

GLEN OAK NEIGHBORHOOD SURVEY 2010 RESULTS



BACKGROUND

The 2010 annual survey was conducted on Saturday, October 9, 2010. Fifteen individuals volunteered to conduct the survey. The number of volunteers was down from the previous two years in which thirty to fifty volunteers assisted with the survey. Due to the shortage of volunteers for 2010, only a portion of the Zone area was surveyed, as a representative sample of the Zone.

Of the 29 survey areas, 13 areas (45% of the Zone) was surveyed. In 2008 and 2009, all 29 areas were surveyed. This resulted in 168 completed surveys in 2009. This year, of the 13 areas surveyed, with the addition of a small number of surveys conducted by phone, 65 surveys were completed. In addition 78 property postcards were returned by the U.S. Postal Service as vacant. One hundred and forty three of the 584 parcels in the Zone were accounted for, which represents 24% of the Zone area.

Chart 1, Satisfaction of Neighborhood Conditions, and Chart 2, Satisfaction of City Services, compare 2010 data to the two previous years. Notable items include the increased satisfaction with the school and with the condition of sidewalks (chart 1). Chart 9 depicts the changes that residents have noticed in their neighborhood over the past year. With 24%, new sidewalks (infrastructure improvements) was the area in which residents observed the greatest change in the neighborhood. With 19.4%, the new school was the second area residents noted as a change in the neighborhood.

Glen Oak Impact Zone USPS Vacancies (Result of October 2010 Survey Mailing)



This chart shows all addresses in which the survey postcard sent to the resident was returned by the United States Postal Service marked as vacant.

