



OFFICE OF THE CITY MANAGER



TO: Honorable Mayor and Members of the City Council

FROM: Patrick Urich, City Manager *Patrick Urich*

DATE: July 10, 2025

SUBJECT: Issues Update

The following are issues related to the City for the weekly Issues Update. If there are additional items you believe should be included, please let me know.

Great Neighbor Appreciation Week Begins on Saturday, July 12

CITYWIDE CLEANUP

SATURDAY, JULY 12
9 AM - 11 AM

Join Us for a Cleanup

- **East Bluff Community Center**
512 E Kansas St
- **McClure Library**
315 W McClure Ave
- **MLK Jr. Park**
825 W McBean St
- **Morton Square Park**
901 NE Monroe St
- **West Main Street**
714 W Main St

The city of Peoria invites the community to celebrate the 10th annual Great Neighbor Appreciation Week, running from Saturday, July 12 through Friday, July 18.

Hosted by the Community Development Department, this special week is dedicated to recognizing and celebrating the people, businesses, and organizations that make Peoria a strong and vibrant place to live. Whether you're lending a hand during a cleanup or stopping by for a cookout, there's something for everyone.

Saturday, July 12: City-Wide Cleanup | 9 a.m. – 11 a.m.

Join your neighbors, local organizations, and businesses at a citywide cleanup at one of these locations:

- Southside: Martin Luther King Jr. Park: 825 W McBean, Peoria, IL 61605
- North Valley: Morton Square Park, 901 NE Monroe Street, Peoria, IL 61603

July 10, 2025

- East Bluff: East Bluff Community Center, 512 E Kansas Street, Peoria, IL 61603
- Center Bluff: McClure Library, 315 W McClure Avenue, Peoria, IL 61604
- West Bluff: West Main Street, City parking lot, 714 W Main Street, Peoria, IL 61606

Monday, July 14: Nonprofit Appreciation Day

Community Development staff will visit nonprofits to thank them for all the work they do.

Tuesday, July 15: Code Encouragement Day

Staff will hand out Good Job Door Hangers to neighbors who go above and beyond to maintain their yards and their properties.

Wednesday, July 16: Local Business Appreciation Day

Community Development staff will visit small and locally-owned businesses to thank them for helping Peoria grow.

Thursday, July 17: Great Neighbor Appreciation Cookout | 5 p.m. – 7 p.m. | Next to City Hall, 419 Fulton Street, Peoria, IL 61602

Join the Community Development Department for a fun, family-friendly event with free food, balloon art, face-painting, and activities. Everyone is welcome!

- Enjoy: Free food and soft drinks
- Face painting for kids
- Balloon art
- Yard games and art activities
- Community resource tables
- Painting a snowplow shovel with Public Works
- Visiting with Peoria Police Officers
- Exploring a fire truck with the Peoria Fire Department



Friday, July 18: #GreatNeighborShoutout Day

Great Neighbor Appreciation Week wraps up with a social media spotlight on neighbor-led

governmental functions, the free program includes a weekly session that takes place at either a county or city government facility and usually involves a presentation, tour, and time for questions and answers.

This year, the program will be on Thursday evenings at 6 p.m. from August 7 to October 14, 2025, concluding with a graduation by proclamation at the Peoria County Board meeting and first Peoria City Council meeting in October.

Topics and tours include the Peoria Police Department, Emergency Communications Center, Peoria County Coroner's Office, Peoria County Sheriff's Office, Peoria Public Works, Peoria Fire, and Peoria County Animal Protection Services. Programs are hosted by local officials discussing the work their department performs, the resources they offer, and the challenges they face.

Civic Leadership Academy is for ages 18 and older and requires [registration online](#). Paper copies of the application are also available at the Peoria County Courthouse (Room 502) by the deadline of July 18, 2025. Details are subject to change with a final schedule to be handed out at the first session. Space is limited, and applicants will be notified upon their acceptance into the program.

Peoria Public Works – Jefferson/Adams Conversion Project Update

Sidewalk removal work will begin on Thursday, July 10, at the southwest corner of NE Jefferson Avenue and Hamilton Boulevard, near the Peoria County Courthouse.

Prior to this removal work, the sidewalk work at the adjacent southeast corner of NE Jefferson Avenue and Hamilton, near 318 Hamilton Boulevard, will be completed and reopened to pedestrian traffic.

Work is also progressing at the southwest corner of Main Street and SW Jefferson Avenue, near 333 Main Street. As a reminder, when sidewalks are closed, pedestrians should use caution in the area and cross the street at the next available intersection.

On-street parking restrictions are marked. Drivers should look for unbagged, available parking meters for on-street parking. **If parking meters are bagged with “No Parking” signs, drivers should not park in those spots.**

Additional parking, lane, and sidewalk restrictions will be forthcoming as the Adams Street and Jefferson Avenue One-Way to Two-Way (OWTW) Conversion Project progresses. Drivers should be mindful of workers in the area and watch for no-parking areas. Extra caution should be exercised in the area.

Peoria Public Schools – Annual “Because We Care” Campaign to Begin Next Week

At Peoria Public Schools, we believe that every student deserves the opportunity to succeed, and that begins with showing up. More than that, it begins with knowing that someone cares.

Next week, our annual “Because We Care” campaign begins. This is a series of home visits made to students and families who faced attendance challenges last year. These visits aren't about punishment or blame. They are about connection, encouragement, and partnership.

Issues Update

July 10, 2025

We know that students thrive when schools and families work together. Our teams – made up of teachers, principals, support staff, and community partners – will be visiting homes across the district through July 25. The purpose of these visits is simple: to show that we care. We want to build relationships, hear concerns, talk about the importance of showing up to “glow up,” and remind families that school starts on July 30.

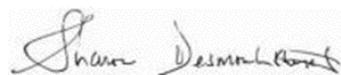
Research shows that consistent attendance is directly linked to reading at grade level, higher academic achievement, graduation rates, and long-term success. Whether a child struggled with attendance or made great progress last year, we want to work with families to continue building a strong foundation.

These visits are meant to be warm, supportive, and meaningful. People might even see a familiar face at their door – someone from a child’s school who knows their student personally and wants to help them succeed. And if families are not home, we’ll leave a message and follow up – because we care that much.

We are committed to doing all we can to support our students and families. Let’s work together to make 2025–2026 a year of growth, opportunity, and success.

Thank you for being our partners in education.

With gratitude,



Code Docket

- See attached

Community Development Weekly Report

- See attached

Emergency Communications Center June Monthly Report

- See attached

Housing Docket

- See attached

Peoria Cares June Monthly Report

- See attached

Inspector	Docket No.	Property Owner(s)	Property Address
AA	25-CV-28710	JEANETTE EGAN	721 S SUMNER AVE
AA	25-CV-29093	EAC PROPERTIES LLC SERIES 11	1403 W ANN ST
AA	25-CV-29094	STACEY WRIGHT	1415 W ANN ST
AA	25-CV-29095	JANELL BUSHONG	2115 W PROCTOR ST
AA	25-CV-29096	SCOTT MILLER	413 S WESTMORELAND AVE
AA	25-CV-29097	JOHN KING	1819 W MARTIN ST
AA	25-CV-29098	PHOENIX PROPERTIES INC	1815 W MARTIN ST
AA	25-CV-29099	MISSOURI SANDERS	1835 W SMITH ST
AA	25-CV-29160	MANSA GROUP LLC	1128 W FOURTH ST PEORIA, IL 61602
AA	25-CV-29161	FOREVER HOMES LLC	1210 W MILLMAN ST
AA	25-CV-29163	MAUREEN MOORE & WALTER MOORE SR ESTATE	1717 W HOWETT ST
AA	25-CV-29164	B CUBED INVESTMENTS LLC	1824 W LINCOLN AVE
AA	25-CV-29165	WILLIAM BLANKENSHIP ESTATE	800 S BLAINE ST
AA	25-CV-29166	JOSE LUIS ESCOBAR	1110 S BLAINE ST
AA	25-CV-29225	VIRGENA HOLLIE	1014 W ADRIAN G HINTON JR AVE
AA	25-CV-29226	SHAPLA HUQ	306 S WEBSTER ST
AA	25-CV-29227	OSCAR CRUZ SANCHEZ & MARIA CHAPARRO CARRILLO	308 S WEBSTER ST
AA	25-CV-29228	OSVALDO QUIROZ & ADRIAN GONZALEZ	307 S WEBSTER ST
AA	25-CV-29229	FOREVER HOMES LLC	1210 W MILLMAN ST
AA	25-CV-29230	MARIA DELOURDES DIAZ	1719 W KETTELE ST
AA	25-CV-29231	ABJ HOMES LLC	1800 W SMITH ST
AA	25-CV-29232	THE SLAMWICH SHOP, INC.	2100 SW ADAMS ST
AA	25-CV-29233	OKPARA II LP	1410 W ADRIAN G. HINTON JR AVE
AA	25-CV-29234	OKPARA II LP	1414 W ADRIAN G. HINTON JR AVE
AA	25-CV-29235	SYLVESTER BUSH	1409 W AIKEN ST
BE	25-CV-29183	JEFFREY CAHO	514 W GIFT AVE
BE	25-CV-29184	PEORIA PORTFOLIO I-IV APARTMENTS LP	3105 W KIVA CT
BE	25-CV-29241	WILMER ANDRADA	1523 N BIGELOW ST
CR	25-CV-29131	KAYATHRI PONNUSAMY	816 W PIONEER PARKWAY
DF	25-CV-29091	DEMETRA & HAROLD HARPER	728 E BEL AIRE CT
DF	25-CV-29116	WILLIAM THILL	523 E FRYE AVE
DF	25-CV-29118	ACRES INVESTMENTS LLC	712 E ILLINOIS AVE
DF	25-CV-29119	YAMUNDOW CAMARA	714 E ILLINOIS AVE
DF	25-CV-29120	MICHELLE & CHRISTOPHER DEWOLF	1626 N NEW YORK AVE
DF	25-CV-29121	TERRY LINWOOD JR ESTATE	1819 N MISSOURI AVE
DF	25-CV-29135	LATASHA SCHRAEDER	716 E BEL AIRE CT
DF	25-CV-29139	B CUBED INVESTMENTS LLC	1810 N MARYLAND AVE
DF	25-CV-29140	LYDIA CESARZ	1622 N PEORIA AVE
DF	25-CV-29141	HYPERION 1 PROPERTIES LLC	1618 N PEORIA AVE

