



OFFICE OF THE CITY MANAGER



TO: Honorable Mayor and Members of the City Council

FROM: Patrick Urich, City Manager *Patrick Urich*

DATE: November 7, 2024

SUBJECT: Issues Update

The following are issues related to the City for the weekly Issues Update. If there are additional items you believe should be included, please let me know.

Downtown Road Closures on Monday, November 11, for Veterans Day Parade

Beginning at 9 a.m. and lasting until noon on Monday, November 11, numerous roads throughout Downtown will be closed due to the Veterans Day Parade sponsored by the American Legion Post 2. The parade begins at 10 a.m.

Parking restrictions will be in effect along the parade route. Drivers should exercise caution and patience along the parade route. The use of alternative routes and marked detours is advised.

Parade Route

- The Veterans Day Parade begins at 10 a.m. at the intersection of W. Romeo B. Garrett Avenue and N. William Kumpf Boulevard. The parade will cross N. William Kumpf Boulevard and travel northeast on S.W. Monroe Street. The parade will head southeast on Main Street before heading northeast on N.E. Adams and ending at Hamilton Boulevard. Following the parade, a ceremony will be held at the Peoria County Courthouse.

Road Closures – 9 a.m.

- W. Romeo B. Garrett Avenue will be closed between N. Richard Pryor Place and N. William Kumpf Boulevard.



Peoria Fire Training Academy Hosts Public Orientation

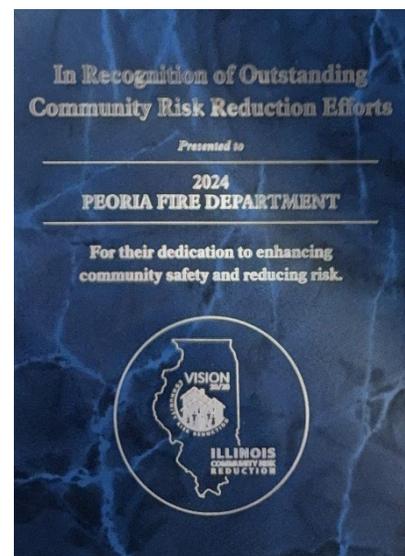
Last weekend, the Peoria Fire Training Academy held an orientation for the public to experience hands-on training on Nov. 2-3. With over 20 young adults in attendance, participants were taught about the gear that firefighters wear and were able to see some of the training exercises that professional firefighters practice. The group also learned about and experienced the process of putting out a controlled fire. Overall, the event was a success in displaying the importance of the fire service and the Peoria Fire Department's commitment to serving its community.



Peoria Fire Department – Division Chief Rice Presents at Community Risk Reduction Conference

Division Chief of Prevention Nate Rice traveled to the Illinois Fire Service Institute (IFSI) in Champaign to attend and present at the Community Risk Reduction Conference on Friday, Nov. 1. In his presentation, "Creating a CRR Culture in your Department," Chief Rice explained the mindset changes the Peoria Fire Department has incorporated into day-to-day operations.

Using the principles of Community Risk Reduction, the PFD is making citizens of Peoria safer through proactive programs, such as the Smoke Alarms Blitz, the smoke alarm program, and continued community engagement. At this conference, the Illinois Community Risk Reduction Task Force awarded Chief Rice



and the Peoria Fire Department with an award for Outstanding Community Risk Reduction Efforts.

Peoria Public Works – Jefferson/Adams Conversion Update

Sidewalk removal work at the northeast corner of the Harrison Street and SW Adams Street intersection, near 335 SW Adams Street, will begin in the coming days.

Sidewalk work continues at the northwest corner of the Main Street and SW Adams Street intersection, near 100 SW Adams Street. Work also continues at the northeast corner of the Liberty Street and SW Adams Street intersection, near 300 Liberty Street.

Sidewalk work at the northwest corner of the Liberty Street and SW Adams Street intersection, near 300 SW Adams, and at the northwest corner of the Harrison Street and SW Adams Street intersection, near 400 SW Adams Street, has been completed.

Lane and parking restrictions remain in effect along SW Adams Street. On-street parking restrictions are marked. Drivers should look for unbagged, available parking meters for on-street parking. **If parking meters are bagged with “No Parking” signs, drivers should not park at those spots. Parking at bagged parking meters will result in a ticket and vehicle removal at the owner’s expense.**

Additional parking, lane, and sidewalk restrictions will be forthcoming as the Adams Street and Jefferson Avenue One-Way to Two-Way (OWTW) Conversion Project progresses.

Peoria Public Schools Announces Exciting Expansion of Pre-K Program

I am excited to share a transformative opportunity for our paraeducators to advance their careers as a teacher within our community. We have collaborated with BloomBoard and Lake Erie College to offer a unique teacher pathway that allows paraeducators with 60 credit hours or an associate’s degree to earn a teaching certificate and a bachelor’s degree while continuing to work in Peoria Public Schools. This program is designed specifically for those currently working in our elementary schools, combining on-the-job experience with online learning—no need for evening or weekend classes. The program ensures individuals receive a portfolio-based education supported by our district mentors and university faculty, all within a cohort of peers. I encourage every eligible paraeducator interested in becoming a certified teacher to contact Ms. Linda Wilson at linda.wilson@psd150.org for more information. Together, let’s shape the future of education in our community.

In addition, the Peoria High School Varsity football team triumphed over Hillcrest with a score of 52-36 in the IHSA Illinois Class 5A Football playoffs last week. This



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exhilarating victory propels them into the next round, where they will face the Thornton Fractional North Meteors in Calumet City. Let's cheer them on to another great victory!

With gratitude,



Dr. Sharon Desmoulin-Kherat, Ed.D

Community Development Weekly Report

- See attached

ECC October Monthly Report

- See attached

Housing Docket

- See attached

Peoria Cares October Report

- See attached

WEEKLY DEVELOPMENT ACTIVITY REPORT

CITY OF PEORIA – COMMUNITY DEVELOPMENT DEPARTMENT

Date: 10/31/2024 - 11/06/2024

This summary document is produced on a weekly basis. It is used as an agenda for the City Development Review Board and as a transparency tool to allow the public to be aware of development in Peoria.

1. Summary Information

- **One Stop Shop** is held every Monday at 1:30 PM virtually. We also offer an in-person option the first Monday of each month at Distillery Labs at 201 SW Adams St. This is a free service for anyone who wants to discuss development with staff from various city departments, local utility companies, the Peoria County Health Department, and CityLink.
- **Development Center Permits** can typically be issued immediately and/or do not require an extensive review period. These permits include most trade (electrical, plumbing, HVAC, etc.) permits, repair permits, new single-family residential construction, alteration/additions, and demolitions.
- Each permit application includes a self-reported value of the project. The **Total Value of Development (YTD)** is the sum of these reported values.

	This Week	YTD
One Stop Shop Customers	1	71
Development Center Permits Issued	61	2934
Total Value of Development	\$2,316,850	\$ 146,612,632

2. Development Review Board Projects

- The **Development Review Board** is a group of City staff, local utility representatives, and other local government agencies that review and comment on more complex development applications and cases that are required to go to a public hearing.
- Items listed below with the prefixes HPC, PZC or ZBA in the first column are considered **Plans**. **Plans** are development applications that require multiple departments to review for compliance and include a public hearing before a City Commission; in some cases, **Plans** may also require a final decision by the City Council.
- All other items listed below are **Building Permits**. **Building Permits** are development applications that require multiple departments to review for compliance but do not require a public hearing or City Council review.
- The **Staff Assigned** to each item is the primary contact person for any inquires.

Plan/Permit #	Address	Type	Description	Council District	Planner Assigned
COM-14497-2024	7713 N Orange Prairie Rd	Commercial Alteration	Int. Alt. – Dive-In Arcade tenant fit-out	4	JR
COM-14516-2024	2121 N Wisconsin Ave	Commercial Alteration	Ext. Alt. – Roof replacement	3	KW

Additional Activity

- These projects are not subject to review by the Development Review Board.

Plan/Permit #	Address	Type	Description	Council District	Planner Assigned
RES-14461-2024	6320 W Crosswynd Ct	New Single Family Home	NSFD	4	JR
SIGN-14464-2024	7713 N Orange Prairie Rd	Permanent Sign	Install one wall sign – Dive-In Arcade	4	JR
SIGN-14481-2024	311 W John Gwynn Jr Ave	Permanent Sign	Install 2 wall signs – Children’s Home Association of Illinois	1	JN
SIGN-14540-2024	9016 N Allen Rd	Permanent Sign	Install one wall sign – Associates in Dentistry	5	JN
SIGN-14541-2024	3535 N California Ave	Permanent Sign	Install one freestanding sign – Momentum Tech	3	KW

WEEKLY DEVELOPMENT ACTIVITY REPORT CITY OF PEORIA – COMMUNITY DEVELOPMENT DEPARTMENT

3. Certificates of Occupancy Issued

- **Certificates of Occupancy** are issued after the work authorized by a permit has been inspected and substantially meets all applicable codes and regulations.

Address	Type	Business Name	Council District
811 SW Adams St	Commercial	Glow Rx	1
7620 N Galena Rd	Residential	Brad Burgess Construction Inc.	5
2624 W Arden Way	Residential	Armstrong Builders of Peoria, Inc.	5
240 SW Jefferson Ave	Commercial	Prairie on Liberty, LLC	2
4812 N Sheridan Rd	Commercial	Gateway Foundation	3
1713 N Great Oak Dr	Multi-Family	Parkwood Commons	1
3918 W Fiona Way	Residential	Jodi Construction	5
11021 N Woodale Ave	Residential	Trails Crossing Developers, LLC	5
1200 W Main St	Commercial	Insomnia Cookies	2

4. Land Bank Activity

- The **City Land Bank** acquires properties to hold for future development, it transfers properties to new owners when possible, and it demolishes unsafe and abandoned structures to reduce blight in the community.