Chart 1: Satisfaction of Neighborhood Conditions Comparison from 2008 to 2010

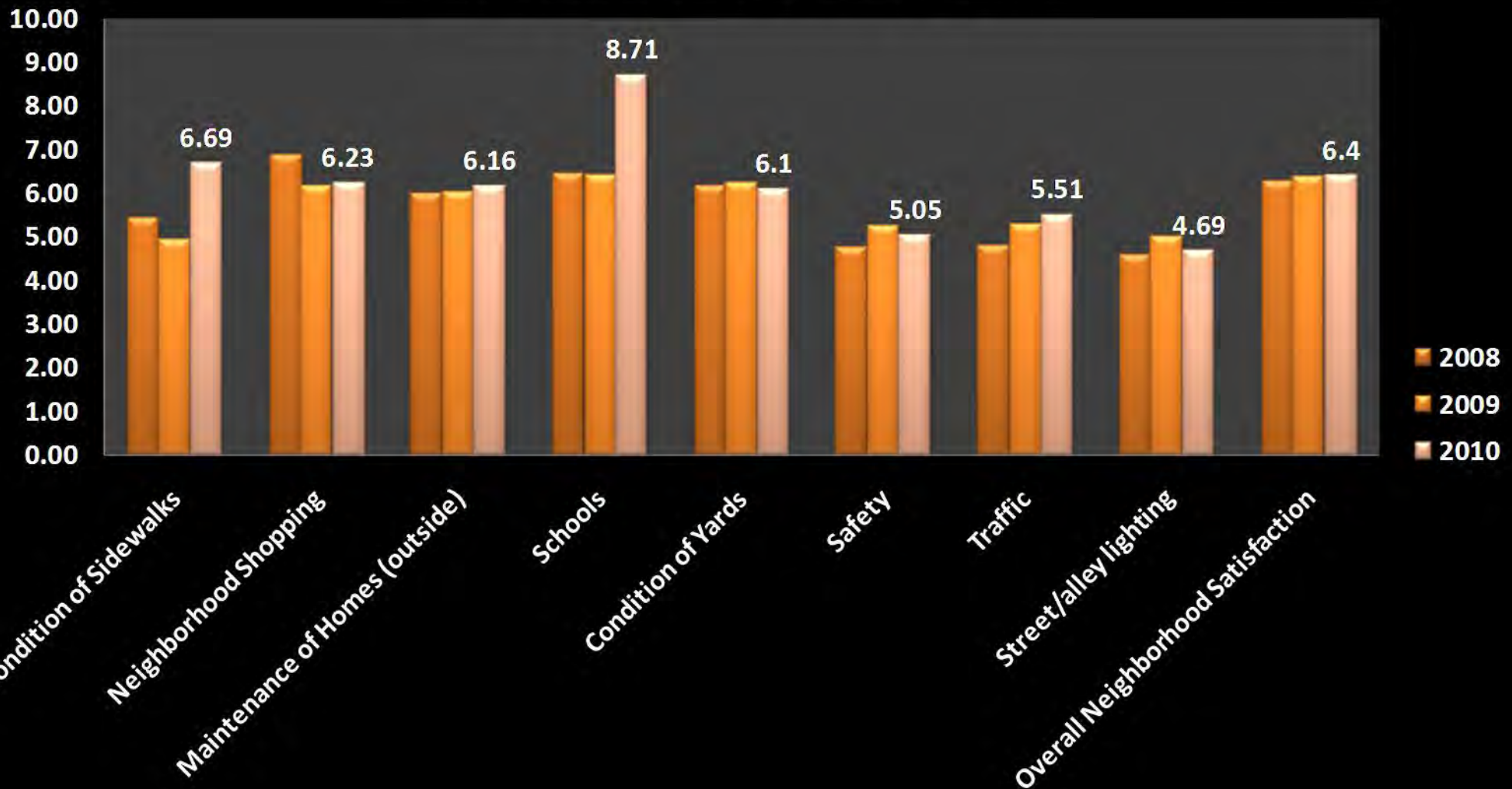


