



OFFICE OF THE CITY MANAGER



TO: Honorable Mayor and Members of the City Council

FROM: Patrick Urich, City Manager *Patrick Urich*

DATE: Jan. 8, 2026

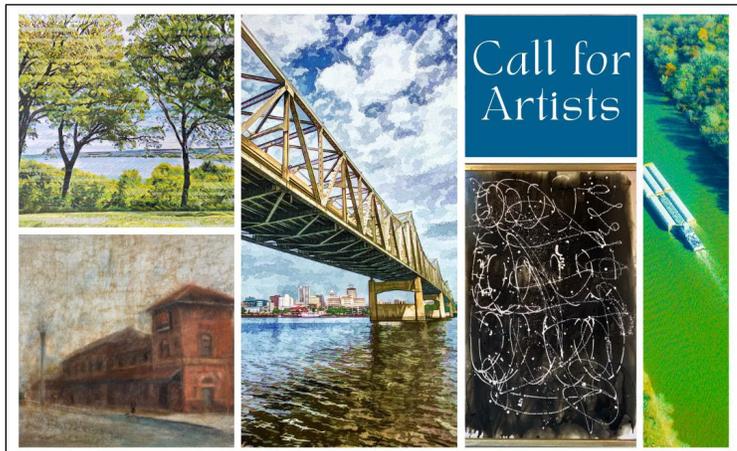
SUBJECT: Issues Update

The following are issues related to the City for the weekly Issues Update. If there are additional items you believe should be included, please let me know.

Call for Artists: Suite 207 Exhibit at City Hall

The city of Peoria is accepting applications to display art in Suite 207 of City Hall, 419 Fulton Street. Since opening in January 2022, the exhibit in Suite 207 has featured the work of 35 local artists. This year-long program grew out of the Public Arts Advisory Commission’s 2021 effort to create a formal process for displaying art created by local artists in City Hall.

The current exhibit features 15 artists and will remain on display through January 2026. Each participating artist receives a dedicated webpage with images of their work and an artist statement, along with a short video highlighting their practice. Artwork for the upcoming exhibit will be on display from March of 2026 through January of 2027.



Eligible applicants must live in or maintain a studio in Peoria. Artwork must be two-dimensional, framed, and ready to hang. A full list of requirements and the application, along with current and past artists, is available [on the city of Peoria website](https://www.peoriagov.org/ArtworkOnDisplay). The application deadline is 5:00 p.m. on Friday, January 16, 2026.

Art on Display
in Suite 207
Now accepting applications
[peoriagov.org/ArtworkOnDisplay](https://www.peoriagov.org/ArtworkOnDisplay)



Applicants must submit:

- A completed application (available on the city’s website)
- An artist statement, brief biography, and high-resolution images (jpg preferred)

Questions may be directed to Stacy Peterson by email at or 309-494-8560.

presents for the event.

Peoria Police Department Participates in 2025 PNC Kids New Year’s Eve Celebration

The Peoria Police Department wrapped up 2025 by joining the PNC Kids New Year’s Eve celebration at the Peoria Civic Center on December 31. This family event gave community members a fun and safe New Year’s Eve celebration, and PPD officers, cadets, and staff members had a great time participating.



Peoria Public Works – City Launches Public Survey to Shape New ADA Transition Plan

The city of Peoria is seeking resident feedback as it updates its ADA Transition Plan. The goal of the plan is to build a safer, more accessible city for everyone, whether you walk, bike, drive, or use transit services.

Residents can help shape Peoria's pedestrian future by taking an online survey or using an interactive map. The survey and map tools can be found at [Peoria ADA Transition Plan](#).

The city wants to know:

- Where are the current problem spots — sidewalks, ramps, or crossings — that make getting around difficult?
- What are your priorities: safety near schools, easier routes for seniors, or safer crossings?
- What improvements would make the most difference in your daily travel?

Survey responses will be collected until Monday, Feb. 9.

What is the ADA Transition Plan?

The ADA Transition Plan will help the city identify accessibility barriers within public rights-of-way, including sidewalks, curb ramps, crosswalks, and pedestrian signals.

Under the plan, the city will:

- Identify existing physical barriers such as narrow sidewalks, missing curb ramps, or insufficient pedestrian crossings.
- Establish priorities to guide which improvements should happen first.
- Develop a schedule and budget for when work can be done.
- Track progress and update the plan over time based on needs, changes, and community feedback.

Peoria Public Schools – The Wraparound Center Connects Families to Resources

I want to take a moment to highlight an important resource available to our students, families, and the broader community: the Wraparound Center.

The Wraparound Center is dedicated to connecting families with community-based services and resources that support well-being, stability, and student success. As we move into the winter season, I encourage you to consider supporting the Wraparound Center food pantry. The need continues to grow, and your generosity helps ensure families have access to essential items. You can view the pantry wish list here: psd150.org/pantry-wish-list.

We are also pleased to share upcoming opportunities for families:

From the Heart Food Pantry: January 8 and January 22

Diaper Giveaway: January 21

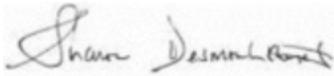
Issues Update
Jan. 8, 2026

The Wraparound Center is located at **1419 S. Folkers Ave.**, with the entrance at **Door 15** on the Laramie and Latrobe Street side of Trewyn School. Families may contact the center at **309-282-1919** to learn more about available services or to schedule an appointment.

Please note that the Wraparound Center does not provide emergency or crisis intervention. If you or someone you know is experiencing an emergency, please call 9-1-1 or contact a local crisis hotline immediately.

Thank you for your continued partnership and support as we work together to care for our students and families.

With gratitude,



Dr. Sharon Desmoulin-Kherat, Ed.D.

Code Docket

- See attached

Community Development Weekly Report (12/31/2025)

- See attached

Community Development Weekly Report (1/7/2026)

- See attached

Housing Docket

- See attached

Peoria Cares December Monthly Report

- See attached

<u>Inspector</u>	<u>Docket No.</u>	<u>Property Owner(s)</u>	<u>Property Address</u>
AA	25-CV-32333	CHICAGO TITLE LAND TRUST COMPANY	817 S HELEN ST
AA	25-CV-32389	BRADLEY KAUFMANN	1414 W GARDEN ST
AA	25-CV-32390	PHOENIX PROPERTIES INC	207 S LINDEN ST
AA	25-CV-32391	WESLEY WAINWRIGHT	707 S SUMNER AVE
AA	25-CV-32392	WESLEY WAINWRIGHT III	1504 W LINCOLN AVE
AA	25-CV-32393	DONNA BARTON	809 S SHELLEY ST
AA	25-CV-32394	GLOBAL TEAM LLC	801 S SHELLEY ST
AA	25-CV-32395	THE BLAINE STREET 2 TRUST	803 S BLAINE ST
AA	25-CV-32396	MELISSA POTTER	915 S WARREN ST
AA	25-CV-32397	MELISSA POTTER	915 S WARREN ST
AA	25-CV-32398	CENTRAL ILLINOIS COMM DEV CORP	919 S WARREN ST
AA	25-CV-32399	VIRGENA HOLLIE	1014 W ADRIAN G HINTON JR AVE
AA	25-CV-32400	B & L REAL ESTATE INVESTMENTS LLC	1514 W AIKEN ST
AA	25-CV-32401	BETTY BOONE	1515 W WIDENHAM ST
AA	25-CV-32414	SONYA FERRELL	1213 W BUTLER ST
AA	25-CV-32415	ROMAN GUSAROV	1203 W BUTLER ST
AA	25-CV-32416	OKPARA II LP	1114 W GEORGE ST
AA	25-CV-32417	DAMIAN ORTIZ	914 S WARREN ST
AA	25-CV-32452	PHOENIX PROPERTIES INC	207 S LINDEN ST
AA	25-CV-32453	WESLEY WAINWRIGHT	707 S SUMNER AVE
AA	25-CV-32454	WESLEY WAINWRIGHT	707 S SUMNER AVE
AA	25-CV-32456	DONNA BARTON	809 S SHELLEY ST
AA	25-CV-32457	BUTTERBEE PROPERTIES LLC	717 S WARREN ST
AA	25-CV-32459	WILLIE EVANS JR	1521 W GARDEN ST
AA	25-CV-32460	KEONTE SMITH	716 S MATTHEW ST
AA	25-CV-32461	DAVID & DONALD ROSS; CONRAD PIERSON JR	1028 S WESTERN AVE
AA	25-CV-32463	JIMMY SMITH ESTATE	709 S SHELLEY ST
AA	25-CV-32464	JIMMY SMITH ESTATE	709 S SHELLEY ST
AA	25-CV-32465	JIMMY SMITH ESTATE	709 S SHELLEY ST
AA	25-CV-32466	JIMMY SMITH ESTATE	709 S SHELLEY ST
AA	25-CV-32467	JIMMY SMITH ESTATE	709 S SHELLEY ST
AA	25-CV-32468	JIMMY SMITH ESTATE	709 S SHELLEY ST
AA	25-CV-32469	JIMMY SMITH ESTATE	709 S SHELLEY ST
AA	25-CV-32470	JIMMY SMITH ESTATE	709 S SHELLEY ST
AA	25-CV-32471	JIMMY SMITH ESTATE	709 S SHELLEY ST
AA	25-CV-32472	JIMMY SMITH ESTATE	709 S SHELLEY ST
AA	25-CV-32473	JIMMY SMITH ESTATE	709 S SHELLEY ST
AA	25-CV-32474	JIMMY SMITH ESTATE	1522 W LINCOLN AVE
AA	25-CV-32475	JIMMY SMITH ESTATE	1522 W LINCOLN AVE
AA	25-CV-32476	JIMMY SMITH ESTATE	1522 W LINCOLN AVE
AA	25-CV-32477	JIMMY SMITH ESTATE	1522 W LINCOLN AVE
AA	25-CV-32478	RAUL ALVAREZ	2221 SW ADAMS ST
AA	25-CV-32479	RAUL ALVAREZ	2221 SW ADAMS ST
AA	25-CV-32480	RAUL ALVAREZ	2221 SW ADAMS ST
AA	25-CV-32481	RAUL ALVAREZ	2221 SW ADAMS ST