Inspector	Docket No.	Property Owner(s)	Property Address
DF	25-CV-29143	HYPERION 1 PROPERTIES LLC	1616 N PEORIA AVE
DF	25-CV-29168	ANNA HINTON TRUSTEE	724 E KANSAS ST
DF	25-CV-29198	AARON WALTON	215 E THRUSH AVE
DF	25-CV-29206	JOHN UNZICKER	1713 N MISSOURI AVE
DF	25-CV-29256	MELVIN WREN	1913 N MISSOURI AVE
DF	25-CV-29257	DEMETRA HARPER	728 E BEL AIRE CT
DF	25-CV-29258	B CUBED INVESTMENTS LLC	717 E BEL AIRE CT
DS	25-CV-29036	AVIV NARWANI	217 W COLUMBIA TER
DS	25-CV-29090	WILLIAM MERITT	2214 W TRIPP AVE
DS	25-CV-29188	SFR3-080 LLC	1319 N BROADWAY ST
DS	25-CV-29189	JOSEPH GRESHAM	1227 N FRINK ST
DS	25-CV-29190	DEBORAH WALLS	1201 N FRINK ST
DS	25-CV-29191	FAMILY FOUNTAIN PROPERTY TRUST	1325 N BOURLAND AVE
DS	25-CV-29192	ESTEE CORNELIOUS	1330 N BOURLAND AVE
DS	25-CV-29193	TEWODROS NEGUSSE	1403 N MACHIN AVE
DS	25-CV-29194	LUCIA SERVICE MANAGEMENT LLC	1101 N ELLIS ST
DS	25-CV-29252	ETHAN DAVIS	1308 N DOUGLAS ST
DS	25-CV-29253	ETHAN DAVIS	1308 N DOUGLAS ST
DS	25-CV-29254	BRIAN O'NEIL	1712 W FREDONIA AVE
GF	25-CV-29132	ROBERT WEI	6331 N UPLAND TER
GF	25-CV-29133	SCOTT FAULKNER	1227 W NORTHCREST AVE
GF	25-CV-29224	JACQUELINE RAY & AMANDA RAY-MACUMBER	1720 W MARLENE CT
GF	25-CV-29262	MICHAEL & DANE JOHNS	609 W WYNDER-MERE CT
JR	25-CV-28862	CARL G & BEVERLY A YACKLEY	3819 W CARMEL AVE
KT	25-CV-29100	STACEY WRIGHT	1415 W ANN ST
KT	25-CV-29101	BCJ SERVICES, INC.	1422 W LINCOLN AVE
KT	25-CV-29102	JOSE ALDAMA ESCOBAR	1110 S BLAINE ST
KT	25-CV-29103	WILLIAM BLANKENSHIP ESTATE	800 S BLAINE ST
KT	25-CV-29104	B CUBED INVESTMENTS LLC	1824 W LINCOLN AVE
KT	25-CV-29105	KAWON SMITH	809 S GREENLAWN AVE
KT	25-CV-29122	ALLEN MOORE, MARY JO MILLS, & DAVID & SHAURA SHULTS	1209 S MATTHEW ST
KT	25-CV-29123	RIVER DOUGHERTY	1102 S BLAINE ST
KT	25-CV-29124	ROSE JOHNSON	1205 S MATTHEW ST
KT	25-CV-29125	JAI MANAGEMENT LLC	3001 SW JEFFERSON AVE
KT	25-CV-29126	WILLIE COCKROFT	1118 S BLAINE ST
KT	25-CV-29127	TIMOTHY WOODS	2818 SW JEFFERSON AVE
KT	25-CV-29209	CHICAGO TITLE LAND TRUST CO TRUSTEE	817 S HELEN ST
KT	25-CV-29211	JUDY CORNELISON	1017 W GEORGE ST
KT	25-CV-29212	TAURUS BRAMLETT	1015 W GEORGE ST
KT	25-CV-29213	TIFFANY HAWKINS	1010 W LINCOLN AVE

Inspector	Docket No.	Property Owner(s)	Property Address
KT	25-CV-29215	BERNICE LINWOOD	918 S GREENLAWN AVE
KT	25-CV-29216	TERRI HEBERT	1204 S MATTHEW ST
KT	25-CV-29259	WESLEY WAINWRIGHT	707 S SUMNER AVE
KT	25-CV-29260	WESLEY WAINWRIGHT	713 S SUMNER AVE
KT	25-CV-29261	KAWON SMITH	809 S GREENLAWN AVE
KW	25-CV-29114	INFINITE RETURNS 1	1019 W GILBERT AVE
MH	25-CV-29106	CHARISSE DAVIS	1405 NE GLENDALE AVE
MH	25-CV-29107	CHARISSE DAVIS	1407 NE GLENDALE AVE
MH	25-CV-29108	FAMILY FOUNTAIN PROPERTY TRUST	607 LAVEILLE ST
MH	25-CV-29109	FAMILY FOUNTAIN PROPERTY TRUST	609 LAVEILLE ST
MH	25-CV-29128	B CUBED INVESTMENTS LLC	1005 NE MONROE ST
MH	25-CV-29129	BENTAL MANAGEMENT LLC	1007 NE MONROE ST
MH	25-CV-29130	ROSHMORE DEVELOPMENT INC	1503 NE GLENDALE AVE
MH	25-CV-29159	PRIMAVERA 29 LLC	1204 NE MADISON AVE
MH	25-CV-29186	CIV PROPERTY HOLDINGS LLC	1411 NE MONROE ST
MH	25-CV-29187	MELISSA TREJO	613 MORTON ST
MH	25-CV-29208	MARIA MURILLO & ISMAEL CAZARES-DIAZ	1516 NE GLENDALE AVE
MH	25-CV-29214	MELISSA TREJO	613 MORTON ST
MH	25-CV-29221	SELBERN HOLDINGS LLC	1310 NE MONROE ST
MH	25-CV-29222	TAFI BROWN & LEONARD DAVIS III	712 VORIS ST
MH	25-CV-29238	B CUBED INVESTMENTS LLC	703 MARY ST
MH	25-CV-29239	CASSANDRA NICHOLS	1302 NE MADISON AVE
RF	25-CV-29111	CHICAGO TITLE LAND TRUST COMPANY	2003 W HOWETT ST
RF	25-CV-29112	BENTAL MANAGEMENT LLC	2000 W LINCOLN AVE
RF	25-CV-29149	SAMANTHA FARQUHARSON	3017 W MONTANA ST
RF	25-CV-29150	BENTAL MANAGEMENT LLC	2910 W ARLINGTON AVE
RF	25-CV-29151	B CUBED INVESTMENTS LLC	2110 W GARDEN ST
RF	25-CV-29153	B & L REAL ESTATE INVESTMENTS LLC	2517 W STARR ST
RF	25-CV-29154	FIRST WALL STREET REALTY PARTNERS LLC	2703 W MARQUETTE ST
RF	25-CV-29157	DARRYL TOWNSEND SR	2510 W ANTOINETTE
RF	25-CV-29171	CLEAR VISION LLC	2621 W MALONE ST
RF	25-CV-29172	RHEA & JIYA INVESTMENTS LLC	2612 W MALONE ST
RF	25-CV-29173	BROOKE RUSSELL	2427 W MALONE AVE
RF	25-CV-29204	PHOENIX PROPERTIES INC	2123 W HOWETT ST
RF	25-CV-29205	FAMILY FOUNTAIN PROPERTY TRUST	2022 W GARDEN ST
RF	25-CV-29217	SAMANTHA BARTHOLOMEW	1401 S WESTMORELAND AVE
RF	25-CV-29218	RICHARD CADY	2124 W ANTOINETTE ST
RF	25-CV-29219	DOMINIQUE CAMPBELL & ERICA FLETCHER	2800 W TREWYN AVE
RF	25-CV-29220	ACCESSIBLE LIVING INC	2801 W TREWYN AVE
RF	25-CV-29245	SUSIE HORTON	1813 S KNEER AVE
RF	25-CV-29246	JUDITH & HOWARD LOOK	1834 S KNEER AVE
RF	25-CV-29247	DAVID WHITE & JA JA TRANSPORTATION SERVICES LLC	2903 W TREWYN

<u>Inspector</u>	<u>Docket No.</u>	<u>Property Owner(s)</u>	<u>Property Address</u>
RF	25-CV-29248	IRONCLAD SOVEREIGN TRUST	3019 W PROCTOR ST
RF	25-CV-29249	AJ HOUSING LLC	1831 S WESTMORELAND AVE
RF	25-CV-29250	WILLIAM THILL	3031 W MONTANA ST
RF	25-CV-29251	B CUBED INVESTMENTS LLC	2213 W LINCOLN AVE
RR	25-CV-29612	GAIL HASSETT	3323 N LEROY AVE
SD	25-CV-29136	CARY HIGHTOWER	2406 N WISCONSIN AVE
SD	25-CV-29138	JAMES O'NEAL	525 E SENECA PL
SD	25-CV-29142	SARAH SHULTS	523 E SENECA PL
SD	25-CV-29144	KELLY COX	2614 N CALIFORNIA AVE
SD	25-CV-29145	SCOTT JENSEN	109 E GIFT AVE
SD	25-CV-29146	JCC PARTNERS LLC	116 E CORRINGTON AVE
SD	25-CV-29148	DAVID BRYANT	3120 N CALIFORNIA AVE 1132
SD	25-CV-29155	JILL MURPHY	1124 E MAYWOOD AVE
SD	25-CV-29169	ANITA LONG	2426 N PEORIA AVE
SD	25-CV-29170	ANDREW GIBSON	118 E ARCHER AVE
SD	25-CV-29182	BRIAN LOWANDE	1421 E ELMHURST AVE
SD	25-CV-29207	RANDY CREBO	322 E ARCHER AVE
SD	25-CV-29236	NICHOLAS PRETE	4205 N ASHTON AVE
SD	25-CV-29665	PAUL WILSON, ISAAC WILSON, & PEGGY PENDELL	1105 N GLENWOOD AVE
Attorneys must enter their appearance in a case to represent a client before the hearing officer.			

WEEKLY DEVELOPMENT ACTIVITY REPORT

CITY OF PEORIA – COMMUNITY DEVELOPMENT DEPARTMENT

Date: 07/03/2025 – 07/09/2025

This summary document is produced on a weekly basis. It is used as an agenda for the City Development Review Board and as a transparency tool to allow the public to be aware of development in Peoria.

1. Summary Information

- **One Stop Shop** is held every Monday at 1:30 PM virtually. We also offer an in-person option the first Monday of each month at Distillery Labs at 201 SW Adams St. This is a free service for anyone who wants to discuss development with staff from various city departments, local utility companies, the Peoria County Health Department, and CityLink.
- **Development Center Permits** can typically be issued immediately and/or do not require an extensive review period. These permits include most trade (electrical, plumbing, HVAC, etc.) permits, repair permits, new single-family residential construction, alteration/additions, and demolitions.
- Each permit application includes a self-reported value of the project. The **Total Value of Development (YTD)** is the sum of these reported values.

