



**OFFICE OF THE CITY MANAGER**



**TO: Honorable Mayor and Members of the City Council**

**FROM: Patrick Urich, City Manager** *Patrick Urich*

**DATE: May 8, 2025**

**SUBJECT: Issues Update**

The following are issues related to the City for the weekly Issues Update. If there are additional items you believe should be included, please let me know.

**Community Development Grants Division Receives Community Impact Award at NCDAR Region V Conference**

Last month, the city of Peoria Community Development Department's Grants Division was awarded the Community Impact Award at the National Community Development Association Region V Conference. The award honors organizations or departments whose work is innovative, collaborative, and promotes sustainable and lasting housing. It was chosen by the division's peers from other cities and counties throughout the Midwest for its work in preventing homelessness, building and preserving affordable housing, and strengthening neighborhoods across Peoria.

The Grants Division utilizes federal, state and local grants to fund innovative programs that serve the community, such as the Rehousing Program and the Flexible Rental Assistance Program. The Rehousing Program provides temporary assistance to renters experiencing unsafe housing conditions due to their landlord's failure to address housing code violations, while the Flexible Rental Assistance Program provides rental assistance to individuals experiencing homelessness.



The division collaborates with community partners, nonprofits, state agencies, and housing developers to complete projects in Peoria, such as the Peoria Park District Trewyn Park renovation and Phoenix Community Development Services Madison Apartments III for youth experiencing homelessness. It also provides several rehabilitation programs that help individuals and families repair roofs, replace broken furnaces and water heaters, and stay in their homes.

The Grants Division is managed by Grants and Budget Manager Kathryn Murphy, and her team includes Grants Coordinator Ben Krokum, Associate Grants Coordinator Allie Crowson, Housing Coordinator Nicole Morrow, Housing Coordinator Letty Vargas, Grants Writer Emma Bryan, and Community Services Inspector Justin Mishler.

For more information about the Community Impact Award, please contact Kathryn Murphy, Grants and Budget Manager, at 309-494-8607 or [by email](#).

### **Intersections and Roads to be Impacted on May 10, for Susan G. Komen Peoria More Than Pink Walk**

Road closures and parking restrictions will be in effect near the Metro Centre, 4700 N. University Street, from 7:40 a.m. until 11 a.m. on Saturday, May 10, for the Susan G. Komen Peoria More Than Pink Walk, sponsored by Susan G. Komen.

Drivers should be mindful of these closures and restrictions. The use of caution and alternative routes is advised.

#### **Road Closures**

- W. Glen Avenue will be closed from N. University Street to N. Sheridan Road.
- N. Isabell Avenue will be closed from W. Glen Avenue to W. Shenandoah Drive.
- W. Shenandoah Drive will be closed from N. University Street to N. Sheridan Road.
- N. Sherwood Avenue will be closed from W. Shenandoah Drive to W. Glen Avenue.

#### **Parking Restrictions**

- No on-street parking will be allowed on N. Isabell Avenue, W. Shenandoah Drive, and N. Sherwood Avenue during the event.

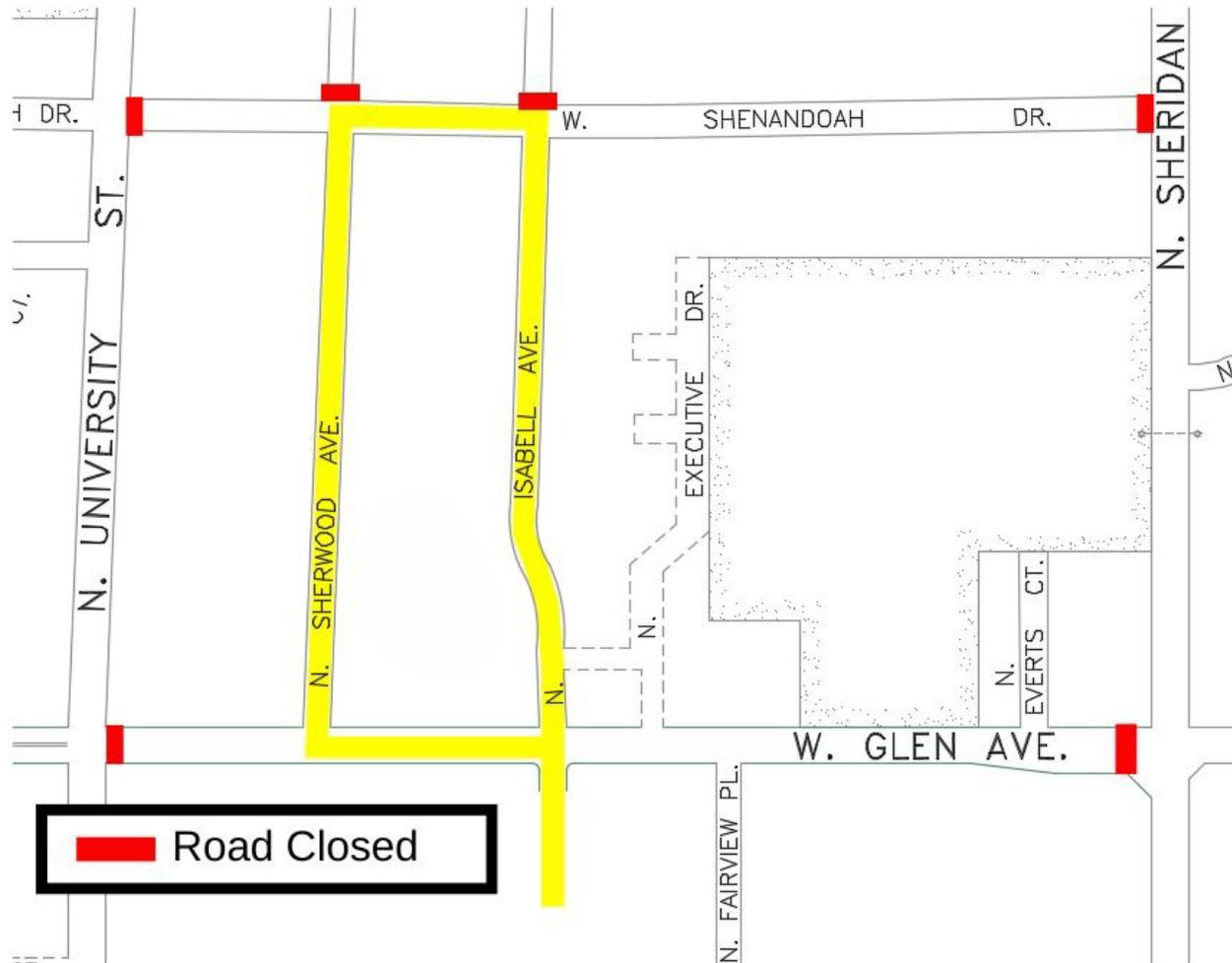
#### **Walk Route**



- The walk will begin at the Metro Centre, 4700 N. University Street. Walkers will cross W. Glen Avenue and head north on N. Isabell Avenue. From N. Isabell Avenue, walkers will travel west on W. Shenandoah Drive before heading south on N. Sherwood Avenue. From N. Sherwood Avenue, walkers will head east on W. Glen Avenue before ending back at the Metro Centre.

### Detour Route

- Through traffic on W. Glen Avenue should utilize W. Northmoor Road from N. University Street or N. Sheridan Road as the detour route.



### **Community Development – Code Enforcement Inspector Makes Appearance on ‘The Morning Chou’ to Discuss Community Services and Support**

On Tuesday, May 6, city code enforcement inspector Alejandro Aguilar joined Christell Frausto and Andy Fremac on “The Morning Chou,” Peoria’s first Spanish radio show. He shared an overview of the code enforcement process and encouraged community members to connect with their code enforcement inspector.

Aguilar explained that the department has Spanish-speaking staff available and that the city partners with LanguageLine Solutions to help bridge language gaps and ensure consistent communication with individuals in the community with Limited English Proficiency. He also discussed the permit process, emphasizing why it is important to get the proper permits and inspections when having work done.

“The Morning Chou” airs on 106.3 FM every Tuesday and Thursday from 10 a.m. to 12 p.m. Hosted out of Distillery Labs, the show amplifies Hispanic voices and fosters meaningful discussions about local topics, issues, and more.

### **Peoria Fire Department – Graduation Set for Friday, May 16**

On Friday, May 16 at 10 a.m., the Peoria Fire Department will host a recruit graduation ceremony at the Gateway Building for five Peoria Fire recruits and 18 recruits from outside agencies.

This spring, this recruit class has spent countless hours receiving hands-on education, improving their physical fitness, and working on their Illinois Office of the State Fire Marshal certifications.

Division Chief of Training Roland Tenley and his team, featuring Training Supervisors Captain Ian Domenighini and Captain Blaise Steffen, along with Captain Matt Smith and Admin Specialist April Smith, have worked extensively to help prepare the recruits for successful careers in fire service.



### Peoria Police Department – Neighborhood Services Unit Visits PCCEO Head Start Learning Center

On Friday, May 2, Officer Jacob Bradford and Officer Gerald Suelter of the Peoria Police Department's Neighborhood Services Unit made a special visit to the Peoria Citizens Committee for Economic Opportunity (PCCEO) Head Start Learning Center and were treated to smiles, laughter, and energy from the young students.



### Peoria Police Department Participates in Autism Hero Project Training



Issues Update  
May 8, 2025

On Friday, May 2, Peoria Police Department officers took part in a training session with the Autism Hero Project. The session was designed to help officers better recognize, understand, and communicate with individuals on the autism spectrum, ensuring that the department serves the entire community with empathy and respect.

### **Peoria Public Works Open House Set for Thursday, May 15**

To usher in National Public Works Week, the Department of Public Works is hosting an open house from 4 p.m. to 7 p.m. on Thursday, May 15, at the Public Works Facility, 3505 N Dries Lane.

The Public Works Open House is an all-ages, family event where attendees can learn how the department operates through interactive demonstrations, displays, and games. Visitors can check out the inner workings of numerous pieces of equipment, such as plow trucks and street sweepers, as well as have the opportunity to paint a snowplow blade.

Balloon and face painting artists from the Unique Twist & Twisting Crew and Expressions Body Art & Design will be on hand. A bounce house and complimentary food and drinks will be offered. Other community partners will be present with fun, educational exhibits.

### **National Public Works Week – May 18-24**

Since 1960, the American Public Works Association has sponsored National Public Works Week. Across North America, more than 30,000 members in the U.S. and Canada use this week to energize and educate the public on the importance of public works to their daily lives: planning, building, managing, and operating at the heart of their local communities to improve everyday quality of life.

### **Peoria Public Works – Jefferson/Adams Conversion Project Update**

Sidewalk work has started at the southwest corner of Fayette Street and NE Jefferson Avenue. Sidewalks near 228 NE Jefferson are closed. Pedestrians should use caution and cross the street at the next available intersection.

Sidewalk work continues at the following intersections:

- The southeast corner of Main Street and NE Jefferson Avenue, near the Peoria County Courthouse.
- Along Fulton Plaza, at SW Jefferson Avenue, between 120 SW Jefferson Avenue and 331 Fulton Street.
- The northeast corner of SW Adams Street and N William Kumpf Boulevard.

