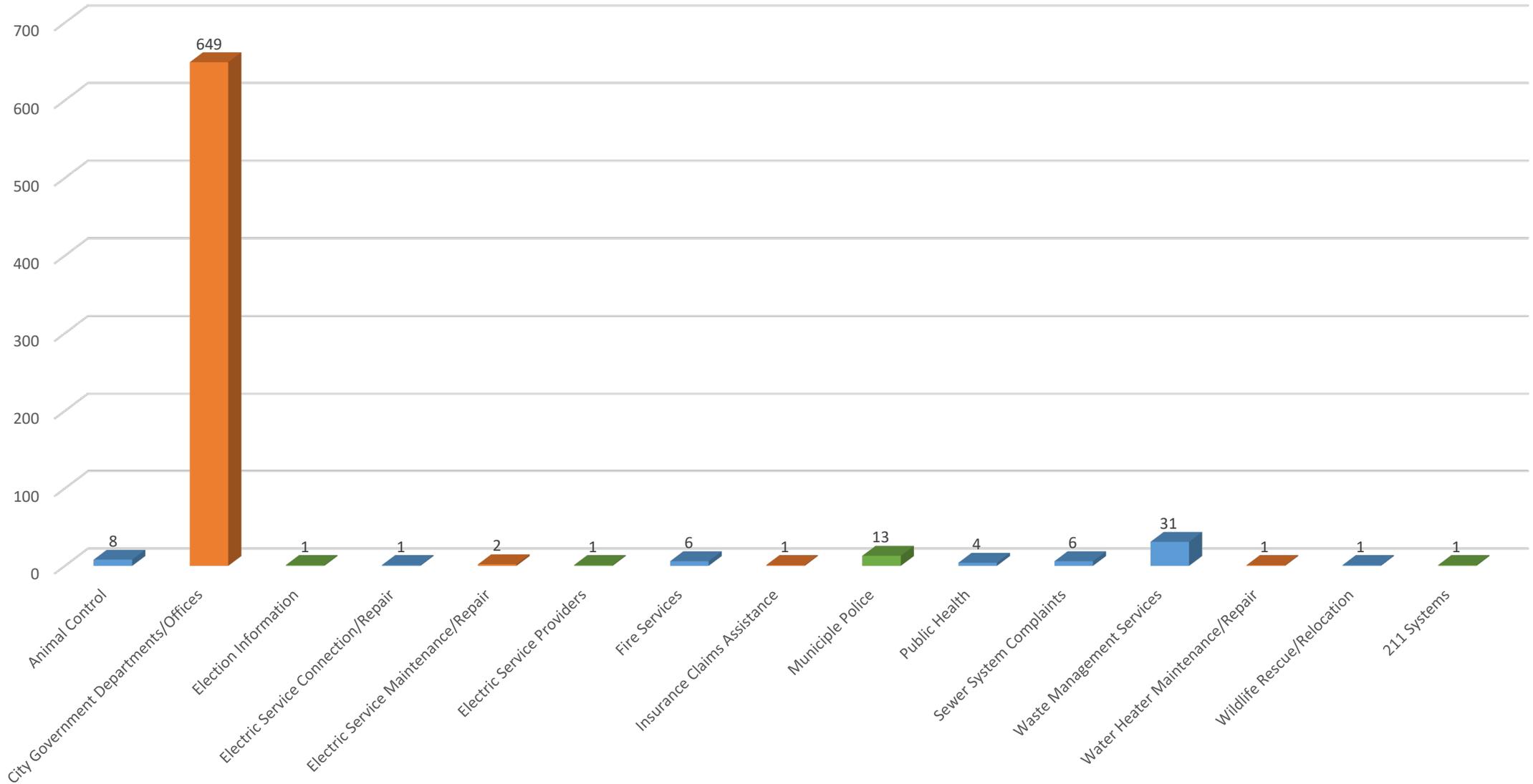
### Overall Need Category of Peoria Cares Calls Not Resulting in a Peoria Cares Ticket- September 2024



An additional 726 calls were received that did not fit the Peoria Cares case criteria.