Properties Acquired			
Parcel Number	Address	Council District	Received Through
-			

Properties Transferred to New Owner			
Parcel Number	Address	Council District	Transferred Through
-			

Properties Demolished			
Parcel Number	Address	Council District	Ownership Type and Reason
18-18-480-012	1826 S Livingston St	1	Private - Emergency
18-04-151-006	1414 N Sheridan Rd	2	City - Planned
14-33-256-004	2608 N Peoria Ave	3	City - Planned

5. Peoria City/County Health Department License Information

- The **Peoria City/County Health Department** licenses multiple types of food establishments. The information in this table is provided for informational purposes only.

Address	Business Name	Description	Council District
-			

WEEKLY DEVELOPMENT ACTIVITY REPORT
CITY OF PEORIA – COMMUNITY DEVELOPMENT DEPARTMENT

Community Development Department Contact Information

Staff who are typically assigned to manage development applications.

Leah Allison (LA)
Asst. Director of Com. Dev.
494-8667

Josh Naven (JN)
Senior Urban Planner
494-8657

Kerilyn Weick (KW)
Senior Urban Planner
494-8606

Julia Rose (JR)
Urban Planner
494-8649

Nolan Meyer (NM)
Urban Planner
494-8612

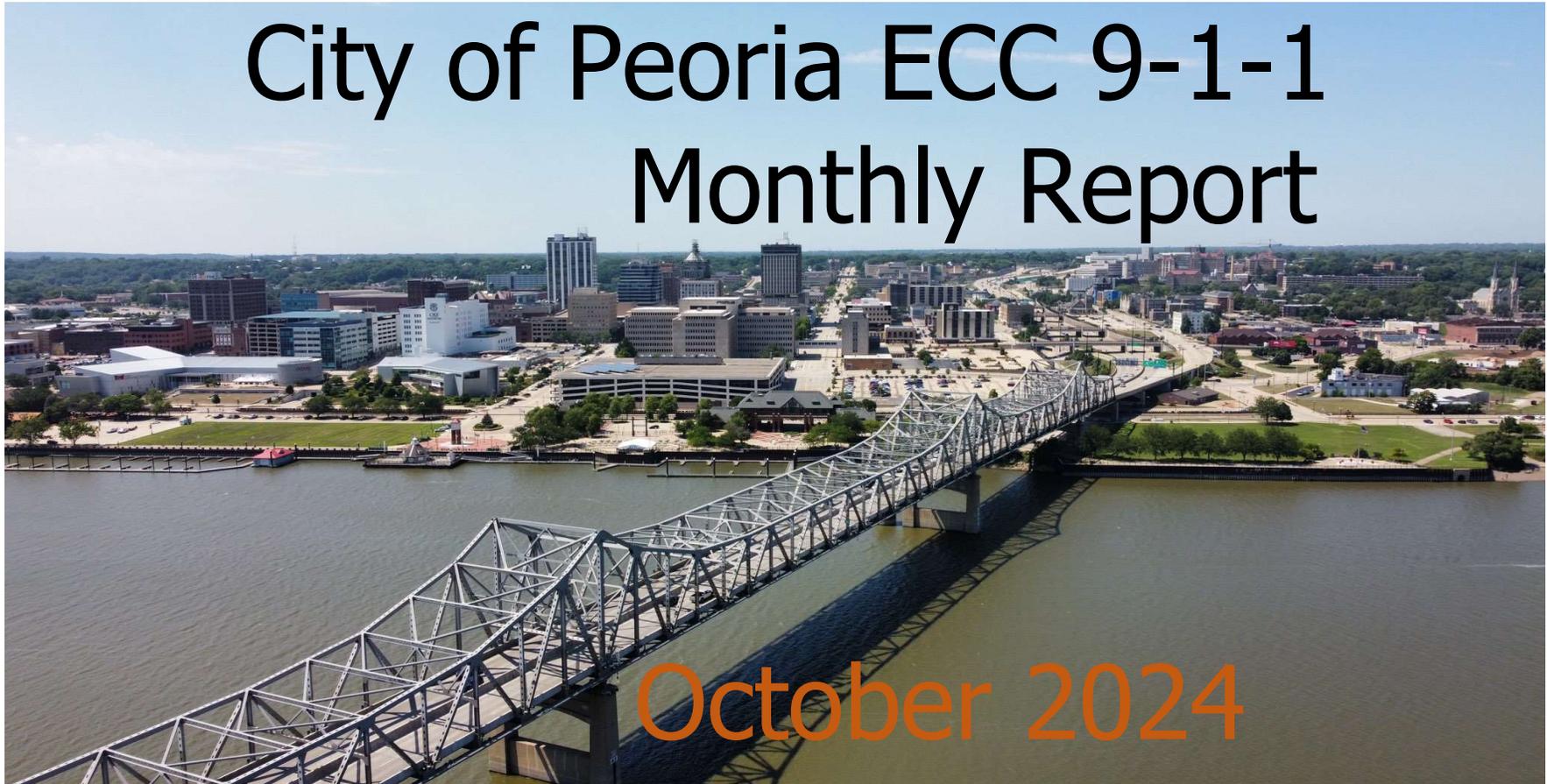
Rich Storm (RS)
Building Safety Manager
494-8632

Matt Ziller (MZ)
Building Inspector
494-8628

Craig Reid (CR)
Building Inspector
494-8925

Issac Garcia (IG)
Building Inspector
494-8921

City of Peoria ECC 9-1-1 Monthly Report



October 2024

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL	2023 Totals
Landbased 9-1-1 Calls	993	902	968	1,005	1,098	1,003	961	940	918	1,439			10,227	12,270
Wireless 9-1-1 Calls	9,264	8,500	8,933	10,150	10,830	10,010	9,787	9,699	9,427	9,145			95,745	118,679
Text To 9-1-1 Calls	34	38	23	56	32	76	58	51	37	68			473	475
TOTAL 9-1-1 CALLS	10,291	9,440	9,924	11,211	11,960	11,089	10,806	10,690	10,382	10,652	0	0	106,445	131,424
Peoria Police Incoming Calls	8,249	8,533	9,128	9,661	11,124	10,529	10,696	10,605	10,459	10,242			99,226	125,741
Peoria Heights Police Incoming	601	565	538	625	694	602	636	545	546	514			5,866	7,615
Peoria Heights Lobby Calls	70	44	60	65	64	68	44	57	53	43			568	840
Chillicothe Police Incoming Calls	368	429	414	504	586	547	536	514	659	448			5,005	7,443
Chillicothe Lobby Calls	73	94	140	120	152	132	115	126	115	146			1,213	2,159
Sheriff's Police Incoming Calls	1,581	1,645	1,907	1,614	1,794	1,690	1,806	2,050	2,316	2,190			18,593	22,623
TOTAL POLICE INCOMING CALLS	10,942	11,310	12,187	12,589	14,414	13,568	13,833	13,897	14,148	13,583	0	0	130,471	166,421
Volunteer Fire/EMS toll free calls	7	11	12	13	5	5	4	10	15	6			88	124
Peoria Heights Fire Incoming Calls	7	6	9	6	1	6	8	15	6	5			69	115
Peoria Fire Incoming Calls	521	401	483	480	654	564	558	701	564	516			5,442	6,934
TOTAL FIRE INCOMING CALLS	535	418	504	499	660	575	570	726	585	527	0	0	5,599	7,173
Operator Assist Calls/Alarm Calls	997	753	789	766	928	887	885	863	859	985			8,712	11,677
Ambulance Incoming Calls	51	53	43	46	35	39	68	61	52	49			497	639
ECC Supervisor Incoming Calls	490	403	469	440	502	498	557	449	467	461			4,736	4,758
Richwoods Dispatcher Incoming Calls	67	72	56	74	55	85	58	72	77	84			700	892
Downtown Dispatcher Incoming Calls	67	61	50	36	51	71	67	96	55	73			627	1,125
Prep 2 Dispatcher Incoming Calls	1,710	1,888	1,681	1,828	1,984	1,661	1,898	1,984	2,020	1,762			18,416	24,462
C-MED Dispatcher Incoming Calls	32	19	24	37	17	58	41	67	54	58			407	993
County Sheriff Dispatcher Incoming Calls	336	227	249	231	284	319	390	273	365	283			2,957	4,324
Fire Dispatcher Incoming Calls	348	300	337	232	345	383	449	345	349	296			3,384	4,565
OverFlow/Call Taker Incoming Calls	63	91	101	48	34	36	46	20	8	15			462	240
TOTAL INCOMING EXTENSION CALLS	3,113	3,061	2,967	2,926	3,272	3,111	3,506	3,306	3,395	3,032	0	0	31,689	41,359
TOTAL OUTGOING EXTENSION CALLS	5,125	4,251	4,350	4,918	5,009	4,954	4,994	4,885	4,453	4,288			47,227	54,166
Peoria Police Dispatches/On view	9,065	9,303	10,274	10,385	11,738	11,119	11,187	11,508	10,936	10,805			106,320	118,641
Peoria Heights Dispatched/On View	757	791	864	789	882	832	681	797	818	1,009			8,220	8,974
Chillicothe Police Dispatches/On view	432	541	590	673	692	577	612	666	692	572			6,047	7,487
Peoria County Sheriff Dispatches/On view	2,933	2,637	2,753	2,918	2,977	2,941	3,100	2,842	3,024	2,923			29,048	37,408
TOTAL POLICE DISPATCHES/ON VIEW	13,187	13,272	14,481	14,765	16,289	15,469	15,580	15,813	15,470	15,309	0	0	149,635	172,510
Air National Guard Fire Dispatches	8	2	8	2	4	6	5	7	6	5			53	67
Akron-Princeville Fire Dispatches	28	26	34	32	34	39	32	27	37	36			325	314
Brimfield Fire Dispatches	41	46	36	31	48	34	36	40	33	43			388	518
Chillicothe Fire Dispatches	75	46	51	49	78	53	76	53	62	62			605	626
Dunlap Fire Dispatches	50	36	55	46	52	66	56	51	57	57			526	505
Elmwood Fire Dispatches	19	13	20	15	15	21	18	17	16	20			174	214