Sidewalk removal will soon begin at the southeast corner of Hamilton Boulevard and NE Jefferson Avenue, near 200 NE Jefferson Avenue.

As a reminder, when sidewalks are closed, pedestrians should use caution in the area and cross the street at the next available intersection.

On-street parking restrictions are marked. Drivers should look for unbagged, available parking meters for on-street parking. **If parking meters are bagged with “No Parking” signs, drivers should not park in those spots.**

Additional parking, lane, and sidewalk restrictions will be forthcoming as the Adams Street and Jefferson Avenue One-Way to Two-Way (OWTW) Conversion Project progresses.

Drivers should be mindful of workers in the area and watch for no parking areas. Extra caution should be exercised in the area.

**Peoria Public Schools – Second Annual Multicultural Fair to be Held on Saturday, May 10,**

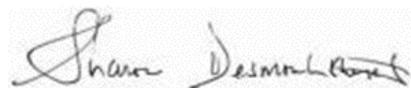
You are warmly invited to an afternoon of celebration, cultural connection, and global exploration at our Second Annual Multicultural Fair on Saturday, May 10, from 12 p.m. to 3 p.m. at the Peoria Riverfront Museum. This family-friendly event is free and open to the public, thanks to the partnership between Peoria Public Schools, the Peoria Riverfront Museum, and the Art Bridges Foundation.

The Multicultural Fair is a vibrant celebration of the incredible diversity within Peoria Public Schools. Our international teacher program manages 181 educators from 16 countries, and of that number, 117 currently serve in Peoria Public Schools, enriching classrooms with their global experiences and perspectives. (See countries represented in the chart on the right.) This event will showcase their talents and cultural traditions through music, dance, art, and more.

Guests can look forward to traditional performances and cultural displays from around the world. Families will enjoy fun activities, including face painting, bouncy houses, and giveaways for all ages. Our international teachers will also share handmade items that reflect their heritage. Free refreshments will be available, and a variety of food trucks will offer delicious options for purchase.

We are proud to recognize and celebrate the global perspectives that strengthen our school district and city. I hope to see you and your family at this remarkable event!

With gratitude,



Dr. Sharon Desmoulin-Kherat, Ed.D

Country	# of teachers
Anguilla	1
Bahamas	1
Belize	1
Cameroon	12
Dominican Republic	4
Ethiopia	1
Ghana	21
Guyana	40
Jamaica	8
Japan	1
Mexico	4
Nigeria	5
Philippines	79
Spain	1
Thailand	1
United Kingdom	1
<b>Total</b>	<b>181</b>

Issues Update  
May 8, 2025

Code Docket

- See attached

Community Development Weekly Report

- See attached

ECC April Monthly Report

- See attached

Housing Docket

- See attached

Peoria Cares April Monthly Report

- See attached

<b>Inspector</b>	<b>Docket No.</b>	<b>Property Owner(s)</b>	<b>Property Address</b>
AA	25-CV-28549	OKPARA LP	317 S CHARLTON ST
AA	25-CV-28551	KIMBERLY MUHAMMAD CHARLES MORRIS MARCUS MUHAMMAD DEMEISHA MORRIS	1025 W BUTLER ST
AA	25-CV-28553	CHARLIE SAMUELS CHARLIE SAMUELS JR	811 S BLAINE ST
AA	25-CV-28555	WILLIE BREEDLOVE MARYLAND BREEDLOVE	818 S GREENLAWN AVE
AA	25-CV-28558	PEORIA HOUSING AUTHORITY	1031 S SHELLEY ST
AA	25-CV-28560	MATELINE CARRIGAN	1010 S SHELLEY ST
AA	25-CV-28561	MISS T PROPERTIES LLC	1030 S SHELLEY ST
AA	25-CV-28591	BLACKSTONE HEAVEN 601 TRUST	1604 S GRISWOLD ST
AA	25-CV-28630	FLORENCE NEAL ESTATE	132 N WEBSTER ST
AA	25-CV-28631	PCCEO	1304 W JOHN H GWYNN JR AVE
AA	25-CV-28633	CATHY VANDENBERG LLOYD VANDENBERG	1819 W HOWETT ST
AA	25-CV-28635	HARDESTY ENTERPRISES LTD	2411 SW JEFFERSON AVE
AA	25-CV-28638	JERRY GRANDSON CHARLES GRANDSON	900 S HELEN ST
AA	25-CV-28639	SEANDEL DANIELS	1208 W ANN ST
AA	25-CV-28640	CENTRAL ILLINOIS COMMUNITY DEVELOPMENT CORPORATION	1314 W JOHN H GWYNN JR AVE
AA	25-CV-28641	PCCEO	1316 W JOHN H GWYNN JR AVE
AA	25-CV-28643	KAABA CARTER MARIA HERNANDEZ	402 CHICAGO ST
BE	25-CV-28573	B CUBED INVESTMENTS LLC	1819 N BIGELOW ST
BE	25-CV-28585	MISTY WYMAN MISTY WYMAN	2204 N FLORA AVE
BE	25-CV-28598	BOBASHA BANKS PAULINE BANKS	123 W RICHMOND AVE
BE	25-CV-28616	CHRISTY JOHNSON	2623 N LINN ST
BE	25-CV-28621	STEPHANIE ZULU	1810 W WAR MEMORIAL DR
BE	25-CV-28649	MISTY WYMAN	2204 N FLORA AVE
DF	25-CV-28596	HRISHI KANTH EMPIRE PARTNERS LLC	500 E FRYE AVE
DF	25-CV-28597	ACRES INVESTMENTS LLC	1415 S ARAGO ST
DF	25-CV-28599	B CUBED INVESTMENTS LLC	2008 N INDIANA AVE
DF	25-CV-28608	EMANUEL MARTINEZ	107 E FRYE AVE
DF	25-CV-28609	RANDY CREBO	322 E ARCHER AVE
DF	25-CV-28610	JUAN AGUERO MARTINEZ	313 E REPUBLIC ST
DF	25-CV-28611	CHRIS TRAPPER	319 E REPUBLIC ST
DF	25-CV-28613	TERRY LINWOOD JR ESTATE	1819 N MISSOURI AVE

<b>Inspector</b>	<b>Docket No.</b>	<b>Property Owner(s)</b>	<b>Property Address</b>
DF	25-CV-28629	CB REVOCABLE TRUST	407 E REPUBLIC ST
DF	25-CV-28637	NEDYS MALDONADO	810 E NEBRASKA AVE
DF	25-CV-28654	BENTAL MANAGEMENT LLC	916 E NEBRASKA AVE
DF	25-CV-28655	SHYNECE ALEXANDER	1003 E NEBRASKA AVE
DS	25-CV-28192	CAPITAL ATX LLC	204 W ARMSTRONG AVE
DS	25-CV-28567	WILLIAM HEAVER	1404 N BROADWAY ST
DS	25-CV-28568	NEDYS MALDONADO	1206 N UNDERHILL ST
DS	25-CV-28569	NEDYS MALDONADO	1206 N UNDERHILL ST
DS	25-CV-28570	NEDYS MALDONADO	1206 N UNDERHILL ST
DS	25-CV-28590	GLORIOUS DAY PROPERTIES & PROPERTY MANAGEMENT LLC	1310 N BROADWAY ST
DS	25-CV-28592	PEDRO RAZO	2316 W ALBANY AVE
DS	25-CV-28626	AJ HOUSING LLC	1412 N SHERIDAN RD
DS	25-CV-28627	SUBBAREDDY KANAGASABAPATHY	1604 W BARKER AVE
DS	25-CV-28628	BUTTERBEE PROPERTIES LLC	717 S WARREN ST
DS	25-CV-28658	SAM THOMAS	3303 N GALE AVE
DS	25-CV-28660	EVA REVESZ	1115 N FRINK ST
DS	25-CV-28661	ABDULJABER ASAD	1818 W CALLENDER AVE
DS	25-CV-28663	JILL MARLOTT	1714 W CALLENDER AVE
DS	25-CV-28665	EVA REVESZ	1115 N FRINK ST
GF	25-CV-28586	AGRANI PEORIA 1928 LLC	1928 W WAR MEMORIAL DR
GF	25-CV-28589	AGRANI PEORIA 2000 LLC	2000 W WAR MEMORIAL DR
GF	25-CV-28602	4D INVESTMENTS, INC	249 E OAK CLIFF CT
GF	25-CV-28634	JEREMY STURDIVANT	2433 W HUNTINGTON DR
GF	25-CV-28636	KTH PROPERTIES LLC	5010 N SHERWOOD AVE
JS	25-CV-27967	JEFF SCOTT'S TAMALES	2246 W GLEN AVE
JS	25-CV-27968	JEFF SCOTT'S TAMALES	2246 W GLEN AVE
JS	25-CV-28433	RIVER CITY PROPERTY DEALS LLC JOSEPH RUNKLE TIMOTHY MILLER	2811 N WISCONSIN AVE
JS	25-CV-28434	RIVER CITY PROPERTY DEALS LLC	1011 N GLENWOOD AVE
JS	25-CV-28456	WILLIAM THILL	523 E FRYE AVE
JS	25-CV-28457	WILLIAM THILL	2023 W ANN ST
JS	25-CV-28458	WILLIAM THILL	3031 W MONTANA ST
JS	25-CV-28464	BLAIR PICKETT	924 S MANUAL AVE
JS	25-CV-28465	BLAIR PICKETT	1118 E TRIPP AVE
JS	25-CV-28466	BLAIR PICKETT	2217 N ARDELL PL
JS	25-CV-28467	BLAIR PICKETT	6348 N SYLER DR
JS	25-CV-28468	BLAIR PICKETT	11201 N DANIEL CT
JS	25-CV-28471	MERIT HEALTHCARE STAFFING LLC	2607 W HUMBOLDT ST
JS	25-CV-28472	MERIT HEALTHCARE STAFFING LLC	2607 W HUMBOLDT ST
JS	25-CV-28497	JAVIER HERNANDEZ-CARILLO ANA MARTINA ARRIAGA GARCIA	1010 S GRISWOLD ST