Chart 2: Satisfaction with City Services Comparison from 2008 to 2010

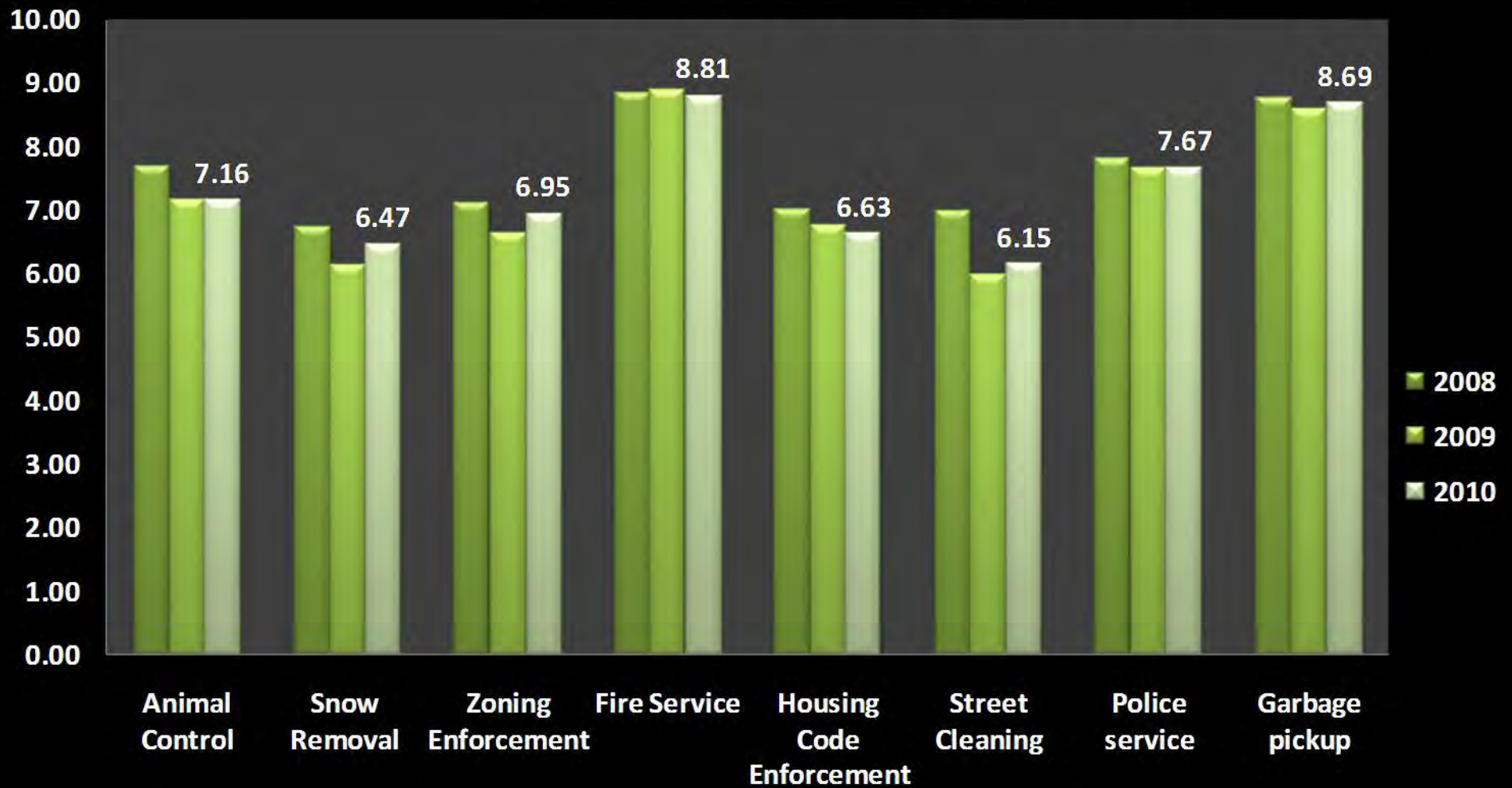


Chart 3: Knowledge