Limestone Fire Dispatches	184	146	153	147	168	128	184	160	150	144			1,564	1,713
Logan-Trivoli Fire Dispatches	47	39	46	42	51	48	51	49	39	61			473	627
Peoria Fire Dispatches	2,440	2,669	2,273	2,321	2,462	2,419	2,506	2,425	2,386	2,572			24,473	26,681
Peoria Heights Fire Dispatches	125	103	116	93	98	98	88	87	95	116			1,019	1,401
Timber-Hollis Fire Dispatches	56	27	40	35	32	51	44	44	26	38			393	530
West Peoria Fire Dispatches	71	69	83	56	81	50	67	64	48	52			641	852
MABAS Fire Calls	8	4	9	0	3	5	4	1	3	4			41	57
TOTAL FIRE DISPATCHES	3,152	3,226	2,924	2,869	3,126	3,018	3,167	3,025	2,958	3,210	0	0	30,675	34,105
AMT Ambulance Dispatches	2,861	2,294	2,752	2,779	2,899	2,726	2,949	2,922	2,802	2,837			27,821	31,858
APA Ambulance Dispatches	19	16	25	21	25	22	25	18	31	30			232	233
BYE Ambulance Dispatches	54	54	50	49	59	65	61	61	57	50			560	664
TOTAL AMBULANCE DISPATCHES	2,934	2,364	2,827	2,849	2,983	2,813	3,035	3,001	2,890	2,917	0	0	28,613	32,755
Peoria County Coroner Incoming Calls	186	176	182	167	168	155	167	156	157	141			1,655	1,921
Community Messaging System Call-outs	17	8	14	8	15	16	17	16	28	32			171	196
CD Requests from State's Attorney's Office	16	16	25	27	25	27	13	20	10	29			208	132
CD Requests from FOI / Subpoena	31	14	29	19	29	31	19	27	14	22			235	200
CD Requests from Inner Departmental	4	8	3	3	7	8	10	6	10	11			70	54
Total Number of CD Requests	51	38	57	49	61	66	42	53	34	62	0	0	513	386
ILEAS Call Outs	0	0	0	0	0	0	0	0	0	0			0	0
JULIE Dig	92	68	52	53	48	75	68	77	78	74			685	626
Peoria Cares Cases/SeeClickFix	5	26	21	23	49	81	21	35	33	39			333	481
Premise Alerts	59	57	47	34	48	75	37	51	28	24			460	630
PAWS	342	278	512	440	650	554	546	328	592	498			4,740	5,932
Illinois State Police	249	192	185	287	266	309	266	190	235	258			2,437	3,281
Ameren	78	62	71	86	107	146	127	92	72	61			902	1,617

INSP	O.O	PROPERTY OWNER	CASE #	ENERGOV #	PROPERTY ADDRESS	APPEARANCE
AA	NO	MARIA FARIES	23-HC-758	089337-2023	1701 S ARAGO ST	REVIEW
AA	C	LANDMARK APARTMENTS ASSOCIATES	24-HC-655	117831-2024	533 W DR MARTIN LUTHER KING JR DR,	REVIEW
AA	OO	JESUS RODRIGUEZ	24-HC-727	119567-2024	1523 S EASTON AVE	FIRST APPEARANCE
AA	C	LANDMARK APARTMENTS ASSOCIATES	24-HC-694	118870-2024	729 N HIGHTOWER ST, UNIT 2C	REVIEW
AA	C	LANDMARK APARTMENTS ASSOCIATES	24-HC-700	117834-2024	715 N HIGHTOWER ST, UNIT 3A	REVIEW
AA	NO	WILLIE MURRY	24-HC-726	119544-2024	2503 W HOWETT ST	FIRST APPEARANCE
AA	OO	CHARLES BOHM	23-HC-639	071347-2023	2203 W KRAUSE AVE	REVIEW
AA	C	EDWIN MISIGARO MARANATHA FELLOWSHIP CENTER	24-HC-025	091982-2023	3031 W LATROBE ST	REVIEW
AA	C	BENTAL MANAGEMENT LLC	24-HC-729	119580-2024	2000 W LINCOLN AVE	FIRST APPEARANCE
AA	C	MMB HOUSING LLC	24-HC-647	116799-2024	1909 W MARQUETTE ST	REVIEW
AA	NO	CHARLES FOSTER	24-HC-480	113527-2024	3024 W MEIDROTH ST	REVIEW
AA	NO	DELIA CAMPOS	24-HC-699	118177-2024	1211 W MILLMAN ST	REVIEW
AA	NO	MICHAEL YOUNG	24-HC-034	092646-2023	2208 W MILLMAN ST	REVIEW
AA	NO	JOSE GARCIA	24-HC-325	109913-2024	313 S WEBSTER ST	REVIEW
AA	OO	CLEMON FIGGERS & JORDAN WALKER	23-HC-428	040168-2023	424 S WEBSTER ST	REVIEW
AA	C	MCCLURE CAPITAL PARTNERS LLC	24-HC-372	110592-2024	1419 S WESTMORELAND AVE	REVIEW
AA	OO	PAMELA WOODSON	23-HC-249	027527-2023	2208 W WISWALL ST	REVIEW
AA	OO	ALEX SMITH	24-HC-599	116368-2024	2309 W WISWALL ST	REVIEW
AW	NO	ROBERT EBNER	24-HC-518	114445-2024	2304 N BIGELOW ST	REVIEW
AW	NO	JUAN VEGA RETEGUIN	24-HC-724	109896-2024	1607 N BIGELOW ST	FIRST APPEARANCE
AW	C	JACK D HINTON TRUST #8072	24-HC-392	111050-2024	724 E KANSAS ST	REVIEW
AW	C	MMB HOUSING LLC	24-HC-552	115705-2024	1817 N MISSOURI AVE	REVIEW
AW	NO	RICHARD C MAJORS	24-HC-612	116639-2024	1002 E NEBRASKA AVE	REVIEW
AW	C	BUTLER DWELLINGS LLC	24-HC-635	117211-2024	1827 N PEORIA AVE	REVIEW
AW	NO	ISAIAH GUERRERO	24-HC-628	117095-2024	702 E REPUBLIC ST	REVIEW
AW	NO	JENNIFER HAMM	24-HC-743	119853-2024	513 E REPUBLIC ST	FIRST APPEARANCE
DF	NO	KENT C & ARA L JONES	24-HC-662	118038-2024	525 FAIRHOLM AVE	REVIEW
DF	C	LONEBRIDGE OHIO LLC	23-HC-547	054964-2023	920 NE GLENDALE AVE	REVIEW
DF	C	LADYBUG REALTY LLC	24-HC-509	114149-2024	611 GREEN ST	REVIEW
DF	NO	BRETT VECCHIO	24-HC-654	117827-2024	613 GREEN ST	REVIEW
DF	C	PEORIA BT LLC	24-HC-673	117396-2024	509 HAYWARD ST	REVIEW
DF	NO	MICHAEL YOUNG	24-HC-148	100051-2024	1520 NE MADISON AVE	REVIEW
DF	C	PROPERTIES A A LLC	24-HC-416	111825-2024	1600 NE MADISON AVE	REVIEW
DF	C	B CUBED INVESTMENTS LLC	24-HC-734	119745-2024	1505 NE PERRY AVE	FIRST APPEARANCE
DF	NO	MICHAEL DEWITTE	24-HC-746	119933-2024	706 NE PERRY AVE	FIRST APPEARANCE
DF	C	B CUBED INVESTMENTS LLC	24-HC-723	095979-2024	405 PHELPS ST	FIRST APPEARANCE
DF	NO	KATE E VANDIVER	24-HC-494	113822-2024	400 NE ROCK ISLAND AVE	REVIEW
DF	NO	COREY MILLINGER	24-HC-450	112587-2024	538 SLOAN ST	REVIEW