<b>Inspector</b>	<b>Docket No.</b>	<b>Property Owner(s)</b>	<b>Property Address</b>
JS	25-CV-28516	DANE PROPERTY GROUP SERIES A LLC	3019 W PROCTOR ST
JS	25-CV-28517	DANE PROPERTY GROUP SERIES A LLC	3019 W PROCTOR ST
JS	25-CV-28523	GINA DALY	3201 N INDIANA AVE
JS	25-CV-28524	GINA DALY	3201 N INDIANA AVE
KW	25-CV-28087	DREAM & INVEST LLC	612 WAYNE STREET
KW	25-CV-28600	SEZGIN KARATAS	2405 N SHERIDAN RD
MH	25-CV-27852	MY MOTHERS COMMUNITY GARDEN INC	1305 W MARTIN ST
MH	25-CV-28542	MARIA MURILLO ISMAEL CAZARES-DIAZ	1516 NE GLENDALE AVE
MH	25-CV-28544	CHAQUAWANA YOUNG-JONES	1510 NE PERRY AVE
MH	25-CV-28574	EMANUEL MANIAS	1404 NE PERRY AVE
MH	25-CV-28575	JAMES CONNOR	711 W MCCLURE AVE
MH	25-CV-28576	JAMES CONNOR	711 W MCCLURE AVE
MH	25-CV-28577	JAMES CONNOR	711 W MCCLURE AVE
MH	25-CV-28578	JAMES CONNOR	711 W MCCLURE AVE
MH	25-CV-28593	CHRISTOPHER SHORT	410 HAYWARD ST
MH	25-CV-28594	TAFI BROWN	1824 NE MADISON AVE
MH	25-CV-28622	MARIA MURILLO ISMAEL CAZARES-DIAZ	1516 NE GLENDALE AVE
MH	25-CV-28623	CHAQUAWANA YOUNG-JONES	1510 NE PERRY AVE
RF	25-CV-28532	MICHAEL GREEN	2608 W GARDEN ST
RF	25-CV-28536	PHOENIX PROPERTIES INC	2101 W LINCOLN AVE
RF	25-CV-28557	SALVADOR CARMONA	1516 S GRISWOLD ST
RF	25-CV-28559	GERALD DOWNES	1823 S KNEER AVE
RF	25-CV-28562	OKPARA II LP	2021 W LINCOLN AVE
RF	25-CV-28563	JAYVON CULVER	2009 W LINCOLN AVE
RF	25-CV-28564	HAI PROPERTIES LLC	1911 W LINCOLN AVE
RF	25-CV-28565	EDGAR AVILES	2013 W LINCOLN AVE
RF	25-CV-28566	JEREMY JOHNSON	1300 S GRISWOLD ST
RF	25-CV-28582	BCL PROPERTIES LLC SERIES 10	1609 S CHARLES ST
RF	25-CV-28584	DANNY BOOKER	2003 W GARDEN ST
RF	25-CV-28595	TELESHA SLAUGHTER	1709 S GRISWOLD ST
RF	25-CV-28604	DUYANE BEST	2202 W BUTLER ST
RF	25-CV-28605	BANA LLC	2006 W HOWETT ST
RF	25-CV-28606	SUNSET2022 LLC	1926 W HOWETT ST
RF	25-CV-28617	DONNIE DROWNS JR	2214 W ANTOINETTE ST
RF	25-CV-28644	JEROME GARCIA	1613 S ARAGO ST
RF	25-CV-28645	BENTAL MANAGEMENT LLC	2201 W STARR ST
RF	25-CV-28646	KIERA JEUITT	2311 W MALONE AVE
RF	25-CV-28647	SHAMAR ERVIN	2918 W SEIBOLD ST
RF	25-CV-28648	JEREMY JOHNSON	3000 W SEIBOLD ST
SD	24-CV-25295	JAMES M THORNE	2330 E GRANDVIEW AVE

<b>Inspector</b>	<b>Docket No.</b>	<b>Property Owner(s)</b>	<b>Property Address</b>
SD	25-CV-28625	RONALD BLANKS	2641 N CALIFORNIA AVE
TW	25-CV-28529	HGS PROPERTIES, LLC	2001 E RUPPMAN PZ
TW	25-CV-28530	PHILLIP MOORE ACCOUNT	3124 N INDIANA AVE
TW	25-CV-28531	GOF HOUSE LLC	2704 W HUMBOLDT ST
TW	25-CV-28545	NICHOLAS PRETE	4205 N ASHTON AVE
TW	25-CV-28547	ADELAIDE ERINC	716 E VIRGINIA AVE
TW	25-CV-28548	SARAH SCHINDLER CONNIE SCHINDLER	2701 N DECHMAN AVE
TW	25-CV-28571	SHELBY PHERIGO ROGER KONIECZNY JR	510 E GIFT AVE
TW	25-CV-28601	KUAN NESBIT BRIANNA NESBIT	111 NE ROCK ISLAND AVE
TW	25-CV-28603	FOREVER HOMES LLC	1210 W MILLMAN ST

**\*Attorneys must enter their appearance in a case to represent a client before the hearing officer.\***

# WEEKLY DEVELOPMENT ACTIVITY REPORT

## CITY OF PEORIA – COMMUNITY DEVELOPMENT DEPARTMENT

**Date: 05/01/2025 – 05/07/2025**

This summary document is produced on a weekly basis. It is used as an agenda for the City Development Review Board and as a transparency tool to allow the public to be aware of development in Peoria.

### 1. Summary Information

- **One Stop Shop** is held every Monday at 1:30 PM virtually. We also offer an in-person option the first Monday of each month at Distillery Labs at 201 SW Adams St. This is a free service for anyone who wants to discuss development with staff from various city departments, local utility companies, the Peoria County Health Department, and CityLink.
- **Development Center Permits** can typically be issued immediately and/or do not require an extensive review period. These permits include most trade (electrical, plumbing, HVAC, etc.) permits, repair permits, new single-family residential construction, alteration/additions, and demolitions.
- Each permit application includes a self-reported value of the project. The **Total Value of Development (YTD)** is the sum of these reported values.

	This Week	YTD
One Stop Shop Customers	2	39
Development Center Permits Issued	51	891
Total Value of Development	\$1,604,026	\$114,126,255

### 2. Development Review Board Projects

- The **Development Review Board** is a group of City staff, local utility representatives, and other local government agencies that review and comment on more complex development applications and cases that are required to go to a public hearing.
- Items listed below with the prefixes HPC, PZC or ZBA in the first column are considered **Plans**. **Plans** are development applications that require multiple departments to review for compliance and include a public hearing before a City Commission; in some cases, **Plans** may also require a final decision by the City Council.
- All other items listed below are **Building Permits**. **Building Permits** are development applications that require multiple departments to review for compliance but do not require a public hearing or City Council review.
- The **Staff Assigned** to each item is the primary contact person for any inquiries.

Plan/Permit #	Address	Type	Description	Council District	Planner Assigned
COM 946-2025	1100 W Glen Ave	Commercial Alteration	Int. Alteration – PNC Bank	3	KW
COM 957-2025	924 N Haussler Ln	Commercial Alteration	Ext. Alteration – Equipment Co-location for Bradley Tower	2	KW
COM 968-2025	4100 W Willow Knolls Dr	Commercial Alteration	Int. Alteration and Certificate of Occupancy – Indian Street Food Peoria, LLC	4	JR
MULT 970-2025	259 NE Randolph Ave	Multi-Family Alteration	Ext. Alteration – Remove and Replace Staircase	2	KW
COM 971-2025	617 W Loucks Ave	Commercial Alteration	Change of Occupancy – Tire Service Shop	2	KW
COM 986-2025	7820 N University St	Commercial Alteration	Int. Alteration – Prometric Test Center	5	NM
COM 990-2025	725 E Forrest Hill Ave	Commercial Alteration	Roof Replacement – First English Lutheran Church	3	KW
COM 1002-2025	4125 N Sheridan Rd	Commercial Alteration	Int. and Ext. Alteration – Jersey Mike	3	KW

# WEEKLY DEVELOPMENT ACTIVITY REPORT

## CITY OF PEORIA – COMMUNITY DEVELOPMENT DEPARTMENT

### Additional Activity

- These projects are not subject to review by the Development Review Board.

Plan/Permit #	Address	Type	Description	Council District	Planner Assigned
SIGN 980-2025	6901 N Galena Rd	Permanent Sign	Freestanding Sign – Lutheran Hillside Village	5	NM
SIGN 981-2025	4513 N Sterling Ave	Permanent Sign	Wall Sign – Crumbl	4	JR
SIGN 982-2025	1615 N Knoxville Ave	Permanent Sign	Wall Sign – O’Reilly Auto Parts	2	KW
ZBA 180-2025	3209 W Cypress Creek Dr	Zoning Board of Appeals	Minor Variance – Setback for an Inground Swimming Pool	5	NM
PZ 183-2025	2119 N East St	Planning and Zoning Commission	Special Use – Family Care Center with Waivers	3	KW

### 3. Certificates of Occupancy Issued

- **Certificates of Occupancy** are issued after the work authorized by a permit has been inspected and substantially meets all applicable codes and regulations.

Address	Type	Business Name	Council District
-	-	-	-

### 4. Land Bank Activity

- The **City Land Bank** acquires properties to hold for future development, it transfers properties to new owners when possible, and it demolishes unsafe and abandoned structures to reduce blight in the community.

#### Properties Acquired

Parcel Number	Address	Council District	Received Through
14-34-483-008	2205 NE Monroe St	3	Judicial Deed

#### Properties Transferred to New Owner

Parcel Number	Address	Council District	Transferred Through
-	-	-	-

#### Properties Demolished

Parcel Number	Address	Council District	Ownership Type and Reason
-	-	-	-

## WEEKLY DEVELOPMENT ACTIVITY REPORT CITY OF PEORIA – COMMUNITY DEVELOPMENT DEPARTMENT

### 5. Peoria City/County Health Department License Information

- The **Peoria City/County Health Department** licenses multiple types of food establishments. The information in this table is provided for informational purposes only

Address	Business Name	Description	Council District
400 SW Jefferson Ave	Big Al's	Plans Approved	2
821 N Duryea Pl	Bradely University Williams Dining Hall	Plans Approved	2
712 E War Memorial Dr, Suite B (Commissary Kitchen)	Perico's Tacos Mobile Truck #1	Plans Received	-
712 E War Memorial Dr, Suite B (Commissary Kitchen)	Perico's Tacos Mobile Truck #2	Plans Received	-

<b>Community Development Department Contact Information</b> Staff who are typically assigned to manage development applications.	
<p style="text-align: center;"><b>Leah Allison (LA)</b> <i>Asst. Director of Com. Dev.</i> 494-8667</p> <p style="text-align: center;"><b>Josh Naven (JN)</b> <i>Senior Urban Planner</i> 494-8657</p> <p style="text-align: center;"><b>Kerilyn Weick (KW)</b> <i>Senior Urban Planner</i> 494-8606</p> <p style="text-align: center;"><b>Julia Rose (JR)</b> <i>Urban Planner</i> 494-8649</p> <p style="text-align: center;"><b>Nolan Meyer (NM)</b> <i>Urban Planner</i> 494-8612</p>	<p style="text-align: center;"><b>Rich Storm (RS)</b> <i>Building Safety Manager</i> 494-8632</p> <p style="text-align: center;"><b>Matt Ziller (MZ)</b> <i>Building Inspector</i> 494-8628</p> <p style="text-align: center;"><b>Craig Reid (CR)</b> <i>Building Inspector</i> 494-8925</p> <p style="text-align: center;"><b>Issac Garcia (IG)</b> <i>Building Inspector</i> 494-8921</p>