of the Impact Zone Comparison 2009 to 2010

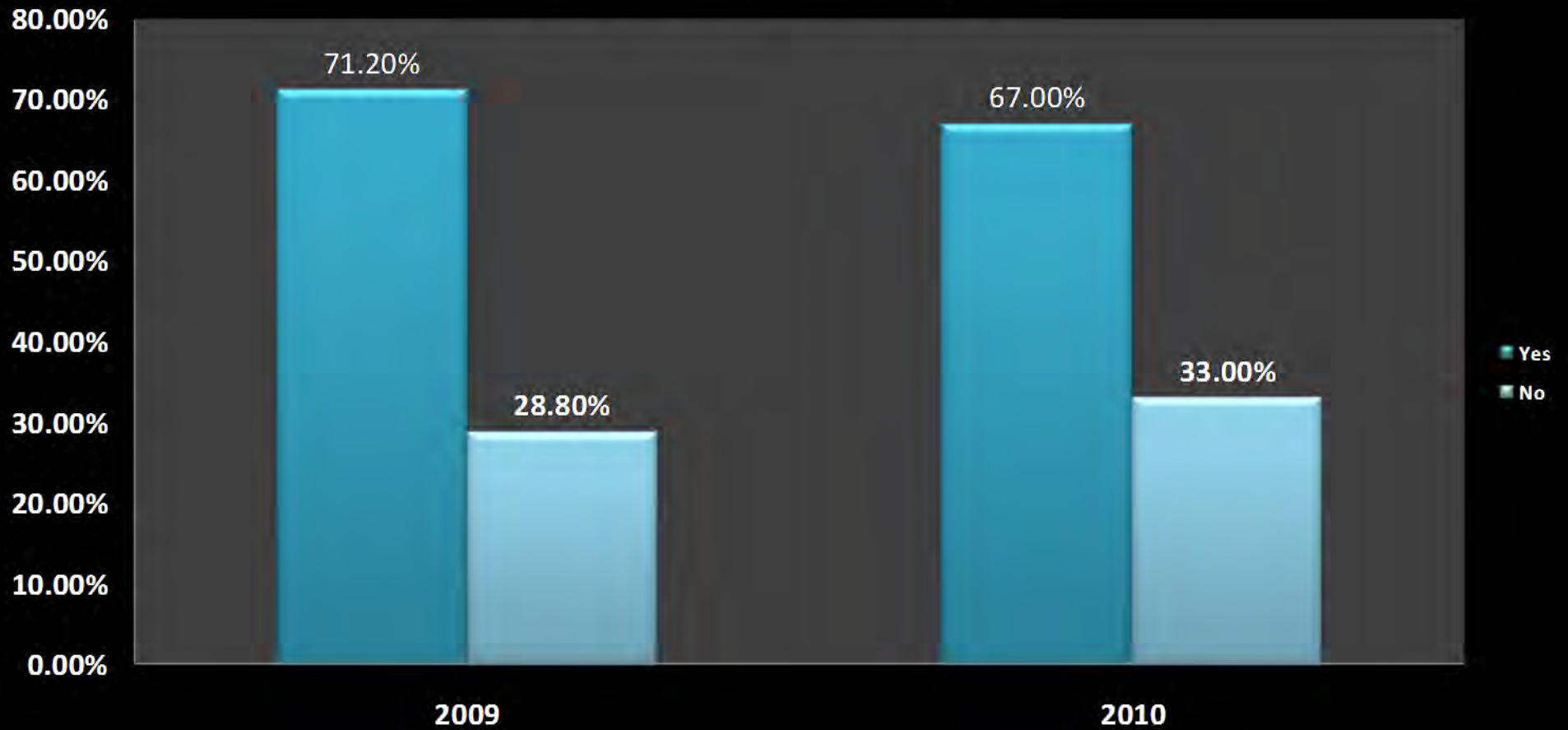
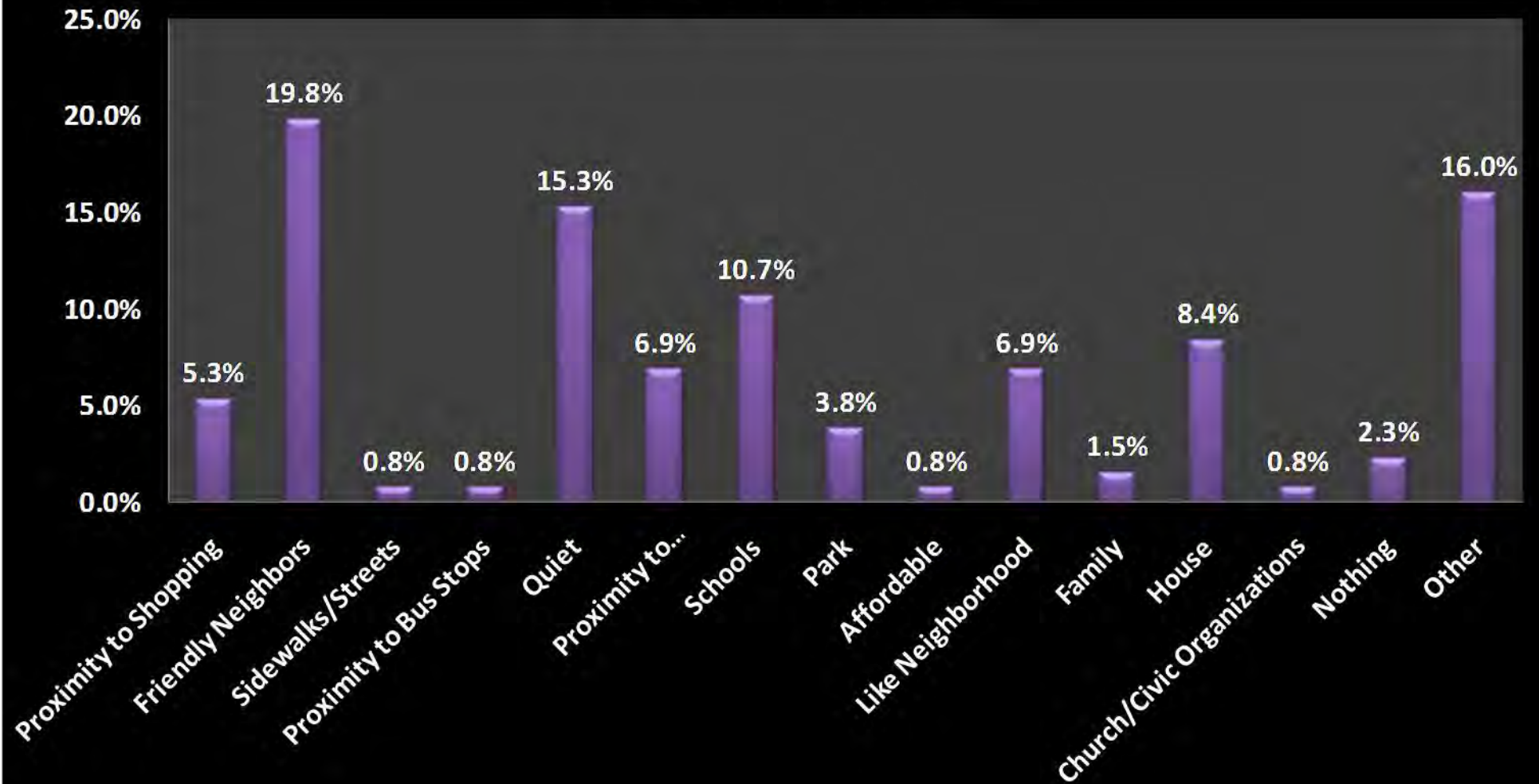