DF	OO	JAMES P MOHR	24-HC-616	116848-2024	541 TRACY ST	REVIEW
DF	NO	JOSEPH ROSS	24-HC-626	117040-2024	611 VORIS ST	REVIEW
DS	NO	JESSE C KING	24-HC-468	113165-2024	2214 W ALBANY AVE	REVIEW
DS	NO	RONALD A HARKLESS	24-HC-657	117891-2024	1015 W ARMSTRONG AVE	REVIEW
DS	OO	MARK ANDERSON	24-HC-741	119794-2024	607 W ARMSTRONG AVE	FIRST APPEARANCE
DS	NO	HENRI ALWAN	22-HC-402	005070-2022	1523 W BARKER AVE	REVIEW
DS	NO	CHRISTOPHER COOVERT	24-HC-183	101128-2024	1415 N BESTOR ST	REVIEW
DS	C	B CUBED INVESTMENTS LLC	24-HC-404	111438-2024	1620 N BOURLAND AVE	REVIEW
DS	C	CONSOLIDATED PROPERTIES LLC	24-HC-309	109536-2024	3825 W BUENA VISTA CT	REVIEW
DS	C	EQUITY & HELP INC TRUST	24-HC-575	116036-2024	1003 W COLUMBIA TER	REVIEW
DS	C	FEDERAL HOME LOAN MORTGAGE CORPORATION	23-HC-569	058901-2023	200 W COLUMBIA TER	REVIEW
DS	NO	JAMES A BOUCHER	24-HC-117	098875-2024	1112 N ELLIS ST, #2	REVIEW
DS	NO	PAULA HOWE	24-HC-631	117176-2024	3520 N FINNELL AVE	REVIEW
DS	C	EQUITY & HELP INC TRUST	24-HC-579	116099-2024	2051 N GALE AVE	REVIEW
DS	C	EQUITY & HELP INC TRUST	24-HC-586	116305-2024	2049 N GALE AVE	REVIEW
DS	C	PEORIA PORTFOLIO I-IV APTS, L.P.	24-HC-573	116023-2024	2401 N GALE AVE, UNIT Q8	REVIEW
DS	OO	EDWIN FELDER	23-HC-532	052272-2023	1015 N GARFIELD AVE	REVIEW
DS	OO	WALTER FELDER	23-HC-533	052309-2023	1019 N GARFIELD AVE	REVIEW
DS	OO	VIRGIL BOONE	24-HC-742	119833-2024	1226 N GARFIELD AVE	FIRST APPEARANCE
DS	NO	GLEN & SANDRA GULLETTE	24-HC-482	113544-2024	1517 W GILBERT AVE	REVIEW
DS	C	SIREESHA PRASHANTH LLC	24-HC-460	112735-2024	501 N GLENWOOD AVE	REVIEW
DS	OO	ISABEL ARRENDONDO	24-HC-362	110207-2024	816 W MACQUEEN AVE	REVIEW
DS	C	EQUITY & HELP INC TRUST	24-HC-578	116091-2024	824 W MACQUEEN AVE	REVIEW
DS	C	STATEWIDE PROPERTIES	24-HC-543	115169-2024	1639 W MAIN ST	REVIEW
DS	C	SO SINCERE S CORP	24-HC-253	105089-2024	1020 W MCCLURE AVE	REVIEW
DS	OO	BLAKE BLOCKYOU	24-HC-728	119579-2024	3011 N MISSION RD	FIRST APPEARANCE
DS	NO	JESSE MITCHELL	24-HC-590	116309-2024	1830 W MOSS AVE	REVIEW
DS	NO	BARTOLO & MARGARITA CAMACHO	24-HC-731	119612-2024	1114 N SHERIDAN RD	FIRST APPEARANCE
DS	C	CFS UNITED INC	24-HC-491	113774-2024	719 W ST JAMES ST	REVIEW
DS	NO	MANUEL RAND	24-HC-591	116312-2024	719 W THRUSH AVE	REVIEW
DS	C	DANE PROPERTY GROUP LLC	24-HC-730	119581-2024	715 W THRUSH AVE	FIRST APPEARANCE
DS	C	SFR3-070 LLC	24-HC-607	116429-2024	801 W VIRGINIA AVE	REVIEW
DS	NO	WILLIAM R KOHLHASE	24-HC-577	116078-2024	804 N WESTERN AVE	REVIEW
DS	C	WOODLANDS APARTMENTS HOLDINGS LLC	24-HC-671	118318-2024	3300 W WOODHILL LN, UNIT C	REVIEW
SD	C	H & A GROVE LLC	24-HC-555	115754-2024	1617 W CANDLETREE CT, UNIT 203	REVIEW
SD	C	H & A GROVE LLC	24-HC-617	116871-2024	1417 W CANDLETREE DR, UNIT 305	REVIEW
SD	OO	ROBBIE R ALEXANDER	24-HC-510	114155-2024	125 E CHERRY RIDGE RD	REVIEW
SD	OO	TERI DORSEY	24-HC-629	117151-2024	4911 N EVERTS CT	PETITION FOR REHEARING
SD	NO	WARREN DANZ	24-HC-339	109966-2024	4202 N GALENA RD	REVIEW
SD	NO	KRISTEN CRUSEN	24-HC-620	116893-2024	5100 W GREENRIDGE CT	REVIEW

SD	OO	MARIE GRANT	24-HC-318	109862-2024	5814 N HAMILTON RD	REVIEW
SD	C	KRISTEN CRUSEN	24-HC-627	117069-2024	1203 W MACTAVISH RD	REVIEW
SD	C	4D INVESTMENTS INC	23-HC-553	055613-2023	239 E OAK CLIFF CT, #102	REVIEW
SD	NO	BRIAN GAVLINSKI	24-HC-561	115869-2024	5122 N RONALD RD	REVIEW
SD	C	UNIVERSITY STREET APARTMENTS LLC	24-HC-458	112732-2024	7217 N UNIVERSITY ST, UNIT E8	REVIEW
SD	C	H & A GROVE LLC	24-HC-525	114721-2024	1622 W VIKING CT, UNIT 103	REVIEW
SD	C	H & A GROVE LLC	24-HC-526	114723-2024	1700 W VIKING CT, UNIT 201	REVIEW
SD	OO	KAYLA SMITH	24-HC-740	119762-2024	4400 W ANDOVER DR	FIRST APPEARANCE
SD	NO	JASMINA VUKICH	24-HC-670	118281-2024	207 E ARCHER AVE	REVIEW
SD	OO	SONYA DENALL	24-HC-745	119870-2024	202 E ARCHER AVE	FIRST APPEARANCE
SD	NO	CAROLYN BARCLAY	24-HC-735	119748-2024	622 W CRESTWOOD DR	FIRST APPEARANCE
SD	NO	KARINA LEYVA	24-HC-572	109914-2024	2407 N DELAWARE AVE	REVIEW
SD	OO	GAIL F SHEA	24-HC-732	119689-2024	2319 N DELAWARE AVE	FIRST APPEARANCE
SD	C	ERICKSON CAPITAL INVESTMENTS LLC	24-HC-733	119694-2024	2315 N DELAWARE AVE	FIRST APPEARANCE
SD	C	SFR3-040 LLC	24-HC-664	118073-2024	200 E GIFT AVE	REVIEW
SD	OO	MIKAYLA A EVANS	24-HC-246	104208-2024	848 E MAYWOOD AVE	REVIEW
SD	OO	ESTEBAN CERON	22-HC-777	009865-2022	301 E MCCLURE AVE	REVIEW
SD	NO	JASON CLAYTON	24-HC-615	116842-2024	1204 E MCCLURE AVE	REVIEW
SD	NO	HENRI & TERESA ALWAN	24-HC-293	108020-2024	521 E MCCLURE AVE	REVIEW
SD	C	EQUITY & HELP INC TRUST	24-HC-653	117728-2024	804 E MCCLURE AVE	REVIEW
SD	C	ASNF LLC	23-HC-616	067350-2023	606 E PARIS AVE	REVIEW
SD	OO	PATRICK JACKSON	24-HC-659	117916-2024	608 E PARIS AVE	REVIEW
SD	NO	IRAN L PELMORE	24-HC-005	090600-2023	2405 N PEORIA AVE	REVIEW
SD	NO	LUZ MARIA CUAHUITZO	24-HC-744	119864-2024	2412 N PEORIA AVE	FIRST APPEARANCE
SD	NO	PAUL DOBROVOLSKY	24-HC-736	119750-2024	3906 N SHERIDAN KNOLLS CT	FIRST APPEARANCE
SD	NO	JAMERE JACKSON	24-HC-737	119752-2024	3826 N SHERIDAN KNOLLS CT	FIRST APPEARANCE
SD	NO	GOVIND SWAROOP	24-HC-738	119753-2024	3820 N SHERIDAN KNOLLS CT	FIRST APPEARANCE
SD	NO	GOVIND SWAROOP	24-HC-739	119754-2024	3812 N SHERIDAN KNOLLS CT	FIRST APPEARANCE
SD	NO	KHANH G DINH	24-HC-660	117922-2024	2714 N SHERIDAN RD	REVIEW
SD	C	UNIVERSITY STREET APARTMENTS LLC	24-HC-725	119540-2024	7217 N UNIVERSITY ST, UNIT C18	FIRST APPEARANCE
SD	C	FAMILY LEASE LLC	24-HC-625	116968-2024	703 E WILLCOX AVE	REVIEW