# City of Peoria ECC 9-1-1 Monthly Report



April 2025

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL	2024 Totals
Landbased 9-1-1 Calls	1,388	1,259	1,325	1,359									5,331	12,939
Wireless 9-1-1 Calls	7,903	7,016	8,455	8,893									32,267	112,945
Text To 9-1-1 Calls	43	54	77	83									257	549
<b>TOTAL 9-1-1 CALLS</b>	9,334	8,329	9,857	10,335	0	0	0	0	0	0	0	0	37,855	126,433
Peoria Police Incoming Calls	8,514	8,047	9,286	9,293									35,140	117,530
Peoria Heights Police Incoming	487	506	472	479									1,944	6,915
Peoria Heights Lobby Calls	36	47	29	33									145	641
Chillicothe Police Incoming Calls	400	345	520	494									1,759	5,831
Chillicothe Lobby Calls	65	58	105	159									387	1,401
Sheriff's Police Incoming Calls	2,020	1,943	2,191	1,957									8,111	22,674
<b>TOTAL POLICE INCOMING CALLS</b>	11,522	10,946	12,603	12,415	0	0	0	0	0	0	0	0	47,486	154,992
Volunteer Fire/EMS toll free calls	2	8	5	20									35	93
Peoria Heights Fire Incoming Calls	11	1	3	5									20	84
Peoria Fire Incoming Calls	412	438	480	311									1,641	6,307
<b>TOTAL FIRE INCOMING CALLS</b>	425	447	488	336	0	0	0	0	0	0	0	0	1,696	6,484
Operator Assist Calls/Alarm Calls	854	824	915	900									3,493	10,503
Ambulance Incoming Calls	63	69	94	96									322	640
ECC Supervisor Incoming Calls	417	461	513	445									1,836	5,582
Richwoods Dispatcher Incoming Calls	60	64	76	107									307	856
Downtown Dispatcher Incoming Calls	77	169	97	85									428	756
Prep 2 Dispatcher Incoming Calls	1,328	1,373	1,375	1,779									5,855	21,214
C-MED Dispatcher Incoming Calls	54	57	52	57									220	498
County Sheriff Dispatcher Incoming Calls	283	302	521	605									1,711	3,529
Fire Dispatcher Incoming Calls	472	564	507	650									2,193	4,031
OverFlow/Call Taker Incoming Calls	5	12	21	7									45	489
<b>TOTAL INCOMING EXTENSION CALLS</b>	2,696	3,002	3,162	3,735	0	0	0	0	0	0	0	0	12,595	36,955
<b>TOTAL OUTGOING EXTENSION CALLS</b>	3,750	3,546	4,010	2,911									14,217	55,643
Peoria Police Dispatches/On view	9,468	8,471	10,148	10,261									38,348	125,268
Peoria Heights Dispatched/On View	751	667	786	737									2,941	9,806
Chillicothe Police Dispatches/On view	628	628	806	780									2,842	7,077
Peoria County Sheriff Dispatches/On view	3,316	2,980	3,534	3,234									13,064	34,521
<b>TOTAL POLICE DISPATCHES/ON VIEW</b>	14,163	12,746	15,274	15,012	0	0	0	0	0	0	0	0	57,195	176,672
Air National Guard Fire Dispatches	6	4	4	4									18	62
Akron-Princeville Fire Dispatches	27	22	25	19									93	376
Brimfield Fire Dispatches	31	39	58	44									172	459
Chillicothe Fire Dispatches	64	69	76	51									260	716
Dunlap Fire Dispatches	67	51	56	45									219	631
Elmwood Fire Dispatches	22	14	23	13									72	210

Limestone Fire Dispatches	154	138	179	151									622	1,876
Logan-Trivoli Fire Dispatches	36	69	57	44									206	563
Peoria Fire Dispatches	2,650	2,199	2,455	2,372									9,676	29,220
Peoria Heights Fire Dispatches	109	94	119	76									398	1,213
Timber-Hollis Fire Dispatches	51	36	72	37									196	474
West Peoria Fire Dispatches	64	66	69	45									244	756
MABAS Fire Calls	5	4	10	2									21	53
<b>TOTAL FIRE DISPATCHES</b>	<b>3,286</b>	<b>2,805</b>	<b>3,203</b>	<b>2,903</b>	<b>0</b>	<b>12,197</b>	<b>36,609</b>							
AMT Ambulance Dispatches	3,193	2,746	2,939	2,779									11,657	33,478
APA Ambulance Dispatches	19	16	9	17									61	276
BYE Ambulance Dispatches	69	59	62	52									242	667
<b>TOTAL AMBULANCE DISPATCHES</b>	<b>3,281</b>	<b>2,821</b>	<b>3,010</b>	<b>2,848</b>	<b>0</b>	<b>11,960</b>	<b>34,421</b>							
Peoria County Coroner Incoming Calls	165	178	168	146									657	1,977
Community Messaging System Call-outs	24	46	54	31									155	209
CD Requests from State's Attorney's Office	17	15	18	27									77	236
CD Requests from FOI / Subpoena	17	21	31	15									84	270
CD Requests from Inner Departmental	5	12	8	4									29	84
<b>Total Number of CD Requests</b>	<b>39</b>	<b>48</b>	<b>57</b>	<b>46</b>	<b>0</b>	<b>190</b>	<b>590</b>							
ILEAS Call Outs	0	0	0	0	0	0	0	0	0	0	0	0	0	0
JULIE Dig	29	42	30	50									151	846
SeeClickFix	16	23	49	40									128	388
Premise Alerts	41	61	24	43									169	504
PAWS	354	286	540	460									1,640	5,560
Illinois State Police	187	182	227	245									841	2,926
Ameren	58	60	108	80									306	1,060

INSP	O.O	PROPERTY OWNER	CASE #	ENERGOV #	PROPERTY ADDRESS	APPEARANCE
AA	NO	INDIRA HUBLE	24-HC-136	099611-2024	1512 W ADRIAN G HINTON JR AVE	REVIEW
AA	C	BT PROPERTIES OF VERMILION COUNTY LLC	23-HC-223	025601-2023	1208 W ANN ST	REVIEW
AA	OO	CARL HILL	25-HC-030	121330-2024	2432 W ANTOINETTE ST	REVIEW
AA	C	GREENWOOD APARTMENTS 22 LLC	24-HC-644	116649-2024	122 S BRAVES CT	REVIEW
AA	NO	LOUIS BOND	25-HC-111	000636-2025	2016 W BUTLER ST	REVIEW
AA	NO	MENGYING DENG & PETER K LEE	24-HC-709	119468-2024	1307 W BUTLER ST	REVIEW
AA	C	OKPARA II LP	25-HC-263	003490-2025	317 S CHARLTON ST	FIRST APPEARANCE
AA	OO	NORMA LOPEZ n/k/a NORMA ESPINOZA	24-HC-747	119973-2024	927 S GREENLAWN AVE	REVIEW
AA	NO	DARREN WEEKS	24-HC-701	117793-2024	2404 W HOWETT ST	REVIEW
AA	OO	SERGIO GARCIA	25-HC-205	002106-2025	1007 W HURLBURT ST	REVIEW
AA	NO	DELIA CAMPOS	25-HC-126	000808-2025	1014 W JOHN H GWYNN JR AVE	REVIEW
AA	C	NSB INVESTMENTS LLC SERIES 1310 W JOHN GWYNN	25-HC-276	003866-2025	1310 W JOHN H GWYNN JR AVE	FIRST APPEARANCE
AA	C	CJD PROPERTIES INC	25-HC-222	002457-2025	1703 W KETTELE ST	REVIEW
AA	OO	CARL L HILL	25-HC-073	000262-2025	2221 W KETTELE ST	REVIEW
AA	NO	KENNETH NGWA	24-HC-356	110078-2024	2522 W MALONE ST	REVIEW
AA	C	GREENWOOD APARTMENTS 22 LLC	25-HC-084	000342-2025	111 S MCREYNOLDS CT	REVIEW
AA	NO	KENNETH NGWA	24-HC-357	110081-2024	2113 W PROCTOR ST	REVIEW
AA	C	DANE PROPERTY GROUP SERIES A LLC	25-HC-262	003426-2025	3019 W PROCTOR ST	FIRST APPEARANCE
AA	C	PEORIA HOUSING AUTHORITY	25-HC-274	003779-2025	2521 W SEIBOLD ST	FIRST APPEARANCE
AA	C	BLUSKYE PROPERTIES LLC	24-HC-711	119262-2024	1042 S TONTI CIR	REVIEW
AA	C	GREENWOOD APARTMENTS 22 LLC	24-HC-292	107796-2024	106 S VILLAGE GREEN CT	REVIEW
AA	C	GREENWOOD APARTMENTS 22 LLC	25-HC-250	003242-2025	115 N VILLAGE GREEN CT	REVIEW
AA	NO	DAYSHONNAH LOVEJOY	25-HC-271	003656-2025	934 S WARREN ST	FIRST APPEARANCE
AA	NO	LINDA MINDER MILLER	25-HC-115	000648-2025	415 S WESTMORELAND AVE	REVIEW
AA	OO	LINDA MINDER MILLER	25-HC-116	000649-2025	413 S WESTMORELAND AVE	REVIEW
AA	OO	EDUARDO URIBE-SALDANA	25-HC-114	000643-2025	419 S WESTMORELAND AVE	PETITION FOR REHEARING
CR	C	SNA RENTAL PROPERTY LLC	25-HC-282	003567-2025	612 S WESTERN AVE	FIRST APPEARANCE
DF	C	A & A PROPERTY GROUP LLC	25-HC-004	121206-2024	2405 N FLORA AVE	REVIEW
DF	OO	DELSHAUNDA RUDD	25-HC-134	117501-2024	407 E FRYE AVE	REVIEW
DF	NO	LYNN HORSLEY	25-HC-099	000610-2025	1031 NE GLEN OAK AVE	REVIEW
DF	OO	GILES R GARRETT	24-HC-683	118599-2024	1817 N LINN ST	REVIEW
DF	NO	NEDYS MALDONADO	25-HC-283	004084-2025	810 E NEBRASKA AVE	FIRST APPEARANCE
DF	OO	TIMOTHY PEACOCK	25-HC-284	004274-2025	712 E THRUSH AVE	FIRST APPEARANCE
DS	NO	SUBBAREDDY KANAGASABAPATHY	25-HC-268	003610-2025	1604 W BARKER AVE	FIRST APPEARANCE
DS	NO	CHRISTOPHER COOVERT	24-HC-183	101128-2024	1415 N BESTOR ST	REVIEW
DS	NO	MINDY ABSHIER	25-HC-123	000688-2025	715 W BRONS AVE	REVIEW
DS	OO	GARLAN DUNCAN	24-HC-704	118993-2024	905 W COLUMBIA TER	REVIEW
DS	NO	AVIV NARWANI	23-HC-484	044608-2023	217 W COLUMBIA TER	PETITION FOR REHEARING

