



OFFICE OF THE CITY MANAGER



TO: Honorable Mayor and Members of the City Council

FROM: Patrick Urich, City Manager *Patrick Urich*

DATE: January 9, 2025

SUBJECT: Issues Update

The following are issues related to the City for the weekly Issues Update. If there are additional items you believe should be included, please let me know.

**PeoriaCorps to Participate in Martin Luther King Junior Day of Service**

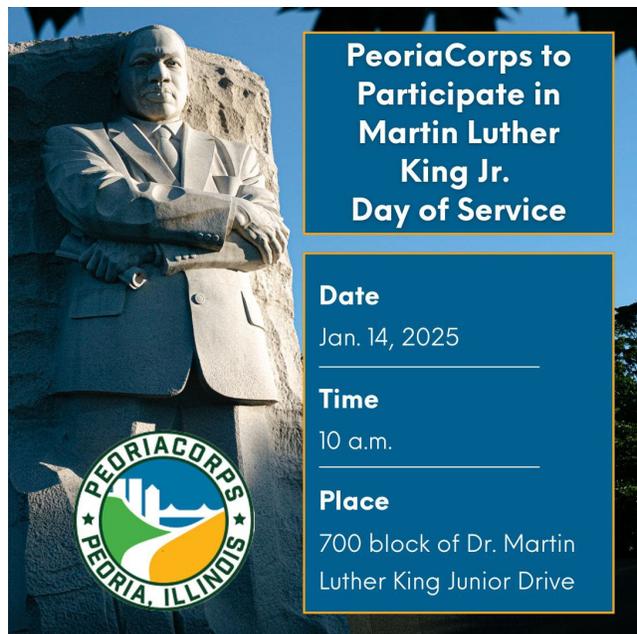
On Tuesday, January 14, at 10 a.m., members of PeoriaCorps will participate in a service project in honor of the Martin Luther King Junior Day of Service in the 700 block of Dr. Martin Luther King Junior Drive.

Corps members will remove a large patch of bush honeysuckle and replant the area with a mix of native grasses and wildflowers, both beneficial for stormwater runoff. Bush honeysuckle is a highly invasive shrub that negatively affects native plants and alters ecosystems by affecting soil composition.

Amanda Wilson, Program Director for PeoriaCorps, said, "This service project embodies Dr. King's vision of the Beloved Community by improving the safety and aesthetics of the area by removing undesirable shrubs and replanting with beneficial flowers for pollinators, songbirds, and other wildlife."

Once the work is complete, informational signage will be posted in the project area, educating passersby on the many benefits of native, urban landscapes.

The public is invited to participate in the community clean-up, held in honor of Dr. Martin Luther King Jr.'s legacy and in the AmeriCorps theme of "Building a Beloved Community." Volunteers should dress according to the weather, wear sturdy work gloves, and park in the block of 500 N. Sheridan.



For more information on PeoriaCorps, please visit [the city of Peoria website](#).

### **PeoriaCorps Now Hiring for Next Cohort**

PeoriaCorps is now hiring for its next cohort. New members will begin on Monday, February 24.

Launched in 2017, PeoriaCorps is a six-month AmeriCorps-based personal and career development service program for citizens 18 years and older who are interested in volunteering in their community and developing employability skills. This will be the program's 12th cohort.

In service to the city of Peoria, participants maintain green infrastructure sites while building employability, professional development, and leadership skills. Members complete up to 900 service hours and earn multiple industry recognized credentials, including OSHA 10, HAZWOPER and CPR/First Aid Certifications.

Members receive a full uniform, biweekly living allowance, bus passes, career exploration opportunities, monetary incentives, and upon completion of their 900 service hours, an educational scholarship through the Segal AmeriCorps National Service Trust.

To apply, complete a PeoriaCorps Member application on the [the city of Peoria website](#). For more information on the program, call PeoriaCorps Program Director Amanda Wilson at 309-494-8843.



**WE ARE NOW HIRING**

PeoriaCorps Is Hiring Its Newest Cohort

- Position includes:
- Fieldwork, including green infrastructure maintenance
- Service Projects
- Certification
- Educational Award
- Leadership Development and Career Exploration Programs

www.peoriagov.org  
Call 309-494-8844



### **Applications Open for Art on Display in Suite 207 of City Hall**

In 2021, the Public Arts Advisory Commission received a request from Mayor Ali to assist in accepting artwork to be displayed by Peoria-based artists. After months of work, the Commission passed a policy in December 2021 to provide for the exhibit of artwork to be on display for one year in City Hall. January 2022 was the inaugural exhibit and featured six local artists displaying two-dimensional artwork. The work of nine artists is currently on display and will be up through January 2025.

Applications are now open for next year's exhibit. Qualified applicants must reside in or have a studio in Peoria. The artwork must be two-dimensional, framed, and have a



 CITY OF PEORIA

Now accepting applications for

**ART ON DISPLAY IN THE MAYOR'S SUITE**

peoriagov.org/ArtworkOnDisplay



hanging system. For a complete list of requirements and to view current and past exhibiting artists, please visit [peoriagov.org/ArtworkOnDisplay](http://peoriagov.org/ArtworkOnDisplay). Applications will close at 5:00 pm on Friday, January 17, 2025.

Interested applicants will need to include:

- A completed application – located on the [city of Peoria website](#).
  - Include an artist statement, biography, and high-resolution photographs (jpg preferred)

A complete list of current and past artists can be found on the [website](#).

Please direct any questions to Stacy Peterson, [speterson@peoriagov.org](mailto:speterson@peoriagov.org) or 309-494-8560.

### **City Accepting Applications for 2025 Roof Program Lottery**

The city of Peoria will be accepting applications for the 2025 Roof Program Lottery from Monday, January 13 through Friday, February 14. This program helps low-income homeowners to finance needed roof repairs.

#### **To qualify, applicants must:**

- Own their home and have current homeowners' insurance
- Be current on property taxes and cannot owe the city any fines or fees
- Be at or below the income limit for the household size

<b>Household Size</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>
<b>Maximum Income</b>	\$51,600	\$59,000	\$66,350	\$73,700	\$79,600	\$85,500

#### **How to Apply**

Applications for the 2025 Roof Program Lottery will be accepted from **Monday, January 13 at 8:30 a.m. through Friday, February 14 at 2 p.m.** There is a limit of one entry per household. Applying to the Roof Program Lottery does not guarantee assistance.

There are three ways to enter the Roof Program Lottery.

- Online: Visit the [Roof Program Lottery page](#)
- Call: (309) 494-8629
- In-Person: Visit City Hall, 419 Fulton Street, Room 203, Peoria, IL 61602 (Monday-Friday, 8 a.m. – 12 p.m.)

### **Lottery Information**

The lottery will be held online via GoToMeeting on **Wednesday, February 19 at 10 a.m.**

You can attend the lottery through your computer, tablet, or smartphone by visiting this link: <https://meet.goto.com/CityPZC/2025roofprogramlottery>. Those without computer access can call in to the meeting by dialing calling 1-866-899-4679 and typing in the access code: 930-278-829 to enter the meeting.

You do not need to attend the lottery to be selected. All applicants will be contacted by City staff in the days following the drawing. The list of selected applicants, including the waitlist, will be posted [online](#).

For questions, please contact the Development Center at 309-494-8600 or [by email](#).

### **Peoria Fire Department Acquires New Cardiac Monitors**

The Peoria Fire Department recently acquired new cardiac monitors through its partnership with Stryker. Life Pak 35 is an advanced technology that will provide the department's paramedics with better diagnostic equipment for the rapid detection, intervention and treatment during cardiac emergencies. The equipment will be placed on all 12 of the department's Advanced Life Support Engines to provide a better service to the community members of Peoria.



**Peoria Police Department – Sgt. Mark Lamb Retires**

After 27 years of dedicated service with the Peoria Police Department Sgt. Mark Lamb retired from Peoria Police Department on Tuesday, Jan. 8. The city of Peoria thanks Sgt. Lamb for his service.



**Peoria Police Department – Jason Leigh Promoted to Sergeant**

On Monday, Jan. 7 at Peoria Police Department Headquarters, Sgt. Jason Leigh was sworn into his new rank in front of family, friends, and fellow officers.



