



OFFICE OF THE CITY MANAGER



TO: Honorable Mayor and Members of the City Council

FROM: Patrick Urich, City Manager *Patrick Urich*

DATE: Aug. 21, 2025

SUBJECT: Issues Update

The following are issues related to the City for the weekly Issues Update. If there are additional items you believe should be included, please let me know.

Banners and Boxes Beautification Program Brings Local Art to Peoria

The City of Peoria is proud to announce its newest public art initiative, the Banners and Boxes Beautification Program, which highlights the work of 21 local artists displayed on banners and traffic cabinet boxes throughout downtown, the Warehouse District, and Sheridan Village. Existing street light infrastructure was used for the banners and the metal boxes were wrapped in vinyl images of the artwork.

The program was open to all ages and all featured artists reside in or have a studio in Peoria. During the spring call to artists, applicants could submit up to three applications. Over 130 pieces of art were submitted to the Public Arts Advisory Commission, whose members oversaw the selection process. All participating artists received an honorarium for the display of their work. The program was funded through funds from the American Rescue Plan Act.



“This initiative showcases some of the incredible talent we have in Peoria while utilizing our public infrastructure in a unique way,” said Stacy Peterson, Strategic Communications Manager and Staff Liaison to the Public Arts Advisory Commission. “The Banners and Boxes Beautification

Program is about more than beautification,” said Peterson. “It’s about weaving art into the daily life of our city, so it becomes part of the way people experience Peoria.”

Public art plays a vital role in shaping vibrant, connected communities. Studies have shown that art in public spaces encourages foot traffic, supports local businesses, and fosters a greater sense of safety and pride. The vinyl wraps are expected to last up to three years, and the banners will be on display until winter, when they will be stored and then displayed again in spring of 2026.

An online gallery has been created where visitors can see the artwork and learn more about the artists. To view the online gallery, visit [the city of Peoria website](#).

Road Closures and Parking Restrictions to Begin This Week for Bradley University Move-In Days

From Thursday, August 21 to Saturday, August 23, multiple road closures and parking restrictions will be in effect around the Bradley University campus for student move-in days.

Delays can be expected on N. University Street from W. Columbia Terrace to W. Main Street, and at the N. University Street and W. Main Street intersection. Drivers should be mindful of these restrictions and use caution in the area. The use of alternative routes is advised.



Parking Restrictions - Thursday, August 21

- No parking will be allowed on W. Bradley Avenue from N. University Street to N. Institute Place, beginning at 2 p.m. and lasting through Saturday.

Parking Restrictions - Friday, August 22

- No parking will be allowed on N. University Street from W. Main Street to W. Bradley Avenue, beginning at 8 a.m. and lasting through Saturday.
- No parking will be allowed on the south side of W. Main Street from N. University Street to N. Elmwood Avenue, beginning at

8 a.m. and lasting through Saturday.

- No parking will be allowed on N. Elmwood Avenue from W. Main Street to W. Bradley Avenue, beginning at 5 p.m. and lasting through Saturday.
- No parking will be allowed at the Founder’s Circle, 1400 W. St. James Street, beginning at 5 p.m. and lasting until 8 a.m. on Monday, August 25.

Road Closures - Friday, August 22

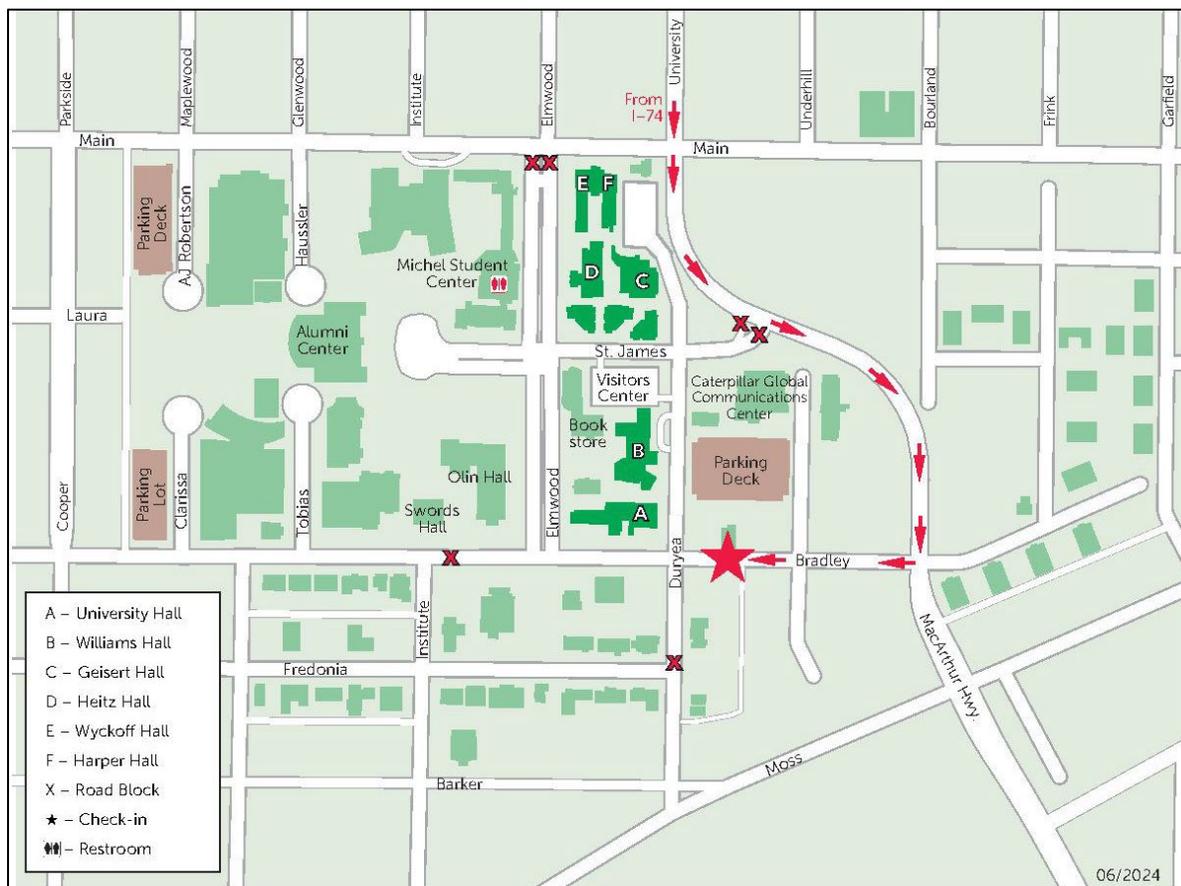
The following closures will begin at 5 p.m. and will last through Saturday.

- Southbound N. Elmwood Avenue from W. Main Street to W. St. James Street.
- Northbound N. Elmwood Avenue from W. Bradley Avenue.

Road Closures – Saturday, August 23

The following closures will take place from 6 a.m. to 6 p.m.

- Eastbound W. Bradley Avenue at N. Institute Place.
- Southbound W. St. James Street at N. University Street.



Fredonia Avenue and Institute Place to Close on August 25, for Bradley University Block Party

On Monday, August 25, W. Fredonia Avenue and N. Institute Place will be closed to through traffic from 2 p.m. until 8 p.m. The closure is necessary for the Bradley University IFC & Panhel Block Party, sponsored by Bradley University Interfraternity Council & Bradley University Panhellenic Council.

Drivers should be mindful of the closures and use caution in the area.

Road Closures

- Fredonia Avenue will be closed between N. Duryea Place and N. Glenwood Avenue.
- Institute Place will be closed midblock between W. Barker Avenue and W. Bradley Avenue.

Parking Restrictions

- On-street parking restrictions will be in effect on both W. Fredonia Avenue and N. Institute Place from 2 p.m. to 8 p.m.



Community Development – 2026 CDBG Public Services Application Open Until August 29

The City of Peoria is accepting applications for 2026 Community Development Block Grant (CDBG) Public Services funding. Applications are open from **Monday, August 4 at 8 a.m. through Friday, August 29 at 2 p.m.**, and are available to not-for-profit organizations, 501(c)3 agencies, and government agencies that provide programs to low and moderate-income persons.

The city receives CDBG funding each year from the U.S. Department of Housing and Urban Development (HUD). Up to 15% of the city’s total annual allocation may be awarded to local agencies providing public services to low and moderate-income persons.

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Organizations may submit one application for a maximum award of \$30,000.

How to Apply

Applications must be submitted online through the [CDBG Public Services page](#). Eligible applications will be reviewed by the CDBG Public Services Advisory Commission. Funding recommendations will be forwarded to the City Council for approval. A list of the selected sub-recipients will be available online at the city website under the [CDBG Public Services page](#).

For more information, please contact Community Development Director Joe Dulin [by email](#) or by calling 309-494-8631.

Peoria Police Department Thanks Morton Industries for Providing Kennel Roof Frames for K-9 Unit

On Thursday, August 14, the Peoria Police Department K-9 Unit met with the team at Morton Industries to personally deliver a thank-you letter from Peoria Police Chief Eric Echevarria and the K-9 unit. Morton Industries generously designed, fabricated, and donated custom kennel roof frames for all of the department's K-9 partners.



Peoria Public Works – Jefferson/Adams Conversion Project Update

Beginning on Thursday, Aug. 21, traffic patterns on Jefferson Avenue from Spalding Avenue through the Fulton Street Intersection will change.

Southeast Jefferson Avenue traffic will shift from the two far right lanes into the two far left lanes. The shift is necessary as sidewalk work will begin to focus on the north side of Jefferson Avenue.

Work continues at the following intersection:

- The southeast corner of S.W. Jefferson Avenue and Liberty Street, near 244 S.W. Jefferson Avenue.

Sidewalk removal work will begin soon at the following locations:

- The northwest corner of Fayette Street and N.E. Jefferson Avenue, near 227 N.E. Jefferson Avenue.
- The northwest corner of Hamilton Boulevard and N.E. Jefferson Avenue, near 125 N.E. Jefferson Avenue.

As a reminder, when sidewalks are closed, pedestrians should use caution in the area and cross the street at the next available intersection.

On-street parking restrictions are marked. Drivers should look for unbagged, available parking meters for on-street parking. **If parking meters are bagged with “No Parking” signs, drivers should not park in those spots.**

Additional parking, lane, and sidewalk restrictions will be forthcoming as the Adams Street and Jefferson Avenue One-Way to Two-Way (OWTW) Conversion Project progresses.

Drivers should be mindful of workers in the area and watch for no-parking areas. Extra caution should be exercised in the area.

Peoria Public Works – City to Celebrate Dr. W. Roscoe McCall with Honorary Street Naming Friday, August 22

An honorary street naming ceremony will be held at 10 a.m. on Friday, Aug. 22, at the corner of W. Columbia Terrace and N. North Street to honor the late Dr. W. Roscoe McCall.

Dr. McCall was one of the first African American dentists in Peoria, having operated his dental office from 1977 until 2007, near the intersection of North Street and Columbia Terrace. He was a lifelong member of the NAACP, an active participant with the Tri-County Urban League, and a member of Kappa Alpha Psi in Peoria.

Along with Dr. McCall’s humanitarian efforts, he served as a mentor for countless children throughout the community by teaching them about dentistry. He supported and coached baseball at the Proctor Center for several years.

The location of the street naming was chosen due to its proximity to Dr. McCall's former dental office. The family business was first located at 1215 N. North Street until a new building was built at 1225 N. North Street. The building is now owned and operated by his youngest son, Christopher McCall, of McCall Law Offices, P.C.