DS	NO	THOMAS HAMM	24-HC-533	114829-2024	2300 N ELMWOOD AVE	REVIEW
DS	OO	SILVIA GONZALEZ	25-HC-041	121793-2024	1207 N FRINK ST	REVIEW
DS	C	MCCLURE CAPITAL PARTNERS LLC	25-HC-088	000517-2025	1816 N GALE AVE	REVIEW
DS	C	PEORIA PORTFOLIO I - IV APARTMENTS, L.P.	25-HC-210	002303-2025	2401 N GALE AVE, UNIT 01	REVIEW
DS	OO	DORETHA ZOLICOFFER	25-HC-216	002411-2025	1100 W GIFT AVE	REVIEW
DS	NO	THOMAS HAMM	25-HC-273	003778-2025	1423 W GILBERT AVE	FIRST APPEARANCE
DS	C	PARKWOOD COMMONS LLC	25-HC-085	000427-2025	1735 N GREAT OAK DR, UNIT 4	REVIEW
DS	OO	NICHOLAS BAKER	25-HC-277	003949-2025	2146 W HARPER TER	FIRST APPEARANCE
DS	C	PARKWOOD COMMONS LLC	25-HC-207	002167-2025	1819 N LEHMAN DR, UNIT 2	REVIEW
DS	C	HAJ PROPERTIES LLC	25-HC-024	121559-2024	622 W LOUCKS RD, UNIT A	REVIEW
DS	C	SFR3-080 LLC	25-HC-261	003425-2025	902 W MCCLURE AVE	FIRST APPEARANCE
DS	C	JBAW LLC	24-HC-492	113786-2024	1914 N MILTON CT	REVIEW
DS	NO	JERRY GARCIA	24-HC-715	119202-2024	1301 N NORTH ST	REVIEW
DS	NO	BRIDGET POWERS	24-HC-755	120230-2024	266 NE RANDOLPH AVE	REVIEW
DS	NO	TUNG NGUYEN	25-HC-019	121522-2024	1951 N SHERIDAN RD, BASEMENT	REVIEW
DS	C	CONSOLIDATED RENTALS	24-HC-530	114814-2024	2235 N UNIVERSITY ST	REVIEW
DS	OO	CHERYL TIAMZON	24-HC-772	120586-2024	1814 N UNIVERSITY ST	REVIEW
DS	OO	JOE ANN CAYSON	25-HC-076	000276-2025	2523 W WESTMINSTER AVE	REVIEW
GF	OO	MATTHEW GLASNOVICH	25-HC-130	000951-2025	3815 W BRIGHTON AVE	REVIEW
GF	OO	JOHN AIELLO	25-HC-272	003776-2025	4508 W BROYHILL CT	FIRST APPEARANCE
GF	C	H & A GROVE LLC	24-HC-555	115754-2024	1617 W CANDLETREE CT, UNIT 203	REVIEW
GF	C	H & A GROVE LLC	25-HC-025	121562-2024	1512 W CANDLETREE DR, UNIT 202	REVIEW
GF	OO	SEANNA JO CLEWELL	25-HC-193	001885-2025	6313 N DEVONSHIRE DR	REVIEW
GF	OO	JEREMY STURDIVANT	25-HC-267	003608-2025	2433 W HUNTINGTON DR	FIRST APPEARANCE
GF	OO	THOMAS LOWE	24-HC-754	120146-2024	2812 W JAMES RD	REVIEW
GF	C	KTH PROPERTIES LLC	25-HC-278	004083-2025	5010 N SHERWOOD AVE	FIRST APPEARANCE
GF	C	OAK POINTE CAMPUS LLC & DUNLAP FALLS OWNER LLC	25-HC-199	001962-2025	6720 N SUMMERSHADE CIR, UNIT 6720 T	REVIEW
GF	C	H & A GROVE LLC	24-HC-525	114721-2024	1622 W VIKING CT, UNIT 103	REVIEW
GF	C	BERG ILLINOIS LLC	25-HC-264	003513-2025	5312 W WOOD SAGE RD	FIRST APPEARANCE
MH	NO	MICHAEL YOUNG	24-HC-222	102935-2024	516 ALEXANDER AVE	REVIEW
MH	NO	GARY L WEBER	24-HC-439	112413-2024	714 EUREKA ST	PETITION FOR REHEARING
MH	NO	MICHAEL YOUNG	24-HC-535	114854-2024	1521 NE GLENDALE AVE	REVIEW
MH	OO	JOSEPH D MURPHY	24-HC-770	120476-2024	1714 NE MADISON AVE	REVIEW
MH	C	ELDRIDGE CORPORATION	24-HC-551	115679-2024	2800 NE MADISON AVE	REVIEW
MH	OO	ANGEL CAMPOS	25-HC-138	001045-2025	1703 NE MADISON AVE	REVIEW
MH	NO	JOZEF WOJTASZEK	23-HC-103	020225-2023	1000 NE MADISON AVE	REVIEW
MH	NO	SOPHIA PARKER	25-HC-269	003619-2025	412 MARY ST	FIRST APPEARANCE
MH	NO	JOSE DIAZ ALCARAZ	25-HC-275	003830-2025	517 MARY ST	FIRST APPEARANCE
MH	NO	JESSIE MCGOWAN & EMMA MCGOWAN	25-HC-270	003634-2025	1514 NE MONROE ST	FIRST APPEARANCE
MH	NO	JAKOVSI LOYA OLGUIN	24-HC-186	101146-2024	1221 NE MONROE ST	REVIEW
MH	NO	HELIODORO BARRERA	25-HC-128	000822-2025	1118 NE MONROE ST	REVIEW

MH	NO	SARAH GUERRERO	24-HC-761	120284-2024	1501 NE MONROE ST	REVIEW
MH	C	AXDREL INVESTMENTS LLC	24-HC-784	120638-2024	504 NE MONROE ST	REVIEW
MH	OO	STEPHANIE MCNAIR N/K/A STEPHANIE CAHO	24-HC-800	120840-2024	1519 NE MONROE ST	REVIEW
MH	NO	JOHN KING	24-HC-537	114897-2024	411 MORGAN ST	REVIEW
MH	NO	DORCELLA JONES	23-HC-401	038040-2023	808 NE PERRY AVE	REVIEW
MH	C	MADEINCANARIAS INC	25-HC-140	001053-2025	805 NE PERRY AVE	REVIEW
MH	C	EFFICIENT REAL ESTATE HOLDINGS LLC	24-HC-442	112505-2024	1015 NE PERRY AVE	REVIEW
MH	NO	COREY MILLINGER	24-HC-450	112587-2024	538 SLOAN ST	REVIEW
MH	C	517 VINE ST TRUST DATED JUNE 27, 2024	25-HC-009	121251-2024	517 VINE ST	REVIEW
MH	C	DREAM & INVEST LLC	23-HC-529	025224-2022	612 WAYNE AVE	REVIEW
SD	NO	DERICK ANDERSON	25-HC-121	000670-2025	420 E ARCHER AVE	REVIEW
SD	C	RSB09 PROPERTIES LLC	25-HC-122	000671-2025	2409 N CALIFORNIA AVE	REVIEW
SD	NO	CARLOS HERNAN BAJARANO	25-HC-066	118951-2024	4013 N COLUMBUS AVE	REVIEW
SD	NO	JEFF COHEN	25-HC-280	004039-2025	1012 E CORRINGTON AVE	FIRST APPEARANCE
SD	NO	JOHN GARNER	25-HC-266	003563-2025	1509 E CRESTWOOD DR	FIRST APPEARANCE
SD	OO	SARAH SCHINDLER	25-HC-265	003562-2025	2701 N DECHMAN AVE	FIRST APPEARANCE
SD	NO	CTLTC BB492178009 TRUST: WPJ LAND TRUST #5302	25-HC-198	001898-2025	108 E FORREST HILL AVE	REVIEW
SD	OO	ROGER KONIECZNY JR	25-HC-279	004018-2025	510 E GIFT AVE	FIRST APPEARANCE
SD	NO	AMBER DANIELS	25-HC-183	001733-2025	700 E GIFT AVE	REVIEW
SD	OO	JAMES THORNE	24-HC-462	112741-2024	2330 E GRANDVIEW AVE	REVIEW
SD	OO	CAROLINA PRECIADO	25-HC-120	000667-2025	2315 N MARYLAND AVE	REVIEW
SD	OO	ROBERT WALLENFANG	24-HC-164	100712-2024	3015 N MARYLAND AVE	REVIEW
SD	NO	IGNACIO ARREGUIN	25-HC-105	000630-2025	514 E MAYWOOD AVE	REVIEW
SD	OO	VINCE DOAK	25-HC-281	004048-2025	1120 E MAYWOOD AVE	FIRST APPEARANCE
SD	C	BUTLER DWELLINGS LLC	25-HC-190	001815-2025	402 E MAYWOOD AVE	REVIEW
SD	C	ERICKSON CAPITAL INVESTMENTS LLC	25-HC-285	004336-2025	502 E MCCLURE AVE	FIRST APPEARANCE
SD	OO	BRANDY FROMAN	25-HC-118	000659-2025	2806 N MISSOURI AVE	REVIEW
SD	C	GREYSTEELE PROPERTIES INC	25-HC-010	121284-2024	1401 E RICHWOODS BLVD, UNITS 1 & 2	REVIEW
SD	NO	ROBERT MORRIS	25-HC-182	001721-2025	701 E SENECA PL	REVIEW
SD	NO	HENRI & TERESA ALWAN	24-HC-129	099413-2024	628 E VIRGINIA AVE	REVIEW