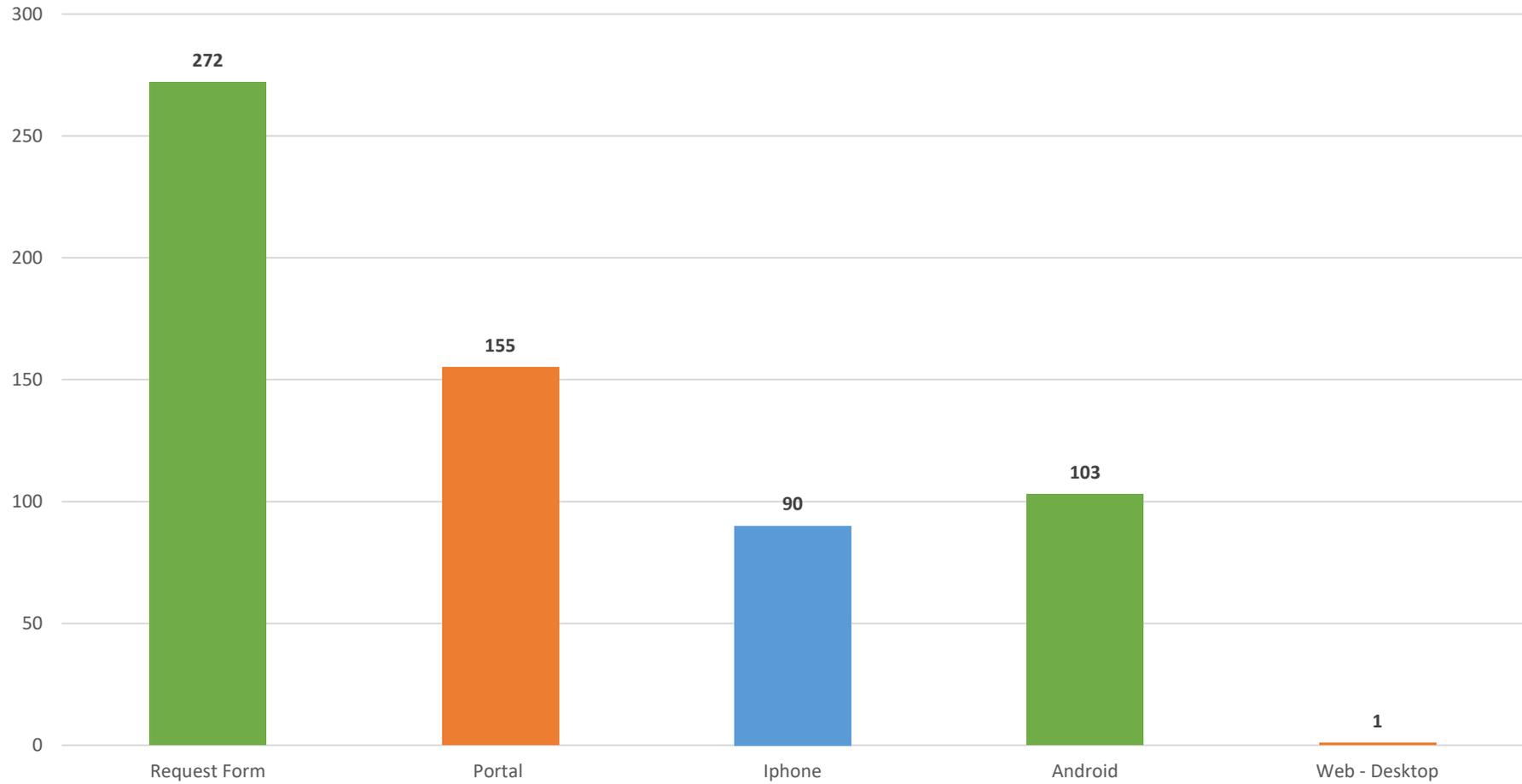
Peoria Cares



2024 Monthly Report

***From: The Office of the City Manager
Presented to: City of Peoria, Mayor and Council Members
October 2024***

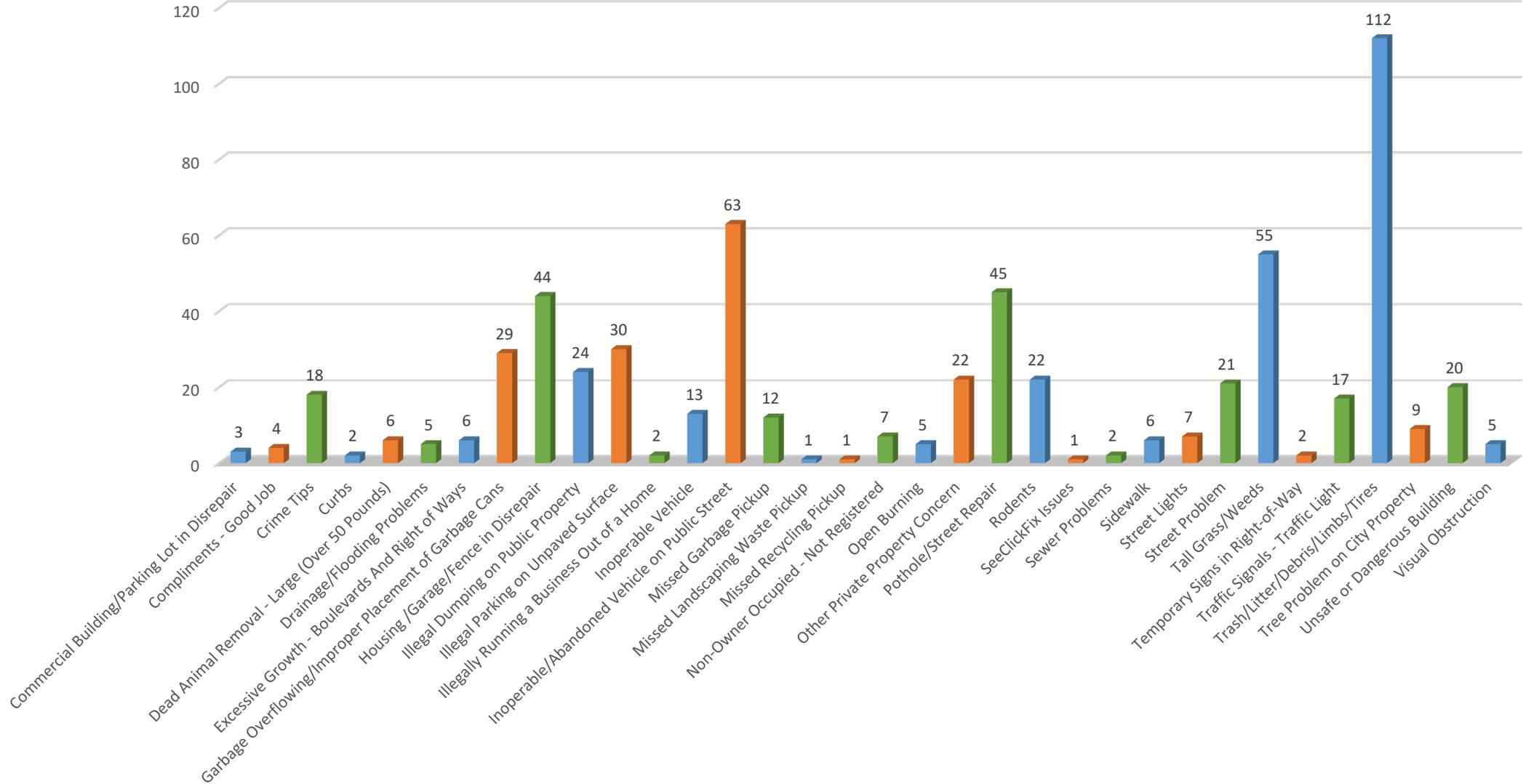
Peoria Cares Communication Transactions During the Month of October 2024



Total number of cases received: 621



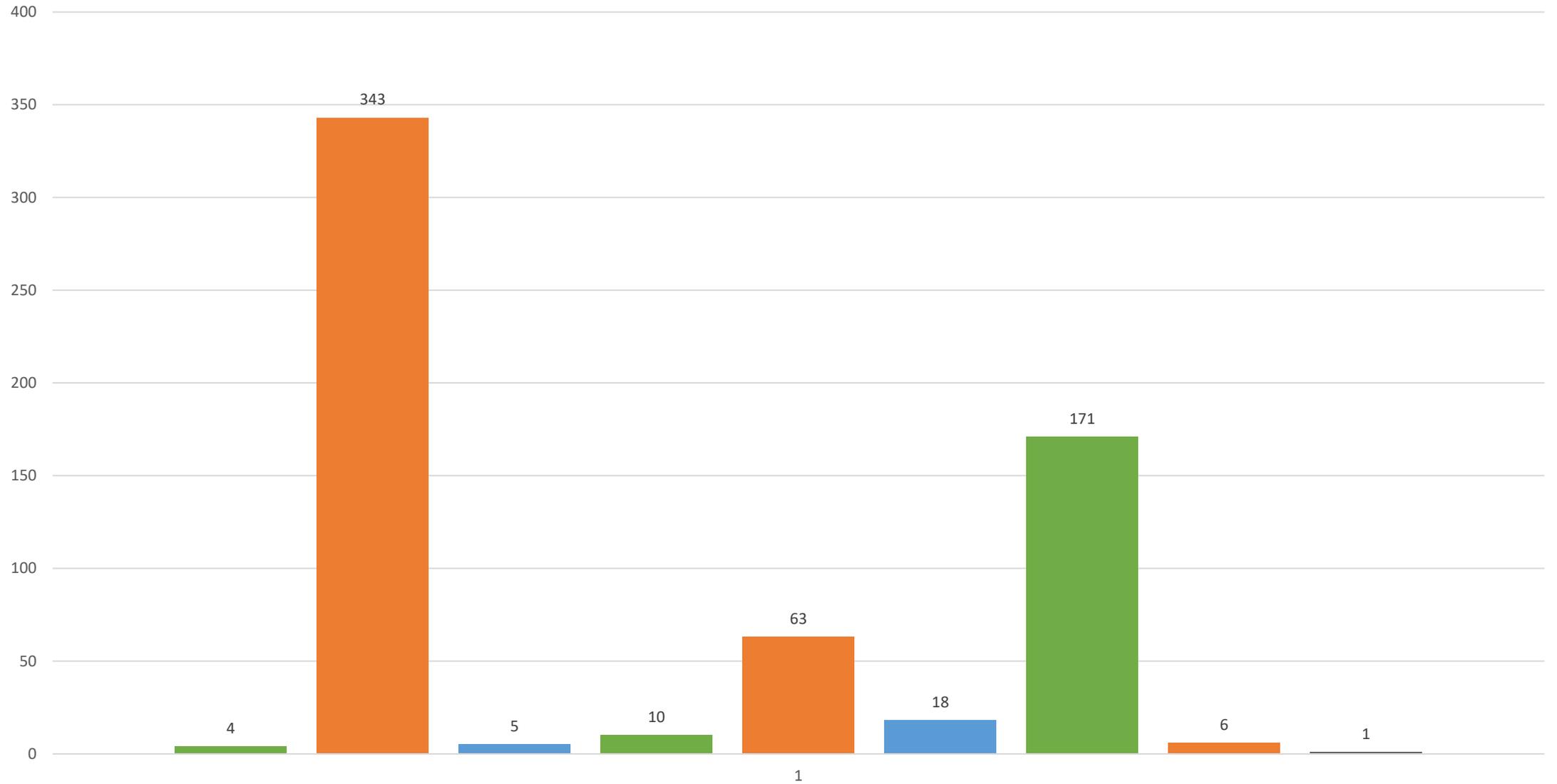
Peoria Cares October 2024 Complaints by Category