Peoria Public Works Now Accepting Applications for Paint-A-Plow Program

The city of Peoria Department of Public Works is proud to announce the kickoff to this year's Paint-A-Plow Program. This annual initiative invites local schools, organizations, and community groups to showcase their creativity while spreading community pride.

Through the program, participants get the opportunity to decorate snowplow blades that are used during the winter months. Groups can highlight seasonal winter themes, promote school spirit, or feature artwork in a unique way that is visible to residents throughout the city during the winter.

The program is open to Peoria Public Schools students, area organizations, and community groups. Once completed, the art-covered snowplow blades will be put into service for snow removal.

Those interested in participating in this year's program should complete an application and waiver. Applications will be accepted until Friday, Sept. 12. Applications and waivers can be found at [Paint a Plow](#).

Peoria Public Schools Celebrates Opening of Glen Barton School

On August 20, we had the pleasure of celebrating a very special milestone—the grand opening of Glen Barton School. This meaningful event honored the life and legacy of Glen Barton, a dedicated Peorian and longtime Caterpillar executive whose generosity and commitment to service left a lasting mark on our city.

The new Glen Barton School became the proud home to PAT Academy, Rise Academy, and Day Treatment—three alternative programs now working together under one roof to provide students with opportunities for academic growth, social-emotional development, and the essential life skills needed for success.

Under the leadership of Principal Bridget Carstensen, our team reaffirmed its commitment to fostering a nurturing and inclusive environment where every student feels supported, challenged, and inspired.

We marked this milestone with a ribbon-cutting ceremony, light refreshments, and guided tours of our new facility, which now offers our programs the much-needed extra space to thrive. The celebration also coincided with Glen Barton's birthday, making the day especially meaningful for our entire community.

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Thank you to everyone who joined us in celebrating not only a new chapter for Peoria Public Schools, but also the remarkable contributions of Glen Barton to our community. Your presence made this day even more special.

With gratitude,

A handwritten signature in cursive script, appearing to read "Sharon Desmarais", is displayed on a light-colored, textured background.

Code Docket

- See attached

Community Development Weekly Report

- See attached

ECC July Monthly Report

- See attached

Housing Docket

- See attached

Peoria Cares July Monthly Report

- See attached

<u>Inspector</u>	<u>Docket No.</u>	<u>Property Owner(s)</u>	<u>Property Address</u>
AA	25-CV-29571	VIRGENA HOLLIE	1014 W ADRIAN G HINTON AVE
AA	25-CV-29679	MONICA WILLIAMS	1813 W BUTLER ST
AA	25-CV-29680	CJD PROPERTIES INC & HOMER TRUITT	1530 W BUTLER ST
AA	25-CV-29681	DJ MEYERS	1221 W BUTLER ST
AA	25-CV-29682	JUAN RIVERA	1302 W KETTELLE ST
AA	25-CV-29685	RONNIE PEARY	1605 W HOWETT ST
AA	25-CV-29687	MAUREEN MOORE & WALTER MOORE SR ESTATE	1717 W HOWETT ST
AA	25-CV-29691	CHAD BERRY	1037 W HOWETT ST
AA	25-CV-29692	CORTEZ FLOWERS	1104 W HOWETT ST
AA	25-CV-29694	JANELL BUSHONG	1102 W HOWETT ST
AA	25-CV-29697	JOSEPH PARKER SR	1203 W HOWETT ST
AA	25-CV-29703	LEO JOHNSON	2316 SW JEFFERSON AVE
AA	25-CV-29704	ROSHMORE DEVELOPMENT INC.	1516 W AIKEN ST
AA	25-CV-29705	B & L REAL ESTATE INVESTMENTS LLC	1514 W AIKEN ST
AA	25-CV-29707	MAREEZ BATSOUM	1512 W AIKEN ST
AA	25-CV-29709	ROSHMORE DEVELOPMENT INC.	1510 W AIKEN ST
AA	25-CV-29710	ERNESTINE HARPER ESTATE	1508 W AIKEN ST
AA	25-CV-29711	B CUBED INVESTMENTS LLC	101 N SAND ST
AA	25-CV-29712	B CUBED INVESTMENTS LLC	101 N SAND ST
AA	25-CV-29713	B CUBED INVESTMENTS LLC	101 N SAND ST
AA	25-CV-29714	JOHN KING SR & LAROSA DAVENPORT	1319 W AIKEN ST
AA	25-CV-29715	ANIKA ALEXANDER	306 S SARATOGA ST
AA	25-CV-29718	NATIONWIDE COMMUNITY REVITALIZATION LLC	1832 W BUTLER ST
BE	25-CV-29666	HANNAH PARKER & MARK PERCEFULL	1913 N LINN ST
BE	25-CV-29667	B CUBED INVESTMENTS LLC	1819 N BIGELOW ST
BE	25-CV-29669	THREE KINGS HERITAGE GROUP LLC	305 W NEBRASKA AVE
BE	25-CV-29670	SO SINCERE S CORP	1020 W MCCLURE AVE
BE	25-CV-29731	B CUBED INVESTMENTS LLC	600 W HANSSLER PL
BE	25-CV-29764	WILLIE HERRON	1537 W SMITH ST
BE	25-CV-29765	WICKED SMART LLC	1614 W SMITH ST
BE	25-CV-29791	FAMILY LEASE LLC	2014 N NORTH ST
BE	25-CV-29792	FAMILY LEASE LLC	2014 N NORTH ST
BE	25-CV-29793	FAMILY LEASE LLC	2014 N NORTH ST
BE	25-CV-29796	LEONARD ARREGUIN & MARIA GARCIA	725 N BARTLETT CT
BE	25-CV-29824	JANICE COCKROFT	1021 W MCCLURE AVE
BE	25-CV-29854	B CUBED INVESTMENTS LLC	1719 N VALLEY AVE
BE	25-CV-29873	DEAUNDRE & FELICHA BROWN	2404 N ELMWOOD AVE
BE	25-CV-29874	RANDY HARVEY	1018 W GIFT AVE
BE	25-CV-29877	SRP CAPITAL LLC	720 W LOUCKS AVE
DF	25-CV-29799	JINMING WU	200 E FRYE AVE
DF	25-CV-29802	HRISHI KANTH & EMPIRE PARTNERS LLC	500 E FRYE AVE
DF	25-CV-29817	MELVIN WREN	1913 N MISSOURI AVE
DF	25-CV-29845	JOHN UNZICKER	1713 N MISSOURI AVE

<u>Inspector</u>	<u>Docket No.</u>	<u>Property Owner(s)</u>	<u>Property Address</u>
DS	25-CV-29658	PAUL & RAWA BROWN	501 W ARMSTRONG AVE
DS	25-CV-29696	B CUBED INVESTMENTS LLC	720 W ARMSTRONG AVE
DS	25-CV-29699	FAMILY FOUNTAIN PROPERTY TRUST	1325 N BOURLAND AVE
DS	25-CV-29706	SILVIA GONZALEZ & FELIPE SANCHEZ RECINOS	1207 N FRINK ST
DS	25-CV-29708	FERNANDA IRAHETA	1205 N FRINK ST
DS	25-CV-29773	MARK DUFFER	719 W RUSSELL ST
DS	25-CV-29774	MARK DUFFER	717 W RUSSELL ST
DS	25-CV-29775	SRI TASK PROPERTIES INC.	1816 W CALLENDER AVE
DS	25-CV-29776	ISAAC & HEIDI ABERLE	1618 W CALLENDER AVE
DS	25-CV-29777	JOSE URBINA JR	1214 N SHERIDAN RD
DS	25-CV-29778	NEDYS MALDONADO	1206 N UNDERHILL ST
DS	25-CV-29800	CHRIS HAWKINS	706 W COLUMBIA TER
DS	25-CV-29814	AVIV & KELLI NARWANI	217 W COLUMBIA TER
DS	25-CV-29837	LINDA EGGERS	905 N DOUGLAS ST
DS	25-CV-29838	JEFFREY NANEZ	1201 W ARMSTRONG AVE
GF	25-CV-29746	COVINGTON APARTMENTS LLC	1308 W COVINGTON CT
GF	25-CV-29839	SCOTT FAULKNER	1227 W NORTHCREST AVE
GF	25-CV-29840	MARK SHADDEN	5517 N HUMBOLDT AVE
GF	25-CV-29842	MAURICE & PRECIOUS COX	6520 N IMPERIAL DR
GF	25-CV-29843	RONALD SCHMITT TARA SCHMITT	4512 W ANDOVER DR
GF	25-CV-29864	GEORGE & EMANUEL MANIAS	10206 N KNOXVILLE AVE
GF	25-CV-29865	GEORGE & EMANUEL MANIAS	10206 N KNOXVILLE AVE
GF	25-CV-29866	NICHOLAS SCHAUBLE	217 E HIGH POINT RD
GF	25-CV-29867	SANTONIO & BARBARA JOHNSON	3800 W VINTON AVE
GG	25-CV-29772	CINDY MURRAY	3004 NORTH KNOXVILLE AVE
GG	25-CV-29804	CARY HIGHTOWER	2406 N WISCONSIN AVE
JS	25-CV-29736	JEG PROPERTIES, LLC	620 W MT HAWLEY TER
JS	25-CV-29740	JEG PROPERTIES, LLC	3124 N ISABELL AVE
JS	25-CV-29742	JEG PROPERTIES, LLC	3124 N ISABELL AVE
JS	25-CV-29744	STEVEN HILL	2303 W MARQUETTE ST
KT	25-CV-29650	NEW CHICAGO INVESTMENTS LLC	1211 S MATTHEW ST
KT	25-CV-29690	CARLOS & MARIA GARZA	1304 S WESTERN AVE
KT	25-CV-29693	PEORIA PROPERTIES 2020 LLC	1108 S WESTERN AVE
KT	25-CV-29695	MARILYN & LAWSON GILES	816 S WARREN ST
KT	25-CV-29700	DREAMZMAKER LLC	905 S WARREN ST
KT	25-CV-29702	HUGO SANTOS	816 S WESTERN AVE
KT	25-CV-29747	WALTER MOORE SR ESTATE	903 S WARREN ST
KT	25-CV-29748	JON LIVINGSTON	924 S MATTHEW ST
KT	25-CV-29750	QUINTARUS ROBINSON	918 S HELEN ST
KT	25-CV-29751	B CUBED INVESTMENTS LLC	809 S MATTHEW ST
KT	25-CV-29753	MARY TOMASZEWSKI ESTATE	723 S SHELLEY ST

