



OFFICE OF THE CITY MANAGER



TO: Honorable Mayor and Members of the City Council

FROM: Patrick Urich, City Manager *Patrick Urich*

DATE: Feb. 5, 2026

SUBJECT: Issues Update

The following are issues related to the City for the weekly Issues Update. If there are additional items you believe should be included, please let me know.

City of Peoria Launches “Community Reminders” Public Service Announcement Series

The City of Peoria is launching a new series of Public Service Announcements (PSA) to educate the community on relevant safety, service, and quality-of-life issues.

Each month, the city will share a new, short-form PSA video on its social media and YouTube channels. Titled “Community Reminders,”



the PSAs focus on a variety of topics and offer practical advice for community members. The goal is to utilize more videos and help foster a more informed and better prepared Peoria community.

The first video of the series provides tips for safely heating your home when it’s cold outside. “Community Reminders: Home Winter Temperature Safety Tips” is now available on the City of Peoria’s [YouTube page](#) and [social media channels](#).

Peoria Public Works – City Collecting Public Survey Responses for ADA Transition Plan Until February 9

The city is seeking community feedback as it updates its ADA Transition Plan. The goal of the plan is to build a safer, more accessible city for everyone, whether you walk, bike, drive, or use transit services. Survey responses will be collected until Monday, February 9.

Community members can help shape Peoria’s pedestrian future by taking an online survey or using an interactive map. The survey and map tools can be found at [Peoria ADA Transition Plan](#).

The city wants to know:

- Where are the current problem spots — sidewalks, ramps, or crossings — that make getting around difficult?
- What are your priorities: safety near schools, easier routes for seniors, or safer crossings?
- What improvements would make the most difference in your daily travel?

What is the ADA Transition Plan?

The ADA Transition Plan will help the city identify accessibility barriers within public rights-of-way, including sidewalks, curb ramps, crosswalks, and pedestrian signals.

Under the plan, the city will:

- Identify existing physical barriers such as narrow sidewalks, missing curb ramps, or insufficient pedestrian crossings.
- Establish priorities to guide which improvements should happen first.
- Develop a schedule and budget for when work can be done.
- Track progress and update the plan over time based on needs, changes, and community feedback.

Peoria Public Schools – Upcoming Warrior Way Café Lunch Dates

The culinary students at the Warrior Way Café continue to cook up three-course meals that are sure to tackle your taste buds and score big on flavor! Save the dates below to join us at Woodruff Career and Technical Center for dine-in or carry-out service between 11 a.m. and 1:30 p.m.—all for just \$8 per person (cash or check accepted).

Upcoming Café Dates:

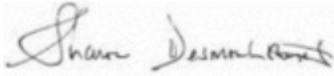
- February 19
- March 5
- March 26

Reservations are required. Please email warriorwaycafe@psd150.org by 12 p.m. on the Wednesday before your chosen date to reserve your spot. Want to stay in the loop? If you can't make it this week, we'd love to see you another time – just sign up for reminders here: PSD150.org/café-alerts

Every meal at the Warrior Way Café is more than just lunch – it's a chance to support our students as they develop their culinary and hospitality skills. We look forward to welcoming you for an unforgettable dining experience!

Issues Update
Feb. 5, 2026

With gratitude,

A handwritten signature in cursive script, appearing to read "Sharon Desmoulin-Kherat".

Dr. Sharon Desmoulin-Kherat, Ed.D

Code Docket

- See attached

Community Development Weekly Report

- See attached

Housing Docket

- See attached

Peoria Cares January Monthly Report

- See attached

<u>Inspector</u>	<u>Docket No.</u>	<u>Property Owner(s)</u>	<u>Property Address</u>
AA	25-CV-32623	CJD PROPERTIES INC	1703 W KETTELE ST
AA	25-CV-32628	CJD PROPERTIES INC	1613 W KETTELE ST
AA	25-CV-32636	ACRES INVESTMENTS LLC	1500 W ADRIAN G HINTON JR AVE
AA	25-CV-32637	FLORENCE NEAL ESTATE	132 N WEBSTER ST
AA	25-CV-32638	SAMANTHA MUTCHLER	202 SW CENTER ST
AA	25-CV-32640	PHOENIX PROPERTIES INC	207 S LINDEN ST
AA	25-CV-32641	PHOENIX PROPERTIES INC	207 S LINDEN ST
AA	25-CV-32642	FREDERICK MORRIS	1032 S GREENLAWN AVE
AA	25-CV-32643	OZELL CAGLE	1815 W GARDEN ST
AA	25-CV-32645	FREDERICK MORRIS	1032 S GREENLAWN AVE
AA	25-CV-32646	KAWON SMITH	805 S GREENLAWN AVE
AA	25-CV-32647	OZELL CAGLE	1815 W GARDEN ST
AA	25-CV-32648	JON-MAC COMPANY LLC	1817 W GARDEN ST
AA	25-CV-32649	YESENIA GARCIA	1717 W BUTLER ST
AA	25-CV-32650	OMAR BRETABO	1516 W SMITH ST
AA	25-CV-32651	CJD PROPERTIES INC	1703 W KETTELE ST
AA	25-CV-32652	WATERCRESS PROPERTIES LLC	1317 W JOHN H GWYNN JR AVE
AA	25-CV-32653	TRI COUNTY URBAN LEAGUE INC	312 S SARATOGA ST
AA	25-CV-32672	LE CHARIOT INC	1309 S MATTHEW ST
AA	25-CV-32673	NEW CHICAGO INVESTMENTS LLC	1211 S MATTHEW ST
BE	26-CV-32682	RYAN OWENS	929 W WILLCOX AVE
BE	26-CV-32711	ADRIANA GOMEZ	827 W MACQUEEN AVE
BE	26-CV-32720	JOHN & SUSAN THORSON	723 W MACQUEEN AVE
BE	26-CV-32721	RESTAURANT COMPANY DBA THE RESTAURANT COMPANY OF DELAWARE & ALBERT N OSTRICH LLC	1810 W WAR MEMORIAL DR
DF	25-CV-32625	P & I INVESTMENTS LLC	2214 N KNOXVILLE AVE
DF	25-CV-32627	BRITTNI GORE	726 E THRUSH AVE
DF	25-CV-32629	P & I INVESTMENTS LLC	2214 N KNOXVILLE AVE
DF	25-CV-32670	JOSE VAZQUEZ GUILLEN	723 E NEBRASKA AVE
DF	26-CV-32741	DONIA FDHILA	1018 E NEBRASKA AVE
DS	25-CV-32668	MARIE DRUMMOND	501 W COLUMBIA TER
DS	25-CV-32669	PHYLISA BLISS	1211 N ELLIS ST
DS	26-CV-32697	ANDRES OCHOS & MARIA URIOSTEGUI	1015 W COLUMBIA TER
DS	26-CV-32698	DANIEL NYUMAH & JULIE HORNBACH	1016 W COLUMBIA TER
DS	26-CV-32699	CENTRAL ILLINOIS REAL ESTATE PROERTIES LLC	1226 N FRINK ST
DS	26-CV-32712	TAUHEED PROPERTIES ILLINOIS LLC	1417 N SHERIDAN RD
DS	26-CV-32713	ASSET ADVISORY LLC	1106 N GARFIELD AVE
DS	26-CV-32714	TERESA & HENRI ALWAN	912 N DOUGLAS ST
DS	26-CV-32719	WILLIAM & JANICE HEAVER	1404 N BROADWAY ST
GF	25-CV-32676	HAYLEE CREAMER & CRIS BARNETT	3601 W WARWICK DR

Tuesday, February 10, 2026 @ 10:30 a.m.