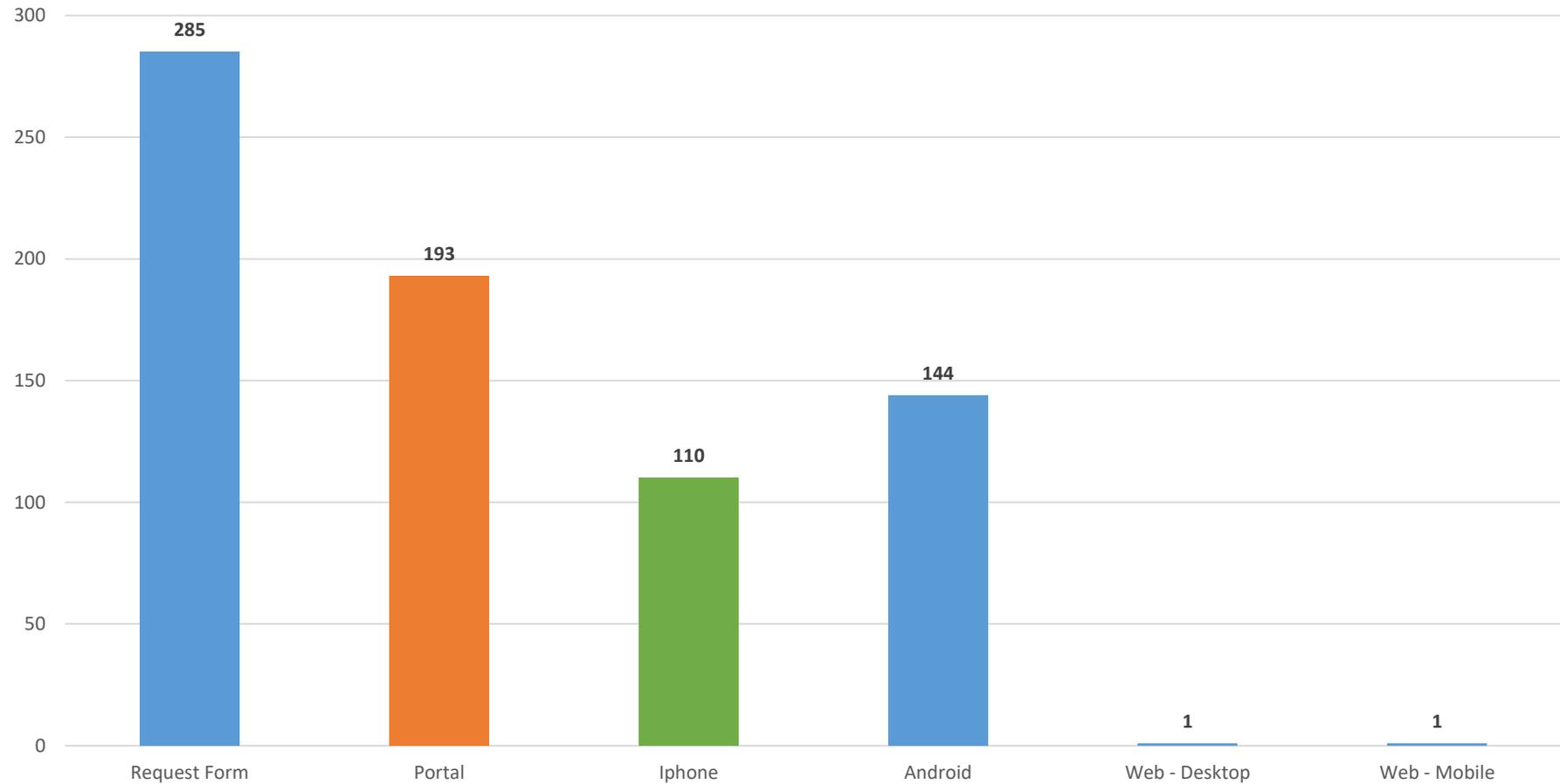
# *Peoria Cares*



## *2025 Monthly Report*

***From: The Office of the City Manager  
Presented to: City of Peoria, Mayor and Council Members  
April 2025***

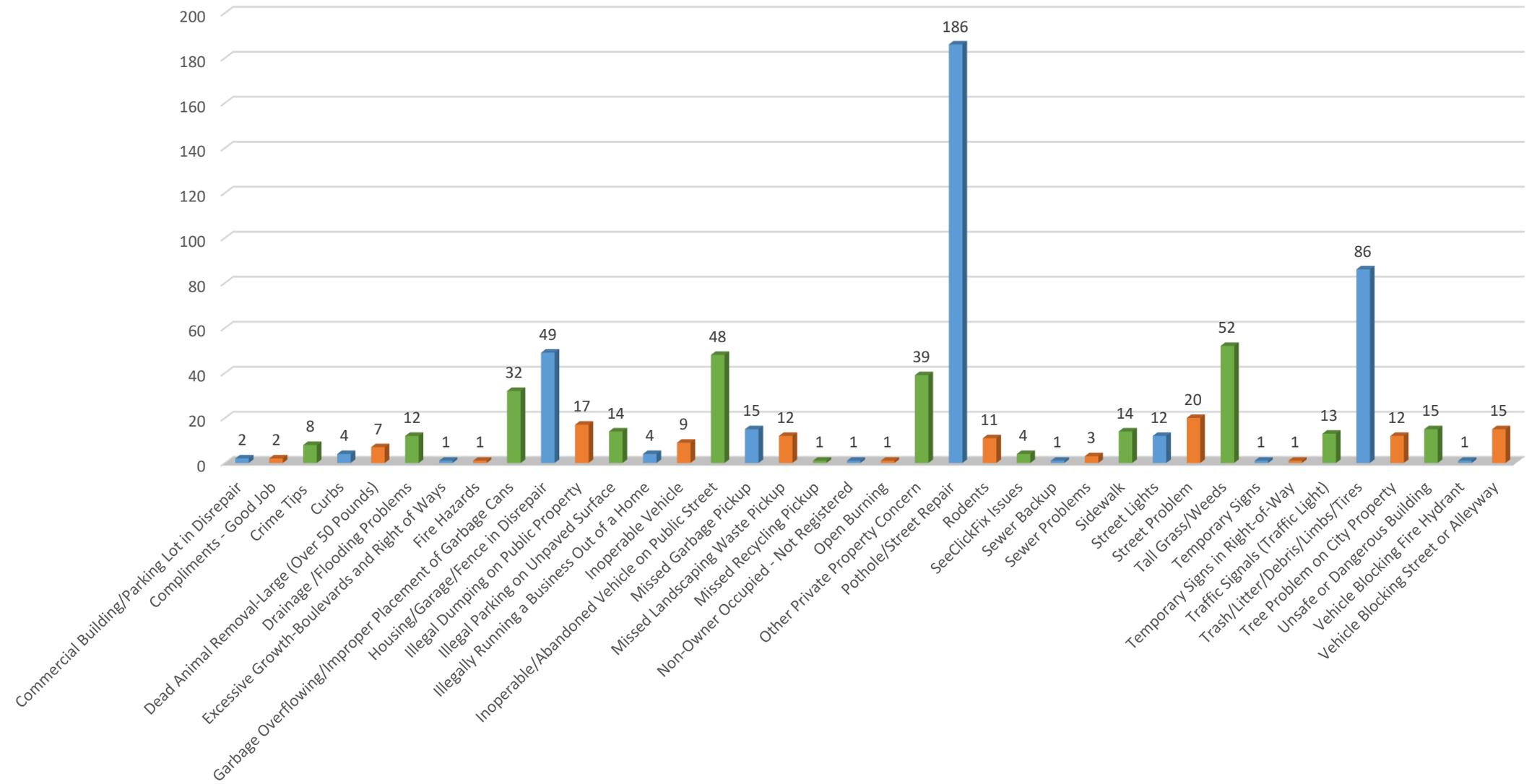
## Peoria Cares Communication Transactions During the Month of April 2025



Total number of cases received: 734



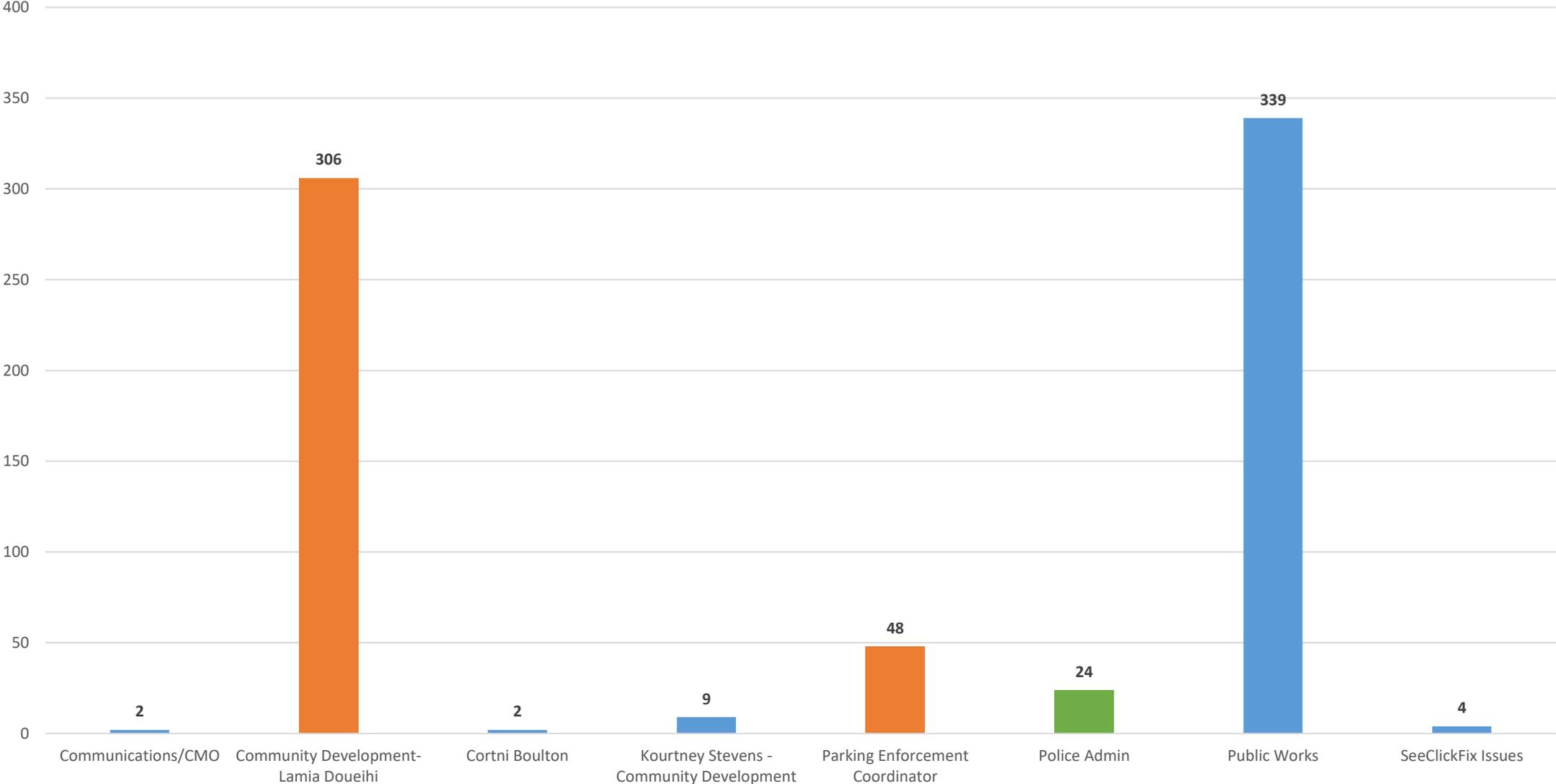
## Peoria Cares April 2025 Complaints by Category