Inspector	Docket No.	Property Owner(s)	Property Address
KT	25-CV-29754	JUAN BERNAL	1103 S GREENLAWN AVE
KT	25-CV-29766	SPRINGFIELD IL PROPERETIES INC	1006 S WESTERN AVE
KT	25-CV-29767	TENNER CALLOWAY	1408 S GREENLAWN AVE
KT	25-CV-29768	PEORIA HOUSING AUTHORITY	1031 S SHELLEY ST
KT	25-CV-29779	JUAN BERNAL	1103 S GREENLAWN AVE
KT	25-CV-29828	THOMAS MCKINNEY & THOMAS STURDIVANT	1023 S TYNG ST
KT	25-CV-29829	ERNEST TRUMAN	928 S SUMNER AVE
KT	25-CV-29832	JOSE MONTOYA	1301 S GREENLAWN AVE
KT	25-CV-29847	STACEY WRIGHT	1415 W ANN ST
KT	25-CV-29848	DARLENE COMPEAN	1024 S WARREN ST
KT	25-CV-29849	PENNY BERFIELD & JOHN DAHMM JR	1029 S SHELLEY ST
KT	25-CV-29870	HERMIDA DE PEREZ & AUGUSTINE PEREZ	1205 S GREENLAWN AVE
KT	25-CV-29871	EAC PROPERTIES LLC SERIES 11	1403 W ANN ST
KT	25-CV-29872	EAC PROPERTIES LLC SERIES 11	1403 W ANN ST
KW	25-CV-29805	TRES PODERES LLC	1509 N KNOXVILLE AVE
MH	25-CV-29651	PEORIA HOUSING AUTHORITY	900 NE MADISON AVE
MH	25-CV-29652	LEONARD DAVIS III & TAFI BROWN	712 VORIS ST
MH	25-CV-29653	TREVELYN D HOOVER ESTATE	703 VORIS ST
MH	25-CV-29654	AXDREL INVESTMENTS LLC	504 NE MONROE ST
MH	25-CV-29655	ANNA KNOLLENBERG	1712 NE MADISON AVE
MH	25-CV-29656	CHERYL HICKS	1838 N PEORIA AVE
MH	25-CV-29686	MITCHELL TRUST	818 NE MONROE ST
MH	25-CV-29688	B CUBED INVESTMENTS LLC	703 MARY ST
MH	25-CV-29737	BENTAL MANAGEMENT LLC	609 GREEN ST
MH	25-CV-29738	DENIS KALASHNIKOV	611 GREEN ST
MH	25-CV-29739	WALTON PROJECT TRUST	613 GREEN ST
MH	25-CV-29741	CIV PROPERTY HOLDINGS LLC	100 GLEN VIEW CT
MH	25-CV-29743	YOLANDA GRANT	2214 N WISCONSIN AVE
MH	25-CV-29756	DREAM & INVEST LLC	720 NE PERRY AVE
MH	25-CV-29757	PAULA GUITIERREZ & INES MURRIETA	800 NE PERRY AVE
MH	25-CV-29758	DREAM & INVEST LLC	804 NE PERRY AVE
MH	25-CV-29759	LORETTA JONES & LORENZO HARRIS	1113 NE PERRY AVE
MH	25-CV-29760	MELISSA TREJO	613 MORTON ST
MH	25-CV-29761	B CUBED INVESTMENTS LLC	616 MORTON ST
MH	25-CV-29762	MAGED ELSAYESH	505 SPRING ST
MH	25-CV-29763	MADEINCANARIAS INC	805 NE PERRY AVE
MH	25-CV-29785	CHAQUAWANA YOUNG-JONES	1510 NE PERRY AVE
MH	25-CV-29786	MELISSA TREJO	613 MORTON ST
MH	25-CV-29787	SELBERN HOLDINGS LLC	1310 NE MONROE ST
MH	25-CV-29789	A NEW ROOFING CONTRACTOR LLC	514 HAYWARD ST
MH	25-CV-29790	CHRISTOPHER SHORT	408 HAYWARD ST
MH	25-CV-29857	MCALLISTER TYLON	1516 NE PERRY AVE
MH	25-CV-29859	ROBERT PARKER	1503 NE PERRY AVE
MH	25-CV-29862	ADVANTAGE DYNAMICS LLC	1102 NE JEFFERSON AVE

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MH	25-CV-29875	KATHY BELLEMEY	1505 NE MONROE ST
MH	25-CV-29876	ALLYSA VEZAIN	1406 S FARADAY AVE
MH	25-CV-29878	B CUBED INVESTMENTS LLC	1005 NE MONROE
MH	25-CV-29879	EDWARD & EILEEN BULTHUIS	2108 W MALONE AVE
MH	25-CV-29880	SELBERN HOLDINGS LLC	1310 NE MONROE ST
PB	25-CV-29835	MISTY WYMAN	2204 N FLORA AVE
RF	25-CV-29673	JOHN & JERRY WALTZ	1702 S LIVINGSTON ST
RF	25-CV-29675	JAMES & DONNA ARNETT	3219 W ANN ST
RF	25-CV-29676	FREDERICK HODGES	1532 S FARADAY AVE
RF	25-CV-29677	JEREMY JOHNSON	2713 W ARLINGTON AVE
RF	25-CV-29723	BCL PROPERTIES LLC SERIES 4	2213 W GRINNELL ST
RF	25-CV-29724	SHANNA MOONEY	1921 W ANTOINETTE ST
RF	25-CV-29725	SHANNA MOONEY	1923 W ANTOINETTE ST
RF	25-CV-29726	AGNES JETT	1925 W ANTOINETTE ST
RF	25-CV-29727	B CUBED INVESTMENTS LLC	2001 W ANTOINETTE ST
RF	25-CV-29728	JUTTA VON WALTER-EL RHOMARI	2009 W ANTOINETTE ST
RF	25-CV-29729	JOHN ZAPUSHEK	2123 W ANTOINETTE ST
RF	25-CV-29730	WAKEELAH ROSS	2205 W ANTOINETTE ST
RF	25-CV-29749	CHRISTOPHER HARDESTY	2418 W MALONE AVE
RF	25-CV-29752	MERCEDES WATSON	2422 W MALONE AVE
RF	25-CV-29755	DANNY WELK ESTATE	2911 W MARQUETTE ST
RF	25-CV-29780	RUTHERINE RUSSELL	2809 W FREMONT ST
RF	25-CV-29782	SOUTH SIDE OFFICE OF CONCERN	2802 W FREMONT ST
RF	25-CV-29783	DAVID RILEY	1402 S FARADAY AVE
RF	25-CV-29784	MOSEY FENDERSON ESTATE	1500 S WESTMORELAND AVE
RF	25-CV-29797	B CUBED INVESTMENTS LLC	2726 W WYOMING ST
RF	25-CV-29798	CHAGANI BROTHERS, LLC	2300 S OREGON ST
RF	25-CV-29816	LITWILLER RENTALS LLC	1927 W MILLMAN ST
RF	25-CV-29818	BRIAN CLEARY II	1906 W ANTOINETTE ST
RF	25-CV-29819	IS MINISTRIES	2223 W BUTLER ST
RF	25-CV-29820	MARY & HAROLD FRANZEN	2223 W BUTLER ST
RF	25-CV-29821	RUTHRINE RUTHERFORD	2125 W BUTLER ST
RF	25-CV-29822	JUDITH & HOWARD LOOK	1834 S KNEER AVE
RF	25-CV-29823	JAMES COATES	2014 W MILLMAN ST
RF	25-CV-29831	DAVID GONZALEZ	1703 S ARAGO ST
RF	25-CV-29841	B CUBED INVESTMENTS LLC	2112 W LINCOLN AVE
RF	25-CV-29844	SEBASTIAN BARRETT	2314 W ANN ST
RF	25-CV-29858	SHIRLETHIA THOMAS	2117 W MILLMAN ST
RF	25-CV-29860	KIRK MOORE	2329 W PROCTOR ST
RF	25-CV-29868	B CUBED INVESTMENTS LLC	2713 W HUMBOLDT ST
RF	25-CV-29869	LAVELLE MCFADDEN	2710 W HUMBOLDT ST
RR	25-CV-29664	KENNETH MILLER	1921 W ALBANY AVE
RR	25-CV-29668	B CUBED INVESTMENTS LLC	3335 N LEROY AVE

<u>Inspector</u>	<u>Docket No.</u>	<u>Property Owner(s)</u>	<u>Property Address</u>
RR	25-CV-29671	DAVID RILEY	2126 N NORTHCREST DR
RR	25-CV-29672	LUCIAN DRAKE & DAKOTA ZESIGER	2414 N NORTHCREST DR
RR	25-CV-29732	ROBIN SHAW	3445 N GALE AVE
RR	25-CV-29733	GAIN JOSEPH	2827 W LARCHMONT LN
RR	25-CV-29806	HEATHER WHITEAD	2735 W OVERHILL RD
RR	25-CV-29808	SHEREE PANNELL & RICHARD SIKA	3113 W BROOKSIDE DR
RR	25-CV-29809	ELLA BECK ESTATE	3013 N EASTON PL
SD	25-CV-29370	HARRY JOHNSON	417 E ARCADIA AVE
SD	25-CV-29371	HARRY JOHNSON	417 E ARCADIA AVE
SD	25-CV-29735	GEORGE & DIANA GHAREEB	3425 N CALIFORNIA AVE
SD	25-CV-29810	JOSEPH MAST	2717 N MILLBROOK DR
SD	25-CV-29811	JOSEPH MAST	2717 N MILLBROOK DR
SD	25-CV-29813	MICHAEL DEWITTE	1400 E LAKE AVE
SD	25-CV-29825	DELHEIMER PROPERTIES LLC	729 E FAIROAKS AVE
SD	25-CV-29846	GLADYS RITTERBUSCH	721 E CORRINGTON AVE
SD	25-CV-29851	JOSEPH MAST	2717 N MILLBROOK DR
TW	25-CV-29719	RUSSELL JOSEPH	1111 NE ROCK ISLAND AVE
TW	25-CV-29720	STEFAN HICKS	1115 NE ROCK ISLAND AVE
TW	25-CV-29721	TERI & WARREN SEYMOUR JR	520 ALEXANDER AVE
TW	25-CV-29769	PNC BANK NATIONAL ASSOCIATION	522 HOMESTEAD AVE
TW	25-CV-29771	MEMBERS CHOICE CREDIT UNION	609 TRACY ST
Attorneys must enter their appearance in a case to represent a client before the hearing officer.			

WEEKLY DEVELOPMENT ACTIVITY REPORT

CITY OF PEORIA – COMMUNITY DEVELOPMENT DEPARTMENT

Date: 08/14/2025 – 08/20/2025

This summary document is produced on a weekly basis. It is used as an agenda for the City Development Review Board and as a transparency tool to allow the public to be aware of development in Peoria.

1. Summary Information

- **One Stop Shop** is held every Monday at 1:30 PM virtually. We also offer an in-person option the first Monday of each month at Distillery Labs at 201 SW Adams St. This is a free service for anyone who wants to discuss development with staff from various city departments, local utility companies, the Peoria County Health Department, and CityLink.
- **Development Center Permits** can typically be issued immediately and/or do not require an extensive review period. These permits include most trade (electrical, plumbing, HVAC, etc.) permits, repair permits, new single-family residential construction, alteration/additions, and demolitions.
- Each permit application includes a self-reported value of the project. The **Total Value of Development (YTD)** is the sum of these reported values.

	This Week	YTD
One Stop Shop Customers	2	54
Development Center Permits Issued	84	1,709
Total Value of Development	\$1,401,684	\$198,760,792

2. Development Review Board Projects

- The **Development Review Board** is a group of City staff, local utility representatives, and other local government agencies that review and comment on more complex development applications and cases that are required to go to a public hearing.
- Items listed below with the prefixes HPC, PZC or ZBA in the first column are considered **Plans**. **Plans** are development applications that require multiple departments to review for compliance and include a public hearing before a City Commission; in some cases, **Plans** may also require a final decision by the City Council.
- All other items listed below are **Building Permits**. **Building Permits** are development applications that require multiple departments to review for compliance but do not require a public hearing or City Council review.
- The **Staff Assigned** to each item is the primary contact person for any inquiries.