	This Week	YTD
One Stop Shop Customers	2	46
Development Center Permits Issued	41	1,339
Total Value of Development	\$1,371,790	\$143,113,002

2. Development Review Board Projects

- The **Development Review Board** is a group of City staff, local utility representatives, and other local government agencies that review and comment on more complex development applications and cases that are required to go to a public hearing.
- Items listed below with the prefixes HPC, PZC or ZBA in the first column are considered **Plans**. **Plans** are development applications that require multiple departments to review for compliance and include a public hearing before a City Commission; in some cases, **Plans** may also require a final decision by the City Council.
- All other items listed below are **Building Permits**. **Building Permits** are development applications that require multiple departments to review for compliance but do not require a public hearing or City Council review.
- The **Staff Assigned** to each item is the primary contact person for any inquires.

Plan/Permit #	Address	Type	Description	Council District	Planner Assigned
COM 1507-2025	7800 N Sommer St	Commercial Alteration	Int Alteration – OSF Orthopedics	5	NM
COM 1508-2025	1100 W Glen Ave	Commercial Alteration	Ext Alteration to Parking Lot – PNC Bank	3	KW

Additional Activity

- These projects are not subject to review by the Development Review Board.

Plan/Permit #	Address	Type	Description	Council District	Planner Assigned
SIGN 1488 – 1494-2025	1501 W Bradley Ave	Permanent Signs	Wall and Canopy Sign Replacements – Bradley University	2	KW
SIGN 1481-2025	5001 N Big Hollow Rd	Permanent Sign	Wall and Awning Sign – The Buckle	4	JR
SIGN 1498-2025	3708 N Prospect Rd	Permanent Sign	Off-Premises Sign	3	KW

WEEKLY DEVELOPMENT ACTIVITY REPORT CITY OF PEORIA – COMMUNITY DEVELOPMENT DEPARTMENT

SUBD 279-2025	1407 W Palasade Ct	Subdivision	Survey Plat – Lakewood Estates	-	KW
RES 1500-2025	6610 W Stonebrook Dr	New Residential	New Single Family Home	4	JR

3. Certificates of Occupancy Issued

- **Certificates of Occupancy** are issued after the work authorized by a permit has been inspected and substantially meets all applicable codes and regulations.

Address	Type	Business Name	Council District
-	-	-	-

4. Land Bank Activity

- The **City Land Bank** acquires properties to hold for future development, it transfers properties to new owners when possible, and it demolishes unsafe and abandoned structures to reduce blight in the community.

Properties Acquired			
Parcel Number	Address	Council District	Received Through
-	-	-	-

Properties Transferred to New Owner			
Parcel Number	Address	Council District	Transferred Through
-	-	-	-

Properties Demolished			
Parcel Number	Address	Council District	Ownership Type and Reason
-	-	-	-

5. Peoria City/County Health Department License Information

- The **Peoria City/County Health Department** licenses multiple types of food establishments. The information in this table is provided for informational purposes only

Address	Business Name	Description	Council District
734 Main St	Intuition Coffee	Plans Received/Plans Approved	2
3428 W Willow Knolls Dr	Cake'n & Bake'n	Plans Received	4
7706 N Grand Prairie Dr	Happy Blends	Plans Approved	4

WEEKLY DEVELOPMENT ACTIVITY REPORT
CITY OF PEORIA – COMMUNITY DEVELOPMENT DEPARTMENT

Community Development Department Contact Information

Staff who are typically assigned to manage development applications.

Leah Allison (LA)
Asst. Director of Com. Dev.
494-8667

Josh Naven (JN)
Senior Urban Planner
494-8657

Kerilyn Weick (KW)
Senior Urban Planner
494-8606

Julia Rose (JR)
Urban Planner
494-8649

Nolan Meyer (NM)
Urban Planner
494-8612

Rich Storm (RS)
Building Safety Manager
494-8632

Matt Ziller (MZ)
Building Inspector
494-8628

Craig Reid (CR)
Building Inspector
494-8925

Issac Garcia (IG)
Building Inspector
494-8921

City of Peoria ECC 9-1-1 Monthly Report



June 2025

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL	2024 Totals
Landbased 9-1-1 Calls	1,388	1,259	1,325	1,359	1,350	1,372							8,053	12,939
Wireless 9-1-1 Calls	7,903	7,016	8,455	8,893	9,512	9,337							51,116	112,945
Text To 9-1-1 Calls	43	54	77	83	50	27							334	549
TOTAL 9-1-1 CALLS	9,334	8,329	9,857	10,335	10,912	10,736	0	0	0	0	0	0	59,503	126,433
Peoria Police Incoming Calls	8,514	8,047	9,286	9,293	10,118	10,210							55,468	117,530
Peoria Heights Police Incoming	487	506	472	479	546	526							3,016	6,915
Peoria Heights Lobby Calls	36	47	29	33	34	39							218	641
Chillicothe Police Incoming Calls	400	345	520	494	552	589							2,900	5,831
Chillicothe Lobby Calls	65	58	105	159	213	175							775	1,401
Sheriff's Police Incoming Calls	2,020	1,943	2,191	1,957	2,203	2,076							12,390	22,674
TOTAL POLICE INCOMING CALLS	11,522	10,946	12,603	12,415	13,666	13,615	0	0	0	0	0	0	74,767	154,992
Volunteer Fire/EMS toll free calls	2	8	5	20	3	3							41	93
Peoria Heights Fire Incoming Calls	11	1	3	5	5	3							28	84
Peoria Fire Incoming Calls	412	438	480	311	591	551							2,783	6,307
TOTAL FIRE INCOMING CALLS	425	447	488	336	599	557	0	0	0	0	0	0	2,852	6,484
Operator Assist Calls/Alarm Calls	854	824	915	900	850	892							5,235	10,503
Ambulance Incoming Calls	63	69	94	96	63	50							435	640
ECC Supervisor Incoming Calls	417	461	513	445	471	481							2,788	5,582
Richwoods Dispatcher Incoming Calls	60	64	76	107	100	47							454	856
Downtown Dispatcher Incoming Calls	77	169	97	85	84	66							578	756
Prep 2 Dispatcher Incoming Calls	1,328	1,373	1,375	1,779	1,537	1,384							8,776	21,214
C-MED Dispatcher Incoming Calls	54	57	52	57	37	29							286	498
County Sheriff Dispatcher Incoming Calls	283	302	521	605	377	393							2,481	3,529
Fire Dispatcher Incoming Calls	472	564	507	650	521	550							3,264	4,031
OverFlow/Call Taker Incoming Calls	5	12	21	7	15	9							69	489
TOTAL INCOMING EXTENSION CALLS	2,696	3,002	3,162	3,735	3,142	2,959	0	0	0	0	0	0	18,696	36,955
TOTAL OUTGOING EXTENSION CALLS	3,750	3,546	4,010	2,911	4,269	4,293							22,779	55,643
Peoria Police Dispatches/On view	9,468	8,471	10,148	10,261	11,193	10,719							60,260	125,268
Peoria Heights Dispatched/On View	751	667	786	737	904	789							4,634	9,806
Chillicothe Police Dispatches/On view	628	628	806	780	910	892							4,644	7,077
Peoria County Sheriff Dispatches/On view	3,316	2,980	3,534	3,234	3,399	3,450							19,913	34,521
TOTAL POLICE DISPATCHES/ON VIEW	14,163	12,746	15,274	15,012	16,406	15,850	0	0	0	0	0	0	89,451	176,672
Air National Guard Fire Dispatches	6	4	4	4	2	5							25	62
Akron-Princeville Fire Dispatches	27	22	25	19	27	14							134	376
Brimfield Fire Dispatches	31	39	58	44	37	35							244	459
Chillicothe Fire Dispatches	64	69	76	51	61	92							413	716
Dunlap Fire Dispatches	67	51	56	45	46	43							308	631
Elmwood Fire Dispatches	22	14	23	13	10	14							96	210

Limestone Fire Dispatches	154	138	179	151	161	155							938	1,876
Logan-Trivoli Fire Dispatches	36	69	57	44	55	57							318	563
Peoria Fire Dispatches	2,650	2,199	2,455	2,372	2,436	2,410							14,522	29,220
Peoria Heights Fire Dispatches	109	94	119	76	109	103							610	1,213
Timber-Hollis Fire Dispatches	51	36	72	37	44	41							281	474
West Peoria Fire Dispatches	64	66	69	45	66	72							382	756
MABAS Fire Calls	5	4	10	2	3	1							25	53
TOTAL FIRE DISPATCHES	3,286	2,805	3,203	2,903	3,057	3,042	0	0	0	0	0	0	18,296	36,609
AMT Ambulance Dispatches	3,193	2,746	2,939	2,779	2,906	2,851							17,414	33,478
APA Ambulance Dispatches	19	16	9	17	22	15							98	276
BYE Ambulance Dispatches	69	59	62	52	44	40							326	667
TOTAL AMBULANCE DISPATCHES	3,281	2,821	3,010	2,848	2,972	2,906	0	0	0	0	0	0	17,838	34,421
Peoria County Coroner Incoming Calls	165	178	168	146	177	137							971	1,977
Community Messaging System Call-outs	24	46	54	31	24	8							187	209
CD Requests from State's Attorney's Office	17	15	18	27	39	20							136	236
CD Requests from FOI / Subpoena	17	21	31	15	18	26							128	270
CD Requests from Inner Departmental	5	12	8	4	11	5							45	84
Total Number of CD Requests	39	48	57	46	68	51	0	0	0	0	0	0	309	590
ILEAS Call Outs	0	0	0	0	0	0	0	0	0	0	0	0	0	0
JULIE Dig	29	42	30	50	36	38							225	846
SeeClickFix	16	23	49	40	47	62							237	388
Premise Alerts	41	61	24	43	30	23							222	504
PAWS	354	286	540	460	596	546							2,782	5,560
Illinois State Police	187	182	227	245	256	201							1,298	2,926
Ameren	58	60	108	80	82	101							489	1,060