*Held via Zoom

97 Cases

<u>Inspector</u>	<u>Docket No.</u>	<u>Property Owner(s)</u>	<u>Property Address</u>
GF	25-CV-32677	PAULINE AGBODJAN PRINCE	4107 W CREIGHTON TER
GF	26-CV-32700	RICHARD BROWN	6300 N DEVONSHIRE DR
GF	26-CV-32702	MOHAMMED HARIZ	3818 W VERNER DR
GF	26-CV-32703	HAYLEE CREAMER & CRIS BARNETT	3601 W WARWICK DR
GF	26-CV-32704	DOLLAR TREE STORES INC	801 W LAKE AVE
GG	25-CV-32655	JANICE & WILLIAM HEAVER	1425 E LONDON AVE
GG	25-CV-32657	OTIS LLC	405 E FORREST HILL AVE
GG	25-CV-32659	KELLY COX	2614 N CALIFORNIA AVE
GG	26-CV-32701	SCA ELITE VENTURES	600 E GIFT AVE
GG	26-CV-32705	KELLY COX	2614 N CALIFORNIA AVE
GG	26-CV-32706	SHIRLEY BOOKER	744 E MCCLURE AVE
GG	26-CV-32708	ROBERT WHITE III	926 E ELMHURST AVE
GG	26-CV-32709	LEIPZIG INVESTMENTS LLC	2807 N WISCONSIN AVE
GG	26-CV-32733	3623 STERLING LLC	2804 N PEORIA AVE
GG	26-CV-32734	SHANTE HORTON	912 E MCCLURE AVE
JS	25-CV-31882	JORDAINE WISDOM	4205 N COLUMBUS AVE
JS	26-CV-32724	TREMAYNE BRANCH	2129 N GALE AVE
JS	26-CV-32725	TREMAYNE BRANCH	2129 N GALE AVE
JS	26-CV-32726	TREMAYNE BRANCH	2127 N GALE AVE
JS	26-CV-32727	TREMAYNE BRANCH	2127 N GALE AVE
JS	26-CV-32728	TREMAYNE BRANCH	2123 N GALE AVE
JS	26-CV-32729	TREMAYNE BRANCH	2123 N GALE AVE
JS	26-CV-32730	TREMAYNE BRANCH	1801 W WIDENHAM ST
JS	26-CV-32731	TREMAYNE BRANCH	1801 W WIDENHAM ST
KW	25-CV-31917	JORDAINE WISDOM	4205 N COLUMBUS AVE
MH	25-CV-32200	GRISELDA MUNOZ	1700 NE MADISON AVE
MH	25-CV-32662	CAROLYN SANDERS	637 ALEXANDER AVE
MH	25-CV-32664	JULIETA MACIEL & MARCO BARAJAS	1028 NE GLENDALE AVE
MH	25-CV-32665	RUBI BARAJAS	1109 NE MONROE ST
MH	25-CV-32666	MARCUS DENSON	1002 NE JEFFERSON AVE
MH	25-CV-32667	MARCUS DENSON	1002 NE JEFFERSON AVE
MH	25-CV-32674	WARREN JR & TERI SEYMOUR	520 ALEXANDER AVE
MH	25-CV-32675	MIGUEL RAYGOZA	1001 NE ROCK ISLAND AVE
MH	26-CV-32685	MARCUS DENSON	1002 NE JEFFERSON AVE
MH	26-CV-32686	MARCUS DENSON	1002 NE JEFFERSON AVE
MH	26-CV-32688	RUBI BARAJAS	1109 NE MONROE ST
MH	26-CV-32689	BRUCE SMITH	2725 NE ADAMS ST
MH	26-CV-32690	BRUCE SMITH	2723 NE ADAMS
MH	26-CV-32691	BRUCE SMITH	2723 NE ADAMS
MH	26-CV-32692	CAROLYN SANDERS	637 ALEXANDER AVE
MH	26-CV-32715	CAROLYN SANDERS	637 ALEXANDER AVE

<u>Inspector</u>	<u>Docket No.</u>	<u>Property Owner(s)</u>	<u>Property Address</u>
PB	25-CV-32632	IL GUARANTEED GRIT PROPERTIES 1 LLC	507 W LOUCKS AVE
PB	25-CV-32633	BRENDA CINTORA-OROZCO	1918 N NORTH ST
PB	25-CV-32639	HARDESTY ENTERPRISES LTD	1823 N LINN ST
PB	26-CV-32681	MCCLURE CAPITAL PARTNERS LLC	500 W MCCLURE AVE
PB	26-CV-32716	EXCHANGERIGHT NET LEASED PORTFOLIO 28 DST	2515 N KNOXVILLE AVE
PB	26-CV-32717	CHRISTY JOHNSON	2623 N LINN ST
PB	26-CV-32718	FJR REALTY LLC	222 W MCCLURE AVE
RF	25-CV-32620	NICOLE COHON	3035 W MONTANA ST
RF	25-CV-32621	SAMANTHA FARQUHARSON	3017 W MONTANA ST
RF	25-CV-32622	MA RODRIGUEZ	2818 W MONTANA ST
RR	25-CV-32543	TIFFANY BRITT	2822 W SHEFFIELD DR
RR	25-CV-32671	KELLI MARTIN & JAMES BULLOCK	3123 N GALE AVE
RR	26-CV-32678	SRINIVAS DURSHANAPALLI	2829 N HARPER TER
RR	26-CV-32680	BRANDON LEBETER	1006 N PARKSIDE DR
RR	26-CV-32693	ELIOM LLC	2019 W HARPER TER
RR	26-CV-32739	JOSHUA EMMER & KIMBERLY EMMER	1512 S FARADAY ST
RR	26-CV-32740	BUNNY PICKETT ESTATE & ROGER BURNS	1708 S FARADAY AVE
Attorneys must enter their appearance in a case to represent a client before the hearing officer.			

WEEKLY DEVELOPMENT ACTIVITY REPORT

CITY OF PEORIA – COMMUNITY DEVELOPMENT DEPARTMENT

Date: 01/29/2026 – 02/04/2026

This summary document is produced on a weekly basis. It is used as an agenda for the City Development Review Board and as a transparency tool to allow the public to be aware of development in Peoria.

1. Summary Information

- **One Stop Shop** is held every Monday at 1:30 PM virtually. We also offer an in-person option the first Monday of each month at Distillery Labs at 201 SW Adams St. This is a free service for anyone who wants to discuss development with staff from various city departments, local utility companies, the Peoria County Health Department, and CityLink.
- **Development Center Permits** can typically be issued immediately and/or do not require an extensive review period. These permits include most trade (electrical, plumbing, HVAC, etc.) permits, and repair permits. New single-family residential construction, alteration/additions, and demolitions require reviews.
- Each permit application includes a self-reported value of the project. The **Total Value of Development (YTD)** is the sum of these reported values.

	This Week	YTD
One Stop Shop Customers	5	7
Development Center Permits Issued	37	161
Total Value of Development	\$967,279	\$6,986,667

2. Development Review Board Projects

- The **Development Review Board** is a group of City staff, local utility representatives, and other local government agencies that review and comment on more complex development applications and cases that are required to go to a public hearing.
- Items listed below with the prefixes HPC, PZC or ZBA in the first column are considered **Plans**. **Plans** are development applications that require multiple departments to review for compliance and include a public hearing before a City Commission; in some cases, **Plans** may also require a final decision by the City Council.
- All other items listed below are **Building Permits**. **Building Permits** are development applications that require multiple departments to review for compliance but do not require a public hearing or City Council review.
- The **Staff Assigned** to each item is the primary contact person for any inquires.

Plan/Permit #	Address	Type	Description	Council District	Planner Assigned
COM-000184-2026	3008 N Molleck Dr	Commercial Alteration	Verizon Tower Modification	1	JN
PZ-000028-2026	7802 N University St	Special Use	Class 2 Tobacco or Alternative Nicotine Sales	5	JN
ZBA-000029-2026	1406 S Easton Ave	Major Variance	Variance for Carport	1	JN

Additional Activity

- These projects are not subject to review by the Development Review Board.

Plan/Permit #	Address	Type	Description	Council District	Assigned
-	-	-	-	-	-

WEEKLY DEVELOPMENT ACTIVITY REPORT CITY OF PEORIA – COMMUNITY DEVELOPMENT DEPARTMENT

3. Certificates of Occupancy Issued

- **Certificates of Occupancy** are issued after the work authorized by a permit has been inspected and substantially meets all applicable codes and regulations.

Address	Type	Business Name	Council District
-	-	-	-

4. Land Bank Activity

- The **City Land Bank** acquires properties to hold for future development, transfers properties to new owners when possible, and demolishes unsafe and abandoned structures to reduce blight in the community.

Properties Acquired			
Parcel Number	Address	Council District	Received Through
-	-	-	-

Properties Transferred to New Owner			
Parcel Number	Address	Council District	Transferred Through
18-03-331-006	1315 NE Jefferson St	3	Quit Claim Deed
18-18-478-031	1713 S Easton Ave	1	Quit Claim Deed

Properties Demolished			
Parcel Number	Address	Council District	Ownership Type and Reason
18-04-232-013	703 E LaSalle St	3	Private - Emergency

5. Peoria City/County Health Department License Information

- The **Peoria City/County Health Department** licenses multiple types of food establishments. The information in this table is provided for informational purposes only

Address	Business Name	Description	Council District
909 West Windom	The Latin Mercaditos/Tropi Café Remodel	Plans Approved	2
801 W Lake Avenue	Kroger Remodel	Plans Received	3
516 Main Street	Hoops Pizza & Pub Remodel	Plans Received	2
7620 N University St	Kid & Play	Plans Received	5
OSF/Carle Locations	Carnival Delights Mobile Truck	Plans Received	2