Plan/Permit #	Address	Type	Description	Council District	Planner Assigned
COM 1926-2025	2218 N Prospect Rd	Commercial Solar Voltaic	Peoria Park District Glen Oak Park Maintenance Building – Rooftop Solar	3	KW
PZ 339-2025	7211 N Knoxville Ave	Planning and Zoning Commission	Special Use for Multi Family Apartments in a Class O1 District	5	NM
PZ 351-2025	910 W Lincoln Ave	Planning and Zoning Commission	Special Use for Outdoor Storage in Class CN District	1	JN
PZ 345-2025	2935 N Village Ave	Planning and Zoning Commission	Special Use for Short Term Rental	1	JN
COM 1945-2025	7915 N Hale Ave	Commercial Alteration	Int Alteration – Demolition of Storm Shelter	5	NM

WEEKLY DEVELOPMENT ACTIVITY REPORT

CITY OF PEORIA – COMMUNITY DEVELOPMENT DEPARTMENT

Additional Activity

- These projects are not subject to review by the Development Review Board.

Plan/Permit #	Address	Type	Description	Council District	Planner Assigned
RES 1925-2025	14-18-179-001	New Residential	New Single Family Home	4	JR
SIGN 1930-2025	831 SW Adams St	Permanent Sign	Wall Signs – Analytical Brewing	1	JN

3. Certificates of Occupancy Issued

- **Certificates of Occupancy** are issued after the work authorized by a permit has been inspected and substantially meets all applicable codes and regulations.

Address	Type	Business Name	Council District
-	-	-	-

4. Land Bank Activity

- The **City Land Bank** acquires properties to hold for future development, it transfers properties to new owners when possible, and it demolishes unsafe and abandoned structures to reduce blight in the community.

Properties Acquired			
Parcel Number	Address	Council District	Received Through
-	-	-	-

Properties Transferred to New Owner			
Parcel Number	Address	Council District	Transferred Through
-	-	-	-

Properties Demolished			
Parcel Number	Address	Council District	Ownership Type and Reason
18-19-103-005	3024 W Meidroth St	1	Private - Planned
14-35-155-025	608 Sloan St	1	City - Planned

5. Peoria City/County Health Department License Information

- The **Peoria City/County Health Department** licenses multiple types of food establishments. The information in this table is provided for informational purposes only

Address	Business Name	Description	Council District
3127 N Prospect Rd	Lit & Loaded	Plans Approved	3
7403 N Radnor Rd	German American Central Society	Plans Received	5
644 Park Ave	Hidden Manna Food Pantry	Plans Received	3
9219 N Lindbergh Dr	Kroger	Plans Received	5

**WEEKLY DEVELOPMENT ACTIVITY REPORT
CITY OF PEORIA – COMMUNITY DEVELOPMENT DEPARTMENT**

Community Development Department Contact Information

Staff who are typically assigned to manage development applications.

<p align="center">Leah Allison (LA) <i>Asst. Director of Com. Dev.</i> 494-8667</p> <p align="center">Josh Naven (JN) <i>Senior Urban Planner</i> 494-8657</p> <p align="center">Kerilyn Weick (KW) <i>Senior Urban Planner</i> 494-8606</p> <p align="center">Julia Rose (JR) <i>Urban Planner</i> 494-8649</p> <p align="center">Nolan Meyer (NM) <i>Urban Planner</i> 494-8612</p>	<p align="center">Rich Storm (RS) <i>Building Safety Manager</i> 494-8632</p> <p align="center">Matt Ziller (MZ) <i>Building Inspector</i> 494-8628</p> <p align="center">Craig Reid (CR) <i>Building Inspector</i> 494-8925</p> <p align="center">Issac Garcia (IG) <i>Building Inspector</i> 494-8921</p>
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City of Peoria ECC 9-1-1 Monthly Report



July 2025

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL	2024 Totals
Landbased 9-1-1 Calls	1,388	1,259	1,325	1,359	1,350	1,372	1,462						9,515	12,939
Wireless 9-1-1 Calls	7,903	7,016	8,455	8,893	9,512	9,337	9,899						61,015	112,945
Text To 9-1-1 Calls	43	54	77	83	50	27	61						395	549
TOTAL 9-1-1 CALLS	9,334	8,329	9,857	10,335	10,912	10,736	11,422	0	0	0	0	0	70,925	126,433
Peoria Police Incoming Calls	8,514	8,047	9,286	9,293	10,118	10,210	11,288						66,756	117,530
Peoria Heights Police Incoming	487	506	472	479	546	526	451						3,467	6,915
Peoria Heights Lobby Calls	36	47	29	33	34	39	42						260	641
Chillicothe Police Incoming Calls	400	345	520	494	552	589	556						3,456	5,831
Chillicothe Lobby Calls	65	58	105	159	213	175	164						939	1,401
Sheriff's Police Incoming Calls	2,020	1,943	2,191	1,957	2,203	2,076	2,417						14,807	22,674
TOTAL POLICE INCOMING CALLS	11,522	10,946	12,603	12,415	13,666	13,615	14,918	0	0	0	0	0	89,685	154,992
Volunteer Fire/EMS toll free calls	2	8	5	20	3	3	9						50	93
Peoria Heights Fire Incoming Calls	11	1	3	5	5	3	4						32	84
Peoria Fire Incoming Calls	412	438	480	311	591	551	514						3,297	6,307
TOTAL FIRE INCOMING CALLS	425	447	488	336	599	557	527	0	0	0	0	0	3,379	6,484
Operator Assist Calls/Alarm Calls	854	824	915	900	850	892	1,006						6,241	10,503
Ambulance Incoming Calls	63	69	94	96	63	50	47						482	640
ECC Supervisor Incoming Calls	417	461	513	445	471	481	376						3,164	5,582
Richwoods Dispatcher Incoming Calls	60	64	76	107	100	47	81						535	856
Downtown Dispatcher Incoming Calls	77	169	97	85	84	66	81						659	756
Prep 2 Dispatcher Incoming Calls	1,328	1,373	1,375	1,779	1,537	1,384	1,401						10,177	21,214
C-MED Dispatcher Incoming Calls	54	57	52	57	37	29	25						311	498
County Sheriff Dispatcher Incoming Calls	283	302	521	605	377	393	468						2,949	3,529
Fire Dispatcher Incoming Calls	472	564	507	650	521	550	492						3,756	4,031
OverFlow/Call Taker Incoming Calls	5	12	21	7	15	9	2						71	489
TOTAL INCOMING EXTENSION CALLS	2,696	3,002	3,162	3,735	3,142	2,959	2,926	0	0	0	0	0	21,622	36,955
TOTAL OUTGOING EXTENSION CALLS	3,750	3,546	4,010	2,911	4,269	4,293	4,649						27,428	55,643
Peoria Police Dispatches/On view	9,468	8,471	10,148	10,261	11,193	10,719	11,329						71,589	125,268
Peoria Heights Dispatched/On View	751	667	786	737	904	789	731						5,365	9,806
Chillicothe Police Dispatches/On view	628	628	806	780	910	892	779						5,423	7,077
Peoria County Sheriff Dispatches/On view	3,316	2,980	3,534	3,234	3,399	3,450	3,664						23,577	34,521
TOTAL POLICE DISPATCHES/ON VIEW	14,163	12,746	15,274	15,012	16,406	15,850	16,503	0	0	0	0	0	105,954	176,672
Air National Guard Fire Dispatches	6	4	4	4	2	5	8						33	62
Akron-Princeville Fire Dispatches	27	22	25	19	27	14	24						158	376
Brimfield Fire Dispatches	31	39	58	44	37	35	47						291	459
Chillicothe Fire Dispatches	64	69	76	51	61	92	90						503	716
Dunlap Fire Dispatches	67	51	56	45	46	43	54						362	631
Elmwood Fire Dispatches	22	14	23	13	10	14	13						109	210

Limestone Fire Dispatches	154	138	179	151	161	155	170						1,108	1,876
Logan-Trivoli Fire Dispatches	36	69	57	44	55	57	48						366	563
Peoria Fire Dispatches	2,650	2,199	2,455	2,372	2,436	2,410	2,645						17,167	29,220
Peoria Heights Fire Dispatches	109	94	119	76	109	103	106						716	1,213
Timber-Hollis Fire Dispatches	51	36	72	37	44	41	40						321	474
West Peoria Fire Dispatches	64	66	69	45	66	72	83						465	756
MABAS Fire Calls	5	4	10	2	3	1	3						28	53
TOTAL FIRE DISPATCHES	3,286	2,805	3,203	2,903	3,057	3,042	3,331	0	0	0	0	0	21,627	36,609
AMT Ambulance Dispatches	3,193	2,746	2,939	2,779	2,906	2,851	3,092						20,506	33,478
APA Ambulance Dispatches	19	16	9	17	22	15	17						115	276
BYE Ambulance Dispatches	69	59	62	52	44	40	43						369	667
TOTAL AMBULANCE DISPATCHES	3,281	2,821	3,010	2,848	2,972	2,906	3,152	0	0	0	0	0	20,990	34,421
Peoria County Coroner Incoming Calls	165	178	168	146	177	137	144						1,115	1,977
Community Messaging System Call-outs	24	46	54	31	24	8	16						203	209
CD Requests from State's Attorney's Office	17	15	18	27	39	20	19						155	236
CD Requests from FOI / Subpoena	17	21	31	15	18	26	40						168	270
CD Requests from Inner Departmental	5	12	8	4	11	5	7						52	84
Total Number of CD Requests	39	48	57	46	68	51	66	0	0	0	0	0	375	590
ILEAS Call Outs	0	0	0	0	0	0	0	0	0	0	0	0	0	0
JULIE Dig	29	42	30	50	36	38	49						274	846
SeeClickFix	16	23	49	40	47	62	65						302	388
Premise Alerts	41	61	24	43	30	23	25						247	504
PAWS	354	286	540	460	596	546	574						3,356	5,560
Illinois State Police	187	182	227	245	256	201	265						1,563	2,926
Ameren	58	60	108	80	82	101	112						601	1,060