Inspector	Docket No.	Property Owner(s)	Property Address
AA	25-CV-32482	RAUL ALVAREZ	2221 SW ADAMS ST
AA	25-CV-32483	RAUL ALVAREZ	2221 SW ADAMS ST
AA	25-CV-32484	RAUL ALVAREZ	2221 SW ADAMS ST
AA	25-CV-32485	RAUL ALVAREZ	2221 SW ADAMS ST
AA	25-CV-32486	RAUL ALVAREZ	2221 SW ADAMS ST
BE	25-CV-32331	DEAUNDRE BROWN	2404 N ELMWOOD AVE
BE	25-CV-32337	COREY GUMM	1620 N MACHIN AVE
BE	25-CV-32344	MADISON KINGLSEY	2230 N UNIVERSITY ST
BE	25-CV-32345	BRIAN MONGE	1211 W MARGARET AVE
BE	25-CV-32435	ROBERT MORRIS	1625 W WILLCOX AVE
BE	25-CV-32443	JOSE GUERRO JR	2322 N GALE AVE
BE	25-CV-32487	MAUREEN & NATALIE WILLIAMS	3128 N BILTMORE AVE
BE	25-CV-32488	MICHAEL DEWITTE	708 W WILLCOX AVE
DF	25-CV-32145	SOPHIA PROPERTIES 004 LLC	1203 E NEBRASKA AVE
DF	25-CV-32330	LYDIA CESARZ	1622 N PEORIA AVE
DF	25-CV-32370	RIVER RESI 2 LLC	1919 N INDIANA AVE
DF	25-CV-32377	THORMAR LLC	206 E ARCADIA AVE
DF	25-CV-32379	THORMAR LLC	206 E ARCADIA AVE
DF	25-CV-32381	CJD PROPERTIES INC	307 E NEBRASKA AVE
DF	25-CV-32418	LYDIA CESARZ	1622 N PEORIA AVE
DF	25-CV-32436	MARY & PAUL STRUNGYS	2008 N ATLANTIC AVE
DS	25-CV-32334	SIDONIE DE CASSIS	106 N WESTERN AVE
DS	25-CV-32348	MATTHEW FIERLING	1316 N ELLIS ST
DS	25-CV-32376	SUBBAREDDY KANAGASABAPATHY	1607 W BARKER AVE
DS	25-CV-32378	MAGED ELSAYEGH	1701 W FREDONIA AVE
DS	25-CV-32380	BELL & BELLA PROPERTIES LLC	1810 W FREDONIA AVE
DS	25-CV-32419	JOSE DIAZ	1313 N SHERIDAN RD
DS	25-CV-32420	JOSE GARCIA	402 W ARMSTRONG AVE
DS	25-CV-32421	JOSE GARCIA	402 W ARMSTRONG AVE
DS	25-CV-32496	SANCTION COMMUNITY OUTREACH	1209 N DOUGLAS ST
DS	25-CV-32497	SUBBAREDDY KANAGASABAPATHY	1604 W BARKER AVE
GF	25-CV-32324	RICHARD BROWN	6300 N DEVONSHIRE DR
GF	25-CV-32325	ELIZABETH BRAZZALE	6229 N POST OAK RD
GF	25-CV-32326	ANGELA PERCE	5402 N ARROW DR
GF	25-CV-32327	ANTHONY LAHOOD	2215 N LEHMAN RD
GF	25-CV-32338	JILLANDBEE LLC	3910 W VERNER DR
GF	25-CV-32499	2415 NORTH CHICAGO LLC	7217 N UNIVERSITY ST
GF	25-CV-32500	H & A GROVE LLC	1421 N CANDLETREE DR UNIT 206
GG	25-CV-32132	JAMES THORNE	2330 E GRANDVIEW AVE
GG	25-CV-32133	JAMES THORNE	2330 E GRANDVIEW AVE
GG	25-CV-32328	KELLY COX	2614 N CALIFORNIA AVE

Inspector	Docket No.	Property Owner(s)	Property Address
GG	25-CV-32329	OLGA GONZALEZ & GUSTAVO CARACHURI	1122 E MAYWOOD AVE
GG	25-CV-32335	ROBERT WHITE III	926 E ELMHURST AVE
GG	25-CV-32339	JAMES FOWLER	1306 E PARIS AVE
GG	25-CV-32360	NATHAN & KAREL HOFFMAN	810 E MCCLURE AVE
GG	25-CV-32368	EUGENE WILSON JR	511 E EMBERT PL
GG	25-CV-32373	ALICIA ALONSO	1000 E MAYWOOD AVE
GG	25-CV-32402	JAMES & PATRICIA FOWLER	1306 E PARIS AVE
GG	25-CV-32445	JOSE ARREOLA	321 E ARCADIA AVE
GG	25-CV-32446	ALICIA ALONSO	1000 E MAYWOOD AVE
GG	25-CV-32448	KELLY COX	2614 N CALIFORNIA AVE
GG	25-CV-32450	DARLING RODDMAN	203 E FORREST HILL AVE
GG	25-CV-32451	VINITA MOORE RUSSELL	3226 N MISSOURI AVE
JS	25-CV-29440	SHERIDAN FUEL INC DBA PHILLIPS 66	2412 N SHERIDAN RD
JS	25-CV-30552	OASIS HAIR SALON LLC	5017 W AMERICAN PRAIRIE DR
JS	25-CV-31730	CUCO'S TACOS	2628 N SHERIDAN RD
JS	25-CV-31731	CUCO'S TACOS	2628 N SHERIDAN RD
JS	25-CV-32148	DEAA HOSPITALITY LLC DBA EDN HOTEL	4424 N BRANDYWINE DR
JS	25-CV-32149	DEAA HOSPITALITY LLC DBA EDN HOTEL	4424 N BRANDYWINE DR
JS	25-CV-32245	TAQUERIA IRAPUATO LLC DBA COCO'S TACOS	319 MAIN ST
JS	25-CV-32246	TAQUERIA IRAPUATO LLC DBA COCO'S TACOS	319 MAIN ST
JS	25-CV-32317	WESLEY HENRY	1201 NE MADISON AVE
KW	25-CV-32215	ANDREW SHAW	307 E EMBERT PL
KW	25-CV-32216	ANDREW SHAW	307 E EMBERT PL
KW	25-CV-32264	ANDREW SHAW	307 E EMBERT PL
KW	25-CV-32265	ANDREW SHAW	307 E EMBERT PL
MH	25-CV-32319	MIGUEL RAYGOZA	1309 NE JEFFERSON AVE
MH	25-CV-32320	DIANE HINES	700 CAROLINE ST
MH	25-CV-32321	ROBERT PARKER	1503 NE PERRY AVE
MH	25-CV-32323	DETWEILLER PLAYGROUND	2 CAROLINE ST
MH	25-CV-32340	MATHEW FIERLING	1106 NE PERRY AVE
MH	25-CV-32341	B CUBED INVESTMENTS LLC	616 MORTON ST
MH	25-CV-32343	TRAVIS ROGERS	1120 NE GLENDALE AVE
MH	25-CV-32358	MARCUS DENSON	1002 NE JEFFERSON AVE
MH	25-CV-32359	MARCUS DENSON	1002 NE JEFFERSON AVE
MH	25-CV-32361	BENTAL MANAGEMENT LLC	609 GREEN ST
MH	25-CV-32362	HABITAT FOR HUMANITY GREATER PEORIA AREA	617 NE MONROE ST
MH	25-CV-32408	MARCUS DENSON	1002 NE JEFFERSON AVE
MH	25-CV-32410	APEX APOLLO LLC SERIES 1019 PERRY	1019 NE PERRY AVE
MH	25-CV-32412	AMANDO RAMONS	1017 NE PERRY AVE
MH	25-CV-32413	JESSICA SWITZER & CODY STONE	809 NE PERRY AVE
MH	25-CV-32429	MARCUS DENSON	1002 NE JEFFERSON AVE
MH	25-CV-32440	ARMORY HOLDING LLC	523 NE ADAMS ST
MH	25-CV-32442	B CUBED INVESTMENTS LLC	705 VORIS ST

Inspector	Docket No.	Property Owner(s)	Property Address
MH	25-CV-32444	DENIS KALASHNIKOV	611 GREEN ST
MH	25-CV-32490	MARCUS DENSON	1002 NE JEFFERSON AVE
MH	25-CV-32491	MARCUS DENSON	1002 NE JEFFERSON AVE
MH	25-CV-32493	GLORIA POLLARD	1514 NE GLENDALE AVE
MH	25-CV-32494	RUBI BARAJAS	1109 NE MONROE ST
MZ	25-CV-32156	EASTON CHRISTENSEN & OFF GRID ENERGY SOLUTIONS LLC DBA AVEYO	910 E WILLCOX AVE
PB	25-CV-32322	MCCLURE CAPITAL PARTNERS LLC	2409 N FLORA AVE
PB	25-CV-32332	CB REVOCABLE TRUST	1803 N BIGELOW ST
PB	25-CV-32350	B CUBED INVESTMENTS LLC	1612 N NORTH ST
PB	25-CV-32351	HARDESTY ENTERPRISES LTD	1823 N LINN ST
PB	25-CV-32352	LUCY ANDERSON	517 W GIFT AVE
PB	25-CV-32385	MCCLURE CAPITAL PARTNERS LLC	2409 N FLORA AVE
PB	25-CV-32386	EXCHANGERIGHT NET LEASED PORTFOLIO 28 DST	2515 N KNOXVILLE AVE
PB	25-CV-32430	THOMAS HAMM JENNIFER HAMM	1622 N LINN ST
PB	25-CV-32432	BOBASHA BANKS	123 W RICHMOND AVE
PB	25-CV-32433	LUCY ANDERSON	517 W GIFT AVE
PB	25-CV-32438	CB REVOCABLE TRUST	1803 N BIGELOW ST
PB	25-CV-32439	EXCHANGERIGHT NET LEASED PORTFOLIO 28 DST	2515 N KNOXVILLE AVE
RF	25-CV-32314	DAWN HOYLE TERINA PETERS	1807 S IDAHO ST
RF	25-CV-32315	CHARLOTTE WEBER	1805 S IDAHO ST
RF	25-CV-32316	CYNTHIA S WHITBY TRUST DATED 03-12-2020	1604 S KNEER AVE
RF	25-CV-32346	CB REVOCABLE TRUST	2018 W ANTOINETTE ST
RF	25-CV-32382	MCCLURE CAPITAL PARTNERS LLC	2410 W ANN ST
RF	25-CV-32383	DARNELL PAYTON	2803 W HUMBOLDT ST
RF	25-CV-32384	AG LLC	2723 W HUMBOLDT ST
RF	25-CV-32403	PEORIA HOUSING AUTHORITY	2723 W MALONE ST
RF	25-CV-32404	DARRELL L BENEDICT	2722 W MALONE ST
RF	25-CV-32422	B CUBED INVESTMENTS LLC	2817 W STARR ST
RF	25-CV-32423	PHOENIX PROPERTIES INC	2101 W LINCOLN AVE
RF	25-CV-32424	JOHN ZAPUSHEK	2123 W ANTOINETTE ST
RF	25-CV-32425	B CUBED INVESTMENTS LLC	3006 W KRAUSE AVE
RF	25-CV-32426	1619 LLC TRUST	1619 S FARADAY AVE
RF	25-CV-32427	B CUBED INVESTMENTS LLC	2021 S STANLEY ST
RF	25-CV-32428	LUIS MORALES	2502 W MALONE ST
RF	25-CV-32447	PEORIA HOUSING AUTHORITY	2723 W MALONE ST
RF	25-CV-32449	RALPH CODY	2719 W MALONE ST
RF	25-CV-32455	TEWODROS NEGUSSE	2316 W WISWALL ST
RF	25-CV-32458	SHAHEEN AL-SAFRAN	2215 W ANN ST
RF	25-CV-32462	B CUBED INVESTMENTS LLC	2021 S STANLEY ST
RF	25-CV-32503	SHELLY MERCIE	1715 S IDAHO ST
RR	25-CV-32364	GRANT WALLENFANG	3321 N WESTERN AVE