**WEEKLY DEVELOPMENT ACTIVITY REPORT
CITY OF PEORIA – COMMUNITY DEVELOPMENT DEPARTMENT**

Community Development Department Contact Information Staff who are typically assigned to manage development applications.	
<p align="center"> Leah Allison (LA) <i>Asst. Director of Com. Dev.</i> 494-8667 </p> <p align="center"> Josh Naven (JN) <i>Senior Urban Planner</i> 494-8657 </p> <p align="center"> Kerilyn Weick (KW) <i>Senior Urban Planner</i> 494-8606 </p> <p align="center"> Julia Rose (JR) <i>Urban Planner</i> 494-8649 </p>	<p align="center"> Rich Storm (RS) <i>Building Safety Manager</i> 494-8632 </p> <p align="center"> Matt Ziller (MZ) <i>Building Inspector</i> 494-8628 </p> <p align="center"> Craig Reid (CR) <i>Building Inspector</i> 494-8925 </p> <p align="center"> Issac Garcia (IG) <i>Building Inspector</i> 494-8921 </p> <p align="center"> Julio Garcia (JG) <i>Building Inspector</i> 494-8638 </p>

INSP	O.O	PROPERTY OWNER	CASE #	ENERGOV #	PROPERTY ADDRESS	APPEARANCE
AA	OO	BESSIE J RUSSELL	26-HC-073	030103-2025	3036 W ANTOINETTE ST	FIRST APPEARANCE
AA	C	GREENWOOD APARTMENTS 22 LLC	26-HC-081	000097-2026	110 N BRAVES CT	FIRST APPEARANCE
AA	C	CHICAGO TITLE LAND TRUST COMPANY	25-HC-718	027548-2025	2003 W HOWETT ST	REVIEW
AA	C	PEORIA PORTFOLIO I-IV APTS LP	25-HC-478	012134-2025	818 W HURLBURT ST, UNIT B25	PETITION FOR REHEARING
AA	C	PEORIA HOUSING AUTHORITY	25-HC-683	026295-2025	708 W MCBEAN ST	REVIEW
AA	C	ERICKSON CAPITAL INVESTMENTS LLC	26-HC-001	028356-2025	101 N MCREYNOLDS	REVIEW
AA	OO	WILLIAM JACKSON	26-HC-053	029740-2025	1416 S STANLEY ST	REVIEW
AA	C	WICKED SMART LLC	26-HC-078	000080-2026	1522 W WIDENHAM ST	FIRST APPEARANCE
BE	NO	RICHARD SALISBURY	25-HC-655	025523-2025	1117 W GILBERT AVE	REVIEW
BE	C	B CUBED INVESTMENTS LLC	26-HC-068	029942-2025	708 W MACQUEEN AVE	FIRST APPEARANCE
BE	OO	ADRIANA GOMEZ	26-HC-077	000076-2026	827 W MACQUEEN AVE	FIRST APPEARANCE
BE	C	TK PEORIA PROPERTIES LLC	26-HC-085	000189-2026	711 W MACQUEEN AVE	FIRST APPEARANCE
BE	OO	GLENNA BRANSCUMB	25-HC-656	025527-2025	814 W RICHMOND AVE	REVIEW
BE	NO	JEREMY JOHNSON	26-HC-087	000198-2026	2409 N SHERIDAN RD	FIRST APPEARANCE
BE	OO	CAROLYN DANIELS	23-HC-069	019495-2023	210 W VIRGINIA AVE	REVIEW
BE	OO	RYAN OWENS	26-HC-088	000248-2026	929 W WILLCOX AVE	FIRST APPEARANCE
DF	NO	ROBERT RUFFIN	25-HC-744	028198-2025	2002 N DECHMAN AVE	REVIEW
DF	NO	YAMUNDOW CAMARA	26-HC-063	029852-2025	714 E ILLINOIS AVE	FIRST APPEARANCE
DF	C	ACRES INVESTMENTS LLC	26-HC-064	029854-2025	712 E ILLINOIS AVE	FIRST APPEARANCE
DF	OO	MELVIN WREN	26-HC-062	029851-2025	1913 N MISSOURI AVE	FIRST APPEARANCE
DF	OO	FLOYD E HAMLET	26-HC-086	000193-2026	1108 E NEBRASKA AVE	FIRST APPEARANCE
DF	C	TOWER RESTORATION LLC	25-HC-298	004828-2025	1827 N NEW YORK AVE	REVIEW
DF	NO	RICHARD MITCHELL	26-HC-067	029883-2025	1617 N NEW YORK AVE	FIRST APPEARANCE
DF	C	AFFORDABLE PLACE 2 LLC	25-HC-735	027093-2025	1805 N PEORIA AVE	REVIEW
DF	NO	ISAIAH GUERRERO	25-HC-740	028043-2025	216 E THRUSH AVE	REVIEW
DS	NO	JAMES HOLMES	25-HC-462	011085-2025	425 W ARMSTRONG AVE	REVIEW
DS	OO	MICHAEL ICE	26-HC-079	000084-2026	604 W ARMSTRONG AVE	FIRST APPEARANCE
DS	OO	BARRY CALVERT IV	25-HC-689	026535-2025	1821 W BARKER AVE	REVIEW
DS	C	LUBAVITCH CHABAD OF PEORIA	26-HC-075	000016-2026	1305 W BARKER AVE	FIRST APPEARANCE
DS	C	ST STEPHEN PROTOMARTYR PROJECT INC	24-HC-112	098666-2024	3432 W BASKIN RDG	REVIEW
DS	C	CHRISTIAN FAMILY CENTER CHURCH INC	26-HC-071	030031-2025	1112 N BOURLAND AVE	FIRST APPEARANCE
DS	NO	ANDRES OCHOS	26-HC-069	030008-2025	1015 W COLUMBIA TER	FIRST APPEARANCE
DS	C	CONSOLIDATED PROPERTIES LLC SERIES CD	26-HC-070	030009-2025	1011 W COLUMBIA TER	FIRST APPEARANCE
DS	OO	JOSEPH ROSS	25-HC-600	025009-2025	1122 N FLORA AVE	REVIEW
DS	C	PEORIA PORTFOLIO I - IV APARTMENTS, L.P.	25-HC-715	027425-2025	2401 N GALE AVE, UNIT E1	REVIEW
DS	C	PEORIA PORTFOLIO I-IV APTS, L.P.	25-HC-373	007431-2025	2401 N GALE AVE, UNIT G11	REVIEW
DS	C	ASSET ADVISORY LLC	26-HC-082	000102-2026	1106 N GARFIELD AVE	FIRST APPEARANCE
DS	OO	STEPHANIE BECK	25-HC-217	002412-2025	915 W GIFT AVE	REVIEW
DS	NO	JEFF COHEN	25-HC-663	025625-2025	1120 W GIFT AVE	REVIEW