Total number of cases received: 621



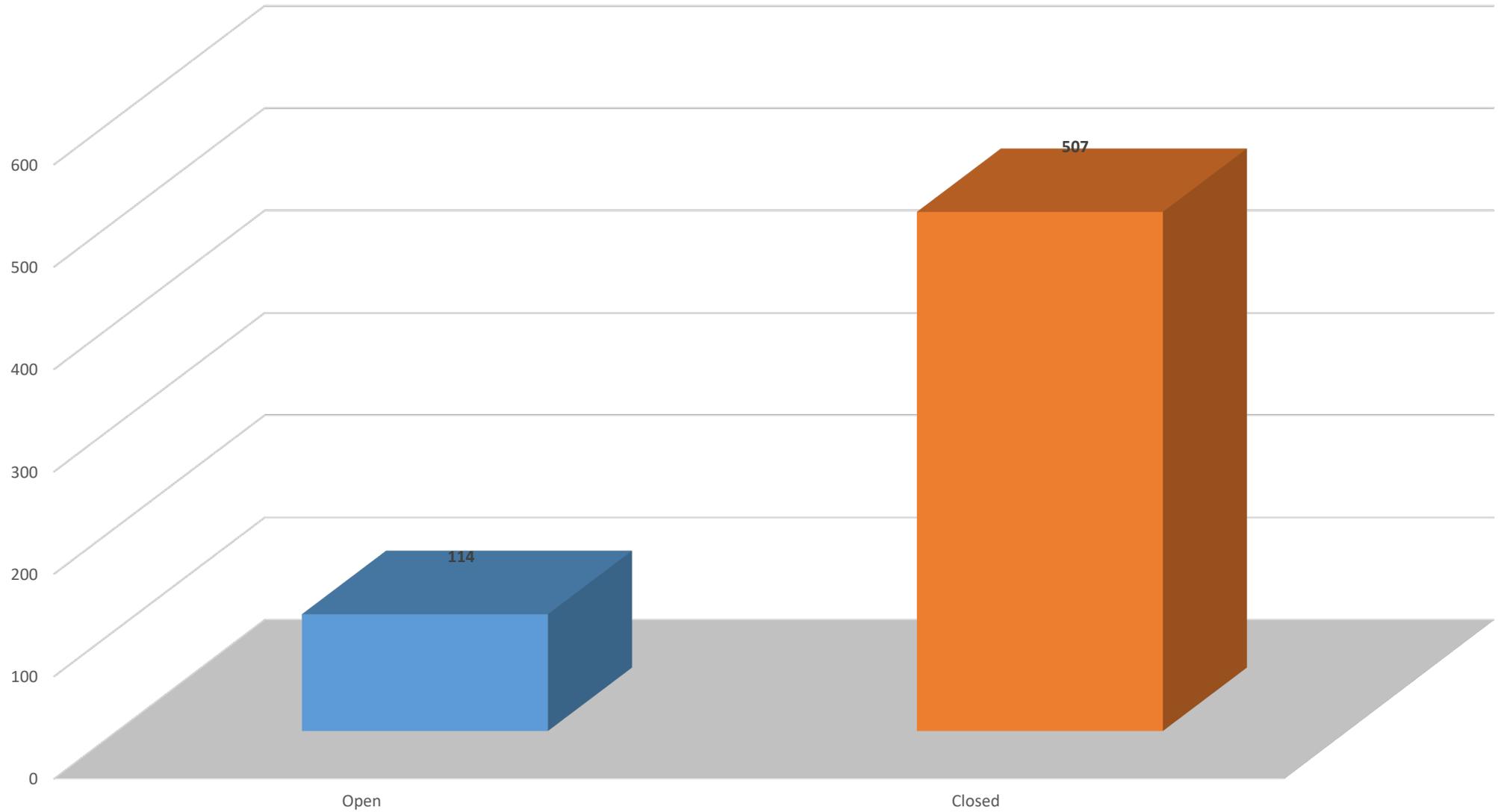
Peoria Cares October 2024 Complaints by Department



Total number of cases received: 621



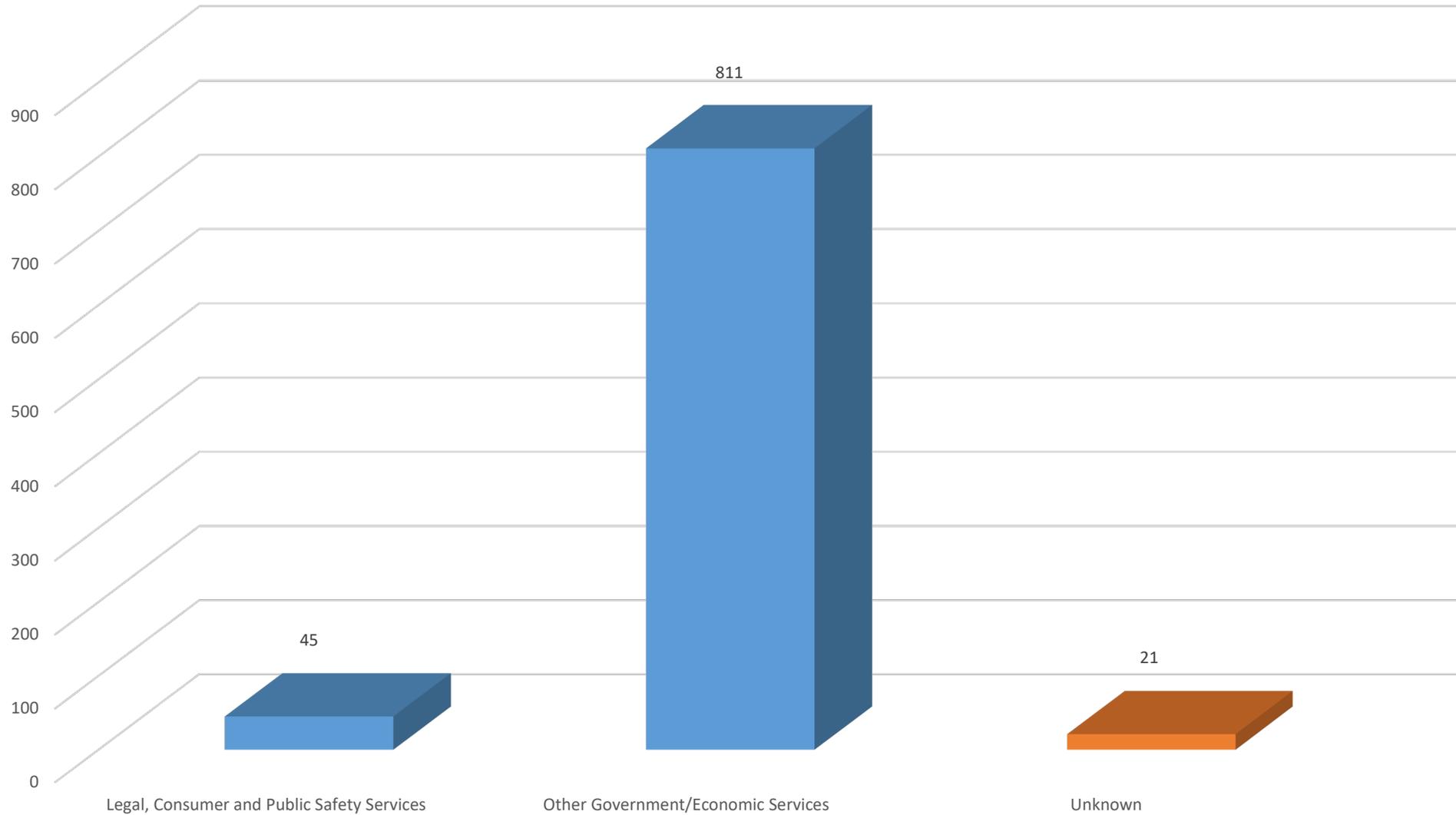
Peoria Cares October 2024 Complaint Status (as of 11/05/2024)



There are 114 pending tickets from this reporting period as of 10/04/2024.