Issues Update  
Jan. 9, 2025

Community Development Weekly Report

- See attached

ECC December Monthly Report

- See attached

Peoria Cares December Monthly Report

- See attached

Zoning Board of Appeals Agenda

- See attached

# WEEKLY DEVELOPMENT ACTIVITY REPORT

## CITY OF PEORIA – COMMUNITY DEVELOPMENT DEPARTMENT

**Date: 01/01/2025 - 01/08/2025**

This summary document is produced on a weekly basis. It is used as an agenda for the City Development Review Board and as a transparency tool to allow the public to be aware of development in Peoria.

### 1. Summary Information

- **One Stop Shop** is held every Monday at 1:30 PM virtually. We also offer an in-person option the first Monday of each month at Distillery Labs at 201 SW Adams St. This is a free service for anyone who wants to discuss development with staff from various city departments, local utility companies, the Peoria County Health Department, and CityLink.
- **Development Center Permits** can typically be issued immediately and/or do not require an extensive review period. These permits include most trade (electrical, plumbing, HVAC, etc.) permits, repair permits, new single-family residential construction, alteration/additions, and demolitions.
- Each permit application includes a self-reported value of the project. The **Total Value of Development (YTD)** is the sum of these reported values.

	This Week	YTD
One Stop Shop Customers	1	1
Development Center Permits Issued	55	55
Total Value of Development	\$1,259,462	\$1,259,462

### 2. Development Review Board Projects

- The **Development Review Board** is a group of City staff, local utility representatives, and other local government agencies that review and comment on more complex development applications and cases that are required to go to a public hearing.
- Items listed below with the prefixes HPC, PZC or ZBA in the first column are considered **Plans**. **Plans** are development applications that require multiple departments to review for compliance and include a public hearing before a City Commission; in some cases, **Plans** may also require a final decision by the City Council.
- All other items listed below are **Building Permits**. **Building Permits** are development applications that require multiple departments to review for compliance but do not require a public hearing or City Council review.
- The **Staff Assigned** to each item is the primary contact person for any inquiries.

Plan/Permit #	Address	Type	Description	Council District	Planner Assigned
PZ-000003-2025	1301 W Pioneer Pkwy	Planning and Zoning Commission	Special Use for a Class 2 Tobacco Sales	5	NM
COM-000036-2025	1300 W Commerce Dr	Commercial Alteration	Int. Alt. - Hanson Professional Services	5	NM
COM-000031-2025	6035 N Knoxville Ave, Building 2	Commercial Alteration	Int. Alt. - Jonah's Seafood	3	KW
PZ-000006-2025	6603 N Sheridan Rd	Planning and Zoning Commission	Rezoning from C1 to R7	5	NM
COM-000037-2025	3116 N Sterling Ave	Commercial Alteration	Int. Alt – Future Mercantile Fitout	1	JN

#### Additional Activity

- These projects are not subject to review by the Development Review Board.

Plan/Permit #	Address	Type	Description	Council District	Planner Assigned
-	-	-	-	-	-

## WEEKLY DEVELOPMENT ACTIVITY REPORT CITY OF PEORIA – COMMUNITY DEVELOPMENT DEPARTMENT

### 3. Certificates of Occupancy Issued

- **Certificates of Occupancy** are issued after the work authorized by a permit has been inspected and substantially meets all applicable codes and regulations.

Address	Type	Business Name	Council District
-	-	-	-

### 4. Land Bank Activity

- The **City Land Bank** acquires properties to hold for future development, it transfers properties to new owners when possible, and it demolishes unsafe and abandoned structures to reduce blight in the community.

Properties Acquired			
Parcel Number	Address	Council District	Received Through
-	-	-	-

Properties Transferred to New Owner			
Parcel Number	Address	Council District	Transferred Through
18-17-132-025, 026, 027, 028, 033	929, 939, 943, 951, 957 S Shelley St	1	Special Warranty Deed
18-17-133-022, 028, 029, 030, 031	909, 925, 927, 929, 933 S Sumner Ave	1	Special Warranty Deed
18-17-133-007, 008, 009, 010, 010 012, 013	920, 926, 934, 938, 940, 948, 952, 956 S Shelley St	1	Special Warranty Deed
18-17-133-016, 017	1503, 1507 W Antoinette St	1	Special Warranty Deed
18-17-176-001, 002	1508, 1512 W Antoinette St	1	Special Warranty Deed

Properties Demolished			
Parcel Number	Address	Council District	Ownership Type and Reason
18-08-254-003	1216 W John Gwynn Jr Ave	1	Private - Garage
18-08-332-001	1418 W Smith St	1	Private - Planned
14-33-406-010	322 E Archer Ave	3	Private - Emergency
18-18-181-012	2508 W Garden St	1	Private - Planned

### 5. Peoria City/County Health Department License Information

- The **Peoria City/County Health Department** licenses multiple types of food establishments. The information in this table is provided for informational purposes only.

Address	Business Name	Description	Council District
-	-	-	-

**WEEKLY DEVELOPMENT ACTIVITY REPORT**  
**CITY OF PEORIA – COMMUNITY DEVELOPMENT DEPARTMENT**

**Community Development Department Contact Information**

Staff who are typically assigned to manage development applications.

**Leah Allison (LA)**  
*Asst. Director of Com. Dev.*  
494-8667

**Josh Naven (JN)**  
*Senior Urban Planner*  
494-8657

**Kerilyn Weick (KW)**  
*Senior Urban Planner*  
494-8606

**Julia Rose (JR)**  
*Urban Planner*  
494-8649

**Nolan Meyer (NM)**  
*Urban Planner*  
494-8612

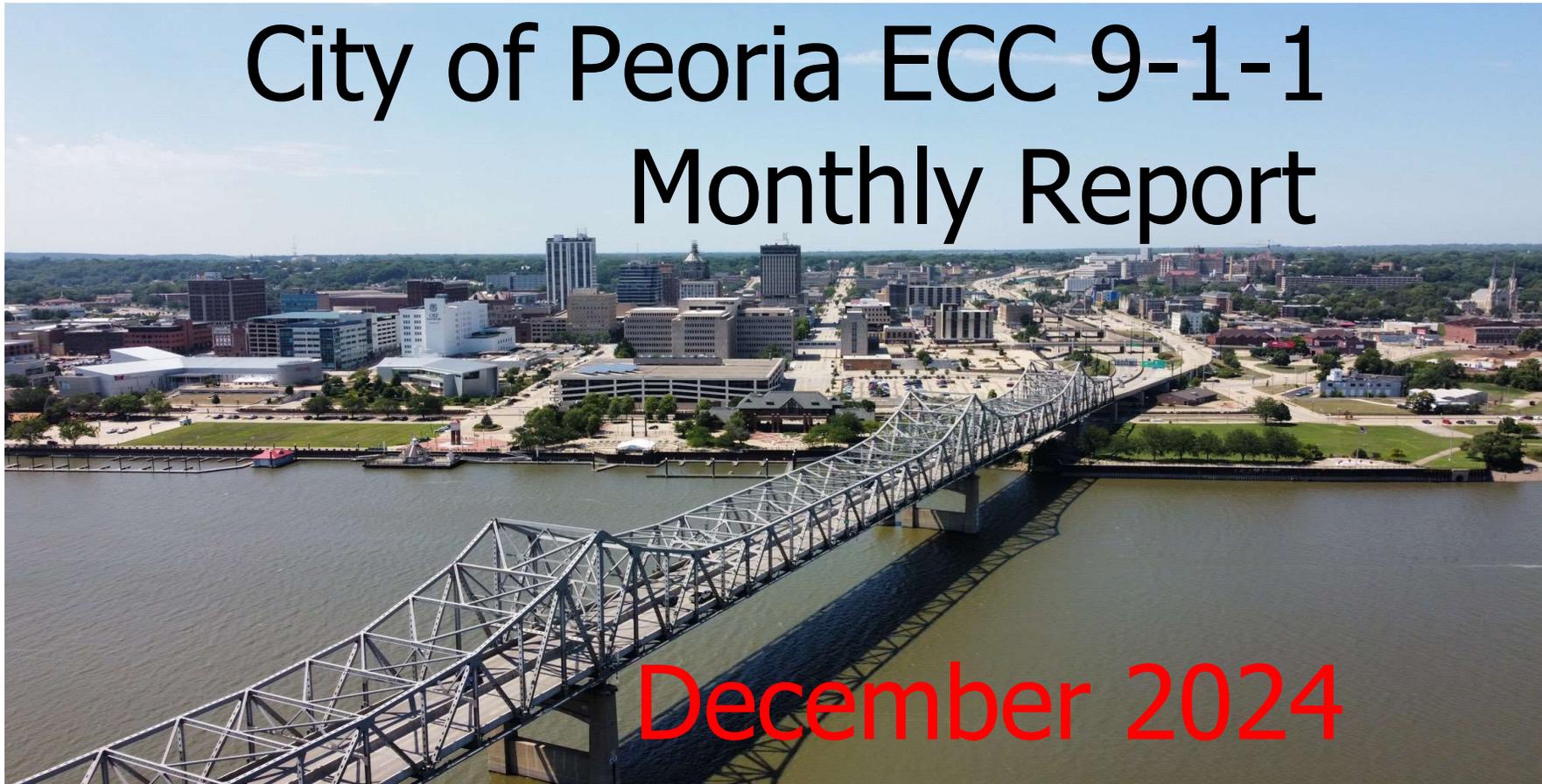
**Rich Storm (RS)**  
*Building Safety Manager*  
494-8632