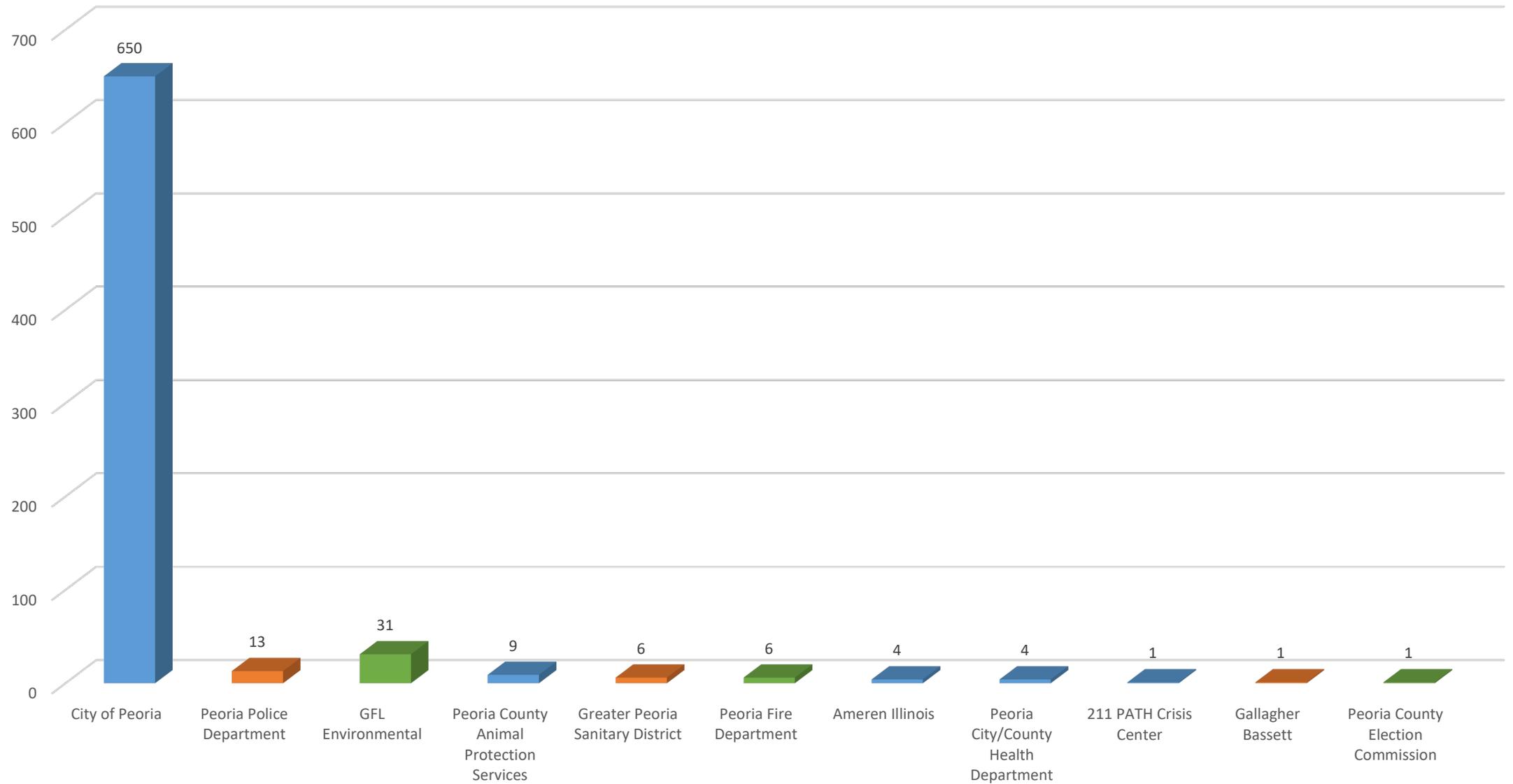
## Service Needs of Peoria Cares Calls Not Resulting in a Peoria Cares Ticket- September 2024