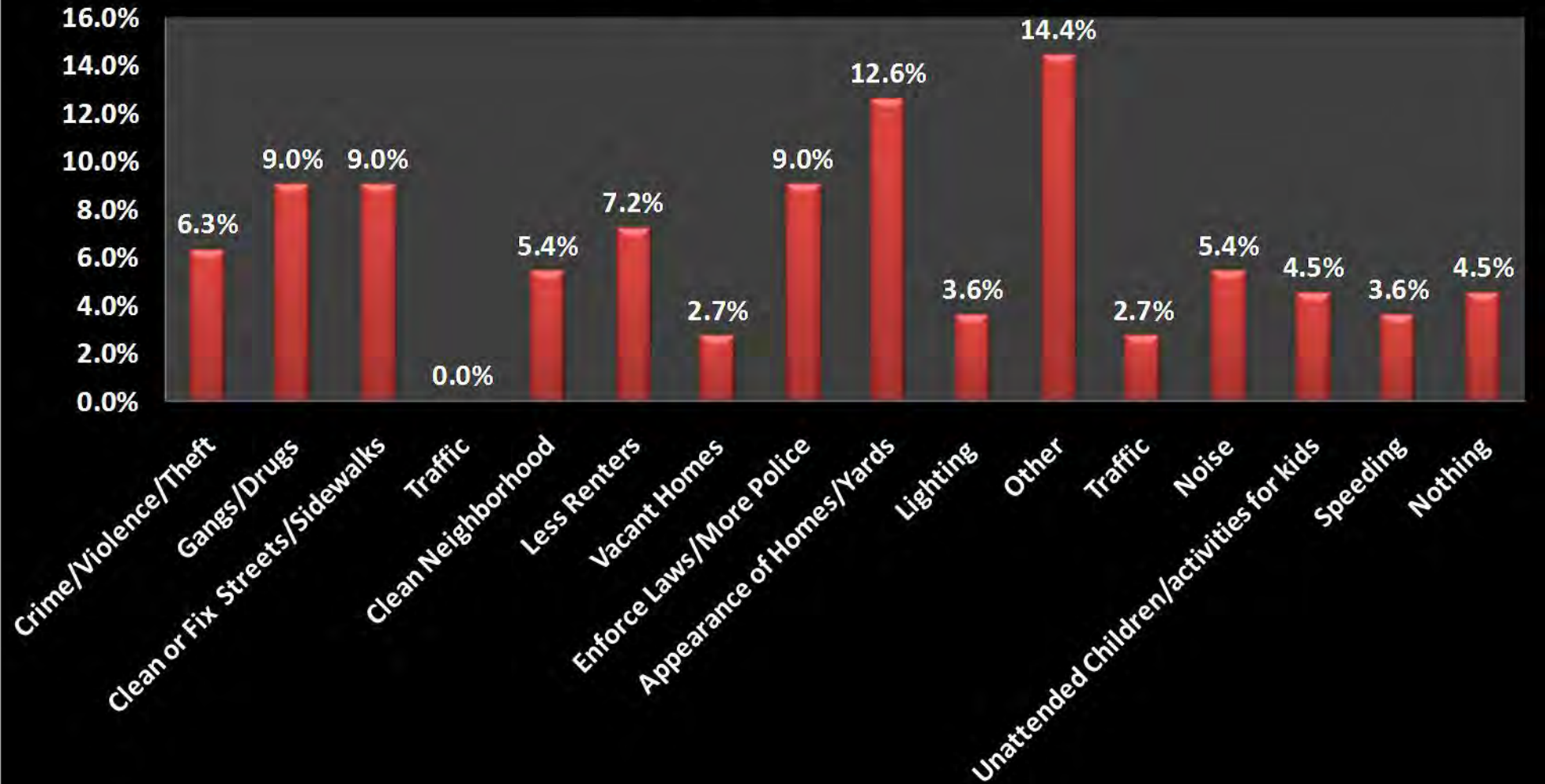
Chart 4: What Do You Like Most About Living In Your Neighborhood?