INSP	O.O	PROPERTY OWNER	CASE #	ENERGOV #	PROPERTY ADDRESS	APPEARANCE
AA	C	HOMES AND BEYOND LLC	25-HC-483	012723-2025	201 N CHARLTON ST	FIRST APPEARANCE
AA	NO	FRANCISCO ESQUIVEL	25-HC-473	009758-2025	1925 W GARDEN ST	FIRST APPEARANCE
AA	C	PHOENIX PROPERTIES INC	23-HC-254	027801-2023	1109 S GREENLAWN AVE	REVIEW
AA	NO	LARON HOLLOWAY	25-HC-417	008702-2025	1306 S GRISWOLD ST	REVIEW
AA	C	LANDMARK APARTMENTS ASSOCIATES	25-HC-486	012868-2025	515 W HILLYER PL, #4	FIRST APPEARANCE
AA	C	PEORIA PORTFOLIO I-IV APTS LP	25-HC-478	012134-2025	818 W HURLBURT ST, UNIT B25	FIRST APPEARANCE
AA	NO	GARY L MORRIS	25-HC-386	007993-2025	1421 S LIVINGSTON ST	REVIEW
AA	C	GLEN OAKS LP	25-HC-415	121957-2024	916 MAIN ST, UNIT 506	REVIEW
AA	OO	IREN ARCHIE	25-HC-492	013092-2025	3015 W MALONE ST	FIRST APPEARANCE
AA	C	GREENWOOD APARTMENTS 22 LLC	25-HC-479	012152-2025	108 N MERRIMAN CT	FIRST APPEARANCE
AA	C	CHICAGO TITLE LAND TRUST COMPANY	25-HC-474	010793-2025	1714 S STANLEY ST	FIRST APPEARANCE
AA	NO	STEVEN PARR	25-HC-309	003872-2025	201 N WEBSTER ST	REVIEW
AA	NO	TREMAYNE BRANCH	24-HC-794	120469-2024	1801 W WIDENHAM ST	REVIEW; PETITION FOR REHEARING
BE	C	MANSA GROUP LLC	25-HC-491	013064-2025	1323 W HANSSLER PL	FIRST APPEARANCE
BE	OO	JUAN DAVID GARCIA	25-HC-495	013643-2025	816 W MACQUEEN AVE	FIRST APPEARANCE
BE	C	SO SINCERE S CORP	25-HC-477	012099-2025	1020 W MCCLURE AVE	FIRST APPEARANCE
BE	OO	JANICE COCKROFT	25-HC-493	013099-2025	1021 W MCCLURE AVE	FIRST APPEARANCE
BE	C	BOLTON LLC	24-HC-139	099789-2024	815 W NEBRASKA AVE	REVIEW
BE	OO	KENNETH MEYER	25-HC-405	008726-2025	2518 N UNIVERSITY ST	REVIEW
BE	C	B CUBED INVESTMENTS LLC	25-HC-407	008817-2025	1719 N VALLEY AVE	REVIEW
DF	C	412ARC603 TRUST C/O EQUITY & HELP INC	25-HC-494	013581-2025	412 E ARCADIA AVE	FIRST APPEARANCE
DF	NO	JASON GRIFFIN	25-HC-074	000271-2025	732 E LASALLE ST	REVIEW
DF	C	SOPHIA PROPERTIES 004 LLC	25-HC-476	012062-2025	1203 E NEBRASKA AVE	FIRST APPEARANCE
DF	NO	THOMAS TURNER JR	25-HC-481	012277-2025	1004 E NEBRASKA AVE	FIRST APPEARANCE
DF	C	B CUBED INVESTMENTS LLC	25-HC-482	012279-2025	1020 E NEBRASKA AVE	FIRST APPEARANCE
DF	C	UNITED CHILDREN LLC	25-HC-499	014026-2025	1700 N NEW YORK AVE	FIRST APPEARANCE
DS	NO	TIMOTHY GROOM	24-HC-658	117892-2024	1009 W ARMSTRONG AVE	REVIEW
DS	OO	GENEVIEVE SAXTON	24-HC-811	120976-2024	1804 W BRADLEY AVE	REVIEW
DS	OO	PAUL MAGARACI	25-HC-387	008014-2025	1301 W COLUMBIA TER	REVIEW
DS	NO	COMFORT AKPAN	25-HC-480	012262-2025	1204 N DOUGLAS ST	FIRST APPEARANCE
DS	NO	MARK SHORT	25-HC-388	008019-2025	3426 N EL VISTA AVE	REVIEW
DS	C	PARKWOOD COMMONS LLC	25-HC-085	000427-2025	1735 N GREAT OAK DR, UNIT 4	REVIEW
DS	C	PARKWOOD COMMONS LLC	25-HC-207	002167-2025	1819 N LEHMAN DR, UNIT 2	REVIEW
DS	C	DAARUL ULOOM ASSOCIATION	25-HC-287	004594-2025	1317 N MAIN ST	REVIEW
DS	OO	BRYAN STEWART	25-HC-497	013830-2025	719 W MOSS AVE	FIRST APPEARANCE
DS	OO	ROBERT K & MARY MIDDLETON TRUST	24-HC-550	115663-2024	1514 W MOSS AVE	REVIEW
DS	C	SFR3-040 LLC	25-HC-248	003224-2025	1110 W NOWLAND AVE	REVIEW
DS	NO	CHARLES A BOBBITT	25-HC-294	004667-2025	802 N SHERIDAN RD	REVIEW

DS	OO	MADISON KINGSLEY	25-HC-498	013837-2025	2230 N UNIVERSITY ST	FIRST APPEARANCE
GF	NO	HILLSIDE DEVELOPMENT PARTNERS, LLC	25-HC-391	008107-2025	5706 N AUTUMN RIDGE CT, APT A	REVIEW
GF	C	TRUIST BANK	25-HC-375	007588-2025	3202 W BIRKSHIRE DR	REVIEW
GF	C	COVINGTON APARTMENTS LLC	25-HC-490	013036-2025	1422 W COVINGTON CT, APT 1	FIRST APPEARANCE
GF	C	ZEYA LLC	25-HC-135	001000-2025	4001 W HILLMONT RD	REVIEW
GF	C	JPC OAKWOOD LP	25-HC-502	014749-2025	740 W JOAN CT, UNIT G20	FIRST APPEARANCE
GF	C	ROYAL HIGHLANDER MHP PEORIA LLC	25-HC-224	002502-2025	916 MACTAVISH	REVIEW
GF	OO	WILLIE JEFFERSON	25-HC-487	012871-2025	2738 W MILLBROOK CT	FIRST APPEARANCE
GF	C	LEXINGTON HILLS I APARTMENTS LLC	25-HC-392	008223-2025	3415 W OAKCREST DR, APT 1D	REVIEW
GF	C	SIPES PROPERTIES LLC	25-HC-412	008977-2025	714 W PURTSCHER DR	REVIEW
GF	OO	BRITNI PERKINS	25-HC-484	012750-2025	1007 W RIDGE RD	FIRST APPEARANCE
GF	NO	VILMA PLEMONS	25-HC-485	012753-2025	5204 N RONALD RD	FIRST APPEARANCE
GF	NO	JOAB OSORNO	25-HC-501	014741-2025	7319 N SAFFORD DR	FIRST APPEARANCE
MH	C	ST AUGUSTINE COMMUNITY FUND INC	25-HC-402	008617-2025	NE GLEN OAK AVE	REVIEW
MH	C	ST AUGUSTINE COMMUNITY FUND INC	25-HC-401	008615-2025	1301 NE GLENDALE AVE	REVIEW
MH	C	BENTAL MANAGEMENT LLC	25-HC-404	008637-2025	609 GREEN ST	REVIEW
MH	NO	JESSIE MCGOWAN	25-HC-397	008428-2025	411 HAYWARD ST	REVIEW
MH	OO	DOUGLAS LIST	25-HC-488	012901-2025	1012 NE MONROE ST	FIRST APPEARANCE
MH	C	EAC PROPERTIES LLC SERIES 6	25-HC-489	012968-2025	1621 NE MONROE ST	FIRST APPEARANCE
MH	NO	PATRICK MADIGAN	25-HC-500	014114-2025	1820 NE MONROE ST	FIRST APPEARANCE
MH	C	B CUBED INVESTMENTS LLC	25-HC-403	008627-2025	705 VORIS ST	REVIEW
MH	C	DREAM & INVEST LLC	23-HC-529	025224-2022	612 WAYNE AVE	REVIEW
MZ	NO	JINMING WU	25-HC-496	013667-2025	4232 N BRANDYWINE DR	FIRST APPEARANCE
RF	NO	BOBBI DAVIS	25-HC-258	003410-2025	1521 S FARADAY AVE	REVIEW
SD	C	CONSOLIDATED PROPERTIES LLC SERIES CD	25-HC-394	008348-2025	2809 N CALIFORNIA AVE	REVIEW
SD	C	ERICKSON CAPITAL INVESTMENTS LLC	24-HC-733	119694-2024	2315 N DELAWARE AVE	REVIEW
SD	NO	JEFFREY FAULKNER	25-HC-296	004754-2025	910 E GIFT AVE	REVIEW
SD	OO	PAUL WILSON / PEG PENDELL	24-HC-190	101263-2024	1105 N GLENWOOD AVE	REVIEW
SD	C	ERICKSON CAPITAL INVESTMENTS LLC	25-HC-366	007283-2025	2629 N SPRINGDALE AVE	REVIEW
TW	OO	WILLIAM J PULLEN	25-HC-475	010800-2025	523 ALEXANDER AVE	FIRST APPEARANCE
TW	OO	JIMY BENAVIDES	25-HC-380	007706-2025	519 HAUNGS AVE	REVIEW
TW	C	HE REALTY LLC	25-HC-378	007703-2025	517 HOMESTEAD AVE	REVIEW
TW	C	RELIANT HOMEBUYERS LLC	25-HC-377	007702-2025	3304 NE MADISON AVE	REVIEW
TW	C	DREAM GIRLS MENTOR PROGRAM INC	25-HC-381	007708-2025	2909 NE MADISON AVE	REVIEW