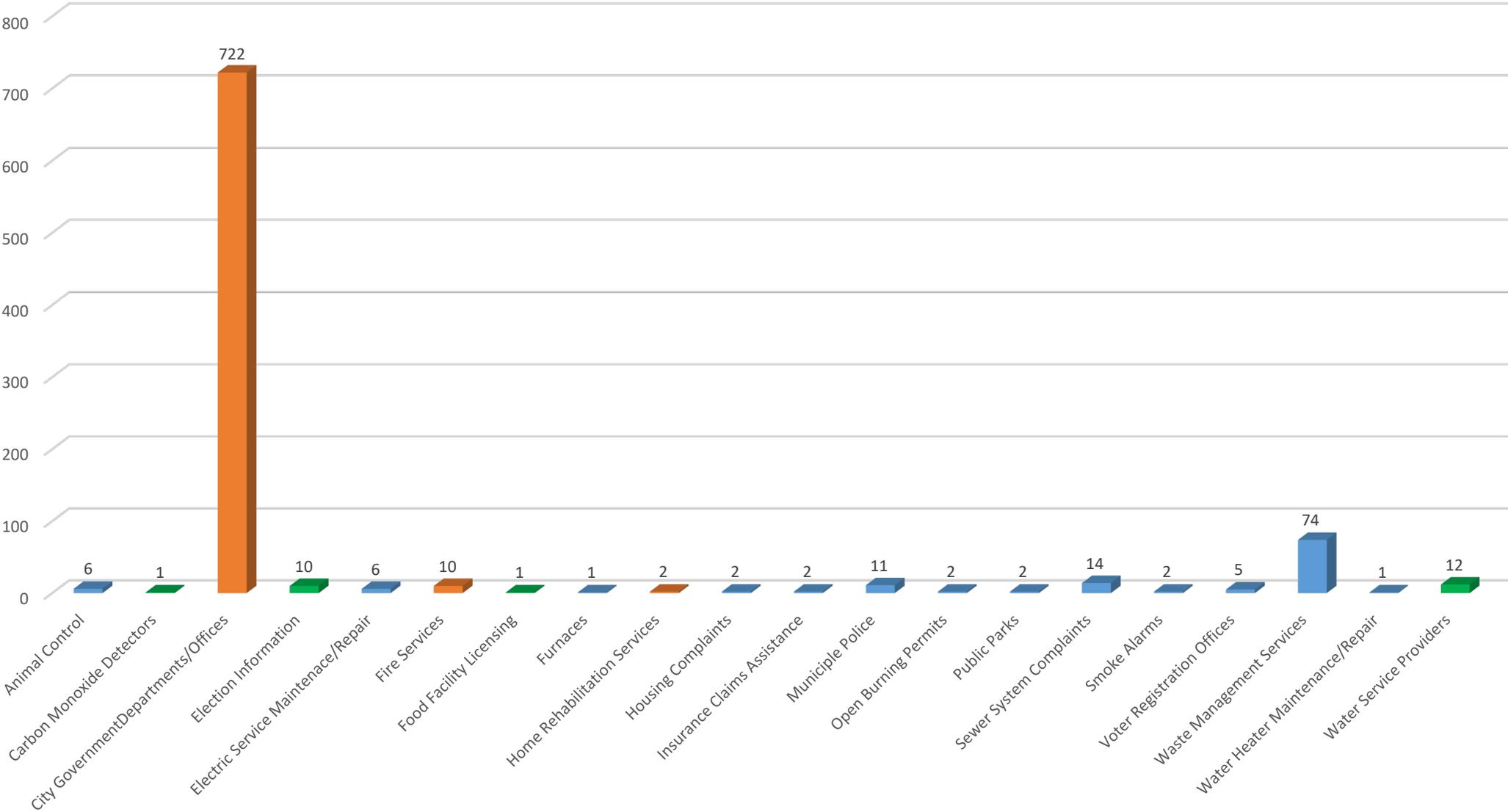
Overall Need Category of Peoria Cares Calls Not Resulting in a Peoria Cares Ticket- October 2024



An additional 891 calls were received that did not fit the Peoria Cares case criteria.

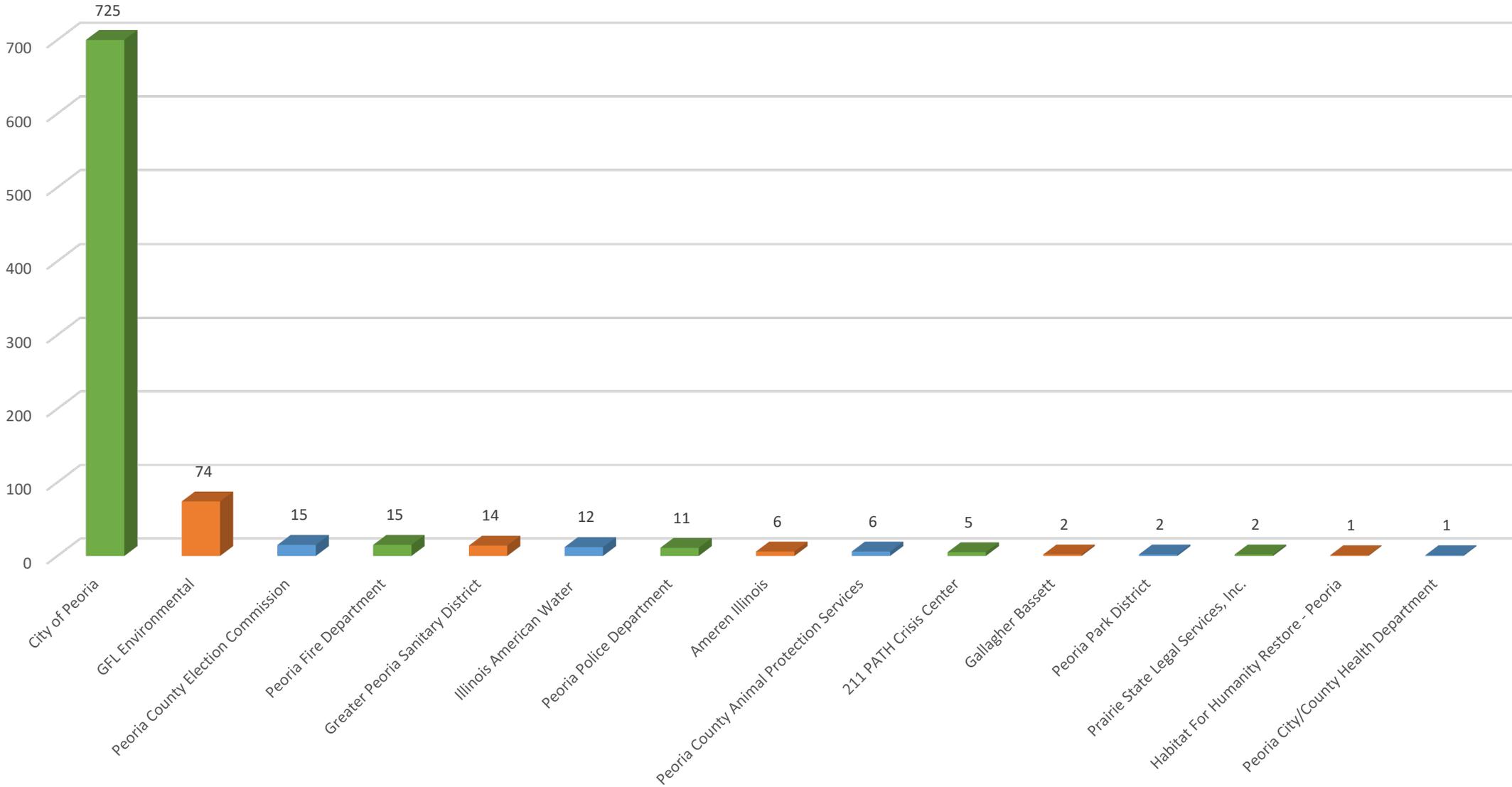


Service Needs of Peoria Cares Calls Not Resulting in a Peoria Cares Ticket- October 2024