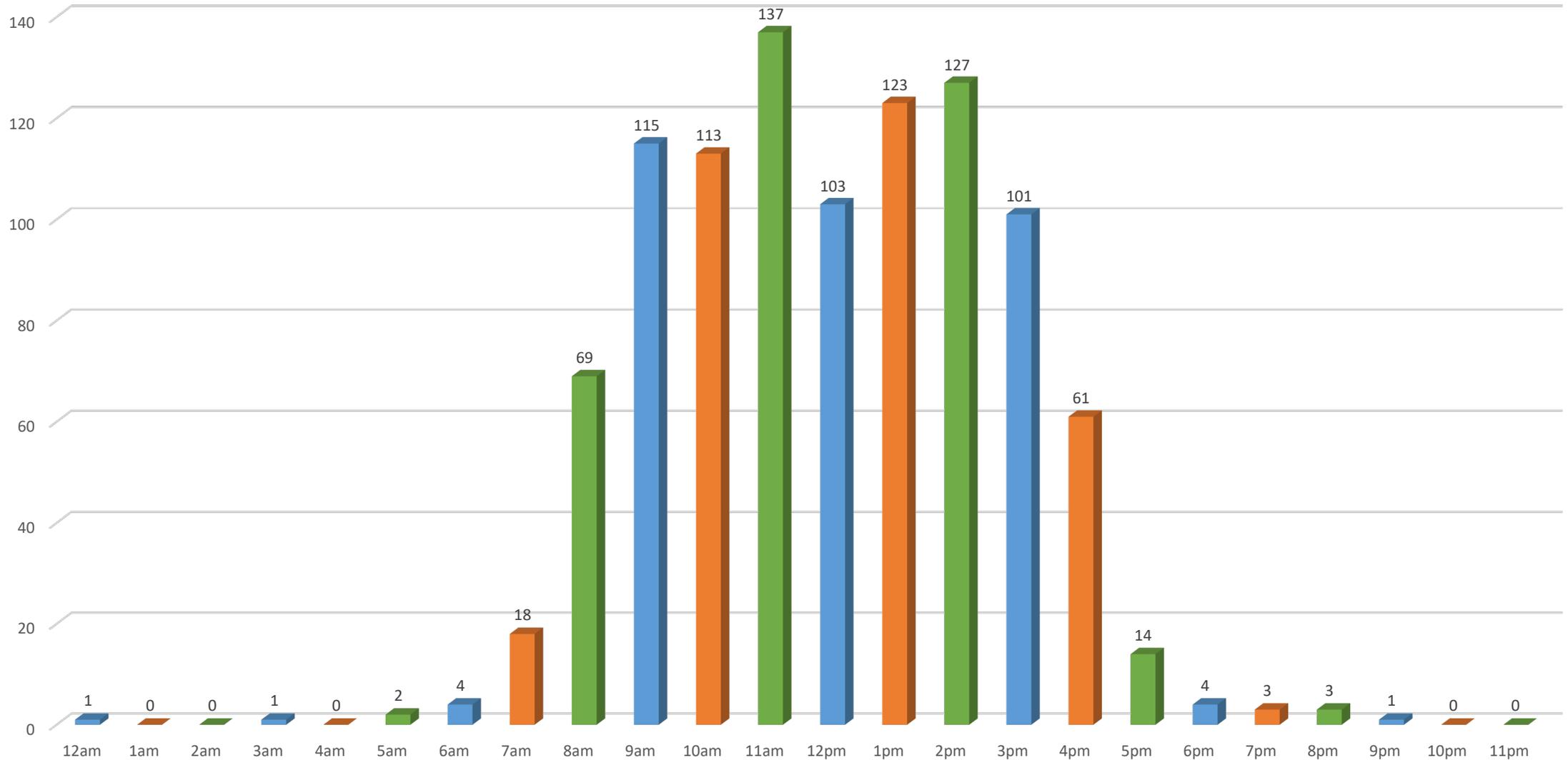
An additional 726 calls were received that did not fit the Peoria Cares case criteria.