Total number of cases received: 734



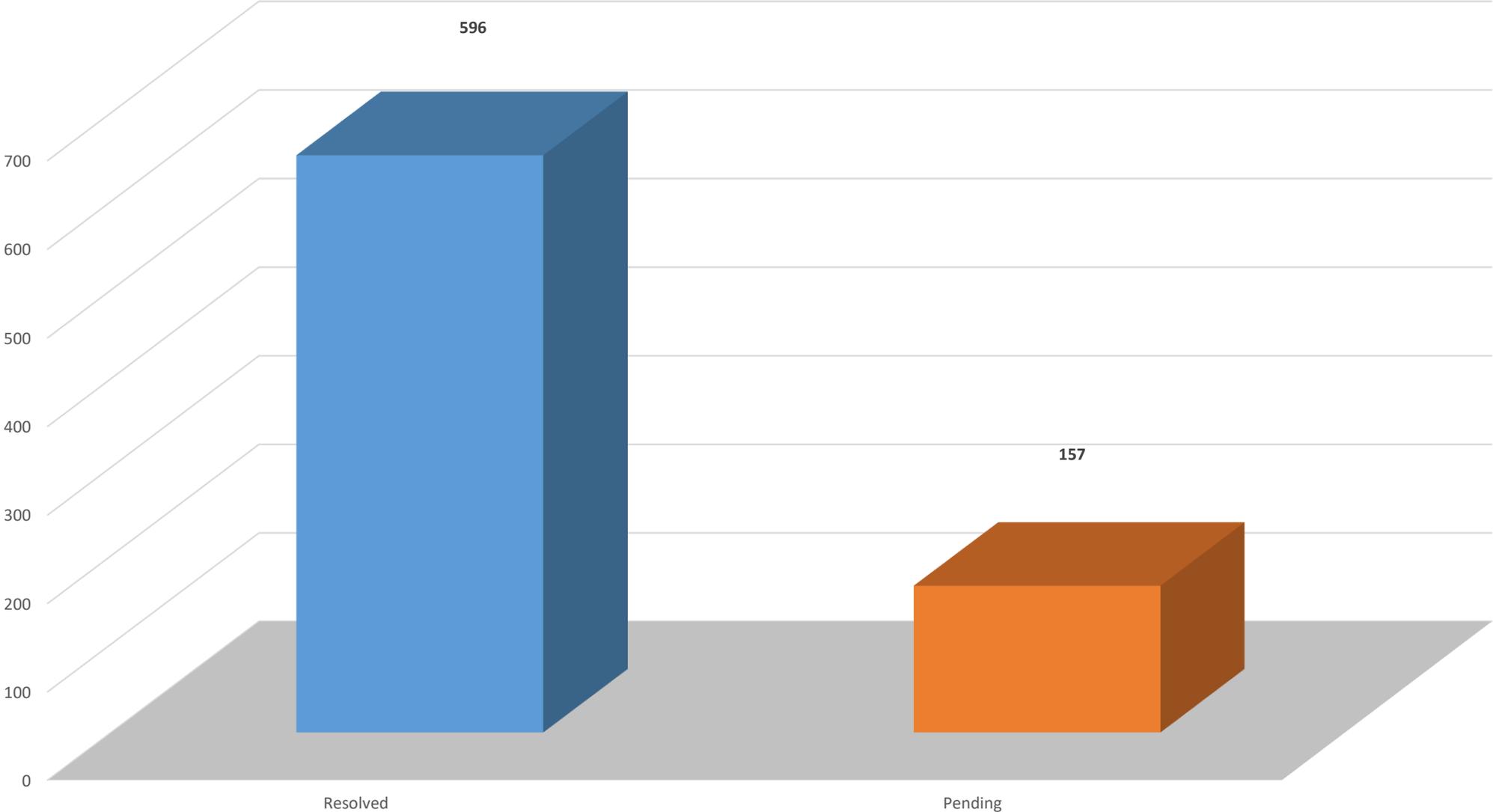
# Peoria Cares April 2025 Complaints by Department



Total number of cases received: 734



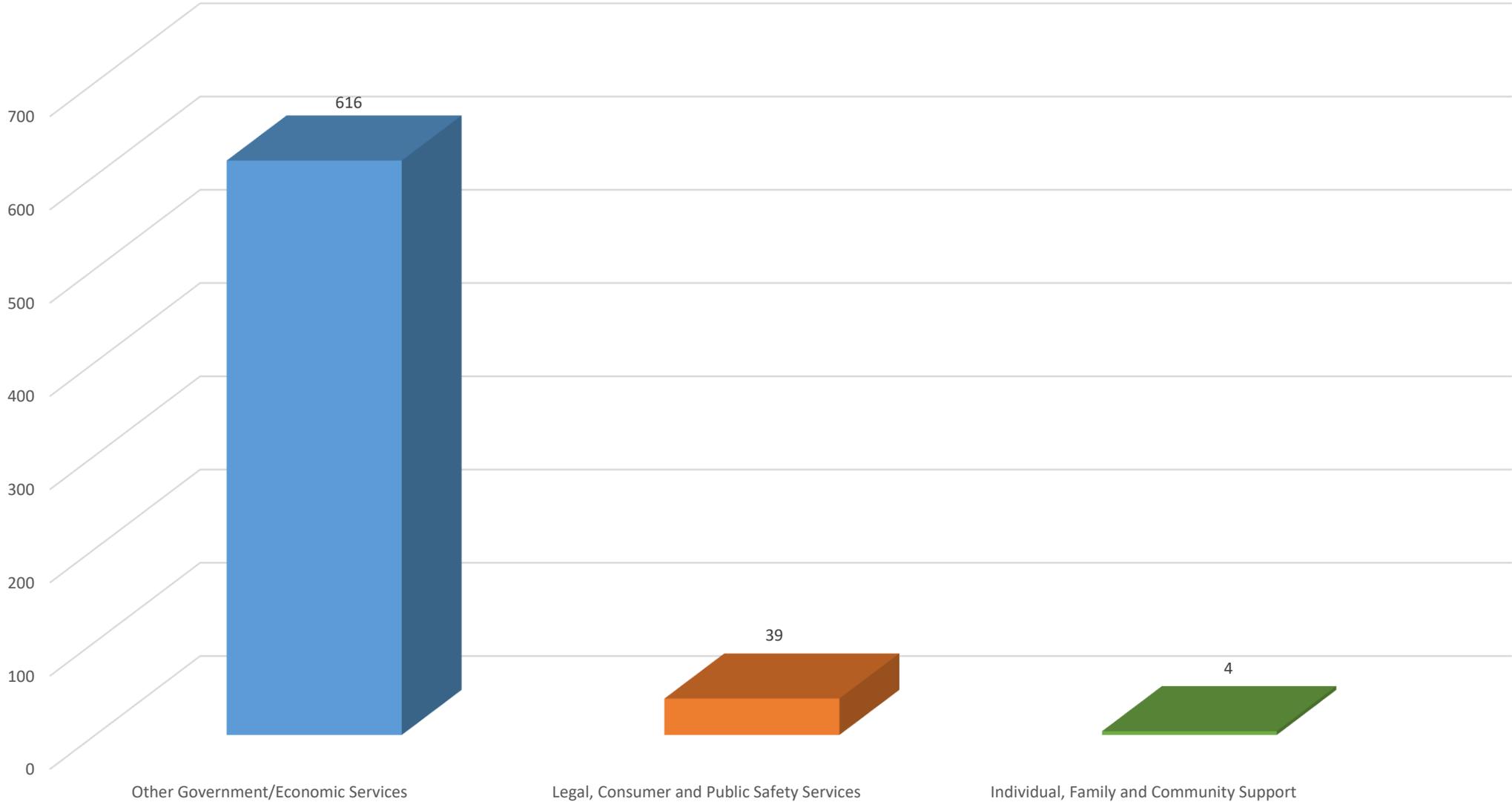
### Peoria Cares April 2025 Complaint Status (as of 05/06/25)



There are 157 pending tickets from this reporting period as of 05/06/2025.



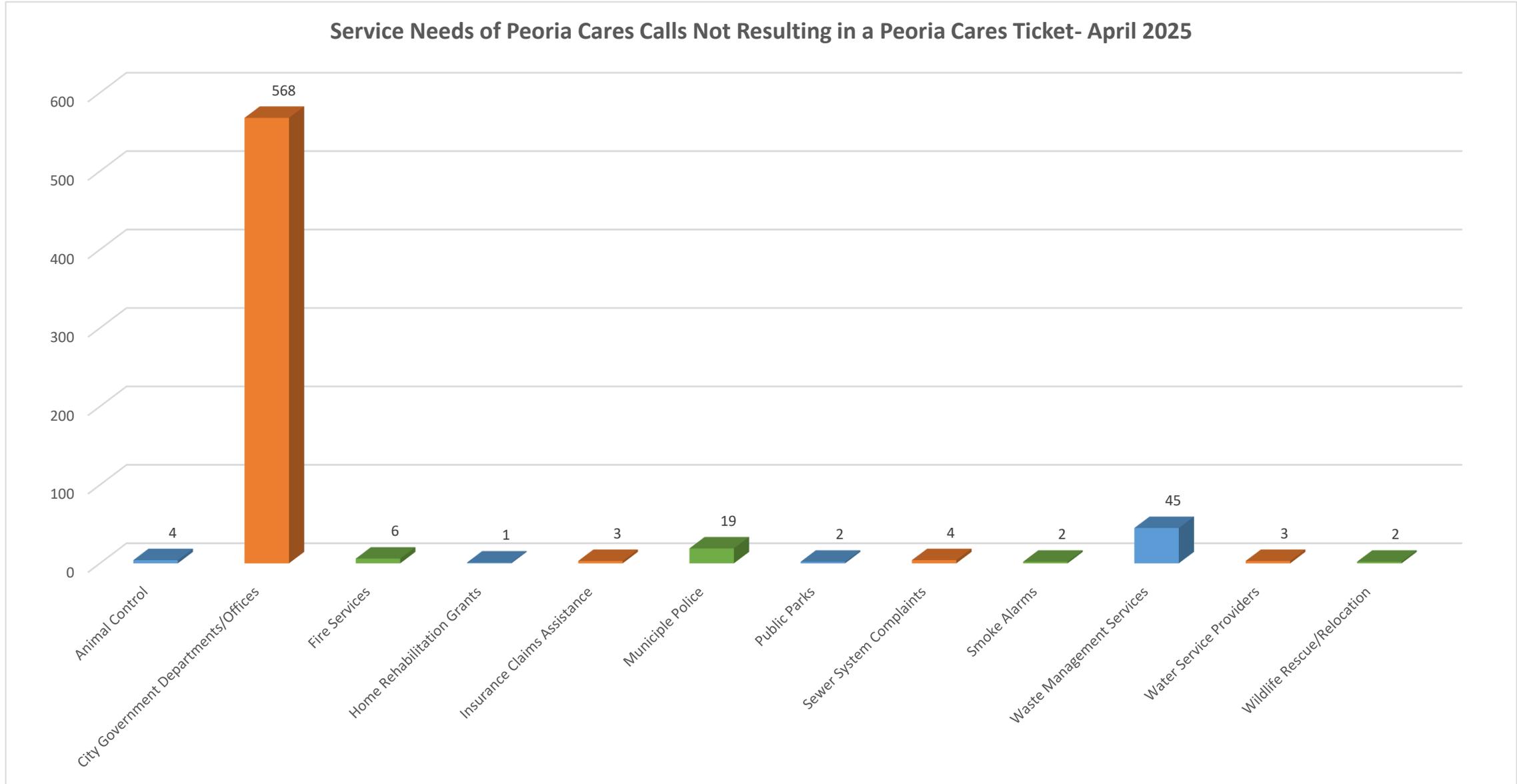
### Overall Need Category of Peoria Cares Calls Not Resulting in a Peoria Cares Ticket- April 2025



An additional 659 calls were received that did not fit the Peoria Cares case criteria.