INSP	O.O	PROPERTY OWNER	CASE #	ENERGOV #	PROPERTY ADDRESS	APPEARANCE
AA	OO	VIRGENA HOLLIE	24-HC-753	120137-2024	1014 W ADRIAN G HINTON JR AVE	REVIEW
AA	OO	CARL HILL	25-HC-030	121330-2024	2432 W ANTOINETTE ST	REVIEW
AA	C	LITWILLER RENTALS LLC	25-HC-108	000633-2025	2006 W BUTLER ST	REVIEW
AA	C	PERENNIAL QUARTERS LLC	24-HC-337	109964-2024	1604 S GRISWOLD ST	REVIEW
AA	C	LANDMARK APARTMENTS ASSOCIATES	25-HC-321	005354-2025	521 W HILLYER PL, #5	REVIEW
AA	OO	JOE MCNEAR	22-HC-551	008521-2022	1405 W HOWETT ST	REVIEW
AA	NO	DARREN WEEKS	24-HC-701	117793-2024	2404 W HOWETT ST	REVIEW
AA	NO	KATHY SMITH	25-HC-067	000027-2025	1001 W HURLBURT ST	REVIEW
AA	NO	ISAIAH THORTON	24-HC-348	110018-2024	3106 SW JEFFERSON AVE	DEFAULT \$226,200.00; PETITION
AA	C	CJD PROPERTIES INC	25-HC-222	002457-2025	1703 W KETTELLE ST	REVIEW
AA	NO	ANTHONY PARKER SR	25-HC-078	000293-2025	2410 W LINCOLN AVE	REVIEW
AA	C	MCT HOLDINGS LLC	25-HC-311	005067-2025	1608 S LYDIA AVE	REVIEW
AA	C	TRI-COUNTY URBAN LEAGUE	25-HC-181	001688-2025	312 S SARATOGA ST	REVIEW
AA	NO	DAYSHONNAH LOVEJOY	25-HC-271	003656-2025	934 S WARREN ST	REVIEW
AA	OO	LINDA MINDER MILLER	25-HC-116	000649-2025	413 S WESTMORELAND AVE	REVIEW
AA	OO	EDUARDO URIBE-SALDANA	25-HC-114	000643-2025	419 S WESTMORELAND AVE	REVIEW
BE	OO	THOMAS AUSTIN	25-HC-202	002075-2025	2624 N BIGELOW ST	REVIEW
BE	C	EQUITY & HELP INC TRUST	24-HC-361	110203-2024	832 W BRONS AVE	REVIEW
BE	NO	MARY TOEL	25-HC-369	007374-2025	2914 N ISABELL AVE	FIRST APPEARANCE
BE	OO	BRIAN RAMAGE	25-HC-356	007102-2025	1218 W THRUSH AVE	FIRST APPEARANCE
DF	C	A & A PROPERTY GROUP LLC	25-HC-004	121206-2024	2405 N FLORA AVE	REVIEW
DF	C	GO SOLUTIONS LLC	25-HC-360	007204-2025	1028 E FRYE AVE	FIRST APPEARANCE
DF	C	CHAMPION PARTNERS LLC	25-HC-194	001886-2025	207 E ILLINOIS AVE	REVIEW
DF	OO	ANDRE D JOHNSON	25-HC-176	001654-2025	303 E ILLINOIS AVE	REVIEW
DF	C	JACK D HINTON TRUST #8072	24-HC-392	111050-2024	724 E KANSAS ST	REVIEW
DF	C	B CUBED INVESTMENTS LLC	25-HC-358	007112-2025	1810 N MARYLAND AVE	FIRST APPEARANCE
DF	NO	NEDYS MALDONADO	25-HC-283	004084-2025	810 E NEBRASKA AVE	REVIEW
DF	NO	NICHOLAS SMITH	24-HC-764	112047-2024	2111 N NORTH ST	REVIEW
DF	OO	LYDIA CESARZ	25-HC-195	001887-2025	1622 N PEORIA AVE	REVIEW
DF	NO	SHERMAN & ZOLA JONES	25-HC-161	001450-2025	401 E RAVINE AVE	REVIEW
DF	C	SFR3-080 LLC	25-HC-372	007427-2025	512 E RAVINE AVE	FIRST APPEARANCE
DF	C	SHAARD INVESTMENTS LLC	25-HC-206	002111-2025	907 E REPUBLIC ST	REVIEW
DF	NO	ISAIAH GUERRERO	24-HC-628	117095-2024	702 E REPUBLIC ST	REVIEW
DF	OO	CLOTEE CARPENTER	25-HC-204	002079-2025	125 W RICHMOND AVE	REVIEW
DF	C	CONSOLIDATED PROPERTIES LLC SERIES RS	25-HC-212	002386-2025	1824 N SHERIDAN RD	REVIEW
DF	C	A C WALLACE HOLDINGS LLC	24-HC-717	119125-2024	1814 N WISCONSIN AVE	REVIEW
DS	NO	TIMOTHY GROOM	24-HC-658	117892-2024	1009 W ARMSTRONG AVE	REVIEW
DS	NO	CHRISTOPHER WHITE	25-HC-297	004798-2025	2113 N BROADWAY ST	REVIEW

DS	NO	MINDY ABSHIER	25-HC-123	000688-2025	715 W BRONS AVE	REVIEW
DS	NO	JEFF COHEN	25-HC-241	002953-2025	916 W BRONS AVE	REVIEW
DS	OO	SANATA SAMAKE	25-HC-192	001882-2025	702 W COLUMBIA TER	REVIEW
DS	NO	AVIV NARWANI	23-HC-484	044608-2023	217 W COLUMBIA TER	PETITION FOR REHEARING
DS	OO	JULIE HORNBACH	24-HC-756	120240-2024	1016 W COLUMBIA TER	REVIEW
DS	C	PEORIA PROPERTIES 2020 LLC	25-HC-359	007119-2025	1113 N ELLIS ST	FIRST APPEARANCE
DS	NO	PAULA HOWE	25-HC-314	005358-2025	3520 N FINNELL AVE	REVIEW
DS	NO	JEFF COHEN	25-HC-071	000198-2025	1829 N GALE AVE	REVIEW
DS	C	PEORIA PORTFOLIO I - IV APARTMENTS, L.P.	25-HC-210	002303-2025	2401 N GALE AVE, UNIT O1	REVIEW
DS	OO	VIRGIL BOONE	24-HC-742	119833-2024	1226 N GARFIELD AVE	REVIEW
DS	NO	JOSEPH B SOMMER	25-HC-355	007098-2025	1017 W GILBERT AVE	FIRST APPEARANCE
DS	C	PARKWOOD COMMONS LLC	25-HC-085	000427-2025	1735 N GREAT OAK DR, UNIT 4	REVIEW
DS	C	PARKWOOD COMMONS LLC	25-HC-207	002167-2025	1819 N LEHMAN DR, UNIT 2	REVIEW
DS	C	HAI PROPERTIES LLC	25-HC-024	121559-2024	622 W LOUCKS RD, UNIT A	REVIEW
DS	NO	GEORGE ELDERZI	25-HC-357	007109-2025	1419 W MAIN ST	FIRST APPEARANCE
DS	C	SKYWAY MANAGEMENT LLC	25-HC-371	007426-2025	817 W MEADOWS PL	FIRST APPEARANCE
DS	C	JBAW LLC	24-HC-492	113786-2024	1914 N MILTON CT	REVIEW
DS	C	LE CHARIOT INC	25-HC-293	004666-2025	1216 N NORTH ST	REVIEW
DS	C	SFR3-040 LLC	25-HC-248	003224-2025	1110 W NOWLAND AVE	REVIEW
DS	NO	PUNNU BHULLAR	25-HC-348	006983-2025	2319 N SHERIDAN RD	FIRST APPEARANCE
DS	NO	TUNG NGUYEN	25-HC-019	121522-2024	1951 N SHERIDAN RD, BASEMENT	REVIEW
DS	C	CONSOLIDATED RENTALS	24-HC-530	114814-2024	2235 N UNIVERSITY ST	REVIEW
DS	OO	CHERYL TIAMZON	24-HC-772	120586-2024	1814 N UNIVERSITY ST	REVIEW
DS	C	TEAM FOR YOUR DREAMS INC	25-HC-349	007036-2025	1717 N VALLEY AVE	FIRST APPEARANCE
DS	OO	AUSTIN PETTY	25-HC-089	000518-2025	2704 N VICTORIA AVE	REVIEW
GF	OO	KAYLA SMITH	24-HC-740	119762-2024	4400 W ANDOVER DR	REVIEW
GF	C	SPRINGFIELD IL PROPERTIES INC	25-HC-365	007279-2025	6015 N BIG HOLLOW RD	FIRST APPEARANCE
GF	C	H & A GROVE LLC	25-HC-053	122046-2024	1700 W CANDLETREE DR, UNIT 102	REVIEW
GF	C	COVINGTON APARTMENTS LLC	25-HC-364	007223-2025	1308 W COVINGTON CT	FIRST APPEARANCE
GF	OO	SEANNA JO CLEWELL	25-HC-193	001885-2025	6313 N DEVONSHIRE DR	REVIEW
GF	OO	CRYSTAL EDWARDS	25-HC-370	007389-2025	4718 N EDGEBROOK DR	FIRST APPEARANCE
GF	NO	DAVID JOSEPH	25-HC-148	001105-2025	2711 W FARRELLY AVE	REVIEW
GF	C	PARKWOOD COMMONS LLC	25-HC-368	007336-2025	1615 N GREAT OAK DR, UNIT 3	FIRST APPEARANCE
GF	OO	JAGADEESHWAR VEDA	25-HC-255	003309-2025	11220 N GREENVIEW LN	REVIEW
GF	OO	MARIE GRANT	24-HC-318	109862-2024	5814 N HAMILTON RD	REVIEW
GF	C	HERR PROPERTY MANAGEMENT LLC	25-HC-319	005387-2025	1904 N LEHMAN RD	REVIEW
GF	OO	JUSTIN ALLEN	25-HC-055	122052-2024	5405 N NOTTINGHAM PL	REVIEW
GF	NO	RYAN & AUTUMN SMITH	24-HC-585	116224-2024	11102 N OAKWOOD DR	REVIEW
GF	C	CARPENTERS HOUSE CHRISTIAN CHURCH INC	25-HC-147	001099-2025	3309 W SYLVAN LN	REVIEW
GF	C	7723 UNIVERSITY LLC	25-HC-305	005002-2025	7723 N UNIVERSITY ST	REVIEW
GF	OO	HEATHER CORYELL	25-HC-313	005202-2025	4713 N WOODVIEW AVE	REVIEW