DS	C	GTM PROPERTIES LLC	26-HC-066	029870-2025	600 W HIGH ST	FIRST APPEARANCE
DS	OO	ROBERT K & MARY MIDDLETON	24-HC-550	115663-2024	1514 W MOSS AVE	REVIEW
DS	OO	JORDAN ROBLES	26-HC-076	000051-2026	1017 W MOSS AVE	FIRST APPEARANCE
DS	OO	KENNETH WILSON	26-HC-074	030120-2025	1311 N NORTH ST	FIRST APPEARANCE
DS	OO	MICHAEL LEVAN	25-HC-677	025860-2025	104 NE ROANOKE AVE	REVIEW
DS	C	TAUHEED PROPERTIES ILLINOIS LLC	26-HC-080	000091-2026	1417 N SHERIDAN RD	FIRST APPEARANCE
DS	OO	CONRAD L STINNETT III	25-HC-406	008729-2025	1027 N UNDERHILL ST	REVIEW
GF	OO	THOMAS WHITE JR	26-HC-072	030069-2025	4509 W ANDOVER DR	FIRST APPEARANCE
GF	C	H & A GROVE LLC	25-HC-053	122046-2024	1700 W CANDLETREE DR, UNIT 102	REVIEW
GF	OO	JAMES DAVIS	25-HC-566	021089-2025	5321 N HAMILTON RD	REVIEW
GF	C	ROYAL HIGHLANDER MHP PEORIA IL LLC	25-HC-713	027360-2025	903 W MACTAVISH RD	REVIEW
GF	OO	WILLIE JEFFERSON	25-HC-487	012871-2025	2738 W MILLBROOK CT	REVIEW
GF	NO	GREGORY SCHROEDER	25-HC-538	017331-2025	4624 N NELSON DR	REVIEW
GF	OO	JUSTIN ALLEN	25-HC-055	122052-2024	5405 N NOTTINGHAM PL	REVIEW
GF	C	AZ PROPERTY ONE LLC	26-HC-083	000127-2026	9203 N PINE TREE RD	FIRST APPEARANCE
GF	NO	DOUGLAS HUFF	25-HC-610	025288-2025	2430 W PINTURA CT	REVIEW
GF	C	WILLOW HEIGHTS CONDOMINIUM ASSOCIATION	26-HC-061	029398-2025	WILLOWLAKE DR, BUILDING 2605 W #2 GARAGE	FIRST APPEARANCE
GG	OO	QUINTANYA MOORE	25-HC-083	000339-2025	503 E ARCHER AVE	REVIEW
GG	OO	KEVIN SNIDER ESTATE	26-HC-065	029869-2025	319 E MAYWOOD AVE	FIRST APPEARANCE
GG	NO	BRIAN MONGE	25-HC-678	026038-2025	1422 E PARIS AVE	REVIEW
GG	C	ERICKSON CAPITAL INVESTMENTS LLC	25-HC-366	007283-2025	2629 N SPRINGDALE AVE	REVIEW
GG	NO	ESTELLA ETNIER	25-HC-639	023400-2025	1515 E TRIPP AVE	REVIEW
IG	C	PETE GEORGE & SON BLACKTOP LLC	25-HC-604	025185-2025	2701 NE ADAMS ST	REVIEW
MH	C	LONEBRIDGE OHIO LLC	23-HC-547	054964-2023	920 NE GLENDALE AVE	REVIEW
MH	NO	JAKOVSI YAIR LOYA OLGUIN	25-HC-721	027629-2025	1505 NE GLENDALE AVE	REVIEW
MH	NO	EZEQUIEL SALGADO	26-HC-090	000257-2026	701 GREEN ST	FIRST APPEARANCE
MH	NO	LOUIS BARNETT	25-HC-693	026662-2025	406 HAYWARD ST	REVIEW
MH	OO	CHRISTOPHER SHORT	25-HC-692	026658-2025	408 HAYWARD ST	REVIEW
MH	NO	BRENDON DAVIS	26-HC-084	000179-2026	1615 NE JEFFERSON AVE	FIRST APPEARANCE
MH	NO	JESSIE DAVIS	25-HC-645	023884-2025	3015 NE MADISON AVE	REVIEW
MH	OO	ANGEL CAMPOS	25-HC-138	001045-2025	1703 NE MADISON AVE	REVIEW
MH	NO	MICHAEL YOUNG	25-HC-665	025660-2025	2704 NE MADISON AVE	REVIEW
MH	OO	RUTH LOVETT	26-HC-006	028610-2025	1100 NE MADISON AVE	REVIEW
MH	NO	SOPHIA PARKER n/k/a SOPHIA PONCE	25-HC-269	003619-2025	412 MARY ST	REVIEW
MH	C	B CUBED INVESTMENTS LLC	25-HC-703	027004-2025	703 MARY ST	REVIEW
MH	OO	RONALD BURNETT	25-HC-218	001609-2025	1413 NE MONROE ST	REVIEW
MH	NO	SERAFIN LOPEZ	25-HC-352	007067-2025	805 NE MONROE ST	REVIEW
MH	NO	THOMAS TURNER JR	25-HC-608	025271-2025	1306 NE PERRY AVE	REVIEW

MH	NO	STEPHEN NIKITUK	26-HC-089	000249-2026	331 NE PERRY AVE	FIRST APPEARANCE
MH	C	BRV INVESTORS LLC	26-HC-091	000258-2026	1210 NE PERRY AVE	FIRST APPEARANCE
MH	NO	MATTHEW FIERLING	26-HC-004	028542-2025	1106 NE PERRY AVE	REVIEW
MH	NO	LISA NETTERVILLE	25-HC-580	022120-2025	506 VORIS ST	REVIEW
MH	OO	DONALD WISE	25-HC-581	022126-2025	504 VORIS ST	REVIEW
MZ	NO	BRUCE SMITH	25-HC-720	027595-2025	2725 NE ADAMS ST	REVIEW
RF	C	PANASUR ABROAD LLC	25-HC-436	009844-2025	1904 W PROCTOR ST	REVIEW
RR	OO	WILLIAM J PULLEN	25-HC-475	010800-2025	523 ALEXANDER AVE	REVIEW
RR	C	JICTB INC	25-HC-626	016239-2025	722 ALEXANDER AVE	REVIEW
RR	OO	GAIN JOSEPH	25-HC-669	025737-2025	2827 W LARCHMONT LN	REVIEW
RR	OO	CECILIA CISNEROS	25-HC-728	027811-2025	2607 NE MADISON AVE	REVIEW
RR	NO	DAVID BACHMAN	25-HC-529	016280-2025	3224 NE MADISON AVE	REVIEW
RR	C	HONEYSUCKLE LANE LLC	25-HC-440	009923-2025	3310 NE MADISON AVE	REVIEW
RR	C	BELBAR INVESTMENTS LLC	25-HC-658	025541-2025	3313 N STANLEY ST	REVIEW
RR	C	EQUITY & HELP INC TRUST	24-HC-557	115827-2024	104 VAN BUREN ST	REVIEW
RR	OO	DONAVON SCHOCH	25-HC-662	025591-2025	810 VINE ST	REVIEW
SD	NO	BRUCE SMITH	25-HC-717	027504-2025	2725 NE ADAMS ST, A, B, C	REVIEW
SD	NO	JASMINA VUKICH	24-HC-670	118281-2024	207 E ARCHER AVE	REVIEW
SD	C	J JACOBS RENTALS LLC	25-HC-726	027717-2025	801 E FAIROAKS AVE	REVIEW
SD	C	LT PROPERTIES LLC	25-HC-515	015514-2025	420 E MCCLURE AVE	REVIEW
SD	NO	MARK SHORT	25-HC-641	023644-2025	1407 E TRIPP AVE	PETITION FOR REHEARING
SD	OO	MARTHA RILEY	25-HC-443	009971-2025	625 E WILSON AVE	REVIEW