**Matt Ziller (MZ)**  
*Building Inspector*  
494-8628

**Craig Reid (CR)**  
*Building Inspector*  
494-8925

**Issac Garcia (IG)**  
*Building Inspector*  
494-8921

# City of Peoria ECC 9-1-1 Monthly Report



December 2024

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL	2023 Totals
Landbased 9-1-1 Calls	993	902	968	1,005	1,098	1,003	961	940	918	1,439	1,333	1,379	12,939	12,270
Wireless 9-1-1 Calls	9,264	8,500	8,933	10,150	10,830	10,010	9,787	9,699	9,427	9,145	8,521	8,679	112,945	118,679
Text To 9-1-1 Calls	34	38	23	56	32	76	58	51	37	68	33	43	549	475
<b>TOTAL 9-1-1 CALLS</b>	10,291	9,440	9,924	11,211	11,960	11,089	10,806	10,690	10,382	10,652	9,887	10,101	126,433	131,424
Peoria Police Incoming Calls	8,249	8,533	9,128	9,661	11,124	10,529	10,696	10,605	10,459	10,242	9,303	9,001	117,530	125,741
Peoria Heights Police Incoming	601	565	538	625	694	602	636	545	546	514	539	510	6,915	7,615
Peoria Heights Lobby Calls	70	44	60	65	64	68	44	57	53	43	49	24	641	840
Chillicothe Police Incoming Calls	368	429	414	504	586	547	536	514	659	448	410	416	5,831	7,443
Chillicothe Lobby Calls	73	94	140	120	152	132	115	126	115	146	99	89	1,401	2,159
Sheriff's Police Incoming Calls	1,581	1,645	1,907	1,614	1,794	1,690	1,806	2,050	2,316	2,190	1,937	2,144	22,674	22,623
<b>TOTAL POLICE INCOMING CALLS</b>	10,942	11,310	12,187	12,589	14,414	13,568	13,833	13,897	14,148	13,583	12,337	12,184	154,992	166,421
Volunteer Fire/EMS toll free calls	7	11	12	13	5	5	4	10	15	6	3	2	93	124
Peoria Heights Fire Incoming Calls	7	6	9	6	1	6	8	15	6	5	6	9	84	115
Peoria Fire Incoming Calls	521	401	483	480	654	564	558	701	564	516	473	392	6,307	6,934
<b>TOTAL FIRE INCOMING CALLS</b>	535	418	504	499	660	575	570	726	585	527	482	403	6,484	7,173
Operator Assist Calls/Alarm Calls	997	753	789	766	928	887	885	863	859	985	832	959	10,503	11,677
Ambulance Incoming Calls	51	53	43	46	35	39	68	61	52	49	73	70	640	639
ECC Supervisor Incoming Calls	490	403	469	440	502	498	557	449	467	461	398	448	5,582	4,758
Richwoods Dispatcher Incoming Calls	67	72	56	74	55	85	58	72	77	84	73	83	856	892
Downtown Dispatcher Incoming Calls	67	61	50	36	51	71	67	96	55	73	83	46	756	1,125
Prep 2 Dispatcher Incoming Calls	1,710	1,888	1,681	1,828	1,984	1,661	1,898	1,984	2,020	1,762	1,545	1,253	21,214	24,462
C-MED Dispatcher Incoming Calls	32	19	24	37	17	58	41	67	54	58	50	41	498	993
County Sheriff Dispatcher Incoming Calls	336	227	249	231	284	319	390	273	365	283	245	327	3,529	4,324
Fire Dispatcher Incoming Calls	348	300	337	232	345	383	449	345	349	296	281	366	4,031	4,565
OverFlow/Call Taker Incoming Calls	63	91	101	48	34	36	46	20	8	15	22	5	489	240
<b>TOTAL INCOMING EXTENSION CALLS</b>	3,113	3,061	2,967	2,926	3,272	3,111	3,506	3,306	3,395	3,032	2,697	2,569	36,955	41,359
<b>TOTAL OUTGOING EXTENSION CALLS</b>	5,125	4,251	4,350	4,918	5,009	4,954	4,994	4,885	4,453	4,288	4,324	4,092	55,643	54,166
Peoria Police Dispatches/On view	9,065	9,303	10,274	10,385	11,738	11,119	11,187	11,508	10,936	10,805	9,573	9,375	125,268	118,641
Peoria Heights Dispatched/On View	757	791	864	789	882	832	681	797	818	1,009	814	772	9,806	8,974
Chillicothe Police Dispatches/On view	432	541	590	673	692	577	612	666	692	572	500	530	7,077	7,487
Peoria County Sheriff Dispatches/On view	2,933	2,637	2,753	2,918	2,977	2,941	3,100	2,842	3,024	2,923	2,772	2,701	34,521	37,408
<b>TOTAL POLICE DISPATCHES/ON VIEW</b>	13,187	13,272	14,481	14,765	16,289	15,469	15,580	15,813	15,470	15,309	13,659	13,378	176,672	172,510
Air National Guard Fire Dispatches	8	2	8	2	4	6	5	7	6	5	5	4	62	67
Akron-Princeville Fire Dispatches	28	26	34	32	34	39	32	27	37	36	23	28	376	314
Brimfield Fire Dispatches	41	46	36	31	48	34	36	40	33	43	37	34	459	518
Chillicothe Fire Dispatches	75	46	51	49	78	53	76	53	62	62	43	68	716	626
Dunlap Fire Dispatches	50	36	55	46	52	66	56	51	57	57	58	47	631	505
Elmwood Fire Dispatches	19	13	20	15	15	21	18	17	16	20	20	16	210	214

Limestone Fire Dispatches	184	146	153	147	168	128	184	160	150	144	136	176	1,876	1,713
Logan-Trivoli Fire Dispatches	47	39	46	42	51	48	51	49	39	61	41	49	563	627
Peoria Fire Dispatches	2,440	2,669	2,273	2,321	2,462	2,419	2,506	2,425	2,386	2,572	2,327	2,420	29,220	26,681
Peoria Heights Fire Dispatches	125	103	116	93	98	98	88	87	95	116	88	106	1,213	1,401
Timber-Hollis Fire Dispatches	56	27	40	35	32	51	44	44	26	38	37	44	474	530
West Peoria Fire Dispatches	71	69	83	56	81	50	67	64	48	52	58	57	756	852
MABAS Fire Calls	8	4	9	0	3	5	4	1	3	4	0	12	53	57
<b>TOTAL FIRE DISPATCHES</b>	<b>3,152</b>	<b>3,226</b>	<b>2,924</b>	<b>2,869</b>	<b>3,126</b>	<b>3,018</b>	<b>3,167</b>	<b>3,025</b>	<b>2,958</b>	<b>3,210</b>	<b>2,873</b>	<b>3,061</b>	<b>36,609</b>	<b>34,105</b>
AMT Ambulance Dispatches	2,861	2,294	2,752	2,779	2,899	2,726	2,949	2,922	2,802	2,837	2,740	2,917	33,478	31,858
APA Ambulance Dispatches	19	16	25	21	25	22	25	18	31	30	20	24	276	233
BYE Ambulance Dispatches	54	54	50	49	59	65	61	61	57	50	46	61	667	664
<b>TOTAL AMBULANCE DISPATCHES</b>	<b>2,934</b>	<b>2,364</b>	<b>2,827</b>	<b>2,849</b>	<b>2,983</b>	<b>2,813</b>	<b>3,035</b>	<b>3,001</b>	<b>2,890</b>	<b>2,917</b>	<b>2,806</b>	<b>3,002</b>	<b>34,421</b>	<b>32,755</b>
Peoria County Coroner Incoming Calls	186	176	182	167	168	155	167	156	157	141	156	166	1,977	1,921
Community Messaging System Call-outs	17	8	14	8	15	16	17	16	28	32	14	24	209	196
CD Requests from State's Attorney's Office	16	16	25	27	25	27	13	20	10	29	12	16	236	132
CD Requests from FOI / Subpoena	31	14	29	19	29	31	19	27	14	22	20	15	270	200
CD Requests from Inner Departmental	4	8	3	3	7	8	10	6	10	11	9	5	84	54
<b>Total Number of CD Requests</b>	<b>51</b>	<b>38</b>	<b>57</b>	<b>49</b>	<b>61</b>	<b>66</b>	<b>42</b>	<b>53</b>	<b>34</b>	<b>62</b>	<b>41</b>	<b>36</b>	<b>590</b>	<b>386</b>
ILEAS Call Outs	0	0	0	0	0	0	0	0	0	0	0	0	0	0
JULIE Dig	92	68	52	53	48	75	68	77	78	74	73	88	846	626
Peoria Cares Cases/SeeClickFix	5	26	21	23	49	81	21	35	33	39	29	26	388	481
Premise Alerts	59	57	47	34	48	75	37	51	28	24	18	26	504	630
PAWS	342	278	512	440	650	554	546	328	592	498	428	392	5,560	5,932
Illinois State Police	249	192	185	287	266	309	266	190	235	258	256	233	2,926	3,281
Ameren	78	62	71	86	107	146	127	92	72	61	76	82	1,060	1,617