JG	C	BROOKWOOD CAPITAL GROUP LLC	25-HC-367	007303-2025	2300 S OREGON ST	DISMISS; NO LONGER OWNS
JG	C	HILLCREST APARTMENTS IL LLC	25-HC-363	007211-2025	6807 N TERRA VISTA DR	FIRST APPEARANCE
JG	C	WAL-MART REAL ESTATE BUSINESS TRUST	25-HC-310	005018-2025	3403 N UNIVERSITY ST	REVIEW
MH	C	EQUITY & HELP INC TRUST	24-HC-544	115250-2024	611 HAUNGS AVE	REVIEW
MH	C	CJD PROPERTIES INC	25-HC-260	003529-2025	715 LAVEILLE ST	REVIEW
MH	C	INFINITY PROPERTIES GROUP LLC	25-HC-362	007210-2025	412 LAVEILLE ST	FIRST APPEARANCE
MH	NO	JOZEF WOJTASZEK	23-HC-103	020225-2023	1000 NE MADISON AVE	REVIEW
MH	C	WILLIAM GHISELLI	25-HC-092	000548-2025	1204 NE MADISON AVE	REVIEW
MH	OO	JENNIFER L MIRAMONTES	25-HC-304	004964-2025	822 NE MADISON AVE	REVIEW
MH	NO	JOSE DIAZ ALCARAZ	25-HC-275	003830-2025	517 MARY ST	REVIEW
MH	C	KAAC LLC	25-HC-065	000011-2025	515 MARY ST	REVIEW
MH	NO	JESSIE MCGOWAN & EMMA MCGOWAN	25-HC-270	003634-2025	1514 NE MONROE ST	REVIEW
MH	C	AXDREL INVESTMENTS LLC	24-HC-784	120638-2024	504 NE MONROE ST	REVIEW
MH	OO	STEPHANIE MCNAIR N/K/A STEPHANIE CAHO	24-HC-800	120840-2024	1519 NE MONROE ST	REVIEW
MH	NO	PATRICK MADIGAN	24-HC-608	116473-2024	1820 NE MONROE ST	REVIEW
MH	NO	GREGORY GIANESSI	25-HC-350	007063-2025	800 NE MONROE ST	FIRST APPEARANCE
MH	NO	ANNA DANZ	25-HC-351	007066-2025	804 NE MONROE ST	FIRST APPEARANCE
MH	NO	SERAFIN LOPEZ	25-HC-352	007067-2025	805 NE MONROE ST	FIRST APPEARANCE
MH	C	4303 LYNNHURST LLC	25-HC-353	007069-2025	809 NE MONROE ST	FIRST APPEARANCE
MH	NO	MARCIA L SPECIALE	25-HC-354	007070-2025	811 NE MONROE ST	FIRST APPEARANCE
MH	NO	MELISSA TREJO	25-HC-171	001611-2025	613 MORTON ST	REVIEW
MH	C	MADEINCANARIAS INC	25-HC-140	001053-2025	805 NE PERRY AVE	REVIEW
MH	NO	JASON CLAYTON	25-HC-291	004654-2025	1501 NE PERRY AVE	REVIEW
MH	NO	ROBERT PARKER	25-HC-292	004657-2025	1503 NE PERRY AVE	REVIEW
MH	C	SPARTAN FUNDING LLC	25-HC-361	007205-2025	219 VAN BUREN ST	FIRST APPEARANCE
MZ	NO	RONALD LIGHTBODY	24-HC-722	119770-2024	1118 W LINCOLN AVE	REVIEW
RF	OO	JOSE ORJALES	23-HC-632	070615-2023	1304 S EASTON AVE	REVIEW
SD	OO	QUINTANYA MOORE	25-HC-083	000339-2025	503 E ARCHER AVE	REVIEW
SD	OO	KENNETH MACK	25-HC-290	004646-2025	2918 N ATLANTIC AVE	REVIEW
SD	NO	CARLOS HERNAN BAJARANO	25-HC-066	118951-2024	4013 N COLUMBUS AVE	REVIEW
SD	C	ERICKSON CAPITAL INVESTMENTS LLC	24-HC-733	119694-2024	2315 N DELAWARE AVE	REVIEW
SD	NO	AMBER DANIELS	25-HC-183	001733-2025	700 E GIFT AVE	REVIEW
SD	OO	CAROLINA PRECIADO	25-HC-120	000667-2025	2315 N MARYLAND AVE	REVIEW
SD	OO	ROBERT WALLENFANG	24-HC-164	100712-2024	3015 N MARYLAND AVE	REVIEW
SD	OO	VINCE DOAK	25-HC-281	004048-2025	1120 E MAYWOOD AVE	REVIEW
SD	NO	THOMAS HAMM	25-HC-289	004614-2025	408 E MAYWOOD AVE	REVIEW
SD	NO	MICHAEL DEWITTE	25-HC-101	000626-2025	727 E MAYWOOD AVE	REVIEW
SD	NO	RAYMUNDO DELGADO	25-HC-189	001811-2025	318 E MAYWOOD AVE	REVIEW
SD	OO	FRANCISCO VARGAS	25-HC-301	004923-2025	413 E MAYWOOD AVE	REVIEW

SD	NO	JASON CLAYTON	24-HC-615	116842-2024	1204 E MCCLURE AVE	REVIEW
SD	NO	SHANE COUGHLIN	25-HC-103	000628-2025	404 E MELBOURNE AVE	REVIEW
SD	C	MCCLURE CAPITAL PARTNERS LLC	25-HC-315	005359-2025	2623 N MISSOURI AVE	REVIEW
SD	NO	LUZ MARIA CUAHUITZO	24-HC-744	119864-2024	2412 N PEORIA AVE	REVIEW
SD	OO	EMPEROR BAZOOKA	23-HC-253	027672-2023	2415 N PROSPECT RD	REVIEW
SD	C	ERICKSON CAPITAL INVESTMENTS LLC	25-HC-366	007283-2025	2629 N SPRINGDALE AVE	FIRST APPEARANCE
SD	C	CMB REALTY SERVICES	23-HC-691	066332-2023	724 E VIRGINIA AVE	REVIEW
SD	NO	GALDIS VELASQUEZ ABREGO	24-HC-135	099597-2024	1021 E VIRGINIA AVE	REVIEW
SD	C	BCL PROPERTIES LLC, SERIES 7	24-HC-686	118615-2024	2917 N WISCONSIN AVE	REVIEW
TW	OO	LOUIS BROWN	23-HC-762	089730-2023	630 PARK AVE	REVIEW

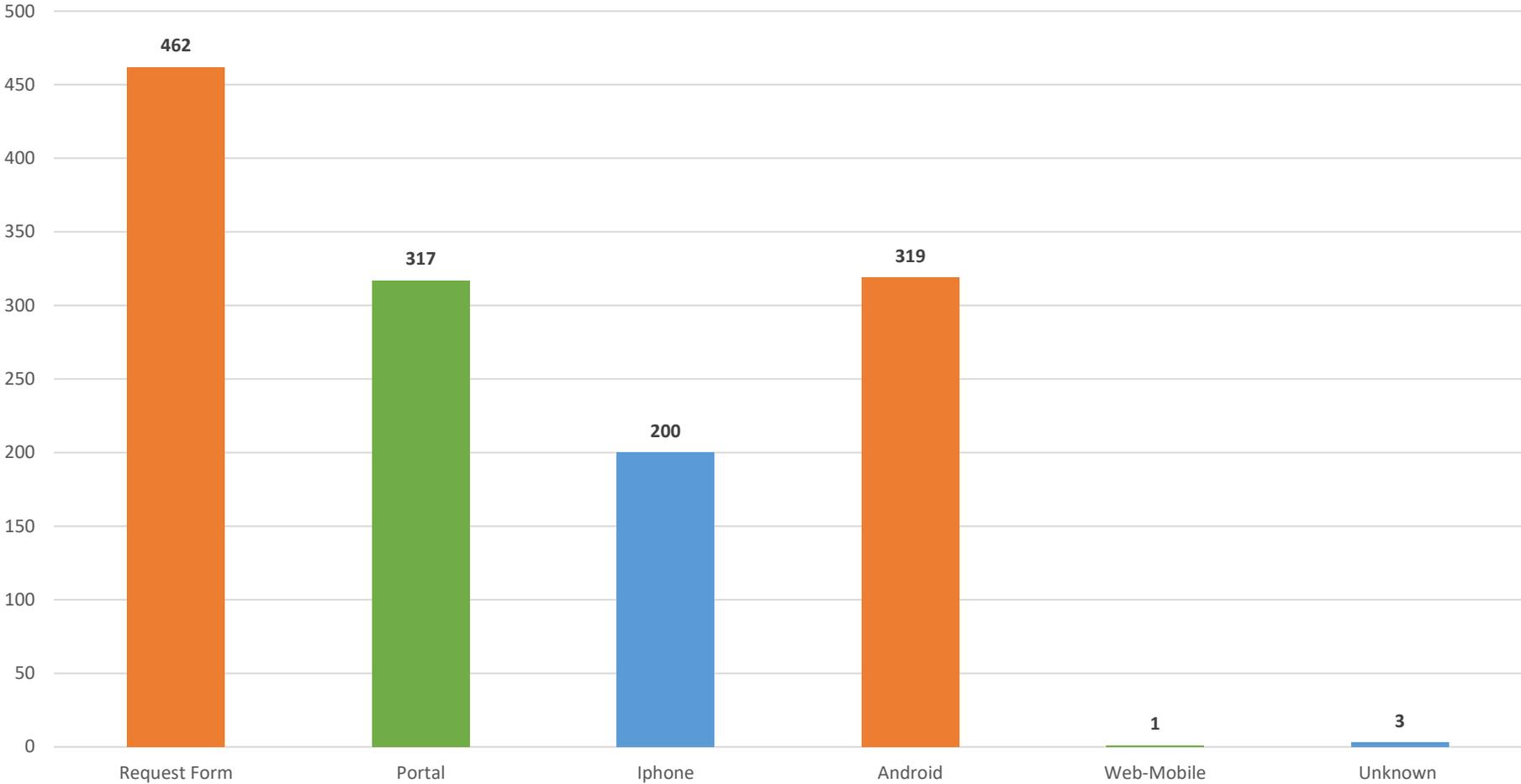
Peoria Cares



2025 Monthly Report

***From: The Office of the City Manager
Presented to: City of Peoria, Mayor and Council Members
2025***

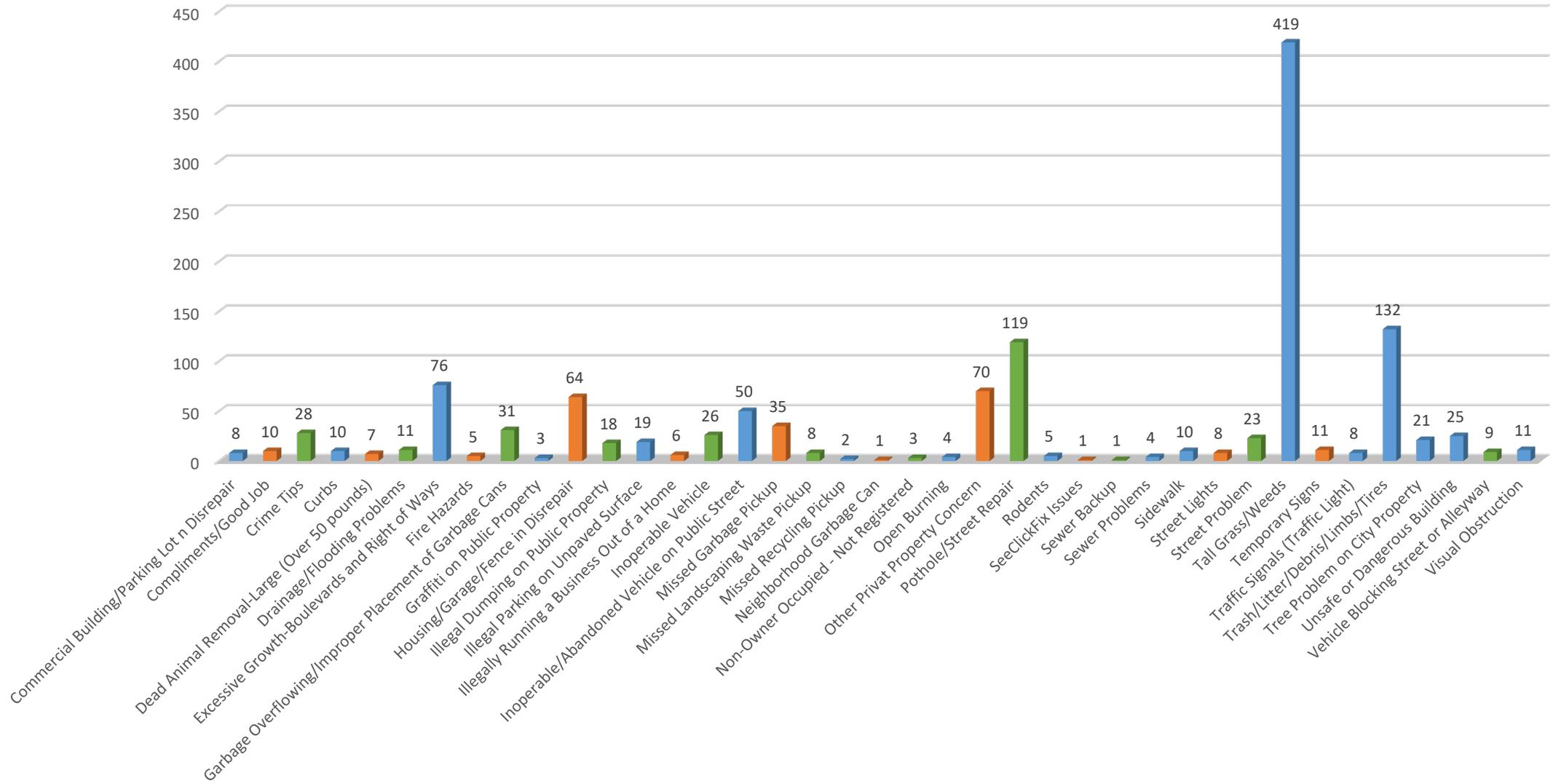
Peoria Cares Communication Transactions During the Month of June 2025