Peoria Cares

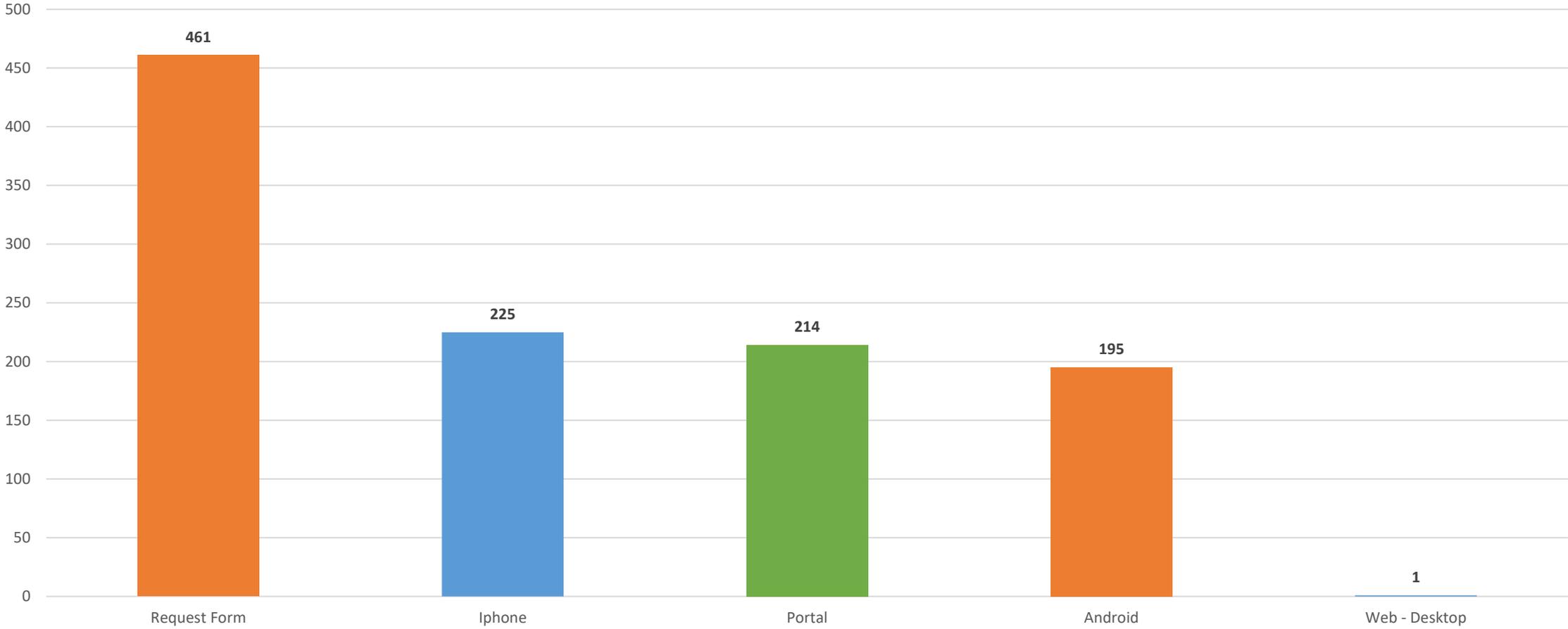


2025 Monthly Report



***From: The Office of the City Manager
Presented to: City of Peoria, Mayor and Council Members
2025***

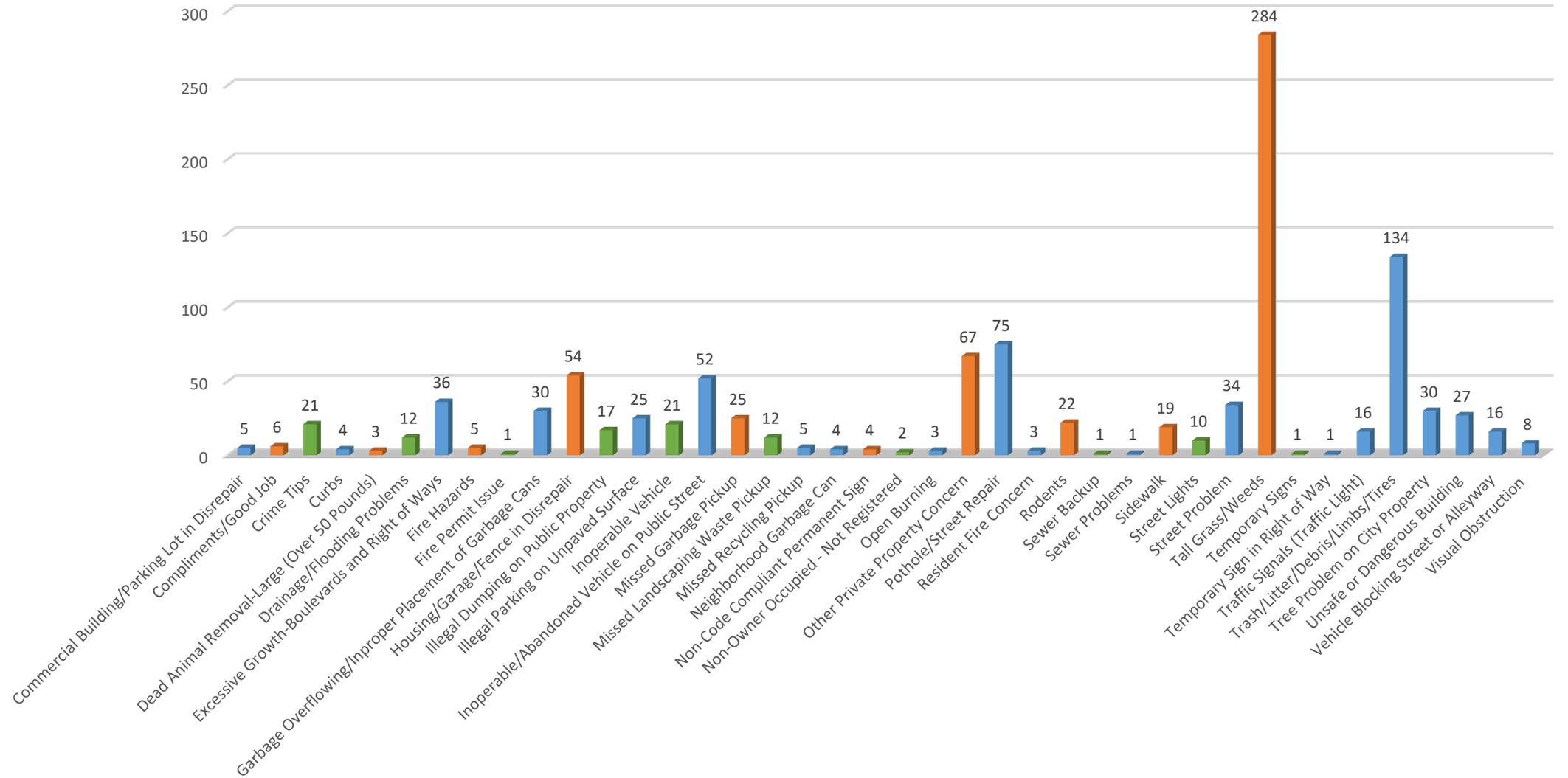
Peoria Cares Communication Transactions During the Month of July 2025



Total number of cases received: 1096



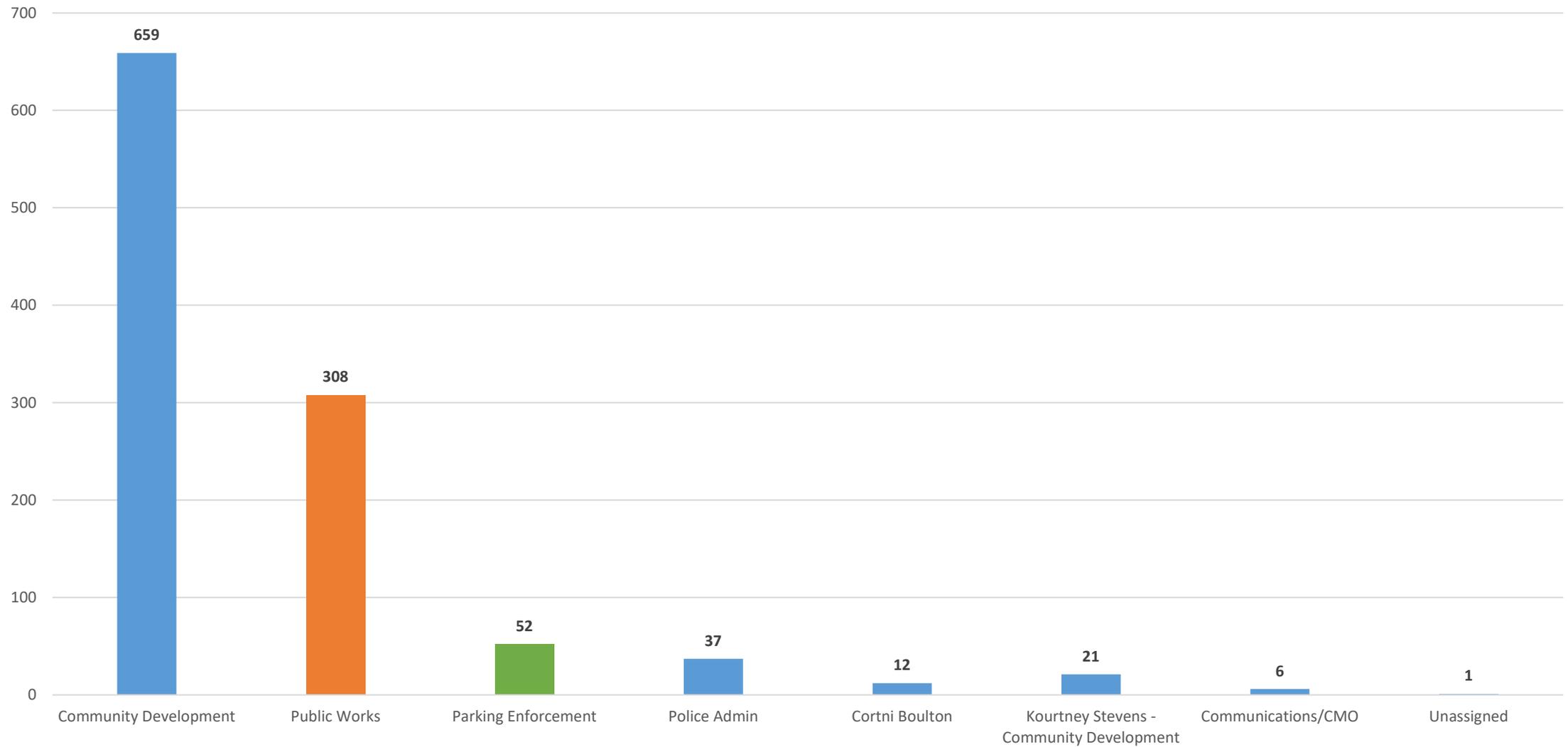
Peoria Cares July 2025 Complaints by Category



Total number of cases received: 1096



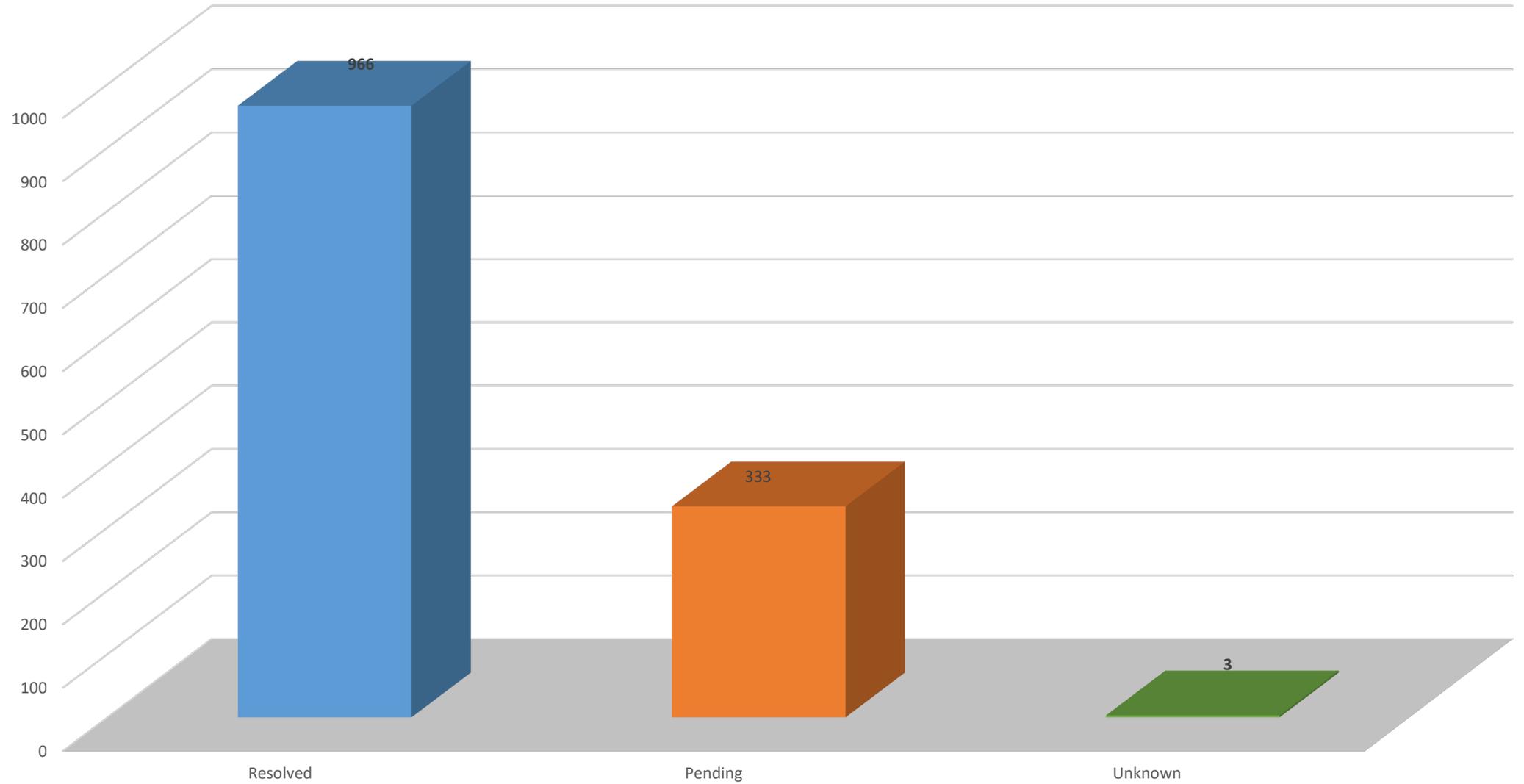
Peoria Cares July 2025 Complaints by Department