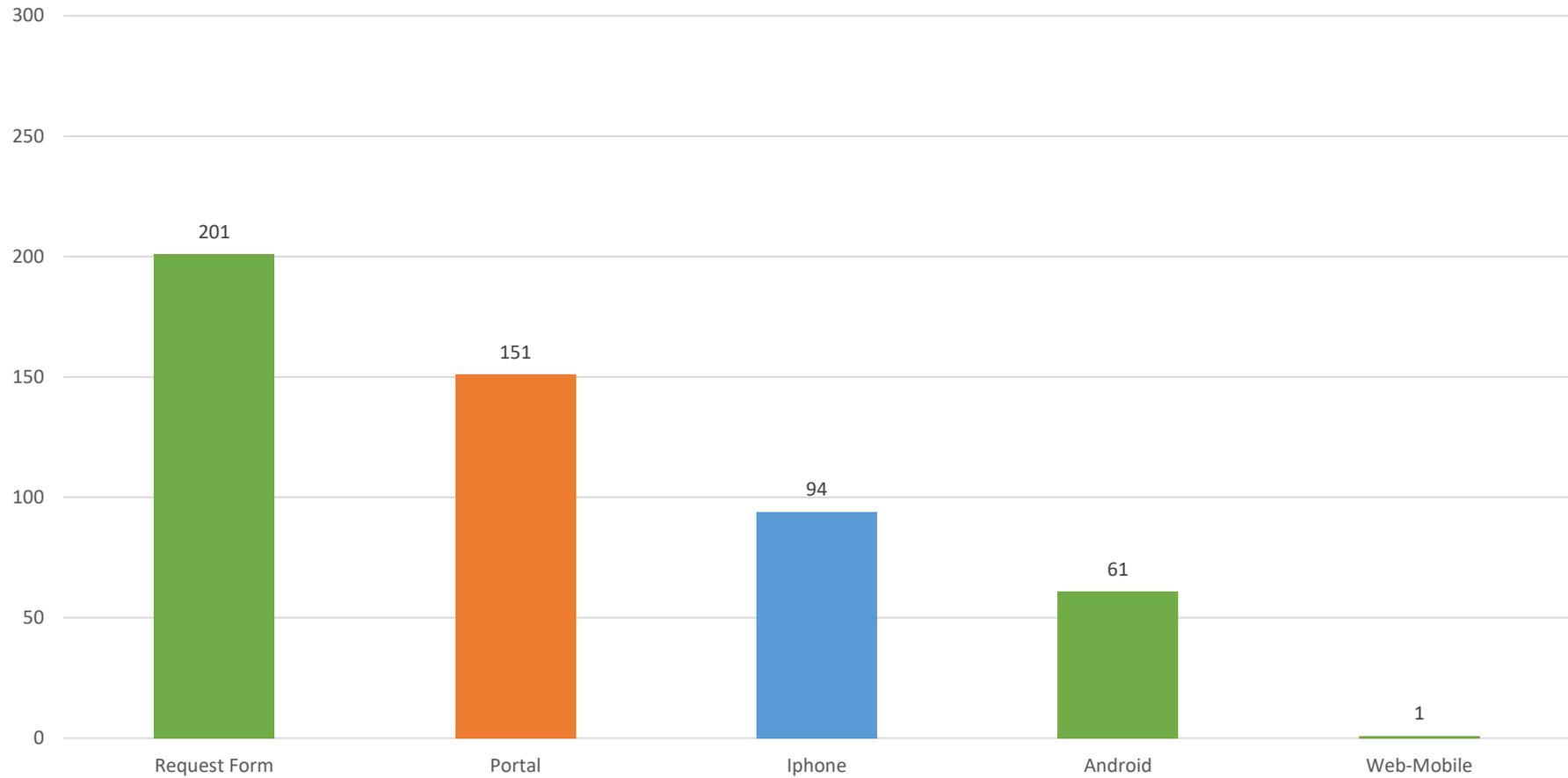
# *Peoria Cares*



## *2024 Monthly Report*

***From: The Office of the City Manager  
Presented to: City of Peoria, Mayor and Council Members  
December 2024***

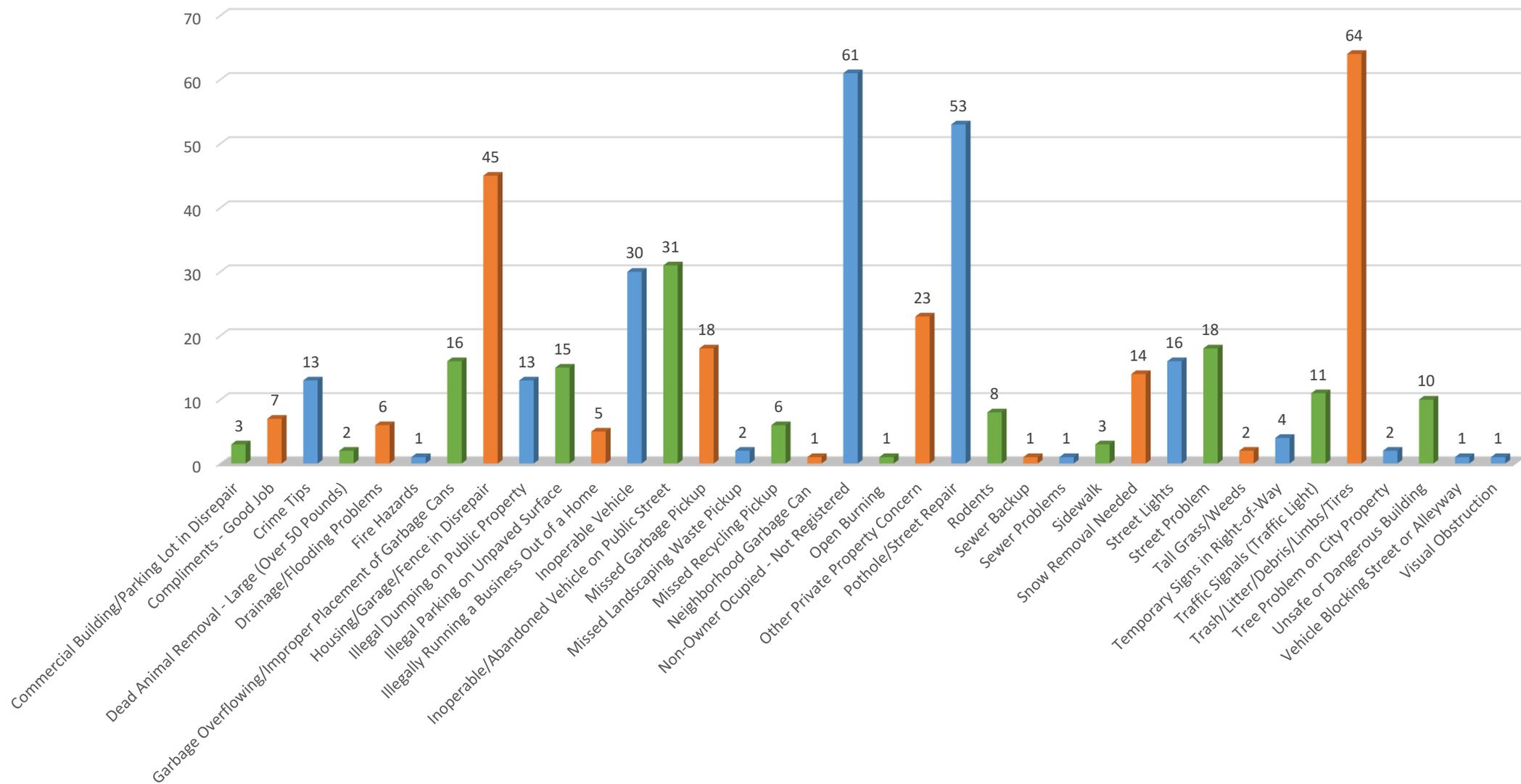
## Peoria Cares Communication Transactions During the Month of December 2024