Total number of cases received: 1302



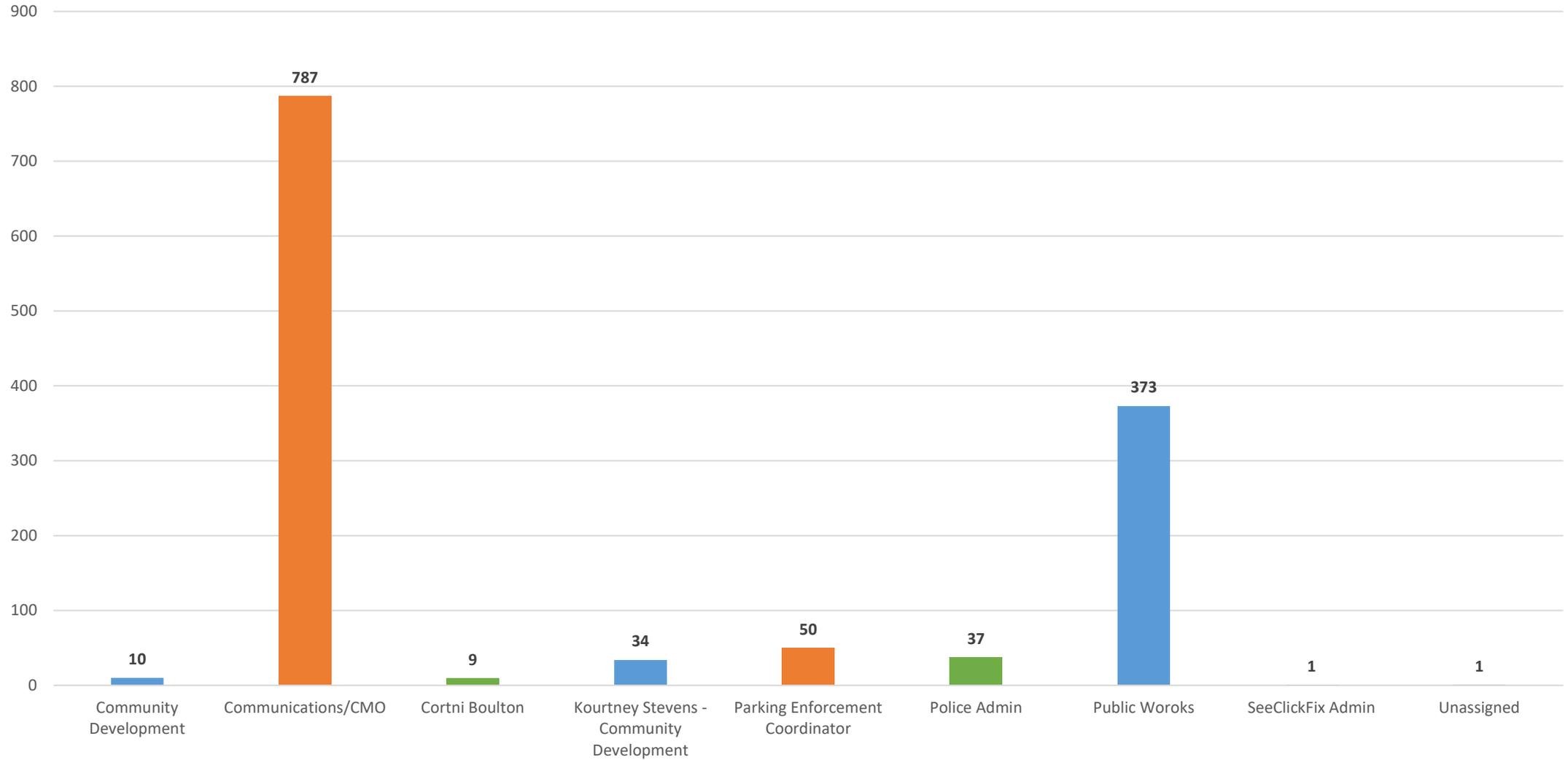
Peoria Cares June 2025 Complaints by Category



Total number of cases received: 1302



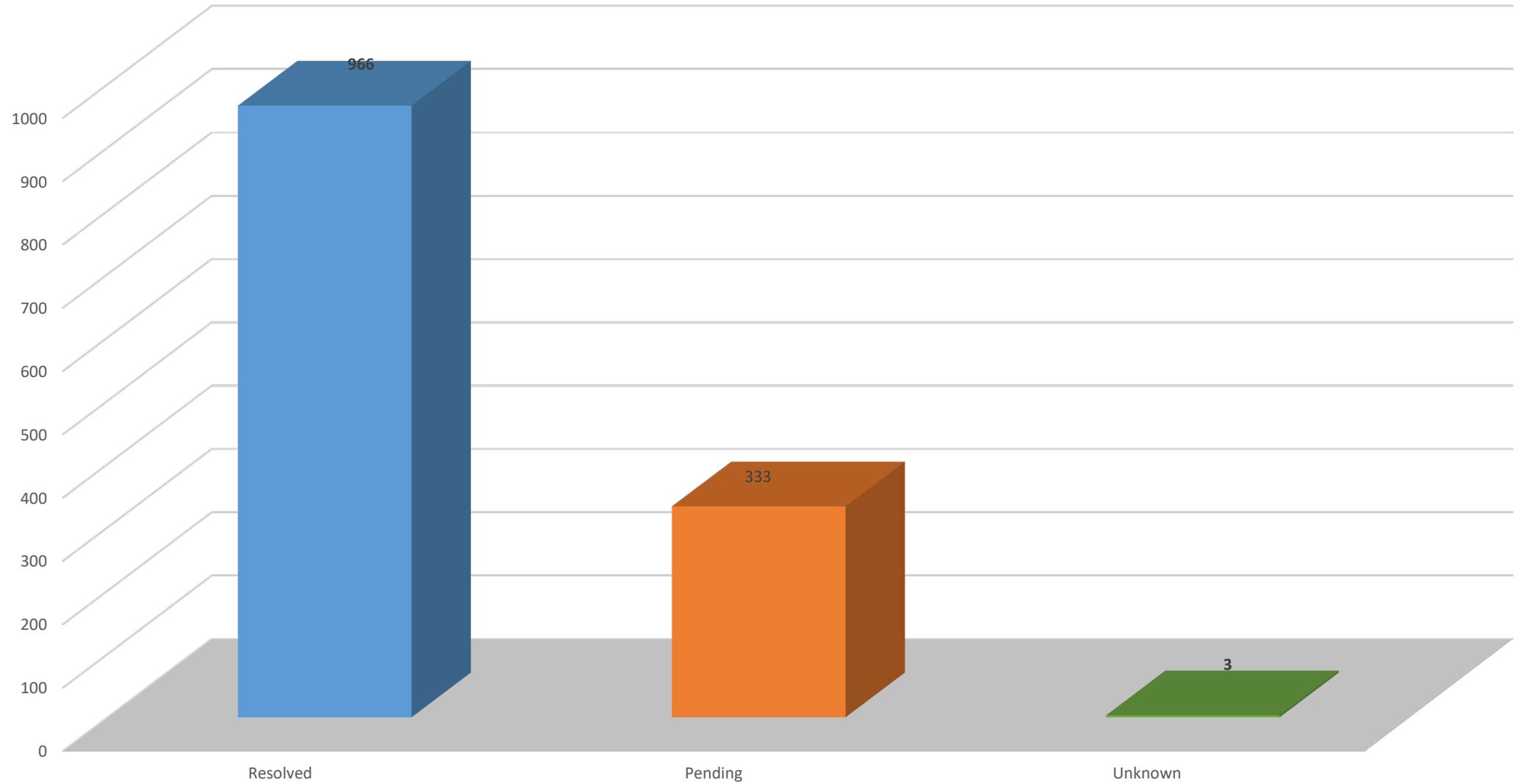
Peoria Cares June 2025 Complaints by Department