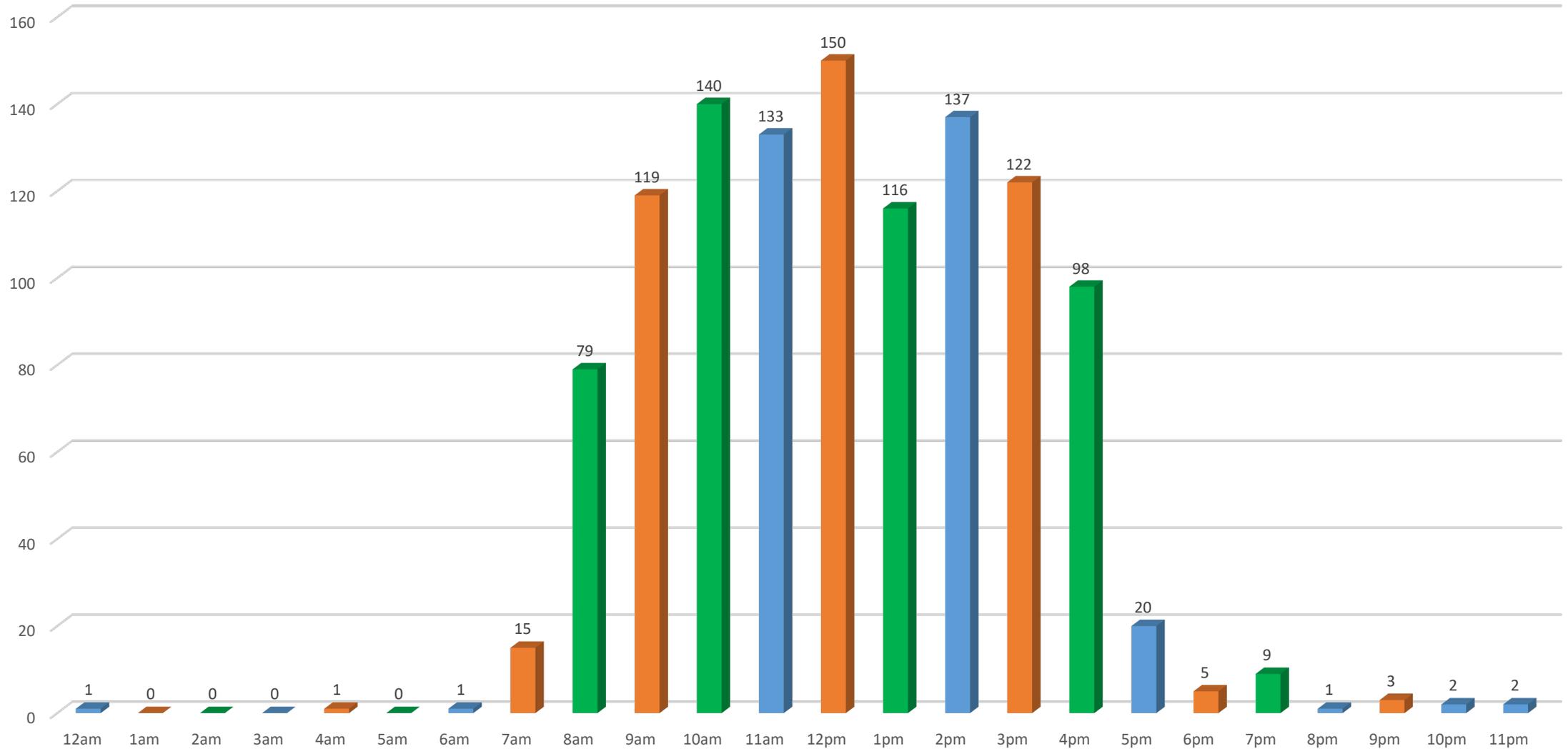


An additional 891 calls were received that did not fit the Peoria Cares case criteria.

Referrals of Peoria Cares Calls Not Resulting in a Peoria Cares Ticket- October 2024



Peoria Cares Calls by Time of Day - October 2024



Return calls are made the same business day to each citizen if their call is missed during operational hours or the next business day if it comes in after hours/weekend hours.



Peoria Cares Calls by Day of Week – October 2024

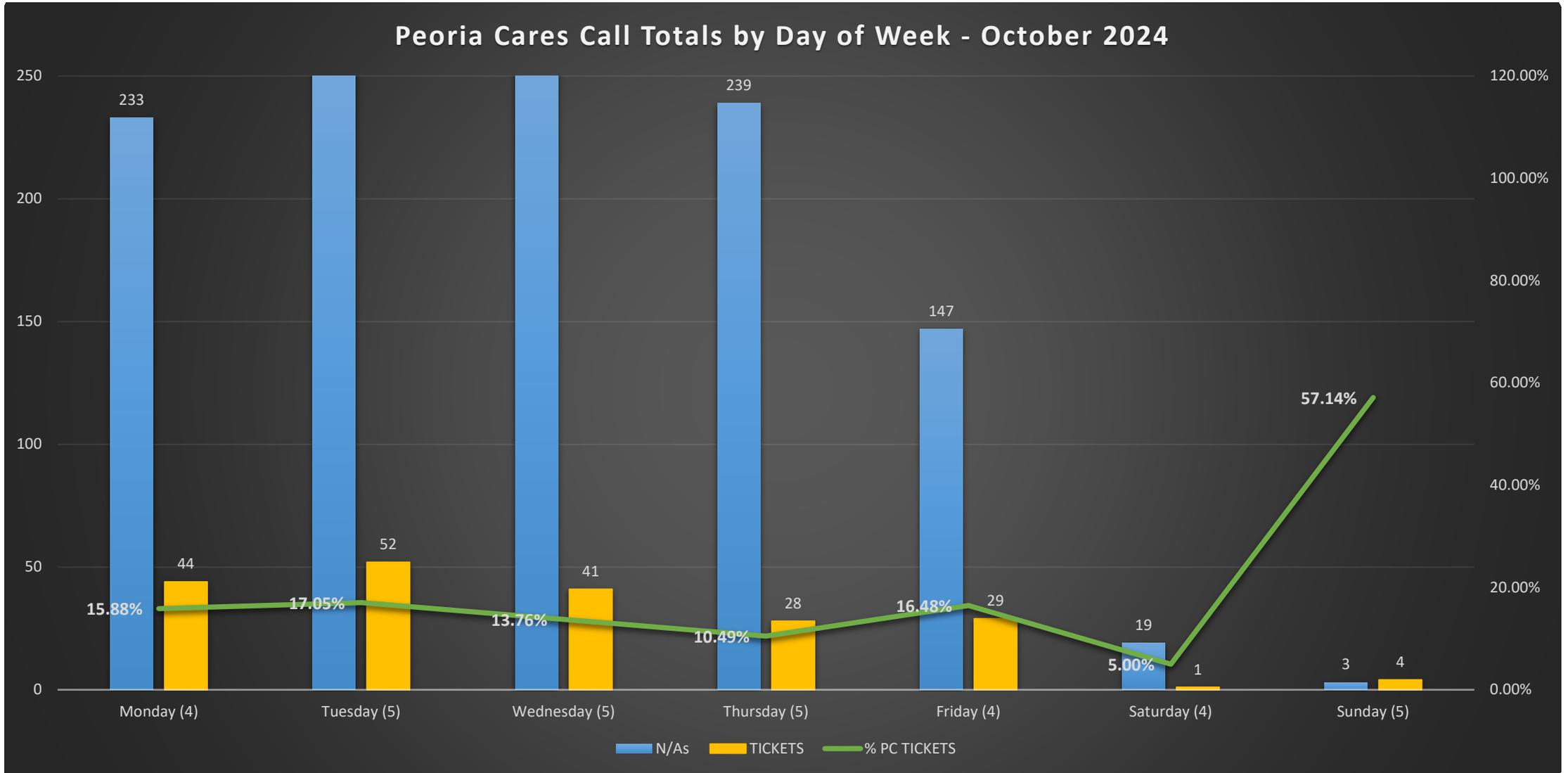
DATE	N/A's	TICKETS	TOTAL PC	211 TOTAL	DAY TOTAL	% TICKETS	% DAY TOTAL
1-Oct	42	9	51	44	95	17.65%	54.26%
2-Oct	43	9	52	42	94	17.31%	54.74%
3-Oct	61	13	74	40	114	17.57%	64.91%
4-Oct	24	8	32	33	65	25.00%	49.23%
5-Oct	12	1	13	8	21	7.69%	61.90%
6-Oct	1	1	2	10	12	50.00%	16.67%
7-Oct	63	9	72	49	121	12.50%	59.50%
8-Oct	49	9	58	30	88	15.52%	65.91%
9-Oct	53	8	61	30	91	13.11%	67.03%
10-Oct	57	4	61	30	91	6.56%	67.03%
11-Oct	48	10	58	34	92	17.24%	63.04%
12-Oct	2	0	2	9	11	0.00%	18.18%
13-Oct	2	1	3	8	11	33.33%	27.27%
14-Oct	43	13	56	33	89	23.21%	62.92%
15-Oct	53	14	67	31	98	20.90%	68.37%
16-Oct	65	10	75	31	106	13.33%	70.75%
17-Oct	47	1	48	31	79	2.08%	60.76%
18-Oct	35	5	40	23	63	12.50%	63.49%
19-Oct	1	0	1	5	6	0.00%	16.67%
20-Oct	0	0	0	6	6	0.00%	0.00%
21-Oct	65	10	75	23	98	13.33%	76.53%
22-Oct	65	8	73	36	109	10.96%	66.97%
23-Oct	43	9	52	32	84	17.31%	61.90%
24-Oct	35	7	42	24	66	16.67%	63.64%
25-Oct	40	6	46	33	79	13.04%	58.23%
26-Oct	4	0	4	13	17	0.00%	23.53%
27-Oct	3	2	5	6	11	40.00%	45.45%
28-Oct	62	12	74	45	119	16.22%	62.18%
29-Oct	44	12	56	23	79	21.43%	70.89%
30-Oct	53	5	58	26	84	8.62%	69.05%
31-Oct	39	3	42	27	69	7.14%	0.608695652
	1154	199	1353	815	2168	15.17%	53.93%

DAY OF WEEK	N/As	TICKETS	TOTAL PC	% PC TICKETS
Monday (4)	233	44	277	15.88%
Tuesday (5)	253	52	305	17.05%
Wednesday (5)	257	41	298	13.76%
Thursday (5)	239	28	267	10.49%
Friday (4)	147	29	176	16.48%
Saturday (4)	19	1	20	5.00%
Sunday (5)	3	4	7	57.14%

- N/A' s are calls that came in on the Peoria Cares line that did not result in a Peoria Cares ticket
- % Tickets refers to the percentage of tickets that were created from the calls that came in on the Peoria Cares line
- % Day Total is the percentage of calls that came through on the Peoria Cares line versus the rest of the Call Center's phone calls.

These numbers only reflect phone calls; they do not include emails, walk-ins, or website submissions. Those numbers are reflected in earlier slides. Some phone calls result in multiple Peoria Cares tickets.





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