Total number of cases received: 508



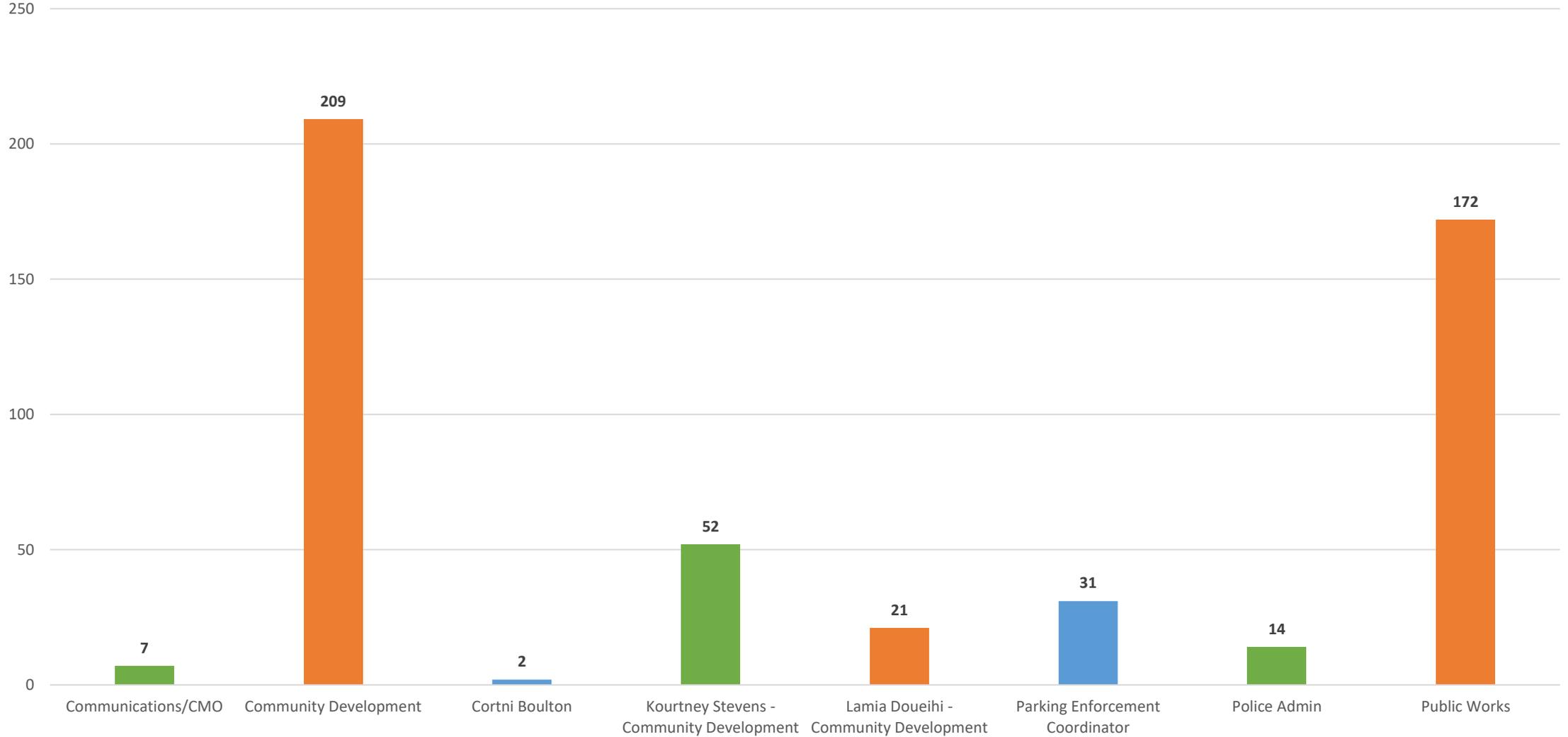
### Peoria Cares December 2024 Complaints by Category



Total number of cases received: 508



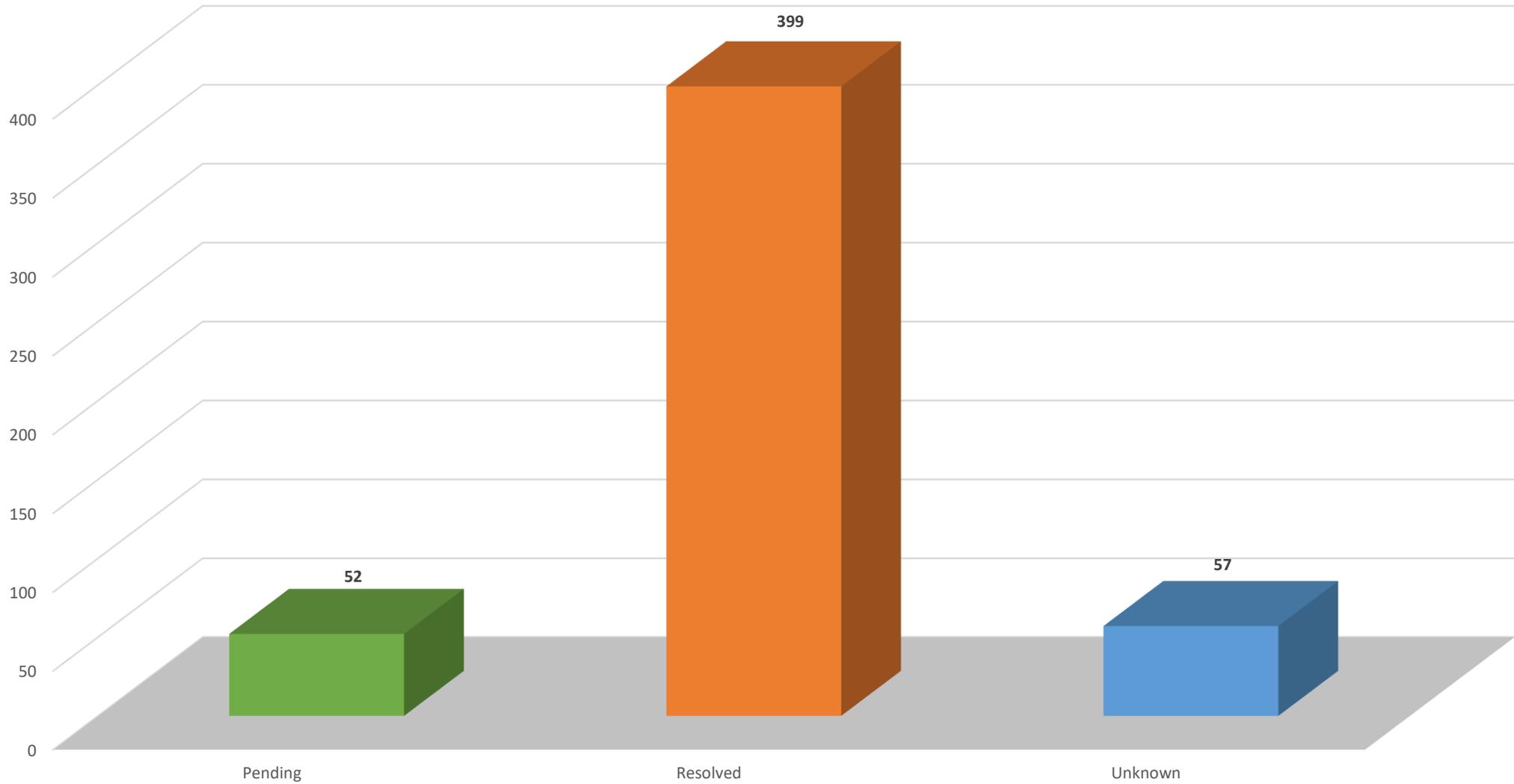
## Peoria Cares December 2024 Complaints by Department