Total number of cases received: 1302



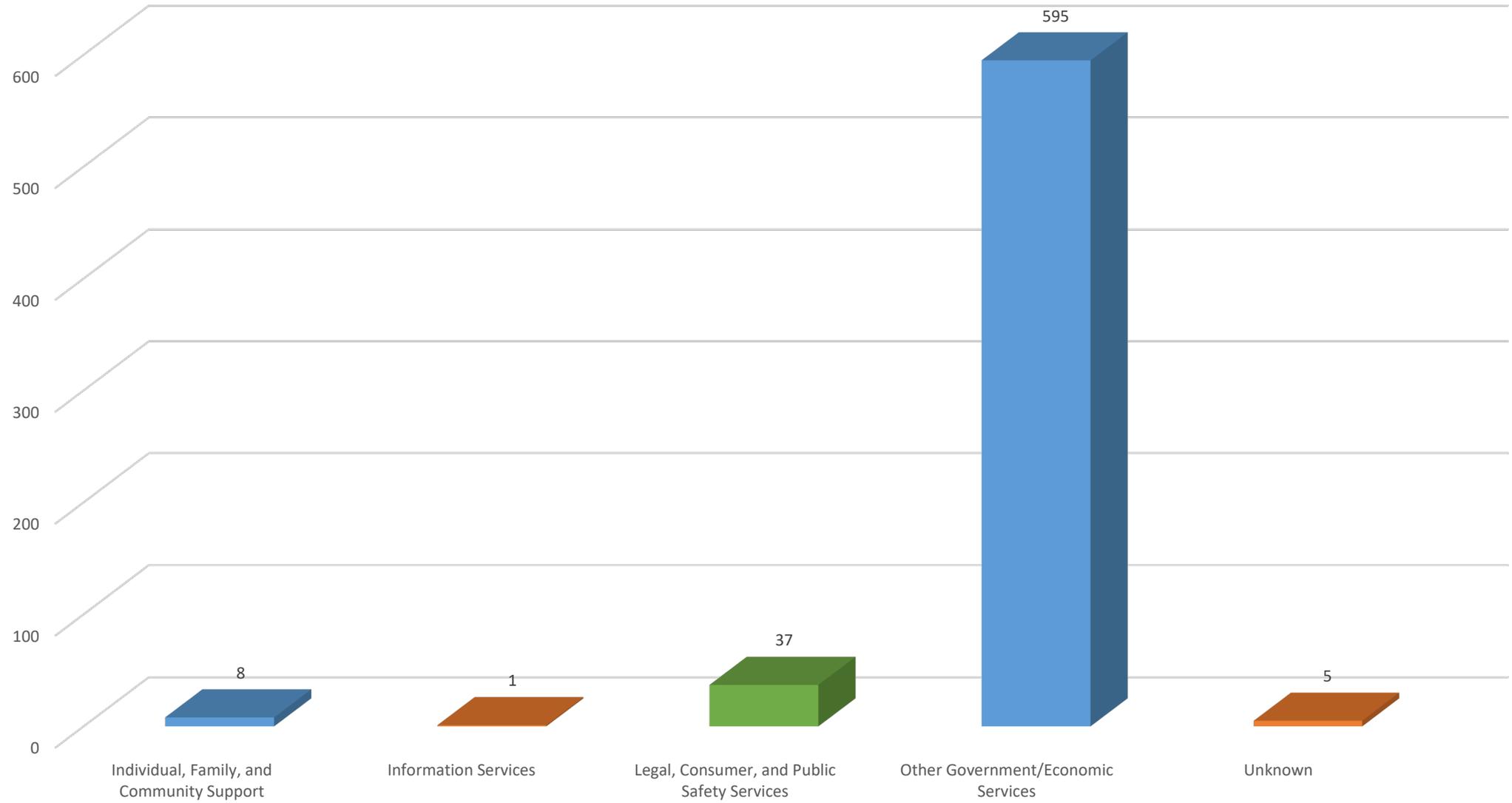
Peoria Cares June 2025 Complaint Status (as of 7/6/25)



There are 333 pending tickets from this reporting period as of 07/06/2025.



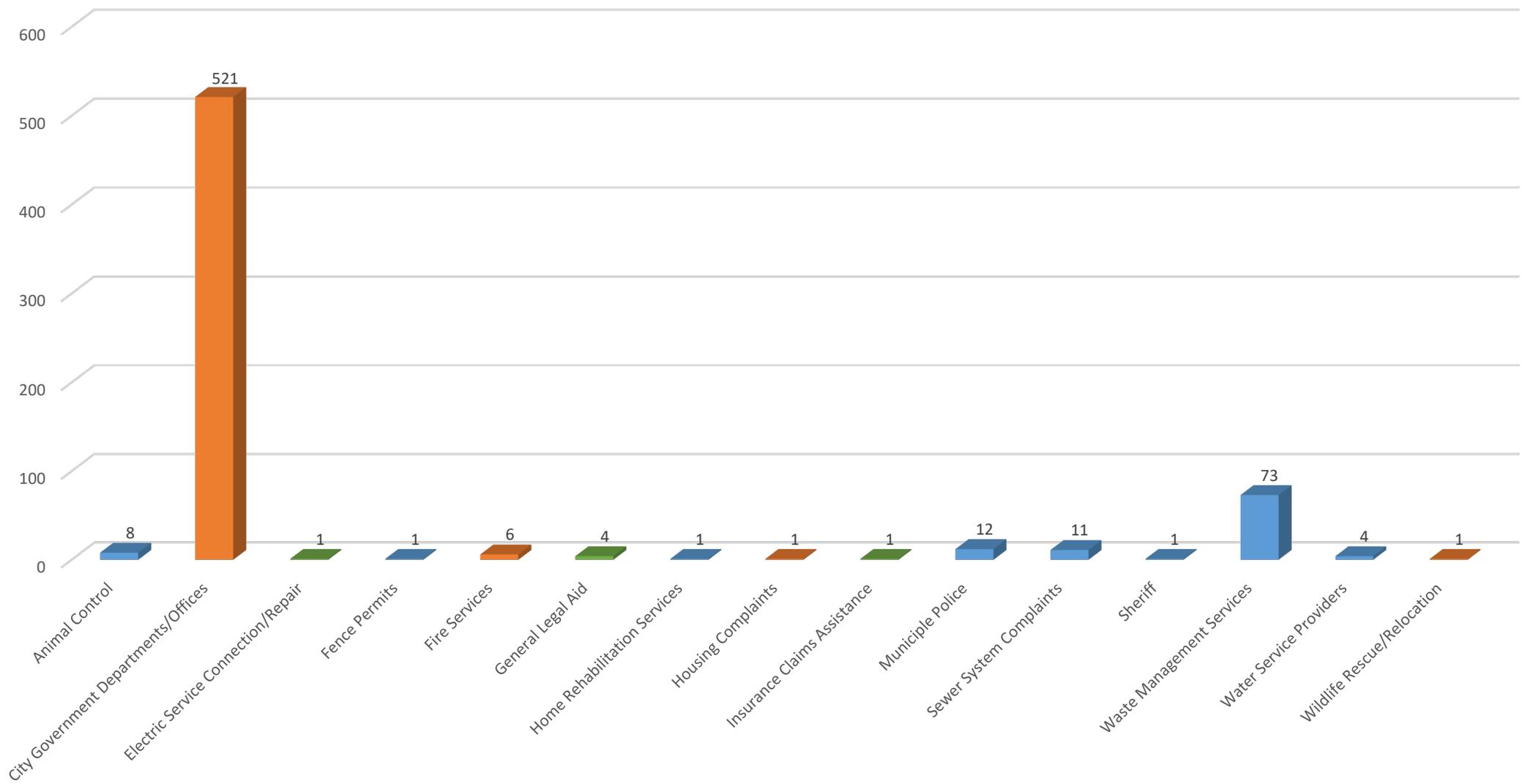
Overall Need Category of Peoria Cares Calls Not Resulting in a Peoria Cares Ticket- June 2025



An additional 646 calls were received that did not fit the Peoria Cares case criteria.

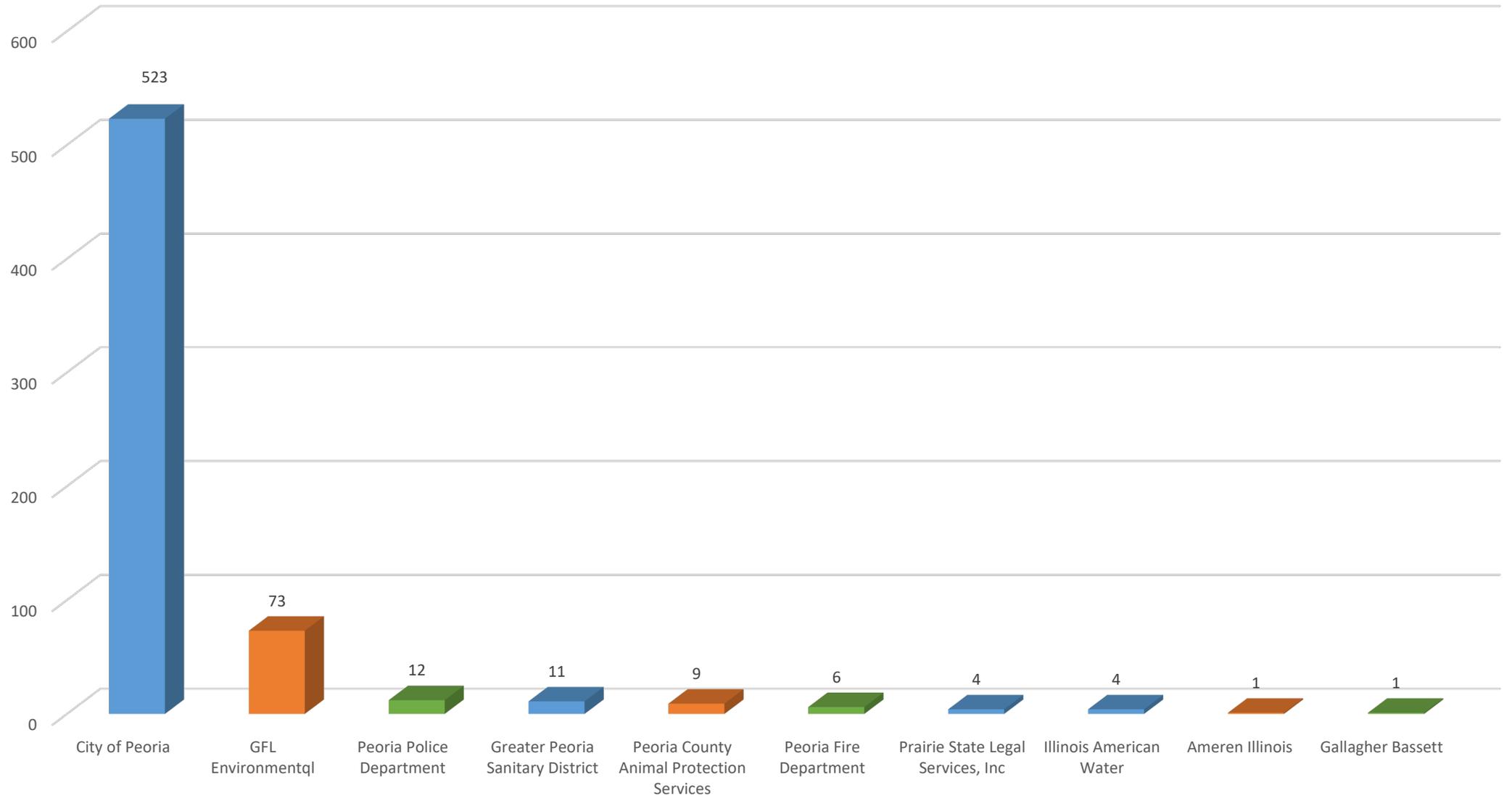


Service Needs of Peoria Cares Calls Not Resulting in a Peoria Cares Ticket- June 2025