Total number of cases received: 1096



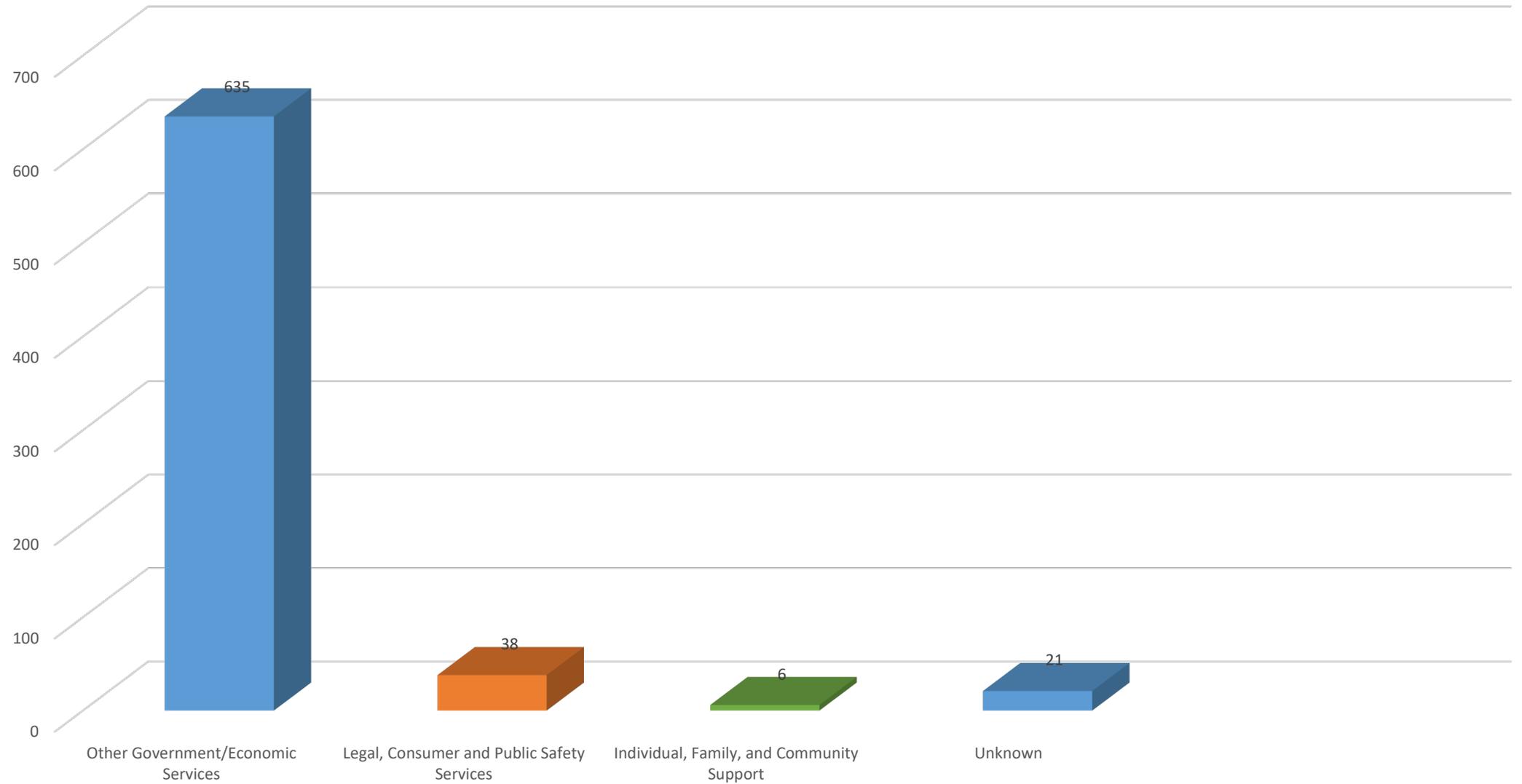
Peoria Cares July 2025 Complaint Status (as of 08/04/25)



There are 268 pending tickets from this reporting period as of 08/04/2025.



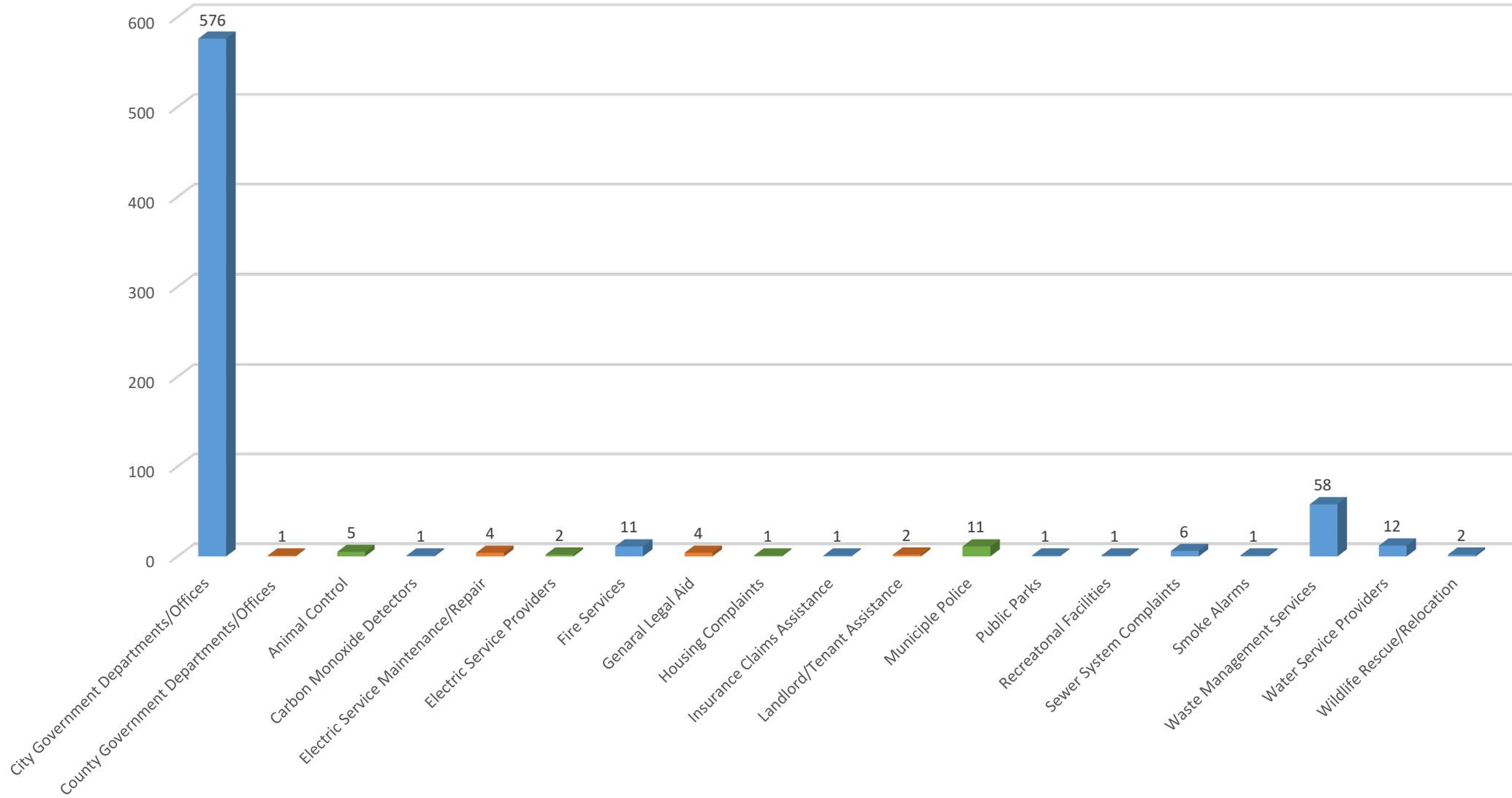
Overall Need Category of Peoria Cares Calls Not Resulting in a Peoria Cares Ticket- July 2025



An additional 700 calls were received that did not fit the Peoria Cares case criteria.

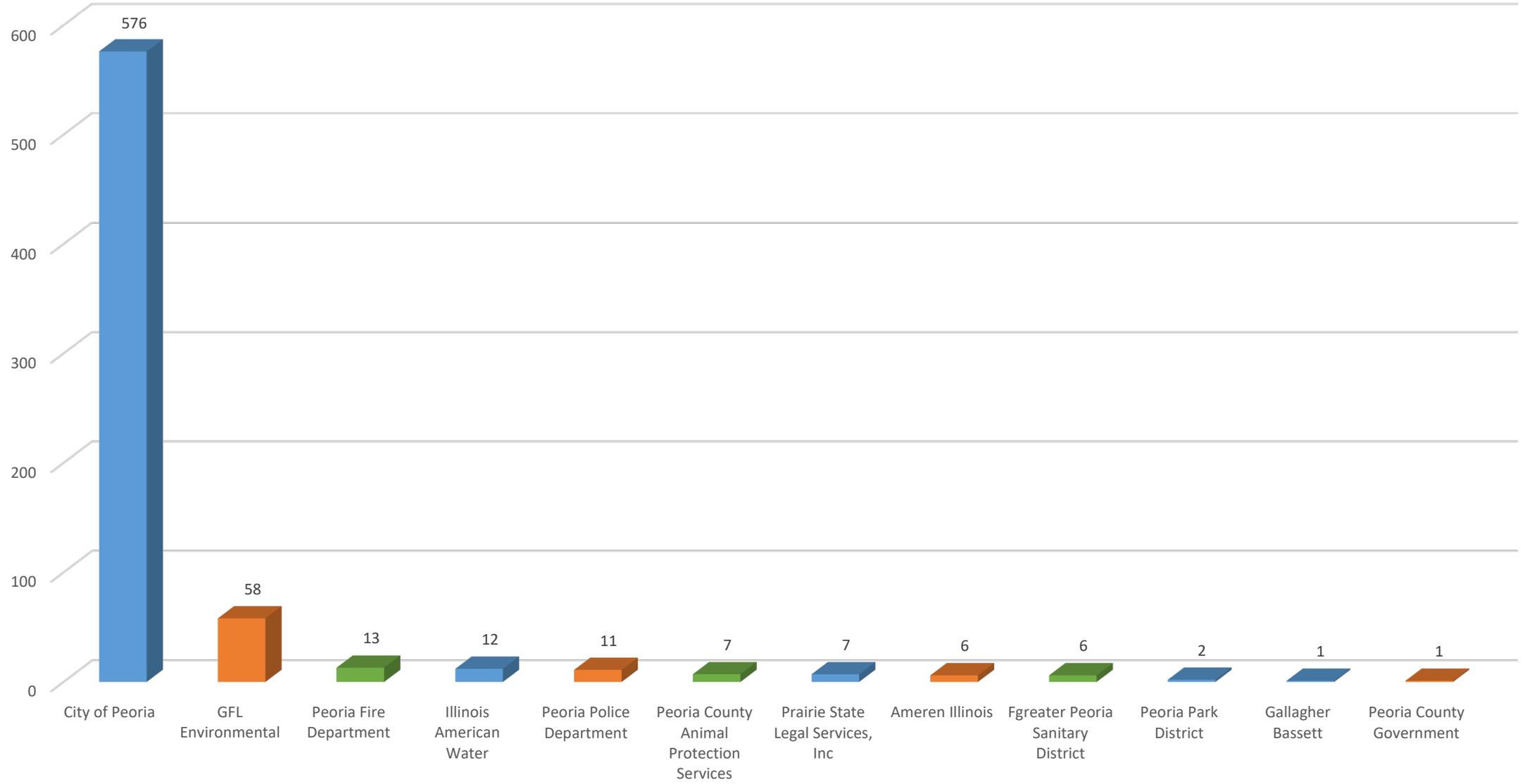


Service Needs of Peoria Cares Calls Not Resulting in a Peoria Cares Ticket- July 2025