Total number of cases received: 508



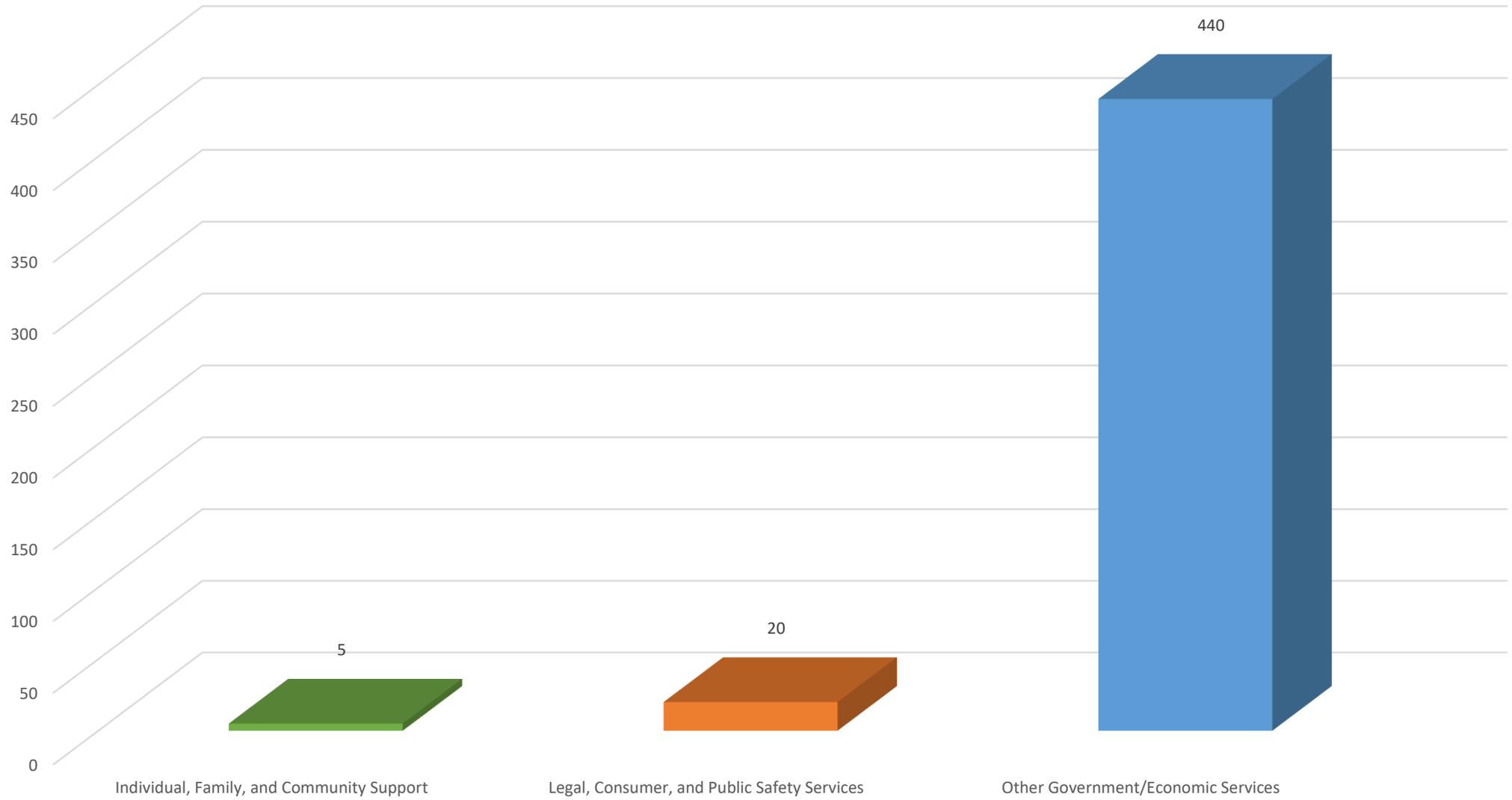
### Peoria Cares December 2024 Complaint Status (as of 01/06/2025)



There are 52 pending tickets from this reporting period as of 01/06/2025.



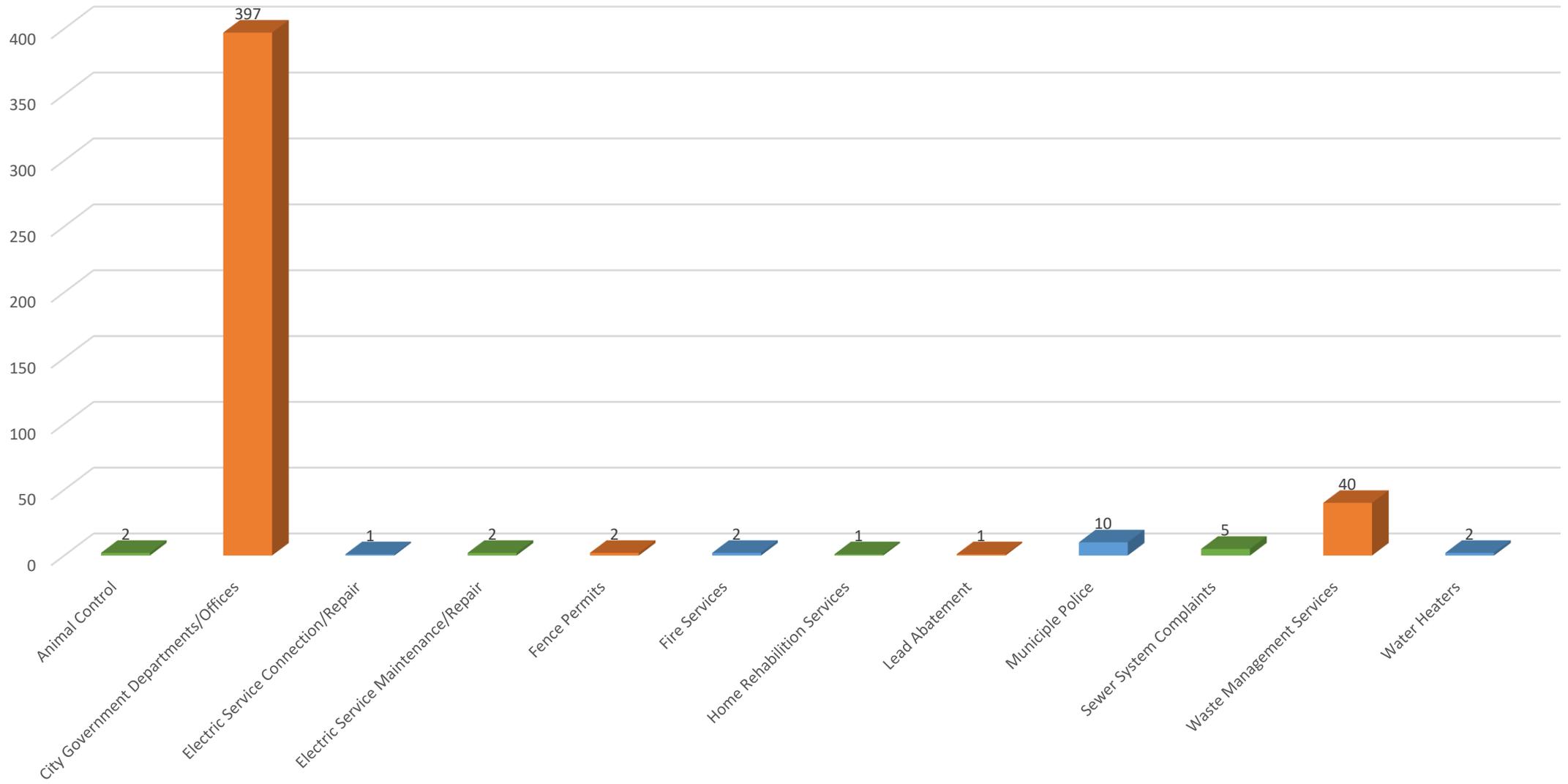
### Overall Need Category of Peoria Cares Calls Not Resulting in a Peoria Cares Ticket- December 2024



An additional 465 calls were received that did not fit the Peoria Cares case criteria.