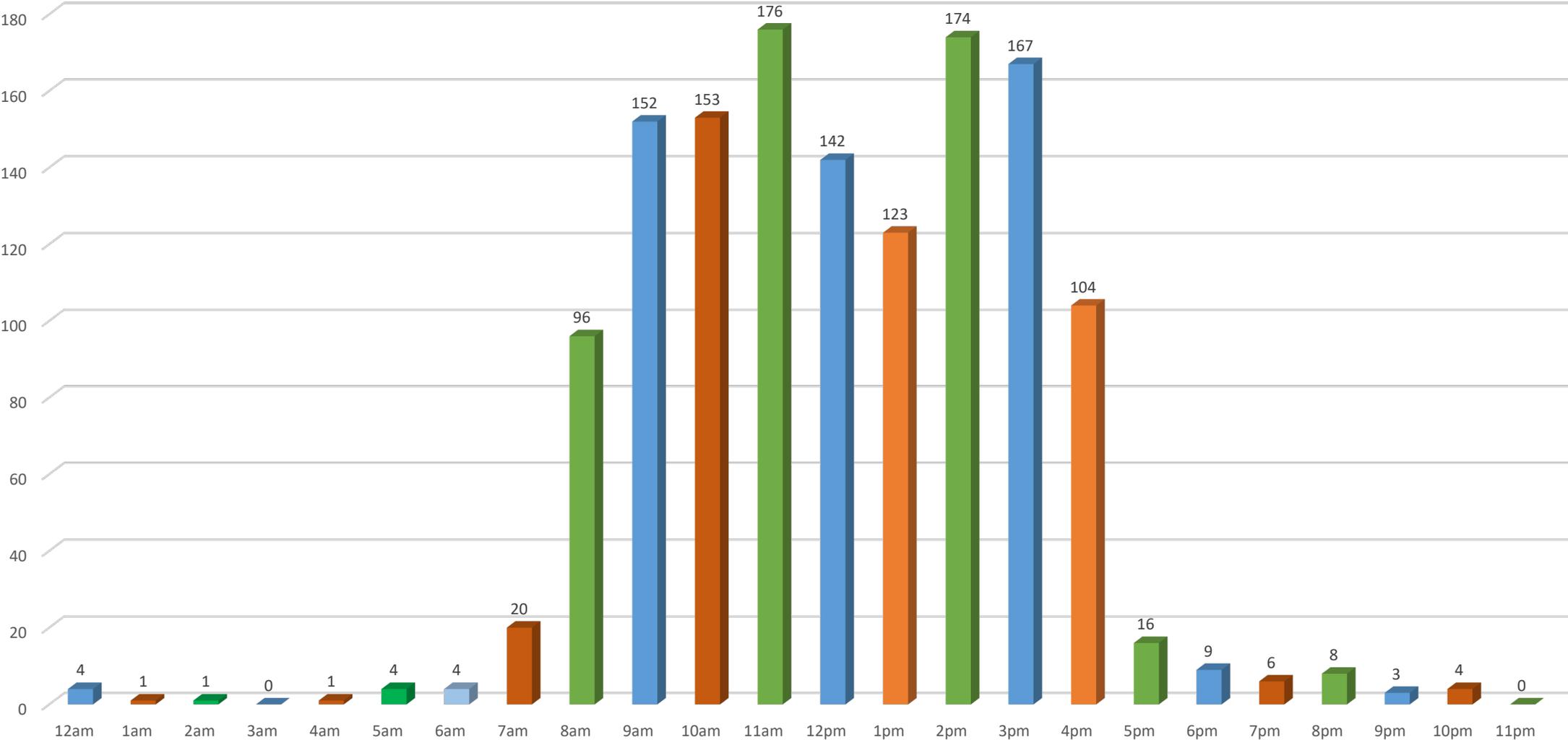


An additional 646 calls were received that did not fit the Peoria Cares case criteria.

Referrals of Peoria Cares Calls Not Resulting in a Peoria Cares Ticket- June 2025



Peoria Cares Calls by Time of Day - June 2025



Return calls are made the same business day to each citizen if their call is missed during operational hours or the next business day if it comes in after hours/weekend hours.



Peoria Cares Calls by Day of Week – June 2025

DATE	N/A's	TICKETS	TOTAL PC	211 TOTAL	DAY TOTAL	% TICKETS	% DAY TOTAL
1-Jun	1	1	2	4	6	50.00%	33.33%
2-Jun	86	17	103	57	160	16.50%	64.38%
3-Jun	102	13	115	36	151	11.30%	76.16%
4-Jun	49	7	56	42	98	12.50%	57.14%
5-Jun	60	14	74	41	115	18.92%	64.35%
6-Jun	52	15	67	34	101	22.39%	66.34%
7-Jun	2	4	6	10	16	66.67%	37.50%
8-Jun	2	2	4	6	10	50.00%	40.00%
9-Jun	78	18	96	38	134	18.75%	71.64%
10-Jun	57	8	65	36	101	12.31%	64.36%
11-Jun	54	14	68	51	119	20.59%	57.14%
12-Jun	51	11	62	50	112	17.74%	55.36%
13-Jun	52	14	66	40	106	21.21%	62.26%
14-Jun	7	2	9	11	20	22.22%	45.00%
15-Jun	4	0	4	5	9	0.00%	44.44%
16-Jun	70	18	88	33	121	20.45%	72.73%
17-Jun	56	15	71	51	122	21.13%	58.20%
18-Jun	68	8	76	43	119	10.53%	63.87%
19-Jun	52	18	70	29	99	25.71%	70.71%
20-Jun	54	12	66	47	113	18.18%	58.41%
21-Jun	12	1	13	13	26	7.69%	50.00%
22-Jun	1	1	2	11	13	50.00%	15.38%
23-Jun	70	22	92	70	162	23.91%	56.79%
24-Jun	68	14	82	58	140	17.07%	58.57%
25-Jun	67	11	78	62	140	14.10%	55.71%
26-Jun	50	18	68	36	104	26.47%	65.38%
27-Jun	57	15	72	43	115	20.83%	62.61%
28-Jun	8	1	9	10	19	11.11%	47.37%
29-Jun	2	1	3	5	8	33.33%	37.50%
30-Jun	76	23	99	65	164	23.23%	60.37%
	1368	318	1686	1037	2723	22.83%	55.77%

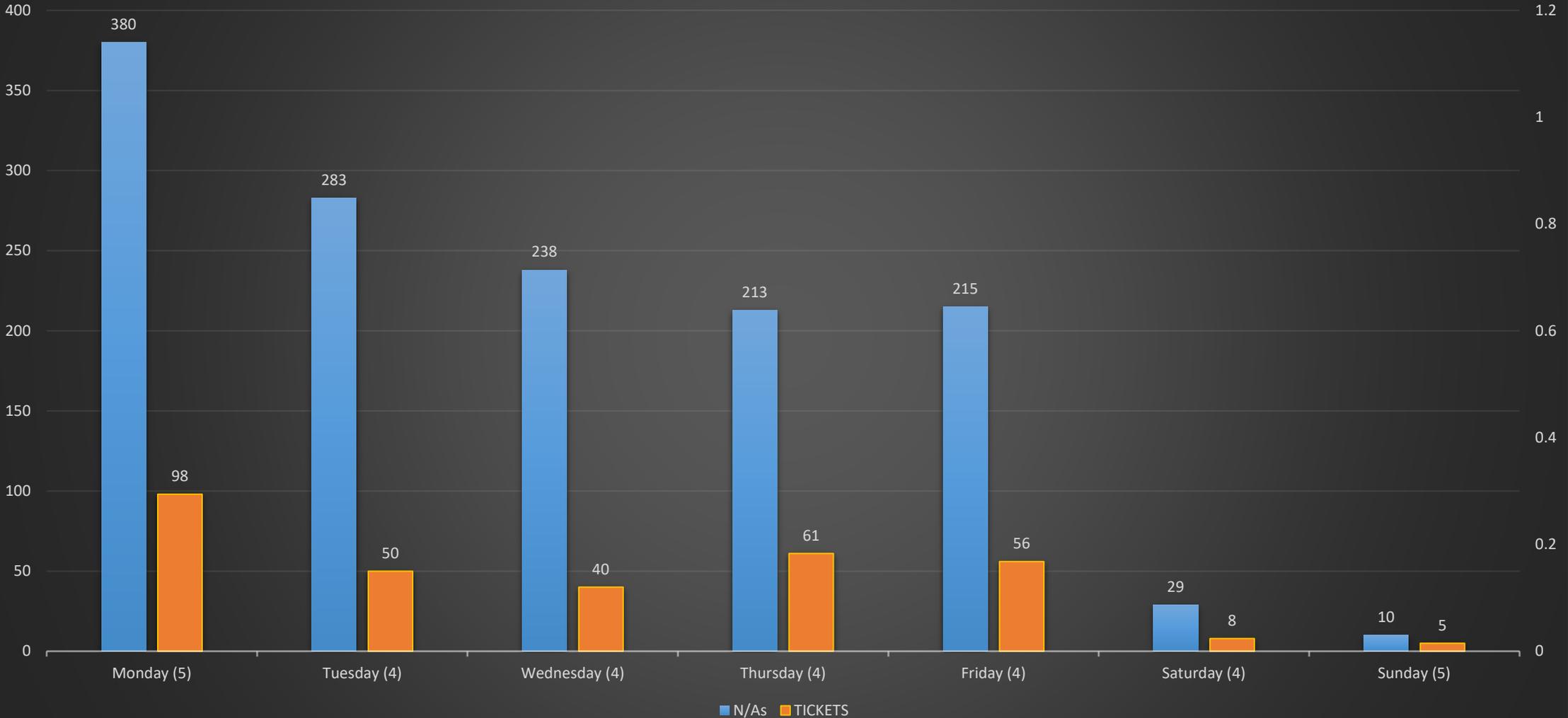
DAY OF WEEK	N/As	TICKETS	TOTAL PC	% PC TICKETS
Monday (5)	380	98	478	20.50%
Tuesday (4)	283	50	333	15.02%
Wednesday (4)	238	40	278	14.39%
Thursday (4)	213	61	274	22.26%
Friday (4)	215	56	271	20.66%
Saturday (4)	29	8	37	21.62%
Sunday (5)	10	5	15	33.33%

- N/A' s are calls that came in on the Peoria Cares line that did not result in a Peoria Cares ticket
- % Tickets refers to the percentage of tickets that were created from the calls that came in on the Peoria Cares line
- % Day Total is the percentage of calls that came through on the Peoria Cares line versus the rest of the Call Center's phone calls.

These numbers only reflect phone calls; they do not include emails, walk-ins, or website submissions. Those numbers are reflected in earlier slides. Some phone calls result in multiple Peoria Cares tickets.



Peoria Cares Call Totals by Day of Week - June 2025



These numbers only reflect phone calls; they do not include emails, walk-ins, or website submissions. Those numbers are reflected in earlier slides. Some phone calls result in multiple Peoria Cares tickets.