For the category of other, residents noted that they like the following items (with safety and cleanliness be mentioned the most often):

- * Neighborhood is safe, with particular mention of the reduction in crime
- * The City working to improve the area
- * The cleanliness of the neighborhood
- * Like the bars and beer garden,
- * Owns boxer dogs which are accepted in the neighborhood
- * The diversity of the neighborhood
- * Neighborhood involvement
- * Used to be nice but getting a little rough
- * 4th of July Fireworks,
- * A lot of lights

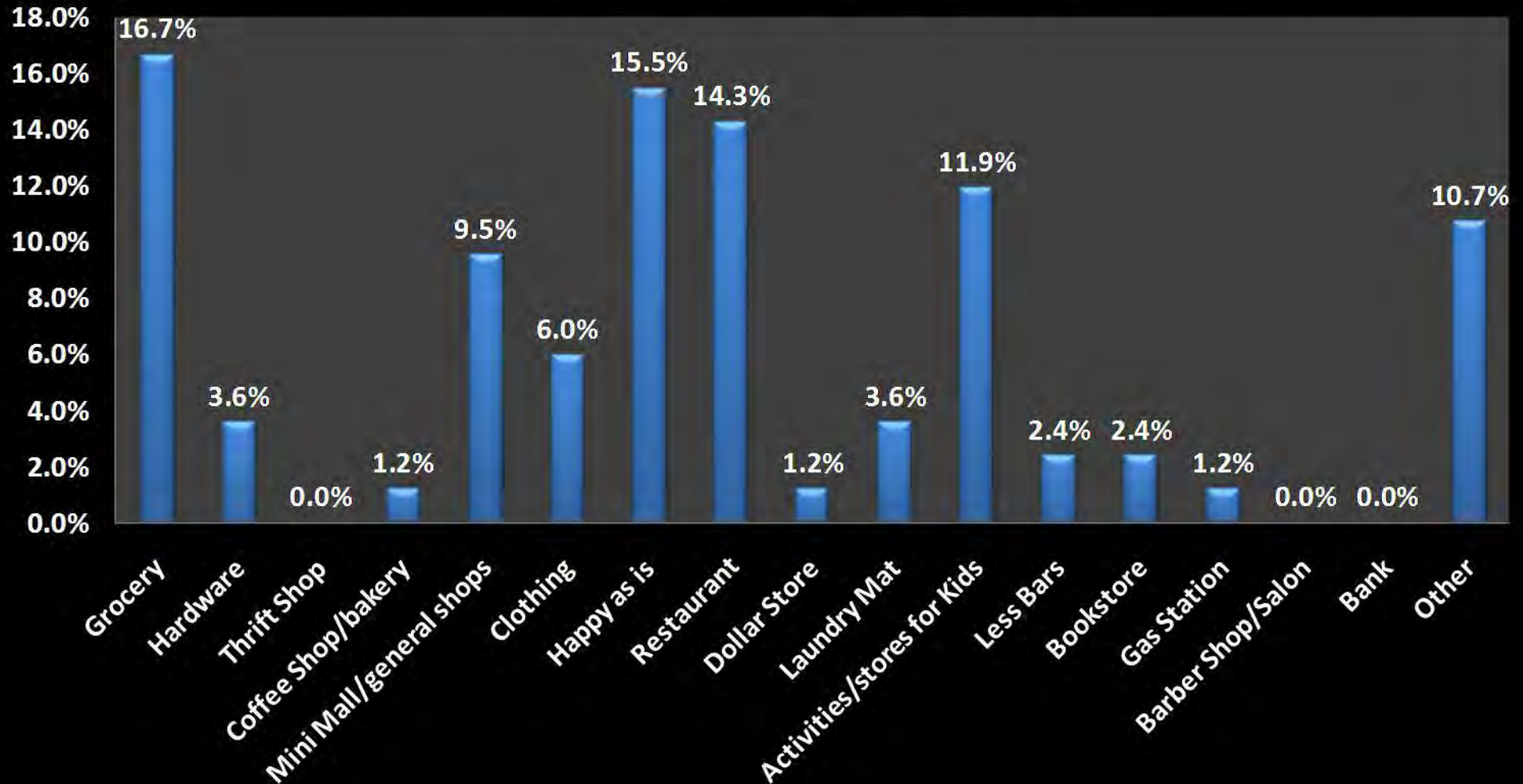
Chart 5: What Would You Like to See Changed in Your Neighborhood?