## Referrals of Peoria Cares Calls Not Resulting in a Peoria Cares Ticket- September 2024



## Peoria Cares Calls by Time of Day - September 2024



Return calls are made the same business day to each citizen if their call is missed during operational hours or the next business day if it comes in after hours/weekend hours.



## Peoria Cares Calls by Day of Week – September 2024

DATE	N/A's	TICKETS	TOTAL PC	211 TOTAL	DAY TOTAL	% TICKETS	% DAY TOTAL
1-Sep	3	0	3	2	5	0.00%	60.00%
2-Sep	4	0	4	8	12	0.00%	33.33%
3-Sep	60	14	74	42	116	18.92%	63.79%
4-Sep	50	7	57	40	97	12.28%	58.76%
5-Sep	43	9	52	36	88	17.31%	59.09%
6-Sep	59	12	71	52	123	16.90%	57.72%
7-Sep	5	0	5	11	16	0.00%	31.25%
8-Sep	3	0	3	3	6	0.00%	50.00%
9-Sep	58	10	68	48	116	14.71%	58.62%
10-Sep	46	21	67	36	103	31.34%	65.05%
11-Sep	53	7	60	39	99	11.67%	60.61%
12-Sep	51	10	61	32	93	16.39%	65.59%
13-Sep	46	14	60	18	78	23.33%	76.92%
14-Sep	2	0	2	12	14	0.00%	14.29%
15-Sep	2	0	2	8	10	0.00%	20.00%
16-Sep	66	16	82	47	129	19.51%	63.57%
17-Sep	45	10	55	29	84	18.18%	65.48%
18-Sep	45	5	50	32	82	10.00%	60.98%
19-Sep	54	7	61	30	91	11.48%	67.03%
20-Sep	35	4	39	27	66	10.26%	59.09%
21-Sep	3	1	4	6	10	25.00%	40.00%
22-Sep	2	0	2	11	13	0.00%	15.38%
23-Sep	40	7	47	48	95	14.89%	49.47%
24-Sep	30	10	40	40	80	25.00%	50.00%
25-Sep	43	6	49	32	81	12.24%	60.49%
26-Sep	50	7	57	29	86	12.28%	66.28%
27-Sep	43	13	56	25	81	23.21%	69.14%
28-Sep	7	0	7	8	15	0.00%	46.67%
29-Sep	1	1	2	2	4	50.00%	50.00%
30-Sep	50	8	58	34	92	13.79%	63.04%
	<b>999</b>	<b>199</b>	<b>1198</b>	<b>787</b>	<b>1985</b>	<b>13.62%</b>	<b>53.39%</b>