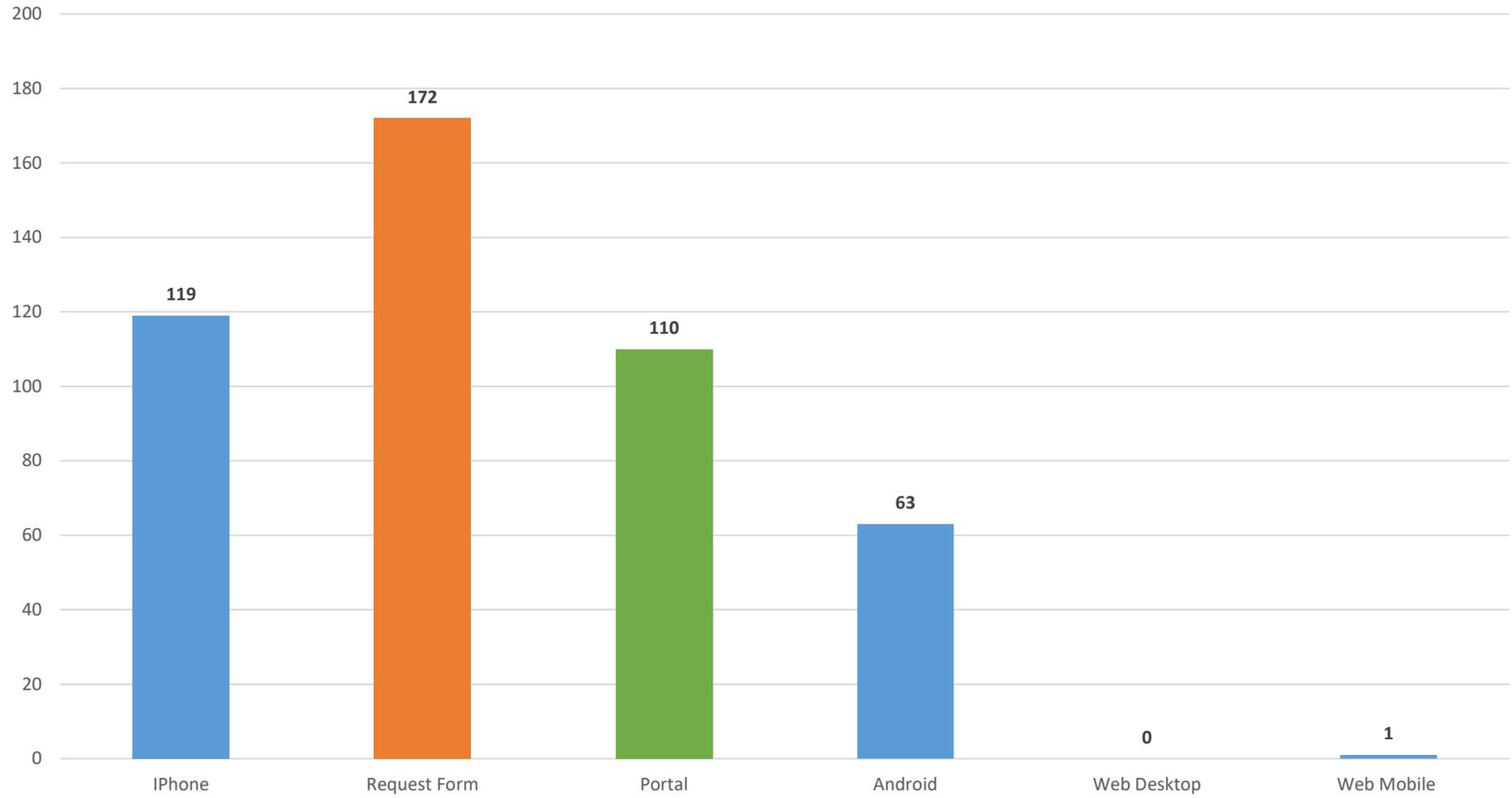
Peoria Cares



2026 Monthly Report

***From: The Office of the City Manager
Presented to: City of Peoria, Mayor and Council Members
2026***

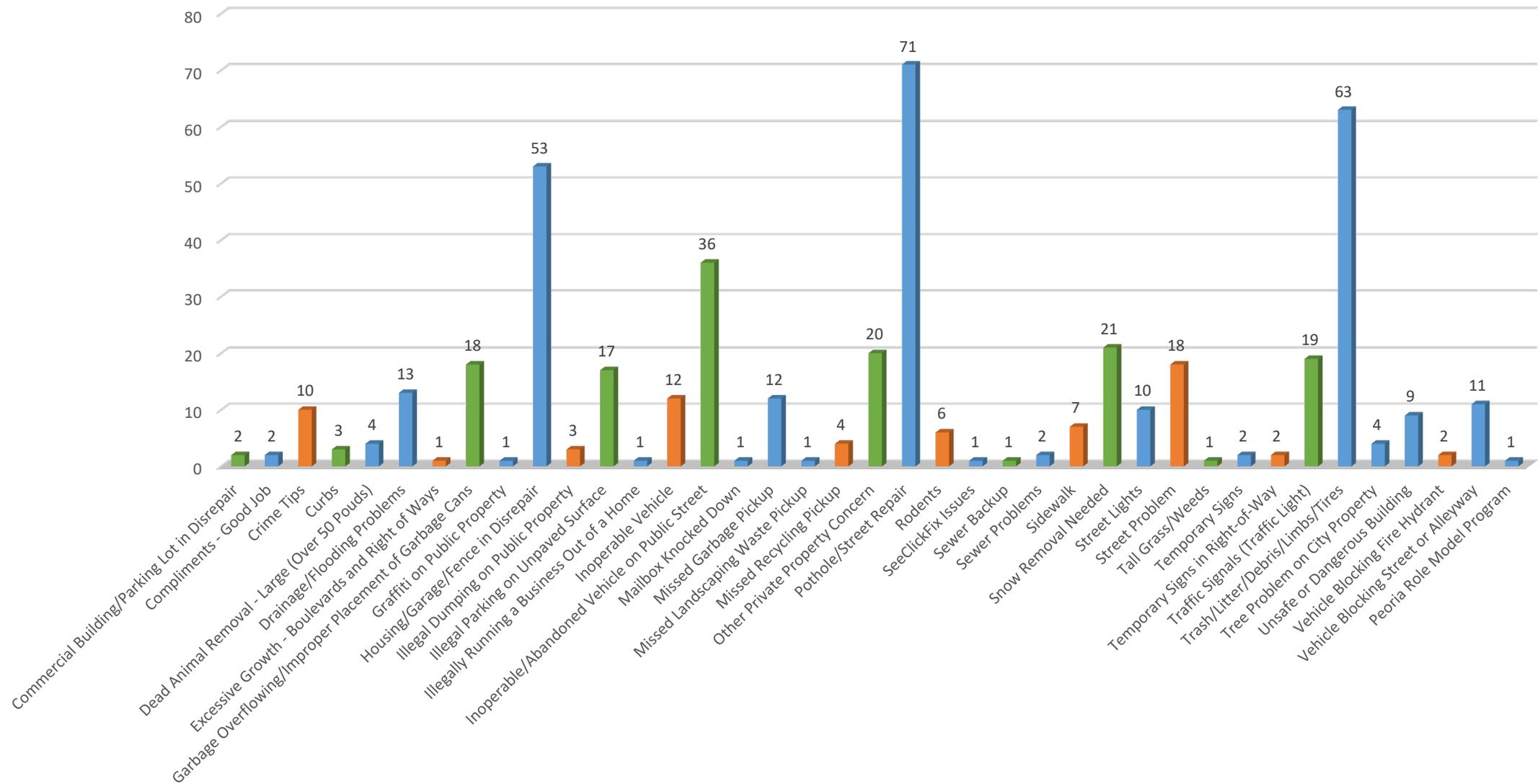
Peoria Cares Communication Transactions During the Month of January 2026



Total number of cases received: 465



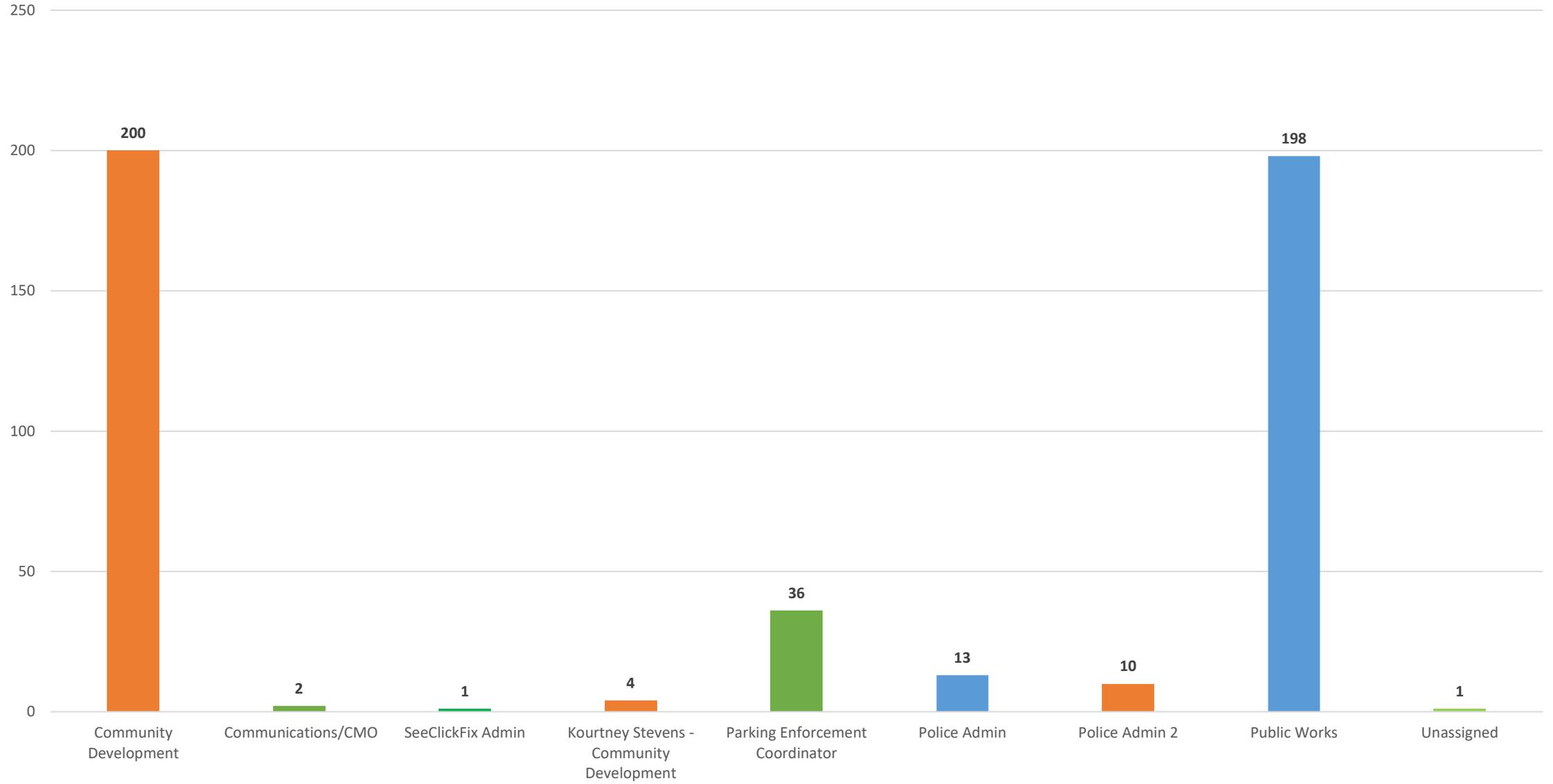
Peoria Cares January 2026 Complaints by Category