For the category of other, residents noted the following items which they would like changed :

- * Dangerous Dogs (this represented 25% of the responses)
- * Less bars * More and closer stores * Pests (specifically bats and rats) * snow removal
- * One family needs to be moved out * Need to know neighbors better
- * Changes in on-street parking (shifted to the other side of the street to help with visibility)

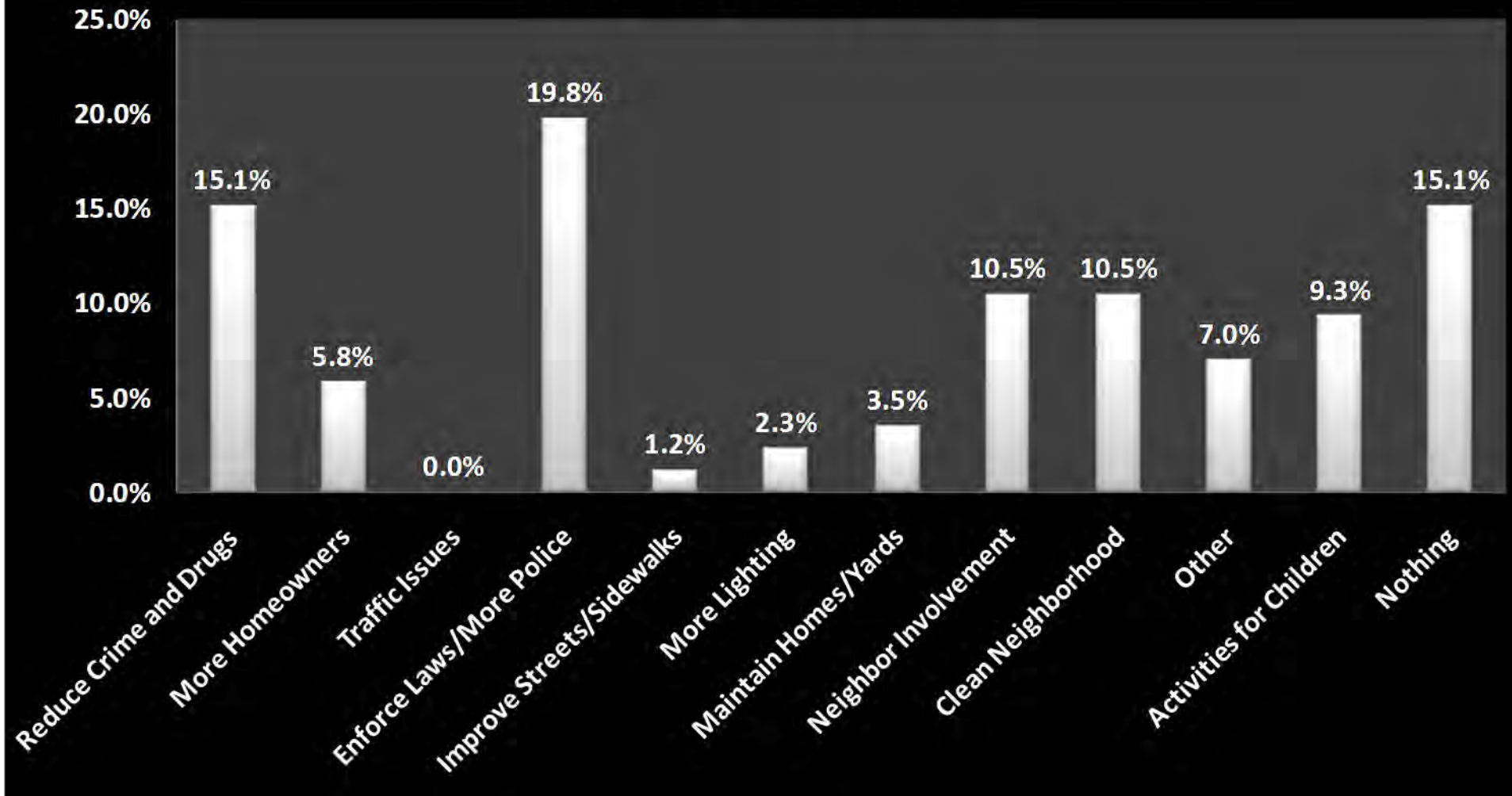
Chart 6: What Type of New Businesses Would You Like to See in Your Neighborhood?



For the category of other, residents stated they would like to see the following new businesses :

- | | | | |
|--|-------------------|----------------------|-------------|
| * Ice Cream Shop | * No More Schools | * More Ethnic Stores | * Pawn Shop |
| * Anything that would help the neighbors | | * Vet Clinic | * Pharmacy |
| * Police Station | | | |