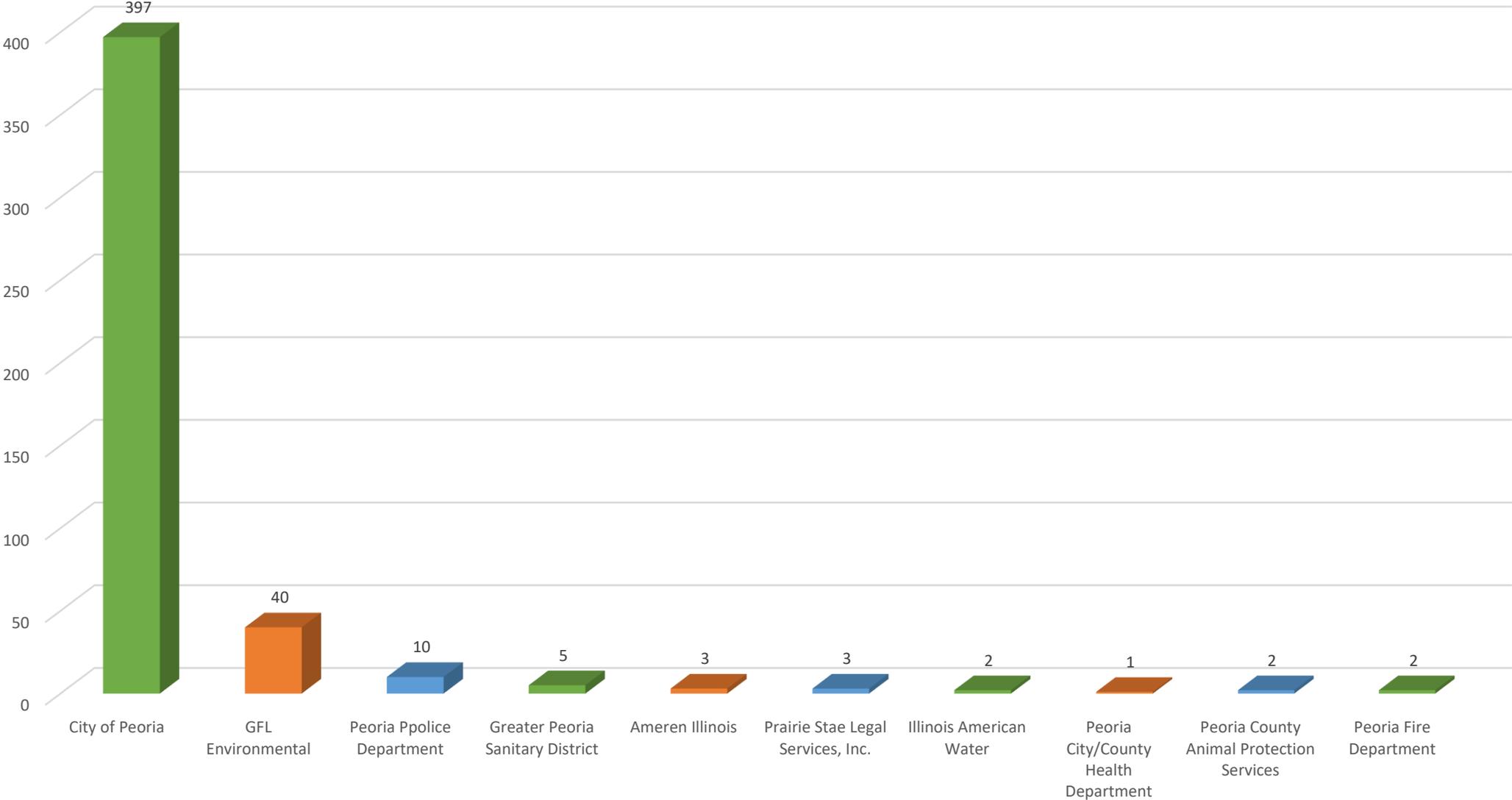


### Service Needs of Peoria Cares Calls Not Resulting in a Peoria Cares Ticket- December 2024

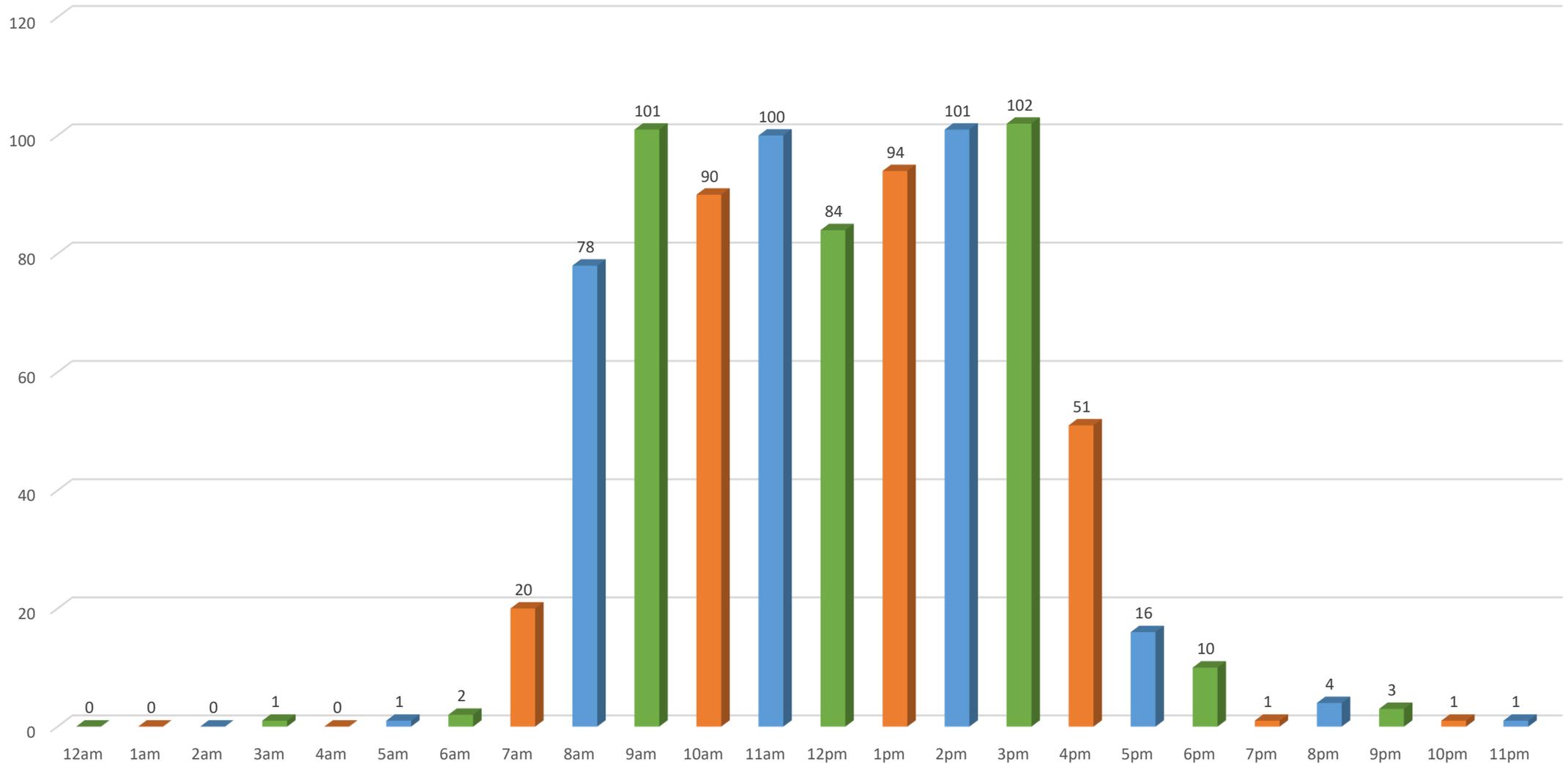


An additional 465 calls were received that did not fit the Peoria Cares case criteria.

### Referrals of Peoria Cares Calls Not Resulting in a Peoria Cares Ticket- December 2024



## Peoria Cares Calls by Time of Day - December 2024



Return calls are made the same business day to each citizen if their call is missed during operational hours or the next business day if it comes in after hours/weekend hours.