Inspector	Docket No.	Property Owner(s)	Property Address
RR	25-CV-32365	WILLIAM SERRANO	2302 N NORTHCREST DR
RR	25-CV-32366	RAJENDHAR UDDAVOLU & NANDIKA GOGINENI	3120 N GALE AVE
RR	25-CV-32367	RAJENDHAR UDDAVOLU & NANDIKA GOGINENI	3120 N GALE AVE
RR	25-CV-32409	GARY MORRIS	3308 N EL VISTA AVE
RR	25-CV-32411	GREGORY RUSSELL	2132 N WINDERMERE AVE
RR	25-CV-32434	CHRISTOPHER LANE	2918 W NEBRASKA AVE
RR	25-CV-32489	RYAN DUNKLE	3528 N FINNELL AVE
TW	25-CV-32353	MEMBERS CHOICE CREDIT UNION	609 TRACY ST
TW	25-CV-32354	MICHAEL YOUNG	2704 NE MADISON AVE
TW	25-CV-32355	ARACELI VALLE	510 PHELPS ST
TW	25-CV-32356	JUAN RAMIREZ CONEJO & ANA ALVARADO ARIZA	2909 NE MADISON AVE
TW	25-CV-32369	CAROLYN SANDERS	637 ALEXANDER AVE
TW	25-CV-32371	SHERRY GONZALEZ	641 ALEXANDER AVE
TW	25-CV-32372	DANIEL ZELLER	711 HAUNGS AVE
TW	25-CV-32374	LEANN DAVIS	405 FAIRHOLM AVE
TW	25-CV-32375	DOROTHY EVANS & MARY EVANS ESTATE	2302 NE PERRY AVE
TW	25-CV-32501	ALEXIS DOAK	909 NE ROCK ISLAND AVE
TW	25-CV-32502	ALEXIS DOAK	909 NE ROCK ISLAND AVE
Attorneys must enter their appearance in a case to represent a client before the hearing officer.			

WEEKLY DEVELOPMENT ACTIVITY REPORT

CITY OF PEORIA – COMMUNITY DEVELOPMENT DEPARTMENT

Date: 12/18/2025 – 12/31/2025

This summary document is produced on a weekly basis. It is used as an agenda for the City Development Review Board and as a transparency tool to allow the public to be aware of development in Peoria.

1. Summary Information

- **One Stop Shop** is held every Monday at 1:30 PM virtually. We also offer an in-person option the first Monday of each month at Distillery Labs at 201 SW Adams St. This is a free service for anyone who wants to discuss development with staff from various city departments, local utility companies, the Peoria County Health Department, and CityLink.
- **Development Center Permits** can typically be issued immediately and/or do not require an extensive review period. These permits include most trade (electrical, plumbing, HVAC, etc.) permits, repair permits, new single-family residential construction, alteration/additions, and demolitions.
- Each permit application includes a self-reported value of the project. The **Total Value of Development (YTD)** is the sum of these reported values.

	This Week	YTD
One Stop Shop Customers	5	77
Development Center Permits Issued	64	2,845
Total Value of Development	\$11,820,679	\$265,654,494

2. Development Review Board Projects

- The **Development Review Board** is a group of City staff, local utility representatives, and other local government agencies that review and comment on more complex development applications and cases that are required to go to a public hearing.
- Items listed below with the prefixes HPC, PZC or ZBA in the first column are considered **Plans**. **Plans** are development applications that require multiple departments to review for compliance and include a public hearing before a City Commission; in some cases, **Plans** may also require a final decision by the City Council.
- All other items listed below are **Building Permits**. **Building Permits** are development applications that require multiple departments to review for compliance but do not require a public hearing or City Council review.
- The **Staff Assigned** to each item is the primary contact person for any inquires.

Plan/Permit #	Address	Type	Description	Council District	Planner Assigned
COM 3156-2025	3127 N University St	Commercial Alteration	Change of Occupancy – Bakery, Ak Maanakeesh	2	KW
COM 3180-2025	315 Main St	Commercial Alteration	Int. Alteration – River City Reading Room	2	KW

Additional Activity

- These projects are not subject to review by the Development Review Board.

Plan/Permit #	Address	Type	Description	Council District	Planner Assigned
SUBD 545-2025	3605 N Parish Ave	Subdivision	Preliminary and Final Plat – Jockisch Subdivision	2	KW

WEEKLY DEVELOPMENT ACTIVITY REPORT CITY OF PEORIA – COMMUNITY DEVELOPMENT DEPARTMENT

3. Certificates of Occupancy Issued

- **Certificates of Occupancy** are issued after the work authorized by a permit has been inspected and substantially meets all applicable codes and regulations.

Address	Type	Business Name	Council District
-	-	-	-

4. Land Bank Activity

- The **City Land Bank** acquires properties to hold for future development, it transfers properties to new owners when possible, and it demolishes unsafe and abandoned structures to reduce blight in the community.

Properties Acquired			
Parcel Number	Address	Council District	Received Through
-	-	-	-

Properties Transferred to New Owner			
Parcel Number	Address	Council District	Transferred Through
-	-	-	-

Properties Demolished			
Parcel Number	Address	Council District	Ownership Type and Reason
-	-	-	-

5. Peoria City/County Health Department License Information

- The **Peoria City/County Health Department** licenses multiple types of food establishments. The information in this table is provided for informational purposes only

Address	Business Name	Description	Council District
-	-	-	-

WEEKLY DEVELOPMENT ACTIVITY REPORT
CITY OF PEORIA – COMMUNITY DEVELOPMENT DEPARTMENT

Community Development Department Contact Information Staff who are typically assigned to manage development applications.	
<p style="text-align: center;">Leah Allison (LA) <i>Asst. Director of Com. Dev.</i> 494-8667</p> <p style="text-align: center;">Josh Naven (JN) <i>Senior Urban Planner</i> 494-8657</p> <p style="text-align: center;">Kerilyn Weick (KW) <i>Senior Urban Planner</i> 494-8606</p> <p style="text-align: center;">Julia Rose (JR) <i>Urban Planner</i> 494-8649</p> <p style="text-align: center;">Nolan Meyer (NM) <i>Urban Planner</i> 494-8612</p>	<p style="text-align: center;">Rich Storm (RS) <i>Building Safety Manager</i> 494-8632</p> <p style="text-align: center;">Matt Ziller (MZ) <i>Building Inspector</i> 494-8628</p> <p style="text-align: center;">Craig Reid (CR) <i>Building Inspector</i> 494-8925</p> <p style="text-align: center;">Issac Garcia (IG) <i>Building Inspector</i> 494-8921</p> <p style="text-align: center;">Julio Garcia (JG) <i>Building Inspector</i> 494-8638</p>

WEEKLY DEVELOPMENT ACTIVITY REPORT

CITY OF PEORIA – COMMUNITY DEVELOPMENT DEPARTMENT

Date: 01/01/2026 – 01/07/2026

This summary document is produced on a weekly basis. It is used as an agenda for the City Development Review Board and as a transparency tool to allow the public to be aware of development in Peoria.

1. Summary Information

- **One Stop Shop** is held every Monday at 1:30 PM virtually. We also offer an in-person option the first Monday of each month at Distillery Labs at 201 SW Adams St. This is a free service for anyone who wants to discuss development with staff from various city departments, local utility companies, the Peoria County Health Department, and CityLink.
- **Development Center Permits** can typically be issued immediately and/or do not require an extensive review period. These permits include most trade (electrical, plumbing, HVAC, etc.) permits, repair permits, new single-family residential construction, alteration/additions, and demolitions.
- Each permit application includes a self-reported value of the project. The **Total Value of Development (YTD)** is the sum of these reported values.

	This Week	YTD
One Stop Shop Customers	2	2
Development Center Permits Issued	30	30
Total Value of Development	\$730,414	\$730,414

2. Development Review Board Projects

- The **Development Review Board** is a group of City staff, local utility representatives, and other local government agencies that review and comment on more complex development applications and cases that are required to go to a public hearing.
- Items listed below with the prefixes HPC, PZC or ZBA in the first column are considered **Plans**. **Plans** are development applications that require multiple departments to review for compliance and include a public hearing before a City Commission; in some cases, **Plans** may also require a final decision by the City Council.
- All other items listed below are **Building Permits**. **Building Permits** are development applications that require multiple departments to review for compliance but do not require a public hearing or City Council review.
- The **Staff Assigned** to each item is the primary contact person for any inquires.

Plan/Permit #	Address	Type	Description	Council District	Planner Assigned
-	-	-	-	-	-

Additional Activity

- These projects are not subject to review by the Development Review Board.

Plan/Permit #	Address	Type	Description	Council District	Planner Assigned
HPC 003-2026	1611 NE Glen Oak Ave	Historic Preservation Commission	Certificate of Appropriateness	3	KW
ZBA 002-2026	2032 W Glen Ave	Zoning Board of Appeals	Major Variance – Gravel Driveway Surface Expansion for Attached Garage Expansion	2	KW
SIGN 15-2026	900 W Pioneer Pkwy	Permanent Sign	Wall Sign – Victory Honda	5	NM
SIGN 26-2026	8627 N Hale Ave	Permanent Sign	Wall Sign – Federal Storage	5	NM

WEEKLY DEVELOPMENT ACTIVITY REPORT CITY OF PEORIA – COMMUNITY DEVELOPMENT DEPARTMENT

SIGN 28-2026	3203 SW Adams St	Permanent Sign	Freestanding Sign – Retro 76	1	JN
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3. Certificates of Occupancy Issued

- **Certificates of Occupancy** are issued after the work authorized by a permit has been inspected and substantially meets all applicable codes and regulations.

Address	Type	Business Name	Council District
-	-	-	-

4. Land Bank Activity

- The **City Land Bank** acquires properties to hold for future development, it transfers properties to new owners when possible, and it demolishes unsafe and abandoned structures to reduce blight in the community.