Total number of cases received: 465



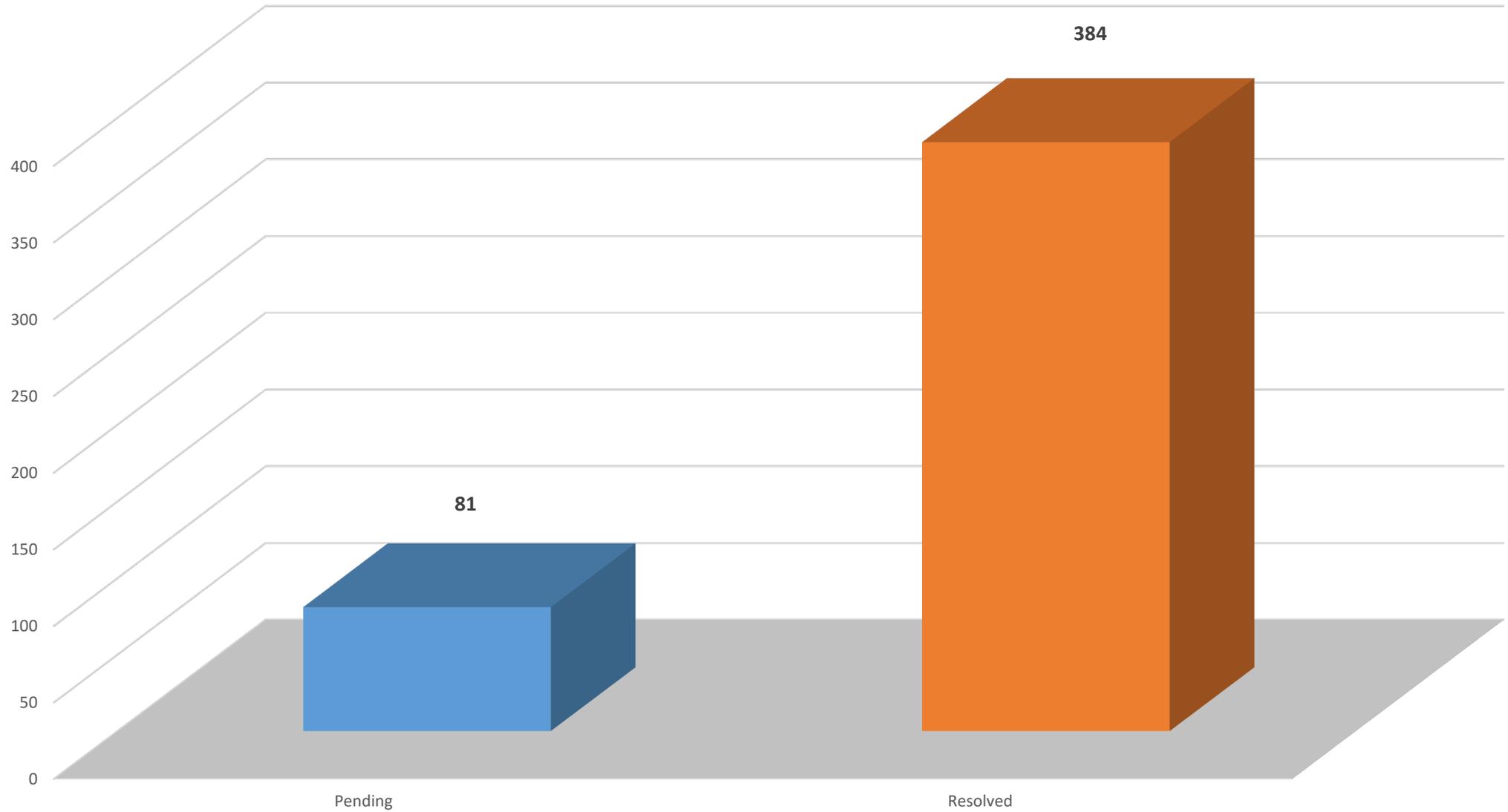
Peoria Cares January 2026 Complaints by Department



Total number of cases received: 465



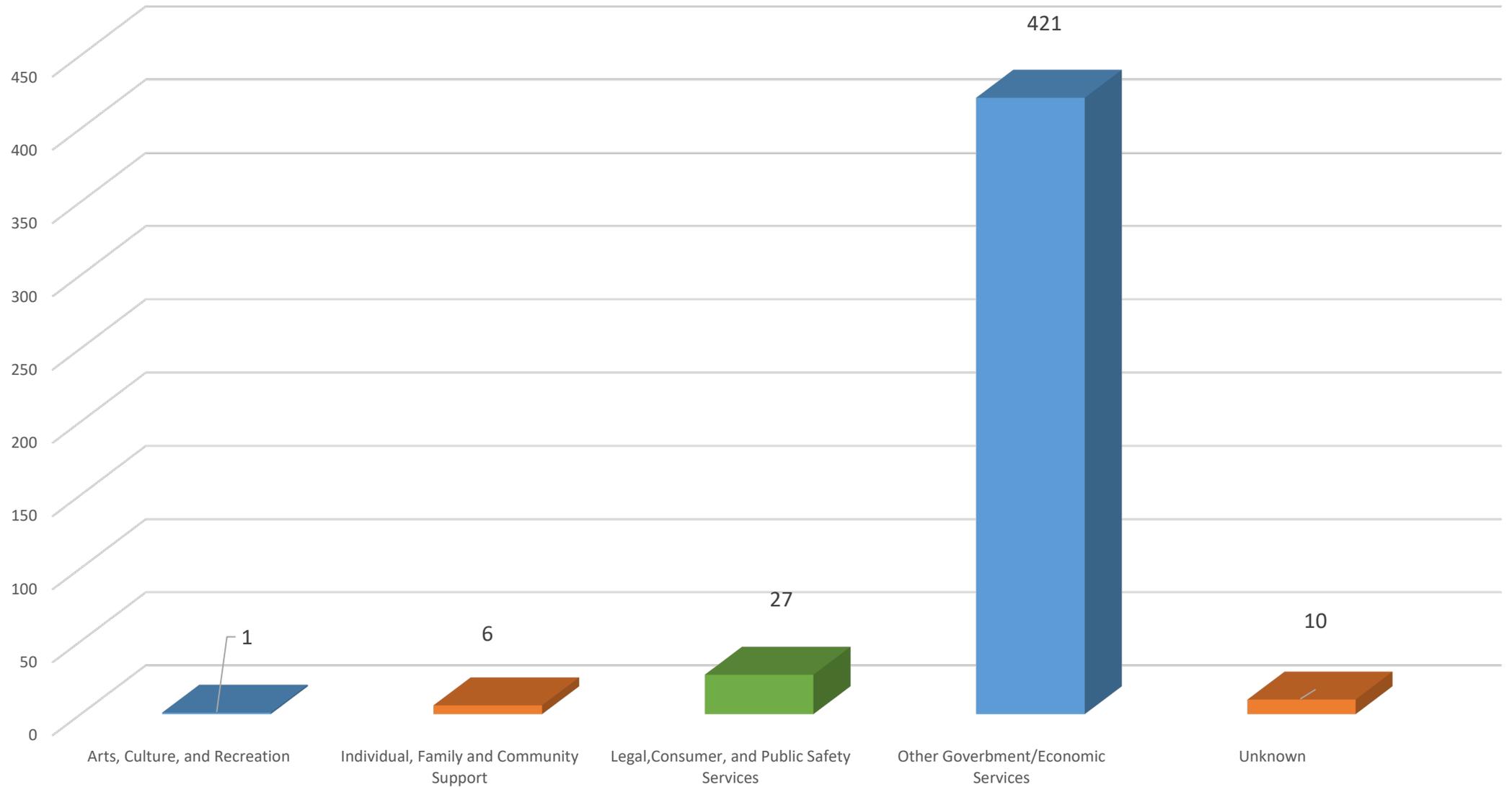
Peoria Cares January 2026 Complaint Status (as of 02/04/2026)



There are 81 pending tickets from this reporting period as of 02/04/2026.