## Peoria Cares Calls by Day of Week – December 2024

DATE	N/A's	TICKETS	TOTAL PC	211 TOTAL	DAY TOTAL	% TICKETS	% DAY TOTAL
1-Dec	3	0	3	5	8	0.00%	37.50%
2-Dec	51	11	62	51	113	17.74%	54.87%
3-Dec	48	5	53	34	87	9.43%	60.92%
4-Dec	43	4	47	28	75	8.51%	62.67%
5-Dec	15	3	18	29	47	16.67%	38.30%
6-Dec	51	6	57	26	83	10.53%	68.67%
7-Dec	7	0	7	8	15	0.00%	46.67%
8-Dec	1	0	1	8	9	0.00%	11.11%
9-Dec	45	5	50	34	84	10.00%	59.52%
10-Dec	40	6	46	24	70	13.04%	65.71%
11-Dec	44	7	51	30	81	13.73%	62.96%
12-Dec	41	4	45	28	73	8.89%	61.64%
13-Dec	32	4	36	35	71	11.11%	50.70%
14-Dec	4	1	5	7	12	20.00%	41.67%
15-Dec	2	0	2	7	9	0.00%	22.22%
16-Dec	46	5	51	66	117	9.80%	43.59%
17-Dec	45	6	51	29	80	11.76%	63.75%
18-Dec	39	9	48	29	77	18.75%	62.34%
19-Dec	21	3	24	22	46	12.50%	52.17%
20-Dec	32	9	41	25	66	21.95%	62.12%
21-Dec	1	0	1	5	6	0.00%	16.67%
22-Dec	2	0	2	8	10	0.00%	20.00%
23-Dec	39	2	41	23	64	4.88%	64.06%
24-Dec	27	1	28	9	37	3.57%	75.68%
25-Dec	0	0	0	4	4	0.00%	0.00%
26-Dec	38	8	46	16	62	17.39%	74.19%
27-Dec	38	4	42	24	66	9.52%	63.64%
28-Dec	5	4	9	13	22	44.44%	40.91%
29-Dec	2	1	3	5	8	33.33%	37.50%
30-Dec	67	10	77	32	109	12.99%	70.64%
31-Dec	32	8	40	20	60	20.00%	66.67%
	<b>861</b>	<b>126</b>	<b>987</b>	<b>684</b>	<b>1671</b>	<b>11.63%</b>	<b>50.29%</b>

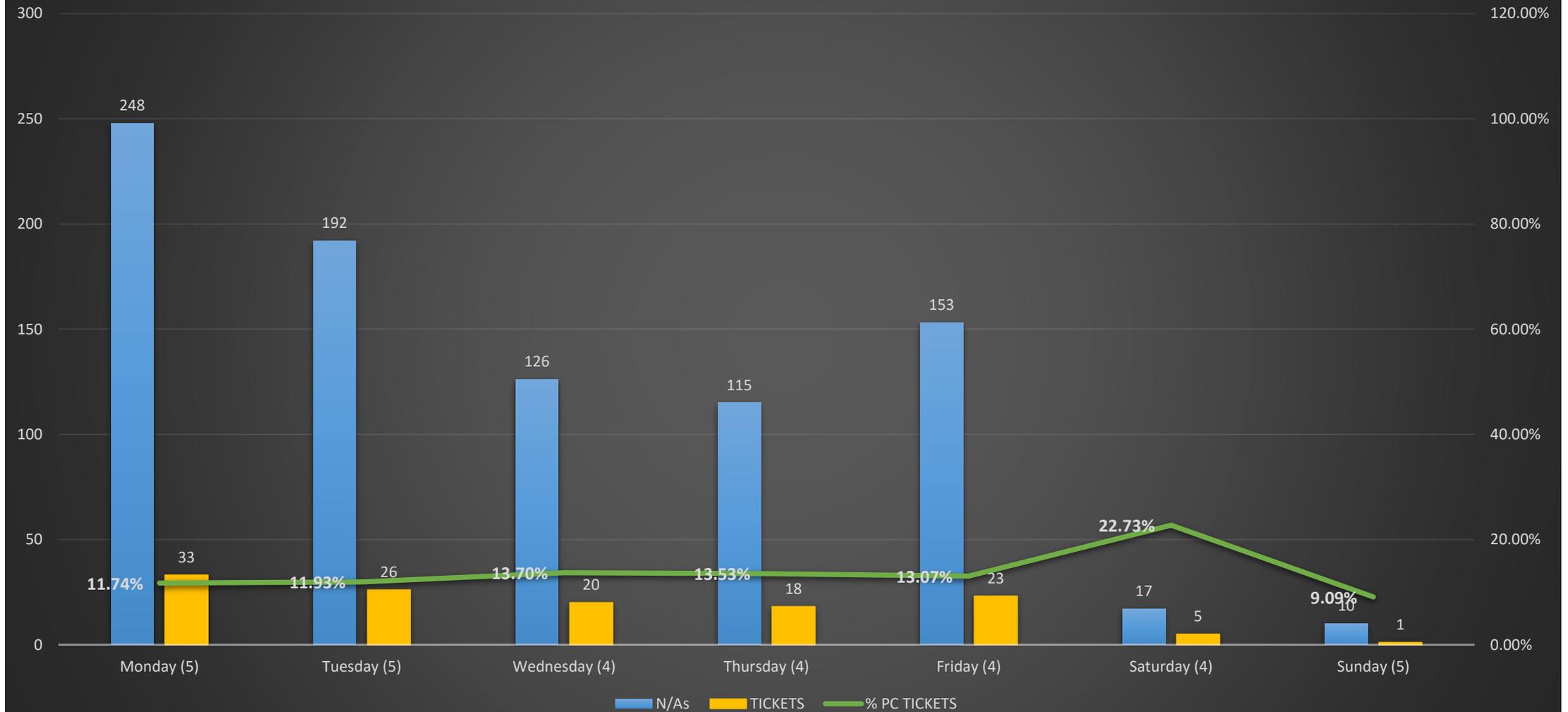
DAY OF WEEK	N/As	TICKETS	TOTAL PC	% PC TICKETS
Monday (5)	248	33	281	11.74%
Tuesday (5)	192	26	218	11.93%
Wednesday (4)	126	20	146	13.70%
Thursday (4)	115	18	133	13.53%
Friday (4)	153	23	176	13.07%
Saturday (4)	17	5	22	22.73%
Sunday (5)	10	1	11	9.09%

- N/A' s are calls that came in on the Peoria Cares line that did not result in a Peoria Cares ticket
- % Tickets refers to the percentage of tickets that were created from the calls that came in on the Peoria Cares line
- % Day Total is the percentage of calls that came through on the Peoria Cares line versus the rest of the Call Center's phone calls.

These numbers only reflect phone calls; they do not include emails, walk-ins, or website submissions. Those numbers are reflected in earlier slides. Some phone calls result in multiple Peoria Cares tickets.



## Peoria Cares Call Totals by Day of Week - December 2024



These numbers only reflect phone calls; they do not include emails, walk-ins, or website submissions. Those numbers are reflected in earlier slides. Some phone calls result in multiple Peoria Cares tickets.





**ZONING BOARD OF APPEALS  
THURSDAY, JANUARY 9, 2025  
CITY HALL, ROOM 400 – 1:00 P.M.**

**MEETING AGENDA**

**1. CALL TO ORDER**

**2. ROLL CALL**

**3. APPROVAL OF NOVEMBER 14, 2024 MINUTES**

**4. REGULAR BUSINESS**

*Deliberations will be held at the end of each case after public comment has been closed. No public comment is allowed during deliberations.*

**CASE NO.**  
ZBA 2176-2024

Public hearing on the request of Sean Rennau, of Austin Engineering Co. Inc, on behalf of John and Gretchen Petrakis, to obtain Minor Variances from the City of Peoria Unified Development Code Section 5.4.6 Fences and Walls, to increase the height of a wall in the rear yard from six feet to eight feet, to increase the height of a wall in the side yard from six feet to nine feet and to increase the height of a wall in the front yard from three feet to four feet in a Class R-2 (Single-Family Residential) District, for the property located at 5903, 5907, and 5917 N Sherwood Ave (Parcel Identification Numbers 14-17-403-012, 14-17-403-011, and 14-17-403-010), Peoria, IL (Council District 3)

**5. CITIZENS' OPPORTUNITY TO ADDRESS THE COMMISSION**

**6. ADJOURNMENT**