Properties Acquired			
Parcel Number	Address	Council District	Received Through
18-08-257-027	130 N Webster St	1	Judicial Deed
14-34-376-008	1101 E Frye Ave	3	Judicial Deed
18-19-103-005	3024 W Meidroth St	1	Judicial Deed
18-17-157-026	1111 S Blaine St	1	Judicial Deed
18-08-326-033	1515 W Widenham St	1	Judicial Deed

Properties Transferred to New Owner			
Parcel Number	Address	Council District	Transferred Through
-	-	-	-

Properties Demolished			
Parcel Number	Address	Council District	Ownership Type and Reason
18-19-105-012	2804 W Krause Ave	1	Private - Planned
18-17-310-005	3116 SW Jefferson Ave	1	Private - Emergency

5. Peoria City/County Health Department License Information

- The **Peoria City/County Health Department** licenses multiple types of food establishments. The information in this table is provided for informational purposes only

Address	Business Name	Description	Council District
820 SW Adams St	Palate Tasting Room	Plans Approved	1
3624 N Peoria Ave	Prohibition 309	Plans Received	3

**WEEKLY DEVELOPMENT ACTIVITY REPORT
CITY OF PEORIA – COMMUNITY DEVELOPMENT DEPARTMENT**

Community Development Department Contact Information Staff who are typically assigned to manage development applications.	
<p>Leah Allison (LA) <i>Asst. Director of Com. Dev.</i> 494-8667</p> <p>Josh Naven (JN) <i>Senior Urban Planner</i> 494-8657</p> <p>Kerilyn Weick (KW) <i>Senior Urban Planner</i> 494-8606</p> <p>Julia Rose (JR) <i>Urban Planner</i> 494-8649</p> <p>Nolan Meyer (NM) <i>Urban Planner</i> 494-8612</p>	<p>Rich Storm (RS) <i>Building Safety Manager</i> 494-8632</p> <p>Matt Ziller (MZ) <i>Building Inspector</i> 494-8628</p> <p>Craig Reid (CR) <i>Building Inspector</i> 494-8925</p> <p>Issac Garcia (IG) <i>Building Inspector</i> 494-8921</p> <p>Julio Garcia (JG) <i>Building Inspector</i> 494-8638</p>

INSP	O.O	PROPERTY OWNER	CASE #	ENERGOV #	PROPERTY ADDRESS	APPEARANCE
AA	C	924 S HELEN STREET TRUST	26-HC-012	028750-2025	924 S HELEN ST	FIRST APPEARANCE
AA	NO	XIAOMEI CASTRO	26-HC-002	028407-2025	2110 W MALONE AVE	FIRST APPEARANCE
AA	C	ERICKSON CAPITAL INVESTMENTS LLC	26-HC-001	028356-2025	101 N MCREYNOLDS	FIRST APPEARANCE
AA	C	GREENWOOD APARTMENTS 22 LLC	26-HC-016	028875-2025	103 N MERRIMAN CT	FIRST APPEARANCE
AA	C	GREENWOOD APARTMENTS 22 LLC	25-HC-593	024278-2025	107 N MERRIMAN CT	REVIEW
AA	C	123 S SARATOGA STREET TRUST	25-HC-621	025489-2025	123 S SARATOGA ST	REVIEW
AA	C	GREENWOOD APARTMENTS 22 LLC	25-HC-661	025577-2025	105 N VILLAGE GREEN CT	REVIEW
BE	OO	VIVIAN JOHNSON	25-HC-630	022273-2025	2121 N BOURLAND AVE	REVIEW
BE	C	SHARP PROPERTY GROUP LLC	25-HC-564	020755-2025	1627 W GILBERT AVE	REVIEW
BE	C	INFINITE RETURNS 1 LLC	25-HC-376	007596-2025	1019 W GILBERT AVE	REVIEW
BE	C	826 W MACQUEEN TRUST	25-HC-565	021072-2025	826 W MACQUEEN AVE	REVIEW
BE	OO	AMANDA ANDERSON	25-HC-640	023629-2025	1419 W MARGARET AVE	REVIEW
BE	OO	ZACH FORDHAM	25-HC-383	007956-2025	819 W NOWLAND AVE	REVIEW
BE	NO	BRIAN LADEAIROUS	26-HC-014	028775-2025	925 W NOWLAND AVE	FIRST APPEARANCE
BE	OO	D HILL	25-HC-646	023889-2025	1210 W THRUSH AVE	REVIEW
BE	OO	GARY FREIBURGER	25-HC-632	022535-2025	928 W WILLCOX AVE	REVIEW
BE	C	B CUBED INVESTMENTS LLC	25-HC-583	022128-2025	1020 W WILLCOX AVE	REVIEW
BE	NO	MICHAEL DEWITTE	26-HC-015	028863-2025	708 W WILLCOX AVE	FIRST APPEARANCE
DF	C	412ARC603 TRUST	25-HC-494	013581-2025	412 E ARCADIA AVE	REVIEW
DF	NO	DAVID MENOLD	25-HC-716	027488-2025	2105 N ATLANTIC ST	REVIEW
DF	C	BELLA IL INC	25-HC-246	003100-2025	724 E BEHREND'S AVE	REVIEW
DF	C	COMMERCIAL BUSINESS GROUP LLC	25-HC-708	027154-2025	1511 N BIGELOW ST	REVIEW
DF	C	AJ HOUSING LLC	25-HC-556	019833-2025	2215 N FLORA AVE	REVIEW
DF	NO	CECILIA TERRIQUEZ	26-HC-017	029022-2025	1322 E FRYE AVE	FIRST APPEARANCE
DF	OO	ANDRE D JOHNSON	25-HC-176	001654-2025	303 E ILLINOIS AVE	REVIEW
DF	C	PHOENIX PROPERTIES INC	24-HC-456	112661-2024	510 E ILLINOIS AVE	REVIEW
DF	NO	GERADO COSME	25-HC-706	027097-2025	1604 N INDIANA AVE	REVIEW
DF	NO	ERIC JUDD	25-HC-544	019120-2025	731 E KANSAS ST	REVIEW
DF	C	CENTRAL ILLINOIS REAL ESTATE PROPERTIES LLC	25-HC-605	025233-2025	1831 N LINN ST	REVIEW
DF	NO	THOMAS TURNER JR	25-HC-481	012277-2025	1004 E NEBRASKA AVE	REVIEW
DF	NO	RICHARD C MAJORS	25-HC-531	016591-2025	1002 E NEBRASKA AVE	REVIEW
DF	OO	VIRGINIA ROBERTSON	25-HC-667	025682-2025	1001 E NEBRASKA AVE	REVIEW
DF	C	SOPHIA PROPERTIES 004 LLC	25-HC-476	012062-2025	1203 E NEBRASKA AVE	PETITION FOR REHEARING
DF	NO	JOHN CHAVEZ	25-HC-673	025792-2025	1905 N PEORIA AVE	REVIEW
DF	NO	JOHNNIE CURTIS	25-HC-180	001701-2025	2008 N PEORIA AVE	REVIEW
DF	C	SFR3-080 LLC	25-HC-372	007427-2025	512 E RAVINE AVE	REVIEW
DF	NO	THOMAS HAMM	26-HC-008	028642-2025	304 E REPUBLIC ST	FIRST APPEARANCE
DF	C	SANCTION COMMUNITY OUTREACH	25-HC-668	025683-2025	710 E THRUSH AVE	REVIEW
DF	NO	OSWALDO VARELA	26-HC-019	029060-2025	302 E THRUSH AVE	FIRST APPEARANCE
DF	C	PHOENIX PROPERTIES INC	25-HC-249	003229-2025	322 E THRUSH AVE	REVIEW

DF	C	PHOENIX PROPERTIES INC	22-HC-871	017705-2022	1825 N WISCONSIN AVE	REVIEW
DS	C	WATKINS INVESTMENTS LLC	25-HC-586	024522-2025	1012 W ARMSTRONG AVE	REVIEW
DS	C	ST STEPHEN PROTOMARTYR PROJECT INC	24-HC-112	098666-2024	3432 W BASKIN RDG	REVIEW
DS	NO	JOSE DIAZ ALCARAZ	25-HC-598	024763-2025	713 W BRONS AVE	REVIEW
DS	OO	LILLIE WILLIAMS	26-HC-007	028637-2025	915 W COLUMBIA TER	FIRST APPEARANCE
DS	C	BRADLEY UNIVERSITY	25-HC-619	025483-2025	614 N DURYEA PL	REVIEW
DS	NO	JASON CATTON INC	25-HC-532	016617-2025	1218 N ELLIS ST	REVIEW
DS	C	BELL & BELLA PROPERTIES LLC	26-HC-011	028748-2025	1810 W FREDONIA AVE	FIRST APPEARANCE
DS	NO	CELENE MARQUEZ	25-HC-711	027244-2025	1222 N FRINK ST	REVIEW
DS	C	PEORIA PORTFOLIO I-IV APTS, L.P.	25-HC-518	015546-2025	2401 N GALE AVE, UNIT U1	REVIEW
DS	C	PEORIA PORTFOLIO I-IV APTS, L.P.	25-HC-569	021199-2025	2401 N GALE AVE, UNIT U5	REVIEW
DS	C	PEORIA PORTFOLIO I-IV APTS, L.P.	24-HC-802	120877-2024	2401 N GALE AVE, UNIT V9	REVIEW
DS	NO	WILLIAM MERRITT	25-HC-674	025793-2025	1105 N GARFIELD AVE	REVIEW
DS	NO	JOSEPH B SOMMER	25-HC-355	007098-2025	1017 W GILBERT AVE	REVIEW
DS	C	FHP INVESTMENTS LLC	25-HC-398	008436-2025	1012 W MACQUEEN AVE	REVIEW
DS	C	PEORIA PORTFOLIO I - IV APARTMENTS, L.P.	25-HC-174	001626-2025	3522 N MOLLECK DR, UNIT J1	REVIEW
DS	C	CDG REAL ESTATE LLC	25-HC-299	004908-2025	2028 W RICHWOODS BLVD	REVIEW
DS	NO	PERRY TATE	25-HC-517	015544-2025	706 N UNDERHILL ST	REVIEW
DS	NO	BETTY HORN	26-HC-003	028537-2025	2918 N UNIVERSITY ST	FIRST APPEARANCE
DS	NO	SIDONIE DE CASSIS	26-HC-005	028543-2025	106 N WESTERN AVE	FIRST APPEARANCE
DS	NO	FRED JONES & SARA JOOS	25-HC-553	019806-2025	1203 W WILLCOX AVE	REVIEW
DS	C	BELL & BELLA PROPERTIES LLC	25-HC-389	008025-2025	820 W WINDOM ST	REVIEW
GF	OO	ASHLEY BROWN	26-HC-013	028767-2025	4128 W CREIGHTON TER	FIRST APPEARANCE
GF	C	COMMUNITY HOUSING CORPORATION	25-HC-707	027149-2025	1620 N GREAT OAK DR, UNIT 25	REVIEW
GF	C	ROYAL HIGHLANDER MHP PEORIA IL LLC	25-HC-713	027360-2025	903 W MACTAVISH RD	REVIEW
GF	OO	AARON WEBER	25-HC-602	025153-2025	5610 N MONTELLO DR	REVIEW
GF	OO	JUSTIN ALLEN	25-HC-055	122052-2024	5405 N NOTTINGHAM PL	REVIEW
GF	NO	DOUGLAS HUFF	25-HC-610	025288-2025	2430 W PINTURA CT	REVIEW
GG	OO	NESHA ROBERTSON JR	25-HC-599	024963-2025	717 E CORRINGTON AVE	REVIEW
GG	OO	MARJORIE CARDINAL	25-HC-617	025464-2025	3403 N INDIANA AVE	REVIEW
GG	OO	FRANCISCO VARGAS	25-HC-301	004923-2025	413 E MAYWOOD AVE	REVIEW
GG	C	P & I INVESTMENTS LLC	25-HC-467	011254-2025	721 E MCCLURE AVE	REVIEW
GG	NO	RANDY THORNTON	25-HC-615	025389-2025	506 E MCCLURE AVE	REVIEW
GG	OO	EMPEROR BAZOOKA	23-HC-253	027672-2023	2415 N PROSPECT RD	REVIEW
GG	NO	RALIEGH SALAZAR	26-HC-010	028707-2025	504 E VIRGINIA AVE	FIRST APPEARANCE
GG	C	INNOVATION TRUST #1023	25-HC-603	025179-2025	1307 E WILSON AVE	REVIEW
GG	C	BCL PROPERTIES LLC, SERIES 7	24-HC-686	118615-2024	2917 N WISCONSIN AVE	REVIEW
IG	C	JCT INC	25-HC-237	002922-2025	2502 NE KNOXVILLE AVE	REVIEW
JG	C	H&A GROVE LLC	25-HC-308	005049-2025	1526 W CANDLETREE DR	REVIEW