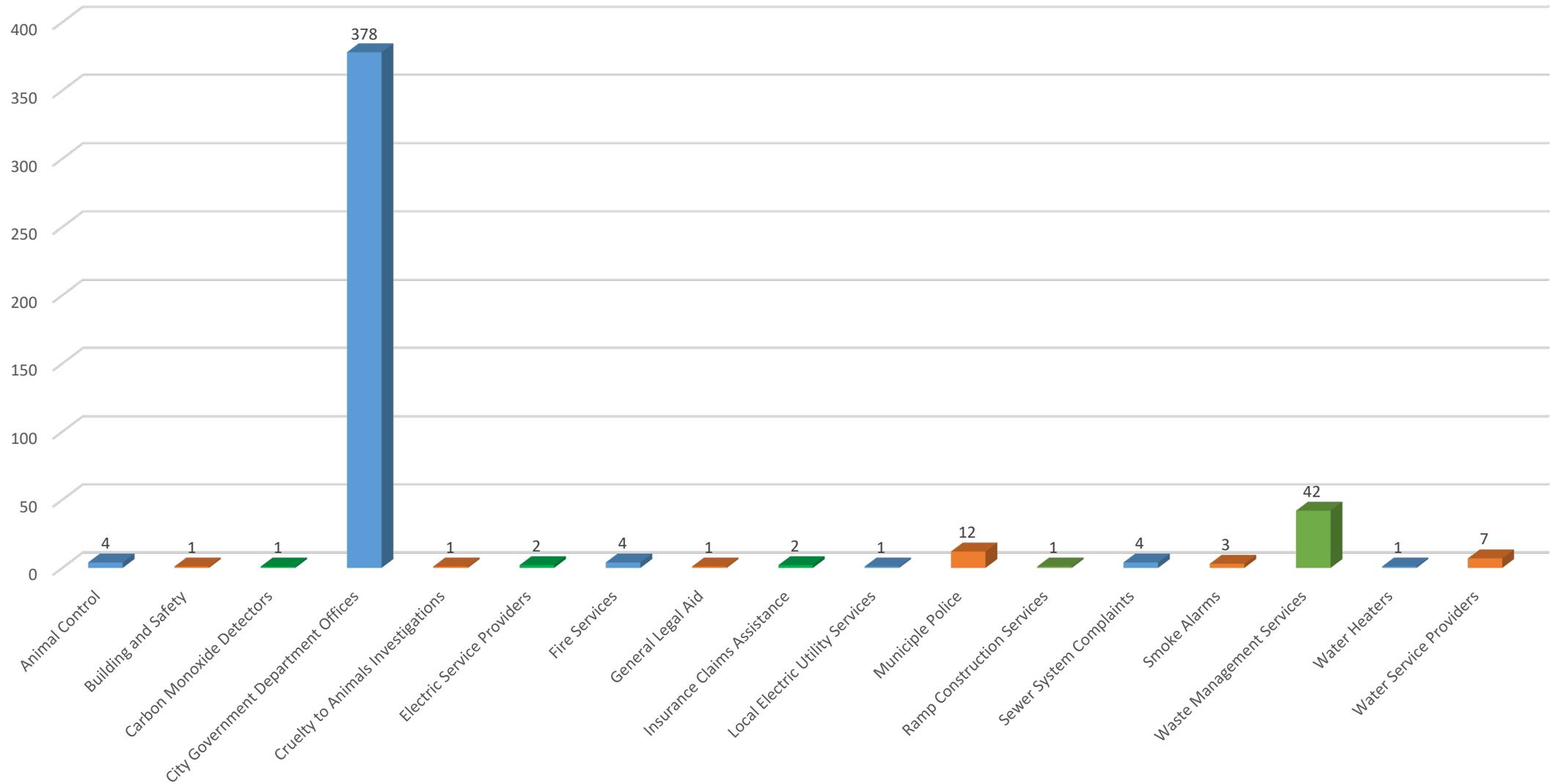
Overall Need Category of Peoria Cares Calls Not Resulting in a Peoria Cares Ticket- January 2026



An additional 465 calls were received that did not fit the Peoria Cares case criteria.

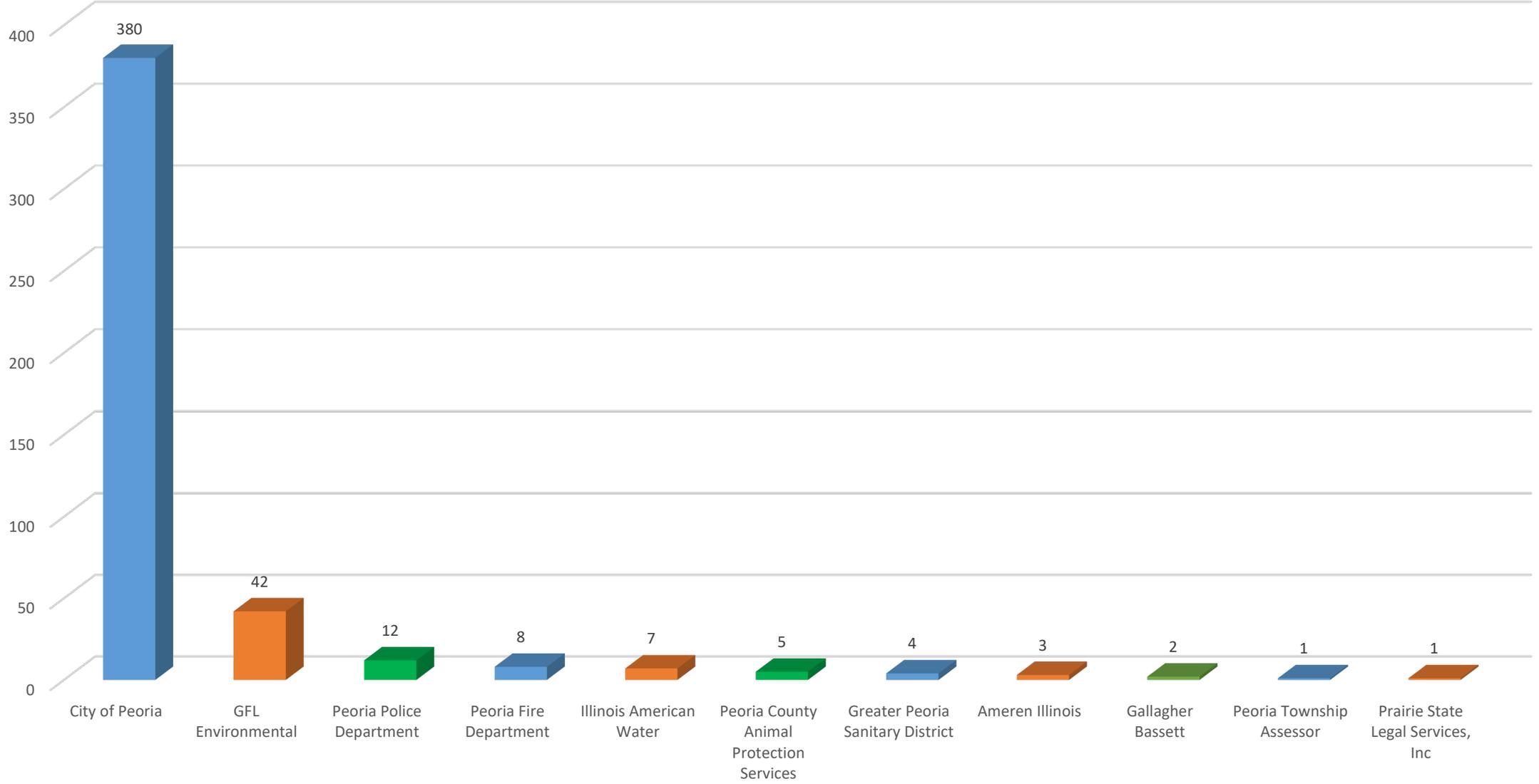


Service Needs of Peoria Cares Calls Not Resulting in a Peoria Cares Ticket- January 2026