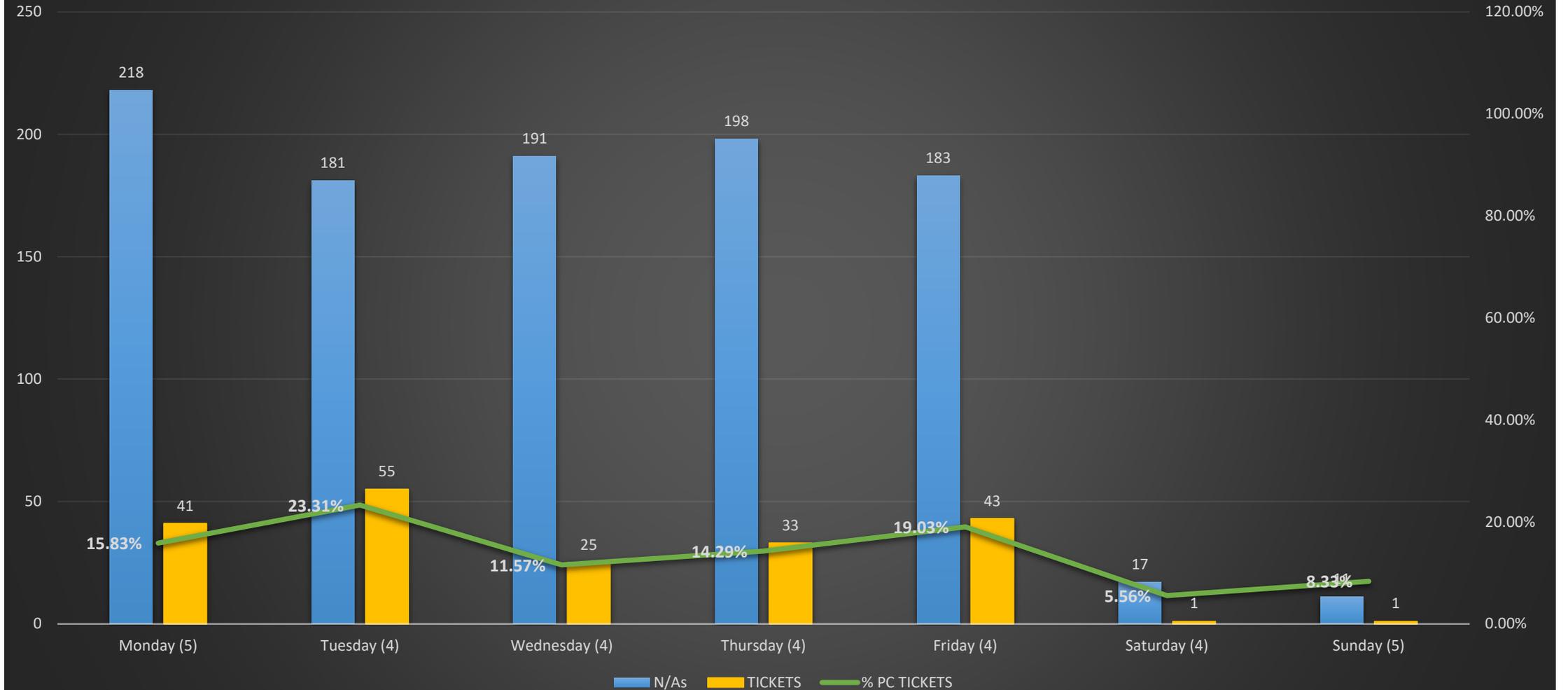
DAY OF WEEK	N/As	TICKETS	TOTAL PC	% PC TICKETS
Monday (5)	218	41	259	15.83%
Tuesday (4)	181	55	236	23.31%
Wednesday (4)	191	25	216	11.57%
Thursday (4)	198	33	231	14.29%
Friday (4)	183	43	226	19.03%
Saturday (4)	17	1	18	5.56%
Sunday (5)	11	1	12	8.33%

- N/A' s are calls that came in on the Peoria Cares line that did not result in a Peoria Cares ticket
- % Tickets refers to the percentage of tickets that were created from the calls that came in on the Peoria Cares line
- % Day Total is the percentage of calls that came through on the Peoria Cares line versus the rest of the Call Center's phone calls.

These numbers only reflect phone calls; they do not include emails, walk-ins, or website submissions. Those numbers are reflected in earlier slides. Some phone calls result in multiple Peoria Cares tickets.



## Peoria Cares Call Totals by Day of Week - September 2024



These numbers only reflect phone calls; they do not include emails, walk-ins, or website submissions. Those numbers are reflected in earlier slides. Some phone calls result in multiple Peoria Cares tickets.