MH	OO	WESLEY WESTHOFF	25-HC-620	025488-2025	1713 NE ADAMS ST	REVIEW
MH	NO	MAURICE AISQUITH	25-HC-622	025490-2025	1717 NE ADAMS ST	REVIEW
MH	C	EQUITY & HELP INC TRUST	24-HC-564	115900-2024	512 ALEXANDER AVE	REVIEW
MH	NO	ANGEL CAMPOS	24-HC-791	118038-2024	525 FAIRHOLM AVE	REVIEW
MH	C	RELIANT HOMEBUYERS LLC	25-HC-444	010034-2025	1008 NE GLENDALE AVE	REVIEW
MH	NO	JAKOVSI YAIR LOYA OLGUIN	25-HC-721	027629-2025	1505 NE GLENDALE AVE	REVIEW
MH	OO	ADRIAN MORRIS	25-HC-704	027010-2025	1315 NE JEFFERSON AVE	REVIEW
MH	OO	JENNIFER L MIRAMONTES	25-HC-304	004964-2025	822 NE MADISON AVE	REVIEW
MH	OO	RUTH LOVETT	26-HC-006	028610-2025	1100 NE MADISON AVE	FIRST APPEARANCE
MH	C	PRIMAVERA 29 LLC	25-HC-092	000548-2025	1204 NE MADISON AVE	PETITION FOR REHEARING
MH	NO	GREGORY BUSWELL	25-HC-733	027825-2025	1009 NE MADISON AVE	REVIEW
MH	NO	JOZEF WOJTASZEK	23-HC-103	020225-2023	1000 NE MADISON AVE	REVIEW
MH	C	KAAC LLC	25-HC-065	000011-2025	515 MARY ST	REVIEW
MH	C	B CUBED INVESTMENTS LLC	25-HC-703	027004-2025	703 MARY ST	REVIEW
MH	NO	SERAFIN LOPEZ	25-HC-352	007067-2025	805 NE MONROE ST	REVIEW
MH	NO	PATRICK MADIGAN	25-HC-607	025269-2025	1307 NE MONROE ST	REVIEW
MH	OO	NICHOLAS VENUTE	25-HC-447	010153-2025	504 MORGAN ST	REVIEW
MH	NO	MATTHEW FIERLING	26-HC-004	028542-2025	1106 NE PERRY AVE	FIRST APPEARANCE
MH	NO	TIFFANY MORRISON	25-HC-710	027225-2025	712 VINE ST	REVIEW
MH	C	DREAM & INVEST LLC	23-HC-529	025224-2022	612 WAYNE AVE	REVIEW
PB	OO	ROBERT RODDEN II	25-HC-595	024670-2025	431 W NEBRASKA AVE	EXTEND TO SUMMER
RF	C	PANASUR ABROAD LLC	25-HC-436	009844-2025	1904 W PROCTOR ST	REVIEW
RR	OO	HARRAL HOWARD	25-HC-439	009914-2025	3303 N CHESTNUT LN	REVIEW
RR	NO	GARY L MORRIS	25-HC-633	022703-2025	3308 N EL VISTA AVE	REVIEW
RR	OO	ANDRE BURTON	25-HC-642	023650-2025	3007 W NEBRASKA AVE	REVIEW
RR	OO	ANTONIO HARDY	25-HC-650	024339-2025	2202 N NORTHCREST DR	REVIEW
RR	OO	JASON PARKER	24-HC-167	100781-2024	3310 N STERLING AVE	REVIEW
RR	C	CT BLOCK ONE LLC	26-HC-009	028664-2025	3004 N WILSON DR	FIRST APPEARANCE
SD	NO	JASMINA VUKICH	24-HC-670	118281-2024	207 E ARCHER AVE	REVIEW
SD	C	TK PEORIA PROPERTIES LLC	25-HC-347	004039-2025	1012 E CORRINGTON AVE	REVIEW
SD	OO	JAMES THORNE	24-HC-462	112741-2024	2330 E GRANDVIEW AVE	REVIEW
SD	NO	MAGNUS PERSSON	26-HC-018	029057-2025	610 W LOUCKS AVE	FIRST APPEARANCE
SD	OO	ROBERT WALLENFANG	24-HC-164	100712-2024	3015 N MARYLAND AVE	REVIEW
SD	OO	LARRIESHA YAMINI	25-HC-567	021152-2025	728 E MCCLURE AVE	REVIEW
SD	C	THE MACIEL FAMILY TRUST	25-HC-597	024739-2025	604 E MCCLURE AVE	REVIEW
SD	NO	ERNEST STARKS	25-HC-660	025574-2025	807 E VIRGINIA AVE	REVIEW
TW	OO	SERGIO GUTIERREZ	25-HC-432	009728-2025	701 EUREKA ST	REVIEW
TW	OO	JIMY BENAVIDES	25-HC-380	007706-2025	519 HAUNGS AVE	REVIEW

TW	C	HE REALTY LLC	25-HC-378	007703-2025	517 HOMESTEAD AVE	REVIEW
TW	NO	SHAHEEN AL-SAFRAN	25-HC-427	009644-2025	534 HOMESTEAD AVE	REVIEW
TW	C	DREAM GIRLS MENTOR PROGRAM INC	25-HC-381	007708-2025	2909 NE MADISON AVE	REVIEW
TW	OO	LOUIS BROWN	23-HC-762	089730-2023	630 PARK AVE	REVIEW
TW	C	B CUBED INVESTMENTS LLC	25-HC-550	019457-2025	405 PHELPS ST	REVIEW
TW	C	517 VINE ST TRUST DATED JUNE 27, 2024	25-HC-009	121251-2024	517 VINE ST	REVIEW