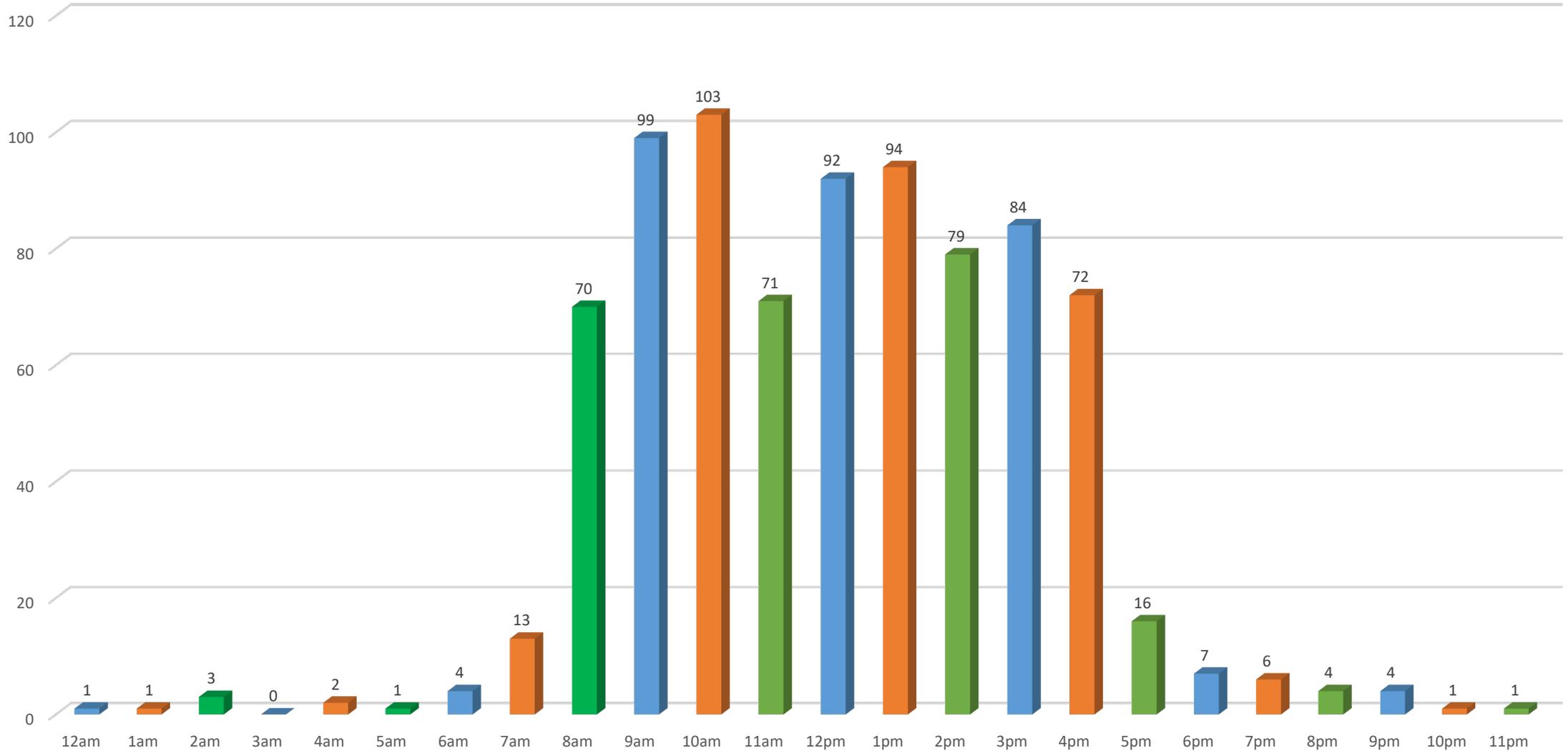


An additional 465 calls were received that did not fit the Peoria Cares case criteria.

Referrals of Peoria Cares Calls Not Resulting in a Peoria Cares Ticket- January 2026



Peoria Cares Calls by Time of Day - January 2026



Return calls are made the same business day to each citizen if their call is missed during operational hours or the next business day if it comes in after hours/weekend hours.



Peoria Cares Calls by Day of Week – January 2026

DATE	N/A's	TICKETS	TOTAL PC	211 TOTAL	DAY TOTAL	% TICKETS	% DAY TOTAL
1-Jan	7	0	7	8	15	0.00%	46.67%
2-Jan	32	7	39	29	68	17.95%	57.35%
3-Jan	3	3	6	14	20	50.00%	30.00%
4-Jan	4	0	4	3	7	0.00%	57.14%
5-Jan	43	9	52	68	120	17.31%	43.33%
6-Jan	36	6	42	42	84	14.29%	50.00%
7-Jan	38	8	46	41	87	17.39%	52.87%
8-Jan	28	5	33	33	66	15.15%	50.00%
9-Jan	44	10	54	30	84	18.52%	64.29%
10-Jan	2	2	4	10	14	50.00%	28.57%
11-Jan	2	0	2	8	10	0.00%	20.00%
12-Jan	47	11	58	44	102	18.97%	56.86%
13-Jan	39	3	42	42	84	7.14%	50.00%
14-Jan	46	4	50	44	94	8.00%	53.19%
15-Jan	35	6	41	44	85	14.63%	48.24%
16-Jan	45	5	50	40	90	10.00%	55.56%
17-Jan	5	0	5	15	20	0.00%	25.00%
18-Jan	5	0	5	12	17	0.00%	29.41%
19-Jan	23	8	31	40	71	25.81%	43.66%
20-Jan	55	9	64	51	115	14.06%	55.65%
21-Jan	54	7	61	52	113	11.48%	53.98%
22-Jan	29	6	35	47	82	17.14%	42.68%
23-Jan	29	4	33	32	65	12.12%	50.77%
24-Jan	6	1	7	13	20	14.29%	35.00%
25-Jan	6	2	8	7	15	25.00%	53.33%
26-Jan	36	9	45	42	87	20.00%	51.72%
27-Jan	41	7	48	36	84	14.58%	57.14%
28-Jan	24	4	28	40	68	14.29%	41.18%
29-Jan	22	6	28	37	65	21.43%	43.08%
30-Jan	36	1	37	33	70	2.70%	52.86%
31-Jan	6	0	6	10	16	0.00%	37.50%
	828	143	971	967	1938	14.59%	46.36%

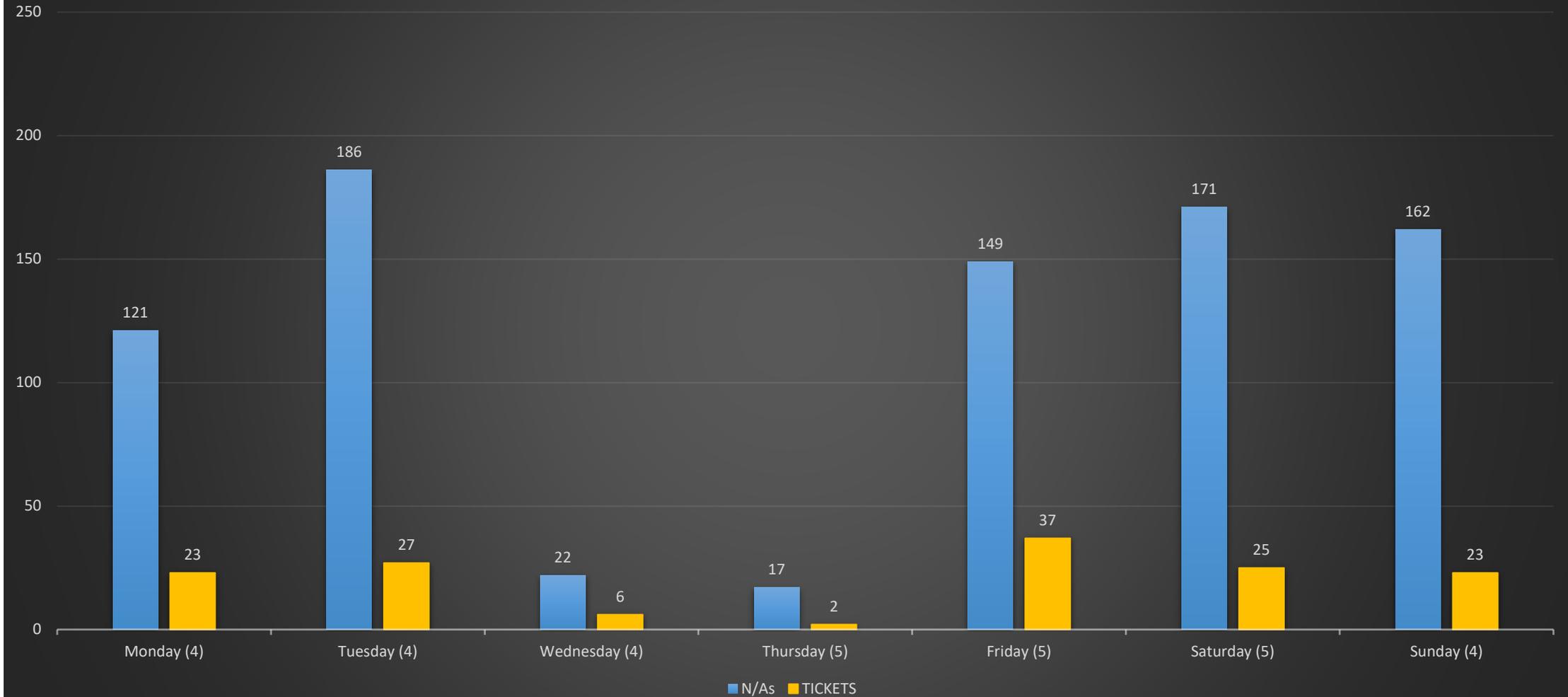
DAY OF WEEK	N/As	TICKETS	TOTAL PC	% PC TICKETS
Monday (4)	121	23	144	15.97%
Tuesday (4)	186	27	213	12.68%
Wednesday (4)	22	6	28	21.43%
Thursday (5)	17	2	19	10.53%
Friday (5)	149	37	186	19.89%
Saturday (5)	171	25	196	12.76%
Sunday (4)	162	23	185	12.43%

- N/A' s are calls that came in on the Peoria Cares line that did not result in a Peoria Cares ticket
- % Tickets refers to the percentage of tickets that were created from the calls that came in on the Peoria Cares line
- % Day Total is the percentage of calls that came through on the Peoria Cares line versus the rest of the Call Center's phone calls.

These numbers only reflect phone calls; they do not include emails, walk-ins, or website submissions. Those numbers are reflected in earlier slides. Some phone calls result in multiple Peoria Cares tickets.



Peoria Cares Call Totals by Day of Week - January 2026



These numbers only reflect phone calls; they do not include emails, walk-ins, or website submissions. Those numbers are reflected in earlier slides. Some phone calls result in multiple Peoria Cares tickets.