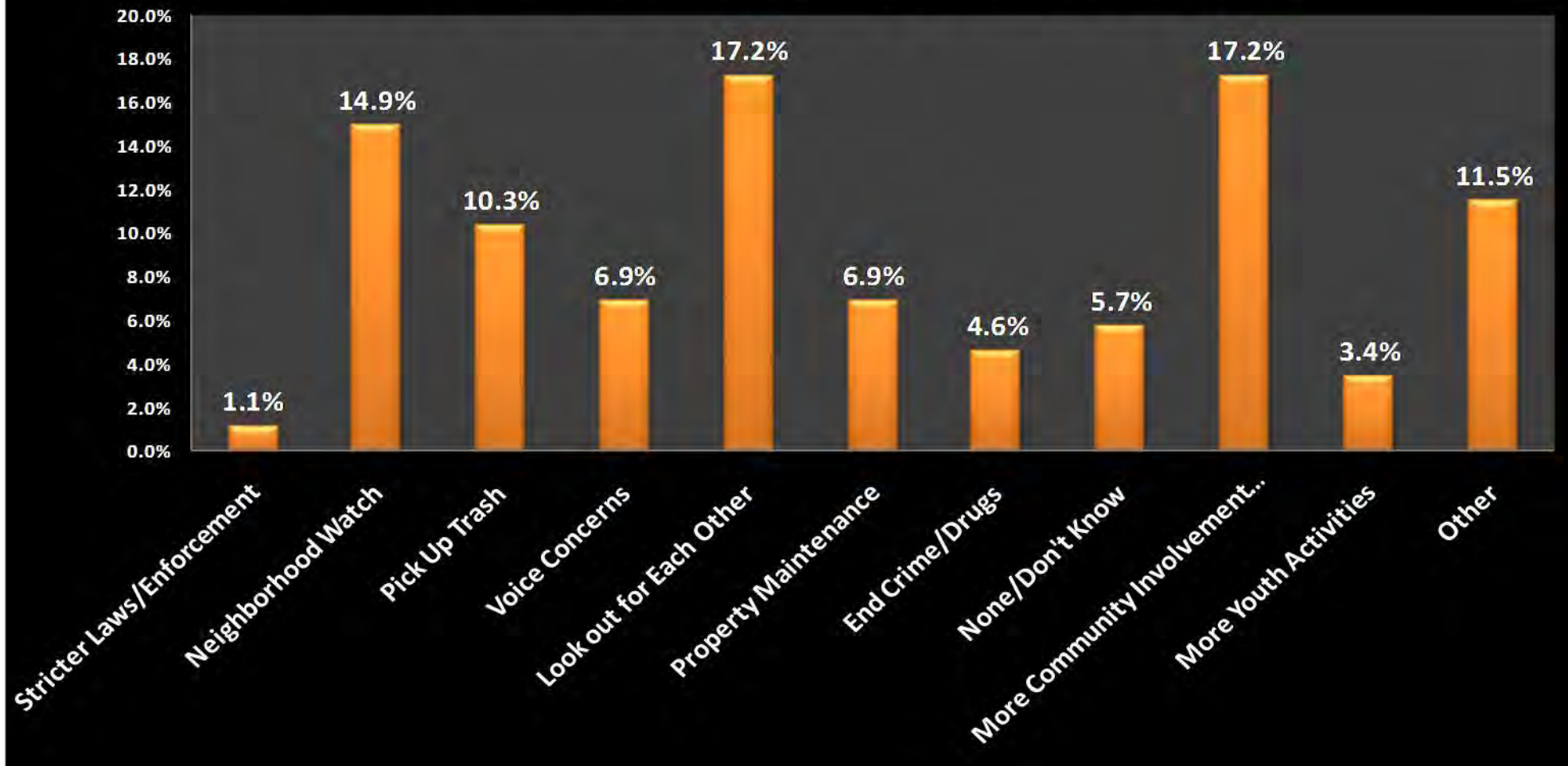
Chart 7: What Are Your Ideas for Making the Neighborhood Better?



For the category of other, residents had the following ideas to make the neighborhood better:

- * Improve schools
- * Shopping Center (K-Mart)
- * Cut down large trees
- * No neighborhood watch
- * Keep workforce network going

Chart 8: What Can You and Your Neighbors, Working With Others, Do to Make Your Neighborhood Better?



For the category of other, residents stated they would like to see the following new businesses :

- * Dog Park
- * New Roads
- * Don't want to know these neighbors
- * Crossing Guard Ineffective
- * Mind Own Business
- * Won't work with these neighbors
- * Glen Oak Church is Active
- * Most Folks Keep Kids in Check
- * More Home Owners
- * Already Work Together

Chart 9: What Are 3 Changes You Have Noticed in Your Neighborhood Since Semptember of Last Year?