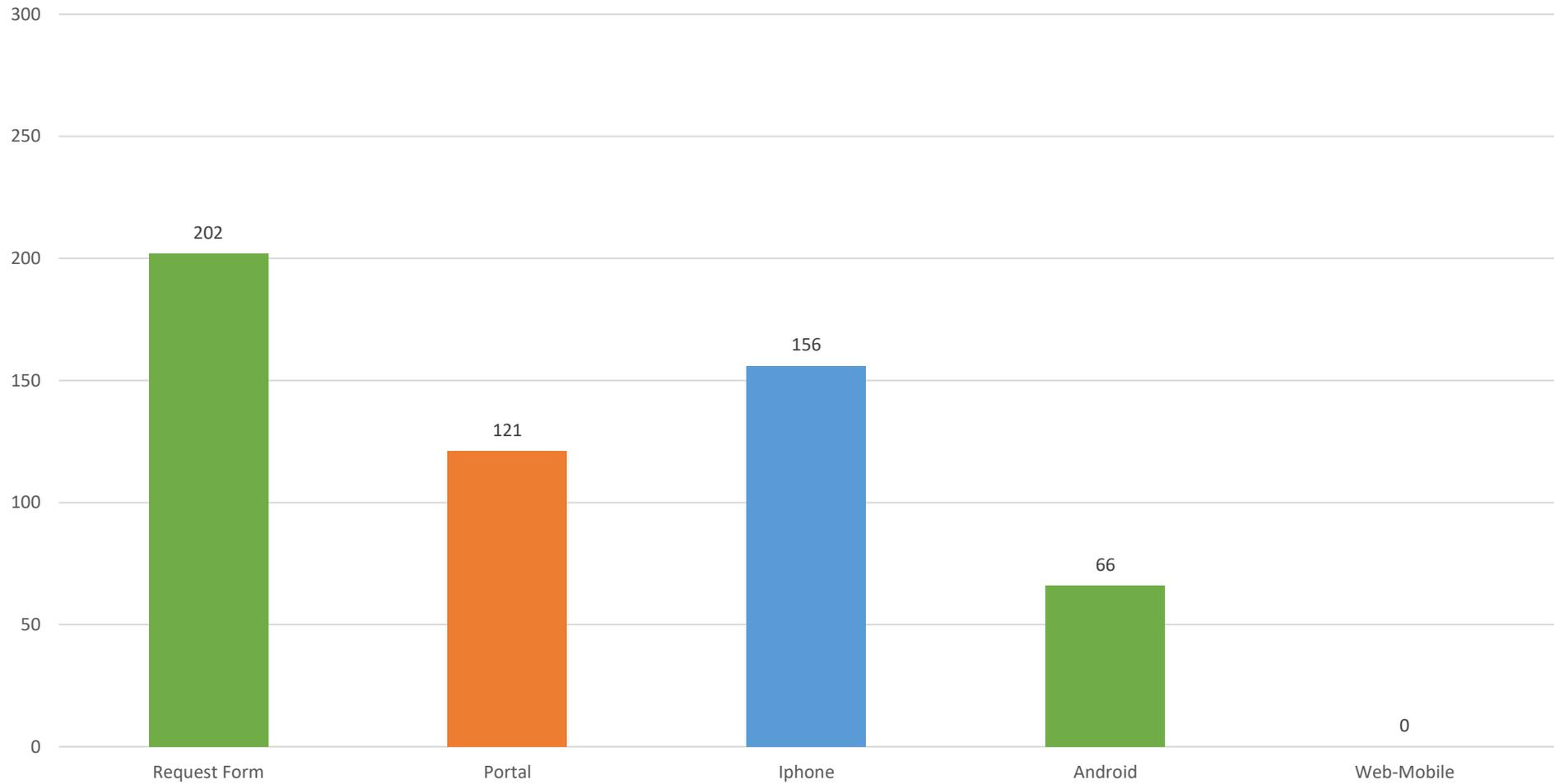
Peoria Cares



2025 Monthly Report

***From: The Office of the City Manager
Presented to: City of Peoria, Mayor and Council Members
2025***

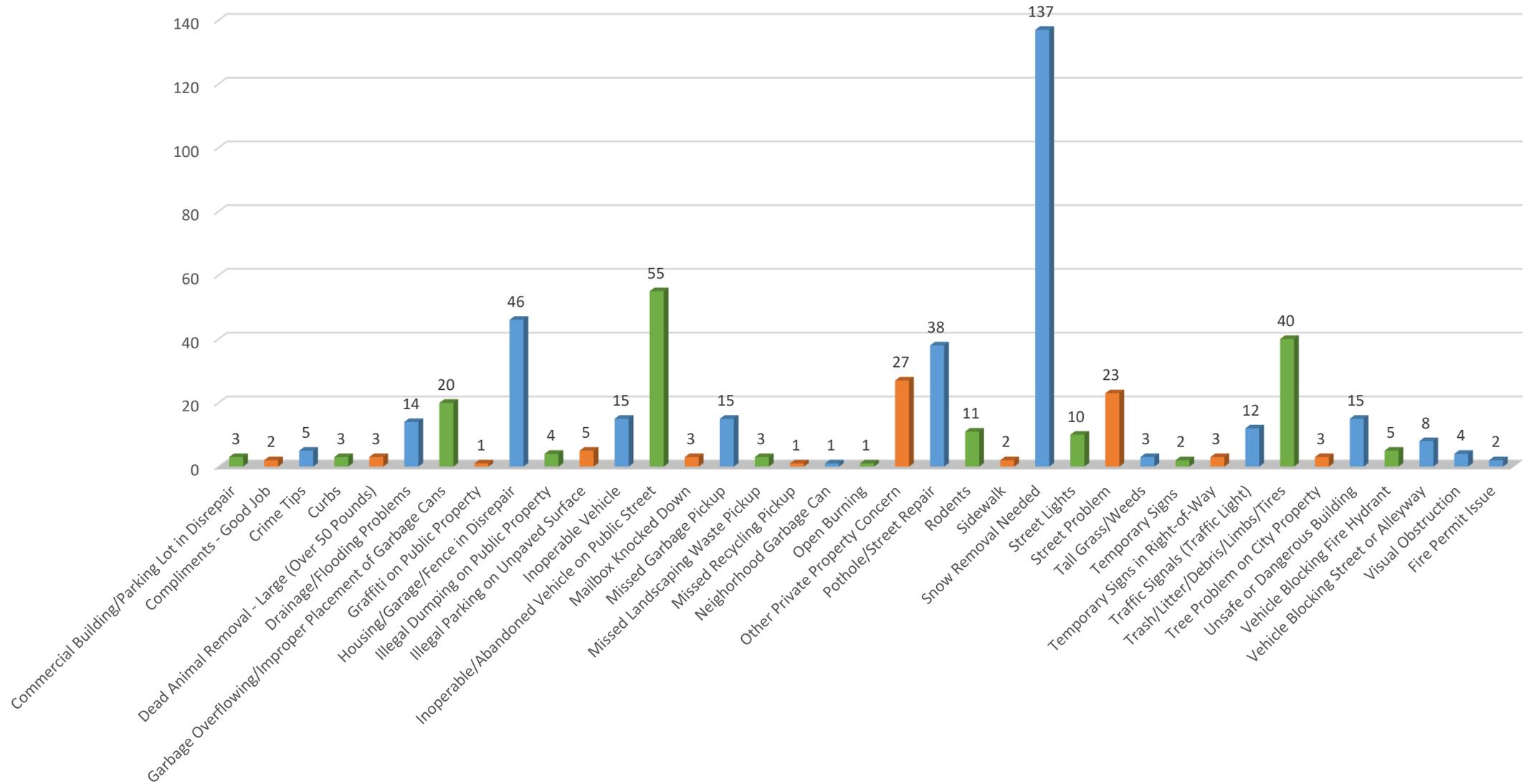
Peoria Cares Communication Transactions During the Month of December 2025



Total number of cases received: 545



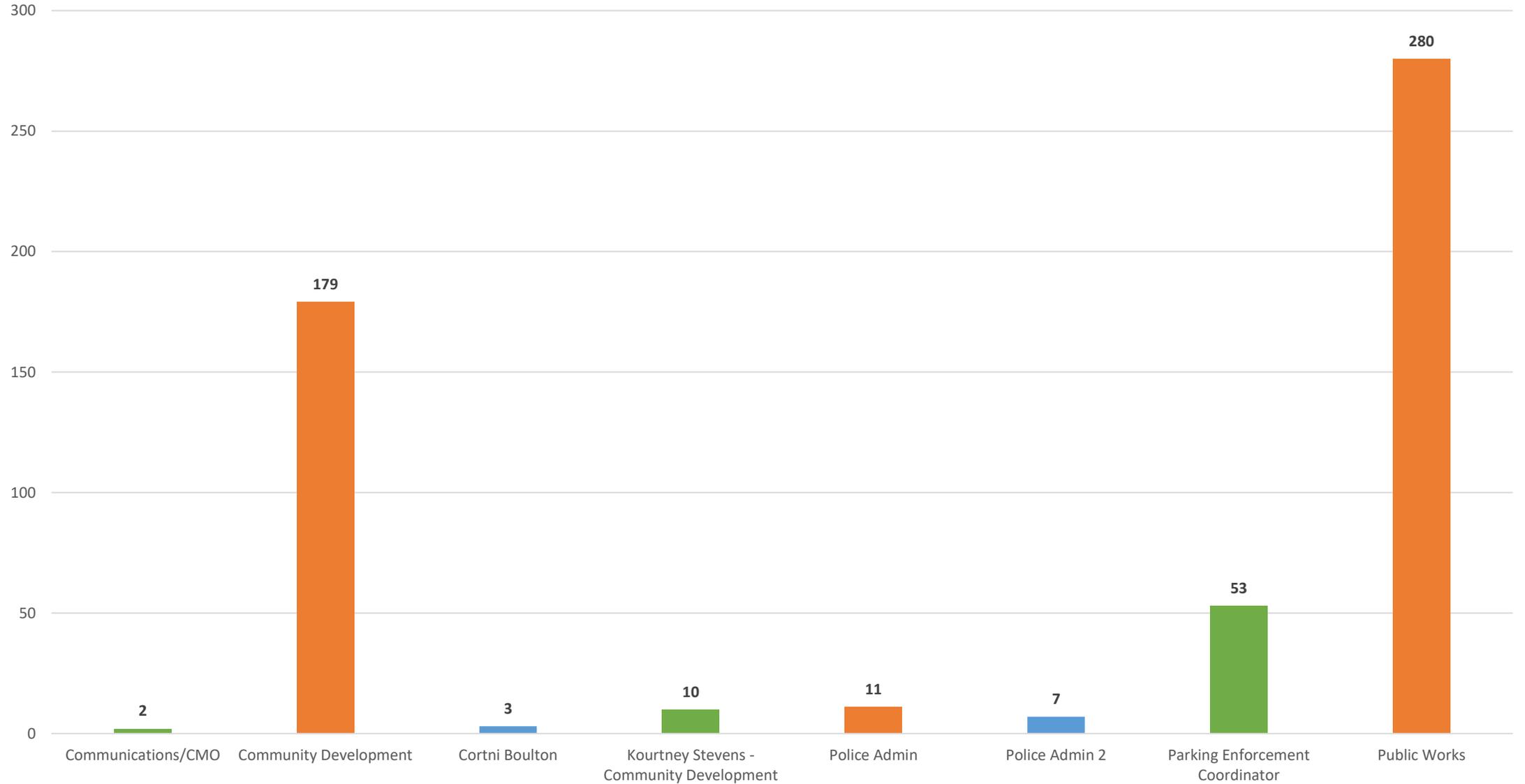
Peoria Cares December 2025 Complaints by Category



Total number of cases received: 545



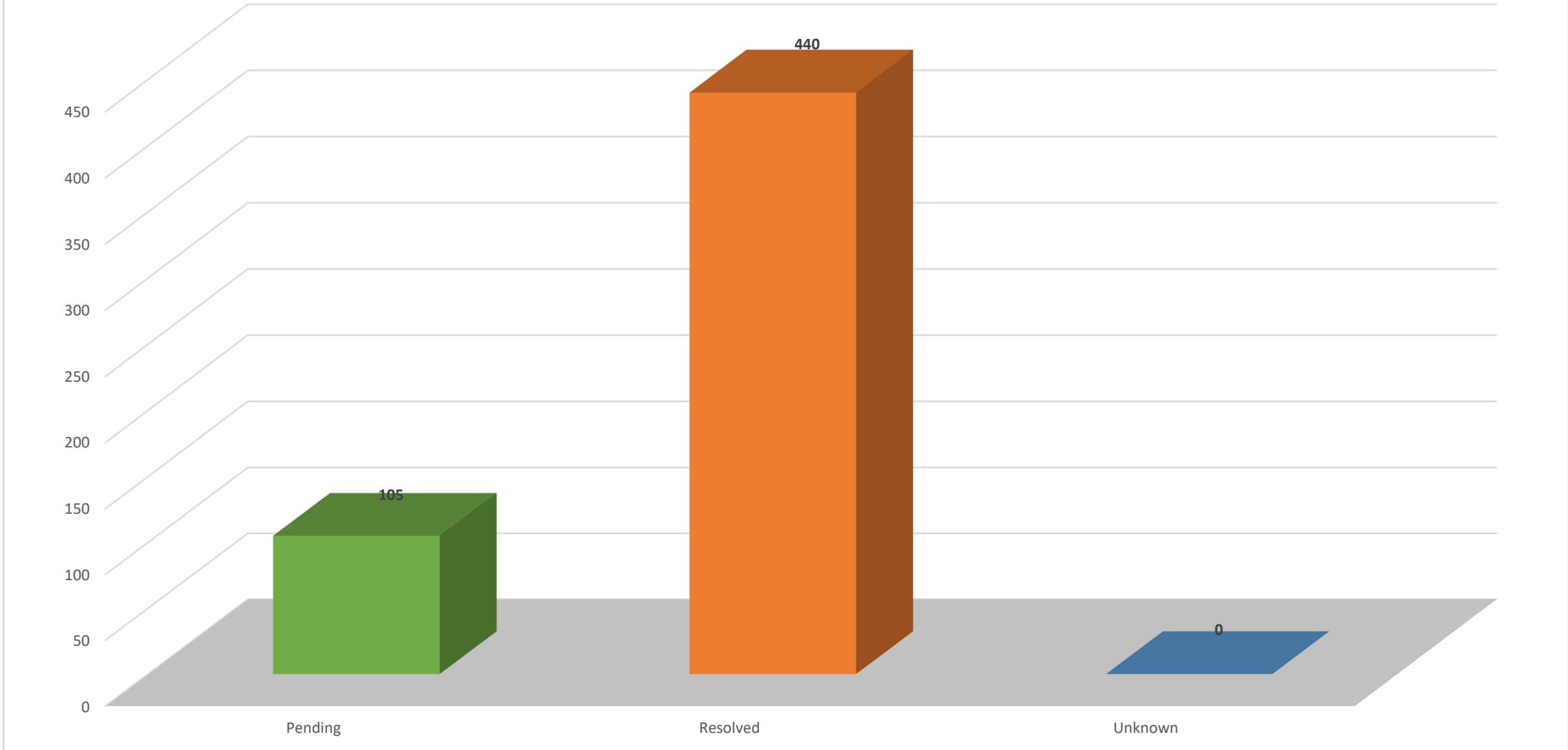
Peoria Cares December 2025 Complaints by Department