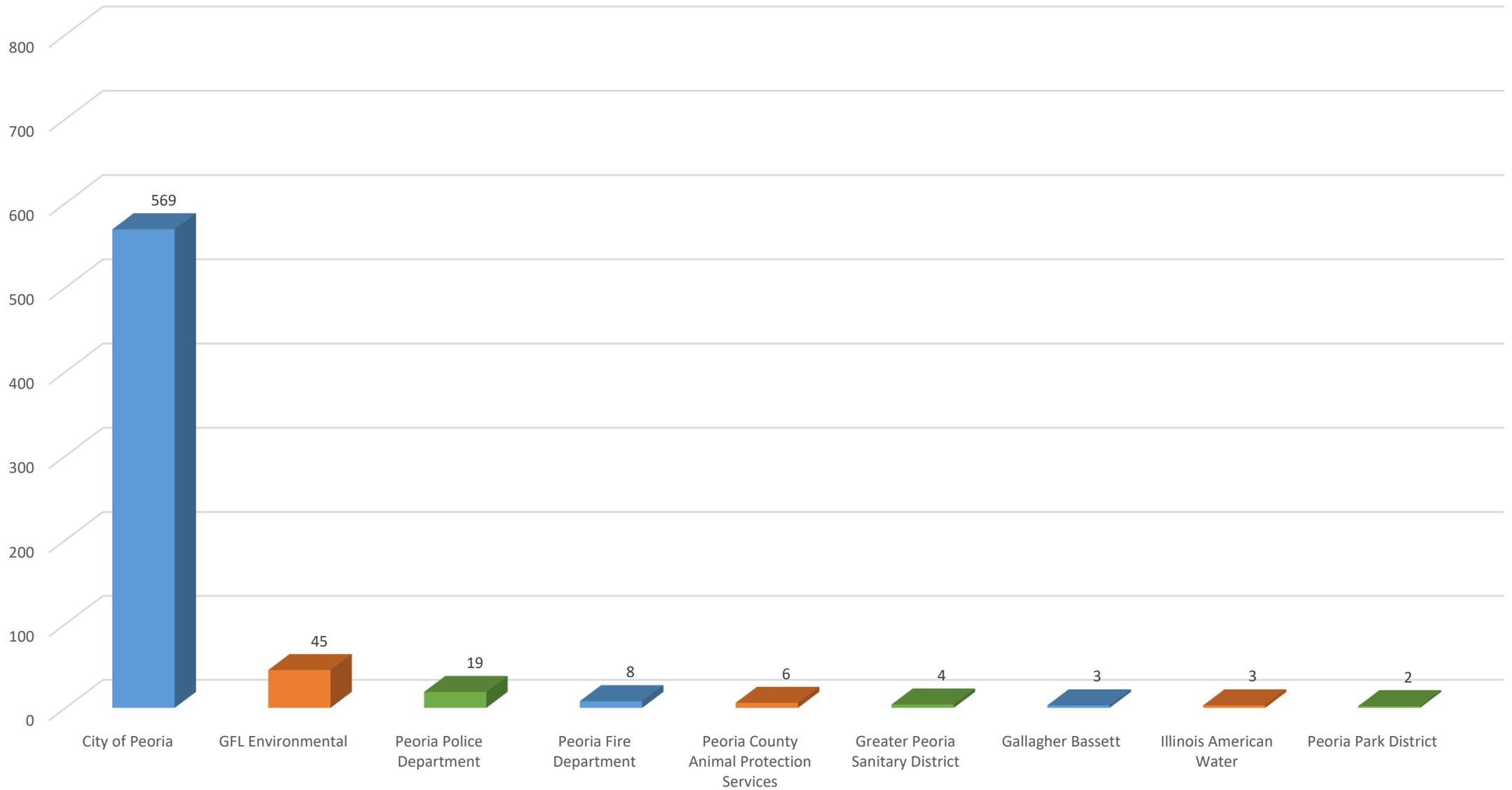


### Service Needs of Peoria Cares Calls Not Resulting in a Peoria Cares Ticket- April 2025

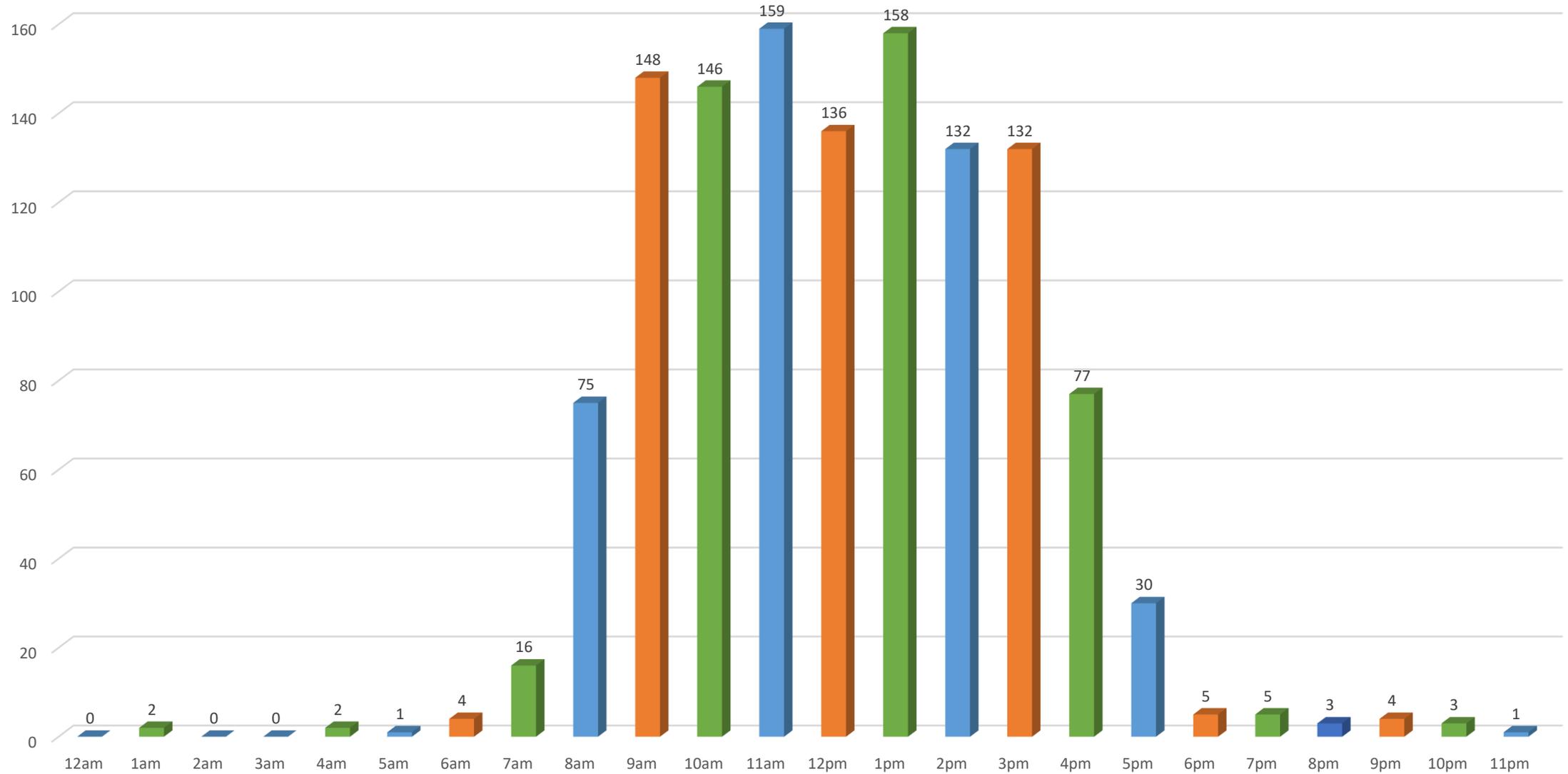


An additional 659 calls were received that did not fit the Peoria Cares case criteria.

### Referrals of Peoria Cares Calls Not Resulting in a Peoria Cares Ticket- April 2025



## Peoria Cares Calls by Time of Day - April 2025

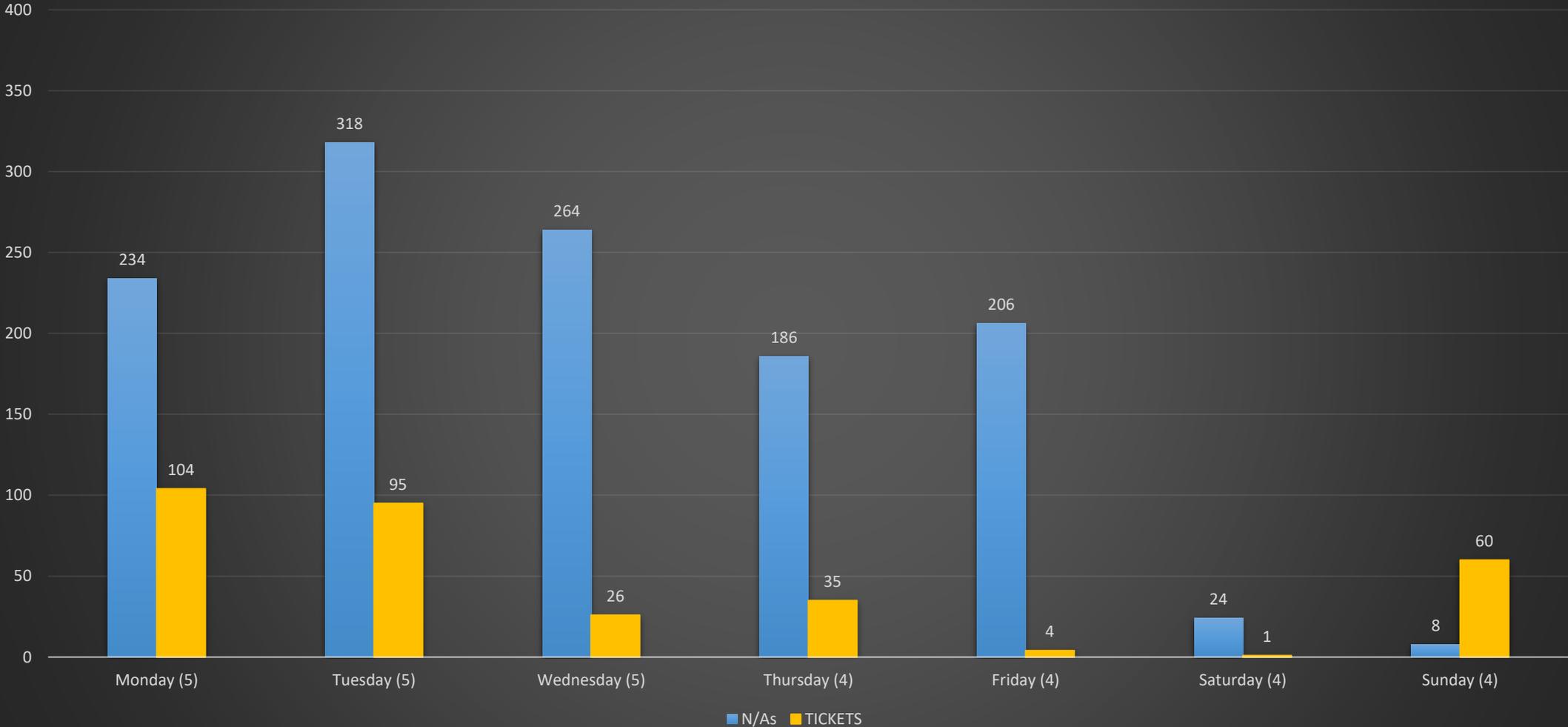


Return calls are made the same business day to each citizen if their call is missed during operational hours or the next business day if it comes in after hours/weekend hours.





### Peoria Cares Call Totals by Day of Week - April 2025



These numbers only reflect phone calls; they do not include emails, walk-ins, or website submissions. Those numbers are reflected in earlier slides. Some phone calls result in multiple Peoria Cares tickets.