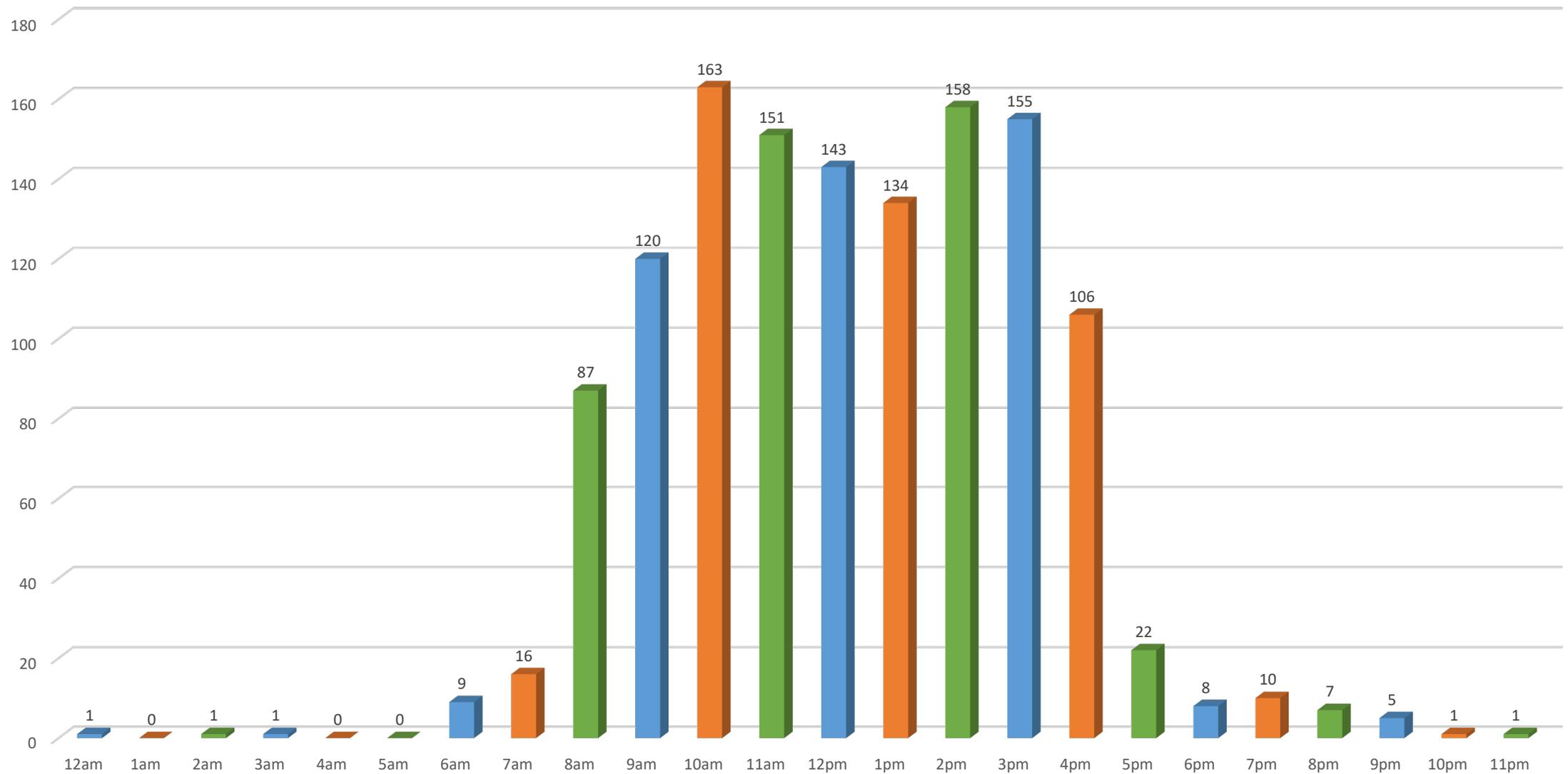


An additional 700 calls were received that did not fit the Peoria Cares case criteria.

Referrals of Peoria Cares Calls Not Resulting in a Peoria Cares Ticket- July 2025



Peoria Cares Calls by Time of Day - July 2025



Return calls are made the same business day to each citizen if their call is missed during operational hours or the next business day if it comes in after hours/weekend hours.



Peoria Cares Calls by Day of Week – July 2025

DATE	N/A's	TICKETS	TOTAL PC	211 TOTAL	DAY TOTAL	% TICKETS	% DAY TOTAL
1-Jul	54	15	69	62	131	21.74%	52.67%
2-Jul	52	7	59	49	108	11.86%	54.63%
3-Jul	51	7	58	38	96	12.07%	60.42%
4-Jul	3	2	5	4	9	40.00%	55.56%
5-Jul	3	2	5	11	16	40.00%	31.25%
6-Jul	4	0	4	5	9	0.00%	44.44%
7-Jul	89	12	101	95	196	11.88%	51.53%
8-Jul	57	12	69	74	143	17.39%	48.25%
9-Jul	56	8	64	54	118	12.50%	54.24%
10-Jul	40	11	51	53	104	21.57%	49.04%
11-Jul	56	9	65	37	102	13.85%	63.73%
12-Jul	7	2	9	6	15	22.22%	60.00%
13-Jul	1	0	1	7	8	0.00%	12.50%
14-Jul	70	25	95	66	161	26.32%	59.01%
15-Jul	68	16	84	51	135	19.05%	62.22%
16-Jul	56	14	70	41	111	20.00%	63.06%
17-Jul	44	9	53	38	91	16.98%	58.24%
18-Jul	46	15	61	31	92	24.59%	66.30%
19-Jul	6	2	8	8	16	25.00%	50.00%
20-Jul	2	0	2	8	10	0.00%	20.00%
21-Jul	71	19	90	41	131	21.11%	68.70%
22-Jul	75	17	92	47	139	18.48%	66.19%
23-Jul	59	14	73	31	104	19.18%	70.19%
24-Jul	40	13	53	40	93	24.53%	56.99%
25-Jul	54	19	73	49	122	26.03%	59.84%
26-Jul	9	1	10	9	19	10.00%	52.63%
27-Jul	1	0	1	8	9	0.00%	11.11%
28-Jul	76	19	95	60	155	20.00%	61.29%
29-Jul	59	18	77	49	126	23.38%	61.11%
30-Jul	43	24	67	44	111	35.82%	60.36%
31-Jul	47	13	60	56	116	21.67%	51.72%
	1299	325	1624	1172	2796	18.62%	52.81%

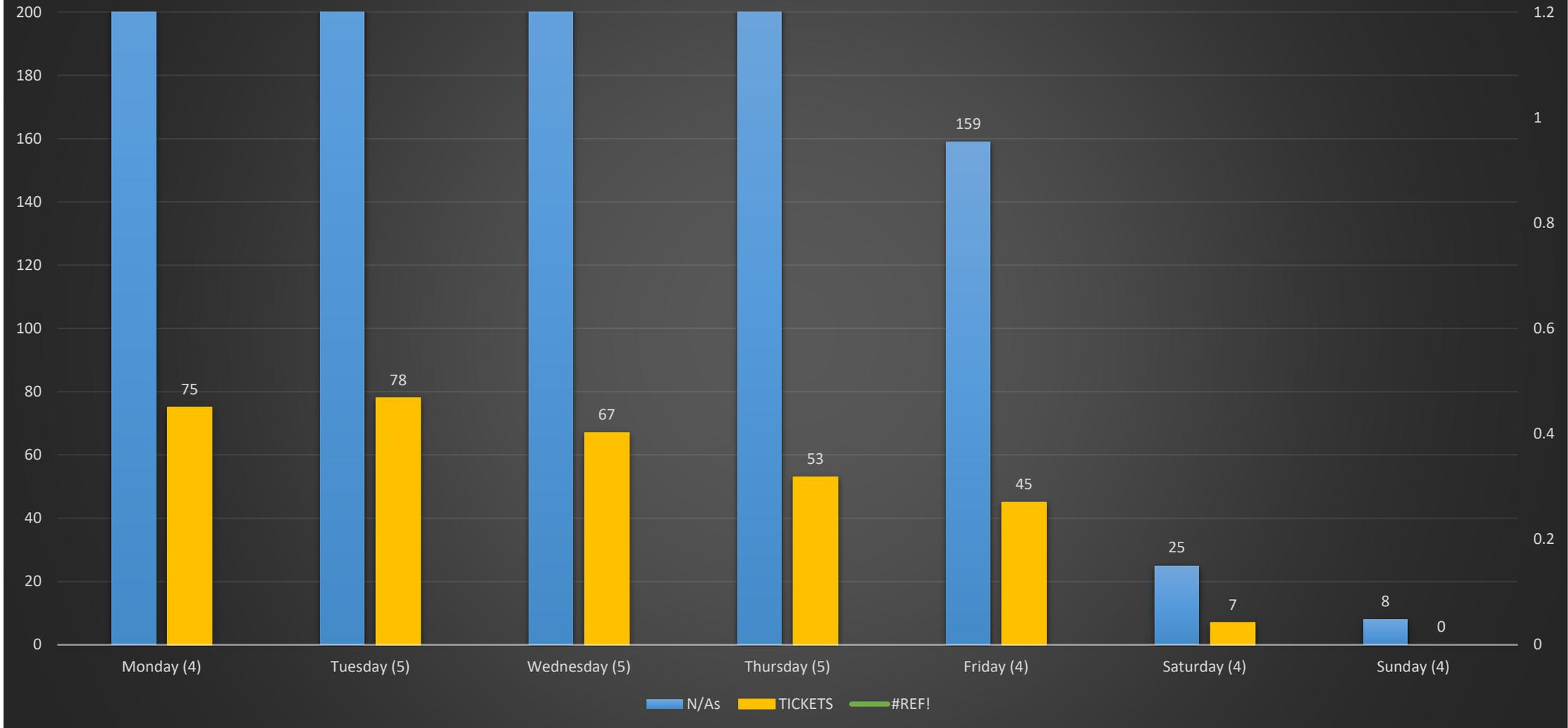
DAY OF WEEK	N/As	TICKETS	TOTAL PC	% PC TICKETS
Monday (4)	306	75	381	19.69%
Tuesday (5)	313	78	391	19.95%
Wednesday (5)	266	67	333	20.12%
Thursday (5)	222	53	275	19.27%
Friday (4)	159	45	204	22.06%
Saturday (4)	25	7	32	21.88%
Sunday (4)	8	0	8	0.00%

- N/A' s are calls that came in on the Peoria Cares line that did not result in a Peoria Cares ticket
- % Tickets refers to the percentage of tickets that were created from the calls that came in on the Peoria Cares line
- % Day Total is the percentage of calls that came through on the Peoria Cares line versus the rest of the Call Center's phone calls.

These numbers only reflect phone calls; they do not include emails, walk-ins, or website submissions. Those numbers are reflected in earlier slides. Some phone calls result in multiple Peoria Cares tickets.



Peoria Cares Call Totals by Day of Week - July 2025



These numbers only reflect phone calls; they do not include emails, walk-ins, or website submissions. Those numbers are reflected in earlier slides. Some phone calls result in multiple Peoria Cares tickets.