Total number of cases received: 545



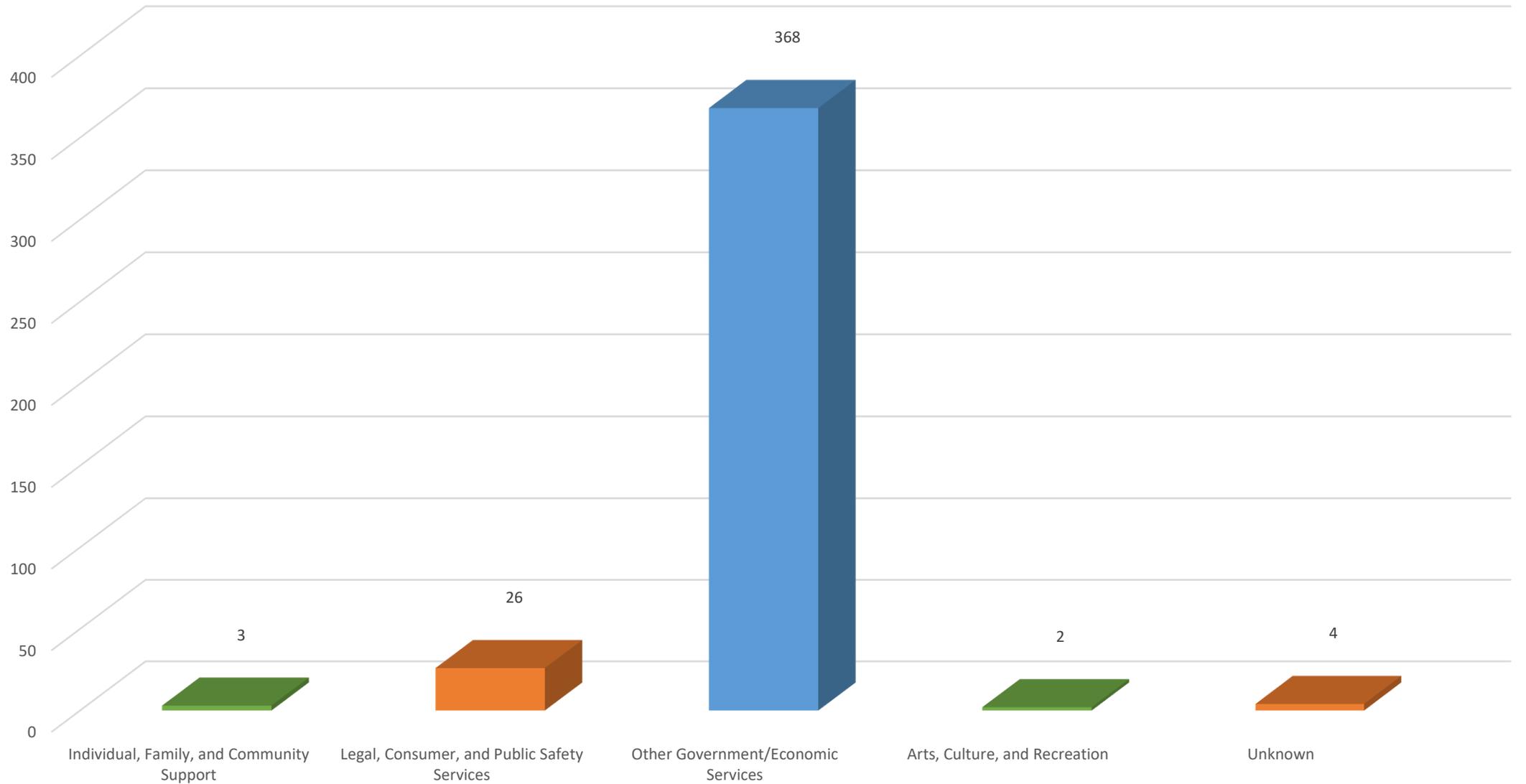
Peoria Cares December 2025 Complaint Status (as of 01/05/2026)



There are 105 pending tickets from this reporting period as of 01/05/2026.



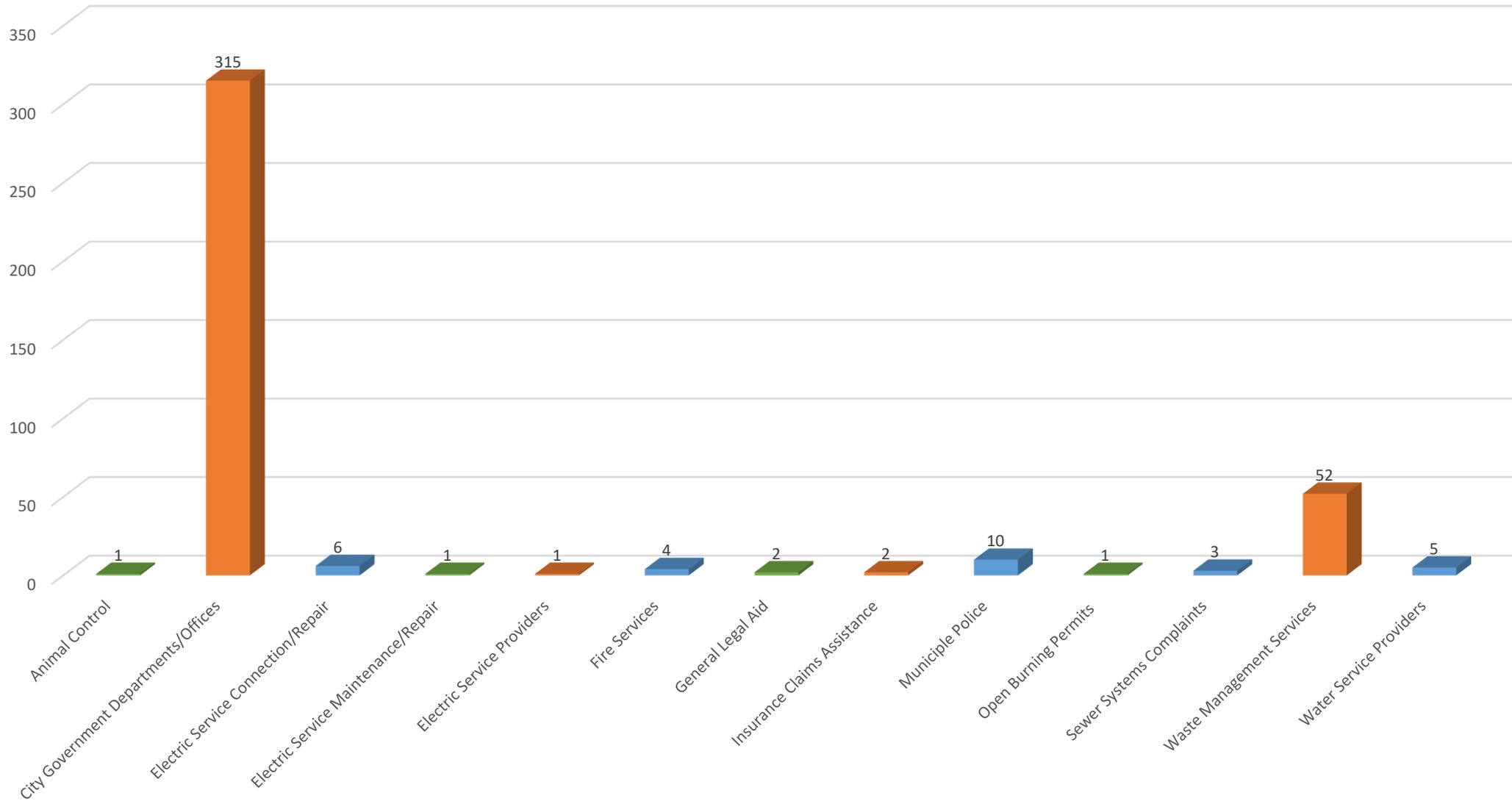
Overall Need Category of Peoria Cares Calls Not Resulting in a Peoria Cares Ticket- December 2025



An additional 403 calls were received that did not fit the Peoria Cares case criteria.



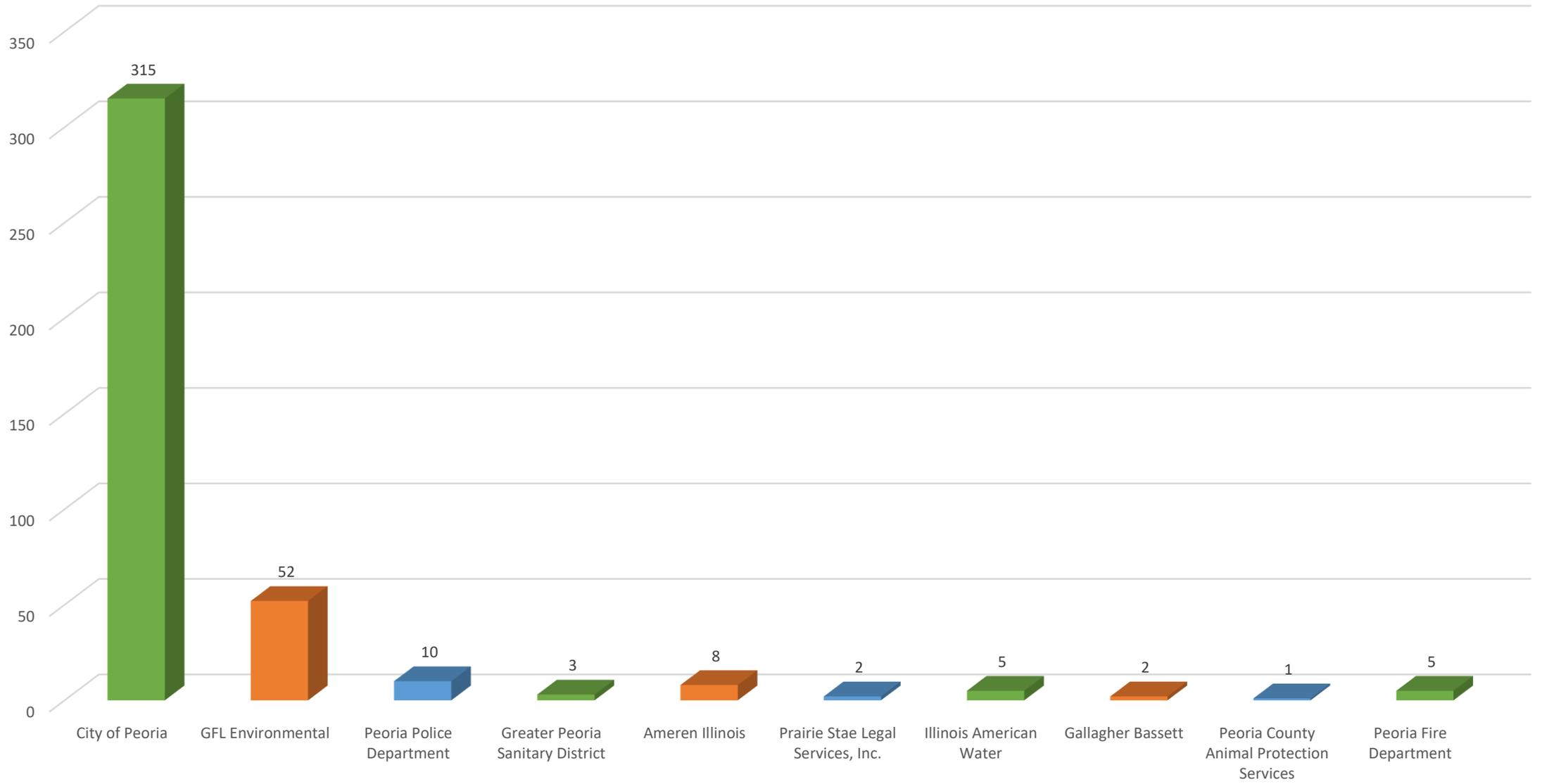
Service Needs of Peoria Cares Calls Not Resulting in a Peoria Cares Ticket- December 2025



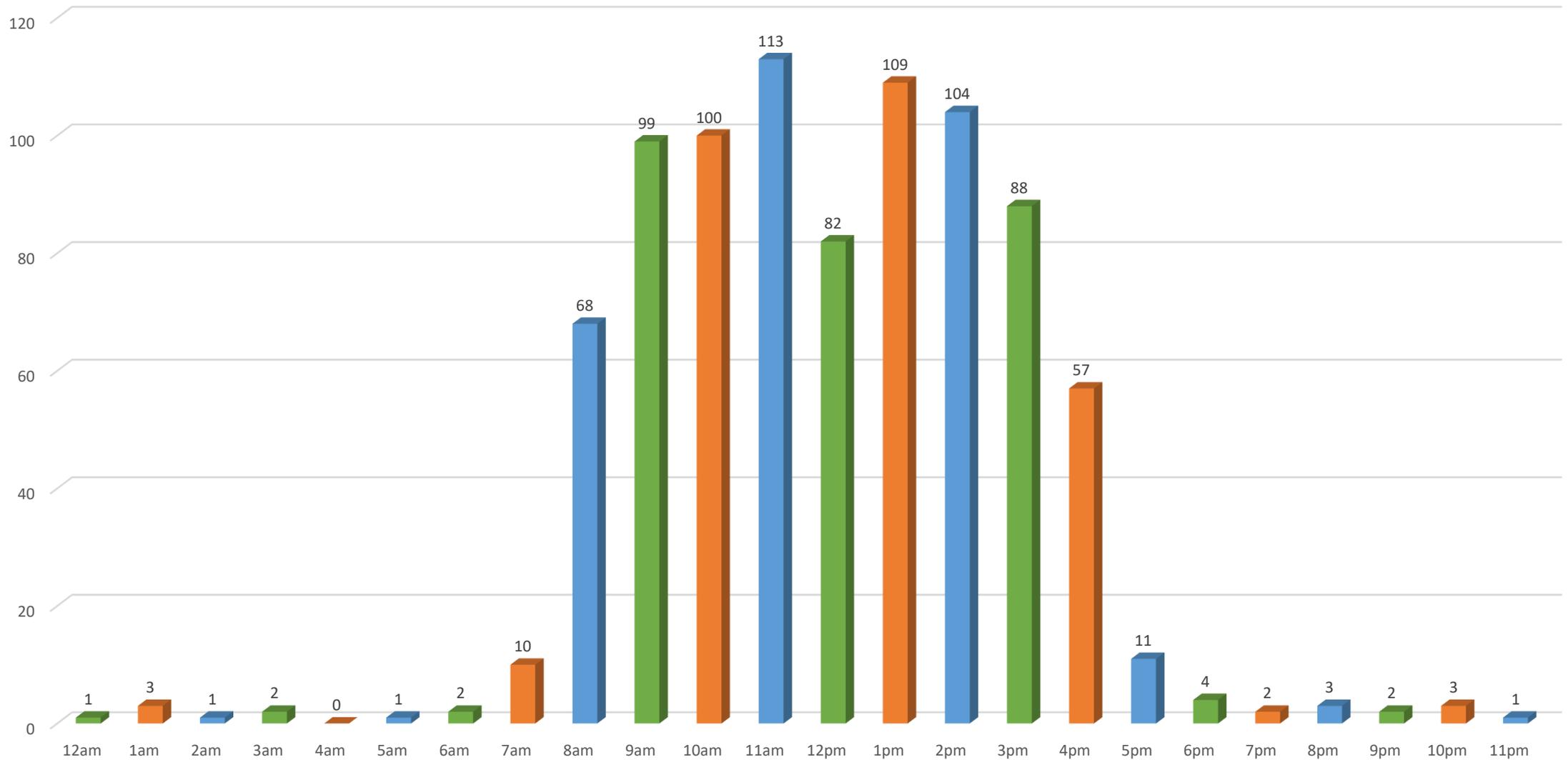
An additional 403 calls were received that did not fit the Peoria Cares case criteria.



Referrals of Peoria Cares Calls Not Resulting in a Peoria Cares Ticket- December 2025



Peoria Cares Calls by Time of Day - December 2025



Return calls are made the same business day to each citizen if their call is missed during operational hours or the next business day if it comes in after hours/weekend hours.



Peoria Cares Calls by Day of Week – December 2025

DATE	N/A's	TICKETS	TOTAL PC	211 TOTAL	DAY TOTAL	% TICKETS	% DAY TOTAL
1-Dec	59	8	67	55	122	11.94%	54.92%
2-Dec	41	12	53	50	103	22.64%	51.46%
3-Dec	44	10	54	37	91	18.52%	59.34%
4-Dec	43	2	45	47	92	4.44%	48.91%
5-Dec	43	12	55	41	96	21.82%	57.29%
6-Dec	6	2	8	9	17	25.00%	47.06%
7-Dec	4	0	4	10	14	0.00%	28.57%
8-Dec	40	6	46	59	105	13.04%	43.81%
9-Dec	36	5	41	40	81	12.20%	50.62%
10-Dec	36	7	43	41	84	16.28%	51.19%
11-Dec	36	8	44	41	85	18.18%	51.76%
12-Dec	34	7	41	41	82	17.07%	50.00%
13-Dec	14	1	15	6	21	6.67%	71.43%
14-Dec	11	1	12	9	21	8.33%	57.14%
15-Dec	42	13	55	62	117	23.64%	47.01%
16-Dec	43	9	52	42	94	17.31%	55.32%
17-Dec	28	9	37	53	90	24.32%	41.11%
18-Dec	40	5	45	43	88	11.11%	51.14%
19-Dec	32	10	42	40	82	23.81%	51.22%
20-Dec	3	2	5	10	15	40.00%	33.33%
21-Dec	3	1	4	8	12	25.00%	33.33%
22-Dec	37	11	48	46	94	22.92%	51.06%
23-Dec	33	3	36	32	68	8.33%	52.94%
24-Dec	12	1	13	13	26	7.69%	50.00%
25-Dec	1	0	1	2	3	0.00%	33.33%
26-Dec	34	6	40	21	61	15.00%	65.57%
27-Dec	2	3	5	22	27	60.00%	18.52%
28-Dec	7	0	7	12	19	0.00%	36.84%
29-Dec	43	11	54	57	111	20.37%	48.65%
30-Dec	39	3	42	52	94	7.14%	44.68%
31-Dec	20	5	25	20	45	20.00%	55.56%
	866	173	1039	1021	2060	16.86%	48.17%

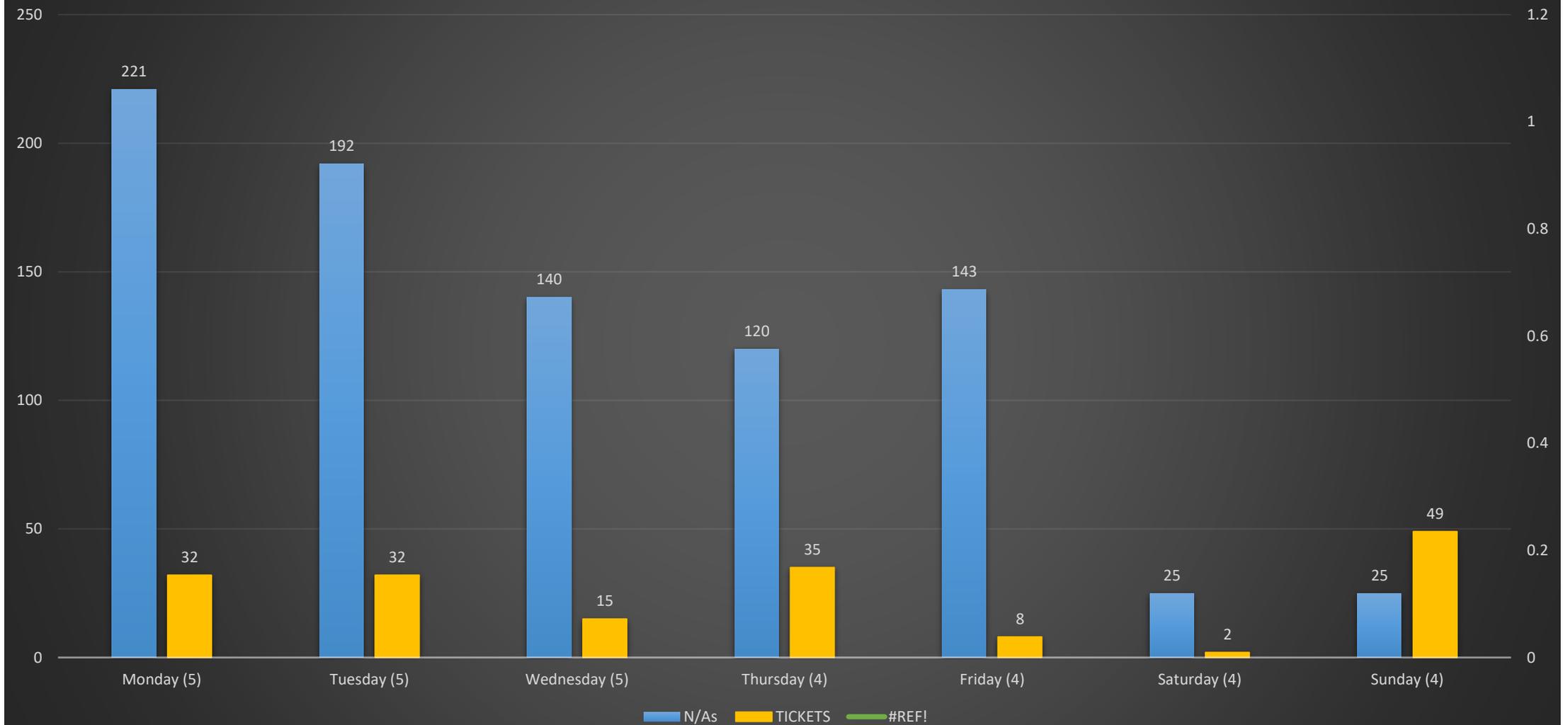
DAY OF WEEK	N/As	TICKETS	TOTAL PC	% PC TICKETS
Monday (5)	221	32	253	12.65%
Tuesday (5)	192	32	224	14.29%
Wednesday (5)	140	15	155	9.68%
Thursday (4)	120	35	155	22.58%
Friday (4)	143	8	151	5.30%
Saturday (4)	25	2	27	7.41%
Sunday (4)	25	49	74	66.22%

- N/A' s are calls that came in on the Peoria Cares line that did not result in a Peoria Cares ticket
- % Tickets refers to the percentage of tickets that were created from the calls that came in on the Peoria Cares line
- % Day Total is the percentage of calls that came through on the Peoria Cares line versus the rest of the Call Center's phone calls.

These numbers only reflect phone calls; they do not include emails, walk-ins, or website submissions. Those numbers are reflected in earlier slides. Some phone calls result in multiple Peoria Cares tickets.



Peoria Cares Call Totals by Day of Week - December 2025



These numbers only reflect phone calls; they do not include emails, walk-ins, or website submissions. Those numbers are reflected in earlier slides. Some phone calls result in multiple Peoria Cares tickets.

